



Aberdeen City **voice**

Aberdeen's Citizens' Panel 11th Questionnaire



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BEING INFORMED

The Phonebook

Currently, all contact information for Aberdeen City Council is available in The Phonebook, which is issued free each year to every home and is available in all local libraries and community centres in the city. We are asking the following questions to find out if you think a specific local directory with more detailed information would be useful, and how we can ensure the information in The Phonebook is better displayed.

1. Have you ever phoned the Council?

☐

a) Yes

☐

b) No (Go to Q.6)

2. If YES, do you normally know which service you want or the telephone number or name of the person to contact? Please tick ONE box.

☐

a) Most of the time

☐

b) Sometimes

☐

c) Rarely

☐

d) Never

3. When you do not know any contact details, do you use the Council listing in The Phonebook?

☐

a) Yes

☐

b) No (Go to Q.6)

4. If YES, how useful do you find The Phonebook?

☐

a) Useful

☐

b) Not useful

5. If you do NOT think it is useful, why not?

Information about Grampian Police and Grampian Fire and Rescue Service is also available in The Phonebook.

6. Have you ever phoned one of the above public services? Please do not include emergency situations when you dial 999.

☐

a) Yes

☐

b) No (Go to Q.11)

7. If YES, do you normally know which service you want or the telephone number or name of the person to contact? Please tick ONE box.

☐

a) Most of the time

☐

b) Sometimes

☐

c) Rarely

☐

d) Never

8. When you do not know any contact details, do you look for the organisation in The Phonebook?

☐

a) Yes

☐

b) No (Go to Q.11)

9. If YES, how useful do you find The Phonebook?

☐

b) Useful

☐

b) Not useful

10. If you did NOT think it is useful, why not?

11. Do you think a local directory with public service contact names, numbers and departments would be useful? Please tick ONE box.

☐

a) Yes

☐

b) No

☐

c) Don't Know

NEIGHBOURHOOD ACTION – LOCALITY PLANNING

Neighbourhood Planning

In 2001, Aberdeen City Council created 37 Neighbourhoods across the City, based on what were deemed to be 'natural local communities'. Since then the other public authorities (i.e. Grampian Police, NHS Grampian and Grampian Fire and Rescue Service) have taken steps to align with these Neighbourhoods.

In June 2005, we originally asked panellists on Aberdeen City Voice how much they knew about their Neighbourhood. We are repeating the questions to find out how this has changed.

1. Did you know that Aberdeen is divided into Neighbourhoods?

☐

a) Yes

☐

b) No

2. Do you know the name of the Neighbourhood you live in?

☐

a) Yes

☐

b) No

3. Do you know that there is a Neighbourhood Community Action Plan for your Neighbourhood?

☐

a) Yes

☐

b) No

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In 2005 we asked panellists to rate the best methods for communicating the work relating to Neighbourhoods and the opportunities to get involved. Your responses in order of preference were:

- 1. Newsletter to each house
- 2. Publicity in local newspapers
- 3. Posters in libraries, post offices, community centres etc.
- 4. Mail shots
- 5. Recruit volunteer ‘neighbourhood champions’ to spread the word

Since then, the main methods of communication have been the ‘You Said It’ leaflet (reporting on progress delivered to each house), information in community newsletters and regular meetings with community representatives.

4. Now that the Neighbourhood network is developing, which methods do you think we should use to provide communities with information and feedback about future Neighbourhood plans and services? Please tick ALL that apply.

a) Publicity in local newspapers	<input type="checkbox"/>
b) Provide information to community newsletters	<input type="checkbox"/>
c) Posters in public places	<input type="checkbox"/>
d) Via community representatives	<input type="checkbox"/>
e) Other (please specify) _____	

An essential part of Neighbourhood Planning involves listening to the views of people living in each Neighbourhood and discussing the main issues with them.

5. Which methods of communication do you think would attract the most feedback from residents? Please tick ALL that apply.

a) Questionnaires delivered to each house	<input type="checkbox"/>
b) Questionnaires distributed at local events (e.g. galas, performances, fun-days etc)	<input type="checkbox"/>
c) Questionnaire on the Council website	<input type="checkbox"/>
d) Questionnaire email	<input type="checkbox"/>
e) Participative events e.g. ‘Planning for Real’, Community Conference	<input type="checkbox"/>
f) Public meetings	<input type="checkbox"/>
g) Other (please specify) _____	

6. Which of these methods have you participated in previously and/or would you consider using in the future? Please tick ALL that apply.

	Previously	Future
a) Questionnaires delivered to each house	<input type="checkbox"/>	<input type="checkbox"/>
b) Questionnaires distributed at local events	<input type="checkbox"/>	<input type="checkbox"/>
c) Questionnaire on the Council website	<input type="checkbox"/>	<input type="checkbox"/>
d) Questionnaire email	<input type="checkbox"/>	<input type="checkbox"/>
e) Participative events	<input type="checkbox"/>	<input type="checkbox"/>
f) Public meetings	<input type="checkbox"/>	<input type="checkbox"/>
g) Other (please specify) _____		

7. Have you been asked for your views on local issues and services in your Neighbourhood?

☐ a) Yes ☐ b) No

8. Have you ever received information about the progress of your Neighbourhood's Community Action Plan (e.g. You Said It leaflet)?

☐ a) Yes ☐ b) No

9. Thinking of the following issues in your Neighbourhood, how have they changed over the past 2 years? Please tick ONE box for each option.

	Got Better	No Change	Got Worse	Don't Know
a) The general appearance of your Neighbourhood (or an area within it)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) The local services provided by the Council, Police, NHS, etc?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) How the Council, Police, NHS etc have handled and responded to your queries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) The availability and relevance of information about local services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) The provision of new and improved facilities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. If you wanted to raise an issue about your local Neighbourhood, who would you most likely contact?

Please tick ONE box.

<input type="checkbox"/> a) Area/Residents Forum	<input type="checkbox"/> b) City Councillor
<input type="checkbox"/> c) Community Centre	<input type="checkbox"/> d) Community Council
<input type="checkbox"/> e) Council Office	<input type="checkbox"/> f) MP
<input type="checkbox"/> g) MSP	<input type="checkbox"/> h) None
<input type="checkbox"/> i) Other (please specify) _____	

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PROSPERITY & JOBS

Gender Pay Gap

In recent years, new legislation has come into place making it unlawful to discriminate against people in the workplace on the grounds of race, gender, sexual orientation, age, disability or religion/belief.

To discriminate against someone is to treat that person unfairly in comparison with the way that others are treated, for no good or fair reason, either directly or indirectly. Indirect discrimination occurs when an apparently neutral provision, criteria or practice, applied to everyone, impacts unequally on a particular group in terms of race, gender, sexual orientation, age, disability or religion/belief. For example, when recruiting staff, asking for a fluent English speaker for a job that does not require that skill is race discrimination.

- 1. On a scale of 1–5, how much do you think you know about the anti-discrimination legislation in the workplace relating to the following? Please tick ONE box for each option.**

	Nothing 1	2	3	4	A lot 5
a) Race discrimination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Gender/sex discrimination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Sexual orientation discrimination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Age discrimination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Disability discrimination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Religion/Belief discrimination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Human Rights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 2. In the past 2 years, have you ever felt discriminated against in employment, training or promotion opportunities, because of the following? Please tick ALL that apply.**

a) Your postcode (where you live)	<input type="checkbox"/>
b) Your race	<input type="checkbox"/>
c) Your gender/sex	<input type="checkbox"/>
d) Your sexual orientation	<input type="checkbox"/>
e) Your age	<input type="checkbox"/>
f) A disability you have	<input type="checkbox"/>
g) Your religion or belief	<input type="checkbox"/>
h) Other (please specify) _____	<input type="checkbox"/>
i) I have not felt discriminated against	<input type="checkbox"/>

- 3. If you ticked YES to any of the options between a) and h), please tick which sector you worked in when the discrimination took place?**

<input type="checkbox"/> a) Private Sector	<input type="checkbox"/> b) Public Sector	<input type="checkbox"/> c) Voluntary Sector
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4. The average hourly rate of pay for a woman in Aberdeen is only 70% of the average hourly rate of pay for a man. What do you see as the main reasons behind the wide gender pay gap in Aberdeen?

Please tick ALL that apply.

- | | |
|--|--------------------------|
| a) Occupational segregation – women tend to work in jobs that are lower paid than those generally occupied by men e.g. childcare, catering, hairdressing | <input type="checkbox"/> |
| b) Interruptions to work experience – women take time off on maternity leave etc. | <input type="checkbox"/> |
| c) Part-time hours – more women work part-time hours | <input type="checkbox"/> |
| d) Qualifications and experience | <input type="checkbox"/> |
| e) Travel to work – due to caring responsibilities women tend to work nearer to home than men | <input type="checkbox"/> |
| f) Discrimination at work | <input type="checkbox"/> |
| g) Gender stereotyping – different expectations of girls and boys | <input type="checkbox"/> |
| h) Other (please specify) _____ | |

5. Do you think the Council should take action to close the gender pay gap?

☐

a) Yes

☐

b) No

If YES, what action do you think should be taken?

Night-time Economy

Everyone is entitled to a clean, safe and vibrant city centre, and you are no exception. Aberdeen city centre is attracting more and more investment and creating more leisure development. A key feature of this has been the growth of the night-time economy and the expansion of bars, clubs and licensed premises of all kinds.

Every opportunity brings with it challenges, and the night-time economy in Aberdeen has also given rise to late night problems such as alcohol related crime, anti-social behaviour and the exclusion of groups of people (such as older people) from the enjoyment of the city centre.

The Council would like to know how often you use the city centre in the evening, how you use it and how you travel home. Your answers will be used to inform future policy and will provide a baseline to measure future improvements in our City.

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1. In the last six months, have you visited Aberdeen city centre in the evening?

☐

a) Yes

☐

b) No

If NO, why not?

If you answered NO, please go to the next section (Arts, Heritage & Sport). If you answered YES, please continue to answer the questions below.

2. Do you think you are now going in to the city centre in the evenings less than you were five years ago?

☐

a) Yes

☐

b) No (Go to Q.4)

3. If YES, what is the main reason for this? Please tick ONE box.

a) I feel threatened

☐

b) It is too expensive

☐

c) I have difficulty getting into/out of town

☐

d) My lifestyle has changed

☐

e) Nothing in town attracts me

☐

f) Other (please specify) _____

4. When you are in the city centre in the evening, do you use pubs/clubs/bars?

☐

a) Yes

☐

b) No (Go to Q.10)

5. If YES, in the last month, roughly how many evenings out have you been on where you visited a pub/club/bar in Aberdeen city centre. Please tick ONE box.

☐

a) 1

☐

b) 2-4

☐

c) 5-7

☐

d) 8+

6. When you are deciding to go to a pub/club/bar, what are the MOST important features that matter to you? Please tick THREE boxes.

☐

a) Volume or type of music

☐

b) Availability of seating

☐

c) Price of drinks

☐

d) Other customers

☐

e) Friendliness of staff/standard of service

☐

f) Availability of food

☐

g) Standard of washrooms/toilets

☐

h) Door and venue stewarding

i) Other (please specify) _____

7. Which of the previous features is the LEAST important to you?

8. Would you change your regular pub/club/bar if drinks were on special offer in a different pub/club/bar?

☐

a) Yes

☐

b) No

9. How often do you purchase food (for example chips, kebabs, burgers) after you have left the last pub/club/bar of your evening out? Please tick ONE box.

a) Every time	<input type="checkbox"/>
b) Most times	<input type="checkbox"/>
c) Sometimes	<input type="checkbox"/>
d) Rarely	<input type="checkbox"/>
e) Never	<input type="checkbox"/>

10. When you travel home from the city centre in the evening, what type of transport do you normally use? Please tick ONE box.

a) Taxi	<input type="checkbox"/>
b) Car (drive or get a lift)	<input type="checkbox"/>
c) Bus	<input type="checkbox"/>
d) Walk	<input type="checkbox"/>

11. If you travel home by taxi, roughly how long do you normally have to wait? Please tick ONE box.

a) Less than 10 minutes	<input type="checkbox"/>
b) 10-30 minutes	<input type="checkbox"/>
c) More than 30 minutes	<input type="checkbox"/>

12. Overall, on a scale of 1-10, how satisfied are you with the availability of night-time transport in the city centre? Please tick ONE box.

Very satisfied

Not at all satisfied

1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. How do you feel that your enjoyment of using the city centre in the evening could be improved?

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ARTS, HERITAGE & SPORT

Library & Information Services

Aberdeen City Council Library & Information Services operate the city centre Central Library, seventeen Branch libraries throughout the city, a Mobile Library and the Home Service to citizens who are housebound.

Your answers to the following questions will help us understand why people use libraries and identify possible reasons for people not using libraries. The information will be used to help develop future library services to ensure the service meets community needs, and will contribute to a wider community survey due to be undertaken.

1. Have you used any of the above libraries in the last 12 months?

☐

a) Yes

☐

b) No (Go to Q.4)

2. If YES, which one(s). Please tick ALL that apply.

<input type="checkbox"/>	a) Central Library	<input type="checkbox"/>	b) Airyhall
<input type="checkbox"/>	c) Bridge of Don	<input type="checkbox"/>	d) Bucksburn
<input type="checkbox"/>	e) Cornhill	<input type="checkbox"/>	f) Cove
<input type="checkbox"/>	g) Culter	<input type="checkbox"/>	h) Cults
<input type="checkbox"/>	i) Dyce	<input type="checkbox"/>	j) Ferryhill
<input type="checkbox"/>	k) Kaimhill	<input type="checkbox"/>	l) Kincorth
<input type="checkbox"/>	m) Linksfield	<input type="checkbox"/>	n) Mastrick
<input type="checkbox"/>	o) Northfield	<input type="checkbox"/>	p) Tillydrone
<input type="checkbox"/>	q) Torry	<input type="checkbox"/>	r) Woodside
<input type="checkbox"/>	s) Home Service	<input type="checkbox"/>	t) Mobile Library

3. Which of the following services did you use on your visits? Please tick ALL that apply.

a) Book borrowing	<input type="checkbox"/>
b) Multi-media borrowing (CDs, DVDs, Language Courses, Toys)	<input type="checkbox"/>
c) Internet access PCs	<input type="checkbox"/>
d) Newspapers and magazines	<input type="checkbox"/>
e) Reference and Information resources	<input type="checkbox"/>
f) Local history resources	<input type="checkbox"/>
g) View an exhibition	<input type="checkbox"/>
h) Computer class or taster session	<input type="checkbox"/>
i) Children's activities	<input type="checkbox"/>
j) Author talk, book or poetry group, writing session	<input type="checkbox"/>
k) Other (please specify) _____	<input type="checkbox"/>

4. If you answered NO to Question 1, why do you not use libraries? Please tick ALL that apply.

a) Unaware of opening hours	<input type="checkbox"/>
b) Don't know where they are	<input type="checkbox"/>
c) Look of the library	<input type="checkbox"/>
d) Choice of books	<input type="checkbox"/>
e) Choice of multi-media stock	<input type="checkbox"/>
f) Other (Please specify) _____	

5. The library provides a number of different services. Please tick ALL that you are aware of.

A. Lending services – these are available for lending to children, young people and adults:

a) Fiction and factual books	<input type="checkbox"/>
b) Books on CD and cassette	<input type="checkbox"/>
c) Books in other languages (at Central Library and certain branches)	<input type="checkbox"/>
d) DVDs, CDs, Videos	<input type="checkbox"/>
e) Language courses	<input type="checkbox"/>
f) Toys (at Kincorth, Mastrick and Tillydrone branch libraries)	<input type="checkbox"/>
g) Arts Equipment items e.g. digital video & still cameras, laptops, projectors (at Central Library and certain branches)	<input type="checkbox"/>

B. Information Services – main collection and service available at the Central Library with smaller collections held at branch libraries:

a) Careers information	<input type="checkbox"/>
b) University and college prospectuses	<input type="checkbox"/>
c) Community information	<input type="checkbox"/>
d) Scottish Parliament partner library	<input type="checkbox"/>
e) Encyclopaedias, directories and dictionaries	<input type="checkbox"/>
f) Electronic databases e.g. Know UK, News UK, Britannica, Oxford Dictionary of National Bibliography	<input type="checkbox"/>
g) Company and Product information	<input type="checkbox"/>
h) Oil and Gas Collection	<input type="checkbox"/>
i) ABCOM – historical record of Aberdeen companies	<input type="checkbox"/>
j) British & American Standards	<input type="checkbox"/>
k) Consumer support network	<input type="checkbox"/>
l) Intellectual property – patents, trademarks etc	<input type="checkbox"/>
m) European Information Centre	<input type="checkbox"/>
n) Local historical books and publications	<input type="checkbox"/>
o) Family history resources	<input type="checkbox"/>
p) Local authority minutes and plans	<input type="checkbox"/>

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q) Electoral and valuation rolls	<input type="checkbox"/>
r) Local newspapers and periodicals	<input type="checkbox"/>
s) Historic news cutting file	<input type="checkbox"/>
t) Local Maps	<input type="checkbox"/>
u) Local photographs	<input type="checkbox"/>

C. Other

a) Visits and talks to groups	<input type="checkbox"/>
b) Local and National newspapers	<input type="checkbox"/>
c) Periodicals and Journals	<input type="checkbox"/>
d) Photocopying	<input type="checkbox"/>
e) Fax	<input type="checkbox"/>
f) Inter Library loan scheme	<input type="checkbox"/>
g) Author/storytelling visits	<input type="checkbox"/>
h) Book groups	<input type="checkbox"/>
i) Writing workshops	<input type="checkbox"/>
j) Group visits/talks	<input type="checkbox"/>
k) Children's story time sessions	<input type="checkbox"/>
l) Book Start for babies	<input type="checkbox"/>
m) Rhyme Time for under twos	<input type="checkbox"/>
n) Book crawl for pre-school children	<input type="checkbox"/>
o) Children's craft activities	<input type="checkbox"/>
p) Children's Reading club	<input type="checkbox"/>
q) Class and nursery visits	<input type="checkbox"/>
r) Taster Sessions (on computer use, research and how to use resources)	<input type="checkbox"/>
s) Aberdeen College computer classes	<input type="checkbox"/>
t) Online access to electronic databases	<input type="checkbox"/>
u) Online access to library catalogue	<input type="checkbox"/>

The Green Townscape Heritage Initiative

In October 2006, Aberdeen City Council was awarded money from the Heritage Lottery Fund to develop The Green Townscape Heritage Initiative. This initiative would offer grant funding to property owners to tackle the problems of neglected buildings and other social and economic needs in specific conservation areas.

In Aberdeen, The Green Townscape Heritage Initiative covers the area between Union Street and the Station, and east-west from Ship Row to Bridge Street, which includes the Adelphi, the Green and Market Street. To gain further funding, we need to consult with the public on our proposals for the area. As well as asking the following questions, we will be holding public consultation events in and around the Green over the summer. The results will help us understand what the public thinks about the wider Green area, and therefore plan for the future.

1. Do you know where the Green is?

- ☐ a) Yes ☐ b) No (Go to Q.6)

2. If YES, do you just visit the Green or pass through it?

- ☐ a) Visit ☐ b) Pass through

3. How often do you go? Please tick ONE box.

- | | |
|---------------------------------|--------------------------|
| a) Most days | <input type="checkbox"/> |
| b) Weekly | <input type="checkbox"/> |
| c) Monthly | <input type="checkbox"/> |
| d) Other (please specify) _____ | |

4. What time(s) of the day do you go? Please tick ALL that apply.

- | | |
|--------------|--------------------------|
| a) Morning | <input type="checkbox"/> |
| b) Afternoon | <input type="checkbox"/> |
| c) Evening | <input type="checkbox"/> |

5. What is the main reason for your visit? Please tick ONE box.

- | | |
|--|--------------------------|
| a) Commute to and from the train/bus station | <input type="checkbox"/> |
| b) Visit shops | <input type="checkbox"/> |
| c) Eat at restaurants/café's | <input type="checkbox"/> |
| d) Shortcut | <input type="checkbox"/> |
| e) Other (please specify) _____ | |

6. Do you know where the Adelphi is?

- ☐ a) Yes ☐ b) No (Go to Q.11)

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7. If YES, do you visit the Adelphi or pass through it?

☐

a) Visit

☐

b) Pass through

8. How often do you go? Please tick ONE box.

a) Daily

☐

b) Weekly

☐

c) Monthly

☐

d) Other (please specify) _____

9. What time(s) of the day do you go? Please tick all that apply.

a) Morning

☐

b) Afternoon

☐

c) Evening

☐

10. What is the main reason for your visit? Please tick ONE box.

a) Visit shops

☐

b) Eat at restaurants/café's

☐

c) Shortcut

☐

d) To get to Maritime Museum

☐

e) Other (please specify) _____

11. Imagine you are a visitor arriving in Aberdeen at the bus or railway station. You are going to walk from the station to Union Street and beyond. What do you like and dislike about going via:

a) Market Street

Like _____

Dislike _____

b) The Green

Like _____

Dislike _____

c) Bridge Street

Like _____

Dislike _____

d) Trinity Centre

Like _____

Dislike _____

12. If you have any thoughts on how these routes could be improved, please write them below:

a) Market Street

b) The Green

c) Bridge Street

d) Trinity Centre

_____**13. Do you go to Aberdeen Indoor Market?**☐

a) Yes

☐

b) No (Go to Q.15)

14. If YES, how often do you go?

a) Most days

☐

b) Weekly

☐

c) Monthly

☐

d) Occasionally

☐**15. Thinking about the larger area we are talking about, do you have any favourite buildings?**

1. _____

2. _____

3. _____

16. What are your least favourite buildings in the area?

1. _____

2. _____

3. _____

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17. Are there any improvements that could be made to the (wider) Green area that would encourage you to use the area more?

☐

a) Yes

☐

b) No

If YES, please explain.

18. If you were looking for somewhere to live within the city centre, what advantages and disadvantages would you foresee in living in the (wider) Green area?

Advantages	Disadvantages

Sports and Physical Activity in Aberdeen

Aberdeen City Council is looking at what sports and physical activities the residents of Aberdeen participate in, which facilities they use, what experiences they have at these facilities and what barriers to participation in sport and physical activity people encounter.

The questions below include some general questions on your sporting and physical activities. There are also questions that relate specifically to sports centres for those of you that use the City's Council-run and private sports facilities.

By physical activities we mean a session of approximately 30 minutes of moderate intensity activity whereby you start to feel warmer and have an increased heart rate. Examples include cycling or walking briskly to work, strenuous household chores or gardening.

1. How would you best describe your level of physical activity? Please tick ONE box.

a) I am not physically active and have no interest in sport/physical activity (Go to Q.2)

☐

b) I am not physically active and feel I should be doing something (Go to Q.3)

☐

c) I am prevented from being physically active through illness, impairment or immobility (Go to Q.4)

☐

d) I am occasionally physically active – between once a month and once a week (Go to Q.5)

☐

e) I regularly participate in sport/physical activity – more than once a week (Go to Q.5)

☐

2. If you answered a) please tell us why:

3. If you answered b) please tell us what is preventing you from participating in sport or physical activity in Aberdeen:

4. If you answered c) please describe what could help you to be more physically active:

5. If you answered d) or e), please list those sports facilities that you use and what sports / activities you participate in.

Please include indoor facilities such as sports centres, swimming pools and outdoor facilities such as bowling greens, tennis centres, golf courses, hill walking locations and road networks that you cycle on. Please include both Council-run and private sports facilities.

Please tick			
Sports and Physical Activity Facility	Activity	Regularly (more than once a week)	Occasionally (once a week to once a month)
a)			
b)			
c)			
d)			
e)			

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6. What type of physical activities do you participate in? Please tick ALL that apply.

a) None	<input type="checkbox"/>
b) Aerobics and other exercise classes	<input type="checkbox"/>
c) Athletics	<input type="checkbox"/>
d) Badminton	<input type="checkbox"/>
e) Bowling	<input type="checkbox"/>
f) Boxing	<input type="checkbox"/>
g) Climbing (both indoor and outdoor)	<input type="checkbox"/>
h) Curling	<input type="checkbox"/>
i) Cycling	<input type="checkbox"/>
j) Football	<input type="checkbox"/>
k) Gardening	<input type="checkbox"/>
l) Golf	<input type="checkbox"/>
m) Gym (health and fitness)	<input type="checkbox"/>
n) Hockey	<input type="checkbox"/>
o) Horse – riding/show jumping	<input type="checkbox"/>
p) Household chores	<input type="checkbox"/>
q) Ice skating	<input type="checkbox"/>
r) Martial Arts	<input type="checkbox"/>
s) Rugby	<input type="checkbox"/>
t) Running	<input type="checkbox"/>
u) Skiing and/or snowboarding	<input type="checkbox"/>
v) Squash	<input type="checkbox"/>
w) Swimming	<input type="checkbox"/>
x) Tennis	<input type="checkbox"/>
y) Walking	<input type="checkbox"/>

z) Other (please specify) _____

7. How do you usually find out about sports facilities in Aberdeen? Please tick ALL that apply.

a) Enquire in person at facility	<input type="checkbox"/>
b) Local television/radio advertising	<input type="checkbox"/>
c) Local newspapers	<input type="checkbox"/>
d) Libraries and other Council information points	<input type="checkbox"/>
e) Telephone directories	<input type="checkbox"/>
f) Internet	<input type="checkbox"/>
g) Family/colleagues/friends	<input type="checkbox"/>

h) Other (please specify) _____

8. How could we market Aberdeen City Council's sports facilities better? Please do not include private sports facilities in your answer.

9. On a scale of 1-10, how important do you think the following are when choosing a sports facility?
Please tick **ONE** box for each option.

	Very Important					Not Very Important					Don't Know
	1	2	3	4	5	6	7	8	9	10	
a) Cost of activities/facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Range of activities on offer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Quality of equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Availability of classes (where applicable)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Programme of classes and sessions (e.g. swimming)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Cleanliness of facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Quality of décor and furnishings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Staff:

h) Friendliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Availability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) Knowledge and ability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Access:

k) Availability of parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l) Convenience of public transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Location:

m) Near home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n) Near workplace	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Marketing:

o) Availability of leaflets/information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p) Image of facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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10. Is there anything else that is important to you that has not been mentioned previously?

11. Thinking specifically about Aberdeen City Council’s sports facilities, which of the following improvements would you recommend? Please tick ALL that apply.

a) More facilities in your local neighbourhood	<input type="checkbox"/>
b) Wider range of activities at facilities	<input type="checkbox"/>
c) Better equipment	<input type="checkbox"/>
d) Friendly and informal environment that is welcoming for beginners	<input type="checkbox"/>
e) Cleaner facilities	<input type="checkbox"/>
f) More affordable facilities	<input type="checkbox"/>
g) Healthy catering	<input type="checkbox"/>
h) More information on local facilities	<input type="checkbox"/>
i) More parking	<input type="checkbox"/>
j) Better access by public transport	<input type="checkbox"/>
k) Online bookings	<input type="checkbox"/>

12. If you answered a), b) or c) above, please provide details:

**13. Do you think any other improvements could be made that have not been mentioned in the list above?
Please give details below.**

TRANSPORT & CONNECTIONS

Local Transport Strategy

Transport affects everyone's daily life, whether you ride a bus to the shops or drive as part of your work. At the moment there are big choices to be made by Aberdeen City Council in improving the city's transport system over the next five years.

Our vision is for a transport system that meets the needs of everybody and reduces the environmental impact of transport, while at the same time allowing the city to prosper (in other words, a sustainable economy).

No decisions have yet been made but we recognise that consultation on how we should improve transport is needed before finalising our plans. A consultative draft strategy has been developed using information from many sources, including the opinions some of you previously gave in the 6th City Voice questionnaire in June 2005.

We would like you to have your say on the ideas in the consultative draft transport strategy and the choices available to solve transport problems. You can read the full consultative local transport strategy on the City Council website (www.aberdeencity.gov.uk) or by contacting LTSconsultation@aberdeen.gov.uk. Copies of the strategy are also available to read at local libraries and The Point on Broad Street.

1. Do you agree with the following draft vision for transport in Aberdeen?

"A transport system for all that supports a sustainable economy"

☐

a) Yes

☐

b) No

☐

c) Don't know

If NO, why not?

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2. How important do you think the following draft aims for transport are in Aberdeen?

Please tell us which aim you feel is most important by putting a 1 in the adjacent box, 2 for second most important, 3 for the third most important and so on.

a) To support and contribute to a thriving economy for Aberdeen City and Shire (for example, minimise journey times, better maintained streets)	<input type="checkbox"/>
b) To provide a safe, secure, integrated transport system that is accessible to all (reduce road accidents, make tickets easier and reduce the cost of public transport)	<input type="checkbox"/>
c) Minimise the environmental impact of transport on our community and the wider world (reduce air and noise pollution in the city centre and reduce carbon emissions from vehicles)	<input type="checkbox"/>
d) To support healthy living for all residents and visitors (more walking and cycling)	<input type="checkbox"/>
e) To ensure that transport policies integrate with and support sustainable development (be able to get a bus, walk or cycle to new workplaces)	<input type="checkbox"/>

Other cities have shows that it is possible to increase the number of people using sustainable or 'green' forms of transport such as walking, buses and bikes, and reduce the number of people using cars. In Aberdeen, car use has been increasing.

3. Do you think we should try to reduce car use, particularly for journeys to work?

<input type="checkbox"/> a) Yes	<input type="checkbox"/> b) No
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If NO, why not?

4. The Council already undertakes many activities to manage and improve transport in Aberdeen.

What do you think our transport priorities should be over the next five years?

Please tick ONE box for each option.

	Low Priority	Medium Priority	High Priority	No Opinion
a) Improve conditions of roads, lighting, footways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Increase safety and security measures (e.g. road accident prevention, CCTV on buses)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Manage car parking better (to benefit shoppers with short stay parking and reduce car commuting to the city centre)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Low Priority	Medium Priority	High Priority	No Opinion
d) Manage taxi operation and community services better (e.g. more taxi ranks and dial-a-ride services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Manage school travel and young people (e.g. more school buses and travel cards)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) More travel information available (travel awareness campaigns etc)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Improvements for goods vehicles (junction improvements and possible large vehicle lanes)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Improve bus services (more places served and more control of bus fares)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Using traffic management measures (trial giving priority to less polluting forms of transport such as cars with more than one occupant)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) Improve facilities for pedestrians (more crossings and pedestrian areas)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k) Improve facilities for cyclists (more cycle lanes and off road routes)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l) Improve facilities for motorbikes (more parking and training)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m) More and better access to the airport and ferries (dedicated buses)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n) Improve urban infrastructure (change roundabouts to signals and consider more river crossings)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o) Improve access to socially deprived areas (more supported bus services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. When you think about improving transport in Aberdeen, are there any other issues you think should be included that are not listed above?

☐

a) Yes

☐

b) No

If YES, please explain:

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The following additional personal questions are required by the transport team to help them analyse your results in more detail.

6. Do you consider yourself to have a disability?

☐

a) Yes

☐

b) No

7. Are you a blue/orange badge holder?

☐

a) Yes

☐

b) No

8. Does your household own a car?

☐

a) Yes

☐

b) No

9. How do you normally travel to work or study (the main part of your journey)? Please tick ONE box.

a) Walk

☐

b) Cycle

☐

c) Bus

☐

d) Train

☐

e) Car Passenger

☐

f) Car Driver

☐

g) Home worker

☐

h) Don't work/study

☐

i) Other (please specify) _____

☐

Thank-you for taking the time to complete this questionnaire.

Please return it in the prepaid envelope provided, or send it to:

Freepost Plus RLZR-RYJT-KXJU

Aberdeen City Voice

9th Floor

St Nicholas House

Aberdeen

AB10 1BW



Community Planning
in Aberdeen