

Domestic Abuse Support Services – Aberdeen, National & On-line – at April 2020

<u>Organisation</u>	<u>Service offering</u>	<u>Contact details</u>
Specialist Domestic Abuse Services		
<p>Cyrenians Violence Against Women Project (VAW)</p>	<p>Overview: Offers support to women who are currently experiencing violence or abuse.</p> <p>Provision of 1:1 support, 12-week Women’s Group programme, befriending support and CLiCK (for woman selling or exchanging sex or sexual activity online)</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Emotional support - Safety planning - Practical support - Advice and information - Crisis intervention - Advocacy - Assessment of needs - Referral to other relevant agencies <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - Women aged 16+ - Self referrals - Third party referrals 	<p>Email: vaw@weareac.org</p> <p>For women selling or exchanging sex or images online: CLiCK: https://www.click.scot/ Helpline: 0300 124 5564 - is available during the following times:</p> <ul style="list-style-type: none"> • Tuesday: 3pm-5pm • Wednesday: 11am-7pm • Thursday: 6pm-9pm • Saturday: 12pm-2pm
<p>Grampian Women’s Aid</p>	<p>Overview: Free, confidential specialist service to women, children and young people in Aberdeen and Aberdeenshire who have experienced domestic abuse.</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Safety planning - Practical and emotional support - Temporary accommodation - Advice and information about rights - Support for children and young people - Advocacy - Assessment of support needs - Person led support planning 	<p>Tel: 01224 593381 Email: info@grampian-womens-aid.com</p> <p>National: Scotland’s Domestic Abuse and Forced Marriage Helpline also available 24/7: 0800 027 1234</p> <p>Email: helpline@sdafmh.org.uk</p> <p>Web chat: www.sdafmh.org.uk</p>

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	<ul style="list-style-type: none"> - Tenancy advice and support - Access and referral for legal services - Signposting / referrals to other agencies and services <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - Women - Children and Young People - Self referral - Third party referrals 	
<p>Aberdeen City Domestic Abuse Team</p>	<p>Overview Offers voluntary confidential support to women and men who have or are currently experiencing any forms of domestic abuse.</p> <p>Service scope</p> <ul style="list-style-type: none"> - Safety Planning - Emotional support - Practical support - Advice and information - Referral to other relevant agencies - crisis intervention - support with legal processes - accommodation issues <p>Eligibility and referrals</p> <ul style="list-style-type: none"> - men and women aged 16 + - self-referrals - third party referrals 	<p>All support provided by phone or email contact. Continuing to accept referrals. Able to provide advice to other professionals who are working with clients where domestic abuse is an issue.</p> <p>Contact details Tel: 01224 538000 or Email: DomesticAbuseTeam@aberdeencity.gov.uk</p>
Specialist domestic abuse services for Men and LGBTI+		
<p>FearFree (SACRO)</p>	<p>Overview: Support service for any man, or LGBTI+ person experiencing domestic abuse. This service is limited.</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Dedicated case workers - Mentoring - Healthcare support - Emotional and practical support - Safety planning 	<p>Email: infoaberdeen@sacro.org.uk Online referral: https://bit.ly/2Uhngg8</p>

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	<ul style="list-style-type: none"> - Addictions assistance - Support to access benefits <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - Men - LGBTI+ - Self referrals - Third party referrals 	
Specialist sexual violence / abuse services		
Rape Crisis Grampian	<p>Overview: Provides support to people over the age of 13 years who have been subjected to sexual violence at any time in their lives:</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Person led - Emotional and practical support - Advocacy - Support survivors to make contact with legal services <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - 13+ - Men, Women, Trans Men, Trans Women, Non-binary, Gender-fluid (LGBT+) - Self referrals - Third party referrals 	<p>Grampian Tel: 01225 590 932 (diverted to mobile)</p> <p>National Helpline: 08088 01 03 02</p> <p>Open from 18.00 - 00.00</p> <p>Email: info@rapecrisisgrampian.co.uk</p> <p>Download referral form here - once completed, send to: manager@rapecrisisgrampian.co.uk</p>
Housing		
Cyrenians: Domestic Abuse Support and Accommodation Project (DASAP)	<p>Overview: Support for people who are homeless or at risk of homelessness due to domestic abuse</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Support to remain safely in their own accommodation - Support to identify alternative accommodation 	<p>Contact: dasap@weareac.org</p> <p>More information: https://bit.ly/2Ua5sUq</p>

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	<ul style="list-style-type: none"> - Access to Aberdeen City Council's Housing Access Service for those who are eligible - Safety planning - Emotional and practical support - Personal and home security items - Advice and information - Crisis intervention - Advocacy - Referral to other agencies - Confidential support - Non-judgmental approach <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - Adults 16+ - Where relevant, can ensure support is put in place for children - Women and men - Self referrals - Third party referral 	
<p>Aberdeen City Council Housing Services</p>	<p>Overview: Provide specific advice and information related to housing.</p> <p>Examples:</p> <ul style="list-style-type: none"> - Paying rent - Finding a home - Council house repairs - Home energy efficiency - Homelessness 	<p>For assistance please visit our housing pages https://www.aberdeencity.gov.uk/services/housing or telephone the local housing office Homelessness helpline: 0800 917 6379 (24 hours). Further advice is available at https://www.aberdeencity.gov.uk/services/housing/homelessness/homelessness-advice-and-support Emergency repairs - (24 hours) Tel: 03000 200 292 For more information: https://www.aberdeencity.gov.uk/services/housing/request-council-house-repair Scottish housing advice: COVID-19: https://bit.ly/2V7j1UW</p>

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<p>Shelter Scotland Aberdeen Community Hub</p>	<p>Overview Provide housing advice, support & legal services</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Covers Aberdeen City and Aberdeenshire - Specialist advice on Housing, Money, Debt and Welfare Benefits - Support services available for those requiring ongoing support - Advice available online at www.shelterscotland.org/get_advice - Has access to Language Line - Online chat service is also available - Offer a weekly non UK National drop-in service 	<p>Local Contact: Justine Dunbar Justine_Dunbar@shelter.org.uk Phone: 0344 515 2296 Email: aberdeenproject@shelter.org.uk Website: https://scotland.shelter.org.uk/about_us/local_services/aberdeen</p> <p>Scottish housing advice: COVID-19: https://bit.ly/2V7j1UW National Website:https://scotland.shelter.org.uk/ National helpline: 0808 800 4444 For frontline staff looking for advice on behalf of a client or service user, you can use our second tier advice service: ScotWRAS which is available 10am-3pm on 0344 515 1310 or email: scotwras@shelter.org.uk</p>
<p>Victim Support Services</p>		
<p>Victim Support Scotland</p>	<p>Overview: Provides victims and witnesses of crime with confidential, emotional and practical support and information about the criminal justice system</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Bespoke & personalised support to victims, witnesses and their family members - Provides information, practical help, emotional support and guidance through the criminal justice system - Offers specialist services to support people who face specific crimes 	<p>Key contact: Emma Thurley emma.thurley@victimsupportscotland.org.uk</p> <p>National Helpline:0800 160 1985 Mon - Fri 8am -8pm</p> <p>Website: https://victimsupport.scot/</p> <p>Online contact form: https://victimsupport.scot/contact/contact-us-online/</p>

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	<p>including rape and sexual assault and domestic abuse</p> <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - Self referral - Third party referrals 	<p>Webchat: accessed through website</p>
<p>Crown Office and Procurator Fiscal Service. Victim Information and Advice Service (VIA)</p>	<p>Overview: Offers help to child victims and victims of crime in cases of domestic abuse, hate crime, sexual crime or where it is likely that a trial will involve injury.</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Provide information about the criminal justice system - Assisting in a case where a victim appears to be vulnerable for any reason - Keeping you up-to-date on key developments - Helping you get in touch with organisations that can offer support - Discussing any additional support that may be required - Help arranging visit to court 	<p>Email: EnquiryPoint@copfs.gov.uk</p>
<p>Mental health and counselling services</p>		
<p>Pathways. Counselling</p>	<p>Overview: Free and confidential counselling for victims and survivors of domestic abuse</p>	<p>Contact: Malcolm Pritchard Tel: 01224 682939 Email: info@pathways-online.org Website: http://www.pathways-online.org/</p>
<p>National Organisations and on-line resources</p>		
<p>SafeLives</p>	<p>Overview: UK-wide charity dedicated to ending domestic abuse, for everyone and for good.</p>	<p>Website: http://www.safelives.org.uk/</p>

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	<p>Service scope:</p> <ul style="list-style-type: none"> - Work with organisations to transform the response to domestic abuse - User research with survivors - Articulating and representing survivors voices - Whole systems approach - Inform policy - Gather and share evidence - Create resources for victims, survivors and practitioners - Commissioning support - Deliver training (including MARAC and IDAA) 	
<p>Shakti Women’s Aid</p>	<p>Overview: A member of Scottish Women’s Aid</p> <p>Offers information and support to BME and migrant women, children and young people facing domestic abuse, forced marriage and other gender-based abuses.</p> <p>Based in Edinburgh with outreach in Dundee, Stirling and Fife.</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Work with BME women and their supporters - Safety planning - Advice and information about options and choices which may affect BME women, including: <ul style="list-style-type: none"> o Forced marriage o FGM o Immigration rights o Honour - based abuse - Support to find temporary refuge - Training and consultancy for agencies working with BME women, children and young people <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - BME women, children and young people - Self referrals 	<p>National Domestic Abuse and Forced Marriage helpline: 0800 027 1234</p> <p>Email: info@shaktiedinburgh.co.uk Website: https://bit.ly/2QL6tQs</p> <p>Local Telephone numbers: Edinburgh: 0131 475 2399 Fife: 01383 732 289 Dundee: 01382 207 095 Forth Valley: 07757-035-794</p> <p>Referral form can be found here: https://bit.ly/2wsUuAp</p>

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	- Third party referrals	
CLiCK	<p>Overview: Women who sell/exchange sex or images online can use the helpline to get in touch with a CLiCK Women’s Worker</p>	<p>Helpline: 0300 124 5564 - is available during the following times:</p> <ul style="list-style-type: none"> • Tuesday: 3pm-5pm • Wednesday: 11am-7pm • Thursday: 6pm-9pm • Saturday: 12pm-2pm <p>Website: https://www.click.scot/</p>
CHAYN	<p>Overview: Global volunteer network for addressing gender-based violence. Resources co-designed with victims and survivors</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Toolkits including ‘how to’ guides - Platforms - Digital services - Chat bot - Opportunity for victims / survivors to connect with others - Advice and information: <ul style="list-style-type: none"> o Law and legal services (including evidence gathering) o Online safety o Mental health and wellbeing <p>Eligibility and referrals:</p> <ul style="list-style-type: none"> - Free online resource 	<p>Website: https://chayn.co/</p>
Respect UK	<p>Overview: A domestic abuse organisation for work with perpetrators, male victims and young people’s violence in close relationships.</p> <p>Service scope:</p> <ul style="list-style-type: none"> - Men’s Advice Line (Victims and families) - Respected phonenumber (Perpetrators) 	<p>Victims:</p> <p>Men’s Advice Line:0808 801 0327 Mon-Fri (9.00 - 5.00)</p> <p>Free from landlines and mobile phones, your call will not appear on your phone bill statement.</p>

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	<ul style="list-style-type: none"> - Developed accreditation standards for services working with perpetrators - Resources for employers - Specialist programmes offering interventions - Directory of Professionals able to undertake expert assessment of domestic violence risks in family court proceedings - Drive Project - Informing police and practice - Events - Research 	<p>Website: mensadviceline.org.uk (includes web chat option)</p> <p>Email: info@mensadviceline.org.uk</p> <p>Perpetrators:</p> <p>Respect phonenumber: 0808 802 4040 Mon-Fri: (9.00 - 5.00)</p> <p>Website: https://respectphonenumber.org.uk/ (includes web chat option)</p> <p>Email: info@respectphonenumber.org.uk</p>