



Community Planning Aberdeen Management Group

Meeting on WEDNESDAY, 12 AUGUST 2020 at 2.00 pm

**** Virtual - Remote Meeting, Aberdeen ****

B U S I N E S S

APOLOGIES

APPOINTMENT

- 1.1 Appointment of Vice Chair

MINUTES

- 2.1 Minute of Previous Meeting of 29 January 2020 - for approval (Pages 3 - 8)
- 2.2 Minutes of Meetings of the CPA Board of 26 February and 1 July 2020 - for information (Pages 9 - 24)

STRATEGIC BUSINESS

- 3.1 Scottish Government Location Director Update and CPA Reflection on Experiences and Looking Ahead (Pages 25 - 28)
- 3.2 Socio Economic Rescue Plan Progress Report (Pages 29 - 64)
- 3.3 Alignment of Private Sector Corporate Responsibility to LOIP (Pages 65 - 68)
- 3.4 Aberdeen Outcomes Framework (Pages 69 - 72)

CPA IMPROVEMENT PROGRAMME

- 4.1 CPA Revised Improvement Programme 2019/21 (Pages 73 - 104)
- 4.2 CPA Improvement Programme Quarterly Update + Appendices (Pages 105 - 224)
 - Appendix 1 – Overview of Progress (108-120)
 - Appendix 2 – New Charters (121-196)
 - Appendix 3 – Live Project Updates (197-224)
- 4.3 Report regarding LOIP Outcome 3 Aim to Increase MMR Vaccine Uptake (Pages 225 - 228)
- 4.4 Project End Report: Participation Requests and Asset Transfer (Pages 229 - 236)
- 4.5 Child Friendly Cities (Pages 237 - 318)

GENERAL BUSINESS

- 5.1 CPA Budget Quarterly Update (Pages 319 - 322)
- 5.2 Community Justice Outcome Activity Annual Return for submission to Community Justice Scotland (Pages 323 - 354)

FORWARD BUSINESS PLANNING

- 6.1 CPA Forward Planner (Pages 355 - 358)
- 6.2 Funding Tracker (Pages 359 - 364)

FOR INFORMATION

- 7.1 Meeting Dates and Deadlines 2021 (Pages 365 - 366)
- 7.2 Date of Next Meeting - 29 October 2020

Should you require any further information about this agenda, please contact Allison Swanson, tel (52)2822 or email aswanson@aberdeencity.gov.uk

COMMUNITY PLANNING ABERDEEN MANAGEMENT GROUP

29 JANUARY 2020

Present:- Angela Scott (Aberdeen City Council) (Chair), Graeme Duncan (Vice Chair), Jamie Bell (Scottish Enterprise), Allison Carrington (Aberdeen Prospers), Richard Craig (Alcohol and Drugs Partnership), Rab Dickson (Nestrans), Nicola Graham (Skills Development Scotland), Maggie Hepburn (ACVO), Jillian Evans (Public Health), Lavina Massie (Civic Forum), Rob Polkinghorne (Integrated Children's Services), Sandra Ross (Resilient, Included and Sustainable and Health and Social Care Integration) and Scott Symon (Grampian Fire and Rescue).

Also Present:- Neil Carnegie, Michelle Cochlan and Martin Murchie (All Aberdeen City Council).

Apologies:- Gale Beattie (Aberdeen City Council) and Derek McGowan (Community Justice Group)

Topic	Discussion/Decision	Action By
Welcome	<p>The Chair opened the meeting and proposed a workshop format to the meeting whereby the Group would note the charters, but the majority of the time would be used to break out into groups in order to review the live projects. This was because the vast majority of the projects had appeared to have stalled at levels 5 or 6, with only 3 projects attaining level 7.</p> <p><u>The Management Group resolved:</u> to agree with the format of the meeting.</p>	
2. Minute of Previous Meeting of 28 October 2019	<p>The Management Group had before it the minute of its meeting of 28 October 2019, for approval.</p> <p><u>The Management Group resolved:</u> to approve the minute as a correct record.</p>	
3. Draft Minute of the CPA Board Meeting of 2 December 2019	<p>The Management Group had before it the draft minute of the CPA Board meeting of 2 December 2019, for information.</p> <p><u>The Management Group resolved:</u> to note the draft minute.</p>	

Topic	Discussion/Decision	Action By
<p>4. Aberdeen Outcomes Framework</p> <p>Page 4</p>	<p>The Management Group received a presentation by Michelle Cochlan, Corporate Strategy and Community Planning Manager, who demonstrated the Aberdeen Outcomes Framework element of the Community Planning Aberdeen website. She reported that this covered all 15 of the Stretch Outcomes. Ms Cochlan advised that a data drop-in workshop had been held that week and was well attended.</p> <p>The Group noted that the Outcomes Framework could be used to compare with national indicators and to identify best practice. The tool could also be used to pinpoint areas to prioritise. The Chair advised that she had been in contact with Professor George Boyne, Principal of University of Aberdeen to investigate how the university could assist with research and how information could best be filtered in order to provide meaningful search information. She continued that she wished to see OIG meetings being research-led and offered access to Aberdeen City Council's Microsoft unit to assist with the digitalisation of data. The Chair further advised that in her role as Chair of Public Health Reform Scotland Whole System Group she would look at a whole system approach to sharing information.</p> <p>The Group agreed that this was an impressive and useful tool, providing data on which this level had not been seen before. Jillian Evans suggested making links to the National Performance Framework and that the Aberdeen Outcomes Framework could be complemented with local real life stories of charter successes.</p> <p>The Chair encouraged all partners to share and review the tool, to identify gaps and to feed back.</p> <p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to note the update; (ii) to take this information back to their teams for review/ provide feedback; and (iii) to thank Ms Cochlan for her work. 	

[illegible]

Topic	Discussion/Decision	Action By
	<p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to note the presentation; and (ii) to ask their OIG Chairs to save the date of 26 March 2020. 	All partners
7. Participation in Public Decision Making	<p>The Management Group had before it a report on Participation in Public Decision Making from Jonathan Smith of Aberdeen Civic Forum.</p> <p><u>The Management Group resolved:</u> to note the report.</p>	
8. CPA Improvement Programme Quarterly Update Workshop & Page 6	<p><u>3.1.1 New Charters</u></p> <p>The Management Group noted that it would not be discussing new charters individually as it was expected that charters assessed as ready would proceed to the CPA Board for approval and charters assessed as partly ready would address feedback from the CPA Team before proceeding to the CPA Board for approval. It was however noted that charter 9.2 domestic abuse would not proceed to the CPA Board at the request of Derek McGowan who would like to postpone this charter until April 2020 to allow the team to take on board feedback.</p> <p><u>The Management Group resolved:</u> to agree postponement of charter 9.2 until April 2020.</p> <p><u>3.1.2 Live Project Updates</u></p> <p>At this juncture, the Management Group was assembled into three groups to discuss observations and what actions and options were available to:</p> <ul style="list-style-type: none"> 1) those projects that had stuck below level 6; 2) projects at testing stage; and 3) projects that had achieved level 7. <p>Group 1 fed back the need to:</p> <ul style="list-style-type: none"> (i) optimise use of data; (ii) assess the expertise of project members and encourage them to attend training; and 	

Topic	Discussion/Decision	Action By
Page 7	<p>(iii) map synergies across projects.</p> <p>Group 2 fed back the need to identify:</p> <ul style="list-style-type: none"> (i) the flexibility of teams; and (ii) what was making an impact. <p>Group 3 noted:</p> <ul style="list-style-type: none"> (i) the lag between progress and updates; (ii) give OIGs airtime to champion their successes; (iii) good news stories could get lost in the volume of paperwork; (iv) if staff were moving on, this gap should be identified as there was a responsibility to fill it. <p><u>The Management Group resolved:</u> to note the comments.</p>	
9. Community Planning Budget 2019/20 – Q3 Budget Monitoring Report	<p>The Management Group had before it the Q3 Budget Monitoring Report.</p> <p><u>The Management Group resolved:</u> to note the report.</p>	
10. Innovate and Improve Programme	<p>The Management Group had before it a report from Michelle Cochlan providing an update regarding the Innovate and Improve Faculty for Community Planning Aberdeen.</p> <p><u>The Management Group resolved:</u> to note the report and the updates provided.</p>	
11. CPA Forward Planner	<p>The Management Group had before it the Forward Planner.</p> <p><u>The Management Group resolved:</u> to note the report.</p>	

Topic	Discussion/Decision	Action By
12. Funding Tracker	<p>The Management Group had before it the Funding Tracker of key funding opportunities available to the Partnership, linked to the themes within the LOIP and Locality Plans.</p> <p><u>The Management Group resolved:</u> to note the report.</p>	
13. Horizon Scanner	<p>The Group had before it the Horizon Scanner which included:</p> <ul style="list-style-type: none"> (i) <u>Item 5.3.1 Mental Health Action Plan</u> - to update the Community Planning Aberdeen Board on the development of Promoting Good Mental Health, Aberdeen City's Mental Health Delivery Plan; and (ii) <u>Item 5.3.2. Fast Track Cities Action Plan</u> - bringing forward the draft action plan seeking to ensure that Aberdeen was able to reach the 2030 goals as part of a global focus in HIV prevention, diagnosis and treatment. <p><u>The Management Group resolved:</u> to note the reports and updates provided.</p>	
14. Date of Next meeting	The Management Group noted that its next meeting would be held on 24 March 2020 at 2pm.	

**COMMUNITY PLANNING ABERDEEN BOARD
26 FEBRUARY 2020**

Present:- Councillor Laing (Chair)
Campbell Thomson, Vice Chair (Police Scotland),
Heather Crabb (Aberdeen University) (as a substitute for Karl Leydecker)
Councillor Duncan (Integration Joint Board Chair)
Councillor Greig
Karen Milne (ACVO) (as a substitute for Liv Cockburn)
Alastair Robertson (Aberdeen Active Partnership)
Jonathan Smith (Civic Forum)
Scott Symon (as a substitute for Bruce Farquharson)
Susan Webb (Public Health)
Councillor Wheeler

Also Present:- Neil Carnegie, Laurie Manson, Martin Murchie, Paul Tytler and Michelle Cochlan (all Aberdeen City Council).

Apologies:- Ruth Christie (Scottish Government), Liv Cockburn (ACVO) Bruce Farquharson (Scottish Fire and Rescue Service), Karl Leydecker (Aberdeen University), Ken Milroy (North East College) and Angela Scott (Aberdeen City Council)

Topic	Discussion/Decision	Action By
1. Welcome and Introductions	The Chair welcomed all to the meeting of the CPA Board.	
2. Declarations of Interest	There were no declarations of interest.	
3. Minute of Previous Meeting of 2 December 2019	The Board had before it the minute of its previous meeting of 2 December 2019, for approval. <u>The Board resolved:-</u> to approve the minute as a correct record.	
4. Draft Minute of the CPA Management Group of 29 January 2020	The Board had before it the draft minute of the CPA Management Group meeting of 29 January 2020, for information. <u>The Board resolved:-</u> to note the draft minute.	

Topic	Discussion/Decision	Action By
5. CPA Board Forward Business Planner	<p>The Board had before it the forward business planner for the Community Planning Aberdeen Board.</p> <p><u>The Board resolved:-</u> to agree the forward business planner.</p>	
6. National Update, Scottish Government Page 10	<p>The Board had before it a written update from Ruth Christie, Scottish Government.</p> <p>The update covered the following areas:</p> <ul style="list-style-type: none"> • Scottish Index of Multiple Deprivation 2020 • Brexit • Public Health Reform • National Planning Framework (NPF4) • Access to Superfast Broadband • Refreshed Statutory Guidance on Children's Services Planning • Councillors' Remuneration – Leave of Absence • Fire Starter Festival 2020 <p>It was noted that Neil Rennick from the Scottish Government had been expected to join the meeting via teleconference, but due to technical problems (in Aberdeen) this had not been possible. However, Mr Rennick had been able to call in with a further update that:</p> <p>(i) budget discussions were continuing; and</p> <p>(ii) the Scottish Government was looking at the situation regarding the Coronavirus and would provide more information as appropriate.</p> <p><u>The Board resolved:-</u> to note the updates.</p>	Ruth Christie, Neil Rennick, SG
7. Aberdeen Outcomes Framework	<p>The Board received a presentation by Michelle Cochlan, Corporate Strategy and Community Planning Manager, who demonstrated the Aberdeen Outcomes Framework which was currently being developed, accessible via the Community Planning Aberdeen website. She reported that the framework included the data currently available to the CPP that related to the 15 Stretch Outcomes within the LOIP. Ms Cochlan advised that a data drop-in workshop had been held in February 2020</p>	

Topic	Discussion/Decision	Action By
<div data-bbox="96 730 141 890" data-label="Page-Header">Page 11</div>	<p>with Outcome Improvement Groups to gather feedback on the content and format of the framework and was well attended.</p> <p>The Board noted that the Outcomes Framework could be used to compare with national indicators and to identify best practice. The tool could also be used to pinpoint areas to prioritise.</p> <p>Susan Webb, Director of Public Health NHS Grampian, commented that user friendly infographics could be a useful addition to the website to communicate key messages. There followed a discussion on how best to communicate the stories behind the data, looking at public engagement strategies for when the website went live and the use of videos for storytelling.</p> <p>Ms Webb also suggested that Corri Black at Aberdeen University could be a helpful contact to connect with in relation to Research and Evidence. Heather Crabb confirmed that she would be happy to take back any requests to Karl Leydecker where Aberdeen University could support or provide research. Ms Webb also advised that there were staff already in place providing advice to businesses in areas such as smoking cessation and that this could be linked into the Outcomes Framework resource.</p> <p><u>The Board resolved:</u></p> <ul style="list-style-type: none"> (i) to note the update; and (ii) to thank Ms Cochlan and Mr Murchie for their work. 	
<p>8. Alignment of Private Sector Corporate Responsibility to the LOIP</p>	<p>The Board received a presentation from Michelle Cochlan on the CPA webpage platform aimed at Socially Responsible Businesses. The Board discussed the need to connect businesses with Community Planning and the LOIP.</p> <p>The Board heard from Lori Manson, Project Officer, Business and Skills, Place who described her work on Community Benefits Clauses and how businesses could contribute.</p> <p>The Chair advised that she was to be hosting an event between Community Planning Aberdeen and the Private Sector on 28 May 2020 (date to be confirmed) to which all present were welcome. She expressed the need for people-to-people contact as personal links were more likely to produce results.</p>	

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Topic	Discussion/Decision	Action By				
	<p><u>The Board resolved:</u> to note the update.</p>					
9. CPA Improvement Programme Quarterly Update and Appendices	<p>The Board had before it a report providing an update on the projects within the Local Outcome Improvement Plan 2016-2026 which had started, or were due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026. The report also included new charters for approval for project initiation.</p> <p>The report recommended - that the Board:</p> <ul style="list-style-type: none">(i) approve the new charters included in Appendix 2 of the report;(ii) approve the proposed amendments to the following LOIP project aims:<ul style="list-style-type: none">• Increase the number of people within Aberdeen City qualified with ICT and Digital skills at <u>SCQF Levels 7 and 8</u> by 10% by <u>2024</u> – See charter 1.2• Increase the number of Distress Brief Interventions opportunities <u>for people presenting to frontline services in distress</u> by 10% by 2021 – See charter 11.11(iii) approve the rescheduling of all other charters which were due to be submitted to CPA Board in February, but had been postponed; and(iv) consider the updates provided on live improvement projects in Appendix 3. <p>The Board commented on the following:</p> <table><tr><th>Stretch Outcome</th><th>CPA Board Comments</th></tr><tr><td>(3) Reduce the number of babies exposed to second-hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022.</td><td>Postponed to April 2020. The Board queried why this had been delayed. Susan Webb reported that this was a priority for NHS and work was going on. Ms Webb confirmed that the team would be in touch to provide the necessary information.</td></tr></table>	Stretch Outcome	CPA Board Comments	(3) Reduce the number of babies exposed to second-hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022.	Postponed to April 2020. The Board queried why this had been delayed. Susan Webb reported that this was a priority for NHS and work was going on. Ms Webb confirmed that the team would be in touch to provide the necessary information.	
Stretch Outcome	CPA Board Comments					
(3) Reduce the number of babies exposed to second-hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022.	Postponed to April 2020. The Board queried why this had been delayed. Susan Webb reported that this was a priority for NHS and work was going on. Ms Webb confirmed that the team would be in touch to provide the necessary information.					
Appendix 1: Overview of Progress		Susan Webb, NHSG				

Topic	Discussion/Decision		Action By
Appendix 2: New Charters	(11) Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low.	Postponed to April 2020. Michelle Cochlan undertook to investigate the reason for delay.	Michelle Cochlan, ACC
	New Charters	CPA Board Comments	
	Charter 1.2 Increase the number of SVQ level 4 qualifications achieved in ICT and Digital by 10% by 2021.	Charter Approved.	
	Charter 2.4 - Increase the number of people from priority groups (care experienced young people, people with convictions, people with housing need) employed by public sector partners by 2021.	Charter Approved.	
	Charter 3.4 - Increase the number of pregnant young women who are able to remain in education during pregnancy by 50%, by 2022.	Charter Approved.	
	Charter 6.6 - Increase the number of partners supporting delivery of the Senior Phase by 10% by 2021; and Increase the range and number of accredited courses being provided by schools and partners by 25% by 2021.	Charter not approved. The Board noted the requirement for workforce planning needed to take into consideration that there was a large anticipated demand for jobs in the social care and IT sectors, and asked for this feedback to be shared with the project manager.	
	Charter 8.2 - Reduce by at least 5% the number of young people in schools in Aberdeen City, identified as having indicators of risk, being excluded from school by April 2021.	Charter Approved.	
	Charter 10.5 - To achieve an increase in the percentage of non-statutory prisoners (aged 21+)	Charter Approved.	

Topic	Discussion/Decision	Action By
Page 14	who are offered and access relevant voluntary support on release from HMP Grampian by December 2021.	
	Charter 11.7 - Reduce suicide rates amongst men in Aberdeen to below 2016 levels (16) by 2021.	Charter not approved. The Board asked for this charter to be more ambitious by including plans for testing with other professionals, e.g. licensed premises as well as taxi drivers.
	Charter 11.8 - Increase the number of people who are engaged with citizens in areas which impact on lifestyle and health that are trained in Teach back techniques by 100% by 2021.	Charter Approved.
	Charter 11.9 - Increase by 25% year on year, the number of people who have benefited from a Making Every Opportunity Count (MeOC) conversation or intervention.	Charter Approved.
	Charter 11.10 - Reduce tobacco smoking by 5% by 2021.	Charter Approved.
	Charter 11.11 - Increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021.	Charter Approved.
	Charter 12.6 - Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2021.	Charter Approved.
	Charter 12.7 - Increase % of the population who feel informed about using alcohol responsibly by 2021.	Charter Approved.
		Michelle Cochlan, ACC

Topic	Discussion/Decision		Action By
Appendix 3: Live Project Updates – for Projects at Level 6 and above	Charter 12.8 - Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2021.	Charter Approved, although the Board highlighted the need for this project to link with other projects targeting the same group of people to avoid duplication/confusion - for example, the Cuckooing Project. This lead to a more general discussion about the connectedness of projects and the need to guard against project teams working in solo.	
	Charter 15.1 - Increase the proportion of people who cycle as their main mode of travel to 3% by 2021 and 5% by 2026 (baseline 2.4% 2017/18).	Charter Approved. The Board noted that there had not been sufficient interest from companies invited to bid and therefore the cycle hire scheme was not approved, although officers were continuing to evaluate the scheme.	
	Live Project Updates	CPA Board Comments	
	Ref 3.1 – Family Support	Update noted.	
	Ref 3.3 – Teenage Pregnancy	Update noted.	
	Ref 4.1 – Children’s Mental Wellbeing	Update noted.	
	Ref 5.1 - Improving Education Outcomes for Care Experienced Children and Young People	Update noted.	
	Ref 5.2 - Kinship and Foster Care	Update noted.	
	Ref 6.2 – Positive Destinations	Update noted.	
	Ref 6.3 – Foundation Apprenticeships	Update noted.	
	Ref 6.5 – Winter Leavers	Update noted.	
	Ref 8.1 – Youth Offending	Update noted.	
	Ref 9.1 – Diversion from Prosecution	Update noted.	
	Ref 10.1 – Support for Families	Update noted.	
	Ref 10.2 - Pathways to Employment (My Way to Employment)	Update noted.	

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Topic	Discussion/Decision	Action By
	Ref 10.3 - Cuckooing	Update noted.
	Ref 10.4 - Specialist Substance Misuse Services	Update noted.
	Ref 11.1 – Uptake of Activities	Update noted.
	Ref 11.2 – Aberdeen Link Services	Update noted.
	Ref 11.3 – Reduce Obesity	Update noted.
	Ref 12.1 - Care Experienced Children Substance Misuse	Update noted.
	Ref 12.3 - Reduce Fatal Drug Overdose	Update noted.
	Ref 12.5 - Alcohol Brief Interventions	Update noted.
	Ref 13.1 - Workplaces Growing Together	Update noted.
	Ref 13.2 - Community Pantries	Update noted.
	Ref 16.1 - Asset Transfer and Participation Requests	Update noted.
	<p><u>The Board resolved:-</u></p> <p>(i) to approve the new charters included in Appendix 2 of the report, unless otherwise stated;</p> <p>(ii) to approve the proposed amendments to the two LOIP project aims at charters 1.2 and 11.11;</p> <p>(iii) to approve the rescheduling of all other charters which were due to be submitted to CPA Board in February, but had been postponed; and</p> <p>(iv) to note the updates provided on Live Improvement projects in Appendix 3.</p>	
10. Locality Annual Reports	<p>The Board had before it the Locality Annual Reports in respect of (1) Torry and (2) Woodside, Tillydrone and Seaton. The Board heard from Neil Carnegie, Communities and Housing Area Manager and Paul Tytler, Locality Inclusion Manager. They reported that the Locality Annual Report for Middlefield, Heathryfold, Northfield and Mastrick would follow before the end of the financial year.</p> <p>The Board expressed its thanks for the considerable work in compiling the reports.</p> <p><u>The Board resolved:-</u></p> <p>(i) to agree that the Chair would write to the Torry and Woodside, Tillydrone and Seaton Community representatives on the Locality Partnerships to thank them for their work;</p>	

Topic	Discussion/Decision	Action By
	(ii) to note the reports; and (iii) to agree that the Chair would sign off the Locality Annual Report for Middlefield, Heathryfold, Northfield and Mastrick.	
11. Date of Next Meeting	The Board noted that its next meeting would be held on 29 April 2020 at 2pm.	

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COMMUNITY PLANNING ABERDEEN BOARD
1 JULY 2020

Present:- Councillor Laing (Chair)
Heather Crabb (Aberdeen University) (as a substitute for Karl Leydecker)
Councillor Duncan (Integration Joint Board Chair)
Bruce Farquharson (Scottish Fire and Rescue Service)
Councillor Greig
Gordon MacDougall (Skills Development Scotland)
Superintendent Murray Main (Police Scotland) (as a substitute for Campbell Thomson)
David Milne (Scottish Government)
Ken Milroy (NESCOL)
Councillor Alex Nicoll
Paul O'Connor MBE (ACVO)
Alastair Robertson (Aberdeen Active Partnership)
Angela Scott (Aberdeen City Council)
Jonathan Smith (Civic Forum)
Susan Webb (Public Health)

Also Present:- Neil Carnegie, Martin Murchie, Richard Sweetnam, Michelle Cochlan, James Simpson and Allison Swanson (all Aberdeen City Council).

Apologies:- Campbell Thomson (Police Scotland), Amanda Croft (NHS Grampian), Ruth Christie (Scottish Government), Karl Leydecker (Aberdeen University) and Councillor Wheeler.

Topic	Discussion/Decision	Action By
1. Welcome and Introductions	The Chair welcomed new members Councillor Alex Nicoll and Paul O'Connor to the meeting of the CPA Board.	
2. Declarations of Interest	Paul O'Connor declared an interest in Item 3.5 Community Planning Budget 2020/21 by virtue of his position as Chair and Director of ACVO. Jonathan Smith also declared an interest in Item 3.5 Community Planning Budget 2020/21 by virtue of his position as Chair of the Civic Forum.	
3. Minute of Previous	The Board had before it the minute of its previous meeting of 26 February 2020, for approval.	

Topic	Discussion/Decision	Action By
Meeting of 26 February 2020	<u>The Board resolved:-</u> to approve the minute as a correct record.	
4. CPA Board Forward Business Planner	The Board had before it the forward business planner for the Community Planning Aberdeen Board. <u>The Board resolved:-</u> to agree the forward business planner.	
5. National Update, Scottish Government Page 20	The Board received a verbal update from David Milne, Scottish Government. Mr Milne advised that that he would be happy to act as a contact until a replacement was appointed, as Neil Rennick had stood down as Location Director. The update covered the following areas: <ul style="list-style-type: none"> • remit and membership of the Social Renewal Advisory Board, which was established in June 2020; • Scottish Government Location Directors to engage with local community planning leaders, to reflect on recent experiences and to look ahead; and • series of Prompt Questions for Scottish Government Location Directors to be shared with the Board post meeting for Covid-19 discussions with Local Leaders. <u>The Board resolved:-</u> to note the updates.	David Milne, SG
6. Socio-Economic Rescue Plan 2020/2021	The Board had before it the Socio-Economic Rescue Plan 2020/2021 which outlined the profound effect the Covid-19 pandemic was having on the overall health and wellbeing of the city, its citizens and families, coinciding with an unprecedented fall in hydrocarbon prices and further significant implications for the city's economy. The Plan reported that the consequent public health crisis had fundamentally changed how the economy would respond as the city adapted to new operating models as lockdown was phased out. Richard Sweetnam – Chief Officer, City Growth spoke to the Plan and took questions, advising that it had been approved at the Aberdeen	

Topic	Discussion/Decision	Action By
	<p>City Council Urgent Business Committee on 30 June 2020. Michelle Cochlan – Corporate Strategy & Community Planning Manager, shared the Routemap of the refreshed LOIP. Members expressed their willingness to contribute to the Plan.</p> <p><u>The Board resolved:</u></p> <ul style="list-style-type: none"> (i) to note the Socio-Economic Rescue Plan report considered by Aberdeen City Council's Urgent Business Committee on 30 June 2020; and (ii) to agree that the short life Socio-Economic Rescue Plan – Implementation Group sit within the existing Community Planning Aberdeen structure. 	<p>Richard Sweetnam Michelle Cochlan, ACC</p>
<p>7. Alignment of Private Sector Corporate Responsibility with Aberdeen City Local Outcome Improvement Plan</p> <p>Page 21</p>	<p>The Board had before it a report seeking approval from Community Planning Aberdeen for the publication and launch of a corporate social responsibility platform for businesses on the Partnership's website. Michelle Cochlan spoke to the report, advising that this was the first update since February 2020. A launch had been planned for May 2020 but had been cancelled due to Covid-19 and therefore a soft launch, on-line event to engage with partners, was proposed.</p> <p>Members agreed that case studies could assist businesses with examples of how to contribute. Susan Webb, Director of Public Health Grampian, offered to share NHS Healthy Working Lives stories.</p> <p><u>The Board resolved:</u></p> <ul style="list-style-type: none"> (i) to approve the publication of the Corporate Social Responsibility platform for businesses on Community Planning Aberdeen's website; and (ii) to approve that a communications plan would be prepared to launch the website. This would include plans to hold an online CSR event for businesses. 	<p>Michelle Cochlan, ACC</p>

Topic	Discussion/Decision	Action By
8. Summary of Progress against CPA Improvement Programme; and CPA Annual Outcome Improvement Report 2019/20 Page 22	<p>The Board had before it a report presenting Community Planning Aberdeen's third Annual Outcome Improvement Report since the Local Outcome Improvement Plan (LOIP) was published in August 2016, and the first to be published since the LOIP was refreshed in February 2019. The report also provided an overview of progress in delivering the CPA Improvement Programme during 2019/20. Michelle Cochlan spoke to the report and noted that 81% of projects that had been due to start, had started. Only 38% of improvement projects are led by Aberdeen City Council; the majority being run by partner showing the extent of collaborative leadership</p> <p>The report recommended that the Board:</p> <ul style="list-style-type: none"> (i) noted progress with the CPA Improvement Programme during 2019/20; (ii) approved the Annual Outcome Improvement Report 2019/2020; (iii) noted that an easy read version of the Annual Report will be produced; and (iv) noted that a refresh of the LOIP is scheduled for 2021. <p><u>The Board resolved:-</u></p> <ul style="list-style-type: none"> (i) to approve the Annual Outcome Improvement Report 2019/2020; (ii) to note that an easy read version of the Annual Report will be produced; and (iii) to otherwise note the updates provided. 	
9. Aberdeen Outcomes Framework	<p>The Board had before it the Aberdeen Outcomes Framework report. Approval was sought from the Community Planning Aberdeen Board for its publication and launch.</p> <p><u>The Board resolved:-</u></p> <ul style="list-style-type: none"> (i) to approve the publication of the Aberdeen Outcomes Framework on Community Planning Aberdeen's website; and (ii) to request partners to engage in discussions about how the Framework could be supported by all partners as it was developed and embedded. 	All Partners
10. Community Planning Budget 2020/21	<p>The Board had before it the Community Planning Budget for 2020/21. There followed a discussion regarding Item 3.5, <i>"Funding is provided to ACVO to support the continuation and development of Aberdeen's Civic Forum. This includes the development and maintenance of the</i></p>	

Topic	Discussion/Decision	Action By
	<p><i>Civic Forum website, as well as financial support for Civic Forum meetings.</i>” Funding Commitment of £3,974 to the Civic Forum was identified in the budget, however Jonathan Smith stated that the Civic Forum was self-sufficient. Paul O’Connor undertook to investigate and clarify this.</p> <p><u>The Board resolved:-</u></p> <ul style="list-style-type: none"> (i) to agree the proposed Community Planning Budget 2020/21, subject to clarification of the financial commitment to the Civic Forum; (ii) to agree the proposed spend on budget commitments 2020/21; (iii) to note the grant funding secured for 2020/21 to date; and (iv) to agree that the Community Justice Transition Fund was used to fund the continuation of the fixed term Community Justice Officer post for 2020/21. 	Paul O’Connor, ACVO
<p>11. Valedictory to Campbell Thomson</p> <p>Page 23</p>	<p>Before concluding the Meeting, the Chair paid tribute to Campbell Thomson who was retiring from post as Divisional Commander of Police Scotland and Vice Chair of Community Planning Aberdeen. She stated that his contribution since joining the CPA Board in 2016 had been immense and he had been a strong advocate of collaborative working, The Chair praised Mr Thomson’s strong commitment to public service and for his contribution of resources and staff to CPA.</p> <p>Members all wished him well in his retirement and thanked him for his dedication and support.</p>	
<p>12. Date of Next Meeting</p>	<p>The Board noted that its next meeting would be held on 16 September 2020 at 2pm.</p>	

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Community Planning Aberdeen

Progress Report	Scottish Government Location Director Update and CPA Reflection on Experiences and Looking Ahead
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Allison Swanson, Improvement Programme Manager
Date of Report	17 July 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

This report provides an update on the current arrangements for the Partnership's Location Director and advises of the Scottish Government's request for the Partnership's reflection on recent experiences, and the future, in relation to the impact of Covid-19.

Summary of Key Information

1 BACKGROUND

- 1.1 Each Community Planning Partnership is assigned a Location Director by the Scottish Government. Aberdeen City is one of a small number of CPP areas where Scottish Government does not currently have a Location Director in place however assurance has been provided that the Partnership will continue to have that link with Scottish Government in place, even without a Location Director temporarily and this will be through David Milne, Public Service Reform & Public Bodies Division, and Ruth Christie, Head of Perinatal and Early Years Mental Health

2 CPA REFLECTION ON RECENT EXPERIENCES AND LOOKING AHEAD

- 2.1 David Milne attended the CPA Board meeting on 1 July and provided a national update, during which he advised that SG Location Directors were being encouraged to engage with local community planning leaders, to reflect on recent experiences and to look ahead as sharing learning and perspectives in the current circumstances would be valuable.
- 2.2 Following the meeting, the Partnership was provided with the following suggested questions as prompts on the type of feedback the Scottish Government was looking to collect from across Scotland and use to inform next steps, not least the direction of local, regional and national recovery and renewal efforts. Feedback on areas outwith the prompts are also welcomed

and submissions can be made individually by Partners, as well as collectively by the Partnership.

2.3. Suggested Prompt Questions from Scottish Government

Reflections

- How has the response to Covid-19 felt for local partners?
- What impacts are partners seeing locally as a result of Covid, for communities and the local economy?
- How well are distinctive needs of particular communities being identified and met?
- What learning can we draw from this experience – e.g. what has worked well and less well?
- Can local partners pick out positive and productive examples of local partnership working?

Looking ahead

- What does learning from recent experience tell us about what needs to be done (or not done) next?
- As we plan for recovery and renewal, what strengths and opportunities can we draw upon? How do we capture and build on recent momentum?
- Where are the key local challenges and sticking points? How are local partners trying to address these? What else (including action by SG) would help to get over these?
- What broader lessons, if any, are there for future public service delivery and community empowerment?
- What would local partners see as a good result for their communities, economy and environment – and in what timescales?

3 NEXT STEPS

3.1 In terms of the multi-agency response to Covid-19 to date, the Grampian Local Resilience Partnership is asking all partners to provide feedback on what has gone well to date, what hasn't gone well to date, and on recommendations for multi-agency planning, response and recovery arrangements.

3.2 With regards the plan for recovery, the Socio Economic Rescue Action Plan, as reported to the CPA Board on 1 July and on today's agenda, was approved as the immediate response to the economic impact resulting from Covid-19 and has been informed by the quantitative and qualitative data available on the impact of covid-19 to date. From the analysis of the effects to date, there is a change in priorities and its main goals are less about growing the economy or increasing value, but thinking about health, community and ensuring that people can access employment. The overall purpose of the Plan is to minimise the harm and impacts of the current crisis where possible. At the same time, it provides an opportunity to anchor existing inclusive economic growth and LOIP priorities by focusing on the needs of local business and communities.

Recommendations for Action

It is recommended that members:

- i) Note that the collation of views on the multi-agency response to Covid-19 to date was being taken forward by the Grampian Local Resilience Partnership;
- ii) Note that the actions being progressed through the Socio Economic Rescue Action Plan was the Partnership's response for the immediate recovery and renewal from Covid-19; and
- iii) Encourage Partners to provide an individual response to the remaining suggested questions from the Scottish Government as detailed at section 2.3 of the report to David Milne, Public Service Reform & Public Bodies Division, Scottish Government, email: david.milne2@gov.scot

Opportunities and Risks

The Aberdeen City Local Outcome Improvement Plans sets out how Community Planning Aberdeen aims to improve priority local outcomes for people, families, communities and businesses in Aberdeen. Underpinning the city wide LOIP, we have three locality plans which focus on our most socio-economically challenged communities. It is through the delivery of the project aims identified in the LOIP and scrutiny of improvement data that we understand whether the changes we are making as a partnership are having the desired impact on outcomes. Where we do not see evidence of improvement, we will challenge ourselves to understand the reasons we are not seeing improvement and take data informed action. Submission of a collective response provides the Partnership with an opportunity to reflect on recent experiences of Covid-19 and to look ahead.

Consultation

The following people were consulted in the preparation of this report:

David Milne, Public Bodies & Public Service Reform Division, Scottish Government

Background Papers

N/A

Contact details:

Contact details:

Allison Swanson

Improvement Programme Manager

Community Planning

Email: aswanson@aberdeencity.gov.uk

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Rescue

Community Planning Aberdeen

Progress Report	Socio Economic Rescue Plan 2020/2021
Lead Officer	Richard Sweetnam
Report Author	Richard Sweetnam
Date of Report	4 August 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

To update CPA on the progress towards delivery of the Socio Economic Rescue Plan since its approval by the Council and CPA.

Summary of Key Information

1 BACKGROUND

- 1.1. The [Socio Economic Rescue Plan 2020/2021](#) (contained at Appendix 1) was approved by Aberdeen City Council (ACC) and CPA on 30 June and 1 July respectively.
- 1.2. In addition, an Implementation Group was formed to oversee the delivery of actions across Business, People and Place themes and to ensure alignment to the LOIP. Since its approval, links between specific actions in the Plan have been included in the CPA Improvement Programme for 2020/2021 that in turn support the Stretch Outcome targets.

2 CURRENT POSITION

- 2.1. The Implementation Group met on 24 July 2020 and was attended by officers of ACC, CFINE, FSB, AGCC, VisitAberdeenshire, Scottish Enterprise, Business Gateway, Skills Development Scotland and ACVO. Representatives of Aberdeen Inspired, NESCOL and Culture Aberdeen were unable to attend.
- 2.2. At the meeting, the Plan was reviewed and any comments highlighted – for example or clarity on some of the actions, status of stakeholder (lead or support). Any amendments raised have been made to a revised Plan.
- 2.3. It was agreed that for each of the three themes, an officer of the Council would coordinate the implementation of each action across partners. The following were proposed to provide day-to-day guidance on delivery:
 - a. Business – Ishbel Greig

b.	People – Angela Taylor
c.	Place – Mark Bremner
2.4	It was also agreed that the Implementation Group would meet on a monthly basis from 24 July and that progress would be reported at these meetings, and any issues resolved by the delivery partners.
2.5	Since then, each coordinator has agreed the specific lead person for each action; and a tracker for each theme has been set up according to action, update, LOIP Link and Status (Red, Amber, Green).
2.6	At the 30 June meeting, the Council approved a budget of £141,000 that would be available to support the pump priming of any actions. Potential use of the fund will be a standing agenda item for the Group.
NEXT STEPS	
3.1	Coinciding with each progress report to the Implementation Group, updates will be provided to the CPA Management Group and Board via the progress tracker.

Recommendations for Action	
It is recommended that the Management Group:	
i)	Note that the Socio Economic Rescue Plan is in implementation phase and updates on progress will be provided to CPA via the progress tracker.

Opportunities and Risks
The Plan and Governance provides an opportunity to for a coordinated city-wide Partnership response to the impact of Covid-19. The actions aim to provide as much support to businesses in the immediate response to Covid-19 and to mitigate where possible against permanent job losses in the city. The proposals aim to support health and wellbeing outcomes in the Children & Young people and Adult stretch outcomes. The proposals support the poverty and active travel stretch outcomes.

Consultation
The following people were consulted in the preparation of this report: Socio Economic Rescue Plan Implementation Group

Background Papers
Socio Economic Rescue Plan

Contact details:

Name	Richard Sweetnam
Title	Chief Officer – City Growth
Email Address	rsweetnam@aberdeencity.gov.uk
Tel	07753 895034

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SOCIO- ECONOMIC RESCUE PLAN

2020/21

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Foreword by the Co-Leaders of Aberdeen City Council

We find ourselves in an unprecedented situation in Aberdeen as we work through the effects of the Covid-19 health crisis, and its wider implications on our economy, people, businesses and our city.

The Council has responded immediately to ensure as far as possible we are continuing to provide critical services to our citizens. We have seen a phenomenal response, across all of our services, and we are proud of the efforts of all of our staff in continuing to respond. While we steel ourselves for what is ahead, we should take huge encouragement from how we have responded to date.

All of us have seen over the last 12 weeks how the pandemic has changed the way we work together and we are fortunate that the transformation envisaged by the Local Outcome Improvement Plan is well underway and was making excellent progress before we went into lockdown. Although COVID-19 has altered our social and economic landscape, perhaps irrevocably, it has also confirmed that the path we were following is the correct one – focussing on economic, people and place-based outcomes.

Our history shows that Aberdeen has always adapted well to external economic opportunities and shocks, and we believe that we continue to show resilience in response to the current challenges the city faces. COVID-19 has given the world a massive jolt, revealing our vulnerabilities and climate change is doing the same. So as we adjust to a new way of living, we must also continue the pace with which we respond to climate change challenges and the energy transition we need to make if we are to become a net zero city.

A Net Zero Vision for the city was approved by the Council in May 2020. That vision, supported by a new Strategic Infrastructure Plan for Energy Transition also provides us with a framework for ensuring that our economic recovery is also a 'green recovery'. Covid-19, in our view, strengthens the case for progressing these plans as part of Aberdeen and the north east's medium and long term economic recovery.

Building on the Council's track record in delivering the European Offshore Wind Deployment Centre and Hydrogen Aberdeen, we will continue to argue for Aberdeen's position as an internationally competitive location for investment in renewables. We will continue to seek the backing of national government to support our net zero ambitions that could reduce Aberdeen's exposure to the economic impacts of COVID-19, and the separate, but coinciding collapse in hydrocarbon prices.

What hasn't changed, however, is the importance of considering the city's welfare in a holistic sense, a recurring theme of this year's budget. If anything, COVID-19 has brought into sharp focus the value of what we do as a local authority. We have seen at first hand the impact of the crisis on businesses and the consequential employment impacts. In the immediate term we have been focussing on providing financial support to businesses through grant schemes that have seen over £22m of grants to businesses.

And as the city begins to emerge from 'lockdown' we recognise that there are immediate steps we need to take to support the city's economy. This Socio Economic Rescue Plan is a short term response to the crisis and the immediate steps we need to take with partners and stakeholders working together. Collaboration will be important in the months and years ahead. The world has changed but Aberdeen City Council's purpose hasn't: putting people, place and business first.



Councillor Jenny Laing
Aberdeen City Council
Co-Leader



Councillor Douglas Lumsden
Aberdeen City Council
Co-Leader



The Immediate Effects on the Economy

Economy

While Covid19 is primarily a health concern it is also a threat to our economic wellbeing, which itself has considerable health impacts. How we respond to the crisis can determine both the scale of the impacts on health and the economy. So, where we are in the UK in some respects is a precarious balancing act.

We have seen the biggest shock to the economy since records began. UK output as measured by GDP fell by 20.4% in April 2020. As a sense of scale during the 2008-2009 recession the UK economy fell by no more than 1% in a single month.

The Scottish Government estimates the economy will contract by 12% in 2020 but there is considerable uncertainty around this as there is around any subsequent recovery. More optimistic scenarios see economic output recovering in 2021 but one gradual scenario suggests economic output will not recover to pre-crisis levels until 2023.

Sectors most likely to be impacted include hospitality, leisure, education and transport. These sectors are mostly affected by social distancing, but others such as administration have a high proportion of women with dependent children.

Business Finance

There has been huge government borrowing to finance emergency packages including the furlough scheme, and business and self-employed loans and grants to protect the economy.

As of 16th June, Aberdeen City Council had released over 2,000 Small Business and Newly Self-Employed Hardship grant payments of over £23m, from funding streams announced by the Scottish Government, to eligible businesses in the City. Almost a third of grants are to accommodation and food services, with around a fifth to the arts and entertainment sector and around a sixth to the retail sector.

Businesses in Scotland are also under considerable cash flow pressure. The Scottish Business Monitor Survey found that 54% of

businesses in Scotland said they have enough cashflow for 'less than three months' while a further 32% said they could survive for 'four to six months'.

There are fewer start-ups. There were over a third fewer businesses start-ups in Aberdeen City during the first four months of this year compared to the corresponding period last year.

Unemployment

The Centre for Cities found that Aberdeen is ranked 4th out of 63 UK cities for share of jobs exposed to the immediate effects of Covid-19. Over 30,000 jobs are estimated to be at risk in Aberdeen.

As of the beginning of June 9.1 million employees had been furloughed in the UK and 28,000 employees in Aberdeen (a quarter of the workforce) with high furloughed sectors include accommodation and food services, hospitality, manufacturing and retail.

Oil and Gas UK estimate 30,000 jobs in the sector in the UK could be lost as a result of the coronavirus pandemic and the low oil price with around 10,000 of these in the North East. Over 3,000 job loss notifications have been posted from PACE since the crisis began, several times higher than any other local authority.

There has been an increase of over 80% in numbers on universal credit from 8,000 to over 14,500 which is around 10% of the Aberdeen working age population in May. The unemployment rate is likely to rise considerably further beyond 10%, as furlough ends and some of these people will be made redundant.



Impact on Council Services

There has been a huge rise in demand for Council services around the inability to meet rental costs, calls for financial assistance and advice, free school meal entitlement, calls to crisis support lines, educational support, homelessness and the administration of business loans and grants.

A majority of the 387 Council owned premises are closed including event venues, libraries, community centres, workshops, depots.

City Mobility

City centre footfall has fallen seven-fold from over 70,000 a day to around 10,000 a day. With the exception of residential areas and parks, which have risen by around 15%, there has also been a huge fall in city mobility with a 74% reduction in people visiting retail and recreation areas, 65% reduction in public transport, 36% reduction in workplaces.

The number of people using public transport in Britain's cities could be around a third lower than normal after the end of the coronavirus lockdown so accessibility and travel could be a crucial component of any economic recovery.

Conclusion

In summary, there has been a huge fall in economic output in Aberdeen and a huge rise in unemployment and the demand for council services. Upward pressure on unemployment will likely continue once furlough ends and many businesses are at risk of going under particularly in the sectors most affected by the crisis.

Disproportionate economic impacts are also expected on young people, women, ethnic minorities, low earners and disabled people due to the sector they work in shut down, their caring responsibilities, their ability to work at home and their relatively low income increasing their vulnerability to income decline.

Approach

Since March 2020, and the lockdown measures were introduced, the immediate effects on business, people and place have been monitored to understand the overall scale of impact on Aberdeen. Not all data is immediately available and so analysis has relied on timely economic data that is available, feedback from business groups, and the Council's own management information on demand for its services. These data were used to inform the shape of a short term rescue response and immediate priorities in the short term, and as the lockdown measures ease.

A series of workshops and consultations were held under the themes of 'Business', 'People' and 'Place' internally with officers from across Council service areas and clusters. For each theme, a series of rescue action plans were developed. These proposals were then discussed with external partners and stakeholders so that the Plan reflects not just the Council's proposed response, but also activities that will be delivered by other organisations. These included, VisitAberdeenshire, Aberdeen Inspired, Federation for Small Business (FSB), Aberdeen & Grampian Chamber of Commerce (AGCC), Skills Development Scotland (SDS), Aberdeen Council for Voluntary Organisations (ACVO), Business Gateway and North East of Scotland College (NESCol).

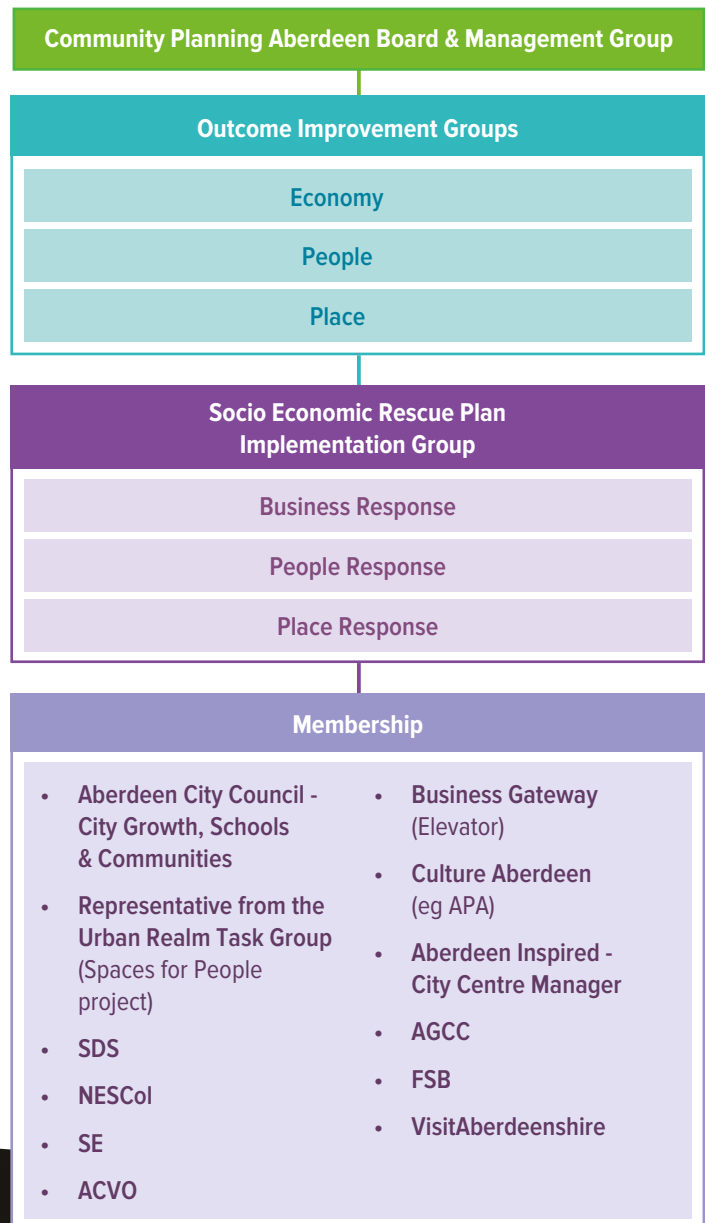
Going beyond the 2020/2021 life of this Plan, there will be a shift in focus towards medium and longer term recovery actions, and, for Aberdeen, continuing to make the case for investment in a 'green recovery' as highlighted in the Strategic Infrastructure Plan – Energy Transition. For the city region, investing in areas of opportunity such as the oil and gas sector, that in turn will be the foundation for energy and renewables investment, will be an important part of the economic recovery plans to support the Regional Economic Strategy.

Governance

The Plan is an immediate and dynamic response to the impact of Covid19 and the coinciding decrease in oil and gas prices. It aligns to the Local Outcome Improvement Plan (LOIP) strategic themes of Economy, People, Place. It is therefore proposed that scrutiny and oversight of the implementation of the Plan is done through the Community Planning Aberdeen (CPA) Board.

The CPA Outcome Improvement Groups provide an established structure to drive delivery, while many of the actions may be delivered by members of Aberdeen Prospers, Integrated Children's Services, Resilient Included, Supported Group or the Sustainable City Group. However delivery will need to have input from wider stakeholders that are not currently represented within these groups. In response, a 'short life' working group (the Socio-Economic Rescue Plan Implementation Group) is proposed to be formed from within organisations already on Aberdeen Prospers, augmented by representatives from the business groups in the city to drive delivery.

Figure 1: Socio Economic Rescue Plan - Governance Arrangements



Business Theme - Rescue Plan ACTIONS 2020/21

Scottish Government Route Map - Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1. General Response								
1.1 Covid-19 Business Loans Programme		✓			City Growth	Working capital loans to business to support 'trading out' of current crisis	Repurpose Business Loans Scotland – none for Council	Scottish Government BLS Business Gateway Scottish National Investment Bank
1.2 Aberdeen City Council Business Charter		✓			City Growth	Supportive business environment for companies in the city	None – staff time	ACC Chief Officers delivering business facing services Business Gateway FSB
1.3 Planning, consenting and licensing systems to support business response/ diversification – eg temporary relaxation of planning controls – temporary uses eg surplus car parks or units into social spaces			✓		Governance Strategic Place Planning	Getting people back into work Support initiatives around recouping lost revenues within these key sectors and adapting to physical distancing rules and Spaces for People project	None	Business Gateway Aberdeen Inspired Traders Groups

Scottish Government Route Map - Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1.4 'Shop, Visit, Eat Local' – consider loyalty card scheme/ app			✓		VisitAberdeenshire	Enhanced and sustained spend in local hospitality, tourism, and retail Marketing Strategy and communications plan - incl. adverts on social media, PR, media partnership with local media outlet to extend reach. Content to include city initiatives, blogs from local people, businesses and celebrity. Promote and encourage local products and staycations.	None	Aberdeen Inspired – Heart of the City City Growth AGCC
1.5 Tourism Business Recovery Programme			✓		Scottish Enterprise Business Gateway	A tiered approach. In-depth business programme for small numbers that achieves tangible outcomes; one-to-one product development advice; to one-to-many workshops; industry network building and community engagement.	None	VisitAberdeenshire VisitScotland
1.6 Business Gateway Recovery Programme		✓			Business Gateway	'SME Redundancy to Recovery Programme' of 121 business advice - Sales & Supplier Recovery, Continuity Planning, Digital, Leadership, H&S & Risk assessment and HR	None	City Growth AGCC Scottish Enterprise

Scottish Government Route Map - Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1.7 Business Resilience Group Invest Aberdeen Advisory Board	✓				City Growth	Coordination between public and private sectors in terms of Covid-19 response and post lockdown Oversight by industry and investors of the In Invest Aberdeen Business Plan	None – staff time	AGCC, FSB, Aberdeenshire Council, ONE, OGUK, SE, SDS, Business Gateway/ Elevator Industry reps – property, banks, retail
1.8 Positive Procurement Programme		✓			Commercial & Procurement Services	Strengthening local supply chains and contributing towards local business growth. Provide more access to contracts for smaller businesses through lots. Engage local suppliers, SMEs, Voluntary Sector, Social Enterprises early on commissioning needs. Security of jobs, job creation, development of community benefits and social value outcomes through contracts.	None	City Growth AGCC – Buy North East Federation of Small Businesses Business Gateway (SME events) ACVO Social Enterprises
1.9 ACC Key Account Management				✓	City Growth	Regular engagement with local businesses by ECMT Relationship management with local business community and key employers	None	Chief Officers Key employers
2. Tourism, Leisure, Hospitality								
2.1 Extend planning rules for restaurants to keep up deliveries		✓			Strategic Place Planning	Flexibility of regulatory systems to accommodate physical distancing Maintain revenue stream for businesses in lockdown transition period	None	Governance City Growth Aberdeen Inspired Grampian Food Forum

Scottish Government Route Map - Implementation Phase									
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders	
2.2 Waive policy street occupation consents (eg on-street seating for cafes and bars, beer gardens and similar to accommodate physical distancing); consider 'nighttime economy zones' – eg Quad, Aberdeen Art Gallery			✓		Strategic Place Planning	Flexibility of regulatory systems to accommodate physical distancing rules and Spaces for People project Open Air, Pop up activity to mitigate concerns on social distancing	None	Governance City Growth Aberdeen Inspired	
2.3 Creative Business Resilience Support - Outdoor exhibitions/ drive in events/ shows (City Centre / Neighbourhoods / Beachfront / Parks) that can provide social distancing				✓	Culture Aberdeen	Preparing creative/cultural businesses for post Covid-19 environment Building balance of content for digital and physical experiences.	None	City Growth Business Gateway (eg Digital for Creatives programmes) and work with North East Open Studios	
2.4 Information, Advice & Guidance on physical distancing for tourism sector		✓			Environmental Health and Trading Standards	Specifically raised by businesses in response to VA survey	None	VisitAberdeenshire Business Gateway (food and drink clients)	

Scottish Government Route Map - Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
2.5 Information, Advice & Guidance on physical distancing for tourism sector		✓			Environmental Health and Trading Standards	Business Awareness on details – embed in FAQ	Business Awareness on details Business Support	City Growth – Galleries, Museums, City events Digital Aberdeen Inspired
2.6 Pilot temporary green spaces/ markets – Pop Up				✓	Aberdeen Inspired	Spread city centre occupancy across city centre, repurposing currently ‘dead spaces’ Explore/pilot other models –rooftop gardens, community gardens/urban growing projects (LOIP alignment) Market space option – where business physical premises are too restrictive reopening, a market /collection point could be an alternative	To be confirmed by AI	Culture Aberdeen City Events VisitAberdeenshire Grampian Food Forum
3. Job Retention/ Creation								
3.1 City Centre Apprentice Scheme – Assess feasibility to reduce business rates as incentives for businesses retaining employees/ taking on trainees in city centre sectors – retail, tourism, hospitality			✓		Finance	Support business growth Skills and training and improved employability	Will be estimated as part of feasibility	City Growth SDS NESCoI

Scottish Government Route Map - Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
3.2 Grey Matters entrepreneurial training scheme for redundant executives		✓			Elevator	Supporting business start-up rates	Business Gateway contract	City Growth Scottish Enterprise
3.3 Local Export Partnership			✓		AGCC	Supporting the resilience of existing exporters given uncertainty around business continuity Supporting and sustaining £15bn of annual export value	Scottish Government	City Growth Scottish Enterprise Scottish Government
3.4 Elevator Centre for Entrepreneurship	✓				Elevator	Designated digital demonstration centre providing 'digitalboost' training and 121 support for businesses Responding to anticipated increase in demand as a result of Covid-19	None – may need to align Business Gateway contract	Business Gateway ONE Codebase
3.5 Hospitality Apprenticeship North-East scheme	✓				ONE	Job creation in hospitality centre	None	SDS Hotels Association

People Theme - Rescue Plan ACTIONS 2020/21

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1. Supporting Young People into Positive Destinations								
1.1 Positive Destination Planning Sessions	✓				City Growth SDS	Data Hub of young people to destinations Employability of school leavers. Early identification of and support put in place for those at risk of leaving school without a positive destination.	None – staff time	ACC Schools, SDS, DYW-NE City Growth
1.2 Tailored ACC & Scottish Children's Reporter Administration Internship for care experienced young people (LOIP Project – Priority Groups into Public Sector Jobs)				✓	People & Organisation City Growth	Good work experience CV improvement References Potential for some qualifications	None – staff time May be costs if accredited courses incorporated, however this may be at least partly met through No One Left Behind funding	City Growth, ACC Chief Officers, SDS, SCRA, ACHSCP, Community Planning Aberdeen, the Virtual headteacher, training providers NESCoI
1.3 Guaranteed job interview for ACC Internships for Care Experienced Children (LOIP - Project Priority Groups into Public Sector Jobs) where jobs are available	✓				People & Organisation City Growth	Potential work experience; Feedback;	None – staff time	ACC Chief Officers, ACHSCP, Community Planning Aberdeen
1.4 Skills 4.0 – Review emphasis based on employability pipeline			✓		SDS NESCoI	Shared understanding of skills required for local economy	None - staff time Potential for SDS Digital Skills Fund	SDS, DYW-NE Schools

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1.5 Develop and pilot an accredited course for young parents to aid them back into education or employment using Google classroom as an online means of supporting pupils (LOIP Project – Young Women into Jobs)				✓	Community Planning NESCoI	Skills and training outcomes Employability	Potential for SDS Digital Skills fund	City Growth – Employability NESCoI SDS
1.6 Accelerate the Re-Boot programme - targeted at supporting winter leavers who are disengaging with education in the months prior to them leaving school.		✓			Education Aberdeen Foyer	Improved positive destinations	National Lottery funding secured	ACC, Aberdeen Foyer, Third sector training providers SDS
1.7 Session with DYW-NE to explore how opportunities to bed emerging industries and skills into education system		✓			DYW-NE Education	Identification of potential career routes for young people, post-Covid.	None – staff time	ACC Schools, SDS, DYW NESCoI Universities City Growth SDS

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
2. Community Spaces								
2.1 Maximise Hubs in three priority areas Dee–Tulloch Community Wing, Don – Tillydrone Community Hub, West – Cummings Park Community Centre, using schools or community facilities as navigation of the benefits system.		✓			Children and Family Services	Wrap around eg financial resilience, positive mental health and employability and extending support to families Regular ‘case conferencing’	If capital cost, potential through Regeneration Capital Grant Fund. If revenue – possible via National Lottery.	City Growth Employability; DWP; Financial Inclusion Team, social work, CAB, CFINE, health service, support agencies, SDS, NESCol
2.2 Homelessness presentations and No One Left Behind – employability wrap around			✓		Communities City Growth	Wrap around/ tailored approach to overcome personal challenges Improved employment prospects/ securing work and able to maintain tenancies	Realign No One Left Behind funding (SG approval) ESF	City Growth – No One Left Behind Housing, social work, FIT, health services, Cyrenians/Shelter,
3. Job Retention/ Creation								
3.1 City Centre Apprentice Scheme – Assess feasibility to waive/ reduce business rates as incentives for businesses taking on trainees in city centre sectors – retail, tourism, hospitality <i>See Business Ref 3.1</i>			✓		Finance SDS	Support business growth Skills and training and improved employability	Will be estimated as part of feasibility	City Growth SDS NESCol DYW-NE

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
3.2 Employability schemes for office-based occupations being displaced			✓		SDS	Job creation, skills development, skilled workforce with transferable skills	None – staffing Possible SDS	City Growth, PACE, DWP, AGCC, Scot Gov, UK Gov – Public Sector partners NESCol
3.3 Protocol on all capital projects and City Region Deal to create/ secure jobs and apprenticeships.	✓				Capital Procurement Services	Skills/ Training outcomes Community Benefits needs realised	None	ACC City Growth Aberdeen City Region Deal – BioHub, OGTC and Food Hub) SDS NESTRANS
3.4 Work with CityFibre to capitalise on any potential job creation and training schemes resulting from its operations in the Aberdeen City Region, and on corporate social responsibility activities.		✓			City Growth	Job creation Skills development Targeted CSR activity to support socio-economic recovery Opportunity for digital sector to enable new ways of working in long-term	Staff time	City Fibre DWP SDS Employability Training Providers Forum Community Planning Partnership
4. Workforce Development								
4.1 Energy Transition Skills Academy		✓	✓		NESCol	Ensuring local people gaining skills around new opportunities in delivery of Net Zero Vision	Possibly ESF employability (see 5.1).	ACC Schools, City Growth Centre for Energy Transition (UoA); ONE, SDS, OGTC, DWP
4.2 Employment mentoring for adults – Career Ready model (prob unpaid to avoid impact on benefits)				✓	People & Organisation City Growth	Boost employment prospects	Staff time	SDS, DWP, AGCC, public sector partners, Aberdeen University ACVO

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
4.3 Adult volunteering scheme, enabling a whole system approach to volunteering to support people in need		✓	✓		ACVO	Boost employment prospects and tackle physical and mental health issues associated with unemployment. Support for people in need. Kinder communities	Capitalise on Covid community mobilisation, deliver service at minimal cost	ACVO/SCVO, GCAH, community orgs Employability and Skills team ACC City Events (Events 365)
4.4 Campaign to encourage hospitality workers to move into care sector, alongside upskilling provision		✓			SDS DWP Comms	Contribute to addressing care sector jobs People in work, transferrable skills recognized	Staff time, NOLB/PESF funds for upskilling eligible candidates. Potential for DWP funds for training. Seek to avoid costs through media campaign rather than paid-for activity.	Bon Accord Care, ACHSCP, NHS Grampian, Scot Gov, NESCoI, Aberdeen Employability Training Providers' Forum
4.5 Careers in Aberdeen Public Sector - Upskill staff to enable progression across public sector as vacancies arise, opening entry level jobs				✓	City Growth People and Organisation	Skilled workforce, right people in right jobs, employee retention/loyalty, opportunities	Parental Employability Support Fund can be used for this. Shared Workforce Development Officer with Aberdeenshire Council	Aberdeenshire Council, other public sector orgs – eg NHS, ACHSCP, Bon Accord Care, Sport Aberdeen, SDS, Police Scotland, Fire etc

Scottish Government Route Map – Implementation Phase

Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
4.6 Digital skills challenge – Speak to industry to consider a pilot			✓		Customer	<p>Citizens with digital skills, access and ability to apply for jobs online, carry out digital roles in workplace, apply for and maintain benefits claims.</p> <p>Understanding of and ability to respond to changes in demand for and supply of labour in digital sector.</p> <p>Opportunity for digital sector to enable new ways of working in long-term.</p> <p>Reduced economic and social impact of poor connectivity.</p>	<p>Potential for Connecting Scotland monies.</p> <p>Need for devices, broadband/data costs.</p> <p>Corporate Social Responsibility</p> <p>Appeal for disused business kit</p> <p>SDS – online digital courses and skills funding</p>	<p>ACC Community Planning</p> <p>City Fibre/ Vodafone or other ISPs</p> <p>Business – AGCC</p> <p>SDS</p> <p>NESCoI</p>
4.7 Creation of local online jobs portal	✓				City Growth Aberdeenshire Council	<p>Access to jobs at all levels for city region residents, with links to employability and application support.</p> <p>Free promotion of jobs for businesses, with application support provided to applicants.</p> <p>Links people with employability teams and funded programmes.</p>	<p>None other than staff at this stage – Hanlon is providing free service. Potential for cost in future years, but split with Aberdeenshire Council and could be met via NOLB/PESF/ ESF streams</p>	<p>ACC</p> <p>Aberdeenshire Council</p> <p>Training Providers</p> <p>Forums</p> <p>AGCC</p>

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
4.8 Joint promotional campaign about learning opportunities		✓			NESCol	Joined-up approach to ensure agreed collective messaging about learning and training opportunities is promoted. Access to education. Skilled workforce.	None	ACC SDS Schools NESCol University of Aberdeen RGU Business Gateway Aberdeenshire Council Aberdeen Employability Training Providers Forum
4.9 Make the case for the need for additional funding for employability support for Aberdeen from the Scottish Government reflecting combined economic impact of Covid-19 and the oil and gas downturn on jobs.		✓			City Growth	Availability of funding to enable employability support to increased numbers of people in need of it	Staff time	Scottish Government Aberdeen City Council

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
5. Wellbeing Support								
5.1 Secure and use ESF Employability and Poverty and Social Inclusion funds		✓			City Growth	Funding secured to deliver early stage engagement, financial and employability support. Skilled workforce	Need for match-funding, potentially could be partially realised through staff costs and NOLB/ PESF funds	ACC, Scottish Government, European Commission
5.2 Hardship fund managed by Lord Provost's Charitable Trust. https://www.aberdeencovid19.org/	✓				Communities	Charities providing support to individuals and communities in need have immediate access to funds to do so.	£189,921 at the time of writing. Fundraising ongoing.	Third Sector Lord Provost's Charitable Trust Seven Incorporated Trades, Hampton Associates
5.3 Partnership between Community Planning Aberdeen and Business in the Community to align corporate social responsibility to areas of need	✓				Community Planning	Building on work initiated before the pandemic to align support from responsible businesses across Aberdeen to LOIP/ areas of need	Minimal (costs relate to staff time and future engagement events)	AGCC Community Planning Aberdeen Business in the Community Aberdeen member organisations (TBC) Individual partner organisations (e.g. Shell)
5.4 Process for providing food to people in food insecurity through CFINE and advice delivered on free school meals	✓				Communities	Supports LOIP Stretch Outcome that no one will go without food due to poverty	Zero External funding team to support organisations to access funds for this activity	CFINE ACC

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
5.5 Crisis Line/ Single Access Point for Vulnerable People in need	✓				Customer	Single access point for people vulnerable to harm as a result of Covid19 Emotional support	A proportion of the cost would come from HRA / IJB.	ACC/ ACHSCP
5.6 Roll-out of Mental Health First Aider scheme across public sector family, ALEOs and contractors. Add it to contract/tendering requirements so businesses benefiting from public sector money have to have something similar in place.			✓		People & Organisation	Emotional support for people at risk of self-harm	Staff time to identify organisations and support them to secure funding to deliver. Flexible Workforce Fund is currently used by ACC.	Public Sector organisations ALEOs Procurement service CPP ACHSCP
5.7 Introduce training for all front-facing staff/all staff on self-harm/suicide indicators and steps to take to protect people.			✓		People & Organisation	Early identification of potential harm to individuals Prevention of harm to individuals	Staff time to identify organisations and support them to secure funding to deliver.	ACC Customer Trades Unions

Scottish Government Route Map – Implementation Phase

Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
5.8 Develop suite of suicide prevention measures to include: development and roll-out of suicide prevention app across NE councils; creation of suicide prevention team across three NE councils; creation of Lived Experience network or panel which influences suicide prevention activity, programmes and policy work and which supports, upskills and engages meaningfully and regularly with panel members; and increased promotion of availability of mental health support for adults.		✓			Communities Aberdeenshire Council Moray Council	<p>Range of suicide prevention activities carried out across NE. Reduction in number of suicides.</p> <p>Lived experience is part of thinking and development of suicide prevention and self-harm activity Emotional support for people at risk of self-harm as a result of ongoing/new mental health issues linked to Covid, unemployment, financial woes, etc</p>	£88,000 per annum, split across the three councils	ACC NHSG ACHSCP Police Scotland Moray Council Aberdeenshire Council



Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
5.9 Increased support for victims of domestic abuse, improved and quicker access to counselling services		✓			Communities	Reduction of harm to adults and children. Reduction in no, of domestic abuse incidents. Better reporting of incidents and better outcomes for victims.	Pathways has secured some funding for counselling.	City Growth – External Funding Housing, AHSCP, Children's Social Work Police Scotland NHS Grampian Pathways Cyrenians Grampian Women's Aid
5.10 Restructuring of individual debt to council, including housing, council tax and pre-existing penalty charge notices to reflect ability to pay post-Covid impact – but kept under review to reflect potential positive changes in individual's financial situation.		✓			Communities	Citizens able to pay debt in manageable amounts, reduced impact on mental health, reduced poverty, reduced reliance on high-interest loans.	Staff time	Governance Customer Finance Financial Inclusion Team
5.11 Instigate a Benefits Awareness Take Up Campaign, couple with increased promotion of/access to debt management support and counsellors		✓			CFINE	Citizens accessing all of the benefits they are entitled to, reduced poverty, reduced debt levels, reduced reliance on high-interest loans, reduced impact of debt on mental health.	Potential for PSI funds, lottery or other external funding stream	ACVO Third Sector DWP PACE ACC Communities CAB

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Scottish Government Route Map – Implementation Phase									
Action		One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
5.12	Creation of community food officer post to deliver the Food Growing Strategy				✓	Environmental Services	Additional resilience through local food growing schemes, access to green and open spaces, improved physical and mental health, development of skills and confidence, access to low cost food	Repurposing of Housing Revenue Account to cover staff costs	ACC – Environmental Services, Environmental Policy, Housing, Assets, CFINE.
5.13	Promotion of city’s parks and open spaces, including nature sites and routes to them, as well as activities available in them.			✓		Comms	Improved mental and physical health, increased use of open spaces, local tourism boost, may attract tourists from further afield. Promotes Aberdeen as a destination.	Staff time	Countryside Rangers Environmental Policy Team Environmental Services NESBREC NESBIP Visit Aberdeenshire Friends groups
5.14	Citizen Engagement exercise to record sights and sounds linked to city’s parks and open spaces, including nature sites to bring the outdoors indoors. Creation of ‘virtual’ tours of these spaces			✓		Comms	<p>Citizen engagement, increased sense of public ‘ownership’ of and care for public spaces. Physical and mental health benefits for ‘recorders’ alongside associated benefits for those who can’t access these areas for health or other reasons.</p> <p>Greater awareness of/improved biodiversity and improved reporting of local wildlife.</p> <p>Promotion of Aberdeen as a destination.</p>	Staff time	Countryside Rangers Environmental Policy Team Environmental Services Digital / GIS NESBREC NESBIP Visit Aberdeenshire Friends groups Aberdeen Together

Place Theme - Rescue Plan ACTIONS 2020/21

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1. Safe Zones – Social Distancing								
1.1 Creating Space to Move and Enjoy	✓	✓	✓		Strategic Place Planning	<p>Public health, Placemaking, Design</p> <p>Provide a safe operating environment and conditions for business and public spaces (parks, paths, etc.) to adapt to Covid 19</p> <p>Reduced traffic volumes; Increased air quality & health</p> <p>Use potential public art and other design led methods to provide an environment that is attractive, welcoming and engaging.</p>	<p>SUSTRANS bid</p> <p>Potential for other SG Funding (e.g. Town Centre Resilience Fund)</p> <p>Staff time</p>	<p>Capital City Growth</p> <p>Environmental Policy & Services</p> <p>NHS Grampian</p> <p>Nestrans</p> <p>VisitAberdeenshire</p> <p>Aberdeen Inspired</p> <p>Traders Associations</p> <p>Local Residents</p>
1.2 Supporting the above, waive policy street occupation consents – changes to facilitate physical distancing – see 1.4 and 2.2 Under Business Theme Plan	✓				Strategic Place Planning	<p>Flexibility of regulatory systems to accommodate physical distancing rules and Spaces for People project</p> <p>Maintain revenue stream for businesses in lockdown transition period</p>	None – staff time	<p>City Growth</p> <p>Roads</p> <p>Aberdeen Inspired</p> <p>Grampian Food Forum</p>

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1.3 Reopen Gallery as priority venue – allows socially distant visits due to capacity / one-way options			✓		City Growth	<p>Emphasise safe visits / space available / social distancing / trained & welcoming staff</p> <p>Share digital map showing route/ expected time/ "free movement" areas/strict one-way routes – helps prepare visitors (explain way in which safe occupancy figures were calculated)</p> <p>Options for limited opening hours to start with to be explored. E.g 11-4 each day.</p> <p>Queueing system on street - (consider) timed free tickets to special exhibition and/or entry to the Gallery</p> <p>Focus on family audiences - downloadable / printable family tours / resources available on our website</p> <p>Smartify family tour - Socially-distanced family activities in the Cowdray Hall</p>	<p>No increase in staff costs – reallocated staff from other areas of service if required</p> <p>Expanding +music/ Smartify offer – costs tbc</p>	Corporate Landlord Elior – Catering Commercial sponsors and funders

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
1.4 Review AAGM Estate – potential closure of Tollbooth; Reduced Maritime Museum; close Treasure Hub for General Tours		✓			City Growth	Resolution of small spaces and tourism Reduced opening/ private pre-sales Exclusive pre bookings	Impact on income generation	Visit Aberdeenshire Aberdeen Inspired
1.5 Update Aberdeen Event Guide on best practice		✓			City Growth	Manage and control external event bookings in order to ensure that there is a balance of the City Centre returning to businesses as (Almost) usual whilst the event industry looks to recover. Events delivered in-line with best practice around social distancing and hygiene factors to ensure public confidence.	Within existing resource	Aberdeen Safety Advisory Group Events365 Group
1.6 Review management and maintenance of green/ open spaces for social distancing, wildlife & costs (review grass cutting regimes / tree planting / biodiversity / etc.)			✓		Environmental Services	Protect / improve physical & mental health with safer access to outdoors and connection to nature Increase wildlife Reduced costs of management	Cost savings through reduced maintenance	Assets North East Scotland Biodiversity Partnership

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
2. Transport								
2.1 Bike Hire Scheme				✓	Strategic Place Planning	Health Benefits Lower emissions higher air quality Encourage use of green transport. Allow access to active travel opportunities for all our citizens	Transport Scotland Ebike fund	VisitAberdeenshire Aberdeen Inspired
2.2 Tourism Car Parking Ticket – new product to support domestic tourism and hotels			✓		VisitAberdeenshire	Capitalise on likely mode of travel for inbound tourists	Impact on income generation to be assessed	Operations to produce Aberdeen Inspired
2.3 Additional Cycle Parking / hubs				✓	Strategic Place Planning	Encourage active travel into the city centre and to key locations 10 locations have been identified	Budget amendment Civitas PORTIS waiting approval from EU Commission Project Officer to implement	VisitAberdeenshire Aberdeen Inspired
2.4 Smart Journey Planning Tool			✓		Strategic Place Planning	Can investigate gamification which in turn can potentially encourage purchase of local food and beverages, as well as advertisement of local events. Investigate inclusion of digital trails to encourage journeys to city centre and local shopping. (Would require additional budget to implement) Longer-term development of connected vehicles and Mobility as a Service (MaaS) which could allow purchase of ticketing through app and encourage multi-modal journeys.	Budget from Civitas PORTIS to develop app however any additional features or functionalities will require additional budget	City Growth Co Design Users VisitAberdeenshire

Scottish Government Route Map – Implementation Phase								
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
3. Shop, Visit, Eat Local								
3.1 Campaign to maximise opportunities from local market – Aberdeen as a safe destination			✓		VisitAberdeenshire	Promotion of local creative practitioners – eg creative space for artists; Buy AAGM and local independent produce using mobile device & pick up at Art Gallery shop Drive footfall to gallery and establish as hub for independent arts community Increased footfall and dwell time in city centre Physical distancing compliant product development – Marketing campaign highlighting how to spend a day <u>safely</u> in Aberdeen	See Business Theme Actions	City Growth Aberdeen Inspired Culture Aberdeen VisitScotland FSB Aberdeen Hotels Association Aberdeen Journals/ Absolutely
3.2 Conversion of Digital uptake into footfall at the Art Gallery – streaming services eg Cowdray Hall				✓	City Growth	Promotional Visits	Within HLF support	ACC Digital VisitAberdeenshire VisitScotland Culture Aberdeen
3.3 Gallery retail space expanded (sacrifice collection display space) – managed inhouse			✓		City Growth	Shop local Gallery visits Link to 4.2 below	Within existing AAGM budget	Culture Aberdeen Creative producers Lottery Funding

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Scottish Government Route Map – Implementation Phase									
Action		One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders
3.4	Develop digital City Centre & Open Space Tours – eg Nuart, heritage walking tours, coast & country, talking statues (convert offer planned for guided walks to digital offer)				✓	VisitAberdeenshire	Promotional Footfall to different city centre precincts	None	Aberdeen Inspired City Growth – Art Gallery
4, Economic Strategy, Net Zero Vision, City Centre Masterplan – Leading to Recovery phases									
4.1	Net Zero Vision & Strategic Infrastructure Plan – Governance		✓			City Growth	Lobby and promote the Vision and the ambition of the city ‘as one’ to the UK Government and the Scottish Government, making clear the scope and scale of the transition opportunity in Aberdeen and its contribution to UK and Scottish climate change targets.	None	Net Zero Vision Board members
4.2	Scotland's Energy Transition Zone Business Case – including the ETZ Training & Jobs Plan	✓				City Growth	Business case for phase 1 of ETZ	Within existing resources	Torry Locality Planning & Lochside Academy NESCoI, SDS, ONE
4.3	H2 Aberdeen Business Case		✓			City Growth	Business case for H2 Hub and Bus Projects	Revenue budget/ SG funding	Scottish Enterprise Scottish Government Private sector
4.4	Review the pilot project on City Centre Living and the affordable housing waiver.			✓		Strategic Place Planning	Increase in city centre living opportunities and increased city centre population to support activity and retail.	Staff time	Strategic Place Planning Developer industry

Scottish Government Route Map – Implementation Phase									
Action	One	Two	Three	Four	Lead	Outcome	Financial Implications	Stakeholders	
4.5 Events 365 / AAGM Exhibition Programme – spread out of events – curation of events & exhibitions to different zones of the city, including open spaces				✓	City Growth	Manage and control external event bookings in order to ensure that there is a balance of the City Centre returning to businesses as (Almost) usual whilst the event industry looks to recover.	None	Aberdeen Safety Advisory Group	



Community Planning Aberdeen

Progress Report	Alignment of Private Sector Corporate Social Responsibility with Aberdeen City Local Outcome Improvement Plan
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Michelle Cochlan, Community Planning Manager
Date of Report	29 July 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

This report advises of the publication and launch of a corporate social responsibility platform for businesses on the Partnership's website following approval of the CPA Board on 1 July 2020.

Summary of Key Information

1 BACKGROUND

- 1.1 Over the course of 2019/20, discussions have taken place between Community Planning Aberdeen, Business Leaders across the City, and colleagues from Business in the Community (BITC) about how we can better connect the private sector's corporate social responsibility (CSR) agenda with the shared priorities set out in the City's Local Outcome Improvement Plan.
- 1.2 Two Business Breakfasts and a CSR Conference held by CNOOC International last year provided the ideal opportunity to hear from and engage with a wide range of businesses across the City, as well as partners in the third sector. It is clear that the environment that businesses are operating within could hardly be more uncertain. From the Covid-19 pandemic, transition to net zero, investor pressure on social license to operate, to future workforce. Leaders are increasingly expected to respond to a myriad of priorities which might previously have been seen as non-core. Responsible business is fast moving mainstream.
- 1.3 We are fortunate that Aberdeen has an engaged business community who are proud of our city and already routinely support a wide variety of causes across Aberdeen. However, there is an opportunity for the business community to contribute corporate social responsibility efforts towards lasting, transformational change by working with Community Planning Aberdeen to deliver the City's Local Outcome Improvement Plan (LOIP). No single organisation has the solution to the challenges that many in our society face. It is by working together - public, private, and voluntary sector - that we will harness the power of the collective and deliver something truly remarkable.

2 CORPORATE SOCIAL RESPONSIBILITY PLATFORM

- 2.1 In partnership with Business in the Community (BITC), we are reaching out to responsible businesses across Aberdeen who share our aspirations for better outcomes for people, families and communities, to join us in our mission. One of the barriers to engagement identified by the business sector is not being sure about the needs of the City or how to get involved. Therefore, we have developed an online Corporate Social Responsibility (CSR) platform for businesses across Aberdeen where they can learn more about how they can get involved in the Partnership and contribute to societal change.
- 2.2 The platform is accessible through the Partnership's website at www.communityplanningaberdeen.org.uk/business and provides information on how business partners can support the City during the immediate Covid-19 crisis, as well as in the longer term through their contribution to the Local Outcome Improvement Plan. Businesses are presented with what is essentially a menu of opportunities to support current improvement activity, as well as the chance to engage in more strategic level discussions with Community Planning Partners as members of improvement teams or Outcome Improvement Groups.
- 2.3 The platform also promotes the benefits to businesses of working in partnership with Community Planning Aberdeen, which includes making a difference, access to partner expertise e.g. improvement tools and healthy working advice, and recognition for helping make Aberdeen a place where all people can prosper.
- 2.4 Following the approval of the CPA Board on 1 July 2020, the CSR platform was published on the Partnership's website for immediate testing with businesses.

NEXT STEPS

- 3.1 A communications plan will be prepared to ensure a broad reach, including an online launch event for businesses across the City.

Recommendations for Action

It is recommended that members of the CPA Management Group:

- i) Note the publication of the Corporate Social Responsibility platform for businesses on Community Planning Aberdeen's website; and
- ii) Note that a communications plan will be prepared to launch the website. This will include plans to hold an online CSR event for businesses.

Opportunities and Risks

The development of the CSR platform comes at a critical time for Aberdeen, when the City is reeling from the consequences of the Covid-19 pandemic. Working hand in hand with the business sector, and other partners, now and in the longer term, offers the best chance of recovering from the crisis as quickly as possible. Responsible businesses understand that the current devastation has the greatest impact on the most vulnerable in society and by working with Community Planning Aberdeen they can make a real difference to these people's lives.

Consultation

CPA Board (February 2020)
CPA Management Group (January 2020)
CPA Outcome Improvement Groups
CPA Lead Contacts
Business in the Community (BITC)

Background Papers

[Local Outcome Improvement Plan 2016-2026 \(Refreshed 26 February 2019\)](#)

[CPA Improvement Programme 2019-21](#)

[CPA Live Improvement Project Charters and Progress Updates](#)

Contact details:

Name	Michelle Cochlan
Title	Community Planning Manager
Email Address	mcochlan@aberdeencity.gov.uk

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Community Planning Aberdeen

Progress Report	Aberdeen Outcomes Framework
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Michelle Cochlan, Community Planning Manager
Date of Report	29 July 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

This report advises of the publication and launch of the Aberdeen Outcomes Framework as approved by the CPA Board on 1 July 2020.

Summary of Key Information

1. BACKGROUND

- 1.1 Quality data, intelligence and research is essential in underpinning the planning and delivery of partnership priorities and improvements. The [Population Needs Assessment](#) brought together data and information from multiple sources and agencies to provide a data led basis for prioritisation through the Local Outcome Improvement Plan (LOIP). It was recognised, however, that there were further opportunities and requirements to improve the use of data, intelligence and research to support the implementation of improvement projects, as well as reviewing and refreshing the LOIP on an ongoing basis. It is clear that single agency data and intelligence contains limited information, however when combined, can give a more reliable and actionable picture of the community and its needs. With that in mind, the LOIP includes a commitment to building shared intelligence.

2 ABERDEEN OUTCOMES FRAMEWORK

- 2.1 The Aberdeen Outcomes Framework is one of a number of initiatives being progressed to try to realise a move towards increasingly shared intelligence. Discussions were held between Aberdeen City Council's Business Intelligence Unit and NHS Grampian's Health Intelligence Team and it was agreed that Aberdeen City Council would build the Framework, initially. The CPA Board viewed a demonstration of a prototype Aberdeen Outcomes Framework at their meeting 26 February 2020. Engagement and workshops held with all partners have led to the current model.

2.2	<p>The Outcome Framework builds on the Population Needs Assessment by bringing together:-</p> <ul style="list-style-type: none"> • Data sources used by the PNA – and keeping these up to date and set in the context of comparative data (both benchmarking and trends) • The key measures identified in the LOIP • Additional supporting measures from, both multi-agency and single agency. Currently ACC has included its own single agency corporate measures, where relevant. Other partners will be invited to do likewise. • The CPA improvement activity which is supporting those key measures • External (to CPA) sources of data, intelligence and analysis to supplement our own • Sources of relevant research.
2.3	<p>The Framework is accessible through the Partnership's website www.communityplanningaberdeen.org.uk/outcomesframework and provides a holistic view of performance across the Community Planning Partnership in the achievement of the 15 stretch outcomes. It will enable partners to scrutinise and make a judgement about whether we are improving outcomes by looking at a range of key indicators from the LOIP, PNA and other relevant Partner and National Indicators. This will enable us to understand whether we are delivering on the improvement aims as set out within our respective strategic plans, and the impact that this is having on broader outcomes. It will also allow the Partnership to identify any emerging issues it needs to respond to which are not addressed by current strategy.</p>
2.4	<p>The Aberdeen Outcomes Framework will remain a living data platform, updated as data, intelligence, analysis and research becomes available.</p>
2.5	<p>Following approval from the CPA Board on 1 July 2020, the Aberdeen Outcomes Framework was published on the Partnership's website for immediate testing with staff and other visitors to the page.</p>
2.6	<p>Further conversations are ongoing on how the Framework can be supported by all partners as it develops and is embedded.</p>

Recommendations for Action

It is recommended that members of the CPA Management Group:

- i) note the publication of the Aberdeen Outcomes Framework on Community Planning Aberdeen's website; and
- ii) request partners to engage in discussions about how the Framework can be supported by all partners as it develops and is embedded.

Opportunities and Risks

The Aberdeen Outcomes Framework is one step further towards a shared intelligence model for the Community Planning Partnership. At the core of this is the integration of data from multiple systems selected according to the challenge we are trying to address. This enables us to develop the 'infrastructure' through which the development and

delivery of defined data and intelligence “products and tools” can be created (e.g. data visualisation dashboards, an alert system and artificial intelligence). The aim is to create an infrastructure and way of working which is scalable and sustainable and can be applied to an expanding number of projects.

Consultation

CPA Board (February 2020)
CPA Management Group (January 2020)
CPA Outcome Improvement Groups
CPA Lead Contacts
Jillian Evans, Head of Health Intelligence, NHS
Martin Murchie, Chief Officer, ACC

Background Papers

[Local Outcome Improvement Plan 2016-2026 \(Refreshed 26 February 2019\)](#)

[CPA Improvement Programme 2019-21](#)

[CPA Live Improvement Project Charters and Progress Updates](#)

Contact details:

Name	Michelle Cochlan
Title	Community Planning Manager
Email Address	mcochlan@aberdeencity.gov.uk

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Community Planning Aberdeen

Progress Report	Revised CPA Improvement Programme 2019-21
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Allison Swanson, Improvement Programme Manager
Date of Report	20 July 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

This report presents the refreshed Community Planning Aberdeen Improvement Programme 2019-21 reviewed to reflect the impact of covid-19 on the delivery of the 120 improvement aims. The refreshed programme (1) sets out revised timescales for initiation of the improvement projects included within the Local Outcome Improvement Plan 2016-26 which have yet to be considered by the CPA Board; (2) proposes dates for restarting existing live projects; and (3) identifies the linkages between the improvement projects and the actions in the Socio Economic Rescue Plan.

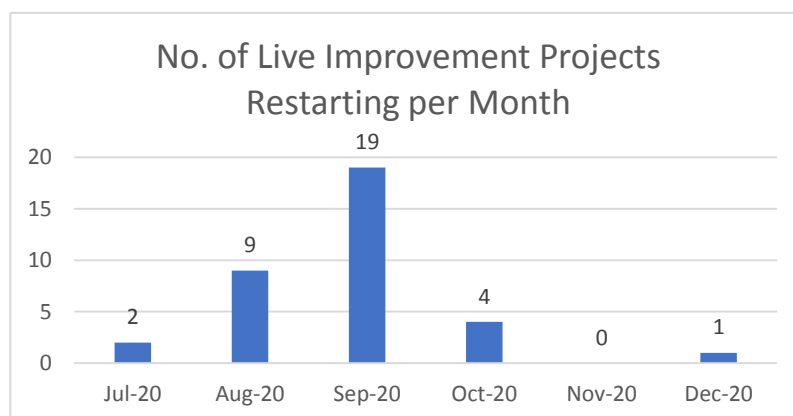
Summary of Key Information

1 BACKGROUND

- 1.1 The refreshed [Aberdeen City Local Outcome Improvement Plan](#) (LOIP) was approved by Community Planning Aberdeen Board on 26 Feb 2019. It introduces 15 Stretch Outcomes to be delivered by 2026 and 120 shorter term improvement project aims which will initiated over 2019 to 2021.
- 1.2 The [CPA Improvement Programme 2019-21 was](#) approved by the Board on 1 May 2019 and set out the timescales for initiation of all 120 improvement projects included within the Local Outcome Improvement Plan (LOIP) 2016-26 over three years up until 2021, at the end of which time LOIP will be reviewed.
- 1.3 From 16 March 2019 progress with the CPA's [improvement projects](#) has been impacted by Covid-19, with the majority (35 out of 53) of the approved projects having been on hold since that time. As such, each of the Outcome Improvement Groups have reviewed the [CPA Improvement Programme 2019-21](#) approved by the Board on 1 May 2019 and have presented proposals for both restarting existing projects, as well as a reprioritisation of the submission of outstanding charters. This reprioritisation takes into account the direction provided by the [Socio Economic Rescue Plan](#) which was approved by the CPA Board on 1 July.

2 REVISED CPA IMPROVEMENT PROGRAMME 2019-21

- 2.1 The proposed revised Improvement Programme confirms restart dates for those projects delayed during Covid-19 and rescheduled dates for improvement project charters. The programme has also been updated to identify the links between the LOIP improvement projects and the actions contained in the Socio Economic Rescue Plan to ensure that the Outcome Improvement Groups and Socio Economic Rescue Plan Implementation Group are aligning efforts and that the Outcome Improvement Groups are prioritising improvement activity where those linkages exist. The rationale for reprioritisation provided by the Outcome Improvement Groups is contained at Appendix 1.
- 2.2 On the basis of the revised programme, 34 project charters are still to be submitted, of which 22 are due in December 2020, 8 in March 2021, 3 in April 2021 and 1 is still TBC. In terms of the 35 live projects that were on hold as a result of Covid-19 the following table details the proposed scheduling start up by month.



- 2.3 All of the outstanding improvement projects with links to the Socio-Economic Rescue Plan are scheduled to be submitted to the CPA Board in December 2020. All live projects with a link to actions in the Rescue Plan are proposed to have restarted by September 2020, with the exception of two, one of which will restart in October and the other in December.
- 2.4 Whilst improvement projects have been on hold in terms of reporting, it is clear that a huge amount of activity has been taking place across the Partnership in support of many of the LOIP improvement project aims. During this time teams have responded rapidly to the evolving situation, thinking on their feet and testing ideas which they believe will support and protect the welfare of our citizens. We have seen teams apply the discipline of using real time data to understand whether the changes they have made are having the impact they expected; and being responsive when they are not. Innovation often stems from a practical need and Covid-19 has required the Partnership to be agile, working in new ways and cutting through dated systems to achieve results quickly. This is a great demonstration of the spirit of improvement and what we have been trying to achieve using the Model for Improvement. We have much to gain from reflecting on how we have behaved during this time and how the drive, passion, pace and discipline of improvement we have exhibited can be carried forward into our recovery period and in the delivery of our revised improvement programme.

- 2.5 Following the reactive environment we have been working in over the last few months, the revised Improvement Programme 2019-21 provides an opportunity for us to reconnect with those improvement aims we set within the LOIP. It helps direct the Partnership's efforts back towards achieving the long term transformational changes we seek to achieve.

3 NEXT STEPS

- 3.1 Subject to the revised the CPA Improvement Programme 2019-21 being approved by the CPA Board on 16 September 2020, Outcome Improvement Groups will resume improvement activity and submission of charters and updates as per the schedule contained therein.
- 3.2. The revised CPA Improvement Programme, alongside the Socio Economic Rescue Plan, are the starting stages of the route map to the refreshed LOIP which will be presented in July 2021. The route map to the refreshed LOIP is presented at Appendix 2 and a report on the process for refreshing the LOIP will be submitted to the next meeting of the Management Group.

Recommendations for Action

It is recommended that the Management Group:

- i. approve the revised CPA Improvement Programme for 19-21 as contained at Appendix 1 of this report for submission to the CPA Board on 16 September 2020; and
- ii. note the route map to the refreshed LOIP as contained at Appendix 2 and that a report on the process for refreshing the LOIP will be submitted to the next meeting of the Management Group.

Opportunities and Risks

Successful delivery of the Local Outcome Improvement Plan 2016-26 requires a robust programme management approach to the delivery of the 120 improvement projects in the refreshed LOIP. It has been agreed that we will take a phased approach to the initiation of the projects in the LOIP to help ensure we are channelling our resources to those projects which are most likely to have the biggest impact; and/ or set the foundation for further improvement activity over the next two to three years. Given the impact of Covid-19, it is important that the improvement programme is reviewed to ensure that it remains robust and provides the effective outcome management to deliver upon the priorities in the LOIP prior to the planned refresh in 2021.

Consultation

The following people were consulted in the preparation of this report:

Michelle Cochlan, Corporate Strategy and Community Planning Manager
Chairs of CPA Outcome Improvement Groups
LOIP Project Managers
Outcome Improvement Group Lead Contacts

Background Papers

The following papers were used in the preparation of this report.

[Local Outcome Improvement Plan 2016-2026 \(Refreshed 26 February 2019\)](#)

[CPA Improvement Programme 2019-21](#)

[ACC Socio Economic Rescue Plan](#)

Contact details:

Allison Swanson

Improvement Programme Manager

Community Planning

Email: aswanson@aberdeencity.gov.uk

BCCOMMUNITY PLANNING ABERDEEN IMPROVEMENT PROGRAMME 2019-2021.

	Project charter produced and project now live
	Project charter produced and to be considered by CPA MG/Board(Aug/Sep)
	Project postponed/not started
	Project removed from LOIP

PROSPEROUS ECONOMY

Stretch Outcome 1. 10% increase in employment across priority and volume growth sectors by 2026 (Aberdeen Prospers)

Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Aim: Increase the number of SVQ level 4 qualifications achieved in ICT and Digital by 10% by 2021.</p> <p>Project Manager: Allison Carrington, SDS/ Duncan Abernethy, Nescol</p> <p>Project charter approved by CPA Board: Feb 20</p> <p>Current progress scale: 5</p> <p>Project restart date: End August 20</p> <p>Links to Socio Economic Rescue Plan: People 4.6</p>	<p>Aim: Increase the number of Modern and Graduate Apprenticeships in priority and volume growth sectors by 5% by 2022.</p> <p>Project Manager: Duncan Abernethy, Nescol</p> <p>Project charter to CPA Board: TBC</p> <p>Revised date for charter to CPA Board: December 20</p> <p>Links to Socio Economic Rescue Plan: Business 3.5; People 3.1, 3.3 & 4.1</p>	
<p>Aim: Stimulate a 5% increase in the number of start-up businesses in growth sectors by 2021.</p> <p>Project Manager: Roz Taylor (Elevator)</p> <p>Project charter to CPA Board: Sep 2019</p> <p>Project charter approved by CPA Board: Sep 19</p> <p>Current progress scale: 5</p> <p>Project restart date: Sept 2020</p> <p>Links to Socio Economic Rescue Plan: Business 3.2 & 3.4</p>	<p>Aim: Support 2 investments per year in priority growth sectors through Invest Aberdeen by 2022.</p> <p>Project Manager: Lynn Mutch</p> <p>Project charter to CPA Board: TBC</p> <p>Revised date for charter to CPA Board: March 21</p>	
<p>Aim: Increase the number of people employed in growth sectors by 5% by 2021.</p> <p>Project Manager: TBC (Still seeking lead for this project) - Mark Bremner to focus on working within Culture Sector.</p> <p>Project charter to CPA Board: Sep 2019 (postponed to September 2020)</p> <p>Revised date for charter to CPA Board: March 21</p>	<p>Aim: Increase the number of people from priority localities employed by public sector partners and in major capital projects by 2022.</p> <p>Project Manager: Paul Tytler (ACC)</p> <p>Project charter to CPA Board: TBC</p> <p>Revised date for charter to CPA Board: December 20</p> <p>Links to Socio Economic Rescue Plan: Business 1.8, People 3.3. & 3.4</p>	

Aberdeen Prospers Outcome Improvement Group rationale for proposed scheduling of starting up of existing projects:

The landscape as we emerge from Covid 19 restrictions and lockdown is likely to be vastly different than that of earlier in the year. Uncertainty exists over the number of businesses within each sector which will reopen and to what extent / at what rate they will do so. Many businesses are currently focussed on their own survival / restart, and the logistics of reopening / trading while adhering to physical distancing rules. Uncertainty over the school operating system when the new academic term begins and the availability of apprenticeships in the coming few months determines that a number of the above charters require to be delayed short term – both to allow us to gain a clearer understanding of the impact of the lockdown and for businesses to re-establish themselves in their return to trading.

Aberdeen Prospers Outcome Improvement Group rationale for changes to prioritisation:

Similar to the reason for projects being postponed, we have to understand the business eco system post Covid-19 so that we can provide the correct focus on each project. For example, projects are dependent on engagement with business on expansion and investment plans or focussed on working with business in growth sectors. Some of our other project aims may need to be edited slightly to ensure these are the projects which will have the required impact once we understand the full effect of the lockdown, such as the aim of Increase the number of Modern and Graduate Apprenticeships in priority and volume growth sectors by 5% by 2022, may need to change aim of charter to reflect need to establish current Modern and Graduate Apprenticeships, and may wish to change the aim of “Increase the number of people from priority localities employed by public sector partners and in major capital projects by 2022” to ‘General’ employment for people from localities rather than employment within the public sector to ensure maximum capability to deliver.

Stretch Outcome 2. 90% of working people in Living Wage employment by 2026 (Aberdeen Prospers)		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase employer sign up to the Real Living Wage by 2021. and year on year to achieve Real Living Wage City Status by 2026</p> <p>Project Manager: Martin Barry (SE) / Kirsty Jarman (DWP)</p> <p>Project charter to CPA Board: July 2019</p> <p>Project charter approved by CPA Board: Dec 19</p> <p>Current progress scale: 5</p> <p>Project restart date: Sept 2020</p>	<p>Increase no. of people over 50 in employment in Aberdeen by 10% by 2022.</p> <p>Project Manager: TBC (DWP) (Still seeking lead for this project)</p> <p>Project charter to CPA Board: TBC</p> <p>Revised date for charter to CPA Board: March 21</p>	<p>80% of young people will successfully complete their Modern Apprenticeship programme by 2022.</p> <p>Project Manager: Allison Carrington (SDS) / Duncan Abernethy (Nescol)</p> <p>Project charter to CPA Board: TBC</p> <p>Revised date for charter to CPA Board: March 21</p>
<p>Increase the impact and measured value of Partnership wide community benefits programme by 2022.</p> <p>Project Manager: Lori Manson (ACC) / Jonathan Smith (Civic Forum)</p> <p>Project charter to CPA Board: July 2019</p> <p>Project charter approved by CPA Board: July 19</p> <p>Current progress scale: 5</p> <p>Project restart date: Sept 2020</p> <p>Links to Socio Economic Rescue Plan: Business 1.8 & 3.3</p>	<p>90% of employers reporting that they have appropriately skilled people in their workforce by 2026.</p> <p>Project Manager: TBC (Still seeking lead for this project)</p> <p>Project charter to CPA Board: TBC</p> <p>Revised date for charter to CPA Board: March 21</p>	
<p>Increase the % of people in Aberdeen who feel comfortable using digital tools by 2021.</p> <p>Project Manager: Emma Shanks (ACC)</p> <p>Project charter to CPA Board: July 2019</p> <p>Project charter approved by CPA Board: July 19</p> <p>Current progress scale: 6</p> <p>Background study has continued but project will restart in July 2020</p> <p>Links to Socio Economic Rescue Plan: People 4.6</p>	<p>Increase the number of people entering employment from Stage 4 employability activity to 80% by 2022.</p> <p>Project Manager: TBC (DWP) (Still seeking lead for this project)</p> <p>Project charter to CPA Board: TBC</p> <p>Revised date for charter to CPA Board: March 21</p>	
<p>Increase the number of people from priority groups (care experienced young people, people with convictions, people with housing need) employed by public sector partners by 2021.</p> <p>Project Manager: Angela Taylor (ACC)</p> <p>Project charter to CPA Board: Sep 2019</p> <p>Project charter approved by CPA Board: Feb 20</p> <p>Current progress scale: 5</p> <p>Project restart date: Sept 2020</p> <p>Links to Socio Economic Rescue Plan: People 1.2, 1.3, 2.2, 4.2</p>		

Aberdeen Prospers Outcome Improvement Group rationale for proposed scheduling of starting up of existing projects:

Our Real Living Wage Project was paused as this is about engagement with businesses. Discussions with Living Wage Scotland have continued, and promotion of living wage has not stopped. We understand that things will have changed significantly going forward but that this is still a very important area on which to focus.

For the Community Benefit project progress was made just before lockdown with a community engagement event held for the new Tillydrone Primary School. The programme has been on pause during lockdown but as this restarts, so will this improvement project. This project maps well with Socio-economic rescue plan.

For our priority group in public sector partner employment project, employability work has continued but no one has been able to start internships, as we had hoped. Additional work has been ongoing for this project e.g. contracting organisation to provide work placements for YP and internships within Aberdeen City Council. Full restart of this project is dependent upon easing of lockdown.

Our digital literacy project continued with background work being carried out over the last few months, it is the intention to restart this fully in July 2020 as lockdown is eased.

Aberdeen Prospers Outcome Improvement Group rationale for changes to prioritisation:

All of our outstanding projects in Stretch Outcome 2 have been postponed until March 21, for the three projects initially scheduled for 2020 we are still seeking project leads.

Children & Young People

<i>Stretch Outcome 3. 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026 (ICS)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Reduce the rate of teenage pregnancies [under 16s] by 3%, by 2021 and Reduce the rate of teenage pregnancies [under 16s] in the CPP locality areas by 10% by 2021.</p> <p>Project Manager: Racheal Thompson Project charter to CPA Board: July 2019 Project charter approved by CPA Board: Sept 19 Current progress scale: 6 Project restart date: Sept 2020</p>	<p>Reduce the number of emergency hospital admissions for unintentional injury to children under 5 years by 3.69%, by 2021.</p> <p>Project Manager: Racheal Thompson Project charter to CPA Board: April 2020 Revised Date for Project charter to CPA Board: Sept 2020 (item 4.2 of the agenda – charter 3.8)</p>	
<p>Increase the number of pregnant young people who are able to remain in education during pregnancy by 50%, by 2022</p> <p>Project Manager: Clare James Project charter to CPA Board: July 2019 Project charter approved by CPA Board: Feb 20 Current progress scale: 6 Project restart date: Dec 20 Links to Socio Economic Rescue Plan: People 1.5</p>	<p>Reduce child obesity at Primary 1 stage by 10%, by 2022</p> <p>Project Manager: Lauren Mackie Project charter to CPA Board: April 2020 Revised Date for Project charter to CPA Board: Sept 2020 (item 4.2 of the agenda – charter 3.7)</p>	
<p>Increase the number of families who request additional support and receive an offer of an appropriate service within 30 days of receipt of the Child's Plan, to 80%, by 2021.</p> <p>Project Manager: Eleanor McEwan Project charter to CPA Board: July 19 Project charter approved by CPA Board: Sept 19 Current progress scale: 7 Project has continued, project update at item 4.2 on agenda.</p>	<p>Increase the percentage of babies exclusively breastfed at 6-8 weeks to 41% by 2021.</p> <p>Project Manager: Emma Williams Project charter to CPA Board: April 2020 Revised Date for Project charter to CPA Board: Sept 20 (item 4.2 of the agenda – charter 3.6)</p>	
<p>Increase in the MMR vaccine uptake for children at 24 months by 3.9%, by 2020</p> <p>Project Manager: Lisa Lawrie/Nicola Anderson Project charter to CPA Board: July 2019 (Report at item 4.3 on the agenda to request this aim is removed)</p>		
<p>Reduce the number of pregnant mothers who smoke by 10% by 2022; and Reduce the number of babies exposed to second-hand smoke (at 6-8 week review) by 10% by 2022</p> <p>Project Manager: Emma Williams</p>		

Project charter to CPA Board: July 2019 (Postponed to Sept 20). Revised Date for Project charter to CPA Board: Sept 20 (item 4.2 of the agenda – charter 3.5)		
Reduce the number of births affected by drugs by 0.6 %, by 2022 Project Manager: Simon Raynor, ADP Project charter to CPA Board: September 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 5 Project restart date: Oct 20		

Integrated Children's Services Outcome Improvement Group rationale for proposed scheduled of starting up of existing projects:

The Family Support project has been significantly impacted by COVID-19 for a variety of reasons but has continued to progress throughout the pandemic. Reallocation of staff, accessibility to referral pathways and postponement of services has impacted on the number of families that have been able to receive an offer of support within 30 days. The project team has continued to keep an up to date record of referral throughout the pandemic and is currently revising its baseline and capacity.

Developments and progress around the project relating to teenage pregnancy will be able to begin work again in September, however progress is likely to be very slow in the coming months due to ongoing reallocation and prioritisation of Health and Education Staff in post pandemic planning and support.

Regarding the start-up date project related to supporting pregnant mums in education: Under SG advisement priority for schools in the new term will be to ensure that pandemic planning has been successful and the impact of COVID-19 on pupils progress and wellbeing can be more fully understood. As such the project is intended to begin in December once a better picture of pupil need and further capacity is available.

Start-up date for the charter related to obesity may be required to postpone testing until later in the year subject to advice from school once the new term begins

Integrated Children's Services rationale for change to prioritisation:

All of the project charters due to have been submitted to the cancelled meeting in April have been submitted to the August meeting of the Management Group. There are no further project charters due.

<i>Stretch Outcome 4. 90% of children and young people will report that they feel mentally well by 2026 (ICS)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase the confidence of parents and young people to recognise and seek support in response to deteriorating mental wellbeing by 2022; and Increase the confidence of school-based staff to recognise and respond to children who require support and directing them to the school Nursing Service to 90%, by 2021; and Increase the support provided by the school Nursing service to children and young people with escalating mental wellbeing concerns by 50% by 2022.</p> <p>Project Manager: Elsbeth Clark Project charter to CPA Board: Sep 19 Project charter approved by CPA Board: Dec 19 Current progress scale: 6 Project has continued, project update at item 4.2 on agenda. Links to Socio Economic Rescue Plan: People 2.1</p>	<p>Reduce the number of children and young people who are exhibiting self-harming behaviours</p> <p>Project Manager: Alex Pirrie Project charter to CPA Board: Apr 20 Revised date for charter to CPA Board: Dec 20</p>	
	<p>Reduce number of requests for specialist support from children's social work in partnership forums by 5% by 2020</p> <p>Project Manager: Caroline Johnstone Project charter to CPA Board: Apr 20 Revised date for charter to CPA Board: Dec 20</p>	

Integrated Children's Services Outcome Improvement Group rationale for proposed scheduling of starting up of existing projects:

Some progress against the charters has continued throughout lockdown, albeit in a different form (availability of school nurse support for example), and new initiatives in response to C-19 and lockdown have been delivered (support lines, resources, websites and training for C&YP, parents and school staff) although not evaluated. ICS propose 'formally' starting the projects in August to coincide with C&YP returning to school and becoming more visible again. At that point we will begin to better understand the impacts of C-19/ lockdown and what is needed in response. These charters are also supported by inter-connected workstreams under the new TOM.

Integrated Children's Services rationale for proposed scheduling of starting up of existing projects: Group rationale for change to prioritisation:

Self-harm – the group members discussed this at length at meeting on 6th July. It was agreed that the self-harm guidance requires updating (is now 3 years old) and this will be progressed as a priority. We

would like to see the baseline data to better understand the background to this charter, so as to better determine who/which agency should provide leadership. The groups view is that CAMHS is not the right agency to lead as measures to prevent and/or intervene early will be required much earlier than when the C or YP becomes known to CAMHS. In mitigating the impacts of Covid, evidence is telling us that self-harm is increasing as is mental ill health. We feel there is more for us to understand over the coming couple of months to enable us to better direct the leadership and direction of the charter.

Social Work – the charter interconnects strongly with the ethos of the collaborative hubs (as do all the MH&W charters), therefore we plan to use intelligence coming from the hubs to help us identify an appropriate lead and inform the direction of the charter.

Stretch Outcome 5. 95% of care experienced children and young people will have the same levels of attainment in education, emotional wellbeing, and positive destinations as their peers by 2026 (ICS)

Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022</p> <p>Project Manager: Larissa Gordon</p> <p>Project charter to CPA Board: July 2019</p> <p>Project charter approved by CPA Board: July 19</p> <p>Current progress scale: 6</p> <p>Project has continued, project update at item 4.2 on agenda.</p> <p>Links to Socio Economic Rescue Plan: People 1.1 & 1.6</p>	<p>Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021.</p> <p>Project Manager: Isabel McDonnell</p> <p>Project charter to CPA Board: April 2020</p> <p>Revised date for charter to CPA Board: Sept 20 (item 4.2 of the agenda – charter 5.4 - This project is being merged with live project 5.4 Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021)</p>	<p>Increase the number of care experienced young people receiving appropriate multiagency throughcare by 2021.</p> <p>Project Manager: Andrea McGill</p> <p>Project charter to CPA Board: April 21.</p>
<p>Increase in the number of inhouse foster and kinship placements by 2021.</p> <p>Project Manager: Isabel McDonnell/Tam Walker</p> <p>Project charter to CPA Board: July 2019</p> <p>Project charter approved by CPA Board: July 19</p> <p>Current progress scale: 6</p> <p>Project has continued, project update at item 4.2 on agenda.</p>	<p>Reduce the length of time that care experienced children and young people wait for an initial Child and Adolescent Mental Health Service (CAMHS) appointment to less than 4 weeks by 2021.</p> <p>Project Manager: Caroline Clark</p> <p>Project charter to CPA Board: April 2020</p> <p>Revised date for charter to CPA Board: Dec 20</p>	
<p>Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021.</p> <p>Project Manager: Isabel McDonnell</p> <p>Project charter to CPA Board: Dec 2019</p> <p>Project charter approved by CPA Board: Dec 19</p> <p>Current progress scale: 5</p> <p>Project has continued, project update at item 4.2 on agenda.</p>		
<p>Increase the number of children and young people remaining in a placement between 16-18 year by 2021; and Reduce the number children who experience more than 1 placement over a year by 2022.</p> <p>Project Manager: Andrea McGill/ Isabel McDonnell</p> <p>Project charter to CPA Board: Dec 2019</p> <p>Project charter approved by CPA Board: Dec 19</p> <p>Current progress scale: 5</p>		

Project has continued, project update at item 4.2 on agenda.		
Increase the number of care experienced people who receive appropriate support when accessing their records by 2022 Project Manager: Gaynor Clarke Project charter to CPA Board: Dec 2019 Project charter approved by CPA Board: Dec 19 Current progress scale: 5 Project restart date: Oct 20		

Integrated Children's Services Outcome Improvement Group rationale for proposed scheduling of starting up of existing projects:

The Corporate Parenting group has continued to meet with the exception of one meeting. This has ensured continued focus on priority projects which could continue to be advanced during this past number of months, although not at the same pace as intended. In particular supporting looked after children to continue to be supported to remain within their family network and supporting care experienced young people to access a positive and sustained destination has required a continuing focus. The Scottish Government COVID-19 guidance impacted on young people being able to move on from their placements. This has also enabled a continued focus on how we plan and support older young people to leave care in a manner which promotes improved outcomes and sustainability of destination.

Care experienced young people continue to seek access to their social work records. Much of this is aligned to the SCAI. It is therefore important that we ensure there is appropriate support in place for individuals when accessing their records. Due to the social distancing restrictions this project has been paused but needs to recommence in the coming months.

The project aimed at reducing the number of placement moves children and young people experience is aligned to the capacity of carers and staff to support children and young people who have experienced early life trauma (Project 3 from 2019).

Integrated Children's Services Outcome Improvement Group rationale for change to prioritisation:

The Independent Care Review report was published in February 2020. The report has made a number of recommendations which emphasise the importance of providing early and preventative support to children and families that enables them to stay together where it is safe to do so. The Scottish Government have appointed Fiona Duncan to chair the Promise Team. This team will lead the national plan to drive forward change across the multiagency children's services partnership that will deliver on the recommendations of the Review. Inevitably this national work will influence local change and improvement around our Corporate Parenting duties and wider planning for children. The Corporate Parenting Improvement Group has been actively considering the findings of the Review and actions we can progress to advance the recommendations. The development of the Family Wellbeing Hubs will ensure an emphasis on early and preventative support to families while also challenging systems and processes to better meet the needs of children who require support to safeguard their care and protection. A report will be presented to the ICS Board in September 2020 setting out the impact of the Promise on the proposed charters for 2020 and 2021.

Upon reflection there is significant duplication in the first proposed project in 2020 with the third project in 2019. A revised charter for live project “Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021” is to be considered at item 4.2 on today’s agenda which incorporates the aim of “Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021.”

Work to develop the multi-agency footprint within Westburn Centre continues to be progressed enabling increased numbers of care experienced young people to receive appropriate multi-agency support. This has included the development of a Housing Support for Care Leavers practice guidance and associated collaboration to develop a shared post across both clusters to support the housing needs of ceyp.

<i>Stretch Outcome 6. 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026 (ICS)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase the no. young people who effectively transition from primary school to secondary school by 2021. Project Manager: Gael Ross Project charter to CPA Board: July 2019 Project charter approved by CPA Board: July 19 Current progress scale: 5 Project restart date: Sept 20</p>	<p>Increase the number of young people who leave school with a minimum of SVQ 3 in literacy and numeracy and 4 other qualifications to 98% 2021. Project Manager: Eleanor Sheppard Project charter to CPA Board: April 2020 Revised date for charter to CPA Board: April 21</p>	
<p>Increase the number of young people taking up foundation apprenticeships to 142 by 2021. Project Manager: Nicola Graham Project charter to CPA Board: July 2019 Project charter approved by CPA Board: July 19 Current progress scale: 6 Project restart date: Sept 20</p>	<p>Increase the number of curricular offerings shaped by school communities by 20%, by 2021. Project Manager: Alex Duncan Project charter to CPA Board: April 2020 Revised date for charter to CPA Board: April 21</p>	
<p>Increase the number of partners supporting delivery of the Senior Phase by 10% by 2021; and Increase the range and number of accredited courses being provided by schools and partners by 25% by 2021. Project Manager: Nicola Graham Project charter to CPA Board: July 2019 Project charter considered by CPA Board: Feb 20 and feedback to be addressed. Project Charter approved by Chair: July 2020 Current progress scale: 4 Project restart date: Sept 20</p>	<p>Increase children, young people and families' awareness and understanding of future skill requirements by June 2021; and Increase the number of opportunities to discuss and record skills for life, learning and work from S1 by 20%, by 2021. Project Manager: Nicola Graham Project charter to CPA Board: April 2020 Revised date for charter to CPA Board: Sept 20 (item 4.2 of the agenda – charter 6.7)</p>	
<p>Increase the number of opportunities for parents and carers to gain an insight into how to meaningfully contribute to the educational progress of their children and young people by 30% by 2021. Project Manager: Alex Duncan, ACC Project charter to CPA Board: July 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 5 Project restart date: Sept 20</p>		
<p>Increase the number of young people living in Quintiles 1,2 and 3 who achieve a sustained positive destination by working with communities to 90% 2022 Project Manager: James Simpson Project charter to CPA Board: July 2019 Project charter approved by CPA Board: July 19 Current progress scale: 6 Project restart date: Sept 20</p>		

Links to Socio Economic Rescue Plan: People 1.1		
Reduce the number of winter leavers with no positive destination by 50% by 2021. Project Manager: Leona McDermid Project charter to CPA Board: September 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 6 Project restart date: Sept 20 Links to Socio Economic Rescue Plan: People 1.1 & 1.6		

Integrated Children's Services Outcome Improvement Group rationale for proposed scheduling of starting up of existing projects:

School Transitions – Guidance has been developed and is being more consistently applied across schools. Decision to be taken on if this Improvement Project should be closed following the return of S1 pupils to school buildings in August, the project Team will review the data following transition in order to plan next steps.

Foundation Apprenticeships - Review of current state and the impact of COVID-19 on the number of operational foundations apprenticeships in September to determine next steps.

Senior Phase - Audit of gaps in provision will enable careful focussing of resource.

Parents and Carers Contributing to Educational Progress - Alignment with work outlined in the Economic Recovery Plan. Re-set this project in light of developing pilot to emphasise ability to influence offer.

Positive Destinations in Quintiles 1,2,3 - This charter will be amended to better reflect the aims of the local governance review pilot.

Integrated Children's Services rationale for change to prioritisation:

One of the project charters due to have been submitted to the cancelled meeting in April has been submitted to the August meeting of the Management Group

<i>Stretch Outcome 7. Child Friendly City which supports all children to prosper and engage actively with their communities by 2026 (ICS)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
N/A	Projects TBC	

Integrated Children's Services Outcome Improvement Group rationale for proposed scheduling of starting up of existing projects:

N/A – No projects attached to the Stretch Outcome 7, the work being undertaken for this stretch outcome follows Unicef Child Friendly Cities reporting and evaluation methods.

Integrated Children's Services Outcome Improvement Group rationale for change to prioritisation:

N/A as above

Stretch Outcome 8. 25% fewer young people (under 18) charged with an offence by 2026 (Community Justice Group/ ICS)		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Reduce the number of young people identified as having indicators of being at risk of being excluded from school by 2021.</p> <p>Project Manager: Graeme Simpson Project charter to CPA Board: Sep 2019 Project charter approved by CPA Board: Feb 20 Current progress scale: 5 Project restart date: 11 August 20 (when schools re-start)</p>	<p>Reduce the number of young people referred to the Children's Reporter on offence grounds as a result of appropriate and effective interventions by 2021.</p> <p>Project Manager: Derek McGowan Project charter to CPA Board: Jun 2020 Revised date for charter to CPA Board: Dec 20</p>	
<p>Increase by 20% the number of young people identified as being at risk of becoming involved in offending behaviour who are engaged in targeted community-based activities by 2021; and Reduce instances of anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2021.</p> <p>Project Manager: tbc Police Scotland – new lead shortly taking up post Project charter to CPA Board: Sep 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 7/8 Project restart date: Sept 20</p>	<p>Increase by 10% the number of young people who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2021.</p> <p>Project Manager: Roma Bruce-Davies Project charter to CPA Board: Sep 2020 Revised date for charter to CPA Board: Dec 20</p>	
	<p>i) Increase the number of awareness-raising events relating to 'digital' offending by 2021, and then ii) reduce the number of 'digital' offences from 2021 – 2026.</p> <p>Project Manager: David Paterson Project charter to CPA Board: Dec 20</p>	

Community Justice Group/ ICS Board rationale for proposed scheduling of starting up of existing projects:

It is intended that the 'school exclusions' project will recommence when the schools re-start, and the ASB project when the new lead is in post.

Community Justice Group/ ICS Board rationale for change to prioritisation:

The thinking around the charters due needs to be contextualised following the impact of Covid 19 and relevant early and effective intervention responses. The prioritisation of the response to COVID has also impacted on the resource available to relevant organisations to be able to progress this work.

Adults

<i>Stretch Outcome 9. 25% fewer people receiving a first ever Court conviction each year by 2026 (Community Justice Group)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase the number of cases of people appropriately diverted from prosecution by 2021; and extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending which could lead to a conviction by 2021.</p> <p>Project Manager: Claire Duncan Project charter to CPA Board: N/A Project continued from 2018 Project charter approved by CPA Board: Sep 19 Current progress scale: 6 Project Restart Date: Sept/Oct 2020</p>	<p>Using a whole population approach</p> <ul style="list-style-type: none"> increase the awareness of domestic abuse by 2021 reduce number of children who are witness to domestic abuse by Sept. 2022 decrease number of reported incidents by 30% by 2026. <p>Project Manager: Susan Morrison/Julia Milne Project charter to CPA Board: Feb 2020 Revised Date for Project charter to CPA Board: Sept 2020 (item 4.2 of the agenda – charter 9.2) Links to Socio Economic Rescue Plan: People 5.9</p>	
	<p>Reduce the number of wilful fires by 20% by 2021.</p> <p>Project Manager: Alex Purdie Project charter to CPA Board: June 2020 Revised date for charter to CPA Board: Dec 20</p>	

Community Justice Group rationale for proposed scheduling of starting up of existing projects:

Regarding the Diversion project, services have been prioritising focus on response to the pandemic and more recently the reinstatement of services and largescale transformation projects/ mobilisations. There is a significant backlog in terms of cases being considered by courts and marked by COPFS. For these reasons, the project lead will look to recommence the project in the autumn.

Community Justice Group rationale for change to prioritisation:

The project relating to reducing the number of wilful fires will need to be delayed to the December Board due to current challenges/ priorities/ commitments and planned leave.

Stretch Outcome 10. 2% fewer people reconvicted within one year of receiving a community or custodial sentence by 2026 (Community Justice Group)		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase no. of individuals who are on a custodial sentence, CPO Supervision or Diversion from Prosecution are being supported to make progress on the Employability Pipeline by 2021. Project Manager: Nicola Graham Project charter approved by CPA Board: Feb 18 (continued from previous LOIP) Current progress scale: 7 Project Restart Date: Aug 2020</p>	<p>Increase % of non-statutory prisoners (aged 21+) who are offered relevant voluntary support on release from HMP Grampian by 2021. Scottish Prison Service Project Manager: Mike Hebden Project charter to CPA Board: Feb 2020 Project charter approved by CPA Board: Feb 20 Current progress scale: 5 Project Restart Date: July 2020</p>	
<p>Increase the number of family members of people in HMP Grampian and HMYOI Polmont who received appropriate and timely support from Families Outside, Family Centre & Help Hub (Action for Children), and Alcohol & Drugs Action by 20% by 2021. Project Manager: Susan Morrison Project charter approved by CPA Board: Aug 18 (continued from previous LOIP) Current progress scale: 6 Project Restart Date: Aug 2020</p>	<p>Reduce no. of repeat convictions of 16 and 17 year olds, and 18+ year olds, as a result of targeted focus on specific offending behaviour, and use of appropriate and effective interventions, by 2021. Project Manager: Lesley Simpson Project charter to CPA Board: April 2020 Revised date for charter to CPA Board: Dec 20</p>	
<p>Increase the number of individuals who are involved in cuckooing* incidents who undertake effective interventions or who are referred to relevant support services in priority localities by 2021. Project Manager: Graeme Skene Project charter to CPA Board: July 2019 approved by CPA Board: July 19 Current progress scale: 7 Project Restart Date: Sept 2020</p>	<p>Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending by 2021. Project Manager: Graeme Simpson Project charter to CPA Board: April 2020 Revised date for charter to CPA Board: Dec 20</p>	
<p>Increase the uptake and retention of people in the Justice System with drug and alcohol problems in specialist services by 100% by 2021. Project Manager: Simon Rayner Project charter to CPA Board: July 2019 Project charter approved by CPA Board: July 19 Current progress scale: 6 Project has continued, project update at item 4.2 on agenda.</p>	<p>Increase % of individuals indicating an improvement in at least one area* at the end of their Community Payback Order Supervision by 2021. Project Manager: Val Vertigans Project charter to CPA Board: June 2020 Revised date for charter to CPA Board: Dec 20</p>	
<p>Increase number of young people who need support in relation to trauma and bereavement having access to such support by 2021. Project Manager: Alex Pirrie Project charter to CPA Board: Dec 2019 Revised date for charter to CPA Board: Dec 20</p>	<p>Increase number of people engaged in a person-centred multi-agency problem solving approach as part of a community sentence. Project Manager: Jeff Newman Project charter to CPA Board: Sep 2020 Revised date for charter to CPA Board: Dec 20</p>	

<p>Increase in number of calls by Criminal Justice professionals for advice/support to an expert helpline; and Increase number referred for appropriate assessment/support/ treatment/services by 2021.</p> <p>Project Manager: tbc – John Donaghey will resume as project lead in October. Other staff members have been asked to support meantime.</p> <p>Project charter to CPA Board: Dec 2019</p> <p>Revised date for charter to CPA Board: Dec 20</p>	<p>Increase the number of individuals charged with hate crimes who undertake effective interventions by 30% by 2021.</p> <p>Project Manager: David Scott</p> <p>Project charter to CPA Board: Sep 2020</p> <p>Revised date for charter to CPA Board: Dec 20</p>	
	<p>Increase the uptake and retention of people in the Justice System with a diagnosed mental illness in specialist services by 2021.</p> <p>Project Manager: Jane Fletcher</p> <p>Project charter to CPA Board: Dec 20</p> <p>Revised date for charter to CPA Board: TBC (Project lead advises that it is not possible to provide a timescale for recommencement of work relating to this project charter, due to continued prioritisation of response to COVID)</p>	

Community Justice Group rationale for proposed scheduling of starting up of existing projects:

Projects are due to recommence over the next couple of months (July to Sept) as organisations/ services are able to re-focus resource to these.

Community Justice Group rationale for change to prioritisation:

The development of project charters has been delayed primarily due to the prioritisation of organisations/ services to the response to COVID. Other issues which have impacted include clarification of project leads, and work ongoing to collate information about the impact of COVID and how this will inform work going forwards.

Stretch Outcome 11. Healthy life expectancy (time lived in good health) is five years longer by 2026 (Resilient, Included, Supported Group)		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase uptake of a range of activities that enable people with long term conditions to manage their health and well-being by 2021.</p> <p>Project Manager: Keith Gerrard Project charter to CPA Board: July 2019 Project charter approved by CPA Board: July 19 Current progress scale: 6 Project Restart Date: Sept 2020. (Many staff currently furloughed and venues closed.)</p>	<p>Increase the number of unpaid carers participating in support programme reflecting healthy life choices by 25% by 2021.</p> <p>Project Manager: Alison McLeod Project charter to CPA Board: Feb 2020 Revised date for charter to CPA Board: Dec 20</p>	
<p>Extend link working approach across primary care to support 3,000 people to attain their own identified outcomes by 2021.</p> <p>Project Manager: Jenny McCann Project charter to CPA Board: July 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 7 Project has continued, project update at item 4.2 on agenda.</p>	<p>Reduce suicide rates amongst men in Aberdeen to below 2016 levels (16) by 2021.</p> <p>Project Manager: Louise Officer Project charter to CPA Board: Feb 2020 Project charter considered by CPA Board: Feb 20 and feedback to be addressed. Project charter approved by CPA Chair: July 2020 Current progress scale: 4 Project has continued, but as only approved in July no project update. Links to Socio Economic Rescue Plan: People 5.8 & 5.9</p>	
<p>Reduce % of men and women who are obese to 20% by 2021.</p> <p>Project Manager: Chris Littlejohn Project charter to CPA Board: Sep 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 6 Project Restart Date: Aug 2020</p>	<p>Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low</p> <p>Project Manager: Stephen Shaw Project charter to CPA Board: Feb 2020 (postponed to September 2020) Revised date for charter to CPA Board: Dec 20 Links to Socio Economic Rescue Plan: People 5.13 & 5.14</p>	
<p>Increase opportunities for people who are retired to continue and increase their contribution to communities by 10% by 2021.</p> <p>Project Manager: Jane Russell Project charter to CPA Board: Sep 2019 Project charter approved by CPA Board: Dec 19 Current progress scale: 5 Project has continued, project update at item 4.2 on agenda.</p>	<p>Reduce tobacco smoking by 5% overall by 2021.</p> <p>Project Manager: Linda Smith Project charter to CPA Board: Feb 2020 Project charter approved by CPA Board: Feb 20 Current progress scale: 5 Project has continued, project update at item 4.2 on agenda.</p>	

<p>Increase by 25% year on year, the number of people who have benefited from a Making Every Opportunity Count conversation or intervention</p> <p>Project Manager: TBC</p> <p>Project charter to CPA Board: Sep 2019</p> <p>Project charter approved by CPA Board: Feb 20</p> <p>Current progress scale: 5</p> <p>Project Restart Date: Sept 20</p>	<p>Increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021.</p> <p>Project Manager: Rachel Middleton</p> <p>Project charter to CPA Board: Feb 2020</p> <p>Project charter approved by CPA Board: Feb 20</p> <p>Current progress scale: 5</p> <p>Project Restart Date: Aug 2020</p>	
<p>Improve health and wellbeing outcomes for at least 50% of homeless people participating in the Housing First programme by 2021.</p> <p>Project Manager: Julie Somers</p> <p>Project charter to CPA Board: Dec 2019</p> <p>Project charter approved by CPA Board: Dec 19</p> <p>Current progress scale: 5</p> <p>Project Restart Date: Oct 2020</p> <p>Links to Socio Economic Rescue Plan: People 2.2</p>	<p>Increase the number of groups for people with long term conditions which are co-produced with service users by 2021.</p> <p>Project Manager: Jill Franks</p> <p>Project charter to CPA Board: Apr 2020</p> <p>Revised date for charter to CPA Board: Sept 2020 (item 4.2 of the agenda – charter 11.1 – being merged with live project 11.1)</p>	
<p>Increase the number of people with autism who are supported to be in employment by 2021.</p> <p>Project Manager: TBC</p> <p>Project charter to CPA Board: Dec 2019</p> <p>Project charter approved by CPA Board: Dec 19</p> <p>Current progress scale: 5</p> <p>Project Restart Date: Oct 20</p>	<p>Increase number of people in local communities promoting wellbeing and good health choices by 2021.</p> <p>Project Manager: Jayne Boyle</p> <p>Project charter to CPA Board: Apr 2020</p> <p>Revised date for charter to CPA Board: Sept 2020 (item 4.2 of the agenda – charter 11.12)</p>	
	<p>Increase number of people accessing community based hubs (including digital social hubs) which offer social resources and access to a range of professionals which increase citizens health literacy</p> <p>Project Manager: Neil Carnegie</p> <p>Project charter to CPA Board: Apr 2020</p> <p>Revised date for charter to CPA Board: Sept 2020 (item 4.2 of the agenda – charter 11.13)</p>	
	<p>Increase the number of people who are engaged with citizens in areas which impact on lifestyle and health that are trained in Teachback techniques by 100% by 2021.</p> <p>Project Manager: Ann Smith</p> <p>Project charter to CPA Board: Apr 2020</p> <p>Project charter approved by CPA Board: Feb 20</p> <p>Current progress scale: 6</p> <p>Project has continued, project update at item 4.2 on agenda.</p>	

Resilient Included Supported Group rationale for proposed scheduling of starting up of existing projects:

The proposed scheduling of starting up existing projects is based on current service demands; staffing constraints including redeployment and being on furlough and restrictions related to a number of venues current being closed. In addition, a number of projects are rethinking how projects can be delivered in different ways, i.e. virtual engagement as opposed to face-to-face and also the tests for change to be progressed.

Resilient Included Supported Group rationale for change to prioritisation:

A number of project charters were postponed from the March CPA Board – these have been amended for the September Board. It is intended that the unpaid carers charter is submitted to the December Board as timescales were too tight to meet the September Board and allow for meaningful engagement with unpaid carers in the current circumstances.

Stretch Outcome 12. Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026 (Alcohol and Drugs Partnership)		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase the % of Care experienced children and young people receiving educational and support input on alcohol/ drugs issues by 2021. Project Manager: Simon Rayner/ Tam Walker Project charter to CPA Board: Sep 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 6 Project has continued, project update at item 4.2 on agenda.</p>	<p>Increase % of the population who feel informed about using alcohol responsibly by 2021. Project Manager: Gillian Robertson Project charter to CPA Board: Feb 2020 Project charter approved by CPA Board: Feb 20 Current progress scale: 5 Project has continued, project update at item 4.2 on agenda.</p>	<p>Increase number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2021. Project Manager: Simon Rayner Project charter to CPA Board: March 21</p>
<p>100% of schools have a progressive, cohesive and relevant substance misuse curriculum by 2021. Project Manager: Simon Rayner / Lesley Stopani Project charter to CPA Board: Sep 2019 Project charter approved by CPA Board: Sep 19 Current progress scale: 6 Project has continued, project update at item 4.2 on agenda.</p>	<p>Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2021. Project Manager: Martin Smith Project charter to CPA Board: Feb 2020 Project charter approved by CPA Board: Feb 20 Current progress scale: 5 Project has continued, project update at item 4.2 on agenda.</p>	<p>Increase by 10% the percentage of adults in Aberdeen City who are non-drinkers or drink alcohol in a low risk way by 2021. Project Manager: Gillian Robertson Project charter to CPA Board: March 21</p>
<p>Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2021. Project Manager: Simon Rayner Project charter to CPA Board: Sep 19 Project charter approved by CPA Board: Sep 19 Current progress scale: 6 Project has continued, project update at item 4.2 on agenda.</p>	<p>Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021. Project Manager: Simon Rayner Project charter to CPA Board: April 2020 Revised date for charter to CPA Board: Dec 20</p>	
<p>Increase number of alcohol brief interventions delivered by Primary Care providers and other professionals by 100% by 2021. Project Manager: New PM to be identified. Project charter to CPA Board: Dec 2019 Project charter approved by CP A Board: Dec 19 Current progress scale: 6 Project has continued, project update at item 4.2 on agenda.</p>		
<p>Increase the number of Number of alcohol licensed premises awarded Best Bar None status by 2021. Project Manager: Kenny McGeough Project charter to CPA Board: Dec 2019 Project charter approved by CPA Board: Dec 19</p>		

Current progress scale: 5 Project Restart Date: Sept 2020.		
Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2021. Project Manager: Simon Rayner / Lisa Allerton Project charter to CPA Board: Dec 2019 Project charter approved by CPA Board: Feb 20 Current progress scale: 5 Project Restart Date: Aug 2020		

Alcohol and Drugs Partnership rationale for proposed scheduling of starting up of existing projects:

Partners involved in our projects were originally relying on extensive face to face contact with people to engage them in the projects. We have had to review this in line with the current restrictions and are looking at delivering these outcomes in new and innovative ways.

Whilst we have managed to continue activity, albeit on a smaller scale, for a few projects many have used this time to develop new ways of delivering the project outcomes. The projects halted were due to the services required not being available. We anticipate that the Best Bar None project will start in a smaller scale due to the recent changes for licenced premises under COVID restrictions. Also, for the Blood Borne Viruses project, testing has been unavailable but anticipate being able to start soon. Lower numbers anticipated due to limited contact and Project Team are developing how to overcome these issues and perhaps find a new way to deliver this.

We have also had competing priorities during this time to maintain existing drug, alcohol and support services. The projects halted will start in line with services required to achieve the outcomes are available.

Alcohol and Drugs Partnership rationale for change to prioritisation:

The ADP have delayed one project to December and have taken this decision as we would like to ensure we have the capacity to progress this outcome along with the ones that have been put on hold and need to progress differently. We have also lost one of our key project leads, who led two important projects and we need to identify appropriate new leads for these projects.

<i>Stretch Outcome 13. No one in Aberdeen will go without food due to poverty by 2026 (Sustainable City Group)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Increase community food growing in schools, communities and workplaces by 2021.</p> <p>Project Manager: Steven Shaw</p> <p>Project charter to CPA Board: Sep 2019</p> <p>Project charter approved by CPA Board: July 19</p> <p>Current progress scale: 6</p> <p>Project Restart Date: Aug/Sept 20</p> <p>Links to Socio Economic Rescue Plan: People 5.12</p>	<p>Increase in the uptake of Healthy Start Scheme and Vitamins by 4%, by April 2020; and Increase the number of people using community pantries by 2021.</p> <p>Project Manager: Dave Kilgour, CFINE</p> <p>Project charter to CPA Board: April 2020</p> <p>Project charter approved by CPA Board: Dec 19</p> <p>Current progress scale: 6</p> <p>Project Restart Date: End of Aug/Beginning Sept 20</p> <p>Links to Socio Economic Rescue Plan: People 5.4</p>	

<i>Stretch outcome 14. Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 and adapting to the impacts of our changing climate (Sustainable City Group)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
<p>Community led resilience plans in place for areas most vulnerable to flooding by 2021; and Community led resilience plans in place across all areas by 2026</p> <p>Project Manager: Dawn Schultz/Andy Buchan – New lead in Aug</p> <p>Project charter to CPA Board: July 2019</p> <p>Project charter to CPA Board: July 19</p> <p>Current progress scale: 5</p> <p>Project Restart Date: Sept 20</p>	<p>Reduce Aberdeen's carbon emissions by 30% by 2021.</p> <p>Project Manager: Sinclair Laing</p> <p>Project charter to CPA Board: Feb 2020</p> <p>(postponed to TBC 2020)</p> <p>Revised date for charter to CPA Board: Dec 20</p>	
	<p>Increase the completeness of data within the 'at risk database' to identify those people most vulnerable.</p> <p>Project Manager: Derek McGowan</p> <p>Project charter to CPA Board: Feb 2020</p> <p>(postponed to TBC 2020)</p> <p>Revised date for charter to CPA Board: Dec 20</p>	
	<p>Reduce the generation of waste in Aberdeen by 2021.</p> <p>Project Manager: Pam Walker</p> <p>Project charter to CPA Board: July 2020</p> <p>Revised date for charter to CPA Board: Dec 20</p>	

<i>Stretch outcome 15. 38% of people walking and 5% of people cycling as main mode of travel by 2026 (Sustainable City Group)</i>		
Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
Increase % of people who walk as main mode of travel to 31% by 2021. Project Manager: Kelly Wiltshire Project charter to CPA Board: Dec 2019 (postponed to September 2020) Revised date for charter to CPA Board: Sept 20 (item 4.2 of the agenda – charter 15.2)		
Increase % of people who cycle as main mode of travel to 3% by 2021. Project Manager: Kelly Wiltshire Project charter to CPA Board: Dec 2019 Project charter approved by CPA Board: Feb 20 Current progress scale: 5 Project Restart Date: Sept 20 Links to Socio Economic Rescue Plan: Place 2.1		

Sustainable City Group rationale for proposed scheduling of starting up of existing projects:

The group has taken stock of the situation and scheduled its work taking into account the feasibility and relevance of projects, and considering the availability of people to lead and participate in their activities and the current guidance.

Current social distancing guidance is likely to disrupt the re-starting of training and the interaction with other organisations that the cycle project charter is dependent on.

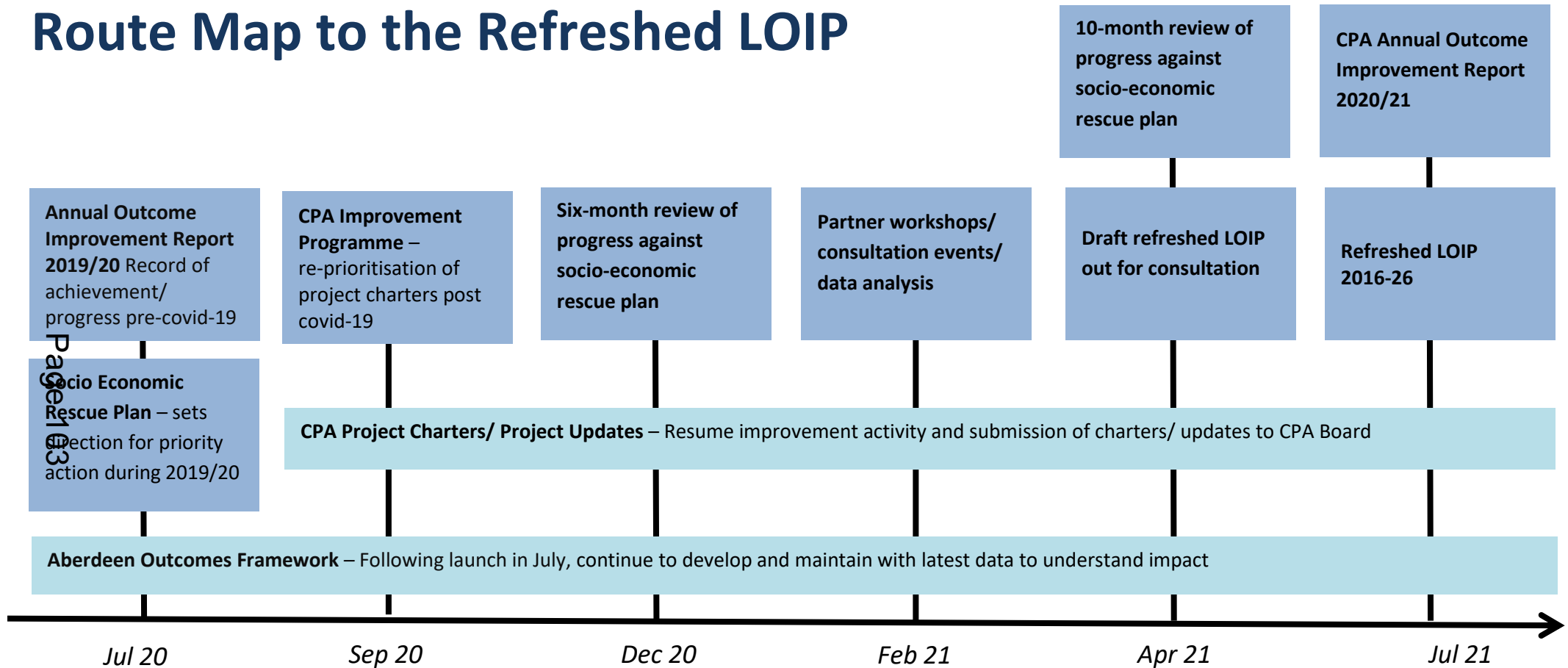
Sustainable City Group rationale for change to prioritisation:

All of the outstanding project charters will be submitted to the Board in December 2020. Several of the projects awaiting submission are closely aligned with the ACC's Socio Economic Rescue Plan, the Group will undertake a mapping exercise to ensure these are aligned and there is no duplication of effort and will also enable the Project Teams to consider the post covid environment and reflect that in the change ideas.

COMMUNITY ENGAGEMENT

Projects starting in 2019	Projects starting in 2020	Projects starting in 2021
Participation and Asset Transfer Requests Project Manager: Jonathan Smith Project charter to CPA Board: N/A Continued from 2018 Project charter approved by CPA Board: July 19 Current progress scale: 6 Project close report at item 4.4 of the agenda.		

Route Map to the Refreshed LOIP



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Community Planning Aberdeen

Progress Report	CPA Improvement Programme 2019-21 Quarterly Update Report
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Allison Swanson, Improvement Programme Manager
Date of Report	17 July 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

This report provides an update on the projects within the Local Outcome Improvement Plan 2016-26 which have started, or are due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the revised improvement programme to be considered on today's agenda. This report also includes new charters for approval for project initiation.

Summary of Key Information

1 BACKGROUND

- 1.1 The refreshed [Aberdeen City Local Outcome Improvement Plan](#) (LOIP) was approved by Community Planning Aberdeen Board on 26 Feb 2019. It introduced 15 Stretch Outcomes to be delivered by 2026 and 120 shorter term improvement project aims which will initiated over 2019 to 2021.
- 1.2 The Community Planning Aberdeen [Outcome Management and Improvement Framework](#) sets out how CPA ensures effective, systematic and collaborative scrutiny of progress towards the achievement of outcomes within the LOIP. These arrangements include quarterly reporting to the CPA Board on progress made in taking forward the LOIP improvement projects.
- 1.3 From 16 March 2019 progress with our [improvement projects](#) has been impacted by Covid-19, with the majority (35 out of 53) of the approved live projects having been on hold since that time. The improvement programme has been reviewed in light of Covid-19 and the reprioritised programme is on today's agenda at item 4.1 details project restart dates, as well as revised dates for the submission of the outstanding project charters. This report provides an overview of progress based on the reprioritised improvement programme.

1.4 Overview of progress to date:

LOIP Project Aims	Project charters Due	Project charters received	Projects now live	Months since LOIP Published	Months left to 2021
120	99	64%	53%	17	5

* No. of project charters due takes account of LOIP project aims which are being managed as one project and therefore have one charter.

2 NEW PROJECT CHARTERS

- 2.1 This report also includes 11 project charters scheduled for consideration by the CPA Board in September 2020 as per the revised CPA Improvement Programme 2019-21. See Appendix 2 for new project charters.

3 LIVE PROJECT UPDATES

- 3.1 Projects which have had a charter approved for initiation of testing will produce a one page update report until the project is complete. This is a short summary of progress towards achieving the overall project aim, including details of what changes are being tested between reporting periods and the improvement data which demonstrates whether the changes are making a difference. The report is designed to focus on the outcomes of the project, rather than a general update on activity.
- 3.2 Project team's self evaluate their progress using the Progress Scale. All projects that have been approved by the CPA Board will be at a minimum of stage four. Normally, update reports for projects which have reached level six or above will be shared with the CPA Board as part of this quarterly update. In light of Covid-19 and given 35 of projects approved and underway have been on hold during this period, for this this cycle Appendix 3 provides an update on progress for only those projects which have progressed and which have reached level five or above.

Project Progress Scale	
1	Project area identified and agreed
2	Draft Outline Project Charter and team in place
3	Understanding baseline of current system
4	Project Charter endorsed by CPA Board
5	Change ideas and project measures developed
6	Testing underway
7	Initial indications of improvement
8	Improvements achieved
9	Sustainable improvement
10	Project complete

4 NEXT STEPS

- 4.1 Projects which have charters approved by CPA Board on 16 September 2020 will proceed to the designing and testing stage.

Recommendations for Action

It is recommended that members:

- i) note the overview of progress against the revised CPA Improvement Programme as contained at Appendix 1;
- ii) approve the new charters included at Appendix 2 for submission to the CPA Board on 16 September 2020; and
- iii) consider the updates provided on live improvement projects which continued during Covid-19 in Appendix 3.

Opportunities and Risks

Successful delivery of the Local Outcome Improvement Plan 2016-26 requires a robust programme management approach to the delivery of the 120 improvement projects in the refreshed LOIP. It has been agreed that we will take a phased approach to the initiation of the projects in the LOIP to help ensure we are channelling our resources to those projects which are most likely to have the biggest impact; and/ or set the foundation for further improvement activity.

Consultation

The following people were consulted in the preparation of this report:
Chairs of CPA Outcome Improvement Groups
LOIP Project Managers
LOIP Lead Contacts
Corporate Strategy and Community Planning Manager

Background Papers

The following papers were used in the preparation of this report.

[Local Outcome Improvement Plan 2016-2026 \(Refreshed 26 February 2019\)](#)

[CPA Improvement Programme 2019-21](#)

Contact details:

Allison Swanson

Improvement Programme Manager

Community Planning

Email: aswanson@aberdeencity.gov.uk

APPENDIX 1 OVERVIEW OF PROGRESS

ECONOMY

Lead Outcome Improvement Group: **Aberdeen Prospers**

- No. project charters due (based on revised Improvement Programme): 0
- No. project charters received: 0
- No. project charters outstanding: 0
- No. projects live: 6
- No. of live projects on hold from Covid-19: 6
- Total No. of LOIP projects: 14

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 1

10% increase in employment across priority and volume growth sectors by 2026

No charters due

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
1.1	Stimulate a 5% increase in the number of start-up businesses in growth sectors by 2021.	July 19	5	5	5	5	Project restart: Sept 2020
1.2	Increase the number of people within Aberdeen City qualified with ICT and Digital skills at SCQF Levels 7 and 8 by 10% by 2024	Feb 20	2	3	4	5	Project restart: End August 20

Stretch Outcome 2

90% of working people in Living Wage employment by 2026

No charters due

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
2.1	Increase the impact and measured value of Partnership wide community benefits programme by 2022.	July 19	5	5	5	5	Project restart: Sept 2020
2.2	Increase the % of people in Aberdeen who feel comfortable using digital tools by 2021.	Dec 19	3	4	5	6	Backgro und study has continu

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
							ed but project will restart in July 2020
2.3	Increase employer sign up to the Real Living Wage by 2021 and year on year to achieve Real Living Wage City Status by 2026	Dec 19	3	4	5	5	Project restart: Sept 2020
2.4	Increase the number of people from priority groups (care experienced young people, people with convictions, people with housing need) employed by public sector partners by 2021)	Feb 20	2	3	4	5	Project restart: Sept 2020

PEOPLE (CHILDREN & YOUNG PEOPLE)

Lead Outcome Improvement Group: Integrated Children's Services

- No. project charters due (based on revised Improvement Programme): 6
- No. project charters received: 6
- No. project charters outstanding: 0
- No. projects live: 16 (See Appendix 2 for progress updates for projects that continued during COVID)
- No. live projects on hold from covid-19: 10
- No. projects proposed to be removed: 1
- Total No. of LOIP projects: 29

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 3

95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Reduce the number of babies exposed to second-hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022	Sept 20	Charter received and ready (See charter 3.5)
To increase the percentage of babies exclusively breastfed at 6-8 weeks to 41% by 2021.	Sept 20	Charter received and ready (See charter 3.6)
Reduce child obesity at Primary 1 stage by 10% by 2022	Sept 20	Charter received and ready (See charter 3.7)
Reduce the number of emergency hospital admissions for unintentional injury to children under 5 years by 3.69% by 2021	Sept 20	Charter received and ready (See charter 3.8)
Increase in the MMR vaccine uptake for children at 24 months by 3.9%, by 2020	Apr 20	See Report at Item 4.3 of CPA Management Group Agenda.

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
3.1	Increase the number of families who request additional support and receive an offer of an appropriate service within 30	July 19	7	7	7	7	7

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
	days of receipt of the Child's Plan, to 80%, by 2021.						
3.2	Reduce the number of births affected by drugs by 0.6% by 2022.	Sep 19	4	5	5	5	Project restart: Oct 20
3.3	Reduce the rate of teenage pregnancies [under 16s] by 3%, by 2021; and Reduce the rate of teenage pregnancies [under 16s] in the CPP locality areas by 10% by 2021	July 19	5	6	6	6	Project restart: Sept 2020
3.4	Increase the number of pregnant young people who are able to remain in education during pregnancy by 50%, by 2022	Feb 20	2	3	4	5	Project restart: Dec 2020

Stretch Outcome 4

90% of children and young people will report that they feel mentally well by 2026

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
4.1	Increase the confidence of parents and young people to recognise and seek support in response to deteriorating mental wellbeing by 2022; and Increase the confidence of school-based staff to recognise and respond to children who require support and directing them to the school Nursing Service to 90%, by 2021	Dec	4	4	6	6	6

Stretch Outcome 5

95% of care experienced children and young people will have the same levels of attainment in education, emotional wellbeing, and positive destinations as their peers by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021.	Sept 20	Charter received and ready. This project is being merged with live project 5.4 Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021. (See revised charter 5.4)

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
5.1	Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022	July 19	5	5	6	6	6
5.2	Increase in the number of inhouse foster and kinship placements by 2021	July 19	5	5	6	6	Project update to follow
5.3	Increase in the number of care experienced people who receive appropriate support when accessing their records by 2022	Dec 19	3	4	5	5	Project restart: Oct 20
5.4	Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021	Dec 19	3	4	5	5	Project update to follow
5.5	Increase the number of children and young people remaining in a placement between 16-18 years old by 2021; and Reduce the number of children who experience more than 1 placement over a year by 2022.	Dec 19	3	4	5	5	Project update to follow

Stretch Outcome 6

95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Increase children, young people and families' awareness and understanding of future skill requirements by June 2021; and Increase the number of opportunities to discuss and record skills for life, learning and work from S1 by 20%, by 2021.	Sept 20	Charter received and ready (See charter 6.7)

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
6.1	Increase the no. young people who effectively transition from primary school to secondary school by 2021	July 19	5	5	5	5	Project restart: Sept 20
6.2	Increase the number of young people living in Quintiles 1,2 and 3 who achieve a sustained positive destination by working with communities to 90% 2022	July 19	5	6	6	6	Project restart: Sept 20
6.3	Increase the number of young people taking up foundation apprenticeships to 142 by 2021	July 19	5	6	6	6	Project restart: Sept 20

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
6.4	Increase the number of opportunities for parents and carers to gain an insight into how to meaningfully contribute to the educational progress of their children and young people by 30% by 2021	Sep 19	4	5	5	5	Project restart: Sept 20
6.5	Reduce the number of winter leavers with no positive destination by 50% by 2021.	Sep 19	4	5	6	6	Project restart: Sept 20
6.6	Increase the number of partners supporting delivery of the senior phase by 10% by 2021; and Increase the range of and number of accredited courses being provided by schools and partners by 25% by 2021	July 20	1	3	3	3	Project restart: Sept 20

Stretch Outcome 7 Child Friendly City which supports all children to prosper and engage actively with their communities by 2026

No charters due

PEOPLE (VULNERABLE ADULTS)

Lead Outcome Improvement Group: Community Justice Group

No. project charters due (based on revised Improvement Programme): 1

No. project charters received: 1

No. project charters outstanding: 0

No. projects live: 8 (See Appendix 2 for progress updates for projects that continued during COVID)

No. of live projects on hold from Covid-19: 7

Total No. of LOIP projects: 21

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid –			

Stretch Outcome 8

25% fewer young people (under 18) charged with an offence by 2026

No charters due

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
8.1	Increase by 20% the number of young people identified as being at risk of becoming involved in offending behaviour who are engaged in targeted community-based activities by 2021; and Reduce instances of anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2021.	Sep 19	4	5	6	6	Project restart: Sept 20
8.2	Reduce the number of young people identified as having indicators of being at risk of being excluded from school by 2021.	Feb 20	2	3	4	5	Project restart: Aug 20

Stretch Outcome 9

25% fewer people receiving a first ever Court conviction each year by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Using a whole population approach <ul style="list-style-type: none"> increase the awareness of domestic abuse by 2021 reduce number of children who are witness to domestic abuse by Sept. 2022 decrease number of reported incidents by 30% by 2026. 	Sept 20	Charter received and ready (See charter 9.2) – covering 3 improvement aims.

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
9.1	Increase the number of cases of people appropriately diverted from prosecution by 2021; and Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending which could lead to a conviction by 2021.	Sep 19	4	5	6	6	Project restart: Sept/Oct 2020

Stretch Outcome 10

2% fewer people reconvicted within one year of receiving a community or custodial sentence by 2026

No Charters Due

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
10.1	Increase the number of family members of people in HMP Grampian and HMYOI Polmont who received appropriate and timely support from Families Outside, Family Centre & Help Hub (Action for Children), and Alcohol & Drugs Action by 20% by 2021.	Aug 18	6	6	6	6	Project restart: Aug 2020
10.2	Increase no. of individuals who are on a custodial sentence, CPO Supervision or Diversion from Prosecution are being supported to make progress on the Employability Pipeline by 2021	Feb 18	7	7	7	7	Project restart: Aug 2020
10.3	Increase the number of individuals who are involved in cuckooing* incidents who undertake effective interventions or who are referred to relevant support services in priority localities by 2021.	July 19	6	7	7	7	Project restart: Sept 2020
10.4	Increase the uptake and retention of people in the Justice System with drug and alcohol problems in specialist services by 100% by 2021.	July 19	5	6	6	6	6
10.5	Increase % of non-statutory prisoners (aged 21+) who are offered relevant voluntary support on release from HMP Grampian by 2021. Scottish Prison Service.	Feb 20	2	3	4	5	Project restart: July 20

Lead Outcome Improvement Group: **Resilient, Included, Supported Group**

No. project charters due (based on revised Improvement Programme): 3

No. project charters received: 3

No. project charters outstanding: 0

No. projects live: 11 (See Appendix 2 for progress updates for projects that continued during COVID)

No. live projects on hold from Covid-19: 6

Total No. LOIP projects: 16

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 11

Healthy life expectancy (time lived in good health) is five years longer by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Increase the number of groups for people with long term conditions which are co-produced with service users by 2021.	Sept 20	Charter received and ready. This project is being merged with live project 11.1 – Increase uptake of a range of activities that enable people with long term conditions to manage their health and well-being by 2021. (See revised charter 11.1)
Increase number of people in local communities promoting well-being and good health choices by 2021.	Sept 20	Charter received and ready. Although project team needs some attention. (See charter 11.12).
Increase number of people accessing community based hubs (including digital social hubs) which offer social resources and access to a range of professionals which increase citizens health literacy.	Sept 20	Charter received and ready. Just need to confirm some timescales in the project plan. (See charter 11.13).

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
11.1	Increase uptake of a range of activities that enable people with long term conditions to manage their health and well-being by 2021.	July 19	5	6	6	6	Project restart: Sept 2020
11.2	Extend link working approach across primary care to support 3,000 people to attain their own identified outcomes by 2021.	Sep 19	4	6	6	7	7
11.3	Reduce % of men and women who are obese to 20% by 2021.	Sep 19	4	5	6	6	Project restart: Aug 2020

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
11.4	Improve the Health and Wellbeing Outcomes for at least 50% of homeless people/program participants in the Housing First Pathfinder Program in Aberdeen City by 2021.	Dec 19	3	4	5	5	Project restart: Oct 2020
11.5	Increase the number of autistic people aged 16 to 25 who are supported into employment by 2021	Dec 19	3	4	5	5	Project restart: Oct 2020
11.6	Increase opportunities for people who are retired to continue and increase their contribution by 10% by 2021	Dec 19	3	4	5	5	5
11.7	Reduce suicide rates amongst men in Aberdeen to below 2016 levels (16) by 2021.	July 20	2	3	3	3	4 (project charter approved July 20 – no update)
11.8	Increase the number of people who are engaged with citizens in areas which impact on lifestyle and health that are trained in Teachback techniques by 100% by 2021.	Feb 20			4	5	6
11.9	Increase by 25% year on year, the number of people who have benefited from a Making Every Opportunity Count conversation or intervention	Feb 20			4	5	Project restart: Sept 2020
11.10	Reduce tobacco smoking by 5% overall by 2021.	Feb 20			4	5	5
11.11	Increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021	Feb 20			4	5	Project restart: Aug 20

Lead Outcome Improvement Group: Alcohol and Drugs Partnership

No. project charters due (based on revised Improvement Programme): 0

No. project charters received: 0

No. project charters outstanding: 0

No. projects live: 8 (See Appendix 2 for progress updates for projects that continued during COVID)

No. live projects on hold from Covid-19: 2

Total No. LOIP projects: 11

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 12

Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026

No charters Due.

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
12.1	Increase the % of Care experienced children and young people receiving educational and support input on alcohol/ drugs issues by 2021.	Sep 19	4	5	6	6	6
12.2	100% of schools have a progressive, cohesive and relevant substance misuse curriculum by 2021.	Sep 19	4	5	6	6	6
12.3	Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2021.	Sep 19	4	6	6	6	6
12.4	Increase the number of alcohol licensed premises awarded Best Bar None status by 2021	Dec 19	3	4	5	5	Project restart: Sept 2020
12.5	Increase number of alcohol brief interventions delivered by Primary Care providers and other professionals by 100% by 2021	Dec 19	3	4	6	6	6
12.6	Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2021.	Feb 20	2	3	4	5	Project restart: Aug 2020
12.7	Increase % of the population who feel informed about using alcohol responsibly by 2021.	Feb 20	2	3	4	5	5

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
12.8	Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2021.	Feb 20	2	3	4	5	5

PLACE

Lead Outcome Improvement Group: Sustainable City Group

No. project charters due (based on revised Improvement Programme): 1

No. project charters received: 1

No. project charters outstanding: 0

No. projects live: 4

No. live projects on hold from Covid-19: 4

Total No. LOIP projects: 8

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 13

No one in Aberdeen will go without food due to poverty by 2026

All projects planned under this outcome are now live.

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
13.1	Increase community food growing in schools, communities and workplaces by 2021.	July 19	5	6	6	6	Project restart: Aug/ Sept 20
13.2	Increase the number of people using community pantries by 2021; and Increase the uptake of the Best Start Grant and Foods and Healthy Start vitamins by 4% by 2020	Dec 19	3	4	6	6	Project restart: End of Aug/ Sept 20

Stretch Outcome 14


Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 and adapting to the impacts of our changing climate

No charters due

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
14.1	Community led resilience plans in place for areas most vulnerable to flooding by 2021; and Community led resilience plans in place across all areas by 2026	July 19	5	5	5	5	Project restart: Sept 20

Stretch Outcome 15

38% of people walking and 5% of people cycling as main mode of travel by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Increase % of people who walk as main mode of travel to 31% by 2021	Sept 20	 Charter received and ready although some feedback to be addressed. (See charter 15.2).

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
15.1	Increase % of people who cycle as main mode of travel to 3% by 2021.	Feb 20	2	3	4	5	Project restart: Sept 20

(V) COMMUNITY ENGAGEMENT

Lead Outcome Improvement Group: Community Engagement Group

No. project charters due: 0

No. projects live: 1

Total no. of projects planned: 1

No charters due

Ref	Live Projects	Start	Progress Scale				
			Sep	Dec	Feb	Apr	July
16.1	Participation and Asset Transfer Requests	July 19	5	6	6	6	10 (Project close report at item 4.4 of the agenda)

3.5 Smoke Free Pregnancy and Homes

CPA CHARTER FEEDBACK FORM		
Project Aim:	Reduce the numbers of babies exposed to 2nd hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022	
Project Manager	Elaine McConnachie, Public Health Co-ordinator,	
	Training undertaken:	
Reviewed by:	James Simpson	
Date:	24/02/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	
3. Is it likely that the changes being tested will achieve the aim?	Yes	
4. Will the measures demonstrate whether a change is an improvement?	Yes	
5. Is there a mix of partners involved in this project?	Yes	
6. Clear outline project plan?	Yes	
CPA Management Group/ Board Ready? Yes		

Improvement Project Title: Smoke Free Pregnancy and Homes
Executive Sponsor: Rob Polkinghorne (ICS Board Chair)
Project Lead: Elaine McConnachie, Public Health Co-ordinator, emcconnachie@aberdeencity.gov.uk
<ul style="list-style-type: none"> • Reduce the numbers of babies exposed to 2nd hand smoke (at 6-8 week review) by 10% by 2022 • Reduce the number of pregnant mothers who smoke by 10% by 2022
Link to Local Outcome Improvement Plan: Stretch Outcome 3: <p>3.95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2016</p>
Why is this important? National Context <p>Tobacco use and exposure to second-hand smoke during pregnancy can lead to an increased risk of adverse effects including:</p> <ul style="list-style-type: none"> • miscarriage and placental abruption • premature birth • foetal growth restriction • lower birth weight, which may contribute to coronary heart disease, type 2 diabetes and obesity in adulthood • stillbirth (20–30% higher likelihood) • sudden infant death syndrome (SIDS) (two-to-five fold increase). <p>Children who breathe secondhand smoke can have more:</p> <ul style="list-style-type: none"> • Ear infections • Coughs and colds • Respiratory problems, such as bronchitis and pneumonia • Tooth decay • Days off school • Increased risk of asthma attacks • Long term impact on lung development <p>Source: ASH Scotland information briefing on tobacco use in pregnancy (updated September 2012) and Adapted from Dangers of Secondhand Smoke (Copyright © 2010 American Academy of Pediatrics, Updated 12/2014)</p>
Local Context <p>According to ScotPHO 13.7% of pregnant women smoke in Aberdeen (2016/17-2018/19) a decrease from 26% in 2003/04-2005/06 and while this is slightly below the Scottish</p>

average (14.94%) there are still significant differences across the City. In the most deprived area of Aberdeen City 26% of pregnant women smoke while in the least deprived area it is 3% (Source: ScotPHO 20-16/17-2018/19).

These differences are also evident across localities with 14% of pregnant women smoking in Central, 13% in North and 10% in South (taken from Badgernet 2019 data and based on numbers of pregnant smokers at initial book in). At birth 11% of women in central locality were still smoking, while this was 9% in North and 7% in South (source: Badgernet 2019) showing little reduction from rates at the booking appointment.

At the initial midwife appointment women who are identified as smokers are offered a referral to smoking cessation services, within Central locality 51% of women accepted this referral while midwives referred 77% of pregnant smokers. In north 48% of women accepted a referral with 80% of pregnant smokers being referred by midwives. In south 59% of women accepted a referral with midwives referring 78% of pregnant women (source: Badgernet 2019).

Although there have been improvements in recent years inequalities still exist across the City, therefore we need to consider ideas that will support women to quit rather than be put under pressure to do so. Although significant numbers of pregnant women are being referred to smoking cessation and a proportion of women are accepting these referrals there needs to be more consideration of what this looks like in reality and how to remove some of the barriers that exist to people accessing support. The change ideas therefore focus on working with a small number of women and staff including third sector partners to increase awareness of referral pathways, decrease barriers to accessing support and increase number of prescriptions issued for nicotine replacement therapy.

Measures:

Outcome measures –

- Number of pregnant women who smoke – recorded at booking appointment with community midwife, available from Badgernet also available retrospectively from ScotPHO.
- Numbers of babies exposed to 2nd hand smoke – recorded by health visitor on CHSP form – available from child health records.

Process measures -

- Number of women offered nicotine replacement therapy
- Number of professionals prescribing nicotine replacement therapy

<ul style="list-style-type: none"> Increased awareness among women and professionals of pathway for support
<p>Change ideas</p> <ul style="list-style-type: none"> Women offered nicotine replacement therapy while attending hospital either while giving birth or attending antenatal appointments (policy already in place – test implementation of policy). Apply for a Patient Group Directive (PGD) to allow midwives to prescribe nicotine replacement therapy and test in one team. Test the use of a poster to raise awareness and understanding of the referral pathway among; third sector partners, all healthcare staff coming into contact with pregnant women and pregnant women themselves and their families. Test use of HealthScotland’s e-learning resource to raise the issue of smoking with one health visiting team initially. Test new national resource for smoke free homes with one health visiting team and support parents and extended family to access smoking cessation through adaptation of national resource (advertising local support). Test use of text message service with pregnant women offering access to support and linking with Ready, Steady, Baby resource. Test use of social media to raise awareness of the services among pregnant women
<p>Potential risks and/or barriers to success & actions to address these</p> <ul style="list-style-type: none"> Lack of engagement by front line staff because of conflicting priorities – support from management to allow staff to engage and recognition of value of improvement work Reluctance to press parents around smoking when other concerns exist, concern this may damage developing therapeutic relationship, requires support for staff and raise awareness of importance of smoking cessation for overall health improvement of infants and families.
<p>Project Team:</p> <p>Elaine McConnachie – Public Health Co-ordinator</p> <p>Kevin Leslie - NHSG Health promotion</p> <p>Yvonne Robb – Family Nurse</p> <p>Anna Daley – Trainee Health Visitor</p> <p>Cathy Beattie Homestart</p>

Sheila Rattray – Community midwife

Emma McPherson - Family Learning (ACC)

Outline Project Plan - Set out your initial plan about the timeline for your project.

(This should be reviewed regularly)

Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	What initial activities are required to get started? <ul style="list-style-type: none">• Forming the improvement team;• developing the project charter;• gathering and analysing baseline data; understanding the current system)	When do you expect to complete this stage? February 2020
Designing and Testing Changes (Project Score 4-7)	What activities are required to start testing changes? <ul style="list-style-type: none">• Agreeing which changes to try first• Deciding if further training is needed to use agreed equipment/resources• Deciding on area/group of clients• Sharing change ideas and plans with colleagues	When do you expect to complete this stage? Dec 2020
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	What actions would be required to implement and sustain the changes that have resulted in improvement? <ul style="list-style-type: none">• Implications of implementing changes across other teams considered - resources/equipment/staff training needs (depends on change required)• Successful change ideas to be shared with colleagues – celebrate success!• Capacity to inform/train other teams to make changes	When do you expect to complete this stage? Feb 2021
Spreading Changes (Project Score 9-10)	What actions are required to reach the full scale of the project? <ul style="list-style-type: none">• Identify which staff groups need to be involved to ensure change is implemented	When do you expect to complete this stage?

	<ul style="list-style-type: none"> • Seek feedback for clients around successful interventions to share with staff teams • Explain reason for change- use data to evidence this – to staff required to make changes • Provide support /training required to allow change to be implemented • Ongoing review of data to ensure improvement is maintained 	April 2021
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3.6 Breastfeeding Friendly Scotland in Aberdeen

CPA CHARTER FEEDBACK FORM		
Project Aim:	To increase the percentage of babies exclusively breastfed at 6-8 weeks to 41% by 2021.	
Project Manager	Nonye Agbaza- Health Improvement Officer -Food and Health (AHSCP)	
	Training undertaken: Bootcamp/Currently on QI Practitioner Programme	
Reviewed by:	James Simpson	
Date:	24/02/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	Yes, the charter details the national and local picture in relation to breastfeeding as well as identifying several barriers and challenges that the project seeks to address
3. Is it likely that the changes being tested will achieve the aim?	Yes	Yes, the changes are focussed on both ensuring the local environment (businesses/community) are supporting and aware of breastfeeding and that parents new to breast feeding are provided with peer's support to learn how to breastfeed
4. Will the measures demonstrate whether a change is an improvement?	Yes	Yes, a concise range of measures linked to the change ideas and intended outcomes
5. Is there a mix of partners involved in this project?	Yes	Yes, a range of partners and professions are represented as well as stakeholders
6. Clear outline project plan?	Yes	
CPA Management Group/ Board Ready? Yes		

<p>Improvement Project Title: Breastfeeding Friendly Scotland in Aberdeen</p>
<p>Executive Sponsor (Chair of Outcome Improvement Group): Rob Polkinghorne, (ICS)</p>
<p>Project Lead: Nonye Agbaza- Health Improvement Officer -Food and Health (Aberdeen City Health and Social Care Partnership)</p> <p>Co- Lead : Emma Williams- Public Health Practitioner-Advanced (Public Health Directorate)</p>
<p>Aim statement: To increase the percentage of babies exclusively breastfed at 6-8 weeks to 41% by 2021.</p>
<p>Link to Local Outcome Improvement Plan:</p> <p>Stretch Outcome3: 95% of children (0-5) will reach their expected developmental milestones by the time of their child health reviews by 2026.</p> <p>3.4 Improving health and inequalities AHSCP Strategic Plan 2019-2022</p> <p>Prevention is one of the 5 key priorities of the AHSCP, where promoting positive health and wellbeing and reducing inequalities are key commitments. The target is “to reduce the health gap between people living in the most affluent and deprived areas by increasing the rate of improvement across a range of indicators for the most deprived communities. Priority area under this is to deliver health improvement actions for early years, children and young people, of which improving breastfeeding rates contributes.</p>
<p>Why is this important:</p> <p>Promoting and supporting breastfeeding is recognised as an important public health activity. There is established evidence demonstrating the short- and long-term health benefits of breastfeeding for both mothers and infants. According to a report by world Health Organisation (WHO), breastmilk contains unique properties that makes it a complete food for the baby, sustains optimal hydration, growth and development for the first six months of life. It is also established that breast milk confers a mother’s immunity to disease that infant formulas cannot provide, and therefore it is internationally and nationally recommended that every child should be exclusively breastfed for the first 6 months of life and additional nutritious food up to 2 years of age and beyond.</p> <p>There is growing evidence that breastfeeding reduces the risk of sudden infant death (SIDS) and provides some level of protection against childhood overweight and obesity and when aligned with other targeted nutrition interventions, breastfeeding is said to be a good strategy to reduce the risk of overweight and obesity in children. some other established benefits include:</p>

Benefits of breastfeeding to the baby:

-Protection from several infectious diseases like diarrhoea, ear infections (otitis media) asthma, meningitis, necrotising enterocolitis, and urinary tract infections.

-Provides specific nutrition for proper growth (age-specific nutrients), cellular growth and differentiation

-Reduced risk for some food allergies, chronic disease and certain cancers
Promotes bonding with mother and development

Preliminary evidence supports that the increased amount of emotional contact i.e. touching, stroking associated with breastfeeding may affect the intellectual development of the child during the first year of life (Klaus, 1998).

Benefits of breastfeeding to mother:

-Reduced risk of ovarian and breast cancer, builds bone strength to protect against bone fractures in old age

-Uses fat stored during pregnancy, thus contributing to postpartum weight loss which improves self-esteem

- Increases the release of oxytocin, prolactin, and endorphin hormones in the mother leading to increased sense of maternal well-being and mothering behaviour

Benefits to family:

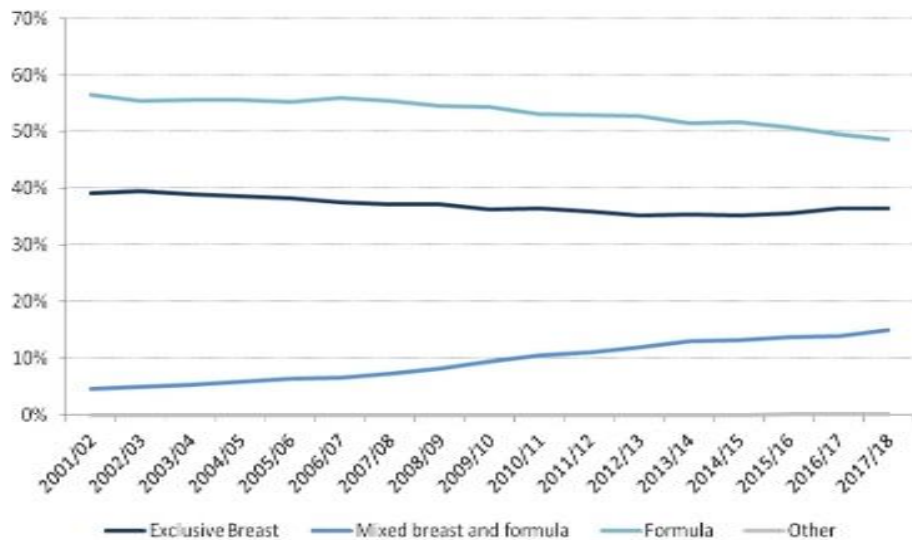
According to published report, families benefit socially and economically from choosing to breastfeed. They have fewer healthcare issues, cost savings from using formula and less missed time from work because of reduced baby illnesses.

Benefits to the Health care system (NHS):

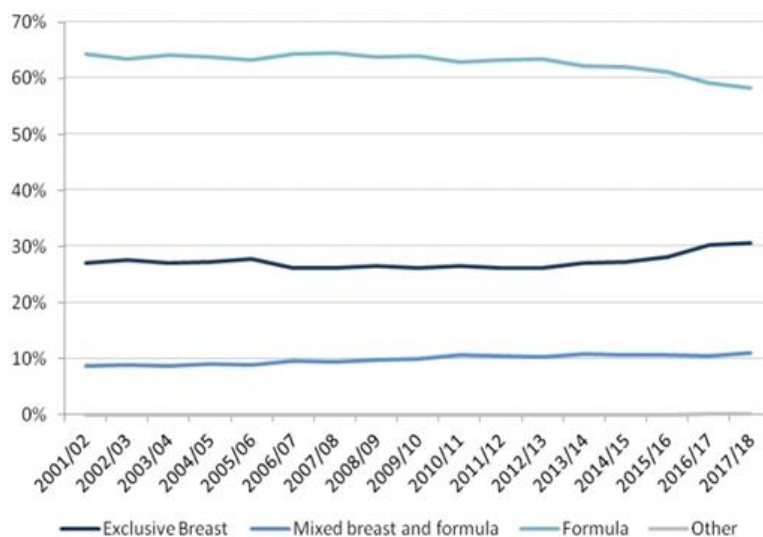
Breastfeeding is considered to be an economical way to improve health for baby and mother. According to a report by UNICEF Baby Friendly Initiative it is estimated that increased breastfeeding would reduce the number of hospital admissions and general practice visits saving the NHS £40 million. The report also estimated a further £17 million savings on treatment of childhood illnesses like respiratory infections, gut, ears and necrotising enterocolitis.

National breastfeeding rate at 6-8 weeks review:

Nationally there is a reduction in proportions of babies that were exclusively breastfed at the time of the initial visit (38.9%) that are still exclusively breastfed at the time of the 6-8 week review (29%) suggesting challenges prior to exclusive breastfeeding being established and maybe indicative of greater support for women at this stage.



Source: ISD Scotland, CHSP-PS August 2018



Source: ISD Scotland, CHSP-PS August 2018

Local breastfeeding rate at 6-8 weeks:

Based on the Scottish Index of Multiple Deprivation (**SIMD 2016**), which is a validated and widely used area-based measure of multiple deprivation derived from postcodes of where people live. SIMD was calculated using income, employment, housing, health, education, skills and training, and area-based access to services. Mothers are categorised into SIMD deciles – from 1 (those living in the 10% most deprived areas) to 5 (those living in the 10% least deprived areas).

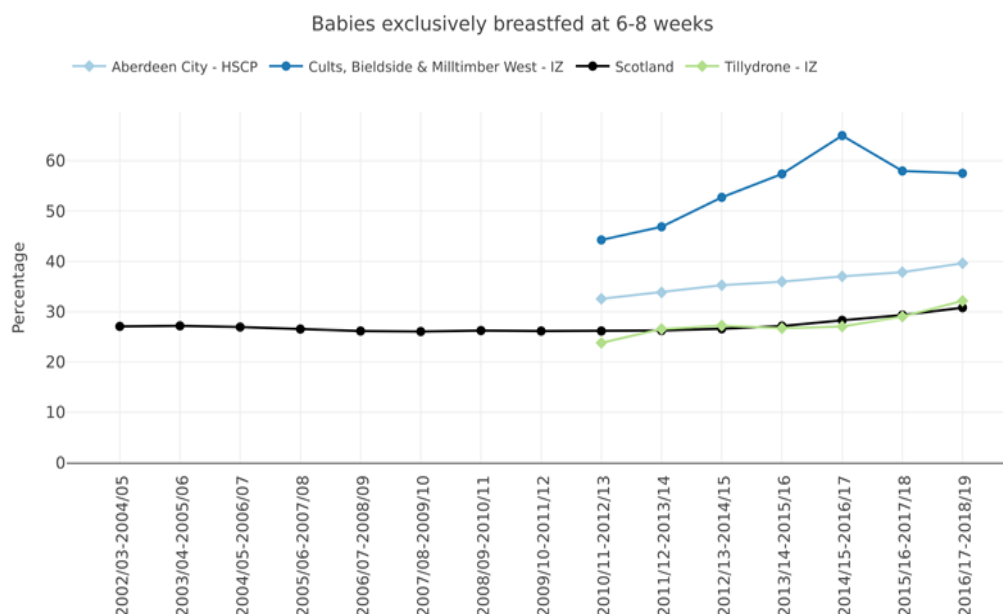


Figure above shows the proportion of all respondents who breastfed at 6-8 weeks in the last 9 years (2010-2019).

The trend in the data indicates that breastfeeding rates has increased with time, but with obvious disparities across the city.

-West of Aberdeen (57.5%)

-Aberdeen city (39.6%)

-Tillydrone (32%)

- Scotland 30.79%

There is a 25.5% gap in the number of babies who have been exclusively breastfed at 6-8 weeks between the west of Aberdeen compared to Tillydrone. (ScotPHO profiles)

This suggests that exposure to the range of risks in the early years that can have an impact on health throughout life is not evenly distributed across Aberdeen, which is indicative of a greater need for support for women in Tillydrone at this stage.

The Scottish Government launched a National Breastfeeding Friendly Scotland scheme in June 2019, yet to be fully piloted in Aberdeen city. However, Tillydrone Community Campus have requested to join a breast-feeding scheme in the city,

and this would provide opportunities to access views from women on breastfeeding.

We understand that 'breastfeeding experience' will be different for every mother /perceived differently within community at large. It is agreed within the team to engage closely with all groups working with mothers in the city i.e. health visitors, community midwives, peer supporters and family nurses with mothers in the city. We have agreed that improving breastfeeding rates will be measured by implementing and tracking essential process metrics. We tested our data collection method/ measuring breastfeeding awareness in Tillydrone by launching the breastfeeding friendly Scotland scheme on the 11/02/20. We carried out a survey of current provisions and identified areas of unmet needs, barriers and challenges and established level of breastfeeding literacy amongst mothers, grandparents and partners.

Barriers and challenges:

1. Lack of continued and person-centred support
2. Breastfeeding literacy
3. Timely access to relevant support
4. Social and cultural barriers
5. Environmental barriers i.e. judgement around feeding in public

Current provisions/ unmet needs:

There is currently no peer support system in Tillydrone

Readiness for change:

Mothers and businesses surveyed showed willingness to engage.

In summary, the team focus is on implementing and tracking process metrics in relation to unmet needs and barriers.

Measures:

Outcome measures

- % of mothers feeling confident to breastfeed in public places
- % of mothers who feel supported to breastfeed at 6-8 weeks
- Increased rates of breastfeeding at 6-8weeks compared to baseline

Process measures

- Number of breastfeeding mothers who access the scheme
- Number of businesses in Tillydrone signed up to the scheme
- Number of local peer support volunteers recruited
- Number of mothers who access peer support

<ul style="list-style-type: none"> • Number of engagements with the breastfeeding literacy support
<p>Change ideas:</p> <ul style="list-style-type: none"> • Businesses in Tillydrone sign up to BF Scotland • Peer support groups (supporting new mums to learn to breastfeed supported by other mums and to increase confidence in breastfeeding in company/public) • Test first time out (FTO) first public feed at Tillydrone community campus • Introduce Breastfeeding literacy support/ e-learning including for dads • Antenatal sessions at Tillydrone community campus (subject to consultations with community midwifery in lines with best start maternity)
<p>Potential risks and/or barriers to success & actions to address these</p> <ol style="list-style-type: none"> 1. Impact of COVID-19 – Adapt some of our change ideas to be tested virtually for now. 2. Low access to services- we will work collaboratively with community midwives, GPs, Health visiting team, peer supporters, SHMU radio and other groups of mothers to ensure publicity so that mothers will receive person centred and targeted support. 3. Challenges with public awareness of breastfeeding - literacy sessions 4. Lack of funding for activities- audit of current funding streams 5. Resource implications- recruiting peer supporters to promote volunteering opportunities 6. Understanding of project aims and processes within team might be limited due to time constraints and other commitments- work on processes collaboratively and ensure effective communication 7. Access to data: use available resource where possible.
<p>Project Team: Nonye Agbaza – (Health Improvement Officer) [Project Manager] Emma Williams – (Public health NHSG) Jill Gibson- (Community Infant Feeding Coordinator) Melissa Skene- (Student Health Visitor) Madelene MacSween (Development manager Tillydrone Community Campus) Louise Tough – (Tillydrone Community Campus Senior Library Assistant) Jill Humphreys (community representative lighthouse support Centre) Sarah Nale (Community mum) Eleanor McEwan- Homestart Susan Birnie – (Health visitor)</p>

Outline Project Plan		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	<ol style="list-style-type: none"> 1. Project team formed 2. Asset mapping/audit of groups supporting Breastfeeding in Tillydrone 3. Scooping exercise to gather baseline data 4. Draft charter developed 5. Charter submitted to CPA 	February 2020
Designing and Testing Changes (Project Score 4-7)	<ol style="list-style-type: none"> 1. Design and test breastfeeding friendly scheme in other businesses in Tillydrone. 2. Audit current baseline data 3. Test attitudes to breastfeeding in Tillydrone 4. Track measures 5. Identify current funding streams to provide resources/support to groups 6. Test uptake for peer support volunteer 7. Test breastfeeding literacy support 8. Design events for further change ideas 9. Draw timeline to conclude implementation of change ideas 	July- october 2020

Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	Change idea that has been tested will be implemented permanently in Tillydrone. 1. Peer support groups 2. First time out (first feed) 3. Implement e-learning	Nov 2020- March 2021
Spreading Changes (Project Score 9-10)	Test change ideas that has worked in Tillydrone in other deprived communities in Aberdeen. Recruit businesses to sign up to breastfeeding friendly Scotland scheme.	April- September 2021

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3.7 Child Healthy Weight

CPA CHARTER FEEDBACK FORM		
Project Aim:	Reduce child obesity at Primary 1 stage by 10% by 2022	
Project Manager	Lauren Mackie , Health Improvement Officer (Schools) - ACC	
	Training undertaken: QI Practitioner Programme	
Reviewed by:	Ishbel Greig	
Date:	24/02/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	
3. Is it likely that the changes being tested will achieve the aim?	Yes	
4. Will the measures demonstrate whether a change is an improvement?	Yes	
5. Is there a mix of partners involved in this project?	Yes	
6. Clear outline project plan?	Yes	
CPA Management Group/ Board Ready? Yes		

Improvement Project Title – Reducing Childhood Obesity
Executive Sponsor Rob Polkinghorne, Chief Operating Officer ACC (Chair of ICS Board)
Project Lead Name: Lauren Mackie Job Role & Organisation: Health Improvement Officer (Schools) - ACC Email Address: lamackie@aberdeencity.gov.uk
Aim statement Reduce child obesity at Primary 1 stage by 10% by 2022
Link to Local Outcome Improvement Plan Stretch Outcome 3: 3.2 - Improving health and reducing inequalities Stretch Outcome 11: 11.4 - Encouraging adoption of healthier lifestyles Reduce % of men and women who are obese to 20% by 2021.
Why this is important <p>Everyone has a role to play in contributing to reducing obesity levels in Scotland. The NHS has an obvious role in the clinical treatment of obesity; however, many other partners can contribute to supporting individuals and communities to achieve and maintain a healthy weight.</p> <p>In the UK, Leeds is the only city to report a reduction in childhood obesity. Over 4 years, childhood obesity has dropped from 11.5% to 10.5% where the decline has been most notable in those living in deprived areas. There are only a handful of cities in the world which have been successful in reducing childhood obesity. For Aberdeen to be successful in reducing childhood obesity we require commitment across the partnership. We need to take an evidence-based approach and learn from cities which have achieved improvements in childhood obesity.</p>

National Context

The scale of the problem should not be underestimated. By 2030, it has been projected that over 40% of Scotland's 16-64 year olds will be clinically obese. The Scottish Government's *A Healthier Future: Scotland's Diet and Healthy Weight Delivery Plan* (2018) sets the agenda to reshape our environment from one that promotes weight gain to one that supports healthy choices.

The cost of obesity has traditionally been viewed as a NHS problem; however work on the economic burden of obesity shows healthcare is a small proportion of the associated total cost of obesity. Local authority costs are linked to higher levels of employee sickness, providing services and caring for people with chronic disease associated with obesity and the cost to family in terms of poor physical and mental health and the risk of obesity being repeated in future generations.

Obesity also impacts on the mental health and wellbeing of children and young people. Children who are overweight are more likely to have a poor body image, low self-esteem and be the victims of bullying (Dietz WH, 1998).

The recently published Scottish Government *Child Healthy Weight Standards* (2019) provide Health Boards with criteria for tier 2 and tier 3 healthy weight interventions. These are expected to be implemented by the end of March 2020.

Local Context

In Aberdeen, 9% of primary 1 children are at risk of being obese (combined data 2015-2018). Although levels of childhood obesity in Aberdeen have been static over the last 10 years the health inequality gap has widened with children in the most deprived areas of Aberdeen being more likely to be obese (e.g. 8% in SIMD 5 in comparison to 13% in SIMD 1).

In 2010 when Scottish Government set HEAT targets, one of these being to deliver a child healthy weight intervention programme, NHS Grampian developed and delivered the 'Grow Well Choices' programme in all primary schools. Although the programme was well received by both pupils and staff there is limited evidence of the impact the programme had on children's BMI's. The implemented model of NHS Health Coaches delivering the programme was not sustainable and since the withdrawal of NHS Health Coaches there is limited continuation of the programme in schools in Aberdeen. Grow Well Choices Early Years has been a more sustainable programme and is still delivered in nurseries throughout Aberdeen.

In 2013 the Child Healthy Weight Multi-Agency Group was established in the city. In 2017/18 when the group reviewed their membership and action plan, group members agreed that focus should be on encouraging healthy lifestyles. Children, young people and their families need to be informed, able and motivated to make healthy eating and physical activity choices to achieve and maintain a healthy weight. In addition, it was agreed that disadvantaged individuals and communities are prioritised to contribute towards reducing health inequalities.

Project Rationale

Obesity is a complex health issue to address. Obesity results from individual behaviours such as dietary patterns, physical activity and sedentary behaviour as well as other contributing factors such as the food and physical activity environment, education and skills, and food marketing and promotion (Centers for Disease Control and Prevention, 2019).

There is evidence to show that community-based interventions are successful in supporting child healthy weight. These are multi-component interventions and programmes, typically applied across multiple settings, tailored to the local environment and implemented locally (Population-based Approaches to Childhood Obesity Prevention WHO, 2012). For this reason, a local project team has been established in Middlefield to take forward a co-production approach to identify and implement local child healthy weight solutions. The Child Healthy Weight Multi-Agency Group will project manage other change ideas.

Evidence shows that once children have become overweight or obese it is difficult to reverse this trend. Therefore, in order to reduce childhood obesity it is vital that we prevent childhood obesity in the early years and so this project will focus on supporting families and communities with children under 5 years.

Additional note relating to the impact of COVID-19

People's healthy eating, food shopping and physical activity habits may have been either positively or negatively impacted by COVID-19 and lockdown, and at the moment we do not know the short or long-term effects of this. We do know that food poverty and food insecurity has increased in the city and we can suspect that health inequalities relating to child healthy weight will widen.

The Child Healthy Weight Multi-agency group will need to reconvene to identify ways to harness positive healthy lifestyle behaviours and mitigate against the negative – this

may alter change ideas posed within this project charter. We will need to identify how intended change ideas can be delivered within the current physical distancing restrictions. We will need to ensure that the change ideas we progress are sensitive to the challenges that families are facing as we enter the 'new normal' and this may result in longer timescales to implementation.

Measures

- **Outcome measures**

Percentage of primary 1 children (with a valid height and weight recorded) whose BMI is within the top 5% of the 1990 UK reference range for their age and sex

(Baseline 2016/17: 69.4%)

- **Process measures**

Number of families participating in interventions

Number of families reporting behaviour change following intervention

Number of professional undertaking training

Number of organisations/groups sharing child healthy weight key messages

Number of self-sustaining food skills groups

Number of organisations/groups using the child healthy weight resource to deliver child healthy weight messages to families

Number of hits to Food Access App

Change ideas

- Design and deliver a whole family approach intervention for families with children under 5 years old around healthy lifestyles, initially in the Northfield area. Leading to the development of a resource that can be used by partners to deliver child healthy weight messages during group or 1-1 sessions with families.
- Design and deliver practical food skills to families with children under 5 years old, initially in the Northfield area. Leading to the formation of a sustainable food skills group in the community with local parents trained to deliver food skills groups.
- Communication of Key Messages for child healthy weight
- Training for professionals – stigma, perceptions and raising the issue of child healthy weight

Middlefield Specific Change Ideas

- Indoor playground for families with children under 5 at Manor Park Primary School
- Food outlet delivered in partnership with Manor Park Primary School

<ul style="list-style-type: none"> • 'Food Access App' designed by the Middlefield Community for the Middlefield Community 		
Potential risks and/or barriers to success & actions to address these <ul style="list-style-type: none"> • Limited capacity of partners • Limited budget • Poor engagement of families • Numerous LOIP projects in target area • Sensitivities and stigma around child healthy weight • Lack of confidence in professionals to raise the issue of child healthy weight 		
Project Teams <p>Child Healthy Weight Multi-Agency Group:</p> <p>Graeme Dale – Development Manager – Active Communities, Sport Aberdeen</p> <p>Lauren Mackie – Health Improvement Officer (Schools), ACC</p> <p>Rachel Thompson – Health Improvement Officer (Children and Young People), ACHSCP</p> <p>Kyle Hewitt – Project Activator, Sport Aberdeen</p> <p>Stephen Balfour – Development Worker, CFINE</p> <p>John Landragon – Catering Manager, ACC</p> <p>Susan Bailey – Catering Advisor, ACC</p> <p>Melanie Jaffrey – Play Development Officer, Play Forum</p> <p>Fiona Cameron – Co-ordinator, Homestart</p> <p>Middlefield Co-production Group (Under 5's):</p> <p>Lauren Mackie – Health Improvement Officer (Schools), ACC</p> <p>Kyle Hewitt – Project Activator, Sport Aberdeen</p> <p>Eleanor McEwan – General Manager, Homestart</p> <p>Katy McKay – Trainee Health Visitor, ACHSCP</p> <p>Sandra Allardyce – Early Years Practitioner, ACC</p> <p>4x parents from the Middlefield area</p>		
Outline Project Plan		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	CHW Multi-Agency Group Identify lead to pilot interventions	April 2019 – August 2019

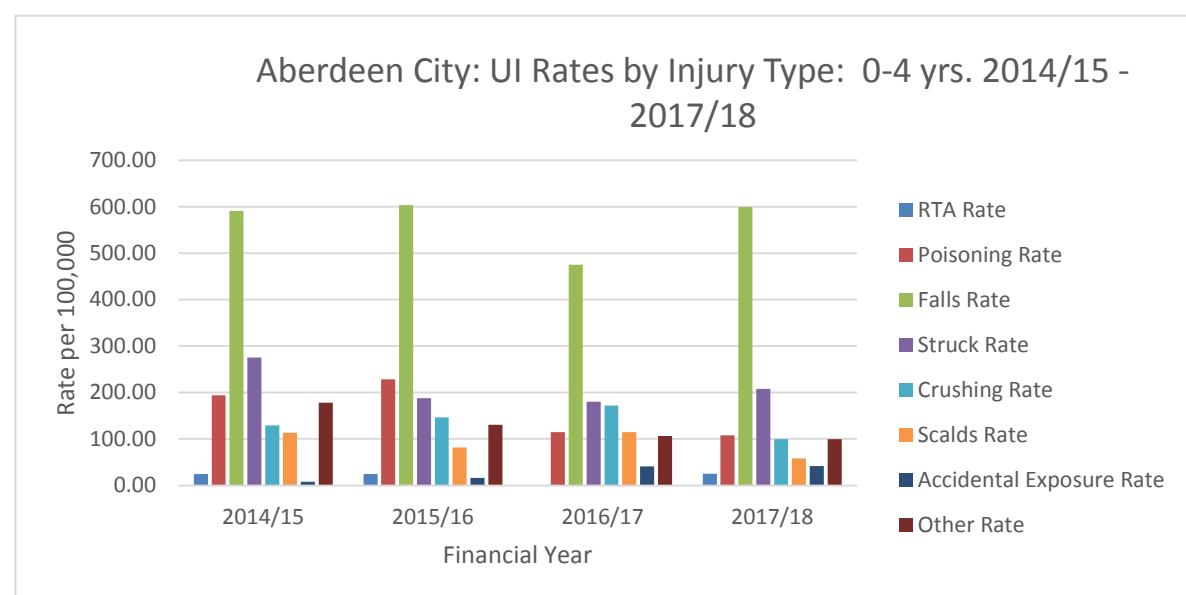
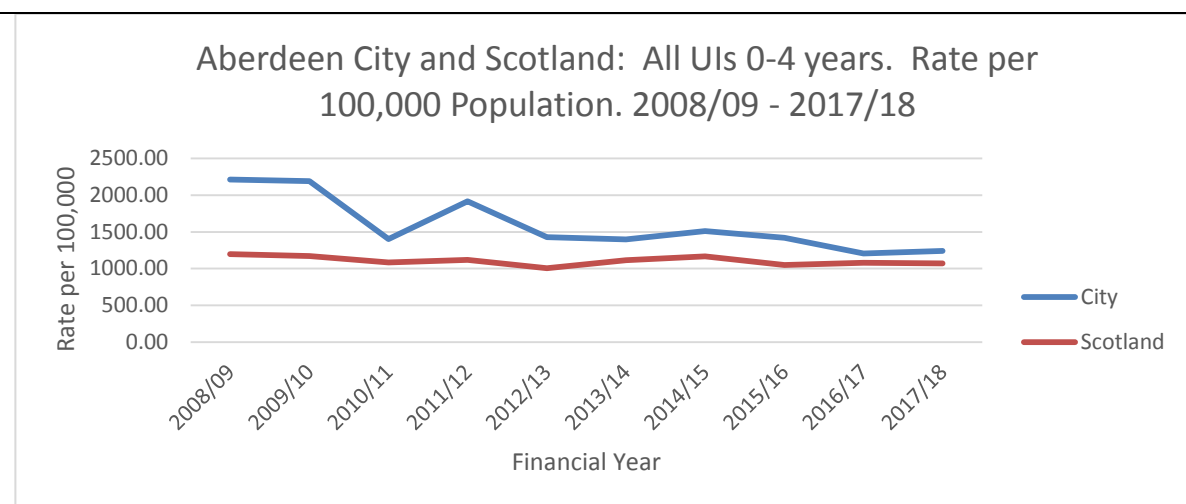
	<p>Middlefield Co-production</p> <p>Establish Middlefield Co-production Group</p> <p>Mapping of child healthy weight activity in and around the Middlefield area</p> <p>Gathering information about families in the Middlefield area – what helps them to support child healthy weight and what are the barriers?</p>	<p>November 2019 – March 2020</p>
<p>Designing and Testing Changes</p> <p>(Project Score 4-7)</p>	<p>CHW Multi-Agency Group</p> <p>Pilot 1 and 2 of Food Skills and Whole Family Approach Intervention – PDSAs completed</p> <p>Communicate key messages</p> <p>Training of key staff</p> <p>Middlefield Co-production</p> <p>Change ideas developed and testing commenced</p>	<p>August 2019 – December 2020</p> <p>August 2020 – December 2020</p>
<p>Implementing and sustaining changes that demonstrate improvement</p> <p>(Project Score 7-10)</p>	<p>CHW Multi-Agency Group</p> <p>Evidence of improvement and clear spread/implementation plans across the city or in targeted areas.</p> <p>Middlefield Co-production</p> <p>Evidence of improvement and clear</p>	<p>August 2020 – December 2020</p> <p>October 2020 – April 2021</p>

	spread/implementation plans	
Spreading Changes (Project Score 9-10)	CHW Multi-Agency Group Plans spread Middlefield Co-production Plans replicated and spread in other areas of the city (will need to be replication of engagement to give local context)	December 2020 – December 2021 April 2021 – December 2021

3.8 Reduce Preventable Injuries

CPA CHARTER FEEDBACK FORM		
Project Aim:	Reduce preventable injuries in the home with children under 5 years old	
Project Manager	Rachel Thompson, Health Improvement Officer Children	
	Training undertaken: QI Practitioner Programme	
Reviewed by:	James Simpson	
Date:	05/03/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	
3. Is it likely that the changes being tested will achieve the aim?	Yes	
4. Will the measures demonstrate whether a change is an improvement?	Yes	
5. Is there a mix of partners involved in this project?	Yes	The Charter has a sufficient mix of partners. In addition, the project team is seeking to secure other members ahead of CPA Board cycle (see Project Team section below)
6. Clear outline project plan?	Yes	
CPA Management Group/ Board Ready? Yes		

<p>Improvement Project Title:</p> <p>Reduce preventable injuries in the home with children under 5 years old</p>
<p>Executive Sponsor (Chair of Outcome Improvement Group): Rob Polkinghorne (ICS)</p>
<p>Project Lead: Rachel Thompson, Health Improvement Officer Children and Young People and Charmaine Mackenzie (HIO Neighbourhoods)</p>
<p>Aim statement</p> <p>Reduce the number of emergency hospital admissions for unintentional injury to children under 5 years by 3.69%, by 2021</p>
<p>Link to Local Outcome Improvement Plan:</p> <p>Stretch Outcome 3:</p> <p>3.95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2016</p>
<p>Why is this important</p> <p>The term ‘unintentional injury’ is used rather than ‘accidents’ to recognise that injuries are usually ‘predictable and preventable’ (NICE, 2010).</p> <p>Unintentional injury is one of the main causes of death and a leading cause of attendances at emergency departments in Scotland. It’s approximately 5% of deaths in young children are caused by an unintentional injury and the national data tells part of the story. In Scotland in one year alone, there were over 7,500 emergency admissions in children as a result of unintentional injury. However, it is important to say that the majority of injuries do not result in death or hospital admission, but they are a major cause of attendances to GPs and Accident and Emergency departments. Large numbers of children and their families are therefore affected.</p> <p>Aberdeen city has remained an outlier for unintentional injuries for a number of years and to date is still substantially higher than the Scottish average (Aberdeen city 1,239 per 100,00 population)</p> <p>Data below highlights the top 3 injuries for Aberdeen city are Falls, Poisoning and being struck by an inanimate object (not including motorised vehicles)</p>



Unintentional injuries in and around the home are a leading cause of preventable death for children under five years and are a major cause of ill health and serious disability.

The reduction of unintentional injuries in childhood remains an important public health priority. In 2014 Public Health England, with the Royal Society for the Prevention of Accidents and the Child Accident Prevention Trust, published a five year trend analysis of these injuries and deaths in England.

The report highlighted the scale of this public health issue, and the steps local areas can take to reduce casualty rates. The resources have been used extensively by local authorities, and we have taken the opportunity to refresh the original analysis with the most recently available admissions data from 2012/13 – 2016/17 and deaths data from 2012 to 2016. Our analysis of the five years of data shows that each year an average of 55 children under the age of five died due to an unintentional injury, 370,000 children attended accident and emergency (A&E) and 40,000 children were admitted to hospital as an emergency.

There are three action areas for local authorities and their partners that aim to reduce the numbers of children injured and killed. It also describes four steps local partnerships can take to build robust injury prevention strategies.

There are three key action areas.

1. Providing leadership and mobilising existing services prevents injuries

Reducing unintentional injuries requires a whole system approach to address key determinants. Directors of public health and directors of children's services, together with local Clinical Commissioning Groups, members of health and wellbeing boards and Sustainability and Transformation Partnerships (STP), (or Accountable Care Systems where they are in place), are in an ideal position to provide strategic leadership for injury prevention through focused planning, coordination of services and commissioning to support a collaborative approach with effective allocation of resources.

2 . Preventing unintentional injuries cuts across a range of stakeholders working with children and their families;

Much can be achieved by mobilising existing services to develop a local child unintentional injury strategy that builds on strengths and develops capacity. Broader partnership working across the public, social enterprise, private, voluntary and community (VCS) sectors is essential, bringing together a very wide range of services including health, education, social care, housing and fire and rescue. Establishing a multi-agency child unintentional injury group and identifying a lead professional to coordinate this work is likely to improve implementation 13 . NICE PH29 makes recommendations on ways to improve effective coordination of services.

The early years workforce has a central role in helping to reduce unintentional injuries preventing unintentional injuries requires a whole system approach that maximises the contribution of all staff working with the under-fives and their families. Evidence suggests that training all staff to develop confidence and competence in reducing unintentional injuries is 6 important¹⁴. With appropriate training and supervision, voluntary and community organisations will also be able to focus more explicitly on injury prevention in their work with families.

Health visitors provide a universal service to all families and there is a strong economic case for preventing unintentional injuries by incorporating developmentally specific safety advice into universal child health contacts; this could also include contacts following injuries where appropriate. Health visitors have a national framework on which local services can build. The health visiting 4-5-6 model¹⁵ sets out four levels of service from community action to complex needs, five universal health reviews for all children and six high impact areas where health visitors have the greatest impact on child and family health and wellbeing. The Early Years High Impact Area 5¹⁶ sets out the key contribution of health visitors to manage minor illness and reduce accidents to improve outcomes for all children.

3. Focusing on five kinds of injuries for the under-fives to tackle the leading preventable causes of death and serious harm Five causes account for 90% of unintentional injury hospital Admissions for this age group and are a significant cause of preventable death and serious long-term harm - these are choking, suffocation and strangulation; falls; poisoning; burns and scalds; and drowning; therefore taking action in these areas would make a

significant difference. Local injury and other data will provide important local context, but the national data on deaths and injuries provides a powerful call to action.

A broad partnership approach working across the public, private and voluntary and community sectors is essential. Bringing together a wide range of services from diverse settings including health, education, and local authority children's services such as early years teams, housing, fire services and police would ensure that staff and families are aware and understand the risk posed by unintentional injuries, and consider how they can be avoided.

This work will aim to assist people working with young families to understand the role they play in helping predict and prevent unintentional injuries in and around the home. It will identify opportunities and aim to overcome challenges for approaching families, **raising awareness, provision of tools and signposting**. As well as providing relevant support to help with empowering families with risk assessment in their homes.

Measures: (How will we know if a change is an improvement?)

Outcome measures

Reduced rates of unintentional injuries for under 5's coming through A&E .

Process measures

- Number of staff / volunteers introducing risk assessment tool to families
- Confidence of parents using Risk assessment tool
- Number of staff/ Volunteers introducing Keeping Kids Safe resources to families
- Number of families using the contents of the Keeping Kids Safe resources
- Number of families signing up to SSEN home emergency kit
- Number of staff/ volunteers engaging with/ joining the local network
- Number of those taking up online training (Health Scotland VLE)
- Number of those taking up 'Homecheck' service with families of children under the age of 1 year old
- Number of people engaging with social media posts/tweets.

Change ideas (What changes can be made that will result in improvement?)

- To develop capacity in staff to support them to consider the impact of UI's and understand the role they play in prevention
 - Online training package promoted to staff/ volunteers to complete
 - Easy accessible risk assessment for the home is co-developed for staff/ volunteers to introduce to families to self-assess their homes

<div><div>➤ Local child safety online network is developed along with running a child safety campaign using social media.</div><div><div>• Vulnerable Families are provided with RoSPA safety packs via a relevant support services (ie Homestart/ PEEP/ Family Learning) staff will work to ensure parents are empowered to confidently utilise the resources to best effect through face to face discussion with key staff</div><div>• A referral process within all services working with expectant parents that links ‘Homecheck’ service will provide a consistent approach that support parents-to-be to provide appropriate advice and timely provision of recommended safety equipment in anticipation for the new arrival.</div></div></div>		
<div><div>Potential risks and/or barriers to success & actions to address these</div><div><div>• Volunteers / staff being in a position to be able to go into family homes (PVG)</div><div>• Knowledge/ Attitudes of parents/staff – not seen as a priority or seen as ‘accidents happen’</div><div>• Many cultures and varying practices which need to be understood and respected – pride/ privacy</div><div>• RoSPA safety packs (300 available) not certain on future availability</div></div></div>		
<div><div>Project Team:</div><div><div><div>Homestart</div><div>Peep</div><div>Family Learning</div><div>Pre Birth team</div><div>Childminding network</div><div>Libraries</div><div>HIO neighbourhoods</div><div>HIO children & Young people</div></div><div><div>Eleanor McEwan</div><div>Natasha Martens</div><div>Pamlea Maclure</div><div>Jane Trail</div><div>Loraine Duncan</div><div>Margaret Hill</div><div>Charmaine Makenzie</div><div>Rachel Thompson</div></div></div></div>		
<div><div>Further consideration for input or communication:</div><div><div>RoSPA (Royal Society for Prevention of Accidents)</div><div>Fire and rescue Scotland</div><div>Police Scotland</div><div>Homecheck</div><div>FNP</div></div></div>		
<div><div>Approached but have indicated no capacity:</div><div><div>Health visiting</div><div>Paediatric professional (Dr Cochrane or intern)</div></div></div>		
<div>Outline Project Plan</div>		
<div>Project Stage</div>	<div>Actions</div>	<div>Timescale</div>

Getting Started (Project Score 1-3)	<ul style="list-style-type: none"> • Identifying key contacts and organisations • Developing charter Group • Identifying baseline data • Progressing with Drafting Charter and PDSA's for change ideas • Identifying key dates in the calendar to communicate/promote safety messages • Planning focussed activity with parents' group • Liaising with RoSPA on resources to be tested • 44th City Questionnaire – data/info from community 	Dec 2019 – August 2020
Designing and Testing Changes (Project Score 4-7)	<ul style="list-style-type: none"> • Facilitate parent focus group(rising stars) as a starting point to identify appropriate risk assessment approaches and RoSPA activity planning • Identifying and adapting examples of risk assessment tools • Progressing with development of a referral pathway to maximise on the benefits of 'Homecheck' service • Group decision made on agencies RoSPA pack distributing and evaluation process / SSEN registration 	Dec 2020
Implementing and sustaining changes that	Network development and activity	Feb 2021

<p>demonstrate improvement (Project Score 7-10)</p>	<ul style="list-style-type: none"> • Awareness raising City wide- Run and evaluate impact of an online child safety campaign in line with Nation child safety week (June 2020) • Communication and promotion to promote uptake of UI online training module • Work with staff and families - Testing of risk assessment tool with identified partner organisation • Test out 'Homecheck' referral pathway with one partner agency 	<p>April 2021</p> <p>June 2021</p>
<p>Spreading Changes (Project Score 9-10)</p>	<ul style="list-style-type: none"> • Engaging with wider partners to review capacity (HV, FNP etc)for involvement in roll out opportunities for Risk assessment • Engaging with families further roll out • Reviewing and Building on the UI network membership and future safety campaigns (including training module awareness and uptake) 	<p>June 2021</p>

For more information, email: CommunityPlanning@aberdeencity.gov.uk

5.4 Trauma Skills and Knowledge

CPA Feedback Form	
Project Aim:	Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021; <u>and</u> Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021
Project Manager:	Isabel MacDonnell, ACC, Children's Services Manager (IMcDonnell@aberdeencity.gov.uk) Training undertaken: TBC
Charter Reviewed by:	James Simpson
Date:	11/10/19
Checklist	Summary of feedback
1. Is the project aim consistent with aim in the LOIP?	Yes
2. Is there a sound business case explaining why the project is important?	Yes
3. Is it likely that the changes being tested will achieve the aim? Public health input on proven interventions.	Yes
4. Will the measures demonstrate whether a change is an improvement? Comments on data?	Yes
5. Is there a mix of partners involved in this project?	Yes
6. Clear outline project plan?	Yes
CPA Management Group/ Board Ready? Yes	

Improvement Project Title: Trauma Skills <u>and ACES Awareness</u> Training
Executive Sponsor: Rob Polkinghorne (ICS Board Chair)
Project Lead: Isabel MacDonnell, ACC, Children's Services Manager (IMcDonnell@aberdeencity.gov.uk)
Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021; <u>and Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021</u>
Link to Local Outcome Improvement Plan: Stretch Outcome 5: 95% of care experienced children and young people will have the same levels of attainment in education, emotional wellbeing, and positive destinations as their peers by 2026
Why is this important The Adverse Childhood Experiences (ACEs) study which was initially published in the USA has recently had a renewed focus both internationally and within Scotland. One of the core messages which has been emphasised within ACE research is the correlation between the number of adverse childhood experiences an individual goes through and poor health and social outcomes in adulthood. It has long been recognised that stressful events occurring in childhood can impact profoundly on children and young people's development and outcomes. One of the key theoretical frameworks which emphasises the importance of early experiences and particularly the bond that an infant has with a caregiver is attachment theory. Attachment theory forms a core part of a nurturing approach and at the heart of a nurturing approach is a focus on wellbeing and relationships and a drive to support the growth and development of children and young people particularly those who may have experienced early adversity or trauma. Trauma informed approaches aim to promote an understanding of adversity and trauma amongst those working with children and young people and the wider population. Developing a workforce that is trained to recognise where people are affected by trauma and adversity, and to be capable of responding in ways that prevent further harm, supports recovery and improves life chances. Having responsive staff and carers mitigates against disruption of care placements and and unplanned endings which impacts on children and young people's physical and mental wellbeing. The Partnership are keen to reduce the number of placement changes that our children and young people can experience. Creating a training programme of trauma informed practice will support increased confidence in staff to recognise what the ongoing child's needs might be and make appropriate placements with carers who have the skill and knowledge to provide appropriate proportionate levels of care.

Measures:**Outcome measures –**

- No. of carers who self-report increased confidence and skill in meeting the needs of children who have adverse childhood experiences
- No. of children that report being happy in their care placement
- % of care experienced children and young people who report feeling mentally and physically well
-

Process measures -

- No. of staff trained in trauma skills and knowledge
- No. of Aberdeen City Council foster carers trained in trauma skills and knowledge
- No. of foster placements ending on an unplanned basis

Balancing measures

- No of placement breakdowns

Change Ideas

- Create and use a scale for foster carers to report on their confidence providing care that is trauma informed (at key intervals such as supervision and annual reviews)
- Targeted delivery of collaborative trauma informed training to carer support groups.
- Staff evidencing reflective practice in supervision
- Introduce a quarterly meeting with external fostering agencies to share trauma informed practice & approaches to align the quality of care to that provided by ACC approved carers
- Continual use of research and outcomes from the Care Review to inform practice and service delivery

Potential risks and/or barriers to success & actions to address these

- Foster Carers feeling overwhelmed with expectations of providing a high level of care to children with adverse childhood experiences – current evaluation of the payment for skills competency framework to remove the significant gap in expectations of care provision which is a barrier to matching children with carers.
- Budgetary constraints to access external training – link in with Government programmes & initiatives

Project Team:

Isabel McDonnell, Project Lead
Kelly Hickman, Improvement Adviser
Angela Maitland, Children's Services Manager
Cathy Buchan, Fostering Team Manager
Chris Morton, Adoption Team Manager
Linda Gray, Looked After Nurse
Rep. from Educational Psychology being identified
Rep. from Independent foster agency (SWIIS or Barnardo's)
Max McGlinchey, Team Manager, Marchburn Children's Home

Outline Project Plan - Set out your initial plan about the timeline for your project. (This should be reviewed regularly)		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	What initial activities are required to get started? <ul style="list-style-type: none"> • Project team established • Initial baseline data being established • Draft charter developed • Charter submitted to CPA Board 	When do you expect to complete this stage? Complete Oct-19 Complete Oct-19
Designing and Testing Changes (Project Score 4-7)	<ul style="list-style-type: none"> • First 2 change theories to begin PDSA Cycles • Conversations with external fostering agencies to begin with achievable longer-term goals being set • Evaluate initial test cycles • Begin new test cycles • Analyse data with project group to consider progress and barriers • Progress report to CPA Board 	Nov-19 Begin Jan-20 Jan-20 Jan-20 Feb- 20 Jan-20 for Sept-20 CPA Board
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	<ul style="list-style-type: none"> • Communication of improvement data across ICFS to begin thinking about how trauma informed practice can be considered in other care settings • Plan for carers to deliver trauma knowledge & skills training in the community 	Winter 2020 Jan 2021
Spreading Changes (Project Score 9-10)	<ul style="list-style-type: none"> • Full review of project to inform spread across ICFS 	Jul- 21

6.7 Future Skills

CPA CHARTER FEEDBACK FORM		
Project Aim:	Increasing understanding and awareness of pathways and future skills requirements	
Project Manager	Nicola Graham, SDS	
	Training undertaken: Bootcamp	
Reviewed by:	James Simpson	
Date:	05/03/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	
3. Is it likely that the changes being tested will achieve the aim?	Yes	
4. Will the measures demonstrate whether a change is an improvement?	Yes	
5. Is there a mix of partners involved in this project?	Yes	
6. Clear outline project plan?	Yes	
CPA Management Group/ Board Ready? Yes		

<p>Improvement Project Title: Increasing understanding and awareness of pathways and future skills requirements</p>
<p>Executive Sponsor: Rob Polkinghorne (ICS Board Chair)</p>
<p>Project Lead: Nicola Graham, Area Manager SDS</p>
<p>Aim statement: Increase children, young people and families' awareness and understanding of future skill requirements by June 2021.</p>
<p>Link to Local Outcome Improvement Plan:</p> <p>This project aligns with Stretch Outcome 6:</p> <p><i>95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026;</i></p> <p>Driver 6.3 Ensuring children, young people and families understand the pathways available to them and skills required for future.</p>
<p>Why is this important</p> <p>Globally, technological and societal changes mean that the world of work is changing fast with the speed of change forecast to increase. Skills serve as the bridge between knowledge and performance. We need to ensure that our young people are “future proofed” so that they can take advantage of these changes and thrive in an increasingly complex and competitive economic landscape.</p> <p>Nationally, the Scottish Government has identified key sectors that have the potential to make Scotland more economically competitive. These growth sectors are supported by the government with financial investment in creating more pathways into the sector – foundation apprenticeships, college and university courses, graduate apprenticeships and other work-based qualifications. This can create more, and better, opportunities for people working or starting a business in Scotland - better paid, more job opportunities, opportunities at higher professional levels and opportunities for progression. In order to grow, these sectors need to have the right elements in place. A key element is a supply of people with the right skills and qualifications, and ongoing upskilling and future focused leadership within the sectors.</p> <p>In Aberdeen, <i>The Regional Economic Strategy</i> provides a long-term plan for the economic development of the North East to 2035. The Strategy outlines key sectors for the region, including: Energy/Oil and Gas; Food, Drink and primary industries; Tourism, Life Sciences, Digital and Entrepreneurship. Additionally, we know from the annual Regional Skills Assessment (SDS) that there are also growth opportunities in Health and Social Care and Early Learning and Childcare. Opportunities within construction are also evident given the infrastructure projects planned within our Economic Strategy.</p>

Across developed countries, although the pace varies, we are seeing a gradual polarisation in jobs. Overall, we are seeing a decline in mid-skill jobs (such as skilled trades, office, admin etc) mainly as a result of automation and a growing demand for high skill jobs. Those in low skill jobs are being left behind. It's only a matter of time until many low skill jobs can economically be automated. We need to be prepared and equipped for a high skill future.

Skills 4.0 was published by SDS in 2018. It identifies a range of meta skills critical to thrive and flourish within a shifting labour market. The skills identified are similar to those identified by other reports (*Deloitte Insights Report* and *'The Future of Jobs', the World Economic Forum*). All three reports highlight and share three common themes in terms of future skills:

- The ability to manage yourself
- To build and maintain complex relationships
- To be creative and innovative

We will continue to need job specific skills, but more importantly, the ability to learn and update skills throughout our life.

Countries with effective work-based learning pathways show a correlation between higher economic growth and lower youth unemployment.

This also connects to the refreshed narrative on Curriculum for Excellence. It re-emphasises the importance of developing the four capacities as the fundamental purpose of Scottish education and that delivering this includes recognising "the knowledge, **skills and attributes** that children and **young people need to acquire to thrive in our interconnected, digital and rapidly changing world**".

Education Scotland inspections show that the next priority is for the Career Education Standard to be embedded across all subject areas. This project will therefore initially work with one ASG to test an approach that starts with the delivery of joint career and lifelong professional learning (CLPL) aiming to support the embedding of the Career Education Standard.

This project will initially work with an ASG to build the capacity and confidence of practitioners (teachers and other partners who work in schools) to discuss world of work and future skills needs with children, young people and families.

A key part of this will be sharing and exchanging learning as new tools and techniques are developed by classroom teachers.

Another part of this will be linking in subject staff with employers to bring the work/skills discussions to life. DYW NE will support with this piece.

More broadly, this project will seek to collaborate and share learning with the improvement charter **Supporting the development of pathways with Parents and Carers**, Project Aim *Increase the number of opportunities for parents and carers to gain*

an insight into how to meaningfully contribute to the educational progress of their children and young people by 30% by 2021

This charter also links to the following charters:

Increase the number of young people taking up foundation apprenticeships to 142 by 2021.

Increase the number of opportunities to discuss and record skills for life, learning and work from S1 by 20%, by 2021.

SOURCES: Skills 4.0: A Skills Model to Drive Scotland's Future, <https://www.skillsdevelopmentscotland.co.uk/media/44684/skills-40-a-skills-model.pdf> and World Economic Forum, **To Flourish in the Fourth Industrial Revolution We need 3**

Things <https://www.weforum.org/agenda/2019/08/fourth-industrial-revolution-education>

NESTA, The Future of Skills: Employment in 2030 <https://www.nesta.org.uk/report/the-future-of-skills-employment-in-2030/>

Measures: (How will we know if a change is an improvement?)

Outcome

- Teachers reporting increased confidence in talking about pathways and future skill requirements as part of classroom delivery
- Awareness of pathways and future skills reported by young people and children in school
- Families reporting increased awareness of pathways and future skills

Process

- Number of staff trained in Career Education Standard suite of workshops
- Number of staff who undertake the work based learning module
- Increase in registrations on My World of Work (Secondary Schools) and use of My WoW digital P5-P7 tools
- Number of employers supporting the workshop delivery

Change ideas

- Training package developed as part of a "train the trainer" delivery of Careerlong Professional Learning (CLPL) offer to practitioners on Career Education Standard workshops (Future Skills, Labour market information and Career Management Skills) in Bridge of Don ASG (to include the Secondary and associated Primary Schools)

Practitioners undertaking the workshops will develop and test means to increase awareness and understanding of future skills requirements; it is anticipated that these could include:

- Defining and agreeing a common skills framework across the ASG and identifying ways that this can be used
- Incorporating skills into learning outcomes and plenary sessions in lesson plans
- Trialling use of new Lesson finishers in identified subject areas

<ul style="list-style-type: none"> • Develop an employer co-led input to the curriculum • Data/skills sessions offered to primary and secondary schools • Engage parents/carers in future skills/labour market information messages through different mediums (such as My WoW Ambassadors) • Test the use of online CLPL module on Work Based Learning as a means to upskill a range of staff across Bridge of Don ASG 		
Potential risks and/or barriers to success & actions to address these <ul style="list-style-type: none"> • Capacity of school staff and partners - need to ensure that this does not feel like additional work in an already busy workload – ensure that this is built into each School's Improvement Plan 		
Project Team: : Daphne McWilliam, Head Teacher, Bridge of Don Academy Mike Jamieson, DHT, Bridge of Don Academy Jill Cruickshank, DHT, Bridge of Don Academy Doug Haggarty, DHT, Bridge of Don Academy Diane Duncan, HT Braehead Primary Catriona Hogg, Chair, Parent Teacher Council, Braehead Primary Balmedie Primary HT/rep Scotstown Primary HT/rep Martin Johnston, DYW NE Donna Cuthill, ACC Ken Edward – Education Lead, SDS Elizabeth Dumbell, Partner Development and Integration Exec., SDS Nicola Graham, SDS Third sector/Health/Community – (one) rep to be confirmed		
Outline Project Plan - Set out your initial plan about the timeline for your project. (This should be reviewed regularly)		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	What initial activities are required to get started? Gather project team	February 2020
Designing and Testing Changes (Project Score 4-7)	What activities are required to start testing changes? Team to explore the following: <ul style="list-style-type: none"> • Workshop format • Evaluation processes 	September 2020

	<ul style="list-style-type: none"> • Start to gather what potential small tests of change might look like around skills in the classroom • Pull together RSA and data matrix workshop • Map what ASG currently does around this whole agenda to understand and learn from existing practice 	
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	<p>What actions would be required to implement and sustain the changes that have resulted in improvement?</p> <p>Test/Implement Changes Work with Donna Cuthill and Parents Councils to establish different methods of communicating key messages about pathways and future skills</p>	March 2021 - 2022
Spreading Changes (Project Score 9-10)	<p>What actions are required to reach the full scale of the project?</p> <p>Expand learning to more schools</p>	August 2021

9.2 Reducing Domestic Abuse

CPA CHARTER FEEDBACK FORM		
Project Aim:	Using a whole population approach <ul style="list-style-type: none"> • increase the awareness of domestic abuse by 2021 • reduce number of children who are witness to domestic abuse by Sept. 2022 • decrease number of reported incidents by 30% by 2026. 	
Project Manager	Susan Morrison & Julia Milne	
	Training undertaken: MFI Bootcamp & QI Practitioner Programme	
Reviewed by:	James Simpson	
Date:	06/03/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	The rationale highlights the focus on influencing cultural changes to ensure that domestic abuse victims feel safe to come forward and know where to seek support. Further, in terms of future prevention, it provides the example of the Mentors in Violence Prevention Programme to support young people to change attitudes towards domestic abuse.
3. Is it likely that the changes being tested will achieve the aim?	Yes	There is still an emphasis on promotion of domestic abuse awareness. However, this more explicitly ties to ensuring that services and staff are aware and that victims feel safe to come forward. As well as where to seek services. Further to this the change ideas also indicate work to help prevent reoffending and supporting young people to change attitudes with a view to not becoming domestic abusers
4. Will the measures demonstrate whether a change is an improvement?	Yes	There are many measures but these do focus on tracking increased awareness in public and professionals and access to services. Further measures also track offending/reoffending
5. Is there a mix of partners involved in this project?	Yes	
6. Clear outline project plan?	Yes	
CPA Management Group/ Board Ready? Yes		

Improvement Project Title: Reduce Domestic Abuse Improvement Project			
Executive Sponsor (Chair of Outcome Improvement Group or Locality Partnership): Derek McGowan, Chair, Community Justice Group			
Project Leads: Susan Morrison, Partnership Officer, ACVO, susan.morrison@acvo.org.uk & Julia Milne, Whole System Approach Lead, ACC, julia.milne@barnardos.org.uk			
Aim statement (What are we trying to accomplish? Over what time? Numerical target for improvement?) Using a whole population approach <ul style="list-style-type: none"> • increase the awareness of domestic abuse by 2021 • reduce number of children who are witness * to domestic abuse by Sept. 2022 • decrease number of reported incidents by 30% by 2026. (This being the ultimate expected result, though expectation is that initially there will be an increase in reporting, if not in actual incidents. Numbers will be monitored throughout the duration of the project) <p>* though it is recognised that children experience domestic abuse, even if they don't witness it</p>			
Link to Local Outcome Improvement Plan: This Improvement Project sits under stretch outcome 9 within the Prosperous People (Adults) and stretch outcome 3 within Prosperous People (Children & Young People) themes. This project is around the prevention of incidents and breaking the pattern of domestic abuse.			
Stretch Outcome 9. 25% fewer people receiving a first ever Court conviction each year by 2026	Key Drivers 9.4 Changing attitudes about domestic abuse in all its forms	Improvement Project Aim Using a whole population approach: i) Increase awareness of domestic abuse by 2021; ii) reduce number of children who are witness to domestic abuse by 2022; ii) decrease number of reported incidents by 30% by 2026 iii)	Key Improvement Measures Number of awareness-raising events tackling domestic abuse across Aberdeen City <i>(Baseline data: 17/18 – 12)</i> % secondary schools with mentors in violence prevention scheme in place <i>(Baseline data: 0)</i> Number of reported domestic abuse incidents <i>(Baseline data: 16/17 – 2,513 17/18 – 2,757)</i>
Stretch Outcome 3. 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026	Key Drivers 3.2 Keeping young children safe.	Improvement Project Aim Reduce number of children who are witness to domestic abuse by 2022.	Key Improvement Measures Number of health visitor routine inquiry's that indicate domestic abuse in the home Number of domestic abuse reports with children regarded as present

In addition to the LOIP, this project will also complement and support the work of the Aberdeen Violence Against Women Partnership, key members of which sit on the project team.

Why is this important

Violence against women significantly impacts women's daily lives – domestic abuse is a major form of this, and it exists in all sections of our communities. Domestic abuse can exist in all types of relationships between partners and ex partners. Abusers and victims can be male or female, any race or religion and from all different types of background. Though, as a form of gender-based violence, domestic abuse is mainly perpetrated by men against women.

The Police and Crown Office Procurator Fiscal Service agreed definition of Domestic Abuse is -

“any form of physical, verbal, sexual, psychological or financial abuse, which might amount to criminal conduct and which takes place within the context of a relationship. The relationship will be between partners (married, cohabiting, civil partnership or otherwise) or ex-partners. The abuse can be committed in the home or elsewhere including online.”

All too often when people think of domestic abuse, they think of physical violence, but it is usually much more than that. It covers the entire spectrum of behaviour by perpetrators – including isolated incidents, as well a course /pattern of conduct with both violent and non-violent abusive behaviour. Sometimes this will involve elements and tactics of **coercive control**, which can involve a range of behaviours designed to control and harm a victim.

Domestic abuse isn't something that just happens once – it usually gets worse over time. Domestic abuse impacts on many areas of victims' lives, from stress & trauma to restrictions on their economic independence.

A common question is “Why doesn't the victim just leave?” In addition to the psychological, emotional, financial or physical threats, leaving can be highly dangerous. There is a huge rise in the likelihood of violence after separation. In 2017, 55% of the women killed by their ex-partner/spouse were done so within the first month of separation and 87% in the first year (*Femicide Census, 2018*)

Specific Issues

i) Women with Disabilities

Domestic abuse against women is well researched in the general population, but much less so in relation to women with learning disabilities or physical and sensory impairments (*JARID 2017*). Women with disabilities are often seen by perpetrators as 'easy targets' for abuse. Additionally, disabled women, despite their greater need), have less access to specialist and general domestic abuse services (*Thiara et al 2011*).

ii) Domestic Abuse and Older Women

The full extent of domestic abuse in older women is unknown – they are described as “invisible victims” of domestic abuse (Carthy & Holt 2016). It has also been found that an increase of frailty and dependence on others for support can put older people at risk of abuse (Knight and Hester 2016). Age can present challenges for women accessing services (Women’s Aid 2017). They are less likely than younger women to access services and resources. Safelives 2016 report states that older people are not represented in marketing material and there is a perception that supported housing is more suitable for younger women with children (Rogers 2016).

iii) Children and Domestic Abuse

Children who live with domestic abuse are, themselves, experiencing abuse. Domestic abuse is a key signifier of wider adversity in a child’s life – for instance, problematic substance use and mental health problems are often caused or exacerbated by domestic abuse (Humphreys, C. (2002) ‘Domestic violence and child protection: exploring the role of perpetrator risk assessments’, Child and Family Social Work, 12) and domestic abuse is the most common context for child abuse, (Walby S. & Allen J. (2004) Domestic Violence, Sexual Assault and Stalking: Findings from the British Crime Survey, Home Office Research Study 276, London: Home Office).

iv) Alcohol and Domestic Abuse

The relationship between alcohol and domestic abuse is not straightforward. Statistics seem to indicate a connection between them, but some researchers question the cause-and-effect relationship. Those who study the dynamics of domestic abuse say there is no real research to indicate that alcohol use causes domestic abuse, but rather that this an “overlap of 2 separate social problems”. Alcohol does not and cannot make a man abuse a woman, but it is frequently used as an excuse. (verywellmind –The combination of Domestic Abuse & Alcohol 2019).

v) Culture Change

Domestic abuse is a challenging issue to tackle because of stigma, public perception and particularly as so much of it goes unreported. The average duration of abuse before effective support is sought is 4 years, (Whole Lives 2019). The focus of this project, based on the evidence and through engagement with local stakeholders, will be trying to change cultural understanding and thinking. To be done using a whole population approach, that will primarily concentrate on awareness raising. Early testing to start with small, targeted groups (ie teachers in a primary school, community wardens, learning disability support group), before moving on to a locality, (Woodside, Tillydrone & Seaton has expressed an interest).

Mentors in Violence Prevention Programme (MVP)

MVP is a peer mentoring programme that gives young people the chance to explore and challenge the attitudes, beliefs and cultural norms that underpin gender-based violence, bullying and other forms of violence.

It is Scotland’s largest anti-violence schools programme, operating in more than 20 local authorities.

In Aberdeen -

- There are 11 secondary schools
- 4 secondary schools have already implemented the MVP Programme
- A further 3 secondary schools have agreed to implement the MVP Programme in 2020
- With the remaining 4 secondary schools to implement the MVP Programme in 2021

Consideration of the modification of this programme for use in other settings will form part of the project.

Data

- **Incidents of Domestic Abuse recorded by Police**

	Scotland	Aberdeen City
2017/18	59,541	2773
2016/17	58,810	2522
2015/16	58,104	2570
2014/15	59,882	3088
2013/14	58,439	2487

- **Localities with highest number of incidents** **Tillydrone & Seaton** **Mastrick**

2019	231	227
2020 (to date)	49	42

Torry is the lowest 2019 – 90 and 2020 – 9 (to date)

- Nationally in 2017/18, the rate per 10,000 population is 110, for Aberdeen it is 121.
- Around four out of every five incidents of domestic abuse in 2017-18 had a female victim and a male accused. This proportion has remained very stable since 2011-12.
- Under reporting. These statistics do not reveal the incidence of all domestic abuse committed since not all incidents are reported to the police. In conjunction with the Scottish Crime and Justice Survey (SCJS), the statistics help to assess the extent and impact of domestic abuse in Scotland.
There are various reasons for such under reporting i.e., victims experience fear and shame as common effects of domestic abuse or it may also be caused by an accused physically preventing a victim reporting the domestic abuse.
This will represent as a continued challenge, as victims come to an acceptance of this behaviour as 'normal' and part of the relationship.

Links to further reading –

[Violence Against Women - Primary Prevention Guidance for Community Planning Partnerships](#)
[Whole Lives- Improving the response to Domestic Abuse in Scotland](#)
[Equally Safe - Scotland's Strategy for preventing & eradicating violence against women & girls](#)

Measures: (How will we know if a change is an improvement?)

Outcome measures (LOIP measures)

- Number of awareness raising events tackling domestic abuse across Aberdeen City
- Number of secondary schools (and other settings) with MVP (Mentors in Violence Prevention) programme (or an adaptation of this)
- Number of routine health visitor enquiries that indicate domestic abuse in the home
- Number of domestic abuse reports with children regarded as present (as reported by the police)
- Number of domestic abuse reports with children regarded as present (as reported by 3rd Sector organisations)

Process measures

- Number of people harmed who access relevant support services
- Number of people/organisations attending an awareness raising/training event
- Number of people/organisations attending an awareness raising/training event reporting an increase in awareness and/or seeking further information
- Number of views/likes/shares/positive comments on Social Media
- Number of organisations incorporating information into their staff induction/HR policies
- Number of organisations including information on their websites/displaying promotional content within their premises
- Number signing up to White Ribbon campaign/Number of White Ribbon Ambassadors
- % of men whose offending is linked to domestic abuse who participate in a targeted intervention (eg in HMP Grampian, or an 'earlier intervention' in the community)

Balancing measures

- Increased referrals – organisations being overwhelmed

Change ideas (What changes can be made that will result in improvement?)

This is significantly about developing and promoting a clear & consistent message, as well as 'myth-busting' common perceptions.

People experiencing/have experienced abuse are supported to prevent further abuse*

NB People abused * - including targeted groups - disabled, people with learning disabilities, same sex/LGBTQI, veterans, dementia & older people. Recognising their different needs, separate consideration to be given to ideas which can be tested to ensure effective engagement with them.

People recognise when they are being abused

- Developing 'Safe Place Aberdeen' promotional materials giving info about what domestic abuse is (i.e posters, cards, stickers, lip balms, menstrual products etc) for display and distribution in targeted locations ie shop changing rooms, toilets, hairdressers, dentists, banks, credit unions, nail bars, tattoo parlours, DWP, Men's Sheds etc

People abused* know what services are available

- Universal services display posters/fliers about services available
- Easy read promotional material showing what services are available
- Promotional materials available in other languages
- Video available in BSL, with on screen description and sub-titles

People abused* can access services

- Home/evening appointments to be offered, when safe to do so
- Safe Place Aberdeen Action Plan to be created, as a means of getting other organisations awareness and involvement of the pathway.
- Partners sharing and using all available spaces, around the needs of people
- Language support to be mapped
- Out of hours support to be included in pathway

Clear pathways to effective services which respond to people abused*

- Pictorial pathway of services to be made available for sharing across services & public. (To include details of MARAC, DSDAS and MATAC referral routes and processes).
- Annual refresh for staff in specialist services (count as CPD?)
- Development of multi agency alcohol intervention/s
- **2 Tier Training Sessions** (see also 'Citizens are educated and informed', below):
Tier 1: More in-depth for front-line staff in specific services, (housing officers, teachers, youth workers, health visitors, social workers), to provide them with what to look for, referral guidance & escalation routes) – including when faced with complex problems involving domestic abuse and alcohol, use of Alcohol Brief Interventions, and having wider discussions about alcohol

People abused* are motivated to use these services

- Early input and advice to be sought from people who have lived experience so as to understand what works and why, (via the VAWP)

Support is in place for children affected by Domestic Abuse

- Promotional materials to include advice about how to support children and young people affected by domestic abuse, and where to seek specific help/support
- Develop a practitioner's guide with the Child Protection Committee for Domestic Abuse and Child Protection in relation to the Safe and Together model & ensure training/awareness raising takes place
- Role of Health Visitors & Midwives - tbc

Citizens' attitudes are changed

Citizens are educated & informed

- Media Campaign to raise general awareness and understanding of what domestic abuse is, what it looks like and the lasting damage it causes – as well as signposting to relevant support (i.e. 3rd sector, statutory). Campaign to include testing of a series of short videos & articles – for publication on existing websites and through existing communication channels.
- Signposting/ Lunch & Learn Sessions (by way of expanding on the above) to be tested with various communities and sectors, i.e. libraries, community centres, community groups, foodbanks, faith groups, workplaces etc
- 2 Tier Training Sessions (see also 'Clear pathways to effective services, above'):
Tier 2: Awareness raising level for front line staff, who have some but generally limited contact with the public (i.e repairs staff)
- Workplaces - the development/testing of an 'information pack' to be included in staff inductions and within HR policies in organisations/services
- White Ribbon Campaign – set-up an Aberdeen Status Campaign and encourage partner orgs (and then the wider & cross sectors)) to make a pledge (this ties in with VAWP). Support the recruitment of Ambassadors.

Citizens' behaviour changes so domestic abuse not tolerated

- Recognised approach to respond to concerns (an actual route). This to be part of the development of the above awareness raising/training materials – 'This is where to go to ...' process map/toolkit to be developed for use in a consistent way.

Citizens don't start abusing others

- Respect – explore the use & application of their Toolkit re Male Victims, promote their helpline
- Mentors in Violence Programme (schools) – exploration for the potential use of this programme to be modified and used in other settings

Perpetrators are less likely to re-offend

Effective perpetrator programmes are available at the right time

- Multi-agency training and awareness raising to ensure agencies and staff are supported to respond to perpetrators of sexual violence and domestic abuse
- Specific prevention programmes are offered to men through SPS
- Consider evidence-based ways to intervene earlier with perpetrators
- The use of organised sporting activities i.e football, as earlier interventions and/or diversions from prosecution

Potential risks and/or barriers to success & actions to address these

- Capacity issues within organisations (particularly 'one man bands')
- Funding costs for training (provision and backfill) and promotional materials
- Data - the only officially reported data re incidents is that recorded by Police Scotland. Third sector organisations will individually have their own data, of which there may be some overlap.

Project Team:

(Wider project team due to the level of initial interest – will be narrowed down in due course to a smaller core team, with key stakeholders)

Susan Morrison – ACVO
 Julia Milne – Barnardos
 Kelly- Jane Gissing - Advocacy
 Lorraine Mackie - Police Scotland
 Alex Purdie - Scottish Fire & Rescue Service
 Fiona Whitehouse – Aberdeen Cyrenians
 Myshele Haywood – GREC
 Wilma Thomson - Rape Crisis Grampian
 Arizona Brodie – Sacro
 Jackie Edgar – CJSW
 DeeJay Bullock – 4Pillars
 Simon Raynor - ADP
 Liv Coburn – SAMH
 Chris Smillie – ACHSCP
 Linda Leighton-Beck – NHS Public Health
 Aileen Forbes –Grampian Womens Aid
 Rachel Harrison - ACC , Housing
 Tam Walker - ACC, Children's Social Worker (Operational)
 Emma Thurley - Victim Support
 Isobel McDonnell – Integrated Children & Families
 Jim Hume - Sacro

**Outline Project Plan - Set out your initial plan about the timeline for your project.
 (This should be reviewed regularly)**

Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	What initial activities are required to get started? First project team meeting held Nov. 2019 Draft charter prepared Nov. for submission to CG Group. Monthly project team meetings held from Dec 2019 – Feb. 2020 to finalise	When do you expect to complete this stage? By the end of Sept 2020

	<p>charter for submission to CPA Board in Feb. 2020. (Deferred to Sept 2020 due to COVID)</p> <p>Gaining an understanding of the existing data & recording systems.</p>	
<p>Designing and Testing Changes (Project Score 4-7)</p>	<p>What activities are required to start testing changes? Consolidation of collective resources and agreeing on consistent message to be delivered. Identifying initial tests of changes and prioritising where these are to be done. Clarification of who collects/holds what data, who that could be useful to and how it can be shared. This could also help inform any gaps. Robust and regular data collection – reviewed regularly.</p>	<p>When do you expect to complete this stage? Oct. 2021</p>
<p>Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)</p>	<p>What actions would be required to implement and sustain the changes that have resulted in improvement? Main streaming and embedding of processes. Data gathering & refining to be continued</p>	<p>When do you expect to complete this stage? March 2022</p>
<p>Spreading Changes (Project Score 9-10)</p>	<p>What actions are required to reach the full scale of the project? Determine where other opportunities are i.e other areas, communities</p>	<p>When do you expect to complete this stage? Sept. 2022</p>

11.1 Uptake of activities by people with long term conditions (Revised)

Note – see underlined text for changes made to original charter approved in July 19.

CPA Feedback Form		
Project Aim:	Increase uptake of a range of activities that enable people with long term conditions to manage their health and wellbeing by 10% by March 2021; and <u>Increase the number of groups with people with long term conditions which are co-produced with service users by 2021.</u>	
Project Manager:	Jill Franks, Active Aberdeen Partnership Training undertaken: Jill has completed the CPA one day bootcamp	
Charter Reviewed by:	Michelle Cochlan	
Date:	24/02/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	This revised improvement project charter now includes a second LOIP improvement project aims relating to people with long term conditions.
2. Is there a sound business case explaining why the project is important?	Yes	This charter was first approved in July 2019. See <u>underlined text</u> for additional content since charter was revised to include the second aim.
3. Is it likely that the changes being tested will achieve the aim? Public health input on proven interventions.	Yes	This charter was first approved in July 2019. See <u>underlined text</u> for additional content since charter was revised to include the second aim.
4. Will the measures demonstrate whether a change is an improvement? Comments on data?	Yes	This charter was first approved in July 2019. See <u>underlined text</u> for additional content since charter was revised to include the second aim.
5. Is there a mix of partners involved in this project?	Yes	
6. Clear outline project plan?	Partly	The project plan is clear, but I am not sure how realistic this is given current reporting. Please review before submitting to CPA Management Group.
CPA Management Group/ Board Ready? Ready		

Improvement Project Title: Uptake of activities by people with long term conditions
Executive Sponsor (Chair of Outcome Improvement Group): Sandra Ross, ACHSCP
Project Lead: <u>Jill Franks, Sport Aberdeen</u>
<p>Aim statement</p> <p>To increase uptake of a range of activities that enable people with long term conditions to manage their health and wellbeing by 10% by March 2021; and</p> <p><u>Increase the number of groups with people with long term conditions which are co-produced with service users by 2021.</u></p>
<p>Link to Local Outcome Improvement Plan:</p> <p>This is in alignment to deliver the LOIP within the stretch outcome aim 11 whereby;</p> <p>‘Healthy life expectancy (time lived in good health) is five years longer by 2026’ and sits within the driver of;</p> <p><u>11.2 Building community resilience through a peer support approach to health literacy distributed amongst social networks.</u></p> <p>11.3 Increasing satisfaction and use of community facilities and green environment to increase the health and well-being for older people and people managing long term conditions</p>
<p>Why is this important</p> <p>The project will seek to contribute to increasing healthy life expectancy through:</p> <ul style="list-style-type: none"> • Increasing uptake in activities which support individuals to better manage their own long-term condition. • <u>Designing and delivering activities and support networks through co-production by service users</u> • Improving self-management ability by improving health literacy amongst people living with long term conditions. • Increase levels of social prescribing <p>Despite a history of interventions and well-rehearsed evidence, a shortfall in engagement in activities which assist self-management by people with long term conditions continues to contribute to reduced quality of life and life expectancy. It also has a negative impact on community and health care support structures. Increasing engagement will have a social and financial resource benefit.</p> <p>This project seeks to increase uptake in a range of activities to allow people to self-manage their long-term condition. Lack of engagement in activities which encourage and support people with long term conditions to self-manage has a negative impact on</p>

quality of life, puts increase pressure on family, community and health care structures and contribute to the financial and social burden of care.

Evidence in Aberdeen and elsewhere in the UK shows that participation by people with long term conditions in a wide range of organised and informal activities can improve wellbeing and reducing unplanned hospital admissions.

Torry and Seaton, Tillydrone and Woodside have been identified as the initial test of change areas as they both have higher level of deprivation (SIMD) than other parts of the City and are already the focus for associated health improvement interventions. There is also a real opportunity to build confidence amongst people living with long term conditions in the area and change the culture towards one of self-management.

In line with national and local strategies we also want to develop a preventative strand to our work to allow 'at-risk' individuals (e.g. people diagnosed with pre-diabetes) to self-manage thus avoiding having to live with a long-term condition.

In order to provide focus, this project will initially look at diabetes to allow the development an understanding of what a preventative and self-management range of activities looks like for a single condition. This will give us a framework to quickly develop thinking and activities for other conditions.

Measures: (How will we know if a change is an improvement?)

1. Increase in the number of people with long term conditions engaged in activities
2. Increase in the number of groups which are co-produced which deliver activities for people with long term conditions
3. Increase in the number of participations in My Diabetes My Way programme following the introduction of the key influencers toolkit and identifying this was the principal reason why they enrolled in the programme (<https://www.mydiabetesmyway.scot.nhs.uk/MyDiabetes.aspx>).
4. Number of participants in social walking groups (including within this the number of participants aged 65yrs+).
5. Number of new participations in diabetes cooking sessions.
6. Number of participants attending physical activities at Sport Aberdeen and Community venues in the test of change areas (including within this the number attending via a social prescribing route).
7. Number of participants identifying as attending sessions responding to gamification challenge.
8. Increase of the number of physical activity class instructors with Level 3 FIA Exercise on referral qualification
9. Measured improvements in health literacy levels using model currently being developed through RIS OIG.
10. Number of participants identifying as attending sessions responding to local group awareness raising, embedded agenda and role model campaigns.

Process measures

1. Number of places each week made available for people with long term conditions as a result of more appropriately qualified instructors being available.
2. Number of presentations being delivered by locally identified role models to community groups and third sector organisations.
3. Number of activities (including 'gamification' challenges) which are designed by local people, community champions and services users
4. Number of views through social media channels of local role model video/blogs
5. Number of GPs signed up to promote and monitor **my diabetes my way** tool kit
6. Number of community groups and third sector organisations signing up to gamification challenge.

Change ideas (What can we do that will result in improvement?)

- Develop a toolkit to be used by key influencers in the community (e.g. link practitioners to promote **My Diabetes My Way programme**, measure by simple monitoring responses collected by GP and other delivery agents
- Engage **Living Well with Diabetes peer support group** to look at ways of improving participation through co-production
- Identify and engage **local role models** into local awareness raising i.e. identify local residents who have seen an improvement in long term conditions because they have been involved in organised activity and asking them to advocate through avenues such as informal/formal presentation (at community events, housing/tenancy forums, arts events), social media/ videos, high street/supermarket poster campaign.
- Work with local role models to design new activities through co-production
- Engage with existing social networks and participants in support groups, such health weight groups (e.g Torry Weekly Weigh-in) to design and promote physical activity participation groups
- Engage with other **local groups** (such as Victorryart, tenancy networks, parents associated with uniformed youth groups etc) for information exchange, using role models and gamification strategies.
- Promote **local activities** (through community based third sector groups such walking football, walking groups, peer group support networks.
- Develop exercise challenge '**gamification**' scheme e.g. activity/peer support/ groups complete for 'prize and recognition' via step challenge or similar – including supporting and 'facilitation' buddying up approach (local celebrities presenting prizes - cinema ticket etc).
- Increase number of **instructors** with specialist GP referral/referral qualifications. There is at the moment a limited number of appropriately qualified instructors in the city, limiting capacity to accommodate referrals from health professionals in some programmes of physical activity.

Potential Barriers:

- Establishing dialogue with those traditionally difficult to access.
- Capacity - lack of instructors/trainers with appropriate specialist GP referral/referral qualifications.
- Capacity – participants not moving on from groups resulting in a bottleneck/ waiting lists.
- Capacity – Triage into appropriate classes and activities.

Project Team:

- Jill Franks, Sport Aberdeen
- Jane Russell ACVO
- Alastair Jamieson, (Kincorth Medical Practice)
- Jonathan Smith Castlehill and Pittodrie Community Council
- Emma King, Lead for Primary Care (ACHSCP)
- Teresa Dufficy Community Empowerment Development Officer
- Andrinne Craig, Long Term Condition Lead (Sport Aberdeen)
- Lisa Williams Primary Care Link Practitioner (ACHSCP)
- Catriona Cameron, Physiotherapy Lead (ACHSCP)
- Stephen McNamee, Improvement Adviser
- Paul Gray, First Point Practitioner at Torry GP Practice (ACHSCP)
- Elizabeth Clouston, Chronic Disease lead nurse Torry GP Practice
- Tracy Buchan Wellbeing Coordinator (ACHSCP)
- Community representative with lived experience / representative from a peer support group (to be identified)

Outline Project Plan

Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	<ul style="list-style-type: none"> • Project team established • Initial baseline established • Draft charter developed • Charter approved by CPA Board 	Completed Completed Completed Completed
Designing and Testing Changes (Project Score 4-7)	<ul style="list-style-type: none"> • Design changes for initial testing- August 2019 • Test changes using PDSA with My diabetes my way intervention • Test changes using PDSA with Living well with diabetes peer support group • Test changes using PDSA with use of local role models • Test changes using PDSA through community and 3rd sector groups • Test changes using PDSA with gamification strategies 	Sept 19 Jan/Feb 20 Feb 20 Jan - March 2020 Jan 2020 ongoing

	<ul style="list-style-type: none"> • Test changes using PDSA through increase instructor capacity building • Evaluate overall achievement to date and plan further PDSAs or move to implementation 	Sept 2020
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	<ul style="list-style-type: none"> • Agree change ideas tested which are proven to work that we will seek to embed permanently • Continue to gather data • Assess whether improvement levels are sustained 	Oct 2020 Dec 2020
Spreading Changes (Project Score 9-10)	<ul style="list-style-type: none"> • Assess opportunities to spread change 	Jan 2021

11.12 Promoting Wellbeing and Good Health Choices

CPA Feedback Form		
Project Aim:	Increase number of people in local communities promoting wellbeing and good health choices by 2021.	
Project Manager:	Anna Gale, Public Health Coordinator, ACHSCP	
	Training undertaken: QI Practitioners Training	
Charter Reviewed by:	Michelle Cochlan	
Date:	6/03/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	This project describes the important role of communities in promoting wellbeing and good health.
3. Is it likely that the changes being tested will achieve the aim? Public health input on proven interventions.	Yes	In terms of measurable interventions, it seems likely that the change ideas would result in an increase in local people promoting wellbeing and good health. The driver diagram helps communicate the rationale behind these.
4. Will the measures demonstrate whether a change is an improvement? Comments on data?	Yes	The measures included will help you understand whether the changes you have introduced are having an impact.
5. Is there a mix of partners involved in this project?	Yes	Predominantly ACHSCP staff but working with communities and third sector. There are obvious connects to be made with other LOIP projects. For example, ADP projects 12.3, 12.7, 12.8 & Sustainable City Group project 13.2. Link in with Gillian Robertson (ADP) and Jillian Evans (SC) to join up and explore.
6. Clear outline project plan?	Yes	Clear project plan in place, although would benefit from more detail on where you think you will test after Woodside.

CPA Management Group/ Board Ready? Yes
Improvement Project Title Promoting Wellbeing and Good Health Choices
Executive Sponsor Sandra MacLeod, Chief Officer, Aberdeen Health and Social Care Partnership
Project Lead Name: Anna Gale Job Role & Organisation: Public Health Co-ordinator Email Address: annagale@nhs.net
Aim statement Increase number of people in local communities promoting wellbeing and good health choices by 2021.
Link to Local Outcome Improvement Plan 11. Healthy life expectancy (time lived in good health) is five years longer by 2026 – Stretch Outcome 11.2 Building community resilience through a peer supported approach to health literacy distributed amongst social networks – key driver 11.5 Working with staff, professionals and employers to provide individuals and communities with the social resources needed to make informed decisions about health and lifestyle – key driver No. people attending awareness raising sessions for health issues in their community – key improvement measure No of community run groups promoting wellbeing and good health choices (such as Jog Scotland groups, social connections groups, etc.) – key improvement measure No. of frontline staff trained in overall MeOC approach – Key improvement measure
Why this is important <p>Estimated life expectancy at birth in Aberdeen is in line with Scottish averages at 81.2 years for females and 77.1 years for males (81.1 years 77.0 years respectively for Scotland). However, as in Scotland, life expectancy is strongly associated with deprivation, with those in the least affluent areas having a lower life expectancy than those in the most affluent areas. Healthy life expectancy (years lived in good health) is lower at 65 years for males and 67.4 for females. These differences in health outcomes are caused by the fundamental inequity in the distribution of power, money and resource.</p> <p>There is widespread recognition that communities¹ have a vital role in improving health and wellbeing. Reasons including:</p> <ul style="list-style-type: none"> The communities where we live, work and play have a significant influence on our health and wellbeing.² The immediate physical environment, the social networks we belong to, the local economy, our workplace and the accessibility of services are all important. Strong communities are good for health².

¹ A community is defined as “a group of people joined together by a common interest or experience” ² Dahlgren, G. and Whitehead, M. (1993) Tackling health inequalities in health: what we can learn from what has been tried.

² Strong communities, wellbeing and resilience

<https://www.kingsfund.org.uk/projects/improvingpublics-health/strong-communities-wellbeing-and-resilience>

<https://communityplanningaberdeen.org.uk/community-planning-aberdeen-board/>



- There are many 'assets' within communities, such as skills, experience and knowledge that can be mobilised to promote health and wellbeing.
- Communities have great insight and intelligence on what is needed from services, and on what works in improving health and wellbeing. In addition, directly engaging with people most likely affected by health inequalities is important in addressing these inequalities both through health and social care services and other means.

There are a number of national strategic drivers for change including:

- The Christie Commission (2011)
- The National Public Health priorities
- Public Bodies (Joint Working)(Scotland) Act 2014
- Community Empowerment (Scotland) Act 2015

A number of common themes that cut across all drivers were observed, including reducing inequalities; prevention and early intervention; empowering people and communities; collaboration and engagement; and intelligence, evidence and innovation.

Recent reports from the World Health Organization (WHO) identify preventative programmes that are likely to be cost-effective, effective in reducing health inequalities and have the potential to make savings. These include programmes to change behaviours and programmes addressing the social and environmental determinants of health. The WHO concludes that prevention, on the whole, is cost-effective, with some interventions providing quick returns on investment.

This project will initially test in the Woodside area of Aberdeen. Woodside recently celebrated 125 years since becoming incorporated in the City of Aberdeen yet it still maintains a strong sense of community and identity - people look out for each other. However in general, people living in Woodside – across all age groups – have poorer life outcomes than peers from less deprived areas of the city; academic attainment tends to be lower, earnings potential lower and life expectancy shorter.

Woodside is a neighbourhood that lies to the north of Aberdeen City Centre and is widely regarded as being amongst the most deprived in the city. Life expectancy in both males and females in Woodside is lower than average, at 68.2 years (males) and 74.9 years (females). In addition, within the Tillydrone, Seaton & Woodside locality around 14% of the population are unemployed with the rate of unemployment standing much higher at 24% in parts of Woodside.

An initial scoping workshop with volunteers and staff at Fersands and Fountain community project in Woodside have identified stress, depression and anxiety linked to financial concerns; drug and alcohol use and food insecurity as the main health and wellbeing concerns of people using the community project.

Due to the COVID-19 pandemic, engagement with staff and volunteers at Fersands and Fountain community project has been temporarily paused. However, the socio-economic impact of COVID-19 demonstrates the importance of this work continuing.

Operational definitions:

Health – “Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity.” (WHO)

Wellbeing - Has a wider meaning than “health” (absence of disease). Can be defined as “Doing well, feeling good; doing good, feeling well” (AHSCP Strategic Plan)

Measures

Outcome measures

Increased awareness amongst people in local communities of what is available locally to promote wellbeing and good health choices by 2021.

Process measures

- No. of people working, living and/or volunteering being part of a community wellbeing action group.
- No. of community run groups documented (either physically or digitally) promoting wellbeing and good health choices e.g. health walks or community cafes.
- No of volunteers and staff trained in overall approach to Making Every Opportunity Count (MeOC).
- No. of conversations (i.e. using the Making Every Opportunity Count (MeOC) recorded promoting wellbeing and good health choices.
- No. of people adopting the role of Wellbeing Ambassador.

Balancing measures

- Increased understanding of health and social care needs within local communities to help support locality planning.
- Volunteers and staff feel empowered to make a difference to health and wellbeing in their local community.

Qualitative Measures

- Clear definition of what health and wellbeing means to people living and working in Woodside.
- Feedback from volunteers and staff indicating increased confidence and knowledge of what can support the promotion of wellbeing and good health choices within the local community.
- Share experience on the barriers that exist for local people making good health choices.

Change ideas

1. Bring together a community wellbeing action group of local residents, staff and volunteers.
2. Develop a Wellbeing Resource which is local and appropriate based on the 5 steps to Wellbeing.
3. Upskill local people to become Wellbeing Ambassadors to promote wellbeing and good health choices.

Potential risks and/or barriers to success & actions to address these

- **How we involve community members in a meaningful way.**
Use the 'Engagement, Participation and Empowerment Strategy' to guide ways of working. Recognise that meaningful long-term change won't happen overnight and that relationships based on trust need to be established with both community members and those already delivering valuable services and support.
- **Confidence levels of staff and community members to have MeOC style conversations**
Use a training/coaching approach to support individuals.
- **Potential language barriers**
Work with equalities teams within NHS Grampian and Aberdeen City Council as well as third sector organisations such as GREC.
- **How to identify baseline measurements in relation to the number of people promoting wellbeing and good health choices.**
Be clear on target population to aid baseline measurements.
- **Increase membership of project group to be include cross-sector and community representation**
Be clear on target population to ensure appropriate representation of those that understand the needs and opportunities within the community.

Project Team:

Anna Gale, Public Health Co-ordinator, Aberdeen Health and Social Care Partnership
Jayne Boyle, Senior Wellbeing Co-ordinator, Aberdeen Health and Social Care Partnership
Chris Littlejohn, Deputy Director of Public Health, NHS Grampian
Louise Argo, Wellbeing Co-ordinator, Aberdeen Health and Social Care Partnership
Fran Smith, Community Builder, Aberdeen Health and Social Care Partnership
Dave Kilgour, Development Manager, CFine
Dr Emma Whindle, GP and **Sarah Stewart**, community representative– advisors from Aberdeen's first Health and Wellbeing Festival
Mark Lovie, Project Co-ordinator, Fersands and Fountain Community Project
Members of the Fersands and Fountain Community Project Management Committee

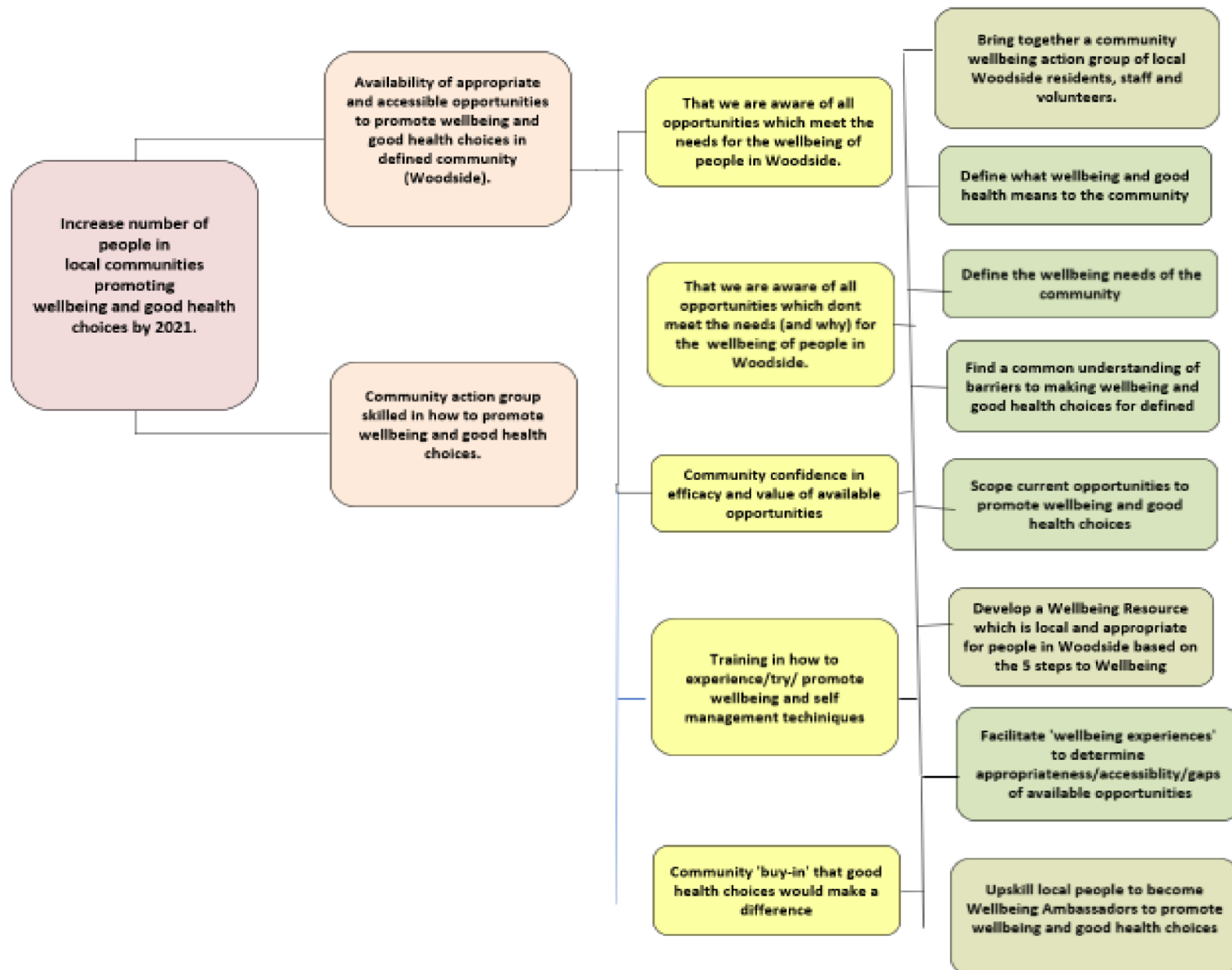
Improvement Advisor: Rosie Cooper

Links have also been made to the Tillydrone, Seaton and Woodside Community Planning Aberdeen group and agreement made to share project charter to capture overall contribution to the LOIP from this area of Aberdeen.

In addition links have been made across the Community Planning Partnership with ADP LOIP projects around alcohol awareness and Sustainable Cities projects in relation to food insecurity.

Outline Project Plan		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	Scope out ideas and develop project group	September – November 2019
	Initial project charter drafted, and initial ideas presented via a brief scoping session at the RIS meeting on 7 th November	November 2019
	Further work to understand the opportunities within Woodside:	November 2019
	Initial meeting to be held to further refine change ideas with project co-ordinator and 2 members of the management committee	November 2019
	Workshop to be facilitated with HSCP staff; Fersands and Fountain project co-ordinator; management committee; volunteers from community pantry and staff from breakfast club/after school club to explore:	November 2019
	-What issues people are coming in to the project with -What support the volunteers and staff know is available in the local area -What data/resources HSCP staff that we are aware of, i.e. link practitioner data	January 2020
	Driver diagram created	January 2020
	Continue to collaborate with volunteers and staff in Woodside to:	January 2020
	-Define what good health and wellbeing choices mean to the community. -Define the wellbeing needs of the community. -Find a common understanding of barriers to making wellbeing and good health choices for defined community -Scope current opportunities to promote wellbeing and good health choices.	January 2020
		January 2020
Designing and Testing Changes (Project Score 4-7)	Project charter endorsed by CPA	September 2020
	Change ideas developed further, measurement plans established and initial PDSAs are planned.	October to March 2021
	Continue testing	October to March 2021

Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	<p>Feedback on improvements</p> <p>Plan in place based on initial learning from PDSAs.</p>	<p>March 2021 – June 2021</p>
Spreading Changes (Project Score 9-10)	<p>Review progress and identify areas for continuation of improvements.</p>	<p>July 2021</p>



11.13 Health Literacy

CPA Feedback Form		
Project Aim:	Increase number of people accessing community based hubs (including digital social hubs) which offer social resources and access to a range of professionals which increase citizens health literacy.	
Project Manager:	Neil Carnegie, Communities and Housing Area Manager	
	Training undertaken: CPA Bootcamp	
Charter Reviewed by:	Michelle Cochlan	
Date:	6/03/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Yes	The project charter sets out clearly and concisely the importance of health literacy, the benefits to society in terms of prevention and early intervention, and the opportunity to improve this using community hubs. It also refers to research and links to national strategy to provide an evidence base for this.
3. Is it likely that the changes being tested will achieve the aim? Public health input on proven interventions.	Yes	The aim of this project appears to relatively straightforward and relates to increasing the number of people who receive health and social care support from community centres. It seems likely that the change ideas will achieve this.
4. Will the measures demonstrate whether a change is an improvement? Comments on data?	Yes	The measures included will help you understand whether the changes you have introduced are having an impact.
5. Is there a mix of partners involved in this project?	Yes	There is a mix of partners represented on the project team. The team should also consider inviting community representation.
6. Clear outline project plan?	Partly	Clear project plan in place, however you need to confirm timescales for some of the milestones.
CPA Management Group/ Board Ready? Yes		

In 2017 the Scottish Government produced a health literacy action plan. 'Making it Easier' sets out for improving health literacy in Scotland. This plan identifies:

- Improving health literacy levels is crucial for attaining the social, economic and environmental ambitions of the 2030 Agenda for Sustainable Development.
- Harnessing health literacy improves health and reduces health inequities.

Measures:

Outcome measures

- Number of people receiving health literacy support in community-based hubs
- Increase in number of community-based hubs delivering health literacy support
- Increase in number of staff in community-based hubs delivering health literacy support
- Confidence of staff in community-based hubs delivering health literacy support

Process measures

- Number and range of training opportunities (virtual/face to face/group sessions- which method of training has the most impact on staff)
- Number of staff/volunteers trained in health literacy
- Number of community-based hubs with staff/volunteers trained in health literacy.
- Range of community-based hubs delivering health literacy support
- Web views
- Number of referrals from community hubs to specialized providers

Change ideas

- Train staff and volunteers to provide health literacy advice and signposting
- Events (routine and special) arranged to deliver health literacy advice based on local health needs in community based-hubs
- Create community digital channels to deliver health literacy advice
- Publicise availability of local health literacy assistance through local channels including digital
- Develop pathways between community-hubs and more specialized providers of health literacy advice

Potential risks and/or barriers to success & actions to address these

- Willingness and capacity of staff and volunteers to provide advice and support – provide high quality training and information about importance of health literacy.
- Capacity of project team to support the project delivery – on-line collaboration, minimise time requirements to support the project.
- Community do not engage services available – engage local community in design work and reviews.

Project Team:

Neil Carnegie – Communities and Housing Area Manager

Amanda Gould – ACHSP Public Health

Hayley Ross – ACHSCP Wellbeing Coordinator

Nicola Cameron – Reader Development Librarian

Linda Clark – Community Learning and Development

Chris Third – Scottish Health Council

Fergus Thomson – Sport Aberdeen

Representatives – Tillydrone Community Flat Association

Outline Project Plan

Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	Approval from CPA to implement project	September 20
	Agree initial community-based hub to undertake initial test	TBC
Designing and Testing Changes (Project Score 4-7)	Develop change ideas specific to test location	TBC
	Training	TBC
	Implement tests of change	TBC
	Fortnightly meetings with test site to review data and adjust tests as relevant	TBC
	Complete test of change	
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	Test model in different settings – other community based projects, leased community centres, ACC learning centres/hubs	TBC
Spreading Changes (Project Score 9-10)	Identify areas for spread.	TBC

15.2 Active Travel Walking Project

Project Manager:	Kelly Wiltshire, Nestrans	
	Training undertaken: NHS Online Practitioner Programme	
Charter Reviewed by:	Allison Swanson	
Date:	13/07/2020	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	
2. Is there a sound business case explaining why the project is important?	Partly	This project states the barriers to walking identified by research and the charter starts to link the barriers to its change ideas. The charter needs to provide rationale for the focus on GPs.
3. Is it likely that the changes being tested will achieve the aim? Public health input on proven interventions.	Yes	A range of ideas are listed which if successful would support the improvement aim, however the project needs to be more specific on the promotional change ideas.
4. Will the measures demonstrate whether a change is an improvement? Comments on data?	Yes	
5. Is there a mix of partners involved in this project?	Yes	There is a mix of names and organisations proportionate to the two change ideas being tested. At present, there is no representation from the GPs, however this is acknowledged and they're hoping to add GP representation soon.
6. Clear outline project plan?	Yes	Project plan in place, although would benefit from more detail on whether the tests of change will focus on a specific locality and what changes will be tested initially.
CPA Management Group/ Board Ready? Yes but some feedback to be addressed.		

Improvement Project Title: Active Travel Walking project
Executive Sponsor: Jillian Evans, NHS Grampian
Project Lead: Kelly Wiltshire, Nestrans Email address: kwiltshire@nestrans.org.uk
Aim statement Increase % of people who walk as main mode of travel to 31% by 2021.
<p>Link to Local Outcome Improvement Plan:</p> <p>Key Driver - Stretch Outcome 15 of the LOIP is directly related to this project charter and is about increasing active travel rates - 38% of people walking and 5% of people cycling as main mode of travel by 2026</p> <p>15.1 Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being and confidence. Increase % of people who walk as main mode of travel to 38% by 2026.</p> <ul style="list-style-type: none"> • Baseline: % of people who walk as main mode of travel (Baseline 2017: 28% – Scottish Household Survey) % of people who cycle as main mode of travel (Baseline 2017: 2.4% – Scottish Household Survey) % of people using active travel for work (Baseline 2017: 26.1% – Scottish Household Survey) • 38% of people walking and 5% of people cycling as main mode of travel by 2026 • Reduce? NOx and PM10 levels in areas with greatest air quality issues: PM10 levels: Anderson Drive Wellington Road City Centre <p>Supporting strategies include:</p> <p><u>National Transport Strategy</u> - Currently being refreshed with strong focus on active travel</p> <p><u>Regional Transport Strategy</u> – Currently being refreshed with strong focus on active travel</p> <p><u>Local Transport Strategy</u></p> <p><u>Nestrans Active Travel strategy</u> – Currently being refreshed as part of new Regional Transport Strategy.</p> <p><u>Grampian Health and Transport Action Plan</u> – This plan aims to develop a social prescribing project and/or support for them.</p> <p><u>Aberdeen City Council - Active Travel Strategy</u></p> <p><u>Core Paths Plan</u></p> <p><u>Civitas Portis Sustainable Transport EU project</u></p> <p><u>SUMP – Sustainable Urban Mobility Plan</u></p> <p><u>City Centre Masterplan</u></p> <p><u>Health Walks</u> – There are many health walks already happening, so encouragement of more participation</p> <p><u>City Walking Trails</u> – There are many great City Trails and leaflets for these available, promote these widely and encourage people to try them.</p> <p>Transport Scotland – <u>Transport Transition Plan</u> – outlining the approach to travel and transport during the Covid-19 global pandemic and the easing of lockdown.</p>

Business case

Benefit to community will be a model shift in travel from cars (motorised vehicles) to more active forms of transport such as cycling and walking. This will improve air quality, decrease greenhouse gas emissions, improve public health and make Aberdeen a nicer place to be, due to reduced congestion, reduced pollution and a healthier population. Walking is one of the easiest forms of exercise for those that are able and is a cheap way to travel.

There are many projects, plans and work ongoing to increase the amount of walking in Aberdeen, with lots of good walking routes and health walks available in Aberdeen. Aberdeen already has high walking rates comparable with other European Cities. This improvement project is to encourage walking and promote the large number of resources, health walks and walking trails and routes that are already available to see if it increases the number of people walking and helps overcome the barriers to walking.

During the Covid-19 global pandemic, the number of people walking, particularly for leisure as part of daily exercise, has been much more visible and has increased on the pedestrian counters that are installed at various locations across the city. This project should try to encourage continuing this increase in walking for health and leisure, as well as accessing services such shopping during the easing of lockdown and beyond. Whilst continuing to promote the government guidelines in terms of physical distancing and meeting with people outside of your household. It should also try and help those who have been shielding, to walk for exercise if they are able to.

This project will actively encourage and signpost people to existing resources such as walking routes and health walks available. This will be done through G.P. Surgeries, Health walk co-ordinators, Link workers, as well as other public and third sector organisations, promotional materials and social media.

Aberdeen City Council were successful in their bid for 'Spaces for People' funding to encourage walking and cycling and to encourage Physical Distancing by widening footpaths and creating extra space for walking and cycling. This should allow people to feel safe and encourage walking as a healthy activity.

Below is some research on the barriers to walking.

[National survey of attitudes and barriers to walking in Scotland – Paths for all, 2019](#)

[Barriers and Facilitators to Recreational Walking: An Evidence Review – University of Edinburgh, Physical Activity for Health Research Centre \(PAHRC\) October 2019](#)

The review identified 12 critical factors that can act as barriers and/or facilitators to recreational walking. Organised by the levels of the Ecological framework, these were:

Individual Factors:

Ill-health and poor health status, Awareness of health and well-being benefits, Knowledge of routes and options, Existing negative attitudes to walking, Experience of walking and sense of achievement, and Practicalities and expectations of walking and walking ability.

Social Environment Factors:

Companionship and Social deprivation

Physical Environment Factors:

Scenery and landscapes, Natural environment, Accessibility and access, and Safety

[The Scottish Health and Inequality Impact Assessment Network \(SHIAN\) report – Health and Transport: A Guide 2018](#)

Key actions which could help overcome these barriers and address the critical factors above could include; promotional of walking as a healthy activity, good maintenance of path network, ensuring that physical distancing is available on footpaths with high footfall through the 'Spaces for People' programme, encouraging walking as part of the 'build back better' approach of the Covid-19 pandemic and easing of lockdown, working with GP practices to encourage walking for health, gritting of path network, park benches at regular intervals to allow people to rest if required. Easy to access toilet stops along the routes. Access to water along the routes. Ensure lighting and CCTV where appropriate are installed and maintained.

Measures:

- Increase in number of pedestrians recorded at pedestrian counters installed across the city. Data is being updated regularly as part of Spaces for People project
- Number of GP practices signed up to encouraging walking
- Increase numbers of people taking part in Health Walks (when guidance is given and is safe to do so)
- Number of people accessing the Scarf telephone helpline, receiving advice/signposting for active travel.
- Change in 'hands up' survey that happens once a year in schools
- Scottish Household Survey results on travel
- Census data (after next census)
- Increase in number of park benches on key walking routes
- Increase in availability of publicly available toilets
- Increase availability of water bottle refill points

Change ideas

- Promote walking through social media, media releases and paid for advertising (if budget allows) as a good alternative mode of travel during the easing of lockdown restrictions. <https://news.aberdeencity.gov.uk/people-asked-to-keep-up-the-fantastic-walking-and-cycling-habits-from-lockdown/>
- Promote the 'Spaces for People' projects being put in place to widen foot paths to encourage walking and physical distancing throughout main thoroughfares in the city.
- Sign up (initially one) GP practice in the City that would like to become a 'Walking' practice that encourages walking where possible and will actively sign patients to existing opportunities such as health walks and walking trails in the city. This is to encourage walking for health and links to other successful 'social prescribing' projects across the country.
- Use the current Scarf/ Energy Saving Trust advice helpline to disseminate information and signposting to active travel and record the number of these interactions.

<ul style="list-style-type: none"> • Work with communities to highlight key walking routes that could have an increase in benches to allow rest stops along a route. Once identified install some low maintenance park benches and publicise these locations. • Work with local businesses and public and third sector organisations to have a publicised range of locations for people to be able to use as toilet stops when out and about. (Similar to Aberdeenshire Council's comfort partnership). • Work with local businesses and public and third sector organisations to have a publicised range of locations for people to refill water bottles. • Work with existing events to promote walking and walking tours
Potential Barriers: <ul style="list-style-type: none"> • Lack of uptake from GP practices • Lack of community engagement (in provision and uptake) • Difficulty sourcing funds (e.g. benches, promotional material) • Unable to accurately monitor or collect data • Covid-19 restrictions
Project Team: Kelly Wiltshire, Nestrans, Jon Barron, Nestrans, Joanna Murray, Aberdeen City Council, Alan Simpson, Aberdeen City Council, Andrew Stewart (Health and Transport Action Plan Manager), Jillian Evans, NHS Grampian, Joanne Riach, NHS Grampian, Anna Gale, Aberdeen City Health and Social Care Partnership, David Selkirk, Sport Aberdeen and Chris Rae, Scarf. There is no GP representation at present as one of the change idea's to recruit GP's and GP's surgeries to take part.

Outline Project Plan – Active Travel Walking		
Project Stage	Actions	Timescale (may be delayed due to Covid-19 pandemic)
Getting Started (Project Score 1-3)	<ul style="list-style-type: none"> • Sustainable City Group research into Active Travel • Sustainable City group have a workshop to come up with change ideas and complete a driver diagram • A project team is compiled • Project Charter Drafted 	September 2019 to July 2020
Designing and Testing Changes (Project Score 4-7)	<ul style="list-style-type: none"> • Project charter endorsed by CPA • Develop relationships and encourage pilot GP practices to take part in the project 	August to December 2020

	<ul style="list-style-type: none"> • Pull together information on all the current resources such as 'Spaces for People' project, health walks and walking routes • Investigate potential funding to help develop the project 	
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	<ul style="list-style-type: none"> • Create case studies of the GP practices that have taken part • Collate and measure using all available data • Promote and publicise walking and walking projects 	January to April 2021
Spreading Changes (Project Score 9-10)	<ul style="list-style-type: none"> • Promote the project further within the current GP Practices • Encourage other GP practices to sign up using the previous examples to promote • Further promote walking, the case studies and all the resources available. 	April to July 2021

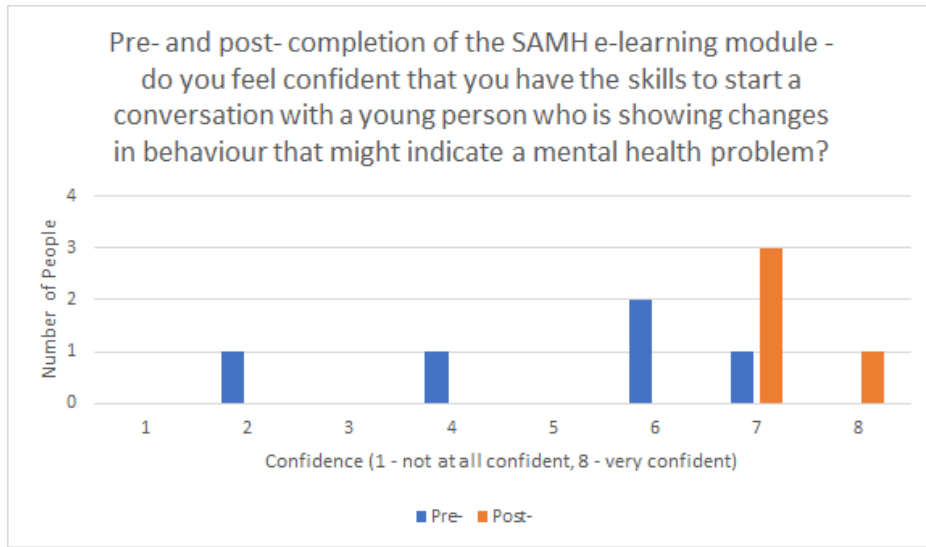
3.1 Family Support

Project Aim		Start Date	Testing End Date	Progress Scale																										
Increase the number of families who request additional support and receive an offer of an appropriate service within 30 days of receipt of the Child’s Plan, to 80%, by 2021		Jul 2019	Jan 2021	7 – Initial indications of improvement																										
Project Manager: Eleanor McEwan (Homestart) Project Charter Approved July 2019																														
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?																												
<ul style="list-style-type: none">Testing how our new data dashboards improves the quality of information shared through the Child’s plan and reduces the variation between servicesPeep is increasing contact with families before the start of blocks of the Low Mood group to encourage better uptake of the service- this may include 1-1 servicesTesting Family Learning reducing waiting times for families through the introduction of an initial home visit (City wide - the test group includes all referrals to the partner services involved in the project)		<p>We are already demonstrating improvement in relation to this part of the system with 94% of families receiving a Service within 30 days. The improvement team are monitoring for sustainability with a view to proposing a revised aim through the ICS board. By comparing the data collated by the separate services, we are starting to identify other areas of improvement we can include in a revised aim.</p> <p>Family Learning has identified that an introduction of initial home visits and phone calls to families has proven not helpful. It has caused a false sense of hope that the service will start soon while service capacity issues indicate differently.</p>																												
Improvement Data																														
<p>% Receiving a Service within 30 Days</p> <table><thead><tr><th>Month</th><th>Percentage</th></tr></thead><tbody><tr><td>July 19</td><td>93</td></tr><tr><td>Aug-19</td><td>97</td></tr><tr><td>Sep-19</td><td>100</td></tr><tr><td>Oct-19</td><td>96</td></tr><tr><td>Nov-19</td><td>93</td></tr><tr><td>Dec-19</td><td>96</td></tr><tr><td>Jan-20</td><td>94</td></tr><tr><td>Feb-20</td><td>65</td></tr><tr><td>Mar-20</td><td>71</td></tr><tr><td>Apr-20</td><td>79</td></tr><tr><td>May-20</td><td>83</td></tr><tr><td>Jun-20</td><td>96</td></tr></tbody></table>		Month	Percentage	July 19	93	Aug-19	97	Sep-19	100	Oct-19	96	Nov-19	93	Dec-19	96	Jan-20	94	Feb-20	65	Mar-20	71	Apr-20	79	May-20	83	Jun-20	96			
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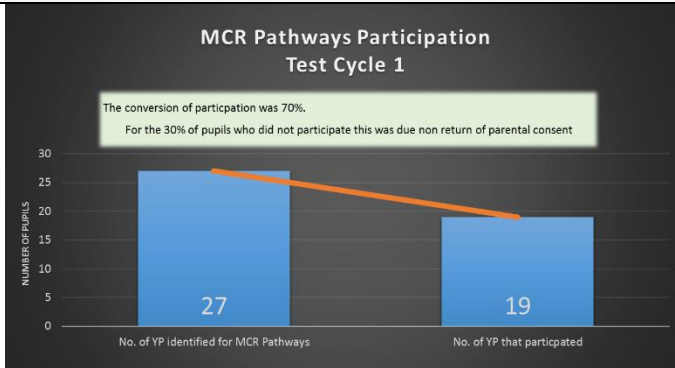
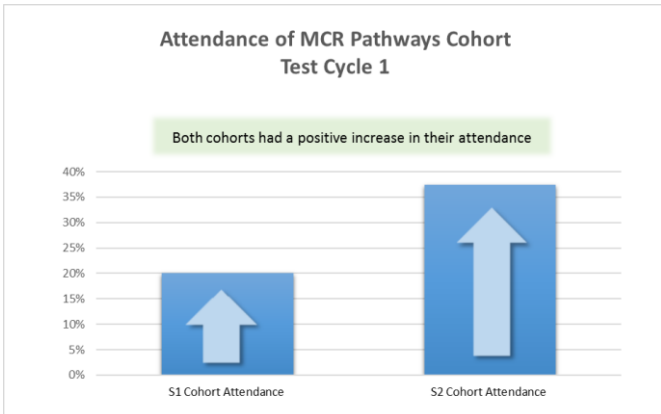
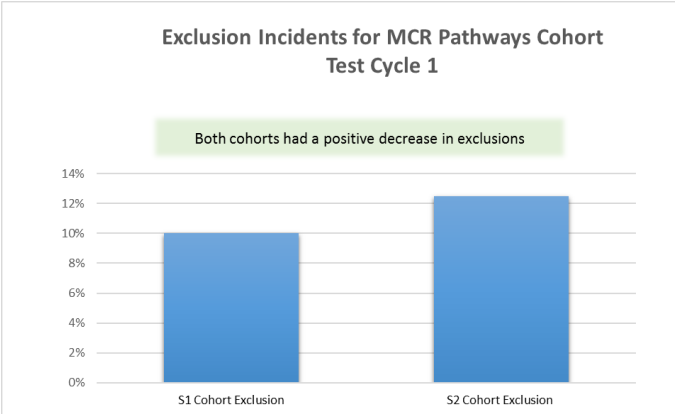
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4.1 Children's Mental Wellbeing

Project Aim		Start Date	Testing End Date	Progress Scale																																																						
Increase the confidence of school-based staff, parents and young people to recognise and respond to deteriorating mental wellbeing by 2022 (See charter for individual aims). Project Manager: Bill O’Hara (ACC), Lauren Mackie (ACHSCP) Project Charter Approved December 2019		Dec 2019	Dec 2022	6 – Testing Changes																																																						
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?																																																								
4 sites have been identified for testing, namely: Aberdeen Grammar; Bridge of Don; Bucksburn; Hazlehead to test the following: Training for school staff Adapting Mind of My Own App to include mental health and wellbeing. Pathways for referral and engagement of school nurse. Providing awareness raising for parents to better recognise mental health concerns – first event will be held by Hazlehead ASG on 19 th March 2020.		This project charter was first approved in September, but since then a third project aim was added in December. The revised project charter was approved in December and testing began in January. In January 2020 Bucksburn Academy Mental Health Group have undertaken the SAMH Mental Health e-learning for teachers which resulted in increased confidence (see graphs below). All PSA’s within the school are due to undertake the training in March 2020.																																																								
Improvement Data																																																										
<p>Pre- and post- completion of the SAMH e-learning module - how confident do you feel in leading a conversation about positive mental health?</p> <table><thead><tr><th>Confidence</th><th>Pre-</th><th>Post-</th></tr></thead><tbody><tr><td>1</td><td>0</td><td>0</td></tr><tr><td>2</td><td>2</td><td>0</td></tr><tr><td>3</td><td>0</td><td>0</td></tr><tr><td>4</td><td>0</td><td>0</td></tr><tr><td>5</td><td>1</td><td>1</td></tr><tr><td>6</td><td>1</td><td>0</td></tr><tr><td>7</td><td>2</td><td>2</td></tr><tr><td>8</td><td>0</td><td>1</td></tr></tbody></table>		Confidence	Pre-	Post-	1	0	0	2	2	0	3	0	0	4	0	0	5	1	1	6	1	0	7	2	2	8	0	1	<p>Pre- and post- completion of the SAMH e-learning module - how confident are you in recognising changes in a young person's behaviour that might indicate a mental health problem?</p> <table><thead><tr><th>Confidence</th><th>Pre-</th><th>Post-</th></tr></thead><tbody><tr><td>1</td><td>0</td><td>0</td></tr><tr><td>2</td><td>0</td><td>0</td></tr><tr><td>3</td><td>0</td><td>0</td></tr><tr><td>4</td><td>2</td><td>0</td></tr><tr><td>5</td><td>0</td><td>0</td></tr><tr><td>6</td><td>2</td><td>1</td></tr><tr><td>7</td><td>1</td><td>1</td></tr><tr><td>8</td><td>0</td><td>2</td></tr></tbody></table>			Confidence	Pre-	Post-	1	0	0	2	0	0	3	0	0	4	2	0	5	0	0	6	2	1	7	1	1	8	0	2
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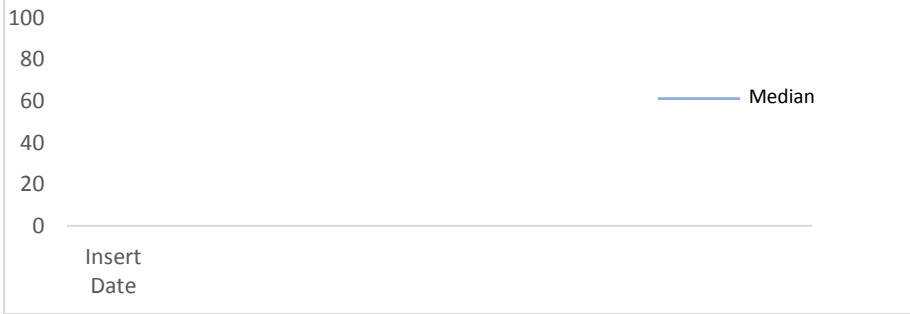
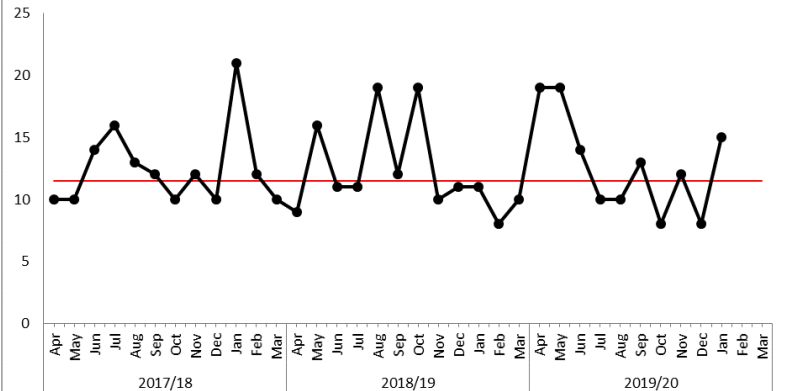


5.1 Improving Education Outcomes for Care Experienced Children and Young People

Project Aim		Start Date	Testing End Date	Progress Scale												
Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022. Project Manager: Larissa Gordon (ACC): Project Charter Approved July 2019		Jul 2019	Dec 2022	6 – Testing underway												
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?														
Due to Covid 19, the start date for 2 project co-ordinators was delayed from April until mid-July 2020. The final 2 project co-ordinators have now been appointed and we would hope to have them in school by September 2020. The MCR pathways programme will then be fully implemented in all 6 identified schools.		Pupils engaged with the MCR Pathways co-ordinator and were increasingly able to talk positively about their school experiences. The cohort of S1 pupils have increased their attendance by 20% and decreased their exclusions by 10%. S2 pupils have increased their attendance by 37.5% and decreased their exclusions by 12.5%.														
Improvement Data																
		 <p>MCR Pathways Participation Test Cycle 1</p> <p>The conversion of participation was 70%. For the 30% of pupils who did not participate this was due non return of parental consent</p> <table><tr><th>Category</th><th>Value</th></tr><tr><td>No. of YP identified for MCR Pathways</td><td>27</td></tr><tr><td>No. of YP that participated</td><td>19</td></tr></table>			Category	Value	No. of YP identified for MCR Pathways	27	No. of YP that participated	19						
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 <p>Attendance of MCR Pathways Cohort Test Cycle 1</p> <p>Both cohorts had a positive increase in their attendance</p> <table><tr><th>Cohort</th><th>Attendance Increase</th></tr><tr><td>S1 Cohort Attendance</td><td>20%</td></tr><tr><td>S2 Cohort Attendance</td><td>37.5%</td></tr></table>		Cohort	Attendance Increase	S1 Cohort Attendance	20%	S2 Cohort Attendance	37.5%	 <p>Exclusion Incidents for MCR Pathways Cohort Test Cycle 1</p> <p>Both cohorts had a positive decrease in exclusions</p> <table><tr><th>Cohort</th><th>Exclusion Decrease</th></tr><tr><td>S1 Cohort Exclusion</td><td>10%</td></tr><tr><td>S2 Cohort Exclusion</td><td>12.5%</td></tr></table>			Cohort	Exclusion Decrease	S1 Cohort Exclusion	10%	S2 Cohort Exclusion	12.5%
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S2 Cohort Exclusion	12.5%															

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10.4 Specialist Substance Misuse Services

Project Aim		Start Date	Testing End Date	Progress Scale
Increase the uptake and retention of people in the Justice System with drug and alcohol problems in specialist services by 100% by 2021. Project Manager: Simon Rayner, ADP Project Charter approved 1 July 19		July 2019	<u>Jan 2021 – May</u> <u>need to extend</u> <u>due to COVID</u>	6– Testing in progress
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
<ul style="list-style-type: none">Link worker in Custody suite -delayed due to Covid – plans to have in place by end of AugustClear process being trialled to improve case management on liberation from Court using the same systems and to notify ASAP of those liberated where return to HMP was expected. - This has been amended due to COVID as virtual court now taking place from custody settingsDiscussions underway between custody nursing/ link working at police custody as to how prescribing can continue in custody training being developedDuring COVID weekly meetings taking place with partners to prepare for release		<p>Change in reviewing releases has identified increased deaths of people released from prison on Medically assisted treatment. Application to IJB in August for support on release for those at risk to help them engage with appropriate services</p> <p>Closer working with partners has identified some people at risk who have not attended SMS or overdosed and support put in place to enable attendance at SMS</p>		
Improvement Data				
<div><h3>% of People in the Justice System with Drug and Alcohol Problems in Specialist Services</h3></div>		<div><h3>No. of People Continuing to Engage with Specialist Services Within 7 days of Liberation (Drugs)</h3></div>		

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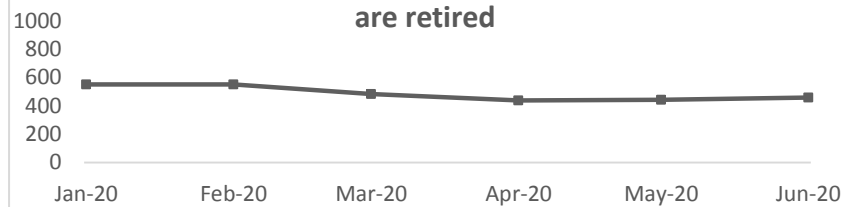
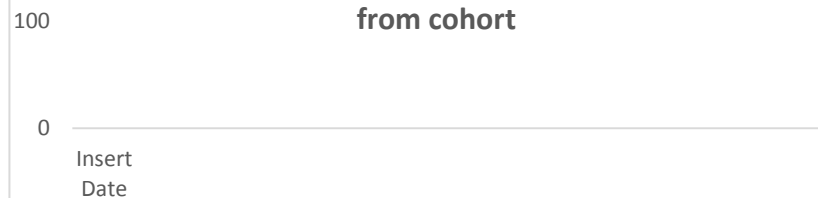
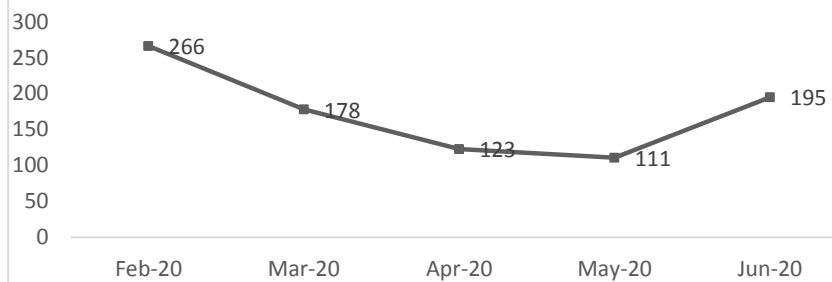
11.2 Aberdeen Link Services

Project Aim		Start Date	Testing End Date	Progress Scale																																																
Extend the link working approach across primary care to support 3,000 people attain their own identified outcomes by 2021. Project Manager: Chris Smillie, HSCP Project Charter Approved Sep 2019		Sep 2019	January 2020	8. Improvements sustained																																																
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?																																																		
1. Test Peer Support sessions with Link Practitioner Team on a monthly basis using PDSA over a 3-month period 2. Information sessions to develop the knowledge and understanding about the Links Approach and its benefits among of referrers.		1. Data shows a continued number of people achieving their personal outcomes and this has been sustained over the testing period and until June 2020. Although referral numbers have decreased in April due to the Covid pandemic the LP have maintained contact with practices to show increases in referrals in May and June. 2. LP have reported Practice staff contacting them for advice on referrals instead of referring which demonstrates some practice staff adopting the Links approach																																																		
Improvement Data																																																				
<div><h3>Total Number of People with Identified Outcomes Achieved</h3><table><thead><tr><th>Month</th><th>Number Achieved</th></tr></thead><tbody><tr><td>Aug-19</td><td>400</td></tr><tr><td>Sep-19</td><td>500</td></tr><tr><td>Oct-19</td><td>600</td></tr><tr><td>Nov-19</td><td>700</td></tr><tr><td>Dec-19</td><td>800</td></tr><tr><td>Jan-20</td><td>900</td></tr><tr><td>Feb-20</td><td>1000</td></tr><tr><td>Mar-20</td><td>1100</td></tr><tr><td>Apr-20</td><td>1200</td></tr><tr><td>May-20</td><td>1300</td></tr><tr><td>Jun-20</td><td>1400</td></tr></tbody></table></div>		Month	Number Achieved	Aug-19	400	Sep-19	500	Oct-19	600	Nov-19	700	Dec-19	800	Jan-20	900	Feb-20	1000	Mar-20	1100	Apr-20	1200	May-20	1300	Jun-20	1400	<div><h3>Number of referrals to Aberdeen Links Service</h3><table><thead><tr><th>Month</th><th>Number of Referrals</th></tr></thead><tbody><tr><td>Aug-19</td><td>200</td></tr><tr><td>Sep-19</td><td>200</td></tr><tr><td>Oct-19</td><td>250</td></tr><tr><td>Nov-19</td><td>200</td></tr><tr><td>Dec-19</td><td>150</td></tr><tr><td>Jan-20</td><td>200</td></tr><tr><td>Feb-20</td><td>220</td></tr><tr><td>Mar-20</td><td>180</td></tr><tr><td>Apr-20</td><td>100</td></tr><tr><td>May-20</td><td>130</td></tr><tr><td>Jun-20</td><td>120</td></tr></tbody></table></div>			Month	Number of Referrals	Aug-19	200	Sep-19	200	Oct-19	250	Nov-19	200	Dec-19	150	Jan-20	200	Feb-20	220	Mar-20	180	Apr-20	100	May-20	130	Jun-20	120
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<div><h3>Number of peer support sessions held</h3><table><thead><tr><th>Month</th><th>Number of Sessions</th></tr></thead><tbody><tr><td>Aug-19</td><td>1</td></tr><tr><td>Sep-19</td><td>1</td></tr><tr><td>Oct-19</td><td>1</td></tr><tr><td>Nov-19</td><td>1</td></tr><tr><td>Dec-19</td><td>1</td></tr><tr><td>Jan-20</td><td>1</td></tr></tbody></table></div>		Month	Number of Sessions	Aug-19	1	Sep-19	1	Oct-19	1	Nov-19	1	Dec-19	1	Jan-20	1	<div><h3>Number of people attending peer support sessions</h3><table><thead><tr><th>Month</th><th>Number of People</th></tr></thead><tbody><tr><td>Aug-19</td><td>10</td></tr><tr><td>Sep-19</td><td>12</td></tr><tr><td>Oct-19</td><td>12</td></tr><tr><td>Nov-19</td><td>12</td></tr><tr><td>Dec-19</td><td>8</td></tr><tr><td>Jan-20</td><td>14</td></tr></tbody></table></div>			Month	Number of People	Aug-19	10	Sep-19	12	Oct-19	12	Nov-19	12	Dec-19	8	Jan-20	14																				
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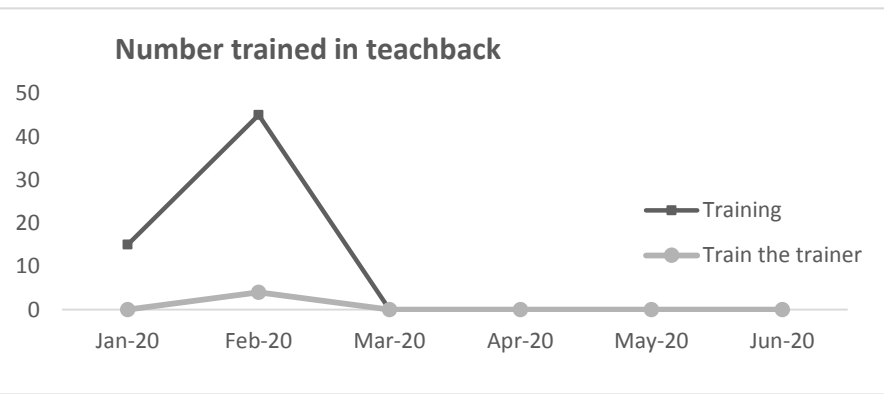
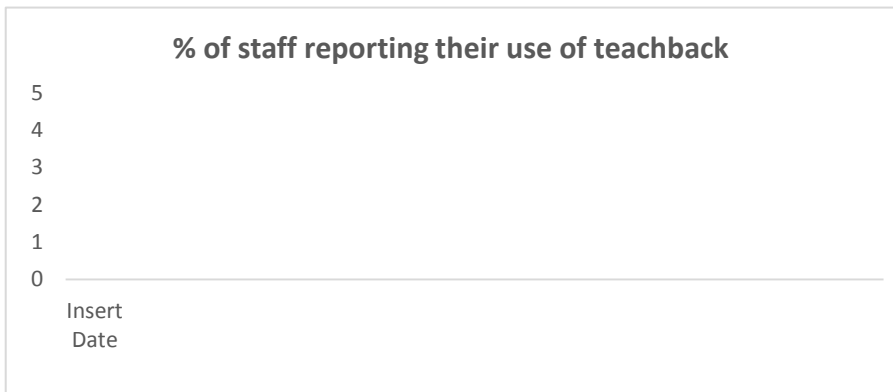
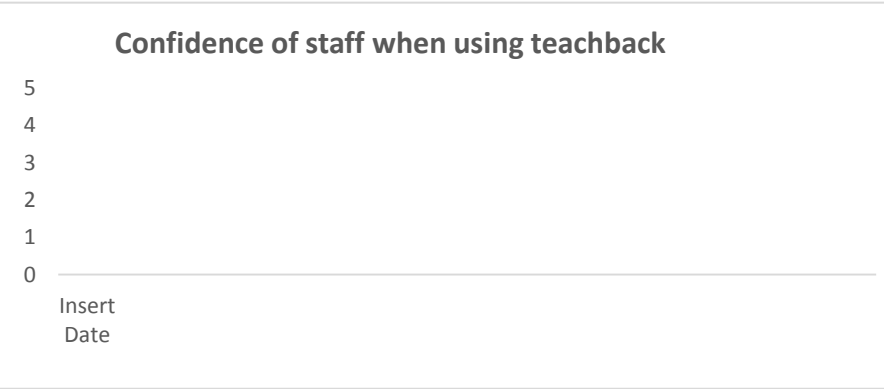
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11.6 – Increase Volunteering

Project Aim		Start Date	Testing End Date	Progress Scale
Increase opportunities for people who are retired to continue and increase their contribution by 10% by 2021 Project Manager: Jane Russell, ACVO Project Charter Approved December 2019		Dec 2019	Dec 2021	5 – Designing Changes
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
<p>Development of a co-produced 'pre-retiral resource' for employers : Test organisation ACC.</p> <p>Silver Volunteering Resource developed in Feb 2020.</p> <p>Recent mail out to people (2000+) who signed up to become a volunteer in response to COVID – 959 opened and engaged with email.</p>		<p>-Testing with ACC paused due to COVID-19.</p> <p>-As a result of launching Silver Volunteering resource figures have remained steady, even given the impact of Covid-19 in peoples working practices, it dipped a little in April/May but is bouncing back, with an increase of +75% from May to June (possibly influenced by National Volunteer Week)</p> <p>-Change in volunteering opportunities to include more home-based activities, i.e. online and phone based befriending.</p> <p>-The Volunteer Opportunity numbers fell during the lockdown period of COVID-19 as a result of opportunities pausing/organisations unpublishing their opportunities during lockdown and also more opportunities reaching the full numbers of volunteers needed due to increased number of people volunteering.</p> <p><u>Community Planning Team Comment</u></p> <ul style="list-style-type: none"> • Could the Project Team review improvement data to evidence the aim of increase their contribution by 10% by 2021 e.g. from project Charter: No (%) of retired people who volunteer or Uptake of Aberdeen Volunteers opportunities by retired people. <p>We are establishing a baseline this year and then we can measure against that in the following year. Generally our figures do match those from Volunteer Scotland and the latest figures today indicate that volunteer participation in Scotland increased by 26% during COVID-19 and participation is expected to still be 14% higher post COVID-19. This is the biggest increase ever. (Volunteer Scotland/Ipsos MORI research survey). We would therefore expect this to be reflected in our figures too.</p>		

Improvement Data**No. of community opportunities for people who are retired****No. of organisations reporting increase in interest from cohort****Number of hits on the Silver Volunteering Resource****No of HR staff/orgs engaging with project in Aberdeen**

11.8 Teachback

Project Aim		Start Date	Testing End Date	Progress Scale																					
Increase the number of people who are engaged with citizens in areas which impact on lifestyle and health that are trained in Teach back techniques by 100% by 2021 Project Manager: Ann Smith, Hayley Ross and Amanda Gould, ACHSCP Project Charter Approved Feb 2020		Feb 2020	Sep 2020	6 – Testing Underway																					
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?																							
Deliver face to face training – on hold due to COVID Virtual Training for Public – Diabetes Support Group – planned Online Training for Staff – Podiatry Use in self management approaches - Podiatry		Yes See graph below – training cancelled from March onwards. Now moving to elearning.																							
Improvement Data																									
<div><h3>Number trained in teachback</h3><table><caption>Number trained in teachback</caption><thead><tr><th>Month</th><th>Training</th><th>Train the trainer</th></tr></thead><tbody><tr><td>Jan-20</td><td>15</td><td>0</td></tr><tr><td>Feb-20</td><td>45</td><td>5</td></tr><tr><td>Mar-20</td><td>0</td><td>0</td></tr><tr><td>Apr-20</td><td>0</td><td>0</td></tr><tr><td>May-20</td><td>0</td><td>0</td></tr><tr><td>Jun-20</td><td>0</td><td>0</td></tr></tbody></table></div>		Month	Training	Train the trainer	Jan-20	15	0	Feb-20	45	5	Mar-20	0	0	Apr-20	0	0	May-20	0	0	Jun-20	0	0	<div><h3>% of staff reporting their use of teachback</h3></div>		
Month	Training	Train the trainer																							
Jan-20	15	0																							
Feb-20	45	5																							
Mar-20	0	0																							
Apr-20	0	0																							
May-20	0	0																							
Jun-20	0	0																							
<div><h3>Confidence of staff when using teachback</h3></div>																									

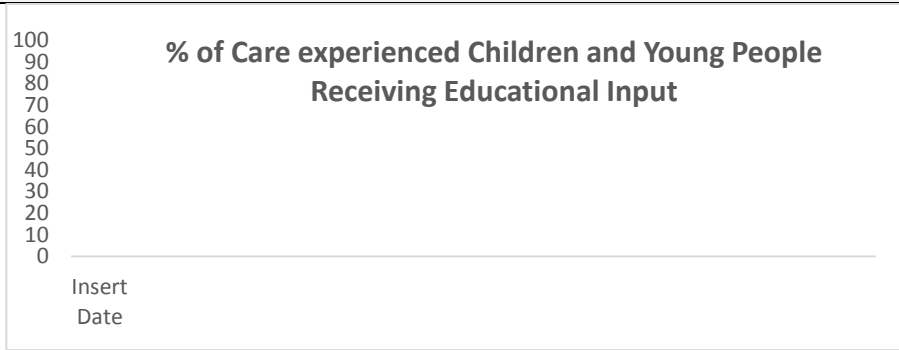
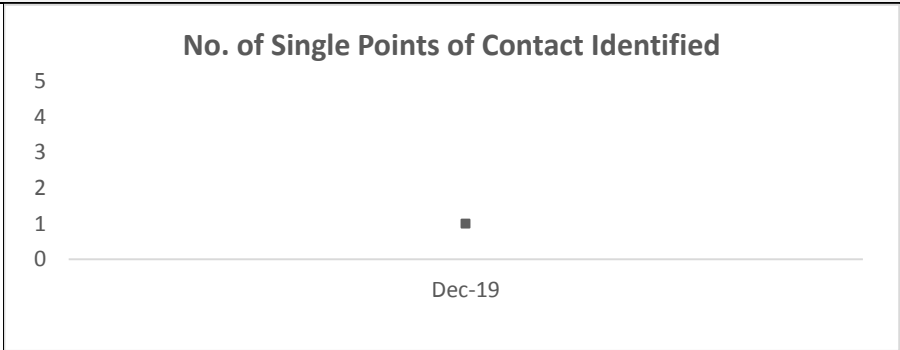
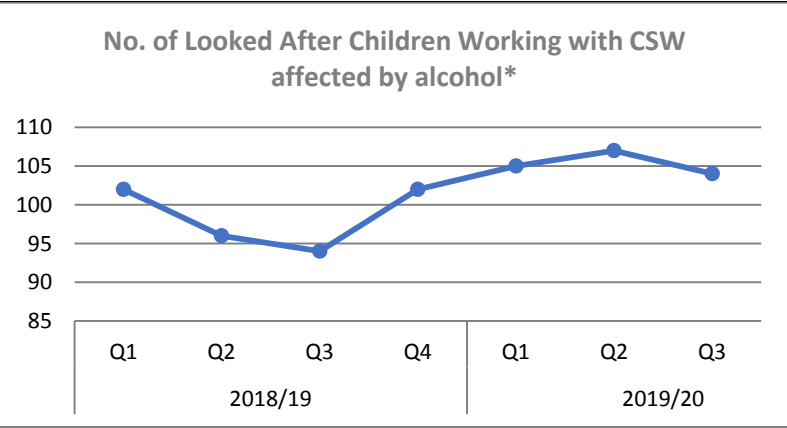
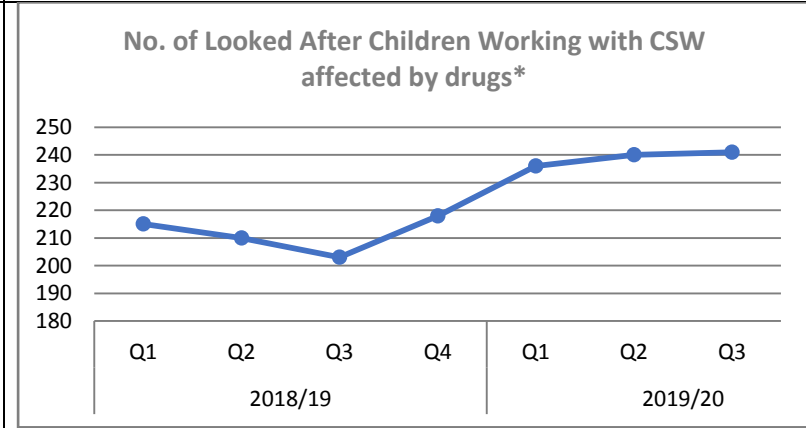
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11.10 Reduce Tobacco Smoking

Project Aim		Start Date	Testing End Date	Progress Scale
Reduce tobacco smoking by 5% by 2021 Project Manager: Craig Singer, ACC Project Charter Approved Feb 2020		Feb 2020	Apr 2021	5
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
No change ideas have been tested yet. Contact has been made with stakeholders to discuss and plan the implementation of change ideas but due to the current situation this has not been possible.		As we have not been able to test any of our change ideas there is no evidence of improvement. <u>Community Planning Team</u> Can the Project Team add in baseline data		
Improvement Data				
<div> <p>% of people smoking</p> <p>5 4 3 2 1 0</p> <p>Insert Date</p> </div>		<div> <p>No. of people accessing pharmacy cessation services who live in neighbourhoods within SMID 1 and 2</p> <p>5 4 3 2 1 0</p> <p>Insert Date</p> </div>		
<div> <p>No. of apprentices smoking tobacco</p> <p>5 4 3 2 1 0</p> <p>Insert Date</p> </div>		<div> <p>No. of care experienced young people who smoke</p> <p>5 4 3 2 1 0</p> <p>Insert Date</p> </div>		

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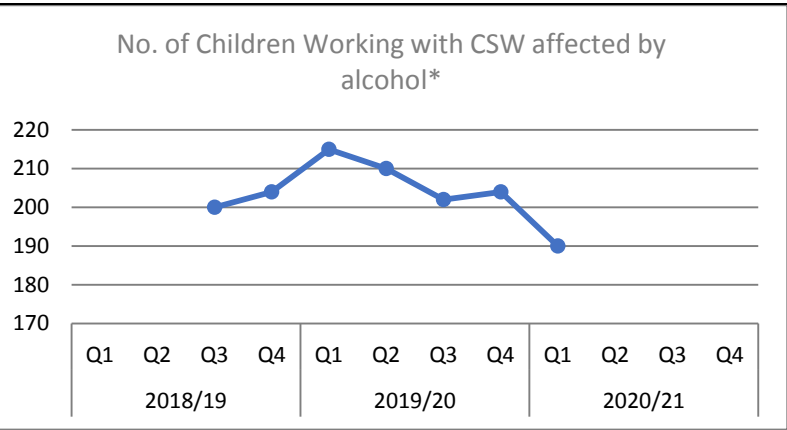
12.1 Care Experienced Children Substance Misuse

Project Aim		Start Date	Testing End Date	Progress Scale
Increase the % of care experienced children and young people receiving educational support and input on alcohol and drugs issues by 2021 Project Manager: Simon Rayner /Tam Walker(ADP) Project Charter Approved September 2019		Approved Sep 2019 Delayed start to March 2020	July 2021 Dates altered due to COVID restrictions	6 – Testing in Progress
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
Introduction of a Single Point of Contact across Multi Agency Partnership partner agencies to improve pathways to support. A new data collection system which will allow us to identify those children most in need (identified through traffic light system)		The Lead officer for Substance Misuse within Child and Family SW - this post started during COVID 19 restrictions and has used this time to establish benchmarks, identify most appropriate data and develop plans		
Improvement Data				
				
				
*Affected by alcohol (includes affected by parent/carers and child's own problem)		*Affected by drugs (includes affected by parent/carers and child's own problem)		

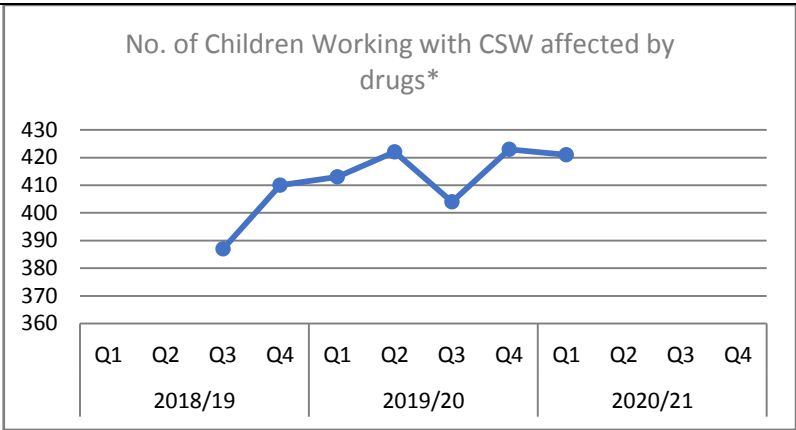
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12.2 School Curriculum for Substance Misuse

Project Aim		Start Date	Testing End Date	Progress Scale																								
100% of schools have a progressive, cohesive and relevant substance misuse curriculum by 2021 Project Manager: Simon Rayner (ADP)/ Lesley Stopani (ACC) Project Charter Approved September 2019		Sep 2019	July 2021	6 – Testing Underway																								
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?																										
<ul style="list-style-type: none">Upskilling parents/carers and wider community to enable them to reinforce messages delivered as part of the substance misuse curriculum Paused due to COVID 19Amend reporting of school exclusions, near miss reports and police intelligence reporting and establish a partnership group to analyse this information and provide action to support curriculum deliveryDevelop a clear pathway to support young people to address their substance misuse. Taking account of young people experiencing adverse life challenges to ensure the correct support is in place.Employ a guidance teacher to develop a range of substance misuse resources as part of the curriculum with the aim of educating young people on the hazards of alcohol and drug use and addressing stigma. This will include:<ul style="list-style-type: none">Development of teaching materialIdentify appropriate training for school staff		Due to COVID the ability to engage with parents, teachers and young people has been extremely limited. However this time has been put to good use and a framework for Young people and substance misuse has been developed and awaits final approval to be rolled out. An action planned has been agreed by the ADP and regular meetings established to allow further action once schools start back in August																										
Improvement Data																												
<div><p>% of schools delivering a progressive, cohesive and relevant substance misuse curriculum</p><p>Insert Date</p></div>		<div><p>No. of persons participating in events to support the SMS Curriculum Development</p><p>Aug-19 Sep-19</p></div>																										
<div><p>No. of Exclusions related to alcohol and SMS</p><table><thead><tr><th>Year</th><th>Category</th><th>Exclusions</th><th>Pupils</th></tr></thead><tbody><tr><td rowspan="3">2017/18</td><td>Total exclusions</td><td>696</td><td>404</td></tr><tr><td>SMS</td><td>75</td><td>29</td></tr><tr><td>Alcohol</td><td>7</td><td>3</td></tr><tr><td rowspan="3">2018/19</td><td>Total exclusions</td><td>945</td><td>481</td></tr><tr><td>SMS</td><td>62</td><td>56</td></tr><tr><td>Alcohol</td><td>13</td><td>13</td></tr></tbody></table><p>■ Exclusions ■ Pupils</p></div>					Year	Category	Exclusions	Pupils	2017/18	Total exclusions	696	404	SMS	75	29	Alcohol	7	3	2018/19	Total exclusions	945	481	SMS	62	56	Alcohol	13	13
Year	Category	Exclusions	Pupils																									
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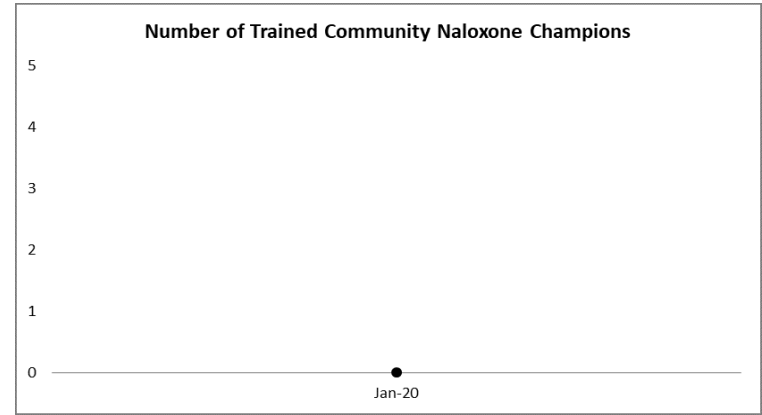
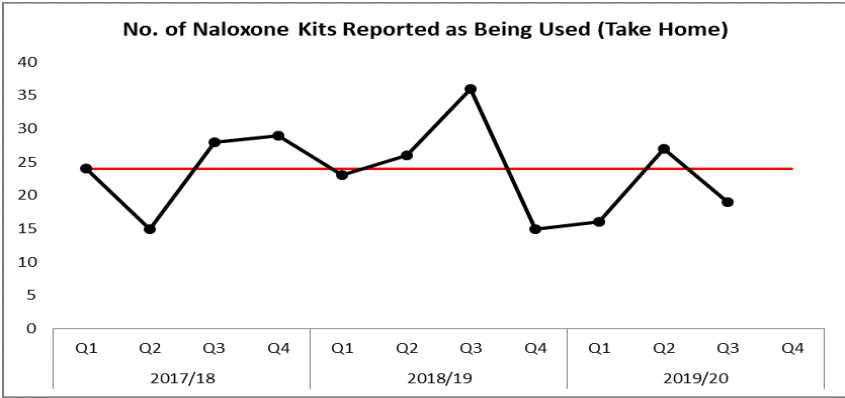
*Affected by alcohol (includes affected by parent/carers and child's own problem)



* Affected by drugs (includes affected by parent/carers and child's own problem)

12.3 Reduce Fatal Drug Overdose

Project Aim		Start Date	Testing End Date	Progress Scale																																																
<p>Reduce the incidence of fatal drug overdose by innovative developments and increasing the distribution of naloxone by 10% year on year by 2021</p> <p>Project Manager: Gillian Robertson / Fiona Raeburn(NHS)/Simon Rayner (ADP) Project Charter</p> <p>Approved September 2019 Our Original project manager has left NHSG and we are progressing this inhouse at the moment until we find a partner to lead on this project</p>		Sep 2019	Dec 2020 – Will review and advise if need more time due to restrictions	6 – Testing Underway																																																
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?																																																		
<ul style="list-style-type: none">Introduce and increase the number of community overdose championsTest of change in Torry – Paused due to COVIDMedia campaign to raise awareness of naloxone to address stigma and provide information on how to become a naloxone trainer - paused due to COVID and training restrictionsOutreach approach for issue of naloxone and encourage engagement of services – Paused due to COVIDIncrease Naloxone supply in services that are not Drug and Alcohol servicesIncreased response to support people who have had a non-fatal overdose through an assertive outreach team.		<p>Whilst some of these changes have been paused we have progressed with the development of an outreach team to respond to high risk individuals and Scottish Ambulance Service information on people who have experienced a non-fatal overdose. Information sharing agreement is the final step in progressing this and are hopeful this will be in place shortly</p> <p>We have increased Naloxone supplies available through ACC housing support, third sector housing support organisation and are progressing this with local Peer support org and Kittybrewster custody suite.</p> <p><u>Community Planning Team Comment</u></p> <p>Can data for 2019 and last quarter of 19/20 be added if available.</p>																																																		
Improvement Data																																																				
<p>No. of Fatal Drug Overdoses</p> <table><thead><tr><th>Year</th><th>No. of Fatal Drug Overdoses</th></tr></thead><tbody><tr><td>2009</td><td>27</td></tr><tr><td>2010</td><td>31</td></tr><tr><td>2011</td><td>29</td></tr><tr><td>2012</td><td>16</td></tr><tr><td>2013</td><td>24</td></tr><tr><td>2014</td><td>26</td></tr><tr><td>2015</td><td>45</td></tr><tr><td>2016</td><td>46</td></tr><tr><td>2017</td><td>54</td></tr><tr><td>2018</td><td>52</td></tr></tbody></table>		Year	No. of Fatal Drug Overdoses	2009	27	2010	31	2011	29	2012	16	2013	24	2014	26	2015	45	2016	46	2017	54	2018	52	<p>Total No. of Naloxone Kits Supplied</p> <table><thead><tr><th>Quarter</th><th>Total No. of Naloxone Kits Supplied</th></tr></thead><tbody><tr><td>Q1 2017/18</td><td>160</td></tr><tr><td>Q2 2017/18</td><td>80</td></tr><tr><td>Q3 2017/18</td><td>280</td></tr><tr><td>Q4 2017/18</td><td>150</td></tr><tr><td>Q1 2018/19</td><td>140</td></tr><tr><td>Q2 2018/19</td><td>160</td></tr><tr><td>Q3 2018/19</td><td>430</td></tr><tr><td>Q4 2018/19</td><td>140</td></tr><tr><td>Q1 2019/20</td><td>110</td></tr><tr><td>Q2 2019/20</td><td>140</td></tr><tr><td>Q3 2019/20</td><td>210</td></tr><tr><td>Q4 2019/20</td><td>210</td></tr></tbody></table>			Quarter	Total No. of Naloxone Kits Supplied	Q1 2017/18	160	Q2 2017/18	80	Q3 2017/18	280	Q4 2017/18	150	Q1 2018/19	140	Q2 2018/19	160	Q3 2018/19	430	Q4 2018/19	140	Q1 2019/20	110	Q2 2019/20	140	Q3 2019/20	210	Q4 2019/20	210
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Q2 2019/20	140																																																			
Q3 2019/20	210																																																			
Q4 2019/20	210																																																			



12.5 Alcohol Brief Interventions

Project Aim		Start Date	Testing End Date	Progress Scale																																								
Increase by 100% the number of Alcohol brief interventions (ABI) delivered in Aberdeen City by 2021 Project Manager: TBC Project Charter Approved December 2019 The project lead has now left NHSG and we are progressing internally until a new project manager can be identified		Dec 2019	Dec 2021	6 – Testing in progress																																								
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?																																										
<ul style="list-style-type: none">Link workers - introduction of a section on their assessment and data recording paperwork ABI delivery across the city. -Criminal Justice Social Work - include alcohol screening into the assessment paperwork and create online training resourcePolice custody health care facilities - Health care teams providing care to people in police custody will screen for alcohol use/ withdrawal.		We anticipate to see a decrease in the numbers of ABIs conducted due to COVID-19 We have however been progressing discussions with partner organisations including third sector provides and Kittybrewster custody suite and are arranging appropriate training to be delivered in a different way due to current circumstances Data is still not available for Q4 from GPs and looks unlikely to be available for Q1 this year.																																										
Improvement Data																																												
<p>Number of People Trained to Provide ABIs</p> <table><thead><tr><th>Year</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th></tr></thead><tbody><tr><td>2017/18</td><td>33</td><td>3</td><td>9</td><td>25</td></tr><tr><td>2018/19</td><td>17</td><td>32</td><td>0</td><td>13</td></tr><tr><td>2019/20</td><td>0</td><td>0</td><td>33</td><td></td></tr></tbody></table>		Year	Q1	Q2	Q3	Q4	2017/18	33	3	9	25	2018/19	17	32	0	13	2019/20	0	0	33		<p>Number of ABIs Delivered (Primary Care)</p> <table><thead><tr><th>Year</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th></tr></thead><tbody><tr><td>2017/18</td><td>700</td><td>600</td><td>680</td><td>580</td></tr><tr><td>2018/19</td><td>630</td><td>530</td><td>640</td><td>700</td></tr><tr><td>2019/20</td><td>510</td><td>450</td><td>490</td><td>500</td></tr></tbody></table>			Year	Q1	Q2	Q3	Q4	2017/18	700	600	680	580	2018/19	630	530	640	700	2019/20	510	450	490	500
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12.7 Increase Alcohol Awareness

Project Aim		Start Date	Testing End Date	Progress Scale
Increase % of the population who feel informed about using alcohol responsibly by 2021 Project Manager: Gillian Robertson, ACHSCP Project Charter Approved Feb 2020		Feb 2020	Jun 2021	5 - Designing Changes
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
Changes being designed.		As this project was approved just prior to COVID-19 we have been unable to progress changes due to restrictions in being able to seeing people face to face and competing priorities. We have however involved partners in discussions on website development and started discussions on Alcohol awareness and how we can do this in the current circumstances		
Improvement Data				
<p>No. of people reporting that they are aware of drinking guidelines of 14 units per week</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert Date</p>		<p>No. of Services promoting drinking guidelines</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert Date</p>		
<p>No. of referrals to alcohol services from community support</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert Date</p>		<p>No. of frontline workers in targeted communities trained</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert Date</p>		

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12.8 Increase Uptake of Drug Treatment

Project Aim		Start Date	Testing End Date	Progress Scale
Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2021. Project Manager: Simon Rayner, ACHSCP Project Charter Approved Feb 2020		Feb 2020	Jun 2021	5 – Designing Changes
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
1. Improving direct access into service for those not utilising existing access processes with the 3 priority localities. <ul style="list-style-type: none"> Staff going to rough sleepers and offering services, in partnership with Police and Homeless service Identification of people at high risk by partner organisations and developing pilot direct access pathways for drug treatment Outreach service and direct access for those known to have non fatal overdose and supporting engagement with services 		This charter was approved just before COVID-19 restrictions which has delayed development of some of our changes. Staff have been identified to take forward the outreach service and we are awaiting the ISA as this was delayed due to competing priorities in the current circumstances		
Improvement Data				
<p>No. of people within priority localities engaged in drug treatment</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert Date</p>		<p>% of partners with established points of contact</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert Date</p>		

No. of people in each locality directly contacted

5
4
3
2
1
0

Insert
Date

No. of outreach support workers recruited

5
4
3
2
1
0

Insert
Date



Community Planning Aberdeen

Progress Report	LOIP Outcome 3, Key Driver 3.2 Increase MMR vaccine uptake
Lead Officer	Susan Webb, Director of Public Health
Report Author	Chris Littlejohn, Public Health Lead, Aberdeen City Health and Social Care Partnership
Date of Report	16 March 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report
The LOIP improvement project aim to increase Measles-Mumps-Rubella (MMR) vaccine uptake (Outcome 3, Key Driver 3.2) aligns to developments within the national General Medical Services (GMS) Contract 2018 (" the GP contract "), which transferred responsibility for vaccination programmes from GPs to NHS Boards. As a result, NHS Grampian and Aberdeen City HSCP has convened an <i>Improving Immunisation Programme Board</i> which is working against this improvement aim. A separate CPA project group appears unnecessary.

Summary of Key Information
<p>1 BACKGROUND</p> <p>1.1 Vaccination against infectious disease remains a vital preventive intervention for the population.</p> <p>1.2 MMR is an effective vaccine against Measles, Mumps and Rubella. The intention behind the LOIP improvement project aim is to facilitate achievement of the 95% required for herd immunity (which protects vulnerable groups who cannot receive the MMR vaccination for medical reasons).</p> <p>1.3 Measles is a highly infectious viral infection, which can cause brain damage or death, especially in vulnerable groups. Measles remains an important cause large outbreaks elsewhere in the world, including in Europe. As recently as 2015 there were no cases of measles reported in Scotland, but small numbers of cases do occur (26 in 2016, five in 2017 and two in 2018).</p> <p>1.4 Mumps is a viral infection which causes inflammation of the parotid (salivary) glands, and can cause more serious complications including inflammation of the brain. There are a few hundred cases of mumps a year in Scotland, with outbreaks often involving adolescents in higher education settings.</p>

- 1.5 Rubella ('German measles') is a viral infection which can cause severe congenital effects if acquired during pregnancy. There have been no cases of Rubella in Scotland [since 2017](#).
- 1.6 The national [vaccination transformation programme](#) (VTP) is a staged programme intended to support the transfer of responsibility from GP practices to NHS Boards by April 2021. NHS Grampian is required to have a measles elimination action plan, which was submitted to Health Protection Scotland in January 2020.
- 1.7 To implement the VTP in Aberdeen City, NHS Grampian and Health & Social Care Partnership colleagues convened the *Improving Immunisation Programme Board* to deliver against an agreed project plan. The project plan includes the implementation of a new call-recall system, delivery of vaccinations through new settings with additional 'catch-up' clinics to boost uptake rates, attention to data reporting quality, and a communications strategy.
- 1.8 The *Improving Immunisation Programme Board* will make links with Integrated Children's Services groups as necessary.

2 KEY FINDINGS/ PROPOSALS

- 2.1 The *Improving Immunisation Programme Board* is working towards the same improvement project aim as identified under LOIP Outcome 3, Key Driver 3.2 ("increase Measles-Mumps-Rubella (MMR) vaccine uptake"), city-wide at scale.
- 2.2 A separate project would duplicate, and potentially complicate, the work of the *Improving Immunisation Programme Board*.
- 2.3 The requirement for a project charter should be removed. CPA may wish to request that progress reports from the *Improving Immunisation Programme Board* relevant to LOIP Outcome 3, Key Driver 3.2 are received by an appropriate officer or group within the Partnership.

Recommendations for Action

It is recommended that members of the Management Group:

- i) recognise the *Improving Immunisation Programme Board* as leading the work which will achieve the improvement project aim under LOIP Outcome 3, Key Driver 3.2 ("increase Measles-Mumps-Rubella (MMR) vaccine uptake"); and
- ii) agree to recommend to the CPA Board the removal of the improvement project aim from the LOIP in recognition that this is being taken forward by the Aberdeen City Health and Social Care Partnership and governed by the Integrated Joint Board.

Opportunities and Risks

There is an ongoing risk of an outbreak of measles, mumps or rubella while MMR rates are below that required for herd immunity. The *Improving Immunisation Programme Board* has been convened to oversee delivery of the national Vaccination Transformation Programme, intended to improve vaccination provision across Aberdeen City.

Consultation

The following people were consulted in the preparation of this report:

Michelle Cochlan

Susan Webb, Director of Public Health

Sandra MacLeod, Chief Officer of Aberdeen City Health and Social Care Partnership

Gail Woodcock, Lead Transformation Manager (Chair of the *Improving Immunisation Programme Board*)

Background Papers

The following papers were used in the preparation of this report.

Audit Scotland (2019) General Medical Services contract in Scotland: A short guide
https://www.audit-scotland.gov.uk/uploads/docs/report/2019/briefing_190516_general_medical_services.pdf

Health Scotland (2020) Vaccination Transformation Programme
www.healthscotland.scot/health-topics/immunisation/vaccination-transformation-programme

Contact details:

Chris Littlejohn
Public Health Lead
Aberdeen City Health and Social Care Partnership
01224 558640
chris.littlejohn@nhs.net

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Community Planning Aberdeen

Progress Report	Project End Report: Participation Requests and Asset Transfer
Lead Officer	Jonathan Smith, Chair of Community Engagement Group
Report Author	Jonathan Smith
Date of Report	22 July 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

This report presents the results of the Community Planning Aberdeen Participation Request and Asset Transfer Improvement Project and seeks approval to bring the 'Improvement Project' stage of the process to an end, as is now embedded practice.

Summary of Key Information

1 BACKGROUND

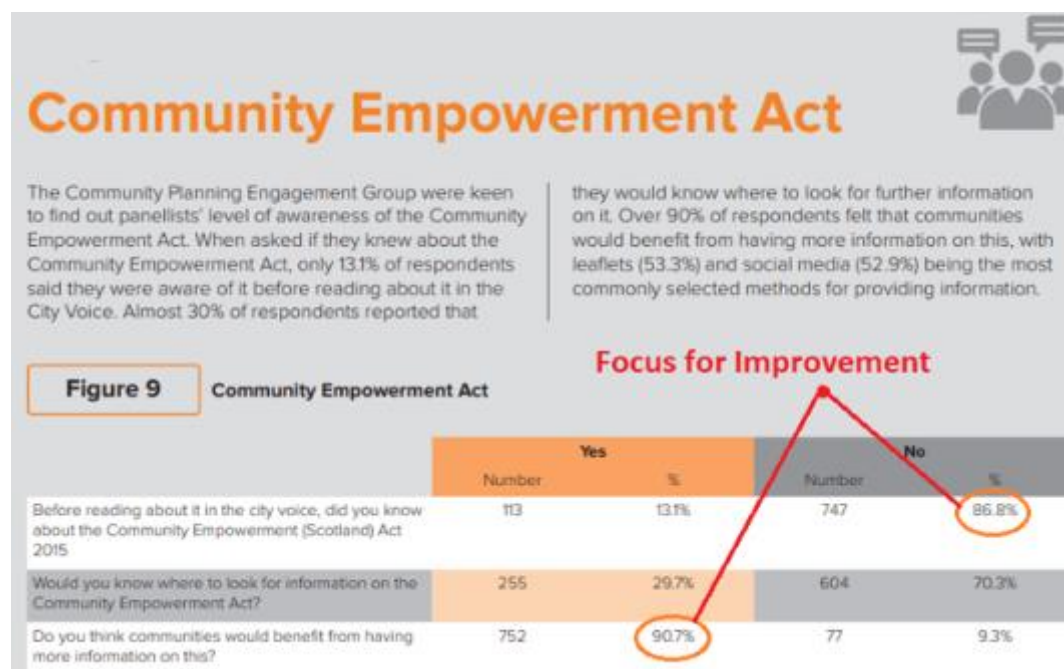
- 1.1 [The Community Empowerment \(Scotland\) Act 2015](#) establishes the ability of 'Community Groups' to put forward 'Participation Requests' and 'Asset Transfer Requests' to Local Authorities, Community Planning Partnerships and associated Statutory Bodies, as identified and defined. This includes a Statutory obligation for Community Planning Partnerships to produce an Annual Report on Participation Request and Asset Transfer Request activity.
- 1.2 The Aberdeen City [Local Outcome Improvement Plan](#) also outlines a commitment to promoting the principles of community empowerment and participation, both as ambitions in their own right and due to the necessity of achieving the identified Aims & Outcomes: We know that to achieve real and lasting change in our society, we need to empower communities to help themselves and community empowerment is a central theme which runs throughout our LOIP.
- 1.3 This is further supported and outlined in the [Engagement, Empowerment and Participation Strategy](#), on which the CPA Community Engagement Group led in development and has since been adopted and approved by both the CPA Board and ACHSCP (Aberdeen City Health & Social Care Partnership) IJB (Integration Joint Board): *'A consistent approach by community planning partners will help staff and public develop a shared understanding of participation as the legislation comes into force. Participation requests can be located on the ladder between "collaboration" and "empowerment".'* – Pg. 4
- 1.4 A [Research Project](#) (and [Resource Appendix](#)) was performed by the Chair of the Community Engagement Group, engaging with Community Planning Partnerships and Local Authorities in all 32 Local Authority areas throughout Scotland, in order to identify best practice and make recommendations for future activity in Aberdeen.

2 IMPROVEMENT PROJECT AIM

2.1 Against this background, in February 2018 the CPA Board approved the [project charter](#) for the initiation of an improvement project which aimed to ensure 100% of all Participation Requests are seen through to a satisfactory conclusion by December 2020.

2.1.1 A key factor toward achieving this was to increase knowledge, awareness, understanding and ability to participate in Asset Transfers and Participation Requests, both in communities and by key colleagues and teams in CPA Partners.

An initial scoping exercise, taking the form of Introductory Meeting with key CPA Partners and Community Questionnaire through the City-Voice identified that there was also an ambition and appetite to receive this information – and that this project would therefore help to meet this aspiration, instead of taking the form of a purely legislative undertaking.



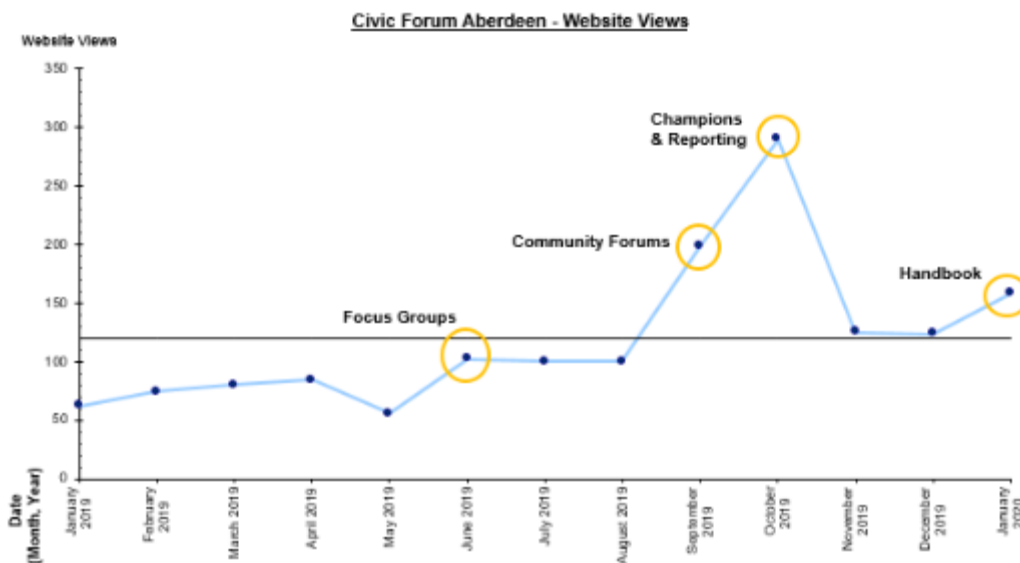
3 WHAT CHANGES DID WE MAKE?

3.1 The Community Engagement Group developed and published an 'Easy-Read' [Community Rights & Information Handbook](#), in co-production with the Community Council Forum, Civic Forum, Community Planning Partners and feedback from community focus-group and community champions, including: Background purpose of Community Empowerment and Collaboration / Co-Production; Community Rights under the Community Empowerment Act; Summary 'Easy-Read' Overview of the LOIP (Local Outcome Improvement Plan). This Handbook has now been delivered, with the support of the Community Council Liaison Officer and Community Planning Manager to all Community Councils in Aberdeen, established and constituted at the time of printing.

3.2 All-new '[Participation Request](#)' Forms and '[Asset Transfer](#)' Request Forms have been developed by the Community Engagement Group in co-production with the Civic Forum, Community Council Forum, community focus-groups and CPA staff feedback, building on the default Draft Version issued by Scottish Government, and including:

- i) More descriptive and supportive language
- ii) Further description of why information is sought, and its use
- iii) Further information, guidance notes and links for supporting resources
- iv) 'Catch All' submission, which can be submitted to CPA as a whole, and is then referred to the relevant partner

3.3 Arising from this Improvement Project, additional content has also been provided to the [Civic Forum website](#) and all new portal created on the [Community Planning Aberdeen website](#), establishing a digital presence for the information contained in the Handbook.



3.4 A number of 'Community Workshop' and 'Engagement Sessions' have been held to raise awareness, deepen understanding and provide opportunities for shared learning. Including locally focused co-production initiatives – representing a pro-active approach from across CPP Partners, replacing the need for what could otherwise have been a higher volume of requests, specifically Participation Requests. *(Further information, case-studies and examples in Monthly Reports, individual CPA Partner Reports, Civic Forum Updates and Community Council Development Day Report).*

3.5 Reporting channels with all CPP Core Partners on Activity & Inquiries have been established and updates are now scheduled to be provided to the Community Engagement Group each month through a standard purposely-developed [Monthly Report Template](#)

4 HAVE OUR CHANGES RESULTED IN IMPROVEMENT?

4.1 From the beginning of this project it was agreed that the project team was not necessarily seeking an increase in formal participation requests or asset transfer requests, but instead to focus on the quality of experience and opportunity to take part.

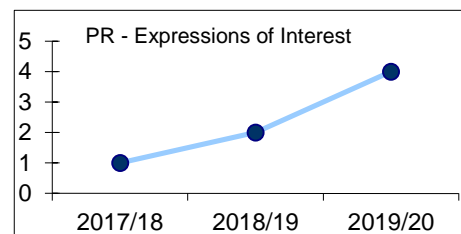
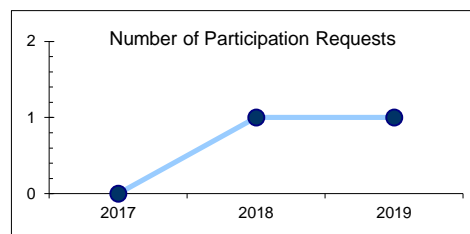
This is in recognition that when we have strong relationships with communities and practice effective community engagement, co-design and co-production, there needn't always be cause for a formal request process. This project aims to support those community members who do go down this route to have the information they need and ensure they have a satisfactory experience.

4.2 To date the Community Planning Partnership has received 2 formal Participation Requests since 2017-18 Annual Reports.

Including: from Torry Community Council to improve the local burn and Tillydrone Flat Association in relation to the location of the Tilly Flat. Feedback from participants has been that they have had a positive experience and that the guidance materials provided have been useful.

Another 6 'Informal Requests' have been received, which have followed through to successful conclusions and to the establishment of public-service and agency joint-delivery projects.

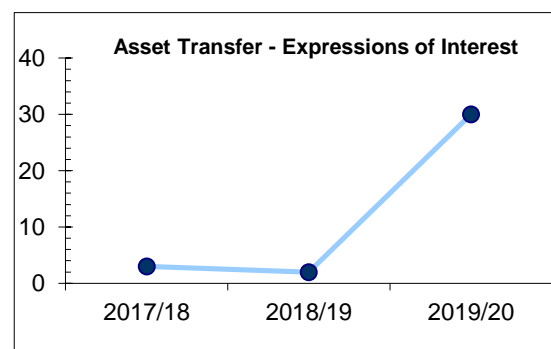
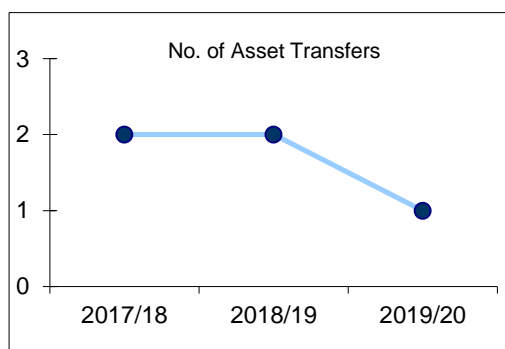
Including: 3rd Year Medical Students taking part in Alcohol Analysis with Public Health and Community Justice, Police Scotland and Aberdeen City Council Licensing. Tillydrone and Seaton communities working with Police Scotland, Aberdeen City Council and local news media to raise awareness of the effects of speeding, and to delivery community-base interventions and preventions.

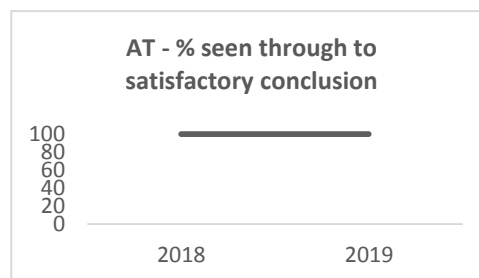


4.3 To date the Community Planning Partnership has received 4 formal Asset Transfer requests since 2017-18 Annual Reports.

Including: From Fittie Community, Fittie Development Trust and Castlehill & Pittodrie Community Council requesting to convert the former Fittie Gospel Hall & Artist Residence into a Community Centre after falling into disuse. The Culter Men's Shed – seeking to convert the former Scout Hut in the area into an activity base for the Men's Shed Association.

Another 30 'Expressions of Interest' have been received from 18 different Community Groups, many of which have followed through to successful conclusions by way of Lease Agreements and other Operational Arrangements which enable and allow for community usage of the asset and premises.





- 4.3 Throughout the duration of the Improvement Project, from development through to delivery stages, a higher number than the Scottish Average of Participation Requests and Asset Transfer Requests were identified as being taken through 'Alternate Channels' (Such as: Lease Agreement, 'Community Sale', Operation & Use Arrangements, etc).

The vast majority of these 'Alternative Arrangements' continue to be provided with positive feedback, experiences and ultimate outcomes by both Community Groups and Public Service Partners.

- 4.4 It is important for the unique circumstances in Aberdeen continue to be monitored, tracked and celebrated as this speaks very strongly to positive progress to the overall empowerment and co-production agenda, even while in most cases following channels outwith the formal legislative process.

5 HOW WILL WE SUSTAIN THESE IMPROVEMENTS?

- 5.1 The Community Engagement Group will continue to lead on, collaborate with and support the delivery of Participation Request and Asset Transfer processes; continuing to collate data, evidence and examples of effectiveness and best practice in order to provide opportunities for shared learning with CPA Partners and Communities.
- 5.2 The CEG and Members of relevant CPP Partners will undertake a rolling 'promotion and publicity' campaign, utilising corporate communication and social media channels to raise awareness and visibility of these opportunities, and of the support available for making requests.
- 5.3 The CEG will continue to explore a 'horizon scanning' effort of identifying any available funding sources for further printing and delivery of the 'Easy-Read Handbook' to Community Groups beyond initial Community Councils and Community Groups. It will also ensure that the 'Easy-Read Handbook' remains up to date and relevant, with further revisions of the LOIP and of the evolving legislative landscape in regards to the rights listed.
- 5.4 The CEG will continue to collate Monthly (and / or Quarterly) Reports from all relevant CPP Partners, in order to track performance and progress of requests made, and to form the basis of the required CPA Annual Report.

6 OPPORTUNITIES FOR SCALE UP AND SPREAD

- 6.1 The changes made as part of this project have been tested city wide. Whilst the learning and resources developed as part of this project will be of interest to

colleagues and other project teams seeking to engage with communities, it is proposed that due to the specific nature of the aim and changes tested, that a scale up and spread plan is not applicable.

Recommendations for Action

It is recommended that the CPA Management Group:

- i) Agree that this Improvement Project is brought to an end and testing concluded on the basis that the intended outcomes have been achieved and change ideas have become embedded practice for Community Planning Aberdeen;
- ii) Agree that the Community Engagement Group will continue to have a 'Governance Lead' role for Participation Requests, including continuing collection of Monthly /Quarterly Reports to track performance and progress;
- iii) Agree that Partners will continue to provide the Monthly /Quarterly Reports to the Community Engagement Group to inform the CPA Annual Report and to be updated on the CPA Outcomes Framework and Data Observatory.

Opportunities and Risks

i) Continued learning and identification of areas for improvement will mean that we are able to further embed a shared culture of continuous improvement, even when building on established and embedded good practice. This will strengthen trust, shared understanding, refinement of communication channels and further instil a willingness and ability of Partners and Communities to collaborate positively and constructively.

ii) The publication of data and information at a greater frequency than only once each year will also provide assurance of an operating environment of transparency and peership between the statutory services who receive requests and communities who submit them. The provision, collation and access to this data will also provide timely tracking and assurance of good quality service, experience and outcomes as and when Requests are progressed. It will also ensure that there is a strong and robust evidence base of process and outcomes for Participation Requests and Asset Transfer which will provide certainty for decision making - particularly when weighing value of potential outcomes and affordability in terms of capacity, capital and resource.

iii) In regards to Asset Transfers, the high volume of 'Expressions of Interest' matched with a consistently lower number of formal requests speaks to the significant success of 'Alternate Channels' such as Lease and Operational Agreements.

However, it is also the recommendation of this report that costs and capacity may also present a barrier to some of those expressions who do wish to consider ownership translating into formal requests. This will be particularly important to take into account and mitigate against as many Public Service Partners increase 'Co-Location' opportunities, to ensure that public assets can continue to be used toward providing public goods and services.

iii) The clear focus of tracking the progress of these requests (including those taken through 'Alternate Channels') reinforce the opportunity for Aberdeen and CPA to be leaders at the forefront of the national Community Empowerment Agenda, and to shape forthcoming legislation and guidance, making reference to needs, best practice, effectiveness and quality.

iv) There is however a risk that without a continued clear focus of Data-Driven Aims & Outcomes, supported at the Senior / Executive Level by all CPP Partners, that these initiatives will revert back into discussion, as compared to practical delivery as has now been achieved. In this scenario, the absence of deliverable and tangible improvements and results will lead to a reduction in the willingness of communities to participate and engage with CPA activities, co-production and decision making.

v) There is also a risk that in the absence of consistent, continual monitoring and demonstration of good practice, process and good quality outcomes - what has now become embedded practice will fall into periodic / sporadic activity, rather than continuing to improve upon the now established benchmarks of localised ownership and tailored activity to best suit and proactively meet identified needs and ambitions.

Consultation

Michelle Cochlan – Corporate Strategy & Community Planning Manager
Community Planning Aberdeen Community Engagement Group

Background Papers

The following papers were used in the preparation of this report.

[The Community Empowerment \(Scotland\) Act 2015](#)
[CPA \(Community Planning Aberdeen\) LOIP \(Local Outcome Improvement Plan\) 2016-26](#)
[Engagement, Empowerment and Participation Strategy](#)
[Community Empowerment Delivery in Scottish Local Authority Areas - Briefing & Recommendations \(Jan '19\)](#)
[Community Empowerment Delivery in Scottish Local Authority Areas - \(Resource Appendix\) \(Jan '19\)](#)
[Monthly Report Template - PR and AT Requests \(2019 – '21\)](#)
[Community Rights & Information Handbook](#)
[Participation Request Forms \(CPA Version, August '19\)](#)
[Asset Transfer Request Forms \(CPA Version, August '19\)](#)

[CPA – Annual Outcome Improvement Report 16/17](#)
[CPA – Annual Outcome Improvement Report 17/18](#)
[CPA – Annual Outcome Improvement Report 19/20](#)

[CPA – Participation Request and Asset Transfer Annual Report 17/18](#)

CPA Community Engagement Group – *Monthly Reports, from all Partners (19-20)*

Contact details:

Jonathan Smith
E-mail: jonathanamsmith@gmail.com

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Community Planning Aberdeen

Progress Report	Child Friendly Cities
Lead Officer	Eleanor Sheppard, Chief Education Officer
Report Author	Matt Reid, Development Officer, ACC
Date of Report	28 th July 2020
Governance Group	CPA Board – 16 th September 2020

Purpose of the Report

This report is to update members on what our current status is with regards to the Unicef Child Friendly City programme and outline our next steps for progression within the accreditation process.

Summary of Key Information

1.1 BACKGROUND

UNICEF Child Friendly Cities and Communities is a worldwide programme. The programme was launched in 1996, is active in 24 countries and supports cities and communities to put the human rights of children and young people at their heart to become truly Child Friendly.

THE CHILD FRIENDLY CITY PROGRAMME

UNICEF has piloted the 'Child Friendly Cities' approach in a number of countries and have concluded that the approach can practically support local authorities to:

- Understand their local child and youth population better.
- Make services more child-centred, user-friendly, outcome-focused and tailored to the specific needs of children and young people.
- Strengthen and improve multi-agency working across the community.
- Increase staff confidence in working directly with and involving children and young people while creating a feedback loop that drives ongoing service improvement.
- Drive innovation.
- Improve outcomes for children and young people.
- Provide a unifying umbrella for a range of local strategies, initiatives, services and agencies focused on improving child well-being.

The programme takes 3-5 years to implement and is structured around a number of thematic 'badges' which are underpinned by a self-evaluation framework. Some

'badges' are mandatory, but a level of flexibility exists to ensure that the programme can be tailored to meet the priorities and ambitions of each city.

There are now 7 cities and communities who have been accepted to join the programme. Aberdeen remains the only Scottish Local Authority currently participating in the programme.

There are four key stages to the programme:

- **Discovery** – The council, partners, community and children and young people come together to discuss and agree their priorities. Identify their six 'badges'.
- **Development** – An action plan is drafted and approved showing how the council and partners will achieve progress in those badges.
- **Delivery** – The council and partners work with the local community and children and young people to carry out and deliver on the action plan.
- **Recognition** – An independent panel of experts assesses the council's progress and decides whether to recognise the city/community as 'child-friendly'.

ABERDEEN AS A CHILD FRIENDLY CITY – WHERE ARE WE NOW?

We have just concluded our Discovery and Development Phase which has enabled Community Planning Partners to undertake a comprehensive self-evaluation. This presented a number of challenges in terms of face to face engagement with children and young people due to the obvious constraints over the last few months. Partners utilised a range of available evidence already held and surveyed around 450 children and young people to help confirm the conclusions being drawn.

Undertaking this self- evaluation process has enabled the selection of all six badges.

The mandatory badges are:

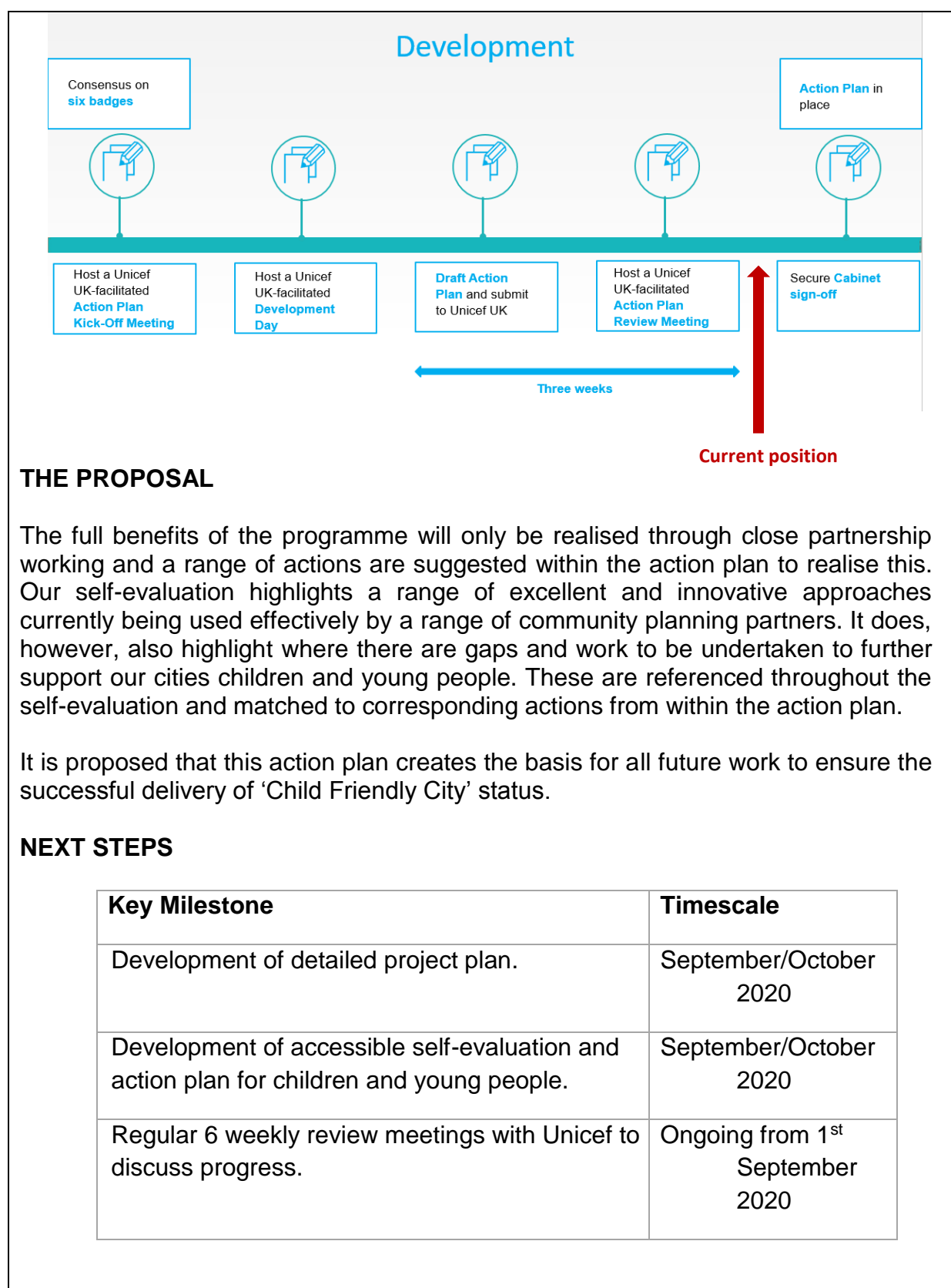
- 'Cooperation and Leadership',
- 'Communication' and
- 'Culture'.
-

In addition, three optional badges have been chosen in light of our self-evaluation:

- 'Place'
- 'Child-Friendly Service' and
- 'Participating'.

APPROVAL FROM UNICEF

The draft evaluation and Plan were shared with UNICEF. Unicef have endorsed and approved our action plan in principle.



Recommendations for Action
<p>It is recommended that CPA:</p> <ol style="list-style-type: none"> 1. Approve the proposed action plan and self-evaluation 2. Receive future progress reports and monitor actions 3. Note next steps.
Opportunities and Risks
<p><u>Opportunities</u></p> <ul style="list-style-type: none"> • Shared ownership and leadership of the programme through the action plan and community planning partner project group. • Improved coordinated strategic planning across council services and community planning partners. • Increased consistency of approach across council services and community planning partners. • Increased opportunities for collaborative working and data sharing. • Adoption of a 'Children's Rights Based Approach' (CRBA) across council services and the partnership. <p><u>Risks</u></p> <ul style="list-style-type: none"> • Delays in approving the action plan and endorsing the self-evaluation will have a detrimental effect on the next 'Delivery' phase of the programme. • Current uncertainty due to the current ongoing global pandemic may have some continued impact on a range of council services and partnership stakeholders. Some mitigation may need to be considered where relevant.
Consultation
CPA Management Group
Background Papers
<p>Aberdeen City Action Plan – Appendix 1 Aberdeen City self-evaluation – Appendix 2 Unicef's 'Badges Framework' – Appendix 3</p>

Contact details:

Insert Name Matt Reid

Insert Title Development Officer

Insert Organisation ACC

Tel: 01224 523915

Email: matreid@aberdeencity.gov.uk

Child Friendly Cities Action Plan - Aberdeen City

Cooperation and Leadership				
Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
<p>Leaders within and beyond the local authority understand and value the importance of incorporating children's rights, needs and views in decision-making.</p> <p>Children and young people are championed by Elected Members through planning and decision making</p> <p>Children and young people are included in the development of and are recognised as valued members of the Locality</p>	<p>Mandatory training for all Elected Members and leaders across the Community Planning Partnership through the provision of a workforce plan with effective means of determining impact.</p>	<p>Training programmes in place introducing children's rights and the basic principles of a child rights-based approach (CRBA).</p> <p>On-going evaluation of training evidences improvement in the knowledge of children's rights in middle and senior leaders</p>	<p>Plan in place for March 2020</p> <p>Programme in place from June 2020</p>	<p>Chief Officer People and Organisation</p>
	<p>Establish an agreed procedure to apply during service re-design or improvement work</p>	<p>Procedure designed and in place.</p> <p>Evaluation to evidence how children's rights have informed decision making.</p>	<p>May 2020</p> <p>February 2021</p>	<p>Director of Customer</p>
	<p>Implement a Child's Rights Impact Assessment for all Council committees and sub-committees</p>	<p>Children's Rights Impact Assessment (CRIA) process established and associated guidance.</p>	<p>March 2020</p>	

<p>Empowerment Groups (LEGS)</p> <p>Leaders within and beyond the LA are skilled in the use of tools such as a Child Rights Impact Assessment</p>		<p>Training for Elected Members on how to interpret the CRIA</p> <p>CRIA process implemented</p> <p>Committee effectiveness reports evidence clear alignment between decisions taken and children's rights.</p>	<p>April 2020</p> <p>April 2020</p> <p>April 2021</p>	Chief Officer Governance
	<p>Children and Young People's (CYP) Council established to enable CYP in city schools to measurably influence decisions</p>	<p>Children and young people's participatory group which is representative of all city schools established</p> <p>Terms of Reference agreed</p> <p>Committee reports taken through committee as a result of CYP Council</p> <p>Yearly effectiveness report of CYP taken through Education Operational Delivery Committee (EODC)</p>	<p>August/ September 2020</p> <p>August/ September 2020</p> <p>September/ October 2020</p> <p>April 2021</p>	Chief Education Officer
	<p>Establish mechanism to pull the work of all participation groups for children and young people together to better track influence including:</p> <p>CYP Council</p> <p>Champions Board</p> <p>Youth Council</p>	<p>Clear mapping of current groups completed</p> <p>Meeting of Chairs of all groups to determine how best to measure influence and identify gaps</p> <p>Means of drawing all improvement activity together to strengthen influence</p>	<p>June 2020</p> <p>September 2020</p>	CFC Project Manager

	<p>Young Tenants Group</p> <p>Locality Empowerment Groups (LEGs) involvement or feedback for local planning/ service improvement includes young people's voices/ input.</p>	<p>Local Empowerment Groups (LEGs) to seek direct input from children and young people in local planning/service improvement and effectiveness of approaches to be evaluated.</p>	Ongoing	Health and Social Care
<p>There is greater collaboration and multi-agency cooperation between the Council, third sector, Health and Social Care Partnership and private sector on issues relating to children and young people.</p>	<p>Test how co-location could support closer partnership working and maximise outcomes for children and young people</p>	<p>Delivered through the Transformation Programme with a focus on:</p> <ul style="list-style-type: none"> • The first 1000 days • Mental health and wellbeing • The Senior Phase 	<p>Terms of reference agreed by April 2020</p> <p>Individual project plans</p>	<p>Health and social care</p> <p>Chief Social Work Officer</p> <p>Chief Officer Early Intervention & Community Empowerment</p> <p>Chief Education Officer</p>

Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
<p>CFC status is regularly communicated to all members of the community (including children and young people) in a manner that is accessible and appropriate.</p> <p>The citizens of Aberdeen will have a better understanding of our current state as we work to become a Child Friendly City.</p>	<p>Increase the profile of our work to become a child friendly city</p> <p>Produce and share an accessible quarterly update</p>	<p>Communication strategy in place to support communication of progress and of UNICEF's vision of childhood with:</p> <ul style="list-style-type: none"> Children and young people Groups of children and young people who find it harder to engage with mainstream communications Elected members Citizens of Aberdeen Staff across the partnership <p>Engagement with the local media to offer training and to seek support in the sharing of key messages and positive stories about children and young people</p> <p>Use 'Chalk Talk' to offer twice yearly updates on progress to becoming a Child Friendly City</p> <p>Engage with the media when the CYP Committee take recommendations through Committee</p>	<p>Communication strategy in place by June 2020</p> <p>Implementation of communication strategy from August 2020</p> <p>August 2020</p> <p>October 2020</p> <p>From August 2020</p>	<p>Partnership Media Teams</p> <p>CFC Project Manager</p> <p>CFC Project Manager/ ACC Media Team</p> <p>ACC Education Support Team</p> <p>Chief Education Officer and media team</p>
	<p>Improve accessibility of information for children and young people through age and stage appropriate communications</p>	<p>CFC evaluation and Plan presented as Child Friendly document</p>	<p>May 2020</p> <p>From September 2020</p>	<p>All Committee Report Authors</p>

		Accessible child friendly versions of key council documents published following Committee decisions		
All children, including those with Additional Support Needs (ASN) and those with communication needs, including English as a second language, (EAL) will be able to access information and services	Improved access to information for children and young people and families where there are communication needs	<p>Establish a focus group to map and audit the current state and lead consultation with children and young people to develop an effective communication strategy</p> <p>Report findings</p> <p>Plan drafted to better meet the communication needs of all</p>	<p>September 2020</p> <p>October 2020</p> <p>November 2020</p>	CFC Partnership Group

Culture				
Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
The 'vision of childhood', fundamental to a child rights-based approach (CRBA) is understood and promoted. This must include a shared understanding of respect for children's evolving capacities and best interests, objectives of education and access to play and leisure	Positive messages about UNICEF's image of childhood presented through social media, local press and other professional media sources (such as newsletters).	<p>Introduction of hashtag to accompany all communications associated with our work to become a child friendly city</p> <p>Publicise link across all partnership organisations and associated functions, including Arms Length External Organisations (ALEOs).</p> <p>Establish regular reports summarising work through ACC communication channels</p>	<p>August 2020</p> <p>September 2020</p> <p>December 2020</p>	Key comms people across local authority/ 3 rd sector/ HSCP/ NHS / independent sector

		Review and finalise an associated communications strategy with all key partners.	October 2020	
Staff know how to effectively embed a child rights-based approach and CFC action plan as a framework to guide and improve their work	<p>Raise awareness of the 7 principles of a child rights-based approach through:</p> <ul style="list-style-type: none"> CFC being agenda item on Extended Central Management Team (ECMT) and function team meetings across the partnership All Council and partner's strategies and plans to consider the 7 principles during their development and implementation 	<p><i>Link with workforce strategy</i></p> <p>Baseline evaluation undertaken to establish current levels of understanding and to identify training need and inform training offer for senior decision-makers.</p> <p>Strategies plans and actions from ECMT and partners demonstrate an awareness and understanding of the 7 principles.</p>	<p>March 2020</p> <p>From August 2020</p> <p>From August 2020</p>	CFC Project Manager
Children's Rights are routinely championed publicly by city/community leaders	<p>Leaders routinely champion children's rights</p> <p>The vision of childhood is shared, understood and actively promoted by senior management groups across the partnership</p>	<p>Workshop for city and community leaders to be convened</p> <p>Agreed approach to championing children's rights to be agreed</p> <p>Approach formally agreed and implementation supported</p>	<p>September 2020</p> <p>September 2020</p> <p>From September 2020</p>	CFC Project Manager

Child Friendly Services				
Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
All services, including health, justice, social services and others are child friendly.	Better understand the current state	Extensive engagement with children and young people	September 2020	Chief Officer Early Intervention & Community Empowerment/ CFC Project Manager
	Identify and plan to address vulnerabilities	Review of hard and soft data sets	October 2020	
	Clear communication across the whole system to indicate what this will mean for services	Single and multi-agency evaluation agreed with children and young people and priorities agreed.	November 2020	
Services and Policies are underpinned by participatory and qualitative children's rights (CR) based data and CYP experience and wellbeing	All policies across local authority and partner organisations to be based on qualitative and quantitative Child Rights / wellbeing data.	Agreed protocols to be put in place for policy development within local authority and all partner organisations.	Ongoing	CFC Partnership Group
		Agreement with Business Intelligence Unit (BIU) on the data sets required to support decision making	Ongoing	
		Data sets/intelligence/information sharing to be routinely shared to inform service and policy design.	Ongoing	
All professionals and volunteers demonstrate their capacity to actively listen to and communicate with	Training and support for functions to engage productively with children and young people of all ages and developmental stages	Establish guidance for staff across the partnership to enable effective and meaningful engagement and participation of children and young people.	October 2021	

<p>children and young people of different ages, maturity and capacities and prioritise the time and space to do so</p> <p>All Children and Young People participate in taking and informing decisions affecting their life, health and wellbeing</p>	<p>Children and young people to influence all strategic planning</p> <p>All services are introduced to health literacy 'teach back' tool to support with active listening and communication skills</p>	Model effective participation approaches in keeping with published guidance	Ongoing	CFC Partnership Group
		Develop digital training on participation with children and young people	October 2021	
		Support functions to engage positively with children and young people	Ongoing	
		Work with Community Planning partners and the Business Intelligence Unit (BIU) to agree a consistent approach of how to capture the voices of children and young people through genuine participation	Ongoing	

Participating				
Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
Children and young people participate effectively in the development and implementation of the CFC programme	Systems to support the development, quality assurance and agreement of the self-evaluation and plan to be agreed	CYP to sit on the CFC Board	Complete	CFC Project Manager
		Participation systems in place to inform the self-evaluation	Complete	
		Participation systems in place to support quality assurance	October 2020	
		Participation systems in place to support finalising CFC self-evaluation and plan	October 2020	

		<p>Accessible information circulated to all children and young people</p> <p>Review mechanism with children and young people agreed.</p>	<p>October 2020</p> <p>June 2020</p>	
<p>Children and young people's (CYP's) views are considered in decision making processes and there is clarity about how their participation has made an impact</p> <p>All children and young people (CYP), including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally</p>	<p>Range of mechanisms for engagement and participation to be established and supported by skilled practitioners to inform decision making</p>	<p>Means of accessing pupil councils to be agreed and tested</p> <p>Means of accessing CYP Council to be agreed and tested</p> <p>Means of accessing CYP across a locality to be agreed based on Place based approaches and tested</p> <p>The extension of the Children's Rights Service into Child Protection processes to ensure that, where appropriate, all C&YP have a voice in the child protection environment.</p> <p>Audit current approaches to engaging with the harder to reach. Means of accessing harder to reach CYP to be agreed and tested. Consider collaboration with GREC (Grampian Regional Equality Council) groups to encourage greater engagement and representation from some minority groups of children and young people. E.g. young new scots, young people with disabilities, young carers, young travellers etc.</p>	<p>September 2020</p> <p>September 2020</p> <p>September 2020</p> <p>September 2020</p> <p>complete</p>	<p>ACC and Partnership CFC Project Groups</p> <p>CPC</p> <p>CFC Partnership Group</p>

		Review all mechanisms after 1 year including capturing soft data from CYP and looking at hard data. Is there evidence that participation has impacted on decisions?	August 2021	Business Intelligence Unit (BIU)
		Develop Quality Assurance (QA) calendar to support on-going review	January/February 2021	All partners
		Amend approaches	Ongoing	

Place				
Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
Urban planning services apply a Children's Rights Based Approach (CRBA) to design, development and provision	Measures to be put in place to allow for decisions to be made in a way that reflects CRBA priorities. This will include training opportunities for professionals and increased engagement with children and young people.	<p>Establish guidance and training for those in Strategic Place Planning.</p> <p>Promote opportunities for effective and meaningful engagement with children and young people.</p> <p>Monitor and report findings.</p>	From 2020	Chief Officer SPP

Urban planning is underpinned by a participatory research	Measures will be put in place to promote and facilitate participation by children and young people in the preparation of key strategies and documents such as the Local Development Plan.	<p>Evidence report accompanying the Local Development Plan to document the views of children and young people, in particular school pupils, youth councillors and youth parliament representatives.</p> <p>Local Development Plan (LDP) Evidence report to also include outcome of assessment of the sufficiency of play opportunities for children and young people across the city.</p>	From 2021	Chief Officer SPP
Children and Young People are actively influencing or participating in the design of public spaces	Enhanced engagement with children and young people on civic design projects, e.g. through delivery of the City Centre Intervention Areas and the Conservation Area Regeneration Scheme.	<p>Promote opportunities for effective engagement with children and young people.</p> <p>Monitor and report findings.</p>	Ongoing	Chief Officer SPP
Local environmental improvement plans and policies focus on improving air quality, road safety and making the community more pedestrian and cycle friendly for CYP	Children and young people able to access opportunities to influence policies, plans and programmes in a meaningful way.	<p>Child Friendly/Accessible version of the LDP to be produced once approved.</p> <p>Pilot a child friendly version of the place standard to ensure health priorities and urban planning reflect children's views.</p>	<p>From 2021</p> <p>From June 2020</p>	Chief Officer SPP

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Child Friendly Cities CPP Evaluation Report

JUNE, 2020



Community Planning
Aberdeen





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1. Introduction

Community Planning Partners continue to work hard to uphold children's rights and maintain a continued focus on this area in Partnership Improvement Plans. Work has extended beyond services delivering 'traditional' children's services as knowledge of the UNCRC has grown across organisations. Community Planning Partners welcome the Scottish Government announcement in November 2019 to embed the UNCRC into Scots Law.

Several sources of evidence have been used to support the completion of this self-evaluation. Community Planning Partners have an agreed Quality Improvement Framework which comprises a range of self-evaluation activity. A number of external scrutiny bodies routinely inspect single and partnership systems and evaluations inform our single and multi-agency work. In addition, we regularly consult children and young people and have commissioned external partners to support this work in order to enable deeper and impartial consideration.

In addition to taking account of a range of feedback from children and young people as we collated our findings, children and young people were surveyed in order to validate our evaluation findings before presenting the report to the Integrated Children's Services Board for approval in May 2020.

The City of Aberdeen

Community Planning Partners serve a densely populated area which extends over 186 square kilometres and has a population of 228 000. Aberdeen's population has increased by 9% since 2008. From 2016 projections, Aberdeen's population will increase by a further 3% by 2026.

In 2017, Aberdeen had an estimated 68,321 young people aged 0-25 years. Approximately 34,495 were 0-15 year equating to 15% of the population. Aberdeen's under-16 population is projected to increase by 7% by 2026, a significantly higher anticipated increase than in other Scottish Local Authorities.

Aberdeen is divided into 283 data zones, nine (3%) of which fall within the 15% most deprived data zones in Scotland, a decrease from 13% in 2012. No data zones fall within the 5% most deprived data zones in Scotland, compared with three (1%) in 2012. Eight per cent of Aberdeen's population are income deprived, while 6% are employment deprived, both lower than the national average. The current Covid-19 pandemic is seeing an increasing number of families become income deprived and we expect the needs of our communities to change significantly over the next few weeks and months.



Community Planning Aberdeen

Community Planning Aberdeen (CPA) has responsibility for improving outcomes for the people and communities of Aberdeen. The CPA board provides strategic leadership, supported by the CPA management group and seven themed outcome improvement groups.

The Local Outcome Improvement Plan (LOIP) 2016 – 2026 was refreshed in 2018 based on a population needs assessment. The LOIP aims to ensure that Aberdeen is ‘a place where all people can prosper’ and to coordinate work to support it in becoming Scotland’s first UNICEF ‘Child Friendly City’. CPA has responsibility for scrutinizing and monitoring delivery of progress against the LOIP.

The Integrated Children’s Services Partnership (ICSP), which reports to the Integrated Children’s Services Board, oversees progress towards meeting outcomes within the children’s section of the LOIP and serves as one of the seven themed outcome groups.

The public protection Chief Officers Group (COG) has responsibility for public protection. The Child Protection Committee, which has responsibility for delivery of child protection committee improvement programme 2019-2022, reports directly to the COG.

The Integrated Children’s Services Board and Child Protection Committee have developed a collaborative culture of improvement as they work to achieve the 6 stretch outcomes for children and young people in the [Local Outcome Improvement Plan \(LOIP\)](#). Children and young people have and will continue to influence our approach.

Legislative and Policy Environment

Local Authorities and health boards are operating in increasingly complex legislative and policy environments. The pace of public service reform has accelerated as the Scottish Government continues to implement legislation converging around the policy drivers of early intervention, preventative spending and greater integration of services.

BY 2026

 **95%**
OF CHILDREN
aged 0-5
will reach their
expected developmental
milestones on time

 **90%** of
children and
YOUNG PEOPLE
will report that
they feel mentally well

Aberdeen will be a
child friendly city
which supports
ALL CHILDREN
TO PROSPER



25% fewer
YOUNG PEOPLE
under 18
will be charged
WITH AN OFFENCE

95% 
of care experienced children
AND YOUNG PEOPLE
will achieve the same levels
OF EDUCATION,
emotional wellbeing,
and positive destinations
AS THEIR PEERS



95% of
young people living
IN OUR PRIORITY LOCALITIES
will move on to **education,**
EMPLOYMENT OR TRAINING
when they leave school



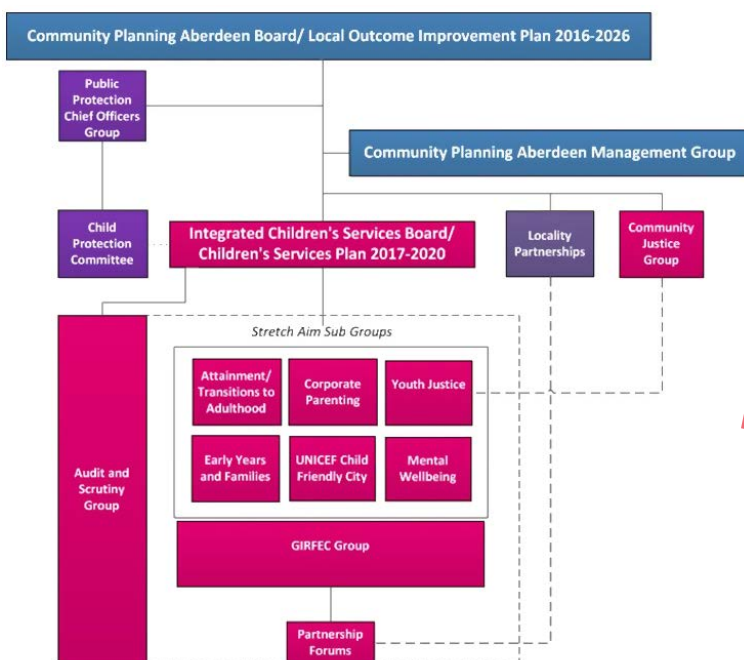
2. Do we have the structures and resources to implement the UNCRC? (Articles 4, 41, 42 and 44(6))

Work to become a Child Friendly City features in the LOIP and multi-agency governance arrangements. Resources are in place to support delivery through identified leads from each organisation who are supported by a project manager. This demonstrates that Community Planning leaders recognise the importance and value of incorporating children's rights and views in decision making.

The Integrated Children's Services Board ensures that the work of single agencies maximises our collective impact on children and young people. Work is currently progressing to explore how best to integrate children's services beyond education and children's social work in order to respond to wellbeing needs more swiftly as well as to emerging needs across our communities.

The Children and Young People's Act 2014 guides much of our work with considerable time spent collaborating with partners to refine our multi-agency approaches. The Partnership's GIRFEC Operational Guidance sets out expectations of all multi-agency practitioners and promotes working practices that uphold the UNCRC. The Guidance is kept under review with vulnerabilities quickly identified and addressed through multi-agency collaboration.

As we work with partners to become a Child Friendly City, we report progress directly to the Community Planning Board. This ensures that Elected Members and Leaders from across the Partnership are sighted on progress.



Local Authority Systems to Promote Children's Rights

Over the reporting period, the Local Authority has moved to a new organisational structure as part of a new 'Target Operating Model'. This change has helped the Council develop more collaborative 'One Council' working practices which complement the close working arrangements evident across the Partnership. This change is increasing the influence that children and young people have. A wider range of functions now actively engage with children and young people when planning improvement and we are currently working to introduce a standardised approach to consultation with children and young people.

Assessment Centres for all Head Teacher and Chief Officer posts now include engagement with a panel of young people. This process ensures that young people help to assess the candidate's confidence and capacity whilst engaging our young citizens. Appointments to Senior Roles including Chief Officer – Integrated Children and Family Services, Chief Education Officer and Chief Officer – Strategic Place Planning have been made in this way.

There has been a steady increase in the number of Committee Reports which demonstrate consideration of Children's Rights over the reporting period. As the Council works with Partners to become a Child Friendly City, a Child Rights Impact Assessment (CRIA) will be routinely undertaken as part of the Committee reporting processes. Sadly the Covid-19 pandemic has delayed introduction as Committees have temporarily been suspended. Ultimately this approach will ensure that all Council decisions are informed by the extent to which they help uphold children's rights. Data from the CRIA will help inform planning by determining the extent to which children's rights influence decision making.

"I have been in the pupil council and helped the current pupil council to help make decisions on what should happen to our school and I have helped Aberdeen City Council with choosing our new head mistress."

Terms of reference for Council, its committees and sub-committees were amended in March 2020, as part of the Council's review of our Scheme of Governance, to include a commitment to hear the voices of children when taking decisions across the Council with the phrase, '**in accordance with Unicef's Child Friendly Cities and Communities Programme, ensure that children are allowed a voice in decisions which affect both them and their city.**' This change will ensure that the decision-making forums of the Council consider the voices of children when making decisions about them. As we move forward, annual committee effectiveness reports will specifically consider the extent to which this has been discharged.



Police Scotland Systems to Promote Children's Rights

One of our objectives as an organisation is to improve the reach of our public and community engagement initiatives. As part of this objective, we want to improve the relationship between young people and the police by listening and understanding what issues young people face in their local communities and how the police can help.

Our approach is underpinned by the United Nations Convention on the Rights of the Child, which sets out the civil, political, economic, social and cultural rights of every child, regardless of their race, religion or abilities.

Police Scotland is also a named corporate parent under the Children and Young People (Scotland) Act 2014. The duties began on 1 April 2015 and places responsibilities on us to improve the lives and futures of Scotland's looked after children and care leavers.



Throughout this period, officers attended a number of events and festivals, where young people had the opportunity to speak with them and provide their feedback about the police. These activities were complemented by an online survey which was the largest survey undertaken by Police Scotland with children and young people, aged between 12 and 18 years old with a significant uptake in response. Around 25% of responses were received by young people living in and around the City of Aberdeen which, in part, demonstrates the reach engagement and desire for young people to be involved in such work.

We captured quantitative and qualitative feedback on how young people feel about their safety and how the police might be more accessible and approachable for them. This included insights on the following:

- Feelings of safety in their own area;
- Ways the police could help;
- Preferred contact method to report crime; and
- Ways to provide feedback to the police.



Over the next year, we will focus on scaling up and improving what we currently do. A new Engagement Framework for Police Scotland is under development to ensure our engagement approaches and activities remain relevant, accessible and inclusive to young people. We will continuously work with partners and try harder to make our engagement simpler and more inclusive for different groups and people with different needs. The Police Scotland Youth Volunteers (PSYV) are groups of up to 24 young people based across Scotland. These volunteers are supported by adult volunteers and led by a police constable. The programme aims to strengthen the relationship with the police and young people, breaking down barriers and promoting positive role models. The PSYV volunteer at community and national events across Scotland PSYV promotes a practical way for young people to understand policing by supporting the Police in their local area through volunteering and the PSYV volunteer at community and national events across Scotland. As part of this, young people are given a chance for their voice to be heard and encouraged to promote good citizenship.

The Police Scotland Youth Volunteers Programme gives young people aged 10 - 18, an insight into policing in Scotland and inspires them to participate positively in their communities. PSYV in Scotland aim to:

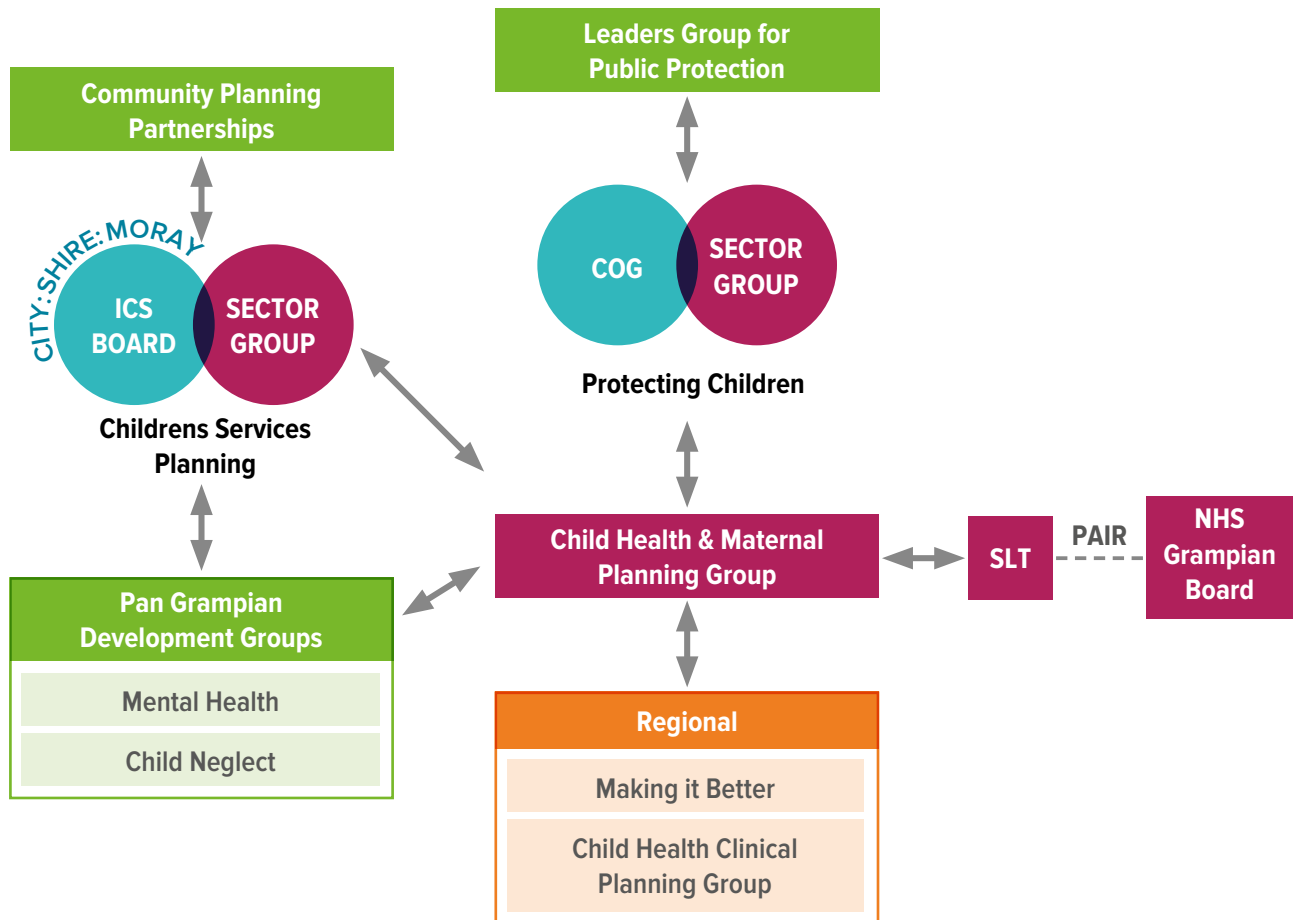
- Promote a practical understanding of policing amongst all young people;
- Encourage the spirit of adventure and good citizenship;
- Support local policing priorities through volunteering;
- Give young people a chance to be heard; and
- Inspire young people to participate positively in their communities.

PSYV Aberdeen was one of the first groups in Scotland to start the programme in 2014. They set up base at Northfield Academy with the main members of the group coming from that School. Over the last 6 years since its inception, this has evolved and now the group has representation from every Secondary School in Aberdeen.



NHSG Systems to Promote Children's Rights

NHS Grampian is preparing to refresh and build upon the current Child Health Strategy; Child Health 2020. Through that process we have taken the opportunity to review and refine the systems currently in place for quality improvement, governance and reporting to ensure that we continue to keep children, young people and families at the heart of what we do.



Getting It Right for Every Child (GIRFEC) is the framework that enables NHS Grampian and our statutory partners who work on behalf of children and their families, to provide a consistent, supportive approach for all. GIRFEC is based on children's rights and the principles reflected in the UNCRC. GIRFEC serves as a framework and the application of the wellbeing indicators are universally embedded across all operational child health systems. Our pan-Grampian strategic GIRFEC group continues to ensure that NHS Grampian is responding timeously to policy changes or societal impacts that may require us to refine our working practices in order to uphold the GIRFEC principles.

The Child Health Public Involvement group is responsible for promoting and enabling the engagement and participation of children, young people and their families; ensuring that they have a voice in the things that affect them. We are proud of the widespread engagement and participation that takes place across NHS Grampian on a continuous basis, but we want to continue to do better. We are working with the NHS Grampian Public Involvement team to refine an action plan that will achieve a greater consistency of approach to engagement and participation across the organisation, therefore ensuring meaningful output that reflects the value of engagement and participation.

The Child Health and Maternal Planning (CHAMP) group is NHS Grampian's child health governance group. All child health work streams report into CHAMP, including the two specifically referred to above. CHAMP reports to the System Leadership Team, who are accountable to the NHS Grampian Board.

Supporting the Partnership Workforce to Promote and Uphold Children's Rights

As a partnership we are fortunate to have a range of staff dedicated to the promotion of children's rights. These include Education Support Officers, a Social Work Children's Rights Service, school nursing teams, school-based Police Officers and a good range of Third Sector supports which empower young people. These key individuals model and champion positive engagement and participation with children, young people and those who are care experienced and help ensure that working practices are challenged to support improvement.



We take opportunities to actively promote children's rights amongst the workforce, an example being when a group of children and young people were welcomed into Marischal College on World Children's Day in 2019.

The group took part in a podcast with members of the Council Corporate Management Team and shared examples of how they affect change in their local school communities. The podcast was promoted internally through the Council's intranet and the day itself celebrated externally through social media.

A range of professional learning opportunities focussing on the UNCRC have taken place and those directly supporting children and young people now take better account of Children's Rights in daily practice. We plan to extend the offer across the wider workforce by collaborating with UNICEF to develop an accessible professional learning programme which tracks impact on practice.

The council's People and Organisational Development team have developed a range of opportunities for young people to gain work experience or employment opportunities within the Council and this focus is reflected in The Council Workforce Plan which was approved in June 2019. Apprenticeship routes are now opening up in the Health Service and from a range of other partner agencies.

There is a guaranteed interview scheme in place for young people aged 16 to 24 - (29 for care experienced young people) applying for Modern Apprenticeship (MA) roles within the Council. These programmes provide the opportunity to undertake a recognised qualification whilst gaining employment experience in an established role in the Early Years, Social Care, Trades, Business Admin, Customer Service, Finance and Housing. An internship for Care Experienced Young People, positively discriminates for those whom we have Corporate Parenting responsibility for.

As a partnership we are considering the implications of the Children (Equal Protection) (Scotland) Act 2019 and the Age of Criminal Responsibility (Scotland) Act 2019. Both Acts are significant landmarks in how we view and treat children. They will not only require a shift in practice for our workforce, but they will also require a wider engagement and conversation with the citizens of Aberdeen City to achieve a cultural shift in attitudes.



Using the UNCRC to shape Partnership Policy and Services

As a partnership, we operate within national legislation and consider children's rights when developing policies (in keeping with shared legal duties outlined in legislation). We do this collectively through our Integrated Children's Services Improvement Groups

Almost all partnership policies developed for children include the consideration of children's rights with refreshes planned to ensure that our local system is well placed for the incorporation of children's rights into domestic law. Systems are currently being put in place to ensure that this approach extends beyond just consideration to actual meaningful consultation and engagement.

As part of the Council's planning to review the services it commissions for children with disabilities a number of engagement events were held with young people and their families in 2017. These were structured to allow children with complex needs, including communication needs, to give their views. Their views have been at the core of setting out our commissioning intentions despite their views sometimes differing from that of their parents/carers.

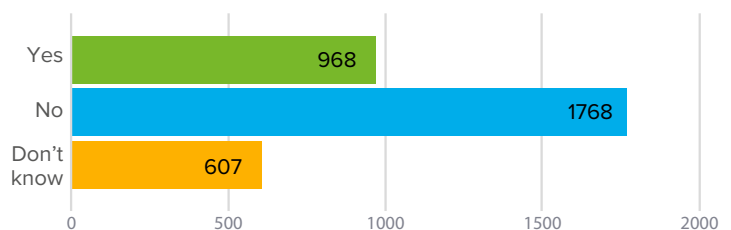
Children and young people were keen to respond to a recent consultation in preparation for setting a new school holiday pattern. 3343 children and young people exercised their rights when asked for views, the opinions of children and young people directly influencing the committee decision taken.

The Council decision to ban plastic drinking straws was taken in response to a request from pupils in one of our Primary Schools who sought support from Elected Members to address their concerns around single use plastics.

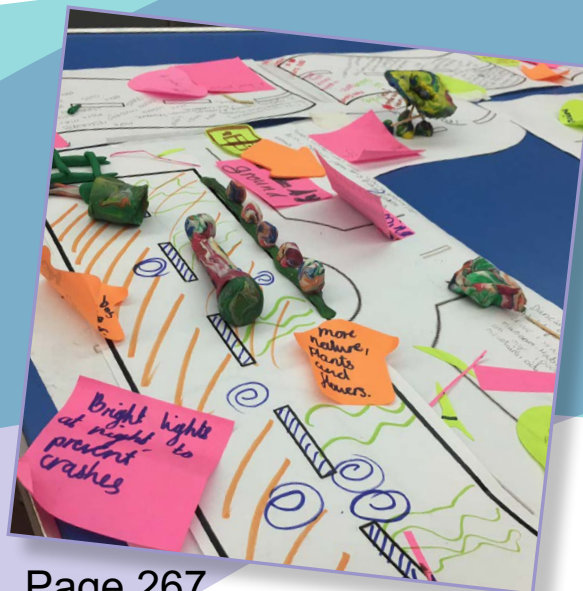
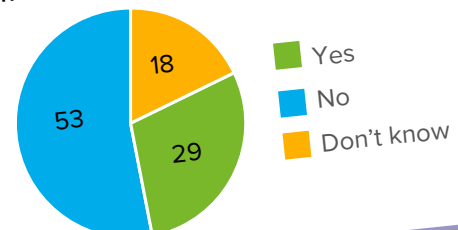
School closures were implemented at pace and changes required to implement a digital curriculum in light of Covid-19. All children and young people were invited to help evaluate the impact of the approach. Over 4000 responses were received and are being used to help refine approaches.

Care experienced representation on our Partnership Corporate Parenting Improvement Group ensures children and young people directly inform improvement across the partnership. It is anticipated that, as we continue to work to become a Child Friendly City, this practice will become the norm.

Children and Young People Response



Children and Young People Response (%)



Promoting Children's Rights to the Citizens of Aberdeen

The Partnership has continued to promote children's rights through social media and the local media. Our children and young people were Evening Express guest editors on World Children's Day in 2019 which helped to raise the profile of children's rights across the city.

Our school pupils continue to have an opportunity to share their successes through regular contributions made to the termly 'Chalk Talk' supplement developed in partnership with the local press. This engagement with the local press will now be extended to include a section from our Care Experienced children and young people to ensure that knowledge of their needs and aspirations are better understood by all.

National Care Day and Care Experienced Week provide opportunities to raise awareness and promote the rights and participation of our care experienced children, young people and young adults and our celebrations have gradually become more ambitious over the last few years.

On National Care Day on 21 February 2020 the Council focused on their Corporate Parenting activities and how young people are cared for in the city, highlighting the care roles we have across the workforce and how this is delivered and designed with love at its centre. Young People welcomed colleagues from across the partnership to an event where there were opportunities to speak to families and professionals about further education, jobs, vocational and volunteering opportunities.

Despite an increase in the use of social media to share how our children and young people are affecting change, reporting arrangements are often managed by individual teams within organisations leading to a lack of cohesion. The planned communication plan will help to co-ordinate messaging from across the wider partnership and include messages around the Children (Equal Protection) (Scotland) Act 2019 and the Age of Criminal Responsibility (Scotland) Act 2019. An agreed mechanism will also enable more formal measurements of impact.



Child Friendly Cities is a key strategic priority for the Community Planning Partnership which is underpinned by a robust multi-agency governance structure. This is essential to ensure that all agencies develop a shared understanding of the expectations of the programme, the principles of a Child Rights Based Approach (CRBA) and are working collaboratively to deliver the outcomes of our Action Plan.

Priorities/Action Plan:

Cooperation and Leadership

- Leaders within and beyond the Local Authority understand and value the importance of incorporating children's rights, needs and views in decision making.
- Children and young people are championed by Elected Members through planning and decision making.
- Leaders within and beyond the LA are skilled in the use of tools such as a Child Rights Impact Assessment.
- There is greater collaboration and multi-agency cooperation between the Council, third sector and private sector on issues relating to children.

Communication

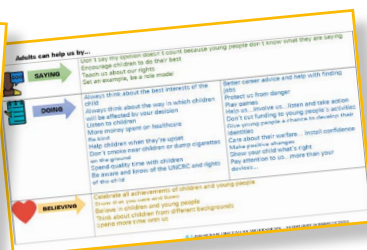
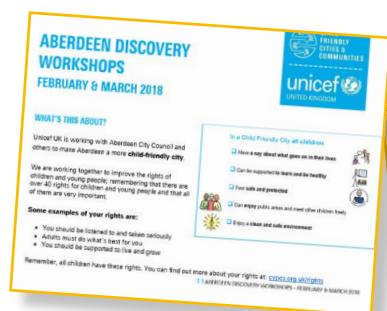
- All children, including those with ASN and those with communication needs (including EAL) will be able to access vital information.



3. Do we take decisions in the best interests of children in order to maximise their development and enable them to have their say? (Articles 2,3,6 and 12)

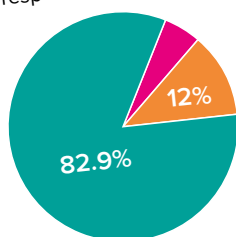
Exploring Children's Rights with Decision Makers

In collaboration with UNICEF, Staff from across the Partnership and Elected Members have taken part in 9 workshops to help raise awareness of children's rights. Elected Members have welcomed children and young people to the Council chamber to help determine how best children can influence the strategic decision making of partners. These workshops have informed the development of our Child Friendly Cities Plan and further raised awareness of Children's Rights with decision makers.



Do you have opportunities to say what you think about an issue/issues?

450 responses



- Yes
- No
- Don't know

Listening to Children and Young People to Inform Strategic Planning

Some groups find it harder to be heard and the [Children's Parliament](#) was commissioned to help us better hear the voices of children and young people living in our priority areas as part of the 'Imagining Aberdeen' project. This project began in early 2016 with 300 children from Bramble Brae, Manor Park, Riverbank and Tullos Primary Schools. These children were asked to imagine what we can do or change so that Aberdeen can be a city where all children are healthy, happy and safe. At this stage, 20 children were nominated to become Imagineers.

These Imagineers captured the ideas and important messages from their schools and went on to create a large-scale mural and short film to help share these city-wide. Meetings between the Imagineers and duty-bearers from across the City further enabled them to share their vision. This work enabled key messages to be shared with decision makers and went on to influence the [City's Integrated Children's Services Plan](#) and Local Outcome Improvement Plan. This piece of work provided a foundation which highlighted the importance of giving children and young people opportunities to share their thoughts, views and opinions to inform and shape strategic decision-making.

**Children's Parliament
Imagining Aberdeen**

Children's Parliament has been working with 300 children from Bramble Brae, Manor Park, Riverbank and Tullos primary schools; as they imagine Aberdeen as a place where every child is healthy, happy, safe and doing their best.

Twenty of the 300 children have become Imagineers. They have worked to represent all the imaginings on a multi-panelled mural. This mural is their vision for Aberdeen. On the flip side of this leaflet you can read what each part of the mural means to the Imagineers.

Our blog has been used by children throughout the project: <https://bit.ly/ImaginingAberdeen>
The Imagining Aberdeen film is also available on the blog.

Reports on phase 1 of the work with the children are published on the **Imagining Aberdeen** blog; they report on children's insight about what human dignity means to children, and describe what children, families and communities need to flourish.

Imagining Aberdeen Reports:
bit.ly/aberddeenprojectreports

Imagining Aberdeen project on behalf of
ABERDEEN CITY COUNCIL

Children's Parliament
Chairperson: Summerhall
1110 275
0115 558 9030
www.childrens-parliament.org.uk
info@childrens-parliament.org.uk
Riverbank, Manor Park, Tullos, Bramble Brae

**Are you sitting comfortably?
This is our story.**

Panel 1
Twenty Imagineers from 4 schools have imagined Aberdeen as a safe, healthy, happy place for children. Each child is represented as an Imagineer – located in a place or doing something which represents them at their most creative. They find themselves in places as diverse as a jungle of instruments, riding a stripey tiger, being catapulted high, performing a song or rap...

In this panel the community is a place where children can be outside, playing and picnicking. They can climb trees and pick apples. The boy is saying "I like spending time with my Mum, we are going to the shows". The bus makes it easy to get around the city.

Panel 2
Children imagine the happy home. The family sit together and eat together. The Dad is reading to his children. In the sitting room the Granny is looking after the toddler and everyone is watching a movie together eating popcorn. In the bathroom Mum is having a bit of peace and quiet in the bubble bath. In the hallway the writing says: "This is a kind family and they all respect each other. They are not afraid to show that they love each other".

Panel 3
Aberdeen is the silver city by the sea. Along the top of the Mural we see the city skyline, shimmering in the sun.

The bus continues its journey through brightly lit safe streets. No-one is smoking. The lollipop person helps children cross safely. The local shops mean you can buy everything you need. The shopkeeper is happy and sings to the children. People are playing on the beach, enjoying watching the dolphins and fish. One person says: "Can I get a hug". The other replies: "Of course you don't have to ask".

Lighthouse Panel
The lighthouse keeper says: **"Adults come see what we think is important for all children"**

- Tell children you love them
- Be kind to us
- Give us support when we need it
- All children need enough to eat
- School should be a joyful place
- Families should spend time together
- There should be enough trees and flowers everywhere
- Everyone needs to be respected
- Remember we love to play
- We all need to have our say at home and at school
- No-one should feel left out or unwanted
- All playgrounds and parks should be dog-poo free
- All families need to live in a lovely street with nice neighbours

Panel 4
The bus continues its journey through the community. The bus advert says: "Respect people for who they are".

The Fun Club is a place for all children and young people to go throughout the day to dance, play sports and do art. The art shop means children can get everything they need to do art at home and school.

The dog owner picks up the dog poo.

There are trees and flowers everywhere. There is a safe place for wee ones to play. A girl says: "Thanks for listening and taking care of me". Her Mum says: "If you don't feel well I'll take you home".

Panel 5
This is the joyful school. In the school there are lots of opportunities to do art, yoga and music. The children are reading books. There are tablets to help do work. Children are good at maths and the teacher says "well done!" and rewards them with trips.

Children and adults speak many different languages and everyone gets along. The boy says to the girl: "I will always look out for you".

In the school things get fixed when they are broken.

Near the school there are things to do. Children go swimming, there are places to feel free and relax. A man hands out fruit for all the children.

Panel 6
More of our Imagineers are around the mural – happy and creative.

In the community girls and boys play together. There are pitches and places to go to take part in different activities and sports. Children are encouraged to do their best. The coach says: "Nice work, keep going!"

One of the Imagineers raps: Aberdeen should be a great place to be/Needles flying about the city/This ain't for me/Fighting on the streets/Clubs open way to late/The Mums need a break/To hang out with their mates/Money is short, you need to save/For everyday things, other people throw away.

For the Imagining Aberdeen video please visit [RGU Media Library](#)

In 2019 the group of Imagineers expanded to help mainstream this highly effective approach to participation and included children from Airyhall, Danestone, Fernielea, Forehill and Greenbrae Primary Schools. The Children's Parliament undertook a series of investigations to support delivery of several of our LOIP stretch outcomes. Investigations centred around:

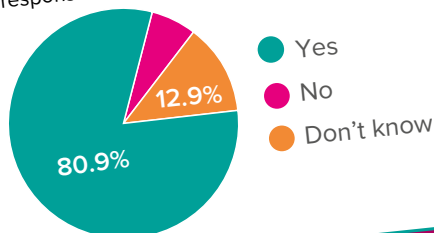
- Mental health
- Attainment ('Doing Our Best')
- Alcohol and drugs and,
- Transition to adulthood ('Our Hopes and Dreams for the Future')

The investigations are helping inform delivery of each of the stretch outcomes of the LOIP and provided opportunities for our Imagineers to link directly with Elected members and senior staff across the partnership. Work with the Children's Parliament has helped to raise the profile of children's rights with children, families and staff and partners are now working to spread this best practice in order to promote consistent high-quality participation across the city.

A recently conducted survey of 450 children and young people living in the city suggests that most of them feel that they have opportunities to influence decision-making and that their views are taken seriously by adult decision-makers. Encouragingly over 80% of children and young people feel that they actively participate in decision making and that they feel they are listened to, only 6% did not feel this is the case.

'Participation' means taking part in decisions. It is about having the chance to say what you think should happen and being listened to by adults. Do you feel that you have opportunities to share your views and have them listened to?

450 responses



Children and young people were able to share a number of examples of where and how they feel listened to and empowered. These included:

- influencing what they learn in schools
- influencing the work of the school through school committees
- being a Young Leader of Learning
- holding positions of responsibility in school
- choosing resources and helping manage the school budget
- influencing planning decisions such as the redesign of local play areas
- being part of local participatory groups for children and young people such as the Aberdeen Youth Council



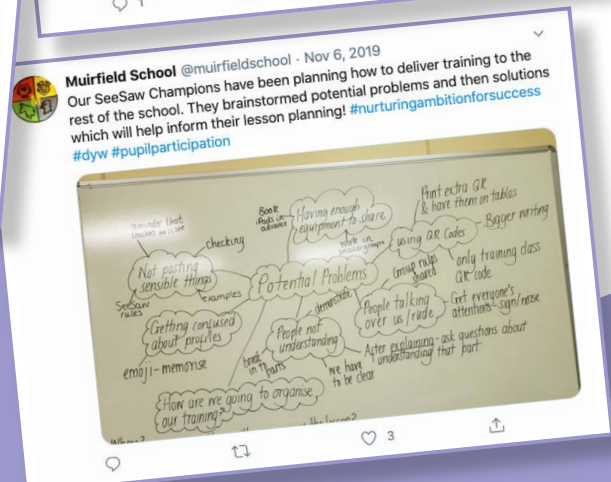
Children and Young People Influencing Change in their School Community

All schools have continued to develop pupil leadership as a means of promoting children's rights and a range of approaches are evident across the city. In some cases, children and young people are sharing information on their rights with parents and their local communities through film and face to face engagement. This practice will be further promoted.

All schools continue to have representative pupil groups which drive improvement and inform practice at school and community level. In most cases, children and young people take a lead role in delivering training and supporting their peers. In the majority of cases, children and young people set agendas and record decisions and many now organise and host community events.

"In our school we have pupil groups that help make decisions about certain aspects of the school day. You always get a chance to represent your class as a member though someone else may be chosen."

Over the last three years, the majority of Aberdeen City schools (73%) have engaged in the Rights Respecting Schools Programme and the city now boasts 7 Gold RRSA award schools, 9 Silver RRSA award schools and 22 Bronze RRSA award schools. Involvement in the programme has triggered a review of school policies and procedures as highlighted.



The last two years has seen many schools start to engage with the Global Goals for Sustainable Development as agreed by World Leaders in 2015. Engagement with them has enabled children and young people to recognise how they can influence strategic and environmental change. This initiative has seen children present their work to Committee and enabled them to collaborate with schools in the independent sector and other Local Authorities, sharing ideas and expertise with one another.

In order to develop the participation of our pupils further, over the last year Aberdeen City Council has promoted engagement with the 'Young Leaders of Learning' programme. 34 schools are now actively involved. The programme supports children and young people to move from knowing their rights to exercising them, actively engaging them in leading school improvement. The programme has been tailored to support children and young people with a range of additional support needs at Orchard Brae and Bucksburn Wing.

As a result of progress made, children and young people of school age tell us that they are able to influence decision making at school level but that it can be harder to influence change at a city level. In order to respond positively to this, the Council is working with the Leadership Group in Bridge of Don Academy to establish a representative pupil group with representation for all city schools. Following a Committee instruction in March 2020, the group will meet with the Chief Education Officer regularly and have the means of influencing recommendations being taken to Elected Members.



The NHS Grampian approach

The Child Health Public Involvement group of NHS Grampian has been capturing incidences and examples of consultation and engagement with children and young people. The primary purpose for this is to ensure that we are involving children and young people in a meaningful way in the design and delivery of services that affect them, and that we can continue to identify how to strengthen this work.

The group are keen to make more widespread use of innovative and modern methods of engagement, alongside the tried and tested methods such as focus groups which are already effective in supporting research. We are also considering the establishment of a young people forum to help create early opportunities for children and young people to shape the direction of travel in a strategic way. The group recently hosted a workshop for the purpose of revisiting the important principles of participation of engagement, to consider new and innovative ways to keep methods current and to encourage 'champions' within the organization.

In addition, Public Health Involvement Group are keen to find appropriate means of overcoming power dynamics and hope to link with established pupil councils and city-wide groups such as the Youth Parliament and take advantage of festivals and events to capture views informally and better influence approaches.

Listening to children in need of care and protection

Specialist Police and children's social workers carry out joint interviews of children. This ensures the child is given an opportunity to give their opinion and disclose things that have happened or things that worry them and influence decision making. Increased access to interviewers and facilities would ensure children are not waiting excessive times to be interviewed so there is no opportunity for coaching to take place.

Children aged 12 and over are invited to take part in case conferences about them and their family and they are able to give their opinions around the concerns and plans going forward. The proportion of children attending these conferences is very low. At this point the opinion given by the child does not influence decisions made. Children under 12 who are on the child protection register take part in 'my voice' which is social work led. This is where they can give their opinions on matters that affect their lives.

The Multi-Agency Corporate Parenting Program ensures all partners share a commitment to capturing and considering the views of children. Specific Locality workstreams such as the Police Scotland led Speedwatch initiative in Tillydrone have specific objectives aimed at engaging with children and involving them in the development and progression of projects which affect them.



Empowering Care Experienced Children and Young People

Adoption within children's social work of ['Mind of My Own'](#) has been positively showcased locally and nationally. 'Mind of My Own' is an App which directly supports UNCRC Article 12, allowing care experienced children and young people to express their views and be heard in all aspects of their day to day lives. In 2019, Aberdeen City received a range of awards from the device creators, including Greatest Use, Greatest Media Activity and Swiftest Implementation. A design workshop was hosted in Aberdeen with Mind of My Own and care experienced young people in addition to one of our Children's Rights Development Assistants presenting at the National Mind of My Own conference. Adoption of the app is being supported by a comprehensive implementation programme, including training for the workforce in its ethos and usage, delivered by Mind of My Own Champions, some of whom are care experienced.

The Children's Rights Service actively promotes a rights-informed approach to the delivery of children's social work, to ensure inclusion of the UNCRC into daily practice. Currently the Children's Rights Service provides independent advocacy, advice and support, to our care experienced children, young people and young adults aged 0-26 years, who need or request it, regardless of where they live. It employs children's rights development assistants who themselves are care experienced and this role reinforces a rights approach in promoting the needs and 'voice' of our care experienced children, young people and young adults in service delivery and development. The role provides a tangible employment opportunity, aimed at enhancing capacity and life chances. The most recent [Children's Rights Report](#) gives a flavour of the work undertaken over the last year. Following on from a Service functional review, recommendations to extend its remit and it are currently being progressed.



Police in the North East recently adopted a Minimum Standards Charter as a pledge to care experienced young people across the region. Corporate parenting is a statutory responsibility placed on all public bodies to carry out 'actions necessary to uphold the rights and safeguard the wellbeing of a looked after child or care leaver and through which physical, emotional, spiritual, social and educational development is promoted' (Scottish Government, 2015).

It is recognised that care experienced young people living in their own accommodation may not have the same access to support as other young people. Similarly, a care experienced young person wishing to apply for the police may not have the same support as other young people who are applying for a job.

This pledge will guarantee additional support for our care experienced young people who do not feel safe in their own homes. It will also offer support to any care experienced young person wishing to apply for a job within Police Scotland.



Council Environmental Services supporting Environmental Awareness

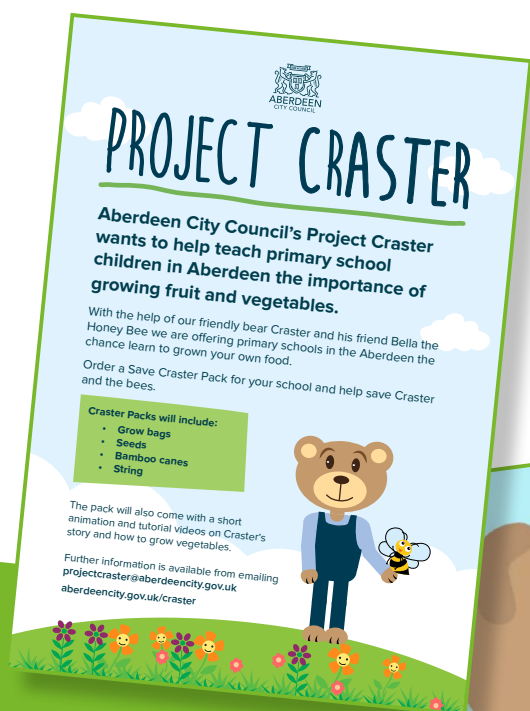
Children of school age have well established links with Environmental Services through school recycling and environmental schemes. School Eco and Environmental Committees regularly contact the service (and at times Danny the Council Gardener) for help to establish school growing gardens and support in leading community clean up campaigns. The service consistently enable our school pupils to achieve their environmental ambitions and Green Flag Awards.

In 2019 Environmental Services launched 'Project Craster' to encourage our youngest children in primary schools to learn about environmental responsibility and food poverty. Schools were given the resources needed to grow vegetables and provided with links to videos developed by an in-house team using green screen technology. The videos feature Craster, an animated bear, and his friend Bella the bumble bee, and show the children how to start their vegetable growing journey. The initial goal of the project was to engage around 11 schools but, in the first year, 34 schools got

growing with Craster. Over 3500 children have now engaged in project which has been extended to include experiences for older children. The approach has been highly effective in raising awareness of environmental issues.

Countryside Rangers have supported over 6500 children and young people over the last 3 years through environmentally themed workshops and collaborations with the Emergency Services designed to keep children safe. The service also collaborate with the Early Years Service to deliver the Wee Green Spaces Project which empowers staff in early years settings to take their children outdoors to local green spaces to build children's confidence, motor, communication and social skills and develop the ability to risk assess risk whilst supporting positive wellbeing.

Children and young people are fully engaged in a number of environmental campaigns including Clean Up Aberdeen, Aberdeen Communities Together (ACT) and Keep Scotland Beautiful's 'It's Your Neighbourhood'. Hundreds of children participate in the extremely popular 24 hour Glitter Pick on a yearly basis.



The Duthie Park Ranger Service provides a range of workshops for primary age pupils to help raise awareness of the local environment and international climate issues. In 2019, they provided workshops to 1,980 pupils and it is anticipated that the workshops and numbers will be repeated in 2020. Themes for 2020 will include Tropical Forests, Pond & Tree Workshops and, during British Science Week, will look more closely at the science of plants. The team intend to provide a range of workshops during the school holidays.

Peep Little Rangers promote interaction between parents/guardians and children and also supports preparation for nursery/school. Little Peep offers 2-3 yr. olds a chance to come along with their parent/guardian to learn about the environment through storytelling, crafts, songs and fun activities. The Rangers look forward to the opening of an Outdoor Nursery provision at Duthie Park in 2020 and this will further extend opportunities for collaboration with our youngest learners.

The Junior Ranger Project delivers workshops to primary pupils and children are keen to engage in learning about the environment whilst starting to learn basic Ranger skills over weekends. In addition, many children attend Groovy Growits, a junior gardening group, where primary age pupils learn horticulture skills.

Environmental Services continue to be heavily invested in our children and young people and recognise that this investment is most likely to create positive environmental change.



Enabling Aberdeen City Youth Council

The Council's Community Learning and Development's Youth Work service supports Aberdeen's Scottish Youth Parliament members and other citywide and community-based youth forums.

The Aberdeen City Youth Council (ACYC) are the voice of young people aged 12-25 who live, work and study in Aberdeen City. The group, made up of around 20 young people from all council wards, meet once a month to discuss the issues facing young people and to determine what they want to do to tackle these issues. They have a role in enabling other young people to shape Aberdeen and have delivered democracy sessions to young people in all secondary schools and one primary school in order to share how young people can affect change.

A key role of ACYC is to represent young people as Community Planning Partners work to deliver the LOIP and the Group co-chair an Improvement Group aligned with the Integrated Children's Services Board. This approach enables young people to actively contribute and shape work across the partnership. ACYC promote their work by regularly featuring on SHMU FM, using this as a two-way platform to further engage with young people across Aberdeen.

ACYC hosted the Year of Young People showcase event which was attended by over sixty young people to celebrate volunteering achievements. As part of the Year of Young People the group consulted with over 800 young people across Aberdeen for the 'Make Your Mark' UK Youth Parliament consultation.

The group are becoming increasingly ambitious and have had success in gaining the backing of Co-Leaders, local Councillors, MSP's, Aberdeen Inspired (a business development service in Aberdeen), Aberdeen Market and local people through consultation for their latest campaign 'Bog Standards' which aims to ensure accessible toilet facilities are available to all within Aberdeen city. The group were instrumental in the commissioning and establishing of the new Young Carers service with one member being shortlisted for a Health and Social Care award in March due to the significance of their contribution. In addition, the group have made a significant contribution to International Women's Day celebrations, Grampian Pride and Celebrate Aberdeen.



Over the last three years, Aberdeen Youth Council have had a number of achievements to celebrate including:

- Partnering with the NHS to deliver a Fitness for All- campaigning which resulted in widened access to sport facilities for 'teen gym' in Aberdeen.
- Hosting Model United Nations debates to provide a safe space for young people to listen to other opinions and form views on topical issues
- Facilitating multiple hustings for local elections, to inform young people when voting, in a youth friendly setting
- Working with Childline to facilitate a session during a visit by Dame Esther Rantzen. The group took part in an internet safety session with one participate taking up a volunteering opportunity and training with the charity.
- Lending support to other action groups including The Tobacco Free Alliance Group and the Tenant Participation Group



Scottish Youth Parliament

Aberdeen has five Members of the Scottish Youth Parliament who are democratically elected by Aberdeen's young people to represent their views to decision-makers at a national level. The Aberdeen MSYP's have had motions passed in the Scottish Youth Parliament on several topics, all raised initially within Aberdeen. This has allowed local and city-wide issues to be discussed at a national platform.

One of the MSYP's was also selected to sit on the National Youth Work Strategy VOICE Group and has influenced the development of the national youth work strategy.



Involving Children and Young People in Planning the Place of Aberdeen

In 2018, the Master Planning, Design & Conservation (MDC) Team ran a project with children and young people from six schools, teaching them about Aberdeen's Union Street (and in particular its architecture, design, local history and planning) and encouraged them to form and voice opinions about how they would like to see Union Street develop in the future.

This MDC team collaboration, that included Aberdeen Urban Studies Trust, local architects and the library service, gave the children and young people a broad experience and provided some helpful feedback that was used to shape the Master Plan and was celebrated through an event at the Tivoli Theatre. We are proud that this project was a Finalist at the Royal Town Planning Institute's annual awards and won a Scottish Award for Quality in Planning and is being rolled out to another 6 city schools.

It is important that we build on this work to ensure that children and young people are included in discussions relating to the future of the(ir) city in order to increase awareness of the Local Development Plan, increase participation and confidence when engaging with spatial planning and ensure we create a city for all. Aberdeen City Council intend to produce an accessible and child friendly version of the next Local Development Plan after it is adopted, thereby paving the way for future discussions on planning and city development with children and young people.

Children and Young People benefiting from Community Benefits

Aberdeen City Council continues to encourage third parties that we enter into contracts with to participate in delivering community benefits. Resultant opportunities afford young people a chance to learn about different forms of construction, the difficulties involved, and gain an insight into future careers such as construction, engineering, architecture, environmental specialisms, planning and project management.

In order to develop this practice further, children and young people are being more directly involved in city transformation projects, an example being that all city schools will be asked to plant a tree as Union Terrace Gardens are redeveloped.

The City Growth team plays a significant role in the realisation of community benefits through the letting of major council contracts. Benefits including work experience, school engagement activities, apprenticeships, employment opportunities for priority groups, the delivery of sector career information and guidance events, and vocational training opportunities are routinely realised.



Promoting the rights of the Care Experienced through ACE and the Champions Board

Aberdeen Care Experienced (ACE) is one way that care experienced young people are empowered to participate, influence and make change in the city. ACE represents belonging and participation and is for care experienced children, young people and young adults to engage and discuss issues and ideas important to them, which are then brought to the Champions Board. Published [‘Get emTelt’](#) newsletters and ACE 6 monthly report illustrate the range of work being progressed

The Champions Board provides a unique opportunity for care experienced young people to have a voice, be empowered and influence policy and practice across the partnership. It meets quarterly and is co-chaired between a young adult with care experience and a corporate parent. A scorecard tool co-produced by care experienced young people helps assess and show progress on the actions and activities within the workplan.

The Board is a mechanism for young people to hold corporate parents to account, ensuring that services are tailored and responsive to their needs and rights. A series of taking stock events in the summer of 2018 involving care experienced children, young people and young adults refreshed the Champions Board ethos, vision and priorities. Feedback emphasised the importance of having continued access to a range of capacity building experiences alongside opportunities to play, have fun and feel connected.

The commitment of a group of young people who have devoted much of their time to ACE activity and to the local community was recognised at the Champions Board in December 2019. These young people received a Saltire Award as well as a newly created ACE Award as a means of celebrating their volunteering efforts.



Care Experienced Children and Young People Corporate Parenting Champions Board Aberdeen City

VISION:

Our care experienced children and young people have a right to participate in decision-making about their own lives and have their voices heard.

Participation = consulting together, acting together, deciding together, learning better together.

Trust and positive relationships between children/young people and adults are key to effective participation.

APPROACH:

- Build a culture which demands and values participation, using co-production.
- Strengthen practice by improving ways of engaging children and young people to support their participation individually and as a group.
- Develop structures to make sure that planning and service delivery takes account of children and young people's views
- Review these structures to evaluate the impact of children and young people's participation on decision-making and outcomes.

STANDARDS:

- Our children and young people are listened to and free to express their views on all matters that affect them.
- These views directly influence decision-making at all levels.
- **Our children and young people are diverse and are given equal opportunities to be involved in participation activities.**
- We make sure adults are trained to effectively listen to and support them using a range of different participation methods.
- Our children and young people are safeguarded within all participation activities and experience participation as positive and empowering.

Participation approaches will reflect a range of capacity building opportunities alongside opportunities to play, have fun and feel connected.

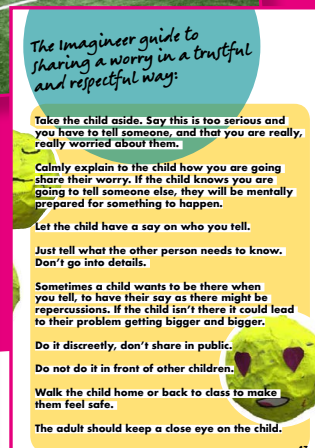
OUTCOMES

Participation = improved individual outcomes for children and young people alongside improved services, now and into the future

Community learning and development have well established mechanisms to engage with children and young people through priority-based budgeting, this approach is also a political priority. This process enables children and young people to directly inform how Local Authority resource is used in their communities.

A similar consultation event in Torry led to the establishment of a Cruyff Court project. This new multi sports court is the first of its kind in the UK and plans are underway for a second court in Tillydrone.

In taking the opportunity to look at the best way to design and implement young people friendly road safety schemes and their environmental impact (from the point of view of young people), new ideas are generated and implemented locally. The focus is always on the best ways for young people to ensure their safety and not just on speeding vehicles. The success to date has provided the impetus to replicate the work across a number of ASGs within the City post-covid.



Sharing the successes of Children and Young People

Aberdeen City Council has a number of mechanisms to recognise children and young people's contributions at both community and city level. The successful city-wide Children and Young People's Awards continue to showcase achievement across the city and were hosted by children and young people for the first time in 2019.

One award category recognises children and young people who have helped represent the views and voices of their peers to positively influence change.

Children and young people now work alongside Community Planning Partners to identify winners as well as planning, hosting and entertaining the audience on the day.



Police Scotland Young Volunteers (PSYV)

Once initial training is complete a Youth can start to volunteer for PSYV at various events. The PSYV attend all types of events which have included in the past, local fayres, Aberdeen City Council run events, Celebrate Aberdeen, litter pics and assisting Police with leaflet drops. They have also attended National Events including, Edinburgh Tattoo and the Solheim Cup. PSYV Aberdeen volunteered over 2500 hours in 2019 over 37 events with a number of young people being awarded Saltire Certificates.

As the PSYV group is self-sufficient they rely on fundraising or grants to contribute towards the running costs. A subcommittee is set up in the group who are responsible for organising fundraising. The Youths plan their own events which have in the past included, bingo nights, bag packing, raffles, sponsored events and back sales. In 2019 the group raised £3349. They used this money towards a residential wellness weekend away and a Christmas trip to Edinburgh, as well as purchasing uniform and new sports equipment. The subgroup also actively identifies grants which, in the past, have seen them successfully obtain funding from Aberdeen Youth Council, Cala homes and AVIVA.

PSYV Aberdeen has also been successful at a National Level winning Group of the Year for 2019, with one of the Youths winning a Celebrate Aberdeen award for Young Supporter in 2018. They were also given a Team Spirit award at the National Sports Competition in 2018.



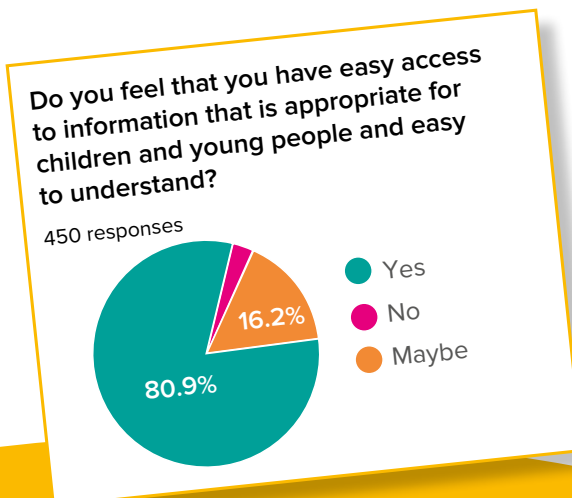
Sharing the Achievements of our Care Experienced Young People

The introduction of Care Experienced Awards in 2018 provided an opportunity for young people to be celebrated in a smaller environment where they felt more comfortable. This was also an opportunity for families and corporate parents to come together to celebrate the achievements of our young people and encourage young people to be aspirational about their future.

Accessibility

Accessible information has been developed to ensure that children and young people are aware of how our multi-agency systems can support their wellbeing although we recognise that there is more to do in this area. The city Accessibility Plan is currently being refreshed to help plan next steps and health services intend to review a range of documentation to ensure that it is accessible to children and young people. This will include the further development of accessible and 'child friendly' versions of key documentation and particularly consider how to make information of parents of children with additional support needs more easily accessible.

Software, including Texthelp, has been introduced to our schools to make the curriculum accessible to all. This investment has significantly impacted on levels of engagement for some children and young people.



Promoting the Rights of New Syrian Scots

A partnership wide approach was taken to Syrian Scots with work coordinated by an Integration Officer who works with 18 young people age 12-22 years on integration and educational work including Dynamic Youth Awards, Saltire awards and ESOL. The approach to supporting this group of young people has provided an opportunity to promote engagement in the culture of the city, meet individual needs and provide a range of bespoke support. There is evidence that the young people are becoming fully integrated into the community and exercising their rights. Four young people having successfully gained employment and many are now taking advantage of mainstream opportunities across the city.

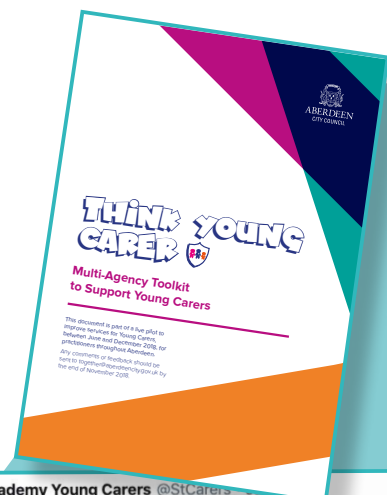
Supporting Young Carers

[Aberdeen Health & Social Care Partnership](#), [Aberdeen City Council](#) and Young Carers at St Machar Academy developed a [Carers Strategy](#) to help drive the implementation of the legislation. This gives Young Carers entitlement for the first time to an assessment known as a Young Carers Statement and is part of a larger suite of tools developed in the city called the Young Carers Toolkit.

Considerable work has been undertaken to develop a Young Carers Toolkit to ensure that all young carers are able to exercise their rights. This work was driven by Young Carers themselves.

[The Young Carers Toolkit](#) includes approaches to help practitioners identify and support Young Carers. Following the best practice described in the Toolkit will result in a better-informed workforce across partnership services and improved outcomes for all Young Carers in Aberdeen. The Toolkit and Young Carers Statement were developed in consultation with Young Carers across the city and across all agencies involved in supporting Young Carers. A soft launch was held in June 2018 where feedback was sought from partners and young carers alike. This feedback was then used to finalise the toolkit which was then launched in January 2019 at an event in Aberdeen's Beach Ballroom.

A Young Carers Service was commissioned and started on 1 April 2019 with support from Aberdeen City Youth Council. This service is designed to deliver training to increase awareness of who might be a 'hidden Young Carer'. Thirty Young Carers are now supported by the service. Children and young people benefit from access to two weekly social groups and access to a variety of other activities including support groups at three schools across the City, Heathryburn Primary, Woodside Primary and St Machar Academy 'St Carers' group. It is thought that the number of young carers being supported will increase as awareness of the service and of who might be a young carer continues to increase.



Promoting Rights at Clinterty Traveller Site

Council Community Learning and Development's Adult Learning service continues to implement its whole-family project at Clinterty Traveller site. The project aims to improve the literacy and numeracy of traveller families and has been well received by the traveller community. Parents are engaging in their children's learning and being supported to enroll their children in school. A homework group supports both parents and children to complete assignments and the local primary school has noted improvements in attainment. Young people not in formal education are being supported by Community Learning and Development staff to achieve SQA qualifications in literacy, numeracy, core skills and ICT.

Children and young people from the community were involved in a project in partnership with Aberdeenshire Council, Aberdeen University, Aberdeen's Community Learning and Development service and non-traveller children on the theme of what it means to be a young traveller today. The project was aimed at challenging stereotypes and culminated in a performance at the University of Aberdeen during Mayfest.

Addressing Poverty

The Local Outcome Improvement Plan, which steers our work to ensure that 'Aberdeen City is a place where all can prosper' continues to drive our work to address poverty across the partnership.

Following detailed planning and coordination, fully flexible delivery of 1140 hours of Early Learning and Childcare will be available over session 21/22. The level of flexibility being offered will help address the impact of poverty in the city by providing greater opportunities for parents and carers to access employment or training.

The expansion of Early Learning and Childcare will see the universal roll out of PEEP to all families and this will enable us to share information about children's rights with families from the earliest opportunity. Five Excellence and Equity Practitioners have been employed to close the poverty related attainment gap and improve outcomes for children and families in priority areas. Community Planning Partners are keenly aware of how positive wellbeing can help mitigate some of the risks around poverty and continue to invest in the promotion of outdoor learning to ensure that the benefits to pupil and family wellbeing are maximised.



Good financial inclusion services are available to families impacted by poverty. Sadly, many families continue to live in poverty and in-work poverty is an increasing challenge for families and likely to increase in light of the current pandemic. All schools have agreed a set of pledges to remove financial barriers affecting engagement with the wider life and ethos of the school. Financial Inclusion through routine enquiry is now a part of the Universal Health Visitor Pathway and, as such, all pregnant women and families with children up to the age of five will be offered information, support or signposting to appropriate services if routine enquiry indicates a need. The experiences of the Financial Inclusion Pathway for families, and of professionals in delivering it, will be sought through a research project to be undertaken by RGU later this year. In the second reporting year of the Child Poverty (Scotland) Act 2017, NHS Grampian in partnership with SAMH plan to pilot an extension of Financial Inclusion supportive measures by providing Financial Inclusion and money advice clinics within the Royal Aberdeen Children's Hospital and Aberdeen Maternity Hospitals. Unfortunately measures around the management of COVID-19 have resulted in some unavoidable delays in the launch of this pilot, but we aim to progress this as soon as safely possible.

NHS Grampian have commissioned CFine to do a piece of consultation work with local children to help us continue understand the impact of poverty on them. The intention was for this to be a creative based consultation to take place over the Easter holidays, but will now be renegotiated once lockdown and social distancing measures have been eased.

Children and young people adversely affected by poverty tell us that they at times feel unsafe in local green space particularly when children can see drug use takes place there. Work to progress the partnership response to drug misuse features heavily in the LOIP in order to address an emerging trend of young people being exploited to sell drugs. A member of staff has been recruited to work closely with the Alcohol and Drugs Partnership on this work to ensure that the curriculum offering is ideally matched to the current state. All schools continue to reduce the cost of the school day with innovative practices emerging.

Poverty continues to remain the root cause of poor outcomes for many families and the LOIP ambition to ensure Aberdeen is a place where all people can prosper ensures that all Community Planning Partners retain a clear focus on this.



Promoting Children's Rights in Priority Areas

Big Noise Torry is an up-stream early intervention programme which uses the experience of learning to play an instrument and being in a community orchestra to transform the lives of children and young people living in one of Aberdeen City Council's priority locality areas. Big Noise Torry currently engages with over 550 children.

The Big Noise staff team works intensively with the children and young people, and inclusively with families and the broader community, to achieve permanent social change. Key to this are the long-term, trusting relationships based on consistent daily and weekly contact over many years, with the musicians acting as educators, mentors and role models, supporting positive behaviours and life choices.

A partnership with Aberdeen University for student musicians offers the opportunity for placements within the programme with pathways to progression and employment with one student now successfully employed as a musician after graduation.

Independent research and evaluation of the project has been undertaken by The Glasgow Centre for Population Health with then most recent report *People Change Lives* published in 2019.

Key findings:

- increased confidence, discipline, pride, and aspiration
- improved team-working, communication, and leadership
- enhanced academic skills including listening, concentration, and creativity
- increased resilience, happiness, sense of belonging and fulfilment
- strong musical skills development
- uptake of physical activity and healthy eating, avoidance of damaging behaviours
- development of positive social groups, peer relationships and cultural engagement



The Local Authority has enabled free access to internet services for those in priority areas and the city benefits from an excellent free Wi-Fi service and good connectivity. This helps children and young people feel connected to their local and wider community.

The Local Authority has a Play policy and Play Therapists sit on the Best Start in Life Group, ensuring that the importance of play remains a priority. The Universal Health Visiting Pathway includes education for parents on the importance of social interaction and play. In addition to Play workers who are available to improve the quality of play across Local Authority services, there are highly evaluated specialist Play services within the hospital setting that address the social, emotional and educational needs of children.

There are a range of well-established participatory approaches and groups which enable children and young people to influence decision-making and these are valued by them. However, there is some further work to be undertaken to ensure that there are even greater opportunities to influence a wider range of decisions that directly affect their lives, both personally and at a city-wide level.

Priorities/Action Plan:

Child-Friendly Services

- All professionals demonstrate their capacity to actively listen to and communicate with CYP of different ages, maturity and capacities and prioritise the time and space to do so.
- All CYP are able to participate in taking decisions which affect their life, health and wellbeing.

Participating

- CYP participate effectively in the development and implementation of the CFC programme.
- CYPs views are taken into account in decision making processes and there is clarity about how their participation has made an impact.
- All CYP, including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally.

Place

- Urban planning services apply a CRBA to design, development and provision.
- CYP are actively influencing or participating in the design of public spaces.



4. Do we promote the freedom of association and expression, protect privacy, ensure appropriate access to information and protect from inhumane treatment? (Articles 7,8,13,14, 15, 16 and 17)

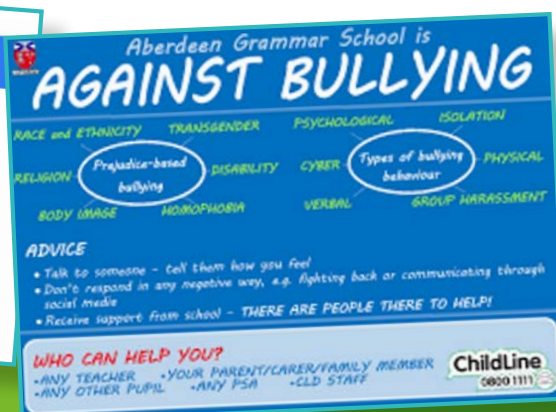
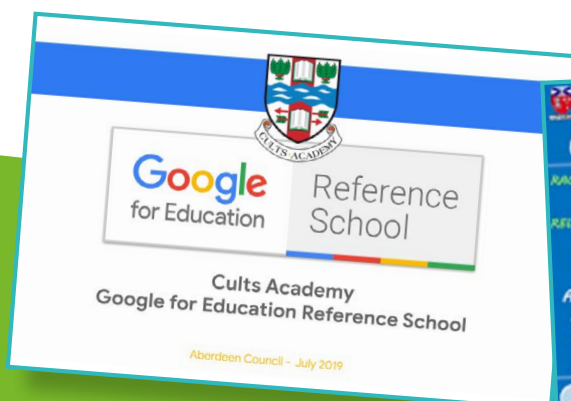
Over the last three years, the Partnership has worked hard to establish expectations of how children and young people should be involved in helping to take decisions that will affect their personal and family life and wellbeing. Clear guidance is in place, however, case file reading evidences that although this best practice is followed in almost all cases there is room for improvement for a few of the most vulnerable children and young people. This is now being considered in the context of the findings of the Independent Care Review as it is important that we address this area to ensure that all children are able to directly influence decisions that affect them.

Using Technology to support and promote children's rights

The Education Service are collaborating with Microsoft to help develop an efficient and effective means of planning for children whilst taking full account of their views. The approach complies with data protection legislation and enables more effective recording of the views of children, young people and their families.

The Local Authority has enabled free access to internet services for those in priority areas and the city benefits from an excellent free Wi-Fi service and good connectivity. This helps children and young people feel connected to their local and wider community.

Children and young people tell us that social media continues to present challenges. Accessible information has been made available to parents and carers and children and young people to help address this issue but some concerns remain. Two separate tests of change are currently underway to inform our response and potential refresh of the Anti-bullying policy by September 2020. Initial indications are that we need to guide more careful use of settings on personal devices to reduce the risk to children and young people.



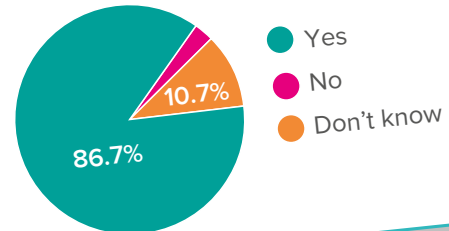
Safe digital tools support the accessibility of the curriculum in schools. Safe internet use is also promoted and safeguarded within our children's and foster homes. The use of Texhelp and Googledrive have been successfully implemented over the reporting period with the impact of these approaches positively evaluated through school inspections by Education Scotland.

This work is further supported by a cadre of School Liaison and, in some schools, school based police officers who work directly with teaching staff and senior teams to deliver inputs and promote safety across a number of themes. These include:

- Knife and Other Weapon crime
- Substance Misuse
- Crimes against the Person
- Anti-social Behaviour
- Internet Safety and Cyberbullying
- Social Media and the Law (Sexting)
- Sex and the Law (Sexual Offences (Scotland) Act 2009)
- ACT Now (National Security)
- Personal Safety
- Roads and the Law
- Relationships and Domestic Abuse

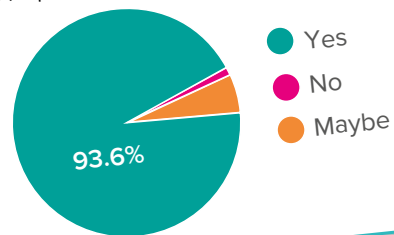
Do you feel your right to privacy is respected?

450 responses



Are you supported to know about staying safe online?

450 responses



Promoting the Rights of those who require Alternative Communication Systems

Those working with children with communication needs have policies in place to uphold children's rights and consider their rights as approaches are tailored to the needs of children and young people in accordance with UNCRC 23 and CRPD 7.

Aberdeen City Libraries offer a wide range of resources to support a range additional support needs including Bag books, talking books, picture books for older readers, high interest/ low vocabulary, large print and braille books as well as educational games, learning packs, DVDs and wallcharts

All libraries continue to provide a set of calming resources to help children and young people feel comfortable and welcome in libraries. Families can arrange pre-visits to libraries and there are pre-visit resources being available to all via the library website including Familiarisation Storyboards with work on-going to develop 3600 walkthroughs.

Library staff delivering Bookbug sessions have received training in British Sign Language (BSL) and Makaton to support engagement of non-verbal children and young people and an increasing number of mainstream schools are now teaching pupils either British Sign Language or Makaton. Stonewood School shared their BSL on the national stage at the Scottish Learning Festival.

A library volunteering programme supports young people with additional support needs to undertake work experience placements suited to their needs with the aim of building employability skills.

The majority of children and young people living in Aberdeen have good access to a variety of mechanisms to enable them to access information and we adopt, as a partnership, a broad range of methods to communicate key messages. However, further consideration and efforts need to be undertaken to ensure that communications are accessible and easy-to-understand and that we are communicating more directly and frequently with the city's young people, avoiding an overreliance on social media.

Priorities/Action Plan:

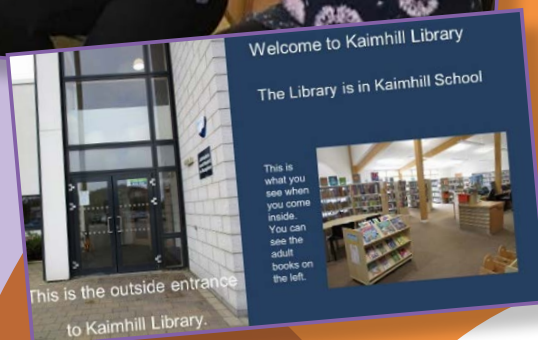
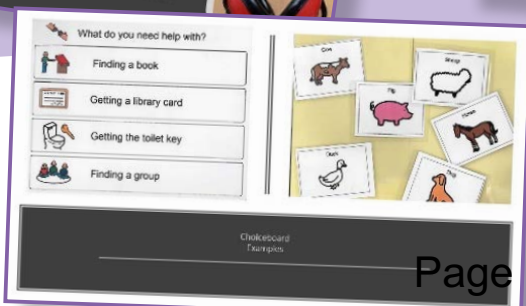
Communication

- All children, including those with ASN and those with communication needs (including EAL) will be able to access vital information.

Child Friendly Services

- All services, including health, justice, social services and others are child friendly.
- CFC status is regularly communicated to the community including children and young people.

"I like that we get to use the libraries for free and that they have a wide selection of books everyone can enjoy..."



5. Violence Against Children - to what extent do we uphold Article 37(a)

All partners have established systems to oversee the effectiveness of our Partnership systems to support children and young people at risk from exploitation, violence and abuse. The strength in our system comes from our work as a multi-agency to review data and challenge working practices. The multi-agency Child Protection Committee has an established quality assurance cycle which helps identify multi-agency data to support improvement. This data is reported to the Chief Officers Group to ensure that risks are understood and addressed. This scrutiny ensures that there is a reasonable and proportionate whole system approach in place. Performance is reported to the Public Protection

Committee. This ensures that Elected Members have oversight of and can challenge performance. Committee reports do not currently detail the extent to which children's rights have been met and this should be addressed to make this link explicitly clear.

A learning culture is evident across the partnership. Where vulnerabilities are identified there are effective and established partnership process (ICR and SCR) to identify how our response failed in order to identify opportunities for improvement. This learning culture is only possible because of the close working relationships evident.



The Care Inspectorate Report was published in September 2019 verifies that community planning partners across Aberdeen City effectively work to protect children and young people from harm. Inspectors asked that the partnership consider how best to improve:

1. Strategic oversight of corporate parenting;
2. Rigour in tracking the progress of Care Experienced children and young people, in particular, those looked after at home and care leavers to ensure impactful interventions; and
3. Improve timescales for assessing the health needs for those in need of care and protection.

All three recommendations have been built into the Child Protection Improvement Programme but would be further complemented through work to become a Child Friendly City and develop Child Friendly Services.

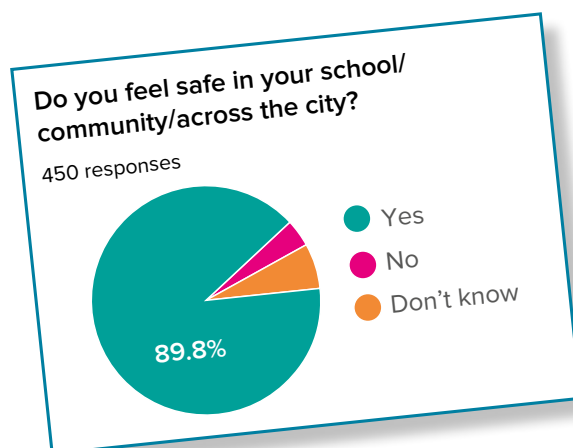
Almost all children feel safe in their schools and communities although a few do not and report having no one to approach, this includes children who are looked after. There is a need to increase awareness of Corporate Parenting responsibilities and ensure that all partners positively discriminate in their favour of the care experienced child, this work is being driven through the LOIP. Where positive relationships do not exist children are more likely to feel unsafe. There is a need to continue to develop confidence in the use of relational approaches and develop participatory practices in our schools, social work services and across the wider partnership. The 'Participating' badge will help us to drive improvement.

The majority (82%) of young people engaged in the Your Police Survey shared that they feel safe in their local area, with only 8% stating that they don't feel safe and 9% saying they are not sure whether they feel safe or unsafe where they live.

The Children and young people shared some other important things that worry them, both in their local areas and in general which included Online bullying; Police engagement with young people; and violence.

Overall, the arising themes below illustrate children and young people's desire for more positive engagement with the police in their own environment (such as schools) which provides them with visibility and increases their trust.

The most popular measure specified was **visibility and presence** – Participants specified they wanted more police engagement in schools to break down barriers to engagement and increase trust. This included the way police talks to young people and the importance of seeing police officer at other settings and environments rather than seeing and experiencing police interactions when bad things happen.



In a recently conducted survey by Aberdeen City Council, 90% of children and young people indicated that they feel safe in their communities, although 4% do not. Further analysis of the data shows that the majority of those who feel unsafe in their communities live in parts of the city significant levels of deprivation and in areas close to the city-centre.

Children and young people noted a range of community planning partners who help them feel safe. These include family, school staff, Police Scotland and those working and living in the community. Aberdeen is perceived to be a safe city and the use of cameras was interestingly noted to help children feel safer.

When asked about any areas that make children feel unsafe, there were a few common themes emerging. These include:

- incidents of vandalism
- dog fouling
- alcohol/substance misuse
- internet safety
- bullying/cyber-bullying
- fast cars
- anti-social behaviour

Encouragingly, most of our children and young people feel safe in their schools, communities and city. Concerns around the things that made them feel unsafe were shared across the city and did not relate to specific geographical areas.

The most recurring area of concern related specifically to concerns about bullying/being bullied. Work is currently being undertaken to review anti-bullying guidance across our schools in line with the guidance from Respect Me which places children's rights and respect at the centre of promoting positive relationships. In line with national trends, increasing numbers of bullying incidents relate to digital technology and we continue to support children, young people and families to use social media safely with a recently published Cyber safety booklet supporting this area. Some further analysis may be required to determine if these concerns extend beyond schools.

Priorities/Actions:

Cooperation and Leadership

- There is greater collaboration and multi-agency cooperation between the Council, third sector and private sector on issues relating to children.
- Leaders within and beyond the Local Authority understand and value the importance of incorporating children's rights, needs and views in decision making
- Children and young people are championed by Elected Members through planning and decision making.

Participating

- CYPs views are taken into account in decision making processes and there is clarity about how their participation has made an impact.
- All CYP, including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally.

6. Family Environment and Alternative Care - to what extent do we support families and maintain the family unit if this is in the child's best interests? (Articles 5,10,11,18, 19, 20, 25, 21, 27 and 39)

Most children in Aberdeen have a good start in life and grow up healthy and cared for but there are some exceptions. Aberdeen City has a proportionately high teenage pregnancy rate. A relatively high number of births are impacted by mothers' drug use during pregnancy and this impacts on outcomes for the child.

The Universal Health Visiting Pathway supports families with children under 5. Health Visitors offer advice and guidance to parents on their child's health and development and monitors development. The Family Nurse Partnership delivers a package of care to young and vulnerable pregnant women and Mums up to the time their babies reach the age of two. This is a licensed and therefore carefully scrutinized programme of deliverables.

The numbers of care experienced children and young people in Aberdeen are in keeping with national averages, although the outcomes for those living at home are poor. Educational attainment for care experienced children and young people is poorer than their peers. There is a need to positively discriminate for those we have Corporate Parenting responsibilities for in order to both uphold their rights and improve long term outcomes, his work is progressing at pace through the LOIP. As a result of the economy in Aberdeen, some families are living far from other family members and there is a need to empower communities to support each other to support the vulnerable.

The Best Start Programme is a Scottish Government funded '5 year forward plan' delivered by a multi professional team through maternity and neonatal services. The programme responds to a review of maternity and neonatal services that took place across Scotland in 2015, requiring services to develop around the needs of women and families and ensuring a consistent approach nationally. The focus of the review was to create a refreshed model of care based on engagement with service users, staff and service providers. Various tools enable local and national scrutiny of the programme such as the enhanced use of 'telehealth' and 'telemedicine',

through the monitoring of quality improvement dashboards, and through a national data hub integrated with ISD.

The Best Start in Life Improvement group of the LOIP aims to ensure that 95% of all children under 5 reach all developmental milestones. The work of the group is being supported through the delivery of 1140 hours of Early Learning and Childcare from August 2021 which will help address the impact of poverty in the city by looking to encourage parents into employment or training. The expansion of Early Learning and Childcare will see the universal roll out of PEEP to all families who are keen to engage.

The city is well served by local and community-based health services. Some targeted services such as The Healthy Hoose exist in priority areas and offer invaluable support to families. The city benefits from the location of Aberdeen Royal Infirmary in the center of the city. The complex offers emergency and specialist services for children ensuring that children and young people are well served when they are hurt or fall very ill.

Almost all primary schools work hard to develop resilience in children and young people and targeted services such as school counselling have been available in some secondary schools for some time. A Scottish Government grant and the change in remit for school Nurses now ensures that mental health support is available in all city schools. Access to CAMHS (Child and adolescent mental health services) can be challenging due to vacancies in the service, only 37.7% of those referred were seen within the target 18-week period, compared to 77.5% in Scotland. Work detailed in the Education National Improvement Framework Plan and partnership LOIP will help to develop a more consistent approach across the city.



Preventative Services

A range of preventative services, such as the Priority Families team and Youth Justice Management Unit wrap around vulnerable families to help protect children and ensure they are safe. The Priority Families Team have had a major impact on the families supported. Care Inspectorate feedback shows this is already a strong service:

The work of the team in supporting these families has resulted in significant improvements in outcomes, with a 68% reduction in VPDs; 96% reduction in criminal charges contributing to an overall reduction of 70% in crime and antisocial behaviour linked to the families.

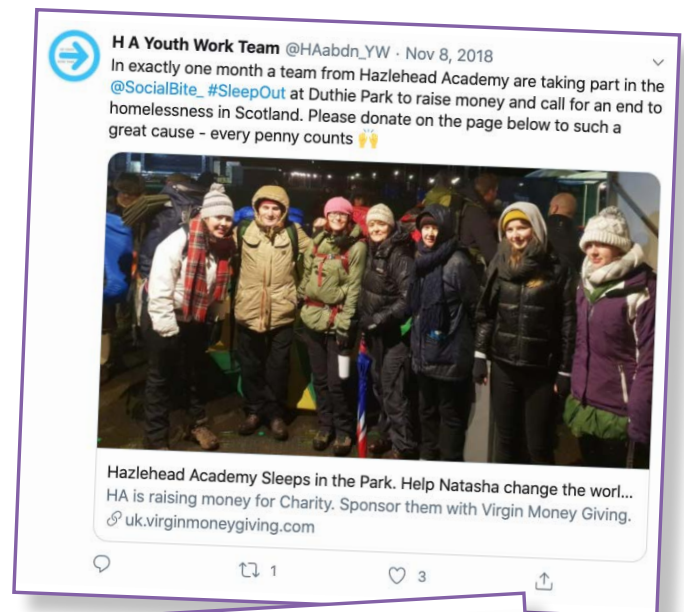
Parents being supported reported a 62% increase in their own parenting skills and a 58% improvement in their home environment. There are also impacts on school attendance and achievement – one notable example of joint working with education resulting in a young person with over 150 unauthorised absences from school being able to access alternative education. This resulted in employment and achievement of National 4 in English. The overall impact of this programme of work on children, young people and adults is testament to our commitment to improving the life chances of everyone in our city.

Over the last three years, an increasing number of Family Learning opportunities have been made available through schools and families report that they find these opportunities helpful. These opportunities are supported by the work of community learning. There is a need to develop greater consistency and alignment in this area and the Education Scotland thematic review of Family Learning will help support this work when published later this year.



Housing

Changes in approach to Housing, most notably a 75% reduction since 2017 in eviction proceedings being commenced for rent arrears, has significantly aided the extent to which we protect children's rights. As a landlord the Council understands the impact that insecure housing tenure, and the threats of losing your home, can have on children and young people and have actively changed our approach. Our Housing Policy already places a priority on families who are homeless being rehoused urgently, and we have moved purposefully to support households across the City to maintain their current tenancy. Our current redesign of services seeks to embed a more supportive approach to all tenants including children and young people. Council recently agreed to approve the provision of accommodation of all care experienced young people who enter further or higher education.



Effective Systems to Uphold and Promote Children's Rights when something goes wrong

A multi-agency policy on Missing Children has recently been agreed by the Chief Officer Group. Effective single agency procedures support local delivery of this policy. Performance in this area is highly effective. Almost all children identified as being missing from education are located within one day due to the strength of the partnership response.

Police Scotland have dedicated Return Home Welfare officers who ensure compliance in relation to recording of people who go missing and to monitor trends and prevent further instances of young people going missing. These officers link in directly with partners and particularly focus on vulnerable children (residential units), gathering intelligence and sharing concerns with partners to prevent vulnerable children coming to harm.

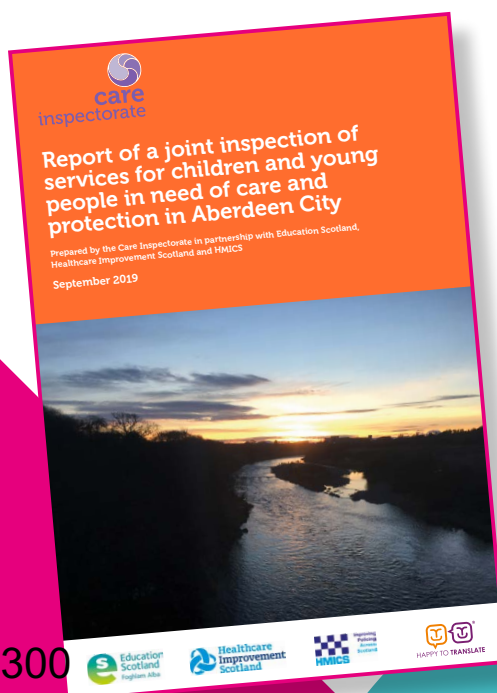
These officers also carry out awareness raising with various partners such as occupational therapists, care workers, nurses, SW, schools to really push the need for risk assessment re potential for going missing to be used in care plans and therefore preventative measures to be considered and support levels re this appropriate. As a result of the engagement and partnership approach, the city has seen a significant reduction in the number of children missing from residential care homes.

Effective systems have been established to support refugees. Aberdeen City Council employees work alongside third sector organisations to support families and data suggests that these supports are effective. Since 2017, over 100 families have been helped to settle in Aberdeen through the Syrian New Scots resettlement scheme. The majority of these families have been empowered to live independently in the City, accessing support initially

and then becoming independent. This support has included education for adults and children, ESOL support and the provision of housing. We continue to support a small number of families and are open to new refugees coming to the City through Home Office procedures. We have also supported a small number of families with no recourse to public funds following immigration decisions, all of these families have had children and we have worked across the Council to ensure their rights are upheld irrespective of their parents' immigration status. A Youth Worker post specifically set up to support the integration of young Syrians was created in August 2019. Refugees have participated in a range of sporting and cultural activities and as a result of this have developed a better understanding of the city they now call home.

Children aged 12 and over are now invited to take part in a case conference about them and their family and they are able to give their opinions around the concerns and plans going forward. The number of children attending these conferences is very low and their influence can be limited depending on the level of risk. Integrated Children and Family Services are currently working to identify a means of locating hearings in settings more familiar to children and young people in order to address this lack of engagements and subsequent influence.

Colleagues across Integrated Children and Family Services can now more readily share expertise and collaborate to support children and families due to closer alignment following the move to the new Council operating structure. The recent Joint Inspection evaluated approaches to supporting those in need of care and protection as good.

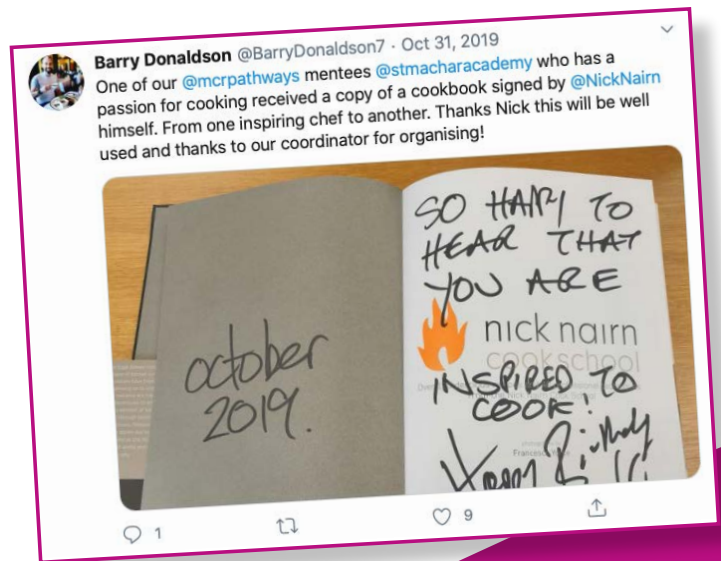


Learning from each other and from the data

Despite some gains over the last three years, children who are care experienced experience poorer health and educational outcomes than their peers. A range of supports including the use of MCR pathways are being used to support improvement in this area. The Council continues to find the recruitment of local foster carers challenging and this can result in a number of children being accommodated outwith the city. A Virtual School Head Teacher was appointed to work with schools and Children's Social Work to support children. It can be harder to oversee how effectively rights are upheld when children live some distance away. The service is working hard to shift the balance of care to ensure our children and young people thrive locally.

The Children's Rights Service began a functional review in January 2019. It has been underpinned by a clear set of objectives including ensuring alignment with the UNCRC. The Review has sought to articulate and be informed by what is most important for/to the children, young people and young adults it is there for. The methodology has included, for example, surveying, consultation and focus groups themed around participation, protection and provision. A multi-agency stakeholder event in July 2019 provided

an opportunity for partners, including those with care experience, to share views, experiences, expertise, ideas and good practice examples. A representative from the Office of the Children's Commissioner contributed to the event through presenting a national perspective of Children's Rights and workshops themes straddled knowledge and understanding of children's rights, communication and provision.



The Review findings and associated recommendations are wide-ranging. These include expanding the care experienced remit to include children and young people who are or have been involved in child protection processes which may or have led to Child Protection Registration. This aligns to findings within our 2019 Joint Inspection of services for children and young people in need of care and protection that independent advocacy could be of benefit for those children and families.

Recommendations will also be taken forward in relation to single and multi-agency workforce training and development activity related to children's rights and participation.

Review work has identified specific 'rights related' transition points in the life of a child, which the Service will better take effect to:

- early intervention;
- CPR registration/removal;
- becoming looked after;
- being looked after at distance;
- frequent changes in living arrangements;
- living arrangements which restrict or remove liberty;
- returning to live in Aberdeen;
- care/pathway plan supports being transferred from children to adult's services; and
- 'discharge' before or at the point of reaching the age of 26 years.

A proposed Service name change - based on feedback from survey, events and ACE - to better reflect the circumstances, needs and rights of those it should be accessible to is planned. The Service will also, through its implementation plan, continue to engage with children, young people, young adults and stakeholders to progress other recommendations in relation to communication, data collection, digitalisation/use of technology, participation, learning and development and safeguarding practice.

Great efforts have been undertaken to ensure that there is greater collaboration and multi-agency cooperation between the Council, third sector and private sector on issues relating to children and young people. However, it is vital that we continue to build on this to ensure that all children and young people living in Aberdeen have the best start to life.

Priorities/Action Plan:

Cooperation and Leadership

- There is greater collaboration and multi-agency cooperation between the Council, third sector and private sector on issues relating to children.
- Leaders within and beyond the Local Authority understand and value the importance of incorporating children's rights, needs and views in decision making
- Children and young people are championed by Elected Members through planning and decision making.

Participating

- CYPs views are taken into account in decision making processes and there is clarity about how their participation has made an impact.
- All CYP, including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally.



7. Basic Health and Welfare - to what extent do we promote health and welfare and consider the need of children who are disabled?

(Articles 6,18,23,24,26 and 27, CRPD 24)

Children and young people adversely affected by poverty do, at times, feel unsafe in local green space, particularly when children can see drug use takes place there. Work to progress the partnership response to drug misuse features heavily in the LOIP in order to address an emerging trend of young people being exploited to sell drugs on behalf of dealers. There is a need to the focus on Place and look at how we work together to improve feelings of security.

Aberdeen has some of the lowest crime figures in the country. It also has good cleaning services and some lovely green spaces and parks available.

The cost of living in Aberdeen is high. Although house prices have taken a slight dip following the downturn of the Oil and Gas industry they remain high compared to other areas of Scotland. To address this, the Council has committed to building 2000 additional council houses.

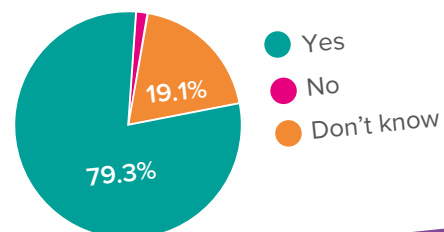
Significant work is ongoing within the partnership to promote a culture of inclusivity. Any reports of hate crime are investigated as a priority and Police work with a number of third sector agencies to support those who are victim to this type of crime. Cultural issues and disability are specific areas of focus within the Multi-Agency Child Protection Program.

Reducing Child Poverty is a Scottish Government and local priority. A small amount of funding has recently been allocated by Government to support the implementation of Income Maximisation activities, monitored by the requirement for NHS Boards and local Authorities to develop and publish joint Child Poverty Action Plans. An Equality Impact Assessment

has been completed by the local Child Poverty group (NHS) and, in Grampian, this funding will be used to ensure that all families with babies and young children receive the benefits that they are entitled to, and this will be implemented within an agreed Financial Inclusion Pathway. We will also commission a piece of research to ensure that we capture lived experience of families, and of professionals in facilitating the pathway.

Poverty impacts on the ability of families to access places to play, rest and enjoy themselves. Pupil Equity Funding is being used to address this where possible but barriers still exist. Schools are increasingly tracking pupil participation in a range of activities outwith school.

Is your right to think and believe what you want and practice your religion respected and promoted? (450 responses)

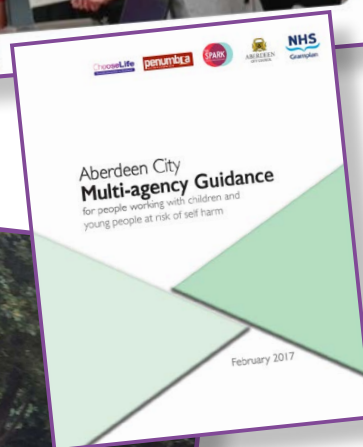


Promoting Health and Wellbeing in Schools

All children have continued to have access to a health and wellbeing curriculum over the last three years although data suggests that Personal and Social Education (PSE) programmes should be reviewed to ensure they accurately reflect the challenges our children face today. Schools are increasingly using locality data, and information gleaned via their partnership forum, to support the development of their curriculum to ensure it best meets the needs of children and young people in order to support and promote positive wellbeing and mental health wellbeing.

Increasingly innovative approaches are being used to support the promotion of resilience across a Locality area and it is important that this best practice is built upon. Programmes such as Bounce Back and Seasons for Growth are impacting positively on the mental health and wellbeing of pupils and this is enabling targeted services, such as school counselling, to be more effectively targeted. A Scottish Government grant and the change in remit for school Nurses will ensure that mental health support is available in all city schools.

LIAM (Let's Introduce Anxiety Management) and ELSA (Emotional Literacy Support Assistant) and emotion coaching is ongoing across the education service. These programmes will further-strengthen our approaches to mental and emotional health education/support. Work detailed in the Education National Improvement Framework Plan and LOIP will help to develop a more consistent approach across the City and includes the further promotion of outdoor learning to support positive wellbeing.



"I do like going to the park but there can be teenagers who like to vandalism the park with inappropriate pictures and bad words. When I see those pictures it makes me feel upset because a park is supposed to be a happy place but when it is being vandalised, all the happiness is washed away."

Promoting Health and Wellbeing across the City

A continued Programme of Play Area Refurbishment throughout the City is providing attractive and inclusive play areas for children.

From April 2017 to March 2020 the programme has seen refurbishment works carried out at 49 individual play areas. This includes the total renewal of all equipment in most areas and in others the introduction of replacement or additional equipment to improve inclusive access. This programme helps us deliver on our agreed Play Policy.

The Food and Fun Project was designed to alleviate holiday hunger which has been identified by Aberdeen City Council as an issue for a number of families across the city. The project is led by Aberdeen City Council Community Learning department in partnership with Sport Aberdeen, Community Food Initiatives North East (CFINE), Aberdeen Football Club Community Trust (AFCCT) is delivered across 3 localities in the city: Northfield, Torry and Tillydrone.

The school holidays are often a struggle for some families, having the added cost of feeding children at both lunchtimes and evening meals while their children are not in school. Food and Fun is about ensuring that the children enjoy a variety of activities alongside access to nutritious food during the holidays.

Sport Aberdeen oversee delivery of the sports activities, Aberdeen Football Club Community Trust coordinate art and craft activities and CFINE ensure tasty food is on offer each day.

A locality project in the south of the city is underway with the aim to increase the number of free school meals taken by those pupils registered for free school meals at Lochside Academy, Tullos Primary and Walker Road Primary by 10% at each school by April 2020. Various methods were used to tackle this including cookery classes with parents and children at Tullos and Walker Road Primary schools with positive feedback and a cookery booklet based on school meals has been developed to be shared with schools, families and the wider community.

Aberdeen City Libraries has developed Healthy Reading collections with input from NHS Grampian professionals and local health care organisations. The collections consist of self-help, biographical and fiction titles in a variety of formats including comics, e-books and e-audiobooks to support individuals, their friends and family and those with an interest in the subjects. All Secondary school LRCs host "Shelf Help" sections to support young people.

The Curriculum Resources and Information Service (CRIS) provides a specialist curricular resources and information service to staff involved in meeting the educational and social developmental needs of children and young people. CRIS members can borrow from a wide range of resources including artefacts, learning packs, wallcharts, educational games, reading and audio collections.

A review was undertaken of the Council's maternity guidance to include details on arrangements and facilities for breast feeding and expressing milk as well as rest breaks and rest areas for pregnant staff.

Significant improvements have been made in addressing the carbon footprint of the city with a fleet of hydrogen buses and electric vehicles now in place.



Supporting and Upholding the rights of children with Additional Support Needs

Single and multi-agency processes are in place to support best practice in meeting the needs of children and young people with additional support needs. The Local Authority and wider partnership has a number of specialist services for children and young people. Outcome data is being closely tracked and monitored inform how resource should be shaped to best meet needs across the city.

Orchard Brae School houses education and specialist children's social work support for families of children with complex additional support needs and services have collaborated to extend the range of supports available to families out with the school day and over holiday periods. These supports are available for children and families with complex additional support needs who do not attend Orchard Brae School.

Parents and staff highlight that they sometimes find current arrangements unclear and a Programme Manager has been seconded to help further improve processes. Consultation with both parents, staff and children and young people will be ongoing so we can clearly identify existing strengths and good practice, share this, and consider where to target improvement activity. In addition, data analysis is supporting the realignment of resources and our direction of travel in terms of our staff professional learning offer, particularly around trauma-skilled practice. Emerging themes include streamlined approaches and consistency in the use of plans (such as Child's Plans) to meet the needs of learners. Ongoing collaboration with Microsoft will support this. Work is underway to increase the accessibility of information to families and staff, particularly around process and services to meet learners' needs.

"Aberdeen City Council provides excellent support in school (school for the deaf) and inclusion with mainstream, provides community groups to join and make new friends and learn new skills."



Promoting Rights by Positively Discriminating

Over the last three years, almost all children have reported that they feel safe in their schools and communities. A few report having no one to approach and this includes children who are looked after. There is a need to increase awareness of Corporate Parenting responsibilities and ensure that all partners positively discriminate in favour of the care experienced child and this work is being driven through the LOIP. All newly qualified teachers now have an early input into their responsibilities as Corporate Parents.

Encouragingly, the results of a recent children's rights and wellbeing survey conducted in the city informs us that the majority of children and young people living in Aberdeen report feeling safe in their schools, communities and city. It also suggests that most of them feel able to think and practice their own beliefs and religions without facing discrimination or prejudice. Furthermore, it highlighted that the majority of our children and young people feel that they are able to access a good quality education and access additional supports where required.

We are fortunate to have a number of green spaces and inclusive play areas across the city and efforts are undertaken to promote and support healthy and active lifestyles. However, poverty is a factor which negatively affects the lives of a number of the city's children and young people and their ability to live as active and healthy lives as some in more affluent parts of the city.



Priorities/Action Plan:

Communication

- All children, including those with ASN and those with communication needs (including EAL) will be able to access council information.

Child Friendly Services

- All services, including health, justice, social services and others are child friendly.
- CFC status is regularly communicated to the community including children and young people.

Participating

- All CYP, including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally.

Place

- Urban planning services apply a CRBA to design, development and provision.
- CYP are actively influencing or participating in the design of public spaces.



8. Education, Leisure and culture - To what extent do we provide education services which are non-discriminatory? (Articles 28, 29 and 31)

Almost all schools in Aberdeen offer high-quality and inclusive education and skills development. Staffing shortages of late have contributed to mixed performance across our schools and this is being addressed by the Local Authority and through the LOIP. LOIP outcomes 5 and 6 specifically outline the work being undertaken to strengthen the curricular offering and how to empower our Care Experienced children and young people.

There are identified discrepancies across locality areas however, work is ongoing to identify and tackle areas of weakness through revised education service structures, improved quality improvement approaches and the introduction of more robust tracking and monitoring arrangements.

All children in Aberdeen City attend school unless they have registered as home schooling. Clear and recently reviewed school non-attendance procedures are in place and are complemented by a policy on Children Missing from Education. Attendance levels are currently in line with national averages. Almost all children identified as being missing from education are located within 1 day due the strength of the partnership response.

Schools all work to ensure gender equality and are gaining confidence in supporting children who are transgender. Although many young people cite excellent support from schools, a few note areas for improvement. A group of LGBT young people are working with a Quality Improvement Manager to develop and delivery training for school based staff in order to improve consistency and increase levels of confidence.

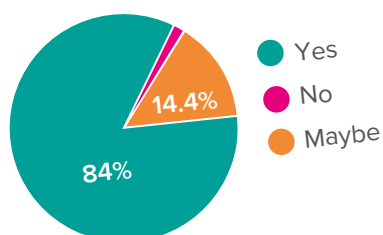
Children and young people have access to a plentiful supply of books in school libraries, in addition Aberdeen enjoys a high proportion of public libraries which offer a range of experiences to support children and families.

The partnership benefits from close links with Skills Development Scotland and NESCoL and is working in partnership to improve the quality of the senior phase offering.

Aberdeen City Council has continued to invest in school buildings and has opened 4 new modern facilities over the reporting period including a new provision for children with complex needs.



Do you feel that you are supported to thrive and develop to your full potential?
450 responses



A Right to Education

All children across Aberdeen City have access to a free education in a local school where the curriculum is developed around the unique circumstances of the school community. Attendance levels are good across the city although there is variation across schools and a revised attendance procedure has been developed to address this. The impact of this change will be monitored over the coming months.

Staffing shortages impact on the breadth of curricular offering and work is progressing to address this issue by exploring more integrated approaches. It is thought that a more integrated approach will help extend the range of learning pathways available to our young people.

Many schools are currently working to develop relational practices and some excellent practice is emerging which can support others. Local Authority policy guidance supports positive relationships and reflects the UNCRC. Exclusion rates higher than we would like and officers are currently reviewing the data to determine next steps in this area.

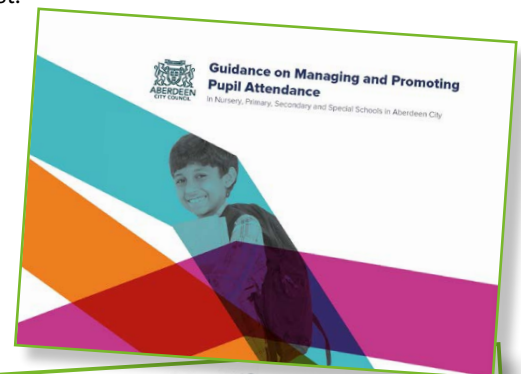
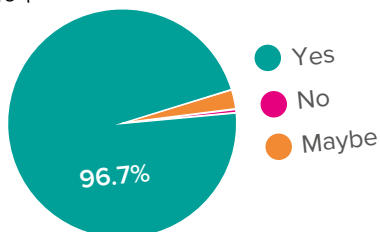
Schools continue to work to improve attainment and close the equity gap across our schools. This work is being coordinated through the National Improvement Framework Plan and through the LOIP. LOIP Outcomes 5 and 6 specifically outline the work being undertaken to strengthen the curricular offering and how to empower our Care Experienced children and young people. Work is ongoing to identify and tackle areas of weakness through revised education service structures, improved quality improvement approaches, the introduction of more robust tracking and monitoring arrangements and an agreed Aberdeen City Learning and Teaching standard.

The Employability Team, in the Council's City Growth service, works to ensure that employability support is provided to people of working age, as well as to school pupils approaching their leaving date, at all stages of the employability pipeline.

The team works closely with the council's education service and with partner organisation Skills Development Scotland to ensure that appropriate support to ensure a smooth transition from school through the provision of Pathway Planning meetings with secondary schools. Young people who are socially isolated receive the necessary support to build their confidence and help them to engage, at their pace, with other people, by providing a range of activities which are of interest to them and which are engaging and beneficial, with a view to supporting them to have the confidence to join group activities/ learning environments.

Work experience placements are available for young people, prioritising these placements for those young people most in need of them although the team endeavour to ensure that all young people requesting a placement get one, and that the placement is of the type they request.

Do you feel that you are able to access your right to an education?
450 responses



For care experienced young people we work closely with the virtual head teacher and with social work colleagues to ensure there is a breadth of support available to enable young people to reach and sustain positive destinations.

The Employability Team annually delivers a Moving On youth recruitment event, which is aimed specifically at young people. This event brings together employers keen to recruit young job seekers, training providers, and educational establishments. The views of attendees are gathered at each event and used to inform the planning for future years events. The event includes a quiet session specifically for those young people with additional support needs which has been positively evaluated.

In the work we carry out with adults who have caring responsibilities for children, we signpost them to financial support where required, to ensure they are getting the benefits and support they and their children are entitled to.

The library service continues to support families to understand the UNCRC through a range of parenting support initiatives as well as signposting and access to appropriate partners. The service has considerable reach through the Bookbug programme which is delivered in partnership with health and education. These sessions effectively support the development of language and literacy skills and of secure attachment and provide a network of peer support for families. The library service welcomed **24,318** children and young people over 18/19, issued **235,140** junior items and helped children and young people access **6,741** hours of PC time.

Consultation and research with audiences during the early phases of the planning for Aberdeen Art Gallery redevelopment highlighted a gap in Early Years provision. A regular programme of Early Years activity was launched in January 2020 including a monthly toddler group at the Art Gallery, music stop and play tours for 2-5 year olds, songs and stories sessions linked to Gallery displays for 0-5s, as well as a regular session of Early Years performances and dance activity in the Cowdray Hall. Combined these programmes offer our youngest visitors increased opportunities to participate and engage with the city's collections.

In August and September 2019 Formal Learning Officers met with senior phase students in four different secondary schools to hear what they would like Aberdeen Art Gallery to offer young people of their age group. This informed what we offer learners in the 15-18 age group in our public program and will lead to the creation of a skills café to run at Aberdeen Art Gallery in the near future.

Art Chat is a series of short soundbites on selected artworks on display in Aberdeen Art Gallery. Primary aged learners from the Northfield area provide their unique perspective for the public to listen to while exploring the displays.



Aberdeen Art Gallery's first ever family ceilidh was held in January 2020 and involved children under eight years old alongside their parents and grandparents and was a fully sold out event. In response to the overwhelming support and positivity of the attendees, we are programming future family ceilidh events to occur throughout the year.

The first exhibition in our new gallery showcased work by local schools, colleges, arts organisations and artists presented work by school pupils inspired by objects borrowed from the collection during the Art Gallery redevelopment. This innovative cross-curricular project encouraged young minds to explore links between art and science through real artworks and artefacts which were displayed in schools, and brought to life through sessions with artists, curators and University of Aberdeen scientists.

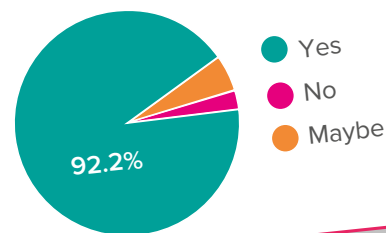
Promoting Children's Rights through our Culture Strategy

Children and young people helped support the development of the 10 year culture strategy and plan for the city. Consultation included workshops with individual schools and through Aberdeen Pupil Voice. The children directly influenced the 'Releasing Our Creativity' strand of the Plan.

A Youth Arts Group has been established as part of the Culture Aberdeen actions for Releasing Our Creativity. The group are mapping youth opportunities within culture as well as consultation to inform a Youth Arts Action plan, establishing a reference panel which will include a cross section of young people, including young people from protected characteristic backgrounds.



Every child has the right to relax, play and take part in a range of cultural and artistic activities. Do you feel that you have these opportunities? (450 responses)



Year of Young People Creative Funding Programme 2018-19

A £100,000 grant was made available to support youth-led/codesigned cultural activity, with a focus on events and projects which increased the voice of young people. Decisions about awards were decided by an independent panel which included Aberdeen City youth representatives (Youth Ambassadors & Youth Council). The same representatives were engaged in the design of both the funding criteria and application design process.

The Culture Team facilitated a range of events to inform a new collective youth arts strategy for the North East in order to better understand how young people wanted to engage in culture, to understand any barriers to engagement and find out how young people wanted to be involved in cultural decision making/ youth arts provision.

Aberdeen provides good quality education to all the city's children and young people with specialist services dedicated to ensuring that those with complex additional support needs are equally supported. A range of leisure, cultural and artistic opportunities exist across the city and efforts have been undertaken to ensure that children and young people have been able to directly influence and shape these. However, recently gathered data suggests that we may need to consider providing a greater number of events for families across the city and consider the number of clubs/activities/ events that have accompanying costs to ensure greater equity across the city.



Priorities/Action Plan:

Cooperation and Leadership

- Leaders within and beyond the Local Authority understand and value the importance of incorporating children's rights, needs and views in decision making.
- Children and young people are championed by Elected Members through planning and decision making.
- Leaders within and beyond the LA are skilled in the use of tools such as a Child Rights Impact Assessment.
- There is greater collaboration and multi-agency cooperation between the Council, third sector and private sector on issues relating to children.

Communication

- All children, including those with ASN and those with communication needs (including EAL) will be able to access vital information.

Child Friendly Services

- All services, including health, justice, social services and others are child friendly.

Participating

- All CYP, including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally.



9. Special Protection Measures - To what extent do we protect those in need of protection? (Articles 22,38,39, 37 (a-d), 40, 32,33,34,35, 36 and 30)

As part of the Care Inspectorate's joint inspection of services for children and young people in need of care and protection they met with or heard directly from over 100 children and young people. The findings of the inspection highlighted significant strengths, across Aberdeen City's multi-agency partnership services and collaborative working along with some areas where improvement was required.

Aberdeen City's Child Protection Committee oversees the strategic planning and improvement of child protection services. There is a comprehensive improvement programme that was refreshed in 2019 that focuses on key priorities. This includes protecting children from neglect, parental drug and alcohol use and emotional neglect. Significant workforce development has seen an increase in reporting of neglect across the City. This is strongly suggestive of the earlier identification and responsiveness of staff to supporting vulnerable children and young people who might be experiencing neglect.

Other key aspects of Child Protection Improvement programme are Child Sexual Exploitation (CSE)/ Child Trafficking. The CSE toolkit developed for professionals has been extremely positively received and has raised the awareness of CSE. Alert to the fact that significant grooming behaviours occur on-line the CPC has strongly endorsed the development of a learning programme for P6/7 children and their parents to enhance their awareness of on-line child protection issues. The development of this was led and informed from children in one of our primary schools. We are now exploring how this can be scaled up across all schools. This aligns to the responsibility of the CPC to raise public awareness.

Aberdeen City, like most parts of Scotland, has experienced Child Trafficking. Although small in numbers, it is important that agencies and staff are alert to young people who are trafficked into the City and the importance of considering their needs within a care and protection context. In responding to their care, protection and cultural needs we are drawing on the knowledge and experience of other trafficked children into other cities across Scotland.



For all children going through a 'court' process it is important that they are appropriately supported and have the necessary legal representation. All children known to Aberdeen City services appearing in court are supported to engage appropriate legal support.

Feedback from young people in our care homes reflects very well on the care and support provided to assist them make sense of their earlier life experiences. By adopting and embedding a relational approach, independent inspections of our Children's Homes have evaluated our children's homes as "very good".

Children are cared for with respect and dignity and staff do not use physical restraint as a means of managing challenging behaviours. We welcome the reinforcement of this approach as highlighted within the Independent Care Review report published in February 2020.

Aberdeen City has had a "no smacking" policy across all care settings and we welcome the change in legislation that removing the defense of "justifiable assault" to prohibit smacking as a means of disciplining children and young people.

We are committed to ensuring that all children in the city can live their lives with dignity and free from violence (or threat/fear of violence). Staff training has ensured that there is quick identification and reporting of signs of neglect and/or abuse and close multi-agency working ensures that we respond swiftly to concerns. Our judicial/hearing processes take account of the age of those who are required to participate in such processes and supports are in place to ensure that they can access appropriate support throughout.

Priorities/Action Plan:

Cooperation and Leadership

- Leaders within and beyond the Local Authority understand and value the importance of incorporating children's rights, needs and views in decision making.
- There is greater collaboration and multi-agency cooperation between the Council, third sector and private sector on issues relating to children.

Communication

- All children, including those with ASN and those with communication needs (including EAL) will be able to access vital information.

Child Friendly Services

- All services, including health, justice, social services and others are child friendly.
- All professionals demonstrate their capacity to actively listen to and communicate with CYP of different ages, maturity and capacities and prioritise the time and space to do so.
- All CYP participate in taking decisions affecting their life, health and wellbeing.

Participating

- All CYP, including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally.

Culture

- The vision of childhood in the CRC is understood and promoted including respect for children's evolving capacities and best interests, objectives of education and access to play and leisure.

10. Conclusion

Through comprehensive self-evaluation across the Community Planning Partnership and through collaboration and consultation with a broad range of children and young people, it is clear that there are a number of successful strategies, programmes, approaches and projects which support and safeguard the children and young people in Aberdeen. However, it has also highlighted some areas where greater focus is required and the partnership is committed to taking action to address these issues.

Through careful consideration we, as a Community Planning Partnership, have decided to make the following badges our primary focus:

- Participating
- Place
- Culture
- Communication
- Co-operation and leadership
- Child Friendly Services.



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Thematic badges (optional): These badges have been designed to help local authorities and their partners address context-specific issues and priorities. Choosing the three you’d like to focus on should be a participatory process that meaningfully involves children and young people throughout.

HEALTHY

Children and young people:

- have good physical, mental and emotional health
- are supported if they have any additional needs
- know how to stay healthy

PLACE

Children and young people

- can move freely in the city and their neighbourhood
- feel welcome in public spaces, such as parks, shops and on the high street
- feel connected to their neighbourhood and city

PARTICIPATING

Children and young people

- can share their views and influence decisions that affect them
- can come together to discuss issues that matter to them
- can communicate their concerns and wishes to local leaders and other adults

INNOVATION

- The city council finds new, different and creative ways to make sure all children in the city enjoy their rights.

EQUAL & INCLUDED

All children and young people, regardless of their background, culture, ability or anything else

- feel welcome in the city
- have the same opportunities to grow, learn, explore and have fun
- are protected from discrimination

EDUCATION & LEARNING

Children and young people

- are able to learn about the world around them in a safe, welcoming and respectful place

(This includes children and young people who aren’t able to attend school).

FLOURISHING

Children and young people

- can explore and spend time in parks, woodland and other natural places
- are free to develop their interests, hobbies and talents
- can spend time with their friends

FAMILY & BELONGING

Families of all shapes and sizes

- are supported to be together
- can get help if they are struggling
- can enjoy activities and have fun around the city

SAFE & SECURE

Children and young people

- feel safe in their homes, neighbourhood and across the city
- feel able to trust the police, teachers and other adults
- can share ideas about improving safety in the city and can speak out if they feel unsafe or worried

CHILD-FRIENDLY SERVICES

Across the city

- Libraries, sports centres, parks, health clinics and other services respect, welcome and support children and young people
- Decisions about how to make services better at the design, commissioning and delivery stage are made with children and young people

Structural badge (optional): This is a cross-cutting badge that involves changes at the policy and commissioning level. It can be chosen as part of the three optional badges.

CULTURE

Across the city

- people value and respect children and young people
- people know about and respect children’s rights

CO-OPERATION & LEADERSHIP

Across the city

- people work together to make the city better for children and young people
- decisions are made involving children and young people

COMMUNICATION

Across the city

- information about children’s rights is shared with children, young people and adults in different ways
- people know when important decisions affecting children, young people and families are being made

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Community Planning Aberdeen

Progress Report	Community Planning Budget 2019/20 – Q1 Budget Monitoring Report
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Michelle Cochlan, Community Planning Manager
Date of Report	22 July 2019
Governance Group	CPA Management Group – 12 August 2019

Purpose of the Report

The purpose of this report is to provide an update on the 2020/21 Community Planning Budget's financial performance for the period 1 April 2020 to 30 June 20.

Summary of Key Information

1 BACKGROUND

- 1.1 The community planning budget agreed for 2020/21 on 1 July 2020 was £1,752,343. This included contributions from Aberdeen City Council, Police Scotland, NHS Grampian and NESTRANS.

	2020/21 Budget £
Aberdeen City Council	1,711,532
NHS Grampian	18,032
Police Scotland	5,000
NESTRANS	5,000
Sub Total	£1739,564
Civic Forum carried forward	£3,974
Police Scotland Local Partnership and Initiative Fund carried forward	£8,805
Total	1,752,343

2 COMMUNITY PLANNING BUDGET 2020/21

- 2.1 This budget monitoring report shows current and projected expenditure for 2020/21 as at the end of quarter 1.

	2020/21 Budget £	Year to date spend £	Full year forecast £	Variance £ (Difference between forecast and budget)
Fairer Aberdeen Fund	1,640,243	445,784	1,640,243	0
ACVO Third Sector Interface/ engagement: Community Planning	62,321	15,580	62,321	0
City Voice	37,000	37,000	37,000	0
Civic Forum	3,974	0	1,000	2,974
Police Scotland Local Partnership & Initiative Fund	8,805	0	8,805	0
Total	1,752,343	498,364	1,749,369	2,794

3 GRANT FUNDING 2020/21

- 3.1 As well as the agreed community planning budget, the Partnership receives income from a number of external funding sources. The funding secured to date is below:

	2019/20 Budget £	Year to date spend £	Full year forecast £	Variance £
Community Justice Transition Fund	62,500	15,625	62,500	0
Total	62,500	15,625	62,500	0

- 3.2 The Scottish Government has awarded Community Justice Transition funding of £62,500 for 2020/21, which is an additional £12,500 from previous years. It is proposed that this will fund the continuation of the Community Justice Officer post for another year, covering the full costs of the post.

Recommendations for Action

It is recommended that the CPA Management Group:

- i) Note Community Planning Aberdeen Budget's performance during quarter 1 of 2020/21.

Opportunities and Risks

Regular reporting on the current year's budget gives Community Planning Aberdeen the opportunity to determine whether value for money is being achieved and allows early identification of possible shortfalls.

Consultation

The following people were consulted in the preparation of this report:

Maggie Hepburn, CEO, ACVO
Jonathan Smith, Chair of Civic Forum
Aileen Duncan, Finance Development Officer, ACC
Susan Thom, Fairer Aberdeen Fund Co-ordinator, ACC

Background Papers

The following papers were used in the preparation of this report.

[Community Planning Budget 2020/21](#)

Contact details:

Michelle Cochlan
Community Planning Manager
Aberdeen City Council
Email: mcochlan@aberdeencity.gov.uk

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Community Planning Aberdeen

Progress Report	Community Justice Outcome Activity Annual Return for submission to Community Justice Scotland
Lead Officer	Derek McGowan, Chief Officer Early Intervention and Community Empowerment
Report Author	Val Vertigans, Community Justice Officer
Date of Report	17 July 2020
Governance Group	CPA Management Group – 12 August 2020

Purpose of the Report

The purpose of this report is to seek the endorsement of the CPA Management Group of the completed Community Justice Outcome Activity Annual Return for submission to Community Justice Scotland.

Summary of Key Information

1 BACKGROUND

- 1.1 The [Community Justice \(Scotland\) Act 2016](#) requires community justice statutory partners in each local area to report and publish annually on outcome activity. The LOIP Annual Report included information about the progression of improvement work in relation to Community Justice, and provided CPA's formal published report on outcome activity during the year.
- 1.2 In addition, Community Justice Scotland (CJS) is required to publish (and submit to Scottish Ministers) a national report setting out its assessment of performance across Scotland in relation to the achievement of the national outcomes. To this end, CJS provide a template for completion by local areas, which is required to be returned to them by 25th September 2020. The draft completed template is attached as an appendix to this report.
- 1.3 The CPA Community Justice Group have progressed improvement work during the course of the year, updates on which have been submitted to the Management Group, and the return/template captures relevant data and information about impact from this work. The majority of the focus is on activity which was undertaken during the first three quarters of the year, as project work was stalled during the final quarter due to a focus on the response to COVID. Contributions to the report have been sought from members of the CJ Group, including the community representatives, and from project leads (where they are not members of the CJ Group.)

2 NEXT STEPS

- 2.1 Subject to the endorsement of the draft return/template by the CPA Management Group, it will be submitted to Community Justice Scotland within the required timescale.

Recommendations for Action

It is recommended that the Management Group endorse the draft Community Justice Outcome Activity Annual Return for submission to Community Justice Scotland.

Opportunities and Risks

The submission of this return provides an opportunity to highlight at a national level (to CJS and to Scottish Ministers) improvement work which has been undertaken by partners in Aberdeen during the past year. Failure to demonstrate progress towards achieving improvement in outcomes carries a reputational risk for CPA.

Consultation

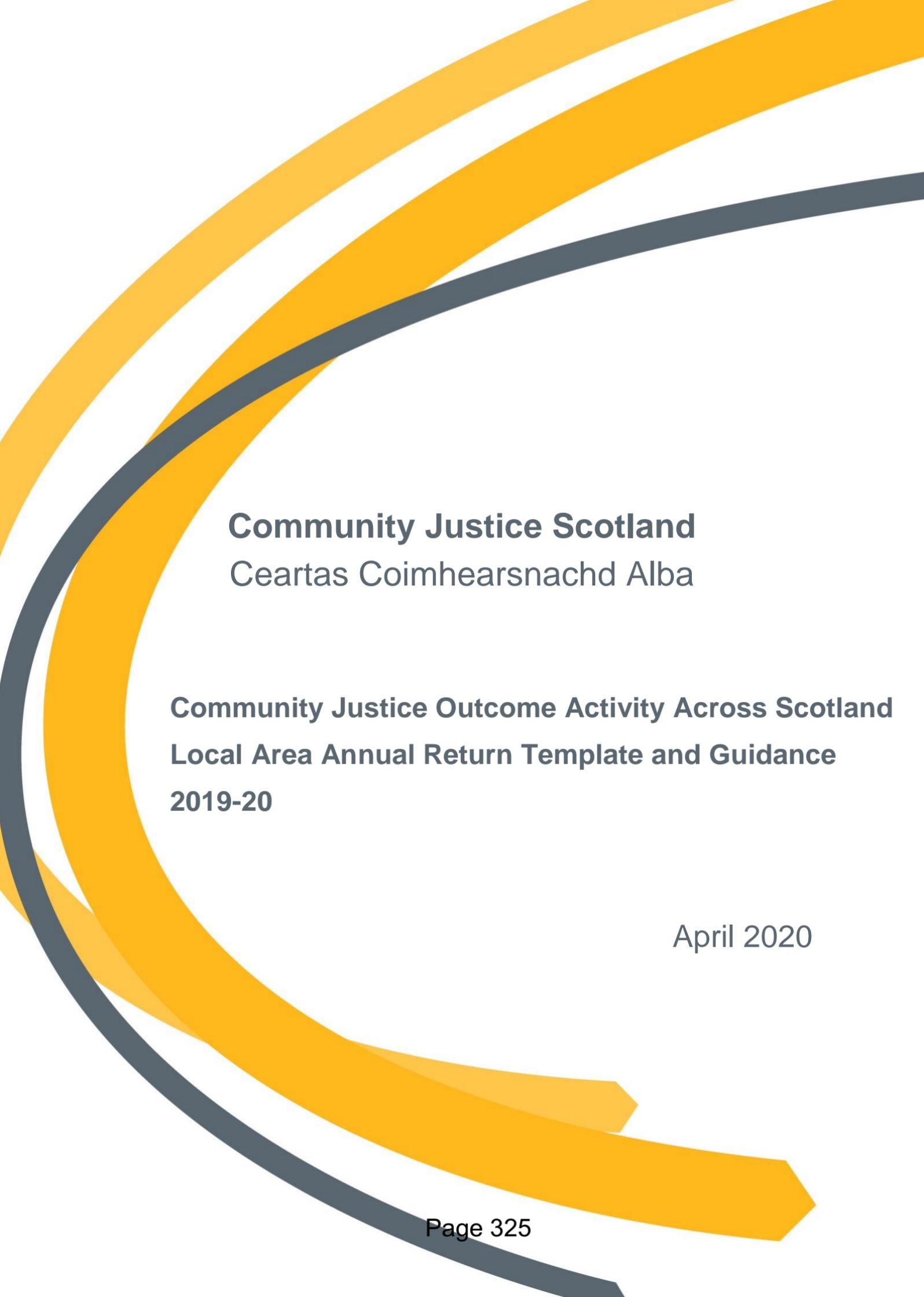
The following people were consulted in the preparation of this report:
- members of the CJ Group, including community representatives, and other CJ project leads.

Background Papers

N/A

Contact details:

Val Vertigans, Community Justice Officer
vavertigans@aberdeencity.gov.uk



Community Justice Scotland
Ceartas Coimhearsnachd Alba

**Community Justice Outcome Activity Across Scotland
Local Area Annual Return Template and Guidance
2019-20**

April 2020

1. Background

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcomes, Performance and Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

2. Statement of Assurance

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will only be specifically identified with their consent. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, please refer to the template completion guidance which was issued alongside this reporting template. The text (in blue) will outline what is expected in terms of reporting.

It would be helpful if responses in each of the “evidence and data” boxes within section 4 of the template (“performance reporting”) is held to a maximum of 300 words per indicator to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the third iteration of the template and guidance.



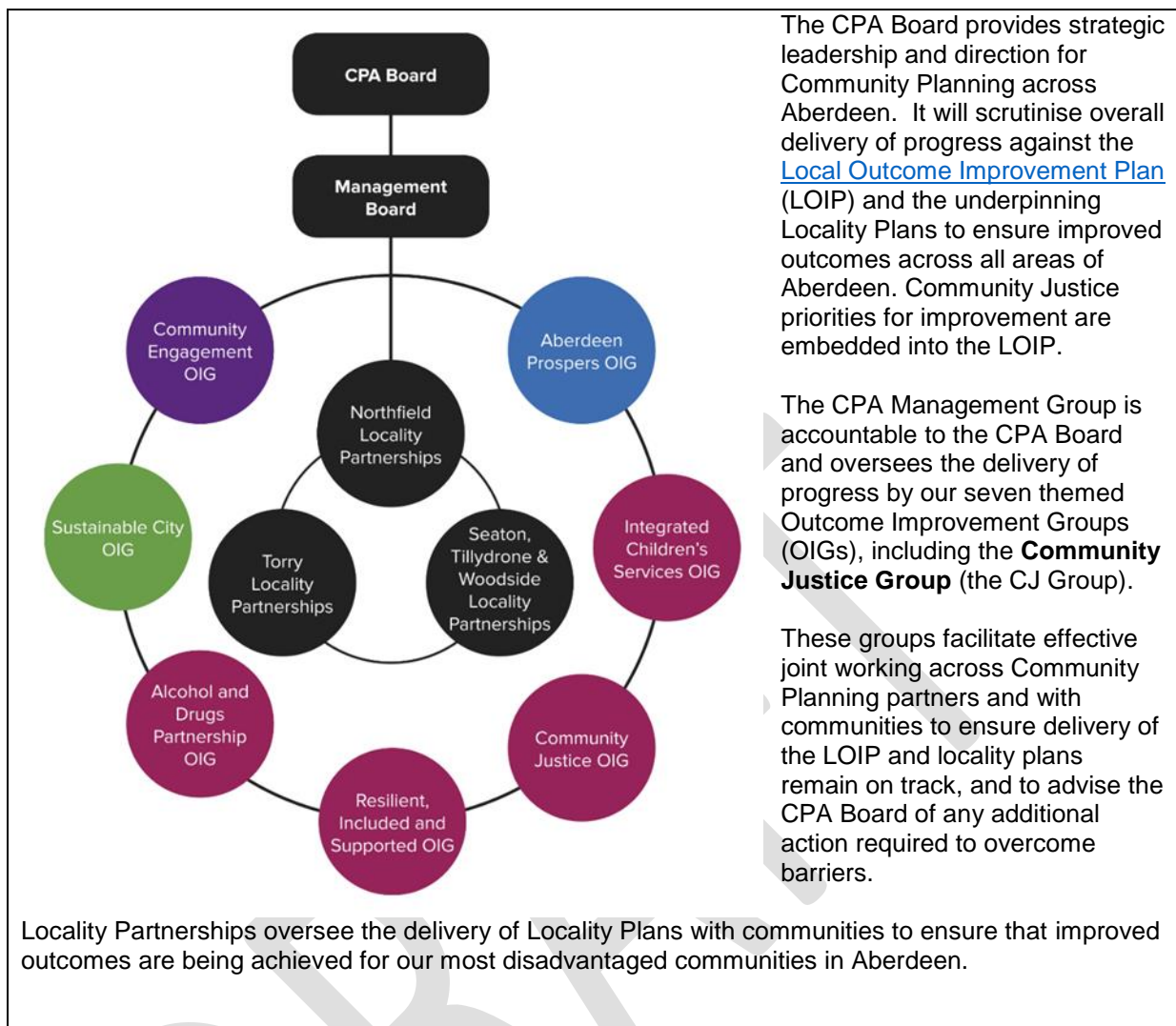
4. Template Completion

1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Aberdeen Community Justice Group
Community Justice Partnership Group Chair	Derek McGowan, Chief Officer, Early Intervention & Community Empowerment, Aberdeen City
Community Justice Partnership / Group Co-ordinator	Val Vertigans, Community Justice Officer
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	26 th February 2019

2. Template Sign-off	
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p>	
Signature of Community Justice Partnership / Group Chair :	Date :
.....

3. Governance Arrangements
<p>Please outline below your current governance structure for the community justice arrangements in your area :</p> <p><u>Community Planning Aberdeen (CPA) Accountability Structure</u></p>





4. Performance Reporting – National Outcomes

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Activities carried out to engage with 'communities' as well as other relevant constituencies	<p><u>Community Engagement Questionnaire</u> A Questionnaire was developed and published in February 2019, led by Community Representatives, as the first stage of wider engagement. This sought feedback from 'communities' about:</p> <ul style="list-style-type: none"> i) whether people have heard of CJ; ii) what CJ topics they would like to know more about; iii) how best to raise awareness of CJ; iv) how people would like to give their views about CJ. <p>95 questionnaires were completed during the consultation period which closed on 4th February 2020. The questions were also included in a wider Citizen's Panel Survey in Spring 2019. The results of the surveys (See Appendix) are informing the next stage of engagement.</p> <p><u>Employment: Engagement with employers</u> On Monday 24th June, partners involved in our My Way To Employment project attended a Federation of Small Businesses (FSB) networking event at the City's Central Library aimed at raising awareness and building links with this group of employers.</p> <p><u>CJ Bulletin</u> In the interests of increasing efficiency, sharing resources, reducing duplication and spreading the word to a wider audience, in June 2019 the existing quarterly CJ bulletin was combined with an existing Equalities bulletin to become a diverse bulletin covering these closely related areas. Positive and constructive feedback has</p>	<p><u>Community Engagement Questionnaire</u></p> <p>A blended approach is to be considered/tested, and data and case studies used in engagement, (which will be led by community representatives) to enable two-way information flow/discussion. This work has been halted due to COVID-19.</p> <p><u>Employment: Engagement with employers</u> The project followed up with business leads who attended the event, to pursue specific opportunities, and information about how to get involved with providing opportunities for people involved in the Justice System in Aberdeen was circulated to members by the FSB.</p> <p><u>CJ Bulletin</u> Feedback was sought about the revised format of bulletin. This was almost entirely positive, and examples included:</p> <ul style="list-style-type: none"> - A very thorough document, covers a wide number of areas. - Fantastic, relevant, interesting articles all useful for my work. <p>Combining the equalities and community justice aspects is really</p>

	<p>been received about the 'new' bulletin, The Equalities and Community Justice bulletin is disseminated widely across partners and community members, to over 3,000 individual people, and is then forwarded on by some of these to further networks/ groups.</p> <p>In addition, a CJ page is maintained on the Community Planning Aberdeen website</p>	<p><i>good and works well. Excellent newsletter and big help in advancing equalities and justice.</i></p> <ul style="list-style-type: none"> <i>- I thought that there was a good balance of pictures and text, the articles were easy to read and of general relevance. The mix of issues covered was also good and overall it was very accessible.</i> <i>- From a Community Justice perspective it worked.</i> <i>- Informative, colourful, interesting to see community justice issues included too.</i>
Consultation with communities as part of community justice planning and service provision	<p>Two members of Community Planning Aberdeen's Civic Forum are members of the CJ Group, enabling an ongoing two-way link with the Civic Forum, Community Council Forum and wider community in relation to progression of the CJ agenda in Aberdeen. These members seek feedback from community representatives in relation to issues being considered by the CJ Group, and feed this into the Group.</p> <p>ACVO (Third Sector Interface (TSI)) takes an active role in representing the Third Sector on the CJ Group. In addition, the Third Sector Community Justice Forum, which is facilitated by ACVO, continues to meet on a quarterly basis and feeds in to the agenda via the ACVO reps on the CJ Group.</p> <p>Information about consultation with communities regarding Community Payback Order Unpaid Work is provided in the Annual Report on this which is submitted separately by JSWS.</p>	<p>All feedback is taken into account.</p>
Participation in community justice, such as co-production and joint delivery	<p>A key element of the Quality Improvement approach being used to take forward improvement work relating to CJ (and wider) LOIP priorities involves engaging with those affected by the work to inform how this work is taken forward. Examples of this include:</p> <p>ASB/Youth Early Intervention Project Questionnaires were used to engage with young people about their views about anti-social behaviour, via a third sector community organisation and via the Schools Based Police Officer at Northfield Academy. Questions on Antisocial Behaviour and young people were also included in the latest version of the Aberdeen 'City</p>	<p>ASB/Youth Early Intervention Project The results led to a proposed campaign with SHMU to encourage communities to listen more to young people. This is to be picked up again when possible.</p>



	<p>Voice'. These responses will also be used to inform service delivery.</p> <p><u>Voluntary Throughcare Project</u> A Focus Group was due to be held on 18th March at HMP Grampian aimed at seeking views of prisoners about what works, what doesn't and what else could be done to support people leaving prison. The findings to be used to inform this project. The session was not able to be held due to COVID, but will be rescheduled in due course.</p> <p><u>Employment: Engagement with individuals</u> In July 2019, the MWTE project undertook some research with individual clients of JSWS regarding what they would want from an intervention which could support them to move towards employment.</p>	<p><u>Employment: Engagement with individuals</u> This research helped to inform the support provided by the project.</p>
Level of community awareness of / satisfaction with work undertaken as part of a CPO	This is reported on separately as part of the CPO Annual Report.	
Evidence from questions to be used in local surveys / citizens' panels and so on	See Indicator 1 above regarding community engagement questionnaire.	
Perceptions of the local crime data	<i>Not focused on by CJ Group during the year</i>	
Other information relevant to National Outcome One		



NATIONAL OUTCOME TWO

Partners plan and deliver services in a more strategic and collaborative way

Indicator	Evidence and Data (max 300 words per indicator)																											
	Please describe the activity	Then describe the impact																										
Services are planned for and delivered in a strategic and collaborative way	<p>A QI approach is used for all projects, which involves focused collaborative effort involving relevant partners, aimed at testing ideas which it is thought will lead to the improvement sought. Project charters are subject to approval by the CJ Group and CPP Board.</p> <p>The following multi agency improvement projects have been progressed in this way by the CJ Group during the year:</p> <p><u>Diversion Project</u> Aim: i) Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending which could lead to a conviction by 2021; and ii) Increase the number of cases of people appropriately diverted from prosecution by 2021.</p> <p>The project has tested ideas including:</p> <ul style="list-style-type: none">- single points of contact within partner agencies;- processes involved;- awareness-raising sessions for staff from across services involved;- a spreadsheet to collect data for JSWS;- a feedback questionnaire for individuals on Diversion. <p>Further work is to be undertaken in relation to:</p> <ul style="list-style-type: none">- raising awareness with Police colleagues about Diversionary options and their benefits, to increase the likelihood of this being considered (where appropriate) at the time of writing of Standard Police Reports (which are submitted to the Procurator Fiscal for a decision on the most appropriate course of action); and- focus on increasing numbers of Fiscal Work Orders and Police Direct Measures (where appropriate).	<p><u>Diversion</u> The below chart shows the numbers referred for Diversion during 2019-20.</p> <div><p>Nos Referred for Diversion</p><table><thead><tr><th>Month</th><th>Number Referred</th></tr></thead><tbody><tr><td>A</td><td>10</td></tr><tr><td>M</td><td>22</td></tr><tr><td>J</td><td>10</td></tr><tr><td>J</td><td>14</td></tr><tr><td>A</td><td>10</td></tr><tr><td>S</td><td>12</td></tr><tr><td>O</td><td>6</td></tr><tr><td>N</td><td>10</td></tr><tr><td>D</td><td>14</td></tr><tr><td>J</td><td>8</td></tr><tr><td>F</td><td>20</td></tr><tr><td>M</td><td>2</td></tr></tbody></table><p>Median: 10</p></div> <p>Through the project, there has been a focus on raising awareness of diversionary options and their benefits to increase the likelihood of these being considered (where appropriate). Such steps have seen 136 people referred for diversion during the year, up from 116 in 2018-19 and 106 in the year prior to that.</p> <p>Diversionary approaches not only benefit the individuals, but also the community, resulting from individuals reducing their involvement in offending from an early stage through diversion opportunities, and investing more positively in economic growth and citizenship.</p>	Month	Number Referred	A	10	M	22	J	10	J	14	A	10	S	12	O	6	N	10	D	14	J	8	F	20	M	2
Month	Number Referred																											
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Anti-Social Behaviour Project

Aim: i) Increase by 20% the number of young people identified as being at risk of becoming involved in offending behaviour who are engaged in targeted community-based activities by 2021; and ii) Reduce instances of anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2021.

The project is working to improve the collaborative response to anti-social behaviour, and provide early intervention support for young people at risk of offending and diverting them to community based activities. Preventative work and ideas around changing attitudes towards young people (where the perceived anti-social behaviour could be regarded as normal behaviour of young people) are also being progressed.

This project has tested ideas in two areas of the city identified for prioritisation of this work. To-date this includes:

Northfield Area (focus on wider ASB)

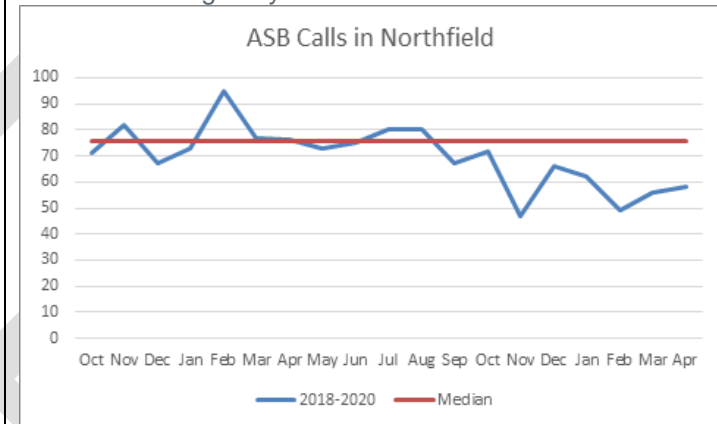
- Flagging system to report incidents/hotspots and mechanism for information sharing;
- Multi-agency response - action plans and review process;
- Sacro interventions in Northfield Academy

Torry Area (focus on young people)

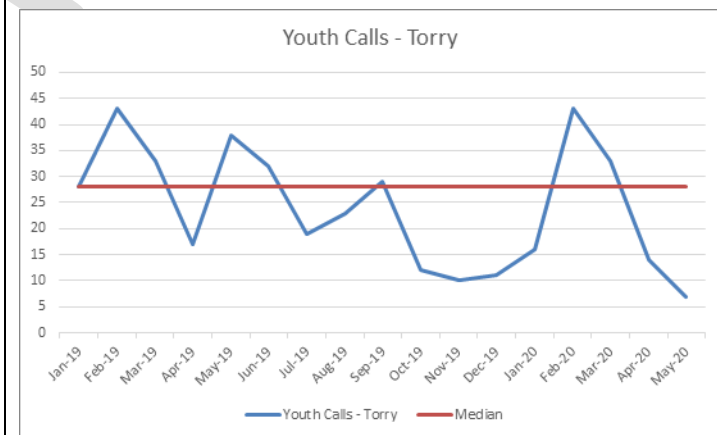
- Streetsport and North East Arts Touring
- Early Intervention Worker project

Anti-Social Behaviour

The below charts show the numbers of Police calls for ASB in the two areas during the year.



A 'Shift' can be seen in the data relating to the number of calls to the Police regarding anti-social behaviour in Northfield; calls this year are down by almost 34% from their peak in February last year.



Cuckooing Project

Aim: Increase the number of individuals who are involved in cuckooing incidents who undertake effective interventions or who are referred to relevant support services in priority localities by 2021.

The project aims to identify individuals who are 'victims' of cuckooing and then offer them advice and support to help them get out of the situation they have found themselves in, and to try and protect and maintain their tenancy, by referral to appropriate services (eg addictions, mental health and housing services).

The following changes have been tested:

- Awareness-raising sessions for professionals/partners.
- Mechanisms for raising awareness with public/local communities (eg leaflet drops, SHMU radio/newsletters)
- Process for partners to refer individuals on to relevant support as appropriate
- 'Lead professional' approach for individuals involved
- Steps to protect individuals as relevant to individual circumstances, to increase chances of individual engaging
- Case Management Approach for challenging cases

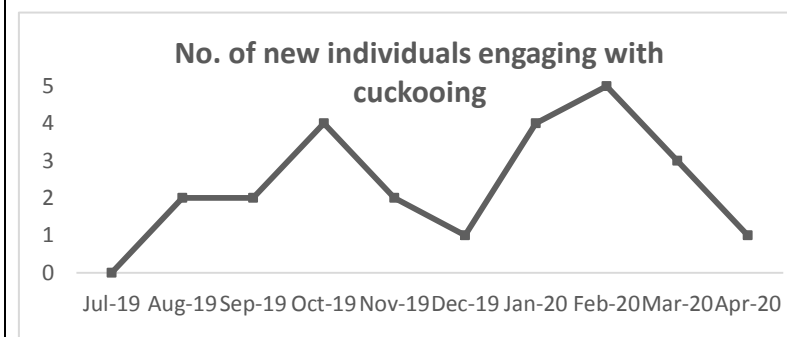
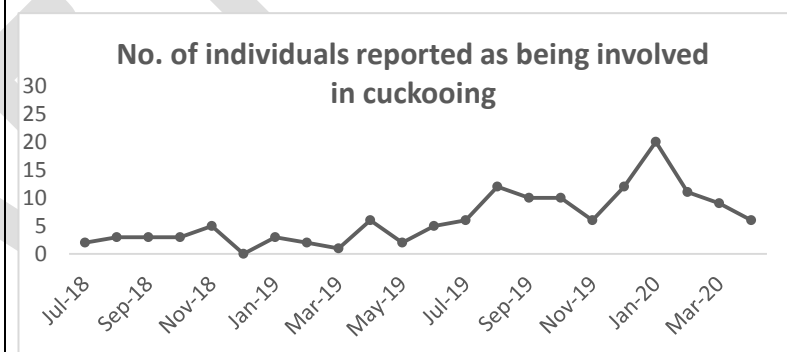
The following changes have been made permanent following testing:

- 'Core Contacts' (single points of contact from partner organisations) and record same.
- Multi-agency visits (embedded following testing)
- Police document to record data/information about individuals (victims) identified as being involved
- Regular 'operational' cuckooing meetings involving partners (Cuckooing Initiative Operational Group) to review incidents

A positive impact can also be seen in Torry with reduced calls there too, though there was a slight rise in the early months of the year, possibly due to a reduction of services in the community. (COVID is likely to have impacted on the figures for the months of April and May 2020.)

Cuckooing

The below charts show the number of individuals reported as being involved in cuckooing, the number of 'new' individuals engaging with the cuckooing 'service', and the numbers referred to wider support services (including substance misuse, housing, social work, etc).



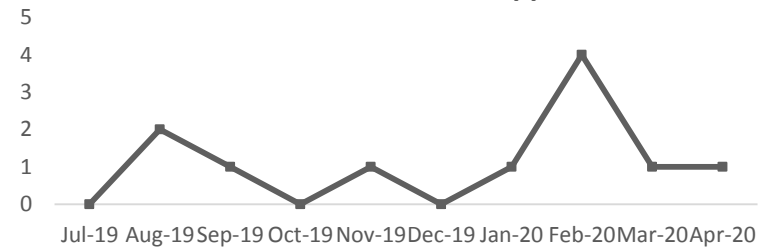
Employability Project (My Way To Employment (MWTE))

Aim: Increase to 30 in total, the number of individuals who are on a custodial sentence, on a Community Payback Order with a Supervision Requirement, or who have been Diverted from Prosecution who are being supported to make progress on the Employability Pipeline by September 2021

The below ideas have been tested by the project:

- Flyer for individuals
- Initial Assessment Form
- 'Lead Professional' identified for each individual
- Personal Mentor identified for each individual
- Regular meetings involving Lead Professional, Personal Mentor, individual, and others as appropriate
- Spreadsheet to record individual profile data
- Training/awareness-raising events for statutory partners and other employers
- Single point of contact identified by employer organisations
- My Way to Employment Handbook for partners

No. of individuals referred to support services

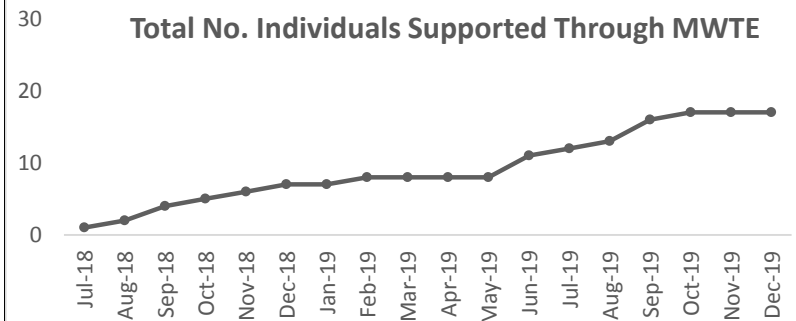


The overall engagement rate of 'victims' fluctuates between 45 and 50%, however this may decrease when the focus moves away from new victims to re-visiting those engaging, due to the victims' chaotic lifestyles. Police referrals to support services remain steady as it is often found that the support is already in place and work is then progressed to ensure the support continues.

Employability Project

The below charts show i) the number of individuals who agreed to participate in MWTE, and ii) the number who remained engaged (data only available to September 2019):

Total No. Individuals Supported Through MWTE



- Briefing note for employers – with tear-off slip

Support for Families Project

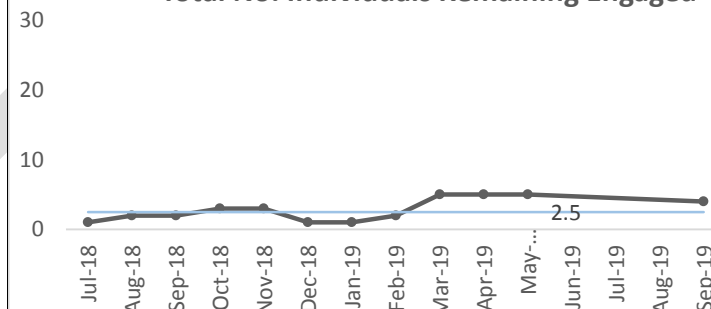
Aim: Increase the number of family members of people in HMP Grampian and HMYOI Polmont who received appropriate and timely support from Families Outside, Family Centre & Help Hub (Action for Children), and Alcohol & Drugs Action by 20%.

This project first began in August 2018. However, it stalled during 2019-20 since the withdrawal of funding for Action for Children who run the Family Centre and Help Hub at HMP Grampian. Partners came together (Feb 20) to reinvigorate the project, however, progress has again stalled due to the current circumstances.

Alcohol and Drugs Project

Aim: Increase the uptake and retention of people in the Justice System with drug and alcohol problems in specialist services by 100% by 2021

Total No. Individuals Remaining Engaged



Of 17 individuals who commenced participation in the project to December 2019, 11 identified that they needed access to mental health supports, and this is something the project was aiming to focus on prior to cessation of activities due to COVID.

Alcohol and Drugs Project

Information awaited from ADP colleagues



	<p>As part of work to support the uptake and retention of people in the Justice System with drug and alcohol related problems in specialist substance use services, the project has focused on improving co-ordination of care custody nursing and link working at police custody, in particular how prescribing can continue in custody. A link worker located in Kittybrewster custody suite has been recruited to support this co-ordination and to enable improved understanding of the unmet needs of people entering the justice system. A clear process is also being trialled to improve case management on liberation from Court using the same systems and to notify ASAP of those liberated where return to HMP was expected.</p>	
Partners have leveraged resources for community justice	<p><u>Diversion Project</u> Multi agency awareness-raising sessions about Diversion have been provided by the JSW Service.</p> <p><u>Employability Project</u> The My Way to Employment project developed an Initial Assessment Form for use across agencies involved, to gather relevant information from individuals about barriers to employment, and their assets and aspirations.</p>	
Development of community justice workforce to work effectively across organisational/professional/geographical boundaries	<i>Not focused on by CJ Group during the year</i>	
Partners illustrate effective engagement and collaborative partnership working with the	The CJ Group has a standing agenda item: Effective risk management for public protection – links between Adult and Child Protection and MAPPA. Relevant issues are discussed under this item.	



authorities responsible for the delivery of MAPPA		
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Other information relevant to National Outcome Two



NATIONAL OUTCOME THREE People have better access to the services that they require, including welfare, health and wellbeing, housing and employability		
Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Partners have identified and are overcoming structural barriers for people accessing services	<u>Employability Project</u> The My Way To Employment project is focussing specifically on overcoming the barrier for individuals of having a conviction/s, alongside other 'personal' barriers, eg health issues (eg drug and alcohol-related, and mental health), housing, lack of confidence/motivation, struggling to break the cycle of not being in work, etc.	<u>Employability Project</u> Individuals are supported on a person-centred basis through a case management approach to access services including in relation to health, housing, education, training and employability. See sections on National Outcomes 2 and 6 for information about impact and outcomes.
Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs	ACC signed up to the information sharing protocol with SPS on 6 th April 2020.	This has enabled close collaborative working between relevant partners to ensure that appropriate supports are in place for individuals on liberation. A short report is to be compiled demonstrating the outcome of this in relation to those liberated under Early Release due to COVID.
Initiatives to facilitate access to services	See above	
Speed of access to mental health services	Improvement work relating to access to mental health services was due to be taken forward this year, but has been delayed due to COVID-19.	
% of people released from a custodial sentence : a) registered with a GP b) have suitable accommodation	Improvement work in these areas is due to be taken forward by the following project which commenced just prior to COVID-19, and which will progress as soon as possible: Aim: Increase % of non-statutory prisoners (aged 21+) who are offered relevant voluntary support on release from HMP Grampian by 2021	



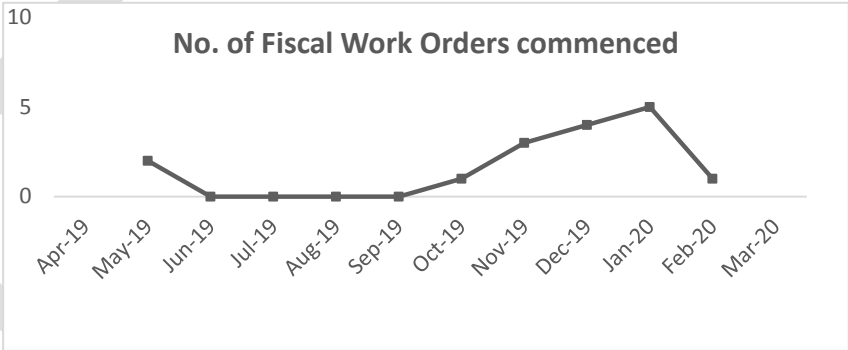
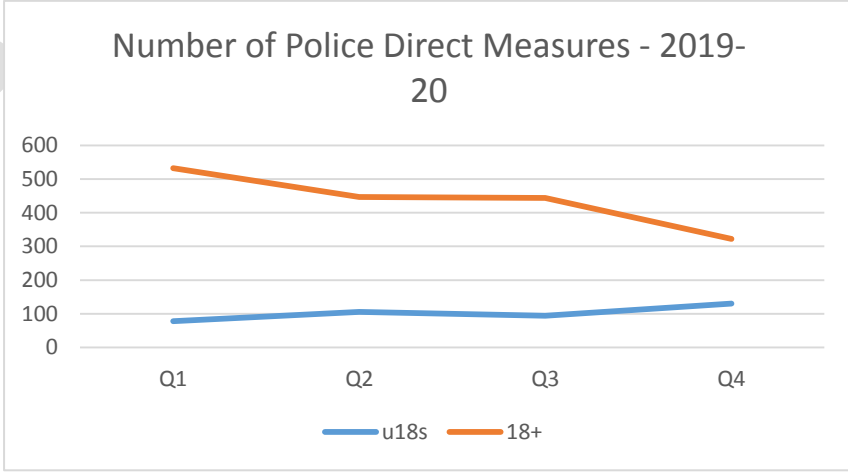
c) have had a benefits eligibility check		
Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending	<u>Employability Project</u> The My Way to Employment project developed an Initial Assessment Form for use across agencies involved, to gather relevant information from individuals about barriers to employment, and their assets and aspirations. The Lead Professional/Case Management approach enables an individualised, person-centred approach. The project also sought to test the benefits of an individual having a 'Personal Support Mentor' (eg possibly a family member), but individuals struggled to identify people who could play that role, and having to consider this led to additional stress for people.	<u>Employability Project</u> See information under Outcomes 2 and 6 about impact and outcomes.
Other information relevant to National Outcome Three		

NATIONAL OUTCOME FOUR Effective interventions are delivered to prevent and reduce the risk of further offending		
Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Use of 'other activities requirements' in CPOs	This is reported on separately as part of the CPO Annual Report.	
Effective risk management for public protection	<i>Not focused on by CJ Group during the year</i>	
Quality of CPOs and DTTOs	Information about user experience of CPO Unpaid Work is reported in the CPO Annual Report.	



<p>Reduced use of custodial sentences and remand :</p> <p>a) Balance between community sentences relative to short custodial sentences under one year</p> <p>b) Proportion of people appearing from custody who are remanded</p>	<p><i>Not focused on by CJ Group during the year</i></p>	
<p>The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]</p>	<p><u>Cuckooing Project</u> See information about Cuckooing project under National Outcome 2.</p> <p><u>Alcohol and Drug Project</u> See information under National Outcome 2.</p>	<p><u>Cuckooing Project</u> See information under National Outcome 2 regarding impact.</p> <p><u>Alcohol and Drug Project</u> See information under National Outcome 2 regarding impact.</p>
<p>Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences</p>	<p><u>Diversion Project</u> See further information about the Diversion Project under National Outcome 2 above. The project has focused primarily on increasing (appropriate) referrals for Diversion from Prosecution so far, but will also undertake work on use of Fiscal Work Orders and Police Direct Measures.</p>	<p><u>Diversion Project</u></p>



(including CPOs, DTTOs and RLOs)		<p>The below tables show the number of FWOs commenced and the number of police Direct Measures used during 2019-20. Data regarding referrals for Diversion from Prosecution can be found under National Outcome 2 above.</p> <div><p>No. of Fiscal Work Orders commenced</p><table border="1"><thead><tr><th>Month</th><th>No. of Fiscal Work Orders commenced</th></tr></thead><tbody><tr><td>Apr-19</td><td>0</td></tr><tr><td>May-19</td><td>2</td></tr><tr><td>Jun-19</td><td>0</td></tr><tr><td>Jul-19</td><td>0</td></tr><tr><td>Aug-19</td><td>0</td></tr><tr><td>Sep-19</td><td>0</td></tr><tr><td>Oct-19</td><td>1</td></tr><tr><td>Nov-19</td><td>3</td></tr><tr><td>Dec-19</td><td>4</td></tr><tr><td>Jan-20</td><td>5</td></tr><tr><td>Feb-20</td><td>1</td></tr><tr><td>Mar-20</td><td>0</td></tr></tbody></table></div> <div><p>Number of Police Direct Measures - 2019-20</p><table border="1"><thead><tr><th>Quarter</th><th>u18s</th><th>18+</th></tr></thead><tbody><tr><td>Q1</td><td>80</td><td>530</td></tr><tr><td>Q2</td><td>100</td><td>450</td></tr><tr><td>Q3</td><td>90</td><td>450</td></tr><tr><td>Q4</td><td>120</td><td>320</td></tr></tbody></table></div>	Month	No. of Fiscal Work Orders commenced	Apr-19	0	May-19	2	Jun-19	0	Jul-19	0	Aug-19	0	Sep-19	0	Oct-19	1	Nov-19	3	Dec-19	4	Jan-20	5	Feb-20	1	Mar-20	0	Quarter	u18s	18+	Q1	80	530	Q2	100	450	Q3	90	450	Q4	120	320
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Q2	100	450																																									
Q3	90	450																																									
Q4	120	320																																									
Number of short-term sentences under one year	Not focused on by CJ Group during the year																																										



Other information relevant to National Outcome Four

NATIONAL OUTCOME FIVE

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Individuals have made progress against the outcome	<p><u>Diversion from Prosecution Project</u> Individuals referred for Diversion by COPFS are assessed by JSWS and issues summarised in a Suitability report back to COPFS. These issues, and others which may emerge, are addressed as part of the Diversion 'intervention'. These are likely to include issues relating to: offending behaviour (the main offences being drugs charges and assault charges); use of time; consequential thinking; alcohol and drug use; management of emotions; victim awareness; and employability/ training issues. Individuals may be referred or signposted to other services for additional support, as appropriate.</p> <p><u>Cuckooing Project</u> People identified as 'victims' of cuckooing are offered support, via a collaborative approach, to remove themselves from the situation they are in. This may be support in relation to Housing, drugs/ alcohol, or other vulnerabilities.</p>	<p><u>Diversion from Prosecution Project</u> The main 'outcome' of Diversion from Prosecution is that an individual isn't convicted of an offence. The number of completions was around 80% which relates to 98% of those referrals where the person was considered suitable for Diversion. Of those that didn't go ahead, the main reason was that it wasn't possible to contact the individual at the telephone number or the address provided by the PF.</p> <p><u>Cuckooing Project</u> The main outcome for victims of cuckooing (where individuals choose to engage with the project) is that they are extricated from the situation they are in, and provided (voluntary) support in relation to vulnerabilities eg drugs and alcohol.</p>
Other information relevant to National Outcome Five		

NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Individuals have made progress against the outcome	<p><u>My Way to Employment project</u> Of the 17 individuals who engaged with the project (to end December 2019), for whom some data was collated, 11 reported a 'mental health' issue including anxiety/depression, personality disorder, schizo-affective disorder, psychotic episodes, and PTSD. Additional health issues recorded included ulcers, nerve damage, blood clots, Hep C, epilepsy, incontinence and agoraphobia, as well as alcohol and drug use. People also reported barriers such as housing issues, literacy, insomnia and lack of confidence. The project supported these individuals on a person-centred basis, referring to relevant supports as appropriate. Improved pathways to mental health supports are to be a future focus of the project.</p> <p><u>Diversion from Prosecution</u> - see information under National Outcome 5 above.</p>	<p><u>My Way to Employment project</u> The project supported these individuals, via a case management approach, on a person-centred basis, referring to relevant supports as appropriate. Improved pathways to mental health supports are to be a future focus of the project.</p>
Other information relevant to National Outcome Six		

NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Individuals have made progress against the outcome	<p><u>My Way to Employment project</u> See activities under NO 6 above.</p>	<p><u>My Way to Employment project</u> The project supported these individuals, via a case management approach, on a person-centred basis, referring to relevant supports as appropriate. Three individuals moved on to full-time</p>



		work, which reflects how their capacity for change and self-management have been enhanced – see Case Study below.
Other information relevant to National Outcome Seven		



5. Priority Areas of Focus

The following improvement projects have been prioritised for progression by the CJ Group during the year:

Diversion

- i) Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending which could lead to a conviction by 2021, and
- ii) Increase the number of cases of people appropriately diverted from prosecution by 2021.

Anti-Social Behaviour

- i) Increase by 20% the number of young people identified as being at risk of becoming involved in offending behaviour who are engaged in targeted community-based activities by 2021, and
- ii) Reduce instances of anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2021

Cuckooing

Increase the number of individuals who are involved in cuckooing* incidents who undertake effective interventions or who are referred to relevant support services in priority localities by 2021

Employability

Increase to 30 in total, the number of individuals who are on a custodial sentence, on a Community Payback Order with a Supervision Requirement, or who have been Diverted from Prosecution who are being supported to make progress on the Employability Pipeline by September 2021

Alcohol and Drugs

Increase the uptake and retention of people in the Justice System with drug and alcohol problems in specialist services by 100% by 2021

Support for Families

Increase the number of family members of people in HMP Grampian and HMYOI Polmont who received appropriate and timely support from Families Outside, Family Centre & Help Hub (Action for Children), and Alcohol & Drugs Action by 20%

6. Case Studies

MWTE Case Study (Employability)

Martin – not his real name – left HMP Grampian in January 2019, and was supported via the My Way To Employment project. To prepare for his release, Martin gained work experience at the Mission Café on Union Street, Peterhead, where he helped out for a year as part of a day-release programme. Martin had battled against drug addiction over the course of several years and was suffering from leg ulcers almost certainly caused by intravenous drug use.

Despite suffering from depression, Martin managed to reduce his methadone dose from daily collection on his release from prison to monthly collection. His ankle problems have healed, he has moved into permanent housing and has found work at a café.

Martin said, "I'm really enjoying it. The people are friendly, it's great speaking to the customers – and the food at the café is good. I'm really pleased with the help I've had." Mrs Ferguson, his DWP Work Coach, said, "Martin has been on a journey and is a success story due to his hard work. He claims Employment & Support Allowance and, through the Permitted Work Scheme, can work up to 16 hours a week without losing that. He received help from Fair Start Scotland and his employer has been keen to help. Many ex-



offenders who gain work, like Martin, get into a routine and build up confidence and become independent and – in the best way – they no longer need our help.”

Cuckooing

The 'victim' was stopped by Police having been found to have no insurance on his vehicle. He was adamant he did have insurance and invited officers back to his address nearby. He was middle aged who in no way you would have assumed would be linked to criminality. The officers agreed to go with him and when there, they found a male from West Midlands within who did not seem to be from the same lifestyle as the driver of the vehicle. The officers submitted a vulnerable person's report with their concerns/observations and the matter was flagged up to the Cuckooing Team by the Duty Social work team.

The team intervened and the male disclosed that he had lost his job in the oil industry during the previous downturn and did not have any friends. He was also suffering financially due the loss of his job and had gone into arrears on his mortgage. He had been befriended by a male (about whom the Police had intel relating to drug dealing). The male enjoyed the company but over time, it progressed and the male began staying at his address, and escalated to taking his car and telling him other people would be coming to stay with him. The male believed he had been using him whilst dealing drugs in the area. The victim was put onto a short term programme which aimed to build his confidence and self esteem. Following this, he was supported into temporary employment, during which he paid off his mortgage arrears and did so well that he was offered full time employment.

During this process the victim built up his confidence to the extent he reclaimed his address.

NB the above case study relates to a recovering drug addict who the cuckooing team were working with and who was heading towards a real success story, but he relapsed without warning and tragically died in a drug related death. COVID possibly had an impact as the reduced face to face meetings proved to be a huge stumbling block.

7. Challenges

Challenges identified include:

- **Diversion Project** - While there was commitment from all partners to the wider aim of the project, for some partners, national guidance, i.e. Lord Advocate Guidelines, or indeed national IT structures, have resulted in limitations to some system changes being made locally.
- **My Way to Employment Project** – A common issue across participants was need for mental health support. Efforts are to be made to address this by developing pathways to services/support going forwards. The withdrawal of the TSO service has also impacted on this project.
- **Wider Support for Families** – Withdrawal of local authority funding for third sector provision has impacted on the ability of this project to continue during the year.

8. Additional Information



Community Justice – Community Engagement

Summary of responses to City Voice Survey March 2019 and CJ Survey*

[NB *the CJ Survey was open for 12 months until 4th Feb 20]

Response rates for City Voice Questions are a % of those who answered the question.

Response rates for CJ Survey are a % of those who completed any part of the survey.

Top Outcomes are highlighted in green.

See Appendix for profile information about respondents.

Q1 Have you heard of Community Justice?

	City Voice	CJ Survey
Yes	27%	48%
No	73%	52%

Q2 In the next stage of consultation we will be inviting and encouraging your views on all aspects of Community Justice, including those listed below. Which of these topics relating to the Justice system would you like to learn more about?

The table shows the % of respondents who indicated they would like to receive more information about this topic. Individuals could tick as many options as wished.

	City Voice	CJ Survey
Reporting a crime, initial Police investigation/ detention of suspect, police direct measures (eg fines, warnings)	49%	56%
Charging, alternatives to prosecution (eg fines, compensation, Fiscal Work Orders, referral for treatment, reparation)	38%	56%
Trial (Court processes/procedures, witnesses, evidence, verdicts)	25%	34%
Sentencing (decisions/guidelines)	35%	51%
Sentences (eg Prison, Community sentences, curfew ("Tag"), parole)	31%	45%
Rehabilitation	35%	56%
None of the above	25%	21%

Respondents were given the chance to select 'other, please specify'. The key messages coming out of the comments are:

City Voice Panellists

- Communication between Council, Police and community
- Length or severity of sentence
- Support for victims

Respondents to the CJ Survey

- Info about Hate Crime



- Why Addicts can offend time after time and nothing happens to them, they can turn people's lives into sheer misery and still nothing happens. When you report incident after incident to the police STILL nothing happens, they are left to go on intimidating people, selling drugs openly and disturbing the neighbours
- Mediation
- Mental health in crime, and how it is recognised or maybe not.
- Outcomes. How many offenders re offend and how this is recorded and reported.
- There should be a public list of Paedophiles and sexual offenders accessible to the community
- Info about support for victims (x3)

Q3. All community justice services and interventions have a clear focus on supporting communities, helping people move away from offending and supporting those harmed by crime. Which of the Community Justice services/interventions listed below would you like to learn more about?

The table below shows the % of people who indicated that they would like to learn more about the topics listed. Individuals could tick as many options as wished.

	City Voice	CJ Survey
Support for people who have been harmed or affected by crime	55%	59%
Unpaid Work in communities (Community Service)	35%	47%
Aberdeen Problem Solving Court	36%	44%
Support for people liberated from prison	24%	40%
Diversion from prosecution	16%	38%
Support for people on community sentences	20%	34%
None of the above	26%	15%

Respondents were given the chance to select 'other, please specify'. The key messages coming out of the comments are:

City Voice Panellists

- Deterring crime
- Support for disability related crime

Respondents to the CJ Survey

- I would like to understand why certain crimes affecting our children particularly drugs epidemic in very young teens is not being publicised in the media. Early intervention should not be about intervening after a child has been groomed to carry drugs it should be about educating the parents along with schools and children as to what is going on.
- Like to hear procedure for victims compared to those offending.

Q4. What do you think are the best ways to raise awareness and understanding about Community Justice?

Participants were asked to rank their 'top 3'.

	City Voice (Highest rated options)	CJ Survey (Overall ranking)



Press/Magazine articles	59%	3
Social Media	59%	1
Meetings/Workshops	29%	2
Leaflets	48%	4
Community Radio	29%	5=
CJ Partner Websites	15%	5=

Respondents were given the chance to select 'other, please specify'. The key messages coming out of the comments are:

City Voice Panellists

- Email
- TV
- In local shops
- Through community councils

Respondents to the CJ Survey

- Campaigning to raise profile regarding this service.
- Through third sector organisations working in the community
- In particular I'd suggest video case studies, these could be used to support social media campaigns and potentially shown in public locations across the city. If published on YouTube they could be accessible anywhere and people could be easily directed to them.
- Visiting schools and universities/colleges
- Providing information Via community centres and community flats
- Drop in sessions - at schools - youth clubs also Sheltered Housing Complexes
- Involving local Community Groups as you are doing.
- Hospitals, Council website, food banks, schools, libraries, community outreach meetings, local sports and community centres.
- Contact Aberdeen Quaker Meeting House, Crown Street - as institution support this area of interest. (Nigel Dower or Penny Selbie)
- Talks at community groups, reading material in the jury selection room, posters on public transport and bus stops

Q5. How would you like to give your views about Community Justice?

Participants were asked to rank their 'top 3'.

	City Voice (Highest rated options)	CJ Survey (Overall ranking)
On-line Survey	61%	1
Questionnaires	54%	2
Social Media	26%	4
Meetings/Workshops	18%	3
Face-to-face engagement (eg door-to-door, public space)	13%	5

Respondents were given the chance to select 'other, please specify'. The key messages coming out of the comments are:



City Voice Panellists

City Voice Panellists were given the option of 'other (please specify)'. Some of the comments are included below.

- via the community council
- at low key, garden events
- via the citizens voice

Respondents to the CJ Survey

- Council website feedback

Q6. Any further comments/views about Community Justice

City Voice Panellists

- Community service should be more visible, and citizens made aware of the benefits.
- General feeling that there is no real justice in the City. Some panellists have had negative experiences when reporting crime.

Respondents to the CJ Survey

- Excellent and important questionnaire - further building support in the community for Community Justice is crucial and will make a real difference for people and communities.
- I've seen some of the outcomes from some of the projects, wood carvings and that displayed in the Health Village last year. It shows how schemes like these can unlock people's potential and surely that is more likely to stop them reoffending than a few months or years in prison.
- It'd be good to have some facts and figures to highlight the benefit of the community justice approach as well as case studies. I think this would help people look beyond long held/ prejudicial/ anti-change views.
- Justice often seems elusive to communities
- Having been a victim of crime then I believe Community Justice is far too lenient. Is there any evidence to prove that it works and that offenders don't re-offend?
- I think it is great to highlight the positive impact on a Community this can have - also to highlight positive stories
- Paedophile sexual offenders should not be given any kind of community payback community service they should be placed in a jail on the sex offenders list register for life
- Very lacking in victim support advice, need more clarity of procedure/stages. Suggestive of more support for offenders (to prevent re-offending hopefully) rather than protecting citizens. Council needs to speak more to citizens of Aberdeen in a clearer manner.
- At meetings people from different countries need translators. (x3)
- The University of Aberdeen's Law Project reduces the access justice gap in Aberdeen. I think places like this should be advertised or utilised more often.
- Changing negative attitudes in Community towards those doing Community Service will not be easy - good luck! Everyone deserves respect and a second chance.
- This is the first I have heard anything about Community Justice. What is the outcome of it?
- Would like to know more about this.
- Don't know what it is. Is it vigilantism?
- Justice is a complex topic with stakeholders that have had very different backgrounds and perspectives. It would seem critical to catalysing a sensible debate that the topic be properly framed with adequate background information and a realistic discussion. I'd be least engaged if the discussion included slogans or populist views and I'd be most engaged if the discussion was science-based, possibly challenging traditional approaches by testing new methods that have been



shown to work elsewhere. I'd encourage those working in Community Justice to look internationally for successful examples.

DRAFT



Citizen's Voice – Profile of Respondents

The survey was issued on 11th March 2019. Of the 1,428 panel members who were sent the questionnaire, a total of 622 completed questionnaires were received, giving a response rate of 43.5%. In addition to the questionnaires received from panel members, the survey was also open to all other Aberdeen City residents. This was publicised via the Aberdeen City Council Facebook page, a press release was issued, the link was available on the Consultation Hub, and partners were encouraged to make the link available where appropriate. A further 248 questionnaires were received from these sources. Combining the responses from panellists and those from the open questionnaires, **the total number of questionnaires received was 870.**

Table 1.1: Profile of survey respondents

	Survey Respondents	
	Number	Percentage
Gender		
Male	398	45.7%
Female	459	52.7%
Other	3	0.3%
Did not say	10	1.1%
Age Group		
16-34 years	49	5.6%
35-54 years	219	25.2%
55-64 years	221	25.4%
65+ years	344	39.5%
Did not say	37	4.3%
Location		
North	213	24.5%
Central	294	33.8%
South	272	31.3%
Did not say	91	10.4%

NB respondents are not required to provide this information.

CJ Survey – Profile of Respondents

95 individuals completed the survey during the 12 months from 3rd Feb 2019. Gender/age/location information was not collected. 24 respondents (25%) were employees of statutory partner organisations.





Community Planning Aberdeen

FORWARD PLANNER

The reports scheduled within this document are accurate at this time but are subject to change.

Title of report	Contact Officer
CPA Management Group: 12 August/ CPA Board 16 September 20	
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
Alignment of Private Sector Corporate Responsibility to LOIP	Michelle Cochlan (ACC)
Aberdeen outcomes Framework	Michelle Cochlan (ACC)
Revised CPA Improvement Programme	Allison Swanson (ACC)
CPA Improvement Programme Quarterly Update Report	Allison Swanson (ACC)
Scottish Government Location Director Update and CPA Reflection on Experiences and Looking Ahead	Allison Swanson (ACC)
Report regarding LOIP Aim to increase MMR vaccine uptake	Chris Littlejohn (PH)
Socio Economic Rescue Plan Update	Richard Sweetnam (ACC)
Project End Report: Participation Requests and Asset Transfer	Jonathan Smith (CEG)
Child Friendly Cities	Matt Reid (ACC)
Community Justice Annual Report	Val Vertigans (ACC)
Appointment of Vice Chair	
Economy Project Charters	
N/A	
People (Children & Young People) Project Charters	
Reduce the numbers of babies exposed to 2nd hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022	Rob Polkinghorne (ACC)
Reduce the number of emergency hospital admissions for unintentional injury to children under 5 years by 3.69%, by 2021.	Rob Polkinghorne (ACC)
Reduce child obesity at Primary 1 stage by 10%, by 2022	Rob Polkinghorne (ACC)
Increase the percentage of babies exclusively breastfed at 6-8 weeks to 41% by 2021.	Rob Polkinghorne (ACC)
Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021.	Rob Polkinghorne (ACC)
Increase children, young people and families' awareness and understanding of future skill requirements by June 2021; and Increase the number of opportunities to discuss and record skills for life, learning and work from S1 by 20%, by 2021.	Rob Polkinghorne (ACC)
People (Vulnerable Adults) Project Charters	
Using a whole population approach <ul style="list-style-type: none"> increase the awareness of domestic abuse by 2021 reduce number of children who are witness to domestic abuse by Sept. 2022 decrease number of reported incidents by 30% by 2026. 	Derek McGowan (ACC)

Title of report	Contact Officer
Increase number of people in local communities promoting well-being and good health choices by 2021.	Sandra Ross (HSCP)
Increase number of people accessing community based hubs (including digital social hubs) which offer social resources and access to a range of professionals which increase citizens health literacy.	Sandra Ross (HSCP)
Increase the number of groups for people with long term conditions which are co-produced with service users by 2021.	Sandra Ross (HSCP)
Place Project Charters	
Increase % of people who walk as main mode of travel to 31% by 2021.	Jillian Evans (NHS)
CPA Management Group: 29 October/ CPA Board 3 December	
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
Locality Partnership Quarterly Improvement Tracker	Neil Carnegie (ACC)
CPA Improvement Programme Quarterly Update Report	Michelle Cochlan (ACC)
Six-month review of progress against socio-economic rescue plan	Richard Sweetnam (ACC)
LOIP Refresh Process	Michelle Cochlan (ACC)
North East College Regional Outcome Agreement	Pauline May (NES College)
Economy Project Charters	
Increase the number of people from priority localities employed by public sector partners and in major capital projects by 2022.	Allison Carrington (SDS)
Increase the number of Modern and Graduate Apprenticeships in priority and volume growth sectors by 5% by 2022.	Allison Carrington (SDS)
People (Children & Young People) Project Charters	
Reduce the number of children and young people who are exhibiting self-harming behaviours	Rob Polkinghorne (ACC)
Reduce number of requests for specialist support from children's social work in partnership forums by 5% by 2020	Rob Polkinghorne (ACC)
Reduce the length of time that care experienced children and young people wait for an initial Child and Adolescent Mental Health Service (CAMHS) appointment to less than 4 weeks by 2021.	Rob Polkinghorne (ACC)
i) Increase the number of awareness-raising events relating to 'digital' offending by 2021, and then, ii) Reduce the number of 'digital' offences from 2021-2026.	Derek McGowan (ACC)
Reduce the number of young people referred to the Children's Reporter on offence grounds as a result of appropriate and effective interventions by 2021.	Derek McGowan (ACC)
Increase by 10% the number of young people who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2021.	Derek McGowan (ACC)
People (Vulnerable Adults) Project Charters	
Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending by 2021.	Derek McGowan (ACC)
Reduce no. of repeat convictions of 16 and 17 year olds, and 18+ year olds, as a result of targeted focus on specific offending behaviour, and use of appropriate and effective interventions, by 2021.	Derek McGowan (ACC)
Increase number of young people who need support in relation to trauma and bereavement having access to such support by 2021.	Derek McGowan (ACC)

Title of report	Contact Officer
Increase % of individuals indicating an improvement in at least one area* at the end of their Community Payback Order Supervision by 2021.	Derek McGowan (ACC)
Increase in number of calls by Criminal Justice professionals for advice/support to an expert helpline; and Increase number referred for appropriate assessment/ support/ treatment/ services in relation to mental health issues: - in Police custody - on a community disposal - in HMP Grampian by 2021	Derek McGowan (ACC)
Reduce the number of wilful fires by 20% by 2021.	Derek McGowan (ACC)
Increase number of people engaged in a person-centred multi-agency problem solving approach as part of a community sentence	Derek McGowan (ACC)
Increase the number of individuals charged with hate crimes who undertake effective interventions by 30% by 2021.	Derek McGowan (ACC)
Increase the number of unpaid carers participating in support programme reflecting healthy life choices by 25% by 2021.	Sandra Ross (HSCP)
Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low.	Sandra Ross (HSCP)
Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021.	Richard Craig (ADP)
Place Project Charters	
Reduce Aberdeen's carbon emissions by 30% by 2021.	Jillian Evans (NHSG)
Increase the completeness of data within the 'at risk database' to identify those people most vulnerable.	Jillian Evans (NHSG)
Reduce the generation of waste in Aberdeen by 2021.	Jillian Evans (NHSG)
CPA Management Group: 27 January 21/ CPA Board 4 March 21	
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
Locality Partnership Quarterly Improvement Tracker	Neil Carnegie (ACC)
CPA Improvement Programme Quarterly Update Report	Michelle Cochlan (ACC)
Progress against socio-economic rescue plan	Richard Sweetnam (ACC)
Economy Project Charters	
Support 2 investments per year in priority growth sectors through Invest Aberdeen by 2022.	Allison Carrington (SDS)
Increase the number of people employed in growth sectors by 5% by 2021.	Allison Carrington (SDS)
Increase no. of people over 50 in employment in Aberdeen by 10% by 2022	Allison Carrington (SDS)
90% of employers reporting that they have appropriately skilled people in their workforce by 2026.	Allison Carrington (SDS)
Increase the number of people entering employment from Stage 4 employability activity to 80% by 2022.	Allison Carrington (SDS)
80% of young people will successfully complete their Modern Apprenticeship programme by 2022	Allison Carrington (SDS)
People (Children & Young People) Project Charters	
Increase the number of care experienced young people receiving appropriate multiagency throughcare by 2021.	Rob Polkinghorne (ACC)

Title of report	Contact Officer
People (Vulnerable Adults) Project Charters	
Increase number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2021	Richard Craig (ADP)
Increase by 10% the percentage of adults in Aberdeen City who are non-drinkers or drink alcohol in a low risk way by 2021.	Richard Craig (ADP)
Place Project Charters	
N/A	
CPA Management Group: 24 March 21/ CPA Board 28 April 21	
People (Children & Young People) Project Charters	
Increase the number of young people who leave school with a minimum of SVQ 3 in literacy and numeracy and 4 other qualifications to 98% 2021.	Rob Polkinghorne (ACC)
Increase the number of curricular offerings shaped by school communities by 20%, by 2021.	Rob Polkinghorne (ACC)
Timescale TBC 2019-2020	
Local Fire and Rescue Plan 19/20	Scott Symon (SFRS)
People (Vulnerable Adults) Project Charters	
Increase the uptake and retention of people in the Justice System with a diagnosed mental illness in specialist services by 2021.	Derek McGowan (ACC)

Acronyms:

ACC	Aberdeen City Council
ACVO	Aberdeen Council of Voluntary Organisations
CPA	Community Planning Aberdeen
HSCP	Health and Social Care Partnership
NHSG	National Health Service Grampian
PS	Police Scotland
SDS	Skills Development Scotland

APPENDIX 1 Community Planning Aberdeen Funding Tracker

The tracker below includes key funding opportunities available to the Partnership linked to the themes within the LOIP and Locality Plans.

Title	Description	Amount	Deadline for applications	Relevant CPA Group
Economy				
Third Sector Resilience Fund https://scvo.org.uk/support/coronavirus/funding/scottish-government/third-sector-resilience-fund	The fund supports organisations that already deliver services and products but find themselves in financial difficulties directly as a result of the coronavirus pandemic. The primary intention of the fund is to help third sector organisations to stabilise and manage cash flows over this difficult period.	Up to £75,000	Phase 2 is now open	Charities, community groups, social enterprises and voluntary organisations
Low Carbon Infrastructure Transition Programme (LCITP) – Scottish Government https://www.gov.scot/policies/renewable-and-low-carbon-energy/low-carbon-infrastructure-transition-programme/	Funding to support the development of substantive private, public and community low-carbon projects across Scotland. It aims to stimulate commercial interest and investment and maximise Scotland's potential in the low carbon sector whilst contributing to the positive progress of the Scottish Government in reducing greenhouse gas emissions.	Up to £100,000 Funding should represent no more than 50% of the project's total capital value.	14 th August 2020	Public, private, third and community sector organisations are eligible.
Salix Energy Efficiency Loans (SEELS) Programme – Carbon Trust http://www.salixfinance.co.uk/	Financial assistance available to public sector organisations to support energy efficiency measures and technologies that will reduce carbon emissions. This Scheme allows public sector bodies to apply for an interest free loan to finance up to 100% of the costs of energy saving projects meeting the criteria of the programme. Projects must comply with the following criteria: •it must pay for itself from energy savings within a maximum 8 period. •The cost of CO2 must be less than £200 per tonne over the lifetime of the project.	Discretionary.	None specified.	Local authorities.

	•The project must be 'additional'- i.e. would not have happened with this funding			
People				
Hargreaves Foundation https://www.thehargreavesfoundation.org/	<p>Objectives are to give those under the age of 18, and living with a mental health problem, physical disability, or growing up in poverty, the opportunity to fulfil their potential whilst improving wellbeing, self-esteem and independence. The Foundation can fund clearly defined projects, initiatives or the purchase of specific items that:</p> <ul style="list-style-type: none"> •Enables individuals to experience the mental and physical health benefits of participatory sport •Ensures participatory sport is accessible •Provides sporting or educational activities that foster life skills •Aims to improve academic engagement and attainment •Encourages the development of skills and personal attributes to aid future employability. 	Discretionary.	None specified.	<ul style="list-style-type: none"> •Registered Charities •Schools and Further Education Colleges •NHS Trusts.
National Lottery Community Fund - COVID-19 Homelessness Response Fund	<p>The funding is intended to support the homelessness and rough sleeping charitable sector, preventing closure, service cuts or staff redundancies threatened by increased operational costs and a loss of fundraised income due to the coronavirus/COVID-19 crisis. Grants are to be used for revenue funding only and can be used to cover: Investments in systems; people and in infrastructure; Dedicated capacity development; Staff salaries; Project activities; Running costs; Small-scale refurbishment; Equipment; Organisational development and Contributions to fixed costs.</p>	Up to £100,000	<ul style="list-style-type: none"> •3 August 2020 (1pm) for decisions made in early September. •14 September 2020 (1pm) for decisions made in mid-October 	<ul style="list-style-type: none"> •Registered charity. •Charitable Incorporated Organisation. •Community Benefit Society
Screwfix Foundation	Grants are available for projects that fix, repair, maintain and improve properties and community	Up to £5000	None specified.	Registered charities and

https://www.screwfix.com/help/screwfixfoundation/	facilities for those in need across the UK. Also helping those in need by reason of financial hardship, sickness, distress or other disadvantages in the UK.			not-for-profit organisations
Thomas Wall Trust - Charities Grant Programme https://www.thomaswalltrust.org.uk/grants-for-registered-charities-2/	Grants are available for specific projects or core activities that support literacy, numeracy, digital and additional skills for learning that are likely to assist employment prospects. Priority will be given to match funded projects.	Up to £5000	None specified.	Registered charities.
Place				
Smarter Choices, Smarter Places Open Fund – Transport Scotland https://www.pathsforall.org.uk/active-travel/smarter-choices-smarter-places/open-fund	Grants are available for organisations that want to change people's everyday travel behaviour; encouraging people to use sustainable travel choices for longer journeys, walking and cycling for short journeys, and home-working to replace daily commutes.	Up to £50,000 Funding is available for 50% of a total project cost.	No deadline	Local authorities, public, third and community sector organisations are eligible to apply.
Inspiring Scotland - Creative Communities Programme https://www.inspiringscotland.org.uk/what-we-do/our-funds/creative-communities/	Grants to support and empower communities, especially those where social circumstances make engaging with cultural activities more challenging, to develop new initiatives involving culture and creative arts for the period October 2020-June 2021. Outcomes may include, but are not limited to: •Participation in cultural activities •Attendance at cultural events or places of culture •Improved mental wellbeing •Reduced loneliness •Diversion from criminal behaviour or involvement with the criminal justice system	Up to £40,000	12 th August 2020	Lead applicants must be not-for-profit. All applications should include a partner based in the community and demonstrate expertise in creative arts.
Education Support Fund – Ministry of Defence	Grants are available to mitigate the effects of significant mobility and/or deployment of their service communities.	Discretionary	7 th October 2020	•Local authorities on behalf of the publicly funded

https://www.gov.uk/government/publications/mod-support-fund-for-schools-with-service-children-grant-application-pack	<p>Because this is the final year of the fund, bids that show long-term impact and exchange of knowledge between school staff and between schools will be particularly welcome.</p> <p>The MOD are seeking bids that will equip Service children with the skills to cope with significant mobility and deployment throughout their schooling as well as bids which deal with the here and now challenges faced by schools.</p>			schools in their area
Sports Facilities Fund – Sports Scotland https://sportscotland.org.uk/funding/sport-facilities-fund/	<p>Grants are available for the provision or upgrading of sports facilities in local communities throughout Scotland. Activities should clearly demonstrate an impact on one or both of the following outcomes:</p> <ul style="list-style-type: none"> •Participation - provide opportunities for people to get involved and participate in sport and stay involved throughout their life. •Progression - provide opportunities for people to develop, progress and achieve success at their chosen level of sport. 	Up to £100,000	1 st September 2020	Local authorities, Community sports hubs. Community organisations, SCIO, CIC
Tree Council - Branching Out Fund https://treecouncil.org.uk/take-action/grants-for-trees/	<p>Grants are available to assist schools and community groups in undertaking well-planned tree planting projects across the UK. Planting is to take place between November 2020 and March 2021 but preferably during National Tree Week (from 28 November to 6 December)</p>	Up to £1500	None specified.	Schools or Constituted community groups that have their own bank account.
Technology				
Local Full Fibre Networks (LFFN) Challenge Fund - Department for Digital, Culture, Media and Sport (DCMS) https://www.gov.uk/government/publications/local-full-fibre-networks-challenge-fund	<p>Capital grant programme to help deliver the fastest and most reliable digital communications network available. To support projects that create the conditions for successful achievement of the strategic objective to stimulate more commercial investment to deliver more gigabit capable connectivity and both of the Programme's delivery objectives:</p> <ul style="list-style-type: none"> •Directly maximising the availability and benefit of gigabit capable broadband services to public sector, business and residential users. •Improving commercial investment conditions, in 	Up to £4,750,000	None specified.	All tiers of local government and other public sector bodies

	local areas e.g. improve the business case for the market to provide more gigabit capable broadband.			
On-Street Residential Chargepoint Scheme - Department for Transport https://www.gov.uk/government/publications/grants-for-local-authorities-to-provide-residential-on-street-chargepoints	Grants available to help with the costs of procurement and installation of on-street charging points for residential use. The objective of the scheme is to increase the availability of on-street charging points in residential streets where off-street parking is not available, thereby ensuring that off-street parking is not a pre-requisite for realising the benefits of owning a plug-in electric vehicle.	Up to £100,000 Secure a minimum of 25% of capital funds via sources other than OLEV funding.	None specified.	Local authorities.
Resource Efficient Scotland – Zero Waste Scotland https://energy.zerowastescotland.org.uk/	Advice and support for organisations in Scotland seeking to reduce overheads through improved energy, material resource and water efficiency. Through its work the programme aims to help organisations minimise their carbon footprint.	Discretionary.	None specified.	Public and private sector organisations

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Community Planning Aberdeen

Community Planning Aberdeen Dates and Deadlines 2021

Please note that draft reports should be submitted by the draft deadline in order for these to be considered at the pre meeting with the Chair. All draft reports should have received approval from their respective organisations and/or Outcome Improvement Group where applicable prior to submission. Report authors are not required to attend the CPA pre meetings.

Draft Report Deadline (10am unless otherwise stated)	Pre Meetings (all meetings commence at 2pm)	Report Deadline (10am unless otherwise stated)	Meeting Dates (all meetings commence at 2pm)
Community Planning Aberdeen Board (All meetings commence at 2pm)			
9 February	16 February	23 February	4 March (Thurs)
6 April	13 April	20 April	28 April
15 June	22 June	29 June	7 July
24 August	31 August	7 September	15 September
8 November	15 November	22 November	30 November (Tues)
Community Planning Aberdeen Management Group (All meetings commence at 2pm unless otherwise stated)			
5 January	12 January	19 January	27 January
2 March	9 March	16 March	24 March
11 May	18 May	25 May	2 June
20 July	27 July	3 Aug	11 Aug
5 October	12 October	19 October	27 October

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