# LOIP (Locality Outcome Improvement Plan) – Resilient, Included & Supported Outcome Improvement Group

## Friday 12 May 2017, Room 1, Aberdeen Health & Care Village

### **Action Note**

#### Present

Judith Proctor, Chief Officer
Jenny McCann, Senior Development Manager for Active Lifestyles, Sport Aberdeen
Graeme Mackie, Chief Inspector deputising for Kevin Wallace
Kay Diack, Locality Manager for the Central North area
Jillian Evans, Head of Health Intelligence
Trevor Gillespie, Team Manager, Performance and Management
James Simpson, Acting Integrated Services Principal Planning Officer, Children's Services
Sandy Kelman, Team Leader for ADP
Fraser Hoggan, Development Officer, ADP
Linda Leighton-Beck, Public Health
Martin Wylie
Jane Russell, Partnership Manager for ACVO
Gail Woodcock, Integrated Localities Programme Manager
David Scott, Fire & Rescue

#### **Apologies**

Kevin Wallace Derek McGowan Simon Haston

#### In Attendance

Beverley Johnson, PA/Administrator

No.	Issue/Opportunity	Who	Action
1.	Note from first		The workshop was held on 3 March to go through ideas and look at work we would be
	meeting/workshop		testing. A couple of outcomes were highlighted to come back to this meeting around
			how we accelerate some programmes and test of change, how we use big data to
			identify vulnerability and how we might use the wider capacity in the public sector to
			ensure we're using every opportunity for a health improvement benefit.

		3-3-17 LOIP Resilient People - meeting note
2.	Identification of priorities – developing initial ideas	"Making Every Opportunity Count" Linda Leighton-Beck and Martin Wylie attended today to talk to the potential around Big Data and the potential on using "Making Every Opportunity Count" to see if we want to accelerate, sponsor and consider in the wider programme that will develop.
		Linda and Martin put forward their ideas and approach of using the public sector and the third sector to come together and make the most use of our collective assets.
		Linda summarised the programme that was initially trialled in ARI and is now being used in other settings.
		<ul> <li>3 tier approach:</li> <li>1. Very brief conversation between clinical colleague and patient (30 second to 3 minute conversation)</li> </ul>
		<ul> <li>2. Next level, a slightly deeper conversation, in different context and different area providing a greater opportunity</li> </ul>
		<ul> <li>3. Identifying those people with complex and enduring needs that need continuing support.</li> </ul>
		Judith asked Linda of the opportunity and potential to broaden out MEOC in the sectors that are represented here today. How may we link Alcohol Brief Intervention (ABI) to this?
		Martin Wylie summarised his findings when he started looking, through the LOIP, to get some sort of community dashboard set up, and see where attainment levels are. He started looking at priority families to see if there was something he could do with the data that would help those families. He looked at all the different data sets i.e. housing,
		ASBOs, fires, call outs from the Police. Sharing of the data has to be governed within
		the data protection. Privacy assessments have to be done. He said over a period of time you may see patterns emerging. The idea is to use the data sets in order to
		predict what might happen so we could intervene a little earlier. Judith said presumably
		we could use this approach with old and frail people, falls, and other vulnerable persons

			with other issues.
		JE JR GW	<ul> <li>AGREED ACTIONS: <ul> <li>More work suggested, a test of change, about broadening out Making Every Opportunity Count to get shared language across our sectors and how we might implement that. Also how that would have an impact.</li> <li>Do more work around the ABI as a possible test of change. Is this something we want to embrace, what would we need to commission this as a group, and partners.</li> <li>Use of big data, spend some time looking at how we would want to use data potentially to have an impact.</li> <li>Agreed to pull together all information, commission someone to do this for us. Jillian has someone in mind who could undertake this and do some research. Timeline of 2 months.</li> <li>Jane Russell to link in with Jillian for the third sector.</li> <li>It was agreed to have another workshop following this research.</li> </ul> </li> </ul>
3.	Other ideas for tests of change		Covered.
4.	Linking to LOIP and driver diagrams		Defer to next meeting.
5.			<ul> <li>Agenda next meeting, 9 June:</li> <li>Update on the test for change, ABI rollout and Making Every Opportunity Count.</li> <li>Joining up pathways, linking across LOIP including transition between children and adults.</li> </ul>
6.	AOCB		<ul> <li>Sandy Kelman mentioned a scoring system devised by Michelle Cochlan. Gail said she is scoring us as a One which means we have had our first meeting. Gail is linking in with Michelle through a lead officers group.</li> <li>Gail made reference to a 'Toward a Fairer Aberdeen Report' produced by Dave Gilgour, around anti-poverty. The report sets out a number of actions to reduce poverty in Aberdeen. There is a proposal for us to take ownership of some of these actions i.e. to instigate a benefits awareness take up campaign. The</li> </ul>

		GW JR	group wanted more time to read the report before providing feedback. Gail to circulate.  • Jane Russell mentioned a movement 'City of Sanctuary', a refugee intervention programme. It links to resilience. ACVO is providing them with admin support. Jane will send a link to Beverley for forwarding on to the group. There is also a website. <a href="http://www.evaluationsupportscotland.org.uk/how-can-we-help/shared-learning-programmes/threading-needle/">http://www.evaluationsupportscotland.org.uk/how-can-we-help/shared-learning-programmes/threading-needle/</a>
7.	DATE OF NEXT MEETING		9 June 2017, 10-12.00, Room 5, Health Village Subsequently cancelled