



# voice

Aberdeen's Citizens Panel

Questionnaire 41 June 2017

# voice

Community Planning Aberdeen has introduced four new themes to achieve its vision for a place where all people can prosper. The four themes are:

## **Economy**

Aberdeen has a flourishing, thriving and successful local economy

## **People**

People in Aberdeen are happy and healthy and enjoy positive life outcomes

## **Place**

People experience Aberdeen as the best place to invest, live and visit

## **Technology**

Innovative, integrated and transformed public services.

Aberdeen City Voice, Aberdeen's citizen panel, is run by Community Planning. Members of Community Planning Aberdeen are Aberdeen City Council, Scottish Fire and Rescue Service, Police Scotland, NHS Grampian, Aberdeen Council of Voluntary Organisations (ACVO), and the universities and college. City Voice gives Community Planning partners the opportunity to engage directly with Aberdeen's citizens. In order to make sure that the results gained through this process are used in the most effective way, it is important that the City Voice reflects the vision of Community Planning Aberdeen. Including the themes into the newsletter and the questionnaire will help us to ensure continuity. The questions in this questionnaire are therefore grouped into the above themes. This way it will be possible to directly link your answers to the relevant themes.

# PEOPLE - Early Learning and Childcare

The Scottish Government will expand the offer of funded Early Learning and Childcare from 600 hours to 1140 hours per annum for eligible two year olds\* and all three and four year olds, whose parents want such a service, by 2020.

\*Eligible two year olds are children who are 'Looked After', subject to a 'Kinship Care Order' or 'Parent Appointed Guardianship' or whose families are in receipt of certain benefits.

The four guiding principles of the Government's expansion plans are:

- Quality
- Flexibility
- Affordability
- Accessibility

In order to deliver the expansion of Early Learning and Childcare by 2020, it is very important that we gather information from parents, carers and potential future parents regarding how best services can be provided and delivered in Aberdeen. We have a statutory duty, under the Children and Young People (Scotland) Act 2014, to consult with parents and carers on a regular basis.

## 1 Do you currently use Early Learning and Childcare or are you likely to use Early Learning and Childcare in the future?

- Yes
- No (please move on to the next set of questions)

## 2 Thinking forward to 2020, the proposed expansion of Early Learning and Childcare will increase the number of free hours from 600 to 1140. Would you use the additional allocated funded Early Learning and Childcare hours?

- Yes
- No
- Don't know yet

## 3 What would you use Early Learning and Childcare for? (Please tick all that apply)

- To work
- To study
- To support my child's learning and development
- To have time for myself
- Other (please specify)

## 4 What would be the most important factor(s) to you when choosing Early Learning and Childcare? (Please rank in order of priority from 1 being most important to 4 being least important)

- To be near to my home
- To be near to my workplace
- To have flexibility of hours available
- Other (please specify)

Thank you for completing this section of City Voice Questionnaire. Your responses will help shape the planning and delivery of future Early Learning and Childcare services in the city. There will be further consultation and engagement opportunities as we work towards full implementation by 2020.

If you have any questions or comments, please contact:

Louise Beaton  
Early Years Manager  
Aberdeen City Council  
Phone: 01224 764794  
Email: lbeaton@aberdeencity.gov.uk

# PLACE

## City Centre Masterplan

It is essential to understand the success of achieving the objectives of the City Centre Masterplan. By undertaking a survey through City Voice a good understanding of how the city centre is changing will be established. This, together with other measures (e.g. air quality, shop vacancies, Union St. footfall, etc.) will build a picture of the city centre's transformational change and also help identify where efforts need to be concentrated.



Please answer each question by rating Aberdeen City Centre on a scale from 1 to 7, where **1 means there is a lot of room for improvement** and **7 means there is very little room for improvement**.

### Moving Around

**1** Can you easily walk and cycle around the city centre using good quality routes?

1 2 3 4 5 6 7 DON'T KNOW

### Public Transport

**2** Does public transport to and from the city centre meet your needs?

1 2 3 4 5 6 7 DON'T KNOW

### Traffic and Parking

**3** Do traffic and parking arrangements allow you to access the city centre safely and meet your needs?

1 2 3 4 5 6 7 DON'T KNOW

### Streets and Spaces

**4** Do city centre buildings, streets and spaces create an attractive place that is easy to get around?

1 2 3 4 5 6 7 DON'T KNOW

### Green Space

**5** Can you enjoy good quality green space in the city centre? This includes a wide variety of environments from parks and woodlands to green space alongside paths and streets.

1 2 3 4 5 6 7 DON'T KNOW

### Play and Leisure

**6** Do you have access to a range of space and opportunities for play and leisure activities in the city centre?

1 2 3 4 5 6 7 DON'T KNOW

### Services and Amenities

**7** Do services and amenities (for example, healthcare, schools, libraries, shops and restaurants) in the city centre meet your needs?

1 2 3 4 5 6 7 DON'T KNOW

### Work and Local Economy

**8** Is there an active local economy and the opportunity to access good quality jobs in the city centre?

1 2 3 4 5 6 7 DON'T KNOW

## Housing and Community

9 Is there an active local economy and the opportunity to access good quality jobs in the city centre?

1 2 3 4 5 6 7 DON'T KNOW

## Social Interaction

10 Is there a range of spaces and opportunities to meet people in the city centre?

1 2 3 4 5 6 7 DON'T KNOW

## Identity and Belonging

11 Does the city centre have a positive identity and do you feel that you belong?

1 2 3 4 5 6 7 DON'T KNOW

## Feeling Safe

12 Do you feel safe in the city centre throughout the day and evening?

1 2 3 4 5 6 7 DON'T KNOW

## Care and Maintenance

13 Are buildings, streets and spaces in the city centre well cared for?

1 2 3 4 5 6 7 DON'T KNOW

## Influence and Sense of Control

14 Do you feel you have a say in decisions that affect the city centre and help change things for the better?

1 2 3 4 5 6 7 DON'T KNOW

If you have any questions or comments, please contact:

### Scott Davidson

Programme Manager City Centre

Aberdeen City Council

Email: scodavidson@aberdeencity.gov.uk

Phone: 01224 522269

# PLACE

## Green / active travel network

We are interested in making significant improvements in the city's green/active travel (walking, cycling) network and the use and satisfaction that the city's residents make of its natural spaces. Natural space includes a wide variety of different environments from parks, woodlands, fields, streams and rivers to green space alongside paths and roadways.

### 1 How satisfied are you with the green spaces in Aberdeen?

- Not at all satisfied
- Not satisfied
- Neither satisfied nor dissatisfied
- Satisfied
- Very satisfied

### 2 How frequently do you visit the city's green spaces?

- Daily
- Once or twice a week
- A few times a month
- Once a month
- Never

### 3. When you travel into the city how often do you travel using the following modes?

Mode	Every day	Several times a week	Once a week	Once or twice a month	Less than once or twice a month	Never
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorbike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you have any further questions or comments, please contact:

Jamie Coventry  
 Economic Adviser  
 Aberdeen City Council  
 jcoventry@aberdeencity.gov.uk  
 Phone: 01224 522491

## PEOPLE

### Attitudes towards mental health in Grampian

The information collected from these questions will be used to plan and design anti-stigma and anti-discrimination campaigns around mental illness in workplaces and communities. It will also help to raise awareness about mental health issues and contribute towards the Mental Health Strategy 2017-2027. The data will help to provide information on the level of stigma or and discrimination that people with mental health conditions could face.

#### 1 Do you think people living with mental health problems experience stigma and discrimination?

None	A little	Some	A lot
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

#### 2 Do you think stigma and discrimination about mental health has changed in the past few years?

- Yes, it has increased
- Yes, it has decreased
- No, it has stayed same
- Don't know

**3 How likely would you be to talk to your employer about your mental health, for example telling them you have mental health problems and how it affects you?**

1 = very unlikely	2 = unlikely	3 = neither likely nor unlikely	4 = likely	5 = very likely	not sure / not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you have any additional comments, please use the space below:

**4 If you had a mental health issue, how likely would you be to talk to someone (for example, a family member, friend or work colleague) about it?**

1 = very unlikely	2 = unlikely	3 = neither likely nor unlikely	4 = likely	5 = very likely	not sure / not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**5 If you were in a distressing situation or developing a mental health issue, such as extreme fearful thoughts and/or depression, how likely is that you would you go to see your GP?**

1 = very unlikely	2 = unlikely	3 = neither likely nor unlikely	4 = likely	5 = very likely	not sure / not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**6 People may experience discrimination for a number of reasons. The following characteristics (over the page) are recognised to include people who may experience discrimination in their everyday lives. In your view, how likely could these characteristics lead to people experiencing discrimination? Please rank them on a scale of 1 to 5, where 1 = highly likely to experience discrimination and 5 = highly unlikely to experience discrimination**

	<b>1</b> <b>Highly likely</b> to experience discrimination	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b> <b>Highly</b> <b>unlikely</b> to experience discrimination
Age	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gender reassignment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marriage or civil partnership status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pregnancy and maternity leave	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Race	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religion and Belief	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sex equality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexual orientation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**7 If someone at your workplace or community approached you about their mental health issues what would you do? (Please tick all that apply)**

- I would have no idea what to do
- I have no confidence to speak to that person
- I would speak to the person to give initial support and suggest they go to a GP or professional
- I would suggest a third sector organisation or a voluntary organisation
- I would suggest online resources
- I would feel comfortable giving them the necessary support myself
- I would do nothing
- I don't know
- Other (please specify)

If you have any further questions or comments, please contact:

Imran Arain  
Public Health Practitioner-Advanced  
NHS Grampian  
Directorate of Public Health  
Phone: 01224 558482  
Email: i.arain@nhs.net



# PLACE

## Walk Aberdeen

Walk Aberdeen are planning a series of walks over the summer months around the city using some of its historical landmarks. We would like to gauge public knowledge before we embark on these walks

### 1 Do you know what this is?



- Yes
- No

### 2 What do you think these stones indicate?

- Distance
- Boundary
- Private land
- Grave

### 3 Do you know the location of any other stones like these?

- Yes
- I think so
- No

If you answered with yes, could you please tell us where you have seen those stones?

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If you have any further questions or comments, please contact:

Brian Harrison  
Health Walks Coordinator  
Sport Aberdeen  
Phone: 01224 047928  
Email: bharrison@sportaberdeen.co.uk

# PLACE

## Transport

Aberdeen City Council is currently developing a number of transport projects as part of wider improvements to the network with the AWPR going in, the City Centre Masterplan and European project, Civitas, which is looking at introducing innovative sustainable mobility measures in European cities.

Some of your answers will give us baseline data on your current travel patterns and other answers will establish how you currently move around the City Centre and the wider City in order to see where we need to focus attention over the next 12 months. The parking questions at the end are to help inform an emerging Car Parking Action Plan for the City which we would hope to consult City Voice members in 2018.

For further information on any of the above please go to: [www.aberdeency.gov.uk/lts](http://www.aberdeency.gov.uk/lts)

## 1 How do you usually travel to work, the city centre and for other trips?

	Work/ Place of Education	The City Centre Day	The City Centre Night	Main mode for all journeys not to work and not in the City Centre
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park and Ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drive car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passenger in car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorcycle/moped	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi/minicab	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify, including I work from home, etc)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
N/A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 2 Thinking about the mode of transport you use most often, why do you use this mode of travel?: (Please tick all that apply)

	Work/ Place of Education	The City Centre Day	The City Centre Night	Main mode for all journeys not to work and not in the City Centre
Enjoyment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Convenience - it is the easiest way to get around/other options are inconvenient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This is the quickest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This is the cheapest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This option offers the most reliable journey time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have a lack of other options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To improve health/to get some exercise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health problems prevent me using another mode	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's the most environmentally friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's the safest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**3a What is your perception of getting around in Aberdeen by each of the following modes?**

	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult	Don't know
Walking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorbike/moped	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**b If you rated any of the modes difficult or very difficult please tell us why**

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**4 Which of the following modes have you tried in the last year?**

	Rest of City	City Centre
Walking	<input type="radio"/>	<input type="radio"/>
Cycling	<input type="radio"/>	<input type="radio"/>
Public Transport	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>
Motorbike/moped	<input type="radio"/>	<input type="radio"/>
Car	<input type="radio"/>	<input type="radio"/>

**5 Thinking of the journey you make most regularly (perhaps your journey to work/education or for shopping), approximately how far in miles do you travel?**

- Less than 1 mile
- Over 1 mile and up to 2 miles
- Over 2 miles and up to 3 miles
- Over 3 miles and up to 5 miles
- Over 5 miles and up to 10 miles
- Over 10 miles and up to 20 miles
- Over 20 miles

**7 On average, how long does this journey take?**

- Less than 15 minutes
- 15-29 minutes
- 30-44 minutes
- 45-59 minutes
- More than an hour

#### **Parking**

**8 How many cars or vans are privately owned by your household?**

- None
- One
- Two
- Three or more

**9 Where do you currently park when at home?**

- Privately owned off-street car parking space (i.e. garage or hard standing)
- Public off-street car parking space
- Public on-street car parking space
- Other (please specify)

**10 How long does it normally take you to find parking in the City Centre?**

- Less than 5 minutes
- 5-10 minutes
- 11-15 minutes
- 16 minutes or more

**11 When you are deciding where to park in the City Centre what is the most important factor you consider? (Please tick all that apply)**

- How much it costs
- How close it is to my destination
- How close it is to the route I enter on/ exit to go home
- How quickly I can access a space
- Covered facilities from car park to destination
- Security at the car park
- Cashless parking available
- Other (please specify)

If you have any questions or comments, please contact:

Louise Napier  
Senior Planner (Transport Strategy)  
Aberdeen City Council  
Email: [lnapier@aberdeencity.gov.uk](mailto:lnapier@aberdeencity.gov.uk)  
Phone: 01224 523327

# PLACE

## Winter Maintenance Policy

The Council's Winter Maintenance Policy for its Adopted Road Network is intended to reduce as far as practicable the effects of adverse weather conditions on the movement of people and goods. The aim is to permit safe travel on the roads that serve bus routes and through traffic.

Each year the Council has to set aside a considerable sum from its limited roads maintenance budget in order to be prepared for whatever winter may throw at us. The council currently spends between £1.5M and £3M on winter maintenance of its roads. Equipment (gritters, ploughs and salt) has to be available in case they are required and staff has to be granted stand-by allowances in their pay in case they need to turn out.

With regard to the run of mild winters we have been experiencing of late an argument can be made to reduce the current level of preparedness and thus the budget allocation. This would, in principle, make more funding available for jobs such as gulley cleaning and pot hole fixing. The risk would be that we would have more difficulty providing an adequate service in the event of a particular harsh winter.

### 1 Do you think the council is making adequate provision?

- Yes
- No

### 2 What is your opinion of a move towards reducing the level of preparedness for Winter Roads Maintenance? (Please tick one box)

Very much against	Against	Neither for nor against	Fairly favourable	Very much in favour	No opinion
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**3 To assist with the prioritising of limited budgets could you please indicate how satisfied you are with your experience of our most recent performance in each of the following areas. Please tick one box in each line**

	Very dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Very satisfied	Does not apply don't know
The Roads Winter Service Plan 2016/17(available on the council's website: <a href="http://www.aberdeencity.gov.uk/web/files/Roads/current_winter_service_plan.pdf">http://www.aberdeencity.gov.uk/web/files/Roads/current_winter_service_plan.pdf</a> )	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The report of Expected Weather Conditions (available on the council's website: <a href="http://www.aberdeencity.gov.uk/WinterMaintenance/Weather.aspx">http://www.aberdeencity.gov.uk/WinterMaintenance/Weather.aspx</a> )	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The gritting of bus routes and other main roads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The snow-ploughing of bus routes and other main roads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The gritting of side/ local roads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The snow-ploughing of side/ local roads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The gritting of busy footways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The snow-ploughing of busy footways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The gritting of cycle paths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The snow-ploughing of cycle paths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The gritting of local footways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The snow ploughing of local footways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**4 Please indicate your satisfaction with street lighting in winter conditions:**

	Very dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Very satisfied	Does not apply don't know
Street lighting (city centre)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street lighting (residential areas)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Time take to repair street lights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**5 The City Council, until recently, installed and maintained grit bins at the roadside in locations where a need was perceived to allow road users to use salt to treat areas of concern. As it is not considered to be economic to resource the maintenance of grit bins 1 Ton bags of salt can now be provided at approved locations on private property where supervision can be assured.**

	Very dissatisfied	Fairly dissatisfied	Neither satisfied nor dissatisfied	Fairly satisfied	Very satisfied	Does not apply don't know
If you used grit bins, what was your opinion of the service provided?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you have used the community salt bags, what is your opinion of the service provided?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**6 Could you let us know if you have ever made use of:**

**Grit Bins**

- Yes
- No

**Community salt bags**

- Yes
- No

If you have any further comments or questions, please contact:

Angus Plumb, Engineer  
 Aberdeen City Council  
 Email: [angusp@aberdeencity.gov.uk](mailto:angusp@aberdeencity.gov.uk) Tel: 01224 521567

# voice

## Recruitment Form

We are updating our panel data base in order to make sure that our analysis is up to date. We would be grateful if you could complete the following questions. If you have already completed these questions in the last questionnaire then you don't have to complete them again. However, if you haven't done so we would appreciate it if you could update your details. Thank you very much.



# Taking part in Aberdeen City Voice

- 1 The City Voice is a partnership between Aberdeen City Council, Aberdeen Council of Voluntary Organisations (ACVO), Fire Scotland, Police Scotland, NHS Grampian, and the universities and college. All members receive 3 City Voice surveys a year. We also occasionally invite members to take part in other consultations run by the council or other City Voice partners – for example, the council is running a transport consultation later in 2017 and is keen to include the views of City Voice members.

Your participation is always optional, but if you would prefer NOT to hear about these consultations please tick one or more of the boxes below.

- If you **DO NOT** wish to hear about other council consultations, please tick here
- If you **DO NOT** wish to hear about consultations being run by other City Voice partners, please tick here.

## 2 How did you find out about joining the panel? (Please tick one box)

- By receiving an invitation through the post
- By seeing an advert on the internet
- By seeing an advert in the paper
- Leaflet from library
- Leaflet from a council office
- Leaflet from a community centre / sports centre
- Referred by a friend
- Website **(Please specify)**

- Other **(Please specify)**

## About you

3 Title (for example Mr / Mrs / Dr):

4 Name:

5 Address:

6 Postcode:

7 Telephone:

8 Email:

## 9 What is your gender? (Please tick one box)

- Male
- Female

## 10 What is your ethnic group? (Please tick one box)

- Scottish
- Other British
- Other white
- African or Caribbean
- Arab
- Asian
- Other ethnic group **(Please specify)**

## 11 What is your year of birth?

## 12 What is your health in general? (Please tick one box)

- Very Good
- Good
- Fair
- Bad
- Very Bad

**13 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?**

(Include problems related to old age)

- Yes, limited a lot
- Yes, limited a little
- No

**14 What is your employment status? (Please tick one box)**

- Employee or self employed
- Unemployed
- Student
- Retired
- Permanent sick / disabled
- Other, including looking after the home

**(Please specify below)**

**15 Are there any children aged under 16 in your household? (Please tick one box)**

- Yes
- No

**16 Do you own or rent your home? (Please tick one box)**

- Owner occupied
- Rent from Council or housing association
- Rented privately
- Rented with job / business (tied)
- Other **(Please specify below)**

**17 We try to save paper (and postage costs) wherever we can, and offer all City Voice members the option to receive surveys by email. Please indicate below how you would prefer to receive City Voice surveys? (Please tick one box)**

- Paper / Mail
- Email / Online (please make sure you have provided an email address at Question 8)

Please return your completed form in the prepaid envelope provided. If you have not received an envelope, please return it to the Freepost address below. Alternatively, you can complete this form online at:

[www.aberdeencityvoice.org.uk](http://www.aberdeencityvoice.org.uk)

**Aberdeen City Voice  
Freepost RTLZ-USYG-SHHS  
Old Town House  
Broad Street  
Aberdeen AB10 1FY**

Any personal information provided by you will be kept strictly confidential. It will be accessible only to Aberdeen City Council and other City Voice partners, and used only to run City Voice surveys and to invite members to take part in other consultations run by City Voice partners (unless you opt out of this at Question 1). Your information will be held in accordance with the Data Protection Act 1998.





Community Planning  
in Aberdeen



**ABERDEEN**  
CITY COUNCIL