



Community Justice Scotland
Ceartas Coimhearsnachd Alba

Annual Report Template Guidance

April 2019



1. Background

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcome, Performance & Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs & priorities and the plans & actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area – again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

This guidance, which underpins the reporting template, was produced as a response to views and opinions gathered by the Community Justice Scotland Improvement Team following the publication of the 2017/18 annual report.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

2. Statement of Assurance

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will not be specifically identified. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time/resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

It would be helpful if any given response in each text box is held to a maximum of 500 words (unless otherwise indicated) to ensure the main points are captured and allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone's life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the second iteration of the template and guidance. It is anticipated that this template will remain unchanged for the reporting periods 2018-2019 and 2019-2020.



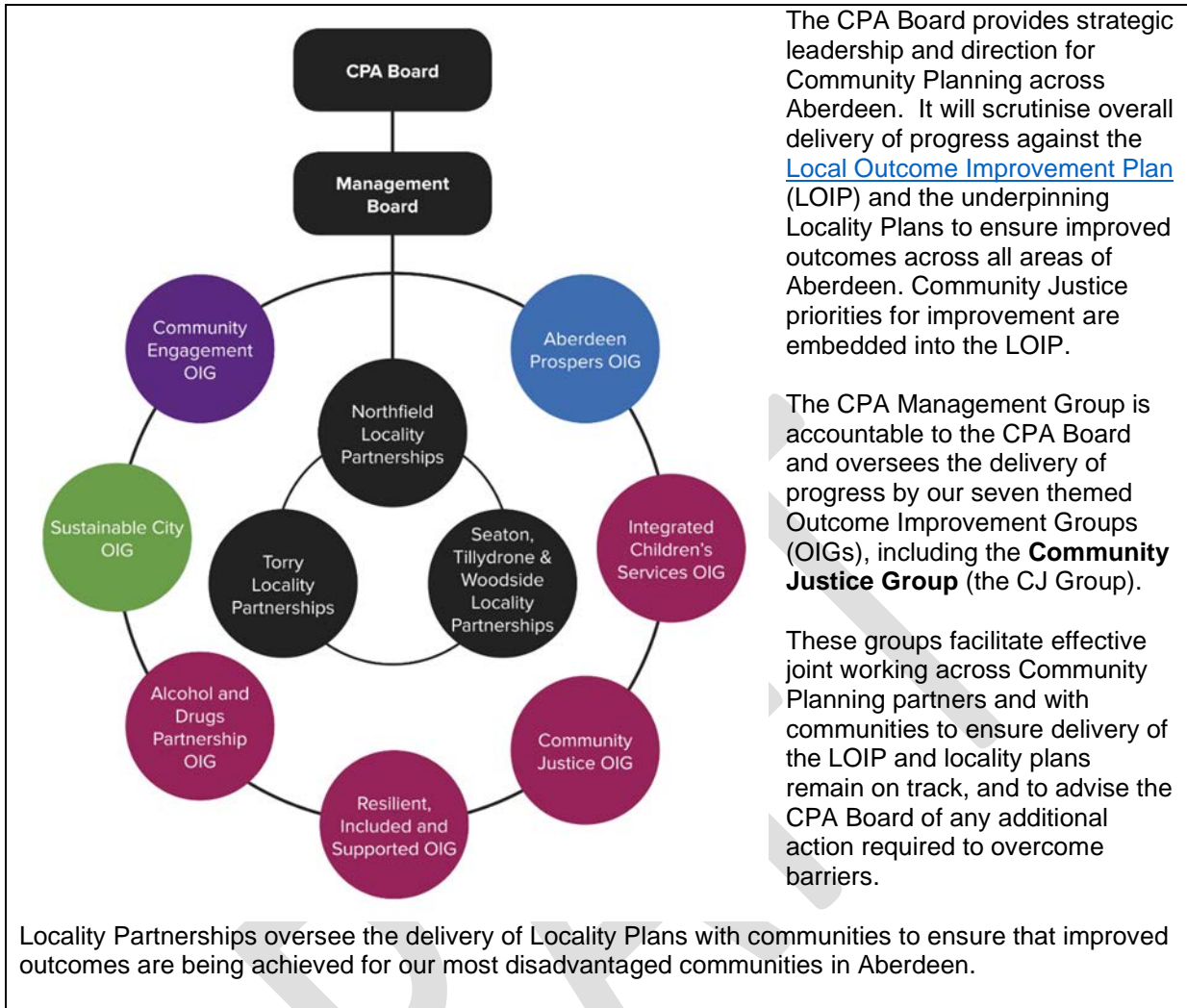
4. Template Completion Guide

1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Aberdeen Community Justice Group
Community Justice Partnership Group Chair	Derek McGowan, Chief Officer Early Intervention and Community Empowerment, Aberdeen City
Community Justice Partnership / Group Co-ordinator	Val Vertigans, Community Justice Officer
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	26 th February 2019

2. Template Sign-off
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p> <p>Signature of Community Justice Group Chair : _____ Date : _____</p> <p><i>Derek McGowan</i></p> <p>.....</p> <p><i>The statement above can be changed to reflect local arrangements (as this may not be the route for all areas) but MUST reflect a locality scrutiny and be signed-off by the Chair of the Community Justice Partnership / Group.</i></p>

3. Governance Arrangements
<p>Please outline below your current governance structure for the community justice arrangements in your area :</p> <p><i>Self-explanatory in terms of community justice activity governance arrangements – insert a diagram if required.</i></p> <p><i>Please also comment on the relationship between the CJOIP and the LOIP in your area – if it is not called a LOIP in your area please indicate what local planning arrangements are in place in this context in order that we can better understand the interaction with the community planning landscape.</i></p> <p><i>If your plan is particularly closely linked to any other strategic planning document please include the details here.</i></p> <p><u>Community Planning Aberdeen Accountability Structure</u></p>





The CPA Board provides strategic leadership and direction for Community Planning across Aberdeen. It will scrutinise overall delivery of progress against the [Local Outcome Improvement Plan \(LOIP\)](#) and the underpinning Locality Plans to ensure improved outcomes across all areas of Aberdeen. Community Justice priorities for improvement are embedded into the LOIP.

The CPA Management Group is accountable to the CPA Board and oversees the delivery of progress by our seven themed Outcome Improvement Groups (OIGs), including the **Community Justice Group** (the CJ Group).

These groups facilitate effective joint working across Community Planning partners and with communities to ensure delivery of the LOIP and locality plans remain on track, and to advise the CPA Board of any additional action required to overcome barriers.

Locality Partnerships oversee the delivery of Locality Plans with communities to ensure that improved outcomes are being achieved for our most disadvantaged communities in Aberdeen.



4. Performance Reporting – National Outcomes

This section is designed to capture the evidence and data that has been used by your Partnership over the reporting period to assess progress against the national outcomes.

For each national indicator, you are asked :

- whether the indicator has been reported to your Partnership during the year;*
- whether the indicator was useful and/or used by your Partnership to measure progress against the national indicator / outcome; and*
- to provide details of any evidence and data you have used, or have available, that might support the indicator.*

If you answer “no” to either of the first two bullet points, we are still interested to find out about any evidence or data that you have available. Equally, if you have not collected any evidence or data over the reporting period it is OK to leave these sections blank.

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Indicator	Reported?	Useful?	Evidence and Data
1. Activities carried out to engage with ‘communities’ as well as other relevant constituencies	<p><i>Has this indicator been reported through your Partnership during the reporting period?</i></p> <p><i>Here we are looking for a yes or no answer.</i></p> <p>Aberdeen’s CJ priorities for improvement are embedded within the LOIP which includes measures which provide a local framework against which performance is assessed. The ‘Yes’ and ‘No’</p>	<p><i>Do you think that this indicator is useful?</i></p> <p><i>Again, we are looking for a yes or no answer.</i></p> <p>Yes</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may describe holding a specific event for the judiciary and any resultant change in sentencing practice. Or you may describe the development of a communications strategy and the response to this from the public.</i></p> <p><i>Some indicators are longer term and the impact may not yet be evident. In these cases it will be important to describe the activity and then how you are measuring the impact over time.</i></p> <p>1) Questionnaire developed (published Feb 19), led by Community Representatives, as the first stage of wider engagement. This seeks feedback from ‘communities’ about:</p> <ul style="list-style-type: none"> i) whether people have heard of CJ; ii) what CJ topics they would like to know more about; iii) how best to raise awareness of CJ; iv) how people would like to give their views about CJ. <p>90 questionnaires completed as at 4/7/19. Consultation open until Feb 2020. The questions were also included in a wider Citizen’s Panel Survey in Spring 2019. The results of the surveys will inform the next stage of engagement.</p> <p>2) Community representatives, and partners, attended an event (4/2/19) to launch the above survey and also to promote local showing of the CJS Second Chancers</p>



	<p>responses in this column reflect whether this issue has been reported on to the local CJ Group in the context of the local LOIP/ framework (linking to relevant national framework indicators).</p> <p>Yes</p>	<p>exhibition. The event was accompanied by a media release. Information was requested from CJS about if it is possible to find out how many people viewed the interactive Second Chancers 'stories' but no information has as yet been received.</p> <p>3) An event to launch our 'Keeping it Together' (Wider Support for Families) project, which offers support to family members of people involved in the Justice System, was held at Aberdeen Sheriff Court on 13/12/18. The event was aimed at raising awareness with Court-based staff of support available for families so that families can be made aware at an earlier stage (following feedback from families that this would be helpful, and also that solicitors could play a role in passing on this info.). The event was attended by c40 people including solicitors, SCTS staff, CJSWS staff based at court, a sheriff, third sector organisations (including Victim Support Scotland), NHS and SDS. This was followed up by the distribution of project leaflets and posters to all 22 Court Solicitors' offices. The event was publicised widely in local media – journalists interviewed professionals and a family member at the event, which also saw the launch of a film made by the project showing what it is like to visit someone in HMP Grampian. The film has been viewed by 283 unique users as at 4/7/19. The project aims to capture information from people engaging with the support offered about where they heard about the services, but, to the end of March, data had not shown that people heard about the service from Court staff.</p> <p>4) An event for statutory partners aimed at raising awareness and promoting the benefits of providing employment-related opportunities for people involved in the Justice System was held on 28/9/18. (This was organised by our 'My Way To Employment' (MWTE) project, as a follow-on from a previous event in Feb 2018.) This was attended by reps from the Council, SFRS, SPS, Police, and SDS. Feedback was very positive, eg "We don't go out and look for applicants, but maybe we should" and "Definitely food for thought". As a result of this, SFRS are looking to provide a specific life-skills course.</p> <p>Members of the MWTE project have separately engaged with potential employers to raise awareness/build links at a number of events: Construction Industry Training Board (4/5/18); Scottish Council for Development and Industry (8/5/18); Northsound (radio) Recruitment Fair (14/6/18); Progress Through Positive Partnerships Networking Event (4/7/18); and JobCentre/Council Recruitment Fair (26/9/18). An information sheet with tear-off slip (to request further information) was handed out to employers at these events, but further work needs to be undertaken to follow up with them.</p> <p>5) A regular quarterly Community Justice bulletin is disseminated widely across partners and community members. In relation to the December 2017 edition, the circulation list (126 individuals in total) were asked to respond to advise if they had read the bulletin. 19 people</p>
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			<p>replied, four of whom were not on the original circulation list. A number of positive comments were received as part of the feedback. A combined 'Equalities and CJ Bulletin' was trialled in June 2019, which will reach a wider audience. Feedback is being sought about this.</p> <p>In addition, a CJ page is maintained on the Community Planning Aberdeen website.</p>
<p>2. Consultation with communities as part of community justice planning and service provision</p>	<p><i>Yes / No</i> Yes – see 1 above</p>	<p><i>Yes / No</i> Yes</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may include examples of specific consultation for the purposes of community justice planning to identify the needs of the local community in a way which recognises the links and logical pathways between meeting initial needs related to the underlying causes of offending and the knock-on impact to meeting broader community justice outcomes.</i></p> <p>1) Partners and stakeholders including third sector and community members participated in Community Planning Aberdeen's Priority Setting Session on 11th September 2018 aimed at refreshing LOIP priorities (including CJ priorities).</p> <p>2) Two members of Community Planning Aberdeen's Civic Forum are members of the CJ Group, enabling an ongoing two-way link with the Civic Forum, Community Council Forum and wider community in relation to progression of the CJ agenda in Aberdeen. These members are actively involved in the development/refresh of priorities as progressed by the CJ Group. They also seek feedback from community representatives in relation to issues being considered by the CJ Group, and feed this into the Group. All feedback is taken into account.</p> <p>Presentations/updates were provided to the Civic Forum regarding the refresh of the priorities, and subsequent comments/feedback received were taken into account.</p> <p>3) ACVO (Third Sector Interface (TSI)) represents the Third Sector on the CJ Group, and actively feeds in to planning workshops etc. In addition, the Third Sector Community Justice Forum, which is facilitated by ACVO, had the opportunity to feed in to the development of refreshed priorities. Feedback was taken into account.</p> <p>4) Civic Forum representatives on the CJ Group have led the development of an initial survey to capture views about how community members can be involved in CJ locally. This work will be progressed with a view to establishing ongoing two-way communication links between community and CJ partners, which will contribute to informing planning on an ongoing basis going forwards.</p>



<p>3. Participation in community justice, such as co-production and joint delivery</p>	<p>Yes / No Yes – see 1 above</p>	<p>Yes / No Yes</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may describe participation involving people with convictions, victims of crime and families in the development of priorities for the CJOIP.</i></p> <p><i>You could describe here using and building the strengths and capacity of the local community in developing services and support initiatives, and any examples of joint delivery of services and support with individuals and communities e.g. via community centres, community cafés etc.</i></p> <p>1) Part of the Quality Improvement approach being used to take forward improvement work relating to CJ (and wider) priorities involves engaging with those affected by the work to inform how this work is taken forward. [See Indicator 7 for a list of Improvement Projects progressed.] Examples of this include:</p> <ul style="list-style-type: none"> - Family members of people involved in the Justice System were consulted about issues they experience, and when and how they would like to receive support and information, in order to inform the Wider Support for Families project. (15 questionnaires were completed.) As a result, the focus of the project has been on testing ways of providing information to families at an earlier stage (ie via solicitors and police) using mechanisms which family members indicated they preferred (eg leaflets, websites). Leaflets and posters giving information about the ‘offer’ from all three partner agencies were developed under the ‘Keeping it Together’ project branding. The leaflets/posters signpost people to websites, helplines, email and text contacts, which all ranked highly in the research undertaken. The design of the leaflet/poster was tested with family members. - In the My Way To Employment project, a questionnaire was developed and used to seek feedback from individuals about their views on what was important when thinking about moving towards employment. The Flyer for the project was produced and designed by individuals attending the Learning Centre at HMP Grampian. The Assessment Form designed by the project was tested with individual clients and then adapted as required.- A project aimed at increasing the number of Exit Questionnaires completed by people on CPO Supervision tested posters in client waiting areas encouraging people to ask to have the opportunity to feed back. <p>Representatives from two Aberdeen employers provided an input about their experiences of offering opportunities to people involved in the Justice System at an event for statutory partners in September 2018. This was well-received (see Indicator 1 above).</p>
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			Members of the My Way to Employment project team have also provided an input to a Federation of Small Businesses networking event held at the City Library (24/6/19), to promote the involvement of small businesses in providing opportunities for people involved in the Justice System. Feedback from those attending was positive, and this is being followed up by development of an Info Sheet which advises businesses of the benefits and how to get involved (which was also informed by a member who had attended, and the FSB Lead).
4. Level of community awareness of / satisfaction with work undertaken as part of a CPO	Yes / No No – see 1 above	Yes / No No	<i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i> <i>You should describe the activity and then the impact.</i> <i>For example, for this indicator you could use evidence from community surveys.</i> This is reported on separately as part of the CPO Annual Report.
5. Evidence from questions to be used in local surveys / citizens' panels and so on	Yes / No Not yet but will be – see 1 above	Yes / No Yes	<i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i> <i>You should describe the activity and then the impact.</i> <i>For example, for this indicator you may have included questions covering awareness, visibility, understanding, confidence and participation in community justice. You may have focused on specific services or may have followed community planning and community safety practice which would be relevant evidence against this indicator.</i> See Indicator 1 above regarding community engagement questionnaire.
6. Perceptions of the local crime data	Yes / No No – see 1 above	Yes / No ?	<i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i> <i>You should describe the activity and then the impact.</i> <i>For example, for this indicator you may have used information available from Scottish Government surveys which are broken down by local authority area.</i>
Other information relevant to National Outcome One			
<i>This section can be used to describe any other indicators and activities within the Partnership that demonstrate progress against national outcome one but do not fit within the stated indicators above.</i>			



NATIONAL OUTCOME TWO

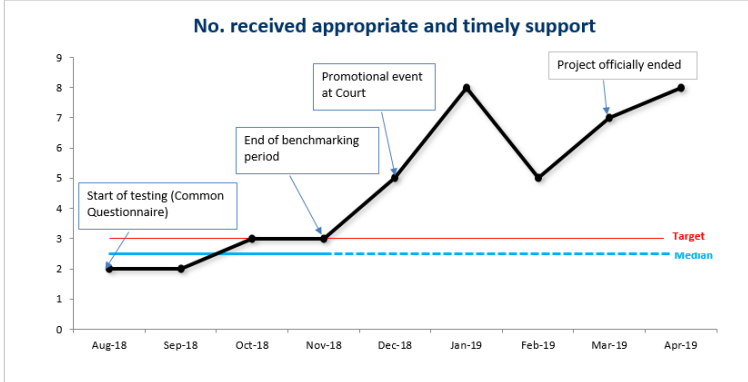
Partners plan and deliver services in a more strategic and collaborative way

Indicator	Reported?	Useful?	Evidence and Data
<p>7. Services are planned for and delivered in a strategic and collaborative way</p>	<p><i>Yes / No</i> Yes – see 1 above</p>	<p><i>Yes / No</i> Yes, however all work taken forward is done so collaboratively via the strategic CJ Group in the context of the CPP, using a QI approach.</p> <p>Overlaps with Indicator 3 above.</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may include evidence of partnership working e.g. from self-evaluation or a partner or local survey. You could include evidence of planning for joint delivery around prevention and early interventions or implementation of a strategic commissioning approach.</i></p> <p><i>Any evidence of involving communities, including those with a history of, or particularly affected by, offending would be relevant for this indicator.</i></p> <p><i>You may include evidence of effective planning for transition for children and young people who may need to access community justice services as well as planning for those who transition into adult services.</i></p> <p>A QI approach is used for all projects, which involves focused collaborative effort aimed at testing ideas which it is thought will lead to the improvement sought. Project charters are subject to approval by the CJ Group and CPP Board. A key element of this approach is the involvement of those who will be affected.</p> <p>The following improvement projects have been progressed by the CJ Group during the year:</p> <ul style="list-style-type: none"> i) Increase the number of individuals aged 16 – 25 appropriately diverted from court by 10% by end March 2019 (the Diversion project – continued from 2017-18); ii) 10 individuals (in total) who are on a custodial sentence, CPO Supervision or Diversion from Prosecution are being supported to make progress on the Employability Pipeline by March 2019 (the My Way To Employment project – continued from 2017-18); iii) Increase the number of family members of people in HMP Grampian and HMYOI Polmont who received appropriate and timely support from Families Outside, Family Centre & Help Hub (Action for Children), and Alcohol & Drugs Action by 20% by March 2019 (the Wider Support for Families project); and iv) Increase by 5% the number of prisoners owed a statutory homelessness duty that are suitably rehoused (whether in private sector or social rented sector accommodation) within 6 weeks of release, by May 2018 (the Rapid Rehousing project - continued from 2017-18) v) Increase the number of Exit Questionnaires completed by individuals at the end of a Community Payback Order with a Supervision Requirement, as a % of the total number of CPOs with Supervision Requirements completed, to 46% by end March 2019 (the Evaluation of CPOs project).
<p>8. Partners have leveraged</p>	<p><i>Yes / No</i> Yes – see 1 above</p>	<p><i>Yes / No</i></p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p>



<p>resources for community justice</p>			<p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may include evidence that partners have recognised the potential that exists within themselves, individuals, groups and organisations in their area and the contribution they can make to improved community justice outcomes.</i></p> <p><i>The evidence could include :</i></p> <ul style="list-style-type: none"> • <i>sharing of information, people and facilities including co-location</i> • <i>funding activities together, recognising economies of scale, opportunity cost and efficiencies</i> • <i>training provided by one partners opened up to other partners</i> • <i>existing services and experience being directed towards improving community justice outcomes.</i> <p>Examples include:</p> <p>i) In the Diversion project, Criminal Justice Social Work have developed and run sessions to raise awareness about Diversion which was open to Police and COPFS staff as well as CJSWS staff. (Outcomes information for this project can be found under Outcomes 5, 6, and 7 (Indicators 24, 25 and 26)).</p> <p>ii) The Wider Support for Families project joined up the service offer of three third sector organisations under the banner of the project's brand – Keeping It Together. One Common Questionnaire/Referral form is used across all three organisations, and partners refer on to each other as relevant. SCTS hosted an event to launch the project and also a film developed by the project on the experience of visiting HMP Grampian which was produced with the support of SPS, SHMU, another local third sector organisation, and the presenters of Northsound One's breakfast show, who presented the film.</p> <p>The below run chart shows the number of individuals who received 'appropriate and timely support', from data collated on the project's Common Questionnaire. The median has been frozen at the level applicable to the period when the baseline data was collected, from August to November 2018, and then extended across the run chart. A shift can be detected (at least six data points above the median line) from October 2018 onwards, demonstrating non-random variation of the data – probability-based statistical indication of change to the system. Moving forward, it may be appropriate to create a new median for the data representing improved performance – from December 2018 onwards. [NB One of the three key agencies, Families Outside, were without a staff member until December 18.]</p>
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			 <p>iii) Partners involved in the My Way To Employment project use a common Initial Assessment Form which was developed/ tested by the project. DWP have acted as Lead Professional for the individuals who have engaged with the project so far, using a Case Conference approach (involving relevant partners, eg TSOs and Criminal Justice Social Workers). Outcomes information for this project can be found under Outcome 6 (Indicator 25).</p>
<p>9. Development of community justice workforce to work effectively across organisational/ professional / geographical boundaries</p>	<p>Yes / No No – see 1 above</p>	<p>Yes / No</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may include evidence of, and evaluation from, the impact of activities and joint training, awareness raising for senior personnel, joint working, shared learning, and joint practice studies.</i></p>
<p>10. Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA</p>	<p>Yes / No Yes – see 1 above</p>	<p>Yes / No</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may include evidence that strategic planning and reporting mechanisms for improved community justice outcomes have considered people subject to MAPPA. Evidence of joint training / awareness sessions and evidence of collaborative risk management planning may also be included for this indicator.</i></p> <p>The My Way To Employment project is open to all, including individuals subject to MAPPA. No individuals subject to MAPPA have as yet engaged with the project.</p>
<p>Other information relevant to National Outcome Two</p>			
<p><i>This section can be used to describe any other indicators and activities within the Partnership that demonstrate progress against national outcome two but do not fit within the stated indicators above.</i></p>			

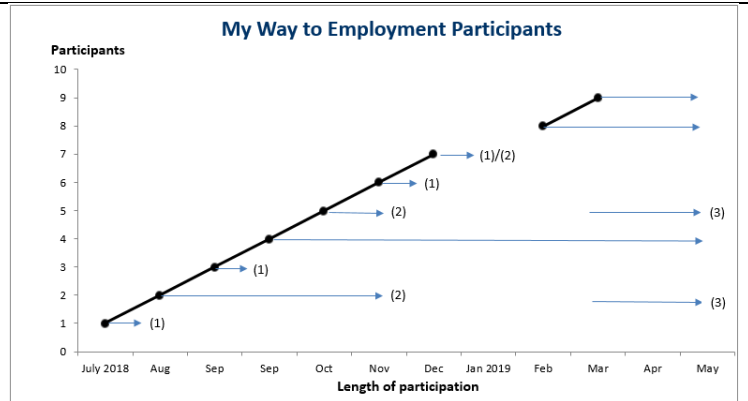


NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Indicator	Reported?	Useful?	Evidence and Data
<p>11. Partners have identified and are overcoming structural barriers for people accessing services</p>	<p>Yes / No Yes – see 1 above</p>	<p>Yes / No</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For this indicator, you may include evidence of how partners have identified barriers and the activities carried out to overcome these.</i></p> <p><i>Examples of the type and extent of barriers may include:</i></p> <ul style="list-style-type: none"> <i>• barriers to employment, training and education as a result of previous convictions</i> <i>• direct or indirect barriers through the implementation of other arrangements e.g. anti-social behaviour processes or specific partner policies or access protocols</i> <i>• attitudes of staff, the community and other service users.</i> <p><i>Any user experiences that demonstrate barriers being overcome are particularly relevant to this indicator.</i></p> <p><i>Being able to capture an initial picture may be progress in itself e.g. considering employment and housing policies for your area.</i></p> <p>i) The My Way To Employment project is focussing specifically on overcoming the barrier for individuals of having a conviction/s, alongside other ‘personal’ barriers, eg health issues (eg drug and alcohol-related, and mental health), housing, lack of confidence/motivation, struggling to break the cycle of not being in work, etc. The below chart shows the individuals who agreed to participate in MWTE, and the duration of their engagement. In total nine individuals participated/continue to participate (the target was for 10):</p> <ul style="list-style-type: none"> - Five individuals are currently continuing to engage. Of these, two have returned to prison but were re-engaged with there. - Three individuals had started off positively but then ceased to engage. Efforts are being made to re-engage with these individuals. - One individual ceased to engage and returned to custody. The project is endeavouring to re-engage this individual while in custody.





Notes: (1) Ceased to engage (2) Returned to custody (3) Re-engaged

See National Outcome Six (Indicator 25) below for Outcomes information.

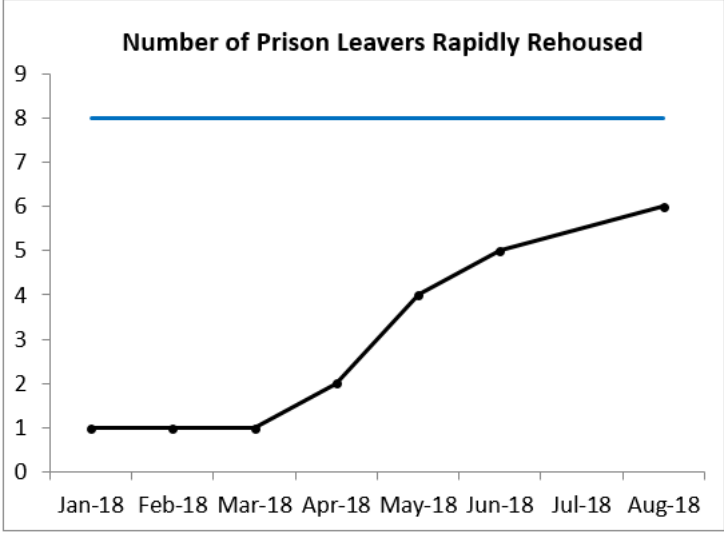
- ii) The **Rapid Rehousing** project focussed on overcoming the barrier of suitable accommodation for 'homeless' people liberated from HMP Grampian. In total, four individuals were rapidly rehoused by the end of May 2018, and six by the end of June 2018 (the test for change was extended to include any presentations from prison received in May 2018).

Two individuals were rehoused the same day of release; a further individual was rehoused within 18 days; one individual was rehoused within 82 days (an offer was made 21st March, prior to his release on 5th April, however due to asbestos in the property, it was not ready until 27th June); a serious offender was released on 31st January and rehoused within 127 days (it is more challenging to identify suitable properties for this customer group as there are additional limitations imposed that make provision of a suitable offer of rehousing very challenging. It is not uncommon for several offers to be withdrawn before an applicant finally receives a suitable offer and is rehoused).

A further individual was liberated and rehoused within 87 days. However, we were unsuccessful trying to rapidly rehouse one individual due to challenges clarifying access to his children and corresponding entitlement (specifically, how many bedrooms he required for rehousing purposes). He was released on 29/03/18 and placed into temp. While in temporary accommodation, he was sentenced to a further 2 years and 9 months in prison, returning to prison in September.

See below table which illustrates that in total 8 prisoners were worked with, with 6 being 'rapidly rehoused' during this time period.



			 <p>See National Outcome 5 (Indicator 24) below for Outcomes information about this project.</p>
<p>12. Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</p>	<p>Yes / No No – see 1 above</p>	<p>Yes / No</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>The evidence you present for this indicator should cover the following journey for an individual:</i></p> <ul style="list-style-type: none"> • <i>point of and following arrest</i> • <i>as part of police and fiscal direct measures, disposal/sentencing process</i> • <i>while on remand</i> • <i>while serving a community or custodial sentence</i> • <i>on release from remand or a custodial sentence.</i> <p><i>The activities may be centred around:</i></p> <ul style="list-style-type: none"> • <i>welfare</i> • <i>health and well-being</i> • <i>housing</i> • <i>employability.</i>
<p>13. Initiatives to facilitate access to services</p>	<p>Yes / No Yes – see 1 above – but overlaps with 11 above</p>	<p>Yes / No No – overlaps with 11 above</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, evidence for this indicator may include initiatives which will ensure that people who have offended get the support they need, when they need it, to encourage desistance. This may include:</i></p> <ul style="list-style-type: none"> • <i>those which improve equity of access</i> • <i>those which support and facilitate an individual to understand how to approach services</i> • <i>those which will advocate on an individual’s behalf to support access.</i>



			<p><i>Evidence which supports the availability and acceptance by the individual of the support offered may include the greater take-up of mentoring, throughcare support officers, voluntary and statutory throughcare, or the greater take-up of initiatives to increase employability skills including literacy and general education levels or other pro-social activity.</i></p> <p>See Indicator 11 above regarding the My Way to Employment and Rapid Rehousing projects and Indicator 22 below regarding the Diversion project.</p>
14. Speed of access to mental health services	Yes / No No – see 1 above	Yes / No	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>It is recognised that data used to measure this indicator may include the whole community.</i></p> <p>Improvement work relating to access to mental health services has been prioritised to be taken forward this year.</p>
15. % of people released from a custodial sentence : a) registered with a GP b) have suitable accommodation c) have had a benefits eligibility check	Yes / No Yes – see 1 above	Yes / No	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>This indicator drives behaviour through partners being required to work together to follow through with individuals the outcome of being registered with a GP, having suitable accommodation and the outcome of having had a benefits eligibility check. There is a recognition that this data may be difficult to collect.</i></p> <p>See Indicator 11 above regarding the Rapid Rehousing project.</p>
16. Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending	Yes / No Yes – see 1 above	Yes / No	<p><i>An “intervention” can range from something as simple as a programme directly or indirectly intended to reduce and prevent further offending such as:</i></p> <ul style="list-style-type: none"> <i>• an intervention aimed at improving the health of people with convictions</i> <i>• a third sector or community service intended to improve local community justice outcomes</i> <i>• a justice intervention such as a community sentence.</i> <p><i>Examples could be given of quality needs assessment leading to effective disposals and the user experience and impact of such. When considering “interventions” you might also consider the support available from family members, friends, employers and the general community which may aid desistance.</i></p> <p>The My Way to Employment project developed an Initial Assessment Form for use across agencies involved, to gather relevant information from individuals about barriers to employment, and their assets and aspirations. The Lead Professional/Case Management approach enables an individualised, person-centred approach. The project also sought to test the benefits of an individual having a ‘Personal Support</p>



			<p>Mentor' (eg possibly a family member), but individuals struggled to identify people who could play that role, and having to consider this led to additional stress for people. Information regarding outcomes of participation with the project can be found under National Outcome 6 below.</p> <p>For further information about the My Way to Employment project, and also relevant information about the Rapid Rehousing project, see Indicator 11 above. See also information about the Diversion project at Indicator 22 below.</p>
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Other information relevant to National Outcome Three

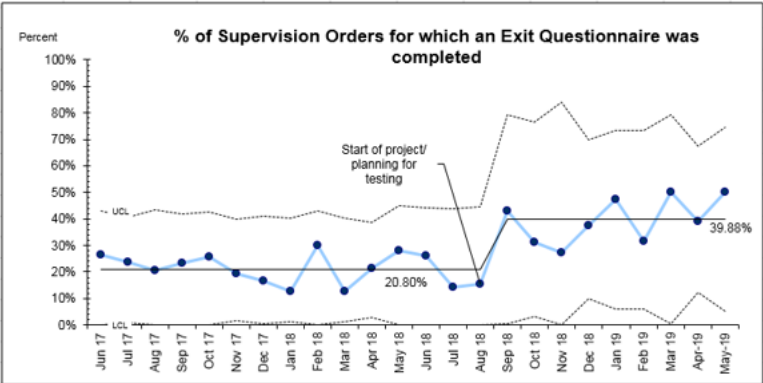
This section can be used to describe any other indicators and activities within the Partnership that demonstrate progress against national outcome three but do not fit within the stated indicators above.

NATIONAL OUTCOME FOUR

Effective interventions are delivered to prevent and reduce the risk of further offending

Indicator	Reported?	Useful?	Evidence and Data
17. Use of 'other activities requirements' in CPOs	Yes / No No – see 1 above	Yes / No No	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For this indicator, you may include the involvement of other partners in the other activities requirements and examples of creative and innovative use of the other activities requirement such as attending college or training courses, resilience training, engaging with a specific needs focused service with another partner.</i></p> <p>This is reported on separately as part of the CPO Annual Report.</p>
18. Effective risk management for public protection	Yes / No No – see 1 above	Yes / No	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For this indicator you could include examples of good practice and lessons learned from MAPPA, supervision, relevant statutory orders, staff training and accreditation.</i></p>
19. Quality of CPOs and DTTOs	Yes / No Yes – see 1 above	Yes / No	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>Measures for this indicator may include user experience from CPO and DTTO exit surveys covering areas such as being treated with respect, or evidence that the individual's attitude towards offending had changed or that the intervention had helped stop or reduce further offending.</i></p> <p>Information about user experience of CPO Unpaid Work is reported in the CPO Annual Report.</p>



			<p>In the Evaluation of CPOs project, tests of change were undertaken to improve systems for collating Exit Questionnaires for people completing CPO Supervision, and to increase numbers of questionnaires completed. The following control chart shows the data collated regarding the main Aim during the project. The mean has been split between the phase prior to the start of the project, and the phase during the project. It can be seen that the mean has increased to just below 40%. The target was 46%, so this has not been achieved, although significant improvement of 20% has been seen against the prior period. Further testing can be taken forward by the Service with a view to making further improvement – this project is not a priority in the refreshed LOIP and so won't be reported on further.</p>  <table border="1"> <caption>% of Supervision Orders for which an Exit Questionnaire was completed</caption> <thead> <tr> <th>Month</th> <th>Percent</th> </tr> </thead> <tbody> <tr><td>Jun 17</td><td>25%</td></tr> <tr><td>Jul 17</td><td>22%</td></tr> <tr><td>Aug 17</td><td>20%</td></tr> <tr><td>Sep 17</td><td>22%</td></tr> <tr><td>Oct 17</td><td>25%</td></tr> <tr><td>Nov 17</td><td>20%</td></tr> <tr><td>Dec 17</td><td>18%</td></tr> <tr><td>Jan 18</td><td>15%</td></tr> <tr><td>Feb 18</td><td>30%</td></tr> <tr><td>Mar 18</td><td>15%</td></tr> <tr><td>Apr 18</td><td>22%</td></tr> <tr><td>May 18</td><td>28%</td></tr> <tr><td>Jun 18</td><td>25%</td></tr> <tr><td>Jul 18</td><td>15%</td></tr> <tr><td>Aug 18</td><td>15%</td></tr> <tr><td>Sep 18</td><td>42%</td></tr> <tr><td>Oct 18</td><td>30%</td></tr> <tr><td>Nov 18</td><td>28%</td></tr> <tr><td>Dec 18</td><td>45%</td></tr> <tr><td>Jan 19</td><td>30%</td></tr> <tr><td>Feb 19</td><td>48%</td></tr> <tr><td>Mar 19</td><td>38%</td></tr> <tr><td>Apr 19</td><td>40%</td></tr> <tr><td>May 19</td><td>39.88%</td></tr> </tbody> </table>	Month	Percent	Jun 17	25%	Jul 17	22%	Aug 17	20%	Sep 17	22%	Oct 17	25%	Nov 17	20%	Dec 17	18%	Jan 18	15%	Feb 18	30%	Mar 18	15%	Apr 18	22%	May 18	28%	Jun 18	25%	Jul 18	15%	Aug 18	15%	Sep 18	42%	Oct 18	30%	Nov 18	28%	Dec 18	45%	Jan 19	30%	Feb 19	48%	Mar 19	38%	Apr 19	40%	May 19	39.88%
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<p>20, Reduced use of custodial sentences and remand:</p> <p>a) Balance between community sentences relative to short custodial sentences under one year</p> <p>b) Proportion of people appearing from custody who are remanded</p>	<p>Yes / No No – see 1 above</p>	<p>Yes / No</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>This is a quantitative measure which shows the impact of initiatives to shift the balance between custody and use of non-custodial measures and sentences.</i></p> <p><i>The indicator recognises both prosecutorial and judicial independence but also recognises the impact that partners can have through ensuring both greater consistency in the availability of quality services across Scotland but also working together to ensure awareness of these.</i></p> <p><i>Community sentences are defined as those deriving from a court order including CPOs, DTTOs and Restriction of Liberty Orders (RLOs).</i></p>																																																		
<p>21. The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery</p>	<p>Yes / No No – see 1 above</p>	<p>Yes / No Yes</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>Evidence for this indicator may include the number of Alcohol Brief Interventions (ABIs) delivered in criminal justice healthcare</i></p>																																																		



Plan (LDP Standard]			<p><i>settings. This data may be captured and reported through local Alcohol and Drug Partnerships.</i></p> <p><i>You may also include the number of referrals from criminal justice sources to drug and alcohol specialist treatment.</i></p> <p>Prioritised for improvement work this year.</p>																										
22. Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)	<p><i>Yes / No</i> Yes – see 1 above</p>	<p><i>Yes / No</i> Yes</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>Fiscal measures include fines, fiscal work orders, fiscal compensation orders and fixed penalty notices. Fiscal diversion includes diversion to social work.</i></p> <p>The Diversion from Prosecution project focussed on increasing the number of individuals aged 16 – 25 appropriately diverted from court by 10% by end March 2019. The run chart below shows the number of people aged 16-25 who were diverted from prosecution by the Procurator Fiscal on a quarterly basis during the period of the project and the two preceding years. A total of 78 were referred for diversion during the period of the project, with the median figure for these quarterly data points being 18. This compares with a median of 14 for the data points covering the quarters prior to that. This is below our target aim of 85 referrals in total per year, an average of 21 per quarter (from the baseline year of 2015-16). However, there can be seen a quarter on quarter increase in the number of referrals during 2018-19.</p> <div data-bbox="767 1173 1541 1547" data-label="Figure"> <table border="1"> <caption>16s - 25s Referred for Diversion on a Quarterly Basis</caption> <thead> <tr> <th>Quarter</th> <th>Number of Referrals</th> </tr> </thead> <tbody> <tr><td>Q1 1617</td><td>21</td></tr> <tr><td>Q2 1617</td><td>6</td></tr> <tr><td>Q3 1617</td><td>13</td></tr> <tr><td>Q4 1617</td><td>9</td></tr> <tr><td>Q1 1718</td><td>15</td></tr> <tr><td>Q2 1718</td><td>18</td></tr> <tr><td>Q3 1718</td><td>12</td></tr> <tr><td>Q4 1718</td><td>20</td></tr> <tr><td>Q1 1819</td><td>10</td></tr> <tr><td>Q2 1819</td><td>13</td></tr> <tr><td>Q3 1819</td><td>18</td></tr> <tr><td>Q4 1819</td><td>27</td></tr> </tbody> </table> </div> <p>See Outcomes information under National Outcomes 5, 6 and 7 (Indicators 24, 25 and 26).</p>	Quarter	Number of Referrals	Q1 1617	21	Q2 1617	6	Q3 1617	13	Q4 1617	9	Q1 1718	15	Q2 1718	18	Q3 1718	12	Q4 1718	20	Q1 1819	10	Q2 1819	13	Q3 1819	18	Q4 1819	27
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23. Number of short-term sentences under one year	<p><i>Yes / No</i> No – see 1 above</p>	<p><i>Yes / No</i> No – overlaps with Indicator 20</p>	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may have reported the number of custodial sentences imposed during the reporting period where the full term was for 12 months or less. This is a base number for the quantitative indicator showing the balance between</i></p>																										



			<i>community sentences relative to short custodial sentences under 1 year.</i>
Other information relevant to National Outcome Four			
<i>This section can be used to describe any other indicators and activities within the Partnership that demonstrate progress against national outcome four but do not fit within the stated indicators above.</i>			

NATIONAL OUTCOME FIVE
 Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Indicator	Reported?	Useful?	Evidence and Data				
24. Individuals have made progress against the outcome	<i>Yes / No</i> Yes – see 1 above	<i>Yes / No</i> ? can be difficult to ‘split’ reporting of improvement in outcomes across Indicators 24, 25 and 26 (National Outcomes 5, 6 and 7)	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>Implicit in the indicators for person-centric outcomes is the importance of systematically evaluating the impact on individuals at a service level. There are existing methods available but new methods could be developed in partnership and shared as good practice.</i></p> <p><i>Evidence to support this indicator may include the impact at an individual level of interventions and activities. Evidence may also come from user experience, service level evaluations including the use of the ‘5 step approach to evaluation’ and distance travelled measures for individuals. Activities could also cover existing statutory interventions such as supervision, CPOs, DTTO etc.</i></p> <p><i>Measures of ‘distance travelled’ are generally used in describing intermediate progress towards an outcome from an initial baseline; for example in relation to substance use, though the ultimate goal might be to be drug-free, the person has moved from active drug use to regular and stable engagement with addiction services. Though the outcome of being free from drug use has not yet been achieved, meaningful progress has been made showing an improvement in that individual’s wellbeing.</i></p> <p>Diversion from Prosecution project: Assessments and Outcomes – A sample of ten 16 to 25 year olds – see table below. <i>NB Includes improvement in outcomes relating to National Outcomes 5, 6 and 7 (Indicators 24, 25 and 26)</i></p> <table border="1"> <thead> <tr> <th>Issues identified at assessment for Suitability Report⁽¹⁾</th> <th>Issues addressed/ outcomes for Completion Report⁽²⁾</th> </tr> </thead> <tbody> <tr> <td> Issues identified: <ul style="list-style-type: none"> offending behaviour; use of time; consequential thinking; peer group. <p><u>Additional info.</u> Appears motivated to make changes and engage with support to affect this. He presents</p> </td> <td> Attended all 8 appointments Issues addressed: <ul style="list-style-type: none"> Need to provide a safe environment within which he could explore his behaviour; intervention focussed on his offending behaviour; lack of structure in his life and relationships; looking at his peer group; need for him to build problem-solving skills/consequential thinking; </td> </tr> </tbody> </table>	Issues identified at assessment for Suitability Report ⁽¹⁾	Issues addressed/ outcomes for Completion Report ⁽²⁾	Issues identified: <ul style="list-style-type: none"> offending behaviour; use of time; consequential thinking; peer group. <p><u>Additional info.</u> Appears motivated to make changes and engage with support to affect this. He presents</p>	Attended all 8 appointments Issues addressed: <ul style="list-style-type: none"> Need to provide a safe environment within which he could explore his behaviour; intervention focussed on his offending behaviour; lack of structure in his life and relationships; looking at his peer group; need for him to build problem-solving skills/consequential thinking;
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			<p>as at times, struggling to engage and quite self-contained, however it was evident that he understood proceedings and showed an ability to reflect between meetings. Accepts that he would benefit from engaging with support and intervention to reduce the risk of further offending.</p>	<ul style="list-style-type: none"> • explore use of alcohol as disinhibitor to counteract his lack of social skills/autistic spectrum symptoms and enable him to interact with peers. <p><u>Additional Info</u> Communications skills were at times poor, he was anxious, lacked eye contact but this gradually improved. Previous assessments have suggested that he is on the Autistic Spectrum; excluded from school.</p> <p>He was able to show prosocial values and an understanding of how his behaviour may impact on others, but a lack of coping strategies of how to avoid or de-escalate situations he was in. His underlying lack of social skills and ability to understand others emotional needs also meant that he would at times feel threatened by any attention from others and, in particular, an expectation that people in authority would not listen to him any way even if he did try to explain.</p> <p>He showed some insight into the risky behaviours that he reverts to when he feels anxious, threatened, afraid or unsure. Worksheets and supervision related to consequential thinking, included exploring moral choices, perspective taking and victim empathy. It is evident that although he shares pro-social values and attitudes in general, rating and scoring items appropriately. It is evident that in the main he would wish to avoid conflict with anyone and that he has a strong sense of right and wrong. When this was explored further, he shows a strong sense of responsibility for the consequence of his actions on family members but struggles with how to express this or to identify potentially risky situations or people.</p> <p>The offer of ongoing voluntary support was made available and a referral made to Skills Development Scotland.</p>
			<p>Issues identified:</p> <ul style="list-style-type: none"> • alcohol use; • anger management – expanding on work previously undertaken by Children and Families Social Work Team; • victim awareness. 	<p>Attended sessions as required</p> <p>Issues addressed:</p> <ul style="list-style-type: none"> • Recapped on anger management (triggers, behaviour, avoidance, self-calming); • victim awareness; • alcohol use.
			<p>Issues identified:</p> <ul style="list-style-type: none"> • drug use; 	<p>Attended all appointments and engaged well.</p>



			<ul style="list-style-type: none"> • decision making; employment and training prospects. 	<p>Issues addressed:</p> <ul style="list-style-type: none"> • drug use - legal, mental and physical consequences, risks; • alcohol use – impacts on mental/ physical health and behaviour in the short and long term; • decision making; • employment and training - currently going through a College course with vocational prospects; • independent living.
			<p>Issues identified:</p> <ul style="list-style-type: none"> • drug use; decision making. 	<p>Issues addressed:</p> <ul style="list-style-type: none"> • drug awareness re. impact of cannabis use on his physical and emotional well-being; • demonstrated good insight into the thoughts, feelings, behaviours that led to the charge and its consequences; • advised that he can continue to access support through criminal justice or through external agencies if this is ever required. <p><u>Additional info</u> In full time employment and plans to join the army</p>
			<p>Issues identified:</p> <ul style="list-style-type: none"> • consequential thinking; • attitudes and values; • peer group. <p><u>Additional info</u> Given appropriate advice in relationship to the serious nature of the charges and accepts that he would benefit from engaging with support and intervention to reduce the risk of further offending.</p> <p>Advised that will be seen weekly but flexibly as still a full-time pupil with exams about to start.</p>	<p>Despite initial reservations, attended as required during the Diversion Programme and engaged to a high standard.</p> <p>Issues addressed:</p> <ul style="list-style-type: none"> • consequential thinking; • attitudes and values; • peer group; • the impact of his behaviour on his victim and more widely; • to consider other people’s perspectives; understanding and challenging his previous attitudes and values relating to the offence; • gender roles and expectations, generating discussion that challenges pre-conceived ideas and assumptions; • respect and respectful behaviour; • communication skills - verbal and non-verbal cues and consent. <p><u>Additional info</u> He continues to be a full-time school pupil and hopes to go on to university pending the results of his next exams.</p>
			<p>Issues identified:</p> <ul style="list-style-type: none"> • managing emotions; 	<p>Attended regular appointments as agreed.</p> <p>Issues addressed:</p> <ul style="list-style-type: none"> • avoiding offending;



			<ul style="list-style-type: none"> consequential thinking; exploring employment opportunities. 	<ul style="list-style-type: none"> aware that any further offending would have a detrimental impact on his career opportunities and his future and remains confident that he can do so.
			<p>Issues identified:</p> <ul style="list-style-type: none"> impulsiveness; employment / training opportunities 	<p>Attended appointments as offered</p> <p>Issues addressed:</p> <ul style="list-style-type: none"> support to understand his behaviour and how it impacts on others; avoiding this type of choice and behaviour in future; support to explore employment / training and given advice re. agencies such as Skills Development Scotland. <p><u>Additional information</u> At last appointment he advised that he had secured an interview for employment, his life had settled into a routine and he was confident that he would manage his relationships and conduct himself without issue in future.</p>
			<p>Issues identified:</p> <ul style="list-style-type: none"> victim empathy; relationships/peers ; consequential thinking; alcohol use 	<p>Attended all appointments offered, engaged with support and advice; completed assessments and worksheets.</p> <p>Issues addressed:</p> <ul style="list-style-type: none"> victim empathy - encouraged to explore her attitude and values linked to offending; taking responsibility for her behaviour and its impact, able to evidence a motivation to avoid further offending and an understanding of the negative impact of her behaviour on the victim; alcohol use – explored use of alcohol (infrequent) and how it influences offending, general advice and guidance given in relation to reducing the risk of offending and of being vulnerable when under the influence; relationships/peers and family – committed offence in company of family and is now aware of the influence others have on her, how to better manage conflict; consequential thinking – has shown an ability to consider the impact of her offending behaviour and general lifestyle choices on others; able to evidence an understanding of the importance of making informed choices and was able to relate her skills and abilities to do this for others in her role as a nursery assistant, a daughter and big sister. <p><u>Additional info</u> She has taken this opportunity to evidence her motivation to make and sustain positive</p>



			<p>changes, which should reduce the risk of further offending. Shortly following the initial assessment she became homeless following the breakdown of her relationship with her mother. She subsequently gained temporary accommodation.</p>
		<p>Issues identified:</p> <ul style="list-style-type: none"> consideration of the inherent dangers of illegal drug use; impact on physical and mental wellbeing; possible legal consequences. 	<p>Co-operated with the programme and is deemed to have successfully completed it.</p> <p>Demonstrated good understanding of the dangers and potential consequences of the use of illegal drugs.</p>
		<p>Issues identified:</p> <ul style="list-style-type: none"> relationships and safety planning; dealing with conflict and emotions. <p><u>Additional info</u> Has independently accessed counselling to help her deal with recent events. (Rape and alleged perpetrator being found not guilty at court)</p>	<p>Fully engaged with the diversion process, attended on time for all appointments offered.</p> <p>Issues addressed:</p> <ul style="list-style-type: none"> engaged in discussions and work relating to managing emotions, relationships, safety planning and conflict resolution. <p>Aware of other community services that she can access should she feel she would benefit from ongoing support.</p>
		<p>Notes</p> <p>(1) Suitability Reports - generally very brief and contain info on: the need to attend appointments; acceptance of responsibility by the individual; willingness to engage in Diversion process; issues identified; any relevant additional info; state that it is anticipated that the work will be undertaken within 12 weeks.</p> <p>(2) Completion Reports - vary in length, generally proportionate to offence and need, and include: engagement with Diversion process; attendance at appointments; evidence of work undertaken/ referral to other agencies/ supports in place.</p> <p>Rapid Rehousing project – Outcomes information:</p> <p>Looking at previous homeless applications, tenancy rent account records and instances of ASB it is notable that the following has been seen:</p> <p>P1: Has not been remanded back into prison and has recently started a full-time college course at North East College in Aberdeen. He has two previous council tenancies – one for 1.5 years and one for 1.3.</p> <p>P2: One previous tenancy, duration 3.2 years, 3 previous homeless applications and 8 ASB instances previously recorded. Readmitted back to prison on 5th September on other charges. This was for an offence previously committed prior to his being rapidly rehoused. No recorded ASB while rehoused during this test for change.</p>	



			<p>P3: Had 9 previous homeless applications and one tenancy that lasted 1.3 years. He has two instances of ASB recorded at his current tenancy. However, this is a marked improvement overall as P3 spent most of the previous two years in custody.</p> <p>P4: Had 5 previous homeless applications, and three previous tenancies with durations of 0.8, 2 and 1.4 years. No instances of ASB have been recorded and his engagement within the community is noted as being positive.</p> <p>P5: Had 2 previous homeless applications and one tenancy lasting 0.6 years. No ASB instances recorded</p> <p>P6: Had no previous homeless applications or council tenancies. No ASB instances have been recorded since he was rehoused.</p> <p>P7: Had 4 previous homeless applications and two tenancies lasting 5 years and 4.5 years. No ASB has previously been recorded.</p> <p>P8: Had 4 previous homeless applications and 1 previous tenancy lasting 2.9 years with 5 instances of ASB recorded. 2 complaints of ASB recorded while staying in temporary accommodation.</p>
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Other information relevant to National Outcome Five

This section can be used to describe any other indicators and activities within the Partnership that demonstrate progress against national outcome five but do not fit within the stated indicators above.



NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Indicator	Reported?	Useful?	Evidence and Data
25. Individuals have made progress against the outcome	Yes / No Yes – see 1 above	Yes / No ? can be difficult to 'split' reporting of improvement in outcomes across Indicators 24, 25 and 26	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For this indicator you may use evidence of impact at an individual level of activities, including user experience, service level evaluations and distance travelled by individuals. You may also have evidence at an individual level from views from families and those included in an individual's relationships such as employers.</i></p> <p><i>You may also include evidence of how an individual's relationships have strengthened and had a positive impact on desistance including evidence of where key relationships have been developed. Equally you may include evidence of how an individual's relationships which have had a negative impact on desistance have been changed to be more positive or influence has decreased.</i></p> <p>Diversion project – see Outcomes information under National Outcome 5 (Indicator 24)</p> <p>My Way to Employment project – Summary of Outcomes for individuals participating – see below</p>

ISSUES/PROGRESS							CURRENT STATUS
Participant	MWTE Start Date	Housing	Health	Education/ Training	Work-related	Other	
1	Sept 18	Moved from Temp to Permanent Tenancy	Ulcer treated Hep C treatment completed Depression Alcohol/ Drugs (Methadone)	Basic IT training started with Fair Start Scotland	CV completed Letter of Disclosure completed Suitable work trial options awaited Job applications submitted	Access to Leisure card provided Bus Pass provided Helping family member with home improvements	Continuing to engage with MWTE
2	Aug 18		Depression Nerve damage Methadone	Referral to WEA Reach-Out course	Referral to Pathways for CV	Boredom major factor in offending Family relations – wants to rebuild Housing	Returned to custody Nov 18 Re-engaged with project while in custody (Mar 19) EDL May 19



3	Nov 18		Depression Insomnia Lack of confidence Leg pain Methadone	Referral to WEA – attended appointment and due to start Reach-Out course Jan 19. Interested in Basic IT and Arts/Crafts	Needed CV and email address		Ceased to engage – failed to attend appointments (Nov 18) Efforts being made to re-engage
4	Jul 18		Anxiety, Depression Epilepsy Appointment made with Salvation Army for alcohol counselling		Interested in landscape gardening – plans to discuss placement with local company	Appointment made with Sports Village re Running Club	Ceased to engage after initial meeting (Jul 2018)
		ISSUES/PROGRESS					CURRENT STATUS
Participant	MWTE Start Date	Housing	Health	Education/Training	Work-related	Other	
5	Oct 18	In Temp – permanent accommodation offered (but far from family)	Anxiety, Depression - appointment made with GP (antidepressants) Methadone Relapsed (street drugs) Weekly appointments with psychologists in prison	Attended NESCOL Open Day with TSO - interested in Mechanical Engineering	Kitchen Work Party in prison	Interested in cycling, enjoys baking	Returned to custody (Nov 18) Re-engaged with MWTE in custody (Mar 19) EDL May 19
6	Sept 18		Anxiety, Depression Personality Disorder Hepatitis, Drug Misuse	Would like to learn how to read and write			Individual changed mind after initial referral
7	Dec 18				Work search discussed		Returned to custody (Apr 19)
8	Feb 19	In Temp Then private rented Then Temp	Affective Disorder Psychotic episodes Agoraphobia, Depression Incontinence	4 O Grades IT literate			Case conf May 19
9	Mar 19	Homeless on release (previous	Methadone ceased while in prison	5 O Grades Welding			Still in custody – engagement pre-release



		tenancy involved drugs)	Previous DVT Hep C test - results awaited Referred to Salvation Army for alcohol counselling				EDL date awaited
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Other information relevant to National Outcome Six

This section can be used to describe any other indicators and activities within the Partnership that demonstrate progress against national outcome six but do not fit within the stated indicators above.

NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced

Indicator	Reported?	Useful?	Evidence and Data
26. Individuals have made progress against the outcome	Yes / No Yes – see 1 above	Yes / No ? can be difficult to 'split' reporting of improvement in outcomes across Indicators 24, 25 and 26	<p><i>In this section we are looking for you to describe what activities and sources of information you have used as evidence against this indicator.</i></p> <p><i>You should describe the activity and then the impact.</i></p> <p><i>For example, for this indicator you may include evidence from :</i></p> <ul style="list-style-type: none"> <i>activities such as tools which directly enhance resilience. For example, tools to support anger management, improve self-esteem, increase an individual's capacity for change and self-management</i> <i>individuals building resilience and capacity to engage effectively with services</i> <i>the impact may be measured by user experiences and distance travelled measures.</i> <p>See Diversion project Outcomes under National Outcome 5 (Indicator 24)</p>

Other information relevant to National Outcome Seven

This section can be used to describe any other indicators and activities within the Partnership that demonstrate progress against national outcome seven but do not fit within the stated indicators above.

5. Priority Areas of Focus

Please use this section to describe the main area(s) of focus of your Partnership's activity over the reporting period. This could be described in relation to the national outcomes, people's needs or something else.

For example, you may feel that the work of your Partnership has been mainly focused around improving people's health and wellbeing. Or you may describe that the majority of your activity has been around improvement towards national outcome one.

Please also describe why your Partnership has chosen to focus on these areas of activity. You may refer, for example, to evidence within the strategic needs and strengths assessment or local consultation.

Please describe no more than 3 main areas of focus.



As described in Section 4 above, the priority areas of focus have been:

- Increasing numbers Diverted from Prosecution by the PF;
- Overcoming barriers to employment for people involved in the Justice System;
- Supporting homeless people into suitable accommodation from prison;
- Supporting family members of people involved in the Justice System.

These priorities were identified based on local assessment of need and consultation.

6. Case Studies

Please use this section to describe one aspect of your Partnership's work that has demonstrated significant improvement towards one, or a number of, the national outcomes.

Please try and describe an area of activity that is directly related to the work of the Partnership – something that in all probability would not have happened if your local Partnership did not exist.

*The key aspect of this section is about the **IMPACT** this activity had on the achievement of one, or a number of, national outcomes.*

The **My Way To Employment** project taken forward by the CJ Group with the aim '10 individuals (in total) who are on a custodial sentence, CPO Supervision or Diversion from Prosecution are being supported to make progress on the Employability Pipeline by March 2019' has demonstrated significant improvement across a number of the National Outcomes, as described in the sections above. The project has aimed to work with individual participants, and at the same time, raise awareness and develop links with potential employers. In summary:

- **National Outcome 1 (Communities improve their understanding and participation in community justice)** - An event aimed at raising awareness with statutory partners and promoting the benefits of providing employment-related opportunities for people involved in the Justice System was held on 28/9/18. This was attended by reps from the Council, SFRS, SPS, Police, and SDS. Feedback was v positive, eg "We don't go out and look for applicants, but maybe we should" and "Definitely food for thought". As a result of this, SFRS are looking to provide a specific life-skills course. Members of the MWTE project have separately engaged with potential employers to raise awareness/build links at a number of events, including: Construction Industry Training Board (4/5/18); Scottish Council for Development and Industry (8/5/18); Northsound (radio) Recruitment Fair (14/6/18); Progress Through Positive Partnerships Networking Event (4/7/18); and JobCentre/Council Recruitment Fair (26/9/18). An information sheet with tear-off slip was developed by the project and given out to employers at these events, but further work needs to be undertaken to follow up with them. In addition, the project developed a short questionnaire for people involved in the Justice System, the results of which helped to inform the project.
- **National Outcome 2 (Partners plan and deliver services in a more strategic and collaborative way)** – As mentioned above, questionnaires were used to seek feedback from individuals about their views on what was important when thinking about moving towards employment. The Flyer for the project was produced and designed by individuals attending the Learning Centre at HMP Grampian. The Assessment Form designed by the project for use across partners was tested with individual clients and then adapted as required. DWP have acted as Lead Professional for the individuals who have engaged with the project so far, using a Case Conference approach (involving relevant partners, including TSOs and Criminal Justice Social Workers).
- **National Outcome 3 (People have better access to the services that they require, including welfare, health and wellbeing, housing and employability)** - The My Way To Employment project is focussing specifically on overcoming the barrier for individuals of having a conviction/s, alongside other 'personal' barriers, eg health issues (eg drug and alcohol-related, and mental health), housing, lack of confidence/motivation, struggling to break the cycle of not being in work, etc. As mentioned above, the project developed an Initial Assessment Form for use across agencies involved, to gather relevant information from individuals about barriers to employment, and their assets and aspirations. The work with individual participants is taken forward using a Case Conference approach, whereby relevant partners are brought together by the Lead Professional to support the individual to access



services as relevant to their 'need', enabling an individualised, person-centred approach. The project also sought to test the benefits of an individual having a 'Personal Support Mentor' (eg possibly a family member), but individuals struggled to identify people who could play that role, and having to consider this led to additional stress for people.

- **National Outcome 6 (People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities)** – The My Way to Employment project aims to improve outcomes for people in terms of progression towards employment, but at the same time, and in order to achieve this, also supports people on a person-centred basis to address other barriers (eg relating to National Outcomes 5 and 7) while also identifying and building on individual assets. See specific outcomes information resulting from the collaborative efforts of the project, as reported under National Outcome 6 above.

7. Challenges

Please use this section to highlight any challenges you experienced as a Partnership over the reporting period as well as any challenges you foresee in the forthcoming period.

You may want to reflect on the structure or functioning of your Partnership or outline issues that were particularly problematic in the implementation of your CJOIP. Also, you may want to reflect on any non-structural barriers, e.g. factors outwith the remit of the Partnership that you thought hindered progress.

Challenges identified include:

- **Diversion Project** - While there was commitment from all partners to the wider aim of the project, for some partners, national guidance, i.e. Lord Advocate Guidelines, or indeed national IT structures, have resulted in limitations to some system changes being made locally. CJSWS made changes to staff remits and systems, but it appears that this was the only organisation/service willing to do so. In addition, there was a lack of engagement from key services which impacted on the ability of the project to make improvements, most notably, Children's Services. The project took place within the context of a national focus on increasing the use of Diversion from Prosecution – representatives from Community Justice Scotland and the Centre for Youth and Criminal Justice have supported the project – although there does appear to have been some confusion (at a national level) about the move to an 'assumption for diversion' approach.
- **My Way to Employment Project** – A common issue across participants was need for mental health support. Efforts are to be made to address this by developing pathways to services/support going forwards. The withdrawal of the TSO service will also impact on this project going forwards.
- **Support for people to accommodation from prison** – The withdrawal of the TSO service will impact on this project going forwards.
- **Wider Support for Families** – Withdrawal of local authority funding for third sector provision has impacted on the ability of this project to continue.

Availability of relevant data at a local authority level remains a challenge (eg court data relating to Aberdeen (reconviction rates etc), PF disposals data, data regarding individuals in drug/alcohol/mental health services, people engaging with employability services, etc ...)

8. Additional Information

Please use this section to capture any aspect of community justice that does not fit into any of the previous sections.

