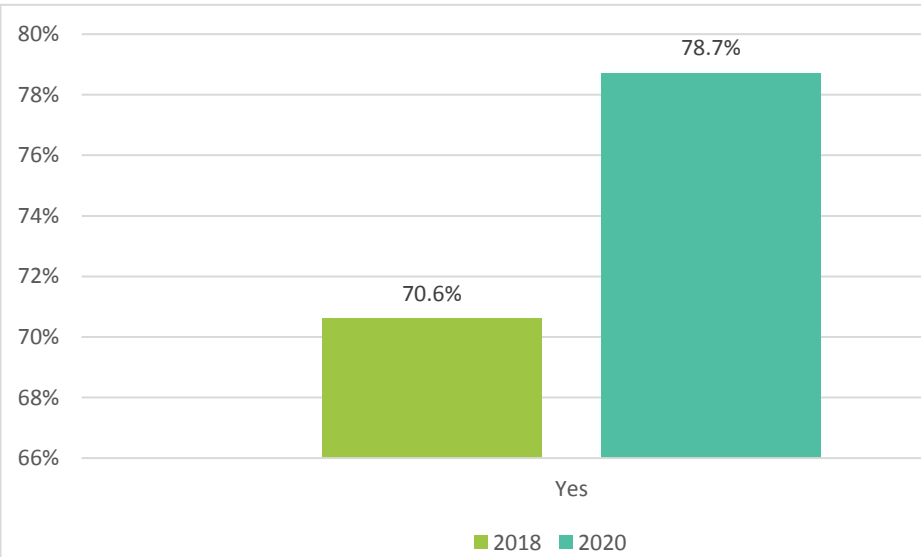
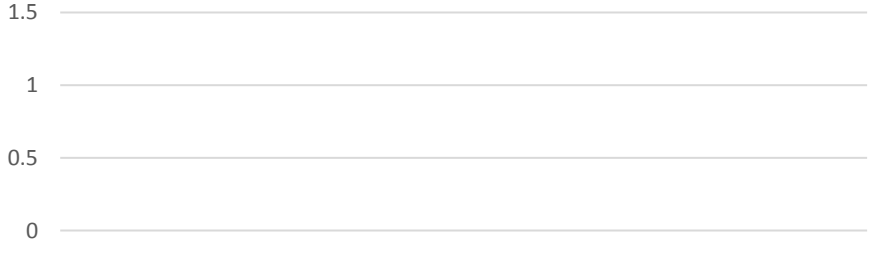
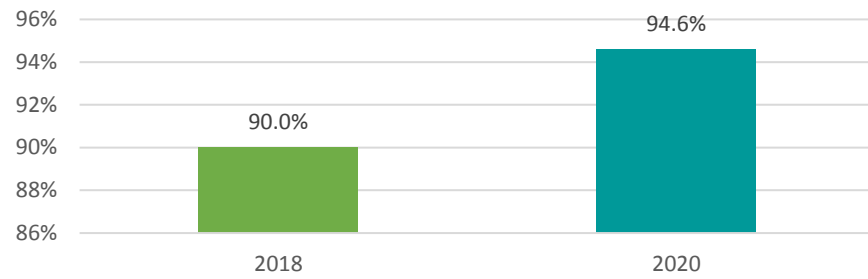


2.2 Digital Literacy

Project Aim	Start Date	Testing End Date	Progress Scale												
Increase the % of people in Aberdeen who feel comfortable using digital tools by 2021 Project Manager: Emma Shanks (ACC) Project Charter Approved December 2019	Dec 2019	Dec 2021	6 – Testing Underway												
Changes Being Tested (Specify location/ test group)		Are our changes resulting in improvement?													
<p>Phase 1 of Connecting Scotland Initiative underway in Aberdeen. This working group will look at the work to date with lessons learned to apply to other targeted audiences in Aberdeen. Currently reviewing the membership of the group to ensure representation of groups that have been involved with Connecting Scotland to date and to promote further collaborative working within the city.</p> <p>Review of change ideas currently taking place as due to the pandemic, face to face change ideas will not be able to be tested currently.</p>	<p>Overall, 94.6% of respondents of the City Voice Questionnaire reported having access to at least one of the devices. As a next step we need to identify the citizens where access to a device could bring improvement to daily life.</p>														
Improvement Data															
<div data-bbox="275 746 1039 842" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> % of City Voice respondents with Basic Digital Skills (comparison of CV42 and CV44) </div>  <table border="1" data-bbox="197 853 1115 1412"> <caption>% of City Voice respondents with Basic Digital Skills</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2018</td> <td>70.6%</td> </tr> <tr> <td>2020</td> <td>78.7%</td> </tr> </tbody> </table>	Year	Percentage	2018	70.6%	2020	78.7%	<div data-bbox="1294 746 1816 818" style="text-align: center;"> No. of people completing 'Digital Skills' workshops/sessions/groups in the city </div>  <table border="1" data-bbox="1149 842 2033 1102"> <caption>No. of people completing 'Digital Skills' workshops/sessions/groups in the city</caption> <thead> <tr> <th>Year</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>2018</td> <td></td> </tr> <tr> <td>2020</td> <td></td> </tr> </tbody> </table>			Year	Count	2018		2020	
Year	Percentage														
2018	70.6%														
2020	78.7%														
Year	Count														
2018															
2020															

No. of people with access to a device (comparison CV42 abd CV44)



No. of groups operating in the city providing digital literacy support

