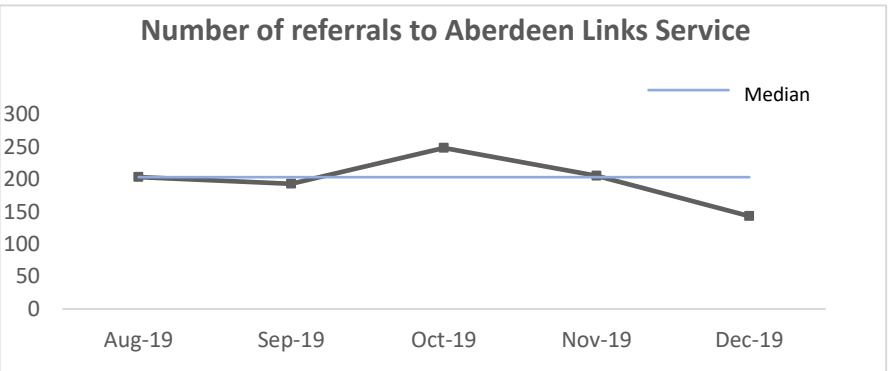
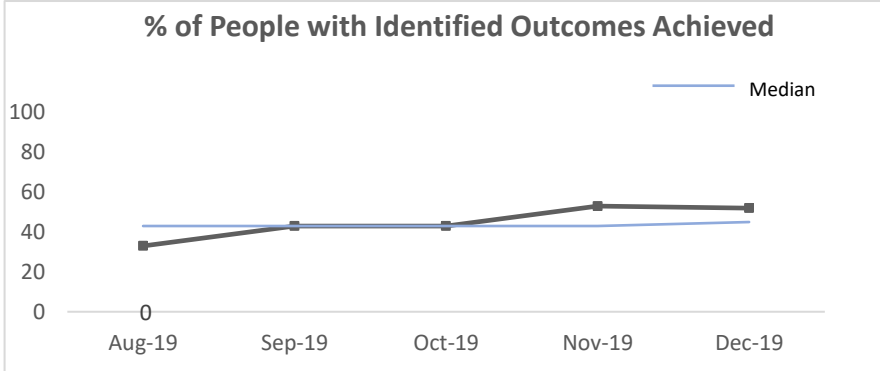
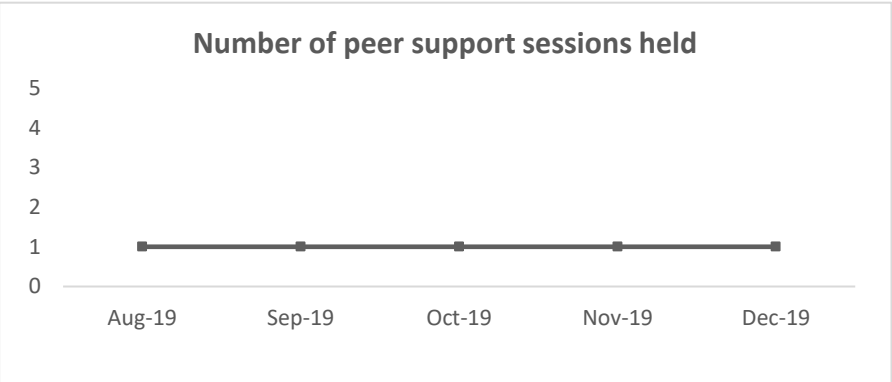
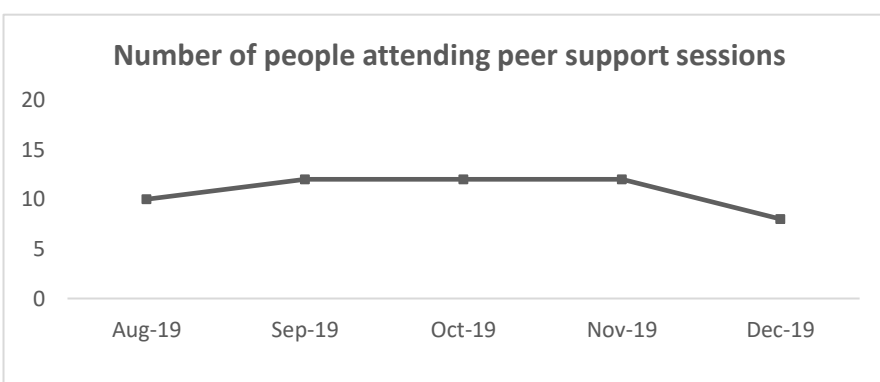


11.2 Aberdeen Link Services

Project Aim	Start Date	Testing End Date	Progress Scale																																		
Extend the link working approach across primary care to support 3,000 people attain their own identified outcomes by 2021. Project Manager: Chris Smillie, HSCP Project Charter Approved Sep 2019	Sep 2019	Jan 2020	6 – Testing Underway																																		
Changes Being Tested (Specify location/ test group)	Are our changes resulting in improvement?																																				
<ul style="list-style-type: none"> Test Peer Support sessions with Link Practitioner Team on a monthly basis using PDSA over a 3-month period 	Peer support sessions have continued to be delivered on a monthly basis by the Link Practitioner team. Link Practitioner are reporting that they can use the peer support to share challenges and solutions in a supportive environment. The project continues to see a consistent number of people being referred on a monthly basis with a gradual increase in the number of adults who have had identified outcomes achieved over the target months.																																				
Improvement Data																																					
 <p>Number of referrals to Aberdeen Links Service</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Referrals</th> <th>Median</th> </tr> </thead> <tbody> <tr> <td>Aug-19</td> <td>200</td> <td>200</td> </tr> <tr> <td>Sep-19</td> <td>190</td> <td>200</td> </tr> <tr> <td>Oct-19</td> <td>250</td> <td>200</td> </tr> <tr> <td>Nov-19</td> <td>210</td> <td>200</td> </tr> <tr> <td>Dec-19</td> <td>140</td> <td>200</td> </tr> </tbody> </table>	Month	Referrals	Median	Aug-19	200	200	Sep-19	190	200	Oct-19	250	200	Nov-19	210	200	Dec-19	140	200	 <p>% of People with Identified Outcomes Achieved</p> <table border="1"> <thead> <tr> <th>Month</th> <th>% Achieved</th> <th>Median</th> </tr> </thead> <tbody> <tr> <td>Aug-19</td> <td>35</td> <td>45</td> </tr> <tr> <td>Sep-19</td> <td>45</td> <td>45</td> </tr> <tr> <td>Oct-19</td> <td>45</td> <td>45</td> </tr> <tr> <td>Nov-19</td> <td>55</td> <td>45</td> </tr> <tr> <td>Dec-19</td> <td>55</td> <td>45</td> </tr> </tbody> </table>	Month	% Achieved	Median	Aug-19	35	45	Sep-19	45	45	Oct-19	45	45	Nov-19	55	45	Dec-19	55	45
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