



# ANNUAL OUTCOME IMPROVEMENT REPORT

2017/18



Community Planning  
Aberdeen

# FOREWORD

## By Councillor Jenny Laing and Chief Superintendent Campbell Thomson

We are delighted to present you with Community Planning Aberdeen's second Annual Outcome Improvement Report. This report is packed with examples of how our partner organisations have been working collectively over the last year to progress our Local Outcome Improvement Plan 2016-26 to secure improved outcomes for people, families and communities across the City.

The Partnership is incredibly ambitious for the children of Aberdeen, particularly those who have a difficult start in life. It is fantastic to see the evidence of impact that our relentless focus on children and young people is having. Our data shows that the attainment gap between the highest and lowest 20% continues to reduce, attainment for our looked after children has significantly improved, and more young people are moving into positive destinations, with a staggering 10% increase since last year for children who have completed an activity agreement. Our involvement in the UNCIEF Child Friendly Partners Programme is set to see our efforts go further. We are the first Scottish City to be accepted on the programme which is proven to result in a variety of positive outcomes for schools participating in the process.

The ethos of the Child Friendly Partner's programme is in keeping with our commitment to be a People Friendly City. Our Local Outcome Improvement Plan sets this out to mean that we will work with communities to create a place where people of all ages and backgrounds feel welcome, empowered and secure. To this end, we do not underestimate the impact that our parks and open spaces have on our physical and mental wellbeing. It is wonderful that our communities are so hands on in helping us to create an attractive and welcoming environment, with some 3800 volunteers involved in environmental improvement opportunities. This, in no small way, has contributed to 70% of people reporting that they are satisfied with our green spaces. We have also, once again, achieved a Gold medal in the Keep Scotland Beautiful awards; while Seaton Park was awarded winner of the Parks and Green Spaces Prize.

Our strong resolve to tackle poverty is another way we are making Aberdeen a more People Friendly place. Last year Aberdeen City Council agreed an anti-poverty strategy to create a 'fairer Aberdeen that prospers for all', setting out how we will support the most disadvantaged in the City, including those affected by welfare reform, food and fuel poverty. Food poverty is a particular focus for the Community Planning Partnership. The Sustainable Food City Partnership Aberdeen (SFCPA) was launched last year to bring together key stakeholders to drive positive food change across the City. For example, the expansion of our Community Food Growing Programme which provides new community growing opportunities City wide and in schools in priority localities. In addition, a pilot project for the provision of free school meals during school holidays has led to a commitment to deliver 10,000 meals in 2018/19 to alleviate hunger and support families struggling with food budgets in pressured holiday periods.

It is by shining a light on issues such as food and fuel poverty and other hidden issues affecting the vulnerable that we can change their lives for the better. Our Priority Families Service was launched in January 2017 to support vulnerable families to improve their outcomes. Of the families which have been supported by the Service, 40% of school pupils have improved school attendance and there has been a 76% reduction in criminal charges for supported families. Mental health is an area where we are eager do more to support people through initiatives such as our Choose Life Prevent Suicide App, which was named winner of the 'Innovation Award and the Care for Mental Health Award' at the Scottish Health Awards. This has undoubtedly contributed to the 28% reduction in suicide seen in Aberdeen which compares to an 8% increase seen nationally.

We continue to work together to help make Aberdeen a safer place. Our partnership working in Aberdeen City Centre has been hailed as an exemplar to the rest of the country, having secured the prestigious Purple Flag accreditation for a fifth year in a row. Over the last two years there has been a 17% decrease in crime across the City and, since 2015/16, 3% more people are reporting that they feel safe. It is positive to see an increase in the number of venues committing to promoting responsible drinking, helping to create a safer night time economy in the City. Home fire and safety visits have increased significantly over the last year to help people feel safe in their homes and instances of wilful fire raising have decreased. Partnership schemes like the AMPED project continue to tackle some of our most persistent community safety issues by diverting more young people away from antisocial behaviour.

Creating opportunities for young people to get into work is one of the ways we can help them secure a positive future. Last year 670 Modern Apprentices started work in Aberdeen, with 77% completion rates. But it is not only young people who can benefit from our support to gain employment. We are helping people of all ages across Aberdeen and last year over 7,3000 people engaged with the Careers Information Advice and Guidance Services. Our Fair Start employability service has also been in place since April 2018 to reach our most disadvantaged groups and support them to enter and remain in work. It is through initiatives such as these that we will continue to build an inclusive economic growth in Aberdeen.

These are just some of the highlights from this year's Annual Outcome Improvement Report. As ever, we are grateful to the staff and communities involved in these achievements for their dedication, hard work and persistence; for it is this we need in abundance as we go into our third year of the Local Outcome Improvement Plan. Whilst we celebrate the progress we have made so far, we remain impatient for improvement and excited to see where our journey will take us next.



***Councillor Jenny Laing, Chair of  
Community Planning Aberdeen,  
Co-Leader of Aberdeen City Council***



***Chief Superintendent Campbell  
Thomson, Police Scotland, Vice Chair of  
Community Planning Aberdeen***

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# MAKING SENSE OF THE DATA

## How to make sense of the data in this report

Under each priority within this report there is a section called 'Are our changes resulting in improvement?' These sections include run charts which have been prepared using the data available for the improvement measures within the Local Outcome Improvement Plan 2016-26. The purpose of the run charts is to display data over time and help us assess visually whether the changes we are making are resulting in improvement.

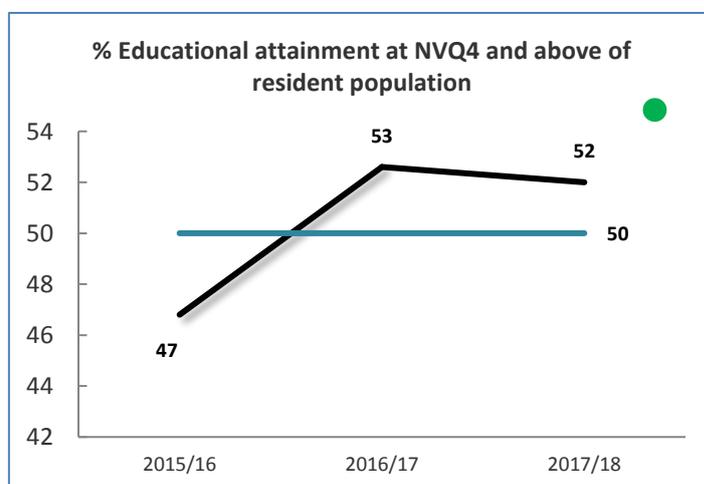
- The black line shows CPA performance since the LOIP was published in 2016. This includes data for the financial year 2017/18.
- The blue line shows the improvement aim set within the LOIP for 2017/18 so we can assess if we are on track to achieve our improvement aims set for the year.

We have also used a traffic light system to help you see at a glance, where we think we are in terms of improvement. The significance of the variation in data over time will depend on the improvement measure **and** population size it relates to. For example, for some improvement measures a 0.5% increase may be very significant, whilst for others it may need to be a 5% increase to be considered significant.

In applying the RAG (Red, Amber, Green) we have taken a rounded view of performance, taking into account subject matter expertise, local context and consideration of progress towards our improvement aims to answer the question:

### Are our changes resulting in improvement?

- **Yes (Data shows improving trend and / or achievement of 2017/18 aim)**
- **Getting there (Data shows improving trend and / or on track to achieve 2017/18 aim)**
- **Not yet (Data shows static or declining trend and not on track to achieve 2017/18 aim)**



Appendix 1 to this report provides a narrative on each improvement measure provided by the data owners.

# PROSPEROUS ECONOMY



## Priority: Aberdeen Prospers



# What key changes have we made?

## European Offshore Wind Deployment Centre

The world's most powerful wind turbine has been successfully installed in waters off the coast of Aberdeen with 11 turbines installed as part of the European Offshore Wind Deployment Centre. (EOWDC). The Aberdeen Bay development will be Scotland's largest offshore wind test and demonstration facility and will trial next generation technology. Once completed the development will be capable of delivering 70% of Aberdeen's total energy demand. Aberdeen City Council was instrumental in establishing the Aberdeen Renewable Energy Group (AREG) who were involved in delivering this project and continues to support the innovative work it produces in the renewables industry. The Council aims to play an active role in supporting local renewable activities and developments. The city continues to be renowned as a global energy hub, not least due to its long association with the international oil and gas operations, but also due to its continuing and active involvement in renewable energy.

## City Centre Masterplan

### Marischal Square Development

[Marischal Square](#) a flagship £107million [City Centre Masterplan](#) project was named Development of the Year 2018 at the Scottish Property Awards. The development has transformed a key location at the heart of Aberdeen, creating a vibrant new mixed-use quarter which includes Grade 'A' office space, a hotel, cafes, restaurants and civic space, along with public access, landscaping and public realm improvements. Marischal Square is the latest, most significant development designed to transform the centre of Aberdeen with mixed use space coming together to create a fresh, vibrant, new central area in the heart of the City Centre.

Alongside the Marischal Square developments, investments in city centre infrastructure continues. The partial pedestrianisation of Broad Street commenced in 2017 and was completed in summer 2018. Work is still ongoing to develop the city's cultural assets at the Music Hall and Aberdeen Art Gallery.

### Building improvement scheme launched for Union Street

A £2.4 million building conservation scheme for Union Street was launched November in 2017 as part of the City Centre Masterplan. Grants to help restore and enhance historic properties are being offered to owners through a Conservation Area Regeneration Scheme (CARS.) The scheme aims to promote the conservation and enhancement of the special historic and architectural heritage of Union Street and to maximise its economic and social value. The five-year programme is being rolled out by Aberdeen City Council and encourages work ranging from shopfront improvements to the reinstatement of architectural features.

## Energy Technology & Infrastructure

### The Oil & Gas Technology Centre

[The Oil & Gas Technology Centre](#) (OGTC) is an industry led, technology development and deployment organisation created with £180m of Aberdeen City Region Deal funding and officially opened in February 2017. Over the ten-year funding period the Centre must be matched funded by industry (£180m). Each approved project is underpinned by the OGTC vision of maximising economic recovery from the UK section of the North Sea and anchoring the supply chain in the North East of Scotland. The Centre enables investment in the development of technology in partnership with industry, academia and the supply chain actively supported by the regulator and government. The Centre also strives to create a culture of innovation in the North East of Scotland by actively sharing the results and case studies from those investments and sharing lessons and integrating expertise from other industries. More than 80 projects have been supported by the OGTC since it opened and there were over 120 applications of the first round of the [TechX programme](#).

### Hydrogen Technology

The city's hydrogen vehicle fleet continued to expand in 2017/18 with the NHS receiving three hydrogen Toyota Mirais, and a new road sweeper arriving to bring the total number of hydrogen vehicles in the city to 30. Options for green hydrogen production are being explored at various sites (including the Aberdeen city Hydrogen Energy Storage) as part of the HyTrEc2 and JIVE projects, while a supply chain mapping report has been commissioned to establish how to encourage oil and gas companies to enter the regional hydrogen supply chain. Further development will take place in 2018/19 with additional hydrogen vehicles being deployed, including; several hydrogen cars and vans to various Community Planning Partners and the Co-wheels car club, another two hydrogen-diesel waste trucks and 10 new hydrogen buses working with First Bus and Stagecoach as part of the JIVE project. A Business case for developing off-site production of green hydrogen and delivery to various sites in the City is being explored in partnership with Dundee City Council. To find out more about the city's Hydrogen Initiative please visit [www.h2aberdeen.com](http://www.h2aberdeen.com).

### Innovation Hubs

The Aberdeen City Region Deal focuses on driving innovation across the priority sectors in the local economy. To support this, significant investments in oil and gas innovation have been made through the Oil and Gas Technology Centre, where the [Innovation Hub](#) was opened in October 2017. To date, innovation projects with a total value of £12 million have been approved by the Oil and Gas Technology Centre, focussing on areas such as small pool developments and integrating renewable energy sources into oil and gas activities. Innovation Hubs for the Life Sciences and Food and Drink sectors are also in the development stages and will be part-funded through the City Region Deal. A business case for the Bio-Therapeutic Innovation Hub (to be based at Foresterhill) is currently being assessed by the UK and Scottish Governments.

## Employability Services

The [Fair Start](#) contract for the North East of Scotland has been awarded and has started to deliver employability services to the most disadvantaged groups since April 2018. The service will deliver high quality employment support to targeted customers' who want and need help to enter and remain in work. It will provide customers with pre-employment support for a period of up to 12 months, and in work support for a period of up to 12 months. It will support customers who face a range of barriers to employment: from those who may require skills, health or literacy and numeracy support, to those for whom complex barriers and/or disabilities require more specialised support to help them find and sustain employment. Community Planning Aberdeen will be a key partnership to support the delivery of this important contract.



**Over 7,300 people**  
engaged with Careers  
Information Advice and  
Guidance services

During 2017/18 over 7,300 people engaged with Careers Information Advice and Guidance services and 4,400 registrations were completed on the My World of Work platform. Participation rates for 16-19 year olds were slightly

lower than the national average, at 89.4% with 91.1% being the average nationally. There were 670 Modern Apprenticeship starts in the city and over 1,000 people in training during the year. The completion rate of the Modern Apprenticeships was 77%. 210 people were supported through the locally delivered Employability Fund and over 650 people benefitted from support through the Partnership Action for Continuing Employment scheme which works with people at risk of redundancy.

## Progress Through Positive Partnerships

The Aberdeen City and Shire Regional Skills Strategy was approved in 2017/18. It sets out investment priorities for skills over the next five-year period, with a focus on both managing the transition from oil and gas and on ensuring that future workforce needs are met through evidence-based investment in skills provision. Progress Through Positive Partnerships is designed to provide support and tailored assistance to develop employment and vocational skills for city residents. Part-funded by the European Structural Fund, the project sees the council work in partnership with a range of training and development organisations to provide increased employability services and positive outcomes across the city as it seeks to establish and develop a strategic employability pipeline. It will ensure those in need of it receive local support tailored to address individual needs.

The project is designed to support those people who are among the furthest removed from the labour market and who face multiple barriers to employment. Each participant will be assigned a key worker who will support them on their journey along the pipeline. By the end of March, 25 people had been helped into employment, and more than 70 client action plans had been drawn up. Neighbourhood Skills Audits in the five regeneration areas have been carried out, with recommendations made based on the survey results.

## International Trade and Investment

Work to create a world class [new exhibition and conference centre](#) for Aberdeen and the North East began in July 2016. The project is now at the half way point and is due for completion in 2019 to host Offshore Europe 2019. The new £333m regional facility forms a major component of the Regional Economic Strategy. The project supports our aim to improve the attractiveness of Aberdeen for international trade and investment and will aim to bring an extra 31,000 business tourists to Scotland. The Bucksburn masterplan, which has now been approved by Aberdeen City Council will include the following facilities: A 200-bed 4 star hotel adjoining the new exhibition and conference centre; Two further hotels – estimated total capacity 300 beds; Offices – estimated floorspace 60,000 square metres; Leisure use – estimated floorspace 6,000 square metres; Energy Centre – an Anaerobic Digestion (AD) and Combined Cooling Heating and Power (CCHP) facility to sustainably power the new AECC and potentially the wider area; Open space, parkland and public realm works featuring external spaces that are accessible to all.

## Invest Aberdeen

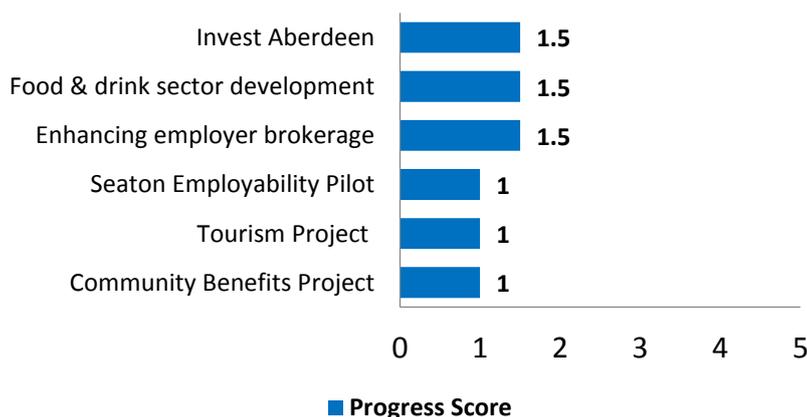
The [Invest Aberdeen](#) initiative was established during 2017/18. It brings together a team of people and pooled resources from Aberdeen City and Aberdeenshire Councils, along with defined partner contributions. The Invest Aberdeen team have actively promoted opportunities in the city at national and international events. A client management system has been set up to track inward investment enquiries, conversions and economic outcomes. The launch of the website is an important milestone in the overall communications strategy for Invest Aberdeen and it has significantly increased visibility.

### Priority next steps 2018/19:

- Develop Inclusive growth plan for the Community Planning Partnership
- Deliver co-designed project for community benefits
- Testing of employability pilot in the Seaton Locality
- Ensure strategic investment in sector growth benefits localities
- Harness the positive momentum from major infrastructure completing in 2019
- Develop new enterprise measures

## Improvement Projects

We have a number of improvement projects underway and we will continue to progress these over the next year.



### Improvement progress scale

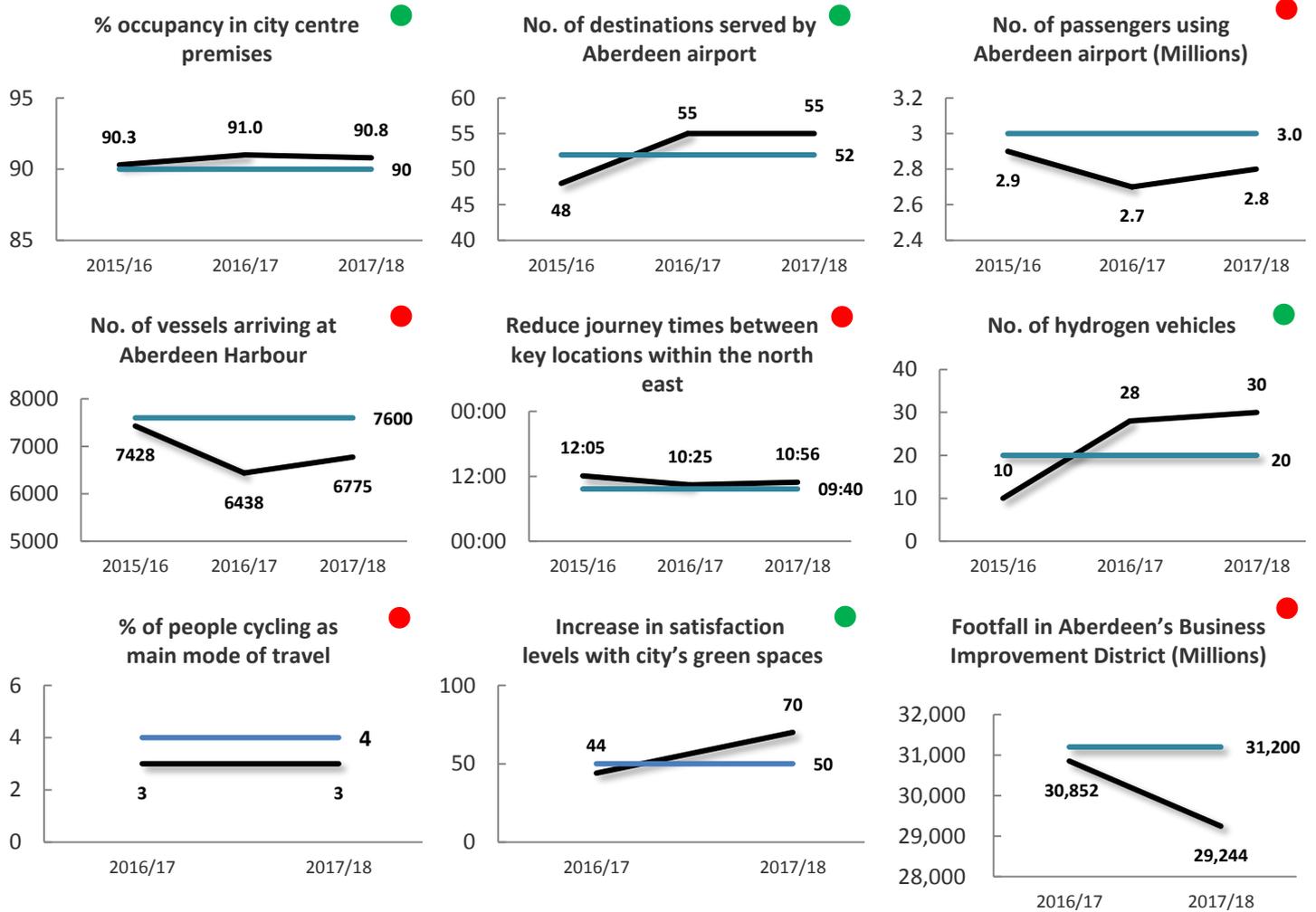
1.0	Forming as an improvement team
1.5	Planning for improvement has begun
2.0	Activity, but no changes
2.5	Changes tested, but no improvement
3.0	Modest improvement
3.5	Improvement
4.0	Significant improvement
4.5	Sustainable improvement
5.0	Outstanding sustainable improvement

# Are our changes resulting in improvement?

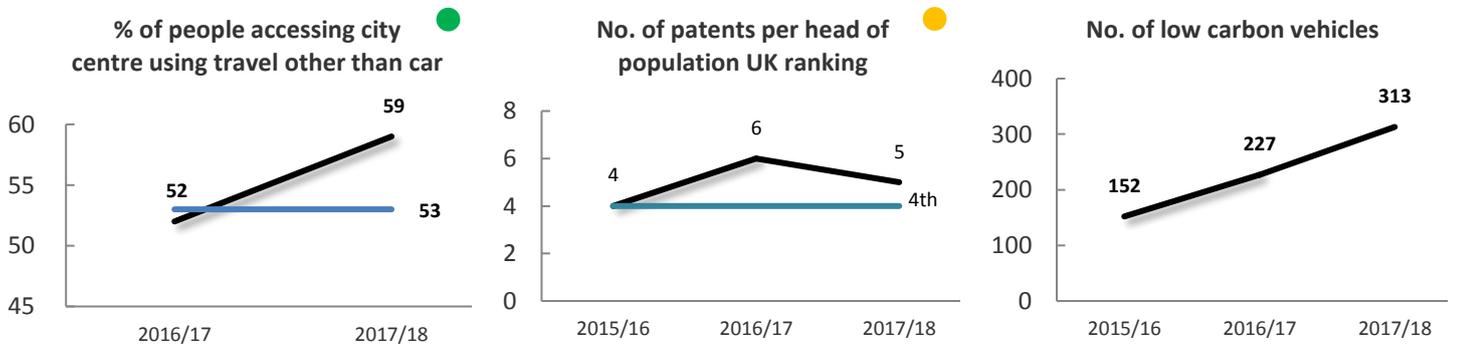
— Performance — 17/18 improvement aim

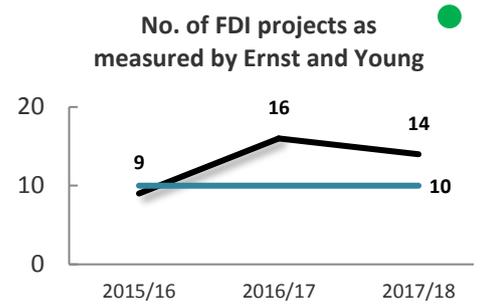
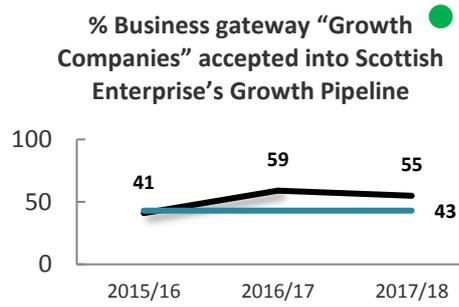
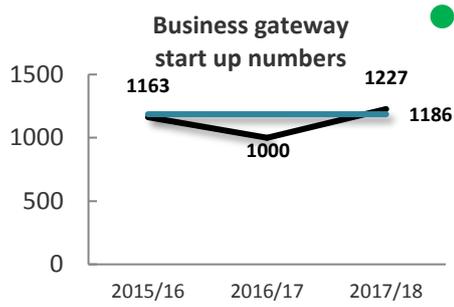
- Yes
- Getting there
- Not yet

## Investment in infrastructure

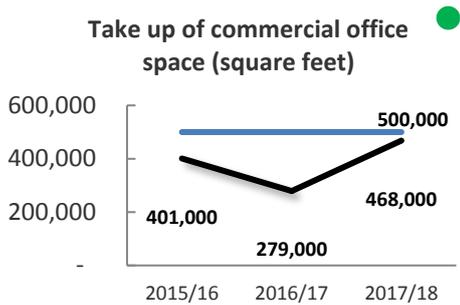
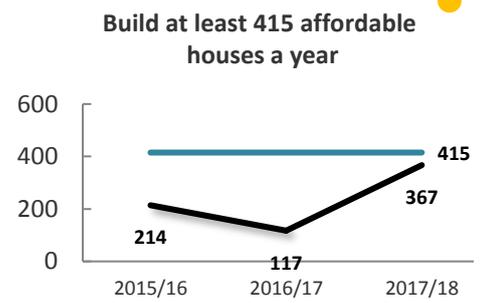
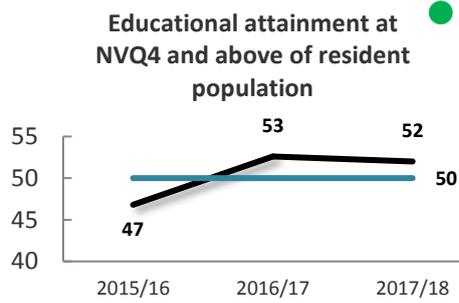
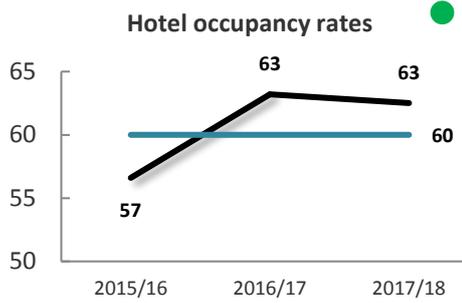


## Innovation





## Inclusive economic growth





## Enhancing Employer Brokerage

### What is the Aim?

To increase the number of people entering employment from six skills academies within 13 weeks of completion to 40% by September 2019.

### How does this support prevention and early intervention?

The percentage of course completers recruited by local employers remains low – between 12% and 21% of DWP customers completing SBWAs (Sector-based work academies) went into work within 13 weeks of completing their courses in 2017/18 and, of these, an average of 14% entered the sector in which they had received the training.

By taking a more targeted approach and increasing the input and commitment from local employers to ensure that the training meets requirements in terms of content and application criteria, we aim to increase employment rates, reduce the skills gap and reduce the time customers spend on benefits.

### What changes are we currently testing?

- Test different types of employer engagement in the design and delivery of skills training.
- Employer focus groups to identify skills shortage reporting mechanisms and encourage input into training development.
- Encourage new and existing businesses to consider work experience placements to increase the skills of job seeking adults.
- Alternative application processes tested.



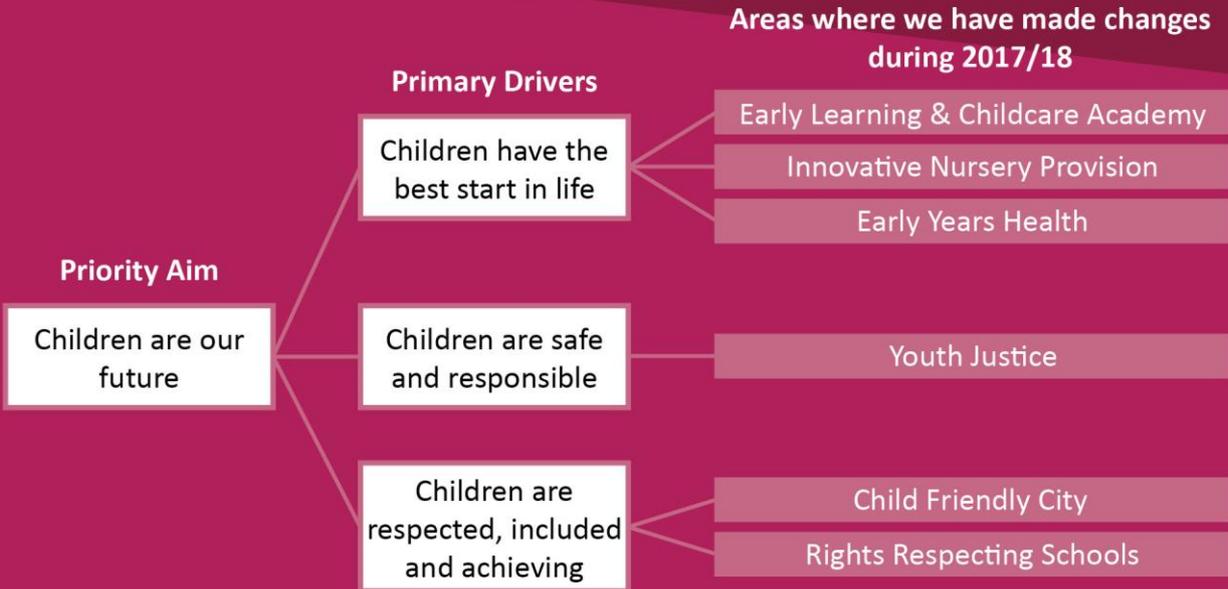
Between **12%** and **21%** of DWP customers completing SBWAs went into work within 13 weeks of completing their courses in 2017/18.

**14%** entered the sector in which they had received the training.

# PROSPEROUS PEOPLE



## Priority: Children are our Future



# What key changes have we made?

## Early Learning & Childcare Academy

The launch of a new online [Early Learning & Childcare Academy](#) in Aberdeen in 2017/18 has made it easier to start a career in Early Learning & Childcare (ELC). The ELC Academy website is a major milestone in the collaboration between Moray, Aberdeenshire and Aberdeen City Councils and supports the aim to increase the number of people entering the early learning and childcare sector. The website is a one-stop-shop to support and develop the workforce currently working in or looking to begin a career in ELC in the North East of Scotland. With up-to-date information on training, job vacancies and careers advice in the three local authority areas this is the first of its kind to launch ahead of the Scottish Government's ELC expansion programme. To expand provision quality of childcare in keeping with our improvement aims, we estimate that we will require an additional 300 Practitioners in Aberdeen. The Academy will allow us to promote early learning and childcare as a positive career choice and offer more flexible routes into the profession. Since the launch there have been 3468 hits on the ELC Academy website.

## Innovative Nursery Provision

The 2 Stay, Play and Learn project is an innovative type of nursery provision which encourages parents to take part in activities such as crafting, role play, construction and story time alongside their children at school, as a way of supporting their learning and development. The trial was based at Kirkhill Primary School in Kincorth and 20 eligible families were provided with the opportunity to attend facilitated play and learning sessions over 50 weeks. The 2 Stay, Play and Learn project has had a positive impact on the families who attended. The notable differences were in the improved confidence of parents and children coming into the school building, children's improved confidence in spending time with staff, and greater resilience in working with others. In developing the skills and confidence of the parents, the sessions have improved parent's aspirations for their child's development and learning. The service teaches and reinforces play which is essential to the social, emotional, cognitive and physical well-being of children supported by parent's replicating the play ideas at home. The summer and autumn play and learning challenges proved extremely popular in supporting home learning. Learning from the trial has enabled this approach to be mainstreamed as part of the Early Learning and Childcare provision in Kirkhill Primary School.

## Early Years Health

### Breastfeeding

Breast feeding rates across the city have seen a slight increase. This has been supported by breast feeding initiatives such as 'Welcome to Breastfeed' and work in target areas of regeneration using a consistent approach/ language – these areas have seen a significantly higher increase in breastfeeding rates from 27% to 32%. Breast feeding rates across the city have seen a slight increase. Which has been supported by the breast feeding initiatives in target areas of regeneration. The 2020/21 aim is that 46% of babies are exclusively breastfed at the 6-8 week review.

## Oral Health

The [Childsmile](#) Oral Health Programme in nurseries, primary schools and dental practices has seen significant improvements in oral health of children. However, we still have some way to go as we are still below the national target of 80.5% of children starting school with no dental disease. We are currently working to develop a strategy for oral health of children and young people as part of the National Improvement Framework plan.

## Youth Justice

The focus on youth crime, reducing offending and supporting young people to make responsible decisions last year has seen a further drop in offending following year on year reductions in young people accused in relation to Single and multiple crime reports. The number of young people who were accused in relation to multiple crime files has dropped from 262 in 2015/16 to 136 in 2017/18 and the number accused in relation to single crimefiles has dropped from 602 to 522, meeting our 2017/18 reduction targets in the LOIP. A partnership approach has been vital, with the Police Scotland Youth Justice Management Unit (YJMU), central to this process. This work considers Early and Effective Intervention, in conjunction with partners regarding youth justice and the wider work done to identify and address wellbeing concerns through a GIRFEC approach.

The groups partners have taken forward the opportunity to work with young people in more alternative locations. Police Scotland Return Home Welfare Interview(RHWI) officers in response to a young person going missing now provide inputs not only to the child, but to their peers through classroom inputs and wider relationship building visits to vulnerable individuals and families. Youngsters are informed of the risks and choices which are available to them, while the issue is still fresh is in their minds - these conversations often opening to ASB, offending and personal safety issues, again providing factual information, on which they can base their decision making.

The introduction of a joint working approach and delivery of training to staff and partners involved in City care environment and enhancing staff skills and the support provided to the residents, has impacted positively. The choices being made by the young people in the City's Residential Units and associated behaviour demonstrates this. We have seen the reduction of crimefiles generated at the Units, dropping by 90% since 2014/15 and from 57 in 2015/16 to just 12 reports in 2017/18, preventing young people entering the Justice system. The introduction of the Barnardo's CSE advisor to Aberdeen City and Shire as a pilot project has seen many benefits including giving inputs and advice to staff and young people at residential units around child sexual exploitation and social media dangers. The Advisor is also a point of contact for staff at residential units and has had regular interaction with all of the units in City and Shire. This is also helpful in terms of increasing the flow of intelligence from the Units which in turn allows early intervention where possible and their combined efforts have seen a reduction in young people being reported missing from the Units.

## UNICEF's Child Friendly Partners Programme

In 2016/17 52% of Primary, Secondary and Special schools were registered and/or progressing towards the UNICEF award. In 2017/18 this has increased to 78% of schools who are actively engaged in the award process meeting our 5% improvement target for 2017/18. This builds on our successful application to become part of [UNICEF's Child Friendly Partners Programme](#) which established us as the first Scottish Local Authority to be accepted onto it. We are currently working through the initial 'Discovery' phase element of the accreditation process in collaboration with UNICEF and a range of key stakeholders.

Events have taken place across the city involving a range of partners, professionals and children and young people to identify our areas of strength and areas for focus. This process will help to inform which of the thematic 'badges' we will focus on as a city.

It is expected that the 'Discovery' phase will conclude later this year. The badge framework contains three 'foundational' badges which we are required to work towards achieving:

### Culture

- People value and respect children and young people
- People know about and respect children's rights

### Co-operation and leadership

- People work together to make the city better for children and young people
- Decisions are made involving children and young people

### Communication

- information about children's rights is shared with children, young people and adults in different ways
- people know when important decisions affecting children, young people and families are being made

**See case study on page 20 for more information on the UNICEF Child Friendly City Project**

## Rights Respecting Schools Award

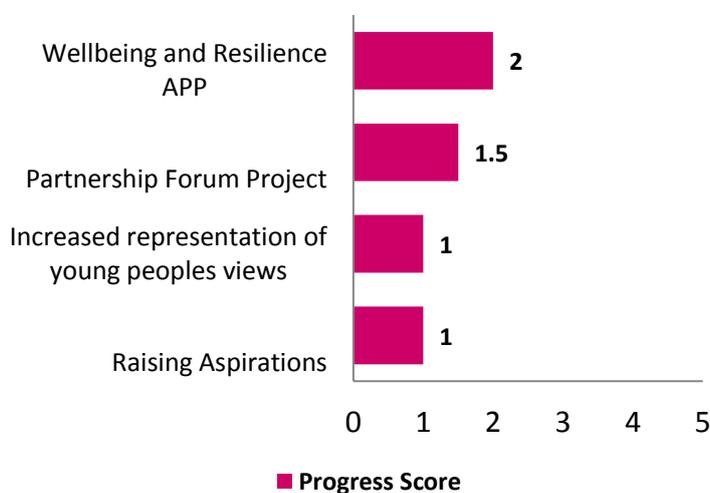
Harlaw Academy became the first school in the UK to receive a Gold Award from UNICEF UK under a new rating and assessment system. Ferryhill School recently achieved the same feat but at Primary School level for an amazing city double first. The [Rights Respecting Schools Award](#) is granted to schools that show commitment to promoting and realising children's rights and encouraging adults, children and young people to respect the rights of others in school. Gold is the highest accolade given by UNICEF UK and shows a deep and thorough commitment to children's rights at all levels of school life. The award recognises achievement in putting the UNCRC at the heart of a school's planning, policies and practice. A Rights Respecting School is a community where children's rights are learned, taught, practised, respected, protected and promoted.

## Priority next steps 2018/19:

- Create Multi Agency Quick Response Action Groups in our Partnership Forums to support children, young people and their families
- Improve our understanding of the needs and characteristics of young people who are involved in offence types where there is a risk of escalation from youth to adult justice systems
- Share and seek opportunities for practice improvement in this youth Justice through effective interventions which can address risk and offer earlier engagement

## Improvement Projects

We have a number of improvement projects underway and we will continue to progress these over the next year.



### Improvement progress scale

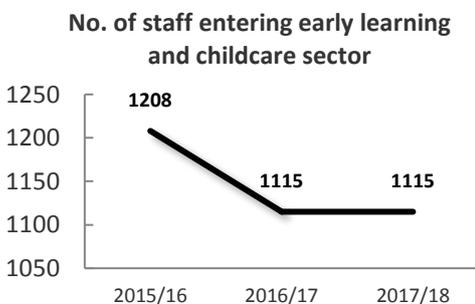
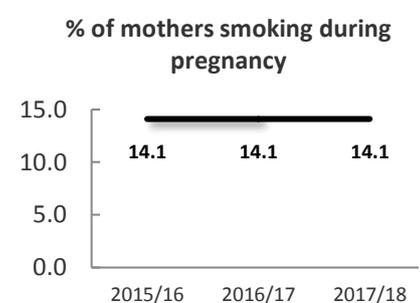
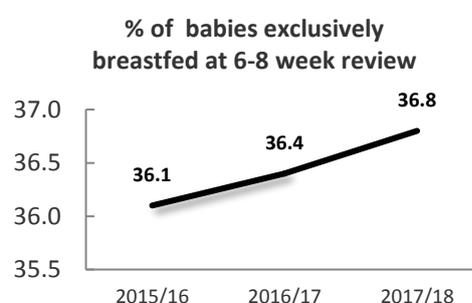
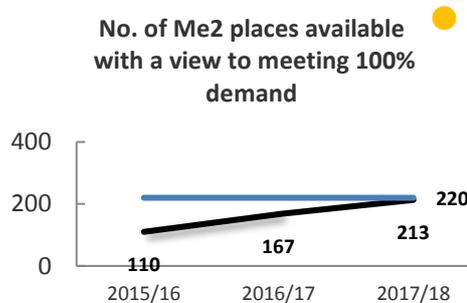
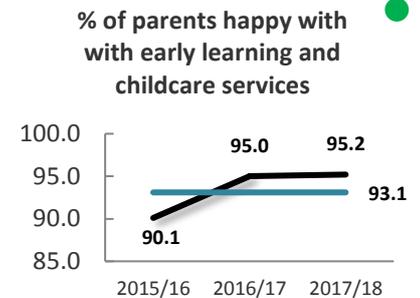
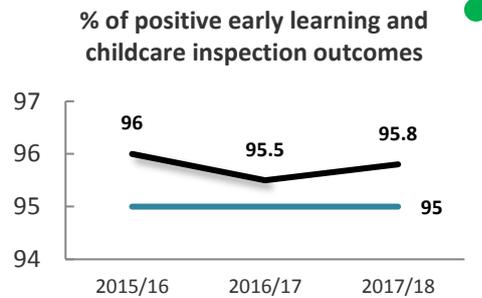
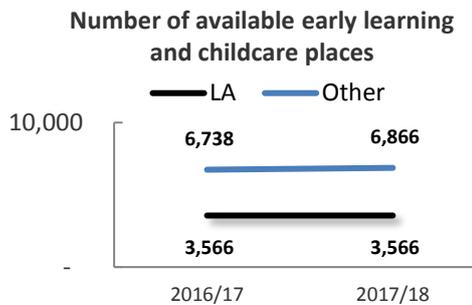
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2.0	Activity, but no changes
2.5	Changes tested, but no improvement
3.0	Modest improvement
3.5	Improvement
4.0	Significant improvement
4.5	Sustainable improvement
5.0	Outstanding sustainable improvement

# Are our changes resulting in improvement?

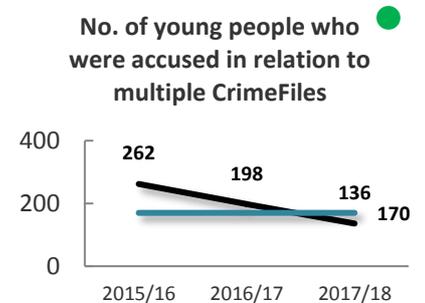
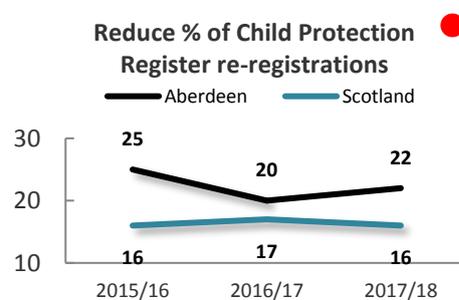
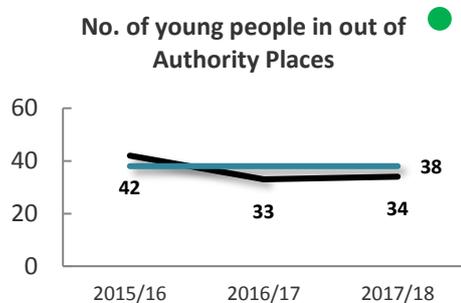
— Performance — 17/18 improvement aim

- Yes
- Getting there
- Not yet

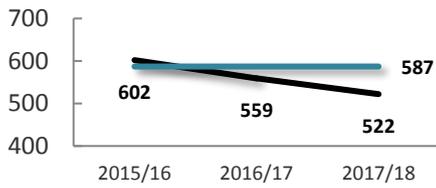
## Children have the best start in life



## Children are safe and responsible

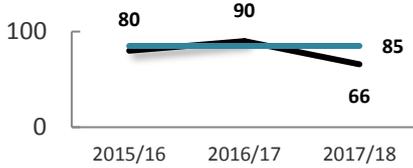


**No. of young people who were accused in relation to single CrimeFiles**

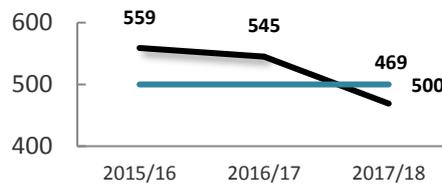


## Children are respected, included and achieving

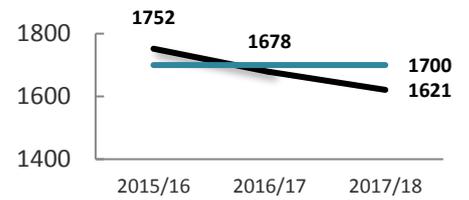
**% of pupils identified as having an additional support need educated in their local community**



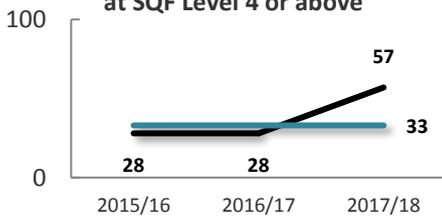
**Reduction in No. of young People with ASN being transported**



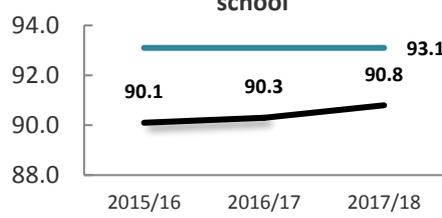
**Attainment Gap between highest and lowest achieving 20% (Tariff Scores)**



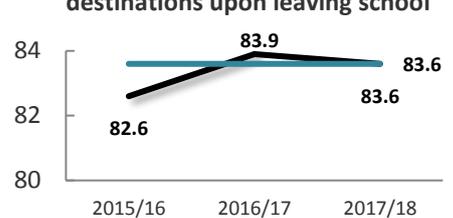
**LAC Attainment (% of LAC achieving Literacy and Numbers at SQF Level 4 or above)**



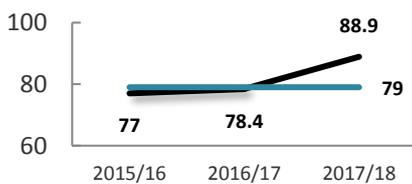
**% of young people entering positive destinations upon leaving school**



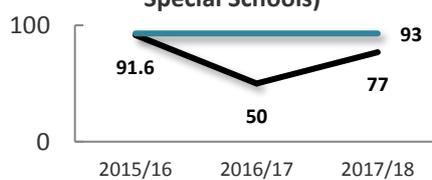
**% of young people from deprived areas entering positive destinations upon leaving school**

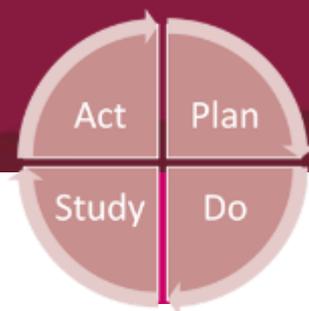


**% of young people progressing into a positive destination on completion of an Activity Agreement**



**Proportion of Positive School Inspection Outcomes (Early Years, Primary, Secondary and Special Schools)**





## UNICEF Child Friendly City

### What is the Aim?

To increase by 5 % the number of Schools actively engaged with the UNICEF Rights Respecting Schools Award.

### How does this support prevention and early intervention?

Through including the UNCRC in the curriculum, children, teachers and the wider school community have a better knowledge of children's rights and how these apply to their lives.

UNICEF report a variety of [positive outcomes](#) for schools participating in the award. These include:

- Improved self-esteem, wellbeing and emotional resilience
- Improved relationships and behaviour (reductions in bullying and exclusions and improved attendance)
- Positive attitudes towards diversity in society and the reduction of prejudice
- Children and young people's enhanced moral understanding
- Children and young people become more involved in decision-making in schools

### What changes are we currently testing?

- Creation of a sustainable model to support schools in the Rights Respecting Schools journey.
- School-based staff to become trained as assessors for the award.
- Up-skilled staff supporting schools directly with ongoing training, communication and advice to guide schools through the award process.



### Improvement data

**78%** of our schools are involved in the award process with 10 schools registered



**21** schools have achieved Bronze Commitment Recognition

**10** schools have achieved Level 1/Silver award

**6** schools have achieved Level 2/Gold award

We have seen a significant increase in the number of schools actively engaging and participating in the Rights Respecting Schools Award programme over the last three years. As of June 2018, 78% of our schools are involved in the award process.

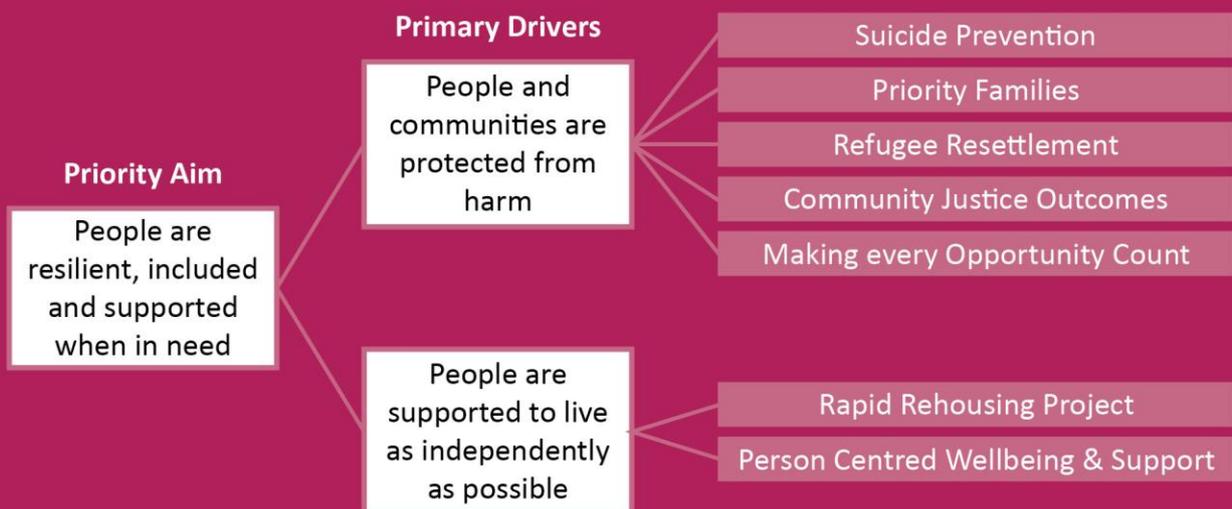
Aberdeen City Council is one of only two Local Authorities in Scotland deemed by UNICEF to be 'enabled' and significant progress has been made in establishing this award across the city.

# PROSPEROUS PEOPLE



**Priority: People are resilient, included and supported when in need**

Areas where we have made changes during 2017/18



# What key changes have we made?

## Suicide Prevention

In Partnership with Moray and Aberdeen Health & Social Care Partnerships we have developed, introduced and maintained an award winning suicide prevention app and Google Ads campaigns to deliver suicide prevention work. The Aberdeen City & Aberdeenshire Choose Life Steering Group were named as winners of the 'Innovation Award and the Care for Mental Health Award' at the Scottish Health Awards in recognition of its Digital approach to reaching vulnerable people in November 2017. As well as this success the marketing campaign and Choose Life Prevent Suicide App were also shortlisted for the 'Best Digital Marketing Campaign' at the Public Relations Communications Association Awards in London in April 2017.

Since the launch of the Prevent Suicide app and supporting website more than 22,000 users were reached in 17 months. This work forms part of our work to develop systems and approaches that raise awareness of harm and we have achieved the 2017/18 aim to increase usage of the Choose Life prevent suicide app by 10% with over 22,000 users reached since the launch. NHS Grampian saw the largest decrease in suicide in 2016 following release of national data on 3 August 2017 (The Aberdeen City reduction was 28%). The national suicide rate increased by 8% compared with 2015. A presentation showcasing our work was delivered to the [Choose Life](#) Coordinators Forum on 15 June 2017 with a further presentation delivered at the Towards Zero Suicide National conference held in London on 29 September 2017. The award-winning app and marketing campaign was funded by the Scottish Government Mental Health Innovation Fund.

## Priority Families

The Priority Families Service supports families who are affected by multiple problems and are at risk of poor life outcomes. It has been developed through Community Planning Aberdeen and by Aberdeen City Council. Direct support is delivered by Action for Children Family Practitioners and Police Scotland Priority Families Police Officers. With a focus on tackling anti-social behaviour, offending behaviour and school issues affecting families in our priority localities, the service aims to improve individual and community resilience. Launched in January 2017 the service is now evidencing its impact on families and the associated reduction in service demand. Outcomes include:

- Two-fifths of school pupils showed improved school attendance
- A 76% reduction in criminal charges
- A 49% reduction in Vulnerable Person Database
- 50% of pupils had fewer unauthorised school absences
- 55% improvement in parenting skills
- 65% improvement in level of routines (School attendance, regular meals & bedtimes)

## Syrian Resettlement Programme

There have been 3 new families resettled over the last year through the Syrian resettlement programme. We have now reached the target to resettle 100 people and were successful in one family Reunification case with a family of 5 arriving in Aberdeen in May 2018. As part of the scheme, Aberdeen have taken a 5% share of the estimated 2,000 refugees coming to Scotland over the next four years, which is based on the city's population. The council has also established a volunteer scheme which encourages people to spend time with Syrian families and help them speak English. Like other geographic areas we have housing challenges however the team are working extensively to try to move the families from Private sector Leasing properties and temporary accommodations to the private or Social sector.

## Community Justice Outcomes

### Referral Service at Point of Arrest

A key outcome in the LOIP is to increase the number of individuals referred to relevant services at point of arrest. Engaging people as early as possible in the Justice System is one of the priority themes for Aberdeen's Community Justice Group, which is identifying innovative ways for earlier intervention and prevention. It is hoped that by addressing needs at the earliest opportunity, better outcomes can be achieved for individuals. Police, [Aberdeen's Third Sector Interface](#), Aberdeen Health & Social Care Partnership, [Aberdeen Cyrenians](#) and Aberdeen City Councils Housing Support Service worked together during the year to test pathways to provide support for housing/homeless issues for people detained at the Police Custody Suite. A 'drop-in' for people with housing issues was trialled at different times, to test and learn what works. In addition, Cyrenians contacted the Custody Suite each evening from January to March 2018 to see if there was anyone in the cells who was rough sleeping (or at high risk), so that they could follow this up with a visit to the cells. Tracking progress and outcomes for individuals was a key focus of the project, which aims to build on this to offer an arrest referral system to support and target a wide range of issues. This project is to be taken forward in conjunction with the development of plans for a 'hub' to be piloted by Police Scotland, in conjunction with partners, at the Custody Suite.

### Support for Families

A project aimed at increasing the number of family members of people involved in the Justice System receiving support from [Families Outside](#) was completed during the year. Families Outside is the only national charity in Scotland that works solely to offer support and information to the families of people affected by imprisonment. Having a family member involved in the Justice System, and particularly in prison, can be extremely challenging and stressful for families and can lead to poorer outcomes for children. Prisoners who maintain family ties are up to six times less likely to reoffend. Several changes were tested as part of the project, including raising awareness with professionals about issues for families and supports available, through training and a bulletin, and signposting families to support available through posters and business cards.

The testing of these change ideas resulted in the equivalent of one referral per week for the period of the project, a 100% increase on the level of referrals the previous year. Referrals to the service were being seen from a much wider range of sources/services, some of which had not previously referred cases (the project saw the first ever referral to Families Outside from Police Scotland). Feedback from families has indicated that the offer of information and/or support would be welcome earlier on in the process. Proposals are being developed to upscale and spread the learning from this project to try to reach more families, and at an earlier stage. This will involve wider partners, including [Alcohol & Drugs Action](#) and the Family Centre & Help Hub at HMP Grampian which is run by [Action for Children](#).

## Diversion from Prosecution

During the year a project team has been working towards improving systems which will enable an increase in the number of individuals, especially young people aged 16 – 25, who are diverted from prosecution by the Procurator Fiscal. This work directly supports the aim to ‘effectively manage and support people involved in the adult Criminal Justice System in the community to reduce the likelihood of their reoffending and improve outcomes for these individuals, their families and communities’ (a key factor for the PF in making decisions about whether to prosecute someone or not is always what is in the public interest). Evidence has shown that the less contact an individual has with the justice system, the less likely they are to have further involvement in offending. Positive diversion addresses the causes of offending, and not simply the offence, which minimises the likelihood of reoffending and creates opportunities for individuals to follow more positive pathways.

The project team has been working to improve the systems in place. Single points of contact have been nominated in Police Scotland and Criminal Justice Social Work Services, data sharing processes have been mapped, and a training/ awareness-raising input on diversion from prosecution is being developed for local police officers and Crown Office and Procurator Fiscal Service staff. A person-centred outcome measure (which evaluates whether the needs of the individual identified at initial assessment for diversion from prosecution are met after the intervention), and an exit questionnaire for clients are also to be tested as part of the project.

## My Way to Employment

A workshop was held in February 2018 for senior representatives from statutory partners in Aberdeen, aimed at raising awareness about issues relating to employing people with convictions, myth-busting and exploring opportunities for developing pathways. This event is part of a wider project being developed aimed at improving pathways to employment for people involved in the Justice System. Agencies will work in a coordinated way with a small number of people who are on a Community Payback Order, who have been diverted from prosecution, or who are at the point of being liberated from prison, supporting them closely (via ‘lead professional’ and ‘mentor’ roles) to progress along an employability ‘pathway’. Learning from the experiences of these individuals will inform our way forward.

## **Rapid Rehousing**

A project which started in February 2018 aimed at housing ‘homeless’ individuals when they are liberated from prison has been successful in housing three individuals to date. Evidence has shown that the “Rapid Rehousing” approach helps to reduce the likelihood of reoffending by providing an individual with a firm foundation and reduce the anxiety and insecurity associated with being homeless upon release from prison. None of the individuals who have been rehoused have reoffended.

**See case study on page 30 for more information on the Rapid Rehousing Project**

## **Making every Opportunity Count (MeOC)**

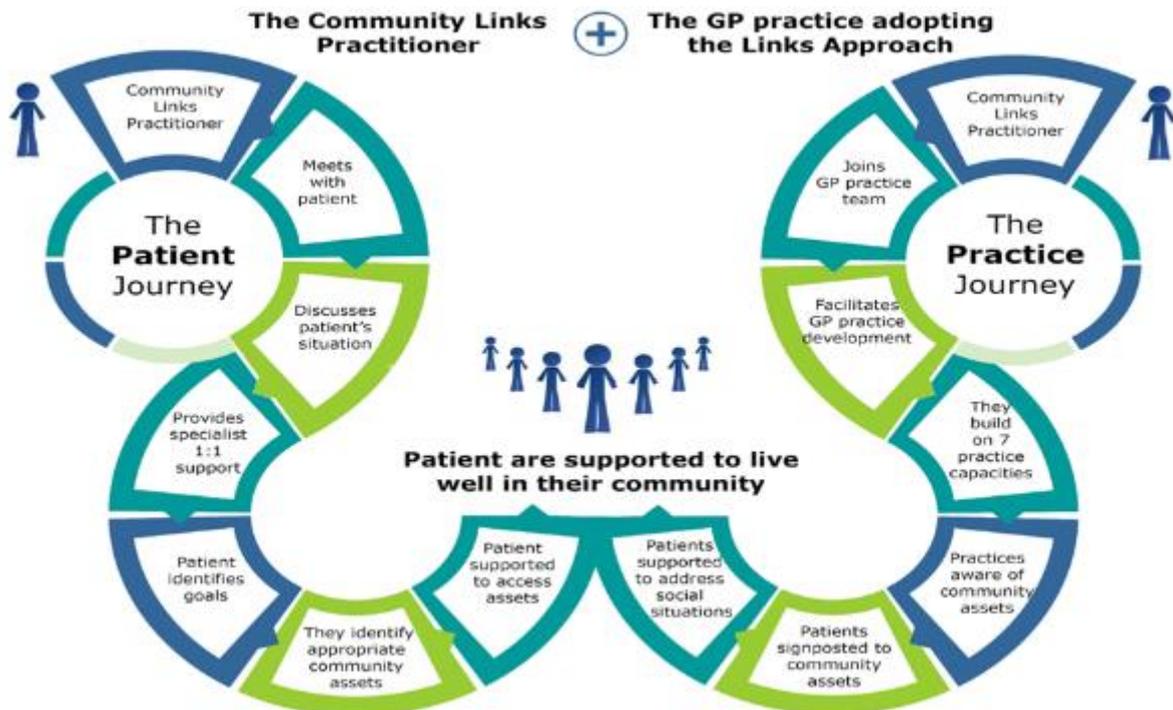
[Making every Opportunity Count](#) (MeOC) is a great example of what can be achieved sustainably, by truly taking a population health approach. MeOC is an adaptable approach to a wellbeing conversation and signposting which reflects the needs of people and the realities for services. We have almost trebled the number of people in 2017/18, to over 17,000. This exceeds our aim to deliver 850 MeOC conversations by 2017/18. By seeding opportunities for health and wellbeing into our routine ways of working across the public and third sectors, we are changing our expectations about the importance of looking after ourselves, our families and our communities to live as well as we can. The NHS has encouraged the approach across relevant areas of its own services as well as within an ever-growing number of partners, including organisations supporting people in Community Justice and those supporting people to gain employment. In the coming year, our Localities and some of our community pharmacies will begin to use the MeOC approach. We also anticipate it will be integrated within positive developments within the Custody Suite to help people to take opportunities to improve their wellbeing.

Currently a number of third sector agencies including Families Outside, Action for Children and Pathways, SACRO, Aberdeen Foyer and Cash in Your Pocket enable people who use their services to be signposted for relevant help to increase their wellbeing. Importantly, Victim Support (Aberdeen) also use the making every opportunity count approach to ensure the victims of crime have relevant opportunities to address their wellbeing. Twenty-four people in contact with Victim Support benefited from a wellbeing conversation and signposting.

## **Link Workers – Person Centred Wellbeing & Support**

The [Link Working](#) initiative aims to reduce the negative impact of social and economic circumstances on health. The purpose of the link practitioner role is to provide a person-centred service that is responsive to the needs and interests of the population. We are working towards having our first link practitioner in place by summer 2018. This initial test of change will begin to enable us to measure the impact this role has on reducing the burden on primary care and meeting our aim to have 400 clients supported by Community Links Workers by 2020/21. The Link Worker (LW) will work with and support patients to identify issues that affect their ability to live well and help them to address these. The project recognises the pressure that GPs and Primary Care colleagues are under and introduces a different skill-set into the practice team as well as supporting the existing staff to adopt the Link Working approach.

By introducing link practitioners into all practices within the city we aim to provide a person-centred service that is responsive to the needs and interests of the practice population.



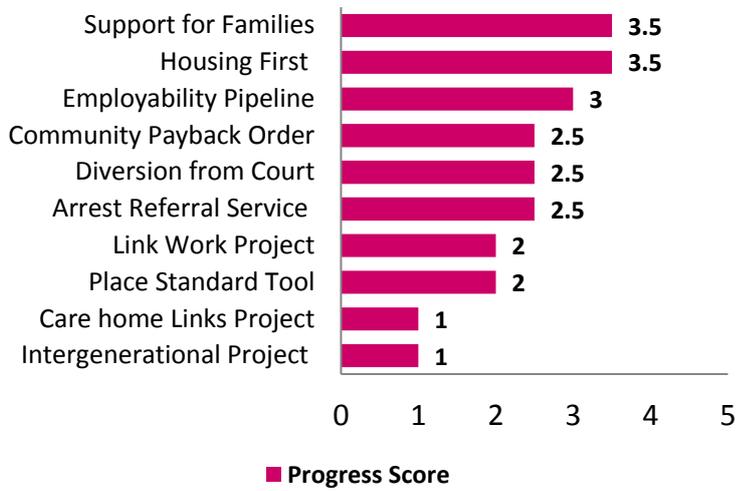
Their initial focus is on alleviating pressures in GP practices and mitigating health inequalities by supporting people to live well through strengthening connections between community resources and primary care. During 2017/18 we have continued to plan for the implementation of this model and in January 2018 commissioned the Scottish Association of Mental Health to deliver this service on our behalf.

### Priority next steps 2018/19:

- Wider/earlier support for families of people involved in the Justice System
- Pathways to support for alcohol and drug issues
- Quality of Community Payback Orders – regular evaluation to inform future practice
- Continued focus on My Way to Employment Project
- Further improve engagement with our communities through Place Standard Tool
- Spread use of MEoC's across more suitable services
- Refine Link Worker processes

## Improvement Projects

We have a number of improvement projects underway and we will continue to progress these over the next year.



### Improvement progress scale

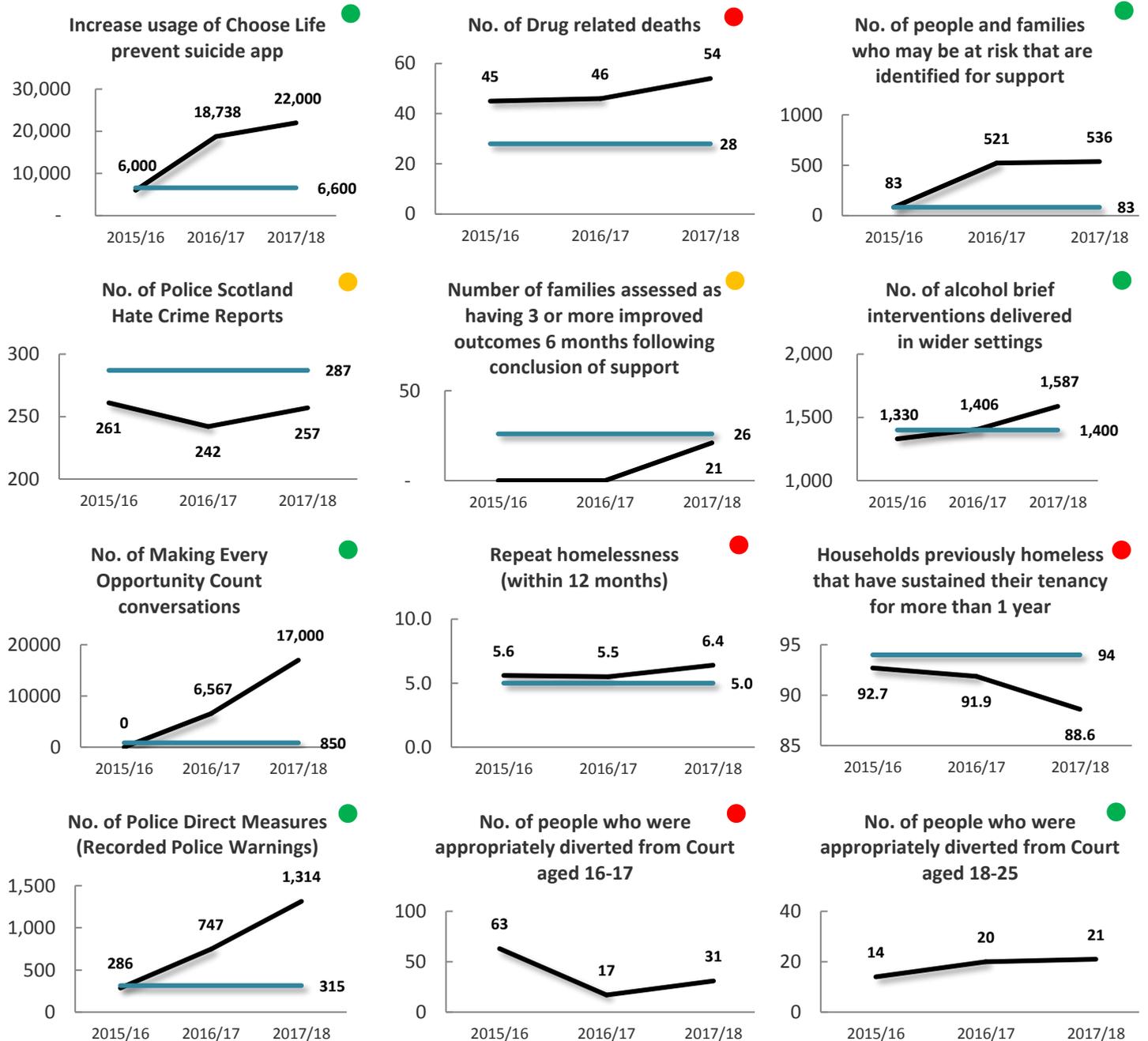
1.0	Forming as an improvement team
1.5	Planning for improvement has begun
2.0	Activity, but no changes
2.5	Changes tested, but no improvement
3.0	Modest improvement
3.5	Improvement
4.0	Significant improvement
4.5	Sustainable improvement
5.0	Outstanding sustainable improvement

# Are our changes resulting in improvement?

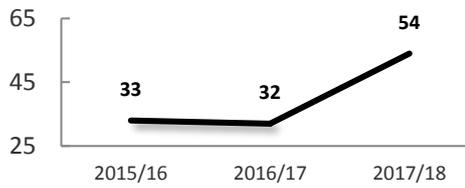
— Performance — 17/18 improvement aim

● Yes  
● Getting there  
● Not yet

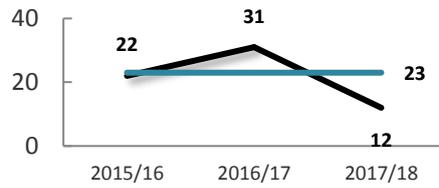
## People are protected from harm



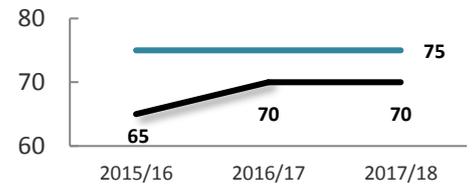
**No. of people who were appropriately diverted from Court aged 26+**



**No. of people commencing/undertaking alternatives to remand**

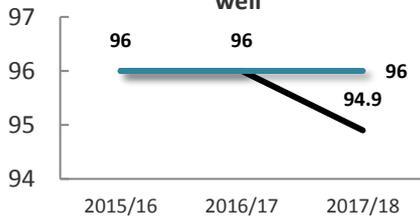


**% of non-statutory prisoners who received relevant voluntary support on release**

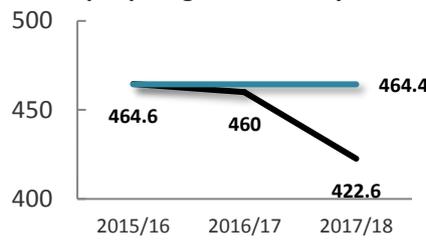


## People are supported to live as independently as possible

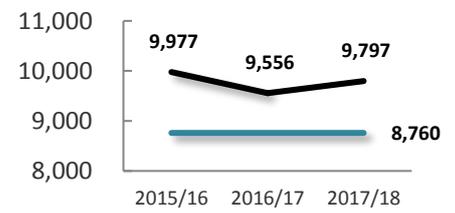
**% of individuals able to look after their health very well or quiet well**



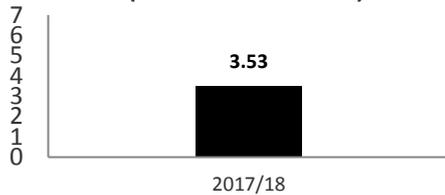
**Mortality rate per 100,000 people aged under 75 years**



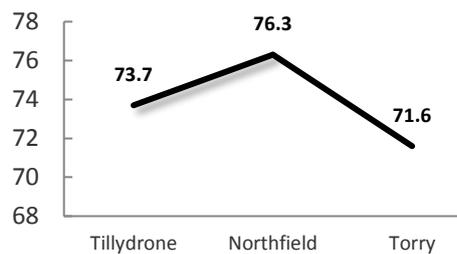
**Emergency admission rate for adults per 100,000 population**



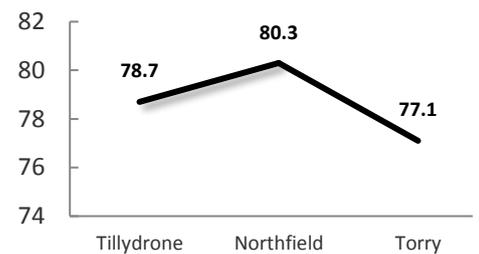
**People reporting they have influence & a sense of control (Place Standard Tool)**



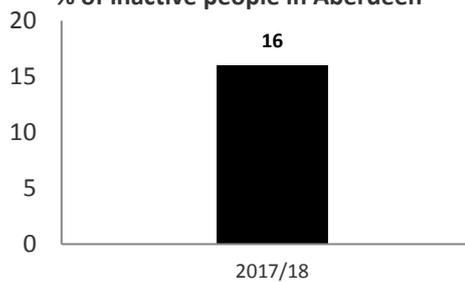
**Life Expectancy Localities (Male)**



**Life Expectancy Localities (Female)**



**% of inactive people in Aberdeen**





## Rapid Rehousing Project

### What is the Aim?

To increase by 5% the number of prisoners owed a statutory homelessness duty that are suitably rehoused within 6 weeks of release, by May 2018.

### How does this support prevention and early intervention?

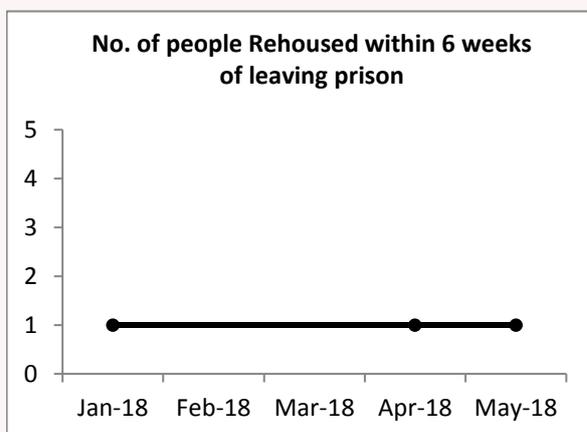
The approach has been proven to improve outcomes around tenancy sustainment, as well as key improvements around health, substance misuse, inclusion and integration, anti-social behaviour and criminal behaviour. Self-evaluation from Housing First recipients also reflects these same findings.

There is potential for substantial savings to be made from fully implementing a Housing First approach in terms of the cost to continually provide services, interventions and benefits to people that don't result in sustainable and positive housing and health outcomes.

### What changes are we currently testing?

- Assign Support Worker from prison, prior to release, to work with the prisoner
- Facilitate day release to view and sign up for property
- Convert temporary accommodation into mainstream tenancies
- Set up a Housing First Steering Group and meet weekly to review progress

### Improvement data



Early testing indicates that changes have resulted in improvement. The average homeless journey is currently 22.9 weeks. The aim is to reduce this to within 6 weeks for people leaving prison. So far three individuals leaving prison were successfully rehoused within 6 weeks, without the need for temporary accommodation.

No individuals re-housed to-date have reoffended.

# PROSPEROUS PLACE



## Priority: Empowered, resilient and sustainable communities



# What key changes have we made?

## Aberdeen Water Safety Group

A partnership group was formed in 2017/18 to work together on water safety in Aberdeen. The main purpose of the group is to help ensure Aberdeen is a place where people are safe from harm and to save lives lost to drowning through education and promotion of water safety. The Aberdeen Water Safety Group includes the RNLI (including Aberdeen Lifeboat Station), Aberdeen City Council, HM Coastguard, Royal Life Saving Society UK, Scottish Fire & Rescue Service, Police Scotland, Aberdeen Surf Life Saving Club, and Sport Aberdeen. The group are focused on ensuring the water safety message gets out to the public, to those who use the beach. The Group will also look to work to help develop a Water Safety Policy for Aberdeen City Council, linked to the Scottish response to the UK Drowning Prevention Strategy 2016-2020. This is a new type of policy and currently only two local authorities in Scotland have this in place. In addition, in partnership with the RNLI, a beach water safety campaign has been running at the beach since September 2016 where a 'Ton of Water' display on the promenade is in place to help raise safety awareness in the area. This display is simply a cube containing water and is successfully used to promote safety elsewhere in the UK.

## Purple Flag

Aberdeen became the first city in Scotland to be awarded Purple Flag accreditation in 2014 and was re-accredited for the fifth time, receiving praise for its strong partnership working. Led by business organisation Aberdeen Inspired, with support from Police Scotland, Unight, Aberdeen City Council, Street Pastors and other key stakeholders, the city has achieved the standard in recognition of its commitment to promoting a safe and secure night time economy. The Purple Flag scheme is an award managed by the Association of Town and City Management (ATCM) which looks at the wellbeing, movement, appeal and sense of place within a city centre. Cities are rewarded for their ability to showcase a variety of initiatives aimed at attracting visitors to the area during the evening.

## Poverty

### Sustainable Food City Partnership Aberdeen

The Sustainable Food City Partnership Aberdeen ([SFCPA](#)) was successfully launched in 2017 and is a cross-sector partnership, with members including; Aberdeen City Council, Community Food Initiatives North East ([CFINE](#)), NHS Grampian, Aberdeen Health & Social Care Partnership, as well as other community and voluntary organisations, local businesses, and educational institutions. SFCPA brings together key stakeholders to drive positive food change whilst making healthy and sustainable food a defining characteristic of Aberdeen city. Aberdeen hosts several food-related projects and services, ranging from; food banks addressing food poverty & insecurity, provision of meals to alleviate social isolation, development of cooking skills and promotion of healthy eating, encouraging community food growing, improvements in procurement & catering and tackling food waste.

SFCPA will encourage a co-ordinated approach to take these forward, driven by the overarching focus of the SFC Network. SFCPA will ensure key food-related challenges are shared, practical solutions explored, and best practises developed city-wide. Key achievements of 2017/18 include creating and sharing the 2017/18 Action Plan and Developing the SFCPA Food Charter.



### Anti-Poverty Strategy

In March 2017 Aberdeen City Council approved an anti-poverty strategy with the aim to create a “fairer Aberdeen that prospers for all.” The strategy sets out 10 key priorities to aid those who are disadvantaged in the city through developing training and employment opportunities, advice and support for those affected by welfare reform and reducing both food and fuel poverty. Additional priorities include increasing the supply of social and affordable housing, closing the educational gap, developing a flexible childcare service which meets the needs of those on low incomes and to remove financial barriers that may prevent pupil participation.

### Community Food Growing Programme

We have expanded our Community Food Growing Programme which provides new community growing opportunities both city wide and in priority localities of Aberdeen. In 2017/18 the Community Food Growing Fund supported three primary schools to create food growing plots, including one in a nursery school the creation of four edible green-walls in primary schools. A Community food-growing officer has been employed by CFINE to deliver a range of projects including the School Garden project which is currently ongoing. In 2017/18 the focus has been to engage with communities to grow more fruit and vegetables and supply ‘veg growing bags’ through community food hubs. Growing food locally has many health and environmental benefits and is a key driver in helping tackle food poverty, deliver sustainable food provision and improve wellbeing. All projects require significant partnership working and collaboration between public services and communities. The programme continues to be funded by £145,000 of the Council’s Non-Housing Capital Programme.

*See case study on page 39 for more information on the School Garden Project*

## Food and Fun

Provision of free school meals during school holidays is a priority improvement aim within the Local Outcome Improvement Plan for Aberdeen City. In 17/18 school meals were provided to 3 primary schools as part of a pilot across our locality areas during easter and summer holidays in 2017 with 1,734 meals delivered. The success of this award winning project has led to further expansion with 10,000 further school meals due to be delivered in 2018/19 during the holidays. The initiative funded by Aberdeen City Council, provided good food and enrichment opportunities to children outside the busy school calendar year. It aims to help alleviate hunger and support parents and those struggling with family food budgets in pressured holiday periods.

The majority of meals were provided to children entitled to free school meals. Overall satisfaction with the Food & Fun programmes was high. 98.4% of parents indicated that their child enjoyed attending. Over 40% said their child's behaviour at home was better since attending. Overall the children were happy (86%) with attending the Food & Fun summer holiday clubs. Overall, the majority of children were happy with the taste (96%), choice (87%) and amount (94%) of food on offer. Over 50% of parents said they find it harder to make ends meet during the school summer holidays. Over 80% spend more on food during the summer holidays. Almost a third sometimes find themselves without enough money to buy food. The pilot programme confirmed the importance of providing activities alongside food provision. Aberdeen City Council are utilising partner support to deliver this effectively, with local charity [CFINE](#) providing the majority of the food for the programme, and Sport Aberdeen delivering activities.

## Aberdeen in Bloom

The Aberdeen In Bloom campaign had another very successful campaign in 2017/18. Aberdeen was awarded a Gold Medal in the [Britain In Bloom](#), Champion of Champions category at the prestigious Royal Horticultural Society (RHS) Britain in Bloom UK Finals. The judges were very impressed with the city as a whole, the horticulture on show and Aberdeen's high environmental standards. Aberdeen also received a resounding 11 awards at the 51st annual Beautiful Scotland awards. The city received a Gold Award and was named as the City Category overall winner, and Aberdeen was also presented with the Royal Caledonian Horticultural Society Award for our fantastic horticulture and green spaces. The Powis Residents Group received a Gold Award and were named as the Residential Community Category overall winner. Dyce in Bloom also received a Gold Award and were overall Best Urban Community winners.

The other Aberdeen award winners were:

- Aberdeen Inspired - Silver Gilt Award
- Brighter Bucksburn - Silver Award
- Cove in Bloom – Silver Gilt Award

Aberdeen Inspired were also presented with the VisitScotland Award for Tourism for their Nuart Aberdeen Street Art Festival. The many awards and success of our campaign is due recognition for all the hard work of the many partners, community volunteers, schools and Environmental Services staff, who all contribute greatly to the campaign, throughout the year. The service is very proud of what has been achieved this year and the awards have allowed Aberdeen to showcase to the whole of the UK the horticultural excellence and community participation which makes Aberdeen such a wonderful place to live, work and visit.

## Clean Up Aberdeen

[Clean Up Aberdeen](#) is Aberdeen's campaign to involve everyone living, working and visiting in action against litter and mess. Aberdeen City Council spends over £4 million on clearing litter from Aberdeen's streets and open spaces. Everyone must work together to end this. Our campaign in 2018 has seen a series of planned events led by inspired and passionate people from all places and all backgrounds that want a beautiful and litter free Aberdeen. Clean Up Aberdeen involves communities across Aberdeen who work together with the council team to make a difference. With support from local Elected Members and the Corporate Management Team there is a real determination to change attitudes and clean up Aberdeen.



**2453** volunteers filled  
**2003** bags during  
**165** clean ups

The number of litter picking clean ups has steadily grown over the years from 30 in 2009, to 62 in 2015. In 2016 there were 161 clean ups, involving 2466 volunteers who filled 2278 bags. The 2017 Clean Up Aberdeen campaign proved a great success as regulars and new comers pitched in to rid the city of litter. Throughout the year 2453 volunteers filled 2003 bags during 165 clean ups. This success is a result of a combination of commitment and drive from leaders coupled with increased community engagement and business involvement. The campaign is real collaboration and partnership working in place.

## It's Your Neighbourhood Awards

30 community groups in the city have had their environmental improvement work recognised in the Beautiful Scotland, [It's Your Neighbourhood](#) initiative and this exceeds our aim to achieve 25 awards by 2017/18. The initiative is designed to acknowledge the work of community groups along themes of community participation, environmental responsibility and gardening achievement. It's Your Neighbourhood is a local environmental improvement campaign designed to encourage volunteer groups to pick up their shears and spades in a bid to clean up and beautify their local areas. The campaign is run by Keep Scotland Beautiful in partnership with the Royal Horticultural Society. The initiative is non-competitive and acknowledges local efforts by presenting groups with certificates based on a 1-5 level of grading. Groups are assessed on their own merits and not compared against each other. The level of achievement is based on how well the entrant group has done in terms of community participation, environmental responsibility and gardening achievement.

## Dementia Friendly City – Boogie in the bar

Boogie in the bar was introduced to Aberdeen in 2016/17, Scotland’s first dementia-friendly disco. Since then Boogie in the Bar has gone from strength to strength with a new branch being set up in Torry one of our Locality Areas. Like its sister group operating out of the Foundry Bar on Holburn Street, the Torry group will meet in a local pub - and will offer people with dementia and their partners or carers an opportunity to meet up in a fun, community setting with Alzheimer’s Scotland offering free dementia awareness training to bar staff and volunteers. The original initiative at the Foundry Bar won best Community Support Initiative at Scotland’s Dementia Awards in September 2017 and was included as a case study in our 16/17 Annual Report. The project is supported by the [Active Aberdeen Partnership](#) alongside Sport Aberdeen, [Aberdeen FC Community Trust](#), Aberdeen Health & Social Care Partnership and [Alzheimer Scotland](#).

## Living Streets Dog Fouling

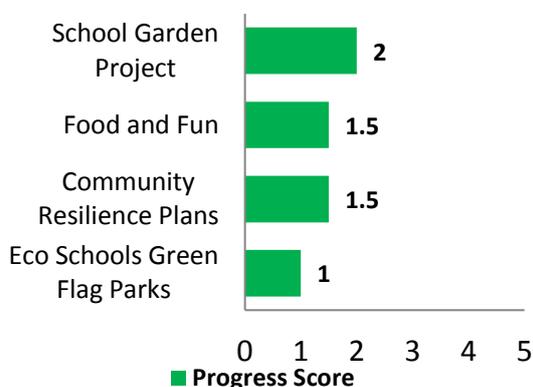
The Living Streets dog fouling project carried out in 2017/18 in Torry was a fantastic example of how we are working with local people to tackle an age-old problem for so many communities in Aberdeen. We achieved a reduction of almost 63% of fouling instances which is a positive, notable decrease over the time we ran the improvement project. The project involved working with local school children and parents to change behaviours and is now being led by a Torry Community Group. Funding of £10,000 has been allocated from Aberdeen City Council to scale up and spread the method and learning from this project to other Locality Areas. Dog fouling is a common issue in many communities and was identified by the Torry community as a priority in a recent [Living Streets Audit](#).

## Priority next steps 2018/19:

- A priority for the group is tackling food poverty, with a specific aim to reduce the number of people affected by Household Food Insecurity
- Develop community food skills and knowledge about sustainable food provision

## Improvement Projects

We have a number of improvement projects underway and we will continue to progress these over the next year.



### Improvement progress scale

1.0	Forming as an improvement team
1.5	Planning for improvement has begun
2.0	Activity, but no changes
2.5	Changes tested, but no improvement
3.0	Modest improvement
3.5	Improvement
4.0	Significant improvement
4.5	Sustainable improvement
5.0	Outstanding sustainable improvement

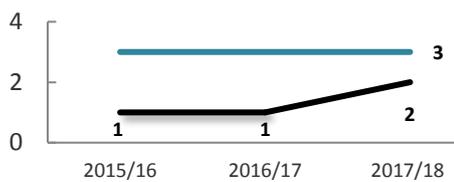
# Are our changes resulting in improvement?

— Performance — 17/18 improvement aim

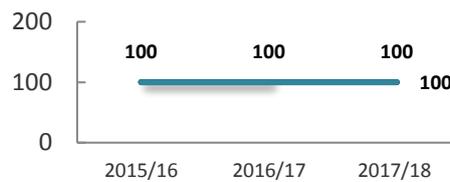
- Yes
- Getting there
- Not yet

## Safe and resilient communities

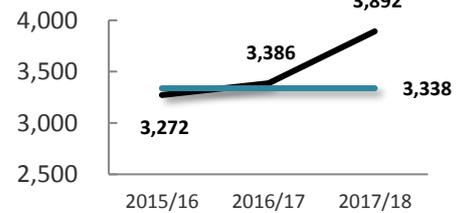
No. community groups that include Community Resilience within their local plans



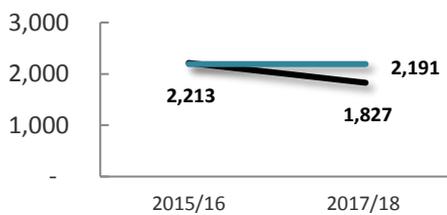
Maintain participation of all partners in Local Resilience Partnership groups and plans



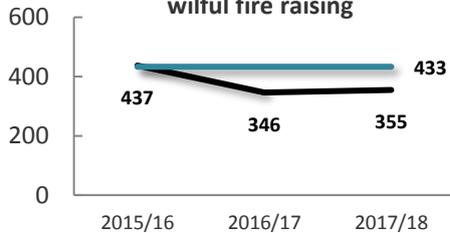
No. of Council antisocial behaviour incidents reported



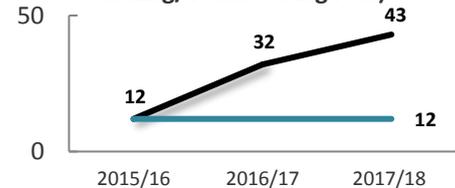
No. Police Scotland – Youth Annoyance incidents reported



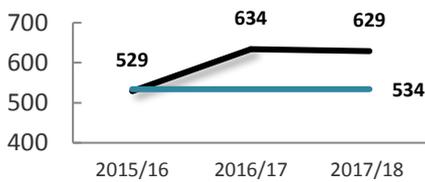
Incidences of wilful fire raising



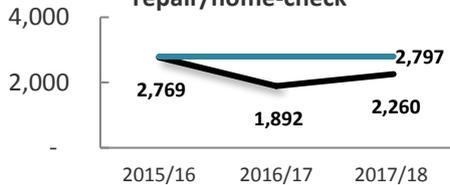
No. of young people in activity programmes who take on a coaching/volunteering role



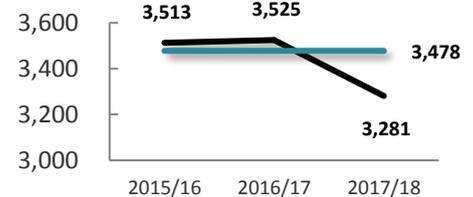
Partner referrals for home and fire safety visits around higher risk cases



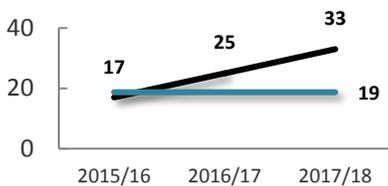
Home fire safety visits including care and repair/home-check



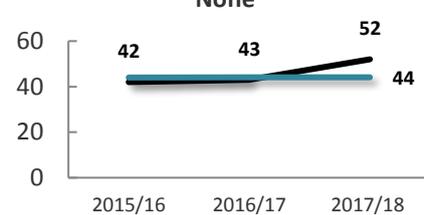
Work in partnership to reduce violent crimes



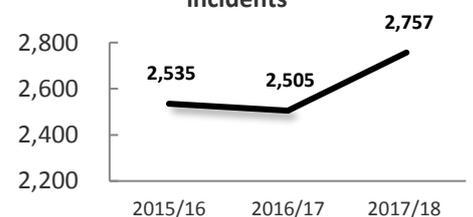
No. of participants in Unight



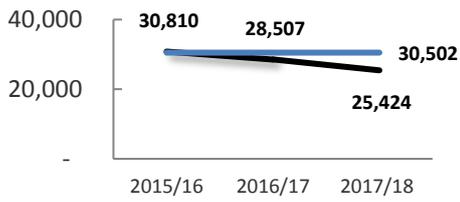
No. of participants in Best Bar None



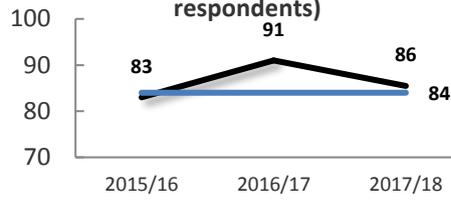
No. of domestic abuse incidents



**Work in partnership to reduce all crime across Aberdeen City**

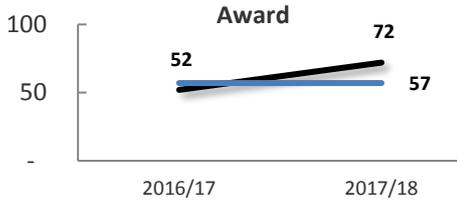


**% of people who feel safe in Aberdeen City (City Voice respondents)**

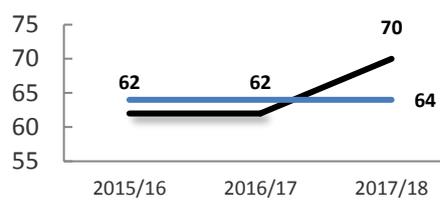


**People friendly city**

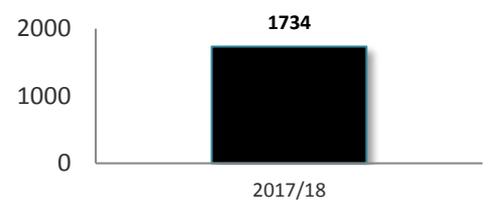
**% of Schools engaged with the Unicef Rights Respecting Schools Award**



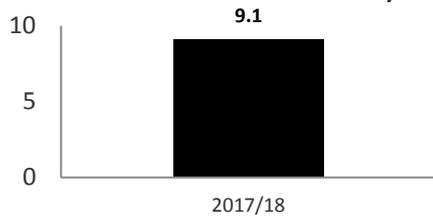
**% uptake of recreational walking**



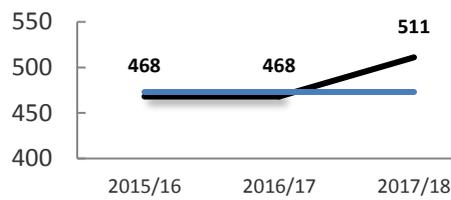
**Increase provision of meals provided during school holidays to children**



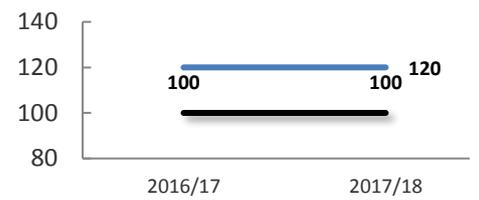
**% of people affected by Household Food Insecurity**



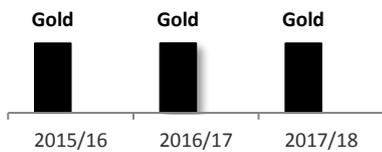
**Provision of allotments and community growing spaces**



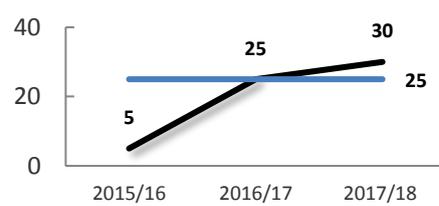
**No. of people involved in friends of parks groups**



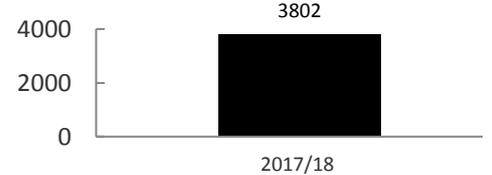
**Britain in Bloom/ Beautiful Scotland Awards Achieved**



**Increase number of 'It's your neighbourhood' awards achieved**



**Volunteers involved in Britain in Bloom and other Environmental Opportunities**





## Aberdeen School Garden Project

### What is the Aim?

To increase 'garden-time' for Aberdeen's primary school pupils, in three localities, by an average of 1 hour per child by Dec 2019.

### How does this support prevention and early intervention?

There is wide national research around the value of providing school children with food-growing opportunities and the associated health and educational benefits.

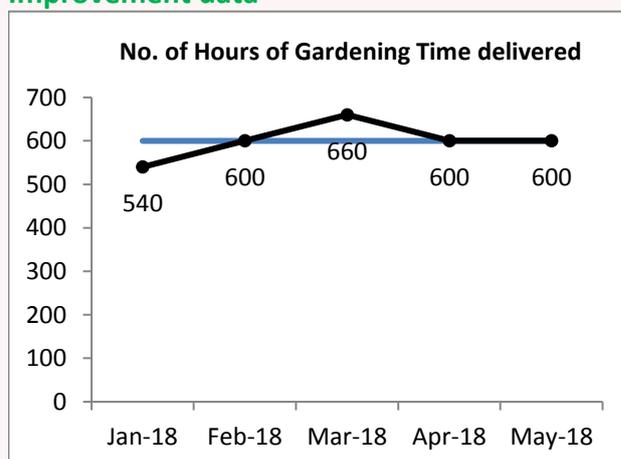
The Local Outcome Improvement Plan has the aim to create A People Friendly City by 'reducing the number of people affected by household food insecurity and increase the provision of allotments and community food growing spaces'. This project directly supports this aim as well as supporting aims in Locality Partnership Plans to 'improve health and wellbeing with increased access to healthy food.'

### What changes are we currently testing?

- Create three school gardens in three Locality Primary schools.
- Testing delivery of one hour dedicated session on garden related activities every week.
- Develop and deliver age-appropriate, garden-centred lessons which strongly link to the National Curriculum.



### Improvement data



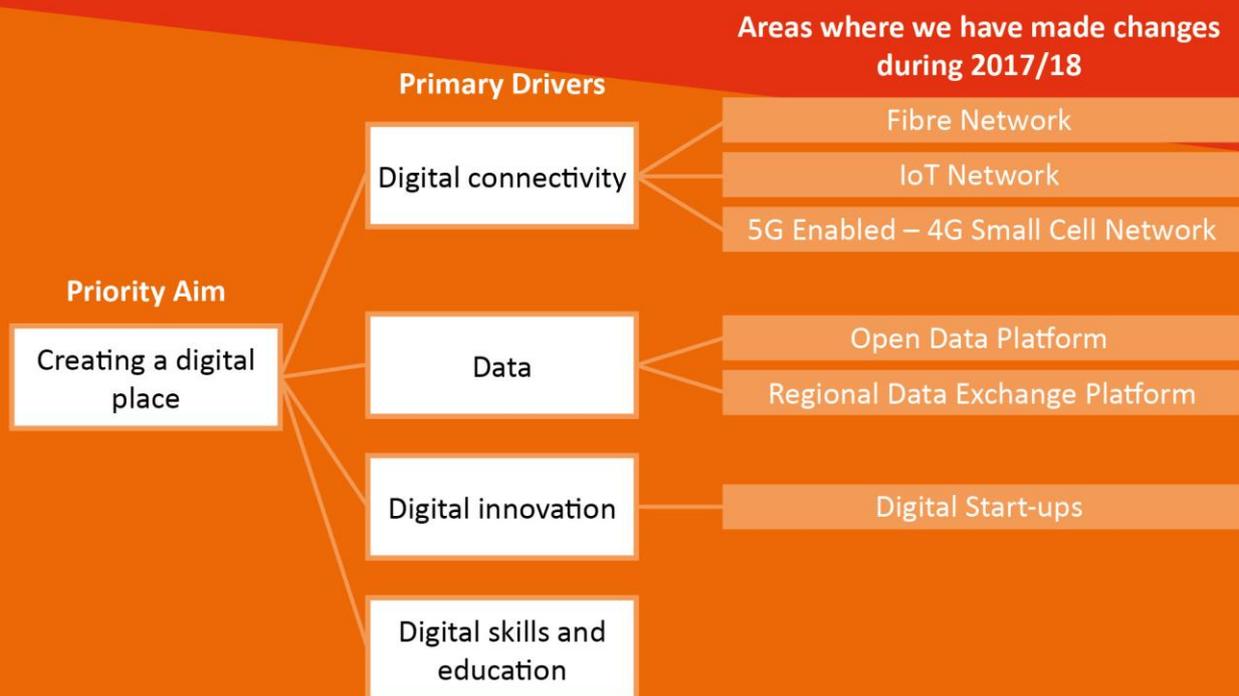
The changes tested for this project so far have resulted in an average of 600 hours of gardening time being delivered per month.

The pilot has made links with school canteen staff and the provision of school meals. Partners such as Grove Nursery and other local suppliers have contributed plants and free materials to the project.

# ENABLING TECHNOLOGY



## Priority: Creating a digital place



# What key changes have we made?

## Fibre Network

The city has secured a £40m investment from the private sector to extend the fibre network to the remaining 57 council sites and deliver 800km of fibre across the city. This will make fibre to the home accessible to approximately 90,000 homes by 2021. Fibre optic cables are used for every stage of the connection, from the customer's home or business to the internet. Vodafone will be able to provide customers with ultrafast and reliable broadband services capable of Gigabit speeds (1,000 Mbps). At present, just three per cent of UK premises have access to those levels of connectivity. Deployment of this second phase will commence in July 18.

## IoT Network

The [City Region Deal](#) will also see the roll out of a large scale IoT Network that will cover the Region and allow for the mass deployment of sensors to enable the city and Regions Smart City ambitions which will relieve traffic congestion, enable intelligent street lighting, smart waste, flood prevention and much more. Most importantly it will enhance urban living. The Outline Business Case for this was approved by the Scottish & UK Government on the 9th Feb – we aim to deliver a full business case and procurement the network by Dec 18.

## 5G Enabled – 4G Small Cell Network

Our current providers of the 4G Small Cell Network are looking to invest further in the city by extending the network across the city to include key sites such as the new £350m AECC. This will provide the city the potential to deploy 5G across the city, which has the potential to revolutionise public sector services but also diversify our economy through the growth of new technologies in the city's private sector growth industries.

## Scottish Cities Alliance (SCA) – Open Data Platform

Over the next few months the Council will see the delivery of the [Open Data Platform](#) which we have been working to deliver in partnership with 5 of the 7 city members of the SCA. This will allow for non-personal data to be collected, harvested and published on an open data platform for public and private use. This will generate insight, allow for informed decision making and improve efficiencies within the Council. Externally open data can benefit the city greatly, as entrepreneurs, SME's and private sector companies can potentially use the data to innovate and create new services and apps, etc. which can lead to economic growth and diversification.

## City Region Deal - Regional Data Exchange Platform

The data exchange platform is a large-scale repository that collects, stores, standardises, and publishes data. The exchange function facilitates the transaction of data sets between stakeholders allowing for scrutiny, analysis and application of data to generate insights, develop better predictive tools and create services and product opportunities. The types of data includes Open, private, commercial, sensor and crowd sourced data. The outline business case for this was also approved by the Scottish & UK Government on the 9th February – we aim to deliver a full business case and procurement the platform by December 18.

## Digital Start-ups

### ONE Codebase

CodeBase is the largest technology incubator in the UK and one of the fastest growing in Europe. A technology incubator is an organization that supports the development of new business ideas by providing mentorship, business services and funding connections to young tech companies. A new partnership between private sector led economic development company Opportunity North East (ONE) and leading tech business incubator CodeBase is targeting digital company start up and growth in Aberdeen and Aberdeenshire with new investment and focus on entrepreneurial growth and capitalising on specific regional opportunities to support company growth in the industrial digital space and create companies of scale with international aspirations.

### Innovation@RGU

Robert Gordon University (RGU) has launched the first funded start up accelerator programme [Innovation@RGU](#) in the North East Scotland to support entrepreneurial students, staff and recent alumni in creating new businesses with up to £10,000 of funding each. This new initiative has been funded by the Wood Foundation. The programme will launch in September each year and an external peer panel will choose the final start up teams later in the autumn. The accelerator will also link with the recently launched Innovation Skills programme, where RGU students will get access to extracurricular courses in a range of innovation topics including ideation, entrepreneurship, intrapreneurship, technology commercialisation.

### Priority next steps 2018/19:

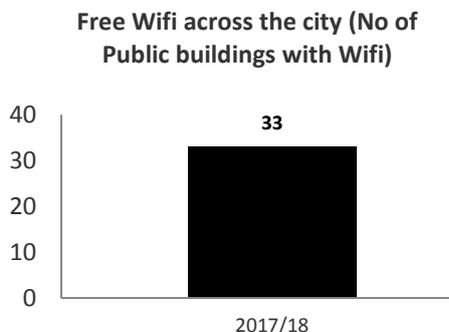
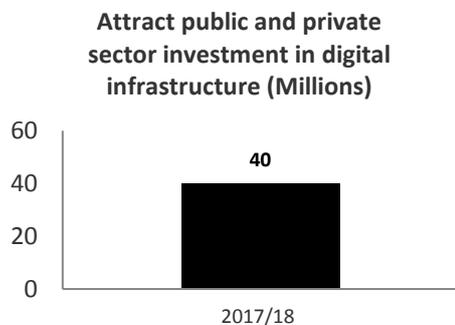
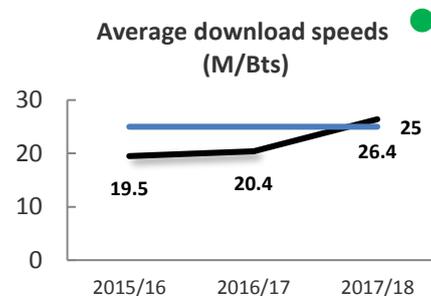
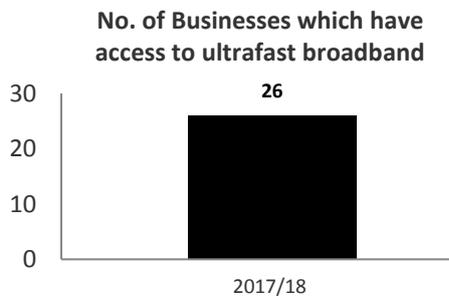
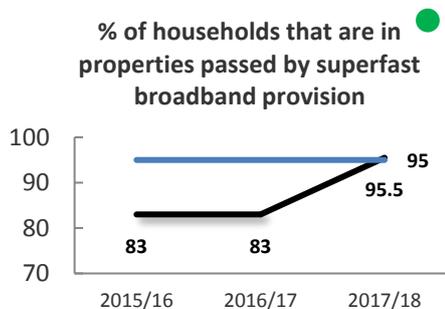
- Enhance our digital infrastructure by extending free wi-fi in the city, including our fibre network and our 4G small cell network
- Enable the delivery of Smart City projects through the IoT network
- Provide open data to public and private sectors
- Find efficiencies using IoT and Open Data
- Increase SME's and innovation in the City

# Are our changes resulting in improvement?

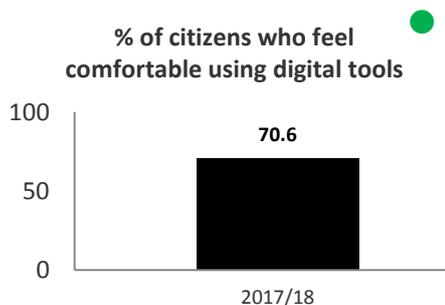
— Performance    — 17/18 improvement aim

- Yes
- Getting there
- Not yet

## Digital Connectivity



## Digital Skills and Education





## Aberdeen's full-fibre transformation

### What is a Gigabit City?

A Gigabit City is a Metropolitan area with full-fibre infrastructure capable of supporting the current and future digital needs of the entire city, including residents, the public sector, business and mobile network operators.

Aberdeen will be the first city in Scotland to receive next generation full-fibre broadband as part of CityFibres national rollout. Aberdeen was chosen as the first Scottish city because of the City's strong technology and energy sector and the benefits to the sector.

### What is full-fibre and why is digital investment important?

Full-fibre investment is especially important in the UK as our internet infrastructure is still reliant on limited copper cabling. With full-fibre infrastructure connecting directly to premises all users can enjoy the benefits of reliable gigabit-speed internet connectivity.

Internet traffic is rising by over 20% each year and with purpose built full fibre underpinning our connectivity needs Aberdeen will be primed to prosper in the information age and continue to grow and build on our reputation as one of the foremost business hubs in the UK and Scotland.

### What are the benefits for Aberdeen?

- Increased number of households that are in properties passed by superfast broadband provision
- Increased number of Businesses that have access to ultrafast broadband
- £40m of private investment from CityFibre and £51m of business benefits
- Future-proofed connectivity, with almost unlimited bandwidth
- Gigabit-internet speeds = 1000 megabits per second
- Increased productivity and cost savings for local connected businesses

### Gigabit Timeline

**Jan 2017:** Aberdeen City Council connect over 100 sites including schools, libraries & community centres

**Dec 2017:** Network extends to over 100kms as Aberdeen City Council connect another 57 sites

**Feb 2018:** FTTP expansion announced in partnership with Vodafone, extending existing network to reach nearly every home and business

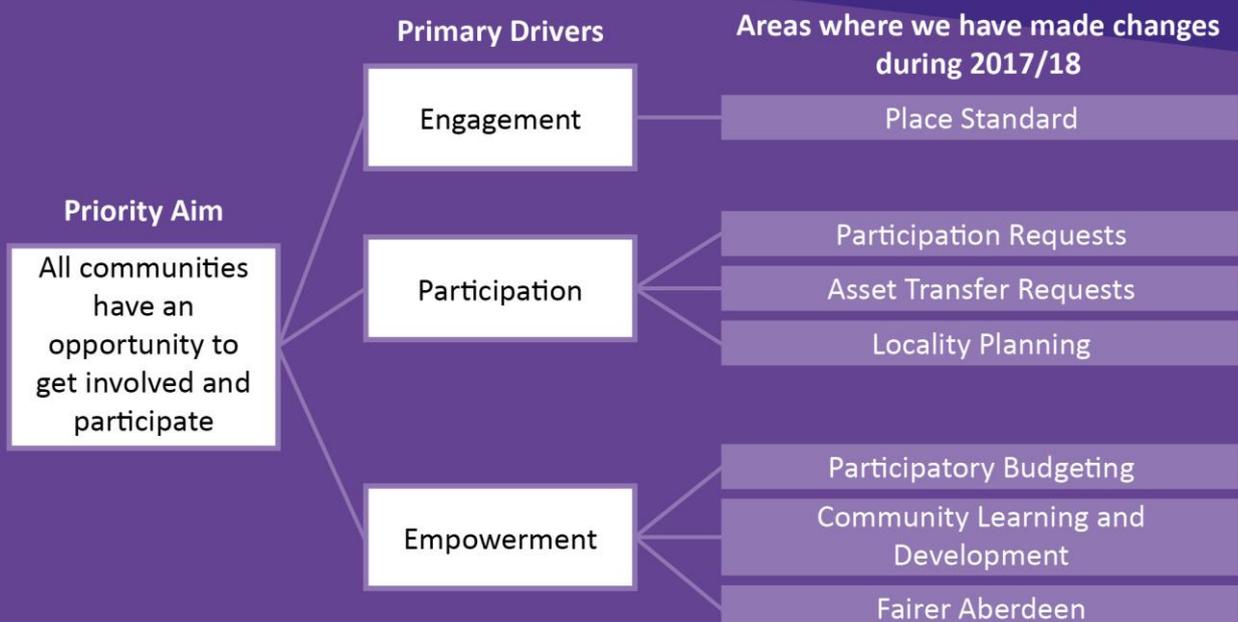
**Jul 2018:** Construction of FTTP roll-out due to begin

**Early 2019:** First homes go live with gigabit speeds

# WORKING WITH COMMUNITIES



## Engagement, Participation and Empowerment



# What key changes have we made?

## Locality Partnerships

Locality Planning is a statutory requirement of the Community Empowerment Act. It requires Community Planning Aberdeen (CPA) to identify localities, with a maximum population size of 30,000 residents, where people experience significantly poorer outcomes than other people across the city and Scotland as a result of socio-economic disadvantage. Community Planning Aberdeen identified three priority localities in Aberdeen. These are:



**Torry  
Locality**



**Middlefield, Mastrick,  
Cummings Park, Northfield and  
Heathryfold**



**Seaton, Woodside  
and Tillydrone**

Locality Partnerships were established in April 2017 to serve these communities and oversee the delivery of Locality Plans. The Locality Plans were co-produced with community residents in 2017 through discussions and events. Easy read versions of these plans have been produced and the first Annual Reports against these will be published in December 2018.

## £170,000 spent on Participatory Budgeting in 2017/18

Four UDECIDE participatory budgeting (PB) events took place in March 2018 in George Street, Castlehill, Pittodrie and the city centre and the three regenerations areas. The events were organised and delivered by steering groups consisting of residents and partners supported by community staff from Aberdeen City Council. Four events were delivered with the help of 28 volunteers, including Police Scotland Youth Volunteers. Bids for the budget were received by 125 local groups, individuals and organisations, and 389 residents voted on the proposals across all these with £70,000 made available to 40 successful projects.

Projects included setting up a farmers' market, free school summer holiday activities, Community Food sharing fridge's, support for local veterans and a funding for children's orchestra and many other projects. In Wales Street Aberdeen City Council tenants were able to have their say on how to spend £75,000 to improve their own housing blocks, with 71% of eligible properties voting. Additional funding of £30,000 has also been made available for residents in Torry to improve local unused green space.

## Participation Requests and Asset Transfer Requests

The Community Planning Partnership held an event in November 2017 with the [Scottish Community Development Centre](#) (SCDC) to promote participation requests and asset transfers in the city. The event was aimed at community group members with around 50 people attended to gain a better understanding of what their participation requests and asset transfers rights are and what the local arrangements are for supporting groups with these. There has been one formal participation request to the city which is ongoing where members of Torry Community Council, Aberdeen City Council and SEPA aim to improve a local burn in the community.

In 2017/18, three community asset transfers from groups across Aberdeen have been received or completed by the City Council. This has included a local [Men's Shed](#) who would like to make use of a former cadet hut in Peterculter as a workshop, a community church in Seaton wishing to convert a number of disused huts into a community centre and the ongoing development of a gospel hall in Fittie.

**See case study on page 50 for information on the Participation Request Project**

## Community, Learning and Development

The revised Community Learning and Development (CLD) Plan for 2018- 2021 will be in place by November 2018 and a priority over the next year is to continue to improve on engaging the community voice to assist in the governance and delivery of the CLD plan outcomes and meet national legislative duties under the Community Empowerment Act. The Partnership Forums which are responsible for the governance of the delivery of the CLD plan at local level and the National Improvement Framework priorities have been reviewed based on feedback from Education Scotland Inspections and the Partnership Forums. MARG groups have been implemented to support young people who are having difficulties in school, the support of the Education Social Worker and our partners has been paramount in this and groups are beginning to see initial successes with the young people they work with.

Working with schools continues to be a key area of delivery for the Youth Work team with 16 young people achieving Dynamic Youth Awards, 21 young people achieving Bronze Awards and 4 achieved Silver Youth Achievement Awards. In addition, 45 young people have achieved the new HI Five awards. The Adult Learning team have supported adults to achieve the following accredited Learning Awards: 12 adults have achieved their working with others SCQF level 3, 10 adults achieved ICT core skills level 2 and 12 adults achieved ICT core skills level 3, 24 adults achieved English as a Second Language for everyday life, 11 adults achieved other awards ranging from communication, adult achievement award and employability awards. The Healthy Minds team supported adults in recovery of Mental Health to achieve 6 John Muir awards and 2 SQA volunteering awards.

## Fairer Aberdeen

The Fairer Aberdeen Fund is allocated by Aberdeen City Council and aims to tackle poverty and deprivation within the city, support partners to work together to achieve outcomes and to help more residents' access and sustain employment opportunities. The funding supports initiatives and services for the most disadvantaged communities in the city. In 2017/18 £1,650,000 was made available to support this work. The priorities identified were maximising income, getting people into work, improving health and wellbeing, building stronger communities and increasing skills and creativity.

The positive outcomes from these projects have seen a reduction of families requiring support from social work, 280 people being able to move into work and 130 people getting involved in producing community media. Overall 26,702 people were involved in or benefitted from 45 funded initiatives and small grants supporting community engagement. Over 15% of the people involved were under 16 years old. 954 volunteers contributed 125,849 volunteer hours valued at over £1,727,000 more than doubling the value of the fund.

## Aberdeen City Place Standard – How good is our place?

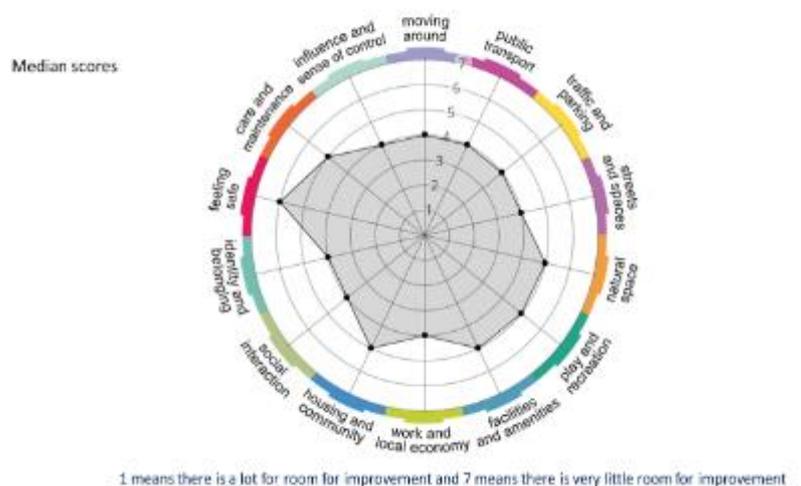
Research shows that the places where we spend our time have a big impact on our lives. The way a place looks, functions and feels can influence our health and wellbeing, and the opportunities we have access to. Improving the quality of places can help to tackle inequalities. Understanding the existing and potential strengths of a place can inform good decision making, allowing resources to be targeted to where they are most needed.

The online Place Standard data collection took place in early 2018 and a number of approaches were used by the project team to promote the tool. In Summer 2018 to Spring 2019 Focus Groups will work with Communities of interest targeting those demographics who traditionally do not participate in engagement activities. For example individuals in recovery of poor mental health, those with literacy challenges, those with disabilities and the LGBT Community. Focus groups in individual CPA localities will be held with Community Councils to be invited to be involved in organising community focus events for neighbourhoods.

### Place Standard Results:

328 online surveys were completed which will support the design and delivery of successful places and create quality development where people live.

### Aberdeen City Place Standard – How Good is Our Place?

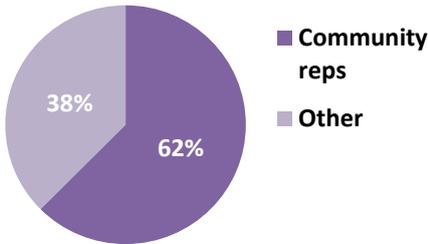


# Are our changes resulting in improvement?

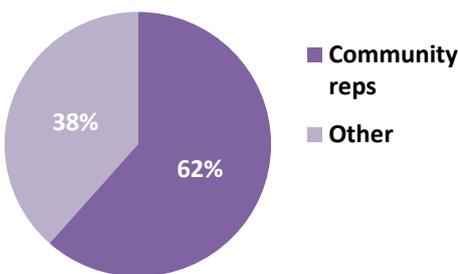
Performance      17/18 improvement aim

● Yes  
● Getting there  
● Not yet

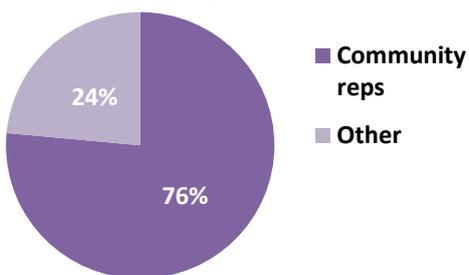
**Partnership Membership Northfield**



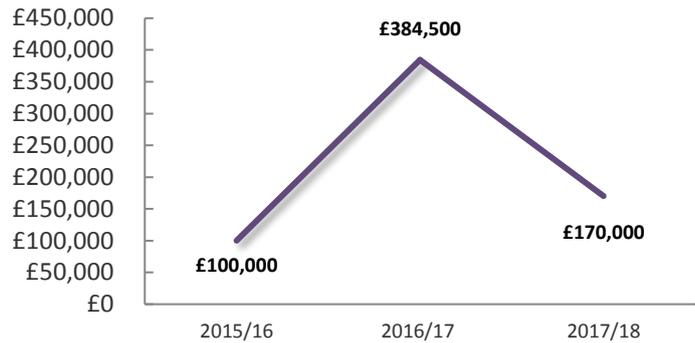
**Partnership Membership Torry**



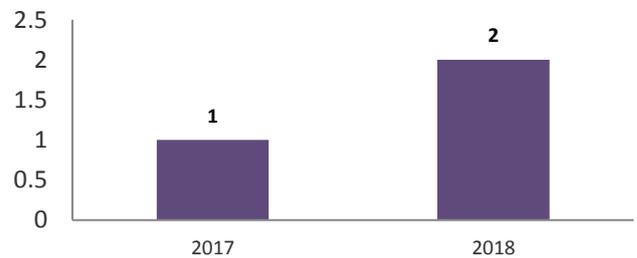
**Partnership Membership Tillydrone**



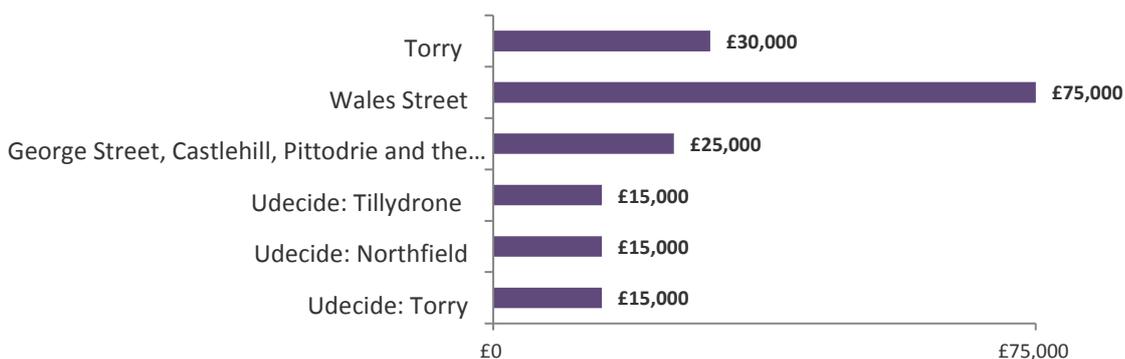
**Yearly Participatory Budget**

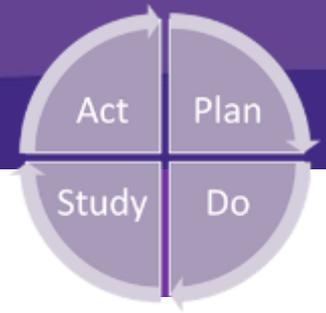


**No. of Asset Transfer Requests**



**Participatory Budget 2017/18 Breakdown**





## Participation Requests

### What is the Aim?

To support 100% of Participation Requests through to a satisfactory conclusion by all participants by December 2019.

Participation requests are a new means by which community groups can request to have a greater involvement in, and influence over, decisions and services that affect their communities and community lives.

### How does this support community empowerment?

Participation requests are another avenue that communities can use to get involved with public sector organisations.

The project improvement team involves members of local communities. The improvement project is contributing to how Community Planning Aberdeen is engaging with local communities as outlined in the LOIP. It also supports the Community Empowerment, Engagement and Participation Strategy which was approved in August 2016.

The team intend to use information gathered from a variety of documents and consultations, including the LOIP, Local Development Plan, and City Voice to identify which communities could benefit most from the initial testing of change ideas.

### What changes are we currently testing?

- Engagement events with partners such as SCDC to raise awareness of participation requests with communities
- New communication materials to advertise opportunities across the city for all partners to use which are being developed in partnership with communities.
- Using social media such as Twitter and Facebook

**Participation Requests**  
Community Empowerment (Scotland) Act 2015

**Participation Requests**  
Participation requests are a new means by which community groups can request to have a greater involvement in, and influence over, decisions and services that affect their communities and community lives.

Participation requests can help to -

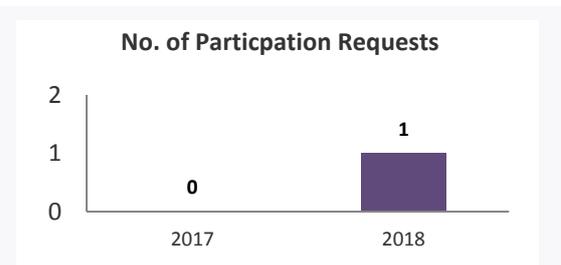
- **start a conversation** about something that matters to your community – highlighting needs, issues and opportunities for improvement
- **have your voices heard** in policy and service development
- **participate** in the design, delivery, monitoring or review of service provision
- **challenge decisions** and **seek support for alternatives** which improve outcomes

You can request to get involved where your group thinks it can make an improvement.

For more information and contact details for each organisation, please visit [www.communityplanningaberdeen.org.uk](http://www.communityplanningaberdeen.org.uk)

Community Planning Aberdeen

There has been one formal participation request to the city which is ongoing where members of Torry Community Council, Aberdeen City Council and SEPA aim to improve a local burn in the community.



# Who's who in Community Planning Aberdeen

**CPA Board and Management Group** Provides strategic leadership and direction.

<p><b>Chair CPA Board</b></p>  <p><a href="#">Councillor Jennifer Laing</a>, ACC</p>	<p><b>Vice-Chair</b></p>  <p><a href="#">Campbell Thomson</a>, Police Scotland</p>	<p><b>Chair Management Group</b></p>  <p><a href="#">Angela Scott</a>, Chief Executive, ACC</p>	<p><b>Partners involved</b></p> <ul style="list-style-type: none"> <li>• Aberdeen City Council</li> <li>• NHS Grampian</li> <li>• ACHSCP</li> <li>• Police Scotland</li> <li>• SFRS</li> <li>• Skills Development Scotland</li> <li>• North East Scotland College</li> <li>• Nestrans</li> <li>• Active Aberdeen Partnership</li> <li>• Scottish Enterprise</li> <li>• Civic Forum</li> <li>• ACVO</li> </ul>
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## Outcome Improvement Groups

**Aberdeen Prospers** Responsible for improving our economy.

<p><b>Chair</b></p>  <p><a href="#">Matt Lockley</a>, ACC</p>	<p><b>Vice Chair</b></p>  <p><a href="#">Allison Carrington</a>, SDS</p>	<p><b>Partners involved</b></p> <ul style="list-style-type: none"> <li>• Aberdeen City Council</li> <li>• Skills Development Scotland</li> <li>• North East Scotland College</li> <li>• Nestrans</li> <li>• Robert Gordon University</li> <li>• Scottish Enterprise</li> <li>• Civic Forum</li> <li>• ACVO</li> <li>• DWP</li> </ul>
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**Integrated Children's Services Board** Ensuring children are the future.

<p><b>Chair</b></p>  <p><a href="#">Rob Polkinghorne</a>, ACC</p>	<p><b>Vice Chair</b></p>  <p><a href="#">Neil Cowie</a>, North East Scotland College</p>	<p><b>Lead Contact</b></p>  <p><a href="#">James Simpson</a>, ACC</p>	<p><b>Partners involved</b></p> <ul style="list-style-type: none"> <li>• Aberdeen City Council</li> <li>• ACVO</li> <li>• Children's Hearings Scotland</li> <li>• NHS Grampian</li> <li>• Police Scotland</li> <li>• Scottish Children's Reporters Association</li> <li>• Scottish Fire and Rescue</li> <li>• ACHSCP</li> <li>• Active Aberdeen Partnership</li> <li>• Skills Development Scotland</li> </ul>
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## Resilient, Included & Supported Group Helping people live independently.

Chair	Vice Chair	Lead Contact	Partners involved
 <p><a href="#">Sandra Ross</a>, ACHSCP</p>	 <p><a href="#">Derek McGowan</a>, ACC</p>	 <p><a href="#">Gail Woodcock</a>, ACHSCP</p>	<ul style="list-style-type: none"> <li>• Aberdeen City Health and Social Care Partnership</li> <li>• Aberdeen City Council</li> <li>• ACVO</li> <li>• NHS Grampian</li> <li>• Scottish Fire and Rescue Service</li> <li>• Police Scotland</li> <li>• Alcohol and Drugs Partnership</li> <li>• Active Aberdeen Partnership</li> </ul>

## Community Justice Group Improving outcomes for people involved in the justice system.

Chair	Vice Chair	Lead Contact	Partners involved
 <p><a href="#">Angela Scott</a>, ACC (Interim)</p>	 <p><a href="#">Elaine Logue</a>, Police Scotland</p>	 <p><a href="#">Val Vertigans</a>, ACC</p>	<ul style="list-style-type: none"> <li>• Aberdeen City Council</li> <li>• Health and Social Care Partnership</li> <li>• Crown Office &amp; Procurator Fiscal</li> <li>• NHS Grampian</li> <li>• Police Scotland</li> <li>• Scottish Courts and Tribunals</li> <li>• Scottish Fire and Rescue</li> <li>• Scottish Prison Service</li> <li>• Skills Development Scotland</li> <li>• ACVO</li> <li>• Alcohol and Drugs Partnership</li> <li>• Civic Forum</li> <li>• Active Aberdeen Partnership</li> <li>• Community Justice Scotland</li> </ul>

## Alcohol and Drugs Partnership Tackling issues arising from substance misuse.

Chair	Vice Chair	Lead Contact	Partners involved
 <p><a href="#">Richard Craig</a>, Police Scotland</p>	<p><a href="#">Alex Purdie</a>, SFRS</p>	 <p><a href="#">Simon Rayner</a>, ADP</p>	<ul style="list-style-type: none"> <li>• Police Scotland</li> <li>• Aberdeen City Health and Social Care Partnership</li> <li>• Aberdeen City Council</li> <li>• NHS Grampian</li> <li>• ACVO</li> <li>• Scottish Fire and Rescue Service</li> <li>• Scottish Prison Service</li> <li>• Active Aberdeen Partnership</li> <li>• Alcohol and Drugs Partnership</li> <li>• Aberdeen in Recovery</li> <li>• Civic Forum</li> <li>• Aberdeen in Recovery</li> </ul>

## Sustainable City Group Creating a safe, attractive, welcoming environment.

<p><b>Chair</b></p>  <p><a href="#">Jillian Evans</a>, Public Health, NHS Grampian</p>	<p><b>Vice Chair</b></p>  <p><a href="#">Gale Beattie</a>, ACC</p>	<p><b>Lead Contact</b></p>  <p><a href="#">Kelly Wiltshire</a>, Nestrans</p>	<p><b>Partners involved</b></p> <ul style="list-style-type: none"> <li>● Aberdeen City Council</li> <li>● Active Aberdeen Partnership</li> <li>● ACVO</li> <li>● CFINE</li> <li>● Civic Forum</li> <li>● NHS Grampian</li> <li>● Police Scotland</li> <li>● Scottish Fire and Rescue Service</li> <li>● Sport Aberdeen</li> <li>● Nestrans</li> <li>● SEPA</li> <li>● Scottish Natural Heritage</li> </ul>
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## Digital City Group Delivering innovative ways to utilise digital technologies.

<p><b>Chair</b></p>  <p><a href="#">Andrew Howe</a> Chief Officer Digital, ACC</p>			<p><b>Partners involved</b></p> <ul style="list-style-type: none"> <li>● Aberdeen City Council</li> <li>● Aberdeen City Health and Social Care Partnership</li> <li>● Police Scotland</li> <li>● NHS Grampian</li> <li>● Scottish Fire and Rescue Service</li> <li>● ACVO</li> <li>● Civic Forum</li> <li>● NESTRANS</li> <li>● University of Aberdeen</li> <li>● Active Aberdeen Partnership</li> </ul>
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## Community Engagement Group Bringing the community perspective.

<p><b>Chair</b></p>  <p><a href="#">Darren Riddell</a>, SFRS</p>	<p><b>Vice Chair</b></p>  <p><a href="#">Jonathan Smith</a>, Civic Forum</p>		<p><b>Partners involved</b></p> <ul style="list-style-type: none"> <li>● Scottish Fire and Rescue Service</li> <li>● Aberdeen City Council</li> <li>● Police Scotland</li> <li>● NHS Grampian</li> <li>● ACVO</li> <li>● Active Aberdeen Partnership</li> <li>● Civic Forum</li> <li>● Health and Social Care Integration Joint Board</li> <li>● Community Council Forum</li> <li>● Locality Partnerships</li> </ul>
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## Civic Forum Giving the community a voice.

Community Planning Board: Jonathan Smith	Community Planning Management Group: Lavina Massie	Community Engagement Group: Jonathan Smith (Vice Chair)	Fairer Aberdeen: Jonathan Smith, Arthur Forbes	Sustainable City Group: Arthur Forbes
Aberdeen Prospers: Jonathan Smith, Lavina Massie	City Centre Masterplan Reference Group: Arthur Forbes, Lavina Massie	Resilient, Included and Supported: Norma Grant	Community Justice: Faith-Jason Robertson-Foy, David Henderson	Alcohol and Drugs Partnership: Fay Robertson

## Locality Partnerships Responsible for delivering our three Locality Plans.

<p><b>Torry</b></p>  <p><a href="#">Jo Mackie</a>, Locality Manager</p>	<p><b>Tillydrone, Seaton, Woodside</b></p>  <p><a href="#">Paul Tytler</a>, Locality Manager</p>	<p><b>Northfield, Mastrick, Middlefield Heathryfold, Cummings Park</b></p>  <p><a href="#">Martin Smith</a>, Locality Manager</p>	<p><b>Partners involved</b></p> <ul style="list-style-type: none"> <li>• Community Representatives</li> <li>• Community Council Forum</li> <li>• Elected Members</li> <li>• School Headteachers</li> <li>• Youth Council</li> <li>• Aberdeen City Council</li> <li>• Police Scotland</li> <li>• NHS Grampian</li> <li>• ACVO</li> <li>• Active Aberdeen Partnership</li> <li>• Scottish Fire and Rescue Service</li> <li>• Aberdeen City Health and Social Care Partnership</li> </ul>
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## Community Planning Team Provides strategic support to Partnership colleagues.

<p><b>Community Planning Manager</b></p>  <p><a href="#">Michelle Cochlan</a></p>	<p><b>Community Planning Development Officer</b></p>  <p><a href="#">Elsie Manners</a></p>	<p><b>Performance and Improvement Officer</b></p>  <p><a href="#">Guy Bergman</a></p>	<p>For all enquiries in relation to this report, or about Community Planning Aberdeen, please contact the Team by emailing: <a href="mailto:communityplanning@aberdeencity.gov.uk">communityplanning@aberdeencity.gov.uk</a> or visit <a href="http://www.communityplanningaberdeen.com">www.communityplanningaberdeen.com</a></p>
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# APPENDIX 1 – Narrative on current levels of improvement

## PROSPEROUS ECONOMY: Aberdeen Prospers

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
<b>Investment in infrastructure</b>						
Increase % occupancy in city centre premises	90.3%	90.7%	90.8%	90%	●	The occupancy rate has remained relatively stable between the October 2016 baseline and July 2017. City Centre vacancy rates have been in decline since peaking above 10% in early 2017.
Increase number of destinations served by Aberdeen airport	48	55	55	52	●	The number of destinations served has remained static in 17/18. The indicator now includes all scheduled and holiday charter destinations served.
Increase number of passengers using Aberdeen airport	2.9m	2.7m	2.8	3.0m	●	The number of passengers increased slightly in 17/18. The indicator now includes passengers from all scheduled and holiday charter destinations served.
Number of vessels arriving at Aberdeen harbour	7,428	6,438	6,775	7,600	●	The number of vessels arriving has increased slightly in 17/18.
Reduce journey times between key locations within the north east (Total Journey time across 12 journeys)	12hrs 05 mins (April 2012)	10hrs 25 mins (March 2017)	10hrs 56 mins (May 2018)	09hrs 40 mins (-20% 2020/21 aim)	●	Journey times have reduced by 14% since 2012 with this measure being on track to achieve a 20% reduction by 2020/21.
Reduce per capita local carbon emissions	5.8 tonnes	TBC	TBC	5.5	TBC	2016/17 and 2017/18 data is not yet currently available.
Number of hydrogen vehicles	10	28	30	20	●	We anticipate a rise due to further development of hydrogen technology in 2018/19 with additional hydrogen vehicles being deployed, including several hydrogen cars and vans to various CPP partners and Co-wheels car club, another two hydrogen-diesel waste trucks and 10 new hydrogen buses working with First Bus and Stagecoach as part of the JIVE project.
Increase the % of people cycling as main mode of travel	-	3%	3%	4%	●	There has been no change in the % of people cycling as a main mode of travel. The data source is City Voice - this question was included from 2016/17.
Increase in satisfaction levels with city's green spaces	-	44%	70%	50%	●	There has been an increase in the level of satisfaction with the city's green spaces with the 2017/18 aim being met. The data source is City Voice - this question was included from 2016/17.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes ● Getting there ● Not yet	
Take up of commercial office space (square feet)	401,000	279,000	468,000	0.5m	●	Office take-up reached 468,000 sq. ft by year end, a total that, although 18% below the 10-year annual average, reflects a 68% increase when compared to 2016. Take up in 2017 has risen during a period of increasing office supply entering the market.
Decrease in supply of derelict land (hectares)	15.25h	13.2h	TBC	15h	TBC	2017/18 data is not yet currently available.
Decrease in supply of vacant land (hectares)	16.84h	16.9h	TBC	16h	TBC	2017/18 data is not yet currently available.
Footfall in Aberdeen's Business Improvement District	-	30,851,700	29,243,566	31,160,217 (+1%)	●	These figures represent Annual Footfall where previous figures represented a monthly average for the year. Footfall has fallen slightly. This is likely related to the downturn in the oil and gas sector spreading through the retail sector of the economy.
Increase % of people accessing city centre using travel other than car	-	52%	59%	53%	●	The data source is City Voice - this question was included from 2016/17 and measures the number of people who used a travel method other than a car at least once a week.
<b>Innovation</b>						
Maintain Aberdeen's high position in number of patents per head of population	Top 4 in UK	Placed 6th in the UK	Placed 5th in UK	Top 4 in UK	●	Aberdeen is a highly ranked city for patents and this has improved to 5th position.
Improve employment in growth sectors of life sciences	900	625	TBC	900	TBC	Employment within Life Sciences in Aberdeen City & Shire declined from 900 to 625 between 2015 and 2016.
Improve employment in growth sectors of food, drink and agriculture in City and Region	15,600	15,490	TBC	17,000	TBC	Employment within the Food and Drink (Excluding SIC 01 Agriculture) in Aberdeen City & Shire declined slightly to 15,490 between 2015 and 2016.
% of household waste that is recycled	38.2%	38.1%	TBC	39%	TBC	2017/18 data is not yet currently available.
% of partnership fleet low carbon vehicles	-	-	TBC	(+1%)	TBC	The number of low carbon vehicles registered in the city rose by 38% from 227 in 16/17 to 313 in 17/18. This could be due to greater awareness and availability of electric vehicles and charging infrastructure.
Increase energy production from other renewable technologies	-	-	TBC	+1%	TBC	Currently under development. Metric and data still to be confirmed.
Increase business gateway start up numbers (City and Shire)	1,163	1,000	1,227	1,186 (+2%)	●	Numbers of business gateway start-ups fell slightly in 2016/17 but have increased in 2017/18. There were fewer financial resources allocated to business gateway start-ups in 2016/17.
Business gateway "Growth companies" accepted into Scottish Enterprise's Growth Pipeline	41%	59%	55%	43%	●	There has been a slight decrease in the % of companies have been accepted on to the growth pipeline in 17/18.
Number of FDI projects as measured by Ernst and Young	9	16	14	10	●	Foreign Direct Investment projects in Aberdeen have increased in line with the increase in FDI projects across Scotland. Scotland is an attractive venue for FDI in the UK.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving? ● Yes ● Getting there ● Not yet	
<b>Inclusive economic growth</b>						
% of Economic Footprint recommendations implemented	-	-	TBC	30%	TBC	We will update this indicator in due course as recommendations are implemented. Current Actions are: All public-sector partners to complete footprint proforma (March 2018). Action plan to be agreed and implemented, with clear focus on Improvement objectives (June 2018). Baseline evidence agreed (June 2018). Annual review of progress (June 2019).
Improve hotel occupancy rates	56.6%	63.2%	62.5%	60%	●	Hotel occupancy rates fell from 2015 but have since stabilised in the last year. This has coincided with the downturn in the oil and gas sector. Room rates have fallen more than occupancy rates as hotels have increasingly targeted the tourism sector. Average hotel occupancy was low throughout 2017, although rates were at 70.3% in Q3 2017.
Increase tourists to Aberdeen	806,000	TBC	TBC	+5%	TBC	The statistics are sourced from the Great Britain Tourism Survey (GBTS) and International Passenger Survey (IPS). 2016/17 and 2017/18 data is not yet currently available.
Increase GVA of tourism sector in Aberdeen	400m	TBC	TBC	+5%	TBC	The source of this is the Scottish Government Growth Sector data. 2017/18 data is not yet currently available.
Increase the % of those achieving a modern apprenticeship of all those leaving an MA	75% (City and Shire)	TBC	TBC	76%	TBC	This is Regional Skills Assessment data. 2016/17 and 2017/18 data is not yet currently available.
Increase educational attainment at NVQ4 and above of resident population	47%	52.6%	51.7%	50%	●	Educational performance is stable at the NVQ4 level. Compared to Scotland, Aberdeen City has a higher proportion of its workforce who are qualified to NVQ4 and above (51.7% in Aberdeen and 43.9% in Scotland).
Increase proportion of young people achieving successful destinations post-school	92% (City and Shire)	TBC	TBC	+1%	TBC	This is Regional Skills Assessment data and the 2015 data has now become available. 2016/17 data is not yet available and will be available in December 2018.
Reduce proportion of (employers) reporting skills gaps	14% (City and Shire)	TBC	TBC	10%	TBC	This is Regional Skills Assessment data and the 2015 data has now become available. 2016/17 data is not yet available and will be available in December 2018.
Increase proportion of businesses that report investing in on-the-job training, technical or job-specific training	-	-	TBC	+2%	TBC	Currently under development. Metric and data still to be confirmed.
Monitor success of ESF Employability Pipeline to increase economic activity	-	-	TBC	TBC	TBC	2017/18 data is not yet currently available.
Build at least 415 affordable houses a year	214	117	367	415	●	The 15/16 baseline figure was changed from the 415 which was the LHS target originally published in the LOIP. During 2016/17 the available funding and opportunities for development fell short of the aim of 415. However, 2017/18 has already seen 367 affordable completions.
Build 1094 houses a year <sup>1</sup>	825	640	TBC	1094	TBC	The 15/16 baseline figure was changed from the 1094 which was the Housing Needs Demand Assessment target originally published in the LOIP.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
<b>Internationalisation</b>						
Increase number of new jobs created from completed inward investment projects	170	203	TBC	173 (+2%)	TBC	Scottish Development International have dealt with an increasing number of inward investment projects in 2016/17 with an associated increasing number of new jobs.
Work with Visit Aberdeenshire to develop metrics to monitor and improve promotion and marketing of Aberdeen	-	-	TBC	-	TBC	Visit Aberdeenshire are developing a tourism strategy which will include appropriate metrics the end of financial year 2017/18. We propose to select appropriate measures from these metrics to be measured from 2018/19.
Improve times to and from Aberdeen airport by: Road Rail Bus	-	-	TBC	-	TBC	Currently under development. Metric and data still to be confirmed.
Increase number of rail passengers arriving at Aberdeen station	3.46m	3.06	TBC	3.53m (+2%)	TBC	We have 2016/17 baseline data, but 2017/18 data is not yet currently available.
Increase amount of freight arriving at Aberdeen harbour (Tonnes)	4.4m	3.8m	TBC	4.5m (+2%)	TBC	Fall in freight arrival is at a UK level. In 2016 Total tonnage decreased by 3% to 484.0 million tonnes. Coal handled showed the biggest decline of any cargo category more than halving to 12.0 million tonnes. Liquid bulk goods which account for 40% of total tonnage decreased by 2%. Crude oil handled has halved since 2000 to 87.1 million.
Increase number of inward trade delegations supported by ACC	30	22	TBC	32	TBC	2017/18 data is not yet currently available.
Improve attitudes of businesses from Aberdeen, and of those wishing to do business here, on readiness to do business in Aberdeen	-	-	-	+2%	TBC	Currently under development. Metric and data still to be confirmed.
Increase footfall at Aberdeen tourist attractions	TBC	TBC	TBC	+2%	TBC	Data is not yet currently available.
Improve number of national and international events at AECC by 10%	TBC	TBC	TBC	+2%	TBC	2017/18 data is not yet currently available. We expect this to increase in the future when we move to the new facility TECA (The Event Complex Aberdeen.)

## PROSPEROUS PEOPLE – Children are our Future

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes ● Getting there ● Not yet	
<b>Children have the best start in life</b>						
Increase number of available early learning and childcare places: Places in local authority setting Other setting	- -	3,566 6,738	3,566 6,866	TBC TBC	TBC TBC	87.5% of eligible families have access to early learning and childcare places. The revised and re-structured Best Start in Life Outcome Group is leading partnership developments on the expansion of early learning and childcare. We are providing More places are becoming available and the group continue to support the ELCC expansion. The combined percentage of registered and funded allocations against the eligible 3 and 4-year-old population has increased to 87.5%, representing a four year high. Our aim is to increase the number of places by 40% by 2020/21.
% of positive evaluations of Quality Reference Indicators from Education Scotland and Care Inspectorate inspection reports of local authority and partner provider, primary and secondary schools and Early Learning Centres per financial year	96%	95.5%	95.8%	95%	●	The % of positive evaluations increased to 95.8% in 2017/18. There were a reduced number of inspections carried out in 2016/17 but the percentage of establishments achieving satisfactory or above ratings for each core Quality Reference Indicator (equating to a positive evaluation) increased.
Increased satisfaction of parents with ELCC services (proportion of parents surveyed indicating that they are 'happy' with the service)	90.1%	95.0%	95.2%	93.1%	●	According to an Out of School Care Survey undertaken in 2018, 95.2% of parents were satisfied and happy with the quality of the care their children receive in out of school care. A similar survey with parents of younger children will be carried out in in 2019 to ascertain their views.
Improve Recruitment [Increase in number of staff entering early learning and childcare sector] Data based on a Training Needs analysis	1,208	1,115	1,115	TBC	TBC	In order to deliver the expansion of ELC by 2020, we require a highly skilled workforce and we estimate that we will require an additional 300 practitioners in ELC settings across the city to deliver our expanded ELC offer by August 2020. This Aberdeen City: Workforce Delivery Plan updates on current developments and sets out our local Action Plan for how we intend to recruit and retain a highly skilled workforce in the city. Our target is to increase the number of staff entering the ELC sector by 150 in 2018/19 and 2019/20 to increase to 300 by 2020/21.
Increase in number of staff undertaking qualifications to improve quality and meet SSSC requirements: Support workers Practitioners Lead practitioners Managers	50% 86% 25% 19%	50% 89.4% 79.5% 59.2%	50% 89.4% 79.5% 59.2%	70% 90% 50% 50%	● ● ● ●	The Workforce Development and Expansion Funding has been targeted towards staff that need a qualification to meet SSSC registration requirements. This has seen an increase in the number of Lead Practitioners and Managers undertaking qualifications. Currently meeting or exceeding targets with exception of Support workers. The improvement activity planned and delivered within the Workforce Delivery Plan will lead to an increase in the number of workers qualified at all levels.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes ● Getting there ● Not yet	
Increase the no. of Me2 places available with a view to meeting 100% of demand	110	167	213	220	●	Currently we provide holistic Early Learning and Childcare Services to 213 eligible 2 year olds and their families through a range of providers. There has been year on year increases in uptake of Me2 places, however we continue to proactively promote this service to ensure provisions meets demand.
Increase in % of babies exclusively breastfed at 6-8 week review	36.1%	36.4%	36.8%	-	TBC	Breast feeding rates across the city have seen a slight increase. This has been supported by breast feeding initiatives in target areas of regeneration. These areas have seen a significantly increase in breastfeeding rates from 27% to 32%. The 2020/21 aim is that 46% of babies are exclusively breastfed at the 6-8 week review. The <a href="#">Breastfeeding Welcome</a> initiative has been identified as best practice.
Decrease in smoking during pregnancy (3 year rolling average)	14.1%	14.1%	14.1%	-	TBC	The 2020/21 aim is that there is a 7% reduction in smoking during pregnancy.
Improvement in child dental health [% of P1 children receiving a 'low risk' letter from basic inspection]	67.2%	69.4%	TBC	69.5% (Current Scottish rate)	TBC	2017/18 data is not yet currently available.
<b>Children are safe and responsible</b>						
Reduce the number of young people in out of Authority Places	42	33	34	38 (-10%)	●	For 2017/18 the average number of looked after children who were looked after in a residential placement out with the City was 34. This has met and improved on the 10% reduction target set in 2015/16.
Ensure CP re-registration rates will be in line with the national average	Ab: 25% Scot: 16%	Ab: 20% Scot: 17%	Ab 22% Scot 16%	TBC	●	The Scottish average for children with a previous history of registration is 16%. The level of reregistration for Aberdeen City is 22%.
Increase in % of children's plans assessed as good (Currently in development)	-	-	TBC	TBC	TBC	These two metrics are currently in development with the previously mentioned APPA app being part of the process which will enable young people to become more involved in the development and review of their plans as well as yield important data on the wellbeing of young people on a Child's Plan.
Monthly Reviews of Children's Plans	-	-	TBC	TBC	TBC	
Reduce youth crime (No. of young people who were accused in relation to multiple CrimeFiles)	262	198	136	170	●	The focus on youth crime, has seen a further drop in offending. The number of young people who were accused in relation to multiple CrimeFiles has dropped from 262 in 2015/16 to 136 in 2017/18 and the number accused in relation to single CrimeFiles has dropped from 602 to 522, meeting our 2017/18 reduction targets in the LOIP.
Reduce youth crime (No. of young people who were accused in relation to a single CrimeFile)	602	559	522	587	●	
Reduce exclusion rates (per 1000 pupils)	40	47.6	TBC	35	TBC	The rate of 47.6 (per 1,000 population) is significantly higher than the rate for Scotland of 26.9. 2017/18 data is expected in December 2018.
Increase no. young people engaged in diversionary activity programmes	-	-	TBC	+2%	TBC	This measure will be reviewed in line with the review of the Youth Justice Strategy.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes ● Getting there ● Not yet	
<b>Children are respected, included and achieving</b>						
Number of School S&Q, VSE HMle reports identifying pupil participation as a key area of strength	TBC Dec 17	TBC Dec 17	-	+10%	TBC	Data is not yet currently available.
Increase no. of established forums whereby young people can participate in youth democracy	TBC Dec 17	TBC Dec 17	-	+10%	TBC	Data is not yet currently available.
Percentage of pupils identified as having an additional support need educated in their local community	80%	90%	65.8%	85%	●	Narrative to follow.
Reduction in Number of young People with ASN being transported	559	545	469	500	●	Narrative to follow.
Decrease no. of LAC educated out with the local authority (snapshot June 16, subject to variances in total LAC population size)	232	241	TBC	200	TBC	2017/18 data is not yet currently available.
Improve Proportion of Positive School Inspection Outcomes (Quality Indicators/Early Years, Primary, Secondary and Special Schools combined) <sup>2</sup>	91.6%	50%	77%	93%	●	This is a revised wider metric, incorporating Education Scotland evaluation outcomes from early years, primary, secondary and special school provision and, as such, the outcome is not directly comparable with previous year data. There were a total of 4 establishments inspected with three of these combining evaluations of both nursery and primary provision, resulting in seven setting inspection outcomes. From these inspections, a total of 20 from 26 QRI evaluated resulted in a grading of Satisfactory and above.
Reduce Attainment Gap between highest and lowest achieving 20% (Tariff Scores)	1,752	1,678	1,621	1,700	●	The City's Average Tariff Score outcomes for both the lowest and highest 20% of candidates have experienced a reduction on 2016. However, this doesn't show the significant closing of the Average Tariff Score gap between these two cohorts within the City. This sustains a continuous four year period over which the differential between the two cohorts, based on the new CfE measures has recorded an improvement.
Increased LAC Attainment (% of LAC achieving Literacy and Numbers at SQF Level 4 or above)	28%	28%	57%	33%	●	The focus in the work streams on this topic are directed at improving the administrative support to ensure that the appropriate professionals have the right info to provide immediate and bespoke support for individual LAC children. They are seeking a technological solution to this via SEEMiS and Care First (the school and social work databases)
% of teachers improving awareness of equality and diversity through CPD (Survey to be developed)	TBC Dec 2017	TBC Dec 2017	TBC	+10%	TBC	2017/18 data is not yet currently available.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Increase in the proportion of young people entering positive destinations upon leaving school (Initial SLDR survey)	90.1%	90.3%	90.8%	93.1%	●	The outcome for initial destinations of school leavers (S4-S6 only) from the 2016/17 academic year was marginally above that in the two previous years. The proportion of leavers in Higher and Further Education destinations has fallen to 72% from 73%, as a result of fewer leavers attaining a university entrance, although the City remains in the upper quartile of authorities for this combined measure. 15% of leavers were Employed at the survey point, the same as in the prior year and the proportion of leavers in a Training destination remained unchanged at 2%. The proportion of leavers who were recorded as being in Unemployment (either seeking or not seeking employment) remained at 8%, albeit that numbers of those who were unemployed and seeking work rose to 131 (8%) from 117 (7%)
Increase in the proportion of young people from deprived areas entering positive destinations upon leaving school (Initial SLDR survey)	82.6%	83.9%	83.6%	83.6%	●	This measure has achieved the 2017/18 aim to increase the proportion of young people from deprived areas entering positive destinations.
Increase in % of young people progressing into a positive destination on completion of an Activity Agreement	77%	78.4%	88.9%	79%	●	At conclusion of the fiscal period, a total of 32 of the 36 (88.9%) participants engaged by the Activity Agreement team in the previous 12 months were recorded as being in a positive destination on completion of the engagement period. This represents a significant rise in the proportion of young people experiencing a positive outcome as a result of this intervention and exceeds the 2017/18 aim.
Increase in the proportion of 16-19 year olds recorded as participating in education employment or training	91.0%	89.4%	TBC	92.0%	TBC	2017/18 data is not yet currently available.
Increase in number of young people completing formal and informal Achievement Awards: Formal (SQA Accredited) Informal (Non -Accredited)	37 1,600	47 1,783	TBC	52 (10%) 2,000 (10%)	TBC TBC	2017/18 data is not yet currently available.

## PROSPEROUS PEOPLE – People are Resilient, Included and Supported When In Need

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
<b>People and communities are protected from harm</b>						
Increase number of partnership referrals received from:						These figures represent social work referrals through Carefirst.
Total	682	609	646	682	●	
ACC	-	174	219			
HSCP	-	4	5			
Independent	-	16	29			
NHSG	-	225	187			
Police	-	147	80			
SFRS	-	15	0			
Third Sector	-	28	126			
Increase number of usages of harm app	-	-	-	TBC	TBC	App is not yet live therefore no data is available.
Increase usage of Choose Life prevent suicide app.	6,000	18,738	22,000	6,600 (+10%)	●	The app and its digital suicide prevention campaign was the winner in two categories at the Scottish Health Awards 2017 with the awards being in 'Innovation' and 'Care for Mental Health'. More than 22,000 users were reached in 17 months since the launch of the app and supporting website which exceeds our 2017/18 aim. (March 2016 – August 2017) NHS Grampian saw the largest decrease in suicide in 2016 following release of national data on 3 August 2017 (The Aberdeen City reduction was 28%). The national suicide rate increased by 8% compared with 2015.
Decrease in numbers of Drug related deaths	45	46	54	28	●	There is an ageing group of older people with drug problems (OPDP) aged 35 years and over. A high proportion of this group have multiple underlying health conditions comparable to those 15 years older in the general population, many with chronic conditions often not identified or treated. There is a clear trend (also reflected nationally) of drug-related fatalities among OPDP. It is estimated that 1.9% of Aberdeen's population have a problem drug use. The proportion of females with problem drug use is significantly higher in Aberdeen (1.4%) than in Scotland (1.0%). In the last 10 years the number of female drug-related deaths has increased more than male drug-related deaths, with 17.4% of drug related deaths in 2007 being female compared to 33.3% in 2017. At 0.17 per 1,000 population, Aberdeen has the 4th highest average annual rate of drug deaths (after Dundee City at 0.25, Glasgow City at 0.24 and Inverclyde at 0.22) of all local authorities in Scotland.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Reduce proportion of crime (2 + experiences) experienced by repeat victims	58%	TBC	TBC	TBC	TBC	Data will be available early in 2019.
Reduce proportion (or amount) of crime (5+ experiences) experienced by repeat victims (Source of data: Scottish Crime and Justice Survey – available biennially)	14%	TBC	TBC	TBC	TBC	
Reduce the average age gap from when someone starts drug use to when they seek help: Males (years) Females (years)	8.74 yrs. 6.94 yrs.	8.84 yrs. 5.69 yrs.	TBC TBC	TBC TBC	TBC TBC	2017/18 data is not yet currently available.
Reduce the average age that someone with an alcohol problem seeks help: Males (years) Females (years)	TBC	TBC	TBC	TBC	TBC	Currently under development. Metric and data still to be confirmed.
Increase the number of people and families who may be at risk that are identified for support	83	521	536	83	●	These figures have been made up from the new Alcohol Referral Process that replaced Albyn Place, Operation Begonia referrals and Priority Family Referrals from 17/18.
Increase number of Police Scotland Hate Crime Reports	261	242	257	287 (+10%)	●	Tackling hate crime is a priority and an important element in the drive towards creating a society where people live together respecting one another regardless of differences. We recognise that hate crime is often under reported. We want this to change and are asking people to speak out to help us tackle hate crime.
Increase the number of people identified to undertake an Earlier Intervention programme for domestic abuse perpetrators	TBC	TBC	TBC	TBC	TBC	2017/18 data is not yet currently available.
Increase the uptake of voluntary support for people including children harmed.	TBC	TBC	TBC	TBC	TBC	2017/18 data is not yet currently available.
Number of families assessed as having 3 or more improved outcomes 6 months following conclusion of support. (Priority Families)	-	-	21	26	●	21 families were assessed against this outcome, having received 6 months of support. Of those 18 (86%) had 3 or more improved outcomes. A slow start to the service meant that there was not sufficient throughput of families to reach the target.
Increase number of alcohol brief interventions delivered in wider settings (i.e. those not currently delivered in primary, accident & emergency and maternity settings)	1,330	1,406	1,587	1,400	●	Now carried out in broader range of settings and delivered from: ADA (third sector) ARI (In Patient Wards), City Hospital (CAARS) and NHS Healthpoint.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Increase number of Making Every Opportunity Count conversations. (Include home and fire checks)	-	6,567	17,000	850	●	Community organisations (166) + hospitals (2780). Note General Medical Service's contract negotiations are affecting GP practice involvement.
No of clients supported by Community Links Workers to improve resilience, health and wellbeing (figures are cumulative)	-	-	TBC	40	TBC	Link Workers will be in place in 2018 where updated data will become available.
Reduce repeat homelessness (within 12 months)	5.6% (65 cases)	5.5% (68 cases)	6.4% (86 cases)	5%	●	The Homeless section of the Local Housing Strategy was approved in January this year and plans to develop a Housing First solution in partnership with local third sector organisations are now taking shape.
Increase % of households previously homeless that have sustained their tenancy for more than 1 year	92.7%	91.87%	88.6%	94%	●	A working group has formed to look at tenancy sustainment in greater detail and explore opportunities to improve the services offered to formerly homeless households. The Joint Delivery Plan further outlines work that is being undertaken and is in the pipeline to help meet these targets. The Scottish Government has asked for Rapid Rehousing Transition plans to be developed by all LA's by December 2018. These plans will include a redesign of temporary accommodation, a greater focus on prevention activity and the supports needed to end the cycle of homelessness.
Increase in number of police direct measures (Recorded Police Warnings)	286	747	1,314	(315) +10%	●	The number of Police Warnings (RPWs) has increased 459% between 2015/16 to 2017/18. There have been significant increases in numbers as the processes became embedded in Policing and officers became more familiar with it, seeing the obvious advantages of such a process. RPWs use different criteria to the previous Formal Adult Warning scheme and can be applied to more offences. To provide a more proportionate response to low level offending, a range of new offences, previously not eligible for a RPW, will be added to the scheme in July 2018. This should see a further rise in the use of RPWs for 2018/19.
Increase in individuals referred to relevant services at point of arrest	-	-	-	+10%	TBC	2017/18 data not available as the Project for Arrest Referral service is still in development.
Increase in number of people who were appropriately diverted from Court aged: 16-17 18-25 26+	63 14 33	17 20 32	31 21 54	+1%	● ● ●	The increase in the number of individuals diverted, particularly in the older age groups, may be as a result of a range of factors including improved communication between partners and the impact of various changes to prosecution policy. Improvement work is currently focussing on increasing the number of individuals aged 16 – 25 who are diverted.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
<p>Increase in % of individuals on a Community Payback Order Supervision Requirement indicating improved outcomes at the end of their Supervision: (Baseline Q2 2016)</p> <ul style="list-style-type: none"> <li>- Housing 50%</li> <li>- Emp/Education/Training 22%</li> <li>- Drugs 57%</li> <li>- Alcohol 81%</li> <li>- Personal Relationships 58%</li> <li>- Self Esteem 58%</li> <li>- Mental Health 60%</li> <li>- Physical Health 29%</li> <li>- Money Issues 50%</li> <li>- Coping Skills 69%</li> </ul>				<ul style="list-style-type: none"> <li>+1%</li> <li>"</li> </ul>	●	<p>An improvement has been seen in the majority of the measures. Individuals who successfully complete their Community Payback Order Supervision are asked to provide this feedback via a questionnaire. (Some clients present with a range of difficulties and experiences of trauma).</p> <p>The service will continue to promote the use of questionnaires (not all clients agree to provide feedback in this way). In 2016/17, 24% of clients who successfully completed CPO Supervision, completed an Exit Questionnaire. Improvement work is beginning to look at increasing this to 46% by March 2019. This project will also look at how the information from the questionnaires is used to inform service development.</p>
Increase in the no. of people commencing/undertaking alternatives to remand	22	31	12	23 (+5%)	●	<p>There has been a fall in the number of Bail Supervision cases due to</p> <ul style="list-style-type: none"> <li>i) a reduction in the number of people appearing at Court from police custody (individuals appearing in Court from police custody are more likely to be remanded, and therefore to be assessed for bail);</li> <li>ii) an increase in the number of instances where bail supervision has been offered, but standard bail or bail curfew has been imposed by the Court instead, and</li> <li>iii) a reduction in the number of cases where bail is opposed (it is these cases for which Criminal Justice Social Work Service would be looking to offer Bail Supervision).</li> </ul>
Increase in the % of non-statutory prisoners (those serving sentences of less than 4 years) who received relevant voluntary support on release <sup>3</sup>	65%	70%	70%	75%	●	<p>All non-statutory prisoners leaving HMP &amp; YO1 Grampian are offered where practicable the offer of support on release from service providers. The increase in those receiving support is as a result of confidence in the support being provided on release increasing, and the close working relationships of all providers to make the transition to the community less stressful. Out of a total 305 who were liberated, 43 declined support and 47 were not offered support (chiefly because they were in custody for short time periods of 14 days or less) and engagement of these individuals will be the future focus.</p>
Increase in prisoners in HMP Grampian identified as having a mental illness that have a clearly defined multidisciplinary team care plan	10%	-	-	15%	TBC	<p>Project still under development.</p>

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Reduction in % of individuals admitted to HMP Grampian with alcohol and drugs misuse issues (from initial prison screening)	100%	100%	100%	-1%	TBC	Analysis of 2017/18 data shows that 100% of individuals have alcohol and drugs misuse issues and that approximately two thirds of prisoners from Aberdeen City are already engaged with alcohol and/or drug treatment services prior to admission. A third of those admitted are new to alcohol and/or treatment services.
Increase in % of individuals accessing life skills/employability support and opportunities at different stages of the Criminal Justice System	-	-	-	TBC	TBC	No baseline, 2016/17 or 2017/18 data available yet as the project still under development. Early engagement with individuals identified as possible participants of the project in May 2018.
<b>People are supported to live as independently as possible</b>						
Number of people directing their own care and support as % of completed single shared assessments confirming eligibility	6%	7%	Option: 1: 33% 2: 2% 3: 65%	+4%	●	In 2017/18 we changed our metric to better reflect the individual option take-up:  <ul style="list-style-type: none"> <li>• Option 1: a Direct Payment (a cash payment.)</li> <li>• Option 2: funding allocated to a provider of your choice (sometimes called an individual service fund, where the council holds the budget but the person is in charge of how it is spent.)</li> <li>• Option 3: the council can arrange a service for you.</li> </ul> <p>This significant improvement in our performance is due to a sustained focus on the assessment of eligible individuals and ensuring that SDS was factored into each and every conversation. Every assessment undertaken now states the person's (or their carer's) preferred SDS option.</p>
Establish the use of the Link App and measure increase in the utilisation of the app	-	-	-	TBC	TBC	Link App is not yet in place therefore no data is available.
Increase in % of individuals able to look after their health very well or quite well	96%	-	94.9%	96%	●	Of the 822 respondents who answered this question, almost all (94.9%) reported that they felt they could look after their health very well (52.6%) or quite well (42.3%). A small proportion of respondents reported they felt they were able to look after their health not very well (4.9%) or not at all well (0.2%).
Mortality rate per 100,000 people aged under 75 years	464.4	460.0	422.6	464.4	●	This data is published annually by ISD as part of the integration indicators.
Emergency admission rate for adults per 100,000 population	9,977	9,556	9,797	8,760	●	Emergency admission rates have been reducing modestly in the last 2 years. The aim is to get to 25th percentile in Scotland. The target figure is based on reducing from a monthly average rate of 784 per 100,000 to 730 per month.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
People reporting that they have influence and a sense of control 'I feel able to participate in decisions and help change things for the better' (Place Standard Tool) <sup>4</sup>	-	-	3.53 (Average score on Place standard 1-7 scale)	TBC	TBC	Place Standard Tool 2017/18 Results: when respondents were asked 'I feel able to participate in decisions and help change things for the better' the average score was 3.53 (On a scale of 1-7: 1 means a 'lot of room from improvement' and 7 means there is 'very little room for improvement')
Reduce the gap in life expectancy for men and women in defined communities. Rate per 100,000 people aged under 75 – Tillydrone:  Northfield:  Torry:	-	Female 80.7 Male 75.8 Female 80.8 Male 77.6 Female 81.5 Male 78.1	Female 78.7 Male 73.7 Female 80.3 Male 76.3 Female 77.1 Male 71.6	TBC	TBC	
Increase number of organisations in Aberdeen being supported to detect health, safety and wellbeing issues to prepare a Healthy Working Lives action plan and associated policies	-	39 SME's Registered 58 Non SME's Registered	TBC	TBC	TBC	2017/18 data is not yet currently available.
Reduce the number of inactive people in Aberdeen	-	-	16%	TBC	TBC	Included in Cityvoice from 2017/18. Results were based around the question "In the last 4 weeks have you done any of the activities listed below?" Respondents were given a list of physical activities. 16% of the 837 respondents didn't do any of the activities in the previous four weeks. During 2016/17 there were 1,790,751 participations in activities provided by the Active Aberdeen Partnership Partners which is estimated to have risen to 2.5m for 2017/18.

## PROSPEROUS PLACE – Empowered, Resilient and Sustainable Communities

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
<b>Safe and resilient communities</b>						
Number of community groups that include Community Resilience within their local plans	1	1	2	3	●	Improvement project approved by Sustainably Cities Group with aim of working with community groups that may be suitable to develop community resilience plans with. Exercise Safe Steeple held on 13th June 2018 involving City Centre businesses and educational establishments. This will lead to development of relationships and planning with business and education sectors.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Assess effectiveness of community resilience arrangements through testing and exercising	1	1	TBC	3	TBC	Exercises have been held with the Culter group and exercises will be held with the other groups as and when plans are ready.
Development of resilience self-assessment toolkit	-	Completed	-	Feb 2017	●	The Self-Assessment Toolkit has been developed and formally adopted by the Council. CPA Partners are encouraged to adopt within their own organisations.
Self-assessment and identification of recommendations for improvement	-	Completed	-	Apr 2017	●	Monitoring of the actions arising from the Self-Assessment Toolkit is the responsibility of the Organisational Resilience Group which meets on a quarterly basis.
Maintain participation of all partners in Local Resilience Partnership groups and plans	100%	100%	100%	100%	●	Effective multi-agency planning and response arrangements continue under the auspices of the Local Resilience Partnership and Grampian CONTEST (Counter Terrorism Strategy) groups and sub groups
No. of public sector organisations actively participating in Community Action Days	-	-	-	1	TBC	Data is not yet currently available.
Increase the no. of crises averted as a result of the visiting schedule picking up an immediate problem (no heating, electricity, water etc.)	-	-	-	+10%	TBC	Data is not yet currently available.
Reduce the number youth annoyance and antisocial behaviour incidents reported to: Council – Anti-social behaviour <sup>5</sup>	3,990	3,881	4,670	3,950 (-1%)	●	ASB related calls to the council showed an increase across the two fiscal years.
Police Scotland – Youth Annoyance	2,271	1,869	1,827	2,191 (-1%)	●	Changes in Police Command and Control Systems in March 2017 mean that Youth Annoyance incidents are not categorised how they were historically.
Reduce number of persistent offenders involved in incidences of youth annoyance and anti-social behaviour: Council – Anti social behaviour	74	TBC	TBC	73 (-1%)	TBC	Police Scotland figure relate to the Number of Under 18's with three or more criminal charges relating to ASB.
Police Scotland – Youth Annoyance	59	55	34	59 (-1%)	TBC	Police Scotland – Youth Annoyance measure is no longer recorded - incidents are not categorised how they were historically.
Increase the no. of young people engaged in diversionary activity programmes who take on a coaching or volunteering role within their communities	12	32	43	12 (+2%)	●	We work in partnership with the Dennis Law Legacy trust and Streetsport who actively engage with young people at risk of becoming involved in ASB. They offer young people a route into positive destinations and volunteering. Our Motorbike Project for Educational Development has also been launched which aims to provide early intervention and education to young people around the dangers of riding motorbikes encourages them to be more responsible.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Reduce incidences of wilful raising through fire safety themed education and awareness sessions being delivered to schools in localities where respective incidents show greater prevalence	437	346	355	433 (-1%)	●	Gramps Howes walks and talk's initiative delivered in spring to schools in localities where wilful fire-raising incidents showed greater prevalence. Information and leaflets were provided for teachers to discuss with the classes.
Increase partner referrals for home and fire safety visits around higher risk cases	529	634	629	534 (+1%)	●	The number of partner referrals for home fire safety and fire safety visits around higher risk cases has exceeded the 2017/18 target.
Maintain / Increase levels of home and fire safety education across primary schools (Absafe)	944 pupils	1,356 pupils	TBC	953 (+1%)	TBC	
Maintain home fire safety visits including care and repair / home-check	2,769	1,892	2,260	2797 (+1%)	●	Note – Care & Repair (C&R) stopped undertaking visits in conjunction with SFRS after June 17.
Work in partnership to reduce the % of violent crimes* (Violent Crime* = All Assaults, Serious Assaults, Attempted Murder, Murder, Robbery and Assault with intent to rob. (Inc. Emergency Service / Police Assaults)	3,513	3,525	3,281	3,478 (-1%)	●	There was a decrease in Violent Crime in 2017/18. Police Scotland has maintained their focus on preventing violent crime and bringing perpetrators to justice. Key partnerships such as the Weekend Partnership and Community Safety Partnership continue to look to exploit preventative opportunities.
Increase no. of participants in Best Bar None and Unight to promote responsible drinking: Best Bar None  Unight	42  17	43  25	52  33	44 (+5%)  19 (+10%)	●  ●	In 2017 the Best Bar None Award scheme invited applications citywide where previously there was a city centre boundary restriction. 52 venues were accredited under the scheme. All city centre licensed venues are dually invited to join Best Bar None and Unight, promoting the city centre as a safe and secure environment for patrons to enjoy a night out. Membership of Unight continues to grow with a total of 33 active members. Commitment continues to promote and market Unight to establishments and the licencing board.
Increase no. Awareness raising events tackling Domestic Abuse across Aberdeen City	6	TBC	TBC	12	TBC	2016/17 and 2017/18 Data is not currently available.
Increase the number of referrals made through the Disclosure Scotland Domestic Abuse Scheme (DSDAS)	112	TBC	TBC	113 (+1%)	TBC	2016/17 and 2017/18 Data is not currently available.
Monitor and reduce the number of domestic abuse incidents	2,535	2,505	2,757	TBC	●	Improvement Projects are underway in two priority Locality areas to reduce Domestic abuse offenses and raise awareness.
Work in partnership to reduce all crime across Aberdeen City all crimes & offences (group 1 - 7)	30,810	28,507	25,424	30,502 (-1%)	●	The Aberdeen City Local Police Plan that reaffirms Police Scotland's commitment to reducing crime, serving and protecting communities and working collaboratively with our partners.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Increase % of people who feel safe in Aberdeen City (City Voice respondents)	83%	91%	85.5%	+1%	●	Cityvoice survey results show that agreement (either agree or strongly agree) with the statements was highest in relation to feeling safe in the neighbourhood where I live (85.5%) and people are friendly in my neighbourhood (76.0%).
<b>People friendly city</b>						
Achieve Older people friend status using the Design of Streets with Older People in Mind Toolkit	-	-	TBC	60%	TBC	
Achieve UNICEF Child Friendly City status (pilot project, criteria to be confirmed)	-	-	TBC	TBC	TBC	In 2016/17 a successful application to become part of UNICEF's Child Friendly Partners Programme resulted in Aberdeen City becoming the first Scottish Local Authority to be accepted onto the programme to work towards achieving UNICEF Child Friendly City status. Progress is being made through the initial 'Discovery Phase' of the project. Events have taken place across the city to inform and engage a range of key stakeholders in identifying our areas of strength and areas of focus. We are working collaboratively with UNICEF to complete this phase of the process.
Increase % of Schools actively engaged with the UNICEF Rights Respecting Schools Award	-	52%	78%	+5%	●	In 2016/17 52% of Primary, Secondary and Special schools were registered and/or progressing towards the award. In 2017/18 this has increased to 78% of schools who are actively engaged in the award process.
Reduce the % of inactive: Adults Children	-	-	16% Adults	TBC	TBC	Included in Cityvoice from 2017/18. Cityvoice 42 results were based around the question "In the last 4 weeks have you done any of the activities listed below?" Respondents were given a list of physical activities. 16% of the 837 respondents didn't do any of the activities in the previous four weeks. Cityvoice does not identify inactive children. During 2016/17 there were 1,790,751 participations in activities provided by the Active Aberdeen Partnership Partners which is estimated to have risen to 2.5m for 2017/18.
Increase % uptake of recreational walking	62%	-	70%	64%	●	Cityvoice 42 results: 70% of people had walked (at least 30 minutes for recreational purposes) in the last four weeks. Walking was the most commonly reported daily mode of transport into the city with 17.0% saying that they walked into the city every day. Of all the modes of transport walking was most commonly rated as 'easy' with approximately two-thirds (65.7%) of respondents who answered this question rating walking as easy or very easy.
Ensure all public leisure centres are accessible for people with a disability	-	60%	TBC	70%	TBC	This figure is based on programming of facilities and looking at how we make participation more accessible. This links with both the Facilities strategy and the strategy for an Active Aberdeen.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Increase provision of free meals provided during school holidays to children entitled to free school meals	-	-	1,734	25%	TBC	ACC and Partners piloted for the first time in the 17/18 financial year the award winning "Food and Fun" programme which was targeted at Locality primary schools during Easter and Summer holidays. 1,734 meals were delivered across the schools. The success of this project has led expansion of this project with 10,000 further school meals due to be delivered in 2018/19 during the holidays. The majority of meals were provided to children entitled to free school meals. Overall satisfaction with the Food & Fun programmes was high. 98.4% of parents indicated that their child enjoyed attending. Over 40% said their child's behaviour at home was better since attending. Overall the children were happy (86%) with attending the Food & Fun summer holiday clubs. Overall, the majority of children were happy with the taste (96%), choice (87%) and amount (94%) of food on offer. Over 50% of parents said they find it harder to make ends meet during the school summer holidays. Over 80% spend more on food during the summer holidays. Almost a third sometimes find themselves without enough money to buy food.
Reduce no. of people affected by Household Food Insecurity <sup>6</sup>  During the last 12 months, was there a time when you: -Were worried you would not have enough food to eat? -Were unable to eat healthy and nutritious food? -Ate only a few kinds of foods? -Had to skip a meal? -Ate less than you thought you should? -Your household ran out of food? -Were hungry but did not eat? -Went a whole day without eating?	- - - - - - - - -	- - - - - - - - -	9.1%  7.6% 10.2% 12.6% 9.1%  9.8% 2.8% 6.9% 4.0%	-10%	TBC	Cityvoice 42 results: While most respondents answered 'no' to each question, an important minority reported that they had had issues around food during the past 12 months. For example, 12.6% reported that they ate only a few kinds of foods and 10.2% reported that, they felt they were unable to eat healthy and nutritious food.
Increase provision of allotments and community food growing spaces	468	468	511	473 (+1%)	●	The 2017/18 target has been met with a 9% increase against the 2015/16 baseline. It should be noted that the figures only represent Council owned allotments. No other forms of growing space are included. The increase against the baseline is due to improvement works creating 7 Mini Plots & 5 Micro Plots at Redmoss Allotment Site. Work is ongoing to provide an allotment growing space to Aberdeen Multicultural Centre Group. AMC is a user led charity, dedicated to making a positive impact on the lives of the diverse communities in Aberdeen. Waiting lists have also further decreased since 16/17.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Countesswells Development – Creating a new place based community on a 3000 unit housing development.	-	-	TBC	TBC	TBC	The development is now progressing towards completing 500 houses by 2019/20. It is anticipated that this is the trigger point by which the first education requirements in the community will be needed and therefore the first community learning hub requirements. Meetings are scheduled to discuss this further involving public sector partners to ensure that from the outset the learning hub concept will be delivered within the development programme.
Increase in no. of people involved in friends of parks groups	-	100+ groups	100+ groups	120 (+20%)	●	The number of groups and people involved continues to grow.
Increase in no. of people involved in environmental walkabouts	-	5 walkabouts	6 walkabouts	6 walkabouts (+20%)	●	The staff resource available to lead on walkabouts has been reduced in 2017/18. A new way of leading walkabouts is currently being discussed within the service.
Increase in number of asset transfer requests	0	0	3	1	●	Gospel Hall - Aberdeen City Council has completed one asset transfer during 17/18. The Fittie Development Trust requested to convert the former Gospel hall into a community centre. This was approved in June 2017 and plans are in place to open the centre in summer 2018.  Culter Men's Shed - Since January 2018, the Council has been supporting the Culter Men's Shed with an asset transfer request for the old scout hut in Culter.  Seaton Huts - Seaton Community Church submitted an asset transfer application at the end of 2017. It is looking to redevelop the site to create a more modern and fit for purpose facility for the community to enjoy.
Maintain level of Britain in Bloom or Beautiful Scotland awards achieved	Gold	Gold	Gold	Gold	●	Awarded Gold medal for Aberdeen in the prestigious Champion of Champions Keep Scotland Beautiful Campaign category and Seaton Park crowned winner of the Parks and Green Spaces prize. Best ever score achieved.
Increase number of 'It's your neighbourhood' awards achieved	5	25	30	25	●	Results confirmed in late October 2017. We estimate that Aberdeen has added to its awards from 2016/17.
Increase in volunteers involved in Britain in bloom and other environmental opportunities	-	-	3,802	+20%	TBC	3,097 volunteers delivered 27,915 hours of volunteering time in 2017/18. Volunteer numbers continue to increase through formal Friends groups, community groups and public volunteers.

## DIGITAL CITY – Creating A Digital Place

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
<b>Digital Connectivity</b>						
% of households that are in properties passed by superfast broadband provision	83%	83%	95.5%	95%	●	The DSSB programme now reaches 95.5% of homes in Scotland. CityFibre and Vodafone Partnership will roll out full fibre connectivity to a further 80K properties in Aberdeen city between 2018 – 2020.
% Businesses have access to ultrafast broadband	0%	0%	TBC	20%	TBC	Aberdeen is a pilot city for DCMS Full Fibre voucher scheme which launched in 2017 – to date 26 business have applied for this scheme. 2017/18 data is not yet currently available.
Increase in average download speeds (M/Bts)	19.5	20.4	26.4	25	●	The average download speed of 26.4 M/Bts meets the 2017/18 target to achieve an average of 25 M/Bts. City Fibre network will give 1Gbps capability to Home and business who connect.
Attract public and private sector investment in digital infrastructure	-	10M	40m	£10m	●	CityFibre and Vodafone announced a £40million investment Feb 2018. The City Region Deal Digital Strand are also investing in Digital Infrastructure.
% of free Wi-Fi across the city	0%	20% across high footfall public realm areas	TBC	20%	TBC	Free public Wi-Fi is now provided in 33 public buildings. Further deployment now rolled out to the beach esplanade area, Lynx Ice arena and Beach Leisure centre and in the city centre, Thistle Street and Rose Street. 2017/18 data is not yet currently available.
% coverage of boosted 4G coverage and 5G capability across the city	33%	(90% Estimated – 17/18 to date)	TBC	60%	TBC	A small cell network was rolled out through ACC wireless concession contract. A site at Union Square and a network along King Street incorporating provision at University of Aberdeen and Pittodrie. This network is currently being looked at to be expended in various areas in the city such as the new TECA Arena - 5g commercial deployment is scheduled to begin in 2020. 2017/18 data is not yet currently available.
% of city with sensor network to capture data	0%	(20% – Estimated 17/18 to date)	TBC	20%	TBC	2017/18 data is not yet currently available.
<b>Data</b>						
Secure internationally recognised standards accreditation	-	In progress	TBC	Dec 17	TBC	2017/18 data is not yet currently available.
Deliver a regional data platform	-	In progress	TBC	Dec 17	TBC	2017/18 data is not yet currently available.
Number of employees across the CPP with a high level of analytical skills	-	In progress	TBC	10	TBC	2017/18 data is not yet currently available.
<b>Digital Innovation</b>						
Number of digital start ups	42	TBC	TBC	50	TBC	2017/18 data is not yet currently available.

Improvement measures	2015/16 Baseline	2016/17 Data	2017/18 Data	2017/18 Aim	Are we improving?	
					● Yes	● Getting there ● Not yet
Number of living labs across the city	1	(2 – 17/18 to date)	TBC	3	TBC	2017/18 data is not yet currently available.
% increase in citizens receiving care in the home	5%	(6% – 17/18 to date)	TBC	10%	TBC	2017/18 data is not yet currently available.
Dashboard fully operational	-	-	TBC	Dec 17	TBC	2017/18 data is not yet currently available.
Number of community applications released each year	-	TBC	TBC	5	TBC	2017/18 data is not yet currently available.
<b>Digital Skills and Education</b>						
% of public sector employees with a standards level of digital skills	5%	TBC	TBC	10%	TBC	2017/18 data is not yet currently available.
% of school leavers and students who have high levels digital skills	TBC	TBC	TBC	40%	TBC	2017/18 data is not yet currently available.
% of citizens who feel comfortable using digital tools	-	-	70.6%	15%	●	Included in Cityvoice from 2017/18. This set of questions asked about use of digital technology for a number of different tasks relating to: managing information; communicating; transacting; problem solving; creating. The tasks specified are taken from the Basic Digital Skills measure tool developed specifically to measure the level of digital skills of adults across the UK.

## Proposed amendments to Local Outcome Improvement Plan 2016-26

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<sup>1</sup> **Build 1094 houses a year:** The 15/16 baseline figure was changed from the 1094 which was the Housing Needs Demand Assessment target originally published in the LOIP.

### **PROSPEROUS PEOPLE: Children are our Future**

<sup>2</sup> **Improve Proportion of Positive School Inspection Outcomes (Quality Indicators/Early Years, Primary, Secondary and Special Schools combined):** Note this measure now incorporates Education Scotland evaluation outcomes from early years, primary, secondary and special school provision.

### **PROSPEROUS PEOPLE: People are Resilient, Included and Supported When In Need**

<sup>3</sup> **Increase in the % of non-statutory prisoners (those serving sentences of less than 4 years) who received relevant voluntary support on release:** The improvement aim for 2017/18 has been revised from 70% to reflect updated baseline figure of 56% for 16/17.

<sup>4</sup> **% of people reporting that they have influence and a sense of control:** Note that the measures related to having an influence and a sense of control have been amended from the original measure published within the LOIP to reflect the Place Standard 1-7 scale used.

### **PROSPEROUS PLACE: Empowered, Resilient and Sustainable Communities**

<sup>5</sup> **Reduce the number youth annoyance and antisocial behaviour incidents reported (Council – Anti-social behaviour):** The improvement aim for 2017/18 has been revised from 3,338 to reflect updated baseline figure of 3,990 for 15/16.

<sup>6</sup> **Reduce no. of people affected by Household Food Insecurity:** Note that the measures related to Household Food Insecurity have been amended from the original interim measures published within the LOIP to reflect data gathered through the Annual City Voice Survey.