



Community Planning
Aberdeen

Woodside, Tillydrone and Seaton Locality Partnership Annual Report 2017/18



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INTRODUCTION

Welcome to the first annual report on progress with the Woodside, Tillydrone and Seaton Locality Plan. While showing a strong start in early progress against the plan priorities, it does however reflect only part of the work going on across the locality.

There is much work going on across the locality which delivers against the plan priorities and I'd like to see how we can improve capturing that, so we can build a more comprehensive picture of the impacts being delivered and what further work can be undertaken.

The locality partnership has worked well in overseeing the initial work on the plan, establishing a sub-group to take forward work on domestic abuse in the locality. Other sub-groups will follow as work progresses and I will look to connect with existing groups where possible to maximise use of our time and resources.

I'm fortunate as a locality manager to have so many community groups and projects to work with and I'm pleased that that landscape has developed further with the commitment of people in Seaton and Linksfield to take forward their own network, which has been a gap in the community for over ten years.

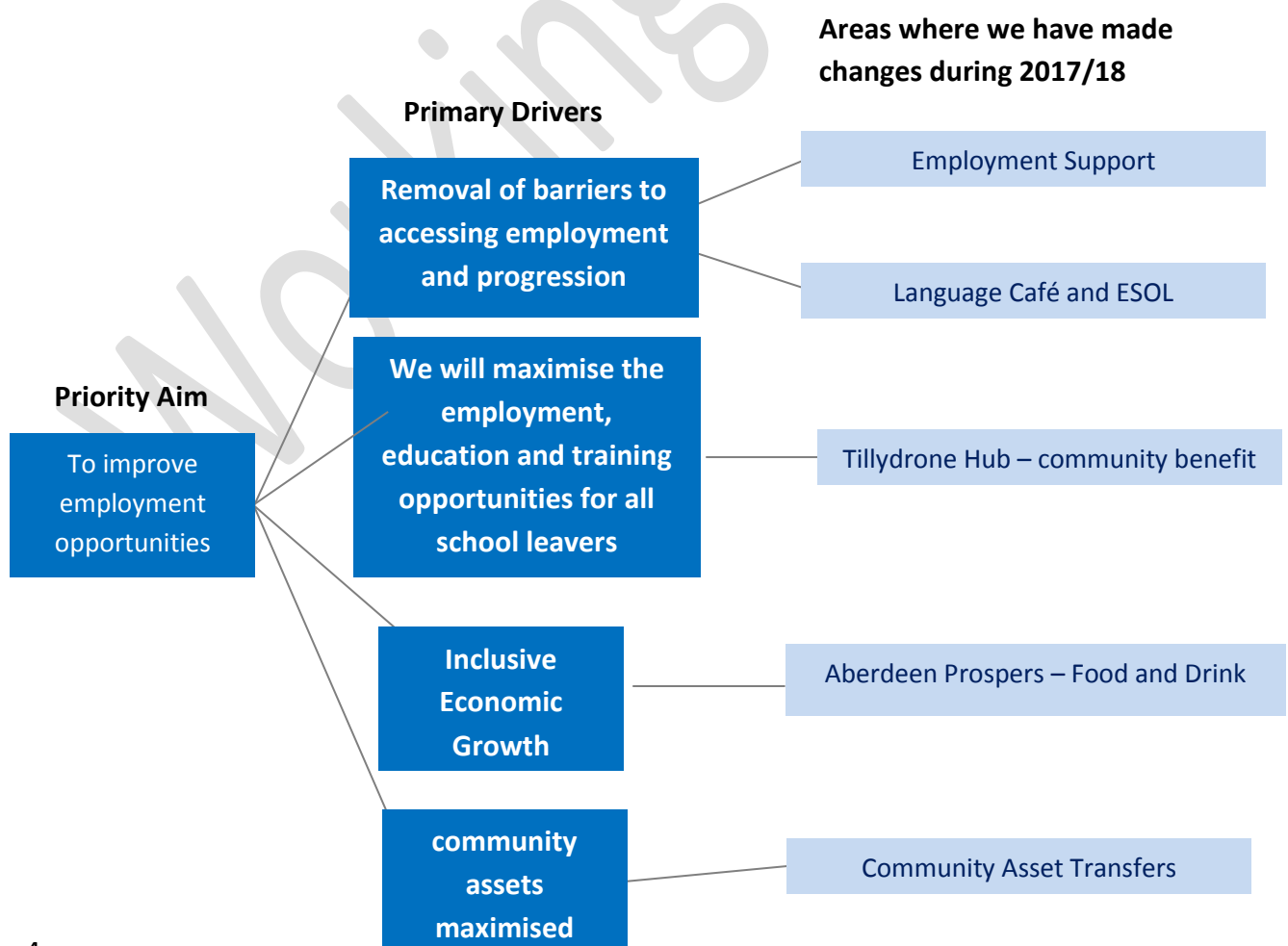
A significant amount of work has been undertaken by the community-led operations group in Tillydrone to inform the development of the new community hub. Construction is progressing very well and attention is turning to future development of the programme for the community. There has been considerable interest in naming the building and rooms and I look forward to hearing the outcome of that work.

This is the first year of a ten-year plan and I think we have the foundations of further developing more effective working to improve outcomes for the people in the locality...

To be completed

PROSPEROUS ECONOMY

Priority: To Improve Employment Opportunities



What key changes have we made?

Changes in Tillydrone, Woodside and Seaton

Employment Support

The financial Inclusion Team now run sessions at Woodside, along with the Homelessness Advice Project and an increased provision from the Citizens Advice Bureau. These sessions provide valuable advice to local residents on issues that can be affecting their health and wellbeing.

We have also supported work experience placements to enable young people to gain valuable experience working here within our centres including housing, customer service, community work and our youth development team.

A Pathways Keyworker who attends the Star Flat at Seaton has begun attending the Seaton Community Centre to provide employment support to the residents. The support given is one-to-one, confidential and completely impartial with the aim of improving the quality of life for those living in the locality.

Language Café, ESOL

Within the Locality significant work has been undertaken to support Ethnic Minorities into work and promote integration within the community. Language Cafes and ESOL Classes have been developed as follows:

- Language Café in partnership with GREC volunteers based in Woodside
- 9 ESOL classes in Woodside
- 1 ESOL class in Seaton
- 2 Children's and 2 Adult Languages classes run by Lithuanian Society Volunteers in Woodside
- Lithuanian passport validation sessions

Localities staff have supported the establishment of the Lithuanian Society who in turn provide significant support to the community. The success of this group has been celebrated with a visit from the Lithuanian Consulate who are in talks about establishing an Aberdeen Base.

Tillydrone Community Hub – Community Benefits

Chap Construction was awarded the contract for the construction of the Tillydrone Community Hub. Within their tender submission they described the delivery of some excellent community benefits with clear guiding principles and a detailed KPI proposal which included supplementary and additional benefits. A benefits summary was created, and the community benefits are reported monthly. Some of the Community Benefits delivered/to be delivered:

- 1 x 12-week work placement commenced 30/05/18

- painter decorator recommended by local community radio (SHMU) commenced 02/07/18
- School safety talks Riverbank School – June 2018
- Meet the buyer to be held April and will be held again in August 2018
- Doors open day Sep 2018
- Apprentices – 1 joiner and 1 bricklayer – commence Sep 2018
- Pupil work placement from St Machar Academy – August and October
- Food and Fun activities throughout summer holidays – chap to demonstrated tying knots to children, spaghetti/marshmallow tower building station, basic engineering activities
- Site visits for local community groups and schools to be organised after school holidays
- CHAP has attended operational group meetings and will continue to attend as and when required
- CHAP continue to meet with various partners such as Foyer, Pathways, ACC to assist with / consider social enterprise opportunities for this project with an emphasis on landscape planting and cleaning services

Food and Drink

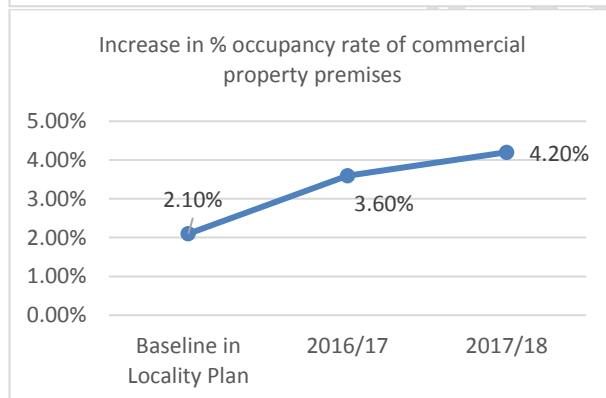
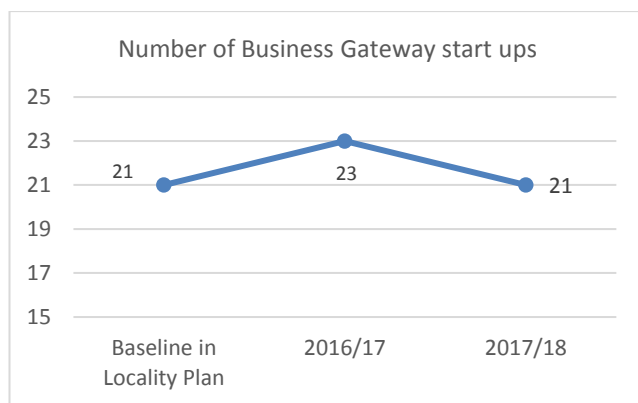
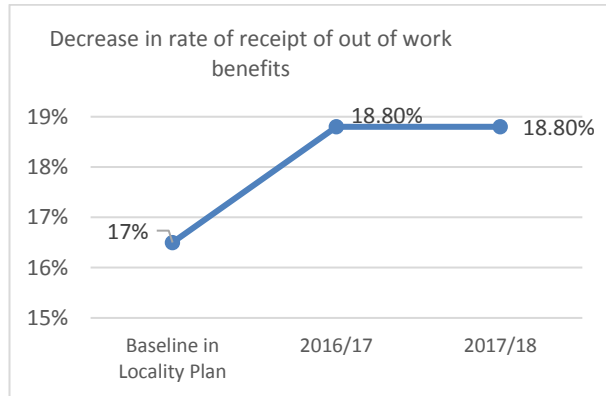
Aberdeen Prospers, the community planning outcome improvement group overseeing delivery of the economy section of the City-wide Local Outcome Improvement Plan (LOIP) includes an aim to support employment growth in key sectors for the economy, including food and drink. Early work has started with partners to shape an improvement project to ensure the benefits of growth in that sector can be felt in the localities, thorough access to employment and business start-up support in the sector. The work is being scoped at this time but may include work to develop access to food production skills in demand across City and Aberdeenshire as well as the growing independent food service sector in Aberdeen, where the development of food tourism is being explored.

Community Asset Transfers

Two community groups have been supported, in Woodside and Seaton, along with colleagues in asset management, to explore the possibility of taking on responsibility for assets across the locality. This includes proposals for The Huts on School Road and Woodside Burgh Hall on Clifton Road which are being progressed for consideration during 2018/19.

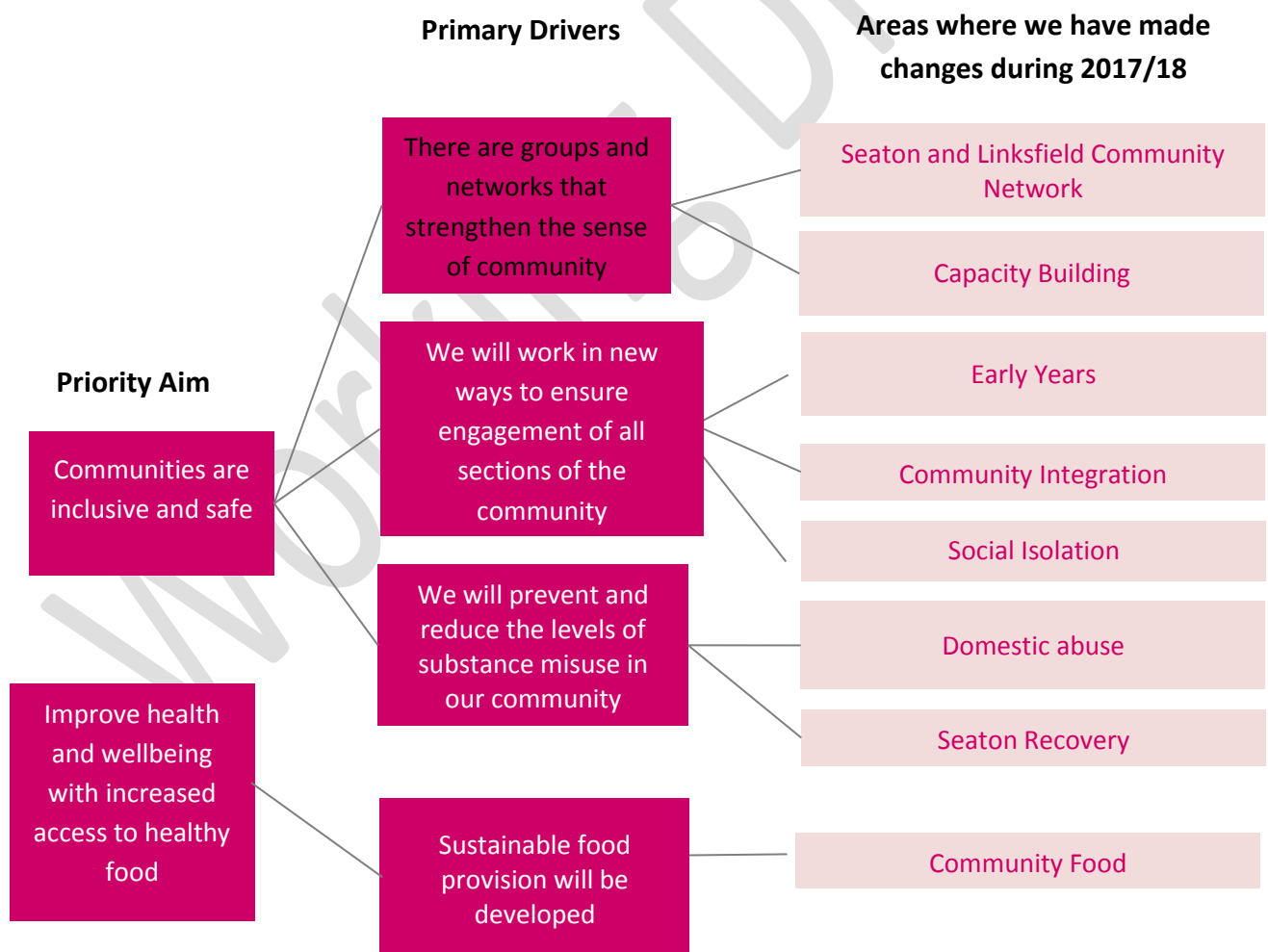
Are our changes resulting in improvement?

Improve Employment Opportunities



PROSPEROUS PEOPLE

Priority: Communities are Inclusive and Safe



What key changes have we made?

Key Changes for people in Tillydrone, Woodside and Seaton

Seaton and Linksfield Community Network

Seaton and Linksfield Community Network has been established, with a 12 community representatives as well as Chair, who is supported in administrative duties by In Control. This group are keen to tackle environmental and community issues and are being supported in further developing capacity by SCDC. The establishment of Seaton and Linksfield Network has given a forum for residents to address the issues in their community. They have invited ACC officers to discuss these issues – such as trees and have been proactive in organising their first ‘Spruce up Seaton’ litter pick. The Network began from a positive stance – identifying their strengths through an ABCD session.

Capacity Building

Tillydrone Hub Operational group has continued to work towards the development of a positive ethos and plan for the Hub. Local people have been involved at every stage of the process. A key development in building capacity has been establishing Seaton and Linksfield Community Network and that group has now been selected for further support through SCDC.

Early Years

Early years and after school provision has been supported across the locality. Seaton has benefitted from an additional early year’s session, designated space for its Out of School Club and Peep Classes locally. Woodside Out of School Care group are developing their garden and both Peep and Mainly Music sessions are now run in the area.

In addition, an improvement project is being developed in Seaton around early years health to look at how to engage effectively with parents and young families on a range of health and early learning issues.

Social Isolation

Lord Hays Court in Seaton has benefitted from the Seaton Sings Project with ACE Voices providing the tutor. The group has encouraged isolated elderly residents to take part in sessions by way of providing an activity that is accessible for all in Seaton. The group continues to grow with 15 members now registered. Currently a HIF bid and negotiations with Bon Accord Care are ongoing to ensure its longevity and widen its reach to other Bon Accord Care provision.

Lord Hays Court has a gardening group that have begun to work with Aberdeen Community Growing Network to develop their garden and grow their own produce.

AFC Community Trust have developed their activities resulting in residents from Seaton and Aberdeen gathering in Seaton Community Centre and socialising every other week. Activities range from indoor bowling to quizzes.

Health Walks led by volunteers and supported by Aberdeen Football Trust consist of upwards of thirty participants being led a variety of walks leading out from Pittodrie Stadium with the end at Seaton Community Centre being where they can socialise with a cup of tea and biscuit.

Domestic Abuse

A Domestic Abuse sub-group has been established by the Locality Partnership to tackle the level of abuse across the locality, and an improvement project may be developed in due course. There is a clear plan in place to address the issue locally, initially through training for frontline staff, volunteers and third sector partners. In addition, a programme in St Machar Academy will use a third sector partnership approach in supporting young people to form their own positive relationships and increase the understanding that domestic abuse is unacceptable, as well as ensuring young people in families experiencing domestic abuse can access support.

Community Integration

Czech and Lithuanian Associations have been established, with support from localities staff, providing adult learning opportunities around language and promoting integration. This has resulted in projects in various Sheltered Housing Complexes, Meadow Court hosted a cultural evening while at Clifton Court the residents have developed their garden area and are working with Woodside school pupils to improve their environment.

Seaton Recovery Project

Seaton Recovery Project has been transformed. Clients are now supported in recovery with clear goals and targets. Access to Cfine financial inclusion team, health and wellbeing opportunities and signposting has resulted in one Recovery Client gaining employment. A Recovery client has begun his volunteering journey working with Cfine to support their food deliveries.

A final year Medical Student placement was supported giving us a thorough evaluation of the Seaton Recovery Project and setting clear aims for the future.

The partnership with Aberdeen Sports Village has extended from gym passes to include swim passes. This continues to offer people in recovery access to healthy diversionary activities.

A successful Participatory Budget bid funded the Seaton Recovery Projects Art History Project – participants came from the recovery project and wider community. They are now involved in a project in Seaton Park creating a mural on the gardeners Bothy. This promotes both the importance of mainstream activities in Recovery and a pride and contribution to the local area

Community Food

The development of Seaton Stores in conjunction with Cfine and Tesco Foodcloud, has resulted in food that might otherwise be put to land fill being redistributed to those who might otherwise go without. Two volunteers are currently supported to ensure goods are unpacked from delivery and then re stacked into the Stores Fridge, Freezer and shelf space.

The confidence to cook programme has been delivered twice, overall 12 learners took part with those in the Recovery Project getting priority places and participating alongside participants from the wider community. This further supported Clients from Seaton Recover Project to access mainstream provision and supporting their recover journey further.

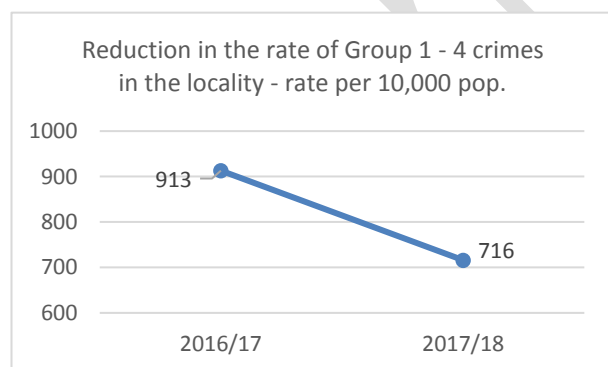
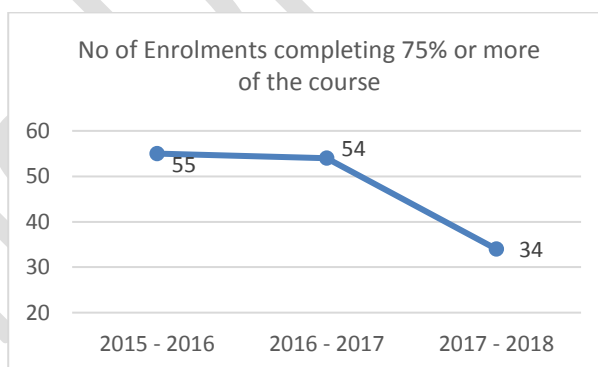
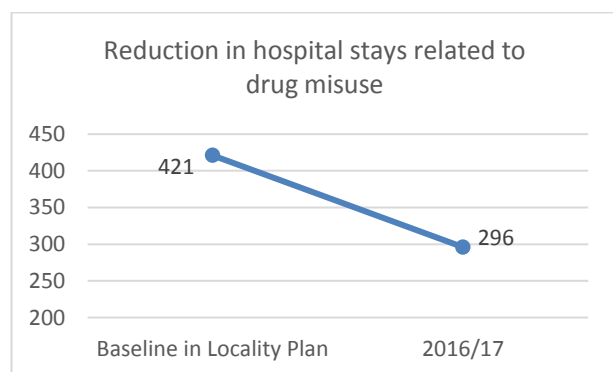
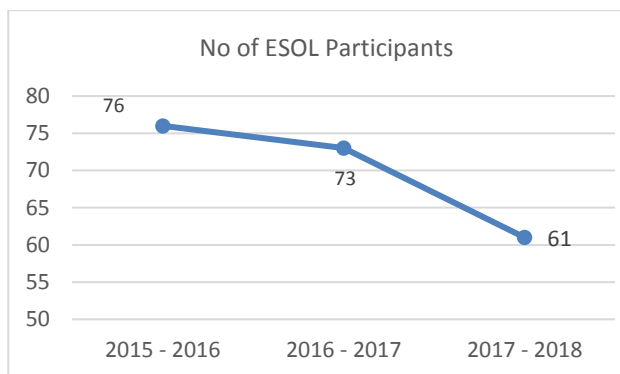
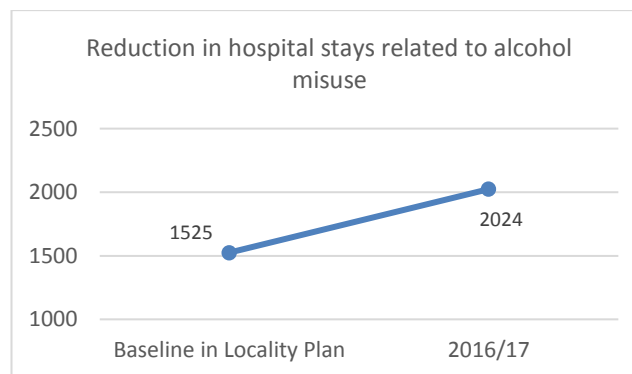
The Access to Sanitary Products Pilot took place in Seaton with 12 women regular collecting products – this allowed additional support and signposting to be delivered. The Pilot has now been mainstreamed and sanitary products are available at Seaton Stores.

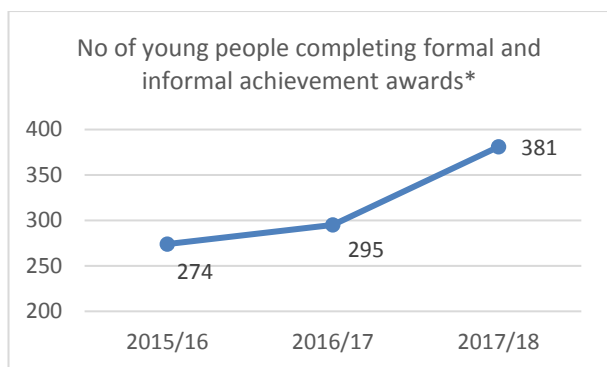
We worked in partnership with the University of Aberdeen Global Health Research project, looking at food poverty and foodbank use within Seaton. There were a series of 6 focus group discussions with local parents, women and clients of SRP. They also visited volunteers who worked at the local foodbank and other community projects. The information collated informed a research paper examining empowerment approaches for people living in food poverty in the City of Aberdeen.



Are our changes resulting in improvement?

Woodside, Tillydrone and Seaton







Social Isolation

What is the Aim?

Use singing as a tool to reduce isolation within a sheltered Housing complex (LHC)

How does this support prevention and early intervention?

Singing, whilst an activity that is enjoyed is merely the mechanism used to bring together those who might otherwise feel isolated.

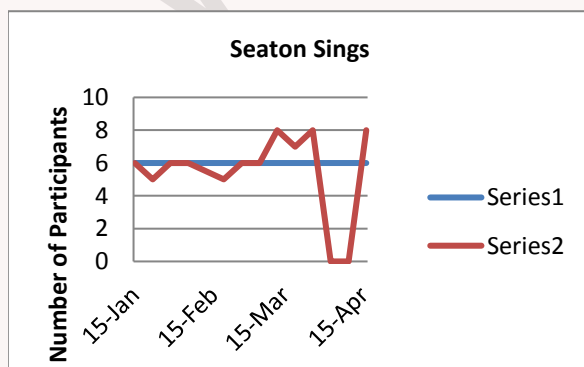
Seaton Sings started at the Community Centre however it quickly became apparent that this was not efficient. After further discussions it was decided to relocate to Lord Hays Court Common Rm.

Being located here made it more accessible and as such attendance increased with participants encouraging others to attend resulting in increased participation, less isolation and greater connectiveness to participants community.

What changes are we currently testing?

That moving the location of the singing group from the community centre to the sheltered housing complex of Lord Hays Court will make it more accessible and increase participation.

Improvement data



(April 2nd and 9th were zero as there was no Seaton Sing on those dates)

Over the development of Seaton Sings 13 different individuals have participated. Impact statements from the participants highlighted the benefits of attending;

"Good fun and a good laugh" "I like to share my experience in the group with my grandchildren" "Leaves me feeling uplifted" "It's super and makes me feel light hearted" "We get a chance to share things in the group" "I like the companionship and being with people my own age" "It makes me feel good"



Seaton Recovery Project

What is the Aim?

By July 2018 we will have supported and engaged with 30 clients supporting them with social and welfare issues. 10 will be supported into groups (either internal or external to Seaton Learning Centre) or supported into appropriate provision that further supports them in their Recovery.

What changes are we currently testing?

Referrals to recovery services – Seaton Recovery Project will be a source of referrals and progression for clients into other services that are appropriate to their recovery needs.

Service redesign – clients who use the project will be consulted on and included in any design and delivery of initiatives that impact and support their route through recovery.

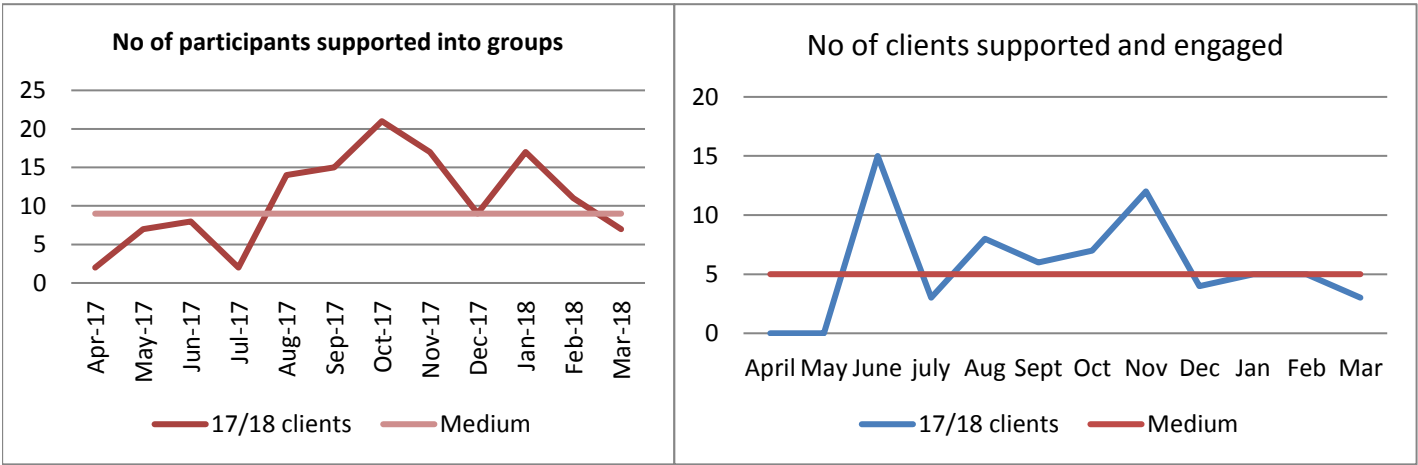
Community recovery activities – through service design activities and programmes will be inclusive of all those in Recovery.

How does this support prevention and early intervention?

The Seaton Recovery Project focuses on supporting people in recovery and to better align with supporting people engage with commissioned services. The service provides those in recovery with direct access to a number of services including 1:1's with project staff and external partners covering a range of topics and issues.

By placing the service at the heart of the community the project is seen as part of a range of programs operated in the Community Centre. With the Project being in the Community Centre those in Recovery can much easier access main stream provision which assists in their Recovery journey.

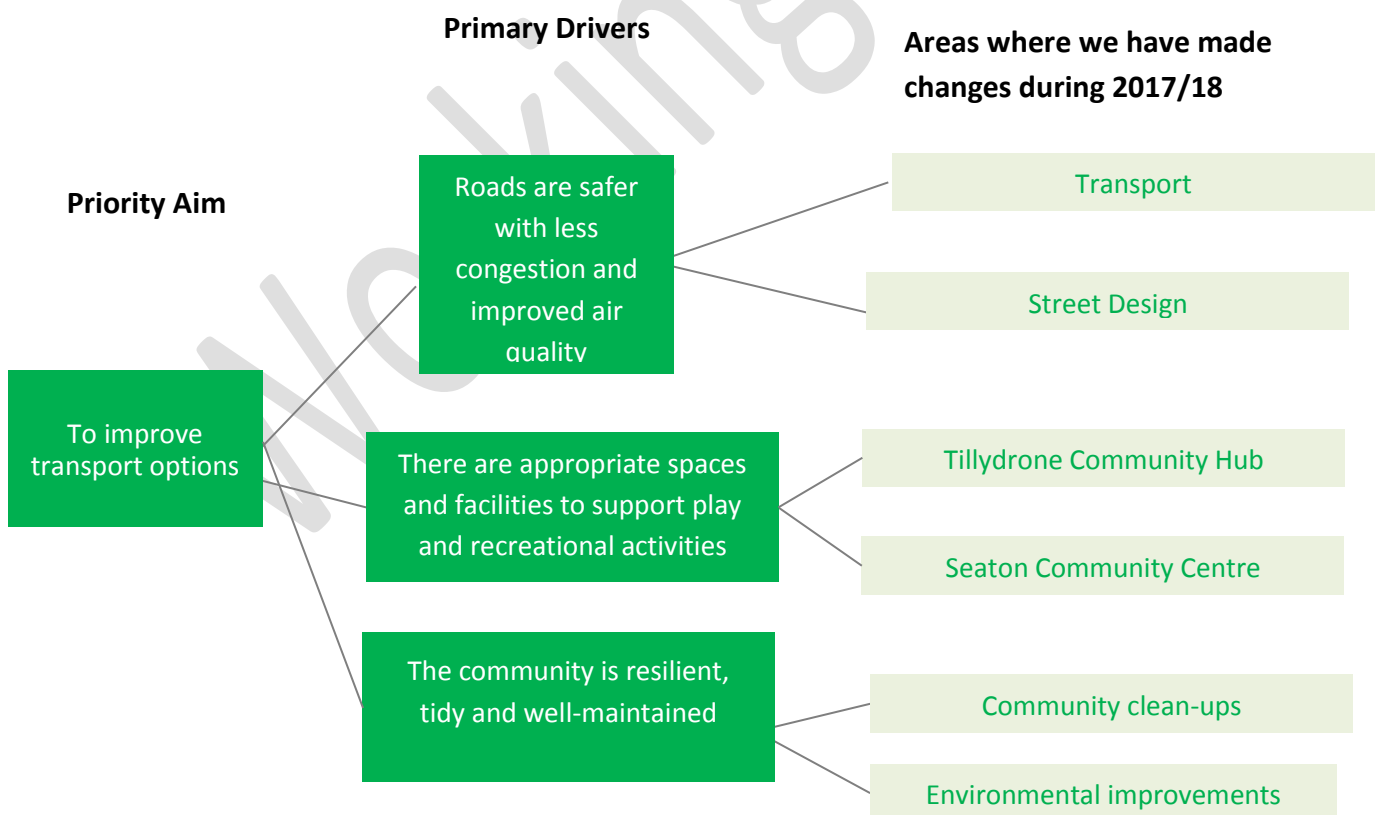
Improvement data



PROSPEROUS PLACE



Priority: To improve transport options



What key changes have we made?

Key changes in Tillydrone, Woodside and Seaton

Transport

Riverbank Primary's Speeding campaign has gained recognition on a City-Wide basis as the pupils were supported to address drivers' behaviour in their area. This approach will be rolled out during 2018.

Living Streets has had a huge impact on how involved the community have felt in identifying and addressing their issues. Communities have developed partnerships with internal and third sector partners to make fundamental changes to their areas. A Co-wheels car is now situated at Tillydrone Library.

Following concerns from residents about security and safety issues with the lack of storage for bikes in established communities, community engagement took place as part of the Seaton Backies work and with ongoing support in Powis. An application for Bus Lane Funding has been secured and secure bike lockers are to be located in Seaton as part of phase 2 of the backies work, as well as in Powis.

Street Design

The condition of the rail underpass at Western Road and Hayton Road - known as Mugger's Brig - has been an issue for the Woodside and Tillydrone communities for many years. The Locality Partnership led a successful bid to Sustrans Street Design programme. This means that communities from Woodside and Tillydrone will work together to plan a route from Great Northern road to the Riverside, improving the physical area and access to the river. We are currently planning work with Network Rail, Community Councils and regenerations networks in both communities. The Street Design project followed the Living Streets Traffic Safety Audit where Hayton Road was identified as a priority by local residents and has extended to include developed of the combined route and underpass.



Seaton Community Centre

Seaton Community Centre continues to become more central to activities in Seaton, with it being used as a base for a variety of providers locally with some City-wide projects utilising the facility.

The Centre also hosts a Breakfast Club, Me2 Creches and After School Club which collectively provide a range childcare provision for preschool children, before and after school.

Seaton and Linkfield Community Network, Seaton Recovery Project and Seaton Stores are all based within the centre and receive support from the Communities Team.

Tillydrone Community Hub

Aberdeen City Council approved the development of a new Community Hub 2016 in Tillydrone, which would deliver a range of Community and Council services which will break down barriers between services and people in a co-ordinated and collaborative way



The new Community Hub will replace an existing shopping centre on Hayton Road with a fit-for-purpose multi-use hub which may include a library, crèche, retail space, training kitchen, business start-up unit, games halls for fitness and recreation as well as on site council services for housing tenants, community support and priority families outreach. Construction started March 2018 and due for completion March 2019



Community Clean Ups

On 15th July, a local resident organised a litter pick 'Spruce up Seaton' concentrating mainly on the area around the Seaton high rises. Members of the Seaton/Linkfield Network gave up a few hours

of their weekend to clean up the area resulting in a collection of around 40 filled bags of rubbish. It is hoped that more events will be held in the future.

The community volunteers behind Tidier Tilly have undertaken considerable work in improving the environment in Tillydrone with very successful community litter picks. They have ideas to focus on tackling dog-fouling, working with Riverbank Primary and to develop reuse and recycling further.



Environmental Improvements

New partnerships with Riverbank Primary and St Machar Rotary have resulted in 20,000 crocus bulbs being planted and an ongoing commitment to improving the area alongside residents.

St Ninians Play park has been upgraded and Lord Hays residents have accessed support and funding for the garden project - working closely with Aberdeen Community Growing to renovate and improve communal areas and they are now looking to grow their own produce.

Urban Beehives have been installed in Donside Village beside the Hydro – producing honey and supporting the environment.

Seaton Backies – Phase2

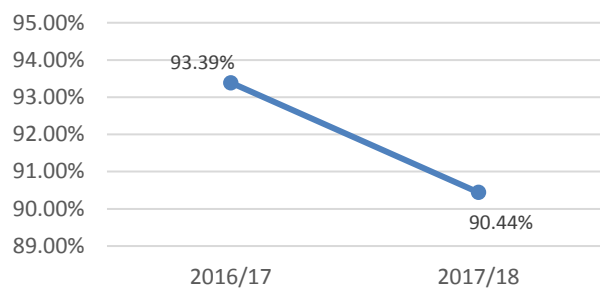
The development of Seaton Backies has been supported by a small group of residents, Communities Team and a range of ACC and third sector partners. The Backies have been cleared of old fencing and wash houses and reinstated with new fencing, plantings and sown with grass seed. Consultation has now begun with the wider community to establish what they might want to see in the created open space.



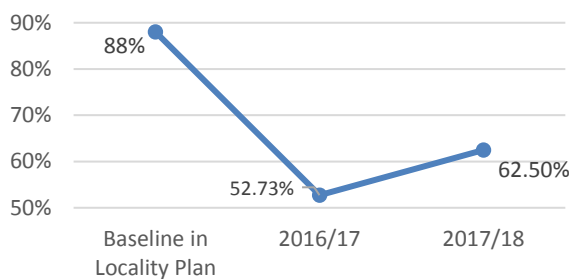
Are our changes resulting in improvement?

Woodside, Tillydrone and Seaton

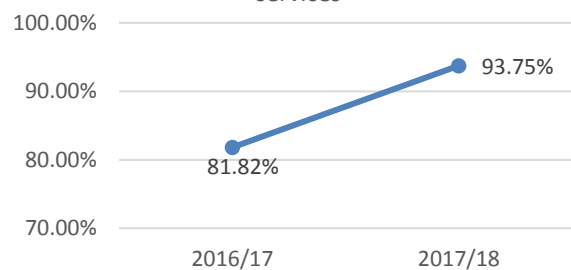
% Tenancy sustainment



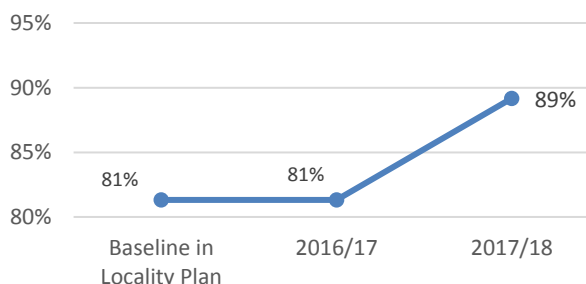
% increase in satisfaction with their homes



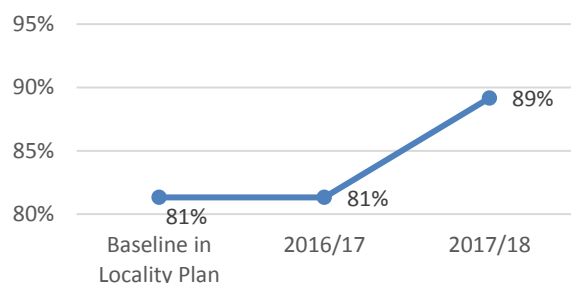
% customer satisfaction with housing services



% of housing meeting SHQS



% of housing meeting EESSH



Improvement Project Case Study



Hayton Road Traffic Safety

What is the Aim?

The Hayton Road Improvement Project (Phase 1: Traffic Safety) will aim to reduce the actual incidents of speeding and related traffic safety issues on Hayton Road by 40 %

How does this support prevention and early intervention?

reduction in recorded incidents of speeding on Hayton Road
Increase in driver awareness of the 20mph speed limit
Increase in driver awareness of the school location and pupil safety



What changes are we currently testing?

The 'Speed Watch' sessions took place with Riverbank Primary School, Police Scotland over 5 morning sessions in February, March, April, May and June 2018

- Speed surveys carried out with speed guns by Police Scotland and pupils from Riverbank Primary School
- Driver Interventions with pupils and police asking drivers about their awareness of the speed limit and proximity to the school along with other questions
- Produce a speed awareness
- campaign video with pupils (SHMU)

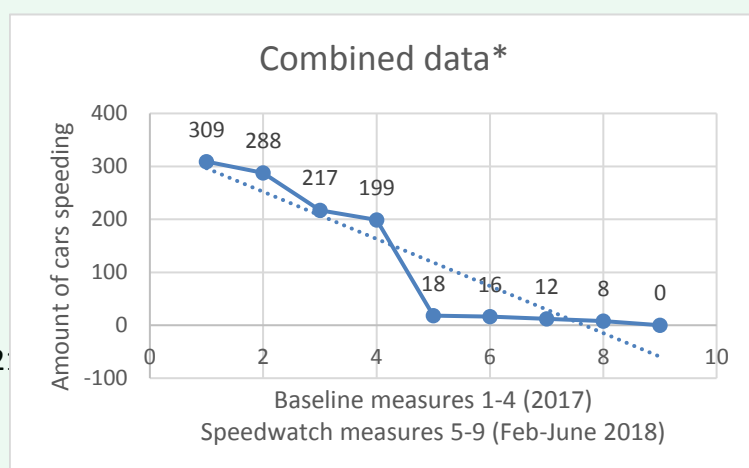
On the 12th June Over 60 pupils and parents gathered together at the school to watch the SHMU Video and hear the results. Pupils feedback that the project was very good and that it should continue for another year. (The June session resulted in a score of zero due to road works)

"It can keep the area safe"

"Fabulous opportunity for drivers to learn from the children"

"The survey worked because it helped drivers slow down".

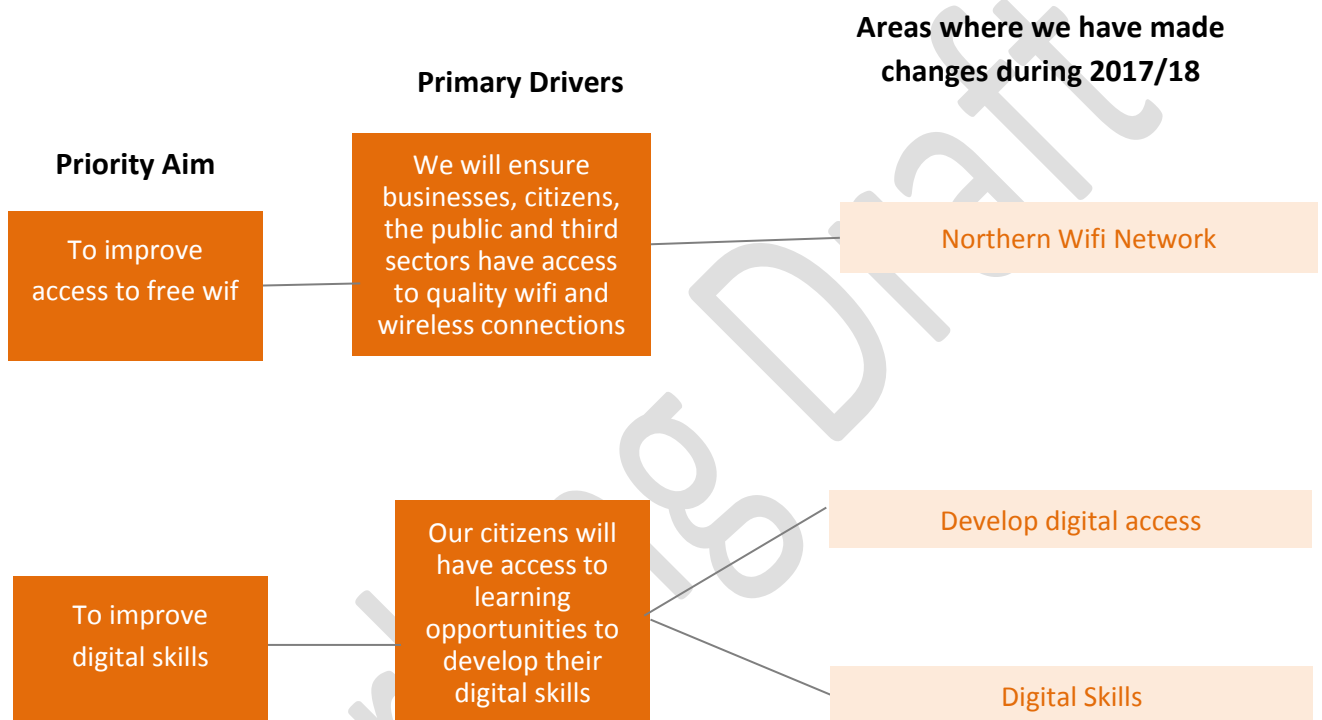
Improvement data



- Date includes; Counter and Speed Watch session data of cars going over 20mph between 8-9am on Hayton Road

ENABLING TECHNOLOGY

Priority: Creating a digital place



What key changes have we made?

Key Changes in Woodside, Tillydrone and Seaton

Northern Regeneration Wifi

Public access wifi points were installed in parts of Printfield, Woodside and Tillydrone, with a view to testing public access to wifi and to explore potential models of community ownership of such networks. The community in Tillydrone was supported through several sessions with Future Cities Catapult to develop and explore ownership models. The community were also supported to consider the implications of data collection, use, governance and trust, through the University of Aberdeen's Trustlens project, which aims to explore data issues with communities. This work is ongoing and will conclude during 2018/19.

Digital Access

Public access to computers is currently available at a number of locations across the locality, including community projects, libraries and community centres and is integral to the development of the new hub in Tillydrone.

In advance of full service Universal Credit during 18/19, access arrangements are being improved at Woodside Access Point to improve connectivity as well as ensuring customers can have wifi access on their own devices.

Digital Skills

Awesome Tech, funded initially through Udecide 16/17 have delivered sessions in St Peters, Woodside and Seaton Primary Schools. Riverbank have also participated and engaged in a programme of digital learning within the STEM curriculum. The photo below shows children writing a path algorithm and programming LEDs!



Tillydrone Hub Social Media Group was established to enable local people to document the demolition of Tillydrone Shopping centre and the building of the community hub. Training has been delivered on a variety of platforms including Facebook and WordPress. St Geroge's Church has setup a web cam that records time-lapse progress and local people continue to be involved documenting and photographing the process digitally.

The Adult Learning team have developed their programme in the area and currently run Introduction to ICT and Advanced ICT classes in Woodside. The Introduction to ICT course also runs at Seaton and Advanced ICT likely to be delivered next session offering participants the ability to progress in their learning.

Locality Partnerships

Woodside, Tillydrone and Seaton



Paul Tytler, Locality Manager

The Locality Partnership is working to develop leadership on locality planning activity to achieve improved short, medium and long-term outcomes for the locality. Through the ongoing development of the Locality Plan, an ambitious vision has been set reflecting the aspirations of the local community. Working in partnership is

essential for these aspirations to be delivered.

Membership

- 4 Community Representatives
- 6 Elected members
- 1 Social Enterprise rep (Station House Media Unit (SHMU))
- 1 Community Organisation Representative
- 1 Youth Council Representative
- 1 Aberdeen City Council Representative
- ACVO
- 1 NHS Representative
- 1 Police Scotland Representative
- 1 Local Head Teacher

Working Draft