

Voice!

Questionnaire 22

March 2011

Aberdeen City  *Voice!*

Aberdeen's Residents Panel

COMMUNITY SAFETY

Aberdeen City Community Safety Partnership is an important focus for joint working around the issues of crime, disorder and danger. One of the high priorities for the Partnership is tackling antisocial behaviour in the City.

In the first half of 2011 the Partnership will publish an Antisocial Behaviour Strategy which will look at the nature and extent of antisocial behaviour in Aberdeen and will detail actions which will be taken to address the problems.

The information gathered through the City Voice will support the development of the Strategy and will allow Partners to develop responses based on the views and experiences of local people.

1 In the last two years how do you think the level of antisocial behaviour has changed in your area? [By your area we mean within a 15 minute walk from your home]

a	A lot less antisocial behaviour	
b	A little less antisocial behaviour	
c	No change	
d	A little more antisocial behaviour	
e	A lot more antisocial behaviour	

2 Please consider the following types of antisocial behaviour and indicate the extent to which each one is (or is not) a problem in your area. [Please tick one box for each type of behaviour]

	Not a problem at all	Not a big problem	Fairly big problem	Very big problem
a				
b				
c				
d				
e				
f				
g				
h				
i				
j				
k				
l				
m				
n				
o				
p				
q				
r				
s				
t				

3 In the last two years have you had personal experience of antisocial behaviour but did not report it?

- a Yes
- b No [If No, please go to Question 8]

4 How would you describe the level of antisocial behaviour you experienced?

- a Very Low
- b Fairly Low
- c Fairly High
- d Very High

5 To whom did you report the incident? [Please tick all that apply]

- a I did not report it [Please go to Question 7]
- b Aberdeen City Council - Antisocial Behaviour Investigation Team
- c Community Council
- d Grampian Police
- e Local Councillor
- f Local Housing Team
- g MSP
- h Other
- Please specify

6 To what extent do you agree or disagree with the following statements about how your report was handled? [Please tick one box for each statement]

	Strongly disagree	Tend to disagree	Tend to agree	Strongly agree	Not applicable
a The agency understood my problem					
b I was satisfied with the advice or help I received					
c The agency responded promptly					
d The agency tackled the problem effectively					
e The problem was resolved to my satisfaction					

7 If you have been a victim of antisocial behaviour but did not report it, please indicate why. [Please tick all that apply]

- a The matter was too trivial
- b The matter was too embarrassing
- c Grampian Police would not care
- d Aberdeen City Council would not care
- e I wasn't concerned about what had happened
- f I was worried about the consequences of reporting the incident

8 **How safe would you feel in the following situations?**
[Please tick one box for each situation]

	Very unsafe	Fairly unsafe	Fairly safe	Very safe
a At home in the daytime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b At home after dark	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Walking near your home in the daytime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d Walking near your home after dark	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e Walking in Aberdeen city centre in the daytime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f Walking in Aberdeen city centre after dark	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LOCAL HOUSING STRATEGY

The Local Housing Strategy (LHS) is a statutory document that must be produced every five years by councils in Scotland. Aberdeen City Council last published its LHS in 2006 and therefore needs to produce another to cover the period from 2012 to 2017. The LHS will set out:

- the extent and type of housing need and demand in Aberdeen;
- the Council’s vision for housing across all tenures (i.e. owned, social rented, private rented, etc);
- plans for improving the standard of housing in the city; and
- the strategic direction for housing investment.

Please note, the LHS is not about your house or your neighbourhood; it is about the whole of Aberdeen. Neither is it just about Council housing – e.g. the Council’s procedures on allocations, repairs, rent collection or any other frontline service – it is about all tenures and housing types. The intention is to have an LHS that provides a strategic vision for the future of housing in Aberdeen.

This section of the questionnaire forms part of the consultation with individuals and groups. It is an integral part of the LHS process and gives you the opportunity to have your say on the Council’s housing priorities for the next five years.

1 From the following list of possible housing priorities for Aberdeen, please indicate the extent to which you think each should be a low or high priority. [Where 1 is a very low priority and 5 is a very high priority]

	Very Low Priority					Very High Priority
	1	2	3	4	5	
a Encourage population and economic growth in the city by providing more housing						
b Increase the supply of affordable housing, e.g. more social rented housing and low cost home ownership initiatives						
c Encourage mixed housing developments - e.g. houses and flats, different house sizes and tenures						
d Encourage homeowners to carry out essential repairs to their properties						
e Encourage landlords in the private rented sector to carry out essential repairs to their properties						
f Encourage the expansion of the private rented sector						
g Make improvements to the condition of social rented housing to meet national standards						
h Ensure homeless people are adequately housed						
i Provide support for people who are at risk of becoming homeless						
j Provide support to ensure that vulnerable people are able to remain in their own homes						
k Ensure opportunities to regenerate our most deprived communities are maximized						

2 Is there anything we’ve missed? Please use this space to tell us about any other housing issues you think should be addressed in the Local Housing Strategy.

ABERDEEN'S GRANITE HERITAGE

Aberdeen is renowned world-wide as ‘The Granite City’. Granite buildings and the space between them make a significant contribution to the quality of our environment. Often, however, we can be so familiar with our surroundings that we stop noticing them.

Aberdeen City Heritage Trust recently contributed to the re-printing of Aberdeen City Council’s Granite Trail Booklet. The Trust has also supported and contributed to the cost of Doors Open Day for the past five years to encourage exploration of the city’s granite and other heritage. We are interested in finding out what your views are on Aberdeen’s granite heritage.

1 How interested are you in Aberdeen’s granite heritage?

a	Not at all interested	<input type="checkbox"/>
b	Not very interested	<input type="checkbox"/>
c	Quite interested	<input type="checkbox"/>
d	Very interested	<input type="checkbox"/>
e	Don’t know / No opinion	<input type="checkbox"/>

2 How important do you think it is to look after Aberdeen’s granite heritage?

a	Not at all important	<input type="checkbox"/>
b	Not very important	<input type="checkbox"/>
c	Quite important	<input type="checkbox"/>
d	Very important	<input type="checkbox"/>
e	Don’t know / No opinion	<input type="checkbox"/>

3a What is your favourite granite building and street in Aberdeen city centre?

My favourite granite building is _____

My favourite street is _____

3b What is it about this granite building that you particularly like?

3c What is it about this street that you particularly like?

4a

Are there any granite buildings or streets in Aberdeen city centre that you think need to be improved?

a

Yes

b

No

4b

If Yes, choose one building and one street and indicate how they should be improved.

5

Have you seen a copy of Aberdeen City Council’s ‘Granite Trail’ booklet?

a

Yes

b

No

6

Before reading about it above, were you aware of Doors Open Day - which occurs on the second Saturday in September each year?

a

Yes

b

No

7a

Have you ever visited any building opened as part of Doors Open Day?

a

Yes

b

No

7b

If Yes, for how many years have you visited buildings opened as part of Doors Open Day?

a

1-3 years

b

4-6 years

c

7-10 years

7c

A mixture of ages of buildings are opened on Doors Open Day. Do you enjoy visiting modern buildings as well as older historic buildings on Doors Open Day?

a

Yes

b

No

8

Would you like to see more modern buildings opened on Doors Open Day?

a

Yes

b

No

The Land Reform (Scotland) Act 2003 introduced a right of responsible access to most land and inland water in Scotland. This right applies to all non-motorised users including walkers, cyclists, horse riders and canoeists. Access rights do not extend to any form of motorised recreation or passage (except people with a disability using a vehicle or vessel adapted for their use).

Aberdeen's path network plays an important role in facilitating the enjoyment of these access rights. Paths link communities and provide routes between the places that people live and work, as well as to other local services and facilities such as schools and shops. Paths also link communities to recreational areas such as parks, woodland and water courses, making it easy for people to explore and enjoy the local environment.

Aberdeen has a network of core paths which are identified in the Aberdeen Core Paths Plan 2009. The core paths provide a framework of key routes for recreation and travel throughout the city and are made up of many types of path ranging from natural ground to high-specification constructed paths. Water access and egress points are also included. The core path network as a whole caters for all user types and abilities. Core paths are supported by paths in the wider network.

	Daily	Weekly	Monthly	Less than once a month	Never
a Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b Cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Horse-riding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d Canoeing/Kayaking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please specify

2 How often do you use Aberdeen’s network of paths to travel to work, go shopping and access other facilities using the following types of sustainable transport? [Please tick one box for each type]

	Daily	Weekly	Monthly	Less than once a month	Never
a Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b Cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please specify _____					

3 How well do you feel that the quantity (or extent) of paths provided in Aberdeen meets the needs of the following user groups? [Please tick one box for each group]

	Very poor	Poor	Accept-able	Good	Excellent	Don't know
a Walkers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b Cyclists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Horse-riders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d Canoeists/Kayakers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e All abilities use*	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f Other users	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please specify _____						

* e.g. wheelchair users, people with a visual impairment, people with buggies/pushchairs.

4 How well do you feel that the quantity (or extent) of paths provided in Aberdeen meets people’s needs whilst participating in the following types of sustainable transport? [Please tick one box for each type]

	Very poor	Poor	Accept-able	Good	Excellent	Don't know
a Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b Cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please specify _____						

5

How well do you feel that the quality of paths provided in Aberdeen City meets the needs of the following user groups?
 [Please tick one box for each group]

	Very poor	Poor	Accept-able	Good	Excellent	Don't know
a Walkers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b Cyclists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Horse-riders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d Canoeists/Kayakers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e All abilities use*	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f Other users	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please specify _____

* e.g. wheelchair users, people with a visual impairment, people with buggies/pushchairs.

6

How well do you feel that the quality of paths provided in Aberdeen City meets people’s needs whilst participating in the following types of sustainable transport? [Please tick one box for each type]

	Very poor	Poor	Accept-able	Good	Excellent	Don't know
a Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b Cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please specify _____

7

How have you found out about paths and outdoor access opportunities in Aberdeen? [Please tick all that apply]

a Local knowledge	<input type="checkbox"/>
b Friends/family	<input type="checkbox"/>
c Work (e.g. Travel plans)	<input type="checkbox"/>
d Leaflets	<input type="checkbox"/>
e Signposts	<input type="checkbox"/>
f Website	<input type="checkbox"/>
g Other	<input type="checkbox"/>
Please specify _____	

8a Which of the following would encourage you to take part in outdoor access more? [Please tick all that apply]

a	Better information	<input type="checkbox"/>
b	Better path maintenance	<input type="checkbox"/>
c	More off-road options	<input type="checkbox"/>
d	New path links	<input type="checkbox"/>
e	Nothing	<input type="checkbox"/>
f	Other	<input type="checkbox"/>
Please specify _____		

8b Of those you have ticked above, which one is the most important? [Please tick one box]

a	Better information	<input type="checkbox"/>
b	Better path maintenance	<input type="checkbox"/>
c	More off-road options	<input type="checkbox"/>
d	New path links	<input type="checkbox"/>
e	Nothing	<input type="checkbox"/>
f	Other	<input type="checkbox"/>
Please specify _____		

9 Are you familiar with the guidance given in the Scottish Outdoor Access Code on responsible access to the outdoors?

a	Yes	<input type="checkbox"/>
b	No	<input type="checkbox"/>

10 Please use this space if you want to make any further comments on Aberdeen’s path network.

OPEN SPACE

Aberdeen City Council is preparing an open space strategy for the city. The purpose of the strategy is to ensure that we maximise the value and benefits of our open spaces. We want to ensure that our open spaces are well managed, of good quality and meet the requirements of our communities.

Scottish Planning Policy encourages councils to accurately assess the open space resources within their area and prepare open space strategies. An open space audit has been carried out by Aberdeen City Council which informed the strategy objectives and established the quality, quantity and accessibility criteria for our city’s open spaces. Open Space Audit is a process of collecting, analysing and reviewing base line information that provides a robust understanding of open space assets.

To better understand the term “open space” and to monitor the quality, quantity and accessibility of open spaces, Aberdeen City Council has designed the following questions.

1 Please consider the following types of space and natural features that we have in Aberdeen and indicate which ones you consider to be open spaces or green spaces. [Please tick all that apply]

a	Any area of land with or without vegetation	
b	Open water, e.g. rivers, ponds, lochs and canals in and around the city	
c	Allotments or community gardens	
d	Trees and woodlands	
e	Paths and ‘civic space’ consisting of squares and pedestrian areas	
f	Any other paved or hard landscaped areas with a civic function.	
g	Church yards or cemeteries	
h	Green corridors, including paths, disused railway lines and rivers	
i	Public parks or gardens	
j	Private gardens or grounds	
k	Neighbourhood parks or local parks	
l	Patches of grass around residential buildings	
m	Patches of grass around business premises	
n	Road verges	
o	Sports fields or grounds	
p	Natural and semi natural habitats	

2

What do you think should be the three key features of a good quality open space? [Please tick three only]

a

Well located and close to community

b

Easily accessible with adequate paths

c

Good transport connection and access routes

d

Accessible for disabled users

e

Good quality equipment and furniture

f

Clean and safe facilities in usable condition

g

Contribute positively to biodiversity and provide habitat for wildlife

h

Diverse play, sport and recreational activities

i

Places for social interaction

j

Well maintained and free of litter

3

Do you think there is enough open space in Aberdeen?

a

Yes

b

No

4

Do you think the open space is evenly spread across the city?

a

Yes

b

No

5

Are there good quality open spaces close to where you live?

a

Yes

b

No

6

Approximately how long does it take you to walk to your nearest open space?

a

5 mins

b

10 mins

c

15 mins

d

20 mins or more

7

Are there any improvements you would like to see to open spaces in Aberdeen?

a

Yes

b

No

If Yes, what improvements would you like to see?

9

To what extent do Aberdeen’s open spaces meet your expectations of an open space? Please consider the following features and indicate your view on a scale of 1 to 5, marking 1 where the open space feature completely fails to meet your expectations and 5 where it meets them completely.

	Fails requirement completely			Satisfies requirement completely			Don't Know
	1	2	3	4	5		
a Well located and close to community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b Easily accessible with adequate paths	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c Good transport connection and access routes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d Accessible for disabled users	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e Good quality equipment and furniture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f Clean and safe facilities in usable condition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g Contribute positively to biodiversity and provide habitat for wildlife	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h Diverse play, sport and recreational activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i Places for social interaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j Well maintained and free from litter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10

What is your favourite open space in Aberdeen?

Thank you

for taking the time to complete this questionnaire.

**Please return in the prepaid envelope
provided or send it to:**

Freepost Plus RLZR-RYJT-KXJU

Aberdeen City Voice

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St Nicholas House

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AB10 1GZ



Community Planning in Aberdeen