

### 3.1 Family Support

Project Aim		Start Date	Testing End Date	Progress Scale
Increase the number of families who request additional support and receive an offer of an appropriate service within 30 days of receipt of the Child’s Plan, to 80%, by 2021 <b>Project Manager:</b> Eleanor McEwan (Homestart) <a href="#">Project Charter Approved July 2019</a>		Jul 2019	Jan 2021	7 – Initial indications of improvement
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
<ul style="list-style-type: none"><li>• Testing how our new data dashboards improves the quality of information shared through the Child’s plan and reduces the variation between services</li><li>• Testing Family Learning reducing waiting times for families through the introduction of an initial home visit (City wide - the test group includes all referrals to the partner services involved in the project)</li></ul>		We are already demonstrating improvement in relation to this part of the system with 93% of families receiving a Service within 30 days. The improvement team are monitoring for sustainability with a view to proposing a revised aim through the ICS board by the end of the year once we have analysed the data on the newly established data dashboards. Future measures will likely focus on families receiving an intervention not just an offer of service. We will continue to work to improve the quality of child’s plan		
Improvement Data				
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