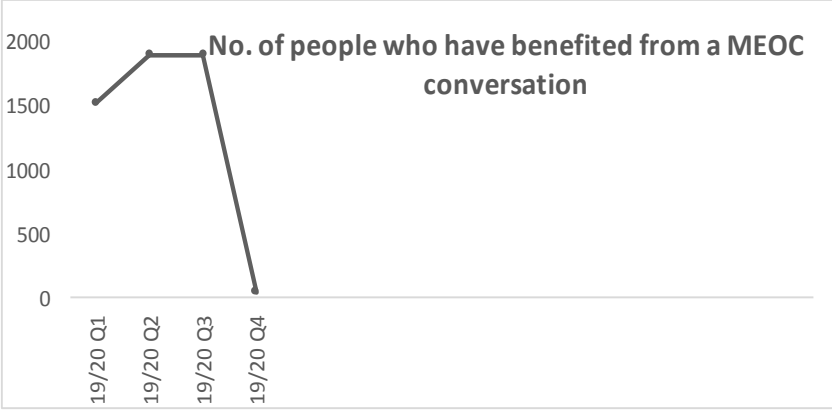
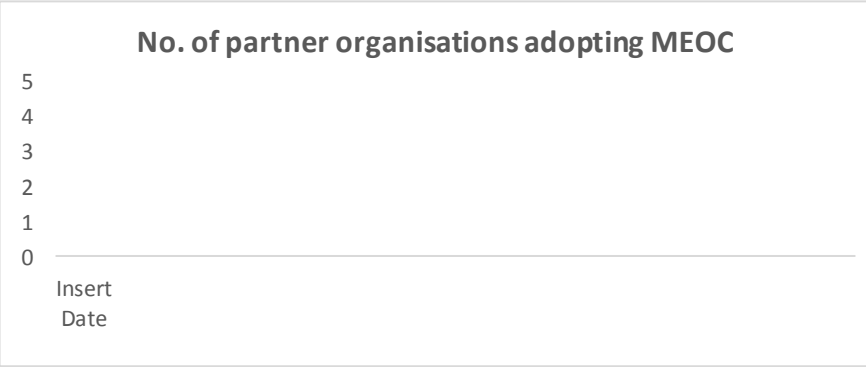


11.9 Making Every Opportunity Count

Project Aim	Start Date	Testing End Date	Progress Scale										
Increase by 25% year on year, the number of people who have benefited from a Making Every Opportunity Count (MeOC) conversation or intervention Project Manager: Shamini Omnes, Public Health Coordinator	Feb 2020	March 2021	5										
Changes Being Tested (Specify location/ test group)	Are our changes resulting in improvement?												
Refresh MEOC toolkit with previous cohort (Housing and Library) Identify new sectors and services with updated MEOC toolkit	Change of project lead in September 2020 due to retiral of existing project lead in March. Intend to set a new baseline for MEOC during COVID which will depend on addressing challenge below.												
Improvement Data													
 <p data-bbox="241 612 1070 1023">No. of people who have benefited from a MEOC conversation</p> <table border="1" data-bbox="241 612 1070 1023"> <thead> <tr> <th>Quarter</th> <th>No. of people</th> </tr> </thead> <tbody> <tr> <td>19/20 Q1</td> <td>1500</td> </tr> <tr> <td>19/20 Q2</td> <td>1900</td> </tr> <tr> <td>19/20 Q3</td> <td>1900</td> </tr> <tr> <td>19/20 Q4</td> <td>100</td> </tr> </tbody> </table> <p data-bbox="181 1059 1070 1161">Q4 figures are limiting due to impact of COVID19. This will need to be monitored once capacity is identified. It is also due to retiral of previous project lead in March/April 2020.</p>	Quarter	No. of people	19/20 Q1	1500	19/20 Q2	1900	19/20 Q3	1900	19/20 Q4	100	 <p data-bbox="1144 632 2007 999">No. of partner organisations adopting MEOC</p>		
Quarter	No. of people												
19/20 Q1	1500												
19/20 Q2	1900												
19/20 Q3	1900												
19/20 Q4	100												

**% of staff trained who feel confident to deliver a
MEOC conversation**

5
4
3
2
1
0

Insert
Date

No. of referrals generated by a MEOC conversation

5
4
3
2
1
0

Insert
Date