

Voice!

Questionnaire 32

June 2014

Aberdeen City  *Voice!*

ABERDEEN'S CITIZENS PANEL

HEALTHIER - ABERDEEN CITY DRUG AND ALCOHOL PARTNERSHIP

Aberdeen City Alcohol & Drugs Partnership (ADP) is aware of increasing concerns and reported harms to people who have used New Psychoactive Substances (NPS) – also known as “Legal Highs”. A Grampian monitoring group has been established to get a better understanding of the level of use of NPS in our communities.

What do we mean by NPS?

A NPS has properties that can stimulate and/or alter perception and mood (in various combinations). The sale/supply or use is not banned by current legislation in respect to the misuse of drugs or control of medicines acts. These substances are often sold as research chemicals, plant food, bath crystals or pond cleaner to avoid current medicines legislation.

NPS generally fall into four categories:

- Products branded and designed to attract the attention of young people and existing users which give no indication of actual content.
- Names and specific substances designed to mimic the effects of controlled and illegal drugs.
- Substances related to or similar to medicines.
- Herbal and fungal materials and their extracts.

1. Before hearing about it in the City Voice, have you heard about NPS (“Legal Highs”) during the past 12 month period?

- | | |
|-------------------------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No (If no, go to Q8) | <input type="checkbox"/> |

2. If yes, how? (Please tick all that apply)

- | | |
|--|--------------------------|
| a) Press or media coverage on a national basis | <input type="checkbox"/> |
| b) Press or media coverage on a local basis | <input type="checkbox"/> |
| c) Work related publicity | <input type="checkbox"/> |
| d) Community related publicity | <input type="checkbox"/> |
| e) Happened to someone I know | <input type="checkbox"/> |
| f) Other, please provide details | <input type="checkbox"/> |
-

3. Other than media reports, have you been aware of NPS use in the Aberdeen area during the past 12 month period?

- | | |
|-------------------------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No (If no, go to Q8) | <input type="checkbox"/> |

4. If yes, can you give an indication of how many instances in the last 12 months (could be an estimate if not known)?

- | | |
|---------------------|--------------------------|
| a) 1 or 2 instances | <input type="checkbox"/> |
| b) 3 – 4 instances | <input type="checkbox"/> |
| c) 5 plus instances | <input type="checkbox"/> |
| d) Don't know | <input type="checkbox"/> |

5. Did this involve: (Please tick all that apply)

- a) Sale/purchase of NPS
 - b) Consumption of NPS
 - c) Anti social behaviour/and or other concerns related to the use of NPS
 - d) Other, please provide details
-

6. Who did this involve? (Please tick all that apply)

- a) Young person/people under the age of 16 years
 - b) Young person/people 17 or 18 years of age
 - c) Adult(s) between the ages of 19 - 30 years
 - d) Adult(s) over 30 years of age
 - e) Don't know
 - f) Other combinations – Please provide details if possible
-

7. Do you know if support was required or provided to those involved?

- a) Yes
- b) No
- c) Don't know

8. Do you feel there is easily accessible information on NPS available?

- a) Yes
- b) No
- c) Don't know

9. Do you know where to find information on drug services in the city?

- a) Yes
- b) No

10. Do you know where to find information on alcohol services in the city?

- a) Yes
- b) No

11. Do you feel advice, information and help for drug and alcohol problems has a high enough profile in the city?

- a) Yes
 - b) No
 - c) Don't know
 - d) If no, what could be done to increase the profile?
-

12. Information on services is currently available on the Alcohol & Drug Partnership website <http://www.aberdeencityadp.org.uk/>. Before reading about it in the City Voice, were you aware of this website?

- a) Yes
- b) No

13. If no, where would you have looked for help/information?

a) Aberdeen based website with local information and links directing traffic for all alcohol and drugs related queries	
b) Grampian based website with local information and links directing traffic for all alcohol and drugs related queries	
c) National based website with information and links directing traffic for all alcohol and drugs related queries	
d) NHS Grampian health points information stands (e.g. Health Village, Aberdeen Royal Infirmary, Denburn Health Centre)	
e) Other, please provide details	

For further information about the Alcohol & Drug Partnership please go to:
<http://www.aberdeencityadp.org.uk/> or contact: 01224 557047.

HEALTHIER - WELLBEING – 65+ YEAR OLD

The Aberdeen City Council Wellbeing Team has worked in partnership with voluntary, statutory and charitable organisations as well as with people who are 65+ years of age themselves to develop a wide range of sustainable, purposeful and meaningful activities within local communities and city wide areas. Examples of such opportunities include The Golden Games: Aberdeen's free sports and activity festival for over 65s, Technogym equipment, MyLife Reminiscence Software, the Castlegate Chorus, The Complementary Support Service, Wellbeing Circuits, Table Tennis, Ten Pin Bowling, Still Game and The Great Outdoors Project.

We are seeking your views on wellbeing opportunities for over 65's from all citizens of Aberdeen. Your responses will contribute to our future work stream priorities and help to inform us as to how we may best support citizens aged 65+, to remain active, healthy and engaged.

- 1. Before reading about it in the City Voice, were you aware of the opportunities that are currently provided by the Wellbeing Team that support 65+ year olds to remain active, healthy and engaged?**

- | | |
|--------------------------------|--------------------------|
| a) Yes | <input type="checkbox"/> |
| b) No (if no go to question 4) | <input type="checkbox"/> |

- 2. If yes, how did you hear about it?**

- 3. To what extent do you feel that the current opportunities in Aberdeen are supporting 65+ year olds to maintain good health and wellbeing? Please indicate on a scale of 1-5 (where 1 = not at all and 5 = very well)**

1 not at all	2	3	4	5 very well
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 4. Which of the following suggestions do you feel may contribute to improving and sustaining health and wellbeing opportunities for 65+ years old within your local community and city wide areas? (Please tick all that apply)**

- | | |
|---|--------------------------|
| a) More physical activities | <input type="checkbox"/> |
| b) More cultural activities | <input type="checkbox"/> |
| c) More religious/spiritual activities | <input type="checkbox"/> |
| d) More social interaction | <input type="checkbox"/> |
| e) Wider promotion of current opportunities | <input type="checkbox"/> |
| f) Supporting existing local community groups | <input type="checkbox"/> |
| g) Other (please specify) | <input type="checkbox"/> |

For more information on the Wellbeing Team please contact wellbeing@aberdeency.gov.uk / 01224 522270

HEALTHIER - PHYSICAL ACTIVITY

Regular physical activity each week is good for all of us. It helps to promote mental wellbeing and plays a part in protecting us from a number of physical health conditions. The benefits to adults' health and wellbeing can be achieved by doing at least 10mins of physical activity on most days of the week amounting to 150mins (2.5hours) each week. The benefits can be achieved through a range of activities done at a level that raises your heart rate and when you can still hold a conversation whilst doing them.

The community planning 'Health and Wellbeing' group in Aberdeen is interested in finding out about the type of physical activity people do each week; what helps them to do physical activity and the type of barriers that may get in the way of this happening.

**1. What type of physical activity do you mainly do each week?
(Please tick all that apply)**

a) Walking	<input type="checkbox"/>
b) Cycling	<input type="checkbox"/>
c) Running	<input type="checkbox"/>
d) Gardening	<input type="checkbox"/>
e) Exercise classes/gym	<input type="checkbox"/>
f) Swimming	<input type="checkbox"/>
g) Heavy housework	<input type="checkbox"/>
h) Sporting activities (e.g. football, tennis)	<input type="checkbox"/>
i) Other (Please specify)	<input type="checkbox"/>

**2. On average, how much physical activity do you do each week?
(Please tick one box)**

a) None	<input type="checkbox"/>
b) Less than an hour each week	<input type="checkbox"/>
c) 1-2 hours	<input type="checkbox"/>
d) 2-3 hours	<input type="checkbox"/>
e) More than 3 hours each week	<input type="checkbox"/>
f) Don't know	<input type="checkbox"/>

**3. On average, how often do you do physical activity each week?
(Please tick one box)**

a) Never	<input type="checkbox"/>
b) Once	<input type="checkbox"/>
c) 2-3 times	<input type="checkbox"/>
d) 4-5 times	<input type="checkbox"/>
e) 6-7 times	<input type="checkbox"/>

4. What encourages you to do regular physical activity each week? To what extent do you agree or disagree with the following statements?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
a) Friends and family encourage me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) My work gives me information and opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) A professional has advised me to do physical activity, e.g. nurse, carer, doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) I have easy access to recreation opportunities and facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) I get about during the day by walking or cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) I go for walks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Other (please specify)					

5. What motivates you to do regular physical activity each week? (Please tick all that apply)

a) To control my weight	<input type="checkbox"/>
b) To keep fit	<input type="checkbox"/>
c) To feel good about myself	<input type="checkbox"/>
d) To help me relax/unwind	<input type="checkbox"/>
e) To stop me taking too much alcohol	<input type="checkbox"/>
f) Other (please specify)	<input type="checkbox"/>

6. What gets in the way of you doing regular physical activity each week? To what extent do you agree or disagree with the following statements?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
a) I can't afford it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) It is not easy for me to get to recreation opportunities and facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) I have a disability or illness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) My age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) I use public transport or the car for getting about	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Family/work commitments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) I feel it isn't safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) I don't like it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Other (please specify)					

7 On a scale of 1–5 (where 1 = not at all confident and 5 = very confident), how confident are you to do regular physical activity each week?

1 not at all confident	2	3	4	5 very confident

8 Where do you get local information on recreation opportunities, activities and facilities for doing physical activity? (Please tick all that apply)

a) TV, magazines, newsletters, newspapers	<input type="checkbox"/>
b) Social media	<input type="checkbox"/>
c) Website (please specify) _____	<input type="checkbox"/>
d) Health care professionals (e.g. doctor or nurse)	<input type="checkbox"/>
e) Information at work	<input type="checkbox"/>
f) Friends/family	<input type="checkbox"/>
g) I don't get any local information on the health benefits of physical activity	<input type="checkbox"/>
h) Other (please specify) _____	<input type="checkbox"/>

9 What would help you to do regular or more physical activity each week?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
a) Having more time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Access to affordable recreation opportunities and facilities when I want to go	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Being able to access recreation opportunities and facilities for people despite having a disability or illness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Local opportunities and facilities to suit all ages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Having a professional, e.g. nurse, carer, doctor, say that it is OK despite my age, disability or illness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Feeling safe in my local streets or parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Support to help me to be confident to do physical activity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) A policy in my workplace to promote physical activity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

STRONGER AND SAFER - OPEN SPACE STRATEGY

In September 2011 the council published its Open Space Strategy 2011-2016. 'Open spaces' refer to green areas within and on the edges of settlements. These can include parks, gardens, playing fields, woodland, river corridors, play areas, amenity spaces (grass cut areas around residential and business areas, and road verges), allotments and civic space. The strategy sets out a new vision and aims to improve the quality of our open spaces in the city. Responses to the following questions will help the council to assess the progress of the strategy and contribute towards delivery of an action plan outlining priorities for future work.

- 1. Quality is defined as accessible and well connected open spaces close to the community, attractive and appealing. For example low levels of litter with well equipped material, properly maintained areas, support active and healthy life styles, good sense of personal security and absence of anti-social behaviour, and rich in biodiversity (variety of animal and plant life). On a scale of 1-10 (where 1 is very dissatisfied and 10 is very satisfied) generally how satisfied are you with the quality of open spaces in the city?**

1 (very dissatisfied)	2	3	4	5	6	7	8	9	10 (very satisfied)

- 2. On a scale of 1-10 (where 1 is very dissatisfied and 10 is very satisfied), generally how satisfied are you with the safety, crime and antisocial behaviour (vandalism, dog fouling, burnt equipment etc.) in open spaces?**

1 (very dissatisfied)	2	3	4	5	6	7	8	9	10 (very satisfied)

- 3. Are you aware of publicity and promotion of open spaces in the city?**

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>

- 4. Have you seen promotion of open spaces in Aberdeen City over the last 12 months?**

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>

Part of the strategy outlines to involve communities in developing open space/green space management plans to maintain the city's open spaces. (For example actively doing work in the open spaces, attending meetings, drafting and preparing documents etc.)

- 5. Have you been involved in developing open space/green space management plans in the last two years?**

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>

If yes please provide the name of the group you were/are involved in.

6. If no, are you interested in getting involved in developing open space/green space management plans?

- a) Yes
- b) No

7. If yes, do you know who to contact or how to get involved?

- a) Yes
- b) No

8. Are you currently involved in park user groups (such as 'friends of groups)?

- a) Yes
- b) No

If yes please name the group you are involved in.

9. If no, are you interested in getting involved in park user groups?

- a) Yes
- b) No

10. If yes, do you know who to contact or how to get involved?

- a) Yes
- b) No

11. Do you agree that private business should contribute towards improving the quality of open spaces in the city?

- a) Yes
- b) No

12. If yes, how should they be involved?

If you would like more information about getting involved in managing open spaces or developing open space/greenspace management plans or park user groups, please contact Aftab Majeed on Tel: 01224 523464 or email amajeed@aberdeencity.gov.uk. A copy of the Open Space Strategy 2011-2016 can be found at www.aberdeencity.gov.uk/openspace

STRONGER AND SAFER - QUALITY OF LIFE

The economic manifesto of Aberdeen City and Shire Economic Future (ACSEF) includes a vision of our area as being one of the most interesting and enjoyable locations in the UK in which to visit, live, work and grow up. This means having a good quality of life.

In March 2012 we asked you – the City Voice panellists – to give your views on a series of topics which we thought could contribute to a good quality of life and to suggest any other relevant factors. From the results we were able to see what was important to quality of life in Aberdeen. We would now like to find out what you think has changed in the period since we first asked about your quality of life: have things got better, stayed the same or got worse?

The following topics are all important, to a greater or lesser degree, to our quality of life in Aberdeen. In relation to your own quality of life, please indicate how you think each of these topics has changed over the past two years. (Please fill out the column to indicate your level of satisfaction *and* tick one box for each topic to rate the changes over the past two years).

	Level of satisfaction between 1 and 5	Change over the past two years					
		Much better	A bit better	No change	A bit worse	Much worse	Don't know
Transport & communication							
1	Local public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Levels of traffic congestion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Maintenance of roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	National and international transport connections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Broadband connections and speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shopping & entertainment							
6	Range of shops	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Choice of bars and restaurants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Cultural facilities (cinemas, museums, theatres, etc)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Housing & the environment							
9	Access to the countryside	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Air quality/Levels of pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Clean streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Attractive city centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Access to parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Choice of housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Availability of affordable housings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Economy & jobs							
16	Employment opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	The local economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	Level of earnings/income	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Cost of living	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	Impact of volunteering on your local community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Level of satisfaction between 1 and 5	Change over the past two years					
		Much better	A bit better	No change	A bit worse	Much worse	Don't know
Lifelong learning							
21	Quality of schools/ education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22	Further/Higher Education opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23	Activities for young people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community safety							
24	Level of crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Level of anti-social behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health & well-being							
26	Quality of local health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27	Access to community facilities (e.g. libraries, community centres)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28	Access to social services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29	Access to sports facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Please use the box below to list any other factors (not listed above) that you consider important to your quality of life.

3. Having considered the various factors that can contribute to a good quality of life, and how they have changed in Aberdeen over the past two years, how would you rate your own quality of life now? (Please indicate on the following scale from 1 to 7, where 1 is very poor and 7 is very good).

1 (very poor)	2	3	4	5	6	7 (Very Good)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ADDITIONAL QUESTIONS - WINTER MAINTENANCE

- 1. With respect to winter maintenance, the council intends to reduce, as far as practicable, the effects of adverse weather conditions on the movement of people and vehicles to permit safe travel on the more important roads in the city. To help prioritise limited budgets, please indicate whether you are satisfied or dissatisfied with our present performance in each of the following areas.**

(Please tick one box in each row)

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Doesn't apply/ don't know
a) The Roads Winter Service Plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) The report of Expected Weather Conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) The gritting of bus routes and other main roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) The snow-ploughing of bus routes and other main roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) The gritting of side/local roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) The snow-ploughing of side/local roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) The gritting of busy footways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) The snow-ploughing of busy footways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) The gritting of local footways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) The snow-ploughing of local footways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 2. Please indicate your satisfaction with street lighting in winter conditions.**

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Doesn't apply/ don't know
a) Street lighting in city centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Street lighting in residential areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Time taken to repair street lights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Aberdeen City Council currently spends between about £1.5M and £3M on winter maintenance on its roads. Even in a mild winter we must have resources and information available to be able to respond if required.

Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Doesn't apply/ don't know

a) Do you think the council is making adequate provisions?

Aberdeen City Council until recently installed and maintained grit bins at the roadside in locations where a need was perceived to allow road users to use salt to treat areas of concern. Grit bins which need replacing will no longer be replaced. Instead, we provide a 1 ton bag of salt at approved locations on private property where supervision can be assured to ensure suitable alternative facilities are available.

4. Are you aware of the change in service?

a) Yes
b) No

5. Have you ever made use of a community salt bag?

a) Yes
b) No

6. Have you ever made use of a grit bin in the past?

a) Yes
b) No

7.

Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Doesn't apply/ don't know

a) If you used grit bins what is your opinion of the service provided?

b) If you have used the community salt bags what is your opinion of the service provided?

For further information on winter maintenance please go to:
http://www.aberdeencity.gov.uk/Roads/roa/roa_winter_main.asp. This website will be live from the beginning of November to the end of April each winter.
 Or contact Aberdeen City Council: 08456 080910 or 01224 522000.

ADDITIONAL QUESTIONS - CITY VOICE UPDATING YOUR INFORMATION

When you joined the panel you provided us with some information about yourself. This allows us to undertake more in depth analysis when you provide your questionnaire responses. We realise that your circumstances may have changed while you have been on the panel and would appreciate you completing the following questions to ensure your information is up to date. This data will be used to update our current citizens' panel database. As usual your information will be kept confidential.

1. What is your address?

What is your postcode?

What is your telephone number?

What is your email address?

2. What age are you? (Please tick one box)

a) 16-24	<input type="checkbox"/>
b) 25-34	<input type="checkbox"/>
c) 35-54	<input type="checkbox"/>
d) 55-64	<input type="checkbox"/>
e) 65+	<input type="checkbox"/>

3. What is your employment status? (Please tick one box)

a) Employee or self employed	<input type="checkbox"/>
b) Unemployed	<input type="checkbox"/>
c) Student	<input type="checkbox"/>
d) Retired or permanent sick/disabled	<input type="checkbox"/>
e) Other, including looking after the home (Please specify)	<input type="checkbox"/>

4. Are there any children in your household? (Please tick one box)

a) Yes	<input type="checkbox"/>
b) No	<input type="checkbox"/>

5. Do you own or rent your own home? (Please tick one box)

a) Owner occupied	<input type="checkbox"/>
b) Rent from council or housing association	<input type="checkbox"/>
c) Rented privately	<input type="checkbox"/>
d) Rented with job/business (tied)	<input type="checkbox"/>
e) Other (please specify)	<input type="checkbox"/>

6. How would you prefer to receive the City Voice?

- a) Hardcopy paper format
- b) Email/online format (if you have selected email, please ensure you have provided your email address).

Thank you . . .

for taking the time to complete this questionnaire. Please return in the pre-paid envelope provided or send it to

Aberdeen City Voice
Freepost Plus RLZR-RYJT-KXJU
Business Hub 18
4th Floor West
Marischal College
Broad Street
ABERDEEN
AB10 1AB



Community Planning
in Aberdeen