



Aberdeen City **voice**

**Aberdeen's Citizens' Panel
13th Questionnaire**



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SAFETY

Safety in Aberdeen City Centre

Aberdeen's shops, restaurants, pubs and clubs are busier than ever, but by-products of the increased numbers of people coming into the city centre, especially at night, include alcohol-related crime and antisocial behaviour. As a result, this behaviour may also have the effect of discouraging people from coming into the city centre.

To combat this, in June 2007 Grampian Police expanded the numbers of officers on foot patrol in the city centre area, as shown in the map on page 3.

1) Since 1 June 2007, how do you think the number of police officers on foot patrol in the city centre has changed?

a) Increased

b) Decreased

c) Stayed the same

d) Don't know

2) Since 1st June 2007 have you spoken to any uniformed police officers on foot patrol within the city centre?

a) Yes

b) No (please go to question 3)

2a) If YES, how satisfied were you with the response they gave you?

a) Very satisfied

b) Satisfied

c) Neither satisfied nor dissatisfied

d) Dissatisfied

e) Very dissatisfied

f) Don't know

2b) If you ticked options 'd' or 'e' in question 2a, can you explain why you were dissatisfied with the response?



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3) Since the introduction of more police officers on foot patrol within the city centre in June 2007, do you feel more confident about visiting Aberdeen city centre at the following times?

Please tick ONE box for each option

	Yes	No	Don't know
a) During the period from 6.00am until 12.00pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) During the period from 12.00pm until 6.00pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) During the period from 6.00pm until 12.00am	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) During the period from 12.00am until 6.00am	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

To keep Aberdeen City residents aware of developments, the Police regularly provide updates to the media.

These updates may include progress on tackling specific problems in a particular area or street.

Many of these updates are included within the daily newspapers, radio and television broadcasts.

4) How do you think the number of updates from Grampian Police in the media has changed?

a) Increased	<input type="checkbox"/>
b) Decreased	<input type="checkbox"/>
c) Stayed the same	<input type="checkbox"/>
d) Don't know	<input type="checkbox"/>

5) When you hear about a successful Police operation in Aberdeen city centre from the local media are you...

a) More likely to visit the city centre	<input type="checkbox"/>
b) Less likely to visit the city centre	<input type="checkbox"/>
c) Indifferent	<input type="checkbox"/>
d) Don't know	<input type="checkbox"/>

Community Safety

Aberdeen Council and its Community Planning partners understand that your local environment and personal safety is central to your quality of life. We want to know what you consider to be the highest priority community safety concerns and what actions should be taken to address these. As well as understanding the big picture, we also need to understand community safety concerns in your local area.

We are currently developing Community Action Plans and the information you give us will help us to understand and tackle the specific community safety concerns in your local area and in neighbourhoods across the city. We will also use the results to track our progress in tackling these issues.

1) What are your top community safety concerns in (a) your local area and (b) city wide?

(Please tick all that apply)

	Local Area	City wide
a) Drug misuse	<input type="checkbox"/>	<input type="checkbox"/>
b) Physical assaults/ attacks	<input type="checkbox"/>	<input type="checkbox"/>
c) Housebreaking	<input type="checkbox"/>	<input type="checkbox"/>
d) Sexual assault/ rape	<input type="checkbox"/>	<input type="checkbox"/>
e) Threatening behaviour	<input type="checkbox"/>	<input type="checkbox"/>
f) Car crime	<input type="checkbox"/>	<input type="checkbox"/>
g) Graffiti/ vandalism	<input type="checkbox"/>	<input type="checkbox"/>
h) Road safety	<input type="checkbox"/>	<input type="checkbox"/>
i) Teenagers/ children causing a nuisance	<input type="checkbox"/>	<input type="checkbox"/>
j) Alcohol misuse	<input type="checkbox"/>	<input type="checkbox"/>
k) Domestic abuse/ violence	<input type="checkbox"/>	<input type="checkbox"/>
l) Fire-raising	<input type="checkbox"/>	<input type="checkbox"/>
m) Racial harassment/ assault	<input type="checkbox"/>	<input type="checkbox"/>
n) Misuse of fireworks	<input type="checkbox"/>	<input type="checkbox"/>
o) Harassment of gay/ lesbian people	<input type="checkbox"/>	<input type="checkbox"/>
p) Problems with neighbours	<input type="checkbox"/>	<input type="checkbox"/>
q) Fire safety	<input type="checkbox"/>	<input type="checkbox"/>
r) Accidents and safety at home	<input type="checkbox"/>	<input type="checkbox"/>
s) Threatening/ aggressive dogs	<input type="checkbox"/>	<input type="checkbox"/>
t) Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>

2) Of those you have ticked above, which THREE are most important in your Local area / city wide?

Local area

- 1) _____
- 2) _____
- 3) _____

City wide

- 1) _____
- 2) _____
- 3) _____

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3) What are the main road safety issues in your local area / city wide? (please tick all that apply)

	Local Area	City wide
a) Drink or drug driving	<input type="checkbox"/>	<input type="checkbox"/>
b) Drivers who speed	<input type="checkbox"/>	<input type="checkbox"/>
c) Drivers who use mobile phones whilst driving	<input type="checkbox"/>	<input type="checkbox"/>
d) Children playing in the road	<input type="checkbox"/>	<input type="checkbox"/>
e) Parking in restricted areas outside schools for dropping off and picking up	<input type="checkbox"/>	<input type="checkbox"/>
f) Road Tax and MOT offences	<input type="checkbox"/>	<input type="checkbox"/>
g) Drivers not wearing seatbelts	<input type="checkbox"/>	<input type="checkbox"/>
h) Parking on double yellow lines	<input type="checkbox"/>	<input type="checkbox"/>
i) Tyre/ light/ brake/ exhaust offences	<input type="checkbox"/>	<input type="checkbox"/>
j) Parking on the pavement	<input type="checkbox"/>	<input type="checkbox"/>
k) Abandoned vehicles	<input type="checkbox"/>	<input type="checkbox"/>
l) Cycling on pavements	<input type="checkbox"/>	<input type="checkbox"/>
m) Noisy exhausts	<input type="checkbox"/>	<input type="checkbox"/>
n) Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>

4) Of those you have ticked above, which THREE are the most important in your Local area / city wide?

Local area

1) _____

2) _____

3) _____

City wide

1) _____

2) _____

3) _____

5) How do you think the levels of crime have changed in your local area/ city wide over the last 2 years?
 (please tick ONE option for each)

	Local area	City wide
a) greatly increased	<input type="checkbox"/>	<input type="checkbox"/>
b) slightly increased	<input type="checkbox"/>	<input type="checkbox"/>
c) stayed the same	<input type="checkbox"/>	<input type="checkbox"/>
d) slightly decreased	<input type="checkbox"/>	<input type="checkbox"/>
e) greatly decreased	<input type="checkbox"/>	<input type="checkbox"/>
f) don't know	<input type="checkbox"/>	<input type="checkbox"/>

6) How do you think the levels of antisocial behaviour have changed in your local area/ city wide over the last 2 years? (please tick ONE option for each)

	Local area	City wide
a) greatly increased	<input type="checkbox"/>	<input type="checkbox"/>
b) slightly increased	<input type="checkbox"/>	<input type="checkbox"/>
c) stayed the same	<input type="checkbox"/>	<input type="checkbox"/>
d) slightly decreased	<input type="checkbox"/>	<input type="checkbox"/>
e) greatly decreased	<input type="checkbox"/>	<input type="checkbox"/>
f) don't know	<input type="checkbox"/>	<input type="checkbox"/>

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7) Which of the offences/ problems listed below have you witnessed or experienced in your local area/ city wide in the last 2 years? (please tick all that apply)

	Local area	City Wide
a) Dog fouling	<input type="checkbox"/>	<input type="checkbox"/>
b) Inconsiderate driving	<input type="checkbox"/>	<input type="checkbox"/>
c) Drunkenness	<input type="checkbox"/>	<input type="checkbox"/>
d) Teenagers / children causing a nuisance	<input type="checkbox"/>	<input type="checkbox"/>
e) Graffiti / vandalism	<input type="checkbox"/>	<input type="checkbox"/>
f) Hooliganism / shouting / swearing / fighting	<input type="checkbox"/>	<input type="checkbox"/>
g) Abandoned cars	<input type="checkbox"/>	<input type="checkbox"/>
h) Road accident	<input type="checkbox"/>	<input type="checkbox"/>
i) Drinking in unlicensed public areas	<input type="checkbox"/>	<input type="checkbox"/>
j) Misuse of fireworks	<input type="checkbox"/>	<input type="checkbox"/>
k) Threatening Behaviour	<input type="checkbox"/>	<input type="checkbox"/>
l) People taking illegal drugs	<input type="checkbox"/>	<input type="checkbox"/>
m) Problems with neighbours	<input type="checkbox"/>	<input type="checkbox"/>
n) Car crime	<input type="checkbox"/>	<input type="checkbox"/>
o) Physical assaults / attack	<input type="checkbox"/>	<input type="checkbox"/>
p) Housebreaking	<input type="checkbox"/>	<input type="checkbox"/>
q) Accident at home requiring medical aid	<input type="checkbox"/>	<input type="checkbox"/>
r) Racial harassment	<input type="checkbox"/>	<input type="checkbox"/>
s) Domestic abuse / violence	<input type="checkbox"/>	<input type="checkbox"/>
t) Harassment of gay / lesbian people	<input type="checkbox"/>	<input type="checkbox"/>
u) None of the above	<input type="checkbox"/>	<input type="checkbox"/>
v) Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>

8) How safe do you feel in your local area at the following times? (Please tick one option for each)

	Very safe	Fairly safe	Not safe	Very unsafe	Don't know/ No opinion
a) Daytime (before 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Evening (6pm-10pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Night (10pm onwards)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9) How concerned are you about becoming a victim of crime in your local area / city wide?

(please tick ONE for each option)

	Local area	City wide
a) Very concerned	<input type="checkbox"/>	<input type="checkbox"/>
b) Fairly concerned	<input type="checkbox"/>	<input type="checkbox"/>
c) Not really concerned	<input type="checkbox"/>	<input type="checkbox"/>
d) Not at all concerned	<input type="checkbox"/>	<input type="checkbox"/>
e) Don't know	<input type="checkbox"/>	<input type="checkbox"/>

10) Have you undertaken any of the following safety measures in the last two years?

(Please tick all that apply)

a) Improved / increased home security	<input type="checkbox"/>
b) Improved / increased vehicle security	<input type="checkbox"/>
c) Installed a smoke alarm	<input type="checkbox"/>
d) Installed a carbon monoxide detector	<input type="checkbox"/>
e) Installed CCTV in home	<input type="checkbox"/>
f) Fitting safety gates	<input type="checkbox"/>
g) Grab rails	<input type="checkbox"/>
h) Microwave testing	<input type="checkbox"/>
i) Fitting smoke alarms	<input type="checkbox"/>
j) Child safety packs	<input type="checkbox"/>
k) Joined a neighbourhood watch scheme	<input type="checkbox"/>
l) Sought advice on accident-prevention at home	<input type="checkbox"/>
m) Sought crime prevention advice	<input type="checkbox"/>
n) Sought fire prevention advice	<input type="checkbox"/>
o) Sought water safety advice	<input type="checkbox"/>
p) Avoided certain places	<input type="checkbox"/>
q) Avoided going out alone at night	<input type="checkbox"/>
r) Carry a personal alarm	<input type="checkbox"/>
s) Free Home Fire Safety Visit	<input type="checkbox"/>
t) Other (please specify)	<input type="checkbox"/>

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11) Below is a list of community safety initiatives. Which three do you think would improve community safety in your local area? (Please tick up to THREE)

a) More police patrolling on foot	<input type="checkbox"/>
b) More facilities for teenagers/ older children	<input type="checkbox"/>
c) More police patrolling in cars	<input type="checkbox"/>
d) Anti-drugs/ alcohol campaigns	<input type="checkbox"/>
e) Use of CCTV	<input type="checkbox"/>
f) Community wardens	<input type="checkbox"/>
g) Improved street lighting	<input type="checkbox"/>
h) Advice on home safety accident prevention	<input type="checkbox"/>
i) More crime prevention information	<input type="checkbox"/>
j) Improved design of the layout of streets	<input type="checkbox"/>
k) More physical security	<input type="checkbox"/>
l) Other (please specify)	<input type="checkbox"/>

12) Have you reported an incident of antisocial behaviour in the last 2 years?

a) Yes b) No (if no, please go to Question 13)

12a) If YES, who did you report it to?

a) The Police	<input type="checkbox"/>
b) Aberdeen City Council	<input type="checkbox"/>
c) Community Warden	<input type="checkbox"/>
d) Your local Neighbourhood office	<input type="checkbox"/>
e) Other (please specify) _____	<input type="checkbox"/>

12b) How satisfied were you with the response you received after reporting the incident?

a) Very satisfied	<input type="checkbox"/>
b) Satisfied	<input type="checkbox"/>
c) Unsatisfied	<input type="checkbox"/>
d) Very unsatisfied	<input type="checkbox"/>

13) Do you have any other comments on community safety or antisocial behaviour in your local area?

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HEALTH AND SOCIAL CARE

Adult Protection

Aberdeen City Council has a duty to protect vulnerable people in our community. These people may include children, older people, people with mental health issues and disabled people. The Council also has a duty to raise public awareness of this issue and ensure that residents know what to do if they suspect a vulnerable person is at risk from harm.

We want to find out whether you know what you should do if you suspect a vulnerable adult is at risk of harm. The information you give us will help us to understand residents' current knowledge, raise awareness and help us improve the way we communicate this information in the future.

As well as physical, mental and sexual harm, vulnerable adults may be at risk from other forms of harm. New legislation now protects vulnerable adults from emotional abuse, neglect and deprivation, misuse of medication and dietary misuse.

1) Were you aware of this new protection for vulnerable adults?

(Please tick ONE box)

- a) Yes b) No c) Don't Know

2) If you suspected a vulnerable adult was at risk from harm, what would you do?

Please tick ALL that apply

a) Tell the Social Work Duty Team	<input type="checkbox"/>
b) Tell your Councillor	<input type="checkbox"/>
c) Tell your MP/ MSP	<input type="checkbox"/>
d) Tell a family member/ friend	<input type="checkbox"/>
e) Tell the Police	<input type="checkbox"/>
f) Report it to the Care Commission	<input type="checkbox"/>
g) Report it to the NHS (GP, health visitor etc)	<input type="checkbox"/>
h) Tell no one	<input type="checkbox"/>
i) Don't know	<input type="checkbox"/>
j) Other (please specify) _____	<input type="checkbox"/>

3) Aberdeen City Council now has a duty to inform our residents about what they should do if they suspect a vulnerable adult is at risk from harm. Which of these methods do you think will be most effective at getting this information across? Please tick ALL that apply

a) An information leaflet available in Council buildings, libraries, hospitals, care homes and other community buildings	<input type="checkbox"/>
b) Information on the Council website	<input type="checkbox"/>
c) Posters displayed in community facilities	<input type="checkbox"/>
d) Local press and media coverage	<input type="checkbox"/>
e) Other (please specify) _____	<input type="checkbox"/>

Further details about the new legislation affecting vulnerable adults can be accessed at:

http://www.opsi.gov.uk/legislation/scotland/acts2007/asp_20070010_en_1

Alcohol consumption

Recently, there has been a lot of media coverage about increasing alcohol consumption. Although we have some information about drinking habits in Scotland generally, we don't have information on the situation in Aberdeen. We want to find out about your drinking habits both at home and socially so we can improve alcohol related policy based on your needs, views and expectations. The first few questions ask you about your personal drinking habits. If you do not wish to answer these questions, please feel free to skip these and start at Question 5.

In questionnaire 11, we asked you to tell us about your experience of the city centre in the evening. Since then, we have introduced several initiatives and we are now interested in hearing your views on these.

1) How often do you drink alcohol? Please tick ONE.

a) I don't drink (go to question 5)	<input type="checkbox"/>
b) Rarely	<input type="checkbox"/>
c) 1-2 times a month	<input type="checkbox"/>
d) Once a week	<input type="checkbox"/>
e) 2-3 times a week	<input type="checkbox"/>
f) 4-6 times a week	<input type="checkbox"/>
g) Every day	<input type="checkbox"/>

2) In the last few years, how would you say your alcohol intake has changed? Please tick ONE.

a) Increased	<input type="checkbox"/>
b) Decreased	<input type="checkbox"/>
c) Stayed the same	<input type="checkbox"/>
d) Don't know	<input type="checkbox"/>

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2a) If your alcohol intake has increased, why do you think this is?

3) If you are going out for the evening to a pub, bar or club, do you ever have a few drinks at home or at a friend's house before you go into town?

a) Yes

b) No (if no, go to question 4)

3a) If you ticked YES to question 3, how often do you do this? Tick ONE only

a) Every time I go out for the evening

b) Almost every time I go out for the evening

c) Occasionally

3b) If you ticked YES to question 3, what is the major reason that you do this? Tick ONE only

a) To get "into the mood"

b) Because I can't afford the prices of alcohol in town

c) Because my friends all do it

d) I like drinking and its part of my routine

e) Because I'm a smoker

f) Other (please specify) _____

3c) If you ticked YES to question 3, what type and amount of alcohol do you drink on a typical night, before you go into the city centre?

Drink	Number of drinks
a) Lager	_____ pints / bottles (delete as appropriate)
b) Strong Beers, Lagers and Cider (ie, Stella, Grolsch, Diamond White, Shock)	_____ pints / bottles (delete as appropriate)
c) Spirits (with or without mixers), i.e. vodka, bacardi, gin	_____ glasses
d) Beer	_____ pints / bottles (delete as appropriate)
e) Stout	_____ pints / bottles (delete as appropriate)
f) Wine	_____ glasses
g) Alcopops i.e. Wkd, Breezers, Smirnoff Ice	_____ bottles
h) Cocktails	_____ glasses
i) Fortified wine (Sherry, Port, Buckfast)	_____ glasses
j) Shooters (e.g. Sourz, Aftershock)	_____ shots
k) Other (please specify) _____	_____ pints / bottles / shots (delete as appropriate)

4) **Have you ever seen people taking their own alcohol into pubs, clubs and bars?**

a) Yes, frequently

b) Yes, now and again

c) Yes, rarely

d) No

5) **Does the level of alcohol consumption in Aberdeen concern you?**

a) Yes

b) No

6) **Do you think that the Council/ Government should be doing more to reduce alcohol sales and consumption?**

a) Yes

b) No

7) **Do you think the licensing trade should be doing more to encourage responsible drinking?**

a) Yes

b) No

8) **As you may be aware, some establishments within Aberdeen run low cost drinks promotions, selling measures of vodka as cheaply as 50p. Do you believe that the Council should have a role in limiting promotions like these?**

a) Yes

b) No

9) **Some cities in the UK have introduced a voluntary scheme where licensed premises sign up to having a minimum alcohol pricing policy. Would you be in favour of a minimum pricing policy being introduced?**

a) Yes

b) No

10) **If YES, what do you think the minimum price for a standard measure of vodka should be set at?**

a) Under 70p

b) 71p – 99p

c) £1 – £1.49

d) £1.50 or above

11) **Do you think that a minimum alcohol pricing policy in supermarkets and shops would be an effective measure to reduce binge drinking and alcohol related antisocial behaviour?**

a) Yes

b) No

12) Since the last City Voice questionnaire, we have introduced mobile street urinals within the city for night time use. Were you aware that the council has installed these for night time use?

- a) Yes b) No

13) Many of you mentioned in the last City Voice questionnaire that you were unsatisfied with the wait time and conditions (i.e. unruliness in queues), of the night time taxi ranks. Aberdeen City Council has now employed more taxi marshals and extended their hours of operation. Have you found that this has improved the night time taxi experience? Please tick ONE

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>
c) I do not use taxis at night.	<input type="checkbox"/>

**Thank you for taking the time to complete this questionnaire.
Please return it in the prepaid envelope provided, or send it to:**

**Freepost Plus RLZR-RYJT-KXJU
Aberdeen City Voice
5th Floor
St Nicholas House
Aberdeen
AB10 1AX**