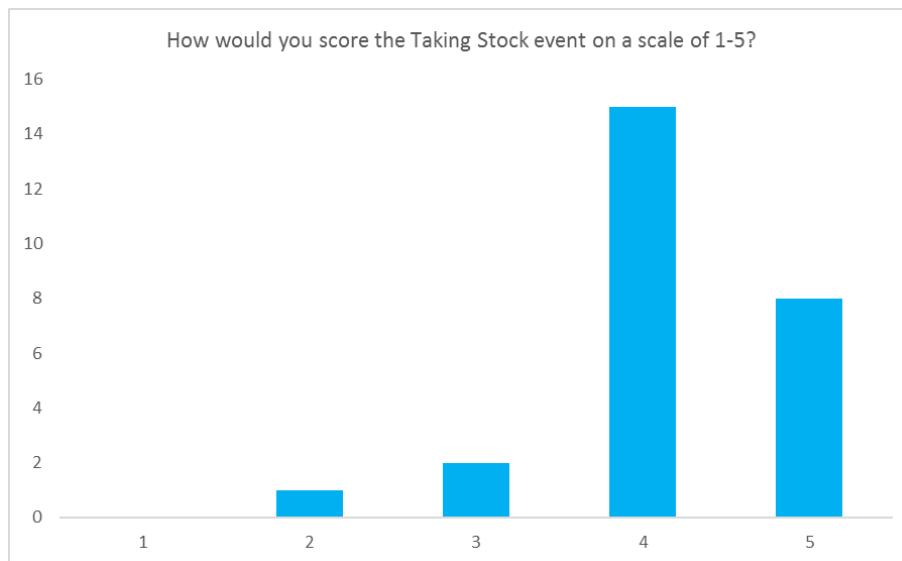


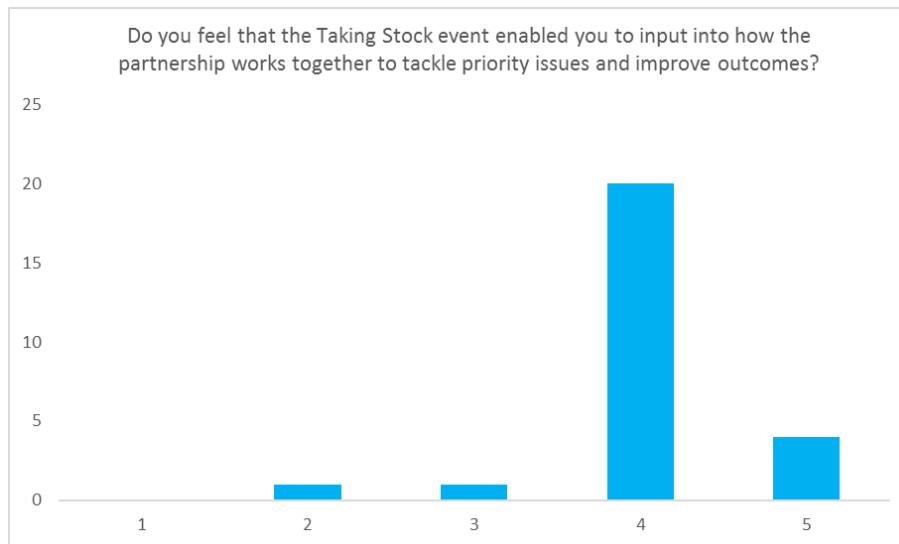
# FEEDBACK SUMMARY FROM THE TAKING STOCK EVENT

The survey was sent all attendees of the event held on Tuesday 11 September, of the X people we sent it to, we received 26 responses.

**On a scale of 1-5 where 1 = very dissatisfied and 5 = very satisfied, how would you score the Taking Stock event?**



**On a scale of 1-5 where 1 = strongly disagree and 5 = strongly agree, do you feel that the Taking Stock event enabled you to input into how the partnership works together to tackle priority issues and improve outcomes?**



**Do you have any other comments to make?**

We received 17 additional comments. Our response to each comment is detailed below.

Your feedback	Our response
Well organised.	Thank you, the team put a lot of effort into trying to organise a meaningful and useful day for the Partnership.
The event was complex but overall went well. Keen to understand the next steps and the role of the OIGs and those outside of the immediate engagement (communities, private sector, etc.) to further shape the process or outputs..."Fired up / Ready to Go" was brilliant!	Many thanks for your feedback, we will be keeping colleagues updated with the progress of the LOIP.
Very well run and kept to schedule	Thank you, the team were keen that the event didn't run over so that we could try and cover all the themes.
I think Elsie did an amazing job of organising the event. The video was excellent, the facilities were great and the event was extremely well organised. Well done!!!	Thank you for your kind comments! They are much appreciated and have been fed back to the team.
I thought the video at the start gave a good overview of progress made to date.... the method used was good and our table had it down to a fine art by the last one.	We're glad you found the event useful and enjoyed how we tried to get input from participants.
Everyone at the table I was on was very positive about the experience.	We're glad your table enjoyed the event!
This was excellent, well-organised event. Colleagues at my particular table were very engaging, purposeful and constructive throughout the various discussions. I thoroughly enjoyed myself. Many thanks.	Thank you for your kind comments! They are much appreciated and have been fed back to the team.
The format of the facilitated discussions was excellent, enabling everyone to participate and to learn new information from others with different perspectives.	Thank you for your kind comments! They are much appreciated and have been fed back to the team.
The event was well organized and worked well. It was perhaps a bit long and so quite tiring / difficult to remain focused, but that was probably preferable to condensing the programme or splitting it over 2 events.	We understand that this it was tiring day, but great effort in sticking with us. The team tried their best to keep the day as focussed as possible, however with a lot of ground to cover we found it hard to shorten it.
Well organised event. Thank you.	Thank you, the team put a lot of effort into trying to organise a meaningful and useful day for the Partnership.

Your feedback	Our response
<p>The event focused on the content of the LOIP, not its framework or operational mechanisms - was that a missed opportunity to also engage, learn and improve on any issues around those?...Technology section was very weak! Was given a sense of awe and dread by the videos but zero sense of comfort that we're in any way prepared to both address risks or seize opportunity. That probably worried me most.</p>	<p>Thank you for your comments about the event. We are on a journey to change how we are using technology and think that it is better to be aware of change in order to respond to it. We don't have all the answers or know how we can seize all the opportunities, but we are preparing for the future.</p>
<p>I think it might have been better to have people at the tables who knew about the particular priorities as this was sometimes difficult to come up with the ideas to take forward for lack of knowledge.</p>	<p>Thank you for your feedback, we tried our best to ensure that there was representation from each of the Outcome Improvement Groups was represented on all the tables to aid discussion.</p>
<p>I think it would be extremely useful to have follow up events like this as the LOIP starts to take shape. I also think the partners would feel more involved if they felt they had a greater influence in the final outcome.</p>	<p>We're glad you found the event useful. Partners sit on all the Outcome Improvement Groups and have been influencing the development of the LOIP in workshops since the event.</p>
<p>Overall I enjoyed the event but felt it dragged on a bit in the afternoon. With a bit more focus it could have been wrapped up a couple of hours earlier at least. I also found it a bit pointless to be asked to decide whether individual projects were the right ones when the vast majority of them didn't have any accompanying information to help you know what they were about - that whole segment for each of the priorities could have been cut.</p>	<p>We're glad you enjoyed the event. The team tried their best to keep the day as focussed as possible, however with a lot of ground to cover we found it hard to shorten it.</p>
<p>It would have been good to have more clarity on the methodology that was going to be applied on the day on one page of paper. We were also asked to give views on whether the priorities were right based on limited presentations. Big questions to answer.</p>	<p>We provided a programme setting out the day and a facilitators pack was provided at each table which outlined the method being used, apologies if you did not see it. The presentation on the format of the day was meant to inform attendees of the methodology, however we recognise that people take in information in different ways. We tried to ensure that everyone attending the day was able to access and read a variety of documents to help inform the day. The information is available on the key documents section of the <a href="#">event page</a>.</p>
<p>Not sure that everyone had a meaningful contribution to make to every priority area. Perhaps the session could've been shortened by having perhaps two work sessions with people working on subjects that they knew about.</p>	<p>We tried our best to ensure that someone from every Outcome Improvement Group was represented on all the tables to help facilitate discussion. The conflict in shortening the day is finding a balance between taking people away for more than one day and getting their input. We also wanted to facilitate cross working from</p>

	people across organisations who may have an idea or knowledge to share.
The technology ie the audio system and the screen could have been better though!	Thank you for your feedback, we've passed those comments to the Beach Ballroom.
It may be worth allocating different priorities to the various tables so that all the issues are discussed.	Thank you for your comment. The team did debate this, as we were conscious that not all topics might get picked. Ultimately, we wanted to give attendees the option of identifying the areas that they wanted to work on rather than them being pre-allocated.
Asking people to prioritise work-streams that they know little about seemed to be not a good approach for ensuring work is actually prioritised as it should be and decision making is informed. The session was too long, it would have been better as two half days. By the end a number of folk had left and those remaining were struggling to stay focused. Some of the presentations used success stories that were achieved prior to the LOIP. The IT presentation caused concern at our table and could be perceived as painting a negative picture regarding future jobs. This could have been prevented by the presenters explaining a bit more. Technology could have been used instead of post it notes.	Thank you for your feedback. Our experience has shown that people find it easier to commit to taking one day out of their business rather than two days. Our fear would be that we lose people for day 2 and lose momentum. We appreciate that the workshops were challenging at times. It is very difficult to make decisions about where to prioritise our resources, which why your input is critical. We are sorry that your experience of the technology presentation was negative. Our intention was to stimulate thinking on the art of the possible.
I think the event could have been further enhanced by including community residents.	We had Civic Forum members present on the day, but it is an ongoing priority to strengthen our engagement with communities and residents. We will take this on board for future events.
Many of the comments made on the car park section seem to have been missed out in the final outcomes. If this is an opportunity to input opinions/comments then our contributions shouldn't be edited out. They should all be included.	Thank you for your feedback, the car park comments have been sent to the relevant Outcome Improvement Groups. We also have a full write up of the exercises from the event which can be sent to interested parties.