

Voice!

**Questionnaire 30
October 2013**

Aberdeen City  *Voice!*

ABERDEEN'S CITIZENS PANEL

GREENER - CITY PARKS

Last year, we asked the panel for their views on the range and quality of green spaces managed by the City Council. This year, we would like to focus specifically on your views and experiences of our large formal parks. This particular consultation does not include gardens, smaller parks, playing fields or local children's play areas.

Visits to our parks vary considerably over the seasons and we want to make sure that we make the most out of these important green spaces throughout the entire year, maximising visitor numbers and enhancing user experiences. The information you provide will contribute to the individual park management plans and help us improve year-round park attendance.

1. In the last 12 months, which of the following parks have you visited? (Please tick all that apply)

a) Hazlehead Park	<input type="checkbox"/>
b) Duthie Park	<input type="checkbox"/>
c) Seaton Park	<input type="checkbox"/>
d) Westburn Park	<input type="checkbox"/>
e) Victoria Park	<input type="checkbox"/>
f) None of the above (go to Q9)	<input type="checkbox"/>

2. Which park have you visited MOST often in the last 12 months? (Please tick one)

a) Hazlehead Park	<input type="checkbox"/>
b) Duthie Park	<input type="checkbox"/>
c) Seaton Park	<input type="checkbox"/>
d) Westburn Park	<input type="checkbox"/>
e) Victoria Park	<input type="checkbox"/>

The next set of questions relates only to the park you visited MOST often as indicated in your answer to question 2.

3. How often did you visit this park in the last 12 months?

a) Daily	<input type="checkbox"/>
b) 2-6 times a week	<input type="checkbox"/>
c) Once a week	<input type="checkbox"/>
d) 1-3 times a month	<input type="checkbox"/>
e) 6-11 times	<input type="checkbox"/>
f) 1-5 times	<input type="checkbox"/>

4. What were your main reasons for visiting this park? (Please tick up to 3 options)

a) Relax / think	<input type="checkbox"/>
b) Attend event or special event (concert, open day, fun day, highland games)	<input type="checkbox"/>
c) See birds & wildlife	<input type="checkbox"/>
d) Get some fresh air	<input type="checkbox"/>
e) Meet friends	<input type="checkbox"/>
f) Eat / drink in the park	<input type="checkbox"/>
g) Play informal sports or games	<input type="checkbox"/>

(cont.)

h) Organised physical training session	<input type="checkbox"/>
i) Keep fit	<input type="checkbox"/>
j) Peace and quiet	<input type="checkbox"/>
k) Feed ducks / birds	<input type="checkbox"/>
l) Walk	<input type="checkbox"/>
m) Walk the dog	<input type="checkbox"/>
n) Visit the play area	<input type="checkbox"/>
o) Enjoy the beauty of the surroundings	<input type="checkbox"/>
p) Take a short cut	<input type="checkbox"/>
q) Family outing	<input type="checkbox"/>
r) Watch sport or games	<input type="checkbox"/>
s) Other (please specify)	<input type="checkbox"/>

5. Thinking of your last visit to this park, overall how would you rate that visit? (Please tick one)

Very Good	Good	Fair	Poor	Very Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5a. If you said 'poor' or 'very poor', please can you tell us why. Was there anything about the park that disappointed you?

6. How do you rate the following facilities at this park?

	Very good	Good	Fair	Poor	Very Poor	Don't know / applicable
a) Cafe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Disabled access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Tracks / footpaths	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Litter / dog bins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Play area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Bicycle parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. What additional facilities would you like to see at the park you visited most often? (Please tick up to 3 options)

a) Toilets	<input type="checkbox"/>
b) BBQ area	<input type="checkbox"/>
c) Benches	<input type="checkbox"/>
d) Picnic tables	<input type="checkbox"/>
e) Bicycle parking	<input type="checkbox"/>
f) Car parking	<input type="checkbox"/>

(cont.)

g) Bicycle hire	<input type="checkbox"/>
h) Electric wheel chairs	<input type="checkbox"/>
i) Deck chairs	<input type="checkbox"/>
j) Café / snack bar	<input type="checkbox"/>
k) Plant shop	<input type="checkbox"/>
l) Other (please specify)	<input type="checkbox"/>

8. Which of the following would increase your enjoyment of the park you visited most often? (Please tick up to 3 options)

a) Swing ball	<input type="checkbox"/>
b) Giant chess / draughts	<input type="checkbox"/>
c) Croquet	<input type="checkbox"/>
d) Treasure hunt	<input type="checkbox"/>
e) Maps	<input type="checkbox"/>
f) Trim trail	<input type="checkbox"/>
g) Information / marked trails	<input type="checkbox"/>
h) Historical information about the park	<input type="checkbox"/>
i) Points of interest you can see around the park	<input type="checkbox"/>
j) Information about plants and trees you can see	<input type="checkbox"/>
k) Information about wildlife you can see	<input type="checkbox"/>
l) Other (please specify)	<input type="checkbox"/>

9. Which of the following parks have you NOT visited in the last 2 years ? (Please tick all that apply)

a) Hazlehead Park	<input type="checkbox"/>
b) Duthie Park	<input type="checkbox"/>
c) Seaton Park	<input type="checkbox"/>
d) Westburn Park	<input type="checkbox"/>
e) Victoria Park	<input type="checkbox"/>
f) I have visited all of the listed parks at some point in the last 2 years (please go to Q11)	<input type="checkbox"/>

10. Please can you tell us the ONE main reason you haven't visited these parks in the last 2 years? (Please only answer for the parks you ticked in Q9 - one answer per park)

	Hazlehead Park	Duthie Park	Seaton Park	Westburn Park	Victoria Park
a) Never heard of it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Don't know where it is	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Not easy to get to by public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Too far away	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Just not got round to it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Don't want to	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Other (please specify)	<input type="text"/>				

11. In the last 12 months have you attended a special event at any of our parks? (for example a concert, open day, fun day, highland games)

- a) Yes
- b) No (go to Q12)

11a. If yes, which of the following did you attend? (Please tick all that apply)

- a) Highland Games
- b) Concert
- c) BP Big Screen
- d) Fun Day
- e) Open Day
- f) Dog Show
- g) Horse / pony show
- h) Steam Rally
- i) Fund raising activity (fun runs, sponsored walk)
- j) Flower Show
- k) Tent display
- l) Sporting event
- m) Other (please specify)

11b. If yes, how do you normally travel to the event(s)? (Please tick up to 2 options)

- a) Car
- b) Bus
- c) Taxi
- d) Bicycle
- e) Walk
- f) Motorbike
- g) Other (please specify)

12. A local bus operator has suggested a willingness to provide a bus service specifically for special events in our parks. If such a service was on offer and convenient for you, how likely would you be to use it? (Please tick one)

- | | | | | |
|-------------------------------|-----------------------------|--------------------------|--------------------------------|----------------------------------|
| Would
definitely
use it | Would
probably
use it | Don't
know | Probably
wouldn't
use it | Definitely
wouldn't
use it |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

If you wish to know more about Aberdeen's Parks please visit

http://www.aberdeencity.gov.uk/community_life_leisure/parks_open_spaces/parks_and_open_spaces.asp

Aberdeen City Council is keen to involve the public in the management of their parks and there are already a number of parks with "Friends of" groups. If you would like to become involved with your favourite park please contact Sandy Scott **alscott@aberdeencity.gov.uk**

GREENER – WASTE SERVICES

Over the last 6 years, we have asked City Voice panellists questions about the waste and recycling collection services in Aberdeen City. Your responses help us to monitor the use and awareness of these services and by comparing results year on year, we can assess our progress and focus on the areas that require more work. The information you give us is also used to help plan future initiatives that will encourage people to reduce, reuse and recycle.

1. How many people permanently live at your address?

a) Number of adults _____

b) Number of children (aged 0-16) _____

2. What type of property do you live in? (Please tick one)

a) House (includes detached, semi-detached, and terraced properties)

b) Flat (includes tenement properties, high-rise flats and courtyard developments)

<input type="checkbox"/>
<input type="checkbox"/>

3. Are you offered any of the following? (Please tick all that are offered)

	Yes	No	Don't know
a) Kerbside recycling (black box and white bag)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Garden waste (brown bin)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Kerbside food waste recycling mixed in with your garden waste (green caddy brown bin)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Communal on street non-food recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Communal on street food waste recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. If you are offered any of these services, which do you use? (Please tick all that you use)

a) Kerbside recycling (black box and white bag)	<input type="checkbox"/>
b) Garden waste (brown bin)	<input type="checkbox"/>
c) Kerbside food waste recycling mixed in with your garden waste (green caddy / brown bin)	<input type="checkbox"/>
d) Communal on street non-food recycling	<input type="checkbox"/>
e) Communal on street food waste recycling	<input type="checkbox"/>

5. If you are offered any of these services but do not use them, please tell us why. (Please tick the ONE main reason for each applicable column)

	Kerbside	Garden Waste	Food Waste
a) I don't know how to use it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Too much trouble / takes too much time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Not enough room to store containers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(cont.)

	Kerbside	Garden waste	Food waste
d) I don't care about the environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) I don't have a bin / kitchen caddy / box / bag	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) The containers are too small	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) The containers are too big	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) I have concerns over the stored waste producing odour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) The facilities are too far away to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) I use recycling centres / points instead	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k) I compost at home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l) No incentive to do so	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m) Other – please specify			

6. The Scottish Government published ambitious targets of 70% recycling / composting by 2025 in the Zero Waste Plan. In order to meet this target, we will need to increase use of recycling facilities and develop further schemes. Which of the following options do you think would be most effective at encouraging residents to recycle more? (Please tick up to 2 options)

a) Develop a wider network of Household Waste Recycling Centres and Points	<input type="checkbox"/>
b) Develop opportunities for our collections to accept other materials such as mixed plastics (yoghurt pots, margarine tubs etc)	<input type="checkbox"/>
c) Develop composting facilities	<input type="checkbox"/>
d) Develop a Materials Recycling Facility that allows a co-mingled (or 'mixed') collection of recycling from residents.	<input type="checkbox"/>

7. If the Council were to provide facilities at the Household Waste Recycling Centres where you could donate items (for charitable use) you no longer required, would you use these facilities?

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>
c) Don't know	<input type="checkbox"/>

8. If Yes, what items would you likely put in the reuse container? Please tick all that would apply

a) Textiles / clothing	<input type="checkbox"/>
b) Small electrical goods	<input type="checkbox"/>
c) Garden tools	<input type="checkbox"/>
d) Toys / games / books	<input type="checkbox"/>
e) Furniture	<input type="checkbox"/>
f) Other – please specify	<input type="checkbox"/>

If you would like further information about our waste and recycling services, please contact our Waste Aware Team on 08456 08 09 19 or via email at wasteaware@aberdeencity.gov.uk. Our team are also available to attend community events in your area and we can deliver workshops and presentations at schools or community groups - please contact us for availability.

SMARTER – POLICE SCOTLAND – SETTING OUR PRIORITIES

In April 2013 all eight of Scotland’s regional Police Forces merged to become one organisation, Police Scotland. One of the cornerstones of Police Scotland is the desire to consult annually with the public throughout the country in order to help set our priorities for the following year.

As part of this we would like to ask you some questions which will both help shape our priorities and also act as a baseline for subsequent annual consultations in order that we can ensure that we do all we can to keep people safe.

Safety in your Neighbourhood

- 1. Thinking about the neighbourhood you live in, how would you rate it as a place to live? (By neighbourhood, we mean the street you live in and the streets nearby or the local area).**

a) Very Good	<input type="checkbox"/>
b) Fairly Good	<input type="checkbox"/>
c) Fairly Poor	<input type="checkbox"/>
d) Very Poor	<input type="checkbox"/>
e) No opinion	<input type="checkbox"/>

- 2. From your experience of living in your neighbourhood, how would you describe the level of crime?**

a) There is a lot of crime in my area	<input type="checkbox"/>
b) There is some crime in my area	<input type="checkbox"/>
c) There is little or no crime in my area	<input type="checkbox"/>
d) I don't know	<input type="checkbox"/>

- 3. How concerned are you at the level of crime in your area? (Indicate your level of concern by using the following ten point scale where 1 = not at all concerned and 10 = extremely concerned)**

1 (not at all concerned)	2	3	4	5	6	7	8	9	10 (extremely concerned)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 4. How safe do you feel walking alone in your neighbourhood after dark?**

a) Very Safe	<input type="checkbox"/>
b) Fairly Safe	<input type="checkbox"/>
c) A Little Unsafe	<input type="checkbox"/>
d) Very Unsafe	<input type="checkbox"/>
e) Don't know / I don't walk alone after dark	<input type="checkbox"/>

Antisocial behaviour is a wide-ranging issue that encompasses many aspects of criminal and non-criminal behaviour. The term is used to describe a range of issues that cause distress to communities and make them feel unsafe. Issues range from vandalism and littering to noisy neighbours, youth disorder and under-age drinking.

5. In the past 12 months, have you been affected by or experienced antisocial behaviour in your local area?

- | | |
|--------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No | <input type="checkbox"/> |

6. To what extent are you satisfied or dissatisfied with what local agencies (Police, Fire Service, City Council etc.) are doing to tackle antisocial behaviour in your area?

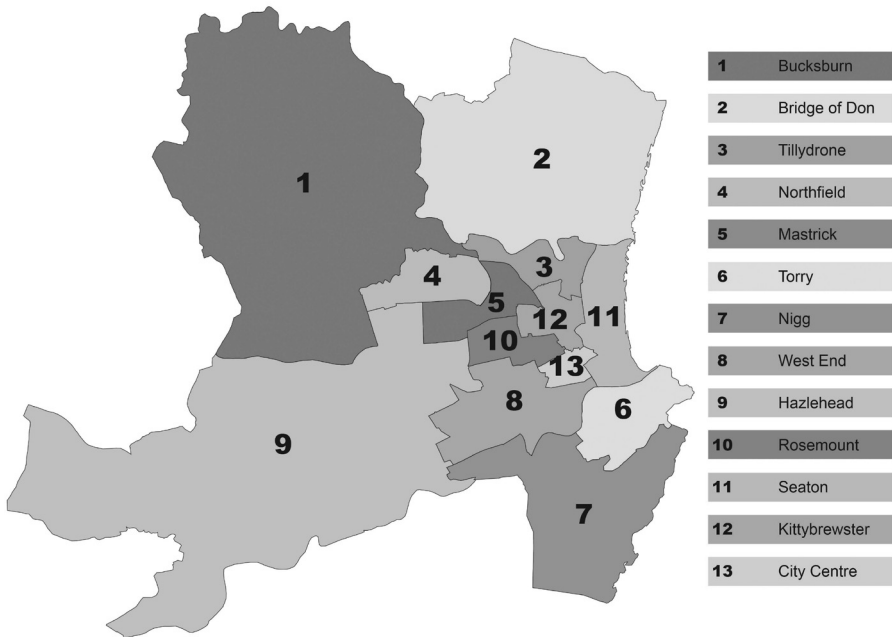
- | | |
|--------------------------------------|--------------------------|
| a) Very satisfied | <input type="checkbox"/> |
| b) Fairly satisfied | <input type="checkbox"/> |
| c) Neither satisfied or dissatisfied | <input type="checkbox"/> |
| d) Fairly dissatisfied | <input type="checkbox"/> |
| e) Very dissatisfied | <input type="checkbox"/> |
| f) I don't know | <input type="checkbox"/> |

7. Overall, how satisfied or dissatisfied are you with the service provided by the Police in Aberdeen?

- | | |
|--------------------------------------|--------------------------|
| a) Very satisfied | <input type="checkbox"/> |
| b) Fairly satisfied | <input type="checkbox"/> |
| c) Neither satisfied or dissatisfied | <input type="checkbox"/> |
| d) Fairly dissatisfied | <input type="checkbox"/> |
| e) Very dissatisfied | <input type="checkbox"/> |

Community Policing Teams

On the 1st April 2010, a new Community Focused Policing model was initiated in Aberdeen comprising 13 Community Policing Team areas. The geographical boundaries of each area are shown on the map. These Community Policing Teams have responsibility for all policing matters in their area and are empowered and resourced to work with partners and deal with local challenges as well as to respond to incidents. Each area is led by an Inspector, four Sergeants and teams of Constables working across a number of shifts. The only exception to this is the City Centre Community Policing Team which has two Inspectors and five Sergeants due to the specific demands of this area.



8. Before reading about it in the City Voice, were you aware that you have a dedicated Community Policing Team for your area?

a) Yes	<input type="checkbox"/>
b) No (go to Q10)	<input type="checkbox"/>

9. Do you know how you can contact your Community Policing Team?

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>

10. How satisfied or dissatisfied are you that crime and antisocial behaviour issues in your area are being tackled efficiently by your local police?

a) Very satisfied	<input type="checkbox"/>
b) Fairly satisfied	<input type="checkbox"/>
c) Neither satisfied or dissatisfied	<input type="checkbox"/>
d) Fairly dissatisfied	<input type="checkbox"/>
e) Very dissatisfied	<input type="checkbox"/>

11. If you answered 'dissatisfied' or very dissatisfied' to Question 10, please tell us why.

12. Of the following issues, which would you like your local Community Policing Team to adopt as priorities during the coming year? Please tick up to THREE choices from the range of options below.

a) Alcohol related disorder / Antisocial behaviour	<input type="checkbox"/>
b) Car crime	<input type="checkbox"/>
c) Drug dealing and drug misuse	<input type="checkbox"/>
d) Housebreakings and theft	<input type="checkbox"/>
e) Road safety / Road casualty reduction	<input type="checkbox"/>
f) Vandalism	<input type="checkbox"/>
g) Other (please specify)	<input type="checkbox"/>

For more detailed information about the services that Police Scotland provides or for clarification on Community Policing Team boundaries, please refer to the Force website at: **www.scotland.police.uk**

Alternatively, you can write to us or contact us via the following: Police Scotland, Aberdeen City Division, Queen Street, ABERDEEN, AB10 1ZA.

Telephone Number: 101

E-mail address: **AberdeenCityLPP@scotland.pnn.police.uk**

(Please note this group e-mail address is provided for you to discuss non-urgent local policing issues. It should not be used to report a crime or incident.)

Bus Lanes

In March 2013, the City Council took over responsibility for bus lane enforcement from Police Scotland. The main aims of enforcement are to improve traffic flow and journey times, encourage the use of public transport and improve air quality. Within specified times, certain bus lanes can only be used by buses, taxis, licenced private hire cars and bicycles. **Motorists caught driving illegally in Aberdeen's bus lanes can expect a £60 charge, reduced to £30 if paid within 14 days.**

There are currently 11 digital bus lane enforcement cameras in operation. If you would like more information about bus lane enforcement in the City, please go to http://www.aberdeencity.gov.uk/transport_streets/bus_lane_enforcement/bus_lane_enforcement.asp

1. Please tell us how strongly you agree or disagree with the following statements.

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know
a) Aberdeen City Council should increase the number of bus lane enforcement cameras on existing bus lanes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Aberdeen City Council should consider introducing new bus lanes (with cameras) on main arterial routes into the City.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Pedestrian Crossing facilities

Pedestrian crossings play an important role in encouraging walking and cycling but for many years the facilities and signal sequences were not standardised, and there was an awareness that many people did not fully appreciate how they work, leading to confusion and conflict.

To address this, a new type of crossing, known as a Puffin crossing, was developed. The main difference between a Puffin crossing and a Pelican crossing is that the red man / green man indicator has been relocated from the far-side of the crossing, and is now incorporated into the push button units installed adjacent to where pedestrians wait to cross. These allow pedestrians to have a clear view of approaching traffic whilst watching for the green man to appear and are especially beneficial to pedestrians with visual impairments.

Puffin crossings also have detectors that register the presence of pedestrians and allow additional time for those with mobility impairments to cross the road, up to a predetermined maximum. They also reduce delays on the road network by cancelling unwanted pedestrian demands so traffic is not stopped unnecessarily.

We would like to know if you have used the new Puffin style crossings and your thoughts on their effectiveness.

2. Before reading about it in the City Voice, did you know the difference between a Puffin and a Pelican crossing?

a) Yes

b) No

<input type="checkbox"/>
<input type="checkbox"/>

3. As a pedestrian, can you tell us how strongly you agree or disagree with the following statements.

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know / haven't used them
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a) I find the new Puffin crossing facilities easy to use.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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b) It's easy to see the red and green men at Puffin crossings.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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c) I clearly understand when I should start to cross the road on a Puffin crossing.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d) I have enough time to cross the road before the traffic starts at a Puffin crossing.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e) I feel safe using a Puffin crossing to cross the road.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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4. As a driver / passenger, are you aware of the difference between a Puffin and Pelican crossing when you approach them?

a) Yes

b) No (please go to page 14)

<input type="checkbox"/>
<input type="checkbox"/>

5. If yes, do you regularly drive past or stop at any Puffin crossings?

a) Yes

b) No (please go to page 14)

<input type="checkbox"/>
<input type="checkbox"/>

6. If yes, please can you tell us how strongly you agree or disagree with the following statement?

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know
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a) As a driver, I make fewer unnecessary stops at Puffin crossings than at Pelican crossings.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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If you have any questions or queries regarding the Traffic Management issues discussed above, please contact Andrew Smith, Traffic Engineering Manager on 01224 538056 or email andrews@aberdeencity.gov.uk

ADDITIONAL QUESTIONS – CITIZEN INVOLVEMENT AND PARTICIPATION

The final set of questions in City Voice 30 focusses on the concept of co-production. Co-production is about redefining how our current public services are designed and delivered. Currently, public services tend to be designed and delivered using a ‘top down’ approach with little involvement from the public or community. Co-production shifts this balance of power by placing individuals and the community at the heart of this process and allows them to be the major influence in designing and delivering their own services.

The information you provide from the following questions will be used as part of a wider national study funded by the British Academy. The study will examine how a move towards this type of delivery could be possible in the future. If you would like to know more about this research, please contact Dr Aksel Ersoy on

a.ersoy@abdn.ac.uk

Local Environment

You may know that, in the last year, lots of people and local groups have been working together to help improve the local environment in Aberdeen neighbourhoods. For example, many local residents have spent a few hours a month helping the council to improve some parks and children’s play areas, which has made them more enjoyable and safe for families. So, we would like to ask you some questions about the local environment in the area where you live. When we talk about local environment we mean things affecting the quality of the environment where you live e.g. cleanliness of streets, the amount of traffic and pollution and access to and quality of parks and green spaces etc.

1. Overall, how good is the local environment where you live?

Very good	Quite good	Neither good or bad	Quite bad	Very bad
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Which of the following issues do you believe to be a problem in your local area?

a) Dog fouling	<input type="checkbox"/>
b) Litter	<input type="checkbox"/>
c) Traffic	<input type="checkbox"/>
d) Lack of green space	<input type="checkbox"/>

3. How important to you is improving the environment...

	Very important	Quite important	Neither important or unimportant	Quite unimportant	Very unimportant
a) In your street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) In your neighbourhood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) In your local Council area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) In the UK as a whole	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Have you taken part in any of the following activities in the last 5 years?

	Yes once	Yes, more than once	No
a) Tell other people not to drop rubbish	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Tell other people not to let their dogs foul the street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Sign a petition, write a letter or join a protest about the local environment in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Attend a meeting on improving the local environment in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Give feedback to local authorities on the state of the local environment in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Give feedback to local authorities on how local services could improve the local environment in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Clean-up your street or local park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Aberdeen City Council is committed to helping people reduce energy and water consumption. You can reduce the total amount of your water consumption by simply checking whether overflow pipes are running, by turning off taps when brushing your teeth or by using water barrels. You can also reduce the total amount of your energy consumption by turning off lights when you leave a room or by buying energy saving bulbs.

5. Based on the kind of examples described above, does your household take any measures to conserve water?

- a) Yes
- b) No

6. Based on the kind of examples described above, does your household take any measures to save energy?

- a) Yes
- b) No

7. During an average week, on how many days do you make a conscious effort to walk, cycle or use public transport instead of using a private car for a journey?

- a) Every day
- b) 2-6 days per week
- c) Once a week
- d) Never

8. How satisfied are you with the following?

Very satisfied Quite satisfied Neither satisfied or dissatisfied Quite dissatisfied Very dissatisfied Don't know

a) The job being done by public agencies managing the local environment in your area

b) The information you get from the council or other public agencies about local environment issues in your area

c) The extent to which the council and other public agencies ask your opinion on the local environment in your area

9. On a scale of 1-5 (where 1 = no difference and 5 = a very significant difference), how much of a positive difference do you think ordinary citizens can make to the quality of their local environment?

1 2 3 4 5 Don't know

10. Are you involved (or have you previously been involved) in a group or association that works to improve the quality of the local environment in your area?

a) Yes, I am involved in a group like this	<input type="checkbox"/>
b) I used to be involved in a group like this, but not any more	<input type="checkbox"/>
c) No, I have never been involved in a group of this nature	<input type="checkbox"/>

11. If you are NOT currently involved in a group of this nature, would you be interested in getting involved in a local group dedicated to improving your local environment (e.g. through clean-ups, joint working with public agencies etc.)?

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>

12. If yes, which of the following options best describes the amount of time you would be willing to spend volunteering (e.g. with your neighbours and / or local public agencies) to improve the local environment in your area?

a) A few hours a week	<input type="checkbox"/>
b) A few hours a month	<input type="checkbox"/>
c) A few hours a year	<input type="checkbox"/>
d) No time at all	<input type="checkbox"/>
e) Don't know	<input type="checkbox"/>

Community safety

You may know that, in the last year, Aberdeen residents have been working together with organisations such as the council and the police to help tackle crime and anti-social behaviour across the city for example, by monitoring how well the council and police have been tackling the problems that really matter. This commitment by Aberdeen's residents has generally only taken a few hours each month and has helped to decrease crime and anti-social behaviour in the area. So, we would like to ask you some questions about crime and anti-social behaviour in the local area in which you live.

13. Which of the following issues do you believe to be a problem in your local area?

a) Burglaries	<input type="checkbox"/>
b) Vandalism	<input type="checkbox"/>
c) Assault	<input type="checkbox"/>
d) Noisy neighbours	<input type="checkbox"/>
e) Drug dealing	<input type="checkbox"/>

14. How important or unimportant to you is improving the safety of the neighbourhood where you live?

Very important	Quite important	Neither important or unimportant	Quite unimportant	Very unimportant
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. Have you taken part in any of the following activities in the last 5 years?

	Yes once	Yes more than once	No
a) Ask advice from police on how to best protect your property	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Ask a neighbour to keep an eye on your home when you are away	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Keep an eye on your neighbour's home when they are away	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Report to the police an incident of crime or anti-social behaviour that involved you or someone in your household	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Report to the police or other public agencies any community safety problem which did not directly affect you personally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Personally intervene to stop someone behaving in an anti-social way	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Sign a petition, write a letter or join a protest about crime or anti-social behaviour in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Attend a meeting on tackling crime or anti-social behaviour in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(cont.)

	Yes once	Yes more than once	No
i) Give feedback to public agencies about crime or anti-social behaviour in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) Give comments to public agencies on how services would better tackle crime or anti-social behaviour in your area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. How satisfied are you with the following?

	Very satisfied	Quite satisfied	Neither satisfied or dissatisfied	Quite dissatisfied	Very dissatisfied	Don't know
a) The information you get from the police or other public agencies about crime and anti-social behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) The extent to which the police and other public agencies ask your opinion on crime and anti-social behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

17. On a scale of 1-5 (where 1 = no difference and 5 = a very significant difference), how much of a positive difference do you think ordinary citizens can make to the safety of their neighbourhood?

1	2	3	4	5	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

18. Are you involved (or have you previously been involved) in a group or association that works to improve safety in your neighbourhood?

a) Yes, I am involved in a group like this (please go to survey end)	<input type="checkbox"/>
b) I used to be involved in a group like this, but not any more	<input type="checkbox"/>
c) No, I have never been involved in a group of this nature	<input type="checkbox"/>

19. If you are NOT currently involved in a group of this nature, would you be interested in getting involved in a local group dedicated to improving safety in your neighbourhood?

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>

20. If yes, which of the following options best describes the amount of time you would be willing to spend volunteering (e.g. with your neighbours and / or local public agencies) to improve safety in your neighbourhood?

a) A few hours a week	<input type="checkbox"/>
b) A few hours a month	<input type="checkbox"/>
c) A few hours a year	<input type="checkbox"/>
d) No time at all	<input type="checkbox"/>
e) Don't know	<input type="checkbox"/>

Thank you . . .

for taking the time to complete this questionnaire. Please return in the pre-paid envelope provided or send it to

Aberdeen City Voice
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Broad Street
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Community Planning in Aberdeen