



voice

Aberdeen's Citizens Panel

Questionnaire 45 August 2021

voice

Welcome to the 45th City Voice questionnaire!

Aberdeen City Voice – Aberdeen’s Citizens Panel – is run by Community Planning Aberdeen. Members of Community Planning Aberdeen include: Aberdeen City Council; Aberdeen Civic Forum; Aberdeen City Health and Social Care Partnership; Active Aberdeen Partnership; Aberdeen Council of Voluntary Organisations (ACVO); NHS Grampian; North East Scotland College; NESTRANS; Police Scotland; Skills Development Scotland; Scottish Enterprise; Scottish Fire and Rescue Services, University of Aberdeen and our communities.

Community Planning Aberdeen have produced a Local Outcome Improvement Plan (LOIP) 2016-26. This sets out how public services in Aberdeen are working together to improve our city. The LOIP was last refreshed in 2021 to ensure it reflects current priorities following the pandemic. The themes which run through the LOIP are:

Economy - Aberdeen has a flourishing, thriving and successful local economy.

People - People in Aberdeen are happy and healthy and enjoy positive life outcomes

Place - People experience Aberdeen as the best place to invest, live and visit.

Full information on Community Planning Aberdeen, including a full copy of the LOIP, can be found at www.communityplanningaberdeen.org.uk

Thank you for taking the time to complete this questionnaire. A full copy of the results will be made available in local libraries, in Aberdeen City Council contact centres, and online at www.aberdeencityvoice.org.uk
We intend to publish the results in October 2021.

If you have any questions or comments about this questionnaire, please email cityvoice@aberdeencity.gov.uk

Economy

Access to food

Some individuals and households are unable to obtain healthy or nutritious food for a number of different reasons. We are asking these questions to help give us more information about access to food and the choices people make.

1. During the last 12 months, was there a time when, because of lack of money or other resources:

	Yes	No	Don't know
You were worried you would not have enough food to eat?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You were unable to eat healthy and nutritious food?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You ate only a few kinds of foods?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You had to skip a meal?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You ate less than you thought you should?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your household ran out of food?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You were hungry but did not eat?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You went without eating for a whole day?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your heating

Some individuals and households are unable to heat their homes for a number of different reasons. We are asking these questions to help give us more information about heating and the choices people make.

1. During the last 12 months, was there a time when, because of lack of money or other resources:

	Yes	No	Don't know
You were worried you would not be able to heat your home?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You were worried about having to choose between heating your home or eating?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You could only afford to either to heat your home or feed yourself your family?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You had to go without heating for more than one day?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You had to go without heating for one week or more?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You have had to seek support for paying for heating?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paying for heating has meant that you have had to miss out on other activities?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paying for heating has meant that you have gone into arrears e.g. rent, Council tax?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your income and employment

1. Some people have been negatively affected financially by the COVID-19 pandemic. The following questions ask about the impact of COVID-19 on your income and employment.

	Yes	No	Don't know	N/A
Has your income been negatively affected by the pandemic?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have you lost your job due to the pandemic?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have you been furloughed due to the pandemic?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are you worried that you will lose your job due to the pandemic?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are you worried about finding another job?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The University of Aberdeen is one of several local Further and Higher Education providers that offer a range of learning opportunities online, from short courses to degrees. Your answers to the following questions will help the University inform how we develop, deliver and promote online learning opportunities locally.

☐ Yes

☐ No

(Not at all Interested) 1 2 3 4 5 (Very Interested)

☐ Yes

☐ No

☐ I would like to know

☐ I am not interested in online learning

(Not at all Confident) 1 2 3 4 5 (Very Confident)

☐ Yes

☐ No

☐ Yes

☐ No

☐ Yes

☐ No

(Not at all Important) (Very Important) Not applicable

1 2 3 4 5

☐ ☐ ☐ ☐ ☐ ☐

(Strongly disagree) (Strongly agree) Not applicable / dont know

1 2 3 4 5

☐ ☐ ☐ ☐ ☐ ☐

10. Why would you consider doing an online course? (Please tick all that apply)

- ☐ To study an interest or passion
- ☐ To learn a new skill
- ☐ To help progress my career
- ☐ To help change my career
- ☐ I would not consider doing an online course

11. Would you tell your employer that you are taking an online course to learn new skills? (Please tick one box)

- ☐ Yes
- ☐ No
- ☐ Not Applicable

12. Would you consider asking your employer to support (financial or other) your online learning? (Please tick all that apply)

- ☐ Yes
- ☐ No
- ☐ I would like information on how to ask my employer
- ☐ Not Applicable

13. How long would your ideal online, part-time course length be? (Please tick one box)

- ☐ 1 week
- ☐ 2 weeks
- ☐ 4 weeks
- ☐ 6 weeks
- ☐ 10-12 weeks
- ☐ Don't know
- ☐ Not Applicable

14. How much would you expect to pay for an online course? (Please tick one box)

- ☐ More than a face-to-face course
- ☐ Less than a face-to-face course
- ☐ The same as a face-to-face course

15. If you want to learn online, is it to? (Please tick all that apply)

- ☐ Learn new skills
- ☐ Assess my newly learned skills i.e. receive a grade at the end of the course
- ☐ Seek a recognised qualification
- ☐ Earn University credit towards an award (i.e. Certificate, Diploma, Masters)
- ☐ Not Applicable

16. Please let us know if you have any other views you would like to share about online learning in the box below.

People

Community Safety

Many things have changed over the last year, and that includes the way we respond to things. To help us ensure we are approaching things the right way it would be helpful if you could consider the following questions that will allow us to consider our way forward.

1. How safe do you feel in your local area? (Please tick one box)

- ☐ Very safe
- ☐ Fairly safe
- ☐ Not safe
- ☐ Not sure

2. To what extent has your concern about crime in your local area changed since COVID-19 started? (Please tick one box)

My concern has:

- ☐ Decreased a lot
- ☐ Decreased a little
- ☐ Remained the same
- ☐ Increased a little
- ☐ Increased a lot
- ☐ Not sure

3. Please rate your agreement with the following statement: I have confidence in the police response to COVID-19 in my local area? (Please tick one box)

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

4. Aberdeen is a diverse city. Do you agree that Police Scotland is representative of the communities it serves? (Please tick one box)

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

5. What would be your preferred way to contact the police to report a crime? (Please tick all that apply)

- | | |
|-------------------------------------------------|------------------------------------------------------------------------------------------------|
| <input type="radio"/> Phone call | <input type="radio"/> Community meetings |
| <input type="radio"/> Text | <input type="radio"/> Local 'drop in' surgery |
| <input type="radio"/> Email | <input type="radio"/> Face-to-face with a police officer |
| <input type="radio"/> Social media | <input type="radio"/> Through another organisation (third party reporting, e.g. Crimestoppers) |
| <input type="radio"/> Website | <input type="radio"/> Don't know |
| <input type="radio"/> At a local police station | |

6. There are a variety of methods available to provide information and advice to the public. Using the scale below, please indicate how effective the following methods are for communicating with you. *(Please tick one box in each row)*

	1 (Very effective)	2	3	4	5 (Not at all effective)	Don't Know
Local newspaper	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Scotland website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social media (e.g. Facebook, Twitter)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Using the scale below, please indicate how effective you think Police Scotland are at using these methods. *(Please tick one box in each row)*

	1 (Very effective)	2	3	4	5 (Not at all effective)	Don't Know
Local newspaper	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Scotland website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social media (e.g. Facebook, Twitter)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Please indicate how Police Scotland could improve their communications with local communities in the box below.

Hate crime legislation

Certain characteristics are protected under hate crime legislation. Hate crime is defined as any crime which is perceived by the victim or any other person as being motivated (wholly or partly) by malice or ill will towards a social group. There are five groups or protected characteristics covered by the hate crime legislation. These are: **disability, race, religion, sexual orientation and transgender identity.**

1. How aware are you that these characteristics are protected?

(Very aware)

1

☐

2

☐

3

☐

4

☐

5

☐

(Not at all aware)

2. Do you feel less safe as a result of your disability, race, religion, sexual orientation, or transgender identity?

☐ Yes

☐ No

3. How do you feel we could better support those with protected characteristics? *(Please comment in the box below.)*

Young People

The Children and Young People (Scotland) Act 2014 defines **corporate parenting** as the “formal and local partnerships between all services responsible for working together to meet the needs of looked after children, young people and care leavers”. **Looked after** or **care-experienced** children/young people, are those who are in the care of the local authority. This could be either at home, with other family or friends, in foster care or in residential care.

A number of the partner agencies within Community Planning Aberdeen are **corporate parents**, with a legal requirement to actively support **care-experienced** young people. However, it isn't always understood what this means. To help us understand if we could do more to improve in our role as corporate parents, please answer the following:

1. Have you heard of the term ‘corporate parent’? *(Please tick one box)*

☐ Yes

☐ No

2. Were you aware that ALL community planning partners had the responsibility to be corporate parents to look after the best interests of care-experienced children? *(Please tick one box)*

☐ Yes

☐ No

3. Are you care-experienced, i.e. were you ever looked after under statutory provisions, either at home, in kinship care, foster care or residential, prior to the age of 26? *(Please tick one box)*

- ☐ Yes
- ☐ No
- ☐ Don't know
- ☐ Do not wish to answer

The final two questions in this section relate to what we, as corporate parents, do, or could do, to better support our care-experienced young people. We would like to get back as much information as possible from all people, including those who are or have been in care, and also those who have worked alongside those in care, to establish what is working well between corporate parents and looked after children, young people and those who have recently left care.

4. What work are you aware of that is currently being done by us as corporate parents to successfully support care-experienced young people? *(Please comment in the box below.)*

5. How do you think that corporate parents can better support our care-experienced young people to ensure that they have the same opportunities as any other young person? *(Please comment in the box below.)*

Mental wellbeing

Aberdeen City Mental Health and Learning Disability Services are continually developing the support available to citizens within Aberdeen City. These questions will help us to understand the views of the wider population regarding mental wellbeing and the variety of ways in which support could be provided. We will use this information to plan future developments across the city.

1. Since COVID-19 started, do you feel that your mental wellbeing has? *(Please tick one box)*

- ☐ Decreased a lot
- ☐ Decreased a little
- ☐ Remained the same
- ☐ Increased a little
- ☐ Increased a lot
- ☐ Not sure

2. How easy is it for you to access support for your mental wellbeing? *(Please tick one box)*

- ☐ Very easy
- ☐ Fairly easy
- ☐ Not easy
- ☐ Not sure
- ☐ Not applicable

3. How would you prefer to access support for your mental wellbeing? *(Please tick all that apply)*

- ☐ Phone call
- ☐ Text
- ☐ Email
- ☐ Social media
- ☐ Website
- ☐ Local 'drop in' clinic
- ☐ Face-to-face with a mental wellbeing practitioner
- ☐ Through your doctor
- ☐ Not applicable

4. Please tell us what support you have found helpful for your mental wellbeing.

5. Please tell us what support you think could be improved to support your mental wellbeing.

Travel and transport

As part of our Local Transport Strategy, we aim to increase the number of journeys made by sustainable modes such as walking, cycling and public transport and are keen to understand if people are choosing these modes and what they think of them. To help us continuously improve, and to help ensure we make the best use of public funds when planning future improvements, we need to know more about your travel patterns and how you move around the City. Having asked the questions below previously, we now have baseline information to establish how use and perceptions of the transport network change over time. Answering these questions annually will enable us to continually evaluate the progress being made. For further information please go to

www.communityplanningaberdeen.org.uk or

www.aberdeencity.gov.uk/services/roads-transport-and-parking/local-transport-strategy

1. When you travel into the city, how often do you travel using the following modes? (Please tick one box in each row)

	Every day	Several times a week	Once a week	Once or twice a month	Less than once or twice a month	Never
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle standard pedal bike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle ebike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wheeling (Active-travel based wheeled transport such as wheel-chairs, mobility scooters, adapted bikes, handcycles, scooters, pram)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park and ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorbike/moped/motorised scooter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car Club vehicle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Non plug-in car/van as driver	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Plug-in car/van as driver	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Non plug-in car/van as passenger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Plug-in car/van as passenger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work/study from home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
.....						

2. How do you usually travel to work, the city centre and for other trips? (Please tick one box in each column)

	Work/ Place of Education	City Centre Day	City Centre Night	Main mode for all journeys not to work and not in the City Centre
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Standard pedal bike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-bike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wheeling (Active-travel based wheeled transport such as wheelchairs, mobility scooters, adapted bikes, handcycles, scooters, pram)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park and ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car Club car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drive non plug-in car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passenger in non plug-in car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drive plug-in car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passenger in plug-in car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorcycle/moped/ motorised scooter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi/minicab	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I work/study from home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
N/A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Thinking about the mode of transport you use most often, why do you use this mode of travel? (Please tick all that apply)

	Work/ Place of Education	City Centre Day	City Centre Night	Main mode for all journeys not to work and not in the City Centre
Enjoyment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Convenience - it is the easiest way to get around/other options are inconvenient	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This is the quickest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This is the cheapest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This option offers the most reliable journey time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have a lack of other options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To improve health/to get some exercise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health problems prevent me using another mode	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's the most environmentally friendly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It's the safest option	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. What is your perception of getting around in Aberdeen by each of the following modes? (Please tick one box in each row)

	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult	Don't know
Walking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wheeling (Active-travel based wheeled transport such as wheel-chairs, mobility scooters, adapted bikes, handcycles, scooters, pram)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorbike/moped/motorised scooter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you rated any of the modes difficult or very difficult please tell us why

5. Which of the following modes have you tried in the last year? (Please tick all that apply)

	Rest of City	City Centre
Walk	<input type="radio"/>	<input type="radio"/>
Cycle standard pedal bike	<input type="radio"/>	<input type="radio"/>
Cycle e-bike	<input type="radio"/>	<input type="radio"/>
Wheeling (Active-travel based wheeled transport such as wheelchairs, mobility scooters, adapted bikes, handcycles, scooters, pram)	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>
Park and ride	<input type="radio"/>	<input type="radio"/>
Train	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>
Motorbike/ moped/motorized scooter	<input type="radio"/>	<input type="radio"/>
Car Club vehicle	<input type="radio"/>	<input type="radio"/>
Non plug-in car/van as driver	<input type="radio"/>	<input type="radio"/>
Plug-in car/van as driver	<input type="radio"/>	<input type="radio"/>
Non-plug-in car/van as passenger	<input type="radio"/>	<input type="radio"/>
Plug-in car/van as passenger	<input type="radio"/>	<input type="radio"/>

6. Thinking of the journey you make most regularly (perhaps your journey to work/education or for shopping), approximately how far in miles do you travel? (Please tick one box only)

- ☐ Less than 1 mile
☐ Over 1 mile and up to 2 miles
☐ Over 2 miles and up to 3 miles
☐ Over 3 miles and up to 5 miles
☐ Over 5 miles and up to 10 miles
☐ Over 10 miles and up to 20 miles
☐ Over 20 miles

7. On average, how long does this journey take? (Please tick one box only)

- ☐ Less than 15 minutes
☐ 15-29 minutes
☐ 30-44 minutes
☐ 45-59 minutes
☐ More than an hour

8. Do you have access to a bike and, if so, how often do you use it? (Please tick one box only)

- ☐ I do not have access to a bike
☐ I use a bike daily
☐ I use a bike a few times a week
☐ I use a bike around once a week
☐ I use a bike a few times a month
☐ I use a bike around once a month
☐ I use a bike less than once a month

9. How often do you go walking? (For this we mean for a continuous walk for at least 15 minutes outdoors. (Please tick one box only)

- ☐ Never
☐ Daily
☐ A few times a week
☐ Around once a week
☐ A few times a month
☐ Around once a month
☐ Less than once a month

10. Since restrictions were brought in during March 2020, due to the COVID-19 Global Pandemic, how have your travel choices been affected? (Please tick one box in each row)

	More frequently	Same	Less frequently	N/A
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle standard pedal bike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle eBike	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wheeling (Active-travel based wheeled transport such as wheelchairs, mobility scooters, adapted bikes, handcycles, scooters, pram)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park and ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorbike/moped/motorised scooter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car Club vehicle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Non plug-in car/van as driver	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Plug-in car/van as driver	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Non plug-in car/van as passenger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Plug-in car/van as passenger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work/study from home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Low Emission Zone: The following questions relate to air quality in the city centre. (Please tick one box in each row)

	Yes	No
Are you aware that parts of Aberdeen city centre regularly experience poor air quality and that this can be harmful to human health?	<input type="radio"/>	<input type="radio"/>
Are you aware that Aberdeen City Council is considering a Low Emission Zone (an area of the city centre where the most polluting vehicles will be unable to enter) to address air quality problems?	<input type="radio"/>	<input type="radio"/>
Given that the main source of harmful emissions is road traffic, do you agree that a Low Emission Zone is an appropriate response to this?	<input type="radio"/>	<input type="radio"/>

12. Climate change: What things are you and your family doing now to make more sustainable travel choices and what would you be prepared to do in the future? (Please tick one box in each row.)

	Currently do	Prepared to do	Not prepared to do	Not applicable
Walk more	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle more	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wheel more (Active-travel based wheeled transport such as wheelchairs, mobility scooters, adapted bikes, hand-cycles, scooters, pram)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use public transport, e.g. bus, train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Join/use the city's bike hire scheme (due to launch in 2021)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Join / use the city's car club	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opt to car / journey share	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use park & choose instead of driving all the way in	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Buy / use electric / hybrid vehicles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fly less often or less far	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Parking

1. How many cars or vans are privately owned by your household? *(Please tick one box only)*

- ☐ None
- ☐ None but have access to a vehicle
- ☐ One
- ☐ Two
- ☐ Three or more

2. Where do you currently park when at home? *(Please tick one box only)*

- ☐ Privately owned off-street car parking space (i.e. garage or hard standing)
- ☐ Public off-street car parking space
- ☐ Public on-street car parking space
- ☐ Other (please specify)

3. How long does it normally take you to find parking in the City Centre? *(Please tick one box only)*

- ☐ Less than 5 minutes
- ☐ 5-10 minutes
- ☐ 11-15 minutes
- ☐ 16 minutes or more

4. When you are deciding where to park in the City Centre what is the most important factor you consider? *(Please tick all that apply)*

- ☐ How much it costs
- ☐ How close it is to my destination
- ☐ How close it is to the route I enter on/ exit to go home
- ☐ How quickly I can access a space
- ☐ Covered facilities from car park to destination
- ☐ Security at the car park
- ☐ Cashless parking available
- ☐ Charging facilities for electric vehicles available
- ☐ Is the space easily accessible for a disabled person
- ☐ Other (please specify)

5. Do you think there are enough disabled parking spaces in the City centre? *(Please tick one box only)*

- ☐ Yes
- ☐ No
- ☐ Don't know

6. Do you think there is enough cycle parking in the City? *(Please tick one box only)*

- ☐ Yes
- ☐ No
- ☐ Don't know

7. Would increased secure parking for a bike encourage you to own and use a bike more often? *(Please tick one box only)*

- ☐ Yes
- ☐ No

Your Neighbourhood

Please answer the following questions with your **local neighbourhood** in mind, however please think about/consider the wider area it sits within if it helps you to answer the questions. Everyone will have their own idea about what a local neighbourhood is, for the purpose of these questions we suggest that the relevant area is within a 15 minute walk from your home.

Please answer each question by rating your neighbourhood on a scale from 1 to 7, where 1 means there is a lot of room for improvement and 7 means there is very little room for improvement.

Moving Around

1. Can you easily walk and cycle around using good quality routes?

A lot of room
for improvement

Very little room for
improvement

Don't
know

1

2

3

4

5

6

7

☐☐☐☐☐☐☐☐

Public Transport

2. Does public transport meet your needs?

A lot of room
for improvement

Very little room for
improvement

Don't
know

1

2

3

4

5

6

7

☐☐☐☐☐☐☐☐

Traffic and Parking

3. Do traffic and parking arrangements allow you to move around safely and meet your needs?

A lot of room
for improvement

Very little room for
improvement

Don't
know

1

2

3

4

5

6

7

☐☐☐☐☐☐☐☐

Streets and Spaces

4. Do buildings, streets and spaces create an attractive place that is easy to get around?

A lot of room
for improvement

Very little room for
improvement

Don't
know

1

2

3

4

5

6

7

☐☐☐☐☐☐☐☐

Green Space

5. Can you regularly experience good quality natural space? This includes a wide variety of environments from parks and woodlands to green space alongside paths and streets.

A lot of room
for improvement

Very little room for
improvement

Don't
know

1

2

3

4

5

6

7

☐☐☐☐☐☐☐☐

Play and Leisure

6. Do you have access to a range of space and opportunities for play and leisure activities?

A lot of room
for improvement

Very little room for
improvement

Don't
know

1

2

3

4

5

6

7

☐☐☐☐☐☐☐☐

Services and Amenities

7. Do services and amenities (for example, healthcare, schools, libraries, shops and restaurants) meet your needs?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Work and Local Economy

8. Is there an active local economy and the opportunity to access good quality jobs?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Housing and Community

9. Does housing support the needs of the community and contribute to a positive environment?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Social Interaction

10. Is there a range of spaces and opportunities to meet people?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Identity and Belonging

11. Does your neighbourhood have a positive identity, and do you feel that you belong?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Feeling Safe

12. Do you feel safe in your neighbourhood?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Care and Maintenance

13. Are buildings and spaces well cared for?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Influence and Sense of Control

14. Do you feel able to participate in decisions and help change things for the better?

A lot of room
for improvement

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

7

☐

Very little room for
improvement

Don't
know

☐

Green Space

These questions ask about your satisfaction with “green spaces” in the City. Green space includes a wide variety of different environments from parks, playing fields, play areas, allotments and community gardens, woodland and more natural areas, canal paths and riversides.

1. How satisfied or dissatisfied are you with the quality of local green / open space in Aberdeen City? (Please tick one box)

- ☐ Satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Dissatisfied

2. Generally how satisfied or dissatisfied are you with the overall quality of green / open spaces in Aberdeen City? (Please tick one box)

- ☐ Satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Dissatisfied

3. Thinking about green / open space, of the following options, which one do you think are the most important? (Please tick your top 3)

- ☐ It looks nice and is well maintained
- ☐ It is well connected locally
- ☐ It is accessible inside
- ☐ It is a good place for children to play
- ☐ It is a good place for sports and recreation
- ☐ It is a good place to grow and / or collect fruits, vegetables and / or herbs
- ☐ It is a pleasant place for meeting people and socialising
- ☐ It feels safe from crime and anti-social behaviour
- ☐ Other (please specify)

About You

The following questions ask you for some personal information. This information will allow us to look at whether responses differ for different groups of people, e.g. depending on where you live or what age you are. Understanding these differences can help our Community Planning partners to prioritise their activities but giving us these additional personal details is, as with all other questions, **completely voluntary**.

1. Please provide your year of birth

☐ Would prefer not to say

2. Do you have a disability?

☐ Yes (if you would like to, please specify)

☐ No

☐ Would prefer not to say

3. How would you describe your ethnic background?

☐ Would prefer not to say

4. Do you have a religion or belief?

☐ Yes (if you would like to, please specify)

☐ No

☐ Would prefer not to say

5. How would you describe your gender identity?

☐ Male

☐ Female

☐ In another way (if you would like to, please specify)

☐ Would prefer not to say

6. What is your postcode?

☐ Would prefer not to say



Please return your completed questionnaire in the prepaid envelope provided. If you have not received an envelope, please return it to the Freepost address below:

Freepost RUBB-UERY-YHYE
Aberdeen City Voice, Mariscal College
Broad Street, Aberdeen AB10 1AB

Alternatively, you can complete this form online at: www.communityplanningaberdeen.org.uk/cityvoice

To notify us of any changes to your contact details, please email: cityvoice@aberdeencity.gov.uk

Why do we need your information?

As part of the survey we have asked you for some personal information. This is to allow us to undertake analysis on the data. For example, do younger people have different experience or viewpoints from older people. Any personal information provided by you will be kept strictly confidential. It will be accessible only to City Voice staff and used for the purpose of running City Voice surveys or to invite panellists to take part in other consultations (if you have previously indicated that you wish to be contacted in this way). We hold this information in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

Your Information, Your Rights

You've got legal rights about the way the Council handles and uses your data, which include the right to ask for a copy of it, to correct it, to delete it and to ask us to stop doing something with your data. Please contact the Council's Data Protection Officer by e-mail at dataprotectionofficer@aberdeencity.gov.uk or in writing at The Data Protection Officer, Legal and Democratic Services, Level 1 South, Marischal College, Aberdeen, AB10 1AU.

For more information about all the rights you have please visit our website at www.aberdeencity.gov.uk/your-data You also have the right to make a complaint to the Information Commissioner's Office. They are the body responsible for making sure that organisations like the Council handle your data properly and in line with the law. For more information visit their website at www.ico.org.uk

