

ABERDEEN CITY VOICE

5TH QUESTIONNAIRE

WELCOME

This is the 5th Questionnaire for Citizen's Panellists. It covers Safety, the Environment and Homes and we hope you find it interesting. The questions are, in the main, quite easy to understand, however in the section on Learning and Leisure we have incorporated questions from the Cultural Commission which are more complex. As with all our questionnaires, please do not feel you must answer all the questions, particularly if you feel you do not have sufficient experience of a service to provide a response. The Council and its partners are grateful for all the responses received, whether questionnaires are completed or partially completed, each response to each question counts.

SAFETY

(A) Speed Cameras

Since October 2002, the North East Safety Camera Partnership (NESCAMP) have been working with Grampian Police, Aberdeen City Council, Aberdeenshire Council, Moray Council, the Scottish Executive and local District Courts to reduce the number of persons killed and seriously injured on the roads within Grampian.

Information gathered by analysing accidents for the last 3 years was used to identify sites and routes which are particularly dangerous and speed reduction measures were carried out in these areas.

The Partnership uses mobile and fixed cameras, along with education and communication, to improve our roads for all users.

1. Please indicate your response to each of the following statements:-

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Don't Know</i>
Cameras are an easy way of making money out of motorists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cameras are meant to encourage drivers to keep to the speed limits, not punish them	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fewer accidents are likely to happen on roads where cameras are operated	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cameras mean that dangerous drivers are now more likely to get caught	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The use of safety cameras should be supported as a method of reducing casualties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The primary aim of safety cameras are to save lives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There are too many safety cameras in my local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Do you (or anyone in your household) own a car?

Yes

No

**For more information regarding this project and the location of our camera sites visit:
WWW.NESCAMP.CO.UK**

(B) Community Safety

1. How would you rate your neighbourhood as a place to live:-

A very good place to live

Fairly good place to live

Fairly poor place to live

Very poor place to live

No opinion

2. How common are the following issues in your neighbourhood

	<i>Very Common</i>	<i>Fairly Common</i>	<i>Not very Common</i>	<i>Not at all Common</i>	<i>Don't Know</i>
Noisy Neighbours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vandalism and graffiti	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Groups of young people hanging around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People who have been drinking/using drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rubbish or litter lying about	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(C) Fire Safety Messages

1. Are you aware of any of the following Fire Safety messages which have been publicised over the last 12 months? Please tick any that apply.

- (a) "Never cook after drinking alcohol"
- (b) "Never leave cooking unattended"
- (c) "Fireworks - be safe not sorry"
- (d) "Deliberate fires put lives at risk"
- (e) "Cigarettes - put it out, put it right out"

2. Was the fire safety message a local message to residents of Aberdeen or was it a national message to the whole of Scotland or the UK?

- Local Message
- National Message
- both Local & National Message
- Don't Know

3. Have you made any change to your lifestyle as a result of the information? (Such as stopped smoking, reduced the number of cigarettes smoked or reduced your alcohol consumption)

- Yes
- No
- Don't Know

4. If you answered yes to Question 3, it would help us if you listed any lifestyle changes _____

(D) **Sacro - Aberdeen Community Mediation Service**

Community mediation is a way of resolving disputes between neighbours. Hundreds of community mediation centres operate throughout the U.K., Sacro's Aberdeen Community Mediation Service has been in operation for nearly six years and in this time has handled well over 1,000 cases involving a wide range of disputes, including noise, parking, pets, boundaries and anti-social behaviour. Mediators are trained, independent and impartial people, who assist all parties involved to come to a mutually acceptable agreement. Cases are normally referred via the Housing Department, Grampian Police, Housing Associations, etc., however, people can also refer themselves direct to our Service. Community Mediation is available to all residents of Aberdeen City, irrespective of tenure, and is free and confidential. The Service is managed by Sacro and funded by Aberdeen City Council, Community Safety Partnership and the Scottish Executive.

5. Were you previously aware of the Community Mediation Service?

Yes

No

6. Would you get in touch with the Community Mediation Service if you had a dispute with your neighbour?

Yes

No

Don't Know

You can contact the Aberdeen Community Mediation Service at 110 Crown Street, Aberdeen, AB11 6HJ or telephone 01224 560570. The Service can be reached by e-mail at info@aberdeen.sacro.org.uk and the website address is www.sacro.org.uk.

ENVIRONMENT**(A) Recycling Centres and Points**

1. What type of house do you live in?

Detached

Semi-detached

Terraced

Tenement Flat

High Rise Flat

Other (*please specify*) _____

2. There are currently a number of Recycling Centres and Points in Aberdeen City. Do you use these services?

Yes

No (*please go to Q11*)

(Recycling centres are any of the four large waste sites across the City, recycling points are the 30 smaller collection points located at shopping centres, community centres and car parks across the City.)

3. Where are the Recycling Centres or Points that you most commonly use located _____

4. How often do you take materials to the Recycling Centres or Points? (please tick one box only)

Every day

At least 3 times a week

Weekly

At least 2 or 3 times a month

Monthly

Other (*please specify*) _____

5. When is it most convenient for you to take your materials to the Recycling Centres and Points (please tick one box only)?

On the way to work Whilst shopping

Whilst taking children to school Whilst at community or sport centres

Other (*please specify*) _____

6. Do you prepare your recycled materials in any of the following ways (please tick as many boxes that apply)?

Crush cans Empty containers

Rinse glass bottles and jars Place paper into plastic bags

Remove all tops from plastic bottles Remove labels from plastic bottles/containers/cans

Rinse aluminium food containers Rinse plastic bottles

Rinse cans Squash plastic bottles flat

Tie shoes together Wash textiles

Remove lids from glass bottles & jars Keep household chemicals in original containers

Remove window from envelopes Place textiles in a plastic bag

Flatten cardboard boxes Cans placed into plastic bags

Place plastic bottles into plastic bags Don't know

Other (*please specify*) _____

7. Why do you use your Recycling Centres and Points (please tick as many boxes that apply)?

- | | | | |
|---------------------------|--------------------------|--------------------------------|--------------------------|
| Environmental reasons | <input type="checkbox"/> | Only way to recycle | <input type="checkbox"/> |
| Easy to use | <input type="checkbox"/> | Good service | <input type="checkbox"/> |
| Clean site | <input type="checkbox"/> | Saves energy | <input type="checkbox"/> |
| Reduces need for landfill | <input type="checkbox"/> | Reduces risk of global warming | <input type="checkbox"/> |
| Saves resources | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |

Other (*please specify*) _____

8. What are the benefits of using your Recycling Centres & Points (please tick as many boxes that apply)?

- | | | | |
|--------------------------------|--------------------------|-------------------------------------|--------------------------|
| Community reasons | <input type="checkbox"/> | Environmental reasons | <input type="checkbox"/> |
| Feel good factor | <input type="checkbox"/> | Handy / convenience | <input type="checkbox"/> |
| Saves resources | <input type="checkbox"/> | Reduces waste in residual waste bin | <input type="checkbox"/> |
| Reduces risk of global warming | <input type="checkbox"/> | Saves Energy | <input type="checkbox"/> |
| Reduces need for landfill | <input type="checkbox"/> | None | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> | | |

Other (*please specify*) _____

9. Are there any problems you have encountered when using your Recycling Centres and Points (please tick as many boxes that apply)?

- | | | | |
|--------------------------------|--------------------------|---------------------------------|--------------------------|
| Too much trouble | <input type="checkbox"/> | Messy sites | <input type="checkbox"/> |
| Takes too much time to recycle | <input type="checkbox"/> | I have to travel too far | <input type="checkbox"/> |
| No transport to the sites | <input type="checkbox"/> | Don't know where facilities are | <input type="checkbox"/> |
| Don't want to wash items | <input type="checkbox"/> | Don't know how to use them | <input type="checkbox"/> |
| Unreliable service | <input type="checkbox"/> | Too expensive | <input type="checkbox"/> |
| Containers full / overflowing | <input type="checkbox"/> | Unclear signage / labelling | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> | | |

Other (please specify) _____

10. What improvements (if any) could be made to your Recycling Centres and Points (please tick as many boxes that apply)?

- | | | | |
|---|--------------------------|-------------------------------------|--------------------------|
| More reliable service | <input type="checkbox"/> | Recycling Points emptied more often | <input type="checkbox"/> |
| More local Recycling Points | <input type="checkbox"/> | More info on WHERE you can recycle | <input type="checkbox"/> |
| More info on WHAT you can recycle | <input type="checkbox"/> | Ability to recycle plastic | <input type="checkbox"/> |
| More info on the benefits of recycling | <input type="checkbox"/> | Cleaner recycling points | <input type="checkbox"/> |
| More materials collected by the Council | <input type="checkbox"/> | Increase general waste collections | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> | | |

Other (please specify) _____

11. Why don't you use the Recycling Centres and Points? (only answer Q11 & Q12 if you said NO to Q2) (please tick as many boxes that apply)

- | | | | |
|-------------------------------|--------------------------|--|--------------------------|
| Too much trouble | <input type="checkbox"/> | Don't care about the environment | <input type="checkbox"/> |
| Recycling makes no difference | <input type="checkbox"/> | Not enough rooms to store recyclable materials at home | <input type="checkbox"/> |
| Have too far to travel | <input type="checkbox"/> | Not interested | <input type="checkbox"/> |
| Takes too much time | <input type="checkbox"/> | Don't know where the facilities are | <input type="checkbox"/> |
| No transport to facilities | <input type="checkbox"/> | Don't know how to recycle | <input type="checkbox"/> |
| Don't want to wash items | <input type="checkbox"/> | Too expensive | <input type="checkbox"/> |
| Unreliable service | <input type="checkbox"/> | No incentives | <input type="checkbox"/> |
| Not sure | <input type="checkbox"/> | Recycling will make no difference | <input type="checkbox"/> |
| No kerbside collection | <input type="checkbox"/> | | <input type="checkbox"/> |

Other (*please specify*) _____

12. What would encourage you to use these Recycling Centres and Points (please tick as many boxes that apply)?

- | | | | |
|--|--------------------------|-------------------------------------|--------------------------|
| More reliable service | <input type="checkbox"/> | Recycling Points emptied more often | <input type="checkbox"/> |
| More local Recycling Points | <input type="checkbox"/> | More info on WHERE you can recycle | <input type="checkbox"/> |
| More info on WHAT you can recycle | <input type="checkbox"/> | Ability to recycle plastic | <input type="checkbox"/> |
| More info on the benefits of recycling | <input type="checkbox"/> | Cleaner recycling points | <input type="checkbox"/> |
| Clearer labelling/signage | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |

Other (*please specify*) _____

(B) Marketing Campaign Awareness

13. Are you aware that a campaign is running to encourage you to recycle your household waste?

Yes

No

Don't know

14. Have you heard of a campaign called Waste Aware Aberdeen? (If you answered No please go to Section (C) Ecological Footprint project.)

Yes

No

Don't know

15. How did you find out about this campaign (please tick as many boxes that apply)?

- | | | | |
|--------------------------|--------------------------|---------------------------|--------------------------|
| A4 Posters | <input type="checkbox"/> | Adtrailer | <input type="checkbox"/> |
| Billboards | <input type="checkbox"/> | Bin labels or stickers | <input type="checkbox"/> |
| Bus Shelters | <input type="checkbox"/> | Bus sides | <input type="checkbox"/> |
| Contamination leaflets | <input type="checkbox"/> | Website | <input type="checkbox"/> |
| Door to door survey | <input type="checkbox"/> | Display boards | <input type="checkbox"/> |
| Event | <input type="checkbox"/> | Educational presentations | <input type="checkbox"/> |
| Heard it from children | <input type="checkbox"/> | Leaflets | <input type="checkbox"/> |
| Postcards | <input type="checkbox"/> | Press Advertisement | <input type="checkbox"/> |
| Press Article | <input type="checkbox"/> | Radio Advertisement | <input type="checkbox"/> |
| Television Advertisement | <input type="checkbox"/> | Vehicle livery | <input type="checkbox"/> |
| Word of mouth | <input type="checkbox"/> | Waste Aware Bus | <input type="checkbox"/> |
| Waste Aware Guide | <input type="checkbox"/> | Phone line | <input type="checkbox"/> |

16. Did you receive a Waste Aware Grampian Guide through your door? (If you answered No please go to question 19)

Yes

No

Don't know

17. If you kept the guide did you find it useful?

Yes

No

Don't know

If no, Why not (*please specify*) _____

18. What pages have you found useful within the guide?

Reduce Reuse

Kerbside Recycling Recycling Points

Recycling Centres Bulky Uplift

General Waste Additional Info

Don't know Nothing

Other (*please specify*) _____

19. If you did not keep it – why didn't you keep it?

No need for it

Nowhere to store

Info incorrect

Other (*please specify*) _____

(C) Ecological Footprint Project

1. How important are environmental problems personally for you? (Please circle between 1 and 5 where 1 is very important and 5 is not at all important)

<i>Very Important</i>					<i>Not at all Important</i>	<i>Don't know</i>
1	2	3	4	5		<input type="checkbox"/>

2. I think that my lifestyle can be damaging to the environment
(Please circle between 1 and 5, where 1 is very damaging and 5 is not at all damaging)

<i>Very Damaging</i>					<i>Not at all Damaging</i>	<i>Don't Know</i>
1	2	3	4	5		<input type="checkbox"/>

3. Which actions have you undertaken in the last 12 months as a result of your concerns for the environment (please tick as many boxes as apply)

- | | |
|---|--------------------------|
| (a) Take public transport to work instead of the car | <input type="checkbox"/> |
| (b) Walked or used bicycle instead of the car | <input type="checkbox"/> |
| (c) Used energy saving light bulbs at home | <input type="checkbox"/> |
| (d) Action which saved electricity or fuels in your house
(e.g. switch off TV, pc, laptop, lights when not needed) | <input type="checkbox"/> |
| (e) Chosen organic produce | <input type="checkbox"/> |
| (f) Other (please specify _____

_____) | |

4. Have you heard of the Ecological Footprint?

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Not sure	<input type="checkbox"/>

5. Do you know that the Council is running an Ecological Footprint project?

Yes

No

Aberdeen and Aberdeenshire Councils are taking part in a flagship environmental assessment – the Global Footprint project for the North East of Scotland. As a partnership between Aberdeen City Council, Aberdeenshire Council and WWF Scotland, the project will use Ecological Footprint Analysis in both local authorities to estimate how much of nature's ecosystems we use compared with that is available.

For a region, the ecological footprint measures the bioproductive land and sea area that would be required to sustainably maintain currently consumption. The recently published report on Scotland's Footprint (www.scotlands-footprint.com) suggested that if everyone on the planet consumed the resources of the average Scot, almost 2 additional planets would be required in order to be sustainable. Both Councils will be looking for opportunities to reduce their Footprint.

LEARNING AND LEISURE

CULTURAL COMMISSION CONSULTATION

The Scottish Executive has established an independent **Cultural Commission** “to look seriously and maturely at our culture and decide the framework for its support in the future”. The Cultural Commission’s remit as outlined in the Cultural Policy Statement, April 2004 takes its inspiration and direction from the First Minister Jack McConnell’s St. Andrew’s Day speech in 2003. In order to establish Scotland as a “vibrant, cosmopolitan, competitive country and an internationally recognised creative hub”, Scotland needs a new cultural vision and a radically different way of delivering and sustaining cultural services and activities. This implies significant change.

The Commission’s task is to take the policy and to provide practical recommendations on how Scottish Ministers and the Scottish Executive implement it.

The Commission’s remit is wide-ranging and includes the consideration of cultural rights and entitlements; the responsibilities of public sector agencies and local authorities; guidance for the private and voluntary sectors; and an assessment of the current institutional infrastructure, to name but a few elements.

(A) Barriers

The Cultural Commission is interested in exploring barriers to attendance and participation in cultural and arts activities, in understanding the public’s view and perceptions, and in developing strategies to lower or remove these barriers.

Cultural and arts activities include:- going to the cinema; going to concerts; going to the theatre; visiting museums; visiting galleries; visiting historical buildings or ancient monuments; going to the library; visiting a festival; taking part in craft activities, or dancing, drawing or painting; playing a musical instrument; singing; acting; photography, film making and animation; writing stories or poems; and lots, lots more.

1. If you could take part in any cultural and arts activities what would you take part in or attend? _____

2. Which if the following things effect your decision not to take part in cultural and arts activities (please tick as many boxes that apply)?

Lack of activities in my area

Too expensive

Not interested

Lack of public transport

Lack of time

Lack of information

Not for the likes of me

I would be laughed at by my friends

Can't because of family or work

No one to go with

Something else? (please specify) _____

3. Which of the following would make a difference and encourage you to take part in or attend cultural and arts activities (please tick as many boxes that apply)?

- More choice in my area
- Cheaper tickets
- The chance to participate in or see something for free
- Better public transport
- Cheaper public transport
- More information on what is happening in my area
- Changing the opening hours or the times /showings
- More friendly and helpful staff or teachers
- Help with childcare

Something else? (please specify) _____

(B) Cultural Rights and Entitlements

The First Minister wants to work towards more equitable cultural provision for the people of Scotland regardless of where they live, how old they are, or how much money they have.

We are particularly interested in your response to:-

The concept of ‘cultural rights for the Scottish citizen, and those of its creative community’,

and are looking for your suggestions on what these rights could be and how they should be delivered.

(Please note this is a complex area and if Panellists do not wish to complete this Section please leave it blank and move on to the Homes Section.)

1. What are the areas where we should have cultural rights? (*These could include:- access; opportunity; ownership; expression; education; knowledge; environment; respect; and equality*) _____

2. How should these be worded? _____

3. How should we put these into practice? _____

HOMES

Aberdeen City Council owns and manages approximately 25,000 houses in the City which are let to our tenants at an average rent of £46.33 per week. Our properties include very sheltered and sheltered housing, amenity housing and flatted and cottage style housing.

Anyone over 16 can apply for Council housing through Homechoice which operates a common housing register for all social housing landlords in the City. The Council provides a range of services to our applicants and tenants from a number of local offices and sub offices. Services provided include assistance for homeless people, allocation of houses, rent collection and rent management advice, repairs, estate management and support for vulnerable tenants.

1. Have you used the Council housing service

Yes

No

Don't know

I have used the service on behalf of a relative or friend

If you have not used a Council house service please go straight to question 8.

Questions 2 to 7 to be answered by Council house service users only.

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Don't Know</i>
2. I am satisfied with the range of services available at my local office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Staff respond promptly and efficiently to my queries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Council housing services are delivered in a non discriminatory way	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. The process of applying for a Council house is straightforward	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. The Council deals effectively and sympathetically with tenants in arrears of rent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Staff respond promptly and efficiently if I make a complaint	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Questions 8 to 21 can be answered by any Panellists who wish to offer their view.

8. Information about the Council Housing Service is easy to access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. I know or would know who to contact for specific advice about Council Housing Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. My local Council housing office is conveniently located	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The Council provides clear information on the performance of its Housing service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Council housing services represent good value for money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The Council lets its houses efficiently	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The Council manages its houses efficiently	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. The Council provides appropriate support to tenants who require support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Rent levels for Council tenants are reasonable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. Council Housing estates are generally well kept	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>Don't Know</i>
18. The Council keeps its houses in a good state of repair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. I am aware of the services the Council provides for homeless people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. Information and advice for homeless or those who may become homeless is easy to access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21. The Council deals effectively with homelessness in the City	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Questionnaires will be accepted until 15th February and should be returned in the post paid envelope provided to:

Hazel Spalding
 Assistant Director (Committee)
 Legal and Democratic Services
 Town House
 Aberdeen
 AB10 1AQ

If you have any questions, Hazel can be contacted on Direct dial 522607 or e-mail at Hspalding@aberdeencity.gov.uk

Thank you for your help.