City Voice 48 - Travel and Transport



Section 1: Place Satisfaction

We know that, for a place to be successful, it should be easy and enjoyable to move around and easy to travel to and from. This makes it as easy as possible to access the things you need, to enjoy spending time in it and also encourages people to come and visit it. We want to know how easy you find it to get to, from and around your neighbourhood.

Please answer the following questions with your **local neighbourhood** in mind, but think about the wider city/area it sits within if it helps you to answer the questions. Everyone will have their own idea about what a local neighbourhood is – but it's usually regarded as anything within a 15 minute walk from your home.

Please answer each question by rating your neighbourhood on a scale from 1 to 7, where 1 means **very bad** and 7 means **very good**.

Moving around tick one box.)	your neig	hbourhood:	Can you e	asily walk ar	id wheel a	around using goo	od quality routes? (Please	3
1 – Very Bad	2	3	4	5	6	7 – Very Good	Don't know	
Moving around box.)	your neig	hbourhood:	Can you e	asily cycle aı	ound usir	ng good quality r	outes? (Please tick one	
1 – Very Bad	2	3	4	5	6	7 – Very Good	Don't know	
Public Transpor	t for your	neighbourh	ood: Does	public trans	port mee	t your needs? (Pl	ease tick one box.)	
1 – Very Bad	2	3	4	5	6	7 – Very Good	Don't know	
					rking arra	ingements allow	you to move around	
1 – Very Bad	2	3	4	5	6	7 – Very Good	Don't know	
•	-	_		ouildings, str	eets and	spaces create an	attractive place that is	
1 – Very Bad	2	3	4	5	6	7 – Very Good	Don't know	
	Traffic and park safely and meet 1 - Very Bad Compared to the safely and meet Streets and spare easy to get around to the safely and to get around the safely and the safely around the safely arou	tick one box.) 1 - Very Bad 2 Moving around your neighbox.) 1 - Very Bad 2 Public Transport for your 1 - Very Bad 2 Traffic and parking in your safely and meet your needs 1 - Very Bad 2 Streets and spaces in your easy to get around? (Please 1 - Very Bad 2	tick one box.) 1 - Very Bad 2 3	tick one box.) 1 - Very Bad 2 3 4	tick one box.) 1 - Very Bad 2 3 4 5	tick one box.) 1 - Very Bad 2 3 4 5 6 Moving around your neighbourhood: Can you easily cycle around usin box.) 1 - Very Bad 2 3 4 5 6 Public Transport for your neighbourhood: Does public transport meet 1 - Very Bad 2 3 4 5 6 Traffic and parking in your neighbourhood: Do traffic and parking arrasafely and meet your needs? (Please tick one box.) 1 - Very Bad 2 3 4 5 6 Streets and spaces in your neighbourhood: Do buildings, streets and easy to get around? (Please tick one box.) 1 - Very Bad 2 3 4 5 6	tick one box.) 1 - Very Bad 2 3 4 5 6 7 - Very Good	1 - Very Bad 2 3 4 5 6 7 - Very Good box.) Moving around your neighbourhood: Can you easily cycle around using good quality routes? (Please tick one box.) 1 - Very Bad 2 3 4 5 6 7 - Very Good know O

Sec	ction 2: Travel						
he rav ou no	ere are a whole range of reasons wir personal circumstances and the work as inclusive as possible of povel, how the time of day and area or experiences of using different now how external factors can affect tinues to affect your transport characteristic when you travel into the city, each row.)	e nature of the eople's need you travel to nodes of trart the journey noices and the	ne journey be s, requirement o can affect you nsport and what as you make a e way you mo	ing undertak nts and prefe our travel cho nat your typio and how the (ove around.	en. To try and rences, we woices, which in cal journeys lo COVID-19 par	d make the to vant to know modes of trac ook like. We' ndemic affect	ransport how often you nsport you use re also keen to ted and
		Every day	Several times a week	Once a week	Once or twice a month	Less than once or twice a month	Never
	Walk				П	П	
	Cycle (standard bike)						
	Cycle (standard bike) Cycle (e-bike)						
	Cycle (e-bike) Wheeling (wheelchair or						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid)						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride Train						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride Train Taxi Motorbike/moped/motorised						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride Train Taxi Motorbike/moped/motorised scooter						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride Train Taxi Motorbike/moped/motorised scooter Car Club vehicle						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride Train Taxi Motorbike/moped/motorised scooter Car Club vehicle Non plug-in car/van as driver						
	Cycle (e-bike) Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride Train Taxi Motorbike/moped/motorised scooter Car Club vehicle Non plug-in car/van as driver Plug-in car/van as driver Non plug-in car/van as						

6. **Comments**: Please use the box below if you have any comments to make on this section.

2.	How do you usually travel to work, the city centre and for other trips? (Please tick one box in each column.)

	Work/ Place of Education	City Centre Day	City Centre Night	Main mode for all journeys not to work and not in the City Centre
Walk				
Cycle (standard bike)				
Cycle (e-bike)				
Wheeling (wheelchair or wheeled mobility aid)				
Bus				
Park and Ride				
Train				
Taxi				
Motorbike/moped/ motorised scooter				
Car Club vehicle				
Non plug-in car/van as driver				
Plug-in car/van as driver				
Non plug-in car/van as passenger				
Plug-in car/van as passenger				
I work/study from home				
Other				

		/ Place of cation	City Centre Day	City Centre Night	journe work a	ode for all ys not to nd not in y Centre
Enjoyment						
Convenience - it is the easiest way to get around/other options and convenient	are					
This is the quickest						
This is the cheapest						
This option offers the r	nost					
have a lack of other options						
To improve health/to gome exercise	get					
Health problems preve						
t's the most environmentally friend						
	,					
It's the safest option Other (Please specify below)						
t's the safest option Other (Please specify below)			rdeen by each Neither easy nor		Very	Don't
t's the safest option Other (Please specify below) ther: hat is your perception each row)	of getting are	ound in Abe	rdeen by each	of the follow		
t's the safest option Other (Please specify pelow) her: hat is your perception each row) Walking	of getting are	Dund in Abe	Neither easy nor difficult	of the follow	Very	Don't
t's the safest option Other (Please specify pelow) her: hat is your perception each row) Walking Cycling	of getting are	Easy	Neither easy nor difficult	of the follow	Very	Don't
t's the safest option Other (Please specify pelow) her: hat is your perception each row) Walking Cycling Wheeling	of getting are	Easy	Neither easy nor difficult	of the follow	Very	Don't
t's the safest option Other (Please specify pelow) her: hat is your perception each row) Walking Cycling Wheeling Public Transport	of getting are	Easy	Neither easy nor difficult	of the follow	Very	Don't
C's the safest option Other (Please specify elow) Ther: The safest option Other (Please specify elow) The safe specify The	of getting are	Easy	Neither easy nor difficult	of the follow	Very	Don't
t's the safest option Other (Please specify below) ther: hat is your perception	of getting are	Easy	Neither easy nor difficult	of the follow	Very	Don't

3.

4.

ycle (e-bike) /heeling (wheelchair or wheeled nobility aid) us ark and ride rain lotorbike/ moped/motorised cooter ar Club vehicle on plug-in car/van as driver on-plug-in car/van as passenger
Wheeling (wheelchair or wheeled mobility aid) Bus Park and ride Train Taxi Motorbike/ moped/motorised scooter Car Club vehicle Non plug-in car/van as driver Plug-in car/van as passenger
Wheeling (wheelchair or wheeled mobility aid) Bus
mobility aid) Bus
Park and ride Train Taxi Motorbike/ moped/motorised scooter Car Club vehicle Non plug-in car/van as driver Plug-in car/van as driver Non-plug-in car/van as passenger
Train
Taxi
Motorbike/ moped/motorised scooter Car Club vehicle Non plug-in car/van as driver Plug-in car/van as driver Non-plug-in car/van as passenger
Scooter Car Club vehicle Non plug-in car/van as driver Plug-in car/van as driver Non-plug-in car/van as passenger
Non plug-in car/van as driver Plug-in car/van as driver Non-plug-in car/van as passenger
Plug-in car/van as driver Non-plug-in car/van as passenger
Non-plug-in car/van as passenger
Plug-in car/van as passenger
Other
Less than 1 mile Over 1 mile and up to 2 miles Over 2 miles and up to 3 miles Over 3 miles and up to 5 miles Over 5 miles and up to 10 miles
Over 10 miles and up to 20 miles Over 20 miles
Over 20 miles
over 20 miles average, how long does this journey take? (Please tick one box only.)
Over 20 miles average, how long does this journey take? (Please tick one box only.) Less than 15 minutes
Over 20 miles average, how long does this journey take? (Please tick one box only.) Less than 15 minutes 15-29 minutes
•

5.

6.

7.

8.	Do you have access to a bike and, if so, how often do you use it? (Please tick one box only.)
	☐ I do not have access to a bike
	☐ Bike daily
	☐ Bike a few times a week
	☐ Bike a few times a month
	☐ Bike around once a month
	☐ Bike less than once a month
9.	Can you cycle? (Please tick one box only.)
	☐ Yes
	□ No
	☐ Currently learning
10.	In November 2022 the Big Issue e-bike hire scheme was introduced to Aberdeen. Are you aware of this scheme? (Please tick one box only.)
	☐ Yes
	□ No
11.	Have you used the scheme? (Please tick one box only.)
	□ Yes
	□ No
	Is there anywhere you would like to see additional bikes made available as part of the scheme? (Please note below.)
12.	How often do you go walking? (For this we mean for a continuous walk for at least 15 minutes outdoors. Please tick one box only.)
	□ Never □ Daily
	☐ A few times a week
	☐ Around once a month
	☐ A few times a month
	☐ Around once a month
	☐ Less than once a month

13.	Since restrictions were lifted following the COVID-19 Global Pandemic, how have your choices of travel
	changed? (Please tick one box in each row.)

	More frequently than pre- COVID	Same as pre- COVID	Less frequently than pre- COVID	Not applicable
Walk				
Cycle (standard bike)				
Cycle (e-bike)				
Wheeling (wheelchair or mobility aid)				
Bus				
Park and ride				
Train				
Taxi				
Motorbike/moped/motorised scooter				
Car Club vehicle				
Non plug-in car/van as driver				
Plug-in car/van as driver				
Non plug-in car/van as passenger				
Plug-in car/van as passenger				
Work/study from home				
Shop/access services online instead of accessing physical spaces				

	of accessing physical spaces
14.	If you travel in a car or van, has the number of miles you've travelled this year, compared with
	changed at all? (Please tick one box only.)
	☐ I don't drive/travel in a car or van
	☐ The distance I travel has reduced by 100% or more
	lacksquare The distance I travel has reduced by more than 20% but less than 100%
	☐ The distance I travel has reduced by less than 20%
	☐ The distance I travel has stayed around the same
	☐ The distance I travel has increased by less than 20%
	lacksquare The distance I travel has increased by more than 20% but less than 100%
	☐ The distance I travel has increased by 100% or more
	☐ I don't know

	Daily	At least once a week	TOTTNIGHT	At least once a month	At least every 6 months	At least once a year	Never	Not applicable
Accidents								
Weather (e.g. flooding, high winds)								
Works/ closures on transport network e.g. roads								
Services running late								
Congestion								
Equipment failure								
Government restrictions on travel (e.g. Global							П	
Pandemic)						_		_
Pandemic) Ollowing on from the ach option, please to	=	=			=		his affect ne box in Never	n each row
Pandemic) Pollowing on from the ach option, please to Walking	Daily	At least once a week	At least once a fortnight	At least once a month	At least every 6 months	At least once a year	his affective box in Never	Not applicable
Pandemic) Dilowing on from the ch option, please to Walking Cycling	ell us ho	At least once a	At least once a	At least once a	At least every 6	At least once a	his affect ne box in Never	n each row
Pandemic) Pollowing on from the ach option, please to Walking	Daily	At least once a week	At least once a fortnight	At least once a month	At least every 6 months	At least once a year	his affective box in Never	Not applicable
Pandemic) Pollowing on from the ach option, please to the ach option with the ach option with the ach option. The ach option will be ach option with the ach option will be ach option with the ach option will be ach option. The ach option will be ach option. The ach option will be achieved with the ach option will be achieved with the ach option will be achieved with the achieved will be achi	Daily	At least once a week	At least once a fortnight	At least once a month	At least every 6 months	At least once a year	his affective box in Never	Not applicable
Pandemic) Pollowing on from the ach option, please to walking Cycling Wheeling (wheelchair or mobility aid)	Daily	At least once a week	At least once a fortnight	At least once a month	At least every 6 months	At least once a year	his affective box in	Not applicable
Pandemic) Pollowing on from the ach option, please to the ach option, please to the ach option with the ach option, please to the ach option	Daily	At least once a week	At least once a fortnight	At least once a month	At least every 6 months	At least once a year	his affective box in Never	Not applicable
Pandemic)	Daily	At least once a week	At least once a fortnight	At least once a month	At least every 6 months	At least once a year	his affective box in the box in t	Not applicable

Car Club vehicle

Non plug-in car

Plug-in car

Other

17.	Comments: Please use the box below if you have any comments to make on this section.
Sec	ction 3: Low Emission Zone
nitro mor <u>zono</u> nati	022, Aberdeen City, along with Edinburgh, Glasgow and Dundee, introduced a Low Emission Zone (LEZ). This ers part of the city centre. It was brought in to address dangerous levels of air pollution in the city centre, mainly ogen dioxide (NO2), caused by road traffic. Enforcement of the LEZ is due to start on 1 June 2024. You can find re information here https://www.aberdeencity.gov.uk/services/roads-transport-and-parking/low-emission-ee regarding the Aberdeen Low Emission Zone and here https://www.lowemissionzones.scot/ for details onally. We are keen to understand if people are aware of the Low Emission Zone and the reasons why it was ught in.
1.	Are you aware that parts of Aberdeen City regularly experience poor air quality and that this can be harmful to human health? (Please tick one box only.)
	□ Yes □ No
2.	Are you aware that Aberdeen City Council are enforcing a Low Emission Zone (LEZ) (an area of the city centre where the most polluting vehicles will be unable to enter) to address air quality problems come the 1 st of June 2024? (Please tick one box only.)
	□ Yes □ No
3.	Given that the main source of harmful emissions is road traffic, do you agree that a Low Emission Zone is an appropriate response to this? (Please tick one box only.)
	□ Yes □ No
	□ Don't know
4.	Comments: Please use the box below if you have any comments to make on this section.

Section 4: Health and Wellbeing

passenger

Other

Studies have shown that, as well helping people get around, walking, wheeling and cycling can be really good for both physical and mental health. We're keen to hear your experiences at local level. Also concerning health, we know that access to healthcare is important and we want to know how easy you find it to access healthcare by different modes of transport. Lastly, we know that perception of safety, especially at night, can affect the choice of transport that you use. We'd like to see how safe you feel travelling at night by different modes of transport.

		Yes		No		Not ap	plicable
More physically well							
More mentally well							
oes cycling make you	feel more	e physical Yes	ly and mer	ntally well No	? (Please		ox in each r
More physically well							
More mentally well							
ow easy do you find i	t to trave	to docto	r appointn Neither easy nor		ease tick (one box in Don't	each row.) Not
	easy	Lasy	difficult	Difficult	difficult	know	applicable
Walking							
Cycle (standard bike)							
Cycle (e-bike)							
Wheeling (wheelchair or wheeled mobility aid)							
Bus							
Park and Ride							
Train							
Taxi							
Motorbike/moped /motorised scooter							
Car Club vehicle							
Non plug-in car/van as driver							
Plug-in car/van as driver							
Non plug-in car/van as passenger							
Plug-in car/van as							

4.	How easy do	you find it to trave	l to hospital appointme	ents? (Please tick one box in each row.)
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	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult	Don't know	Not applicable
Walking							
Cycle (standard bike)							
Cycle (e-bike)							
Wheeling (wheelchair or wheeled mobility aid)							
Bus							
Park and Ride							
Train							
Taxi							
Motorbike/moped /motorised scooter							
Car Club vehicle							
Non plug-in car/van as driver							
Plug-in car/van as driver							
Non plug-in car/van as passenger							
Plug-in car/van as passenger							
Other							

	Very safe	Safe	safe nor unsafe	Unsafe	Very unsafe	Don't know	Not applicable
Walking							
Cycle (standard bike)							
Cycle (e-bike)							
Wheeling (wheelchair or mobility aid)							
Bus							
Park and Ride							
Train							
Taxi							
Motorbike/moped /motorised scooter							
Car Club vehicle							
Non plug-in car/van as driver							
Plug-in car/van as driver							
Non plug-in car/van as passenger							
Plug-in car/van as passenger							
Other	Ιп						П

How safe do you feel when using the following transport modes at night? (Please tick one box in each row.)

5.

Section 5: Parking

1.	How many cars or vans are <u>privately</u> owned by your household? (Please tick one box only.)
	□ None
	☐ None but have access
	☐ One
	□ Two
	☐ Three or more
2.	Where do you currently park when at home? (Please tick one box only.)
	☐ Privately owned off-street car parking space (i.e. garage or hard standing)
	☐ Public off-street car parking space
	☐ Public on-street car parking space
	☐ Other (please specify)
3.	How long does it normally take you to find parking in the City Centre? (Please tick one box only.)
	☐ Less than 5 minutes
	☐ 5-10 minutes
	☐ 11-15 minutes
	☐ 16 minutes or more
4.	When you are deciding where to park in the City Centre what is the most important factor you consider? (Please tick all that apply)
	☐ How much it costs
	☐ How close it is to my destination
	☐ How close it is to the route I enter on/ exit to go home
	☐ How quickly I can access a space
	☐ Covered facilities from car park to destination
	☐ Security at the car park
	☐ Cashless parking available
	☐ EV charging facilities
	☐ Spaces accessible for the disabled
	☐ Other (please specify)
5.	Do you think there are enough disabled parking spaces in the City centre? (Please tick one box only.)
	□ Yes
	□ No
	☐ Don't know

If no, where should more be added?
Do you think there are enough cycle parking in the City? (Please tick one box only.)
□ Yes
□ No
☐ Don't know
If no, where should more be added?
Would increased secure parking for a bike encourage you to own and use a bike more often? (Please tick one box only.)
□ Yes
□ No
If yes, where would you like to see this?
Comments: Please use the box below if you have any comments to make on this section.
Comments: Please use the box below if you have any comments to make on this section.
Comments: Please use the box below if you have any comments to make on this section.
Comments: Please use the box below if you have any comments to make on this section.
Comments: Please use the box below if you have any comments to make on this section.

Section 6: Environment and Sustainability

As public awareness and media coverage of climate change and emissions increases and National targets are set, we're keen to understand whether this has changed the way you move around.

1.	Are you prepared to make any of the following changes to your travel habits? (Please tick one box in each
	row.)

	Currently do	Prepared to do	Not prepared to do	Not applicable
Walk more				
Cycle more				
Wheel more				
Use public transport				
Join the city's bike hire scheme				
Join / use the city's car club				
Opt to car / journey share				
Use Park & Ride instead of driving all the way in				
Buy / use electric / hybrid vehicles				
Fly less often or less far				
Other				

2.	Comments: Please use the box below if you have any comments to make on this section.

Thank you!

Thank you for taking the time to complete this questionnaire. A full copy of the results will be made available in online at <u>City Voice - Community Planning Aberdeen</u>. We intend to publish the results in December 2023.

If you have any questions or comments about this questionnaire, please email cityvoice@aberdeencity.gov.uk.

Please return your completed questionnaire in the prepaid envelope provided. If you have not received an envelope, please return it to the Freepost address below:

Freepost RUBB-UERY-YHYE Aberdeen City Voice Mariscal College Broad Street Aberdeen AB10 1AB

Alternatively, if you would like to complete an online version of this questionnaire, please contact: cityvoice@aberdeencity.gov.uk

To notify us of any changes to your contact details, or if you would like to change your preference from receiving a paper to an email questionnaire, please email: cityvoice@aberdeencity.gov.uk

Your Information, Your Rights

You've got legal rights about the way the Council handles and uses your data, which include the right to ask for a copy of it, to correct it, to delete it and to ask us to stop doing something with your data. Please contact the Council's Data Protection Officer by e-mail at dataprotectionofficer@aberdeencity.gov.uk or in writing at The Data Protection Officer, Legal and Democratic Services, Level 1 South, Marischal College, Aberdeen, AB10 1AU.

For more information about all the rights you have please visit our website at www.aberdeencity.gov.uk/your-data
You also have the right to make a complaint to the Information Commissioner's Office. They are the body responsible for making sure that organisations like the Council handle your data properly and in line with the law. For more information visit their website at www.ico.org.uk