

Voice!

Questionnaire 34
February 2015

Aberdeen City  **Voice!**

ABERDEEN'S CITIZENS PANEL

POLICE SCOTLAND PRIORITIES

Police Scotland came into effect on 1st April 2013 and with that a number of internal changes took place. Aberdeen City Division has worked hard to ensure that throughout this period of change the level of service provided to members of the public and the communities in Aberdeen City has remained unaffected.

One of our main drivers is the delivery of better targeted local policing; improved access to local policing; improvements to the quality of policing service; and, a policing service which is more sustainable and cost-effective. Our focus is on keeping people safe and local policing is the foundation stone on which Police Scotland is based.

With this in mind we would like to ask you, the panel, a couple of questions about our current Policing Priorities and how safe you feel you are in your City. We currently have seven policing priorities, which include:

1. Acquisitive Crime (Theft, Housebreaking etc)
2. Antisocial Behaviour (Youth annoyance, Motorcycle annoyance etc)
3. National Security (National and Domestic Terrorism)
4. Protecting People (Public safety, Adult and Child protection)
5. Safer Roads
6. Serious and Organised Crime (Drugs, Organised Crime Groups etc)
7. Violent Crime (Assault, Rape etc)

- 1. Aberdeen City Division currently have seven Policing Priorities, we would like to know 'how relevant' you feel they are. Please consider each priority in turn and mark how relevant you think they are on a scale from 'Not relevant' to 'Highly relevant'. If you do not know, please mark 'Don't know'.**

| Priority | Highly relevant | Relevant | Slightly relevant | Not relevant | Don't know |
|--------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. Acquisitive Crime | <input type="checkbox"/> |
| 2. Antisocial Behaviour | <input type="checkbox"/> |
| 3. National Security | <input type="checkbox"/> |
| 4. Protecting People | <input type="checkbox"/> |
| 5. Safer Roads | <input type="checkbox"/> |
| 6. Serious and Organised Crime | <input type="checkbox"/> |
| 7. Violent Crime | <input type="checkbox"/> |

- 2. Aberdeen City Division wants to ensure that their Policing Priorities reflect the requirements of the citizens of Aberdeen.**

Please state any additional Priority you think Aberdeen City Division should have.

3. Police Scotland's focus is on 'keeping people safe'. Aberdeen City Division would like you to consider how safe you feel compared to this time two years ago.

| | More safe | Same | Less safe | Don't know |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| a) How safe do you feel in your home? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b) How safe do you feel in your street? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) How safe do you feel in your neighbourhood? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) How safe do you feel in the city centre during the daytime? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e) How safe do you feel in the city centre during the night-time? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

ROADS

Aberdeen City Council is continuing to participate in a nationwide project to develop an Asset Management Plan for its roads. The Council has to maintain 500 miles of road, 1,000 miles of footway and 30,000 street lights. Feedback on the public perception of the quality of Roads Maintenance is vital to the Asset Management Plan.

The following questions were set a couple of years ago and we would like to develop a continuing picture of the response to our efforts to use the Roads Maintenance budget to best effect. This will involve setting these or very similar questions at regular intervals.

- 1. To help prioritise limited budgets, please indicate whether you are satisfied or dissatisfied with our present performance in each of the following areas. Please note, those options marked with a * refer to quality and upkeep, not how clean they are.**

| | Very satisfied | Fairly satisfied | Neither satisfied nor dissatisfied | Fairly dissatisfied | Very dissatisfied | Don't know |
|---|--------------------------|--------------------------|------------------------------------|--------------------------|--------------------------|--------------------------|
| a) The condition of bus routes and other main roads* | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b) The condition of side / local roads* | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Time taken to repair roads | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) The condition of busy footways* (e.g. near schools, shops etc) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e) The condition of local footways* | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f) Time taken to repair footways | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g) Intensity of Street lighting (city centre) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h) Intensity of Street lighting (residential areas) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i) Time taken to repair street lights | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

- 2. In order to help us to prioritise our budget, from the areas listed below, which (if any) would you like to see us spend more on, or be prepared for us to spend less on?**

| | Spend more | Spend the same | Spend less |
|---|--------------------------|--------------------------|--------------------------|
| a) Main roads and bus routes | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Side roads / local roads | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Busy footways (e.g. near schools, shops etc) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) Local footways | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e) Street lighting | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

ABERDEEN COMMUNITY SAFETY PARTNERSHIP

Aberdeen Community Safety Partnership (ACSP) works together to prevent and reduce the incidence of crime, disorder and antisocial behaviour, tackle the underlying causes of such behaviour and work together to ensure that Aberdeen is a place where people are, and feel, safe. ACSP is responsible for co-ordinating a joint agency response and leads on the Safer and Stronger theme within the single outcome agreement.

The following questions will provide evidence of the views and experiences of local people in Aberdeen City in relation to community safety. The response to these questions form part of the CSP overarching key performance measurements and allow Partners to develop responses based on the views and experiences of local people.

1. How safe do you feel walking alone in your neighbourhood after dark? (By neighbourhood, we mean the street you live in and the streets nearby or the local area.)

| | |
|-------------------|--------------------------|
| a) Very safe | <input type="checkbox"/> |
| b) Fairly safe | <input type="checkbox"/> |
| c) A bit unsafe | <input type="checkbox"/> |
| d) Very unsafe | <input type="checkbox"/> |
| e) Don't know | <input type="checkbox"/> |
| f) Not applicable | <input type="checkbox"/> |

2. Please tell us why you have selected this answer?

3. In the last 2 years, do you think that crime and antisocial behaviour in Aberdeen is getting:

| | |
|-----------------|--------------------------|
| a) Much better | <input type="checkbox"/> |
| b) A bit better | <input type="checkbox"/> |
| c) No change | <input type="checkbox"/> |
| d) A bit worse | <input type="checkbox"/> |
| e) Much worse | <input type="checkbox"/> |
| f) Don't know | <input type="checkbox"/> |

ENVIRONMENTAL HEALTH AND TRADING STANDARDS

Staff from the Council's Environmental Health and Trading Standards Services carry out a wide range of enforcement, advisory and promotional activities aimed at protecting the public and assisting businesses and individuals to comply with the law. We are trying to establish through the panel the current level of awareness of these services and the value that the panel places upon them.

1. Have you ever had any contact with or made use of the Environmental Health Service?

- | | |
|---------------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No | <input type="checkbox"/> |
| c) Don't know | <input type="checkbox"/> |

2. If yes, please give details of your most recent contact with the Environmental Health Service:

3. Have you ever had any contact with or made use of the Trading Standards Service?

- | | |
|---------------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No | <input type="checkbox"/> |
| c) Don't know | <input type="checkbox"/> |

4. If yes, please give details of your most recent contact with the Trading Standards service:

5. Please list three services you are aware of being provided by the Environmental Health Service:

1. _____
2. _____
3. _____

6. Please list three services you are aware of being provided by the Trading Standards Service:

1. _____
2. _____
3. _____

7. Would you like to receive more information about the work of the Environmental Health and Trading Standards Service?

- | | |
|--------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No | <input type="checkbox"/> |

8. How would you like to receive information about the work of the Environmental Health and Trading Standards Service? (Please tick all that apply)

- | | |
|--------------------------------|--------------------------|
| a) On the Council's website | <input type="checkbox"/> |
| b) Article in the newspaper | <input type="checkbox"/> |
| c) TV or radio press release | <input type="checkbox"/> |
| d) In a leaflet or publication | <input type="checkbox"/> |
| e) Other (please specify) | <input type="checkbox"/> |

For any issues relating to environment health or trading standards, you can contact them on:

Environmental Health tel: 01224 523800, or email Commercial@aberdeencity.gov.uk or Poll@aberdeencity.gov.uk

Trading Standards tel: 01224 523737 or email tradingstandards@aberdeencity.gov.uk

FIRE SCOTLAND

In April 2013 the single Scottish Fire and Rescue Service was formed in Scotland and as part of their fire reduction strategy, 'Scotland's Fight Against Fire', the emphasis has been to identify vulnerable people and reduce their risk from fire as much as possible. From the response of the panel we will assess the current form of advertising and fire safety communications with the public have been successful, and if improvements can be made to make them more effective.

1. Have you seen or heard any Scottish Fire and Rescue Service fire prevention adverts on the radio, television or newspaper?

- a) Yes
- b) No

2. If yes, where did you hear or see them? (Please tick all that apply)

- a) Radio
- b) TV
- c) Newspaper
- d) Other (please specify)
-

3. Did you take any action as a result?

- a) Yes
- b) No

4. If yes, what did you do?

5. Do you know what a Home Fire Safety Visit is?

- a) Yes
- b) No (please go to question 8)

6. If yes, have you ever had a Home Fire Safety Visit?

- a) Yes
- b) No

7. If yes, do you think it made your home safer?

- a) Yes
- b) No

8. Do you read a free Community Magazine on a regular basis?

- a) Yes
- b) No

9. Do you know anyone, either a relative, neighbour or friend that you feel may be particularly vulnerable to having a house fire?

a) Yes

b) No (please go to question 11)

| |
|--------------------------|
| <input type="checkbox"/> |
| <input type="checkbox"/> |

10. If so, why do you think they are vulnerable? (Please specify)

11. Is there a fire related issue you have concerns about within your community? (Please specify)

12. Overall, how do you rate the local service provided by Scottish Fire and Rescue Service?

Very good

Good

Satisfactory

Poor

Very poor

N/A

13. If you have any further comments on the service provided by Scottish Fire and Rescue Service, please provide them here.

To discuss any fire related concerns or to receive advice about a vulnerable person you know, please call Lindsey Ross of Scottish Fire and Rescue Service on - 01224 618342.

OUTDOOR PLAY

Almost two thirds of adults were classed as overweight in 2013, which in time will have a significant impact on the country's health services. Encouraging outdoor activity and exercise are vital in tackling some of the problems that being overweight presents. Starting the process with age of children will reap benefits in the future.

Outdoor play and activities for (0-16) are not only important for physical and emotional growth but help to establish good habits and lifestyle choices that will ultimately allow them to lead healthy and active lives.

There are a number of issues that affect children's access to outdoor play and activity and we would like your views on the play spaces that are currently available and how we can improve them.

In addition Aberdeen City Council's Environmental Services is reviewing the provision of 'No Ball Games' signs and your feed back will help in this process.

1. Do the children in your family, or children you supervise, use children's play areas?

- | | |
|----------------------------------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No (please go to question 5) | <input type="checkbox"/> |
| c) N/A (please go to question 8) | <input type="checkbox"/> |

2. How often do the children in your family, or children you supervise, use play areas?

- | | |
|---------------|--------------------------|
| a) Daily | <input type="checkbox"/> |
| b) Weekly | <input type="checkbox"/> |
| c) Monthly | <input type="checkbox"/> |
| d) Less often | <input type="checkbox"/> |

3. Thinking of your most recent visit to a play area, how would you rate the following?

- | | | | | | |
|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| a) Availability of equipment | Excellent | Good | Average | Poor | Very poor |
| | <input type="checkbox"/> |
| b) The cleanliness of the equipment | Excellent | Good | Average | Poor | Very poor |
| | <input type="checkbox"/> |
| c) Maintenance of the equipment | Excellent | Good | Average | Poor | Very poor |
| | <input type="checkbox"/> |
| d) Cleanliness of the play area | Excellence | Good | Average | Poor | Very poor |
| | <input type="checkbox"/> |

Please tell us the location of the play area visited (please try to specify the street name closest to the play area visited)

4. Do the children in your family, or children you supervise, use play areas unsupervised?

- a) Yes
- b) No

Please tell us why

If yes how often?

- a) Daily
- b) Weekly
- c) Monthly
- d) Less often

5. Do the children in your family, or children you supervise, play outdoors unsupervised? (Other than in play areas)

- a) Yes
- b) No

Please tell us why

If yes how often?

- a) Daily
- b) Weekly
- c) Monthly
- d) Less often

6. How does the presence of a 'No Ball Games' sign at a site affect the play of the children in your family, or the children you supervise?

- a) Won't play because of sign
- b) They play but tailor the type of play accordingly
- c) It depends who is about
- d) No effect, they play anything anywhere
- e) N/A they don't play outdoors
- f) Don't know

7. If 'No Ball Games' signs were removed from a site how likely would it be that the children in your family, or the children you supervise, would use it for play?

- Very likely
- Likely
- Not likely
- N/A they don't play outdoors
- Don't know

8. Please indicate how much you agree or disagree with the following statements?

a) 'No Ball Games' signs discourage outdoor play for children

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Strongly agree | Agree | Disagree | Strongly disagree | Don't know |
| <input type="checkbox"/> |

b) 'No Ball Games' signs reduce anti-social behaviour

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Strongly agree | Agree | Disagree | Strongly disagree | Don't know |
| <input type="checkbox"/> |

c) 'No Ball Games' signs have an impact on the attractiveness of green spaces

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Strongly agree | Agree | Disagree | Strongly disagree | Don't know |
| <input type="checkbox"/> |

9. Please provide any further comments relating to question 8 here:

Thank you . . .

for taking the time to complete this questionnaire. Please return in the pre-paid envelope provided or send it to

Freepost RTLZ-USYG-SHHS
Aberdeen City Voice
Town House
Broad Street
Aberdeen
AB10 1PL



Community Planning
in Aberdeen