

11.13 Health Literacy

Project Aim		Start Date	Testing End Date	Progress Scale
Increase number of people accessing community-based hubs (including digital social hubs) which offer social resources and access to a range of professionals which increase citizens health literacy. Project Manager: Neil Carnegie (ACC) Project Charter Approved: Sept 2020		Sept 2020	Timescales are TBC at present as they are dependent on the reopening of the community-based hub post covid-19 restrictions.	4
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?		
Improvement Data				
<p style="text-align: center;">No. of people receiving health literacy support in community-based hubs</p> <p>5 4 3 2 1 0</p> <hr/>		<p style="text-align: center;">Increase in No. of community-based hubs delivering health literacy support</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert date</p>		
<p style="text-align: center;">Increase in No. of staff in community-based hubs delivering health literacy support</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert date</p>		<p style="text-align: center;">Confidence of staff in community-based hubs delivering health literacy support</p> <p>5 4 3 2 1 0</p> <hr/> <p>Insert date</p>		