

## ADDITIONAL CIRCULATION



# Community Planning Aberdeen Board

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The undernoted item is circulated in connection with the meeting of the **COMMUNITY PLANNING ABERDEEN BOARD** to be held here in the Town House on **WEDNESDAY, 26 FEBRUARY 2020 at 2.00pm.**

## BUSINESS

4.2 Locality Annual Reports 2018/19 (Pages 3 - 102)

**Please note the annual report for Middlefield, Cummings Park, Heathryfold, Northfield and Mastrick is still to follow**

Should you require any further information about this agenda, please contact Emma Robertson, tel. 01224 522499 or email [emmrobertson@aberdeencity.gov.uk](mailto:emmrobertson@aberdeencity.gov.uk)

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# Community Planning Aberdeen

<b>Progress Report</b>	Locality Annual Reports 2018/19
<b>Lead Officer</b>	Derek McGowan, Chief Officer – Early Intervention and Community Empowerment
<b>Report Author</b>	Neil Carnegie, Communities and Housing Area Manager Colin Wright, Development Manager (Torry) Paul Tytler, Locality Inclusion Manager (Woodside, Tillydrone, Seaton) Martin Smith, Locality Inclusion Manager (Middlefield, Cummings Park, Heathryfold, Northfield and Mastrick)
<b>Date of Report</b>	21 February 2020
<b>Governance Group</b>	CPA Board 26 February 2020

## Purpose of the Report

This report presents the second Annual Reports for the Locality Plans 2017-27.

## Summary of Key Information

### 1 BACKGROUND

1.1 Community Planning Aberdeen designated the following neighbourhoods as priority localities for locality planning within the terms of the Community Empowerment (Scotland) Act 2015.

- Torry
- Seaton, Woodside and Tillydrone
- Middlefield, Cummings Park, Heathryfold, Northfield and Mastrick

1.2 Working in partnership with these communities three locality plans were developed which were approved by the three new Locality Partnerships and Community Planning Aberdeen during 2017.

1.2 The Act requires community planning partnerships to review locality plans from 'time-to-time' and to publish an annual report for each designated locality. A locality plan progress report is a report setting out the community planning partnership's assessment of whether there has been any improvement in the achievement of outcomes during the reporting year.

- 1.3 The attached Annual Reports have been prepared by Locality Inclusion Managers in conjunction with their Locality Partnerships. **(Middlefield, Cummings Park, Heathryfold, Northfield and Mastrick to follow)**

## **2 SECOND YEAR LOCALITY ANNUAL REORTS**

- 2.1 Each annual report sets out an extensive range of partnership activities which have been instigated to deliver the outcomes within these plans.
- 2.2 The availability of outcome data at the Priority Locality level remains a significant challenge impacting on our ability to robustly assess progress being made.
- 2.3 The outcome data reported was received very recently and further analysis of outcome trend will be undertaken and included in the reports prior to publication.

## **3 NEXT STEPS**

- 3.1 The three Locality Partnerships are currently reviewing the Locality Plans. This review is intended to focus Locality Planning activity on local priorities which would not be met through the delivery of the Local Outcome Improvement Plan. The refreshed plans will be based on the approach within our refreshed Local Outcome Improvement Plan and informed by information analysis, the Locality Plan Annual Report and community engagement to agree priorities. The refreshed plans will be reported to the Board in July 2020.

### **Recommendations for Action**

It is recommended that the Board:

- i) Supports the publication of the Locality Plan Annual Reports

### **Opportunities and Risks**

Outcome improvement involves gathering, analysing and acting on performance information to improve services and the quality of people's lives in the local community. Having an effective outcome management and improvement framework will help Community Planning Aberdeen assess whether the Partnership is delivering on the priorities within the Local Outcome Improvement Plan 2016-26 and Locality Plans. These Annual Reports provide assurance to the Partnership and the public that Community Planning Aberdeen taking steps to deliver the improvement aims included within the Locality Plans and is contributing towards better outcomes

with and for local communities. We are taking measures to improve our approach using data and information to drive activity and understand impact.

### **Consultation**

The following people were consulted in the preparation of this report:

Members of the Locality Partnerships  
Michelle Cochlan, Community Planning Manager

### **Background Papers**

The following papers were used in the preparation of this report:

[Locality Plans 2017-27](#)

### Contact details:

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## Torry Locality Report – 2018/2019



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# INTRODUCTION

## From Community Representatives on the Locality Partnership

As Torry residents, we feel privileged to be members of the Torry Locality Partnership.

In our second year we have continued to strive for the people of Torry, along and equally, with the Locality Partnership members. Together we have played and will continue to play an active role in the selection and development of the outcomes of the LOIP projects and deliver a range of projects and Improvement Projects in the Locality.

Working alongside our partners has been good experience, resulting in positive outcomes for some of the projects that we have been involved in.

Working with a range of partners has been informative and has given us a greater overview of issues that not only effect the community of Torry but city wide. This has given us the opportunity to work together with partners, to ensure the delivery of positive outcomes that meet the needs of our Community.

passionate about Torry confident  
respectful supportive  
non-judgemental  
team player fair  
analytical friendly  
willing to compromise  
reliable represent wider community  
welcoming willing to learn new things  
& take on board new ideas  
action-focused  
forward-thinking committed  
care about your community  
sensible organised

**We want a Locality Partnership which is active, inclusive and delivers action. This means that:**

- A good cross-section of community interests are represented.
- A wider range of voices are heard that represent the community make up of Torry
- Fresh thinking and ideas contribute to the work of the Partnership.
- Better decisions are made (which address community priorities) and these decisions turn into joint action
- People feel they have ownership and influence over the work of the Partnership.
- The wider community is better-connected into the work of the Partnership and can influence and deliver on the Locality Plan
- There are clear relationships with other community organisations

Looking forward, we plan to continue to work closely with our colleagues in the Locality Partnership to reach common goals that will enhance the lives of Torry residents.

**Executive Summary**

## Links to wider Aberdeen Community Planning Partnership

A developing strength of the Torry Locality Partnership is in encouraging partners to focus time and resources to locally identified priorities in Torry. In particular, with the refresh of the LOIP city wide Partnership groups have been encouraged to develop and pilot 'improvement projects' in the priority Localities. The Torry Locality Partnership have engaged with the process to ensure resources are directed to Torry to address locally identified priorities. A key advantage of this approach is the involvement of members of the Locality Partnership, particularly the community representatives, in shaping and designing the projects with partners

A number of improvement projects are at various stages of development and delivery. Some are referenced elsewhere in this report but in summary these include the following aims:-

- Increasing uptake of a range of activities that enable people with long term conditions to manage their health and wellbeing by 10% by March 2021 – this project focuses on increasing the range of opportunities, removing barriers to participation and increasing encouragement and support to take up opportunities
- Increase the number of people from priority groups (care experienced young people, people with convictions, people with housing need) employed by public sector partners by 2021 – this project focuses on reducing barriers to employment, providing appropriate support to the target groups to access vacancies and in developing and promoting opportunities
- Reduce the rate of teenage pregnancies [under 16s] in the CPP locality areas by 10% by 2021 (and Increase the number of pregnant young people who are able to remain in education during pregnancy by 50%, by 2022)
- Increase in the uptake of Healthy Start Scheme and Vitamins by 4%, by April 2020 – this project will be encompassed within the locally developed pantry and oral health project.
- Reduce the number of births affected by drugs by 0.6 %, by 2022
- Increase by 20% the number of young people identified as being at risk of becoming involved in offending behaviour who are engaged in targeted community-based activities by 2021. – this project will involve developing activities for young people and working with individuals to divert to constructive activity
- Reduce % of men and women who are obese to 20% by 2021 – increasing the range of opportunities for activity and the level of support to address negative eating patterns
- Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2021

In addition, the Locality Partnership is continuing to develop improvement projects locally such as the project to tackle tooth decay in under 5s linked to development of a local 'pantry'

# OUR ECONOMY



## Our Economy Drivers

### Priority Aim

### Primary Drivers

### Areas where we have made changes during 2018/19

**We will increase the available income levels for residents**

We will ensure the community have the knowledge, skills and confidence to reduce household costs and maximise household income

Heat Network Development

Community Growing

Provision of Low Cost Meals

Torry Hub Development

**Access to Employment and Enterprise Opportunities**

We will remove barriers to accessing employment and employment progression

Citywide Job and Apprenticeship creation benefits local residents

Dragados Community Benefits

We will maximise the employment, education and training opportunities for school leavers

SHMU Train – S2/S3 early Interventions

New Business Start Ups are supported and promoted as viable economic opportunities

Greyhope Bay

5

**Regeneration of Victoria Road**

Victoria Road will be an attractive Place for residents and visitors

VictoriArt

# What key changes have we made?

## Torry Heat Network

Increasing household income is a key driver in the Locality Plan and interventions which reduce outgoings are an important element in managing household finances. Aberdeen City Council has begun the process of extending the existing district heating network in Balnagask Circle to Deeside Family Centre, Provost Hogg Court and Balnagask House whilst installing infrastructure which allows for further expansion to provide for more local tenants in future.

## Community Food Growing

Growing food locally has many health benefits and is a driver in helping tackle food poverty and deliver sustainable food provision which is a key feature of the Locality Plan. We are continuing to see increasing levels of activity and involvement from the local community.

## Tullos Community Garden and Growing Space

Local residents, working in partnership with Aberdeen City Council and partners through a participatory budget process, have transformed an unused, overgrown greenspace behind Tullos Place, Tullos Crescent and Mansfield Place into an exciting new community space benefitting the whole community with new pathways, seating, an outdoor classroom and growing areas.

Since the amazing opening event in May 2018, attended by over 150 people, the garden has been taking shape and making great progress. Various dig day events and activities have taken place, encouraging local people and volunteer groups to get stuck in and experience nature.

**Tullos Community & Wildlife Garden is a green oasis in the middle of Torry. Trees are home to a range of birds, who can be heard singing & foraging in our birdfeeder's.' – Local Volunteer**



The Garden has now clocked up over 1,000 volunteer hours (in all weathers) - local volunteers completed over 660 volunteer hours in the garden and an additional 500 volunteer hours have been contributed to the garden by external groups such as Rotaract, Dragados and Aberdeen Foyer. The volunteer group is now constituted, has secured over £4,000 of funding and is increasingly taking the lead in managing and developing the garden.

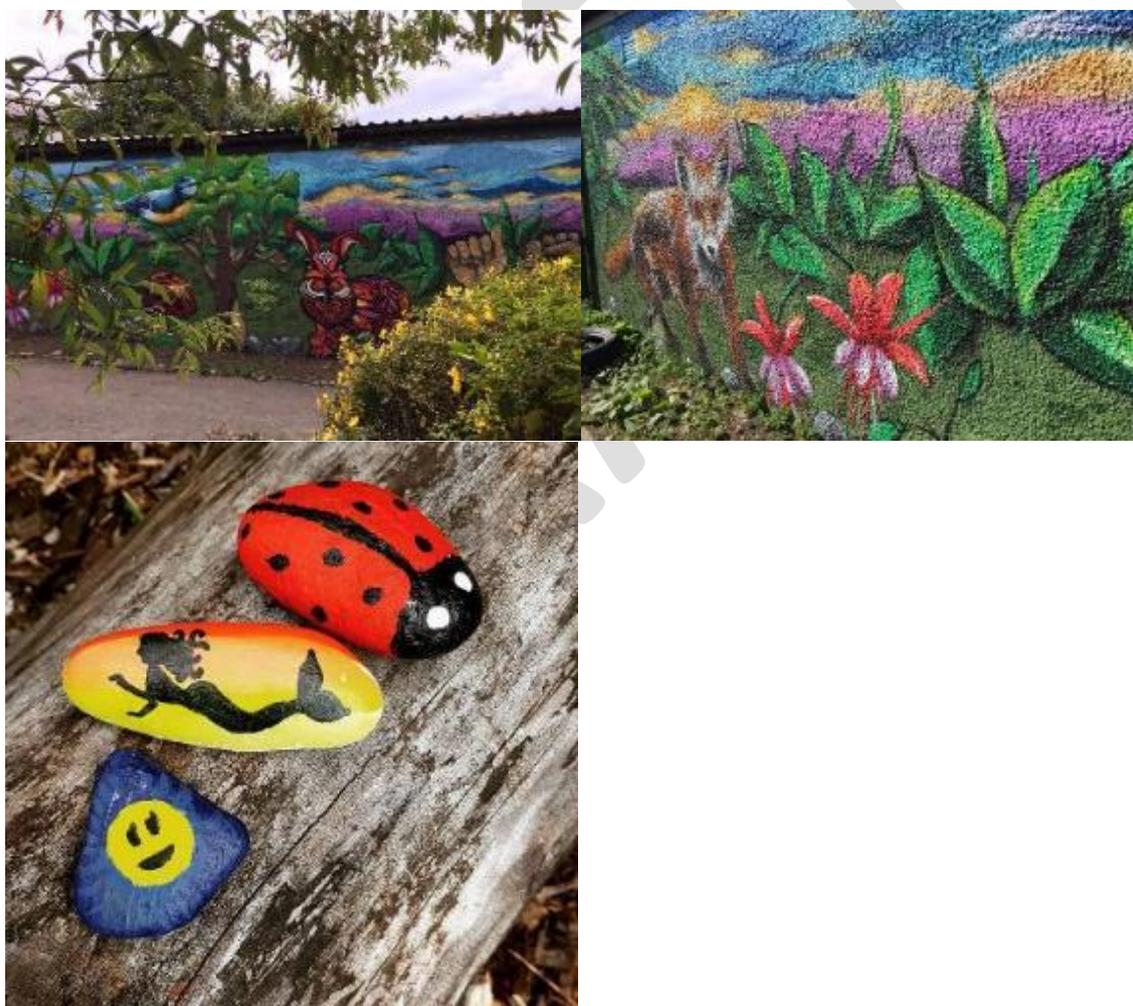
Highlights over the last year have included:

- Torry Squad, a local youth group, created a mural in the garden tackling inclusion and mental health

- Successfully delivering opportunities for a diverse mix of ages and multi-cultural backgrounds to take part in volunteering and activity sessions.
- Easter craft session attended by over 25 families.
- Over 20 families and 18 children from Big Noise participated in a Summer programme of 12 interactive outdoor woodland sessions for a variety of ages. Delivered in partnership with (OWL) Outdoor Woodland Learning School, families learned about birds and wildlife: helped with digging and planting vegetables, built shelters, toasted marshmallows and enjoyed messy play in the new mud kitchen.
- Successful Anniversary Event in July 2019!
- The garden is part of 'It's Your Neighbourhood' and was nominated as part of this year's Eco Awards Ceremony.



“We took away a much greater connection with nature and the community” (family's feedback)



## St Fitticks Growing Space & Orchard



A local group is working with Cultivate Aberdeen and other partners to development of a new growing space and commmunity orchard beside Balnagask Golf Club. This project has several elements which include:

- establish an accessible path
- redevelop nine planters on the north part of the site for community growing
- establish a community orchard with fruit trees and bushes on the lower part of the site
- create a wild garden on the east part of the site overlooking the harbour
- space and an area that can be used by schools, community and uniformed groups for outdoor learning.

Planting was originally scheduled for April 2019 however there were delays whilst the group secured a lease transfer. In the meantime, the group have secured around £21,000 in funding from several sources including Aberdeen Food Growing Network - £10,000, Dragados - £2500, Health Improvement Fund - £2,450, National Lottery Communities Fund - £6150

## The Bruce Garden

Since starting work at the Bruce Garden, the core group of 12 local people have introduced a new vegetable patch (made possible by funding secured by the group from Aberdeen City Council) and added two compost bins and two bird boxes to the site. The group plans to gift the vegetables to Go Green Torry Zero Waste Café at Old Torry Community Centre to support their Friday meal provision.



In addition to this, the group secured funding from the Greggs Community Fund which enabled them to plant spring bulbs.

On the second Saturday of each month, the group carries out a 2-hour clean-up of the garden and additional clean-ups on an ad-hoc basis when required.

The group has secured funding to install some seating to the area in the near future

## School Holiday Food and Fun

There are many demands on household incomes throughout the year and these are intensified, for low income families, through school holiday periods in the form of food budgeting and childcare. The

Food and Fun provision helps reduce the effects of hunger which have a direct correlation to educational attainment and provides an opportunity for fun, physical activity and socialising - both of which are key drivers in the Locality Plan.

With funding from Aberdeen City Council, Torry Locality Partnership worked with AFC Trust, Sport Aberdeen, CFINE and Big Noise to continue to deliver a programme of activities with meals across the holiday periods in the 2018/2019 academic year. Over the year from Summer 2018 to Summer 2019 there have been 4240 attendances by children in the activity programmes and more than 4500 free meals were given to children, parents/siblings and volunteers.

Building on the success of the initiative in Torry, in partnership with South Saint Nicholas Kincorth Church the 'Food and Fun' programme has been extended to Kincorth with 10 volunteers delivering a successful weekly programme for up to 28 children at Abbotswell Primary School over the summer of 2019

The project is an excellent example of how partners can work together successfully both to alleviate low household income and to offer children access to structured activities over the holiday periods.

## Free and Low-Cost meals

Food poverty and addressing the problems of low household income are key drivers for the Torry Locality Plan. An increasing number of free and low-cost meals are now being delivered locally by at least 5 different groups. An additional benefit is the opportunities for people to come together, socialise, receive support and take part in new activities.

- Jesus House's breakfast and Lunch club providing – 1400 meals
- St Fittick's Messy Church, youth and community events - delivering 375 meals
- Go Green Café – Running from Old Torry Community Centre – 30-56 meals each Friday
- Food and Fun Initiative to address holiday hunger – Summer 2018 & 2019, October 2018, Winter 2018, Easter 2019 – in excess of 4500 meals
- Comfort Closet opening event – 40 meals
- St Fittick's Church fortnightly Lunch Club - 1200 meals to older people.
- CFine Tuk Tuk initiative - 400 low cost meals locally.

## Community food outlets and food parcel distribution

There are three main providers of food parcels in the area operating several times per week, our aim is to reduce this need over time.

- Community Food Initiatives North East (CFINE) has distributed 40 tonnes of surplus supermarket food to 5 Community Food outlets in Torry over the last year as well as 3000 parcels and snacks going to residents from the area.
- TLC Foodbank works in partnership with the Trussell Trust and now runs from Old Torry Community Centre and has contributed over 8 tons of food to 1800 local people.
- Jesus House Church has given out 710 food parcels over the last 6 months alone.

## Old Torry Go Green Project



Old Torry's Community Centre's Go Green Zero Waste café is still going strong, almost two years after its founders decided to tackle the problem of good food ending up in landfill. Every Friday night at Old Torry Community Centre volunteers cook up delicious three course meals using ingredients from CFINE's foodbank. They started out with four volunteers and now have up to nine. At the beginning the cafe started off serving 12 people on Friday night and now they see about 30 regularly. The most they've cooked for was 56.

The aim is to cut down on food waste while serving hot meals to the local community and to encourage people to become more aware about where their food is sourced and to get them eating more local fruit and vegetables. Not only does this project deliver against reducing food waste but addresses other drivers such as reducing isolation and intergenerational working.

## Breakfast Club Jesus House

The Breakfast and Lunch Club project is a meal service run in Torry, by Jesus House, and open to everyone but mostly used by those on low incomes. Everyone attending is served a healthy, freshly prepared meal in a relaxed atmosphere creating an opportunity to meet other community residents. Offering opportunities to build healthy relationships and reducing loneliness are key priorities. The numbers attending have grown over the last couple of years with 530 attendances in the last six months alone.

## 'Comfort Closet'

The Locality Partnership worked with CFINE to pilot a new initiative to reduce child poverty, social isolation and textile waste.

The Comfort Closet launch took place at Tullos Community Centre in February 2019 and was well attended by local families, the NHS and other local staff. Clothing and toys were displayed for anyone to take and free food and snacks were provided. Three large crates of children's items were taken away by those attending on the day. A closet of free children's and babies' items is stored at the centre for families to access and is restocked when needed. To successfully sustain this initiative on an ongoing basis a new partnership has evolved with AberNecessities, another local organisation, who ensure clothing packs are available to families by making referrals through the SAFE team at CFINE. To date families have been supported with donations of clothing, toys and items such as travel cots, sterilising equipment and bedding.

Over 100 families also benefitted from the toy appeal at Christmas which was topped up with selection of goodies from CFINE.

## SHMU Early Interventions

SHMU secured funding through Building Brighter Futures Fund for a 3-year programme in the new Lochside Academy. This work started in August 2018 with the new school year. This has been an exciting initiative working right at the start of a brand-new school forming. They are working across all year groups running different courses to suit the level. Pupils engaging in the programme are a mixture of those from the former Torry and Kincorth Academy catchment areas

**S1 Programme** - Speak Out was developed by SHMU based on the success of the Reading Radio project and has been delivered in Tullos and Walker Road primary schools since early 2017. Speak Out was identified as something which could help engage the S1 pupils, because it provides an opportunity for young people to improve confidence, resilience and core skills through the platform of radio. Young people in the group are encouraged to set their own goals through the delivery of the Dynamic Youth Awards, work towards shared goals through the group activities such as preparing, scripting, recording and editing features, and demonstrate increased confidence after being empowered to participate fully throughout the process of preparing and delivering a live radio show.

**S2 Group** - 8 participants complete work in Film and TV; they learn how the technical equipment works both cameras and sound and go on to use this equipment themselves to interview each other each playing the part of director, camera operator, sound, interviewer and interviewee. They have also learned to script and storyboard scenes and have watched film and TV clips, analysing what they have seen. All very reluctant to be in front of the camera to begin with but through the term they build their confidence, and all have now been in front of the camera. The group are working towards Dynamic Youth Awards, completing tasks and goals they have set themselves.

**Senior Phase Group** - The group have been working through the Employability Award SQA (SCQF 4). Sessions focus on what happens after school and helped focus the participants on why they were making choices. Many have applied to college and feedback from the Employability Support Worker says they now see college as a step in their career journey rather than just the next step after school and they are more work focussed.

## YOUTH WORK IN SCHOOLS – LOCHSIDE ASG – TORRY

The Council's youth work team have delivered more than 500 learner hours of activity for 70 children and young people from Torry over the past year. Youth Workers work in partnership with young people to plan and deliver fun interactive activities building on the skills, knowledge and interests of young people that enables them to reflect on their own personal learning and achievements.

In Tullos Primary accredited Learning was offered in P6 and P7 through Hi 5 and Dynamic Youth Awards (SCQF 3) supporting young people to build a portfolio demonstrating their personal achievements and goals.

Over a 10 weeks Transition Groups programme for P6 and P7s in Tullos and Walker Road Primaries children developed team-working, confidence, problem solving and decision-making skills supporting those groups of young people in moving to secondary education.

Throughout the school term, Confidence to Cook sessions were offered to secondary aged pupils within Deeside Family Centre. The young people gained practical skills and increased their knowledge of healthy eating on a budget.

A further 3-week summer programme was delivered during the 2018 and 2019 summer holidays for a small groups of young people in the Torry area, needing a little more support in transitioning to secondary education, giving them the chance to meet other young people and build personal and social skills. This also strengthens links with Youth Workers and young people who are based within the Academy if further support is required

One to One support is also offered to identified pupils in the local primary schools and staff deliver activities in partnership with the young person to support their individual learning needs. Referrals for this service are received from the School and Education Psychologists and support can last up to 24 months.

## Greyhope Bay

Aberdeen City Council has granted planning permission to the Greyhope Bay group's "Dolphins at the Battery" development in Torry. Instead of one large build, the project will now be created in phases, of which Dolphins at the Battery is the first. The Greyhope Bay team aim to bring the area back to life with a new visitor space, historic exhibits, a cafe, and a temporary viewing platform giving 360-degree views across Aberdeen Harbour for visitors to watch the city's famous population of charismatic dolphins. The development has been designed and developed by architect Gokay Devici, who is based at the Scott Sutherland School of Architecture. The initial phase will be formed out of repurposed shipping containers, and will include outdoor decking, seating, and other visitor facilities. The facility will serve as a major new attraction for the city and be a key asset for the community.

Greyhope Bay has also developed a tiered framework which provides the Aberdeen and Torry community the opportunity to be a part of the project and help make a change. This ranges from a sponsorship level, individual membership and a free access model for the Torry Community. The free access model, was developed in response to a request from the Torry Locality partnership, will include the ability for local community groups to use the event space for free and a free membership scheme for residents. Once open (the plan is to open in early spring 2020) there will be further volunteer positions available to the Torry community.

## Dolphinwatch

Dolphinwatch at Torry Battery has continued to be a popular attraction bringing 5042 visits to Torry in the past year.

In addition, Dolphinwatch launched a brand-new programme for local Aberdeen schools in October 2018. Dolphinwatch Schools allows pupils to visit Torry Battery, watch out for dolphins, explore the local area and join in beach cleans to have a practical conservation impact on their local environment. Dolphinwatch Schools has had 18 class visits from 11 different schools, resulting in 454 pupils visiting Torry Battery and experiencing their local marine wildlife.

The Dolphinwatch team has also conducted 96 shore-watch surveys as part of their partnership with Whale and Dolphin Conservation.

## External funding

The Locality Partnership recognises the importance of attracting external funding to support delivery of the Locality Plan and initiated a new funding initiative in March 2019. This improvement project is looking to attract £200,000 of external funding to Torry through proactively supporting community groups and partners to develop bids against the priorities in the plan.

The first success has been a bid of almost £80,000 from the Oral Health Community Challenge Fund. This project ties in with the LOIP in regards to children's health, income maximisation, plus volunteering opportunities. A budding group of partners and interested organisations are involved in the project. These include: NHS Grampian public health and well-being staff, Aberdeen Health and

Social Care Partnership’s Childsmile programme, Aberdeen City Council (South Communities Team, schools and Family Centre), Schools and Family Centres in Torry, Tullos Community Centre Management Committee (Tullos Parent Group), Community Food Initiatives North East (CFINE) and the Torry Locality Partnership.

An important aspect of the funding initiative is the delivery of monthly funding surgeries in Torry where local groups can get expert support and advice from Aberdeen City Council external funding officers. Seventeen groups have taken up these opportunities since March 2019.

The funding surgeries are complemented by work to connect groups and initiatives in Torry to businesses who wish to support improvements in their local community, and this has already resulted in community benefit contribution from one local company, Robertson’s the fish producer. After presenting all the community initiatives to their community and social responsibility worker the boards opted to support Greyhope Bay and the Victoria Road School project.

### VictoriArt

To increase the percentage of people in Torry that agrees that Victoria Road is an attractive place for the Community from 13% to 40% and to reduce the number of vacant retail units on Victoria Road by 2% by July 2019.

Victoria Art has been a huge success, established as a result of the Locality Planning consultation process “Our Place Our Priorities” in 2016 – where the community wanted to replicate the ethos of Nuart on Victoria Road – The project has significantly developed and is now fully owned and driven by a locally constituted group, since inception they have:

*VictoriArt, ‘has now been going for 2 years and I feel we have achieved a lot in this short period of time. We have completed 4 projects, and a further 4 to be completed this year plus the return of the anchor at Victoria Bridge. The group have completed 4 public surveys and have received very positive responses from the community. Ideas for the future include painting large recycling street bins, painting stairs, painting the green/grey boxes installed by internet/telephone providers.’*

New projects this year include: The Mural Health Walk Project centres on a series of new artworks along Victoria Road, creating a treasure trail of art along the street. The imagery/subject of these artworks will focus on mental and physical health. Having gained £2,500 from the Health Improvement Funding for the project. The underlying ethos of the project is that everyone should have access to look at art and by taking it to the streets this gives it back to the community. Each artist (Isla Wade, Quarry Wood and KMG) is engaging with partners within the community to inspire and influence their designs. The mural and health walk to tell a story about Torry and local people, on the theme of health and well-being. These murals involve partnership working with the Marine Laboratory, Carpet shop on Victoria Road and Nigg Bay Golf Club. This is a good opportunity to enhance the attractiveness of Victoria Road.

These artworks will then be added to an online and physical map of local street art in Torry and form part of a new walking route for people to improve their health while enjoying some art. As part of the Mural and Health Walk Project, we will hold an event on a specific day to open up this new route. Members of VictoriArt would take people around the route as part of a health walk and speak in detail about the artworks. We will also have a workshop on this day at Torry Youth and Leisure Centre to give local people access to a wide range of art skills. As part of the artists’ fee they will come along on this day to run parts of the workshop; with the ethos that creativity improves lives and contributes to wellbeing. From then on, the members of VictoriArt would also be able and

willing to arrange walking tours again which would help promote the long-term sustainability of the project.

The group are also in the early stages of developing a painted bins project which will also brighten up the area and create new artworks for the benefit of all.

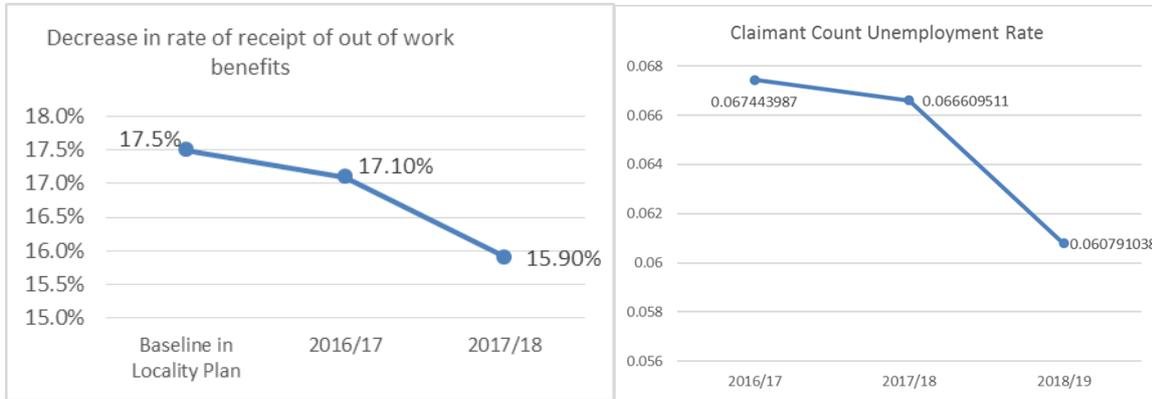
VictoriArt Road is a recipient of Bags for Help at TESCO, receiving between £1,000 - £4,000 (depending on if first, second or third) place. · VictoriArt was successful at the recent UDECIDE participatory budgeting event in Torry receiving funds to run a pebble painting workshop. This workshop was for children and adults and took place in May 2019 in the Tullos Community Wildlife Garden. · Recent partnership working between Tullos Primary, VictoriArt and artist Fit Like will result in a mural taking place with pupils on Girdleness Road in September 2019.



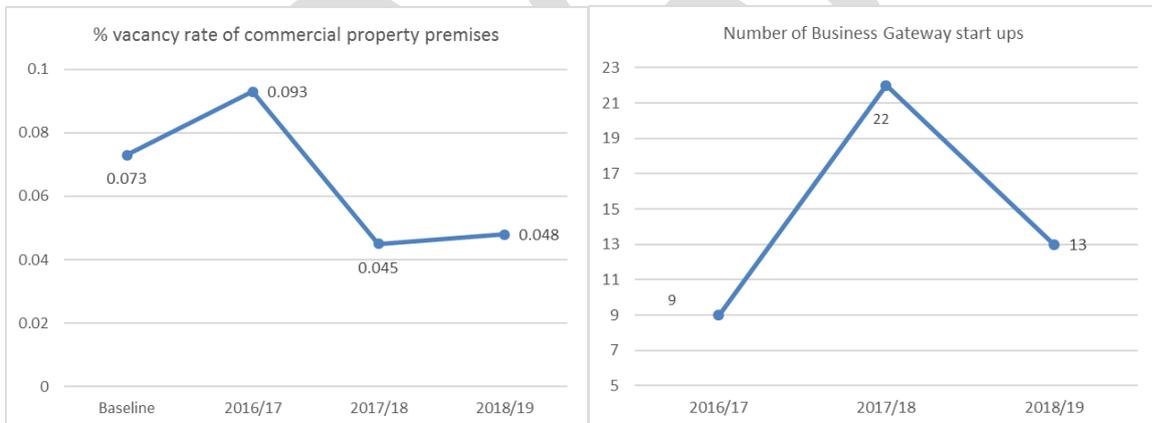


# Are we seeing improvement?

There continues to be positive movement in the rate of receipt of out of work benefits despite the oil and gas downturn.



There has been a slight increase in the number of vacant commercial premises in the last year but this should be considered in the context of a 50% reduction in the Locality since 2016 and there has been a notable decrease in the number of Business Gateway start-ups compared to the 144% increase in 17/18 but the number remains higher than in 2016.

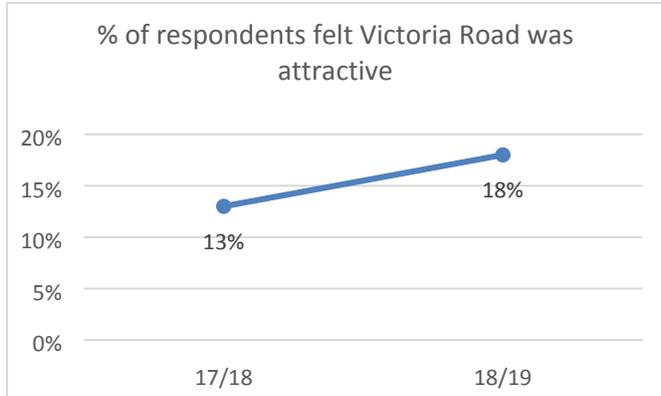


Free meals provision has remained steady following the 17/18 spike in delivery, responding to community demand.



**Locality Voice**

The number of respondents who felt Victoria Road was attractive has increased from 13% to 18%  
The % of respondents worried they don't have enough food and/or skipping a meal due to finances has reduced



# OUR PEOPLE



## Our People Drivers

### Priority Aim

Our Children and Young People will have equal opportunities to achieve in life

### Primary Drivers

We will close the gap between our children entering P1 and the Aberdeen Average

We will close the Attainment Gap

Our Young People will have facilities and services that meet their needs

We will reduce the levels of dependency on alcohol and drugs in our community

We will improve the mental and sexual health in our community

We will improve the health and wellbeing of the community

Our Community is kept safe and protected from harm

### Areas where we have made changes during 2017/18

Torry Hub Development

Early Years Expansion

Priority Families

BIG NOISE

Food and FUN & Free School Meals

Pupil Equity Fund

Skate Park

Torry Alcohol and substance misuse Improvement project

Bounce Back

Torry Medical Practice

Community Led Action

Jog Torry

TYAG and Operation Smallwood



## What Key Changes we have made?

### Early Years Expansion

The Early Learning and Childcare (ELC) Expansion programme for Aberdeen will increase the funded ELC entitlement from 600 hours to 1140 hours by August 2020. The provision of universally accessible and high quality ELC will ensure that children have the best start to life. ELC makes a significant contribution to a child's development and to closing the poverty related attainment gap. The increase of funded hours will support parents/carers wishing to return to work or study.

Flexibility, affordability, accessibility and quality are the four principles that underpin ELC Expansion. In each locality, there will be flexible models to meet the needs of families and offer choice to parents, such as:

- Full day provision
- Half day provision - morning or afternoon
- Blended provision - a combination of local authority and funded provider/childminder provision.

From September 2019 onwards the Early Years team are piloting increased hours and adopting a test of change approach to trials. In Torry, a funded provider is participating in piloting the 1140 hours to a cohort of children.

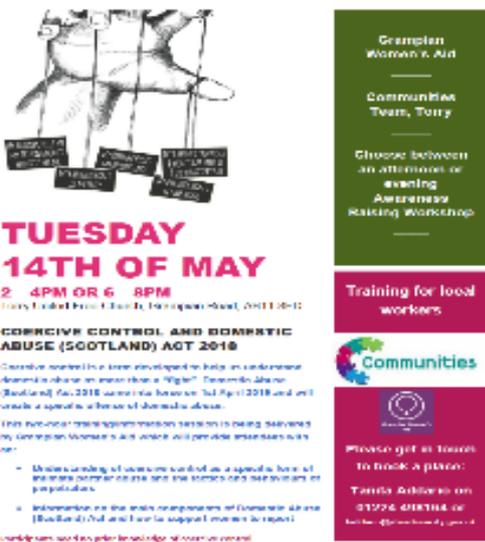
Outdoor learning and investing in wrap around family support/learning to improve the outcomes for families in our priority localities is a key part of the Aberdeen Early Learning and Childcare Expansion Delivery Plan. To this end, Aberdeen City Council are investing in remodelling our current provision in Torry and enhancing outdoor spaces. Aberdeen benefits from generous parks and outdoor spaces,

which the ELC Expansion Programme seeks to capitalise on by creating an outdoor nursery facilities and satellite outdoor provision. This initiative will create opportunities to support our vulnerable two-year-olds and deliver targeted family support to families in our priority areas.

Early Learning and Childcare is a growth sector. The ELC Academy seeks to support recruitment into the profession by highlighting the pathways and resources available for those interested in working in ELC. The ELC Academy will seek to showcase these opportunities in our priority areas providing a clear link to an improvement project the Locality Partnership is developing with the Community Planning Partnership to increase public sector employment opportunities for disadvantaged groups in Torry.

With one year to go until the implementation of the 1140 hours in August 2020, the Early Years team will seek to engage and consult with parents once again. To update on work so far, the range of options which will be available in every community and to consult with families on their Early Learning and Childcare needs.

**COERCIVE CONTROL AWARENESS-RAISING**



The Locality Partnership worked with Grampian Women’s Aid to deliver two awareness-raising sessions for staff in Torry on the Coercive Control and Domestic Abuse (Scotland) Act 2018. Twenty-two staff from a variety of organisations and roles including: midwives, housing, health and social care roles, communities and youth work participated. A future awareness-raising for staff and community members is planned for Autumn 2019.

**Priority Families**

The Priority Families Service work with families - parents/young people/children, with specific focus on anti-social behaviour, school attendance, adult wellbeing issues and using a whole family perspective to determine what is happening, what is triggering behaviour and what are the causes?

The initial cohorts of families were identified from a data trawl using Community Safety, Police Scotland and SEEMiS systems. There were 4 families case loaded in Torry with 3 families demonstrating 3 plus positive outcomes

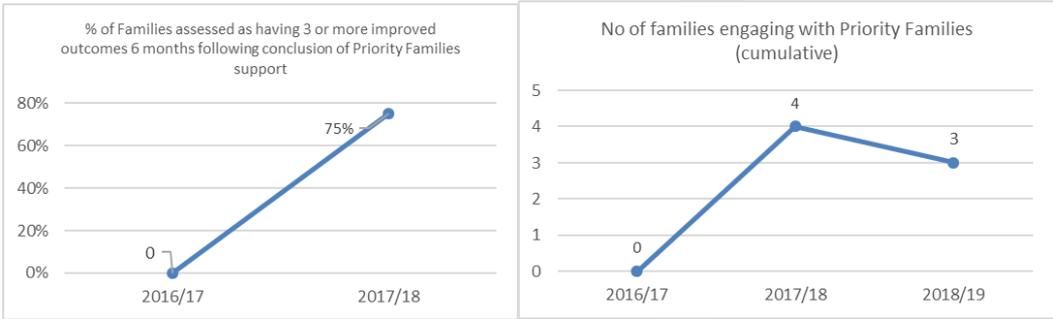
The council runs the service and 4 police officers are attached to the service alongside 8 family practitioners. They also employ a full time Foyer worker to work specially with adults around employability. There is also a full-time Sport Aberdeen post who looks at health and wellbeing and signposts to activities with a particular focus on sporting activities.

A Key Worker works with families, in their homes and the local community, for up to twelve months supported by four dedicated officers from Police Scotland. Each Key Worker holds a small caseload to

enable them to work intensively with all family members. Work with a family is typically a 12 month intervention give or take (recommended period). The family receives support 3 times a week, at different times of the day or evening, based on need. If they are struggling to get up in the morning they will go in in the morning etc. includes work around routines/budgeting, skills need to run a household.

Positive outcomes include:

- Reductions of police involvement
- Lower levels of anti-social behaviour
- Involvement in positive activities

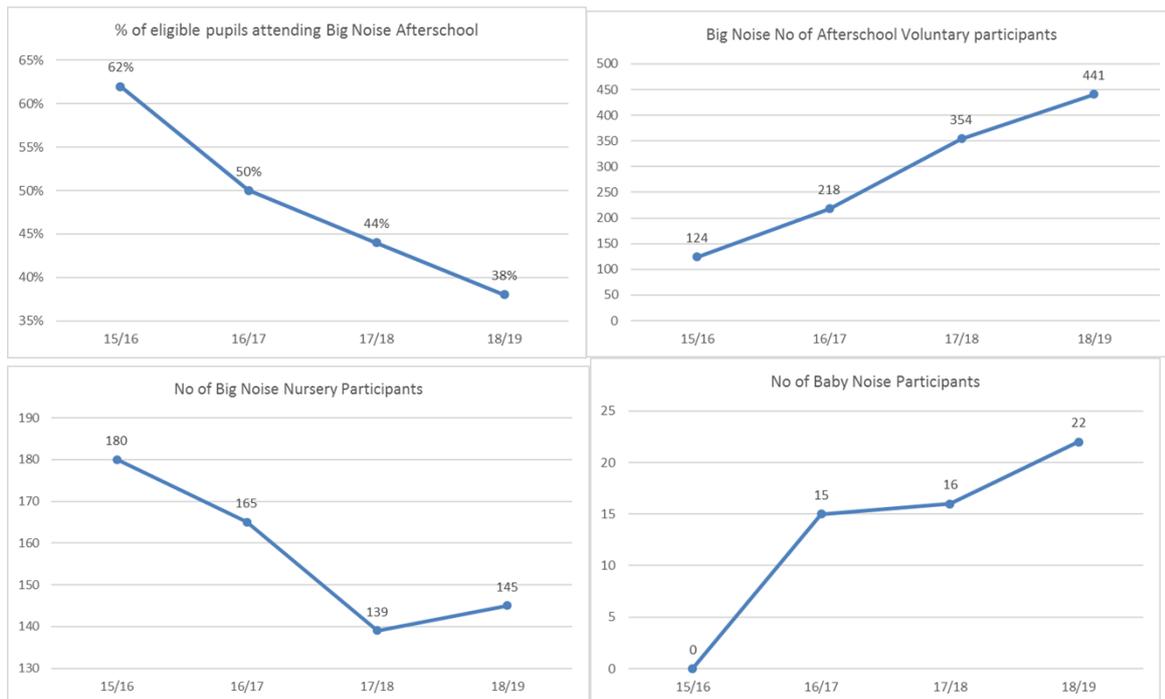


### Big Noise Torry

Central to the long-term investment in Torry is Big Noise. An active member of the Locality Partnership, Big Noise Torry is a long-term, community-targeted, inclusive orchestra programme, particularly focused on early years’ intervention and long-term delivery. As of June 2019, Big Noise Torry is working with 624 children, from birth to 10 years. There are 22 baby members of ‘Little Noise’, with another 145 participants receiving provision at Walker Road and Tullos nurseries for 30 minutes per week. Our in-school programme has been extended to include Primary 3 children; 295 children in Primary 1-3 take part in in-school provision, receiving 90 minutes of tuition per week. Primary 3 children are now invited to join the after-school programme from January each year; in June 2019, 146 children in P3-P6 were attending after-school provision and receiving up to 4 hours of Big Noise provision per week, depending on age and stage. There is also a targeted group of ten children at Walker Road School who are involved in a new enhanced provision pilot where Big Noise is specifically working on literacy skills. In addition to working with children, Big Noise hosts *The Noise* community orchestra for adults, which continues to meet weekly.

This was a busy year for Big Noise Torry; the children took part in the official opening of Aberdeen Music Hall, as well as the Aberdeen Jazz Festival, Aberdeen Music Festival and the Dolphin Watch event at Duthie Park.

Overall engagement with Big Noise Torry has increased in the past year from 527 to 624. However the past year also saw another small percentage reduction in eligible children attending the voluntary after-school programme, from 44% to 38% at the end of the year. There have been a number of factors contributing to this, however Big Noise still plan to increase this figure and aim for an attendance level between 40 and 50%. Big Noise is monitoring and proactively encouraging increased attendance.



Challenges: The Big Noise team moved both office and delivery locations in 2018-19, from Torry Academy to an office on Victoria Road, and to delivering the after-school club at both primary schools. This required a complete redesign of the after-school programme and extensive communication with children, schools and families. The schools and parents have been extremely supportive, however some drop off is attributed to this change.

Proactive Work: The Big Noise team have developed a priority family programme of activity in partnership with the schools and other local partners. This new strand of activity identifies and targets support for those who may benefit from Big Noise, but need longer term relationship and confidence-building in order to attend. This work started in 2018-19 and is ongoing.

The Big Noise team is shaping a “Welcome Club”, to launch in October 2019, aimed at restarting children who have attended Big Noise and not continued, or have never attended Big Noise, to re-engage them and bring them back to the after-school programme.

The Big Noise team has also been developing a community engagement programme for the coming year, to ensure all families and community members know how Big Noise works and how they can get involved. This programme will also aim to ensure community members and families understand the split site delivery and future plans for when children move onto secondary school and when Big Noise moves into the Torry Hub!

Glasgow Centre for Population Health published a new evaluation report in March 2019 called *People Change Lives*; a consolidation of five years of evaluation of Big Noise Raploch, Govanhill and Torry. It confirmed the following important impacts of participation in Big Noise:

- increased confidence, discipline, pride, and aspiration
- improved team-working, communication, and leadership

- enhanced academic skills including listening, concentration, and creativity
- increased resilience, happiness, sense of belonging and fulfilment
- strong musical skills development
- uptake of physical activity and healthy eating, avoidance of damaging behaviours
- development of positive social groups, peer relationships and cultural engagement

*People Change Lives* focuses on how these impacts are underpinned by the long-term, encouraging, trusting and supportive relationship between the Big Noise musician and participant, where the musician acts not only as an educator, but also as a mentor and a role model, supporting positive behaviours and life choices. The unique design of the Big Noise programme allows this relationship to develop through consistent contact over many years, as participants face the challenges and rewards that come from being part of an orchestra and performing regularly.

The Big Noise programme is run by charity Sistema Scotland and is delivered in partnership with Aberdeen City Council. Aberdeen City Council commit up to 75% of the programme costs. Big Noise Torry also receives support from the Scottish Government, People’s Postcode Lottery and many individuals, trusts and businesses.



### **Torry Alcohol and Drugs Misuse Project**

Tackling Substance Misuse is a key driver in the Locality Plan and the Locality Partnership developed a project with ADA to increase the number of individuals accessing drug and alcohol services by increasing the capacity of local organisations and workers to intervene earlier and make referrals for residents requiring support of alcohol and drugs services – with mixed success.

The Locality Partnership is now working with Aberdeen Drugs Partnership and other partners to develop two LOIP improvement projects to be piloted in Torry

- Increasing access to Naloxone to avert overdose deaths - “Reduce the incidence of fatal drug overdose by innovative developments and increasing the distribution of naloxone by 10% by 2021”
- Reducing the number of births to opiate addicted mothers

### **ESOL**

In the past year the Council's adult learning team have offered four ESOL (English for Speakers of Other Languages) classes in Torry attended by 31 local residents

## **Torry Library**

There were 22095 visits to Torry Library between 1 May 2018 and 31 May 2019; 4,046 adult and 2,641 junior books were issued, and 80 events and activities were attended by 305 adults and 458 children. Bookbug story and rhyme sessions are held fortnightly on Thursdays from 2.15pm-2.45pm. During Bookbug Week in May, Walker Road Nursery visited the library and a session was delivered at Tullos Primary School for the Tullos Early Learners. Three P1 classes from Walker Road Primary School visited the library to vote for their favourite book for the Scottish Children's Book Awards Bookbug Picture Book Prize. The library also participated in the Tesco Bank Summer Reading Challenge Scotland which ran from 2/7/18 for 8 weeks. 18 children registered for the Challenge and 9 people attended the Mischief Makers activity linked to the Challenge which celebrated 80 years of the Beano.

As part of their engagement with the Locality Plan the library promoted local initiatives such as Cfine Comfort Closet and the Community Garden display was showcased. Other events included a Dolphinwatch Information Event, a Pop-Up Sound Festival Event and the library as a venue for U Decide Voting. The library also hosted 3 MP and 3 Councillor Surgeries during the year.

## **Mental Health - Bounce Back & SPARKS**

Bounce Back is a Mental Health initiative that supports teachers and schools in their efforts to promote positive mental health, wellbeing and resilience for both students and teachers and build safe and supportive class and school learning environments. It was introduced to Tullos Primary last year and rolled out to Lochside Academy in 2018/2019.

The 'Parent Voice' group at Lochside Academy have offered SPARKs – Supporting parents to support their young people regarding improving mental health awareness sessions this year and have been very well received. They will host three further evening sessions during 2019-2020

The Academy will be working in partnership with AFCCT and GRS to deliver a 8 week programme to all our S1 pupils to increase their understanding of how they can achieve good mental health.

The Academy also offered SPARKs exam stress sessions to all our S4,5 and 6 pupils and have booked SPARKs to deliver a half day session with all their staff in November to raise staff awareness and understanding of mental health issues.

## **Fairer Aberdeen Fund contribution to Torry Locality Plan**

The Locality Partnership have been working to ensure the Fairer Aberdeen Fund is aligned with the priorities within the Locality Plan. The Fund is allocated by Aberdeen City Council to tackle poverty and deprivation and is dispersed and managed by the Fairer Aberdeen Board, a subgroup of the Community Planning Partnership. Early in 2019 the Fairer Aberdeen Board held a workshop with the 3 Locality Partnerships and agreed to ensure applications were considered against the Locality Plan Priorities.

In 2018-19, £1,632,000 was made available to support work in regeneration areas and across the City - 44 projects were awarded within the main programme. £650,626 (45%) was allocated to initiatives

that work across all regeneration areas, providing specialist services addressing welfare reform issues and food poverty, employability, health and wellbeing and community development. This funding has been allocated equally to each of the three priority localities. £485,708 (34%) was allocated to initiatives that work in specific neighbourhoods including Torry. Covering accessible mental health counselling provided within local communities, credit union facilities, youth work and support to vulnerable adults.

The Fund gave Mental Health Aberdeen £31,419 to deliver counselling to adults in Torry: -

- Number of Adult clients accessing the service and completing a course of counselling therapy 204
- Number of counselling sessions provided for adults - 1328
- Number of volunteer hours contributed - 392
- Number of clients referred to Pathways, Foyer, Job Centre, Further education/ training - 4
- Number of meetings with referring agencies/GPs at Torry - 4
- Number of volunteers involved - 2
- Number of volunteer hours contributed - 400

Some adult client comments:

- *I cannot express how much (Counsellors name) has been my beacon of light in my darkness.*
- *I greatly appreciate the brilliant service you provide; it made a great deal of difference to me ... I feel happier, more balanced and confident in who I am, and who I am going to be.*

The Fund gave Mental Health Aberdeen ACIS Youth Counselling Torry 2018-19 (£27,600 40% costs for Torry for 2018/19) to provide a counselling and information service for young people aged between 12 and 18

- Number of clients aged 5-11 accessing the service (Torry primary schools only) - 64
- Number of clients aged 8 to 16 accessing the service - 52
- Number of counselling sessions provided - 722
- Number of meeting hours with referring agencies - 526
- Number of meetings with appropriate carers of young person at primary schools - 230
- Total number of participants involved (in meetings) - 270

Some Youth client comments:

- *Wish I could have come even longer, it is hard to cope without the counselling*
- *You were amazing, did not expect this to work and was really surprised when it helped me*

	<b>Breakdown of the organisations that work across all priority localities</b>	% of joint FA work	% of 0-20% data zone population
L1	Torry	24.11%	21.40%
L2	Northfield, Mastrick, Cummings Park, Middlefield	40.81%	33.20%

L3	Tillydrone, Woodside, Seaton	35.07%	40.00%
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### Boogie in the Bar

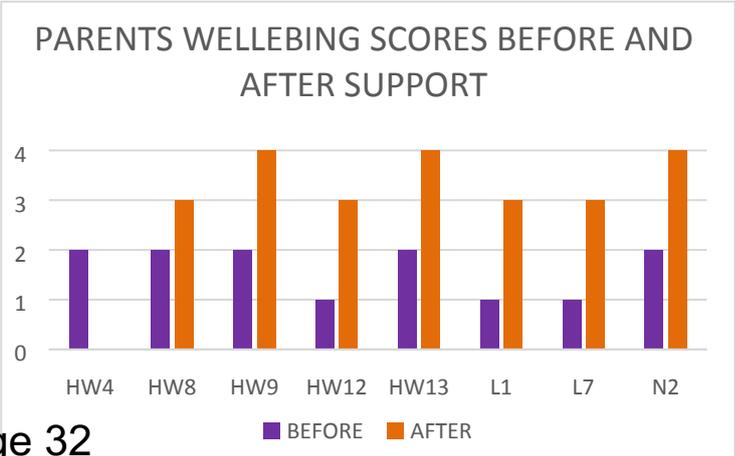
With a monthly attendance of more than 30 older people Boogie in the Bar is an excellent example of the Locality Partnership bringing partners together with the community to tackle social isolation and dementia.. Last year the Torry Older People’s Network expressed an interest in running the “on-trend” dementia and disability friendly discos in Torry. With that in mind (and with support from the localities team) they applied to Dragados for funding. They were successful on two counts; achieving some funds to help with resources and also securing a DJ through the timebank scheme. The boogies were developed in partnership with the NHS public health team, Dragados, HSP Adult Social Care Team and the volunteers from the original Boogie. Training was delivered in advance by Alzheimer’s Scotland. In addition, occupational therapy students from RGU have supported the events as part of their placements. The boogies began last September and run once a month and are now attracting a host of fans to the White Cockade. As well as providing a soup and sandwich lunch plus some boogie-on-down exercise, perhaps the biggest achievement has been the social connections and the feel-good factor that the boogies foster. The Torry Boogie fans say how great it is to hear the old tunes, sing and dance along and generally make new friends and connect in a way that some of them thought was in the past.



### Family Learning

Family Learning Early Years Home Support Team worked with 10 families in Torry. All families reported an increase in confidence. Each family had an individual learning plan agreed with the family. Every adult participant completed a baseline and final evaluation with improvements noted in all areas including knowing where to get advice and support, sharing books with their children, managing finances better and encouraging their child’s learning.

- One parents response:
- HW4: I understand feelings
  - HW8: I know where to get advice and support
  - HW9: I keep myself and others safe
  - HW12: I feel confident in my parenting skills
  - HW13: I encourage my child’s learning within the home
  - L1: I communicate well
  - L7: I share books with my child



N2: I manage my finances

The Health visitor who referred this family commented *“This family have benefitted from the early intervention and support of family learning and are more likely to engage with services in the future”*

The Early Years team also had a well-attended summer fun day at Duthie Park with families from across the city.

Until March 2019 a Family Learning Development Worker was in Tullos Primary School offering Home Support (paid for from the schools SAC funding). She supported 5 families in this time. In addition, she offered support to families through weekly drop in sessions, a homework club run in conjunction with the school’s Barnardos worker and supporting families with P1 enrolment.

Over the year several parents have taken part in a variety of family learning opportunities:

- Tea and Talk (every Monday during term time) where a variety of speakers were invited into the school to speak to parents, from Aberdeen Science Centre’s STEM workshops to SCARF and CFINE, all well attended.
- 2 Chef Up! courses - six-week basic cooking courses
- Whose Money? - a 3-week budgeting course.
- Confidence and Assertiveness Building course - 8 learners attended this 9 week course
- Aberdeen University Paediatric Society ran Save a Baby’s Life and Save a Child’s Life
- Workshops on sleep. There was a great turnout for Family Story Time and the children went home with interesting crafts.



Parents in Tullos receiving their I’m a Parent certificates

## Community Cooking projects

A range of agencies have given local people a chance to cook together and build skills in an exciting range of tasty meals.

‘Torry Tasters’ delivered by Cfine and Communities Team worked with parents and children from both primaries over 12 sessions. Letting 12 families cook school meal recipes together to build skills and encourage the uptake of school meals.

Participants enjoyed a short baking course run at Tullos Learning Centre by the ‘Healthy Minds’ Team. Working with a small group experiencing a range of mental health issues.



Young parents took part in 'Chef Up!' through Family Learning and confidence to cook sessions through the Me2 project. Fourteen parents took part in sessions learning to cook from scratch, gaining confidence and cooking skills.

Youth work in schools has supported 20 young people to complete Confidence to Cook

Cfines 'Cook at the Nook' community kitchen has hosted approx. 40 Torry residents who have completed their 'Cooking on a Budget' program (total of 120 lessons).

## Lochside Co-Design Project

The Communities Team in Locality 1 have been working in partnership with Young Scot to run a series of co-design workshops with S1 – S3 pupils at Lochside Academy. This project was made possible through a successful funding bid (£5,623) to Awards for All. The first two workshops were held in November 2018 with fifty young people and involved facilitated discussions to find how they felt about the communities they live in. This resulted in several ideas that the young people were keen to take forward. The ideas from young people were grouped into three main headings of greenspace, expressing yourself and connecting with people and places. A third workshop was held on the 22<sup>nd</sup> of January 2019, with young people presenting their ideas to invited partners. Invited partners included representatives from a variety of departments within the council such as transport, environmental, parks and countryside, sustainable development, youth work and external partners, including SHMU, Cove in Bloom, RSPB, One Seed Forward, First Bus and the Rotaract. There were over twelve partners involved in the project.

Feedback from partners included: *"enthusiasm from young people is inspiring", "it allowed them to freely express their ideas and find support in the partners present in the session", "positive partnership development"*. The Communities Team will now build on the positive work done so far and support partners and young people in taking forward their ideas, generated from the Lochside Co-Design project.





## Torry Medical Practice

Torry Medical Practice provides services for around 7,300 patients in the Torry area. At the end of July 2018, the practice transferred practices transfer from Private ownership to now become managed by NHS Grampian in August 2018 a project team was established to look at the service changes required in order to provide an improved service to the population of Torry.

A number of changes were made immediately in terms of the use of an integrated triage hub that allowed G.P's, Nursing Staff , Pharmacy and Practice Management to best assess the needs of the patient group on a day to day basis and ensuring they were seen by the right person at the right time.

Longer term the following work is underway in the practice –

1. Continual Improvements to the integrated triage hub in terms of the physical environment as well as the technology used and the professionals that are included in the assessment of patient need on a day to day basis – the introduction of a highly specialised Physiotherapist specialising in Musculo Skeletal Issues has proved to be a welcome addition to the triage model. Triage allows the team to manage demand effectively, in applying team clinical decision making supported by local knowledge of the patient group to best meet their needs.

2. The redesign of the practice reception area is underway –to maximise the physical space and provide the staff with an environment where they can maximise their contact with patients and improve patient access to the services at the practice. improve the layout of the practice reception area to make it a more welcoming environment for the patients as well as providing them with the most up to date and relevant information to meet their needs.
3. Improved signposting to local services – work is ongoing to ensure that the patient population is aware of the services that the Practice has to offer both in the practice itself and within the wider community.
4. A weekly multidisciplinary team meeting considers the most vulnerable patients in the community and sets out actions in terms of how the Practice best meet their needs. In the longer term we will be improving the Practice links to other areas such as Social Work, Housing and the Emergency Services to ensure the best support the most vulnerable members of the community.
5. Continuing to recruit to the Torry team to improve provision of GP and Nursing services as well as wider members of the Multi-Disciplinary team. The Practice team will be supported to undertake ongoing development and training to ensure they have the most up to date skills to meet the needs of the Practice population.

## Jog Torry

During 2017/2018, Torry residents kicked off a new evening jogging initiative in the area called Jog Torry with the aim of helping residents get fit and have fun in a sociable environment. The project is delivered by trained local jog leaders and encourages all levels of ability. Torry Jogscotland continued to meet over the winter and spring and some personal goals have been achieved. From the beginners' group one runner has gone on to complete her first half marathon for charity while another ran her first 10k and has entered the Aberdeen half marathon. Other members have achieved 5km and 10km. All have reported an increase in confidence and mood – and some weight loss. (There has been 25 registrations with a core group of 10 attending on a regular basis.) Several members completed the Simply Health half marathon in August 2019.

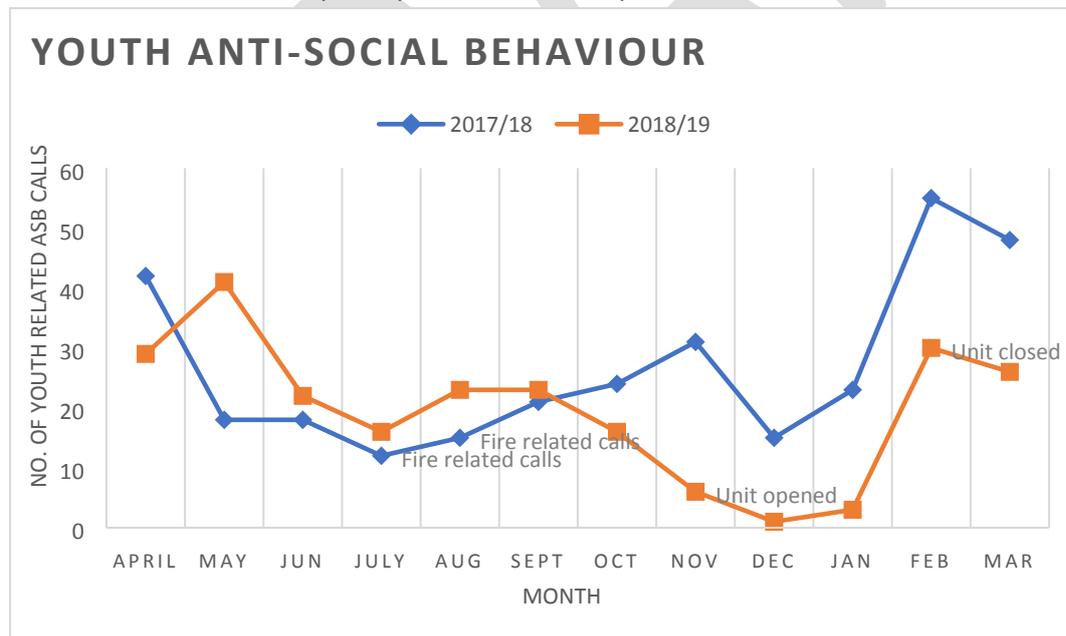


The Jogscotland model is that new runners eventually have the confidence and experience to become jog leaders themselves. Two of the runners have now completed their coach training and are about to start coaching the new 'Couch to 5k'.



## Torry Youth Action Group and Operation Smallwood

Partnership working is beginning to have a positive impact on levels of youth antisocial behaviour in Torry. Reports of anti-social behaviour were lower every month from October to March 2018/19 than for the same months in 2017/18. Nevertheless, the Locality Partnership continues to regard youth anti-social behaviour as a priority for future development.



*The stats in the above chart relate to the calls received by police in relation to youth and ASB in the Finnan Brae and Morven Court areas. There are a couple of anomalies which Police Scotland were unable to take out of the statistics. The rise in calls in July and August were mainly due to the number of fire calls received at that time in relation to the frequent fires at the gramps. Note the significant decrease in calls in November through January, the Unit Pilot was operational during this time and calls immediately increased upon its closure at the start of February.*

The Partnership established Torry Youth Action Group (TYAG) bringing partners together with the aims of: -

- reducing anti-social behaviour in the area that is being carried out by a particular group of young people
- providing a range of anti-diversionary activities for young people in and around Torry.

and TYAG reports regularly to the Locality Partnership allowing community representatives and partners to monitor progress and influence future plans.

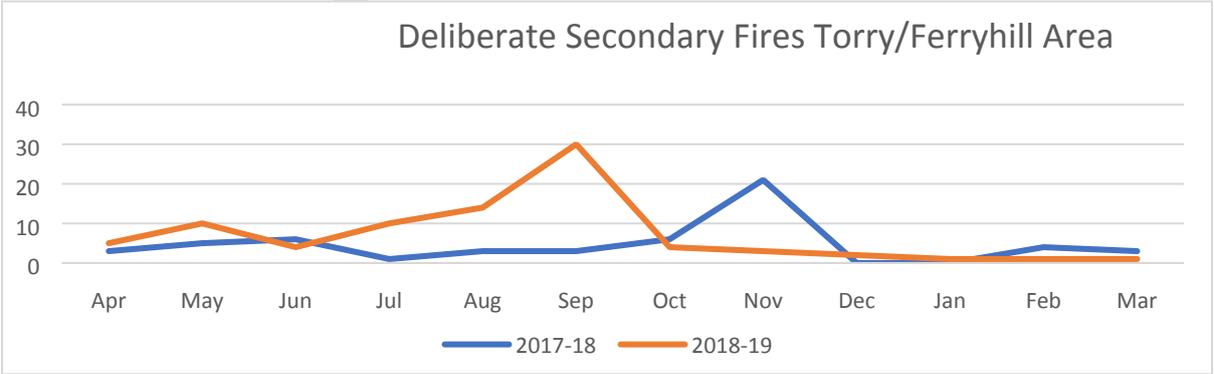
One short term success was opening of ‘the Unit’ at the shops at Finnan Place in response to concerns from local (elderly) residents about anti-social behaviour at the shopping centre leading to residents not feeling safe in their own community. The Council’s Streetwork team opened a shop unit at 3

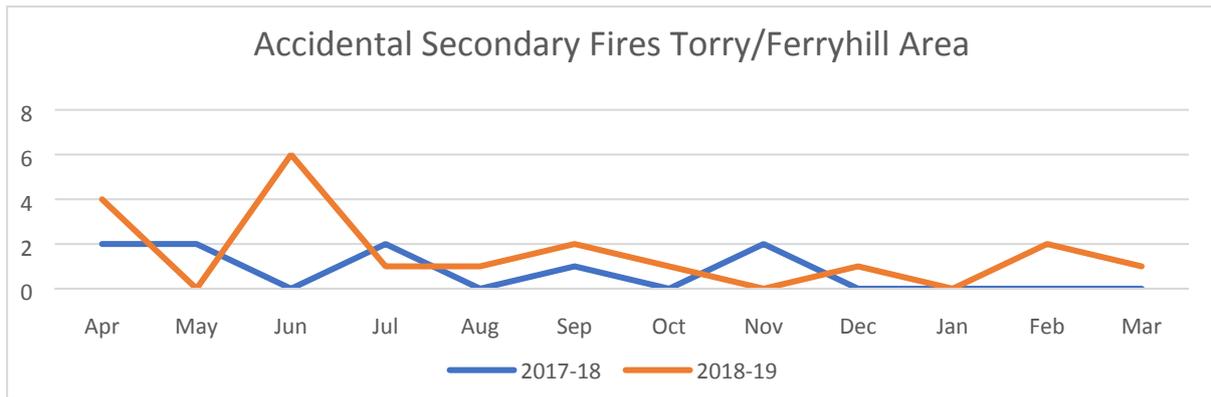


Finnan Place for 2 evenings per weekly. This attracted a core of about 12 youths per session many of whom were regarded as ‘high tariff individuals’ known to cause much of the anti-social behaviour in the area. The introduction of the Streetwork team engaging in the area and building rapport and establishing good relationships with the young people from the Unit quickly had a positive impact on levels of youth ASB in the area, which was noted by the residents. Unfortunately, in February 2020 an incident in the unit resulted in temporary closure and subsequent restructuring of the youth work team and staffing difficulties has meant that the unit has remained closed, and issues around anti-social behaviour have begun to reappear at

this location. The TYAG group are looking at ways to open the unit again and have created a sub-group to look at the physical improvements to the Finnan Shops area to make the physical space less desirable for young people to frequent.

TYAG successfully worked together to ensure early intervention with the local schools before Bonfire night to minimise the risk/number of wilful fire-raising incidents in the area. Bonfire/Fire Safety talks were delivered at Tullos and Walker Road Primary Schools. There were also a couple of Kickstart Sessions held at Tullos and Walker Road Primary Schools during Oct 2018, delivered in conjunction with Denis Law Streetsport. The street work team patrolled Torry 10 times between 15 October and 5 November. They recorded 31 engagements with 194 contacts.





TYAG group also work on a programme of activities for young people over the summer break, which is distributed throughout Torry to ensure everyone is aware of the opportunities available.

One of the partners in TYAG, Streetsport delivers free weekly sports & activity sessions for young people in Torry, utilising their mobile sports arena and equipment in various locations including Tullos Primary school.

The TYAG group are currently widening their membership to develop and deliver an improvement project which will have a primary focus of meeting this aim from the Local Outcome Improvement Plan: *Increase by 20% the number of young people identified as being at risk of becoming involved in offending behaviour who are engaged in targeted community-based activities by 2021*, and are already planning a number of new initiatives to further reduce levels of youth anti-social behaviour in Torry.

## Community Led Action

Community empowerment is at the centre of the Plan and a number of new initiatives have been created and established by the community to deliver improvements against the plan. There are a number of projects where the community is taking the lead throughout this report, such as Community clean Ups, Walker Road Dancers, Living Streets, Food Growing, VictoriaArt, Tullos Management Committee, Kings Foundation and Torry Memories & Heritage Society.

## TOSCA - Torry Outdoor Sports Centre Association



A community led group is planning to revitalise the Torry Outdoor Sports Centre on Victoria Road by delivering a community led programme at the Centre which is presently semi-closed. They have conducted a survey of nearby residents who overwhelmingly wish to see it fully functioning again. The group has formed a committee with a bank account and positions have been appointed plus a Facebook page has been launched. They are presently working on an agreement with Sport Aberdeen which would see a transition over several years

to the facility being operated by the local community.

## Torry's Vision

Torry's Vision is put together by local volunteers from the Torry community who form the main editorial team behind each issue of the magazine.

Staff from **shmuPRESS** and **shmuDESIGN** assist the editorial teams in pulling together to magazine content, designing and getting the magazines to the printer. **shmuPRESS** also organises the distribution of the magazines in Torry.

The content represents some of the best daily, weekly or monthly news and events that take place within our community.

Torry's Vision exists to give a voice to the citizens of Torry. We all have something to say about our community - whether it's about bin collections, seagulls or traffic; or the more positive aspects of Torry such as our many residents with artistic, musical and creative talents.

Torry's Vision sets out to give every member of our community a voice, young or old, loon or lassie, and we want to ensure that the whole community has input into the magazine and its content.

So, if you have a story you would like us to report an issue you would like to see given more public awareness or a regular event you would like to promote please get in touch as the editorial team would love to hear from you.

## Torry Treasures

Torry Treasures brings news, views, events, entertainment and extraordinary interviews about and from the people of Torry. You will find news about the community centres, churches, festivals, heritage and many others things of concern to the Torry community. Torry Treasures has built a reputation for ensuring that the authentic voices of the residents are heard.

## Dog Fouling

The Torry Community Group has continued their efforts to reduce dog fouling in the area this year. With the funding they secured previously from the Dragados Community Fund, they have continued to purchase poo bags from Anna at Fat Cat Pets.

- To date, the group has given out a massive 25,000 dog bags.

The Torry Community Group has begun to feature images of local dogs on their homemade dispensers and fund the laminating and printing for this.



## Tullos Management Committee

The Tullos Management Committee are a group of local residents working together to develop community led programmes at Tullos Learning Centre. The committee has delivered a range of activities aimed at families in the area and has gone from strength to strength over the past year. They were successful in the Udecide participatory budgeting exercise in March 2019 and are funded to take

a subsidised bus load of families for an exciting day trip to Blair Drummond Safari Park. Applying for funding and arranging the trip is a learning curve and has added to their experience as a committee. In addition, they have recently been successful in applying to Dragados for funds to run an intergenerational coffee morning and a youth club at Tullos Community Centre. The group has also organised and delivered several fabulous discos for the children at Tullos primary school with over 100 children attending each. This is a great example of a group of local parents who are increasingly not only doing things for themselves, but for the whole community.

## Torry Dancers

The Torry Dance Group has evolved from the Walker Road Dancers and has been a great success now with Tullos and Lochside Academy pupils participating too. Over the course of the year there have been 949 attendances at Highland classes and 813 at Zumba classes.



Last June the Dancers performed at the ACC Star Awards ceremony - the dance leaders were also finalists. Their performance was so well received that consequently they were invited to dance at the Town House on the 27th June for the unveiling ceremony of a fishing memorial.

Other performances have included -

- Celebrate Aberdeen Parade on the 25th August followed by performances at both Union Square and the Bon Accord Centre.
- 2nd October the dancers were once again performing at the Beach Ballroom and were the very proud WINNERS of the Creative Learning Award.
- On the 18th of December we threw a Xmas Party at the Golf Club for all the dancers and it was a great way to end the year.

The group also received funding from the BIG LOTTERY which will allow them to keep the Torry Dance Group going for another year.

The children, parents and volunteers have once again shown great commitment this year and have well and truly put Torry on the Aberdeen map of positivity.



## Bonny Torry

A group of Torry residents have worked together to establish a Torry in Bloom competition – christened Bonny Torry. Torry Community Council contributed £100 towards a trophy to the overall winner. The first year saw three categories – front gardens, back gardens and community

gardens. Walker Road school ran a poster competition for the project and judging of the gardens took place in August with support from Cove in Bloom. An awards ceremony is due at the end of September and will be hosted by the Torry Memories & Heritage Society. It is envisaged that this will boost pride in Torry gardens and have a knock-on effect in community clean-ups and food growing.

## Community Benefits: Dragados

The Locality Partnership has worked with Dragados, the primary contractor of the Harbour Extension, to ensure appropriate delivery of the company's community benefit commitments, including delivery of local employment and supply chain opportunities and the establishment of a Visitors Centre.

So far, the Dragados Community Investment Fund has given a total of **£52,500** to 29 projects based in Torry, 1 in Cove and 1 in Fittie. Funding activities ranging from local food growing projects to the Polish Association's Polish Information & Family Day in Torry and from Torry St Fitticks Church Bowling Section to Tullos Tigers FC.

Their Employee Volunteering Timebank has 35 days of professional volunteering including:

- **Big Noise Torry** - support to transport musical instruments from Tullos Primary School to Walker Road School. DUK provided a truck, a driver and a labourer who carried out this task for the group.
- **Balnagask Community Centre** –assisting with catering and entertainment once a month for the Friday morning 'Singalong
- **Kings Community Foundation** – 2 DUK employees installed 10 metres fencing – donated by DUK – to protect the refurbishing works at the Centre in North Balnagask Road.
- **Tullos Community Wildlife Garden** – Over 4 days 7 DUK employees did digging and weeding, painted the wall, laid some stones to mark the path installed a dog waste bin (donated by DUK) and transported a number of garden waste and litter bags after their Anniversary event.
- **Brimmond Court Residents Association-** Dragados UK labourers set up, painted and secured 3 benches and one picnic table (funded by Aberdeen City Council) on a small green area by Brimmond Court
- **Lochside Academy** –four talks to Lochside Academy pupils on the importance of learning modern languages for personal and professional development.
- **Absafe** – Dragados' volunteers deliver Health and safety presentations to pupils from Torry and Cove primary schools attending Absafe's health and safety sessions.

## UDECID – Participatory Budgeting 2019

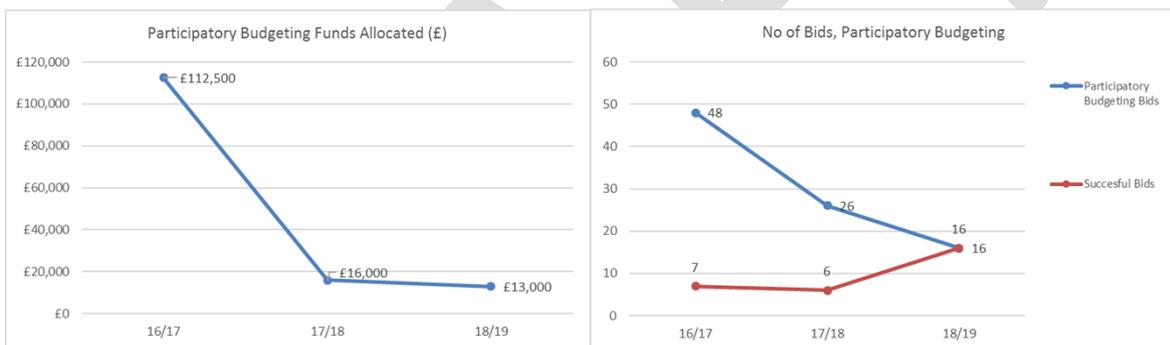
A key driver in this Plan is enabling the community to identify their priorities for their area and feel more engaged in local decision-making processes. Participatory Budgeting is one way of achieving this by engaging communities in decisions about how public money is used in Torry. PB distribution to date has totalled £154,500 and over 10% of Torry's population have participated.

During 2018/19, we have distributed £13,000 to 16 projects via one round of PB linked to Locality Partnerships identified priorities of Substance Misuse, Social Isolation, Mental/Sexual Health or Household Income. 182 votes were cast in total, 32% of these were cast during a community voting roadshow.



The projects that received the most votes in their respective categories were fully funded: Substance Misuse: Aberdeen Drugs Action – Torry Dart; Social Isolation: Balnagask Community Centre - Balnagask Singalong; Mental/Sexual Health: TOSCA - Development of the Torry Outdoor Sports Centre; Household Income: Tullos Management Committee - Torry goes on Safari

As a result of additional money becoming available late in the process the remaining 16 bidders received approximately 95% of the funding they applied for, so all applicants can push ahead with their projects. Another £7,000 has still to be distributed which is being rolled over to 2019/2020



## Torry Tasters

In partnership with CFINE and education and facilities teams at ACC, the project team were successful in receiving £2000 from the Health Improvement Funds (HIF) to run a Torry Tasters cookery project to cook items from the school menu as a way of encouraging uptake. This has involved organising 18 cookery classes so far for parents and children at Walker Road and Tullos Primary schools reaching 10 families with 20 parents and pupils through the cookery classes. We have had speakers at these cookery classes from health, recycling and child healthy smile. The feedback from pupils and parents from these sessions has been very positive with quotes including:

*“fun and good to work as a family.”*

*“very helpful people. good atmosphere.”*

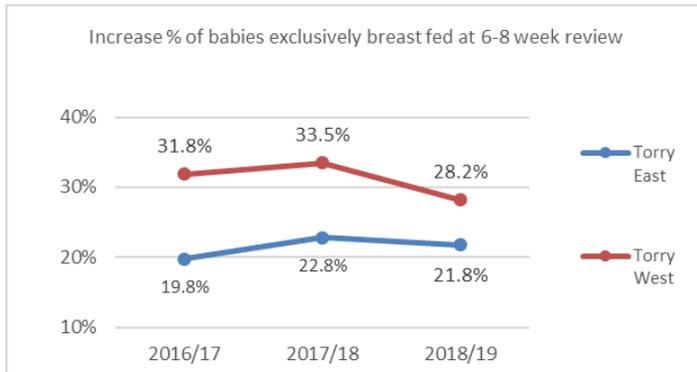
*“I liked everything.”*





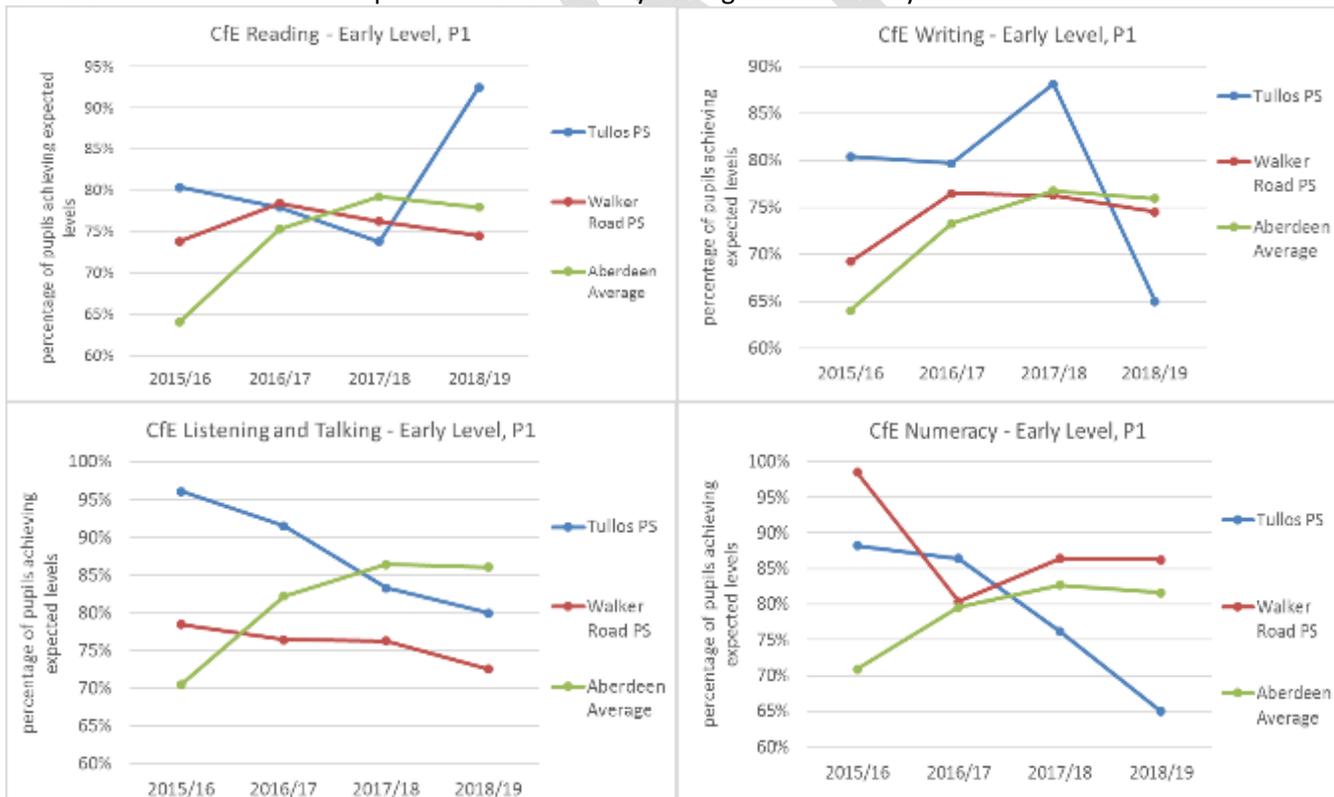
# Are we seeing improvement?

We are seeing a decline in the % increase in Babies being Breast Fed in the Locality which has a link to health and attainment improvements.

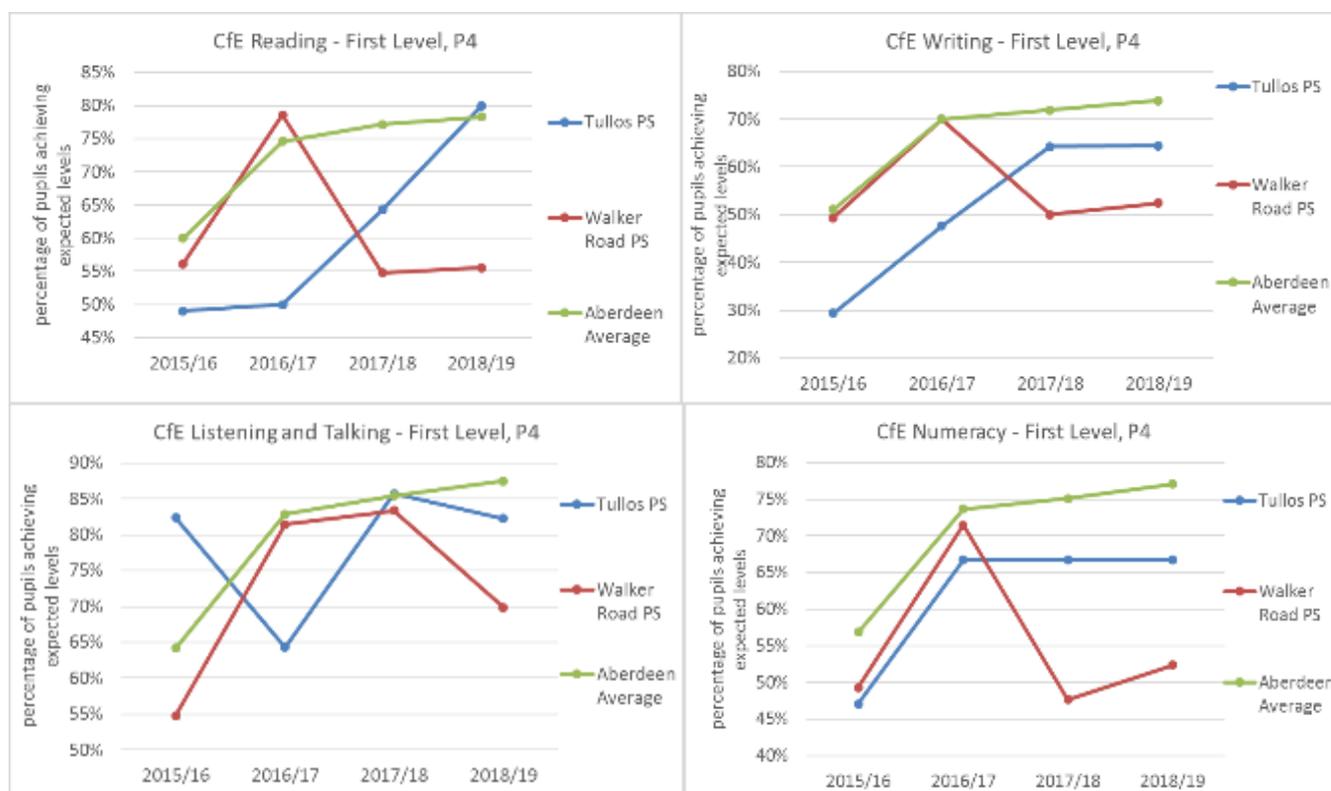


The following data sets are in relation to school level data.

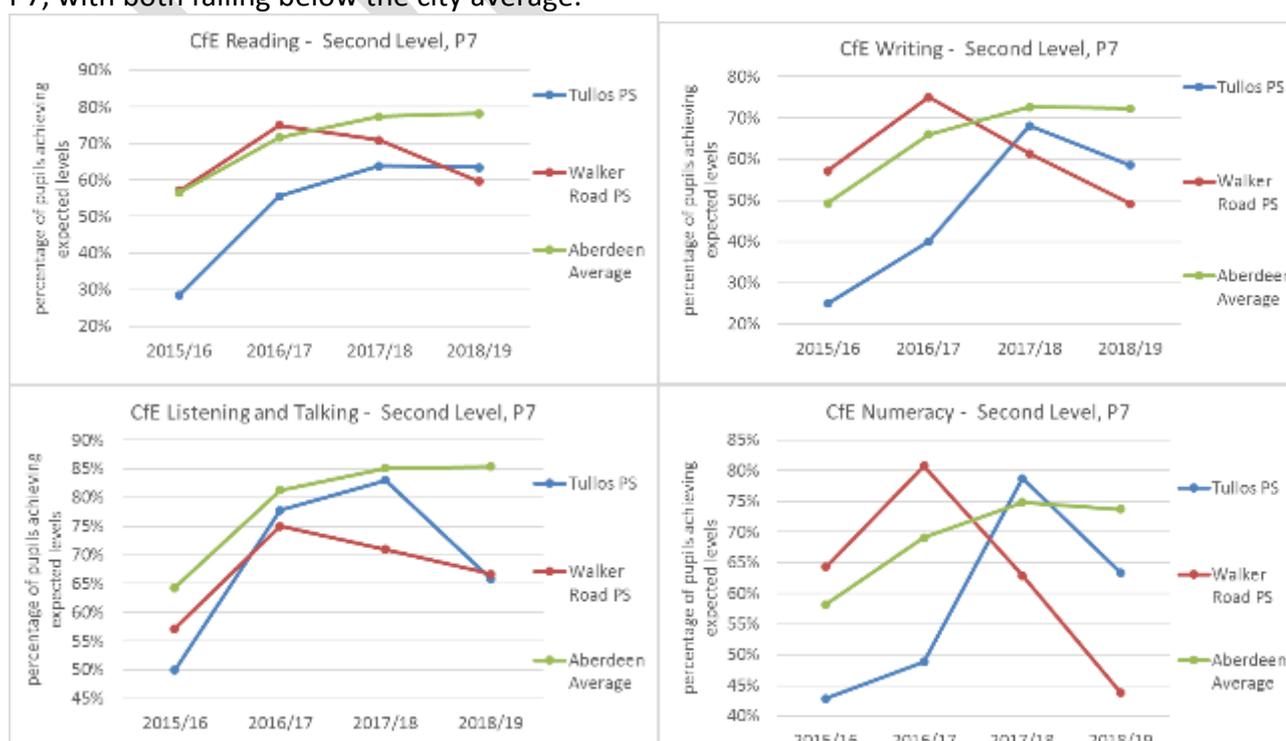
We will close the gap between our children completing P1 and the Aberdeen average / We will improve outcomes for families with the most complex needs. End of P1 Achievement of Curriculum for Excellence Levels: At P1, early level, both primaries performance is mostly dipping, although Tullos is achieving significant improvements in reading to well above the city average and Walker Road continues to perform above the city average for numeracy.



**End of P4 Achievement of Curriculum for Excellence Levels:** Both schools are mainly seeing improvements in First Level P4 - except for listening and talking. Nevertheless, apart from reading at Tullos, both schools are performing below the Aberdeen average.

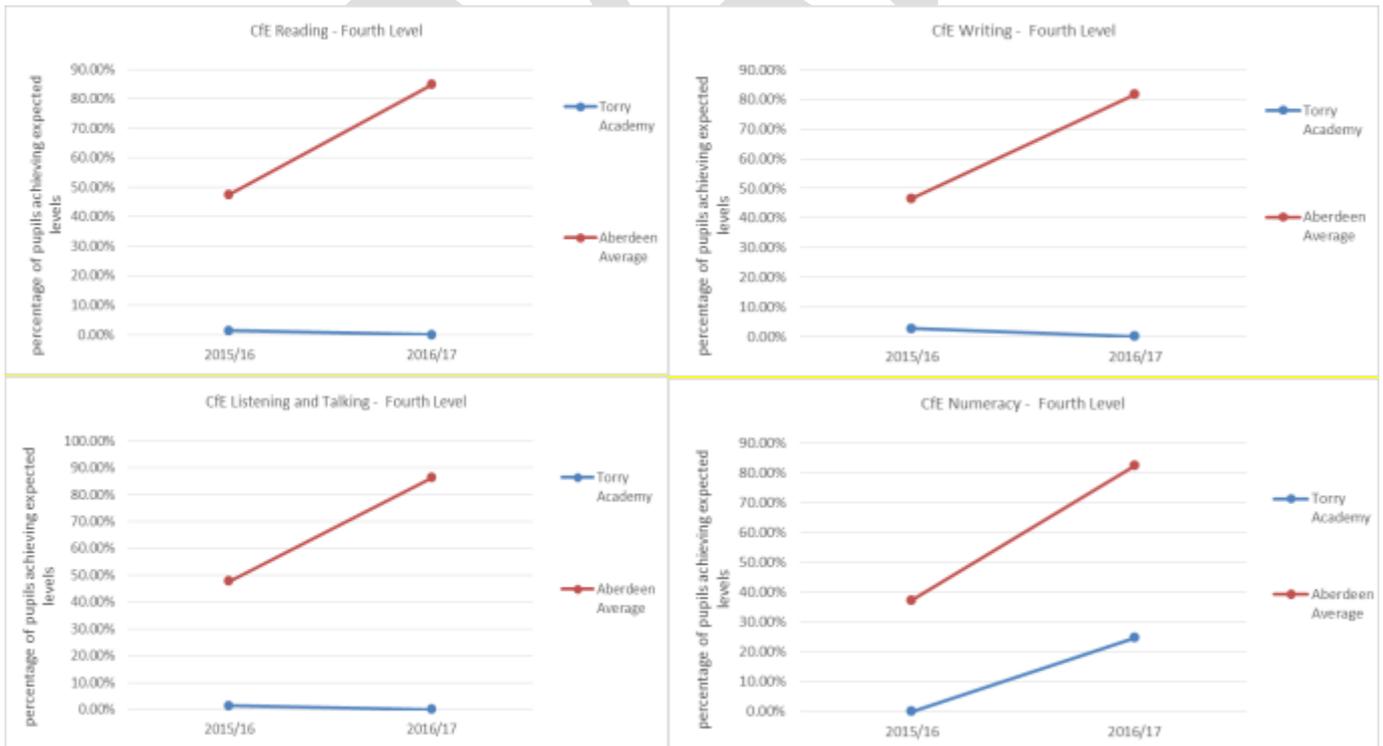
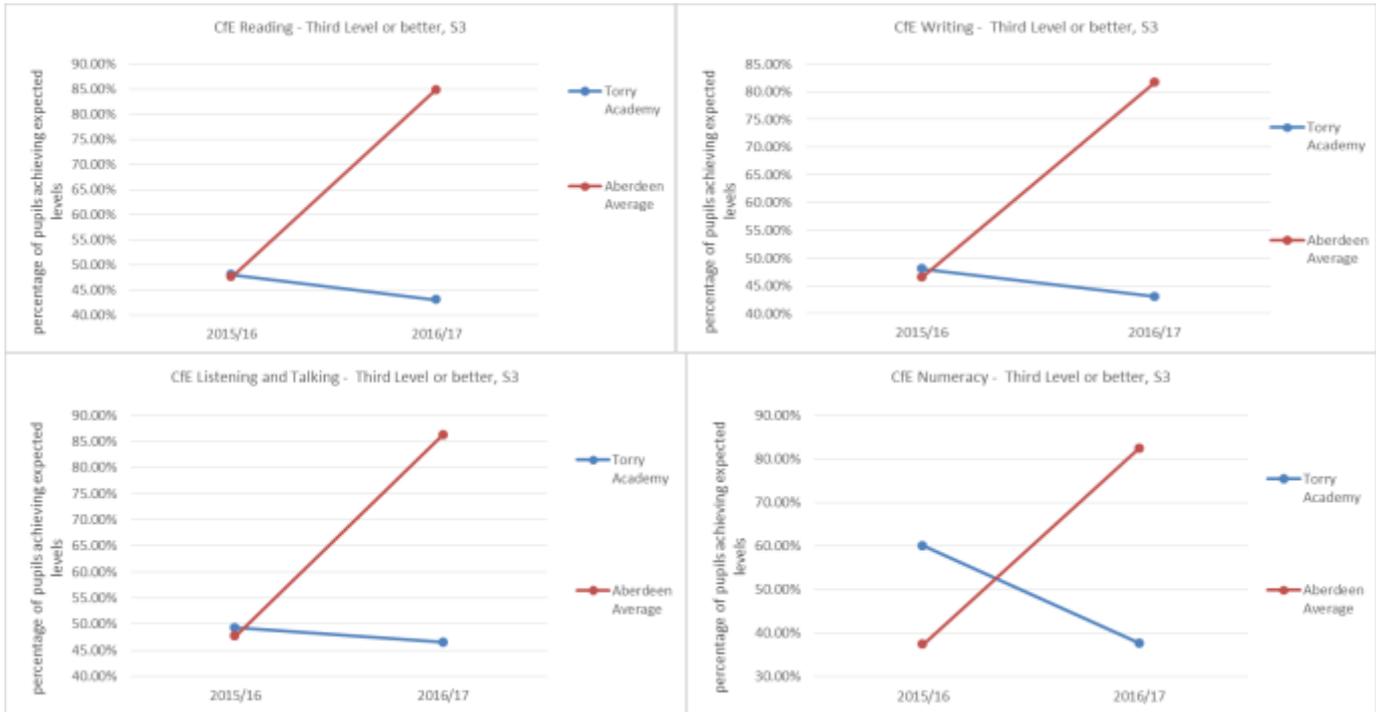


**End of P7 Achievement of Curriculum for Excellence Levels:** Both schools are showing reductions in second level P7, with both falling below the city average.



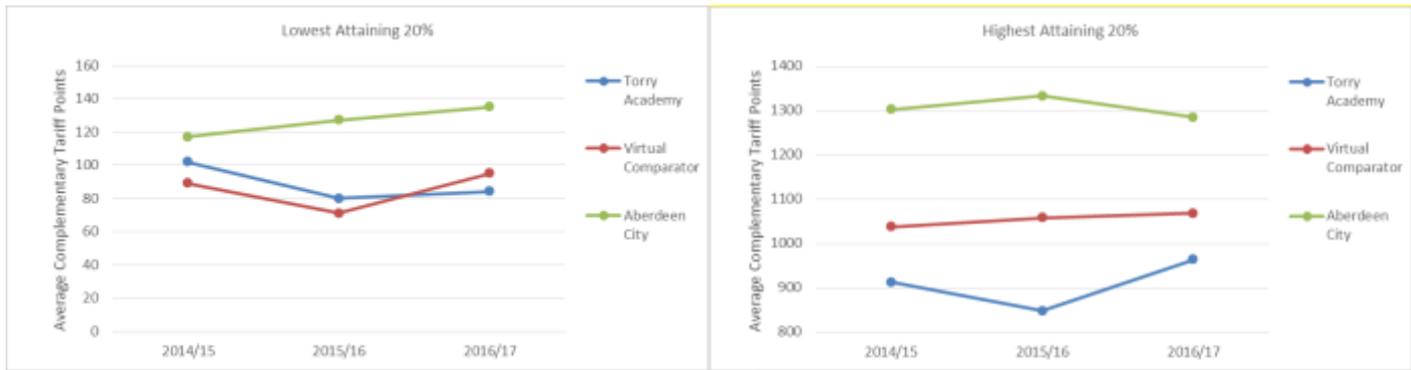
No specific Torry data available!! Following move to Lochside Academy

By S3 Third Level or better results we are seeing a decline in performance and a significant gap with the Aberdeen City Average which is continued into Fourth Level.



The Lowest Attaining 20% of pupils at Torry Academy has seen a slight upwards trend in 2016/17, but is below the 2014/2015 performance and we are seeing an increase in the highest attaining 20%. The virtual comparator figures (which are a control group of pupils with similar characteristics across Scotland) outperform the

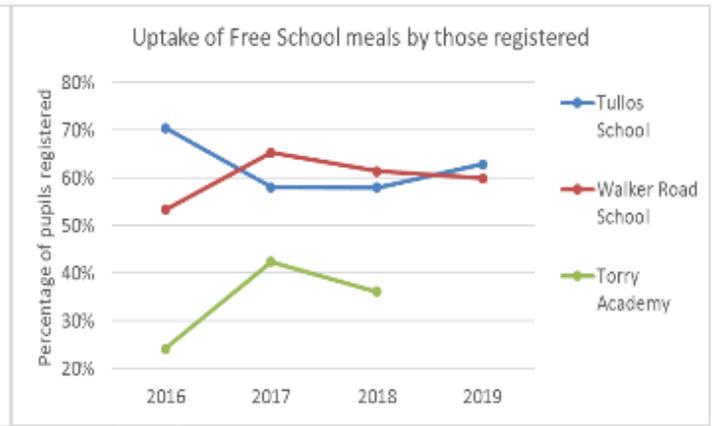
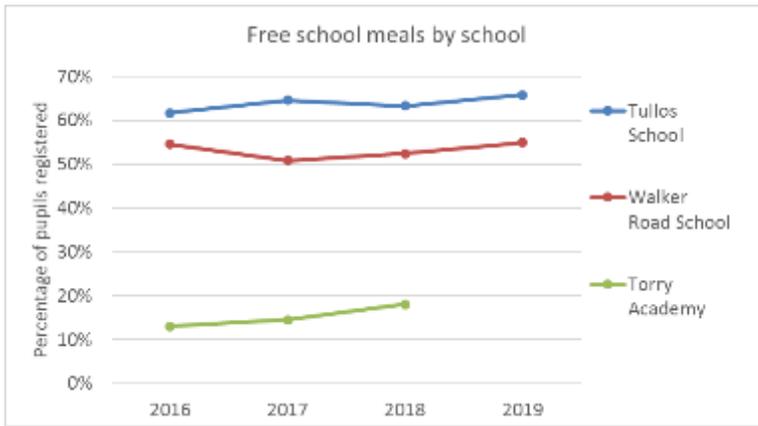
Academy in 2016/2017 as do the Aberdeen City Average. The Lowest attaining Gap is increasing and the Highest Attaining gap is decreasing.



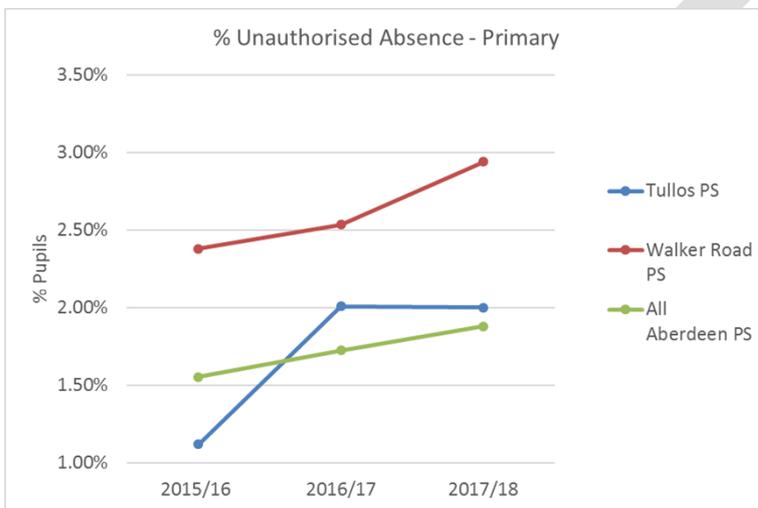
The numbers of leavers achieving literacy and numeracy levels levels 3,4,5 are all seeing increases from 2015/2016 but are below the virtual comparator in 2016/2017 and the Aberdeen City Average



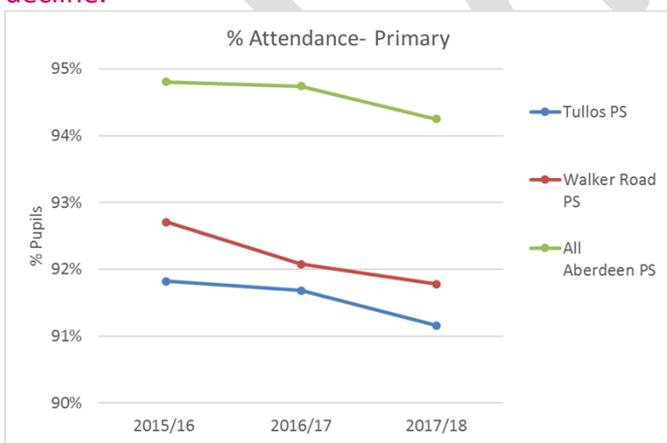
Free school meal registration is continuing to improve There is a modest improvement in uptake of meals for those registered at Tullos but a continuing decline in uptake at Walker Road. Uptake only being 63% at it's highest (on day of survey)



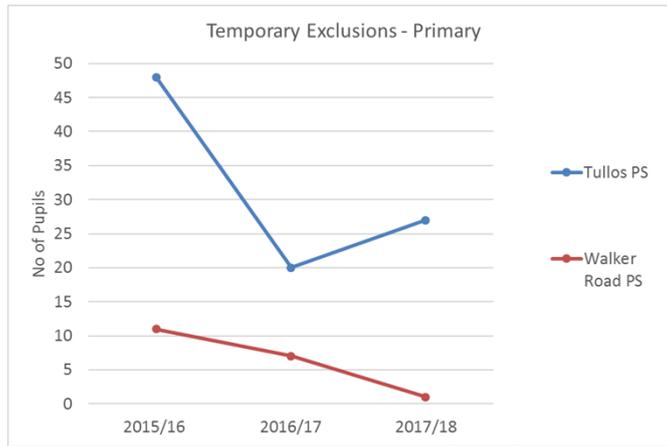
Walker Road continues to see increases in unauthorised absences, with Tullos unchanged. Both primary school's rates are higher than the Aberdeen City Average. Walker Road's rates are almost double that of the Aberdeen Average.



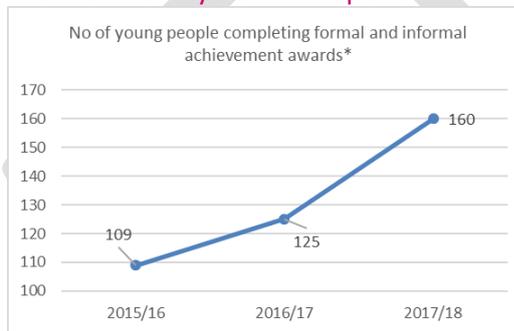
Attendance Levels at both Primaries show a significant gap to the Aberdeen Average with both showing a continuing decline.



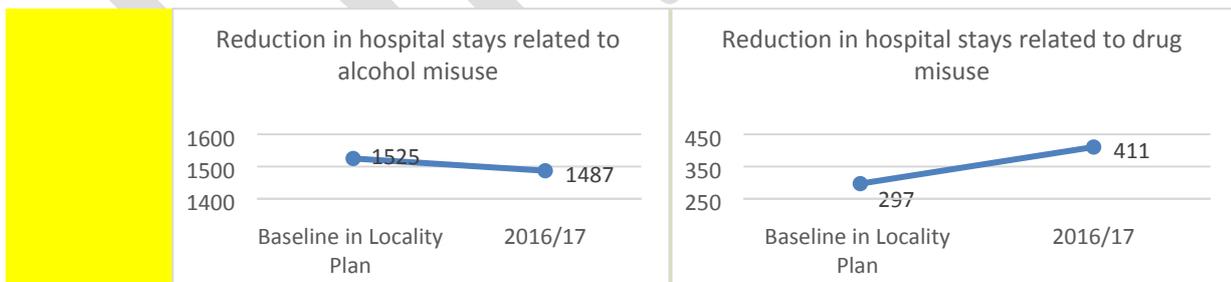
Walker Road continues to see a reduction in temporary exclusions to close to zero, with a modest increase in Tullos following a significant drop in 16/17.



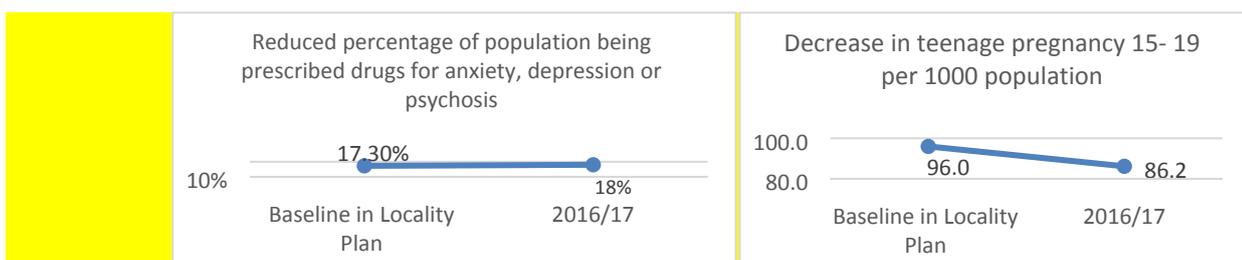
We are seeing a continuing increase in the Number of Young People completing formal and informal achievement awards from 2016/2017 and a positive trend. This is ahead of the City trend as reported in the LOIP 2016/2017.

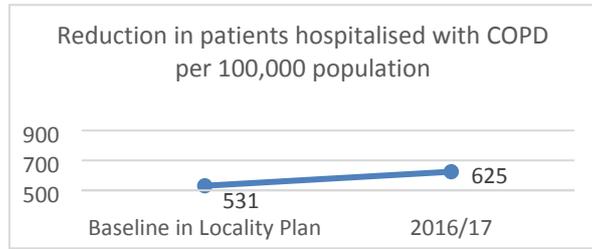


**NO NEW STATS** Although we are seeing a 2.5% decrease in the reduction of hospital admissions related to alcohol misuse there is a 38% increase in hospital stays related to drug misuse, which is likely attributed to the aging population of long term drug users.



Torry residents prescribed drugs for anxiety depression or psychosis is fairly static but we are seeing a decrease in teenage pregnancies (baseline was 13 times higher than Cults and is still high) and a 16% increase in patients hospitalised with COPD (the base line was already twice the City Average)





**Locality Voice 2018 (2017 figures in brackets)**

38% (46%) of respondents felt safe in Torry

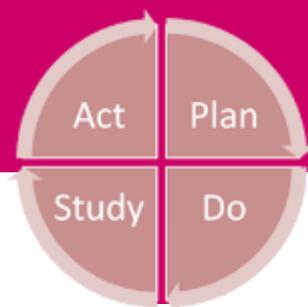
47% (45%) of respondents have opportunities to participate in social activities with 42%(43%) having opportunities to get to know people in the community

35% (66%) of respondents have periods when they feel lonely with 19% (10%) feeling lonely often

25% (24%) of respondents feel there are sufficient opportunities to influence local decisions

38% (26%) were invited to participate in Locality planning Activity

71% (49%) of respondents feel they have good health with 89% (84%) of respondents feeling they look after their health well or quite well



## Free School Meals

### What is the Aim?

to increase the number of free school meals taken by those pupils registered for free school meals at Tullos Primary and Walker Road Primary by 10% at each school by April 2020.

### How does this support prevention and early intervention?

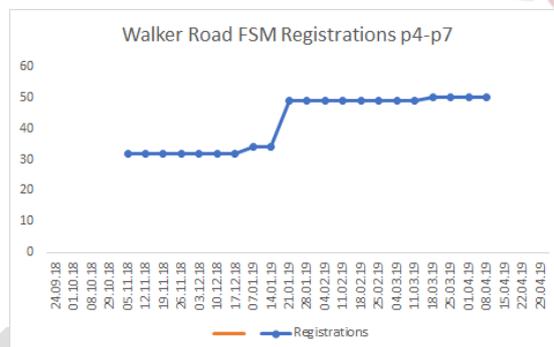
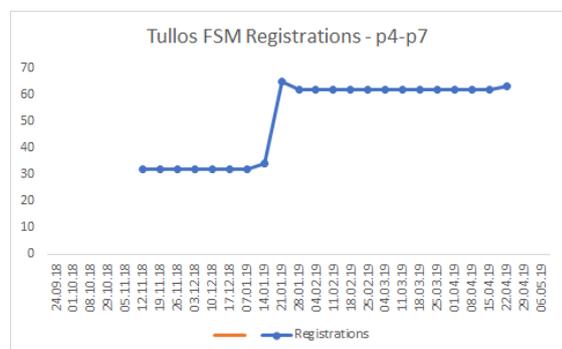
Increasing registrations and uptake of pupils eating free school meals alleviates poverty in the community, increases attainment and encourages healthy eating

### Improvement

Phase 1 of the Free school Meals Project Focused on registration of free school meals. A positive outcome of this phase was identifying, the barrier to significant increases in registrations for families was the opt in method rather than automatic registration.

This barrier was addressed through process changes within ACC. The change was initiated on 14<sup>th</sup> January 2019 and by 21<sup>st</sup> January registrations had increased significantly for all three Torry schools –

- Lochside Academy from 136 to 180
- Tullos Primary from 34 to 65 for primary 4 – 7
- Walker Road Primary from 34 to 49 for primary 4 – 7.



The Partnership is working with CFINE to deliver 18 ‘Torry Tasters’ - cookery classes with parents and pupils from Walker Road and Tullos Primaries.

A cookery booklet based on the school meals has been developed which will be shared with schools, families and the wider community after summer 2019.

Whilst there has been a slight increase in uptake across Tullos and Walker Road Primary schools it is too early in the process to attribute this to the implementation of change ideas.

### What changes are we currently testing?

A new charter (phase 2) has been developed focus on increasing the uptake of free school meals - implemented November 2018.

- Menu written in most prevalent languages spoken by parents of children in schools.
- Local advertising campaign linked to promotion of health and educational benefits of school meals
- Use of rewards on the accord card to incentivise uptake of school meals at Lochside Academy.
- Taster sessions for children/parents/families and

develop nutritional educational opportunities for families.

- Recipe book being developed with Pupils to encourage healthy meal options at home and family cooking
- Collaborative menu development – introducing more pupil/parent involvement using Torry as a pilot.
- Pilot a reward scheme for pupils in the primary schools (Walker Road and Tullos)
- Supersize meals with additional veg, fruit, water presented more prominently as an option
- Engage pupils in serving each other (enterprise restaurant type idea) and 'redesigning' the layout of canteen

The project has used varied activities and mechanisms to increase the uptake of FSM, which have included talking with pupils at school assemblies, information stalls at parents' nights, talks at parent councils, questionnaires and school meal taster sessions. Chef Spotless, the mascot for the project has been popular with pupils and has helped encourage more interest in the school meals. School meal and traditional Torry recipes and photos from the sessions will be collated into a cookery booklet and given to all families at Walker Road and Tullos Primaries to mark the end of the project.

# OUR PLACE



## Our Place Drivers

Priority Aim	Primary Drivers	Areas where we have made changes during 2017/18
Our Community is Safe, Clean and we can move around easily and safely	We can Move around Torry easily and safely	Traffic and Air Quality management on Victoria Road
	The Community is Tidy and well maintained	Keep Torry Tidy
	The Community is resilient	
We have access to affordable fit for purpose well maintained housing which we can sustain	We will deliver high quality social housing estates and housing services	Living Streets
	We will deliver additional affordable housing that meets resident's needs	Housing Estate Upgrades
	There are increased opportunities to access high quality fit for purpose facilities	Torry Hub
	Community Ownership of assets	Former Phoenix – 258 NBR
We will increase the promotion, quality and use of our greenspace and heritage	We will improve and promote our Greenspace	Community Growing Spaces
	We will celebrate and promote our Heritage	Torry Battery
		Memories and Heritage Groups
	We will improve children and young people's play experiences	Park Upgrades

# What key changes have we made?

## Traffic and Air Quality Management

### No updated information

### Lochside Academy

With an investment of £47 million in the local community, on the 23<sup>rd</sup> of August 2018 Lochside Academy opened its doors, bringing together pupils from both Torry and Kincorth Academies.

The school, which can hold 1,350 pupils, enjoys fantastic state-of-the-art facilities. Including a 25m swimming pool, fitness suite, dance studio and sports pitches and adjacent garden. A special industrial room which gives pupils the space to fix cars and a fully equipped recording room.

Lochside pupils are taking part in activities such as the Duke of Edinburgh Awards scheme, the school band performed at Aberdeen City Council's Children and Young People's Awards ceremony and Lochside Academy is the first school in the city to become a School of Basketball (similar to the SFA's School of Football initiative) with the aim of helping first and second-year youngsters develop social and academic skills through sport.



### Keep Torry Tidy

There has been a continued commitment to Community Clean ups across Torry, ranging from bus shelter clean ups, litter picks and beach cleans. We have seen a further increase in Clean Ups being undertaken by the community in partnership with the third sector, Local churches and local business.



Participants	Bags	Location	Number of clean up's	Hours	Total man hours	Value @ £10/ hour
Over 396	Over 378	Various	22	34	Over 7,684	£76,840



Local volunteer groups have been extremely busy in Torry over the last year. We have seen at least 22 groups with more than 396 participants give up their time in all weathers to make sure our community and coastal areas are kept litter free. Locations have included the Torry Battery, St



Fitticks Park, Greyhope Bay, East Tullis Burn, Victoria Road School, Bruce Gardens and the former Phoenix building.

However, others have taken place informally by local businesses including Dragados. There has been almost one full bag of rubbish collected for every volunteer who has given their time. From local conservation groups, schools, committees and workplaces have all given their time which is over 7,680 volunteer hours and if paid would be worth over £76,840.

## Living Streets

An audit of a pilot area of Torry comprising three separate walking audits, engaging 51 participants who included residents and pupils at the local primary school was carried out by Living Streets in February 2017 to identify a series of improvement works.

Three main themes were identified: Lack of maintenance of streets and spaces, Lack of amenities for play and socialising, Increase in anti-social behaviour.

In response to the above, an extensive programme of improvements to paths, stairways, railings and walls to a section of the pilot area, valued at approximately £200,000, started in August 2019 and is due for completion before the end of the year. This work will be extended to further phases of the pilot area over the next few years.

### *Pends*



In response to Youth Anti-Social Behaviour concerns in and around the area, the Living Streets steering group, ACC Housing Officers and the Communities Team supported the roll out of surveys to see how people living in the 'hen houses' or 'mono pitch houses' felt about the pends that were linked to their house and whether they thought closing them off would have a positive impact. The pends are the archways that allow people to walk under as a shortcut to the next street along.

Approximately 1/3 of residents in the area completed the survey, and the majority felt that closing the pends may lead to less loitering and youth ASB in the area.

After working in partnership with the ACC Projects Team, Architectural Officers and closely with a small group of residents, work is about to commence on the closure of four pends on Lochnagar Road and Girdleness Road. Each stage of the design has been consulted with by the residents whose pends will be closed. Upon assessing the impact of the pend closures, we will explore further closures as appropriate with other tenants in the pilot area.

### *Finnan Place*

There have been several meetings with residents in and around the area of Finnan Shops and relevant partners to look at ways in which we can redesign the area. Police Scotland produced an architecture safety report, detailing ways to improve the physical space, we will use this to frame our plans moving forward. We have yet to secure funding to progress major works but are currently looking at measures we can put in place in the interim. In the meantime, some small tasks to make the area cleaner and safer have been completed including more regularly emptying bins outside the shops to prevent build-up of litter, replacing missing slabs and removing fly tipping.

Finnan Place will have direct links with the improvement project work the Torry Youth Action Group (TYAG) will be taking forward in the coming months.

## Resident led Inspections

Members of the communities and housing team have met several times with residents of Grampian Court multi storey during spring and summer 2019. This improvement project was focussed on supporting residents to lead on identifying improvements that could be made to the building. One of the targets was to engage 10% of residents which was achieved with 6 flats represented out of the 50 flats in the multi-storey. Following the initial meeting, residents accompanied ACC staff in conducting an inspection of the building. They highlighted potential areas of work/upgrades to be done and looked at any potential fire safety risks (in light of Grenfell). The residents were pro-active in their engagement and are keen to make this an ongoing event. When funding becomes available it is hoped that a participatory budgeting exercise will be held for large scale improvements. This model will also be rolled out at Morven Court.

## Brimmond Court Backie



Residents in the Brimmond Court multi-storey have been active in improving their own surroundings. They put in a bid to the Health Improvement Fund and secured a grant to tidy up their outside space and provide a sheltered seating area surrounded by hedging. Dragados Timebank assisted in installing the benches and tables and the residents hosted a tea party to launch the completed garden. They have also been recognised by the judges during the Bonny Torry competition who awarded them a certificate for developing such a splendid community garden.

## Torry Hub, Primary and Early Years Complex

Following a £20 million pound investment from Aberdeen City Council in 2016, the Torry Hub is in final phases of development to deliver a state of the art pivotal asset to be located on the former Torry Academy Site. A successful bid to the Scottish Governments Regeneration Capital Grant Fund has secured an additional £2 million to further enhance the scope of the community facilities. Demolition has commenced at the site and the project is now in the detailed design phase which includes ongoing consultation, lead by the Locality Partnership, with the local community to shape the provision. The Partnership is piloting the use of Consul,

an online consultation tool to allow local residents to interact with and comment on proposals.

The Hub will be part of a larger complex which will comprise a Primary school and Early Years Facility, which will, be opened to the community during non-educational hours to ensure full asset utilisation and redefine the role of the school in socio economic regeneration.

The ethos of the Hub is to provide integrated services on a flexible basis, in one place, that meets the communities' future needs and delivers early intervention. The Hub has specifically been designed into the larger complex to ensure a high footfall will have opportunity to access its services. It will enable cross sector multi-disciplinary teams, services, Third sector, community café and community space to work together to tackle improvement outcomes identified in this plan and ensure effective collaboration, identification of improvement models and delivery of co-designed of services. The Hub will also provide a a social space for the community to access in the form of a community cafe and will encourage new users to access services as well as increasing outdoor growing spaces

Taking into account the key longer-term improvement drivers the following services/groups have been carefully selected to drive improvements, reduce demand and market failure in our current systems and encourage collaboration and innovation.

- Mental Health Community Worker/ Community Link Worker/Dietician/Alcohol and drugs services (Aberdeen Health and Social Care Partnership)
- City Wardens
- Library Services , Adult Learning, ESOL, Communities Teams, Customer services (ACC)
- ACC Housing services
- ACC Customer Services
- The Big Noise Programme
- Priority Families
- Financial Inclusion Teams (not currently located in Torry)
- Community café social enterprise which will attract a wide range of users and will be designed to accommodate young parents to the older generation.
- Third Sector partners and local community Groups tackling the improvement outcomes such as, community media, Food networks, Credit Unions, employability projects, community-based health projects, drugs and alcohol services and youth services etc.

## Community Asset Transfer - Former Phoenix- 258 NBR



The former Phoenix Youth Club building at 258 North Balnagask Road has been an unused asset for several years and is in an anti-social behaviour hot spot.

The importance of providing a facility at this location to address a lack of suitable facilities (particularly for young people in this neighbourhood) has been identified by the local community and Partners for several

years. This area of Torry has consistently suffered from amongst the highest rates of youth ASB in the city and the Torry Youth Action Group (partnership group lead by Police Scotland) believe provision of a suitable youth friendly venue at this location is crucial to addressing the issues. Kings Foundation have been included in the TYAG and are working with partners to develop targeted engagement with those young people most at risk of involvement in ASB.

The King's Community Foundation, a local third sector organisation who already run two very successful projects in Torry for Young people and Adults, have been working alongside local people to help transform the building in the heart of Balnagask; into a vibrant community space where all members of the community are welcome, feel safe and have access to opportunities to fulfil their potential.



Transforming 258 North Balnagask Road into a vibrant community space would provide a highly localised place for the community to gather and access social, health, wellbeing and learning opportunities. There is no such place at present in the immediate vicinity and this intervention would provide a sustainable vehicle for delivery against local outcomes.

Re-opening the 'Phoenix building' has been identified as a priority in the Torry Locality Plan and endorsed by the Torry Locality Partnership as a key action to tackle unmet needs in this part of Torry and contribute to tackling all the Partnership's priorities of: -

- Substance Misuse
- Youth Anti-Social Behaviour (links to Finnan Shops)
- Social Isolation
- Household income and food poverty
- Closing the Attainment Gap
- Children's Mental/Sexual/Dental Health
- Wider Community Participation
- ESOL & Employability

Community engagement events saw around 30 local people come together to input into the building's transformation. From this a Steering group has been created and has meet regularly to help shape, monitor and evaluate developments. In November around 20 local people and Foundation volunteers undertook a big clean-up on the inside and outside of the building; making a big difference and getting to know each other in the process.

The first phase of refurbishment has taken place through Robertson's and City Council with around £60,000 of developer contributions. Exciting plans include a new kitchen and café. Several multi-functional areas where a comprehensive community programme of activities and services will run.



The 2<sup>nd</sup> phase of funding is currently being secured. The team will be getting out within the community to engage local people leading up to the proposed opening in early 2020.

## Environmental improvements

As part of the harbour mitigation works; a section of granite dust path has been upgraded near the lighthouse/Greyhope Bay and a new tarmac path laid from St Fitticks Road to below the play area of Balgownie Circle linking to the existing path network. In May The resurfacing of the Greyhope Bay car park was completed. All the work was done in partnership and funded by the harbour board and Dragados. Torry Battery car park also gained a bright mural which was created in partnership with Dolphinwatch.

There were new environmental play parks at St Fitticks and new equipment installed at Balnagask. These included three Environmental Play Stations including; sensory equipment, wooden toddler and junior units with slide, spinner bowl and waterlilies seating. These were mostly funded from The Harbour Board for the New Harbour Extension. With a total value of £40,000

Over the past year, the Abbey Road Playpark has been upgraded and work is currently underway on the development of a new Pump Track and kickwalls which will complement the upgraded skate park

## Cruyff Court Neale Cooper

Partnership working is leading to further tangible improvements in Torry. Construction is now under way on this new £300,000 community sports facility, which is being built on council-owned land next to Tullos Primary School. Aberdeen City Council, the Denis Law Legacy Trust and the Johan Cruyff Foundation are working together to lead the project which will be delivered by the end of 2019.



It will be only the second court of its type in Aberdeen. Unlike the

Catherine Street Court, the plans include one basketball court, two dodgeball courts, two mini tennis courts and two freestyle football pitches. In addition, we have recently secured £5,000 from the Health Improvement Fund to supply and install two pieces of outdoor gym equipment on the hard surface area, adjacent to the basketball court. There will also be an area for users to chalk on their own activities such as tic-tac-toe, hopscotch etc.

“Our ambition is for a community where all people can prosper and where every young person has the chance to fulfil their potential. Facilities that provide the opportunity to develop and build confidence, as well as to lead an active lifestyle, are essential to realising those goals.”

The Denis Law Legacy Trust have committed to providing at least 6 hours of provision per week on the court, in addition to involvement with a series of tournaments associated with the Johan Cruyff Foundation. A Cruyff Court differs from a normal AstroTurf pitch in that it is not a bookable space therefore can be used free of charge, at any time by all members of the community.

At present an average of 41 young people attend Streetsport Sessions at the Tullos Primary School every Wednesday. When the Cruyff Court Neale Cooper is complete, the sessions will relocate to the Cruyff Court so that they have a more fit for purpose space and scope to expand their existing provision by at least double.

There will be a path installed, leading from Tullos School to the pitch which will be solar lit for ease of use in darker nights. The path will be inclusive of painted 'warm up' stations periodically as you walk through.

An important feature of the development has been extensive Community Consultation particularly with young people to ensure the design matches their desires and to decide the 10 'house goals' for the Torry court.

### Heritage Groups

In line with the Locality Plan priority to 'increase the promotion, quality and use of our heritage' Torry's heritage groups have continued to make an increasingly important contribution to the community and wider.

Against extremely high-quality competition, Torry Heritage Group were overall winners of the community groups section of the Doric Film Festival with their excellent video promoting Torry's rich history, 'A future shaped by the past'.



Torry Memories & Heritage Society has hosted 160 children from local Primary schools in the memory room at Provost Hogg Court which replicates a living room of the 1940/1950 era and is designed to evoke memories and offer an insight to how past generations lived in Torry. As part of their school

curriculum the children visited the room meeting and interacting with members of the group in question and answer sessions to learn about their local history and heritage. These have been very rewarding experiences and enjoyed by all.

Both groups aim to preserve the heritage of Torry and Aberdeen for future generations and to address social isolation by providing opportunities for residents to meet together in a safe and friendly environment.

These are wonderful example of community members delivering a range of impacts focusing on social isolation, dementia and intergenerational work

### Former Victoria Road School

Torry Development Trust and Grampian Housing Association are working together on the development of the Victoria Road School site. Their aim is to restore the beautiful granite buildings and bring them back into use, create housing, community space and an accessible outdoor space for everyone.



The whole site will be developed as a holistic regeneration project. GHA will develop the majority of the site into 51 social and affordable housing units, the money for which is already in place. Torry Development Trust will develop a section of the site as a complementary community space offering a

pop up café, a multi-purpose community space, a nursery and some heritage displays to celebrate the history and sense of place of Torry

Torry Development Trust anticipate “the proposed uses meet a number of well documented community needs which have also been expressed in the Community Planning Partnerships Torry Locality Plan”

The project fits with specific strategies such as the Local Outcomes Improvement Plan with a focus on young children, family support and social isolation amongst older people. The physical regeneration of the site involving the re-purposing of two local granite buildings compliments these outcomes

### Co-wheels

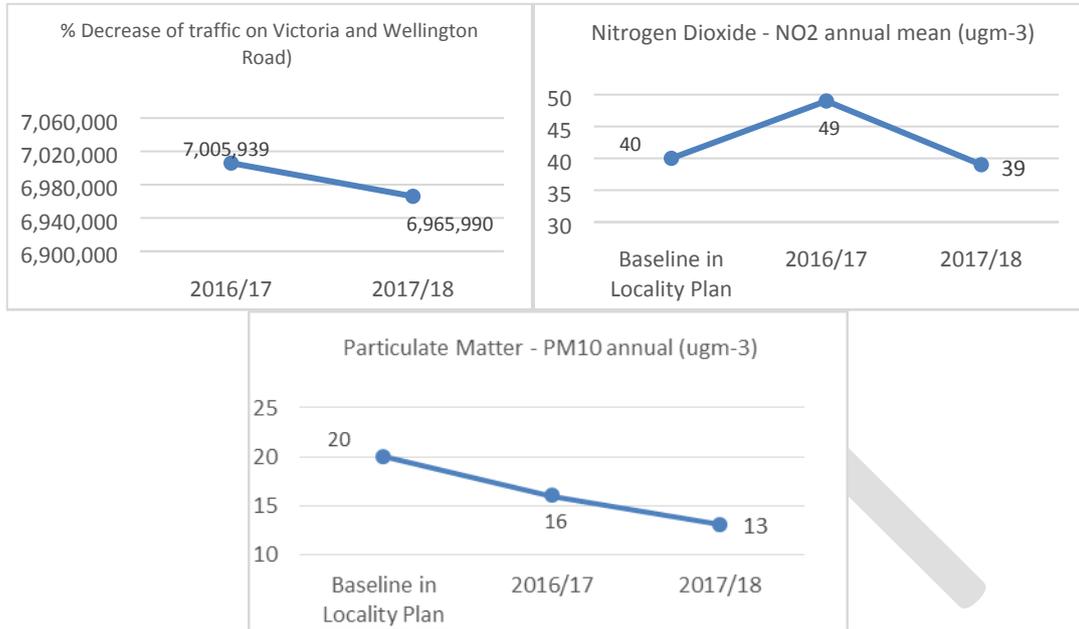
The Co-wheels Car Club service provides an alternative to car ownership both for residents and businesses who can access the latest low emission vehicles including electric cars. We now have a Toyota Yaris Hybrid based on Walker Gardens in Torry available for bookings now.

Co-wheels car club is a national Social Enterprise that operates in 60 locations across the UK. Aberdeen is a key location for their Scottish operation and they work closely with Aberdeen City Council to deliver the On Street Car Club operation which provides Aberdeen members with over 40 vehicles across the city to access hire by the hour.

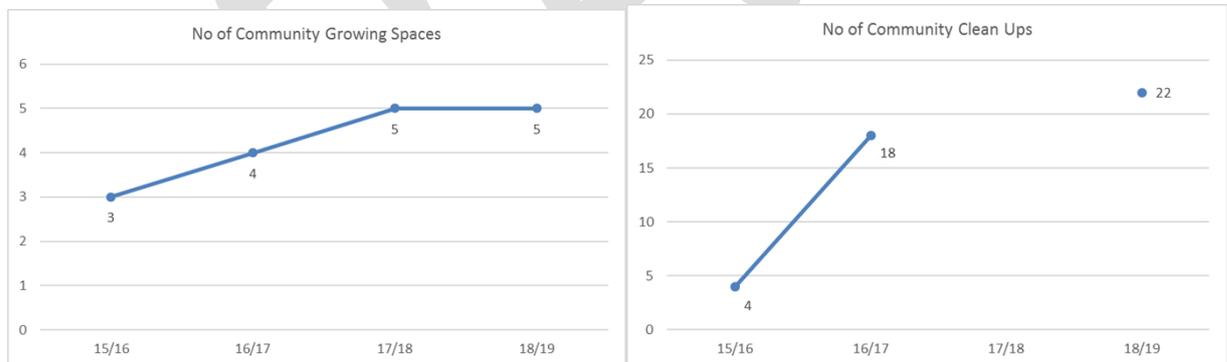


# Are we seeing improvement?

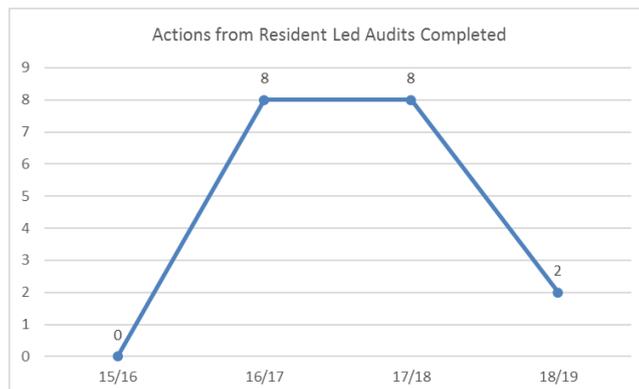
**We do not have updated statistics for this measure**



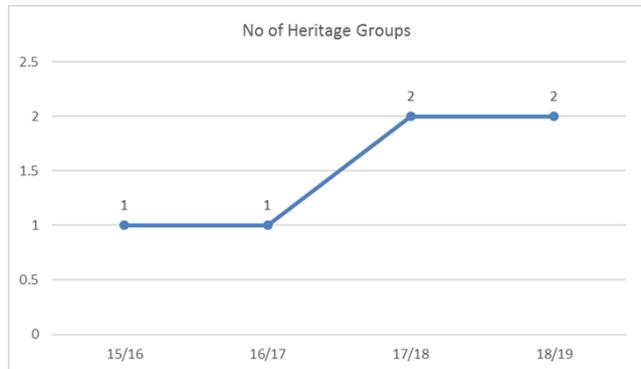
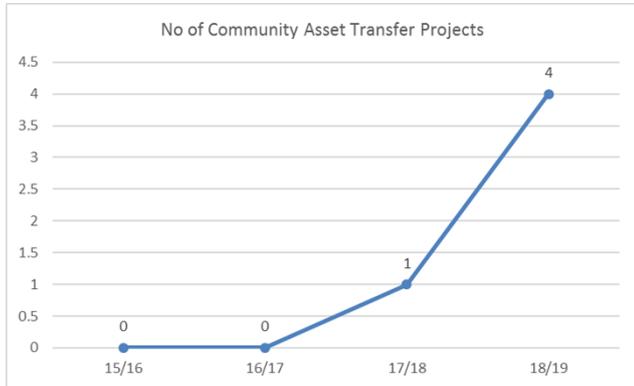
The Community is positively responding to the Community Growing agenda and we are seeing positive progress in the food growing spaces being developed and the Community Clean up rate continues to increase.



Resident Led Audits have now been established as part of the Locality Plan delivery and we are seeing a positive number of actions being delivered from the audits on an annual basis with a greater scale and scope of improvements.

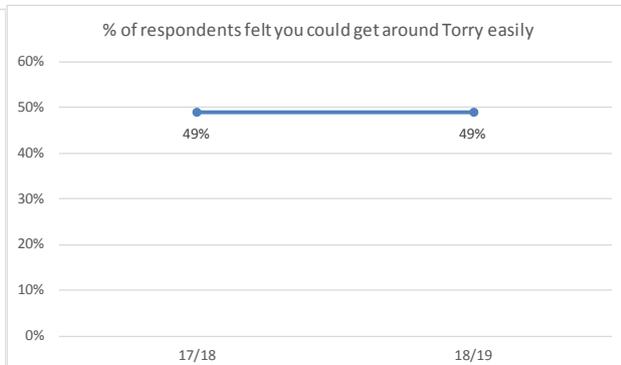
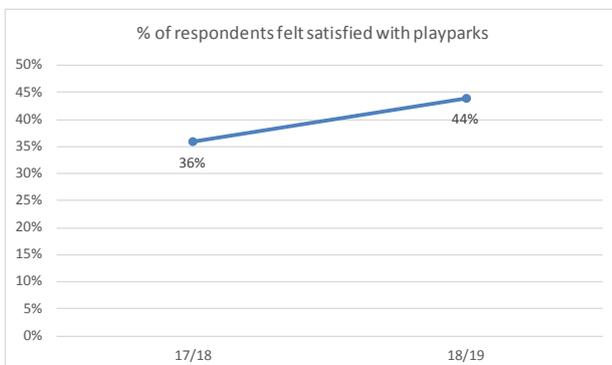
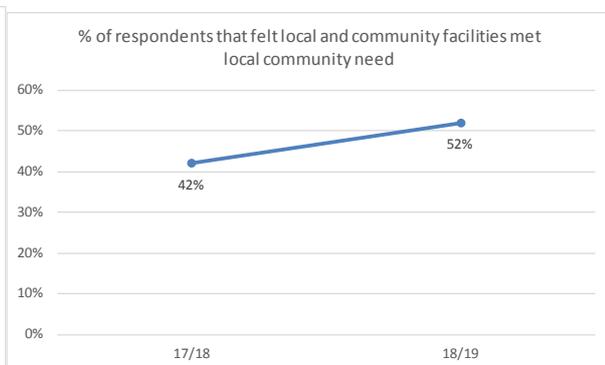
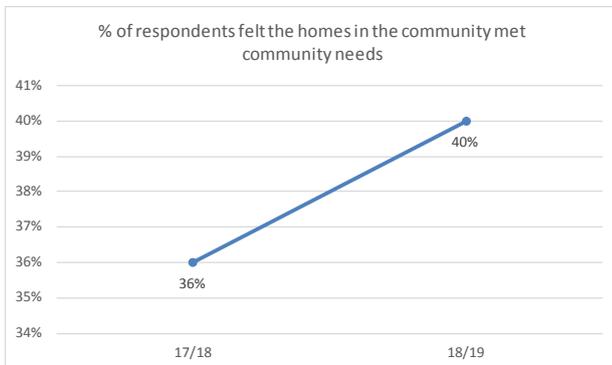


We are now starting to see the increasing emergence of Community Asset transfer Projects and the number of Heritage Groups established as a feature in the community.



### Locality Voice

- 40% felt the homes in the community met community needs
- 52% felt local and community facilities met local community need
- 40% felt satisfied with playparks
- 49% felt you could get around Torry easily



# OUR TECHNOLOGY



## Our Technology Drivers

**Priority Aim**

**Primary Drivers**

**Areas where we have made changes during 2017/18**

Improve Access to Fast Broadband

Residents, Businesses and the Third Sector have access to quality wireless connection

City Fibre

Improve Digital Access to Community Information

The Community and Partners have access to digital information about opportunities in the community

Torry Communities Facebook

Improve Access to digital opportunities

The Community has access to learning opportunities to develop their digital skills and to use the internet safely

Torry Library

# What key changes have we made?

## CityFibre

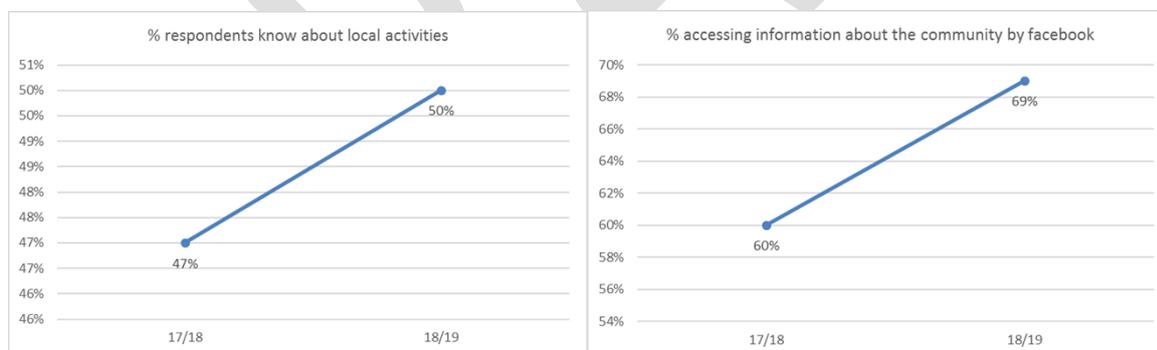
Torry is one of the first neighbourhoods in Scotland to get full fibre broadband. CityFibre has begun its full fibre roll-out to homes and businesses across Torry offering internet speeds of up to 1Gb/s. As homes are connected, they will have access to next generation, gigabit speed broadband services. Businesses can enjoy a range of gigabit-capable internet services from a range of specialist partners.

## Torry Communities Facebook Pages

The Communities Torry Facebook page has been developed to share information about events and local developments with the Torry community linking to the Locality Plan. Total Page likes have increased to 914 which is 9% of the Torry population. A proactive approach to cross-posting across half a dozen Torry Facebook pages ensures a wide reach across the Torry area and enables a wide range of Torry groups and organisations to share information with the wider community.



Feedback from the Locality Voice survey suggests the combined efforts of partners to make information available is having a positive impact on the quality of life of Torry residents



## Torry Library

Between 1 May 2018 and 31 May 2019 Torry Library delivered 1,671 PC sessions. The roll-out of digital services, including Welfare Reform, has seen an increase in PC support provided by library staff enabling customers to make applications for school placements, Blue Badges and Universal Credit.

DRAFT

DRAFT

# Locality Partnership and Key Contacts

A consistent priority for the Locality Partnership since it was established in early 2017 has been to maximise the role of the local community in progressing the Plan. Whilst our target is 50% community representation, in the past year we have increased community representation on the Locality Partnership from 62% of overall membership to 70% of overall membership. The Partnership has successfully attracted local membership from a diverse cross section of the community

## Membership

- 9 Community Representatives
- 1 Community Project Representative – Big Noise
- 4 Local Councillors
- 1 City Council Representative
- 1 Police Scotland Representative
- 1 AHSCP Representative
- 1 ACVO / Third Sector Representative
- 1 Active Aberdeen Partnership Representative
- 1 Local Head Teacher



For all enquiries in relation to this report, or about Locality Planning, please contact the Locality Team in the first instance by emailing: [CoWright@aberdeencity.gov.uk](mailto:CoWright@aberdeencity.gov.uk)

## Locality Team

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Community Planning  
Aberdeen

## Woodside, Tillydrone and Seaton Locality Partnership Annual Report 2018/19



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# INTRODUCTION

*Now entering its 3rd year, the Locality Partnership continues to seek and deliver improvements for those living and working in Woodside, Tillydrone and Seaton.*

*The subjects that matter most to locals; employment & training opportunities, protecting people from harm, working with our children and young people and supporting those most in need have been key in our planning and delivery.*

*I cannot stress enough that we absolutely depend on the support of the community and other agencies in our continued efforts to prevent crime in the area, protect victims and provide early intervention and diversionary opportunities, particularly in relation to our children and young people.*

*The partnership continues to work hard to ensure we achieve the right balance in terms of representation from those people living and working in Woodside, Tillydrone and Seaton. The resultant productive discussion helps us ensure we remain focused on the subjects that matter most to the people who live here. I would encourage those members of the community that want to see continued improvement in the area to take part in the locality partnership, not only in contributing ideas, but to actively assist in bringing these about.*

*This is an exciting time within the locality with significant progress already made in terms of infrastructure, facilities, support and education. With new proposals already being discussed for the forthcoming year this a great opportunity to actively contribute and influence projects and initiatives which will further enhance and improve our area*

Lee Jardine

Inspector

Tillydrone CPT

Coningham Terrace

Aberdeen

# PROSPEROUS ECONOMY

## Priority: To Improve Employment Opportunities



## Changes in Woodside, Tillydrone and Seaton

### Employment Support

The ACC **Financial Inclusion Team** continue to operate from Tillydrone Housing Office and have additional sessions being delivered from Woodside Fountain Centre.

**Pathways** continue to deliver weekly support sessions from Seaton Community Learning Centre with a view to expanding to Tillydrone utilising the facilities at the Campus. Pathways also deliver at the **STAR** flat in Seaton on a weekly basis providing back to work advice and support.

**Printfield Community Project** have supported 49 Parents and Carers in employment and education, provided local employment and training opportunities for 14 residents and organised core childcare training for 4 crèche staff, 6 youth workers and 5 playworkers.

**St Machar Parents Support Project** work with families across the area – see below a case study showing the impact of their work on a local resident and his journey back towards employment:

*Resident A first contacted the project through word of mouth, he has had a back problem and he had been off work long term due to this, having worked with the company for 15 years. He brought up his son from the age of 13, he is now 22. Resident A has worked since he was 16 so has always had money being able to pay his rent etc without relying on others. This time off was having a negative effect on his mental health and wellbeing, he spoke about how he's lost his purpose as he feels he is hopeless. He wasn't leaving the house as he had high anxiety and stopped driving. He was building up rent arrears struggling for money and becoming isolated from the outside world.*

*Staff at the project supported him to attend a meeting with the DWP, a get back to work interview. It was there that he told the doctor he had thoughts of ending his life he asked a member of staff to come with him. The project managed to link him in with our coping strategy/counsellor who initially met with him weekly and now meets him fortnightly.*

*Resident A is now able to drive now and is attending a fortnightly get back to work group at the Workers Education Association (WEA). It is still early days for him, but he has achieved a considerable amount since we first initially made contact. He has begun to volunteer and has helped families that are in need help with odd jobs.*

**Station House Media Unit (SHMU)** have provided city wide support to 40 residents to move into employment, education or training during the last year. They have also supported 87 young people into positive destinations through the shmuTRAIN employability programmes.

**SHMU** also provide a total of 340 adult learning opportunities per year which remove barriers to accessing employment and employment progression and builds on strong community spirit and the potential of individuals and families to develop community action

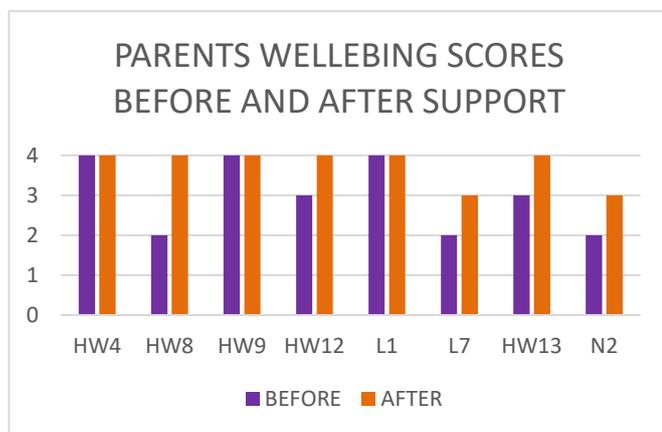
Financial support is also provided at the **STAR** flat, in the form of a drop-in session by the SAFE Team based at CFine.

Universal credit training was organised by the communities' team and delivered by ACC to 12 local staff and volunteers from local partner organisations who had identified a need for support.

## Adult and Family Learning delivered locally

Within the area significant work has continued to support minority ethnic people into work and promote integration within the community. Language Cafes and ESOL Classes have been developed, alongside supporting the development of the Lithuanian Society and support to establish both the Latvian and South American Societies.

**Family Learning Early Years Home Support Team** have worked with 17 families from Woodside, Tillydrone and Seaton. All families reported an increase in confidence. Each family had an individual learning plan agreed with the family. Every adult participant completed a baseline and final evaluation with improvements noted in all areas including knowing where to get advice and support, sharing books with their children, managing finances better and encouraging their child’s learning.



- HW4: I understand **feelings**
- HW8: I know where to get advice and **support**
- HW9: I keep myself and others **safe**
- HW12: I feel **confident** in my parenting skills
- HW13: I encourage my child’s **learning** within the home
- L1: I **communicate** well
- L7: I **share** books with my child
- N2: I **manage** my finances

One parents response: *“the support helped to build my confidence and try new things”* while the referrer commented *“Parent is much more confident. Fantastic service once again.”*

The Early Years team also had a well-attended summer fun day at Duthie Park with families from across the city.

Until December 2018 a Family Learning Development Worker was based in Riverbank Primary School, offering Home Support to families funded from the schools SAC funding. She worked with 5 families in this time and all reported an increase in confidence in their parenting skills. Five families from Riverbank enjoyed a Dolphin Boat Tour then lunch and activities at the Maritime Museum in August 2018. This activity not only provided an opportunity to try new things it also resulted in local families building relationships and visiting other Aberdeen museums together.

Since a new staff appointment in January a variety of courses have been delivered:

**Save a Child's Life First Aid** workshop – 6 people attended, and it was well received, although feedback was that parents would be interested in a longer course.

**Family Story time 3 sessions** – 3 parents and 4 children attended, all engaged in the programme and enjoyed the activities.

**Outdoor Learning sessions** - An outdoor learning grant was secured and allowed us to purchase a range of outdoor learning resources. Working alongside nursery staff, Family Learning supported families to attend three sessions at Seaton Park. On average, 20 parents attended with their nursery age children, both in the morning and afternoon. The activities were well received and both parents and children engaged and took part. Many indicated they had learnt new skills and ideas they could do with their children as a family. The feedback also indicated they would be keen to continue with more of these sessions.



**I'm a Parent – Get me out of here! Course** – This course was run in partnership with a colleague from **Fersands and Fountain Community Project**, providing premises for both the course and the creche. 12 parents registered, with 9 completing the course. Parents now understand that if they do not implement the strategies situations will not change or improve. This group are keen to continue their learning with other courses.



The Family Learning Team have contributed to the city-wide Family Support Services Team who won The Top Team Award at the National Quality Improvement Awards in November 2018.

made on behalf of Woodside, Tillydrone and Seaton Families:

**Poverty Proofing** is key to the Family Learning teams delivery and this year the following referrals have been

<b>Library Sign Up</b>	<b>8</b>
<b>Eligible 2s</b>	<b>4</b>
<b>Coats Appeal</b>	<b>4</b>
<b>Christmas Presents</b>	<b>6</b>
<b>Financial Inclusion</b>	<b>2</b>
<b>Food banks</b>	<b>6</b>
<b>ESOL</b>	<b>1</b>
<b>Somebody Cares</b>	<b>1</b>
<b>Lighthouse</b>	<b>2</b>
<b>Adult Learning</b>	<b>1</b>
<b>Scottish Childminding</b>	<b>1</b>

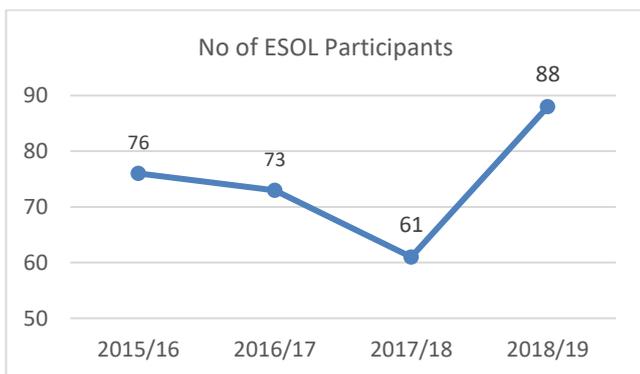
<b>AberNecessities</b>	<b>1</b>
<b>St Machar Parents Support Project</b>	<b>1</b>

## Esol figures by Financial Year

### Woodside, Tillydrone and Seaton

	2015/16	2016/17	2017/18	2018/19
Total Individual Participants	76	73	61	88

	2015/16	2016/17	2017/18	2018/19
Number of Enrolments completing 75% or more of activity	55	54	34	16



## Volunteer recruitment, support and training

A significant amount of volunteering happens across the area. Printfield, Fersands, SHMU, Aberdeen Lads Club, STAR flat, Woodside Community Association, Seaton Stores are just a few organisations who rely on volunteers to help deliver services. Those volunteers are supported with training and accreditation.

**SHMU** describe their support for volunteers below:

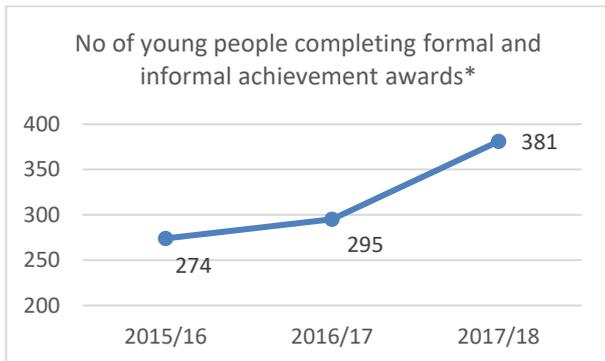
*We encourage all our younger volunteers to register for Saltire Awards, which officially recognises the contribution they make in terms of volunteering.*

*We have embedded awards into our programmes included Dynamic Youth Awards and SQAs in radio, journalism and film production. All young people participating in any programmes are supported to recognise their achievements by completing the relevant paperwork.*

*We have also recently started running SCQF accredited courses in Journalism for any of our volunteers who would like to complete this qualification.*

We hold quarterly graduation events within HMP Grampian to celebrate and recognise the achievements of those who have engaged with the programme within the prison.

We take part in Volunteers Week every year; with several events taking place that recognises and celebrates the fantastic contribution our volunteers make. In August we take part in Celebrate Aberdeen and encourage as many as possible of our volunteers to participate. We hold social events throughout the year including our volunteer BBQ in the summer where staff from SHMU don our aprons and chef hats and cook for our volunteers and their families, as well as providing glitter tattoos and face painting for young and old alike! In December we hold an end of year celebration which is an informal event for all our volunteers to come together to meet and socialise.



## Food Poverty

### Fersands Fountain Community Project - The Pantry



**Fersands and Fountain Community Project** has long known that food poverty affects many families within the city, particularly in disadvantaged areas. Over the years they have offered many services to provide support and relief of food poverty. Free Meals, Food Coop, Healthy Living Shop, Food Banks and worked with many partners to do this.

*“After discussions with volunteers and CFINE development workers we knew that we had to try a new approach as the overcrowded foodbank service that was becoming unsustainable and some questioned how effective it was in achieving the long-term objectives. This resulted in a conversation about an alternative approach; The Pantry was one that was operating in Manchester and after a visit by volunteers and development workers it was the model we wanted to replicate”*

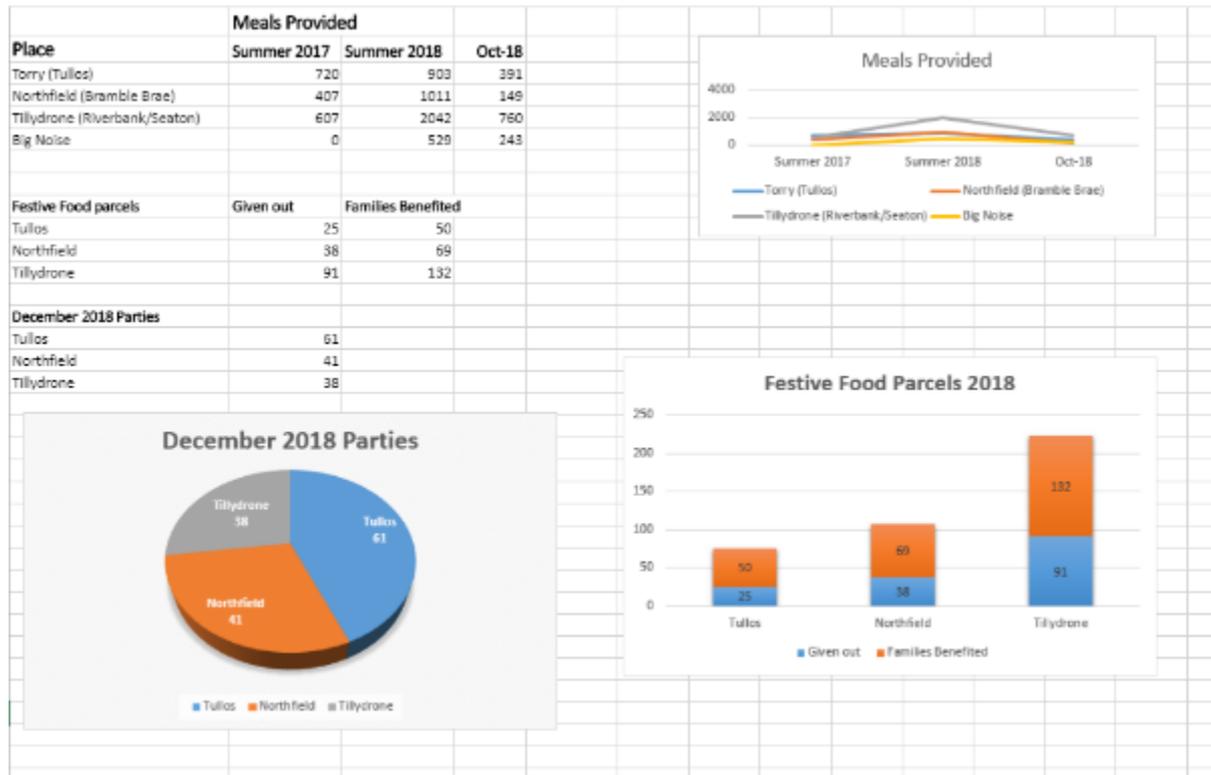
After much discussion training and support the first "Scottish Pantry" opened in 12th Feb 2019. Originally for only 30 members the first trials quickly proved successful.

Over the months the initiative has developed to offer 120 members a service. Each member (all Woodside residents) pay £3 annual fee. This entitles them to 1 shop per week where they can choose up to 10 items for £2.50. Reports from members are fantastic.

The Pantry has 120 people registered with an average of 80 visiting every week.

The Pantry wants to continue to develop and offer a subsidised and dignified shopping experience to members. It hopes to become more hi-tech with membership cards and IT equipment to gather better statistics and information so the Pantry can respond to needs. They want to see more Pantries developed in other communities to provide similar services in other areas.

Information on Food and Fun delivered in the locality as part of a city-wide project to tackle holiday food poverty:



## Community Asset Transfers

As interest in Community Asset Transfer increases and community groups beginning to submit Notes of Interest and bids for Community Asset transfer, the communities team staff have worked alongside the Corporate Landlord team to develop a process which has been followed by various Community Asset transfer bodies in the Area. This process culminates in a comprehensive assessment of the impact considering a range of factors including financial capability, link and impact on the LOIP aims and support from the local community.

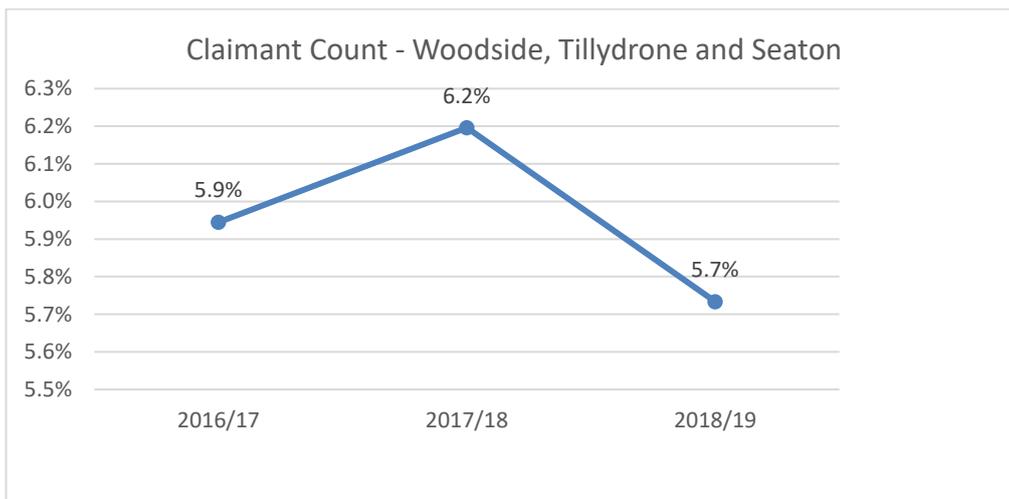
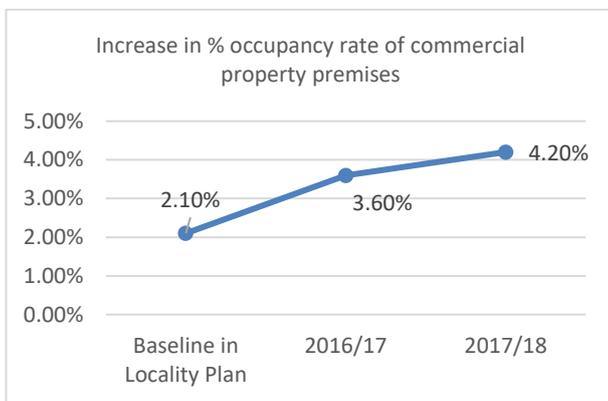
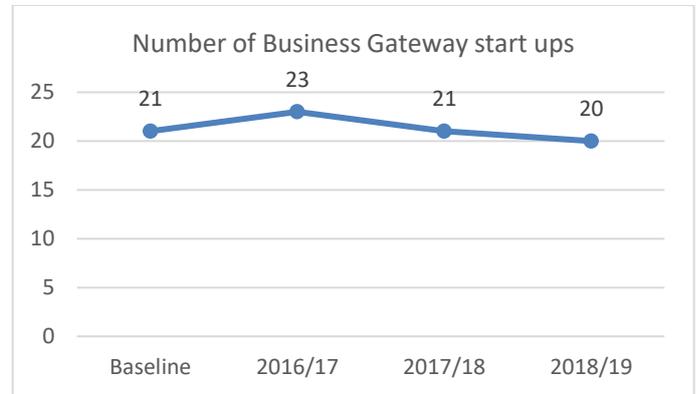
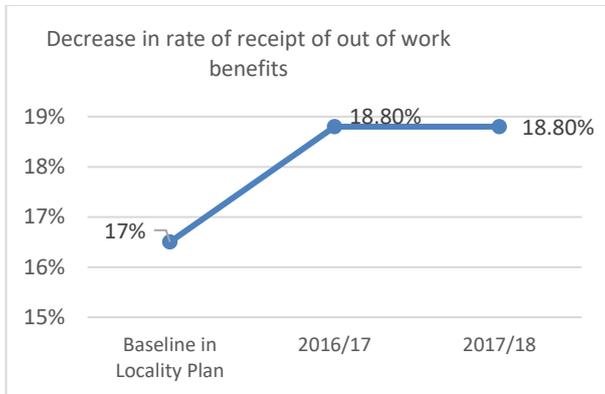
Training has been developed jointly and delivered to staff from a variety of city-wide staff ACC explaining the Community Asset Transfer timeline and the various roles within the process.



Seaton Community Church have successfully undertaken an asset transfer for the former Seaton Huts and Council depot site, with ambitious plans to develop the site as a new community facility. There has been a significant amount of work been done to support the Community Asset Transfer process at Woodside Burgh Hall, which unfortunately has not resulted in a CAT. Significant interest in various other buildings in the locality leaves us very hopeful that we will see a rise in Community Transfer bodies taking ownership of buildings and using them for the benefit of the community.

# Are our changes resulting in improvement?

## Employment Support



# PROSPEROUS PEOPLE

## Priority: Communities are Inclusive and Safe

### Priority Aim

### Primary Drivers

### Areas where we have made changes during 2018/19

Communities are inclusive and safe

There are groups and networks that strengthen the sense of community

We will work in new ways to ensure engagement of all sections of the community

Early Years Local Provision Partnership

Tillydrone Hub Operational Group

Fire Safety Initiative

Cuckooing Initiative

Domestic Abuse

Improve health and wellbeing with increased access to healthy food

We will prevent and reduce the levels of substance misuse in our community

Sustainable food provision will be developed

Seaton Recovery Project

ADP – Locality Plans

Breastfeeding Friendly

Tillydrone Food Store, Seaton Stores and Woodside Pantry

## Changes in Woodside, Tillydrone and Seaton

### Early Years Local Provision Partnership

The community staff have supported the development of a new partnership between Aberdeen City Council and the **Aberdeen Lads Club**. The first partnership of its kind in the City, it will be central to the delivery of the Early Years expansion programme which aims to provide 1140 hours Nursery provision weekly to families from 2020.

For Tillydrone and Seaton, this means that a trusted local organisation will run the nursery in the Tillydrone hub when it is operational in 2019/20 and will provide an additional 20 full time nursery places for families to access in state of the art, purpose-built facilities. This will help address the shortfall in demand for places in the locality.

Within the area a large amount of work is done to support local families. **Aberdeen Lads Club** report on their success:

*We have successfully supported families who use our service through a wide range of support services which include Social Work meetings where children are on the "at risk" register. We have initiated and attended GIRFEC (Getting it Right For Every Child) meetings when we have felt a child in our care is at risk and assisted our families through some difficult times to ensure that the family can achieve the best outcome possible for their child. We work closely with the parents to support them meet the targets and goals they must achieve in the hope their child/children can remain in the family home.*

**Printfield Community Project** delivered over 500 hours of activities for children and young people during term-time and school holidays. They also provided healthy lunches for children and young people during school holidays. And gave 24 Children and Young People aged 8-16 the opportunity to participate in a character building residential at Dalguise Outdoor Centre.

**St Machar Parent Support Project** are developing work to support parents of ASN Children:

*Because of the high increase of parents requiring support due to their child having difficulties at home and at school, they have formed a drop in on a Thursday morning at the Project. Parents can come in and meet with each other and share experiences. Many of the parents have children with Autism and ADHD and are all experiencing exclusions, and many are on part time education.*

*SMPSP have introduced some speakers to the group i.e. Primary Mental Health Team, Head of the ASN base at St Machar Academy. Most of the parents ask for support to attend meetings i.e. hospital appointments etc. Many of these families need help to apply for the relevant grants and benefits that they are entitled too.*

*Because it is a drop-in session our numbers vary from time to time as a lot of parents find it hard to share their problems in a group session. We will then offer them one to one support at home on a weekly basis. Parents have been able to share ideas with one another about tips and techniques when raising a child with an additional need as this can be challenging. The group has been a success and parents who attend have found that there is very little support for parents within Aberdeen city who have children with additional needs. Staff have also visited organisations that support children with additional needs i.e. the One Stop Shop in Queens Road. Child and Family Mental Health, Young Peoples Department and VSA.*

*SMPSP asked the parents about their experiences from the group, below are some of their comments:*

*"We are not the only ones"*

*"It's good to share experiences with others"*

*"I feel less guilty about being a mum knowing that it's not my fault my child has Aspersers"*

*" meetings are intimidating sometimes and it's good to have support"*

## Tillydrone Hub Operational Group

During the planning and building of the Tillydrone hub, a group of local people were supported by community staff to be involved in the process. This follows extensive community involvement in the design of the proposed hub - at the Go Awards for public procurement, the Council won a "highly commended" award in the social and community benefit in procurement category.

The aspiration of the community was that they would manage the community element of the building. A 3 year transition plan has been developed which gives a timeline to follow and agreement was secured that the Campus be treated as a stand-alone building, meaning local management of bookings and finances, thus building a strong foundation for the community when they take responsibility in due course.

## Fire Safety Initiative

Woodside, Tillydrone and Seaton Communities team have supported housing management colleagues with the development and implementation of a locality response to city-wide work to tackle the high incidence of false fire alarms. These cause disruption and have a cost impact whenever they happen.

An event was planned and delivered for the multi-storey blocks in Seaton:



## Cuckooing Initiative

The Cuckooing Initiative was a collaborative approach taken by ACC housing management, Aberdeen Drugs and Alcohol, Police Scotland, Foyer and other partners to identify and offer support to tenants in the area who were suspected to be victims of cuckooing. Cuckooing is a form of crime in which drug dealers take over the home of a vulnerable person in order to use it as a base for drug dealing.

A Pilot programme has taken place in Tillydrone and Seaton and tenants were approached and offered help. The findings for the pilot were:

77 potential cases across Aberdeen - 76 visits were completed (including no answers)

33 identified in pilot area (not all traced and spoken to)

Of those:

13 cases were closed off as identified as not being cuckoo victims.

7 cases are engaging - with either Police, Substance Misuse, Housing or Foyer

2 Drug Supply cases submitted to procurator fiscal

## Domestic Abuse

Training was delivered in February 2019 and people who work or volunteer in Woodside, Tillydrone and Seaton took part. This includes community project staff, housing officers, community staff and police. This was identified in early discussions of the Locality Partnership as a priority with representatives describing the impact on their daily activities. The training was one element identified as important to support staff to deliver. The group identified Safe Lives as being the preferred agency to deliver and included information on new coercive control legislation.

Early evaluation describes the training as extremely useful and informative, however we will revisit the evaluation during 2019/20 to evaluate the impact on participants and outcomes for victims.

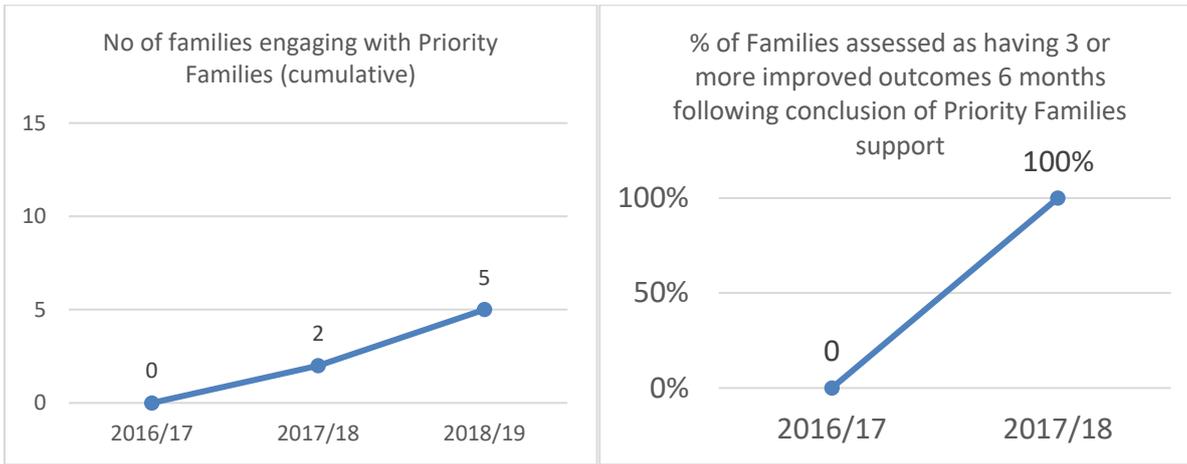
## Priority Families

The Priority Families Service work with families - with a specific focus on anti-social behaviour, school attendance, adult wellbeing issues and using a whole family perspective to determine what is happening, what is triggering behaviour and what are the causes.

The initial cohorts of families were identified from a data trawl using Community Safety, Police Scotland and SEEMiS systems. There were 5 families case loaded in Woodside, Tillydrone and Seaton with both families from 2017/18 families demonstrating 3 plus positive outcomes

The council runs the service and 4 police officers are attached to the service alongside 8 family practitioners. They also employ a full time Foyer worker to work specially with adults around employability. There is also a full-time Sport Aberdeen post who looks at health and wellbeing and signposts to activities with a focus on sporting activities.

A Key Worker works with families, in their homes and the local community, for up to twelve months supported by four dedicated officers from Police Scotland. Each Key Worker holds a small caseload to enable them to work intensively with all family members. Work with a family is typically a 12-month intervention give or take (recommended period). The family receives support 3 times a week, at different times of the day or evening, based on need. If they are struggling to get up in the morning, they will go in in the morning etc. includes work around routines/budgeting, skills need to run a household.

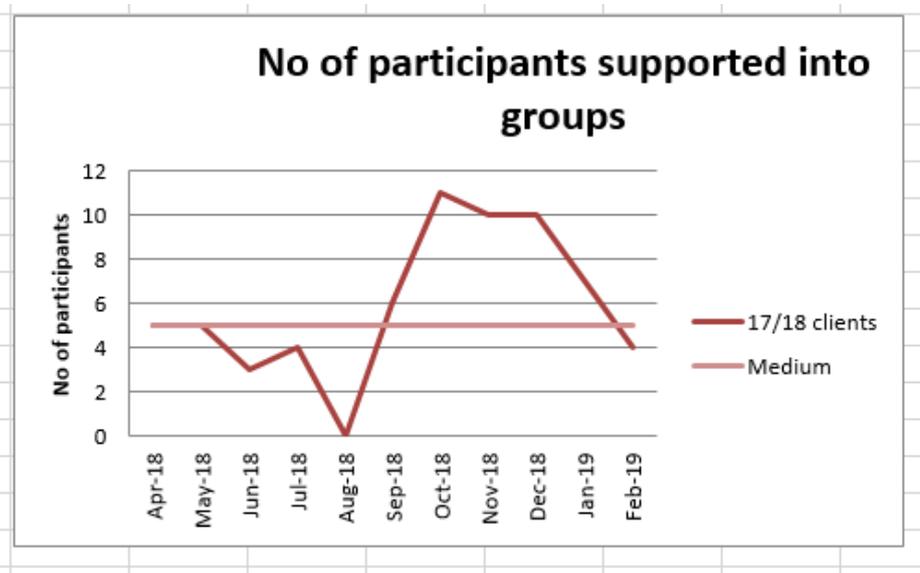


Positive outcomes include:

- Reductions of police involvement
- Lower levels of anti-social behaviour
- Involvement in positive activities

## Seaton Recovery Project and Alcohol and Drug Partnership Locality Plans

The Health and Social Care Partnership have identified funds for localities to develop approaches to improve and support people in recovery. Considering this announcement, Seaton Recovery Project ended on 31<sup>st</sup> March 2019 to allow a focus on realigning support with ADP outcomes. The outcome from the project in supporting people into ongoing groups is as follows:



To support the development of locality plans for this funding, a group comprised of local projects, volunteers, ACC staff and specialist organisations have discussed the issues and aspirations for the locality relating to Alcohol and Drug use. They have recently identified four priorities which will now be developed and monitored in order to measure the impact on residents in Woodside, Tillydrone and Seaton, with action for young people being led by St Machar Partnership Forum on behalf of the locality partnership.

1. Nasal Spray training and distribution event – planned for start 2020, following the National Launch
2. St Machar Partnership forum agreed to progress priorities relating to children and young people. The forum may prioritise issues identified such as childhood trauma, bereavement and Domestic Abuse in the home relating to Drug or Alcohol use.
3. Research with Service Users into what services are available and their impact.
4. Increasing visibility of recovery – to encourage and support substance users to see Recovery as a positive and realistic option.

## Breastfeeding Friendly

The locality plan identified particularly low levels of breast feeding across the community. Working with public health colleagues, we ensured the learning centres and public spaces across the locality were signed up to the BreastFeeding Friendly initiative. This would help contribute to wider public health work to improve feeding rates across the locality.

## Tillydrone Food Store, Woodside Community Pantry & Seaton Stores

Across the area we now have a variety of sustainable free food provision for the community to access.

**Tillydrone Food Store** is being designed to improve co-ordination of ad hoc and formal provision in the area. It will be a partnership between local providers, volunteers, C-fine and the Trussell Trust. It is based on a non-judgemental approach to ensure that not only do users have access to quality emergency food packages, but that they are also supported and directed to access support as and when they need it, from food to financial advice. At the start of the process, community staff are currently recruiting and training volunteers to roll out the opening hours to complement that already being delivered by The Lighthouse.

**Seaton Stores** –established by communities staff but supported by other local staff, Cfine and volunteers. A fridge and freezer in this setting mean that we can distribute any FareShare produce given to us by Cfine. This setting is used daily by parents accessing morning and afternoon nurseries and after school clubs.



**Seaton Soup n Sanny** is a co-produced project with 3 local volunteers, CFine and the Wellbeing Team which is hosted and supported by the locality team in Seaton Community Centre. The project idea came from an “Eating Well for Older People” session held in the community centre. It became apparent at this session that most of the attendees weren’t preparing meals or eating a varied diet for a variety of reasons and were at risk of malnutrition. After discussions with Community Foods Initiative North East, it was agreed to hold a one-off lunch to gauge local interest in attending a regular lunch club and to identify local volunteers to help.

A Burns style lunch event was held in Jan 2019 where CFine provided food and entertainment was provided by Aberdeen Football Club Community Trust and the local Seaton Sings Group. This event was attended by 25 local older people and of those, everyone indicated an interest in attending a regular lunch club (with a proviso from the group at Lord Hays Court that transport was provided) and 8 people indicated an interest in volunteering to help.

Some quotes from attendees:

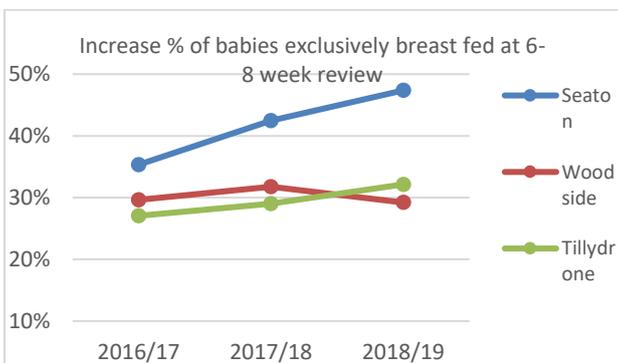
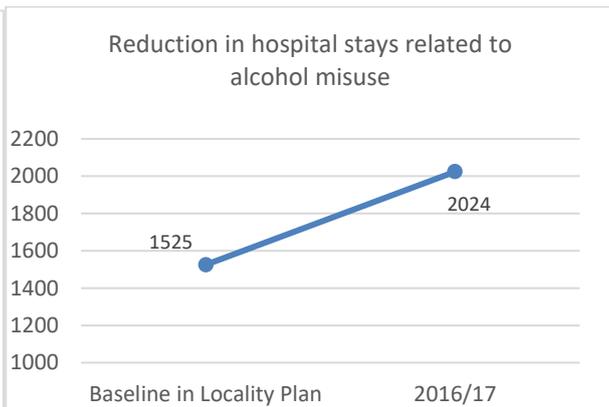
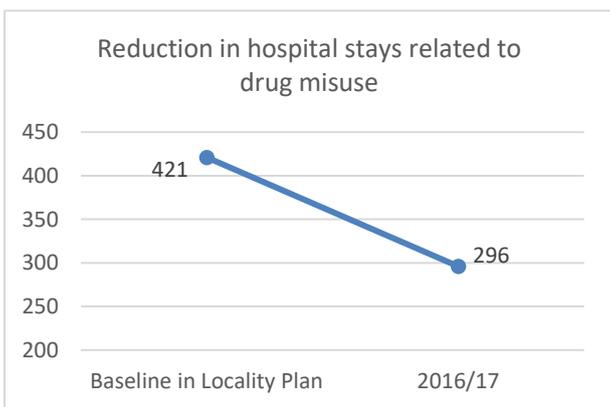
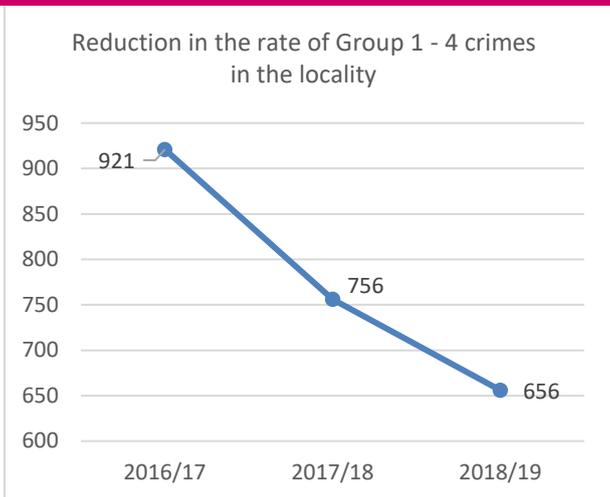
“So good to get out of the house and enjoy the company”

“Where else would you get a fine feed so cheap”

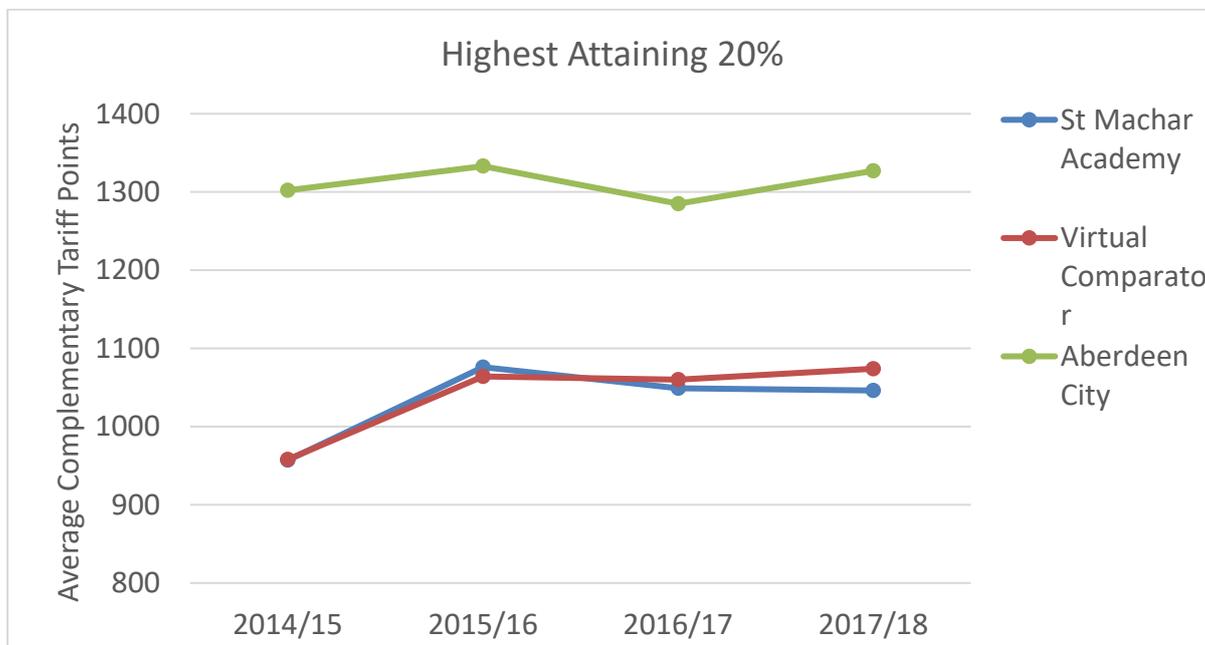
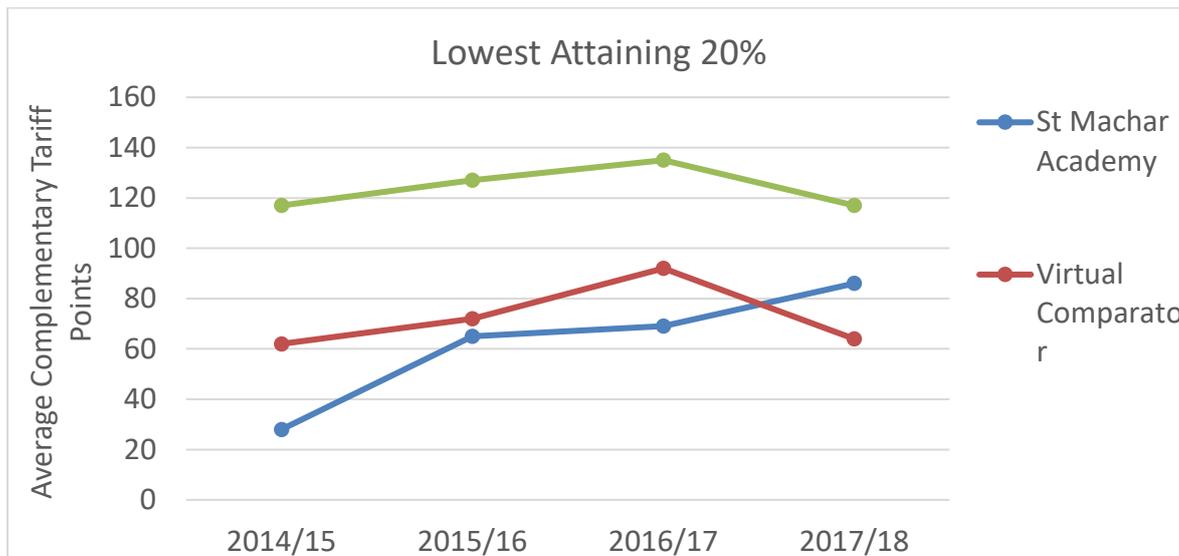
“Lovely afternoon”

**The Woodside Pantry** - The Woodside Pantry wants to continue to develop and offer a subsidised and dignified shopping experience to members. It hopes to become more Hi Tech with membership cards and IT equipment to gather better statistics and information so the Pantry can respond to needs. They want to see more Pantries developed in other communities to provide similar services in other areas.

# Are our changes resulting in improvement?



## Reduce the attainment gap between the highest and lowest attaining 20% (Academies)



# PROSPEROUS PLACE

## Priority: To improve transport options

### Priority Aim

To improve transport options

### Primary Drivers

Roads are safer with less congestion and improved air quality

There are appropriate spaces and facilities to support play and recreational activities

The community is resilient, tidy and well-maintained

### Areas where we have made changes during 2017/18

Speedwatch

Street Design

Tillydrone hub

Multi-purpose court

#tidiertilly

Gateway Project

## Changes in Woodside, Tillydrone and Seaton

**Speedwatch** – this campaign started in Tillydrone and Woodside following earlier Living Streets work that identified community concerns about speeding on Hayton Road following the opening of the Diamond Bridge. A partnership with Police Scotland, Riverbank and Woodside Primary schools has resulted in the development of two programmes directly addressing speeding in the vicinity of the schools. A toolkit to enable the roll out and encourage other schools to act on speeding locally has been produced.

Police Scotland have agreed to spearhead the rollout and support any schools wishing to participate.



**Woodside Speedwatch** is a collaboration between Aberdeen City Council, Police Scotland and Schools to improve traffic safety.

28 pupils were involved in the actual Speedwatch sessions.

Over a period of 4 months, the school and Police Scotland arranged Speedwatch sessions between 8-9am one morning per week (term time) to stop and survey drivers who had exceeded the limit of 20mph.

## Woodside School Speedwatch Action Plan

Action	How?	Who?
Tell parents not to speed	Letters, posters, information, face to face to parents	Pupils, school, parent council
Make a poster that says 20mph	Class to make up and go out on streets at busy times with teachers/Police	School, Police and pupils
More signs saying 20mph	Request more signs from the Roads Team at Aberdeen City Council+ get support from Parent Council and the local community council	School, pupils, Parent Council, Community Council
More Speedwatch Projects	Do the same as 2019 Speedwatch	Pupils, Police and Teachers
Put in Speed bumps	Request more signs from the Roads Team at Aberdeen City Council+ get support from Parent Council and the local community council	School, Police and pupils
Make a video advert about traffic safety and put on TV/Online	Produce and edit a traffic safety film	SHMU, Police, pupils, teachers and parents
Re- Launch the Junior Traffic Safety Officers	Recruit Pupils to start the new Traffic Safety Officers Club	Pupils, School, Parent Council, Lollipop Man, Police

### Street design

**The Street Design Project** following the Living Streets project and the Speedwatch campaigns, a bid to Sustrans Street Design fund has been developed for implementation in 2019/20. Aberdeen City Council community, roads and transport teams will work in partnership with Sustrans to develop a concept design that aims to make Tillydrone and Woodside a more attractive place to live, work and move around in. This will be achieved by developing the corridor between Great Northern Road, through Western Road, the rail underpass and Hayton Road to Tillydrone Avenue.

**Tillydrone hub** – construction of the hub has started and is expected to be complete and open early summer in 2019. The design work has been overseen by a community led group who now operate as an operational group to oversee the planning and preparations for the opening and development of the new facility.

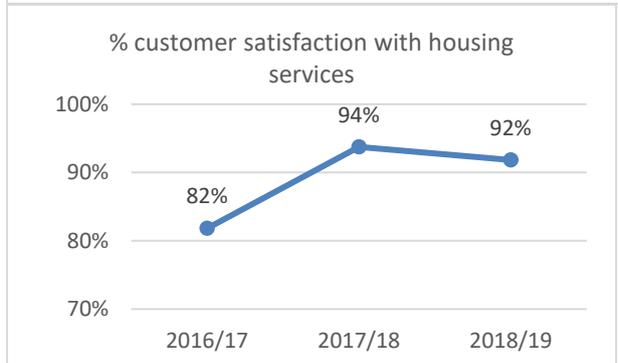
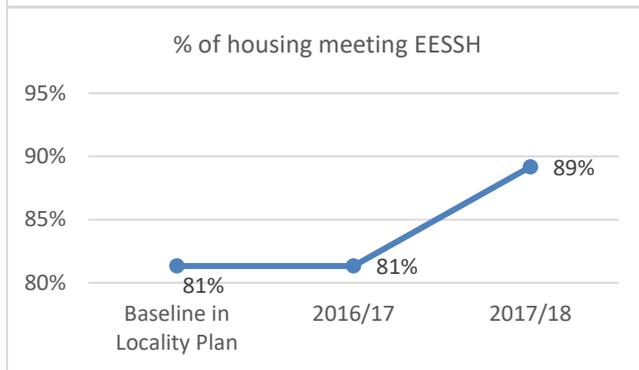
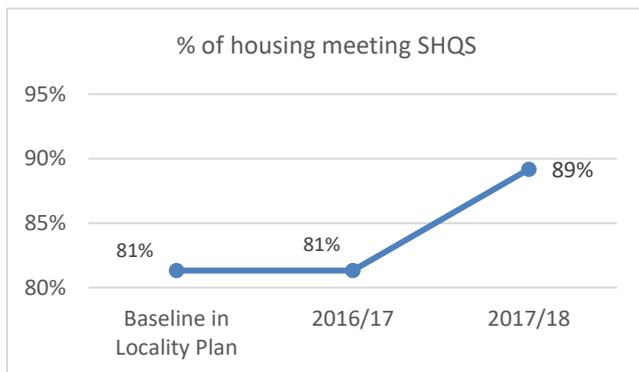
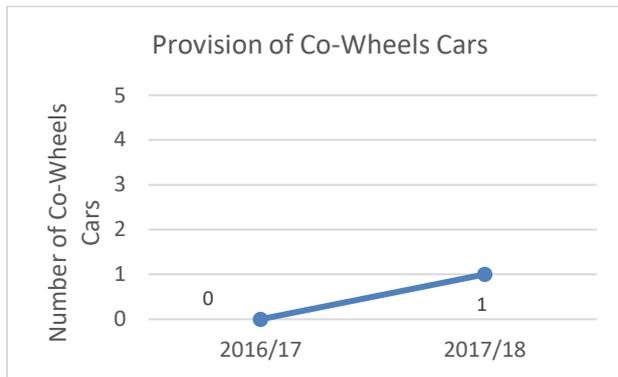


**#tidierilly** - The Tidier Tilly group consists of local representatives to plan a community approach to kick start a programme of litter picks and volunteer development. Taking this forward an environmental champion remit is being developed to be managed by a community group.

**Multi-Purpose Court** – Developers obligation funding has been agreed for a new social housing development Tillydrone, to fund a replacement sport and leisure facility. Initial consultations and briefings have begun delivered and the next steps will be to carry out a resident consultation. Interest in the project has been expressed by the Denis Law trust on behalf of the Cruyff Foundation, who may be interested in supporting a third facility in Aberdeen.

**The Tillydrone Gateway Project** is a sculpture initiative being developed by residents in the Tillydrone area of Aberdeen and supported by the community team. The idea evolved from a Living Streets traffic safety audit and public consultation.

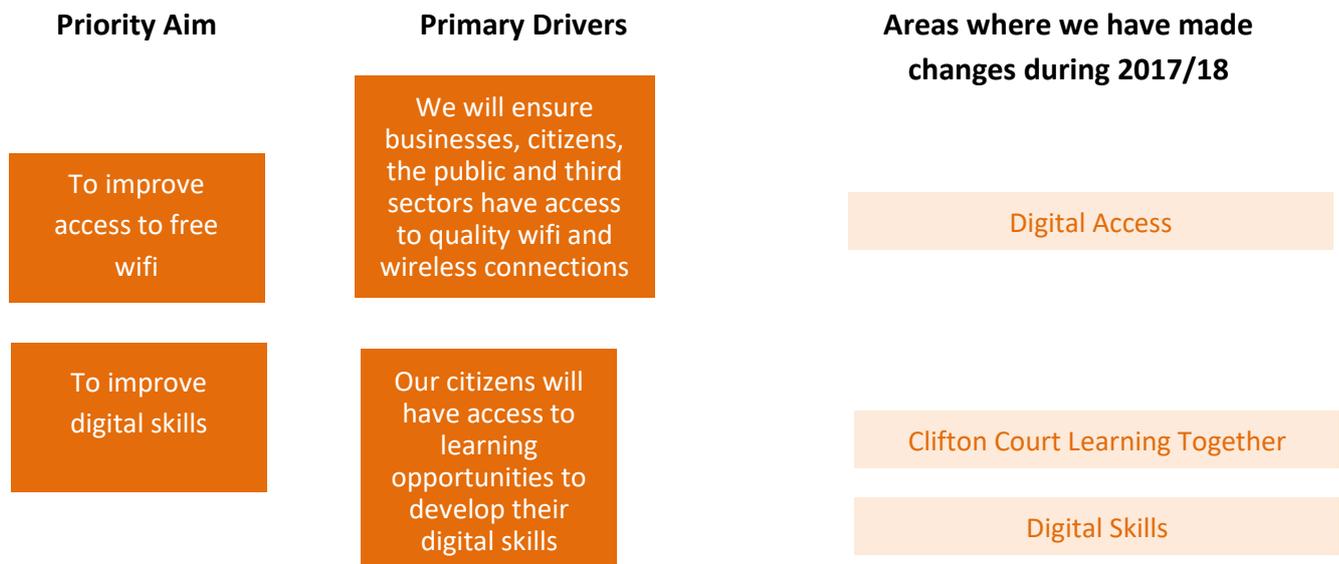
The aim is to install a high quality, ambitious piece of public artwork on an area of ground beside the River Don, where the new Diamond Bridge comes into Tillydrone. The project will include consultation, creation of the artwork, groundwork and installation. The purpose of this is to promote the area, encourage people to walk or cycle, to engage with the open space and to signal to drivers that they are entering a residential area.





# ENABLING TECHNOLOGY

## Priority: Creating a digital place



**Digital Access** – with the continued roll-out of Universal Credit, work was undertaken by the housing management team to improve access to public PCs in our learning centres. This included ensuring software was update and public access improved, ensuring that customers on Universal Credit would not be restricted in accessing websites required to claim UC and maintain their job search journals

**Clifton Court – Learning Together Project** is an intergenerational project which was set up to increase participation in digital technology with older adults and children. The project was supported by the following partners: Kittybrewster school staff, communities team - Bon Accord Carers, Aberdeen Silver Surfers and Aberdeen City Council ICT

The Intergenerational project brings together two diverse groups - pupils from Kittybrewster school (Rainbow Group) and tenants from Clifton Court Sheltered Housing Complex.

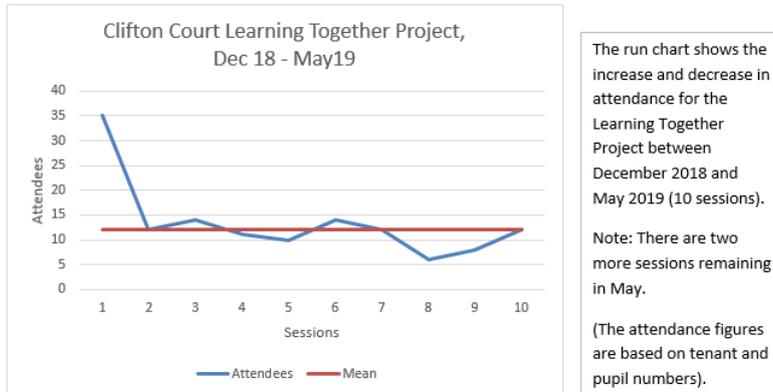
As the project evolved through planning meetings the aim of the intergenerational program – **Learning Together** was to increase digital technology knowledge and skills as well as.

- Increase confidence to use digital technology e.g. online services.
- reduce social isolation and stereotypes as older adults and youth while encouraging to develop relationships with one another.

- Increase social inclusion/confidence/feeling of being valued
- Mental health/well-being benefits
- Educational benefits such as literacy/numeracy
- Increase community involvement / achieve a better quality of life for all ages

Ten digital technology sessions were delivered over a period of 6 months. The sessions were planned/structured in an easy, fun way allowing informal learning between pupils and tenants. Example sessions included:

- a quiz game used as a learning tool to search for various information online
- creating a fun project using Power Point
- playing online educational games
- learning how to take photographs of various objects in the room/garden and copy & paste them into Word Document.
- How to set up email, social media account, skype
- How to search online
- How to use keyboard shortcuts
- Online safety



## Woodside, Tillydrone and Seaton Locality Partnership

Further information about the Locality Plan and the Locality Partnership can be found at:

<https://communityplanningaberdeen.org.uk/priority-localities/>

Any questions on the partnership or this report should be directed in the first instance to:

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