



**voice**

Aberdeen's Citizens Panel

**Questionnaire 43** March 2019

# voice

## **Welcome to the 43rd City Voice questionnaire.**

Aberdeen City Voice - Aberdeen's Citizens Panel - is run by Community Planning Aberdeen. Members of Community Planning Aberdeen include: Aberdeen City Council; Aberdeen Civic Forum; Aberdeen City Health and Social Care Partnership; Active Aberdeen Partnership; Aberdeen Council of Voluntary Organisations (ACVO); NHS Grampian; North East Scotland College; NESTRANS; Police Scotland; Skills Development Scotland; Scottish Enterprise; The Scottish Government; Scottish Fire and Rescue Services and our communities.

Community Planning Aberdeen have produced a Local Outcome Improvement Plan (LOIP) 2016-26. This sets out how public services in Aberdeen are working together to improve our city. The four themes which run through the LOIP are:

**Economy** - Aberdeen has a flourishing, thriving and successful local economy.

**People** - People in Aberdeen are happy and healthy and enjoy positive life outcomes.

**Place** - People experience Aberdeen as the best place to invest, live and visit.

**Technology** - Innovative, integrated and transformed public services.

Full information on Community Planning Aberdeen, including a full copy of the LOIP, can be found at [www.communityplanningaberdeen.org.uk](http://www.communityplanningaberdeen.org.uk).

Thank you for taking the time to complete this questionnaire. A full copy of the results will be made available in local libraries, in Aberdeen City Council contact centres, and online at [www.communityplanningaberdeen.org.uk/cityvoice](http://www.communityplanningaberdeen.org.uk/cityvoice). We intend to publish the results in June 2019.

If you have any questions or comments about this questionnaire, please email [cityvoice@aberdeencity.gov.uk](mailto:cityvoice@aberdeencity.gov.uk) or call us on 01224 522421.

# People

## Wellbeing

It is important that people in Aberdeen have a voice in key decisions and issues affecting them at a local level and that their community is a place where people feel safe, supported and included.

### 1. Thinking about your local area, please rate your agreement with the following statements:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I feel safe in the neighbourhood where I live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People are friendly in my neighbourhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel part of the community in the area where I live	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel able to participate in decisions and help change things for the better	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### 2. In general, would you say your health is? (Please tick one box)

- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Bad
- ☐ Very bad

### 3. In the last 4 weeks have you done any of the activities listed below? (Please tick all that apply)

- ☐ Bowls
- ☐ Snooker/billiards/pool
- ☐ Golf
- ☐ Football
- ☐ Dancing
- ☐ Cycling (at least 30 minutes for recreational purposes)
- ☐ Running/jogging
- ☐ Multigym/weight training
- ☐ Keep fit/aerobics
- ☐ Swimming
- ☐ Walking (at least 30 minutes for recreational purposes)
- ☐ Gardening
- ☐ Other (please specify) .....
- ☐ None of these

4. How satisfied or dissatisfied are you with the quality of local green / open space in Aberdeen City?  
(Please tick one box)

- ☐ Satisfied  
☐ Fairly Satisfied  
☐ Neither satisfied nor dissatisfied  
☐ Fairly dissatisfied  
☐ Dissatisfied

5. Generally how satisfied or dissatisfied are you with the overall quality of green / open spaces in Aberdeen,  
(Please tick one box)

- ☐ Satisfied  
☐ Fairly Satisfied  
☐ Neither satisfied nor dissatisfied  
☐ Fairly dissatisfied  
☐ Dissatisfied

6. Thinking about green / open space, of the following options, which do you think are the most important?  
(please tick your top 3)

- ☐ It looks nice and is well maintained  
☐ It is well connected locally  
☐ It is accessible inside  
☐ It is a good place for children to play  
☐ It is a good place for sports and recreation  
☐ It is a good place to grow and / or collect fruits, vegetables and / or herbs.  
☐ It is a pleasant place for meeting people and socialising  
☐ It feels safe from crime and anti-social behaviour  
☐ Other (please specify) .....

## Food Security

Some individuals and households are unable to obtain healthy or nutritious food for a number of different reasons. We are asking these questions to help give us more information about food security and the choices people make.

1. During the last 12 months, was there a time when, because of lack of money or other resources:

	Yes	No	Don't know
You were worried you would not have enough food to eat?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You were unable to eat healthy and nutritious food?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You ate only a few kinds of foods?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You had to skip a meal?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You ate less than you thought you should?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your household ran out of food?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You were hungry but did not eat?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You went without eating for a whole day?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

# Community Justice

## Putting communities at the centre of Community Justice

Community Justice partners in Aberdeen are working to improve outcomes for people involved in the Justice System, their families and communities. In order to inform this work, we want to find out your priorities, views and experiences and to learn from them. We also want to help communities better understand how the system and services work, to enable you to support this work and make our communities safer and stronger places to live, work and play.

**The aim is to provide communities with the information needed to actively participate in Community Justice. The results of this survey will be used to design our next steps in engaging with communities.**

**1. Before reading this information, had you heard of Community Justice?**

- ☐ Yes  
☐ No

**2. In the next stage of consultation we will be inviting and encouraging your views on all aspects of Community Justice, including those listed below. Which of these topics relating to the Justice System would you like to learn more about? (please tick all that apply)**

- ☐ Reporting a crime, initial Police investigation/detention of suspect, police direct measures (eg fines, warnings)  
☐ Charging, alternatives to prosecution (eg Fines, Compensation, Fiscal work orders, referral for treatment, preparation)  
☐ Trial (Court processes/procedures, witnesses, evidence, verdicts)  
☐ Sentencing (decisions/guidelines)  
☐ Sentences (eg Prison, Community sentences, curfew "Tag", parole)  
☐ Rehabilitation  
☐ None of the above  
☐ Other (please specify) .....

**3. All Community Justice services and interventions have a clear focus on supporting communities, helping people move away from offending and supporting those harmed by crime. Which of the Community Justice services/interventions listed below would you like to learn more about? (please tick all that apply)**

- ☐ Support for people who have been harmed or affected by crime  
☐ Diversion from prosecution  
☐ Aberdeen Problem Solving Court  
☐ Unpaid Work in communities (Community Service)  
☐ Support for people on community sentences  
☐ Support for people liberated from prison  
☐ None of the above  
☐ Other (please specify) .....

**4. What do you think are the best ways to raise awareness and understanding about Community Justice? (Please select your top 3.)**

- ☐ Social media (eg Facebook, Twitter etc)  
☐ Meetings/Workshops  
☐ Leaflets  
☐ Press/magazine articles  
☐ Community radio  
☐ Community Justice Partner websites  
☐ Other (please specify) .....

**5. How would you like to give your views about Community Justice? (please tick all that apply)**

- ☐ Social media (eg Facebook, Twitter etc)
- ☐ Meetings/Workshops
- ☐ Questionnaires
- ☐ Online survey
- ☐ Face to face engagement (eg door to door, public space)
- ☐ Other (please specify) .....

**6. Please give any further comments or views about Community Justice:**

**If you have any further comments/questions please contact:**

**Name: Val Vertigans, Community Justice Officer, Aberdeen City**

**Email: [communityjusticeforall@aberdeencity.gov.uk](mailto:communityjusticeforall@aberdeencity.gov.uk)**

## Economy

Our Local Outcome Improvement Plan (LOIP) 2016-26 sets out how public services in Aberdeen are working together to ensure a prosperous economy, now and in the future. Our plan includes a commitment to investing in our infrastructure to ensure our roads have capacity to cope with demand and meet the needs of residents, students, business and tourists. As part of our Local Transport Strategy, we aim to increase the number of journeys made by walking, cycling and public transport and are keen to understand if people are choosing these modes and what they think of them. To help us continuously improve, we need to know more about your travel patterns and how you move around the City. We have asked these questions previously which provided us with baseline information, however its necessary for us to repeat these questions to see if there have been any changes. This information also helps us to undertake evaluation of baseline data which is an essential part of our work in part of the European funded project 'Civitas PORTIS' which aims to encourage and improve active and sustainable travel. For further information please go to [www.communityplanningaberdeen.org.uk](http://www.communityplanningaberdeen.org.uk) or <https://www.aberdeencity.gov.uk/services/roads-transport-and-parking/local-transport-strategy>

## Travel and Transport

1. When you travel into the city, how often do you travel using the following modes? (Please tick one box in each row)

[illegible]

**2. How do you usually travel to work, the city centre and for other trips? (Please tick one box in each column)**

	Work/ Place of Education	City Centre Day	City Centre Night	Main mode for all journeys not to work and not in the City Centre
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park and Ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drive car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passenger in car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorcycle/moped	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi/minicab	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
N/A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**3. Thinking about the mode of transport you use most often, why do you use this mode of travel? (Please tick all that apply)**

	Work/ Place of Education	City Centre Day	City Centre Night	Main mode for all journeys not to work and not in the City Centre
Enjoyment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Convenience - it is the easiest way to get around/other options are inconvenient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This is the quickest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This is the cheapest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This option offers the most reliable journey time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have a lack of other options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To improve health/to get some exercise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health problems prevent me using another mode	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's the most environmentally friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's the safest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other .....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. What is your perception of getting around in Aberdeen by each of the following modes? (Please tick one box in each row)

	Very Easy	Easy	Neither easy nor difficult	Difficult	Very Difficult	Don't know
Walking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorbike/ moped	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you rated any of the modes difficult or very difficult please tell us why

5. Which of the following modes have you tried in the last year? (Please tick all that apply)

	Rest of City	City Centre
Walking	<input type="radio"/>	<input type="radio"/>
Cycling	<input type="radio"/>	<input type="radio"/>
Public Transport	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>
Motorbike/ moped	<input type="radio"/>	<input type="radio"/>
Car	<input type="radio"/>	<input type="radio"/>

6. Thinking of the journey you make most regularly (perhaps your journey to work/education or for shopping), approximately how far in miles do you travel? (Please tick one box only)

- ☐ Less than 1 mile  
☐ Over 1 mile and up to 2 miles  
☐ Over 2 miles and up to 3 miles  
☐ Over 3 miles and up to 5 miles  
☐ Over 5 miles and up to 10 miles  
☐ Over 10 miles and up to 20 miles  
☐ Over 20 miles

7. On average, how long does this journey take? (Please tick one box only)

- ☐ Less than 15 minutes  
☐ 15-29 minutes  
☐ 30-44 minutes  
☐ 45-59 minutes  
☐ More than an hour

## Parking

1. How many cars or vans are privately owned by your household? (Please tick one box only)

- ☐ None
- ☐ One
- ☐ Two
- ☐ Three or more

2. Where do you currently park when at home? (Please tick one box only)

- ☐ Privately owned off-street car parking space (ie garage or hard standing)
- ☐ Public off-street car parking space
- ☐ Public on-street car parking space
- ☐ Other (please specify) .....

3. How long does it normally take you to find parking in the City Centre? (Please tick one box only)

- ☐ Less than 5 minutes
- ☐ 5-10 minutes
- ☐ 11-15 minutes
- ☐ 16 minutes or more

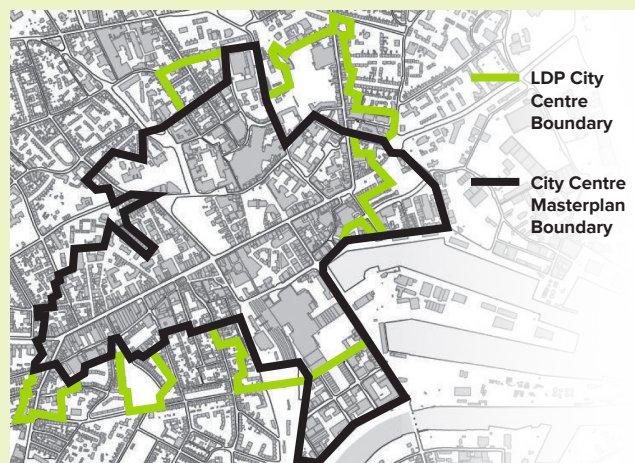
4. When you are deciding where to park in the City Centre what is the most important factor you consider? (Please tick all that apply)

- ☐ How much it costs
- ☐ How close it is to my destination
- ☐ How close it is to the route I enter on/ exit to go home
- ☐ How quickly I can access a space
- ☐ Covered facilities from car park to destination
- ☐ Security at the car park
- ☐ Cashless parking available
- ☐ Other (please specify) .....

# Place

## City Centre Masterplan

It is essential to understand the success of achieving the objectives of the City Centre Masterplan. By undertaking a survey through City Voice a good understanding of how the city centre is changing will be established. This, together with other measures (e.g. air quality, shop vacancies, Union St. footfall, etc.) will build a picture of the city centre's transformational change. We asked these questions in the 41st questionnaire - by repeating the questions we will identify where efforts need to be concentrated and how the changes made is impacting the city centre.



Please answer each question by rating Aberdeen City Centre on a scale from 1 to 7, where 1 means there is **a lot of room for improvement** and 7 means there is **very little room for improvement**.

### 1. Moving Around

Can you easily walk and cycle around the city centre using good quality routes?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 2. Public Transport

Does public transport to and from the city centre meet your needs?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 3. Traffic and Parking

Do traffic and parking arrangements allow you to access the city centre safely and meet your needs?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 4. Streets and Spaces

Do city centre buildings, streets and spaces create an attractive place that is easy to get around?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 5. Green Space

Can you enjoy good quality green space in the city centre? This includes a wide variety of environments from parks and woodlands to green space alongside paths and streets.

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 6. Play and Leisure

Do you have access to a range of space and opportunities for play and leisure activities in the city centre?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 7. Services and Amenities

Do services and amenities (for example, healthcare, schools, libraries, shops and restaurants) in the city centre meet your needs?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 8. Work and Local Economy

Is there an active local economy and the opportunity to access good quality jobs in the city centre?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 9. Housing and Community

Is there a range of housing in the city centre to meet different needs and contribute to a positive environment?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 10. Social Interaction

Is there a range of spaces and opportunities to meet people in the city centre?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 11. Identity and Belonging

Does the city centre have a positive identity and do you feel that you belong?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 12. Feeling Safe

Do you feel safe in the city centre throughout the day and evening?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 13. Care and Maintenance

Are buildings, streets and spaces in the city centre well cared for?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

### 14. Influence and Sense of Control

Do you feel you have a say in decisions that affect the city centre and help change things for the better?

A lot of room for improvement

Very little room for improvement

Don't know

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

# Climate Change

Our planet's climate system is changing and while some change can present opportunities for society, they also present very significant risks. Scientists project that climate change will increase the frequency and intensity of extreme weather events, such as heat waves, droughts, and floods. This is likely to: increase losses and damage to property and crops; change wildlife patterns, including diseases; cause impacts for human and animal health and overall lead to costly disruptions to our society.

1. What things are you and your family doing now to reduce the severity of climate change and what would you be prepared to do in the future (tick all that apply in both columns)

Actions	Currently do	Prepared to do
<b>YOUR FOOD:</b> Reduce the impact of your food choices by:		
Buy more locally grown and produced food		
Grow your own fruits, vegetables, herbs and flowers		
Eat less meat and / or dairy products		
Other actions - please specify and tick appropriate box		
<b>YOUR HOME:</b> Reduce the energy demand of your home by:		
install energy saving light bulbs		
install / upgrade to more energy efficient appliances, e.g. fridge, boiler, etc		
upgrade wall, floor and / or roof insulation levels		
install draught proofing for doors and / or windows		
install renewable energy technologies, e.g. solar panels		
Other actions - please specify and tick appropriate box:		
<b>YOUR HOME:</b> Reduce your use of energy in your home by:		
installing a smart meter		
turning down thermostats		
washing clothes on a lower setting		
not overfilling pans and kettles		
turning off / unplugging electrical items not in use.		
Other actions - please specify and tick appropriate box:		
<b>YOUR HOME:</b> Reduce your use of water in your home by:		
installing water efficient devices in your home, e.g. dual flush toilet, oxygenating taps, etc.		
taking shorter showers		
turning the tap off when brushing your teeth		
Fix leaks quickly		
Use less water in the garden, e.g. run your sprinkler less, install a rain water butt		
Other actions - please specify and tick appropriate box:		

<b>YOUR WASTE:</b> Reduce waste, re-use products and materials and recycle by:		
buy fewer things		
buy products with less packaging		
choose re-usable products, e.g. bags / water bottles		
Repair, rather than dispose of damaged items		
Sell / donate unwanted items for re-use		
Recycle all remaining materials, where possible		
Other actions - please specify and tick appropriate box:		
<b>YOUR TRAVEL:</b> Make more sustainable travel choices by:		
Walk more		
Cycle more		
Use public transport, e.g. bus, train		
Join / use the city's car club		
Opt to car / journey share		
Use park & ride instead of driving all the way in		
Buy / use electric / hybrid vehicles.		
Fly less often or less far		
Other actions - please specify and tick appropriate box:		

**2. Extreme weather can have a devastating effect on our homes, businesses and institutions. Please rate how much you agree or disagree about you and your community's readiness in the event of a major weather event.**

	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Strongly disagree</b>	<b>Don't know</b>
I am worried about my home and my community being vulnerable to severe weather events						
I can be relied upon by my neighbours and community in general, to provide support if anything were to happen						
My community would support me if anything were to happen						
I know where to find information and resources to help prepare for severe weather events.						
I have taken steps to protect my home against severe weather (please specify below)						
Steps I have taken:						
My community has taken steps to prepare against severe weather (please specify below)						
Steps my community has taken:						

# Community Empowerment Act

The Community Empowerment (Scotland) Act 2015 is a new law that was brought into force to help communities to do more for themselves and have more say in decisions that affect them. There are 11 topics within the act, some of which have been brought into force and some which are being consulted on.

**1. Before reading about it in the city voice, did you know about the Community Empowerment (Scotland) Act 2015?**

- ☐ Yes  
☐ No

**2. Would you know where to look for information on the Community Empowerment Act?**

- ☐ Yes  
☐ No

**3. Do you think communities would benefit from having more information on this?**

- ☐ Yes  
☐ No

**4. If yes, how should we let people know about the Community Empowerment Act?**

- ☐ Newsletters  
☐ Newspaper articles  
☐ Social media  
☐ Leaflets  
☐ Other (please specify)

## About You

In order to allow us to analyse the results of this questionnaire we require some information about you

**1. What is your gender?**

- ☐ Male  
☐ Female  
☐ Other

**3. What is your year of birth?**

**4. What is your postcode?**



Please return your completed questionnaire in the prepaid envelope provided.  
If you have not received an envelope, please return it to the Freepost address below.

**Aberdeen City Voice  
Freepost RTLZ-USYG-SHHS  
Old Town House  
Broad Street  
Aberdeen AB10 1FY**

Alternatively, you can complete this form online at:  
[www.communityplanningaberdeen.org.uk/cityvoice](http://www.communityplanningaberdeen.org.uk/cityvoice)

To notify us of any changes to your contact details, please email:  
[cityvoice@aberdeencity.gov.uk](mailto:cityvoice@aberdeencity.gov.uk).  
or call us on: 01224 522421.

Any personal information provided by you will be kept strictly confidential. It will be accessible only to City Voice staff and used for the purpose of running city voice surveys or to invite panellists to take part in other consultations (if you have previously indicated that you wish to be contacted in this way. We hold this information in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

