



Community Planning Aberdeen Management Group

Meeting on THURSDAY, 29 OCTOBER 2020 at 2.00 pm

**** Virtual - Remote Meeting by MS Teams, Aberdeen ****

B U S I N E S S

APOLOGIES

MINUTES

- 1.1 Minute of Previous Meeting of 12 August - for approval (Pages 3 - 18)
- 1.2 Minute of Meeting of the CPA Board of 16 September 2020 - for information (Pages 19 - 24)

STRATEGIC BUSINESS

- 2.1 Socio Economic Rescue Plan Progress Report (Pages 25 - 52)
- 2.2 Locality Recovery Plans - to follow
- 2.3 Shared Intelligence Update (Pages 53 - 56)
- 2.4 LOIP Refresh Update

CPA IMPROVEMENT PROGRAMME

- 3.1 Aberdeen Links Service Improvement Project 11.2 Presentation
- 3.2 CPA Improvement Programme Dashboard, Quarterly Update and Appendices (Pages 57 - 140)
 - Appendix 1 – Overview of Progress
 - Appendix 2 – New Charters - 1 project charter to follow
- 3.3 Locality Annual Reports (Pages 141 - 240)

GENERAL BUSINESS

- 4.1 CPA Budget Quarterly Update (Pages 241 - 244)

FORWARD BUSINESS PLANNER AND LEGISLATION TRACKER

- 5.1 CPA Management Group Forward Planner (Pages 245 - 248)
- 5.2 Funding Tracker (Pages 249 - 256)
- 5.3 Date of Next Meeting - 27 January 2021

Should you require any further information about this agenda, please contact Community Planning email communityplanning@aberdeencity.gov.uk

COMMUNITY PLANNING ABERDEEN MANAGEMENT GROUP

12 August 2020

Present:- Angela Scott (Aberdeen City Council) (Chair), Jamie Bell (Scottish Enterprise), Allison Carrington (Aberdeen Prospers), Andrinne Craig, as a substitute for Alastair Robertson (Sport Aberdeen), Richard Craig (Alcohol and Drugs Partnership), Gale Beatie (Aberdeen City Council), Rab Dickson (Nestrans), Jillian Evans (NHSG and Sustainable Cities), Nicola Graham (Skills Development Scotland), Maggie Hepburn (ACVO), Lavina Massie (Civic Forum), Rob Polkinghorne (Integrated Children's Services), Val Vertigans as a substitute for Derek McGowan (Community Justice Group), and Gail Woodcock as a substitute for Sandra MacLeod (Resilient, Included and Sustainable and Health and Social Care Integration).

Also Present:- Neil Carnegie, Paula Martin, Matthew Reid, James Simpson, Allison Swanson, Richard Sweetnam and Angela Taylor (All Aberdeen City Council),

Apologies:- Michelle Cochlan (Aberdeen City Council), Derek McGowan (Community Justice Group), Sandra MacLeod (RIS and Health and Social Care Partnership, Pauline May (Nescol), Martin Murchie (Aberdeen City Council); Murray Main (Police Scotland), Alastair Robertson (Sport Aberdeen) and Scott Symon (Scottish Fire and Rescue Service).

Topic	Discussion/Decision	Action By
1. Welcome	The Chair welcomed all to the meeting of the CPA Management Group and advised that that the former Vice Chair, Graeme Duncan, Police Scotland had retired and that Murray Main was now the Police Scotland representative.	
2. Appointment of Vice Chair	<p>The Chair advised that following Graeme Duncan, Police Scotland retirement an appointment of a new Vice Chair was required.</p> <p>It was proposed to that Police Scotland should continue to undertake the role of Vice Chair and that Murray Main be appointed.</p> <p><u>The Management Group resolved:</u> to appoint Murray Main, Police Scotland, as the Vice Chair.</p>	
3. Minute of Previous Meeting of 29 January 2020	<p>The Management Group had before it the minute of its meeting of 29 January 2020, for approval.</p> <p>In relation to Item 5: Shared Intelligence and Research of the minute the Chair requested an update on the progress of the development of a Set of Principles that</p>	

Topic	Discussion/Decision	Action By
	<p>were to be submitted to the Management Group for consideration. Jillian Evans advised that work had been underway to progress this and anticipated that the paper would be ready to present at the next meeting.</p> <p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to approve the minute as a correct record; and (ii) to note that Mr Murchie and Mrs Evans were continuing develop a Set of Principles and that a paper on this would be submitted to the next Management Group meeting on 29 October 2020. 	Jillian Evans, NHSG/ Martin Murchie, ACC
<p>4. Minutes of Meetings of the CPA Board of 26 February and 1 July 2020 -</p> <p>Page 4</p>	<p>The Management Group had before it the draft minutes of the CPA Board meetings of 26 of February and the 1 of July 2020 for information.</p> <p><u>The Management Group resolved:</u></p> <p>to note the draft minutes.</p>	
<p>Scottish Government Location Director Update and CPA Reflection on Experiences and Looking Ahead</p>	<p>The Management Group had before it a report which provided an update on the current arrangements for the Partnership's Location Director and advised of the Scottish Government's request for the Partnership's reflection on recent experiences, and the future, in relation to the impact of Covid-19.</p> <p><u>The report recommended:-</u></p> <p>that Management Group:</p> <ul style="list-style-type: none"> (a) note that the collation of views on the multi-agency response to Covid-19 to date was being taken forward by the Grampian Local Resilience Partnership; (b) note that the actions being progressed through the Socio Economic Rescue Action Plan was the Partnership's response for the immediate recovery and renewal from Covid-19; and (c) encourage Partners to provide an individual response to the remaining suggested questions from the Scottish Government as detailed at section 2.3 of the report to David Milne, Public Service Reform & Public Bodies Division, Scottish Government, email: david.milne2@gov.scot. <p><u>The Management Group resolved:</u></p> <p>to approve the recommendations of the report.</p>	All Partners

Topic	Discussion/Decision	Action By
<div data-bbox="91 730 136 865" data-label="Page-Header">Page 5</div> <p data-bbox="143 277 405 453">6. Socio Economic Rescue Plan Progress Report</p>	<p data-bbox="427 277 1666 384">The Management Group had before it a report which provided an update on the progress towards delivery of the Socio Economic Rescue Plan since its approval by the Council and CPA on 30 June and 1 July 2020 respectively.</p> <p data-bbox="427 424 1666 568">The report recommended:- that Management Group note that the Socio Economic Rescue Plan was in implementation phase and that updates on progress would be provided to CPA via the progress tracker.</p> <p data-bbox="427 608 1666 791">The Management Group welcomed the report and commended the Rescue Plan, noting that the Plan had been developed in consultation with all partners, as well as the private sector and as a result was a strong piece of partnership working with buy in. It was also highlighted that the actions linked to other local/regional plans and strategies but did not duplicate ongoing work.</p> <p data-bbox="427 831 1666 1158">In response to a question about the linkages between the Socio-Economic Rescue Plan; the outcomes in the LOIP and the role and membership of Aberdeen Prospers, Richard Sweetnam assured that the Plan was intrinsically linked and structured around the LOIP themes to ensure consistency of outcomes and highlighted that the revised Improvement Programme to be considered later on the agenda had identified the links between the existing improvement projects and the actions in the Plan. A lead had been identified for each of the themes of the Action Plan and they were in the process of connecting with the relevant Outcome Improvement Groups to discuss the linkages and ensure no duplication of effort.</p> <p data-bbox="427 1198 1666 1374"><u>The Management Group resolved:</u> (i) to approve the recommendation; and (ii) to note that Allison Carrington, Chair of the Aberdeen Prospers Group, would discuss the role and membership of the Group with Lavina Massie outwith the meeting.</p>	<p data-bbox="1691 1270 2063 1342">Richard Sweetnam (ACC) Allison Carrington (SDS)</p>
<p data-bbox="91 1390 405 1485">7. Alignment of Private Sector Corporate</p>	<p data-bbox="427 1390 1666 1485">With reference to item 6 of the minute of the meeting of the Management Group of 29 January 2020, the Management Group had before it a report which advised of the publication and launch of a corporate social responsibility platform for businesses on</p>	

Topic	Discussion/Decision	Action By
Responsibility to the LOIP	<p>the Partnership's website following approval of the CPA Board on 1 July 2020.</p> <p>The report recommended:- that Management Group</p> <ul style="list-style-type: none"> (a) note the publication of the Corporate Social Responsibility platform for businesses on Community Planning Aberdeen's website; and (b) note that a communications plan would be prepared to launch the website and that would include plans to hold an online CSR event for businesses. <p>Partners noted that a communication plan and launch event were currently in development and that Partners would be advised once a date had been arranged.</p> <p><u>The Management Group resolved:</u> to approve the recommendation.</p>	Michelle Cochlan (ACC)
Aberdeen Outcomes Framework	<p>With reference to item 4 of the minute of the meeting of the Management Group of 29 January 2020, the Management Group had before it a report which advised of the publication and launch of the Aberdeen Outcomes Framework as approved by the CPA Board on 1 July 2020.</p> <p>The report recommended:- that Management Group</p> <ul style="list-style-type: none"> (a) note the publication of the Aberdeen Outcomes Framework on Community Planning Aberdeen's website; and (b) request partners to engage in discussions about how the Framework could be supported by all partners as it developed and was embedded. <p>The Chair queried if the Outcomes Framework could be used in future to provide a live tracking tool for LOIP Improvement Project updates, so as to present the data at CPMG through the digital platform rather than as paper updates.</p> <p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to approve the recommendations; and (ii) to ask the Community Planning Team to explore the feasibility of using the 	Michelle Cochlan (ACC)

Topic	Discussion/Decision	Action By
	Outcomes Framework as a live project update tracker and provide an update at the next meeting.	
<div data-bbox="91 730 136 865" data-label="Page-Footer">Page 7</div> 9. CPA Revised Improvement Programme 2019-21	<p>With reference to item 6 of the CPA Board meeting of 1 May 2020, the Management Group had before it a report which presented the revised Community Planning Aberdeen Improvement Programme 2019-21 reviewed to reflect the impact of covid-19 on the delivery of the 120 improvement aims. The revised programme (1) set out revised timescales for initiation of the improvement projects included within the Local Outcome Improvement Plan 2016-26 which had yet to be considered by the CPA Board; (2) proposed dates for restarting existing live projects; and (3) identified the linkages between the improvement projects and the actions in the Socio Economic Rescue Plan.</p> <p>The report recommended:- that Management Group</p> <ul style="list-style-type: none"> (a) approve the revised CPA Improvement Programme for 19-21 as contained at Appendix 1 of this report for submission to the CPA Board on 16 September 2020; and (b) note the route map to the refreshed LOIP as contained at Appendix 2 and that a report on the process for refreshing the LOIP would be submitted to the next meeting of the Management Group. <p>The importance of the support of the large number of volunteers that had come forward in response to the COVID-19 pandemic and the resilience communities had shown was highlighted and assurance was sought that work was underway to capture the learning and that the CPP did not lose contact with the network of volunteers should they be called upon to support future community resilience efforts. In response, an update on the work being undertaken by both the Sustainable Cities Group and Aberdeen Together was highlighted, during which it was noted that an exercise to map the range of volunteer efforts across the city was under way. It was also noted that a number of improvement projects related to volunteering opportunities and that there was a specific Sustainable Cities project related to Community led resilience plans in place for areas most vulnerable to flooding by 2021; and Community led resilience plans in place across all areas by 2026.</p>	

Topic	Discussion/Decision	Action By
	<p>It was agreed that the Sustainable City Group and Aberdeen Together should report/show and tell on the volunteer mapping exercise and how this would be taken forward post COVID to a future meeting.</p> <p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to approve the recommendations; and (ii) to agree that the Sustainable City Group and Aberdeen Together provide a report/"show and tell" to the Management Group on the work underway to map the work of volunteers and resilience of communities during COVID and how this would be retained post COVID. 	<p>Allison Swanson (ACC) Jillian Evans/Gale Beattie (SCG) and Gail Woodcock (Aberdeen Together)</p>
<p>10. CPA Improvement Programme Quarterly Update Appendices</p> <p>Page 8</p>	<p>The Management Group had before it a report providing an update on the projects within the Local Outcome Improvement Plan 2016-2026 which had started, or were due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026. The report also included new charters seeking approval to progress to the Community Planning Board for final approval and project initiation.</p> <p>The report recommended:-</p> <p>that Management Group</p> <ul style="list-style-type: none"> (a) note the overview of progress against the revised CPA Improvement Programme as contained at Appendix 1; (b) approve the new charters included at Appendix 2 for submission to the CPA Board on 16 September 2020; and (c) consider the updates provided on live improvement projects which continued during Covid-19 in Appendix 3. <p>In terms of the project charters, the Management Group commented as per the table below. The importance of all Project Leads having completed the improvement training was emphasised and where training had not been undertaken this should now be completed.</p>	

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Topic	Discussion/Decision		Action By
	New Charters	Management Group Comments	
	<u>Charter 3.5</u> Reduce the number of babies exposed to second-hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022	Charter approved for submission to the CPA Board.	Rob Polkinghorne (ICS Board)
	<u>Charter 3.6</u> To increase the percentage of babies exclusively breastfed at 6-8 weeks to 41% by 2021.	Charter approved for submission to the CPA Board, however ensure that Locality Team are involved.	Rob Polkinghorne (ICS Board)
	<u>Charter 3.7</u> Reduce child obesity at Primary 1 stage by 10% by 2022	Charter approved for submission to the CPA Board.	Rob Polkinghorne (ICS Board)
	<u>Charter 3.8</u> Reduce the number of emergency hospital admissions for unintentional injury to children under 5 years by 3.69% by 2021	Charter approved for submission to CPA Board subject to the Project Team (1) adding in data about the trend for admissions so that it was clear if there was a pattern across localities; and (2) reflecting on the data to identify which locality the tests of change should initially be tested in..	Rob Polkinghorne (ICS Board)
	<u>Charter 5.4</u> Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021; and <u>Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021</u>	Charter approved for submission to the CPA Board.	Rob Polkinghorne (ICS Board)

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Topic	Discussion/Decision		Action By
	<u>Charter 6.7</u> Increase children, young people and families' awareness and understanding of future skill requirements by June 2021; and Increase the number of opportunities to discuss and record skills for life, learning and work from S1 by 20%, by 2021.	Charter approved for submission to the CPA Board.	Rob Polkinghorne (ICS Board)
	<u>Charter 9.2</u> Using a whole population approach: Increase the awareness of domestic abuse by 2021; Reduce number of children who are witness to domestic abuse by Sept. 2022; and Increase number of reported incidents by 30% by 2026.	Welcomed the progress and submission of the charter, however the Group felt that the number of change ideas/focus of the charter was too broad and therefore had concern about the deliverability. The Management Group agreed that the charter should not be submitted to the Board in September and that the Violence Against Women and CJ Group should review the charter and submit several smaller charters focusing on deliverability of improvement for 1 person as per the improvement methodology.	Derek McGowan (Community Justice Group)
	<u>Charter 11.1</u> Increase uptake of a range of activities that enable people with long term conditions to manage their health and wellbeing by 10% by March 2021; and <u>Increase the number of groups with people with long term conditions which are co-produced with service users by 2021.</u>	Charter approved for submission to CPA Board however in advance of submission, Project Team need to review the charter and consider (a) the timescales to ensure they are realistic; and (b) the number of change ideas to ensure they were achievable in the timescales.	Sandra MacLeod (Resilient, Included and Supported OIG)
	<u>Charter 11.12</u> Increase number of people in local communities promoting well-being and good health choices by 2021.	Charter approved for submission to the CPA Board, noting that the project team was being considered to ensure linkage with connected LOIP projects to be	Sandra MacLeod (Resilient, Included and Supported OIG)

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Topic	Discussion/Decision		Action By
		made with other LOIP projects.	Sandra MacLeod (Resilient, Included and Supported OIG)
	<u>Charter 11.13</u> Increase number of people accessing community based hubs (including digital social hubs) which offer social resources and access to a range of professionals which increase citizens health literacy.	Charter approved for submission to CPA Board, noting that the timescales in the project plan needed to be confirmed but they were dependent on the facility being able to reopen following covid restrictions and that once confirmed dates would be added.	
	<u>Charter 15.2</u> Increase % of people who walk as main mode of travel to 31% by 2021	Charter approved for submission to CPA Board subject to additional narrative being added to provide rationale for the focus on GPs.	
	The importance of the Locality Plans reflecting the improvement projects being taken forward by the Outcome Improvement Groups was also highlighted and Neil Carnegie was asked to ensure that the linkages were being made and reflected.		Neil Carnegie (ACC)
	In terms of the project updates, the Management Group discussed and commented as per the table below. In addition to the specific comments below, there was general feedback that all projects needed to review their start and end dates as some were regarded as too long for improvement projects		All OIG Chairs
	Live Project Updates	Management Group Comments	
	Ref 3.1 - Family Support	Update noted.	
	Ref 4.1 - Children's Mental Wellbeing	Update noted.	
	Ref 5.1 - Improving Education Outcomes for Care Experienced Children and Young People	Update noted.	
	Ref 5.2 - Kinship and Foster Care	Update noted and data to reflect the narrative to be added	Rob Polkinghorne (ICS Board)
Ref 5.4 – Trauma Skills	Update noted and data to reflect the narrative to be added.	Rob Polkinghorne (ICS Board)	
Ref 5.5 - Children and Young People in Care Placements	Update noted and data to reflect the narrative to be added.	Rob Polkinghorne (ICS Board)	

Topic	Discussion/Decision		Action By
Page 12	Ref 10.4 - Specialist Substance Misuse Services	Update noted.	Sandra MacLeod (Resilient, Included and Supported OIG)
	Ref 11.2 - Aberdeen Link Services	Update noted and Management Group delighted to see a progress scale of 8 and asked for the Project Team to consider how to make this a sustained improvement and to present proposals to the Management Group for scaling up and to attend the meeting to share their learning.	
	Ref 11.6 - Increase Volunteering	Update noted.	
	Ref 11.8 - Teachback	Update noted.	
	Ref 11.10 - Reduce Tobacco Smoking	Update noted.	
	Ref 12.1 - Care Experienced Children Substance Misuse	Update noted.	
	Ref 12.2 - School Curriculum for Substance Misuse	Update noted.	
	Ref 12.3 - Reduce Fatal Drug Overdose	Update noted.	
	Ref 12.5 - Alcohol Brief Interventions	Update noted.	
	Ref 12.7 - Increase Alcohol Awareness	Update noted.	
	Ref 12.8 - Increase Uptake of Drug Treatment	Update noted.	
	<u>The Management Group resolved:</u>		OIG Chairs OIG Chairs (Resilient, Included and Supported OIG)
	(i)	to approve recommendation (a)	
	(ii)	to approve the new charters included in Appendix 2 of the report for submission to the CPA Board, unless otherwise stated above and the subject to the comments above being actioned;	
	(iii)	to approve recommendation (c) and to ask all improvement projects to review project start and end dates to ensure the timescales reflected improvement activity;	
	(iv)	in relation to improvement project 11.2 (Aberdeen Links Service), to note the progress scale of 8 and to agree that the Project Team consider how to make this	

Topic	Discussion/Decision	Action By
	<p>a sustained improvement and to present proposals to the Management Group for scaling up and to attend the meeting to share their learning;</p> <p>(v) to request Neil Carnegie to ensure that the Locality Plans reflected the improvement projects being taken forward by the Outcome Improvement Groups; and</p> <p>(vi) to ask the Community Planning Team to ensure that all Project Leads on existing and planned improvement projects had received Model for Improvement Training.</p>	<p>Neil Carnegie (ACC)</p> <p>Michelle Cochlan/Allison Swanson (ACC)</p>
<p>11. Report regarding LOIP Outcome 3 Aim to Increase MMR Vaccine Uptake</p> <p>Page 13</p>	<p>The Management Group had before it a report advising that the Improving Immunisation Programme Board was leading the work which would achieve the improvement project aim under LOIP Outcome 3, Key Driver 3.2 ("increase Measles-Mumps-Rubella (MMR) vaccine uptake"); and therefore recommended that the improvement project aim be removed from the LOIP in recognition that this is being taken forward by the Aberdeen City Health and Social Care Partnership and governed by the Integrated Joint Board.</p> <p>The report recommended:- that Management Group:</p> <p>(a) recognise the Improving Immunisation Programme Board as leading the work which would achieve the improvement project aim under LOIP Outcome 3, Key Driver 3.2 ("increase Measles-Mumps-Rubella (MMR) vaccine uptake"); and</p> <p>(b) agree to recommend to the CPA Board the removal of the improvement project aim from the LOIP in recognition that this was being taken forward by the Aberdeen City Health and Social Care Partnership and governed by the Integrated Joint Board.</p> <p><u>The Management Group resolved:</u> to approve the recommendations.</p>	<p>Chris Littlejohn (Public Health)</p>
<p>12. Project End Report: Participation Requests and Asset Transfer</p>	<p>The Management Group had before it a report which presented the results of the Community Planning Aberdeen Participation Request and Asset Transfer Improvement Project and sought approval to bring the 'Improvement Project' stage of the process to an end, as this was now embedded practice</p>	

Topic	Discussion/Decision	Action By
<div>Page 14</div>	<p>The report recommended:- that Management Group:</p> <ul style="list-style-type: none"> (a) agree that this Improvement Project was brought to an end and testing concluded on the basis that the intended outcomes had been achieved and change ideas had become embedded practice for Community Planning Aberdeen; (b) agree that the Community Engagement Group would continue to have a 'Governance Lead' role for Participation Requests, including continuing collection of Monthly /Quarterly Reports to track performance and progress; (c) agree that Partners would continue to provide the Monthly /Quarterly Reports to the Community Engagement Group to inform the CPA Annual Report and to be updated on the CPA Outcomes Framework and Data Observatory. <p>Although it was agreed that this project had reached its conclusion, the Group highlighted the importance of community participation on project teams and of the improvement projects being co-produced with communities, in particular where the change ideas were focused on a specific locality. Therefore, it was agreed that all project teams, existing and in future, should consider how to involve community representatives and reflect this in the project charters. Also, where the project had a locality identified, project teams were reminded to discuss with Neil Carnegie so to identify if the Communities Team could support linkage with the community through the Locality Partnerships.</p> <p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to approve the recommendations and that the report be submitted to the CPA Board for consideration; and (ii) to request all project teams to consider how to involve community representatives in their improvement projects to ensure, where possible, that projects were being co-produced and that this be reflected in the project charters to be submitted; and (iii) to remind project teams, where the project had a locality identified, to discuss with Neil Carnegie to identify if the Communities Team could support linkage with the community through the Locality Partnerships. 	<p>Jonathan Smith (Community Engagement Group) OIG Chairs</p> <p>OIG Chairs/ Neil Carnegie ACC</p>

Topic	Discussion/Decision	Action By
<p>13. Child Friendly Cities</p> <p>Page 15</p>	<p>The Management Group had before it a report which provided an update on current status with regards to the Unicef Child Friendly City programme and outlined the next steps for progression within the accreditation process. The proposed action plan and self evaluation report were appended to the report.</p> <p>The report recommended:- that Management Group:</p> <ul style="list-style-type: none"> (a) approve the proposed action plan and self-evaluation; (b) receive future progress reports and monitor actions; and (c) note the next steps. <p>Speaking in furtherance of the report, Matt Reid provided a brief overview of the action plan and self evaluation during which he introduced Paula Martin (ACC) who would be project managing the Child Friendly Cities Programme in Aberdeen. He also thanked Police Scotland for the resource allocated to the project to this point.</p> <p>In terms of governance arrangements, it was noted that this work was being governed through the Integrated Children's Services Partnership and Board and that updates would come to the Management Group and Board as appropriate.</p> <p>Partners asked how many other cities had undertaken the Child Friendly Cities Programme and if there was any learning from them, particularly with regard to raising the profile city. At present no UK city had received accreditation and therefore were all at the same stage as Aberdeen. However, a number of European cities had completed the programme and Matt Reid undertook to link with Unicef to find out more in terms of the impact the accreditation had had on cities.</p> <p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to approve the recommendations (a) and (c); (ii) to note the governance arrangements and that updates would be submitted as appropriate to the CPA Management Group via the ICS Board; (iii) to request Matt Reid to liaise with Unicef to confirm if there was any available data on the impact the accreditation had on other cities and report back to 	<p>Matt Reid/Paula Martin (ACC)</p> <p>Matt Reid (ACC)</p>

Topic	Discussion/Decision	Action By
	<p>Aberdeen Prospers in this regard;</p> <p>(iv) to note that Rob Polkinghorne would provide the Chair of the CPA Board and the Convener of the Council's Education and Children's Services Committee with an update on the self-evaluation and future actions planned and to note that Unicef were scheduled to provide a training session for all elected members.</p>	Rob Polkinghorne (ACC)
<p>14. CPA Budget Quarterly Update</p> <p>Page 1</p>	<p>The Management Group had before it a report which provided an update on the 2020/21 Community Planning Budget's financial performance for the period 1 April 2020 to 30 June 20.</p> <p>The report recommended:- that Management Group note Community Planning Aberdeen Budget's performance during quarter 1 of 2020/21</p> <p><u>The Management Group resolved:</u> approve the recommendation.</p>	
<p>15. Community Justice Outcome Activity Annual Return for submission to Community Justice Scotland</p>	<p>The Management Group had before it a report presenting the Community Justice Outcome Activity Annual Return for endorsement prior to submission to Community Justice Scotland.</p> <p>The report recommended:- that Management Group endorse the draft Community Justice Outcome Activity Annual Return for submission to Community Justice Scotland.</p> <p>The Chair noted that there was heavy emphasis on the LOIP Improvement work and queried if the criteria for the submission also required further detail of the business as usual work that had also been undertaken in the city and reported through the Aberdeen City Executive Group for Public Protection. It was requested that the Group clarify this with the Scottish Government before submission to ensure it was reflective of the required information.</p> <p><u>The Management Group resolved:</u> to approve the recommendation, subject to clarification from the Scottish Government on the required information and should further information be required to request that</p>	<p>Community Justice Group/ Val Vertigans ACC</p>

Topic	Discussion/Decision	Action By
	the Community Justice Group update the report with the required information prior to formal submission.	
16. CPA Forward Planner	<p>The Management Group had before it the Forward Planner.</p> <p><u>The Management Group resolved:</u></p> <ul style="list-style-type: none"> (i) to note the CPA Forward Planner; and (ii) to note that owing to timescales, a submission had been made on behalf of the Partnership to the Public Health Scotland Strategic Plan consultation. 	
17. Funding Tracker	<p>The Management Group had before it the Funding Tracker of key funding opportunities available to the Partnership, linked to the themes within the LOIP and Locality Plans.</p> <p><u>The Management Group resolved:</u></p> <p>to note the CPA Funding Tracker and to agree that Outcome Improvement Groups consider funding streams available at present.</p>	OIG Chairs
18. Meeting Dates and Deadlines 2021	<p>The Management Group had before it the schedule of lead in times and meetings of the Community Planning Management group and CPA Board for 2021.</p> <p><u>The Management Group resolved:</u></p> <p>to note the meeting dates and deadlines for 2021.</p>	
19. Date of Next Meeting -	The Management Group noted that its next meeting would be held on 29 of October 2020 at 2pm.	

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COMMUNITY PLANNING ABERDEEN BOARD
16 September 2020
Virtual meeting

Present:- Councillor Laing (Chair)
Councillor Duncan (Integration Joint Board Chair)
Councillor Greig
Karl Leydecker (Aberdeen University)
Chris Littlejohn (Public Health)
Gordon MacDougall (Skills Development Scotland)
Chief Superintendent George MacDonald (Police Scotland)
David Milne (Scottish Government)
Ken Milroy (NESCOL)
Councillor Alex Nicoll
Paul O'Connor MBE (ACVO)
Alastair Robertson (Aberdeen Active Partnership)
Angela Scott (Aberdeen City Council)
Jonathan Smith (Civic Forum)
Scott Symon (Scottish Fire and Rescue Service)

Also Present:- Martin Murchie, Richard Sweetnam, Michelle Cochlan and James Simpson (all Aberdeen City Council).

Apologies:- Amanda Croft, Bruce Farquharson, Susan Webb and Councillor Wheeler.

Topic	Discussion/Decision	Action By
1. Declarations of Interest	Paul O'Connor declared an interest in Item 3.1 Minute of the Meeting of 1 July 2020, Item 10 Community Planning Budget 2020/21, by virtue of his position as Chair and Director of ACVO. Jonathan Smith also declared an interest in Item 3.1 by virtue of his position as Chair of the Civic Forum.	
2. Appointment of Vice Chair	The Chair welcomed Chief Superintendent George MacDonald as Campbell Thomson's successor to the Board. The Board unanimously agreed to appoint Chief Superintendent MacDonald as Vice Chair.	
3. Minute of Previous	The Board had before it the minute of its previous meeting of 1 July 2020, for approval.	

Topic	Discussion/Decision	Action By
Meeting of 1 July 2020	<p>In respect of Item 10 - Community Planning Budget, Michelle Cochlan advised that, following discussions with Jonathan Smith and Paul O'Connor, the following wording had been agreed, <i>"The Civic Forum funding is currently allocated to the continuing delivery of the Civic Forum development plan. These funds are currently held by ACVO on CPA's behalf. Development and maintenance of the Civic Forum's website, equipment, meeting, administration and events are all undertaken by Civic Forum volunteers."</i></p> <p><u>The Board resolved:-</u> (i) to agree the revised wording in respect of Item 10 - Community Planning Budget; and (ii) to otherwise approve the minute as a correct record.</p>	
Page 20 Draft Minute of the CPA Management Group meeting of 12 August 2020	<p>The Board had before it the minute of the CPA Management Group meeting of 12 August 2020, for information.</p> <p><u>The Board resolved:-</u> to note the draft minute.</p>	
5. CPA Board Forward Business Planner	<p>The Board had before it the Forward Business Planner.</p> <p><u>The Board resolved:-</u> to agree the Forward Business Planner.</p>	
6. National Update – Scottish Government	<p>The Board received a verbal update from David Milne, Scottish Government.</p> <p>Mr Milne advised that in response to a question submitted by Paul O'Connor in respect of Third Sector support from Scottish Government, a Third Sector Community and Recovery Programme would be launched late September 2020. Mr Milne undertook to consult with his colleague Chris Rattray regarding threshold levels for funding.</p> <p>The update further covered the following areas:</p> <ul style="list-style-type: none"> • Scottish Government Programme for Government was published in September 2020 setting out the actions and legislative programme for the coming year; 	David Milne, SG

Topic	Discussion/Decision	Action By
	<ul style="list-style-type: none"> No detail yet on the budget for the Scottish Block for 2021/22 but this was expected to be published in December 2020; and Social Renewal Advisory Board for renewal and recovery of communities would have further recommendations published in November 2020; and Mr Milne was content to be sent questions in advance to assure answers were topical, relevant, and up to date. <p><u>The Board resolved:-</u> to note the updates.</p>	
7. Socio-Economic Rescue Plan 2020/2021 Page 21	<p>The Board had before it a report and progress tracker update on the progress towards delivery of the Socio Economic Rescue Plan.</p> <p>Richard Sweetnam – Chief Officer, City Growth spoke to the Plan and took questions, advising that the Implementation Group had met on 14 September 2020.</p> <p><u>The Board resolved:</u> to note the progress of the Socio Economic Rescue Plan through the report and progress tracker provided.</p>	Richard Sweetnam Michelle Cochlan, ACC
8. Revised CPA Improvement Programme 2019-21	<p>The Board had before it a report on the Revised CPA Improvement Programme 2019-21.</p> <p><u>The report recommended:</u> that the Board:</p> <ul style="list-style-type: none"> (a) approve the revised CPA Improvement Programme for 2019-21 as contained at Appendix 1 of the report; and (b) note the route map to the refreshed LOIP as contained at Appendix 2 and that a report on the process for refreshing the LOIP will be submitted to the next meeting of the Board. <p><u>The Board resolved:</u> to approve the recommendations.</p>	Michelle Cochlan, ACC

Topic	Discussion/Decision	Action By
9. CPA Improvement Programme 2019-21 Quarterly Update Report <div>Page 22</div>	<p>The Board had before it a report providing an update on the projects within the Local Outcome Improvement Plan 2016-26 which have started, or are due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the reprioritised improvement programme to be considered on today's agenda. This report also included new charters for approval for project initiation.</p> <p>The report recommended: that the Board</p> <ul style="list-style-type: none"> (a) note the overview of progress against the revised CPA Improvement Programme as contained at Appendix 1; (b) approve the new charters included at Appendix 2; and (c) consider the updates provided on live improvement projects which continued during Covid-19 in Appendix 3. <p><u>The Board resolved:-</u> to approve the recommendations.</p>	
10. LOIP Outcome 3, Key Driver 3.2 Increase MMR vaccine uptake	<p>The Board had before it a report on the LOIP improvement project aim to increase Measles-Mumps-Rubella (MMR) vaccine uptake (Outcome 3, Key Driver 3.2).</p> <p>The report recommended: that the Board</p> <ul style="list-style-type: none"> (a) recognise the <i>Improving Immunisation Programme Board</i> as leading the work which will achieve the improvement project aim under LOIP Outcome 3, Key Driver 3.2 ("increase Measles-Mumps-Rubella (MMR) vaccine uptake"); and (b) agree to the removal of the improvement project aim from the LOIP in recognition that this was being taken forward by the Aberdeen City Health and Social Care Partnership and governed by the Integrated Joint Board.. <p><u>The Board resolved:-</u> to approve the recommendations.</p>	All Partners

Topic	Discussion/Decision	Action By
<div data-bbox="91 730 136 890" data-label="Page-Header">Page 23</div> <p>11. Project End Report: Participation Requests and Asset Transfer</p>	<p>The Board had before it a report presenting the results of the Community Planning Aberdeen Participation Request and Asset Transfer Improvement Project.</p> <p>The report recommended: that the Board:</p> <ul style="list-style-type: none"> (a) agree that this Improvement Project was brought to an end and testing concluded on the basis that the intended outcomes had been achieved and change ideas had become embedded practice for Community Planning Aberdeen; (b) agree that the Community Engagement Group would continue to have a 'Governance Lead' role for Participation Requests, including continuing collection of Monthly/Quarterly Reports to track performance and progress; and (c) agree that Partners would continue to provide the Monthly /Quarterly Reports to the Community Engagement Group to inform the CPA Annual Report and to be updated on the CPA Outcomes Framework and Data Observatory. <p><u>The Board resolved:-</u> to approve the recommendations.</p>	
<p>12. Local Partnership and Initiative Fund Contribution to Community Planning Aberdeen Three Locality Areas</p>	<p>The Board had before it a report advising of the acceptance of a contribution of £6,750 from the Local Policing Divisional Commander's Local Partnership and Initiative Fund to Community Planning Aberdeen which was to be divided equally between the Community Planning Partnership's three locality areas of</p> <ul style="list-style-type: none"> • Torry; • Cummings Park, Mastrick, Middlefield, Northfield, Heathryfold; and • Woodside, Seaton, Tillydrone. <p>The report recommended: that the Board note the award of £6,750 from the Local Policing Divisional Commander's Local Partnership and Initiative Fund to Community Planning Aberdeen to be divided equally between Aberdeen's three locality areas.</p> <p><u>The Board resolved:-</u> to approve the recommendation.</p>	

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Topic	Discussion/Decision	Action By																																																				
13. Meeting Dates and Deadlines 2021	<p>The Board had before it the following meeting dates and deadlines for 2021:</p> <table border="1"> <thead> <tr> <th>Draft Report Deadline (10am deadline unless otherwise stated)</th><th>Pre Meetings (all meetings commence at 2pm)</th><th>Report Deadline (10am deadline unless otherwise stated)</th><th>Meeting Dates (all meetings commence at 2pm)</th></tr> </thead> <tbody> <tr> <td colspan="4">Community Planning Aberdeen Board (All meetings commence at 2pm)</td></tr> <tr> <td>9 February</td><td>16 February</td><td>23 February</td><td>4 March (Thurs)</td></tr> <tr> <td>6 April</td><td>13 April</td><td>20 April</td><td>28 April</td></tr> <tr> <td>15 June</td><td>22 June</td><td>29 June</td><td>7 July</td></tr> <tr> <td>24 August</td><td>31 August</td><td>7 September</td><td>15 September</td></tr> <tr> <td>8 November</td><td>15 November</td><td>22 November</td><td>30 November (Tues)</td></tr> <tr> <td colspan="4">Community Planning Aberdeen Management Group (All meetings commence at 2pm unless otherwise stated)</td></tr> <tr> <td>5 January</td><td>12 January</td><td>19 January</td><td>27 January</td></tr> <tr> <td>2 March</td><td>9 March</td><td>16 March</td><td>24 March</td></tr> <tr> <td>11 May</td><td>18 May</td><td>25 May</td><td>2 June</td></tr> <tr> <td>20 July</td><td>27 July</td><td>3 Aug</td><td>11 Aug</td></tr> <tr> <td>5 October</td><td>12 October</td><td>19 October</td><td>27 October</td></tr> </tbody> </table> <p><u>The Board resolved:-</u> to note the future meeting dates.</p>	Draft Report Deadline (10am deadline unless otherwise stated)	Pre Meetings (all meetings commence at 2pm)	Report Deadline (10am deadline unless otherwise stated)	Meeting Dates (all meetings commence at 2pm)	Community Planning Aberdeen Board (All meetings commence at 2pm)				9 February	16 February	23 February	4 March (Thurs)	6 April	13 April	20 April	28 April	15 June	22 June	29 June	7 July	24 August	31 August	7 September	15 September	8 November	15 November	22 November	30 November (Tues)	Community Planning Aberdeen Management Group (All meetings commence at 2pm unless otherwise stated)				5 January	12 January	19 January	27 January	2 March	9 March	16 March	24 March	11 May	18 May	25 May	2 June	20 July	27 July	3 Aug	11 Aug	5 October	12 October	19 October	27 October	
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14. Date of Next Meeting	The Board noted that its next meeting would be held on 3 December 2020 at 2pm.																																																					



Community Planning Aberdeen

Progress Report	Socio Economic Rescue Plan 2020/2021
Lead Officer	Richard Sweetnam
Report Author	Richard Sweetnam
Date of Report	5 October 2020
Governance Group	CPA Management Group – 29 October 2020

Purpose of the Report

To update CPA Management Group on the progress towards delivery of the Socio Economic Rescue Plan.

Summary of Key Information

1 BACKGROUND

- 1.1. The [Socio Economic Rescue Plan 2020/2021](#) was approved by Aberdeen City Council (ACC) and CPA on 30 June and 1 July respectively.
- 1.2. It was agreed that for each of the three themes, an officer of the Council would coordinate the implementation of each action across partners for each of the 'Business', 'People' and 'Place' themes.

2 CURRENT POSITION

- 2.1. The Implementation Group has met on 24 July 2020, 17 August 2020, 14 September 2020 and 12 October 2020 and will continue to meet on a four weekly basis to the 31 March 2021. The Group is attended by officers of ACC and representatives of CFINE, FSB, AGCC, VisitAberdeenshire, Scottish Enterprise, Business Gateway, Skills Development Scotland, ACVO, Aberdeen Inspired, NESCOL and Culture Aberdeen.
- 2.2. It reviews progress towards delivery and a tracker for each theme has been set up according to action, update, LOIP Link and Status (Red, Amber, Green).
- 2.3. There are a total of 75 actions in the plan, the status of these actions as at October 2020 is:

Complete	4
On track (green)	65
Being monitored (amber)	2
Needs intervention (red)	1
Closed	3
	75

2.4 Within the business and place plans, there is a focus on measures to increase footfall and spend in the city centre and wider. In response to demand from business as a result of the second and local lockdown in the city centre, it is proposed that an additional two interventions are added to support and meet the objectives of Action 1.5 (Business Plan) and Action 3.1 (Place Plan) to support the tourism, leisure and hospitality sector. Financial support of both schemes will be considered in line with the Council's governance arrangements:

- (i) Support to Aberdeen Inspired to extend restaurant week beyond the business improvement district (BID) area itself; and
- (ii) Support to Aberdeen Inspired and the newly formed Hospitality Group to support the development of an Aberdeen Gift Card. To support local businesses in the city centre, purchasers of the gift card would pre load the cards with a value that could be redeemed in participating shops, restaurants, cultural venues or attractions.

2.5 The objectives of these interventions are to:

- Support the continued recovery of the sector by increasing footfall in participating businesses;
- Support promotion of the city as a safe and welcoming place to visit and reassure the public that restaurants are open and safe to visit;
- Increase turnover in participating businesses by encouraging additional use of restaurants;
- Promote the hospitality sector on a dedicated platform using mainly social media and digital channels; and
- Create a fun, engaging event for residents and visitors to Aberdeen

2.6 An additional intervention has also been added to support the delivery of Actions 2.4 and 2.5 (Business Theme) and Action 3.1 (Place Theme) to support the tourism, leisure and hospitality sector:

- (i) Support to Aberdeen Inspired and the newly formed Hospitality Group with the development of a Check-In System App, adapted specifically for Covid-19 Test and Protect.

2.7 The objectives of this intervention are:

- Guaranteed genuine check in details of everyone entering a premises;
- Instant access for NHS Test and Protect in the event of an outbreak;
- Fast track customer entry to a premises;
- Ability to set restrictions in line with local and national guidelines, including limiting the number of premises visited;
- Allows health and safety messages or rule changes to be regularly sent out; and
- Allows easy, real time reporting

2.8 The three additional interventions outlined in 2.4 and 2.6 will be met from the £141,000 budget approved by Urgent Business Committee.

3 NEXT STEPS

- 3.1 An update report will be presented at Aberdeen City Council's City Growth and Resources Committee on 28th October.
- 3.2 Coinciding with each progress report to the Implementation Group, updates will be provided to the CPA Management Group and Board via the progress tracker.

Recommendations for Action

It is recommended that the Management Group:

- i) Note the progress of the Socio Economic Rescue Plan through the progress tracker provided in the appendix.

Opportunities and Risks

The Plan and Governance provides an opportunity for a coordinated city-wide Partnership response to the impact of Covid-19. The actions aim to provide as much support to businesses in the immediate response to Covid-19 and to mitigate where possible against permanent job losses in the city. The proposals aim to support health and wellbeing outcomes in the Children & Young people and Adult stretch outcomes. The proposals support the poverty and active travel stretch outcomes.

Consultation

The following people were consulted in the preparation of this report:
Socio Economic Rescue Plan Implementation Group

Background Papers

[Socio Economic Rescue Plan](#)

Contact details:

Name	Richard Sweetnam
Title	Chief Officer – City Growth
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SocioEconomic Rescue Plan: Business theme

	On track
	Being Monitored
	Needs intervention

Ref No	Action	Lead	Outcome(s)	October Update	Status	Output Measuers
1	General Response					
1.1	Covid-19 Business Loans Programme	Andrew Stephen - ACC	Working capital loans to business to support ‘trading out’ of current crisis	5 new applications all going forward and 3 in the pipeline Joint promo being launched this month as soon as new resources are in place	On track	No of meetings with potential applicants No of succesful BLS applications in Aberdeen
1.2	Aberdeen City Council Business Charter	Richard Sweetnam - ACC	Supportive business environment for companies in the city	Being embedded across service redesigns in ACC	On track	
1.3	Planning, consenting and licensing systems to support business response/ diversification – eg temporary relaxation of planning controls – temporary uses eg surplus car parks or units into social spaces	David Dunne - ACC	Getting people back into work Support initiatives around recouping lost revenues within these key sectors and adapting to physical distancing rules and Spaces for People project	Regular meetings continue to be held between Planning, Building Standards and Environmental Health to manage applications for outside seating and licensing. To date over 80 business have been in contact and application and renewal process is in place. This includes a guidance document for b	On track	

1.4	'Shop, Visit, Eat Local' – consider loyalty card scheme/ app	Chris Foy - VisitAberdeenshire	Enhanced and sustained spend in local hospitality, tourism, and retail Marketing Strategy and communications plan - incl. adverts on social media, PR, media partnership with local media outlet to extend reach. Content to include city initiatives, blogs from local people, businesses and celebrity. Promote and encourage local products and staycations.	<p><u>VisitAberdeenshire</u> The Rediscover campaign will now run until 12 December to promote pre-Christmas opportunities to explore and shop locally. Aberdeen specific campaign targeting rest-of-Scotland on hold due to new restrictions.</p> <p>It is agreed that: £9,000 from the SERP budget is allocated to support to Aberdeen Inspired to extend restaurant week beyond the business improvement district (BID) area itself. £15,000 from SERP budget is allocated to support to Aberdeen Inspired and the development of an Aberdeen Gift Card</p> <p><u>AGCC</u> North East Now has been viewed over 17,000, combined social media followings are almost at 10,000 and over 300,000 post impressions.</p> <p>The 'Power Hour' which took place on each social platform at the start of the campaign resulted in #NorthEastIsOpen trending nationwide on Twitter. A subsequent 'Power Week' in September helped to further spread this message and was the subject of a parliamentary motion commending the partners and their work to support local businesses. The North East Now hub has continued to expand and now includes a 'Local Business' tab to allow business to business interests as well as to consumers. Further lockdowns and restrictions have highlighted the communal urge to support local and the campaign continues to promote this message.</p>	On track	
1.5	Tourism Business Recovery Programme	Chris Foy - VisitAberdeenshire	A tiered approach. In-depth business programme for small numbers that achieves tangible outcomes; one-to-one product development advice; to one-to-many workshops; industry network building and community engagement.	<p>Open seminars for tourism businesses are in plan across the following subjects before end March in addition to 1-2-1 sessions as specified in the Tourism Business Recovery Plan.</p> <ul style="list-style-type: none"> •Business Reviews •Gathering and Using Customer and Market Insights – •Review of Target Markets and Best Routes to Market – •Website reviews •Upskilling in Digital Marketing (with Business Gateway) •Developing a Marketing Strategy •Travel Trade Readiness and Product Development •Sustainability ☑ •Emerging Trends and New Technology 	On track	No of businesses assisted through recovery programme

1.6	Business Gateway Recovery Programme	Andrew Burnett - Business Gateway	<p>'SME Redundancy to Recovery Programme' of 121 business advice - Sales & Supplier Recovery, Continuity Planning, Digital, Leadership, H&S & Risk assessment and HR</p>	<p>We have delivered several COVID focussed business recovery events to date through July. These covered Health & Safety, Leadership, Business Continuity, Digital Recovery, Sales Recovery and while mostly one to many format, we did arrange for 1-2-1 sessions where required.</p> <p>Redundancy to Recovery Programme encompassing 4 x 1 hr webinars and to date have run 12 workshops with over 150 people attending so far. We're still anticipating a significant wave of redundancies to come in conjunction with the conclusion of furlough scheme and so have further sessions planned throughout October and November. Additional ones will be added if demand exists. We've also created a Business Gateway Emerging Minds series as a spin off from Redundancy to Recovery aimed at young people and targeting students coming out of colleges and the universities and any young person under 30 yrs out of work. We'd ask for local partner help in promoting. Everyone who attends an event will be assigned a Business Adviser who will pick up on their individual situation and to help plan out a business idea. If local partners could assist in raising awareness of these events by sharing some of the following promotion.</p> <p>https://www.linkedin.com/posts/bgatewayacs_startingabusiness-redundancysupport-connectwithus-activity-6697168535027781632-Xi41</p> <p>https://www.facebook.com/watch/?v=946257409173712</p>	On track	<p>No of businesses attending redundancy to recovery programme</p> <p>No of webinars run</p>
1.7	Business Resilience Group Invest Aberdeen Advisory Board	Richard Sweetnam - ACC	<p>Coordination between public and private sectors in terms of Covid-19 response and post lockdown Oversight by industry and investors of the In Invest Aberdeen Business Plan</p>	<p>As per Sep Update. Officers continue to work closely with all members of the Business Resilience Group. Question on if another meeting for October is required or information can be captured through the CERP Implementation Group meetings. The Invest Aberdeen Advisory Board is due to meet again at the end of October (date tbc).</p>	On track	<p>Link to Aberdeen Prospers LOIP project</p> <p>No of resilience group meetings</p> <p>No of IA Advisory group meetings</p> <p>No on advisory Board</p> <p>No of new enquiries through board</p>

1.8	Positive Procurement Programme	Mel Mackenzie - ACC	Strengthening local supply chains and contributing towards local business growth. Provide more access to contracts for smaller businesses through lots. Engage local suppliers, SMEs, Voluntary Sector, Social Enterprises early on commissioning needs. Security of jobs, job creation, development of community benefits and social value outcomes through contracts.	No update to report. Work will be undertaken over the next few weeks to plan Supplier Development activity up until end March 21.	On track	Link to Aberdeen Prospers LOIP projects
1.9	ACC Key Account Management	Emma Shanks - ACC	Regular engagement with local businesses by ECMT Relationship management with local business community and key employers	ACC has signed up to be a gateway organisation for the DWP's Kickstart ERI scheme. The scheme is being promoted to organisations across the city.	On track	No of KAM businesses engaged with No of meetings held No of KAM businesses engaged with SE
2 Tourism, Leisure, Hospitality						
2.1	Extend planning rules for restaurants to keep up deliveries	David Dunne - ACC	Flexibility of regulatory systems to accommodate physical distancing Maintain revenue stream for businesses in lockdown transition period	The exemptions currently offered by the Scottish Governments planning division have been extended until Q1 2021.	On track	

2.2	Waive policy street occupation consents (eg on-street seating for cafes and bars, beer gardens and similar to accommodate physical distancing); consider 'nighttime economy zones' – eg Quad, Aberdeen Art Gallery	David Dunne - ACC	Flexibility of regulatory systems to accommodate physical distancing rules and Spaces for People project Open Air, Pop up activity to mitigate concerns on social distancing	<p>The exemptions offered by the Scottish Governments Planning Division have been extended and it is expected that the Building Warrant requirement for temporary structures will also be extended.</p> <p>Regular meetings continue to be held between Planning, Building Standards and Environmental Health to manage applications for outside seating and licensing. To date over 80 business have been in contact and application and renewal process is in place. This includes a guidance document for business which is upd</p>	On track	
2.3	Creative Business Resilience Support - Outdoor exhibitions/ drive in events/ shows (City Centre / Neighbourhoods / Beachfront / Parks) that can provide social distancing	Duncan Cockburn - Culture Aberdeen	Preparing creative/cultural businesses for post Covid-19 environment Building balance of content for digital and physical experiences.	The cultural sector still continues to be significantly affected by the pandemic with venues largely closed and most staff continuing to be furloughed. Much of the attention of remaining staff working in organisations has been dedicated to ensuring the financial survival of organisations. Organisations continue to shift delivery of key outputs online most notably over this period several festivals include True North (hosted by Aberdeen Performing Arts); Dancelive (hosted by CityMoves) and the Sound new music festival. The annual Culture Aberdeen benchmarking exercise is now underway this will provide information on the impact of the cultural sector in the city for the last financial year (prior to the pandemic) but also include a section on the effects of the pandemic. Member organisations of Culture Aberdeen are making plans to develop a fringe associated with the British Art Show next year.	On track	
2.4	Information, Advice & Guidance on physical distancing for tourism sector	Andrew Morrison - ACC	Specifically raised by businesses in response to VA survey	see 2.5	On track	No of emails , calls, questionnaires etc. completed by business

2.5	Information, Advice & Guidance on physical distancing for tourism sector	Andrew Morrison - ACC	Business Awareness on details – embed in FAQ	<p>Environmental Health and Trading Standards continue to provide support to businesses across a wide range of sectors. Officers are continuing to support and monitor compliance with the requirements, including at weekends and evenings. Additionally, assessments also currently being undertaken for halls of residence, gyms and swimming pools. Officers are providing advice and support on the additional restrictions announced by the First Minister on 7th October and will be assessing compliance with the new requirements from 6pm on Friday 9th October.</p> <p>£15,000 from the budget will be used to support to Aberdeen Inspired and the newly formed Hospitality Group with the development of a Check-In System App, adapted specifically for Covid-19 Test and Protect.</p>	On track	
2.6	Pilot temporary green spaces/ markets – Pop Up	Innes Walker - Aberdeen Inspired	<p>Spread city centre occupancy across city centre, repurposing currently ‘dead spaces’ Explore/pilot other models –rooftop gardens, community gardens/urban growing projects (LOIP alignment) Market space option – where business physical premises are too restrictive reopening, a market /collection point could be an alternative</p>	<p>No update received.</p> <p>Sep Update: Work has commenced on a ‘pocket park’ paid for by the Town Centre Fund and delivered by Aberdeen Inspired in partnership with Aberdeen City Council. This is currently under construction at St James’s Episcopal Church, Holburn Street Aberdeen. On completion, it is anticipated that there will be a formal media launch of both this and the previously constructed ‘parklet’ on Huntly Street.</p> <p>Plans for other projects, including Nuart 2021 and several others will be discussed at the Aberdeen Inspired Board on 14 September</p>	On track	<p>No of new parklets</p> <p>Usage of parklets</p> <p>No of civic pride projects</p>
3 Job retention / creation						
3.1	City Centre Apprentice Scheme – Assess feasibility to reduce business rates as incentives for businesses retaining employees/ taking on trainees in city centre sectors – retail, tourism,	Jamie Coventry - ACC	Support business growth Skills and training and improved employability	No progression on the business rates feasibility meantime. However, Kickstart is an employer recruitment incentive scheme which ACC is acting as a gateway organisation for and will be an incentive to businesses taking on young people for roles across all sectors. It is anticipated that the Young Person's Guarantee will also contain an element of ERI.	On track	

3.2	Grey Matters entrepreneurial training scheme for redundant executives	Andrew Burnett - Elevator	Supporting business start-up rates	<p>We are planning to deliver the programme online but hope to blend online and in person when safe to do so.</p> <p>Grey Matters also takes participants through a journey of discovering and developing themselves as well as any ideas they have or opportunities identified:</p> <p>DISCOVER - discover about yourself, your fellow cohort members discover idea generation, discover new opportunities, discover new markets, discover new ways of exploring ideas</p> <p>DEVELOP - coaching element – develop yourself, help develop your team develop the idea, develop the tools you use, develop a new approach</p> <p>DELIVERY - deliver the team how are you going to deliver the opportunity; what do you need to deliver, who/what help do you need</p> <p>Programme to commence Mon 2nd November. As two cohorts will be running simultaneously we will have capacity for 40 participants in total.</p> <p>Register interest now for Grey Matters Programme: https://www.elevatoruk.com/accelerators/grey-matters/ Programme open to: Grey Matters supports experienced energy professionals who are ready to create high-growth, scalable businesses. You can apply if you have a well-defined idea, the beginnings of an idea or just know that you want to be part of creating something new. Information session (https://www.eventbrite.co.uk/e/grey-matters-information-session-tickets-116866098647?aff=ebdssbonlinesearch) : Wed 23rd Sept 11:00</p> <p>Contacts for anyone interested in finding out more: John Harris Energy Director, Elevator: johnh@elevatouk.com Karen Clark Programme Manager : karenc@elevatoruk.com</p>	On track	<p>Link to Aberdeen Prospers LOIP project</p> <p>No of participants per cohort</p> <p>No of applications per cohort</p>
3.3	Local Export Partnership	Shane Taylor - AGCC	Supporting the resilience of existing exporters given uncertainty around business continuity Supporting and sustaining £15bn of annual export value	<p>Initial export proposal drafted but this has been unable to progress.</p> <p>Discussion at the last implementation group meeting was it was that this would be closed. AGCC will continue to focus Brexit trade support for companies.</p>	Closed	
3.4	Elevator Centre for Entrepreneurship	Andrew Burnett - Elevator	Designated digital demonstration centre providing 'digitalboost' training and 121 support for businesses Responding to anticipated increase in demand as a result of Covid-19	The Centre remains closed for the time being pending government guidance on re-opening. Training and advice are being delivered remotely.	On track	<p>Link to Aberdeen Prospers LOIP project</p> <p>No of 'digitalboost' training sessions</p> <p>No of people / companies attending training</p>

	Hospitality 3.5 Apprenticeship North-East scheme	Lorna Carnegie - ONE	Job creation in hospitality centre	<p>Not much has been able to progress with the apprentices in the hotels and this latest set of regulations in Scotland will continue to provide a great number of challenges for the hospitality sector. With regards to the educational aspect of the programme, the apprentices continue their coursework online, supported by Training Matters and with regular contact from their employer.</p> <p>HANE board meeting has been delayed and will take place the end of October to allow the hotels time and space to manage their businesses through these challenging times and have an idea of what the situation might be over Christmas.</p> <p>The next learning bite for the programme will see the apprentices receive the WSET level 1 course in wines, delivered via Zoom.</p> <p>The apprentices are due to move into the next rotation of the programme at the end of October also, which will be in the kitchen. Hotels are therefore in the process of looking at identifying possible candidate to be a work based assessor.</p>	On track	<p>Link to Aberdeen Prospers LOIP project</p> <p>No of apprentices on training programme</p>
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SocioEconomic Rescue Plan: People theme

	On track
	Being Monitored
	Needs intervention

Ref No	Action	Lead	Outcome(s)	October Update	Status	Output Measures
1 Supporting Young People into Positive Destinations						
1.1	Positive Destination Planning Sessions	SDS - Nicola Graham; ACC - Lori Manson	Data Hub of young people to destinations Employability of school leavers. Early identification of and support put in place for those at risk of leaving school without a positive destination.	In the process of finalising dates for Positive Destination meetings which are being scheduled for October/ November (focus on upcoming Winter Leavers) then another in January and the final for 2020-21 to be scheduled for April. Trialing a post-school multi-agency case conference in partnership with SDS and DWP. Scheduled for late October, focus will be on extending success of in-school meetings to a post-school environment, engaging with training providers to identify options and pathways for young people who may be stuck in the employability pipeline	On track	Link to ICS project
1.2	Tailored ACC & Scottish Children's Reporter Administration Internship for care experienced young people (LOIP Project – Priority Groups into Public Sector Jobs)	People & Organisational Development - Lesley Strachan; City Growth - Angela Taylor	Good work experience CV improvement References Potential for some qualifications	Young person who had been due to start internship with SCRA is being encouraged and supported to apply for other admin jobs, including modern apprenticeships as it is likely to be some considerable before she can start with SCRA. Employability support continues and if she secures work she will receive a period of in-work support. Should this young person secure employment we will seek to fill the SCRA internship with another Care Experienced Young Person, the internship opportunity remains but social-distancing is preventing it going ahead meantime.	Being monitored	Link to Aberdeen Prospers project
1.3	Guaranteed job interview for ACC internships for care experienced young people (LOIP project - priority groups into public sector jobs) where jobs are available	People & Organisational Development - Lesley Strachan; City Growth - Angela Taylor	Potential work experience; Feedback;	Report to Staff Governance Committee approved. Otherwise as per last month. ACC has signed up to be a Kickstart Gateway Organisation and is considering also being a Kickstart employer, with ringfenced opportunities for care experienced young people alongside 'standard' placements.	On track	Link to Aberdeen Prospers and Attainment and Transitions to Adulthood projects
1.4	Skills 4.0 – Review emphasis based on employability pipeline	Skills Development Scotland - Allison Carrington; NESCol - Robin McGregor	Shared understanding of skills required for local economy	lead is on annual leave. Sep Update: Working with local partners to identify groups most likely to be affected by Covid and potential short and long-term opportunities. Workshop held 26th August. Gathering data ahead of second workshop - date tbc.	On track	

1.5	Develop and pilot an accredited course for young parents to aid them back into education or employment using Google classroom as an online means of supporting pupils (LOIP Project - Young Women into Jobs)	Community Planning - ? ; NESCol - Robin McGregor	Skills and training outcomes Employability	<p>Lead is on annual leave.</p> <p>Sep Update: Work still to commence however Duncan Abernethy (NESCol Director of Business Development) is leading on the development of the NESCol part-time portfolio in response to regional recovery.</p>	On track	Link to LOIP project - Young Women into Work
1.6	Accelerate the Re-Boot programme - targeted at supporting winter leavers who are disengaging with education in the months prior to them leaving school	Aberdeen Foyer - Leona McDermid	Improved positive destinations	<p>awaiting update</p> <p>Sep Update: The picture is much the same as last month. Discussions are ongoing with a number of partner organisations as to the 'knowns' and 'unknowns' on school attendance, 'staying on', and youth employment and in light of the pandemic and industry downturn. Winter Leaver data from 2019 indicates that only 50% of young people in this cohort left due to their birth date, while more more left during term time too mainly between Oct to February. A 'named list' approach, use the Positive Destination planning meetings could be used in order to have a range of options available to prevent other young people slipping through the net. The project plan will need to be revised in light of the changing landscape and additional challenges presented. The Young Person's Guarantee (Youth Guarantee) and Kickstart may factor into this.</p>	On track	Link to Attainment and Transitions ICS Group
1.7	Session with DYWNE to explore how opportunities to bed emerging industries and skills into education system	DYW NE -Mary Holland; ACC Education - Alex Duncan	Identification of potential career routes for young people, postCovid.	<p>awaiting update</p> <p>Sep Update: The pilot project framework has been further developed and DYW-NE is now in the process of identifying schools to partner on it. Hope to implement post-October holidays. Mapping to sectors and with employer-led practical projects will be focused on those sectors where it is anticipated that jobs will be available or which are known to be priorities for the region. This activity may include the entrepreneurial side also.</p>	On track	Potential link to Attainment and Transitions to Adulthood Group
2	Community Spaces					

2.1	Maximise Hubs in three priority areas Dee - Tullos Community Wing, Don - Tillydrone Commuity Hub, West Cummings Park Community Centre, using schools or community facilities as navigation of the benefits system	Children and Young People's Services - Graeme Simpson	Wrap around eg financial resilience, positive mental health and employability and extending support to families Regular 'case conferencing'	Meeting arranged with commissioned provider and DWP, SDS, CFINE and ACC employability and lifelong learning teams to discuss involvement to ensure holistic approach in partnership with other teams, including mental health, social work, education, and ADP. Training and development support to be provided to all partners involved.	On track	LOIP Mental Health and Wellbeing
2.2	Homelessness presentations and No One Left Behind - employability wrap around	Housing Access & Support- Kay Diack; City Growth - Angela Taylor	Wrap around/ tailored approach to overcome personal challenges Improved employment prospects/ securing work and able to maintain tenancies	Meetings between employability and housing teams arranged to encourage referrals for employability support at the right time and explain range of support available to individuals facing employment challenges, including redundancy.	On track	Link to Aberdeen Prospers Project
3 Job Retention/Creation						
3.1	City Centre Apprentice Scheme - Assess feasibility to waive/reduce business rates as incentive for businesses taking on trainees in city centre sectors - retail, tourism, hospitality See Business Ref 3.1.	ACC City Growth -Jamie Coventry	Support business growth Skills and training and improved employability	No progression on the business rates feasibility meantime. However, Kickstart is an employer recruitment incentive scheme which ACC is acting as a gateway organisation for and will be an incentive to businesses taking on young people for roles across all sectors. It is anticipated that the Young Person's Guarantee will also contain an element of ERI.	On track	Link to Aberdeen Prospers Project
3.2	Employability schemes for office-based occupations being displaced		Job creation, skills development, skilled workforce with transferable skills	Action closed	Closed - deleted from plan	

3.3	Protocol on all capital and City Region Deal projects to create/secure jobs and apprenticeships	Capital - John Wilson; Procurement Service - Stuart Calderwood - Roddy McTaggart	Skills/ Training outcomes Community Benefits needs realised	Action complete	Complete	Positively impacts on economic, people and place based improvement/prosperity outcomes and National Performance Framework Link to Aberdeen Prospers Project
3.4	Work with CityFibre to capitalise on any potential job creation and training schemes resulting from its operations in the Aberdeen City Region, and on corporate social responsibility activities	City Growth - Wendy Robertson	Job creation Skills development Targeted CSR activity to support socio-economic recovery Opportunity for digital sector to enable new ways of working in long-term	Discussions ongoing with Vodaphone and CityFibre	On track	Link to Aberdeen Prospers project
4 Workforce Development						
4.1	Energy Transition Skills Academy	NESCol - Robin McGregor / Allison Carrington	Ensuring local people gaining skills around new opportunities in delivery of Net Zero Vision	lead on annual leave Sep Update: Working with partners across both LAs, universities, ONE, NESCol and SDS to determine scope of Skills Academy. Workshop planned 15th Sept to ensure alignmnet across Energy Transition objectives. Scope of "Academy" to be confirmed and key partners identified. To link into strategic review and redesign of Schools Senior phase being led via the Attainment and Transitions group. Draft proposal to be ready for October. Branding to be created and if possible feature in 21/22 NESCol prospectus	On track	

4.2	Employment mentoring for adults - Career Ready Model (prob unpaid to avoid impact on benefits)	People and Organisation - Lesley Strachan? ; Angela Taylor/Lori Manson	Boost employment prospects	As per last month - awaiting fuller information on both Kickstart and Young Persons Guarantee	On track	
4.3	Adult volunteering scheme, enabling a whole system approach to volunteering to support people in need		Boost employment prospects and tackle physical and mental health issues associated with unemployment. Support for people in need. Kinder communities	closed	Closed	
4.4	Campaign to encourage hospitality workers to move into care sector, alongside upskilling provision	ACC Comms - Karen Allan (supported by partner group)	Contribute to addressing care sector jobs People in work, transferrable skills recognized	continuing to explore opportunities on this. ACC, DWP and SDS working together on this project.	On track	
4.5	Careers in Aberdeen public sector - upskill staff to enable progression across public sector as vacancies arise, opening entry level jobs	City Growth - Angela Taylor/Opps for All manager; People and Organisation - Lesley Strachan	Skilled workforce, right people in right jobs, employee retention/ loyalty, opportunities	Aberdeenshire Council has completed the job evaluation process and both councils have agreed the pay level for the post. Next step is recruitment, which will be carried out jointly by the two councils	On track	

5.1	Secure and use ESF employability and social inclusion funds	City Growth - Stuart Bews	Funding secured to deliver early stage engagement, financial and employability support. Skilled workforce	Work on the draft proposal continues	On track	
5.2	Hardship fund managed by Lord Provost's Charitable Trust	Communities - Susan Thoms	Charities providing support to individuals and communities in need have immediate access to funds to do so.	The Project Team are looking at further promotion of the Crowdfunder and engaging with the corporate/business sector. If sufficient funding becomes available a further funding round will be held.	On track	
5.3	Partnership between Community Planning and Business in the Community to align corporate social responsibility to areas of need	Community Planning - Michelle Cochlan	Building on work initiated before the pandemic to align support from responsible businesses across Aberdeen to LOIP/ areas of need	Aberdeen Responsible Business Online Event being held in partnership with BITC on 8 October 2020 to launch online CSR platform. 72 delegates registered so far. Further information at https://communityplanningaberdeen.org.uk/business/	On track	
5.4	Process for providing food to people in food insecurity through CFINE and advice delivered on free school meals	Neil Carnegie	Supports LOIP Stretch Outcome that no one will go without food due to poverty	complete	Complete	Link to Sustainable Cities Group project
5.5	Crisis Line/ Single access point for vulnerable people in need	Customer - Jacqui McKenzie	Single access point for people vulnerable to harm as a result of Covid19 Emotional support	complete	Complete	

5.6	Roll-out of Mental Health First Aider scheme across public sector family, ALEOs and contractors. Add it to contract/tendering requirements so businesses benefiting from public sector money have to have something similar in place	People and Organisation - Kirsten Foley	Emotional support for people at risk of self-harm	we are continuing to roll this out within ACC and have another course planned which we intend to open up to ALEOs etc	On track	No - NHS initiative. Link in with Healthy Working Lives team
5.7	Introduce training for all front-facing staff on self-harm/suicide indicators and steps to take to protect people	People and Organisation - Kirsten Foley	Early identification of potential harm to individuals Prevention of harm to individuals	In partnership with SAMH we have delivered the Introduction to Prevent Suicide training - this was recorded and is available to all staff. We will also be rolling out Asist suicide prevention training across the organisation, but due to the nature of the content this can only be done via face to face training so we cannot deliver it at this stage of the pandemic.	On track	Link to RIS project

5.8	Develop suite of suicide prevention measures to include: development and roll-out of suicide prevention app across NE councils; creation of suicide prevention team across three NE councils; creation of Lived Experience network or panel which influences suicide prevention activity, programmes, and policy work and which supports, upskills and engages meaningfully and regularly with panel members; and increased promotion of availability of mental health support for adults	Communities - Fiona Clark	Range of suicide prevention activities carried out across NE. Reduction in number of suicides. Lived experience is part of thinking and development of suicide prevention and self-harm activity Emotional support for people at risk of self-harm as a result of ongoing/ new mental health issues linked to Covid, unemployment, financial woes, etc	<p>The Prevent Suicide App has been rolled out across the region. It is heavily promoted and used. From latest App report the number of downloads, as evidenced by user numbers has reached 9,120, with 181,000 individual content page views. 71% of users view content pages once opening the app meaning we still have a relatively high level of engagement.</p> <p>NHS24 now offers Distress Brief Interventions through their Mental Health Hub.</p> <p>Considering development of A Lived Experience Forum. This is likely to be a role for the SP Development Officer that SAMH have been given funding to employ. They were also given funding for an additional SP trainer.</p>	On track	Link to RIS project
5.9	Increased support for victims of domestic abuse, improved and quicker access to counselling services	Communities - Val Vertigans	Reduction of harm to adults and children. Reduction in no, of domestic abuse incidents. Better reporting of incidents and better outcomes for victims.	<p>Further to Sept update: Services continue to see increase in referrals, with knock-on impact on waiting times. Use of telephone and virtual means, to provide support. Grampian Women's Aid are working with ACC to streamline processes for women seeking safe accommodation. Development of on-line groupwork. Seeking funding for further staff. Seeking to provide training to social work and other front-line staff, including in relation to MARAC. Provision of support service for children. Rape Crisis have applied for funding for tablets and mobile phones for volunteers able to work remotely, as they have been on hold since March. Pathways await confirmation of funding to increase service provision. Use of social media continues, to raise awareness about availability of services.</p>	On track	Link to Community Justice project

5.10	Restructuring of individual debt to council including housing, council tax and pre-existing penalty charge notices to reflect ability to pay post-Covid impact, but kept under review to reflect potential positive changes in individuals' financial situation	Communities - Angela Kazmierczak	Citizens able to pay debt in manageable amounts, reduced impact on mental health, reduced poverty, reduced reliance on highinterest loans.	We have provided deferment of payments for Council Tax and Business Rates and make mutually agreeable payment arrangements with customers. This is to allow customers to be able to afford the payments. A project to create a Corporate Debt Team, which will include rent, council debt and other debts is underway. Services continue to provide via telephone and other virtual methods.	On track	
5.11	Instigate a Benefits Awareness Take Up campaign, coupled with increased promotion of/access to debt management support and counsellors	CFINE - Dave Kilgour	Citizens accessing all of the benefits they are entitled to, reduced poverty, reduced debt levels, reduced reliance on high-interest loans, reduced impact of debt on mental health.	Press release promoting benefit take up, as part of Challenge Poverty Week, encouraging people to contact via phone numbers for ACC FIT Team, Aberdeen Citizens Advice and CFINE for an entitlement check. Also contribution to P&J article I also managed to get a bit in an article in the P&J about unemployment levels in the city. CFINE's SAFE Team is making a nine short videos on specific benefits which will go on the website and be shared with partners - promote across services. SAFE Team also planning a Q&A session with Food Poverty Action Aberdeen members Angela Kazmierczak in ACC's Financial Inclusion Team is working with SG regarding developing the Referral Pathway leaflet and information for front line staff.	On track	
5.12	Creation of community food officer post to deliver the Food Growing Strategy	Strategic Place Planning - Sandy Gustar	Additional resilience through local food growing schemes, access to green and open spaces, improved physical and mental health, development of skills and confidence, access to low cost food	This post is being included as part of a wider service re-design	On track	Link to Sustainable Cities Group LOIP project
5.13	Promotion of city's parks and open spaces, including nature sites and routes to them, as well as activities available in them	Comms - Karen Allan	Improved mental and physical health, increased use of open spaces, local tourism boost, may attract tourists from further afield. Promotes Aberdeen as a destination.	Mostly as last month. Employability keyworkers developing an early engagement activity along the lines described last month	On track	Link to Sustainable Cities Group project

5.14	Citizen Engagement exercise to record sights and sounds linked to city's parks and open spaces, including nature sites, to bring the outdoors indoors. Creation of 'virtual' tours of these spaces.	Comms - Karen Allan	Citizen engagement, increased sense of public 'ownership' of and care for public spaces. Physical and mental health benefits for 'recorders' alongside associated benefits for those who can't access these areas for health or other reasons. Greater awareness of/improved biodiversity and improved reporting of local wildlife. Promotion of	Comms plan has been fully developed. Careful management of this is required just now as the parks are being heavily used, so there's a need to proceed cautiously in light of Covid, social distancing, etc. In addition to this, employability team is exploring possibility of promoting green spaces to some clients as part of an early engagement activity aimed at confidence boosting and building sense of self-identity and place, as well as building digital and communication skills.	On track	Link to Sustainable Cities Group project
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SocioEconomic Rescue Plan: Place theme

	On track
	Being Monitored
	Needs intervention

Ref No	Action	Lead	Outcome(s)	October Update	Status	Output Measures
1 Safe Zones- Social Distancing						
1.1	Creating Space to Move and Enjoy	David Dunne - ACC	Provide a safe operating environment and conditions for business and public spaces (parks, paths, etc.) to adapt to Covid 19 , Reduced traffic volumes; Increased air quality & health, Use potential public art and other design led methods to provide an environment that is attractive, welcoming and engaging.	Interventions have now been completed, in Union Street, George Street, Schoolhill, Rosemount, Torry and the Beach. A mid term review is underway to assess the level of funding remaining and a report is being put to CG&R committee.	On track	City Footfall data ; Traffic data; Air Quality Data; Website traffic, No of licences for outdoor cafes, possibly a very short questionnaire on the website. 15. 38% of people walking and 5% of people cycling as main mode of travel by 2026
1.2	Supporting the above, waive policy street occupation consents – changes to facilitate physical distancing – see 1.4 and 2.2 Under Business Theme Plan	David Dunne - ACC	Flexibility of regulatory systems to accommodate physical distancing rules and Spaces for People project. Maintain revenue stream for businesses in lockdown transition period	The exemptions offered by the Scottish Governments Planning Division have been extended and it is expected that the Building Warrant requirement for temporary structures will also be extended. Regular meetings continue to be held between Planning, Building Standards and Environmental Health to manage applications for outside seating and licensing. To date over 80 business have been in contact and application and renewal process is in place. This includes a guidance document for business which is updated as required	On track	Regulatory systems introduced and implementation
1.3	Reopen Gallery as priority venue – allows socially distant visits due to capacity / one-way options	Christine Rew/ Alex Robertson - ACC	Emphasise safe visits / space available / social distancing / trained & welcoming staff and the use of technology to provide safe experiences.		Complete	No of visitors and a feedback form
1.4	Review AAGM Estate – potential closure of Tollbooth; Reduced Maritime Museum; close Treasure Hub for General Tours	Christine Rew/ Alex Robertson - ACC	Resolution of small spaces and tourism. Reduced opening/ private pre-sales. Exclusive pre bookings	ongoing Sep Update: ACC SRWG has approved return to Aberdeen Maritime Museum to start assessment of site and planning for re-opening of venue in line with Scottish Government phase changes	On track	

1.5	Update Aberdeen Event Guide on best practice	Stephen O'Neill - ACC	Manage and control external event bookings in order to ensure that there is a balance of the City Centre returning to businesses as (Almost) usual whilst the event industry looks to recover. Events delivered in-line with best practice around social distancing and hygiene factors to ensure public confidence.	ongoing Sep Update: Draft guidance document sent to ENV for review and comment, following SG announcement on the 20 August re: Outdoor Events. 2021 Tour of Britain project plans in place and IMT/Committee decisions imminent re: ACC's internal winter event programme	On track	Delivery of Guidance and maximising events to stimulate safe footfall
1.6	Review management and maintenance of green/ open spaces for social distancing, wildlife & costs (review grass cutting regimes / tree planting / biodiversity / etc.)	Steven Shaw - ACC	Protect / improve physical & mental health with safer access to outdoors and connection to nature Increase wildlife. Reduced costs of management.	Environmental Services follow Scottish Government guidance were thought relevant, Coronavirus (COVID-19): guidance on safer public spaces - urban centres and green spaces. A number of green spaces have been maintained in a more natural way during the summer of 2020. The maintenance plan for 21/22 is under review with this work having just started. This work will include areas of biodiversity, reduced maintenance, food growing, additional tree planting and links to community led green space partnerships.	On track	Increased wildlife Off-set carbon Reduced costs
2 Transport						
2.1	Bike Hire Scheme	Joanna Murray - ACC	Health Benefits, Lower emissions higher air quality Encourage use of green transport. Allow access to active travel opportunities for all our citizens	A tender process to procure a Bike Hire provider is nearing completion. Clarifications are being sought on tender returns and it is hoped to be able to make a decision on an award or otherwise before the end of October.	On track	15.1 Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being and confidence No of people
2.2	Tourism Car Parking Ticket – new product to support domestic tourism and hotels	Chris Foy - VisitAberdeenshire	Capitalise on likely mode of travel for inbound tourists	Update Pending	Being Monitored	1.3 Improving investment into Aberdeen and Aberdeen businesses. Money generated and how it has been spent
2.3	Additional Cycle Parking / hubs	Joanna Murray - ACC	Encourage active travel into the city centre and to key locations 10 locations have been identified	Funded by the Spaces for People grant, cycle and scooter parking were installed at a number of schools by the end of August 2020. Further cycle racks are being installed at various locations around the City and City Centre, together with maintenance stands, and this programme should be completed by end October 2020. Locations were identified by members of the public, officers and schools.	On track	15.1 Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being and confidence Take up

2.4	Smart Journey Planning Tool	James Watt / Amye Ferguson - ACC	Can investigate gamification which in turn can potentially encourage purchase of local food and beverages, as well as advertisement of local events. Investigate inclusion of digital trails to encourage journeys to city centre and local shopping. (Would require additional budget to implement) Longer-term development of connected vehicles and Mobility as a Service (MaaS) which could allow purchase of ticketing through app and encourage multi-modal journeys.	App has been updated following co-design sprint 2 and gone back out to co-design users for testing. Accessibility Statement drafted and the Integrated Impact Assessment (IIA) approved and published online. Public launch date is still 12th October. Other funding, from Smarter Choices Smarter Places, has been identified to incorporate walking trails into the app. A Change request is going to Transportation Programme Board in October to approve this (as it uses underspend from other projects no longer going ahead) MaaS workshop with transportation colleagues	On track	15.1 Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being and confidence
3 Shop, Visit,Eat Local						
3.1	Campaign to maximise opportunities from local market – Aberdeen as a safe destination	Chris Foy - VisitAberdeenshire	1.Promotion of local creative practitioners – eg creative space for artists 2. Buy AAGM and local independent produce using mobile device & pick up at Art Gallery shop 3. Drive footfall to gallery and establish as hub for independent arts community 4. Increased footfall and dwell time in city centre 5. Physical distancing compliant product development – Marketing campaign highlighting how to spend a day safely in Aberdeen	Rediscover campaign as repored in Business 1.4. VA working with AI on promotional ops for Christmas 2020 programme.	On track	1.1 Diversification of the economy into other growth sectors including wider energy related sectors; tourism; food and drink; life sciences; health and social care and construction.
3.2	Conversion of Digital uptake into footfall at the Art Gallery – streaming services eg Cowdray Hall	Christine Rew/Deirdre Grant - ACC	Promotional Visits	Art Gallery opening hours extended to 6 days a week (Wed-Mon) ; digital engagement programme ongoing	On track	

3.3	Gallery retail space expanded (eg Top Level in cafe area) – managed inhouse	Christine Rew/Susy Bell - ACC	Shop local, Gallery visits - Link to 4.2	Space identified on top floor; developing budget to convert space to retail use	On track	
3.4	Develop digital City Centre & Open Space Tours – eg Nuart, heritage walking tours, coast & country, talking statues (convert offer planned for guided walks to digital offer)	Chris Foy - VisitAberdeenshire	Promotional; Footfall to different city centre precincts	Mapping tool now live on visitabdn.com along with new Aberdeen pages with tours section www.youraberdeen.com	On track	
4 Economic Strategy						
4.1	Net Zero Vision & Strategic Infrastructure Plan – Governance	Richard Sweetnam - ACC	Lobby and promote the Vision and the ambition of the city ‘as one’ to the UK Government and the Scottish Government, making clear the scope and scale of the transition opportunity in Aberdeen and its contribution to UK and Scottish climate change targets.	<ul style="list-style-type: none"> - Net Zero Leadership Board meets on 28 September 2020 - Strategic Infrastructure Plan (Energy Transition) - project business cases for Scottish Government Energy Transition Fund on track - ACC/ bp signed an MoU to progress decarbonization of ACC priority projects 	On track	1. 10% increase in employment across priority and volume growth sectors by 2026. 14. Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 by 2026 and adapting to the impacts of our changing climate
4.2	Scotland’s Energy Transition Zone Business Case – including the ETZ Training & Jobs Plan	Richard Sweetnam (BC) NESCOL	Business case for phase 1 of ETZ	See People Theme 4.1. Energy Transition Skills Academy update	On track	As above
4.3	H2 Aberdeen Business Case	Andrew Win - ACC	Business case for H2 Hub and Bus Projects	The Aberdeen Hydrogen Hub Business Case has been prepared and is with Scottish Government officials for initial comment before being submitted. The business case will be presented for internal review next week for approval before being reported to City Growth and Resources on 28 October 2020.	On track	As above
4.4	Review the pilot projection City Centre Living and the affordable housing waiver.	Awaiting Lead	Increase in city centre living opportunities and increased city centre population to support activity and retail.	Still awaiting lead NB. The Affordable Housing Waiver was already extended to June 21	Needs Intervention	

4.5	Events 365 / AAGM Exhibition Programme – spread out of events – curation of events & exhibitions to different zones of the city, including open spaces	Stephen O'Neill/Deirdre Grant - ACC	Manage and control external event bookings in order to ensure that there is a balance of the City. Centre returning to businesses as (almost) usual whilst the event industry looks to recover.	Report going to CG&R 28/10/2020 seeking formal approval to vary the contract with Sweetspot to reflect that the 2020 & 21 events have been postponed until 2021 and 22.	On track	
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Community Planning Aberdeen

Progress Report	Shared Intelligence Update
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Martin Murchie, Chief Officer – Data and Insights
Date of Report	19 October 2020
Governance Group	CPA Management Group – 29 October 2020

Purpose of the Report

This report provides an update on work previously reported to the Management Group to develop shared intelligence.

Summary of Key Information

1. BACKGROUND

- 1.1 The LOIP includes a commitment to create a shared intelligence unit to support the delivery of mutual priority outcomes. The Management Group has previously considered papers which sought to advance that ambition.

Approach Pre Covid-19

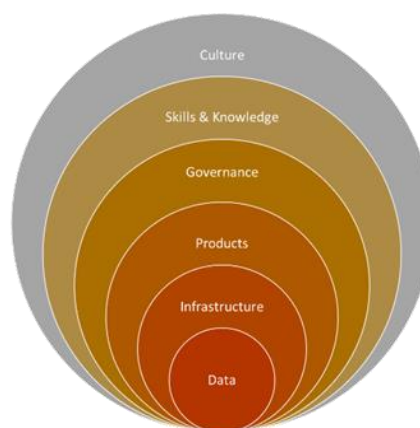
- 1.2 Prior to March 2020 the activity to build shared arrangements for data and intelligence was mainly being progressed through a multi-agency group focusing on early intervention and prevention. Principles for shared intelligence were submitted to this Group as follows:-
- *A shared intelligence endeavour based on mutual interests and involving multiple partners.*
 - *Developed and operated by public sector staff, building a sustainable analytical workforce.*
 - *Projects determined by mutual need, related to the LOIP and with commitment from stakeholders*
 - *Bringing together datasets from a range of different sources (for example: public sector, commercial and open data) through an effective and secure data sharing process with clear data permissions.*
 - *Creating a place-based view of a problem by complementing an otherwise siloed picture with information from other areas.*
 - *Focusing on producing actionable insights from information, making sure that actions will be taken following the delivery of analytical outputs. This requires a clearly defined problem that needs to be solved, or question that needs to be answered, in order to ensure that the output is usable and impactful.*

- *Clear purpose from the data that is being integrated and analysed. This is not about creating a 'data lake' per se, but about creating a flexible infrastructure which builds on demonstrator projects, each of which have incremental purposes and benefits.*

1.3 The various elements of a shared approach were identified (Fig 1. below) and a plan developed to agree priority areas upon which to focus analysis and prevention of cross agency demand. 6 priority areas were agreed at the beginning of 2020 (listed below) and colleagues from across the Partnership began to take these forward as projects. The proposition being that a collaborative model for sharing data; data infrastructure; developing analytics; etc would be created and refined through this action based collaborative approach.

1.4 Priority Areas

- Reduce demand for child protection and LAC (ACC)
- Flooding Risk (ACC)
- Presentations to A&E & custody suite with self-harm / crisis / suicidal thoughts (ACH&SCP / Police Scotland)
- Falls by 65+ (ACH&SCP / NHSG)
- Emergency Contact (ACC)
- Multiple Drugs Overdoses (ACH&SCP)



Developments Since Covid-19

1.5 When the pandemic struck the UK in mid-March 2020 the focus of partners' data and intelligence teams shifted immediately and significantly to the challenges of supporting the local and national response. Decision making during the pandemic has been underpinned by data reporting, much of which has had to be either created or significantly developed at speed to ensure it is relevant, accurate and timely. Data and reporting needs continue to evolve at pace. There have been, and continue to be, challenges with the collection, flow and sharing of data, however the local teams have adapted and responded extremely well in this environment. Each individual organisation has addressed their own unique data priorities and have also come together in key areas.

1.6 Significantly, a north east "surveillance" group has been established by the Regional Resilience Partnership and through the lens of Covid-19 this group is systematically developing a model which addresses the "principles" for shared intelligence which had been articulated earlier. There is no doubt that the driver of Covid-19 is accelerating the shared approach to intelligence including information governance / data sharing; a common platform for place based reporting; working with colleagues to ensure actionable insights. A focus on supporting Covid-19 related planning and response during winter 20/21 is now the priority. As well as a local focus the surveillance group is establishing a broader network which gives an outward perspective, using the insights of other systems, both health and other agencies, to help establish Aberdeen in a national context.

NEXT STEPS

Building on Progress Post Covid-19

2.1 As the pandemic response continues consideration is being given to how the specific Covid-19 data and intelligence activity can be built on, both by individual partners and on a multi-agency basis, to support advanced practice on a much broader basis. Our hope is that our combined learning will mean that challenges previously seen as barriers can be overcome. There are a number of Community Planning Aberdeen workstreams where this learning can be applied:-

- **Outcomes Framework and Population Needs Assessment (PNA)** – As we prepare for the refresh of the LOIP by June 2021, building on the 2019 refresh as well as the Socio-Economic Rescue Plan, the Partnership will look to the analysis from an updated PNA and the resources available on the Outcomes Framework to ensure the LOIP and Locality Plans remain data led. An integrated place based view using data from multiple partners will be required.
- **Improvement Projects** – A lack of valuable data is one of the persistent challenges identified as LOIP improvement projects are taken forward. Both as charters are prepared and as testing is undertaken. Whilst a data contact has previously been identified for each Outcome Improvement Group, work is needed to further embed the discipline and culture of data driven improvement.
- **Prevention and Early Intervention** – whilst a review of approach and priorities is likely, it is anticipated that resources will again be focused on projects to reduce multi-agency demand, in a post-Covid-19 environment where public sector finances are even more constrained. We need to ensure that the lessons learned, the obstacles overcome and the relationships developed through the pandemic and the work of the joint surveillance group are sustained and used to progress further multi-agency projects.

Recommendations for Action

It is recommended that members of the CPA Management Group:

- (i) note the work undertaken to date to develop shared intelligence and that consideration is being given to how the specific Covid-19 data and intelligence activity can be built on, both by individual partners and on a multi-agency basis, to support advanced practice on a much broader basis, in particular to support the refresh of the LOIP.

Opportunities and Risks

The steps outlined above are another step further towards a shared intelligence model for the Community Planning Partnership. At the core of this is the integration of data from multiple systems selected according to the challenge we are trying to address.

Consultation

CPA Management Group
Aberdeen Together
Jillian Evans, Head of Health Intelligence, NHS

Background Papers
Local Outcome Improvement Plan 2016-2026 (Refreshed 26 February 2019) Outcomes Framework

Contact details:

Martin Murchie
Chief Officer, Business Intelligence & Performance Management
Aberdeen City Council



Community Planning Aberdeen

Progress Report	CPA Improvement Programme Dashboard, Quarterly Update and Appendices
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Allison Swanson, Improvement Programme Manager
Date of Report	12 October 2020
Governance Group	CPA Management Group – 29 October 2020

Purpose of the Report

This report provides an update on the projects within the Local Outcome Improvement Plan 2016-26 which have started, or are due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the revised improvement programme approved by the Board on 16 September 2020 and presents the new improvement project dashboard from which project updates can be viewed. This report also includes new charters for approval for project initiation.

Summary of Key Information

1 BACKGROUND

- 1.1 The refreshed [Aberdeen City Local Outcome Improvement Plan](#) (LOIP) was approved by Community Planning Aberdeen Board on 26 Feb 2019. It introduced 15 Stretch Outcomes to be delivered by 2026 and 120 shorter term improvement project aims which will initiated over 2019 to 2021.
- 1.2 The Community Planning Aberdeen [Outcome Management and Improvement Framework](#) sets out how CPA ensures effective, systematic and collaborative scrutiny of progress towards the achievement of outcomes within the LOIP. These arrangements include quarterly reporting to the CPA Board on progress made in taking forward the LOIP improvement projects.
- 1.3 The CPA Improvement Programme 2019-21 was approved by the Board on 1 May 2019 and set out the timescales for initiation of all 120 improvement projects included within the Local Outcome Improvement Plan (LOIP) 2016-26 over three years up until 2021. Subsequently, the Improvement Programme was reviewed to take reflect the impact of Covid-19 on the delivery of the 120 improvement aims. The [revised Improvement Programme 2019-21](#) was approved by the CPA Board on 16 September 2020 and this report provides an overview of progress to date.

1.4 Overview of progress to date:

LOIP Project Aims	Project charters Due	Project charters received	Projects now live	Months since LOIP Published
120	98	70%	62%	20

* No. of project charters due takes account of LOIP project aims which are being managed as one project and therefore have one charter.

2 NEW PROJECT CHARTERS

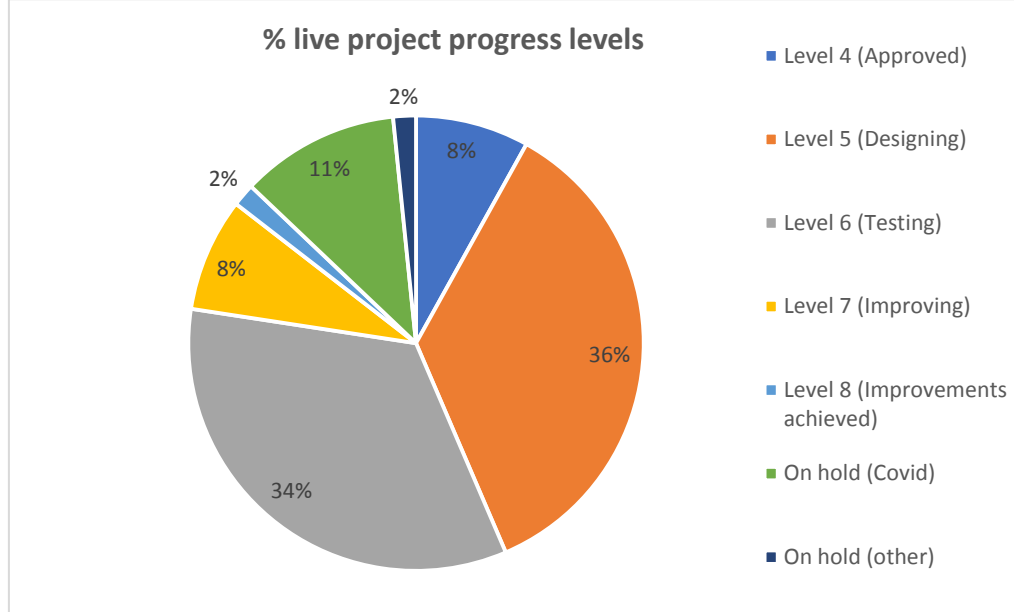
- 2.1 This report includes 8 of 22 project charters which are due to be submitted to the CPA Board in December 2020, as per the revised CPA Improvement Programme 2019-21, approved by the Board on 16 September 2020. 13 of the remaining charters originally scheduled to be submitted to the CPA Board in December have been postponed. See Appendix 1 for details and Appendix 2 for new project charters.

3 LIVE PROJECT UPDATES

- 3.1 Projects which have had a charter approved for initiation of testing will produce a one page update report until the project is complete. This is a short summary of progress towards achieving the overall project aim, including details of what changes are being tested between reporting periods and the improvement data which demonstrates whether the changes are making a difference. The report is designed to focus on the outcomes of the project, rather than a general update on activity. Project team's self evaluate their progress using the Progress Scale. All projects that have been approved by the CPA Board will be at a minimum of stage four.

Project Progress Scale	
1	Project area identified and agreed
2	Draft Outline Project Charter and team in place
3	Understanding baseline of current system
4	Project Charter endorsed by CPA Board
5	Change ideas and project measures developed
6	Testing underway
7	Initial indications of improvement
8	Improvements achieved
9	Sustainable improvement
10	Project complete

- 3.2 Of the 61 live projects the chart below provides a breakdown of the projects by progress scale and of those which remain on hold as a result of Covid-19:



4 Improvement Project Dashboard

- 4.1 Previously, updates for projects with a progress score of 6 and above were presented to the Management Group and Board for consideration. However, following the Board's approval of the Outcomes Framework which provides a holistic view of performance across the Community Planning Partnership in the achievement of the 15 stretch outcomes, we have looked to align the reporting of the Partnership's progress in respect of the improvement projects and have produced an improvement project dashboard.
- 4.2 The dashboard can be accessed on the [Community Planning Website](#) and will provide Partners with an opportunity to scrutinise and understand whether our improvement projects are delivering on the improvement aims as set out within the LOIP, and the impact that this is having on the stretch outcomes. It will also allow the Partnership to identify any challenges being experienced by project teams and where additional support may be required.
- 4.3 The dashboard is split up into the 15 Stretch Outcomes in the LOIP. Each section provides a chart for the Stretch Outcome (first and shaded chart) and then provides a chart(s) for each live improvement project. There may be more than one page of charts for each Stretch Outcome and you can navigate between the Stretch Outcomes and charts via the arrows at the very bottom of the screen. Where a project has multiple aims there may be a chart to cover each aim. Where data on the project aim is not available, data related to the change ideas being tested has been provided where possible.
- 4.4 From the [dashboard](#), partners can drilldown into the respective project updates to get more detail on the changes being tested. The dashboard will remain a living platform, updated as project data becomes available and considered at each Management Group and Board meeting.

5 NEXT STEPS

- 5.1 Projects which have charters approved will be submitted to the CPA Board and if approved by the Board will proceed to the designing and testing stage.
- 5.2 Community Planning Team will explore introducing the progress overview and a ragging system for the improvement projects onto the dashboard platform.

Recommendations for Action

It is recommended that the Management Group:

- i) note the overview of progress against the revised CPA Improvement Programme as contained at Appendix 1;
- ii) agree that a separate project charter is not required for Stretch Outcome 10 improvement aim “Increase % of individuals indicating an improvement in at least one area* at the end of their Community Payback Order Supervision by 2021” as proposed in Appendix 1 and that this be recommended to the CPA Board;
- iii) approve the proposed amendment to the following LOIP project aim and that this be recommended to the CPA Board on 3 December 2020:
 - “Reduce Aberdeen’s carbon emissions by 30% by 2021” replaced by “Reduce public sector carbon emissions by 5% by 2023” – See charter 14.2;
- iv) approve the new charters included at Appendix 2 for submission to the CPA Board on 3 December 2020;
- v) approve the proposed rescheduling of all other charters which were due to be submitted to CPA Board in December, but have been postponed; and
- vi) consider the updates provided on live improvement projects contained at the [Improvement Project Dashboard](#).

Opportunities and Risks

Successful delivery of the Local Outcome Improvement Plan 2016-26 requires a robust programme management approach to the delivery of the 120 improvement projects in the refreshed LOIP. It has been agreed that we will take a phased approach to the initiation of the projects in the LOIP to help ensure we are channelling our resources to those projects which are most likely to have the biggest impact; and/ or set the foundation for further improvement activity.

Consultation

The following people were consulted in the preparation of this report:

Chairs of CPA Outcome Improvement Groups
LOIP Project Managers
LOIP Lead Contacts
Corporate Strategy and Community Planning Manager

Background Papers

The following papers were used in the preparation of this report.

[Local Outcome Improvement Plan 2016-2026 \(Refreshed 26 February 2019\)](#)

[Revised CPA Improvement Programme 2019-21](#)

Contact details:

Allison Swanson

Improvement Programme Manager

Community Planning

Email: aswanson@aberdeencity.gov.uk

APPENDIX 1 OVERVIEW OF PROGRESS

ECONOMY

Lead Outcome Improvement Group: **Aberdeen Prospers**

- No. project charters due (based on revised Improvement Programme): 2
- No. project charters received: 0
- No. project charters postponed: 2
- No. project charters outstanding: 0
- No. projects live: 6 (See [dashboard](#) for progress updates)
- No. of live projects on hold from Covid-19: 0
- Total No. of LOIP projects: 14

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 1

10% increase in employment across priority and volume growth sectors by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Increase the number of Modern and Graduate Apprenticeships in priority and volume growth sectors by 5% by 2022.	Original: Dec 20 Postponed: March 21	Postponed due to Covid-19 and to understand the potential redundancy situation which looms and the impacts of this on Modern and Graduate Apprenticeship numbers. This situation will be monitored in the coming months and a charter submitted to the January Management Group and March Board.
Increase the number of people from priority localities employed by public sector partners and in major capital projects by 2022.	Original: Dec 20 Postponed: March 21	Postponed to enable the links with the work on developing community benefit clauses for capital projects, as well as the recruitment to the public sector for specific groups and the Locality Recovery Plans to be made and for data on the impact of Covid-19 on priority localities to be received to help develop the charter.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
1.1	Stimulate a 5% increase in the number of start-up businesses in growth sectors by 2021.	July 19	5	5	5	Project restart: Sept 2020	5
1.2	Increase the number of people within Aberdeen City qualified with ICT and Digital skills at SCQF Levels 7 and 8 by 10% by 2024	Feb 20	3	4	5	Project restart: End August 20	5

Stretch Outcome 2

90% of working people in Living Wage employment by 2026

No charters due

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
2.1	Increase the impact and measured value of Partnership wide community benefits programme by 2022.	July 19	5	5	5	Project restart: Sept 2020	6
2.2	Increase the % of people in Aberdeen who feel comfortable using digital tools by 2021.	Dec 19	4	5	6	Background study has continued but project will restart in July 2020	6
2.3	Increase employer sign up to the Real Living Wage by 2021 and year on year to achieve Real Living Wage City Status by 2026	Dec 19	4	5	5	Project restart: Sept 2020	6
2.4	Increase the number of people from priority groups (care experienced young people, people with convictions, people with housing need) employed by public sector partners by 2021)	Feb 20	3	4	5	Project restart: Sept 2020	6

PEOPLE (CHILDREN & YOUNG PEOPLE)

Lead Outcome Improvement Group: Integrated Children's Services

- No. project charters due (based on revised Improvement Programme): 3
- No. project charters received: 0
- No. project charters postponed: 3
- No. project charters outstanding: 0
- No. projects live: 21 (See [dashboard](#) for progress updates)
- No. live projects on hold from covid-19: 3
- Total No. of LOIP projects: 27

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 3

95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026

All projects planned under this outcome are now live.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
3.1	Increase the number of families who request additional support and receive an offer of an appropriate service within 30 days of receipt of the Child's Plan, to 80%, by 2021.	July 19	7	7	7	7	7
3.2	Reduce the number of births affected by drugs by 0.6% by 2022.	Sep 19	5	5	5	Project restart: Oct 20	Project restart: Oct 20
3.3	Reduce the rate of teenage pregnancies [under 16s] by 3%, by 2021; and Reduce the rate of teenage pregnancies [under 16s] in the CPP locality areas by 10% by 2021	July 19	6	6	6	Project restart: Sept 2020	5
3.4	Increase the number of pregnant young people who are able to remain in education during pregnancy by 50%, by 2022	Feb 20	3	4	5	Project restart: Dec 2020	Project restart: Dec 2020
3.5	Reduce the number of babies exposed to second-hand smoke (at 6-8 week review) by 10% by 2022; and Reduce the number of pregnant mothers who smoke by 10% by 2022	Sep 20				3	4

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
3.6	To increase the percentage of babies exclusively breastfed at 6-8 weeks to 41% by 2021.	Sep 20				3	4
3.7	Reduce child obesity at Primary 1 stage by 10% by 2022	Sep 20				3	4
3.8	Reduce the number of emergency hospital admissions for unintentional injury to children under 5 years by 3.69% by 2021	Sep 20				3	4

Stretch Outcome 4

90% of children and young people will report that they feel mentally well by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Reduce the number of children and young people who are exhibiting self-harming behaviours	Original: Dec 20 Postponed: Mar 21	The charter has been postponed to enable a Project Lead to be confirmed
Reduce number of requests for specialist support from children's social work in partnership forums by 5% by 2020	Original: Dec 20 Postponed: Mar 21	The charter has been postponed to enable a Project Lead to be confirmed.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
4.1	Increase the confidence of parents and young people to recognise and seek support in response to deteriorating mental wellbeing by 2022; and Increase the confidence of school-based staff to recognise and respond to children who require support and directing them to the school Nursing Service to 90%, by 2021	Dec	4	6	6	6	5

Stretch Outcome 5

95% of care experienced children and young people will have the same levels of attainment in education, emotional wellbeing, and positive destinations as their peers by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Reduce the length of time that care experienced children and young people wait for an initial Child and Adolescent Mental Health Service (CAMHS) appointment to less than 4 weeks by 2021.	Original: Dec 20 Postponed: March 21	The charter has been postponed to enable a Project Lead to be confirmed.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
5.1	Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022	July 19	5	6	6	6	6
5.2	Increase in the number of inhouse foster and kinship placements by 2021	July 19	5	6	6	6	6
5.3	Increase in the number of care experienced people who receive appropriate support when accessing their records by 2022	Dec 19	4	5	5	Project restart: Oct 20	Project restart: Oct 20
5.4	Increase number of staff, including carers working with care experienced children and young people trained in trauma skills and knowledge, to 80% by 2021; and Increase the number of staff, including carers who report increased understanding and skills to respond to children who have adverse childhood experiences (ACE) by 20% by 2021.	Dec 19	4	5	5	5	5
5.5	Increase the number of children and young people remaining in a placement between 16-18 years old by 2021; and Reduce the number of children who experience more than 1 placement over a year by 2022.	Dec 19	4	5	5	5	5

Stretch Outcome 6

95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026

No charters due

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
6.1	Increase the no. young people who effectively transition from primary school to secondary school by 2021	July 19	5	5	5	Project restart: Sept 20	5
6.2	Increase the number of young people living in Quintiles 1,2 and 3 who achieve a sustained positive destination by working with communities to 90% 2022	July 19	6	6	6	Project restart: Sept 20	5
6.3	Increase the number of young people taking up foundation apprenticeships to 142 by 2021	July 19	6	6	6	Project restart: Sept 20	5

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
6.4	Increase the number of opportunities for parents and carers to gain an insight into how to meaningfully contribute to the educational progress of their children and young people by 30% by 2021	Sep 19	5	5	5	Project restart: Sept 20	5
6.5	Reduce the number of winter leavers with no positive destination by 50% by 2021.	Sep 19	5	6	6	Project restart: Sept 20	5
6.6	Increase the number of partners supporting delivery of the senior phase by 10% by 2021; and Increase the range of and number of accredited courses being provided by schools and partners by 25% by 2021	July 20	3	3	3	Project charter approved July. Project restart: Sept 20	5
6.7	Increase children, young people and families' awareness and understanding of future skill requirements by June 2021; and Increase the number of opportunities to discuss and record skills for life, learning and work from S1 by 20%, by 2021.	Sep 20					5

Stretch Outcome 7 Child Friendly City which supports all children to prosper and engage actively with their communities by 2026

No charters due

PEOPLE (VULNERABLE ADULTS)

Lead Outcome Improvement Group: Community Justice Group

No. project charters due (based on revised Improvement Programme): 10

No. project charters received: 5

No. project charters postponed: 4

No. project charters outstanding: 0

No. projects live: 8 (See [dashboard](#) for progress updates)

No. of live projects on hold from Covid-19: 0

Total No. of LOIP projects: 21

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid –			

Stretch Outcome 8

25% fewer young people (under 18) charged with an offence by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Reduce the number of young people referred to the Children's Reporter on offence grounds as a result of appropriate and effective interventions by 2021.	Dec 20	Charter received and ready but project plan to be fully completed. See charter 8.3
Increase by 10% the number of young people who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2021.	Dec 20	Charter received and ready See charter 8.4
i) Increase the number of awareness-raising events relating to 'digital' offending by 2021, and then ii) reduce the number of 'digital' offences from 2021 – 2026.	Dec 20	Charter received and ready See charter 8.5

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
8.1	Increase by 20% the number of young people identified as being at risk of becoming involved in offending behaviour who are engaged in targeted community-based activities by 2021; and Reduce instances of anti-social behaviour as a result of appropriate and effective	Sep 19	5	6	6	Project restart: Sept 20	7/8

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
	interventions in targeted areas by 10% by 2021.						
8.2	Reduce the number of young people identified as having indicators of being at risk of being excluded from school by 2021.	Feb 20	3	4	5	Project restart: Aug 20	5 – on hold

Stretch Outcome 9

25% fewer people receiving a first ever Court conviction each year by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Using a whole population approach <ul style="list-style-type: none"> increase the awareness of domestic abuse by 2021 reduce number of children who are witness to domestic abuse by Sept. 2022 decrease number of reported incidents by 30% by 2026. 	Dec 20	Charter to follow
Reduce the number of wilful fires by 20% by 2021.	Original: Dec 20 Postponed: March 21	Project charter postponed to enable project team to be established and partnership change ideas to be developed.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
9.1	Increase the number of cases of people appropriately diverted from prosecution by 2021; and Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending which could lead to a conviction by 2021.	Sep 19	5	6	6	Project restart: Sept/Oct 2020	6

Stretch Outcome 10

2% fewer people reconvicted within one year of receiving a community or custodial sentence by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Reduce no. of repeat convictions of 16 and 17 year olds, and 18+ year olds, as a result of targeted focus on specific offending behaviour, and use of appropriate and effective interventions, by 2021.	Original: Dec 20 Postponed: March 21	Charter postponed due to resumption of JSWS Inspection.

Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending by 2021.	Original: Dec 20 Postponed: March 21	Charter postponed to allow time for robust profiling of young people who offend in Aberdeen, to ensure appropriate identification of those who may go on to need higher tariff interventions.
Increase % of individuals indicating an improvement in at least one area* at the end of their Community Payback Order Supervision by 2021.	Dec 20	Having considered the data and evidence, it is clear that the main areas where multi agency effort towards improvement are needed for individuals on Community Payback Orders are in relation to mental health and alcohol and drug supports. Improvement work focusing on these areas is being taken forward as part of the following projects: i) SO10 - Increase the number referred for appropriate assessment/support/treatment/services in relation to mental health issues: in police custody; on a community disposal; in HP Grampian by 2021; and ii) SO10 - Increase the uptake and retention of people in the Justice System with drug and alcohol problems in specialist services by 100% by 2021. The LOIP measure relating to the CPO Outcomes project will be taken into account by those projects rather than a separate charter.
Increase the number of individuals charged with hate crimes who undertake effective interventions by 30% by 2021.	Original: Dec 20 Postponed: March 21	Charter has been postponed to enable a Project Lead to be identified.
Increase number of young people who need support in relation to trauma and bereavement having access to such support by 2021.	Dec 20	Charter received and ready See Charter 10.6

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
10.1	Increase the number of family members of people in HMP Grampian and HMYOI Polmont who received appropriate and timely support from Families Outside, Family Centre & Help Hub (Action for Children), and Alcohol & Drugs Action by 20% by 2021.	Aug 18	6	6	6	Project restart: Aug 2020	6

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
10.2	Increase no. of individuals who are on a custodial sentence, CPO Supervision or Diversion from Prosecution are being supported to make progress on the Employability Pipeline by 2021	Feb 18	7	7	7	Project restart: Aug 2020	6
10.3	Increase the number of individuals who are involved in cuckooing* incidents who undertake effective interventions or who are referred to relevant support services in priority localities by 2021.	July 19	7	7	7	Project restart: Sept 2020	7
10.4	Increase the uptake and retention of people in the Justice System with drug and alcohol problems in specialist services by 100% by 2021.	July 19	6	6	6	6	6
10.5	Increase % of non-statutory prisoners (aged 21+) who are offered relevant voluntary support on release from HMP Grampian by 2021. Scottish Prison Service.	Feb 20	3	4	5	Project restart: July 20	5

Lead Outcome Improvement Group: **Resilient, Included, Supported Group**

No. project charters due (based on revised Improvement Programme): 3

No. project charters received: 1

No. project charters postponed: 2

No. project charters outstanding: 0

No. projects live: 13 (See [dashboard](#) for progress updates)

No. live projects on hold from Covid-19: 2

Total No. LOIP projects: 16

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 11

Healthy life expectancy (time lived in good health) is five years longer by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Increase the number of unpaid carers participating in support programme reflecting healthy life choices by 25% by 2021	Original: Dec 20 Postponed: Refresh of LOIP	The project is paused pending the refresh of the LOIP to enable the Resilient, Included and Support Group to review the appropriateness of the aim in light of the current climate for carers i.e. changes to service provision as a result of Covid initially, but longer term from the review of Day Care and Respite, and also a realisation that there is some single system work required to create the conditions for carers to be receptive to the idea of alternative forms of support for themselves.
Increase the number of groups for people with long term conditions which are co-produced with service users by 2021	Original: Dec 20 Postponed: March 21	Postponed to enable time to stop, rethink and re-group with the Long Term Conditions group as well as connecting to other opportunities.
Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low	Dec 20	Charter received and ready See charter 11.14

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
11.1	Increase uptake of a range of activities that enable people with long term conditions to manage their health and well-being by 2021.	July 19	6	6	6	Project restart: Sept 2020	6

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
11.2	Extend link working approach across primary care to support 3,000 people to attain their own identified outcomes by 2021.	Sep 19	6	6	7	8	8
11.3	Reduce % of men and women who are obese to 20% by 2021.	Sep 19	5	6	6	Project restart: Aug 2020	6
11.4	Improve the Health and Wellbeing Outcomes for at least 50% of homeless people/program participants in the Housing First Pathfinder Program in Aberdeen City by 2021.	Dec 19	4	5	5	Project restart: Oct 2020	Project restart: Oct 2020
11.5	Increase the number of autistic people aged 16 to 25 who are supported into employment by 2021	Dec 19	4	5	5	Project restart: Oct 2020	Project restart: Oct 2020
11.6	Increase opportunities for people who are retired to continue and increase their contribution by 10% by 2021	Dec 19	4	5	5	6	7
11.7	Reduce suicide rates amongst men in Aberdeen to below 2016 levels (16) by 2021.	July 20	3	3	3	4	5
11.8	Increase the number of people who are engaged with citizens in areas which impact on lifestyle and health that are trained in Teachback techniques by 100% by 2021.	Feb 20		4	5	6	6
11.9	Increase by 25% year on year, the number of people who have benefited from a Making Every Opportunity Count conversation or intervention	Feb 20		4	5	Project restart: Sept 2020	5
11.10	Reduce tobacco smoking by 5% overall by 2021.	Feb 20		4	5	5	5
11.11	Increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021	Feb 20		4	5	Project restart: Aug 20	7
11.12	Increase number of people in local communities promoting well-being and good health choices by 2021.	Sep 20				4	5
11.13	Increase number of people accessing community based hubs (including digital social hubs) which offer social resources and access to a range of professionals which increase citizens health literacy.	Sep 20				4	4

Lead Outcome Improvement Group: Alcohol and Drugs Partnership

No. project charters due (based on revised Improvement Programme): 1

No. project charters received: 1

No. project charters postponed: 0

No. project charters outstanding: 0

No. projects live: 8 (See [dashboard](#) for progress updates)

No. live projects on hold from Covid-19: 1

Total No. LOIP projects: 11

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 12

Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026

Projects Starting	Charter Due Date(s)	Charter Status
Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021.	Dec 20	Charter received and ready See Charter 12.9

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
12.1	Increase the % of Care experienced children and young people receiving educational and support input on alcohol/ drugs issues by 2021.	Sep 19	5	6	6	6	6
12.2	100% of schools have a progressive, cohesive and relevant substance misuse curriculum by 2021.	Sep 19	5	6	6	6	6
12.3	Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2021.	Sep 19	6	6	6	6	6
12.4	Increase the number of alcohol licensed premises awarded Best Bar None status by 2021	Dec 19	4	5	5	Project restart: Sept 2021	Project restart: Sept 2021
12.5	Increase number of alcohol brief interventions delivered by Primary Care	Dec 19	4	6	6	6	6

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
	providers and other professionals by 100% by 2021						
12.6	Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2021.	Feb 20	3	4	5	Project restart: Aug 2020	6
12.7	Increase % of the population who feel informed about using alcohol responsibly by 2021.	Feb 20	3	4	5	5	5
12.8	Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2021.	Feb 20	3	4	5	5	5

PLACE

Lead Outcome Improvement Group: Sustainable City Group

No. project charters due (based on revised Improvement Programme): 3

No. project charters received: 1

No. project charters postponed: 2

No. project charters outstanding: 0

No. projects live: 5 (See [dashboard](#) for progress updates)

No. live projects on hold from Covid-19: 0

Total No. LOIP projects: 8

Charter Status	Ready	Partly Ready	Postponed	Not Ready
Live Project Status	On hold – Covid			

Stretch Outcome 13

No one in Aberdeen will go without food due to poverty by 2026

All projects planned under this outcome are now live.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
13.1	Increase community food growing in schools, communities and workplaces by 2021.	July 19	6	6	6	Project restart: Aug/ Sept 20	6
13.2	Increase the number of people using community pantries by 2021; and Increase the uptake of the Best Start	Dec 19	4	6	6	Project restart: End of	6

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
	Grant and Foods and Healthy Start vitamins by 4% by 2020					Aug/ Sept 20	

Stretch Outcome 14

Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 and adapting to the impacts of our changing climate

Projects Starting	Charter Due Date(s)	Charter Status
<p>Current LOIP Improvement Project Aim: Reduce Aberdeen's carbon emissions by 30% by 2021.</p> <p><u>Proposed Revised Improvement Project Aim</u> Reduce public sector carbon emissions by 5% by 2023</p>	Dec 20	<p>Charter received and ready See charter 14.2</p> <p>The charter is proposing that the aim in the LOIP needs to be changed to recognise the wider context and other factors that impact on the original aim and that the Stretch Outcome also has this focus and there are a number of city wide strategies in place/being developed to reduce carbon emissions. The Aim has therefore been amended to focus on carbon emissions in the public sector and rationale for the aim provided.</p>
Increase the completeness of data within the 'at risk database' to identify those people most vulnerable.	Original: Dec 20 Postponed: March 21	Postponed to enable the project to reflect on status of 'at risk database' as a result of Covid-19.
Reduce the generation of waste in Aberdeen by 2021.	Original: Dec 20 Postponed: March 21	Postponed to enable the Project Team to develop the change ideas.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
14.1	Community led resilience plans in place for areas most vulnerable to flooding by 2021; and Community led resilience plans in place across all areas by 2026	July 19	5	5	5	5 Project restart: Sept 20	6

Stretch Outcome 15

38% of people walking and 5% of people cycling as main mode of travel by 2026

All projects planned under this outcome are now live.

Ref	Live Projects	Start	Progress Scale				
			Dec	Feb	Apr	July	Oct
15.1	Increase % of people who cycle as main mode of travel to 3% by 2021.	Feb 20	3	4	5	Project restart: Sept 20	5
15.2	Increase % of people who walk as main mode of travel to 31% by 2021	Sep 20				4	5

(V) COMMUNITY ENGAGEMENT

Lead Outcome Improvement Group: Community Engagement Group

No. project charters due: 0

No. projects live: 0

Total no. of projects ended: 1

No charters due

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Charter 8.3 Referrals to Children's Reporter on Offence Ground

CPA CHARTER FEEDBACK FORM		
Project Aim:	Reduce the number of young people referred to the Children's Reporter on offence grounds as a result of appropriate and effective interventions by 2021.	
Project Manager	Inspector Lorraine Mackie – Police Scotland	
	Training undertaken: Yes	
Reviewed by:	Allison Swanson	
Date:	25/09/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	The aim aligns with the aim in the LOIP. The aim had no specific numerical target and this project charter defines young people and sets a specific aim of a 10% increase which is welcomed. and a rationale for the "10%" aim is provided.
2. Is there a sound business case explaining why the project is important?	Yes	This project describes the current position, and provides data supporting the rationale for the project.
3. Is it likely that the changes being tested will achieve the aim?	Yes	It seems likely that the change ideas will achieve this, however noting that some referrals are outwith the influence of the change ideas as a result of current national procedures.
4. Will the measures demonstrate whether a change is an improvement?	Yes	The measures included will help you understand whether the changes you have introduced are having an impact. Consider whether a measure on the impact of the change idea regarding enhancing the role of the third could be added to capture the impact of this. Review to ensure that the data can be collated and reported.
5. Is there a mix of partners involved in this project?	Yes	There is a mix of partners represented on the project team.
6. Clear outline project plan?	Partly	Only first section of the project plan completed, further sections to be populated.
CPA Management Group/ Board Ready? Yes, but project plan to be fully populated.		

Improvement Project Title: Reduce the number of young people referred to the children's reporter on offence grounds as a result of appropriate and effective interventions.

Executive Sponsor (Chair of Outcome Improvement Group or Locality Partnership):
Derek McGowan, Chair of CJ Group

Project Lead: Inspector Lorraine Mackie – Police Scotland

Aim statement (What are we trying to accomplish? Over what time? Numerical target for improvement?)

Reduce the number of young people referred to the children's reporter on offence grounds as a result of appropriate and effective interventions by 10 % by 2021.

This figure (10%) is based on the current figures and the proposed impact of the change ideas and is achievable.

Link to Local Outcome Improvement Plan:

Prosperous People (Children and Young People) Stretch Outcome 8

Stretch Outcome	Key Drivers	Improvement Project Aim	Key Improvement Measures
8. 25% fewer young people (under 18) charged with an offence by 2026 <i>(Baseline data: 965 young people charged in 2015-16; 827 in 2016-17; 698 in 2017/18. A 25% reduction is 175 young people)</i>	8.1 Young people receive the right help at the right time through provision of a strong universal offer alongside availability of multi-disciplinary targeted interventions (using a trauma-informed approach) to improve outcomes for young people at risk of becoming involved in the Justice System	Reduce the number of young people referred to the Children's Reporter on offence grounds as a result of appropriate and effective interventions by 2021.	No. of young people referred to the Children's Reporter on offence grounds <i>(Baseline data:16/17 – 90;17/18 – 81)</i> No. of young people referred by SCRA to relevant services No. of residential care home workers who are aware of the Police Scotland Protocol in relation to responses to children who are care experienced

There is a close link with the Early Intervention and Anti-social Behaviour project charter.

Why is this important (The rationale/business case for the improvement project: Does this support prevention and early intervention? Benefit to clients/ stakeholders/ residents? Are costs reduced now or in the future by addressing this issue? What published research can you draw on as evidence?)

Referral to the reporter is required for some of our children who offend. Where possible however we need to keep our children out of formal systems to secure the best outcomes for them. "Wherever possible providing support without intervening as a 'justice' service, since contact with the justice system is known to be one of the biggest factors in continued offending" - [Improving life Chances: Common Factors](#).

When a child is charged with an offence there are a number of ways this can be disposed of. In Aberdeen we have a Police Youth Justice Management Unit (YJMU) who assess the most appropriate disposal for offences by children. The YJMU will undertake checks on the child's offending history, whether they are subject to a compulsory supervision order

(CSO, an order that places responsibility with the local authority for looking after and helping the young person) or have open referral to SCRA and if they are open to social work. The YJMU are bound by the [Lord Advocates](#) guidelines that determine if a case is to be jointly reported to SCRA and COPFS. (A separate project is taking forward work to increase the % of young people who are jointly reported who are offered robust alternatives to entering the statutory system.) The YJMU have a range of disposal options available where the offence doesn't meet the Lord Advocates guidelines. YJMU can refer to SCRA where it is assessed there is sufficient need or other options have been explored. These other options are: Police Direct Measure or Police warning letter. Police Direct Measures include Early and Effective Intervention (EEI), this may include referral to education, social work, Scottish Fire and Rescue or 3rd sector organisation such as Barnardos.

In simplest terms levels of disposals can be ranked as follows:

Early Effective intervention (EEI) –where there is anti-social behaviour but no or very low level crime detected
Police Direct Measure (PDM) – where a child has been charged with a crime however it can be disposed of to social work, 3 rd sector organisation, education etc.
SCRA – higher level offences or persistent or escalating offending
COPFS – or joint reported with SCRA – offences that fall within the Lord Advocates guidelines.

The chart below details the numbers of referrals made to SCRA between 2015 and 2019. These figures show an increase in the number of young people reported to the reporter on offence grounds between 2015 and 2019. Information from SCRA states that for 2019/2020 “across the year the most common disposal for offence referrals is *no further action – current measures.*” This is representative of the work already in place with young people to address their offending. Referrals that don't end in a hearing are still stressful for children as they will be aware of the referral. There is also a great deal of worker time required in gathering the required data to determine if a hearing is required.

Financial Year	Offenders 8 - 15 years	Offenders 16/17 on CSO	Referral to SCRA	Joint Report 8 – 15 years	Joint Report 16/17 on CSO	Police Direct Measure (8 – 15 years only)
2015/16	834	106	90 11%	38	80	690 83%
2016/17	854	45	174 20%	60	34	601 71%
2017/18	598	39	110 18%	20	27	451 76%
2018/19	659	45	211 32%	37	41	418 64%
2019/20	629	24	165 26%	61	19	405 65%

The figures above also represent the number of young people YJMU have dealt with during each time period. A young person will have been counted on each occasion they have offended and each offending outcome will be recorded separately. [Police Direct measures are only recorded for 8 – 15 year olds. The total percentages do not add up to 100% as some offence referrals have been closed as non- investigation due to local agreements.]

Data shows shifting trends in the numbers of offences disposed of through Police Direct Measures (PDM's) and Diversion from Prosecution (DfP). For 8-15 year olds we see a decrease in the numbers of disposals through PDM's. The numbers of cases discussed/considered for DfP have fluctuated, however appear to be increasing. The reasons behind these changes need to be explored – however this will be addressed via the separate 'Diversion from Prosecution' project. There are offences that fall under the Lord Advocate's guidelines that aren't able to be disposed of through PDM's. The type of offence will go some way to determine the type of disposal. All cases could not have been disposed of without referral to SCRA and/or COPFS without a change in procedure.

Locally we have successful examples of multi-agency approaches to supporting young people involved in offending behaviour. For example in 2019 Dyce was identified as an area that had high levels of youth annoyance and anti-social behaviour calls to police, a number of which resulted in crimes being recorded and children referred to the children's reporter. (A separate project is focusing on earlier intervention activity, and prevention of, and effective response to, ASB. Partnership working between Police early intervention worker, Denis Law Street Sports and the Active Schools co-ordinator led to the development of a youth diversionary activity over the summer holidays which took place in summer 2019. Over the course of the summer holidays 100 young people aged between 8-16 years signed up to the session, with an average of 60-70 young people attending each week. Police Scotland were actively involved in sessions and positive relationships were built between officers and young people. This period saw a reduction in youth annoyance or anti-social behaviour calls in the Dyce area which may otherwise have resulted in PDM or referral to the reporter.)

In summary, the project will focus on reducing offence referrals to SCRA for children aged between 8 and 15 (and 16/17 on a Compulsory Supervision Order) by focusing on improved communications between Police and SCRA as to whether referrals are required, and looking at the potential to refer to third sector and social work as alternatives to referring to SCRA.

Measures: (How will we know if a change is an improvement?)

- **Outcome measures**

Number of young people (under 18) referred to the children's reporter on offence grounds. Comparison of Police Scotland Crime and SCRA Statistics of number of referrals before and after project.

<ul style="list-style-type: none"> • Process measures <p>-Number of referral discussions and impact of the discussions. -Number of referrals to Social Work as an alternative to reporting to SCRA; - Number of referrals to third sector as an alternative to reporting to SCRA; -Number of referrals to SCRA where no action taken</p> <ul style="list-style-type: none"> • Balancing measures <p>- Number of cases that are not able to be disposed of via direct measures due to Lord Advocate's Guidelines</p>
<p>Change ideas (What changes can be made that will result in improvement?)</p> <ol style="list-style-type: none"> 1. Trial a single point of contact for dedicated discussion between Police and SCRA in relation to whether a referral is required? 2. Discussion between police and scra as to whether a referral is required 3. Explore and enhance the role of the third sector to ensure full understanding of interventions available to address offending behaviour. 4. Explore and enhance the role of Social Work in opening children as an alternative to referral to reporter? Do they meet the threshold for social work. 5. A single point of contact within SW reception team to allow a consistent approach. <p>The following could also be incorporated:</p> <ul style="list-style-type: none"> • Engagement with School and School Based Officer around educational inputs directed towards communication/sexual/crimes of violence/dishonesty
<p>Potential risks and/or barriers to success & actions to address these</p> <p>-Restrictions on SCRA and Police with procedures and Lord Advocates Guidelines in relation to offences that must be reported; -No dedicated Reporter to allow case discussions pre referral -Currently services are unable to work in schools for early intervention and crime prevention work.</p>
<p>Project Team:</p> <p>Inspector Lorraine Mackie – Police Scotland (Delegated Project Leader) Gail Walker – Youth Justice Manager Julia Milne – Barnardos Andrea McGill – Social Work Service Manager for Children's services Val Vertigans – Community Justice Officer Roma Bruce-Davies - SCRA Elaine Law – Education</p>

Outline Project Plan - Set out your initial plan about the timeline for your project. (This should be reviewed regularly)		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	<p>What initial activities are required to get started? (Forming the improvement team; developing the project charter; gathering and analysing baseline data; understanding the current system)</p> <p>Understanding data regarding types of offending, areas of offending, gender and age of offenders.</p> <p>Look at cases that have been referred to scra where no action has been taken. What can be learned and what change ideas can be developed.</p> <p>-Identify gaps in service provision based on analytical work and results - Project contribution ideas from education, community representatives, young people and families</p>	<p>When do you expect to complete this stage?</p> <p>By 23/10/2020</p>
Designing and Testing Changes (Project Score 4-7)	<p>What activities are required to start testing changes? (Identifying changes and prioritising; engagement with customers & colleagues; Identifying the people, place to start testing)</p>	<p>When do you expect to complete this stage?</p>
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	<p>What actions would be required to implement and sustain the changes that have resulted in improvement? (Training?; Changes to</p>	<p>When do you expect to complete this stage?</p>

	procedures?; changes to resources?)	
Spreading Changes (Project Score 9-10)	What actions are required to reach the full scale of the project? (Engagement of other teams/colleagues; other locations?)	When do you expect to complete this stage?

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Charter 8.4 Joint Reporting to SCRA and COPFS

CPA CHARTER FEEDBACK FORM		
Project Aim:	Increase by 10% the number of young people who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2021.	
Project Manager	Roma Bruce Davies, SCRA	
	Training undertaken: No	
Reviewed by:	Allison Swanson	
Date:	25/09/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	The aim aligns to the aim in the LOIP.
2. Is there a sound business case explaining why the project is important?	Yes	This project describes the current position, forthcoming incorporation of UNCR into Scots Law which is clear that “the child justice system should apply to all children above the minimum age of criminal responsibility but below the age of 18’ and therefore current practice could be in breach of that – project will support adherence to this. Rationale for 16/17 year olds not being included in adult system is clearly set out. Business case highlights the challenges in terms of communication with COPFS and requirement for national strategy to address some areas.
3. Is it likely that the changes being tested will achieve the aim?	Yes	It seems likely that the change ideas will achieve this, however dependent on COPFS engagement and national strategy. Review to ensure that all listed are change ideas and not actions/measures.
4. Will the measures demonstrate whether a change is an improvement?	Yes	The measures included will help you understand whether the changes you have introduced are having an impact.
5. Is there a mix of partners involved in this project?	Yes	There is a mix of partners represented on the project team.
6. Clear outline project plan?	Yes	Project plan completed, but timescales to be reviewed.
CPA Management Group/ Board Ready? Yes		

Improvement Project Title:

Joint Reporting to SCRA and COPFS – increase retention by Reporter where appropriate to avoid young people entering the adult criminal justice system unnecessarily.

Executive Sponsor:

Derek McGowan, Chair CJ Group

Project Lead:

Name: Roma Bruce Davies

Job role & organisation: Locality Reporter Manager for Grampian, Scottish Children's Reporter Administration (SCRA)

Email address: Roma.BruceDavies@scra.gov.uk

Aim statement:

Increase by 10% the number of 16/17 year olds who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system (adult criminal justice system) by 2021.

Link to Local Outcome Improvement Plan:

Stretch Outcome	Key Drivers	Improvement Project Aim	Key Improvement Measures
8. 25% fewer young people (under 18) charged with an offence by 2026 <i>(Baseline data: 965 young people charged in 2015-16; 827 in 2016-17; 698 in 2017/18. A 25% reduction is 175 young people)</i>	8.1 Young people receive the right help at the right time through provision of a strong universal offer alongside availability of multi-disciplinary targeted interventions (using a trauma-informed approach) to improve outcomes for young people at risk of becoming involved in the Justice System	Increase by 10% the number of young people who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2021.	No. of care experienced children and young people appropriately diverted from the adult Criminal Justice System.

Why is this important

Where a child is alleged to have committed an offence their age, looked after status and nature of alleged offence will determine the route they take through the justice system. The [Lord Advocates Guidelines](#) on reporting to Procurator Fiscal (COPFS) of offences alleged to have been committed by children and the [Joint Protocol](#) on decision making in cases of children jointly reported to the Procurator Fiscal and Children's Reporter have the following definition of a child;

"a "child" is as defined in section 307 of the Criminal Procedure (Scotland) Act 1995 and section 199 of the Children's Hearings (Scotland) Act 2011, namely:

- A person under the age of 16 years; or

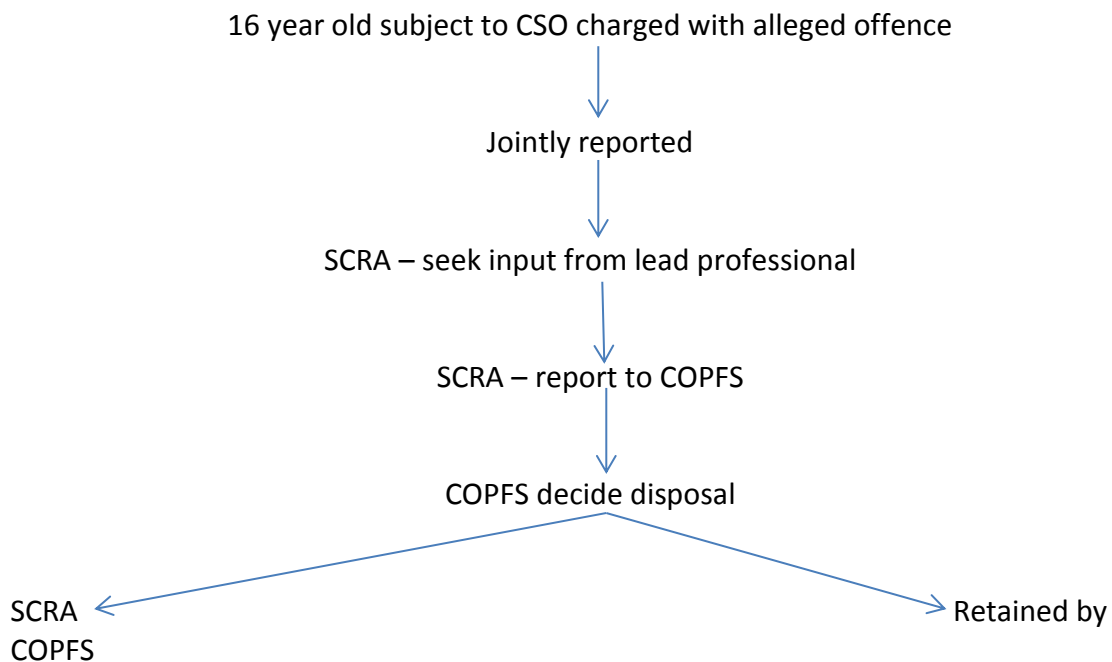
- A person aged 16 and 17 years who is subject to a compulsory supervision order; or
- A person over the age of 16 years whose case has been remitted to the Principal Reporter under section 49(7)(b) of the Criminal Procedure (Scotland) Act 1995 to arrange a Children's Hearing for the disposal of the case by a Children's Hearing; or
- A person over the age of 16 years who was referred to the Principal Reporter before they turned 16, but a 'relevant event' has not yet occurred. (This includes a situation where the Principal Reporter received the jointly reported case in relation to the child prior to their 16th birthday, but the decision that the Principal Reporter is to deal with the case was not made until after the birthday).

A 'relevant event' is defined as being:

- The making of a Compulsory Supervision Order;
- The notification to the person that the question of whether a Compulsory Supervision Order should be made will not be referred to a Children's Hearing; or
- The discharge of the referral to the Principal Reporter."

Breakdown of the number of 16/17 year olds who are subject to CSO and those where a "relevant event" jointly reported is not available. However anecdotally we know the majority are subject to CSO's therefore are care experienced.

Example



When children are jointly reported SCRA will undertake research and make a recommendation to COPFS as to whether the child should be referred to SCRA. COPFS make the final decision on whether they will retain the case or refer it to SCRA.

We know that locally 16/17 year old who are jointly reported are more likely to be retained by COPFS. Local data for the period June 2019 to May 2020 shows that of the 29 16/17 year olds jointly reported 15 were retained by COPFS. In the same period there were 62 8-15 years olds jointly reported only 8 of these were retained by COPFS.

The local picture is reflected nationally. *“The children who were prosecuted in the courts in Scotland in 2017-18 were aged 13-17; there was one 13 year old, one 14 year old, nine 15 year olds, 384 16 year olds and 1,381 17 year olds (Scottish Government data, shared with the author August 2019). There appears to be a particular issue here about ensuring our response to 16 and 17 year olds acknowledges their status as children, questioning compliance with Article 1 of UNCRC44.”* - [CYCJ - Rights Respecting Scotland’s approach to children in conflict with the law](#).

The UNCRC is to be fully incorporated into Scottish law and the United Nations Committee on the Rights of the Child is clear that “the child justice system should apply to all children above the minimum age of criminal responsibility but below the age of 18’ (United Nations Committee on the Rights of the Child, 2019: para 29).” - [CYCJ](#). By retaining our 16/17 year olds in an adult justice system we will potentially be in breach of the UNCRC.

There are numerous reasons why children should not be in contact with adult services. Children should be supported in the systems designed for them and understand their needs. Children who are in conflict with the law and are taken into adult systems have poorer outcomes and higher rates of re-offending than those who are supported in children’s systems

It is estimated that between 50-70% of children in contact with the justice system have speech, language and communication needs (SLCN). Where children are unable to understand what is happening how can there be confidence that they have received a fair trial? Children with SLCN are often misinterpreted, lack of eye contact, one word answers and in ability to express self can often be interpreted as guilt.

There is a large amount of evidence that highlights the link between a child’s vulnerability, victimisation and offending. Many children who display offending behaviour have experienced trauma and crime in their own lives. Trauma experienced impacts on brain development and experiences of trauma without care, nurture and protection can result not just in psychological, cognitive and emotional difficulties but affecting one’s physical health too. It is now recognised that the brain is not fully mature until our mid 20’s and brain development can be impacted by a range of factors. To expose children who are developmentally not ready to an adult system, with assessment and interventions that are designed for use with adults is at best ineffective at worst potentially highly damaging to the young person. - *“By understanding how negative and positive experiences affect brain structure and development and that the brain is adaptive to such influences, we can use interventions to create positive experiences to teach children and young people the skills they need to move away from offending behaviour.”*- [CYCJ](#) .

For COPFS to make referral to SCRA they need to have all relevant information about the child to inform their decision. SCRA undertake research and will seek information from social work on the child to inform their recommendation as to whether the child should be referred to SCRA or not.

When SCRA request information from social work on their assessment, care plan and interventions they are/will undertake to address the offence they will approach the child’s lead professional. How long the lead professional has worked with the child, their experience of children who offend and understanding of the system will impact on the

information they share with SCRA. This part of the process could be improved if there was a single point of contact within social work that was aware of all jointly reported young people and therefore able to offer support and guidance to the lead professional and ensure that information is shared in a timely manner. A single point of contact would be able to ensure that information shared is of appropriate detail and quality to inform SCRA's recommendation and therefore COPFS.

Workforce development on the protocol of jointly reported children will be of benefit as will training on sharing assessment, care plan and current and planned interventions. This will ensure that all workers are confident in the process and the information that they share.

There have been attempts to gain representation from COPFS to meetings for the charter however these have been unsuccessful. Historically cases would have been marked by COPFS locally and we would have been able to build a collaborative approach on this issue. However cases are now marked centrally posing a significant barrier to making our aim successful. In national forums we hear language that would suggest COPFS are considerate of young people's needs and vulnerability however we see case examples where this national message appears not to be filtering to the PF's marking the cases. There can be challenges in communicating with COPFS and delays for more serious charges that are marked by the Crown Council. These are challenges that require a national strategy to ensure that all parts of the process understand what our children in conflict with the law require.

Measures: (How will we know if a change is an improvement?)

Outcome measures -

- % of young people who are jointly referred and retention rates – baseline and comparative data. Base line data is period June 2019 – May 2020. 29 16/17 year olds were jointly reported in the period, 15 were retained by COPFS.

Process measures

- Time between SCRA being aware to joint referral and advising single point of contact in social work of this.
- Improved timeous communication between SCRA and COPFS – baseline and comparison of delayed joint referrals
- Time of social work being aware of joint referral and communicating care plan and interventions to address the offence to SCRA
- Number/% of SCRA referrals to COPFS which include all relevant details of care plans and interventions available
- Number attending practice training sessions (SCRA, COPFS, Social Work)
- Outcome of case sampling exercise to ensure compliance with protocol.
- Improved understanding and confidence of workforce (SCRA / COPFS / SW) of the operation of the [Joint Protocol](#) on decision making in the cases of children jointly reported to the Procurator Fiscal and Children's reporter – agreement between COPFS and SCRA.

Balancing measures

- Increase in awareness of reporters of interventions available in general and in particular cases to address offending and improvement in communication by / social work – self assessment / supervision / reduction in delayed joint referrals.

Change ideas (What changes can be made that will result in improvement?)

- Improve timeous communication of care plans and planned interventions by social work to SCRA by
 1. Implementing a single point of contact system for SCRA to inform social work of young people who are jointly reported.
 2. Producing an implementing workforce development on communicating care plans and planned interventions with SCRA and need to do timeously
- Improve timeous communication of care plans and planned interventions by SCRA to COPFS by
 1. Ensure that reporters include all relevant details of care plans and interventions available to better inform COPFS consideration of joint referrals.
 2. Exploring whether local links with COPFS can be developed to ensure consistency of approach and awareness of local interventions.
- Improve knowledge and understanding in the workforce (SCRA, COPFS, social work) of the Joint Protocol governing Joint referrals by
 1. Providing a practice Training session / briefing note on Joint Referrals for Reporters.
 2. Providing a Practice Training session / briefing note on Joint Referrals for COPFS.
 3. Providing a training session / briefing note on the operation of the protocol for social work.
 4. Case sampling exercise to ensure compliance with protocol.

Potential risks and/or barriers to success & actions to address these

- Staff/service/organisational capacity.
- SCRA implementation of new digital system will impact on capacity.
- COPFS central approach to marking may be a barrier to developments.
- Challenges were cases are held by the crown council – increases time and level of communication different than those held by COPFS.
- Resources / available interventions to address serious and high risk offending.
- Level of engagement of young person will impact decision-making.
- Very serious and high risk offences are likely to still be retained by COPFS and therefore ability to achieve increase in retention is dependent on nature and number of offences in the period.
- Small numbers of offence referrals overall can skew data particularly when expressed as percentages.

- COVID and impact on workloads

Project Team (proposed):

Roma Bruce Davies, SCRA
 Eilidh Wright, COPFS
 Andrea McGill, Service Manager, Integrated Children and Family Service
 Julia Milne WSA Lead for Aberdeen City Council
 Isla Wilson, Team Manager, Includem
 Forest Templeton, Aberdeen Young Person's Rights Service
 Hazel Flett, Criminal Justice Social Work
 Kayleigh Alexander, Youth Team

Outline Project Plan - Set out your initial plan about the timeline for your project. (This should be reviewed regularly)

Action	Timescale
Identify Project Team	Complete
Project Team Initial Meeting	29.10.20
Obtain baseline data (retention rates) for 2019 – 2020	Complete
Obtain baseline data (process measures)	November 2020
Case sampling exercise (compliance)	January 2020
<ul style="list-style-type: none"> • Improve timeous communication of care plans and planned interventions by social work to SCRA <ol style="list-style-type: none"> 1. Implement single point of contact systems for SCRA to inform social work of young people who are jointly reported. 2. Workforce development on communicating care plans and planned interventions with SCRA and need to do timeously 	November 2020
<ul style="list-style-type: none"> • Improve timeous communication of care plans and planned interventions by SCRA to COPFS <ol style="list-style-type: none"> 1. Ensure that Reporters include all relevant details of care plans and interventions available to better inform COPFS consideration of joint referrals. 2. Explore whether local links with COPFS can be developed to ensure consistency of approach and awareness of local interventions. 	December 2020
<ul style="list-style-type: none"> • Improve knowledge and understanding in the workforce (SCRA, COPFS, social work) of the Joint Protocol governing Joint referrals <ol style="list-style-type: none"> 1. Practice Training session / briefing note on Joint Referrals for Reporters. 2. Practice Training session / briefing note on Joint Referrals for COPFS. 3. Training session / briefing note on the operation of the protocol for social work. 	November 2020 – December 2020

4. Case sampling exercise to ensure compliance with protocol.		January 2021	
Project Stage	Actions	Timescale	
Getting Started (Project Score 1-3)	Draft charter developed Project team identified Project team meet Gather and analyse baseline data	Completed February 2020 October 2020 October 2020	
Designing and Testing Changes (Project Score 4-7)	What activities are required to start testing changes? Plan testing of initial change ideas Review change ideas and confirm with project team Engage with Young people (service users)	When do you expect to complete this stage? Nov 2020	
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	What actions would be required to implement and sustain the changes that have resulted in improvement Implement Change Ideas Deliver Training	When do you expect to complete this stage? November 2020 November – December 2020	
Spreading Changes (Project Score 9-10)	What actions are required to reach the full scale of the project? No major actions required to scale up given size of reporter team and volumes of joint referrals.	When do you expect to complete this stage? N/A	

Charter 8.5 - Reducing Digital Offending

CPA CHARTER FEEDBACK FORM		
Project Aim:	i) Increase the number of awareness-raising events relating to 'digital' offending by 2021, and then ii) reduce the number of 'digital' offences from 2021 – 2026.	
Project Manager	David Paterson, Police Scotland	
	Training undertaken: TBC	
Reviewed by:	Allison Swanson	
Date:	01/10/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	The aim aligns with the aim in the LOIP. The LOIP aim had no specific numerical target and the project charter sets a specific aims of 20% and 10% respectively which is welcomed and a rationale for the "10%" and 20% aim is provided.
2. Is there a sound business case explaining why the project is important?	Yes	The project charter sets out clearly the local position in relation to "digital offences" – 19/20 data not yet available. The charter refers to research and existing projects ongoing in this area to support the rationale for focusing on this.
3. Is it likely that the changes being tested will achieve the aim?	Yes	It seems likely that the change ideas will achieve this.
4. Will the measures demonstrate whether a change is an improvement?	Yes	The measures included will help you understand whether the changes you have introduced are having an impact.
5. Is there a mix of partners involved in this project?	Yes	There are a mix of partners, including representations from projects/organisations with existing connected projects. Consider whether parents/young people as key stakeholders can be included/represented.
6. Clear outline project plan?	Yes	Project Plan completed.
CPA Management Group/ Board Ready? Yes.		

Improvement Project Title – Preventing under 18s offending across digital platforms			
Executive Sponsor - Derek McGowan			
Project Lead Name: David Paterson Job Role & Organisation: Chief Inspector, Police Scotland Email Address: david.paterson2@scotland.pnn.police.uk			
Aim statement – <ul style="list-style-type: none"> i) Increase the number of awareness-raising events by 20% relating to ‘digital’ offending by 2021, and ii) Reduce the number of ‘digital’ offences by 10% from 2021-26 <p>The LOIP aim had no specific numerical target and having reviewed baseline data, the project will look to develop new methods for awareness raising events and a 20% increase will be challenging but achievable.</p> <p>The digital offending data revealed only 56 offences in the last recorded year. It is reasonably anticipated an unintended consequence of the project will be to unearth under-reporting. In the absence of this and in light of the relatively low number of crimes, a 10% decrease appears a reasonable target, accepting this type of offending will require a medium to long-term approach to change culture.</p>			
Link to Local Outcome Improvement Plan			
Stretch Outcome 8. 25% fewer young people (under 18) charged with an offence by 2026 <i>(Baseline data: 965 young people charged in 2015-16; 827 in 2016-17; 698 in 2017/18. A 25% reduction is 175 young people)</i>	Key Drivers 8.1 Young people receive the right help at the right time through provision of a strong universal offer alongside availability of multi-disciplinary targeted interventions (using a trauma-informed approach) to improve outcomes for young people at risk of becoming involved in the Justice System	Improvement Project Aim i) Increase the number of awareness-raising events relating to ‘digital’ offending by 2021, and then ii) reduce the number of ‘digital’ offences from 2021 – 2026.	Key Improvement Measures No. of awareness-raising events regarding ‘digital’ offending e.g. sexting <i>(Baseline data: 16/17 – 105; 17/18 – 128)</i> No. of ‘digital’ offences committed by under 18s <i>(Baseline data: 16/17 – 40; 17/18 – 65)</i>
Why this is important Overview Unwanted distribution of digital sexual material by young people is a major concern for parents, teachers and professionals.			

The Police Scotland Aberdeen City Annual Report on juvenile offenders showed during 2018/19, 672 young people (under 18) were charged with offences in Aberdeen, recording a total of 1481 offences, with anti-social behaviour, assaults and acquisitive crime accounting for a significant proportion.

In terms of sexually orientated crimes, only 69 were recorded.

This 'digital' offending number within these sexually motivated crimes, ranging from sending indecent or intimate images, sharing or showing pictures and sexually inappropriate messaging, sits at **56**, representing 3.8% of the total offence figure for overall youth offending in Aberdeen City. All incidents are robustly reviewed and the crimes recorded meet the threshold for 'criminality' under the Scottish Crime Recording Standards. Incidents falling short of the threshold remain as 'incidents' and are disposed of out with the youth justice system, whether by schools, parents/guardians or informal advice. There is no available data to capture these incidents,

The break-down of the 56 offences details 69% in the 8-15 age bracket and 31% aged 16-17.

Crime Type	2018/19	
	8 - 15 Yrs	16 - 17 Yrs
Coercing a person into being present/ looking at sexual activity	11	5
Communicating indecently	6	0
Cause to be Present Sex Act/To Look at Sex Image - (< 13)	8	2
Communicate Indecently/Cause see/hear Indecent Comm - (< 13)	0	1
Cause to be Present Sex Act/Look at Sex Image-M&F(13-15)(Consensual)	1	4
Communicate Indecently/Cause see/hear Indecent Comms-(13-15) (Consensual)	1	1
Threatening to disclose an intimate image	2	0
Disclosure of an intimate image	6	2
Communications Act 2003 (sexual)	3	3
Division Total	38	18

All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 08/01/2020.

Work is ongoing to extract the 2019-20 data which is expected to provide similar volume.

On dip sampling the crime reports, the narrative around the offending profile indicates a gap in understanding of the legality of the action, peer pressure and lack of appreciation of impact and risk around this behaviour.

National research was commissioned by the NSPCC to explore the feelings and experiences of young people aged 11-16 relating to online pornography. Some of the notable findings relating to this charter;

- Young people's definition of 'sexting' is textual not visual

- The vast majority of young people had not taken naked 'selfies', but 36% of children who had taken nude or semi-naked self-photographs reported that they had been asked to show these images to someone online
- Boys actively searched for sexual images online (59%) more than girls (25%) of those who answered the question
- A significant gender difference was demonstrated in why sexual orientated images were shared. 59% of girls reported sharing images after being asked to, whereas 70% boys reported sharing images without being asked
- Young people had limited knowledge of how to remove online images of themselves

Boys and young men generally view pornography more positively and state that they view it primarily out of curiosity while girls and young women generally report that it is unwelcome and socially distasteful.

Traditionally interventions have been targeted at victims through 'online safety' awareness. Whilst this 'target hardening' approach has a role to play, efforts to address perpetrator behaviour and understand the motives of those who share sexual material without consent should be enhanced.

Recent research found sex and relationship education around youth 'sexting' needs updating and requires to extend to raise awareness amongst young people of their responsibility to their peers as bystanders and how they might unwittingly promote harmful sexting practices.

The broader youth cultural context surrounding sexting acknowledges that in their attitudes towards peers involved with sexting, young people form judgments based on age-old gender stereotypes and assumptions. In general young boys are encouraged to participate actively or passively, while young women who share images with partners who then betray their trust are generally shamed.

Education into digital offending should be a platform for critical learning about relationships, sex, rights, responsibilities, ethics and justice.

Initial local research reveals there are already numerous good quality information sources for those looking to be informed including;

Scottish Government - Key Messages for Young People on Healthy Relationships and Consent

<file:///C:/Users/1372234/AppData/Local/Microsoft/Windows/INetCache/Content.Outlook/OUKCS62Y/key-messages-young-people-healthy-relationships-consent.pdf>

Childline <https://www.childline.org.uk/info-advice/bullying-abuse-safety/online-mobile-safety/sexting/>

Aberdeen H&SCP - Sexual Health & Relationship Education

Disrespect NoBody campaign <https://www.disrespectnobody.co.uk/>

Relationships Sexual Health & Parenthood <https://rshp.scot/wp-content/uploads/2019/08/Part-3.-Sending-and-Sharing-Images-Activity-plan.pdf>

Police Scotland Youth Hub <https://www.scotland.police.uk/youth-hub/>

Crimestoppers <http://www.fearless.org/en/professionals/resources/cyber-crime>

It appears there is no issue about the availability of information or guidance.

Existing projects are ongoing through Aberdeen Law Project, CyberSafe Scotland through the Aberdeen City Child Protection Committee Action Plan and traditional Police inputs through School Liaison Officers continue to be delivered. This project will not duplicate any existing work.

Raising awareness is clearly key to enhancing knowledge and understanding of actions. Understanding youth culture around use of digital devices from a parental and professionals perspective is an issue to be addressed and education around the thresholds of criminality.

The relatively low numbers of reported digital offences suggest there is 'under-reporting' in this area and the project will look to identify the reasons for this and through positive engagement, encourage and build resilience and confidence for young people, teachers and parents to report. The likely consequence is an increase in recorded offending.

Lack of proactivity in finding out whether something is illegal could be considered one of the issues that requires to be addressed, and clearly raising awareness is key to reducing offences, however as previously alluded to there may be an unintended consequence of increased knowledge and confidence to report seeing a rise in figures.

The change ideas are primarily around the content of learning and awareness raising material being delivered, the target audience, the timing and method of communication.

The project team will assess the effectiveness of the current provision and consider whether to introduce new methods through change ideas or alternatively up-scale existing work. Further preparatory work is required to extract local data to identify any gender/age group/trends and/or seasonal spikes to target and shape awareness raising sessions/intervention more analytically.

Measures

- **Outcome measures**

- Number of awareness raising events relating to digital offending
- Number of under 18s charged with digital offences

- **Process measures**

<ul style="list-style-type: none"> ➤ Number of S1 pupils receiving awareness raising sessions or receiving digital awareness in induction packs ➤ Number of 'hits' on digital offending app ➤ Number of viewings of video and assessment of 'before and after' surveys ➤ Number of new ideas generated from the 'young person group' ➤ Number of parent/guardian survey participants and sessions delivered • Balancing measures <ul style="list-style-type: none"> ➤ The unintended consequences of increased awareness may be an increased confidence in reporting and a resultant increase in recorded offending levels
<p>Change Ideas</p> <ul style="list-style-type: none"> ➤ Deliver awareness inputs around legalities of digital offending starting with an S1 year group in a single school based on analysis ➤ Develop digital marketing techniques to capture the target audience by the creation or enhancement of inter-active mobile phone app ➤ Raise 'bystander' awareness starting with a S1 year group in a single school by production of video and related knowledge check surveys pre and post viewing ➤ Develop a 'young person' group to understand the culture and inform method and content of delivering digital offending material ➤ Identify level of knowledge of parents/guardians through survey and develop bespoke training sessions
<p>Potential risks and/or barriers to success & actions to address these</p> <ul style="list-style-type: none"> ➤ Limited time and large amount of information already passed at induction times, danger of getting lost. Mitigate by making the information easily accessible ➤ Under-reporting of incidents which are unearthed and increase number of offences Mitigate by regular monitoring and investigate spikes to establish if trends are directly linked to charter interventions ➤ Whilst exploring existing inputs/training already being delivered across the city to identify gaps, duplication of effort and potential mixed messages may be encountered. Mitigate through project group forming a cohesive delivery plan

<p>➤ COVID restrictions minimise delivery of face-to-face interactive sessions Mitigate by identifying alternative virtual means to deliver sessions</p>		
<p>Project Team (Provisional) David Paterson – Police Scotland – Project Lead Hannah Beagrie – Lead Guidance Teacher Hannah Bennett – ACC Child Protection Development Officer Rachel Thompson – Aberdeen H&SCP (C&YP Health Improvement Project) Annabel Turner – CyberSafe Scotland Helena Siebenrock – Aberdeen Law Project Julia Milne – RAFT Team, Barnardos Lesley Clark – Police Scotland, Child Protection Committee CSE & Online Safety Group Kim Wood – Police Scotland, Safer Communities</p>		
<p align="center">Outline Project Plan</p>		
Project Stage	Actions	Timescale
<p>Getting Started (Project Score 1-3)</p>	<ul style="list-style-type: none"> Form team and hold workshop to analyse existing local data, identify change ideas and agree outcomes. Gather baseline data for project measures and put systems in place for any data not currently gathered 	<p>By November 2020</p>
<p>Designing and Testing Changes (Project Score 4-7)</p>	<ul style="list-style-type: none"> Develop a plan for 'test of change' ideas to be delivered in single school/year group Design and test digital techniques 	<p>By April 2021</p> <p>By June 2021</p>
<p>Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)</p>	<ul style="list-style-type: none"> Main streaming and embedding of processes. Data gathering & refining to be continued 	<p>By October 2021</p>
<p>Spreading Changes (Project Score 9-10)</p>	<p>What actions are required to reach the full scale of the project? Possible funding,</p> <ul style="list-style-type: none"> Extend learning and processes to schools, adapting to specific demographics Consider requirement to deliver to out-of school/community and/or sports groups 	<p>By December 2021</p>

	<ul style="list-style-type: none"> • Possibility of funding to upscale project 	
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10.6 Access to Trauma and Bereavement Support

CPA Feedback Form		
Project Aim:	Increase number of young people who need support in relation to trauma and bereavement having access to such support by 2021	
Project Manager:	Joanne Aitken, NHSG	
	Training Undertaken: Yes	
Charter Reviewed by:	Allison Swanson	
Date:	25/09/2020	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	The aim aligns to the LOIP aim.
2. Is there a sound business case explaining why the project is important?	Yes	The project charter sets out clearly the importance of the project.
3. Is it likely that the changes being tested will achieve the aim? Public health input on proven interventions.	Yes	It seems likely that the change ideas will achieve this, but dependent on capacity and availability of support services.
4. Will the measures demonstrate whether a change is an improvement? Comments on data?	Yes	The measures included will help you understand whether the changes you have introduced are having an impact, however a process measure should be added to evidence the use of QR codes. Important to ensure that data can be collected for each measure.
5. Is there a mix of partners involved in this project?	Yes	There is a mix of partners represented on the project team. The team should also consider inviting representation from the school community.
6. Clear outline project plan?	Yes	Project plan and timescales in place
CPA Management Group/ Board Ready? Yes		

Improvement Project Title: Trauma and bereavement – improving access to community support for young people involved, or at risk of becoming involved, in the justice system.											
Executive Sponsor: Derek McGowan, Chair of CJ Group											
Project Lead: Name: Joanne Aitken Job role & organisation: CAMHS Clinician, Child and Adolescent Mental Health Services (CAMHS), NHS Grampian Email address: joanne.aitken3@nhs.scot											
Aim statement: Increase number of young people who need support in relation to trauma and bereavement having access to such support by October 2021											
Link to Local Outcome Improvement Plan:											
<table border="1"> <thead> <tr> <th>Stretch Outcome</th> <th>Key Drivers</th> <th>Improvement Project Aim</th> <th>Key Improvement Measures</th> </tr> </thead> <tbody> <tr> <td>10. 2% fewer people reconvicted within one year of receiving a community or custodial sentence by 2026.</td> <td>10.3 Ensuring people in the Justice System diagnosed with mental illness or suffering from mental ill health receive access to the right support at the right time</td> <td>Increased number of young people who need support in relation to trauma and bereavement having access to such support by 2021</td> <td>% of young people who need support in relation to trauma and bereavement having access to such support.</td> </tr> </tbody> </table>				Stretch Outcome	Key Drivers	Improvement Project Aim	Key Improvement Measures	10. 2% fewer people reconvicted within one year of receiving a community or custodial sentence by 2026.	10.3 Ensuring people in the Justice System diagnosed with mental illness or suffering from mental ill health receive access to the right support at the right time	Increased number of young people who need support in relation to trauma and bereavement having access to such support by 2021	% of young people who need support in relation to trauma and bereavement having access to such support.
Stretch Outcome	Key Drivers	Improvement Project Aim	Key Improvement Measures								
10. 2% fewer people reconvicted within one year of receiving a community or custodial sentence by 2026.	10.3 Ensuring people in the Justice System diagnosed with mental illness or suffering from mental ill health receive access to the right support at the right time	Increased number of young people who need support in relation to trauma and bereavement having access to such support by 2021	% of young people who need support in relation to trauma and bereavement having access to such support.								
Why is this important Mental Health Strategy 2017-27 – Action 7, Outlines that Children and young people involved in and/or at risk of offending may have mental health problems, but not necessarily a mental illness. In order to address offending, stakeholders and partners must take account of, and address, mental health issues as part of improving outcomes. The youth justice strategy “Preventing Offending: Getting it Right for Children and Young People (2015)” identified a need to improve understanding and enhance capacity in relation to mental health and trauma, through practice development and supporting services for young people – all as part of a preventative approach to reducing offending. Research has established a strong association between experiencing Adverse Childhood Experiences (ACEs) and other adversities, and engaging in harmful or risk-taking behaviours. This indicates young people with these experiences are more likely to come											

into contact with the criminal justice system, whether as a perpetrator or as a victim. HMP YOI Polmont reported that children involved in a pattern of offending, or who are involved in more serious offences, are almost always our most vulnerable, victimised and traumatised young people (Report on an Expert Review of the Provision of Mental Health Services, for Young People Entering and in Custody at, May 2019).

ACEs are known to have a significant negative impact on children and young peoples' development, emotional wellbeing and mental health which can continue into adulthood if not supported. We understand that children and young people experiencing 4 or more ACEs are at significantly increased risk of:

- Poorer emotional health
- Increased rates for mental ill health
- Increased rates of addiction and social difficulties
- Increase rates of interpersonal violence and prison
- Poorer physical health
- Increased rates of physical illness
- Poor educational success

Webster (2016, Beyond Custody) reported studies of trauma among groups of young people found:

- 91% of violent young offenders have experienced abuse or loss
- 40% of female and 25% of male young people in custody have suffered violence at home
- 33% of female offenders have suffered sexual abuse

The bereavement rate among UK children is estimated to be between 43% (Highet and Jamieson, 2007) and 78% (Harrison and Harrington, 2001). Research has identified a higher prevalence of loss and bereavement among people who are in contact with the justice system. However, while the research is clear about the association between childhood bereavement and offending, there is less understanding of why there is an association between the two (Centre of Youth Justice 2019). Vaswani (2019) suggested that the association may be one of correlation rather than the causation and linked to pre-existing vulnerabilities such as poverty or parental mental health/substance use. Alternatively, there may be something specific about the bereavement experience, or the response to that experience, that leaves some children vulnerable to poorer outcomes.

The vast majority of people who become involved in offending do not persist with this behaviour, nor do they find themselves in custody. The Youth Justice Improvement Board, "Improving the life chances of children who offend: A summary of common factors" (September 2019) stated that the link between vulnerability, experiences of adversity and offending is retrospective not predictive, in that most children who experience ACEs and trauma do not go on to seriously offend, but children who are involved in serious or frequent offending have almost always experienced trauma (CYCJ, 2016). Research also indicates that offenders are more likely than non-offenders to have suffered adverse effects from bereavement and traumatic experiences, which appear to be directly linked to offending behaviour. Therefore, intervention should be both universal and targeted. By supporting early intervention to provide CYP with accessible support when they need it, along with specialist services to support young people already involved in the justice system, this would aim to reduce rates of reconviction.

Analysis was undertaken this year on the history of social work involvement in young people with the highest number of offences for the period 2019-2020. This analysis identified a number of factors that increase a young person's risk of being involved in offending behaviour.

- The majority of the young people were known to social work pre-birth or in their first year.
- All but one case had parental substance use as a factor for social work involvement.
- Domestic abuse was a factor in a 3rd of cases
- Only one of the young people was in secondary education before being open to social work.
- More than half of the young people had looked after status

Based on this information it is likely that these young people have experienced multiple traumas throughout their lifespan. We understand that trauma/complex trauma impacts emotional and brain development, how children view and relate to their internal world of emotions and interact with the world around them. These complex life circumstances and ACE's can breed complex systems of psychological trauma, in which maladaptive, disabling and self-destructive coping strategies occur. Trauma can impact upon adolescents by making them more likely to exhibit reckless, self-destructive behaviour, experience inappropriate aggression, over- or underestimate danger, or struggle to imagine or plan for the future.

It is important to recognise that not one approach fits all, and having an understanding of the impact of trauma along with services that can support children at different ages and stages means we can flex to their developmental needs and readiness to engage in trauma-based work. Bereavement and trauma which occurs early on in childhood is recognised as having a continuing effect on children throughout their development; it is therefore important that this work is revisited throughout their lifespan, as CYP process events differently at different ages and stages.

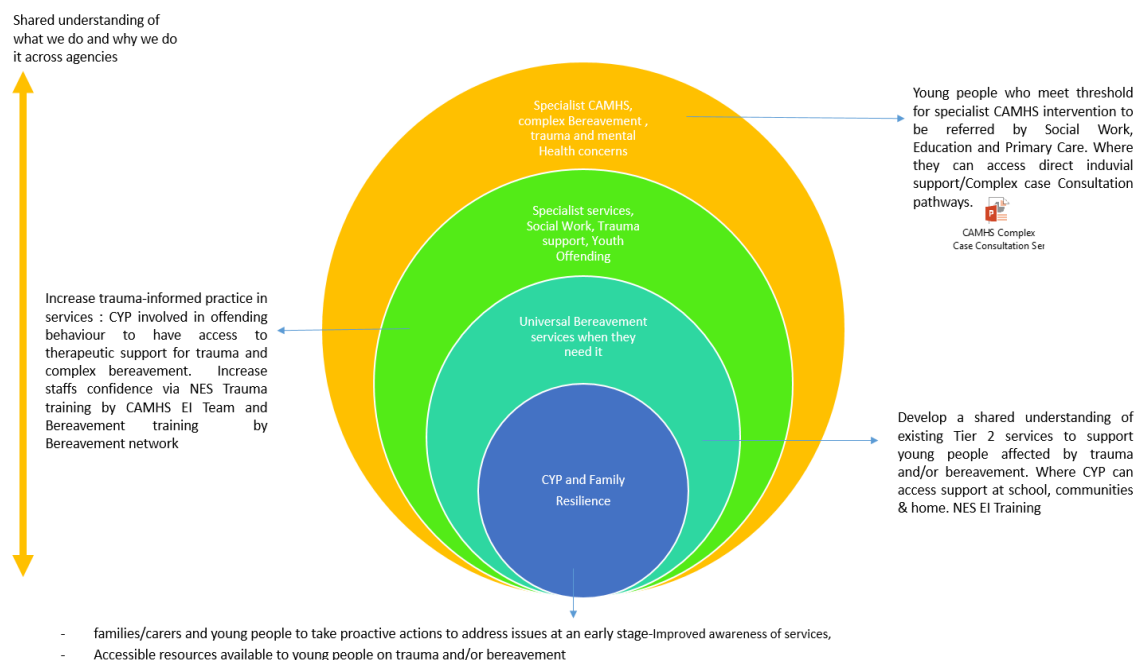
The Youth Justice Improvement Board notes a range of factors that can contribute to improving the life chances of children involved in offending, including:

- Providing a wide range of universal, targeted and specialist services that are publicised, available, accessible, local, responsive, flexible, sustainable, and that adapt an assertive outreach approach to actively engage with children, with any geographical or service-led barriers that get in the way of meeting needs addressed through joined-up and partnership working. Consistency and continuity of service is particularly crucial for our looked after children, those transitioning to and from secure care or custody, and from child to adult services.
- Recognising that service design matters and building services around the needs of children and driven by them, not the service, ensuring that organisations and their processes do not replicate previous negative experiences (including trauma, adversity, stigma or poor relational experiences)
- Ensuring the whole workforce has a robust baseline and ongoing training on trauma, adversity, mental health, attachment, and resilience, child development and the impact on young people. In addition there is a need to support the workforce in managing the often challenging work of supporting children with complex needs.

Recommendations from the Polmont Expert Review include:

- Embedding trauma informed practice, knowledge of child development and age, and gender-specific training for all working with children and young people is essential.
- Staff confidence in dealing with distress and building nurturing relationships should be enhanced by regular and refresher training and awareness in child and adolescent health and wellbeing.
- In recognition of the impact unresolved trauma and bereavement/loss had on rates of offending, in conjunction with Barnardo's, the 'Here and Now' project was piloted, reviewed and now implemented as a core service to young people sentenced at HMYOI Polmont.

Following the recommendations of the Youth Justice improvement board along with HMP Polmont finding this Project Charter aims to Increase knowledge and understanding of bereavement and trauma support services of key professionals, to improve access of support for young people involved in, or at risk of becoming involved in, the justice system. The aim is to promote and support existing services to create an accessible comprehensive tiered support plan for young people in Aberdeen.



B T Charter.pptm

In order to test change; this project will collect data for 12-16 year olds at Lochside catchment area of Aberdeen, young people involved in offending behaviour will be target via specialised support services, RAFT, CAMHS and Social Work staff. Offending behaviour is defined as those young people who are known to the police and youth management team, and they have been charged with and received a police or court disposal.

Lochside was identified for 3 reasons:

1. A new school which has brought together two communities, creating a new culture of school in the city.
2. Existing teaching staff are trained in Seasons for Growths (bereavement group work programme)

<p>3. Linking in with the 'Fit Like' Torry Hub may be able to support and embed changes in the community hub.</p>
<p>Measures: (How will we know if a change is an improvement?)</p> <ul style="list-style-type: none"> - Outcome measures - The number of young people who need support in relation to trauma and bereavement, having access to such support by August 2021 - No of young people engaged in trauma focused work with Social Work and RAFT - Process measures <p><u>CYP and Family - Resilience</u></p> <ul style="list-style-type: none"> - The number of self-referrals to bereavement support services by young people in the Lochside catchment and city wide <p><u>Universal Bereavement Support</u></p> <ul style="list-style-type: none"> - The number of young people being referred to bereavement support by professionals <p><u>Specialist Support Services</u></p> <ul style="list-style-type: none"> - The number of Social Work and RAFT staff self-reporting increased confidence in recognising and responding to trauma and bereavement - The number of people who access the bereavement workshop/webinar - No of SW & RAFT staff accessed Trauma Specific training (NES/CAMHS) <p><u>CAMHS</u></p> <ul style="list-style-type: none"> - The number of young people being referred to CAMHS Services with mental health problems who are involved in offending behaviour (tier 3/4) <p><u>Accessibility</u></p> <ul style="list-style-type: none"> - Number of young people accessing support virtually <ul style="list-style-type: none"> • Balancing measures
<p>Change ideas (What changes can be made that will result in improvement?)</p> <p><u>CYP and Family - Resilience</u></p> <ul style="list-style-type: none"> - QR codes that provides information and allows young people to access online resources on trauma and bereavement - Information sharing of Bereavement support in local communities, sharing information in schools, community centres and primary care <p><u>Universal Bereavement Support</u></p> <ul style="list-style-type: none"> - Existing Bereavement network to promote links with schools and support services: Invite Bereavement Network (collaboration of all Bereavement support in Aberdeen), to host conference/workshop in Aberdeen to provide practitioners with an opportunity to build their knowledge and practical skills in supporting bereaved children and young people. This can be recorded as a Webinar for future access. <p><u>Trauma Skills and Training available for Social work, Teaching and specialist support staff (RAFT)</u></p> <ul style="list-style-type: none"> - Virtual NES Training: Trauma Focused (CAMHS EI Team)

- NES Essential CAMHS Training Modules 1-3 – self-directed learning accessed from TURAS
- Virtual multi-agency events to understand each other's roles in supporting young people who experience, and raise awareness of, trauma and bereavement.

Accessibility

- Virtual training Notice board to be shared across services
- Use of technology e.g. Skype/Attend Anywhere/Near Me by existing bereavement network to improve young people's understanding of and to support via virtual support sessions/consultations/clinics for those who do not wish to or cannot go directly to services
- Linking in with Wellbeing Hubs to embed in culture for future sustained change tbc

Potential risks and/or barriers to success & actions to address these

- Staff/service/organisational capacity and readiness to change
- Service response to questionnaires
- Gaining baseline and comparative data
- Funding
- Ongoing unpredictable COVID situation
- Competing demands and priorities
- Data sharing (GDPR)
- Cultural shifts

Project Team (proposed):

Jo Aitken, Clinician, CAMHS
 Breige Yorston (Assistant Psychologist, CAMHS)
 Julia Milne, Team leader, RAFT, Barnardo's
 Jody Matheson (Sw Manager Kincorth)
 Brett Morrison (Team Manager) Kingsfield Children's Unit TBC
 Irene Stove (DHT) Lochside Academy
 Gemma Gilchrest –Education psychology/Seasons for Growth TBC

Outline Project Plan - Set out your initial plan about the timeline for your project. (This should be reviewed regularly)

Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	Draft charter developed Project team identified yet to be confirmed full members Project team meet Base line data to be collated : <ul style="list-style-type: none"> • Guidance teachers (Lochside academy), Social Work, and Specialist support (RAFT) confidence and knowledge of trauma and bereavement work 	Completed Complete by October 2020 November 2020 November 2020 December 2020

	<ul style="list-style-type: none"> No of young people referred and self-referred to bereavement services and received support CAMHS referrals rate for Young people with Offending behaviour, accepted and rejected rated No of young people involved in offending behaviour who require, have access Bereavement and trauma support <p>Staffs Readiness for Change questionnaire</p> <p>Scope existing services capacity vs demand</p> <p>Baseline of use of virtual appointments across different services</p>	<p>December 2020</p> <p>December 2020</p> <p>December 2020</p>
Designing and Testing Changes (Project Score 4-7)	<p>What activities are required to start testing changes?</p> <p>AWARENESS RAISING Share tiered approach with professionals to develop a shared understanding of services and support available.</p> <p>Attend bereavement network monthly meeting to identify and plan bereavement agencies to virtual training and networking event.</p> <p>Training and Networking event</p> <p>Liaise with Seasons for Growth trainers and Guidance Staff at Lochside Academy. Set priorities and plans for bereavement support in the curriculum with current COVID pandemic</p> <p>Create QR Codes and awareness raising of bereavement services in community (Education, NHS (CAMHS/School</p>	<p>January 2021</p> <p>November 2021</p> <p>May 2021</p> <p>January 2021</p> <p>March 2021</p>

	<p>Nurses) Social and Voluntary services), posters, links on websites and promote on Facebook pages.</p> <p>Involving young people, raising peer awareness through posters/ experiences of bereavement services</p> <p>TRAINING Signpost staff in to free NES training available and track attendance</p> <p>CAMHS Early Intervention to team to establish Trauma training schedule and prioritise staff in Lochside catchment area to begin to test change and Identify key staff to be available for trauma training programme track attendance</p> <p>Virtual Learning Notice board to be shared with all agencies</p> <p>TRACKING CAMHS to track referral rates of YP involved in offending being referred and accepted for MH support</p> <p>No of young people involved in offending behaviour offered and engaged in trauma work</p> <p>Bereavement network to track self-referrals</p>	<p>June-August 2021</p> <p>June-August 2021</p> <p>June 2020</p>
<p>Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)</p>	<p>What actions would be required to implement and sustain the changes that have resulted in improvement?</p> <p>Embed training into induction programmes for new staff</p>	<p>October 2021</p>
<p>Spreading Changes (Project Score 9-10)</p>	<p>What actions are required to reach the full scale of the project?</p> <p>Linked in with the Wellbeing Hubs</p>	<p>August 2021</p>

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Charter 11.14 Community Run Green Spaces

CPA CHARTER FEEDBACK FORM		
Project Aim:	Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low	
Project Manager	Steven Shaw, ACC	
	Training Undertaken: Yes	
Reviewed by:	Allison Swanson	
Date:	29/09/2020	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	Aligns with LOIP aim.
2. Is there a sound business case explaining why the project is important?	Yes	The charter provides an overview of the benefits of increasing the number of community run green spaces.
3. Is it likely that the changes being tested will achieve the aim?	Yes	It seems likely that the change ideas will achieve this
4. Will the measures demonstrate whether a change is an improvement?	Yes	The measures included will help you understand whether the changes you have introduced are having an impact.
5. Is there a mix of partners involved in this project?	Yes	Project Team has lot of ACC representation, however also has other stakeholders, including existing community groups.
6. Clear outline project plan?	Yes	Project Plan in place.
CPA Management Group/ Board Ready? Yes.		

Improvement Project Title: Community Run Green Spaces
Executive Sponsor (Chair of Outcome Improvement Group): Sandra Macleod/Jillian Evans
Project Lead: Steven Shaw, Environmental Manager
<p>Aim statement (What are we trying to accomplish? Over what time? Numerical target for improvement?)</p> <p><u>Aim statement</u></p> <p>Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low.</p> <p>Much good work is already taking place with regards to community run green spaces, community engagement, community gardens and volunteering. This includes partnership work in schools and communities and with businesses.</p> <p>2020 Covid restrictions in place and this has delayed the project. Base lines and contacts remain in place and project will now recommence in 2021.</p> <p>Measure: Baseline 2020= 150+ Community partnerships and volunteer groups. participants Target 2021 = minimum 8 new community run green spaces (4 in priority localities).</p>
<p>Link to Local Outcome Improvement Plan: Improvement Project is direct product of:</p> <p><u>Prosperous People</u> Stretch Outcome 11 Healthy life expectancy (time lived in good health) is five years longer by 2026</p> <p>Key Driver 11.3 Improving access to community facilities and green environment to increase the health and well-being for older people and people managing long term conditions.</p> <p>Improvement Project Aim Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low.</p> <p>Improvement Project has links with:</p> <p><u>Prosperous People</u> Stretch Outcome 11 Healthy life expectancy (time lived in good health) is five years longer by 2026</p> <p>Key Driver 11.5 Working with staff, professionals, and employers to provide individuals and communities with the social resources needed to make informed decisions about health and lifestyle.</p>

Improvement Project Aim

Increase opportunities for people who are retired to continue and increase their contribution to communities by 10% by 2021.

Prosperous Place

Stretch Outcome 13

No one in Aberdeen will go without food due to poverty by 2026

Key driver 13.2

Developing and supporting community efforts in making our green space productive and resilient.

Improvement Project Aim

Increase community food growing in schools, communities, and workplaces by 2021.

Stretch Outcome 14:

Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 and adapting to the impacts of our changing climate

Key Drivers 14.1

Reducing emissions across the city through delivery of Aberdeen's Sustainable Energy Action Plan 'Powering Aberdeen'.

Improvement Project Aim: Reduce Aberdeen's carbon emissions by 30% by 2021.

Key Drivers 14.2

Developing a bottom up approach to community resilience to encourage greater ownership and independent action towards preventing and mitigating impact of climate change.

Improvement Project Aim: Community led resilience plans in place across all areas of Aberdeen by 2026.

Business case (Benefit to clients/stakeholders/residents? Are costs reduced now or in the future by addressing this issue?)

Extract from LOIP Refresh 2019. Prosperous People

The key causes of preventable ill health should be tackled at an early stage and be cross sector in approach to create a culture in which healthy behaviours are the norm starting with the early years and persisting throughout our lives. The importance of physical and mental health as well as the need to address underlying conditions which effect health such as social, economic and education can only be achieved by key public and third sector organisations working together.

It is not just about services provided, but what individuals want and those around them- families and carers - we need to design supports for individuals, families, and communities. Improving health literacy is a critical empowerment strategy to increase people's control over their health, their ability to seek out information and their ability to take responsibility. Our efforts are to help individuals and communities look after their

health, particularly through the choices they make and lifestyles they adopt. Building community resilience will have long term effects on the health of our population, ease the pressure on public services and improve our physical environment. We have paid attention to the importance of nature, our environment and socialisation in addressing mental well-being.

Our plans will include working with established staff and contacts to increase partnership working across Aberdeen's communities and to encourage members of the community to take the lead in running green spaces. This could be in the form of a Friends groups, a community group, a school / nursery, workplaces, or volunteers. The project is about communities – getting people involved, caring, and collaborating in looking after themselves, their neighbours, and their environment.

Much good work is already taking place with regards to community partnership work and volunteering. Aberdeen already has many very successful Friends groups and community run green spaces.

Across the city many communities, Friends groups and gardening groups are making use of Aberdeen's plentiful green space to create their own space. Schools are now more involved in community green spaces out with the school grounds.

The city has successful links with Keep Scotland Beautiful and RHS and has many groups who successfully participate IN Beautiful Scotland, It's Your Neighbourhood and Britain In Bloom. Aberdeen has had more success than any other Scottish Local Authority with regards to these initiatives and this is down to the number of community partnerships in place.

This project seeks to build on this success and create new community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low.

The project will look to bring together groups of interested local people to come together to improve the appearance, facilities, conservation value and safety of a local green space.

Priority localities will be a priority and the project team will work closely with ACC Development Managers to identify and engage with key groups in these areas.

Community involvement and engagement is increasingly important as a way of shaping council thinking, contributing to service design and improvement and to respond to continuing resource pressures. It may also involve direct community involvement in service delivery.

The main benefit of a community led group is to fundraise and seek grants for improvements, give the community a voice, help with or take on the management of the asset or help with practical tasks to help care for and maintain the asset.

Therefore, this project aims to focus attention specifically on new community green space where in addition to the well-being benefits for those involved, it will help to change attitudes towards local green space and create positive role models for

communities, helping to get broader sustainability measures in place to protect green space long term.

Therefore, our business case involves testing (catalysing, facilitating, and measuring success of) the development & implementation of additional community run green spaces. Forming new partnerships by end the summer of 2021. Our change ideas are focused on (1) promoting the availability of community green space and the opportunities for communities to run such spaces, as well as the wider benefits from this (as set below) and (2) introducing mechanisms to support and enable communities to feel confident and empowered in running their local green spaces knowing that there is a network of support, guidance available to them and being able to capture/promote the benefits they are delivering for their area and share this with others.

General benefits of community run green spaces:

- Improved health & well-being
- Enabling a sustainable culture that leads to an increased number of community champions, volunteers and community led green spaces.
- Improved access and use of accessible and safe green spaces
- Green space cared for and protected
- Developing skills and confidence around green space, volunteering, health, environment, gardening etc
- Improved community relationships
- Increased interaction and engagement within community
- Building / strengthening connections between council and communities
- Gives the community a voice

Measures: (How will we know if a change is an improvement?)

Outcome Measures

- 1) Number of community run green spaces (city wide and in priority localities).
- 2) % of residents reported as being satisfied or fairly satisfied with their local green space (City Wide and priority localities).

Process measures

- 1) Number of members of the Green Space Network
- 2) Number of community champions
- 3) Number of community partnerships in place. This to involve communities, school, and businesses
- 4) Use of green space based on 'open space audit'
- 5) Confidence of communities/volunteers in running green spaces
- 6) Number of volunteers involved in community run green spaces
- 7) Number of green flag awards
- 8) Number of new community led green space projects and initiatives
- 9) Number of facilitated workshops and meetings

Change ideas (What can we do that will result in improvement?)

- Build a green spaces network of communities and partnerships that empowers communities to establish; take responsibility and run their local green spaces leading to more local engagement and an increase in volunteering and local community pride.
- Introduce and support visible community champions to raise awareness and change thinking about wider sustainability issues in communities.
- Create and build the number of collaborative and partnership opportunities i.e. NHS, CFINE, ACVO etc to increase the no. of community run green space by other partners
- Develop information packs and support tools to help the groups get started and work together to steer the groups / space in the right direction.
- Facilitate workshops and meetings to provide advice to potential and existing groups and to enable established groups to share good practice, support the green spaces network etc.
- Publicise availability of community green space through all available platforms and how to get started.
- Promote the benefits of successes and achievements of current community run spaces, as well as the wider community benefits such as health and wellbeing, new initiatives such as the network of communities and support available.

Potential Barriers:

- Getting the timing right for promoting project and encouraging community involvement.
- Slow uptake or lack of interest from communities.
- Securing community and volunteer attendance / participation in the process.
- Getting workplace / staff engagement and commitment at specific sites.
- Building / facilities management arrangement at specific sites.
- Aligning the aims and contributions of different project partners.
- Human resource commitment to develop / implement / monitor the project.
- Getting the right skills in place to support projects.
- Funding for site specific projects.
- Identifying / getting buy in from a suitable Champions.
- Not being able to monitor project and to record data and results.

Project Team:

- Steven Shaw, Environmental Manager, ACC
- Jacqueline Bell, NHS Grampian
- Lorna Graham, Environmental Services, ACC
- Friends of Seaton Park
- Powis Community Gardeners
- Lawrence Johnston, Scarf
- Stephen Bly, Community Engagement ACC
- Ian Talboys, Countryside Rangers, ACC
- Participants in the Council Energy and Climate Awareness sub-Groups

Outline Project Plan - Set out your initial plan about the timeline for your project. (This should be reviewed regularly)		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	<p>What initial activities are required to get started? (Forming the improvement team; developing the project charter; gathering and analysing baseline data; understanding the current system)</p> <p>Form the project team and prepare plan for 2021. This to look at building on existing success and to target areas where officers believe there is opportunity to engage further with community partners.</p> <p>This is timed specifically to coincide with wider sustainability activities, aiming to address the potential barriers (described earlier).</p> <p>Most of the actions at this stage are geared towards minimising the risk of low participation and engagement.</p> <p>Develop full list of existing community partners and build a pack of key messages and information to be made available to new partners.</p>	<p>When do you expect to complete this stage?</p> <p>September to December 2020</p>
Designing and Testing Changes (Project Score 4-7)	<p>What activities are required to start testing changes? (Identifying changes and prioritising; engagement with customers & colleagues; Identifying the people, place to start testing)</p> <p>Undertake a high-profile awareness raising promotion in early 2021 to promote the benefits of community run green spaces and community partnerships. Encourage groups and volunteers to sign up.</p> <p>Establish a digital platform for the green network.</p> <p>Link up with Community Planning and Development Managers to tap into their community links and prioritise groups within priority localities.</p>	<p>When do you expect to complete this stage?</p> <p>Early 2021</p> <p>March 2021</p> <p>March 2021</p>

	<p>Link with ACH&SCP, ACVO, Scarf, Aberdeen Sports Village, NHSG and others with regards to their current promotions of the benefits of green space and community partnership.</p> <p>Identify 'Community Champions' (from any sector but someone able to speak for the benefits and really engage audiences, especially those traditionally harder to reach) to help promote this work and sustainability in general</p>	April 2021
<p>Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)</p>	<p>What actions would be required to implement and sustain the changes that have resulted in improvement? (Training?; Changes to procedures?; changes to resources?)</p> <p>Follow up on interest from earlier events and talk with potential groups. Encourage and support these groups to take next steps. This to include support through meetings and workshops.</p> <p>Implement a minimum of 8 new community run green spaces (4 in priority localities) across city.</p> <p>Monitor each journey, and their outcomes in terms of benefits & barriers identified.</p>	<p>When do you expect to complete this stage?</p> <p>Spring / Summer 2021</p> <p>Spring / Summer 2021 through 2021</p> <p>Spring / Summer 2021 through 2021</p>
<p>Spreading Changes (Project Score 9-10)</p>	<p>What actions are required to reach the full scale of the project? (Engagement of other teams/colleagues; other locations?)</p> <p>Review progress and identify areas for continuation of improvements.</p> <p>Continued promotion of project. Encourage others to take part and talk up their success. Share positive, good news stories. Make use of various communication channels.</p> <p>Celebrate the continued success of all partners and the increase in community green space partnership.</p> <p>Host celebratory event.</p>	<p>When do you expect to complete this stage?</p> <p>End 2021</p> <p>2021 / 2022 and beyond.</p> <p>Throughout 2021</p> <p>End of Summer 2021</p>

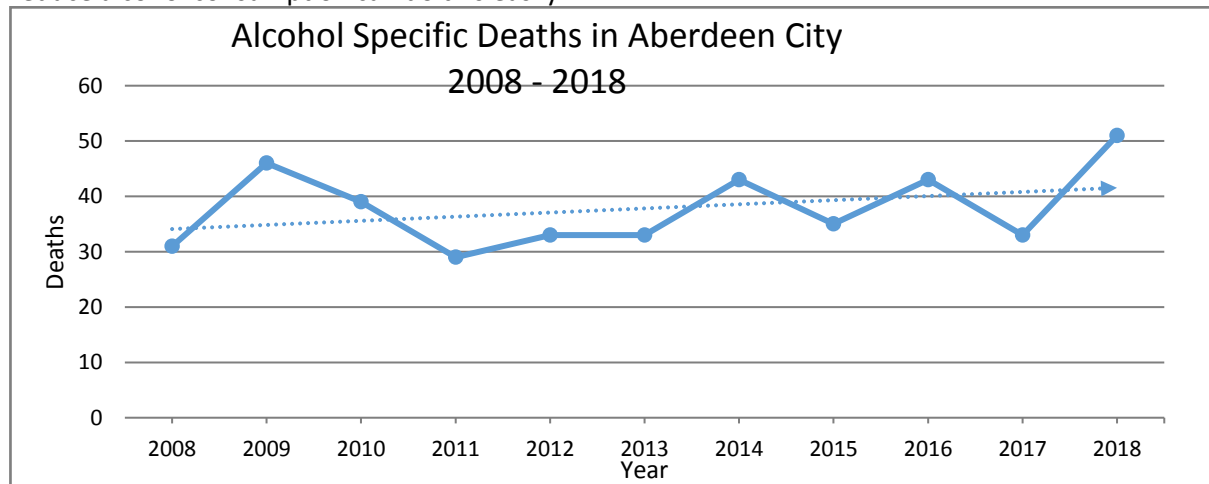
12.9 Promotion and increase uptake of Alcohol Service

CPA CHARTER FEEDBACK FORM		
Project Aim:	Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021.	
Project Manager	Simon Rayner/Gillian Robertson, Alcohol and Drugs Partnership / Substance Misuse Service	
	Training undertaken: TBC	
Reviewed by:	Allison Swanson	
Date:	07/10/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Yes	The aim aligns with LOIP aim.
2. Is there a sound business case explaining why the project is important?	Yes	The charter provides a comprehensive explanation of the opportunity to increase uptake of alcohol treatment by improving access. It provides local baseline data and sets out the benefits of increased access.
3. Is it likely that the changes being tested will achieve the aim?	Yes	The changes are likely to be successful in achieving the aim. There are a number of change ideas targeted at increasing awareness and accessibility in prioritised areas in localities.
4. Will the measures demonstrate whether a change is an improvement?	Yes	
5. Is there a mix of partners involved in this project?	Yes	There is a good mix of partners and service users and families will be called upon.
6. Clear outline project plan?	Partly	Further detail as to when specific initial tests of change will be started/ended should be added.
CPA Management Group/ Board Ready? Yes		

<p>Improvement Project Title:</p> <p>Promotion and increase uptake of Alcohol Service</p>
<p>Executive Sponsor (Chair of Outcome Improvement Group or Locality Partnership):</p> <p>Richard Craig (ADP Chair)</p>
<p>Project Lead:</p> <p>Simon Rayner/Gillian Robertson, Alcohol and Drugs Partnership / Substance Misuse Service</p> <p>Job Role & Organisation: Development Manager/ Officer, ADP/SMS</p> <p>Email Address: simon.rayner@nhs.scot Gillian.robertson10@nhs.scot</p>
<p>Aim statement</p> <p>Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021.</p> <p>This aims to reach all parts of the population and as such aim will address common message and also identify areas where additional resource or alternative communication is required to increase numbers of people benefitting from the alcohol services available.</p>
<p>Link to Local Outcome Improvement Plan:</p> <p>Stretch Outcome 12 - Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026</p> <p>Improvement Aim: This project also links into other improvement aims against Stretch Outcome12:</p> <ul style="list-style-type: none"> • Increase by 100% the number of Alcohol brief interventions (ABI) delivered in Aberdeen City by 2021 • Increase by 10% the percentage of adults in Aberdeen City who are non-drinkers or drink alcohol in a low risk way by 2021 • 100% of schools have a progressive, cohesive and relevant substance misuse curriculum by 2021. • Increase % of the population who feel informed about using alcohol responsibly by 2021.
<p>Why is this important:</p> <p>The UK Chief Medical Officer published recommendations on low risk alcohol consumption in 2016. High risk alcohol consumption is associated with an increased risk of physical health, mental health, social and economic impacts in the short medium and long term.</p> <p>Low risk consumption is no more than 14 units of alcohol spread through a week. People with long term conditions and those on regular medication may be recommended to drink less than 14 units. Pregnant women and those planning a pregnancy are recommended to not drink any alcohol at all.</p> <p>The Scottish Health Survey tells us that across Grampian, One in three men and one in six women regularly drink more than 14 units a week. Drinking more than 14 units a week is reported more commonly in people living in our most affluent areas compared to our most socioeconomically deprived areas.</p> <p>Alcohol is one of five lifestyle behavioural risk factors which contribute to the majority of chronic and non-communicable disease in our population. Clustering of lifestyle risk factors is associated with higher risk of premature disease development and mortality. Research within Grampian into the clustering of lifestyle</p>

risk factors indicates that these are spread unevenly through the population, increased multiple lifestyle risk factors were observed in men and in people from socioeconomically deprived neighbourhoods.

There is a need to target the whole population, with an emphasis on supporting multiple risk factor reduction in more socioeconomically deprived areas and ensuring those requiring access to support to reduce alcohol consumption can do this easily.



Alcohol specific deaths are on the increase and there was a 10 year high in 2018 of the number of people dying.

There is a growing awareness that those experiencing problematic alcohol and drug use are often carrying other burdens such as poverty, inequality and health challenges.

Rights, Respect and Recovery is Scotland's strategy to improve health by preventing and reducing alcohol and drug use, harm and related deaths and focus is on ensuring that people have the opportunity to understand and reduce the health harms of alcohol with a key focus on prevention work.

<https://www.gov.scot/publications/rights-respect-recovery/>

The Scottish Health Survey suggests that Aberdeen City have 38% of males drinking above the guidelines and 19% of women (this is based on self-reported data). We have also highlighted that males aged 16-25 and females aged 16-34 have higher instance of drinking over the guidelines and not received appropriate advice or support. For both males and females those aged 45-54 have the highest percentage of people drinking above guidelines in Aberdeen City.

The impact of alcohol consumption in Scotland and the loss to health and life it entails has been well documented. Approximately 6.5% of deaths in Scotland in 2015 were attributable to alcohol consumption. More than one in four (28%) of these alcohol-attributable deaths were due to cancer.

According to the 2016 UK Chief Medical Officers' low risk drinking guidelines, in relation to cancer risk there is no safe level of alcohol consumption. The risks associated with cancer start from any level of regular drinking and rise with the amounts of alcohol being drunk.

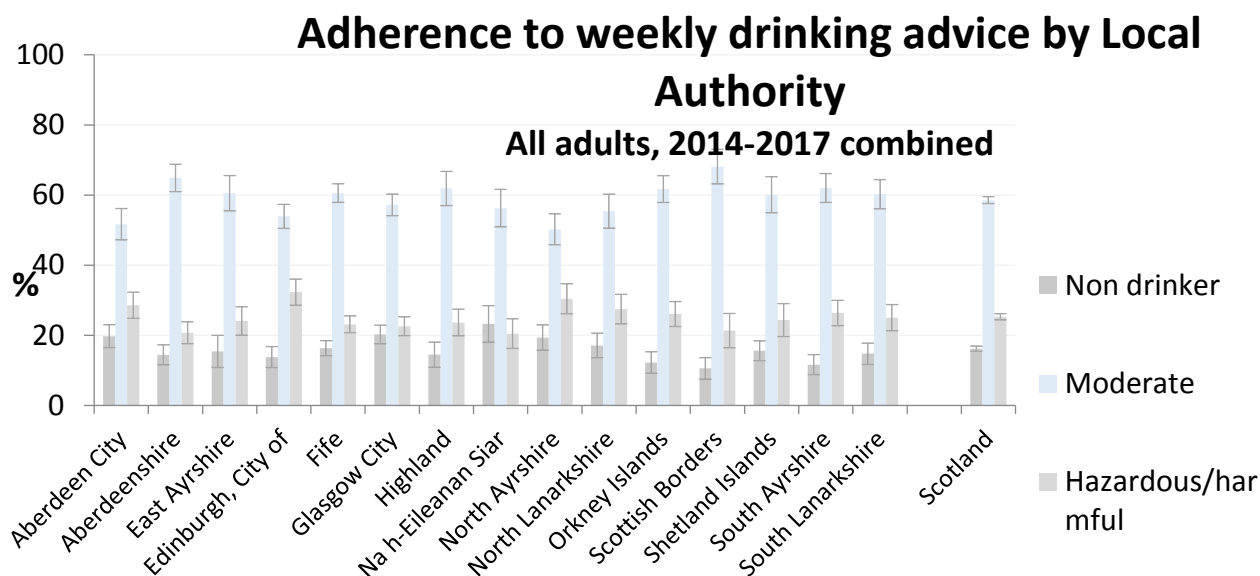
Further information on alcohol and Cancer can be found

https://www.shaap.org.uk/images/Alcohol_and_Cancer_Guide.pdf

The Alcohol Framework highlights a number of actions to help reduce the harms caused by alcohol with a particular emphasis on ensuring support is available for young people and communities which this project would support

<https://www.gov.scot/publications/alcohol-framework-2018-preventing-harm-next-steps-changing-relationship-alcohol/>

The most recent Scottish Health survey results for Aberdeen city indicate that 29% of the population is drinking at harmful or hazardous levels. This equates to almost 56,000 people across the city. 39% of the male population and 19% of the female population are drinking at these harmful levels. Only a very small number of these people, just less than 1% are in alcohol services.



Source: :\\HI Dataset\\Public Health\\Scottish Health Survey\\Alcohol

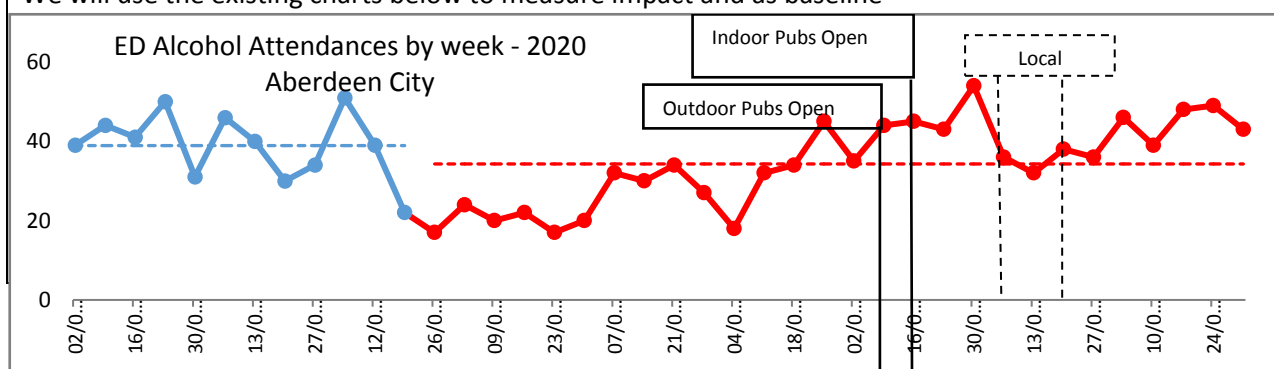
Alcohol and Drugs Action have run a couple of Alcohol awareness campaigns on Social media and we have identified some areas to improve and support some of the aims of this LOIP and for future campaigns to allow a route into services.

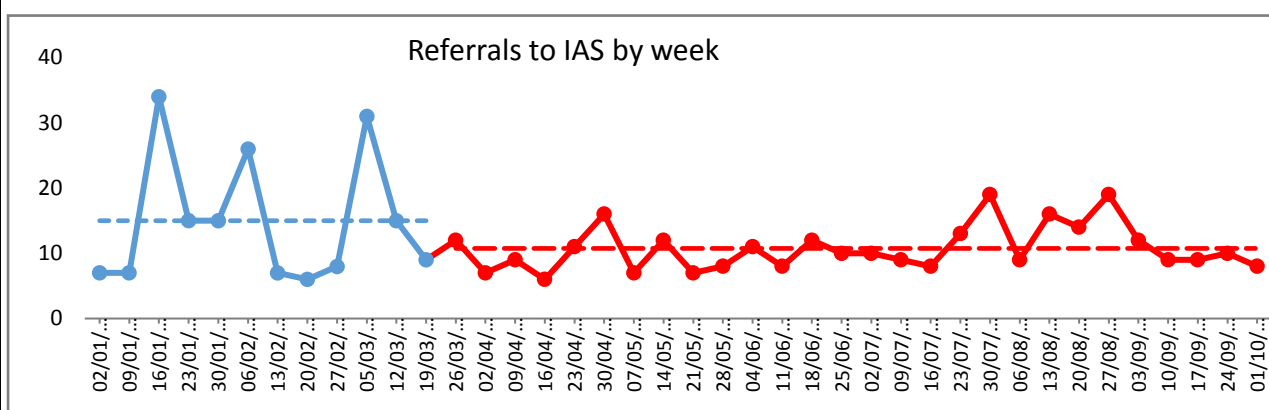
The current scientific evidence is that an alcohol-free childhood is the healthiest and best option. Young people's bodies and brains are more vulnerable to the effects of alcohol because they are still growing and developing.

Drinking can cause short and long-term harm to health, as well as put young people in risky situations when drunk. Research shows that the earlier a young person starts drinking alcohol, the more likely they are to drink in ways that can be harmful later in life.

We currently have measures in place re activity and have identified that an increase in activity and referrals is required and has increased need during COVID

We will use the existing charts below to measure impact and as baseline





The recent SALSUS data for 2018 has been published and highlighted that in Aberdeen City

	Base	2013	Scotland
50% of 13 year olds reported that they had never been drunk	168	-12%	+3%
29% of 15 year olds reported that they had never been drunk	251	-6%	-1%
50% of 13 year olds said they had ever been drunk	168	+12%	-3%
71% of 15 year olds said they had ever been drunk	251	+6%	+1%
4% of 13 year olds said they had been drunk more than 10 times	168	-4%	-5%
21% of 15 year olds said they had been drunk more than 10 times	251	+9%	-4%

These results would indicate that alcohol is becoming the norm for more young people. Messages need to be delivered to help inform young people and their parents and carers of the harms that alcohol can have on young people. Our services have very low numbers of people under 35 in services and we need to review our offering so it is appropriate support and attractive to this age group.

<https://www.gov.scot/binaries/content/documents/govscot/publications/statistics/2019/11/scottish-schools-adolescent-lifestyle-substance-use-survey-salsus-national-overview-2018/documents/summary-findings-aberdeen-city-council/summary-findings-aberdeen-city-council/govscot%3Adocument/summary-findings-aberdeen-city-council.pdf>

Measures: (How will we know if a change is an improvement?)

Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021

Outcome measures

- Number of people accessing Alcohol Services (city wide and targeted areas)
- Numbers of people completing support in alcohol services and having a planned discharge

- Number of people accessing online support

Process measure

- Numbers of services referring into Alcohol services
- Numbers of people engaging with Alcohol services
- Number of referrals to alcohol services from community support e.g. Housing support
- No of referrals and starts in service from Targeted approach in Torry and Northfield
- Number of sessions with alcohol service resources in GP s/hubs in targeted areas.
- Numbers of people referred into support through GPs or community hubs
- Media Campaign analytics, including number of hits, clickthroughs, podcast listeners, social media comments etc,
- No. of manage your intake packs issued.
- No. of people using the outreach service

Balancing measures

- Attendance / uptake of services which are non-mandatory (otherwise attendance at services which are non mandatory may fall).
- Allocation of resources at most appropriate location and as identified by need

Data collection will be developed to meet the requirements of the individual setting, where electronic systems are available we will explore the potential for using these systems for recording.

Change ideas (What changes can be made that will result in improvement?)

The following are areas of delivery where we would like to test change

1. Social Media and Alcohol awareness pages

This test would look at providing more information on how people access services and would be a media campaign over a year which will

- Provide a new webpage with videos from service workers encouraging people to come for support
- Pod casts with service workers and service users explaining the support received and impact on wellbeing and lifestyle
- Targeted messages linking in with local and national campaigns to highlight alcohol harms and the importance of accessing support

2. Introducing direct referral into alcohol support from other services and self referrals

This test would look at introducing new referral routes e.g. Community wardens referring people into service. This would include community staff upskilling to increase confidence in starting a conversation about alcohol use

3. Increasing awareness and accessibility in prioritised areas in localities

This test would increase the alcohol services visibility and accessibility in local areas of need and alcohol services working with community services to support people to understand the impacts of alcohol consumption at a local level. With the aim that increasing awareness of the impacts of alcohol will encourage people to ask about alcohol intake and support people to self refer into alcohol services for support.

This will include:

- Alcohol services providing named points of contact for new referral services to link into and develop new referral opportunities and flexibility in appointment times etc
- Increase visibility of Alcohol services in community by attending team community service meetings, being present in local gp meetings etc
- Providing an outreach service where required for those most at risk and disengaged
- Providing links to services at a local level in Kincorth, Woodside, Torry and Northfield. Ideally these would be through GP services or local hubs
- ensuring appropriate materials are available and displayed
- Adapting services to meet local needs and analysis of presentations

4. Develop a manage your alcohol intake pack

We will produce safer drinking alcohol packs that people can request to be posted. This will be promoted through the media campaigns and will make available to appropriate services e.g. housing, custody suite, link workers etc.

Posting out pack to include:

Measuring cups

Drink Diary

Scratch card

Fact sheet - how to access services

2 x leaflets

The aim of this is to help people identify if people are drinking in excess and provide tools to reduce intake and access services and support. We anticipated that it may be a significant other who is concerned about someones alcohol intake and this would allow the tools to have a meaningful conversation about alcohol intake, concerns and the support available to help. People often don't want to go to the Dr and have this conversation and this is currently the main referral route and this pack will allow people to self refer and understand the potential harms of their current alcohol intake.

Potential risks and/or barriers to success & actions to address these

Reaching people and getting support during the restrictions we face at the moment due to COVID

Project Team:

Gillian Robertson - Aberdeen City Alcohol and Drug Partnership, Substance Misuse Service

Seonaid Anderson - Consultant Addiction Psychiatrist (Alcohol)

Lucy McNicol – SW CJ and Domestic Abuse

Anne-Marie Steehouder-Ross -| Community Development Officer (South Locality)

Graeme Gardener – ACC housing (Leads in localities as appropriate)

Lorraine Stephen – Aberdeen Foyer

Lauren Mackie – ACC (Schools/ Young People)

Fraser Hoggan – Alcohol and Drugs Action

Linda Buchan – Kittybrewster Custody Health

Derek Bain – Police Scotland

Carol McDougall - Alcohol Liaison Nurse service

Leah Dawson – Corporate Comms NHSG

Michelle Cochlan – Improvement Adviser

Claire Blomfield – Analyst ADP/SMS

In addition to this we will call on service user and family feedback to help developments etc. This will be done through existing alcohol services and members with community contacts.

Outline Project Plan		
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	<ul style="list-style-type: none">• Project team established• Initial baseline established• Draft charter developed• Charter submitted to CPA Board• Starting tests and ensuring all in place• Ensuring reporting mechanisms in place	Oct 2020 December 2020 January 2021
Designing and Testing Changes (Project Score 4-7)	<ul style="list-style-type: none">• Engaging with customers and colleagues on change design• Evaluate overall achievement to date and plan further PDSAs or move to implementation• Initial tests of change complete	Jan 2022

Implementing and sustaining changes that demonstrate improvement (Project Score 7-9)	<ul style="list-style-type: none"> • Agree which change ideas tested are proven to work that we will seek to embed permanently • Continue to gather data • Assess whether improvement levels are sustained 	June 2022
Spreading Changes (Project Score 9-10)	<ul style="list-style-type: none"> • Assess opportunities for spreading change to other areas where applicable 	September 2022

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Charter 14.X Green Champions

CPA Feedback Form		
Project Aim:	Current LOIP Improvement Project Aim: Reduce Aberdeen's carbon emissions by 30% by 2021. Proposed Revised Improvement Project Aim Reduce public sector carbon emissions by 5% by 202	
Project Manager:	Alison Leslie, ACC Training: Yes	
Charter Reviewed by:	Allison Swanson	
Date:	8/10/20	
Checklist	Summary of feedback	
1. Is the project aim consistent with aim in the LOIP?	Proposal for Aim to change	The charter is proposing that the aim in the LOIP needs to be changed to recognise the wider context and other factors that impact on the original aim and that the Stretch Outcome also has this focus and there are a number of city wide strategies in place/being developed to reduce city wide carbon emissions. The aim has therefore been amended to focus on carbon emissions in the public sector and rationale for the aim provided.
2. Is there a sound business case explaining why the project is important?	Yes	The rationale describes the focus on green champions and the impact expected and the background work that has been explored in terms of champions.
3. Is it likely that the changes being tested will achieve the aim?	Yes	Change ideas are likely to be successful, but recognise wider context and other factors that impact on the aim as highlighted in the charter.
4. Will the measures demonstrate whether a change is an improvement? Comments on data?	Yes	Measures to show the aim of the project, but also show the impact of the specific change ideas.
5. Is there a mix of partners involved in this project?	Yes	The project currently has a mix of representatives, and have made contact to have a representation from private sector, such representation valuable given the experience of the sector to date with implementing champions and impact on the aim of reducing carbon emissions.
6. Clear outline project plan?	Yes	Clear project plan.
CPA Management Group/ Board Ready? Yes.		

Improvement Project Title: Carbon Reduction - Green Champions
Executive Sponsor (Chair of Outcome Improvement Group): Jillian Evans
Project Lead: Alison Leslie, Aberdeen City Council
<p>Aim statement (What are we trying to accomplish? Over what time? Numerical target for improvement?)</p> <p>Current LOIP Improvement Project Aim: Reduce Aberdeen's carbon emissions by 30% by 2021.</p> <p>Proposed Revised Improvement Project Aim Aim: Reduce public sector carbon emissions by 5% by 2023</p> <p>Note: It is acknowledged the above aim is not consistent with the existing LOIP Improvement Project Aim. The existing LOIP Aim is higher level and only achievable through a raft of activities, not a single project e.g. city initiatives delivered under, but not limited to, Local Transport Strategy, Aberdeen Waste Strategy, Local Housing Strategy and those delivered by national bodies i.e. work to decarbonise grid energy. The Stretch Outcome focuses on the reduction of carbon emissions across the city and it is noted there are areas outwith the influence of this project i.e. domestic fuel consumption.</p> <p>The Aim has therefore been amended to focus on carbon emissions in the public sector. A 5% target has been set as based on what is in the sphere of influence of Green Champions roles. It would sit alongside wider emission reduction measures carried out by organisations i.e. policy change, construction, and procurement. It is recommended that the improvement project aim in the LOIP be revised as above.</p>
<p>Link to Local Outcome Improvement Plan:</p> <p><i>"Our environment is integral to the quality of life in the city and is vital to encouraging the wellbeing of its citizens."</i></p> <p>Stretch Outcome 14: Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 and adapting to the impacts of our changing climate</p> <p>14.1 Key Drivers: Reducing emissions across the city through delivery of Aberdeen's Sustainable Energy Action Plan 'Powering Aberdeen'.</p>
<p>Business case (Benefit to clients/stakeholders/residents: Are costs reduced now or in the future by addressing this issue?)</p> <p>Many energy and climate initiatives are already taking place across all organisations. These are mostly focused on strategies, policies, plans and projects for the organisations operations and assets themselves. There tends to be less focus on engaging the wider staff/ community in this sphere. This project aims to plug that gap, by empowering others to design and deliver change outside of their usual scope of work.</p> <p>A key improvement measure identified in the LOIP is for public sector workforce ambassadors to promote, encourage and engage low carbon living and working. The</p>

development of Champions is a change idea identified under an emission reduction driver diagram carried out by the Sustainable City Group in February 2020 (Appendix 1).

Green Champions are volunteer led staff schemes in an organisation, that can identify areas of improvement, drive change towards the sustainable and resource efficient behaviour and opportunities that can have the potential for long-term cost and carbon efficiencies. Champions can help to instigate change, provide education, and create a platform of a sustainable culture and practice through engagement, enthusiasm, passion, and motivation.

It is recognised that a range of plans and strategic actions are already being delivered by Community Planning Partners that are contributing to achieving the stretch outcome of reducing Aberdeen's carbon emissions by 42.5% by 2026. Alongside this wider activity, Green Champions can contribute to a reduction in Aberdeen's emissions, through improved understanding, delivery of behaviour change actions and the testing and implementation of workplace measures to reduce emissions.

The LOIP indicates an Aberdeen baseline of 1,867,497 kilotonnes carbon dioxide equivalent (Kt CO₂e) and 1,532,256 (Kt CO₂e) in 2014. Aberdeen City Council's emissions were 31,090.45 tonnes of CO₂e in 2018/19. Public sector emissions data in Aberdeen is available for 2018/19 - RGU 5,933 tCO₂e, University of Aberdeen 21,332 tCO₂e, James Hutton Institute 4,240 tCO₂e, North East Scotland College 3,382 tCO₂e. For the region – NESTRANS 14 tCO₂e, NHS Grampian 47,313 tCO₂e. Other public sector data is available on a national basis – Scottish Fire and Rescue Service 19,540, Nature Scotland 1,071 tCO₂e.

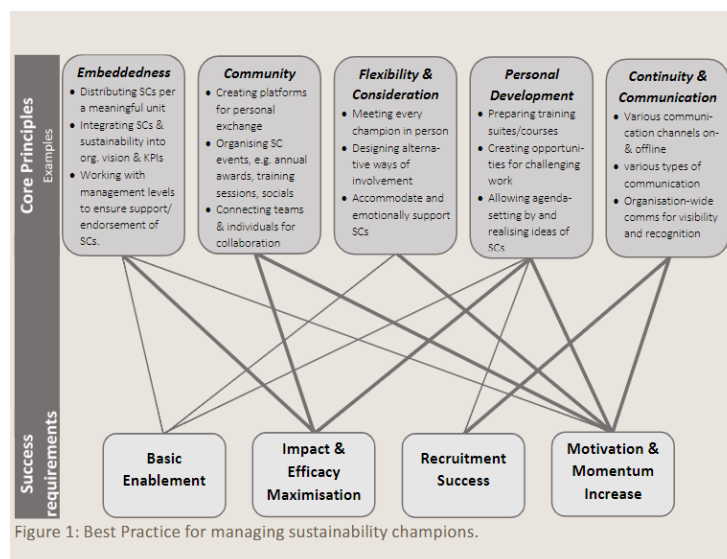
Supporting action to meet key drivers - Green Champions can form part of wider organisation planning on work to address climate change and sustainable topics, this includes:

- Contributing to the LOIP stretch outcome 14, addressing climate change; and the key improvement measure of: *No. of public sector workforce ambassadors of low carbon living and working.*
- The development of a Green Champion scheme can support the public sector with putting in place activities to meet public bodies duties, under the Climate Change (Scotland) Act 2009. These require public sector organisations to reduce emissions, adapt to climate change, act sustainably and report annually on progress. Guidance on putting Public Bodies Climate Duties into practice states: "Public bodies should raise awareness internally and externally on climate change and work towards buy-in from staff at all levels of the organisation, supporting and enabling them in understanding the contribution they can make in addressing climate change."
- The introduction of the Climate Change (Emissions Reduction Targets) (Scotland) Act 2019, has set Scottish targets for Net Zero emissions by 2045 and this will require increased action to reduce carbon emissions in the public sector. Taking a community led approach to behavioural change not only empowers individuals but the social influence that can spread across teams, departments, partners across the city contributing towards Net Zero. (5.1 Just Transition commission Report Interim Report, 2020 <https://www.gov.scot/publications/transition-commission-interim-report/pages/10/>).
- The development of Green Champions aligns with:

- UN Sustainable Development Goal on Climate Action - 13.3, improving education, awareness raising and human institutional capacity on climate change mitigation, adaptation, impact reduction and early warning.
- The Net Zero Vision for Aberdeen & Strategic Infrastructure Plan, and the transition in Aberdeen towards Scottish climate change targets.
- Aberdeen City Council approved an Energy and Climate Route map in May 2020 outlining a commitment to set a year for net zero carbon emissions and to put in place measures to manage climate risks to Council assets and operations. Governance for this work includes an Awareness and Behaviour Change group. Actions include: Explore opportunities through person to person and/ or digital networks to share and take forward their climate solutions. Support to encourage others to follow our lead from every employee outwards to deliver change across the organisation and influence it across the City.

Informing the development of green champions

Aberdeen City Council hosted a 3-month placement project with an MSc student. The project carried out 13 interviews, to learn more about good practice for similar staff sustainability schemes already in place and operating elsewhere in the UK. In addition, it gathered 235 responses from a Council staff survey to learn more about sustainable behaviour, knowledge, and attitudes. The project results were designed around 5 core principles: Basic Enablement; Impact & Efficacy Maximisation; Recruitment Success; Motivation & Momentum increase that contribute towards long term successes. With these identified principles and the results from interviews and surveys, the following



Recommendations were provided:

1. *Strategic Placement of SCs*
2. *Increasing organisational endorsement*
3. *Clear messages and communication*
4. *Designing for progress*
5. *Harnessing resources for development & training*
6. *Establishing internal collaboration*
7. *Drawing on the expertise of a wider network*

The recommended advice aligns with the plans of the Green Champion Scheme and highlights the importance of issues such as support, embedded sustainable endorsements at a management level, external networking, and evolution of Green Champions. Green Champions operate in a range of public and private organisations, as part of the

implementation and of Green Champions, tapping into local experienced companies would be advantageous to the growth and delivery of the scheme. Networking and learning opportunities from similar schemes ie at Inverdee House (home to Nature Scot, SEPA and JNCC where they have a working scheme in place) can provide partnership and collaborative opportunities.

Measures: (How will we know if a change is an improvement?)

Key LOIP improvement measures that will be used to measure Green Champions:

Outcome Measures

- % reduction of public sector organisation emissions
 - Aberdeen City Council measures [carbon emissions annually](#):
2015/16 - 46,371 tonnes of carbon dioxide (tCO₂e)
2018/19 - 31,090.45 (tCO₂e)
- % reduction in waste (proxy measure) – test change
- % reduction in energy use (proxy measure) – test change

Processes Measures

- No. of staff carbon reduction initiatives
- No. of people taking part in environment and sustainability educational activities (wider engagement)
- Outcome of initiatives e.g. reduction in paper use
- No. of public sector workforce ambassadors of low carbon living and working (No. Green Champions signed up)
 - Baseline 2020= 0 participants
 - Target 2021 = 13
 - Target >2022 = 26
- No. of public sector organisations supported by the Green Champions
- Communication measures (analytics and engagement, including no's accessing online mechanism for information sharing)

Notes: There are a number of factors that can influence carbon emissions, e.g. a cold winter will increase energy demand and emissions. There are also other initiatives that will contribute to a reduction in emissions. It can be challenging to disaggregate the outcomes of these and therefore directly attribute reductions to specific interventions. As such, the success of Green Champion schemes may not be fully reflected in overall emissions data alone. Therefore, some proxy measures will be used, e.g. reduction in waste, energy use, etc which can provide an indication of contribution from Green Champions interventions to the overall emission reduction aim.

Change ideas (What can we do that will result in improvement?)

Creating 'green champions' to help deliver grass roots change focused on emissions reduction.

A visible staff Green Champions network will be created and developed to encourage a more sustainable culture in line with the Local Outcome Improvement Plan, contribute to the Council Energy and Climate Route map and Climate Change (Emissions Reduction Targets) (Scotland) Act 2019. The Green Champions concept will be informed by learning from similar schemes elsewhere, monitored using outcome and process measures; with successful change ideas incorporated into a wider roll out of the network. Green Champions would lead the following change ideas:

Plan, test, implement and develop a low/no budget, easy to implement programme of staff carbon reduction actions, led by the volunteer Green Champions network.

Examples include but are not limited to:

- Switch off initiatives e.g. lights buildings/ computers/ monitors rather than stand by.
- Green Champion paper “lite” or plastic free challenge.
- Seek buy in/endorsement of management level support to ensure initiatives are enabled throughout the organisation.
- Measure the change, promote the “wins” and roll out/ mainstream successful carbon reduction measures.

Through Green Champions develop training and test staff led engagement programme, using a range of communication channels, to support behaviour change, build staff understanding of carbon reduction and their role in taking action on climate change.

Establish an engagement plan for and implement Green Champion communication activities to assist staff understanding of carbon reduction projects and processes already taking place. As well as encourage staff uptake e.g. encourage reuse and recycling, linking to national initiatives i.e. Recycle Week.

- Identify the support, training and resources available and disseminate information to staff, through Green Champions.

Establish/ test an online mechanism to enable information sharing, collaboration and building peer to peer understanding of any Green Champions energy saving ideas and good practice.

- Relationship and team building - instil a Green Champions network of support.
- Build on collaborative and networking opportunities.
- Ensure key support in management roles to provide opportunities for Green Champions to make suggestions and “go with it”.
- Highlight areas where Green Champions are effective.

The focus is not limited to climate change as the Green Champion network can provide opportunities to encompass all aspects of activities to improve our environment whether it is in a workplace, community group, at home.

Potential Barriers:

- Lack of successful engagement with the employees / potential champions
- Job roles that cannot implement change
- Lack of senior management support to unlock the changes championed
- Inconsistent support from Champions to help develop and implement initiatives
- Relying on same actions, expecting same results in different departments
- Timing of implementation of Green Champions and their initiatives to ensure support and participation towards change
- Unrealistic goal setting and balance of staff priorities, resources and workloads can reduce effectiveness of Green Champion roles
- Not being able to extract / quantify data / results
- Poor succession planning

Project Team:

- Alison Leslie, Senior Sustainability Officer

- Kat Ramsay, Sustainability Trainee
- The Awareness and Behaviour Change Subgroup of the wider Council Energy and Climate Plan Group, including People and Organisation and Education.
- Sue Lawrence, Nature Scot
- Kris Hultman, Waste and Recycling
- Debjani Sarkar, NHSG Sustainability Team
- Mai Muhammad, Energy Management
- Stephan Jindra, Frazer Ramsay, AUSA Sustainability Coordinator/University of Aberdeen.
- Tara Murray Sustainability and Climate Change Officer, Aberdeenshire Council
- Private Sector representative contacted (tbc)

**Outline Project Plan - Set out your initial plan about the timeline for your project.
(This should be reviewed regularly)**

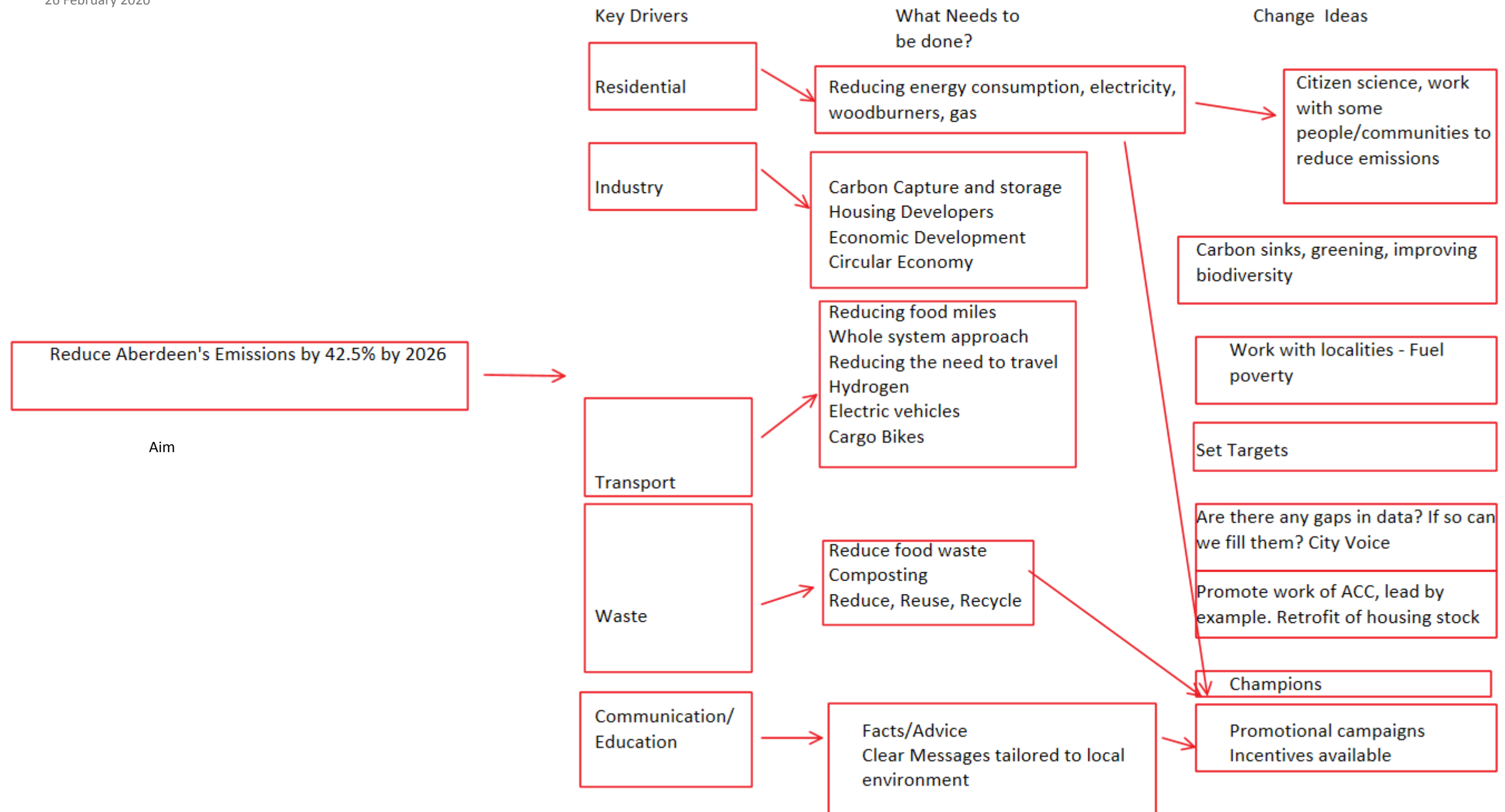
Project Stage	Actions	Timescale
Getting Started (Project Score 1-3)	<p>What initial activities are required to get started? (Forming the improvement team; developing the project charter; gathering and analysing baseline data; understanding the current system)</p> <p><u>Completed</u></p> <p>Background research on Green Champions/Work with MSc student around Green Champions. Form the Council Energy and Climate Awareness and Behaviour Change Group</p> <p><u>Planned</u></p> <p>Phase 1: Establish a “Green Pioneers” test group.</p> <ul style="list-style-type: none"> • Recruit/invite Pioneers to develop and plan Green Champions roles. • Training and information workshops. • Establish roles and responsibilities, set objectives, identify resources, training, and communication opportunities. • Create marketing and communication plan. • Test and trial initial carbon reduction initiatives. • Follow up/ learning opportunities. <p>Phase 2- Recruit and establish Green Champions network across the wider organisation:</p> <ul style="list-style-type: none"> • Introduction Meeting. • Training and information workshops. • Run initiatives/ actions set by the Champions, monitor, and develop (initiatives set by the Champions). • Follow up communications/ obtain feedback. • Learning and self-reflection, progress, monitoring and measuring/ lesson learned. • Share successes and promote. 	<p>When do you expect to complete this stage?</p> <p>May-September 2020 July 2020</p> <p>November 2020/ January 2021</p> <p>2021</p>

	<ul style="list-style-type: none"> Look at collaboration opportunities, networking, and wider scale projects. 	
Designing and Testing Changes (Project Score 4-7)	What activities are required to start testing changes? (Identifying changes and prioritising; engagement with customers & colleagues; Identifying the people, place to start testing) <ul style="list-style-type: none"> Establish a “Green Pioneers” test group – test/ trial small-scale projects. Pioneers feedback session. When there is sufficient testing recruit a volunteer Green Champions Network. Develop a peer to peer support network for Green Champions, open/ transparent communications. Produce information/ resources for Green Champions to support designing, testing, and refining ideas, concepts, and initiatives. Research/ link with external or partner organisations with similar programmes. 	When do you expect to complete this stage? November 2020/ – January 2021 2021 2021-2022
Implementing and sustaining changes that demonstrate improvement (Project Score 7-10)	What actions would be required to implement and sustain the changes that have resulted in improvement? (Training; Changes to procedures; changes to resources?) <ul style="list-style-type: none"> Progression development to be explored and new initiatives, partnerships, and evolving relationships to be encouraged. Learning/ networking with other ambassador schemes/ similar initiatives. Allow flexibility in input - so workloads are not overburdened. Establish learning, development, and training opportunities for Champions. Build on knowledge/ experience gained through Green Champions roles e.g. e-learns, discussion groups, networking etc. Champions to self-assess initiatives, monitor progress, and evaluate their outcomes. Monitor impact of Green Champions, where possible collect any data gathered by champions, provide feedback to management. Share lessons learned and promote successes. 	When do you expect to complete this stage? 2020 2021
Spreading Changes (Project Score 9-10)	What actions are required to reach the full scale of the project? (Engagement of other teams/colleagues; other locations?) Taking on board feedback from the Green Pioneers (Phase 1) to establish and develop Green Champions (Phase 2) . Succession building of Green Champions throughout	When do you expect to complete this stage? 2021 2020-2022

	<p>the organisation (phase 3), increasing numbers of champions enlisted, increase the scale of activities:</p> <ul style="list-style-type: none"> • Continued feedback from champions. • Expand the network across the organisation ensure representation in key strategic areas. • Collaboration/ partnership working - sharing ideas and creating opportunities. • Promote Green Champions campaigns/ successes. • Highlight/ emphasise partnership and collaborative efforts. • Use range of communication channels. • Review lessons learned. <p>Test the effectiveness of scaling up staff led initiatives across Aberdeen. The ambitions of Green Champions are not limited to the council as an organisation but to grow across partners and external organisations across the city. Therefore, (phase 4) seeks to expand the network/ learning; increase champions across partners and roll out to partner and external organisations.</p>	>2022-2023
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Appendix 1 - Driver Diagram - Emission Reduction

26 February 2020





Community Planning Aberdeen

Progress Report	Locality Annual Reports 2019/20
Lead Officer	Derek McGowan, Chief Officer – Early Intervention and Community Empowerment
Report Author	Neil Carnegie, Communities and Housing Area Manager Colin Wright, Development Manager (Torry) Paul Tytler, Locality Inclusion Manager (Woodside, Tillydrone, Seaton) Martin Smith, Locality Inclusion Manager (Middlefield, Cummings Park, Heathryfold, Northfield and Mastrick)
Date of Report	21 October 2020
Governance Group	CPA Board 3 December 2020

Purpose of the Report

This report presents the third Annual Reports for the Locality Plans 2017-27.

Summary of Key Information

1 BACKGROUND

- 1.1 Community Planning Aberdeen designated the following neighbourhoods as priority localities for locality planning within the terms of the Community Empowerment (Scotland) Act 2015.
 - Torry
 - Seaton, Woodside and Tillydrone
 - Middlefield, Cummings Park, Heathryfold, Northfield and Mastrick
- 1.2 Working in partnership with these communities three locality plans were developed which were approved by the three new Locality Partnerships and Community Planning Aberdeen during 2017.
- 1.3 The Act requires community planning partnerships to review locality plans from 'time-to-time' and to publish an annual report for each designated locality. A locality plan progress report is a report setting out the community planning partnership's assessment of whether there has been any improvement in the achievement of outcomes during the reporting year.
- 1.4 The attached Annual Reports have been prepared by Locality Inclusion and Development Managers in conjunction with their Locality Partnerships.

2 THIRD YEAR LOCALITY ANNUAL REPORTS

- 2.1 Each annual report sets out an extensive range of partnership activities which have been instigated to deliver the outcomes within these plans.
- 2.2 The availability of outcome data at the Priority Locality level remains a significant challenge impacting on our ability to robustly assess progress being made.
- 2.3 The outcome data reported was received very recently and further analysis of outcome trend will be undertaken and included in the reports prior to publication.

3 NEXT STEPS

- 3.1 The three Locality Partnerships are currently reviewing the Locality Plans. This review is intended to focus Locality Planning activity on local priorities which would not be met through the delivery of the Local Outcome Improvement Plan. The refreshed plans will be based on the approach within our refreshed Local Outcome Improvement Plan and informed by information analysis, the Locality Plan Annual Report and community engagement to agree priorities.

Recommendations for Action

It is recommended that the Management Group:

- (i) support the submission of the Locality Plan Annual Reports to the Board on 3 December for approval, noting that further outcome data will be added to the reports in advance of the Board meeting where possible.

Opportunities and Risks

Outcome improvement involves gathering, analysing and acting on performance information to improve services and the quality of people's lives in the local community. Having an effective outcome management and improvement framework will help Community Planning Aberdeen assess whether the Partnership is delivering on the priorities within the Local Outcome Improvement Plan 2016-26 and Locality Plans. These Annual Reports provide assurance to the Partnership and the public that Community Planning Aberdeen taking steps to deliver the improvement aims included within the Locality Plans and is contributing towards better outcomes with and for local communities. We are taking measures to improve our approach using data and information to drive activity and understand impact.

Consultation

The following people were consulted in the preparation of this report: Members of the Locality Partnerships

Background Papers

The following papers were used in the preparation of this report: Locality Plans 2017-27

Contact details:

Contact details:

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Aberdeen City Council

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Email: ncarnegie@aberdeencity.gov.uk

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Torry Locality Report – 2019/2020



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- 3 **Our Economy**
Our People
Our Place
Our Technology
- 4 Partnership

DRAFT

INTRODUCTION

From Community Representatives on the Locality Partnership

As Torry residents, we feel privileged to be members of the Torry Locality Partnership.

In our second year we have continued to strive for the people of Torry, along and equally, with the Locality Partnership members. Together we have played and will continue to play an active role in the selection and development of the outcomes of the LOIP projects and deliver a range of projects and Improvement Projects in the Locality.

Working alongside our partners has been good experience, resulting in positive outcomes for some of the projects that we have been involved in.

Working with a range of partners has been informative and has given us a greater overview of issues that not only effect the community of Torry but city wide. This has given us the opportunity to work together with partners, to ensure the delivery of positive outcomes that meet the needs of our Community.

passionate about Torry confident
respectful supportive
non-judgemental
team player fair
analytical friendly
willing to compromise
reliable represent wider community
welcoming willing to learn new things
& take on board new ideas
action-focused
forward-thinking committed
care about your community
sensible organised

We want a Locality Partnership which is active, inclusive and delivers action. This means that:

- A good cross-section of community interests are represented.
- A wider range of voices are heard that represent the community make up of Torry
- Fresh thinking and ideas contribute to the work of the Partnership.
- Better decisions are made (which address community priorities) and these decisions turn into joint action
- People feel they have ownership and influence over the work of the Partnership.
- The wider community is better-connected into the work of the Partnership and can influence and deliver on the Locality Plan
- There are clear relationships with other community organisations

Looking forward, we plan to continue to work closely with our colleagues in the Locality Partnership to reach common goals that will enhance the lives of Torry residents.

Executive Summary

OUR ECONOMY



Our Economy Drivers

Priority Aim

We will increase the available income levels for residents

Access to Employment and Enterprise Opportunities

Regeneration of Victoria Road

Primary Drivers

We will ensure the community have the knowledge, skills and confidence to reduce household costs and maximise household income

We will remove barriers to accessing employment and employment progression

Citywide Job and Apprenticeship creation benefits local residents

We will maximise the employment, education and training opportunities for school leavers

New Business Start Ups are supported and promoted as viable economic opportunities

Victoria Road will be an attractive Place for residents and visitors

Areas where we have made changes during 2018/19

Heat Network Development

Community Growing

Provision of Low Cost Meals

Torry Hub Development

Dragados Community Benefits

SHMU Train – S2/S3 early Interventions

Greyhope Bay

VictoriArt

What key changes have we made?

Community Food Growing

These projects feed into the Aberdeen city food growing strategy 2020-2026 which aims to provide access to everyone in the city to grow their own food and be aware of the benefits of food growing and quality environment across the city.

Tullos Community Garden and Growing Space

Summer 2019 saw the delivery of 12 fun and interactive Outdoor Woodland learning Sessions. 20 families took part with a range of ages involved. We had bug and toy animal hunts, planted and picked vegetables, played games and held storytelling. Built dens and toasted marshmallows, with hot chocolate by the mud kitchen!



On the 6th of July the garden held its first Anniversary bash, with around 70 local people along to celebrate, with fun activities, food and refreshments on offer. We planted an apple tree to mark the day and shared birthday cake with everyone.

A number of Planting and garden maintenance sessions took place with the help of local volunteers and timebank hours from Dragados. Giving a small crop of veggies to share with the community.

In October the Garden group also put on a 'Spooky' Halloween event with some fun, scary activities, a Halloween grotto, games and snacks.

There has been a consistent increase in the number of people coming to use the garden to walk, listen to the birds and for children to play and take part in supported activities.

Lockdown and new restrictions delayed some of the planned projects for 2020, although the group were partners in the Keep Growing Aberdeen - 'Seed Sharing Project' which saw 50 seed packs delivered in Torry and a further 200 city wide.



The **Keep Growing Aberdeen - 'Seed Sharing Project'** ran from April – July 2020 during the pandemic, as a pilot project for the Torry area. To encourage those self-isolating or feeling shut off from nature and their neighbours to take part in a beneficial activity: growing at home and sharing vegetable and flower seedlings within their neighbourhood.

The project was promoted with delivery taking place through E bike and partners, some linked into local food parcel deliveries.

After a successful launch in Torry. The project was rolled out following interest citywide. Seeing 250 packs delivered to individuals and groups across the city. Becoming a collaborative health improvement venture between Community Food Initiative North East of Scotland (CFINE), Tullos

Community Garden Group, Aberdeen City Communities Team, One Seed Forward and Aberdeen City Health and Social Care Partnership (ACHSCP).

The collaboration sought a variety of outcomes from the projects including:

- Improving mental health and wellbeing during the pandemic,
- Skills and capacity building i.e. knowledge of food growing as a life skill
- Community cohesion and inclusiveness and participation
- Improved dietary habits
- Pro-environmental behaviours
- Developing partnership working,

St Fitticks Growing Space & Orchard

Towards the end of 2019 Cultivate Aberdeen attained the lease of the site on St Fittick's Road next to the golf club. Plans were drawn up with consultation of the community and the next stage was to move ahead with landscaping of the area in the spring of 2020. Cultivate linked in with the Eden Project and Old Torry Community Centre to host a launch event in March 2020. This was a well-attended, vibrant day with soup and sandwiches from Go Green and Cfine, topped off with a visit to the site and entertainment from the Torry Dancers.

Unfortunately, the restrictions around COVID 19 have delayed much of the planned activity on site.

Cultivate Aberdeen Seedling project

Cultivate was successful in securing funding for Grow at Home kits. Cultivate Aberdeen's #GrowAtHome kit was part of our Community Action Response - an initiative to encourage everyone to do what they can to support communities, and particularly vulnerable and isolated individuals during this ongoing Coronavirus pandemic. We wanted to remain true to our vision so we facilitated the ability for people to grow their own - at home! With everything from salad leaves to cress, peppers to chives all being grown for free besides sinks or on kitchen counters when we weren't able to go too far outdoors.



Along with food growing the initiative wanted to support those struggling with the social affects of isolation and therefore created 'grounding techniques' to boost one's resilience to stress and anxiety which were available in every kit. The project was an astounding success and we were inundated with more requests than we could deliver, but by working with other organisations and through the generous funding from both the National Lottery and SHMU Community Support Fund we were able to reach over 500 individuals and families to share some joy for growing and to make steps towards our vision of creating kind, confident, and connected communities through the power of food growing.

School Holiday Food and Fun

In partnership with AFC Community Trust and Sport Aberdeen the children of Torry were again offered the fantastic service of Food and Fun during the summer holidays. Between 15-30 children approximately aged 5-12 were offered a range of activities plus their lunch at Tullos Primary School, thus benefitting their health and offering them a chance to do stimulating activities and mix with their peers. Parents were also delighted with the service as it helped feed their children and gave them a well needed break too. The initiative linked in well with the Big Noise programme which meant that some children almost had a full day of fun at Tullos

A vital partner in the programme was Cfine who contributed the food every day.

Summer 2019 – 975 attendances

October 2019 -

Spring 2020

Due to Lockdown during the Easter break, a different type of provision was put in place, providing for children from Torry and the South who were already attending the Vulnerable Childrens Hub. A multi-agency group of staff and partners provided food and an activities programme

Free and Low-Cost meals

- Jesus House's breakfast and supper club providing – feeding 135 people every month
- Go Green Café – Running from Old Torry Community Centre – average 40-50 meals each Friday
- Food and Fun Initiative to address holiday hunger – Summer 2019, October 2019, Winter 2019, Easter 2020 – in excess of ?? Meals (emailed Tracy and Fiona for stats – TD)
- St Fittick's Church fortnightly Lunch Club – 1,320 low cost meals to older people.

Torry St Fitticks Church



St Fittick's Church provide a range of activities for the local community over and above their church services within the area. Messy Church providing family fun activities with snacks for everyone. Youth and community events provide a base for the Ragamuffin Drama groups running weekly.

Their Lunch Club provide for mainly elderly but is open to everyone. Held fortnightly, on a Wednesday. A team of

church volunteers provide a freshly cooked 3 course lunch followed by tea and coffee. Over 60 folk attend, adding up to over 1,320 meals served.

Some of the outcomes reported for those attending are: Reduces loneliness, Increased social interactions, Keep's people involved and active, provides fun and entertainment, Boosts moral and an opportunity to have a proper home-made meal.

Breakfast and Supper Club Jesus House

The breakfast and supper club was in full operation up until April 2020 when Lockdown took hold. Cooked breakfasts and a weekly evening meal were served to on average 135 people every month. The existence of this club has raised hope in the lives of the people in our community. Some have been able to get back to work, others have reduced intake of substance, and others reduced criminal behaviours. Feedback has shown with support from the church and positive social interactions, feeling of anxiety and low self-esteem has have also been reduced.

Due to COVID-19 restrictions they had to stop physical attendance at the club but instead started door to door food parcel distribution to existing club members and others in the community who needed help. They currently distribute food parcels distribution from the church in Glenbervie Road

every Saturdays. They are looking forward to starting up the Breakfast and Supper club in the near future (when restrictions allow).

Community food outlets and food parcel distribution

Three main providers of food parcels in the area were operating in Torry over the year to March 2020.

- Community Food Initiatives North East (CFINE) - FareShare free produce distributed - 30 tonnes in Torry equates to 4,285 emergency food parcels, >71,000 meals.
However this is not including CFINE's own food bank, which distributed a significant amount of food to Torry residents. There are also a number of CFMs around the city centre who will deal with Torry residents too, however this data reflects those actually based there.
COVID 19 continues to pose a major challenge for Cfine. They switched their provision to contactless home delivery and made >500 deliveries in Torry between April 2020 and May 2020
- TLC Foodbank works in partnership with the Trussell Trust and ran from Old Tory Community Centre.
- Jesus House Church distribution of food parcels over the last year.

Best Start Smile Pantry

CFINE, with partners Aberdeen City Council, NHS Grampian, Health and Social Care Partnership and Torry (a regeneration area) community organisations and residents, has opened a Torry Best Start and Smile Community Food Pantry where members can access good quality, nutritious fresh, frozen and ambient food for £2.50 a week with a typical shopping being worth £20 plus.

*Quote from Carole-Anne Duff
NHS Health Professional*

The Best Start and Smile Pantry "has enabled us to work directly with the public (something that we don't always get the opportunity to do) and to work in closer partnership with a third sector organisation."

Key aspects of the programme, in which awareness and practical steps promoting good oral health are integral, include:

- Establishing a 'Healthy Start Community Food Pantry' where those entitled to claim Best Start vouchers (families with young children) can access the range of produce at a greatly reduced cost as well as free FareShare produce.
- Promoting good oral health practice including 'Making Every Opportunity Count', training for all front line public/voluntary sector staff, raising awareness of the importance of oral health and how to 'spot and refer', building on the 'Child Smile' programme.
- A programme of healthy cooking on a budget training targeted at parents with under 5's and including working with Midwifery services on a "Baby Steps" programme targeted at pre- and post- natal women which includes physical activity (walking primarily) and learning to cook healthy, nourishing meals for their families and infants; promoting oral health to be incorporated potentially including further community growing projects, further promoting local, healthy produce.

Adopting 'Test of Change' (Plan, Do, Study, Act) methodology, learning from the Torry experience, will expand and establish the programme in other regeneration areas.

The Best Start and Smile Pantry was launched on 21st November offering a unique shopping opportunity for Families with young children who are eligible for Best Start Foods. With an initial membership of 20, now increased to 60; members can access good quality, nutritious fresh, frozen and ambient food for £2.50 a week with a typical shopping being worth £20 plus. The Pantry includes

FareShare produce which varies day to day but a typical includes fruit and veg, baby food pouches, steamed rice packets, bread, milk and juice etc.

Several members are using their Best Start Debit Card to purchase fruit, vegetables and pulses. Recipes, using the Pantry ingredients are available and members are reporting back how they have got on when they have tried something new. Volunteers are helpful in offering cooking advice and sharing their low cost, healthy recipes. Members can also access free dental packs, sanitary products, nappies, wipes & toiletries etc.

Sixteen volunteers manage the day to day running of the Pantry shop; they have all been provided with training in Pantry operation processes focusing on requirements and regulation including food hygiene. Key skills in good customer management processes have been outlined and volunteer are trained to identify potential members e.g. primary carer givers, entitled to Best Start vouchers.

Healthy cooking on a pantry budget 5 week course started the first week of March and was attended by 6 mums. Aberlour Child Trust provided a free creche on CFINE premises beside the kitchen and this was attended by 6 children age between 7 month and 2 years.

SAFE team referrals are taken by the SAFE team when they attend the pantry or by one of two volunteers who have undergone training in completing the referral form with a member, to pass on to the team. The member is then contacted by the SAFE team and advised or given an appointment as is appropriate.

Due to COVID 19 the Pantry suspended public opening on the 19th of March. Pantry members were all offered home delivered food parcels, dental packs, sanitary and personal hygiene products, nappies, wipes and baby food and formula. During this process of adapting Best Start Pantry members also received a welfare call or email and they have been provided with food and anything they have requested.

Our key achievements and impact

- Aberdeen as a whole has seen an increase in the uptake of Best Start Vouchers, in the Pantry membership alone there has been an increase of 37%
- Local people in or at risk of food poverty have another option to food banks and the opportunity to buy a healthy, affordable shopping whilst sharing with others the benefits of an inviting, supportive space.
- Our hopes are that the pantries will expand across the City and Shire, that our members will help to create these and that the alliances we have made along the way continue to be beneficial and help each other to help those in need.

Old Torry Go Green Project

The Go Green project uses food that would otherwise have gone to waste to create home cooked hot meals which are given away free at the Community Centre. The number of people served is estimated to average to around 40 – 50 people each week. Some users have commented that it is the only proper home made cooked meal that they receive during the week.

Apache North Sea Provided funding to the Centre to primarily for improvements to the Kitchen area in order to support the Go Green Project. As well as improvements to the Kitchen this funding allowed for a general refresh of the centre with internal decorations taking place along with the sanding and re-varnishing of the hall floor.

Old Torry Community Centre

A public access defibrillator has been fitted at the entrance of the centre to be used by the wider community. This was supplied by the charity Red Rox.

The Centre has also had gigafast Fibre Broadband installed as part of the Cityfibre project. This ensures their public access Chrome computers have superfast broadband for activities such as the Pathways employment support services and users can free wifi access as superfast speeds as well.

Balnagask Community Centre

The Association has recently arranged to redecorate the Coffee Bar and Main Hall within the centre and also arrange for a new flooring to be fitted in the Main Hall.

The chairperson of the Association, Hazel McAllen, was Awarded the British Empire Medal in the 2019 Queen's Birthday Honours list.

The Association ran their usual Summer Playscheme during 2019 which also included trips to Blair Drummonds Safari park, Landmark and the carnivals at Abroath. Other activities for children included trips to the Circus, while the Parents and Toddlers group went to Scallywags in Stonehaven.

Halloweens and Christmas parties were also organised and trips to visit Santa Clause at local stores were arranged.

For the Adults that use the centre the Prize Bingo nights arranged for gifts to be taken to Balnagask House and Torry Nursing Home, with the Volunteers dressed as Elves and Santa. Adults were also treated to a Hogmanay party to welcome in the New Year and volunteers were treated to celebration at the Caledonian Golf Club.

YOUTH WORK IN SCHOOLS – LOCHSIDE ASG – TORRY

The Youth Work in Schools (YWIS team) work across the Lochside ASG within schools in the Torry, Cove and Kincorth areas. The YWIS team's aim is to engage with young people from P6- S6 delivering a wide range of skills building activities to support their personal and social development.

In partnership with young people, primary schools and Lochside Academy Multi Agency Team, the YWIS team offer one to one sessions to support young people's confidence building, consequential thinking, relationships and managing challenging situations in a positive way.

From August to October 2020, 72 young people have accessed one to one support from the Youth Work in Schools Team

Transition Groups-29 young people from Walker Road and Tullos Primary Schools have taken part in a 10 the YWIS teamek transition group to support their move to secondary education

Confidence to Cook – 6 young people have taken part in Confidence to Cook sessions at Lochside Academy and Deeside Family Centre. This has enables young people to develop further skills and knowledge around healthy eating on a budget and learn practical cooking skills

During March to August 2020 , the YWIS team supported young people with google classroom, virtual cooking walk and talk sessions, garden visits to promote positive health and being during lockdown and this support continued throughout the Summer break.

The YWIS team supported young people at the Tullos Hub from April – July 2020.

Lochside Academy Art Group – 14 young people attended the art group on a Monday lunchtime The YWIS team are also part of a joint project supporting the movie group at Tullos Community Centre with Street Sport

STREETSPORT – DENIS LAW TRUST

Torry is a target area of the Denis Law Legacy Trust Streetsport programme and we are delighted that during this time period we have continued to grow our staple sessions and expand into new activity and opportunities.

Sessions have been delivered at Tullos Playing field. Then since its opening in November 2019, our popular Wednesday session moved to the Cruyff court and saw an increase in users and the number of activities we could offer. As soon as the court opened, we were able to offer an additional Tuesday session in line with the community need.

A Total of **4412** participants took part in Streetsport Sessions

With a breakdown of:

Male = 2760 (63%)
Female= 1652 (37%)

Streetsport Multisport Session breakdown - Participations: **2693**

- 05/11/19- 17/03/20 Tuesday 1930-2100 (Cruyff Court Neale Cooper) -Participations: 492
- 03/04/19- 18/03/20 Wednesday 1930-2100 (Tullos School – Cruyff Court Neale Cooper)

Pilot Combat Sport

After conducting participant interest questionnaires, we trialled boxing activity at our multisport sessions, having received funding to purchase equipment from Police Scotland. Those who engaged were invited to participate in a dedicated fitness and boxing session at Tullos School. We then managed to secure a partnership with Aberdeen Muay Thai in Torry. Securing funding for the hire of the space and a facility coach so that the session was free to the young people we signposted.

From 04/11/19- 19/03/20 there were **456** Participations in this activity.



Young Promoters Squad

From October 2019 until March 2020, in partnership with North East Arts Touring, we set up a group whose task was to organise a series of cinema screenings and professional theatre performances in the Torry community. Meeting weekly to organise events and take part in related activities. An art group, set up in collaboration with the youth work team at Lochside produced marketing material and art to promote the events. Our event group -the Young Promoters Squad was made up of 10 young people of various ages. After a successful cinema screening the group was preparing for a live theatre performance of 'Space Ape' but unfortunately this had to be postponed. Our Grinch Cinema Screening had 40 attendees and at the Snow Queen was watched by Primary 1,2 and 3's pupils.

Dance Classes

We also ran a free dance class at Tullos School, but when funding came to an end, we were able to secure more to allow us to support the Lochside dance group with 367 attendances. We supplied a dance instructor who helped support the PE staff member and the group of pupils to create choreography for a dance competition. This took place at Mackie Academy on the 27th of February 2020.

114 young people from Torry primaries took part in Kickstarter sessions, encouraging them to get involved in the project as well as members of the Wednesday sessions taking part in the Annual Sport Di Strada tournament at ASV.

Greyhope Bay

In May of 2019, the board took the decision to increase fundraising capacity and engaged a further consultant to work alongside Fiona McIntyre in developing a fundraising campaign and support the implementation of a fundraising strategy. In August 2019, Greyhope Bay launched a new campaign focused on creating opportunities for communities, organisations and individuals.

A membership framework was developed that allowed business, organisations and individuals to join as members and be part of Greyhope Bay. This structure created four membership levels - ADMIRALS, SKIPPERS, CREW and BAYWATCHERS and an ever-evolving cross community collaboration that has led to investors getting in on the ground, hosting fundraising events and Skippers, who meet weekly, shaping the project programme and strategy.

By October 2019 commitments of funds and in-kind contributions had been raised to cover over a third of capital costs. This was achieved through the membership programme, including skipper fundraising events and commitments to provide funds and in-kind contributions as part of the design/build phase. In celebration, Greyhope Bay hosted a community event and fundraiser at Torry Battery with over 700 visitors joining in the fun-filled family event.

Building Community

Greyhope Bay leads by building community, it was through crafting a way to connect individuals, businesses and community leaders and creating opportunities to be part of the project that fundraising skyrocketed.

Community empowerment has developed and been identified as one of Greyhope Bay's core values, which means creating structures for community ownership and space for the community to lead. Greyhope Bay membership

includes a free access model (Greyhope Baywatchers) offering Greyhope Crew membership benefits to the immediate community of Torry and Balnagask and ownership of a community events calendar.

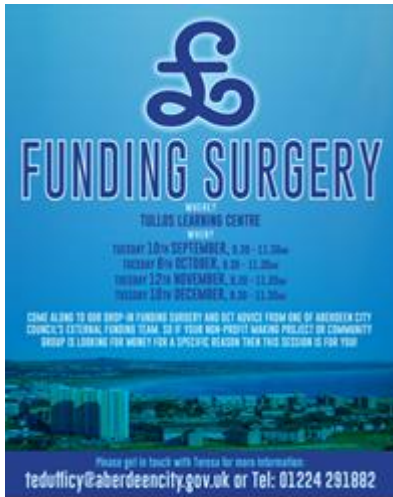
Our community have taken the lead in crafting events from bike rides, afternoon teas, treasure hunts, santa stand up paddle races and beach cleans to both fundraise and offer multiple opportunities to be a part of the project.

Greyhope Bay's ongoing fundraising success through the membership framework and building community has led to strengthened applications to larger grant funders. Greyhope Bay successfully secured £38,000 from Suez Communities Trust in February 2020, with further significant applications to Scottish Water, SNH Year of Coast and Waters, Aberdeen Harbour and Opportunity North East.

A new project manager was appointed to manage the project build and design team with the aim of submitting a building warrant application, finalising detailed designs for the construction and operation of an off-grid facility. This work has included the development of a bespoke green power system that will use alternative energy solutions including solar, battery and eventually wind - designed and built by JCE Energy at no cost to Greyhope Bay. The project aims to be operational at Torry Battery by the end of 2020.

External funding - Torry Funding Surgeries





Between April 2019 and February 2020, 15 community groups attended funding surgeries in Torry, with some groups attending more than once. These surgeries were organised through close working between the Community Development Officers and External Funding Officers at Aberdeen City Council. Two groups were successful in applying for the Wee Grants for Wee Groups funds from the Robertson Trust in January 2020, after attending funding surgeries in December 2019. Another group were successful in their application to the Community Festive Fund and a further group was supported to apply and successfully granted an Awards for All Grant from the National Lottery. These outcomes help to deliver on the Torry Locality Plan and bring in funds for delivering activities in the area.

Other organisations were supported to apply for funding but were not successful. However, the content in these applications can be kept and used to support future applications. Other groups received information about potential funding sources.

Feedback from those who attended included:

- *"The help is much appreciated."*
- *"The funding meeting was very useful, and it has led us to have discussions in our committee as to whether we should move to a different structure to access more funding."*
- *"Links she provided for Funding Scotland has meant we have put in an application with another funding group from there."*

The most successful groups appear to be those who have attended more than one funding surgery – this could be because of there is more time to develop ideas and discuss potential funding opportunities.

VictoriArt



The Victoriart Road Group have continued to brighten Torry's streets and buildings. Commissioning several new murals, involving local pupils and residents in art and wellbeing projects in the area.

Pupils at Tullos Primary School had a brilliant time in September 2019, helping artist 'Fit Like' complete an extensive mural, funded by Tesco bags for life. Depicting shining herring and pupil handprints as part of the colourful ocean inspired design.

The group launched a Mural Health Walk on 28th Sept 2019. Starting at the Victoria Road bridge along

to Nigg Bay Golf Club with 15 local people taking part. Planned workshops on t-shirt printing, using a tufting gun, stone painting and collage, linked to the art on show will take place once restrictions are lifted.

The Mural Health Walk Project tells a story about Torry and local people around the theme of health and well-being. It centres on a series of new artworks scattered along Victoria Road in Torry, creating

a treasure trail of art. Artists (Isla Wade, Quarry Wood and KMG) engaging with partners at the Marine Laboratory, Carpet shop on Victoria Road and Nigg Bay Golf Club. The group felt this was a great opportunity to enhance the attractiveness of Victoria Road. These artworks will be added to an online and physical map of local street art in Torry and form part of the new walking route for people to improve their health while enjoying some art.

The group has also secured funding to run a pebble painting workshop for children and adults during summer 2019 in the Tullos Community Wildlife Garden.

More exciting projects are on the way. Include painting recycling bins and colourful painted stairways; like those at the St Nicholas Centre have been funded through HIF and local raffles. However, due to the current restrictions these projects are currently on hold.

OUR PEOPLE



Our People Drivers

Priority Aim

Our Children and Young People will have equal opportunities to achieve in life

Primary Drivers

We will close the gap between our children entering P1 and the Aberdeen Average

We will close the Attainment Gap

Our Young People will have facilities and services that meet their needs

We will reduce the levels of dependency on alcohol and drugs in our community

We will improve the mental and sexual health in our community

We will improve the health and wellbeing of the community

Our Community is kept safe and protected from harm

Areas where we have made changes during 2017/18

Torry Hub Development

Early Years Expansion

Priority Families

BIG NOISE

Food and FUN & Free School Meals

Pupil Equity Fund

Skate Park

Torry Alcohol and substance misuse Improvement project

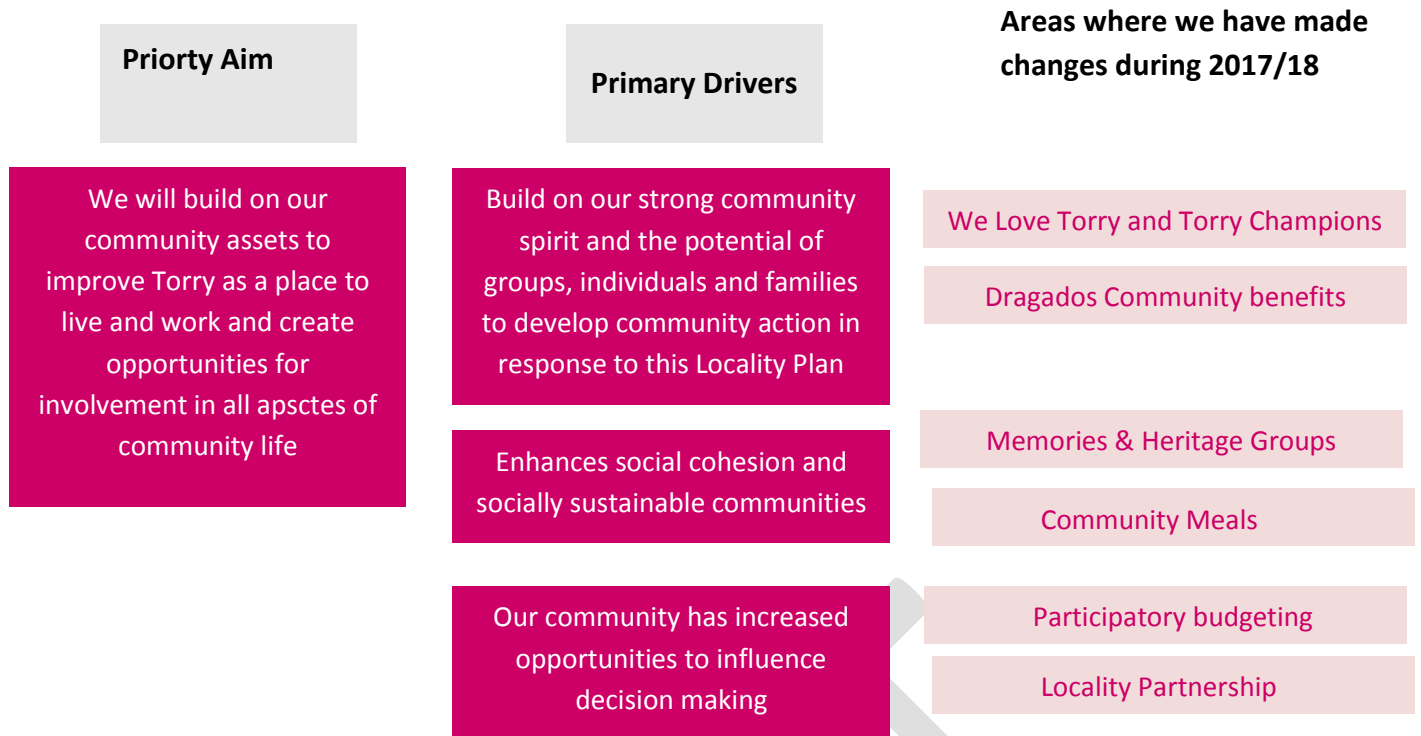
Bounce Back

Torry Medical Practice

Community Led Action

Jog Torry

TYAG and Operation Smallwood



What Key Changes we have made?

Torry Adult Counselling

Torry Adult Counselling provides professional, client-led counselling to people living in Torry. Clients are most frequently referred by the two GP practices working within the TNC but often clients can simply refer themselves via a very simple application form, obtainable at the Reception at the TNC. They delivered counselling to 161 clients in Torry, referred by GP practices and other health workers, social work, education, police and other agencies working either in the Torry Neighbourhood Centre or in the area (home-visiting) as well as self-referrals - 989 counselling sessions were provided. 1 volunteer involved in the delivery of the service, contributing 98 hours. Over the years, the project has grown into a community resource to all people in the Torry neighbourhood. The counsellor reported that she worked with 5 people who required help with accessing PIP

Geronimo - Time to Play

Geronimo- Time to Play is a ten-week project for parents and their early years children (0-5 years) to play and be creative together, in Torry. This valuable time together helps create positive attachment, supporting the early stages of learning, loving and creating together. Nurturing these relationships at this key time can have a lifelong impact and can make a significant difference to childhood development, self-esteem and lead to increased academic achievement as they grow up.



Around 30 children and parents were involved in this project. Almost all (90%) of parents reported increased confidence in joining in with their children's play and learning.

Healthy Minds

The Healthy Minds team is part of the councils Community Learning and Development service and is funded by the Health and Social Care partnership and NHS Grampian.

They aim to assist adults with enduring mental health illness to access learning opportunities within Aberdeen City and support and encourage learners to get involved in their community by accessing learning opportunities to promote their recovery.



In the last year they have supported learners with a wide range of opportunities including Gardening at the Grove, Basic and Intermediate Guitar, Writing Groups, Craft, Walks and Art.

One learner said *"When you reach an all-time low, something like this really gives you a sense of self-worth."*

The Branching Out Programme takes part in partnership with the Countryside Rangers and the Forestry Commission. This project supports learners to gain skills and build confidence over a 10-week programme. Some learners then support future courses as peer mentors. Learners from across all localities attend this group. One learner said the group helped them be *"More assertive, less anxious."*

Some Statistics

96% of learners report improved confidence

98% of learners report improved skills

One learner completed their Adult Achievement Award

Locality 1 Total enrolments 74 Learner Hours 678

COERCIVE CONTROL AWARENESS-RAISING

Communities Torry staff invited Grampian Women's Aid to deliver two 'Coercive Control Awareness Raising' training sessions on the 14th of May 2019 over an afternoon and evening session.

This training, part of a Scotland wide awareness raising campaign, targeted local workers, highlighting changes to the Coercive Control and Domestic Abuse (Scotland) Act 2018. Which came into force in April 2019. Twenty-two staff from a variety of organisations and roles attended: including midwives, housing support, health and social care roles, communities and youth work staff.

The two-hour session provided participants with an understanding of Coercive Control as a specific form of intimate partner abuse, explaining the characteristics of this abuse.

Participants gained Information on the main components of the act and how to support women to report and gain help in these situations. Reporting Positive feedback with a better understanding of the legislation changes, advice for clients involved, and how to signpost on for help.



Torry Alcohol and Drugs Misuse Project

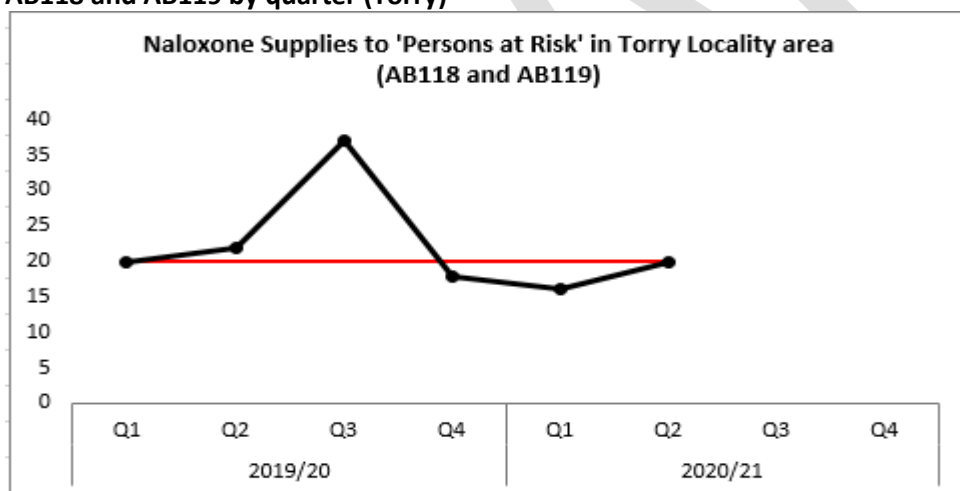
The Locality Partnership is now working with Aberdeen Drugs Partnership and other partners to develop two LOIP improvement projects being piloted in Torry

- Increasing access to Naloxone to avert overdose deaths - "Reduce the incidence of fatal drug overdose by innovative developments and increasing the distribution of naloxone by 10% by 2021"
- Reducing the number of births to opiate addicted mothers.
Due to difficulties engaging relevant partners and data. This charter is currently on hold.

The Torry community embraced a test of change to highlight the importance of having Naloxone available in their community and these figures demonstrate the good work done in this last year. The COVID restrictions have impacted on the ability for face to face discussions regarding Naloxone but measures are now in place to allow alternatives, and we would want to ensure Torry have these opportunities available in the next quarter

A variety of methods were being implemented to increase the provision of Naloxone training and kits to individuals at risk, their families and friends. Those who may be at the scene or in a position to respond in crisis situations. Staff working in situations with at risk individuals were also targeted for training and awareness raising sessions, which will continue once restrictions are reduced. Access channels to Naloxone Kits have also been widened to allow increased and easier access.

Naloxone Community Supplies to "Persons at Risk" - AB118 and AB119 by quarter (Torry)



Also, as part of the Drug and Alcohol Improvement Project Torry Three Drug information training sessions were delivered by the 'Scottish Drugs Forum' – coordinated by SHMU

- 6 Feb 2020 – Trauma Informed Practice with people who use substances (15 attendees)
- 7 Feb 2020 -General Drug Awareness Training (20 attendees)
- 3 March 2020– Understanding Stigma- Promoting inclusive attitude and practice. (20 attendees)

Boogie in the Bar

Boogie in the Bar became a regular feature in the Torry social calendar with the dementia and disability friendly boogie taking place on the second Thursday of every month at the White Cockade in Torry.

Some boogie fans hailed from the local care homes, others were isolated elderly who wanted to socialise and listen to tracks from their youth. The boogie started with a soup and sandwich lunch on arrival while requested tracks from the 50's and 60's played in the background. After the lunch and snacks were over, dancers took to the floor. The range of requests went from Abba to Frank Sinatra to Andy Stewart to Elvis and even to AC/DC! Some of the older members had fun teaching the younger care workers the sloss while our resident volunteer DJ Javier Buron from Dragados led on the Macarena. Sessions would often draw to a close with a circle of boogiers dancing along to Runrig's "Loch Lomond".

Sadly the boogie was one of the first thing to close due to covid but like many community activities it went online with the apply named "Boogie in Yer Living Room".

Here is hoping covid is over soon and the boogies will be back in the real world as our older residents have had so much to contend with over recent months.



Community Cooking projects

Torry Tasters – Family Cooking Sessions



Torry Tasters – Family cooking sessions were part of a wider Improvement project. Aiming to increase the uptake of free school meals in the Torry area.

As a lead up to these sessions. workshops were held in both Tullos and Walker Road Primary – asking children how they felt about school meals, which they would like to cook if given the opportunity. School assemblies, information stalls at parents' nights, also highlighting 'Veg cities campaign' promoting the project. Delivered jointly by Communities Team with CFINE. Having secured £2000 Health Improvement Grant funding.

Chef Spotless, the mascot created for the project, has been popular with pupils, encouraging interest in the uptake of school meals.

17 Cooking sessions have been delivered to total of 20 families taking part in 3 community kitchen venues. A variety of health and money saving topics were also included as part of the sessions. Including Oral health and reducing food waste.

Families cooked a range of 12 recipes from the school meal summer and winter menu', including: Singapore noodles, Vegetarian frittata, Chicken Korma, lentil soup and soda bread. With a few additional recipes contributed by the 'Torry memories and Heritage group'.

A colourful, family recipe booklet has also been produced as part of the promotion of school meal recipes with photos from the sessions. 800 booklets have been given to all families at Walker Road and Tullos Primaries and to Cfine Food Pantry, marking the end of the project.

Highlights and benfiits of the project

- Pre- workshops in school -engaging children in what would like to cook, and highlighting veg city campaign
- Filming of a cooking session by BBC Scotland which appeared on Grampian news.
- Positive relationships the groups built up over their sessions
- Additional info delivered as part of sessions
- Certificates given to all adults and children who took part
- Template of this project was requested by another school and has been used successfully on the Healthy Me at Northfield Academy with Kyle Hewitt, Child Healthy Weight team.

Some participant feedback:

"Fun and good to work as a family."

"very helpful people. good atmosphere."

"I liked everything."

Jog Torry

JOG TORRY

Jog Torry went from strength to strength over the year. Two new beginners "couch to 5km" courses were run and existing members integrated and supported new members really well. Routes round Torry and beyond were explored although a favourite destination was the Torry Battery and "bagging" the Oor Wullies on the way.

The clear links between physical health and mental health were demonstrated in the group as anecdotally group members remarked on how running was not only leading to weight loss and reduction in lethargy but they also remarked on a boost in mood. With mental health in mind Jog Leaders also completed the Jog Scotland mental health training.

Original members who had gone on to complete the Jog Leader Training then volunteered to run a Jog Scotland group at Tullos for the children there, thus supporting their own community even further.

The highlights of the year was the feel good Santa Run at the Sports Stadium and group members sporting their Jog Torry t-shirts and taking part in the Aberdeen half marathon.



Torry Youth Action Group and Operation Smallwood

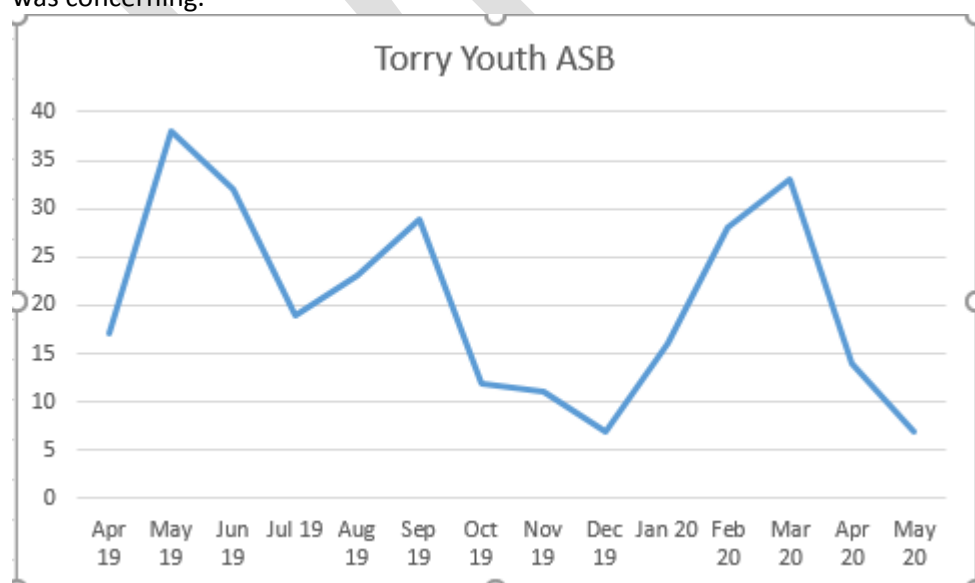
During 2019 the TYAG achieved the refurbishment and opening of a vacant unit at the Finnan Street Shops for use as a local youth work base. In one of the local hotspots for YAB. It opened on a limited weekly basis, staffed by workers from the ACC Street work team. While open the area saw a ----% reduction in YAB calls proving a huge success in engaging those hard to reach young people.

However due to staff changes the unit was only able to open for a short time until December 2019. Following this setback, the group were working towards the reopening of the Unit to provide a safe working environment for youth workers as well as a focal point for the community which could be used for a variety of different activities. With interest from -Community Wardens, Priority Families as well as after school provision in using the facility to work with young people and other vulnerable groups within the community.

Those involved felt the Unit had been a wonderful asset in reducing ASB and were working towards the addition of a multi-agency provision to develop a sustainable project for Young people, in anticipation of the new Community Hub opening. Funding streams for the reopening of this facility were being explored prior to the lockdown coming into force which brought developments to a halt. Over the requested period, ASB calls were recorded at well under one per day, with 286 calls recorded of an antisocial nature, which is a great figure to have and these call types range from anything like shouting in the street, general annoyance calls, to acts of vandalism or drug misuse. This low figure shows the longer term benefits of the work that is being done within the community providing the support to the right people who require it the most.

The Police closely monitored these calls and reacted to the emerging trends by carrying out high visibility patrols, working with partner agencies to support those affected and to provide diversionary activities, such as the opening of the Cruyff pitch, to stop any minor irritations become a major issue. During the time frame, there were 91 instances where youths were dealt with for criminal acts and reported to the Youth Justice Managent Unit for a disposal decision. These offences ranged from juvenile assaults to drug possession offences. It should be noted that under current Criminal Justice legislation, a youth is defined as anyone under the age of 18 so this figure may be appear higher than would be anticipated. 19 of these offences are attributed to one individual so again this figure is somewhat inflated. To shorten AM

The only real spikes were in August 19 - (9 calls to the Old Torry Academy) and September 2019 - (6 calls to the RS McColls at Finnan Brae), beyond that, the calls were as I say, routine and nothing that was concerning.



Torry Dancers

April 2019 saw the dancers busy practising for their Summer Showcase giving families a chance to enjoy the new routines/skills the girls had learned over the last year and a wonderful opportunity for the dancers to perform on a stage. The senior dancers were once again invited to perform at the Beach Ballroom for an ACC award ceremony in June last year and as always did a great job of showcasing the wonderful talent and commitment of the Torry Dancers. It was a very busy month with the dancers performing for their families at Tullos Primary School which was a great free evening which went well from start to finish and was very well received by the audience. In July some of the Dancers went along to support the Greyhope Bay promotion day.

As soon as the pupils were back to school in August the dancers once again took part in the Celebrate Aberdeen Parade, which, as always was great fun. Next came Xmas where once again they had a free party at Nigg Bay Golf Club for all the dancers. A great time was had by all.

2020 started with rehearsals for the RSPB Scottish week of promotions. Luckily in March they managed to perform for Cultivate Aberdeen in Old Torry Community Centre which was fantastic,



Bonny Torry

A group of local residents wanted to celebrate a positive image of Torry and what better way to do that than recreate the Bonny Torry competition? This had been a hit in the past so with that in mind and support from Cove in Bloom who had launched a similar event in Cove the group got stuck in. Walker Road school was approached for the children to do a poster competition to advertise the event. The Bonny Torry group was blown away with the quality and quantity of entries and a winner was picked, posters were produced and the community was engaged.

There were three categories – front garden, back garden and community garden and Torry Memories and Heritage group produced framed winners certificates while the Community Council contributed towards the trophy. the cup and certificates were presented at a feel-good afternoon tea at Provost Hogg Court.



Torry Teen pregnancy LOIP project

Although parenthood is a positive experience for many young people, it is associated with increased risk of a range of poor social, economic and health outcomes for some. The Pregnancy and Parenthood in Young People (PPYP) Strategy aims to drive actions that will decrease the cycle of deprivation associated with pregnancy in young people under 18 and provide extra support for all of Scotland's young parents.

The teen pregnancy LOIP charter for Torry is one approach that aims to drive action to improve outcomes for young people and reduce rates of teen pregnancy in the locality. South locality data of 25.7 crude rate per 1,000 females aged 15-19 indicates that this is comparable to the national rate which is set as one of the poorest rates in Europe.

OUR PLACE



Our Place Drivers

Priority Aim	Primary Drivers	Areas where we have made changes during 2017/18
Our Community is Safe, Clean and we can move around easily and safely	We can Move around Torry easily and safely	Traffic and Air Quality management on Victoria Road
	The Community is Tidy and well maintained	Keep Torry Tidy
	The Community is resilient	
We have access to affordable fit for purpose well maintained housing which we can sustain	We will deliver high quality social housing estates and housing services	Living Streets
	We will deliver additional affordable housing that meets resident’s needs	Housing Estate Upgrades
	There are increased opportunities to access high quality fit for purpose facilities	Torry Hub
We will increase the promotion, quality and use of our greenspace and heritage	Community Ownership of assets	Former Phoenix – 258 NBR
	We will improve and promote our Greenspace	Community Growing Spaces
	We will celebrate and promote our Heritage	Torry Battery
	We will improve children and young people’s play experiences	Memories and Heritage Groups
		Park Upgrades

Brimmond Court Backie

The residents committee had an eventful and productive year at Brimmond Court. Besides their indoor social events including bingo and zumba as well as themed party event around about such days as Burns night, they got going on the outside of their building. They managed to secure funding



from HIF and started making their outdoor area a welcoming place for residents to catch some outside sunshine. Neighbours from the other tower block were also welcomed to their new benches – all funded by Health Improvement Fund. Brimmond entered into Britain and Bloom and Bo nny Torry under the community garden section and were over the moon to receive certificates and recognition.

This year was to be extra special for the residents as it marked 50 year anniversary of the building of the block. With that in mind they were assisted in applying for an Awards for All grant and

were delighted to be given funding for celebrations. Sadly some of that has since been curtailed due to covid. But the plans are still there to hold a bash when conditions allow.

Community Asset Transfer - Former Phoenix- 258 NBR

Kings Community Foundation have been working with their local steering group, council staff and partners, to complete the second stage of refurbishment to the former 'Phoenix' building in the heart of Balnagask.

Their aim is to create a vibrant, inclusive, multi-functional centre. Delivering a wide range services and groups targeting the whole community: young people, family support, social isolation, employability and addiction services. With levels of anti-social behaviour and poverty significantly higher in this area of Torry. The centre will, as part of a planned approach, hope to deliver solutions to tackle these issues.

The foundation has secured funding for a part time centre manager and are in discussion with a range of organisations including the Princess Trust, to help deliver services.

Further developer contribution monies has now been agreed, along with the signing of a 3-year lease for the building, leading to a proposed asset transfer in the future.

Extensive planned works will include a new kitchen and café area, remodelling of the ground floor, new toilet facilities, general upgrades, reflooring and decoration throughout. Works will be in three phases, taking an estimated 16 weeks to complete. Community Involvement will be key to the Centres success and the driver behind the work it delivers.

The renovation of the physical building and readapting the space to provide a community café.

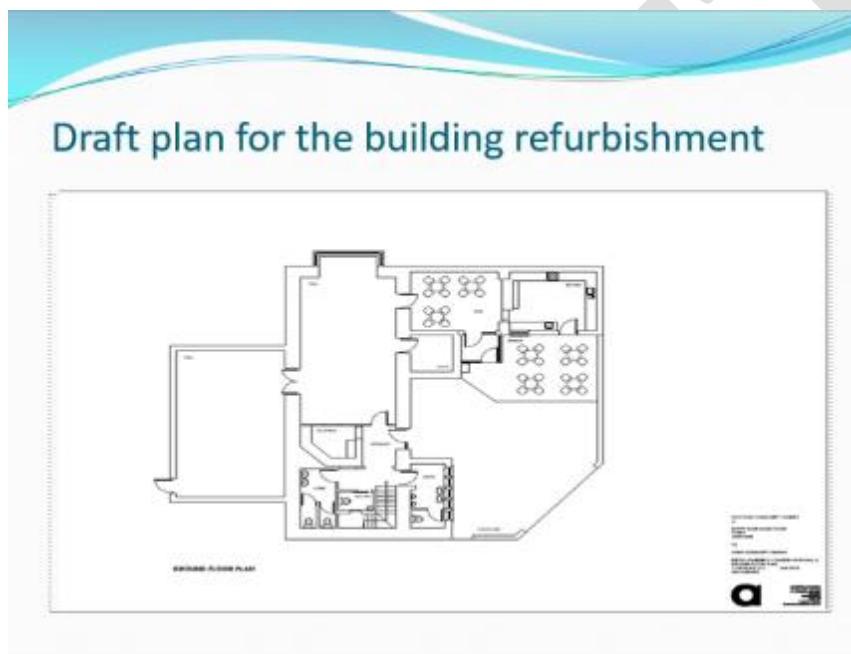
- Provide a community facility that is available and displays value to the community.
- Offering a space for the community to meet and use.
- Having a community café open for people to enjoy affordable refreshments.
- Offering the café and other spaces to be available for local community groups.
-

The provision of enhanced services from the café to benefit the local community.

- Offering cooking on a budget and healthy living workshops from the café kitchen.
- Opening the café for young people to use.

Providing inter-generational services to reduce social isolation and enhance social cohesion.

- The coordination of a weekly programme that provides opportunities for the marginalised and vulnerable in the community to be included and supported.
- Providing post school learning and employment opportunities.
- Offering a debt management and advice service.
- Providing IT training and offering the use of a computers for the community.
- Providing ESOL for the community.
- Working in partnership with the community and other charities to develop a programme of services from the building.



Cruyff Court Neale Cooper

On November 22nd, 2019, Torry hosted the celebrations to mark the official opening of Aberdeen's second Cruyff Court in Tullos. The £250,000 facility, which is named after late Dons legend Neale Cooper, has been built next to Tullos Primary School along with an upgrade of the existing multi-use games area on the Tullos pitches on Girdleness Road.



In addition to the artificial AstroTurf pitch, the courts include a hard surface pitch with the following features: with a solar lit path and a disabled access ramp to ensure accessibility.

- Basketball with adjustable hoops, Mini tennis, Dodgeball and Freestyle Football and an area for outdoor gym equipment

This project will support the delivery of several key strategic objectives through:

- Increasing the no. of individuals taking care of their own health and wellbeing.
- Decreasing the incidence of anti-social behaviour in the surrounding areas.
- Increased opportunities to high quality, fit for purpose facilities.
- To provide opportunities for young people to volunteer and develop employability skills.

Streetsport and the Cruyff Foundation will offer diversionary, plus coaching and volunteering schemes which are designed to provide improved opportunities for local residents to develop their confidence and employability skills through their Heroes of the Cruyff Court programme and Cruyff Foundation Coach course.

Funding to support the project came from Partners:

- £250,000 from the Aberdeen City Council non-housing capital programme
- £50,000 from the Cruyff Foundation
- £50,000 in kind contribution from the Denis Law Legacy Trust

The site sits adjacent to the Tullos Primary School, one of several anti-social behaviour 'hot spots' in the area identified by Police Scotland. Since opening It has been noted, based on community safety analysis, that the increase of provision has a positive effect on the levels of anti-social behaviour in the area.

Graham Hunter compered the event while members of the Gothenburg Greats, ex-Barcelona, Tottenham and Aberdeen player Steve Archibald and, of course, footballing legend and patron of the charity, Denis Law, were among those to attend. Chairman of the Denis Law Legacy Trust, Graham Thom, said: "We're delighted to be marking the opening of Aberdeen's second Cruyff Court and to be honouring the memory of Neale Cooper, one of the city's most-loved sporting sons. "The investment made by the Council and the Cruyff Foundation has created a wonderful facility and through our Streetsport team we look forward to bringing a range of activities to the community, with support and encouragement to get involved and enjoy new opportunities."



Locality Partnership and Key Contacts

A consistent priority for the Locality Partnership since it was established in early 2017 has been to maximise the role of the local community in progressing the Plan. Whilst our target is 50% community representation, in the past year we have increased community representation on the Locality Partnership from 62% of overall membership to 70% of overall membership. The Partnership has successfully attracted local membership from a diverse cross section of the community

Membership

- 9 Community Representatives
- 1 Community Project Representative – Big Noise
- 4 Local Councillors
- 1 City Council Representative
- 1 Police Scotland Representative
- 1 AHSCP Representative
- 1 ACVO / Third Sector Representative
- 1 Active Aberdeen Partnership Representative
- 1 Local Head Teacher



For all enquiries in relation to this report, or about Locality Planning, please contact the Locality Team in the first instance by emailing: CoWright@aberdeencity.gov.uk



Community Planning
Aberdeen

Woodside, Tillydrone and Seaton Locality Partnership Annual Report 2019/20



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Woodside, Tillydrone and Seaton Locality Partnership

Further information about the Locality Plan and the Locality Partnership can be found at: <https://communityplanningaberdeen.org.uk/priority-localities/>

Any questions on the partnership or this report should be directed in the first instance to:

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Locality Inclusion Manager

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Introduction

Welcome to the 2019/20 Woodside, Tillydrone and Seaton Annual Report.

The report covers the period 2019/20 but it would be remiss not to include the early response to the ongoing Covid 19 situation. Covid 19 has almost overshadowed the work undertaken during the reporting year and it has been refreshing to review and reflect on the extent of work carried out across our locality.

Of particular note is the range of support delivered across a wide range of community organisations and our partners, delivering services and support, that have clearly proven their value in recent months. It is also admirable how service delivery has responded to enable that support to continue to be provided to people in the community, including the most vulnerable people.

The next period will continue to see delivery challenges in response to the ongoing Covid 19 and finding ways to engage with the wider community, where not everyone can rely on online communication.

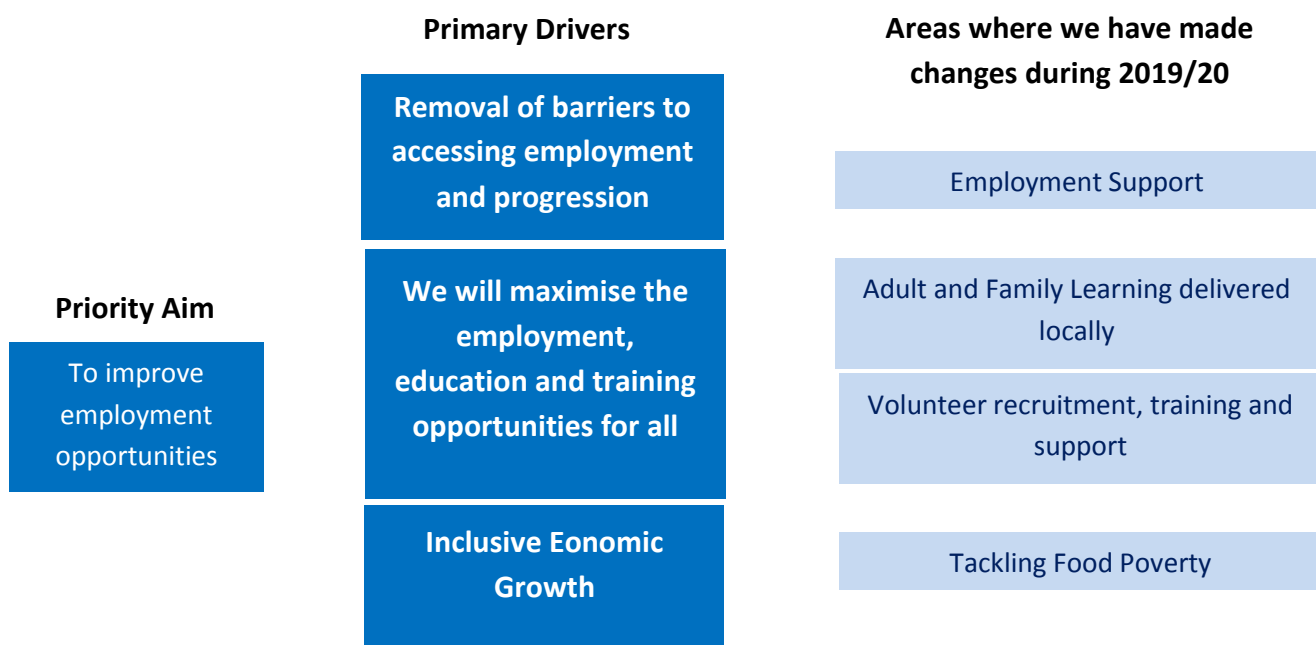
Looking forward to the next year, we will be refreshing the locality plans to align with the citywide Local Outcome Improvement Plan and again the challenge will be finding safe and effective ways of engaging widely to support that work.

In the meantime, I'd like to thank all the volunteers, community groups, projects and services for their work in support of our locality; our partners in Police Scotland, Scottish Fire and Rescue Service and Aberdeen Health and Social Care Partnership for their support and work in the communities. I'd also like to thank the community learning and locality team for their work in support of the plan.

Paul Tytler
Locality Inclusion Manager

PROSPEROUS ECONOMY

Priority: To Improve Employment Opportunities



Changes in Woodside, Tillydrone and Seaton

Volunteers

Tillydrone Community Campus opened last year as a way of gathering in one facility a range of services and to provide a space that could be used for the community and local groups to meet. Within the Campus there was a café with the intention of employing a chef and recruiting volunteers to support the chef and the workings of the café.

Over the course of several months prior to and beyond the opening of the café a recruitment drive took place to recruit volunteers. This was done by utilising third sector providers in the area, ACVO, social media and through personal contacts. As a result, we recruited 24 volunteers.

The long-term intention for the volunteers was to have more input into the development and running of the café with a starting point being able to run the café when the chef was on A/L. Again, unfortunately COVID has hindered the development of the café.

Tillydrone Community Campus continues to support essential services for the local community. Those services have centred around food and fuel poverty and help for those from a protected characteristic.

We have worked closely with CFINE to take supplies of perishable produce and foods close to best before/use by date. A photo of a food package with available products and ideas for healthy eating and cooking has been shared with Tillydrone Community Food Larder through facebook. The group currently has 63 active members, and collections are usually arranged on Tuesday, Wednesdays, and Fridays, depending on the deliveries, with over 250 parcels distributed. As with the Foodbank, we have seen increasing demand and rising membership from citywide residents who are also keen to support this project. The notion of reducing food waste, rather than simply collecting parcels, has appealed to our ethnic minority community, and helped us build a positive relationship and trust.



"This has been a godsend and definitely making me more creative with food to use up what we get it's fantastic probably see you Friday ☺" (comment from one of our group member)

Having an opportunity to have regular discussions with members whilst collecting a parcel or through a message or call, various issues have been raised, mainly from those with a protected characteristic. Six individuals and families from different ethnic minority backgrounds have been supported with issues such as domestic abuse, sexual work harassment, fuel and food poverty and migration/visas issues. Many members of our community 'struggle in silence' due to a lack of understanding of the social benefits system, cultural differences (such as seeing a local authority as a negative source of power), or simply being ashamed to ask for help. The support has been delivered in partnership working with the Lighthouse support centre.

"As foreigners, the care we felt from the Tillydrone Community Campus, through the Foodbank and the direct support from Zuzana have touched us and made us feel the sense of being in a community again, especially in the lockdown time."

Tillydrone Community Campus hosts a Trussell Trust supplied Food Store, operated by the Lighthouse Project. Some of the volunteers recruited for the campus café opted to volunteer at the Food Store too. The Communities Team supported Lighthouse to get settled into the new building and develop a way of working that worked for them and those who accessed the Food Store.

The Store was open twice a week and operated a referral system that meant families identified by third party organisations could refer. Self-referral was also possible. Whilst the food was available so was an opportunity to speak with Lighthouse staff to identify any underlying issues with support given to address these.

The Food Store regularly supported 12 families each time it was open. Since COVID struck this has increased to 30, clearly demonstrating the increased demand in the community.

Employability

Fersands and Fountain Community Project provides a range of employability support for people in the locality, including the provision of volunteering opportunities for over 12's with their youth committee, fundraising events and more. Over 16's with PVGS can volunteer in the wider project developing vital skills, training and experiences to maximize employment opportunities. A particular case study is below:

'A young person aged 21 that we had worked with since they were 3 approached us. They had been having a rough few years with mental health and alcohol issues and was looking for some help to give their life a new focus and improve their mental wellbeing. They started volunteering in the Pantry working around 10 hours a week helping in the shop, in time they came into the office and started to support the admin side of the project. We have seen this young person's mental health improve

and they are now living at The Foyer, meeting weekly with their support services and continue to volunteer for us. They have gained really valuable skills and are an asset to our project. We have just supported this person to apply for college starting in the summer in social care and hope she moves onto this positive destination.'

Pathways

Support residents of the locality into employment by providing tailored support for people from the first stages of job seeking through to securing and maintaining employment. They identify and encourage participation of hard to reach residents in the localities through weekly drop-ins, Work Clubs, established links with partner agencies and individually tailored 1-2-1 Keyworker support, accessing a variety of specialist support as appropriate for individual clients, ensuring they receive relevant support to overcome their barriers.

A team of Employment Keyworkers provides support in all aspects of jobsearch, from initial development of CV's, through identification of job goals and barriers, to identification and matching to suitable vacancies, help to complete application forms and preparation for interviews. All participants are also offered in-work support once they start work to ensure job retention. Pathways link with partner agencies where appropriate to ensure that participants receive specialist advice, including budgetary advice before entering employment.

A number of clients are now further away from the work market and therefore need more support to get them job ready. There are also a number who are older, nearer retirement age, but need to gain work as required within the UC criteria. The labour market in Aberdeen has been very poor over the past year in Aberdeen. There have been occasional glimmers that it was about to pick up, but it has then gone very flat again. As a result, there are far fewer vacancies in lower and unskilled vacancies than in more buoyant years.

Compounding the limited vacancies available after Christmas, as the labour market started to pick up the impact of the coronavirus pandemic slowly began to be felt. In March, when employers are often looking to forward recruitment, the labour market slowed drastically and eventually stopped, limiting the number of people into work once again.

STAR Community Flat – Langstane Housing Association

The S.T.A.R Community Flat is based in the Seaton area of Aberdeen and serves the local population. The flat offers a range of free services and classes to support and enhance the day to day lives of Seaton residents. Throughout the year they have held very popular classes in cooking, sewing and craft classes. The community flat helped support 15 people to get back to work. 205 referrals were made to Trussell Trust for food parcels. 99 referrals to Mrs Murray Cat & Dog home for pet food. A member from the CFine SAFE Team providing a weekly session at the Flat and good results were obtained by using this service, providing financial and benefits advice.

Due to the Coronavirus outbreak, for the health and safety of the Flat users, staff and volunteers, the Flat temporarily closed at the end of 17.03.20. The Flat has been using its Facebook Page to notify Seaton

Residents of any important developments and to answer queries, whilst also sign posting people on to other appropriate agencies.

Tillydrone Community Flat

The flat provides a resource for community activity, supports community capacity building and learning, as well as providing a venue for a range of organisations that offer support, information and advice. During the year, 25 agencies used the flat to deliver advice and support services for a range of issues including Health, Education, Employability and Financial Inclusion. There were 3326 recorded uses of the flat facilities, including use of washing machine, phone and access to computers. There were 68 Learning Support creche sessions with 36 children attending creche sessions. A total of 387 participants were involved, 41 of them under 16 years old. 36 people were involved in adult learning activities, 2 people were on the Tilly Tattle editorial group and 12 volunteers contributed 600 hours of volunteer work.

Tillydrone Community Flat is a thriving hub for community activity and provides vital support to local residents. Service user numbers continue to rise and are at a very high level in relation to the size of the project and the minimal staffing levels.

The most notable success of the last year has been the successful outcome of the Participation Request brought forward by the Management Committee in securing the future Tillydrone Community Flat in its current location. This was a substantial piece of work which involved a lot of data collation, risk factors and meetings with ACC officials. The passion and local knowledge of Committee members was tantamount to the positive outcome which has been a source of great happiness and relief to our service users. This outcome has been further enhanced by the Tilly Community Flat being awarded Charity Status by OSCR in mid-March. The flat hosted two Social Work placement students from RGU this year – 2nd and 3rd year, further increasing their strong partnership with the University who recognise the Flat as an ideal placement setting affording students a varied, enlightening and challenging placement.

PROSPEROUS PEOPLE

Priority: Communities are Inclusive and Safe

Priority Aim	Primary Drivers	Areas where we have made changes during 2019/20
Communities are inclusive and safe	There are groups and networks that strengthen the sense of community	Young People
		Community Support
	We will work in new ways to ensure engagement of all sections of the community	Participatory Budgeting
		Family Learning
Improve health and wellbeing with increased access to healthy food	We will prevent and reduce the levels of substance misuse in our community	Mental Health
		Breastfeeding
	Sustainable food provision will be developed	Community Growing

Changes in Woodside, Tillydrone and Seaton

Mental Health

Young People and Mental Health is identified within the Local Outcome Improvement Plan as well as being identified as a local priority by the Local Partnership (including the recent refresh of locality priorities), with the stretch outcome being;

Increase the confidence of parents and young people to recognise and seek support in response to deteriorating mental wellbeing by 2026.

A locality subgroup was formed to develop a plan and a course of action in how work locally could contribute to delivery of the stretch outcome.

Youth groups were identified where engagement and information could be gathered on their experience within schools and the wider community looking at their mental and emotional wellbeing. Coupled with this we would embark on a program of activities to create opportunities for the wider community to access partner agencies and training opportunities.

We were able to provide 6 free places for community members to attend Mental Health First Aid training and engage with 3 youth groups (engaged with 12 young people). A world café event was organised where young people, volunteers, local youth groups and community members were invited to help inform the next phase of the work. Unfortunately, COVID prevented us from hosting the event. Online platforms are currently being explored to continue the engagement and support.

The Healthy Minds team is part of the councils Community Learning and Development service and is funded by the Health and Social Care partnership and NHS Grampian.

We aim to assist adults with enduring mental health illness to access learning opportunities within Aberdeen City. We support and encourage learners to get involved in their community by accessing learning opportunities to promote their recovery.

Our team co-ordinates and supports a variety of small learning groups in venues throughout the city along with offering support to individuals to access mainstream activities arranged in partnership with other agencies.

In the last year we have supported learners with a wide range of opportunities including Gardening at the Grove, Basic and Intermediate Guitar, Writing Groups, Craft, Walks and Art. Learners who took part in activities at the Grove supported Aberdeen's Britain in Bloom bid.

We had a DJ Workshop at Cornhill hospital which started off as adhoc sessions and developed in a 4-week course culminating in the group recording a CD at Captain Tom's Studios. Four learners took part from across the localities where supportive relationships were formed which have been helpful during the lockdown. One learner said *"When you reach an all-time low, something like this really gives you a sense of self-worth."*

Healthy Minds

Healthy Minds celebrated our 12 volunteers in December at an event at Rosemount Community Centre. Over the year the volunteers have amassed an astounding 1680 hours of time by supporting craft, music, Branching Out, Men's Group, walking, sports and activities at The Grove.

The Branching Out Programme takes part in partnership with the Countryside Rangers and the Forestry Commission. This project supports learners to gain skills and build confidence over a 10-week programme. Some learners then support future courses as peer mentors. Learners from across all localities attend this group. One learner said the group helped them be *“More assertive, less anxious.”*

Consultation on the Promoting Good Mental Health Action Plan

Aberdeen City Health and Social Care Partnership launched a consultation on their new action plan for community Mental Health in December 2019. On the 28th/29th January the Healthy Minds Team facilitated two consultation events to encourage our learners to give their views on the action plan. One event took place at the Grove in Hazlehead with 7 participants and another at Rosemount with 15 participants. Learners were encouraged to give their opinion on each of the 14 actions as well as the overall presentation of the plan.



Most participants felt that the actions would assist in supporting and promoting health and wellbeing in Aberdeen but were concerned about the layout of the document and the language used. There were also several concerns about the use of technology and how mental health service users would be able to access information if they couldn't use a computer.

Many learners were positive about the increased use of advanced statements but were unsure of how they worked. Several learners also commented on the need to increase peer mentors and volunteers to support learners who are just starting their recovery journey.

Work at the Blair Unit

We also have an adult learning tutor based in the Blair Unit at Cornhill Hospital. The tutor works with adults within the low secure forensic mental health service on a range of topics which have included support with driving theory, general maths and science, cyber security, CV writing and art over the last year.

Statistics

96% of learners report improved confidence

98% of learners report improved skills

One learner completed their Adult Achievement Award

	Total enrolments	Learner Hours
Locality 1	74	678
Locality 2	86	597
Woodside, Tillydrone and Seaton	70	578

Printfield Feel Good Project

The project aims to increase relaxation and wellbeing by providing Complimentary Health sessions including Reflexology, Reiki and Indian Head Massage accessible to everyone within the area of Woodside and delivered by a qualified and experienced Complimentary Health Practitioner. During the year, 20 participants accessed 76 therapy sessions.

Fersands Family Support Worker

Support vulnerable families in the community; provide regular one to one support and advice on a wide range of issues including housing, employment and child protection, involve parents in group discussions and activities which make them feel less isolated and increase their parenting skills.

Link with Social Work and other professionals that can offer support to the families, introduce new resources and opportunities for families to benefit from or become more involved in community activities or volunteering opportunities. Help individuals to access employment or educational opportunities, offer direct practical support and play a key role in representing families during family case meetings. During the year, 44 families received support and 2 parent groups ran weekly. More intensive, long term support was provided to 12 families who have social work involvement.

Many vulnerable families benefit from financial grants or donations of goods to support the family in crisis situations, this work has increased through changes to Welfare Reform. The support worker has managed to help families apply for and receive over £3000 in support grants.

Young People

Communities staff undertook lead contact roles to help the multi partner work undertaken to support vulnerable children and families. This involved acting as a contact point for all communications, fire and health and safety, one to one support to children where appropriate and liaising with Social Work, the Youth Team, AFCCT, Sport Aberdeen and other providers to develop the children's programme. For example, one family who were previously unopened to SW were allocated a Social Worker due to a child protection concern, with at least three further child protection concerns being raised with social work. At least 25 food parcels were handed out to hub families every week to try and help tackle food poverty. An average of 15 vulnerable children per day were supported during this period. Feedback from schools, parents, children, and staff has been very positive and a report on the inspection of the Hub by HMIE can be found at Appendix 1.

Fersands 2's Group

This group provides a safe welcoming and stimulating environment to deliver good quality play and learning experiences for children to encourage motivation, and enthusiastic learning. Target the most vulnerable families and work with parents, health visitors, education support workers social work to maximise the child's development opportunities. During the year, 19 children attended and 4 pre nursery groups were held per week. In addition, 2 volunteers contributed 192 hours of volunteer time.

Fersands Youth Work

Provide a wide range of youth work services to encourage young people to take responsibility, experience new activities, gain new skills, new experiences, work together, build relationships, and learn about health issues, employment and other issues relevant to the young people. Provide free alternative activities including day trips and residential camps which take the youths into different environments, new situations and new challenges, helping them become more independent and to work as a team. Over the year, 120 young people participated, 101 of them under 16 years old. Additionally, 8 volunteers contributed 136 hours of volunteer time.

St George's Church - ACT Attack

This group provides drama classes as a means to help promote a sense of value, self-worth, and self-confidence in young people, and give them an appreciation of Arts, drama and music while having fun and enjoying themselves. During the year, 55 under 16s were involved in 50 classes. A total of 6 volunteers contributed 80 hours of volunteer time

Community Support

Staff from the Communities Team and Health & Social Care were involved in supporting the community resilience work during the COVID -19 lockdown. The Grampian Local Resilience Partnership (GLRP) agreed to establish a Humanitarian Assistance Centre (HAC) to deliver Care for People and Community Resilience under one banner. The following areas of support work were actioned;

Community Audits

Neighbourhood Leads consisting of Communities Team and Health and Social Care Teams were directed to assess the capacity of community organisations to support volunteer and resident needs during the COVID-19 lockdown. AS an example Locality 3 neighbourhoods assessed over 20 organisations in relation to community support capacities. This included whether they had enough digital connectivity, volunteer numbers, funding, training and structural supports to cope during the C-19 lockdown.

Shielding Survey

Neighbourhood leads were also tasked with door knocking duties to contact people who were identified as being in the shielding category and who had not confirmed receipt of their letters. Approximately 400 checks were made in locality 3. The checks involved an online survey which asked if the resident needed food and prescription deliveries and if they required emotional support. Feedback was evidenced through the surveys that residents felt very

isolated during this time and were very appreciative of the fact that neighbourhood leads were making contact with them and ensuring their safety. One observation, there was a lot of friendly chat during the shielding letter checks which helped alleviate the seriousness of the lockdown environment. The door to door activity enabled a degree of community engagement that has also gone along way into gaining a better insight into community needs and perceptions. This in turn will help align services to meet those needs.

The Emergency Crisis Line

Neighbourhood leads also actively contributed towards the crisis line support offer by linking/directing volunteers to community organisations to register support offers for prescription deliveries, food shopping support, foodbank delivery, mental health support. Staff distributed over 10,000 posters advertising the crisis line number to businesses and community organisations across Aberdeen during the C-19 Lockdown period.

Community Growing

A small group is working on a community growing project on Hayton Road in Tillydrone, called 'Earth and Worms'.

The group needed support to recruit volunteers, which was done in partnership with the environmental team who posted out a volunteer opportunity to those who were on the waiting list for allotments. From this there were 7 responses with 4 being met to date at the garden. An online meeting is planned for the volunteers to support the development of the garden, clarify expectations and roles.

The garden itself is semi-wild and requires time and effort to have it the way the group would like it. The volunteers have seen the garden and know the extent of the work required but are also excited by the prospect of being involved in the development of the community growing space.



Participatory Budgeting

The Locality Partnership agreed that applicants for the participatory budget of £20,000 should have a focus on Additional Support Needs. With that in mind, a partnership was formed with the Disability Equity Partnership (DEP) to set application criteria, while also ensuring due diligence and governance.

The criteria were deliberately broad in order to allow for applications from as wide a range of projects as possible to go forward to the public vote. Applicants needed to demonstrate inclusiveness about people who have physical, sensory and learning disabilities.

The DEP gave guidance on the promotional materials as well as the accessibility and location for the accompanying public event while the Partnership gave advice on voting criteria.



Following a public event at Seaton Primary School, online voting, leaflet distribution across the entire area and presentations at primary schools - allowing pupils aged 5 and upwards the opportunity to fully participate in a meaningful democratic process. The public event took the form of a market stall, where the 13 projects which applied set up displays allowed members of the community to move around freely, speaking to project team members before being invited to vote. The following projects were voted for and received funding;

- Woodside Community Centre - Older People Day Trip.
- Woodside Community Centre - Summer Playscheme.
- Lord Hays Court - Sensory Garden
- Fersands - Holiday Playscheme
- Granite City Taekwondo - Taekwondo Classes
- KittyBrewster Primary School - Creative Energy: Imagine Our Potential
- Seaton Linksfield Network - Seaton Street Fayre
- Polish Association Aberdeen - Visual expressions inspired by Grampian storytelling & arts
- Community Link Childcare - Community Activity Garden

Aberdeen City Council Co Leader, Councillor Jenny Laing, said: “We had a fantastic public response with 4880 votes being cast and resulting in eight wonderful local projects receiving participation funding.

“Our ambition for Aberdeen is for the city to be a place where everyone can prosper regardless of their circumstances and where perceived obstacles are removed. Public participation, particularly involving our children and young people, are also high priorities and so this year’s voting process and the eventual funding awards in Tillydrone, Woodside and Seaton have really reflected our ambitions”.

Family Learning

Family Learning helped parents with children’s home learning during the summer months by providing Family Learning packs with a focus on outdoor activities and arts and crafts. We created and delivered learning packs in April & August to help parents who would otherwise have no access to learning resources or activities during the current Covid-19 lockdown.

Approximately 368 children from 147 families have received bags containing the activity and educational resources including fun tools such as art supplies, yoyos toy windmills and even

magnifying glasses and descriptive drawings to help children find and identify the insects in their gardens

The team have taken part in almost 5000 calls, video calls and WhatsApp conversations to help the families through the height of the lockdown. Through advice and support provided by the team members on issue such as on food, parenting, sleep, mental health, activities and accessing free school meals. The detail of one of the projects is below.

GERONIMO AT THE GROVE

This was a joint piece of work between Creative Learning, who had accessed funding from the Fairer Scotland Fund, and Family Learning.

The project provided Creative Outdoor Learning sessions for families at a forest location within the Grove Nursery site at Hazlehead. Creative learning employed an artist, Jessica Fernandez and together with Caroline Hay- Crawford, a Forest School qualified Leader who is part of the Family Learning team planned and delivered 30 2-hours sessions over a five-week period.

The families who took part were identified by family learning and were families who they were actively working with. The families came from across the city and if they did not have access to transport we organised and provided taxis to take them to and from the forest site. Family Learning also provided waterproofs and wellingtons for families to remove any barriers to taking part.

We had over 20 families taking part and most participated in 3 consecutive sessions and some only managed 1 or 2, but everyone who took part enjoyed the activities.

The kind of things we provided included, outdoor nature related games, family flag making using natural materials scavenger hunts and transient art, Den building, which became quite competitive among some families, bug hunts, creating obstacle courses ,campfire cooking and using clay to create new members of their family. We also spent time playing games such as hide and seek, creating and telling stories and exploring the forest site. The families encountered a range of wildlife and saw red squirrels, dear and a range of birds, insects and toads. We encouraged children to use their imaginations and be creative when in the forest.



The project has been a great success and the feedback we received was very positive and included from all: "Great could not wait to come back" All the activities we offered were given 5 stars by families in the feedback sheets, most enjoyed spending time playing together with their children, and having fun with Jessica and Caroline and being outdoors.

Many of the families learnt new things such as "how to make a fire," making a flag"" learning about secret hideout places," "how to make marshmallow smores and bananas with chocolate in them" "I had never been in the forest before but will go more now", "All the children working together" " more ideas of things to do outdoors". The project had been a great success and helped families spend time together and enjoy being in nature.

The Breastfeeding Improvement charter group has now resumed and we are in the process of having peer support mentors trained by the NHS which will be complete by December to complete. (Three local peer support mentors have been recruited for this role). We have also been in communication with local businesses in Tillydrone, to encourage them to sign up to the Breastfeeding Friendly Membership Scheme to ensure that the community as a whole will be recognised as breastfeeding friendly – so far, 5 local businesses have signed up.

The Young Parent Support Group has now also restarted, with a number of partners committed, including CFINE, SHMU, Home Check and St Machar Credit Union, to attending the 8 week group before lockdown. Since resuming, we have added a Family Learning staff member to the group. Family Learning will also refer the young families for the group out of their existing case load and waiting list. We are now co-producing the design of the programme with the families, so that they can identify and address any barriers that would prevent them attending i.e. technology, transport etc.

PROSPEROUS PLACE

Priority: To improve transport options

Priority Aim

To improve transport options

Primary Drivers

Roads are safer with less congestion and improved air quality

There are appropriate spaces and facilities to support play and recreational activities

The community is resilient, tidy and well-maintained

Areas where we have made changes during 2017/18

Street Design

Tillydrone Community Campus

Cruyff Court

Environmental walkabouts

Changes in Woodside, Tillydrone and Seaton

Tillydrone Community Campus – the Campus was opened on 23rd August 2019. Here are (most of) the people who were there and the centre was opened by the Lord Provost, helped by one of the volunteers Aileen Davidson.



The opening ceremony marks the start of a new era for Tillydrone and the opening of a purpose built modern, fit for purpose facility.

With over 3000 visitors in the first few weeks of opening, the challenge is to develop a programme that meets the needs of the local community while addressing the issues within the community.

Throughout the entire process, the Communities team has strived to make sure the community are at the centre of all planning. At the lessons learned session the community group overwhelmingly praised the process, with the following noted:

- The initial Kingswells event – everything that was raised then that was asked for.
- Brief has been met for the building
- Community engagement has been good
- Communication between ACC and community has been good.
- Opps group members has been good, open and honest
- Communication has been good.
- Group members feel they have been involved in the whole process from design to picking colours etc
- Support from ACC staff for moving ie with decant and moving into the Campus
- Organisations who weren't involved in the decant were involve and kept up to date.
- Being part of the ops group has allowed people to get to know each other better
- Lighthouse/ACC relationships have developed due to sharing the offices

- Partnership with ACC early years/Lads Club to provide the FT nursery provision – offering local provision and employment opportunities
- Volunteers have done a lot to help.
- Good membership of the group by local people, staff. People have been honest and open and extremely commitment.



In terms of impacts, the following early outcomes have been identified by the group:

Impact

- Has encouraged groups to work together – share facilities
- Helped groups work in alternative spaces ie woodside
- Will help local folk use facilities in their own areas
- More understanding of what other project deliver
- Will encourage centre users to access other services
- Ability to cross refer
- Café will be central for people to gather and spend time or access services
- Opportunity to work and engage with men in the café
- Sense of achievement
- Building looks amazing!
- Mosaic looks amazing

Seaton Linksfield Community Network – Walk Throughs

Seaton Linksfield Community Network (SCLN) was established in 2018 with a view to be a focus point for community support and action in the areas of Seaton and

Linkfield. The Network was made up of community members with support from the Communities Team met monthly. The meetings were open and allowed for members of the community to attend and raise concerns about the area.

It became clear that there were reoccurring themes around the Roads, Environmental issues, and Housing. To offer support to the SCLN and ultimately the community it was agreed that series of Walk Throughs were organised. These Walk Throughs would be attended by SCLN committee members and ACC staff who had knowledge, understanding and could influence the identified issues and concerns.

Outcome

Reports written on each of the themes with attendees getting an understanding of how ACC officers came to decisions, relationships built between SCLN and attending ACC officers (clarifying protocols and dismissing interpretations of actions) and a report that would hold ACC staff accountable to any actions that came out of the Walk Through with the understanding of attending future SLCN meetings to update progress. The report can be viewed at Appendix 2.



Printfield Community Project

Provide a resource for community activity, support community capacity building and learning, providing a venue for a range of organisations that offer support, information and advice. The flat provides Family Support Services consisting of Crèche Provision, Youth Services, Out of School Care, Access to IT and assistance with Forms and Benefits relating to Welfare Reform.

Young people receive support to look at their choices when preparing to leave school and are guided to apply for employment, apprenticeships, or a college place. Forum members worked with ACC Waste Management team and participated in a Recycling

Project in Printfield to raise awareness among residents about the importance of recycling, and to tackle an ongoing problem with fly-tipping in the community.

Over 100 young people aged 5-16 participated in activities in the project and 49 in the After-School Club, with 12 children under 3 years are registered. In addition, 60 volunteers contributed 600 volunteer hours. The project has supported 50 people with relevance to Welfare Reform, helping with benefits etc.

Street design

The Street Design Project - Sustrans and Aberdeen City Council are working in partnership to develop a concept design that aims to make Tillydrone and Woodside a more attractive place to live, work and move around in. This will be achieved by strengthening the corridor between Great Northern Road and Tillydrone Avenue.

The Project builds on the Street audit undertaken by Living Streets in 2017 with residents which identified potential solutions to address road safety concerns along Hayton Road.

In terms of community engagement, the Street design process has worked with the community through the Street design steering Group meeting regularly to jointly organise engagement activities. The Street Design Steering Group (local reps and residents) consists of representatives or members of the following organisations:

- Riverbank Primary School
- Local Councillors
- Tillydrone Community Council
- Woodside Community Council
- Tillydrone Community Flat
- Donside Village Association
- Clifton Court Sheltered Housing Complex
- Health Walks Group
- NHS Health and Support
- Printfield Project Management Committee
- Printfield Forum
- Aberdeen Lad's Club
- Fersands and Fountain Community Project
- Station House Media Unit
- Over 55's lunch club
- Tidier Tilly Group

In total there have been over 3,000 people engaged, 38 activities and events and 500 children have got involved from July 2018 to June 2019.

There have been 5 key themes identified with local people and these are;

1. Improving pavement conditions
2. Reducing and slowing down traffic

3. Providing safer crossings
4. Enhancing public spaces
5. Adding more greenery and informal play opportunities

Key areas for design improvements include: The Underpass, Don Street Bridge, Hayton Road, The Woodside Gateway and the Hayton Road Entrance. Included in the Street Design Project is also the Tillydrone Gateway Sculpture proposal.

Cruyff Court

The Denis Law Legacy Trust and Streetsport Aberdeen identified Tillydrone as a possible location for a 3rd Cruyff Court in Aberdeen (potentially making Aberdeen the first city in the world with 3 Courts). In partnership with ACC Officers, consultation took place local schools, and local community organisations notably Tillydrone Network and Tillydrone Community Council. Over 200 pupils were consulted, and agreement was reached to proceed with a Cruyff Court design. A location consultation was also carried out with local residents. The court will have the first hard surface running track as a result of the pupil consultations.

Despite the lockdown barriers the Cruyff Court project team has continually met to progress the business case and timelines for the Cruyff Court in Tillydrone. The final legal agreement is now being reviewed by Legal and the Communities Team to address the maintenance and sports coaching frameworks. The timeline for construction completion is now June 2021. The project has supported

- Increased involvement of children and young people in decision making in relation to design and location and type of multisport options
- Increased involvement of local organisations in decision making e.g. Tillydrone Community Flat, Tillydrone Community Council, Tillydrone Network

Station House Media Unit

SHMU provide a wide range of service supporting the locality – the community newsletters and radio station along with considerable volunteering and training opportunities. An excellent example of how these aspects can come together in support of the community is as follows:

Friends of Jacob's Ladder campaign

'A local person came into shmu one day to chat to staff about an idea she had; she regularly does litter picks throughout the Woodside and Tillydrone areas, particularly along the River Don, and is passionate about the upkeep of the area. After speaking to staff, she wrote up a piece for the Woodside Free Press and Tilly Tattle, set up a group email address and organised a public meeting which was to be held at shmu.

Unfortunately, due to the current coronavirus pandemic the meeting has been postponed, but the community member received lots of positive feedback from her article and has not been discouraged in her efforts to do something positive for her community.'

Report on Tillydrone Hub for Vulnerable Children and Young People.

Introduction and Context

Education Scotland was asked by Aberdeen City Council to undertake a brief visit to the Tillydrone Hub in Aberdeen and provide an objective view of how well staff are meeting the needs of children and young people in the context of the current Covid-19 pandemic. Two members of Education Scotland visited the hub on Friday 1st May 2020. The hub was established in response to the need to support vulnerable children and young people during a period of quarantine. It is housed in Tillydrone Community Hub. This report is structured to answer two key questions, using aspects of Quality Indicators 3.1 and 1.3 of How Good is our School? 4. At the time of the visit, 8 children were using the Hub.

How well is the Hub meeting the wellbeing needs of children and young people?

Staff know the needs of the children and young people very well. They have a clear understanding of each child's needs and are upholding well the 6 nurture principles within their practice. They respond effectively to pupils' individual needs and are very flexible in finding solutions to problems that arise. Planning to meet the needs of individuals' social, emotional and learning needs is working very well. Simple but effective processes are in place to ensure important information is shared with practitioners. Children are also able to rate their own emotional wellbeing each morning. Staff use effectively a multi-agency platform to capture information on children's health and wellbeing. This is shared appropriately with agencies supporting the child. The headteacher who oversees the hub has developed a very helpful information and planning wall which staff use to access information and add planning ideas.

Staff within the Tillydrone Hub have ensured that the SHANARRI wellbeing indicators are weaved throughout their practice and interactions with pupils. This helps to ensure that children are experiencing positive outcomes while they are in the hub and develop important life skills and knowledge. Staff have adapted parts of the building to meet the needs of specific children which helps children to feel safe and able to begin to feel calm following distressed behaviours. Staff have also used creative solutions to ensure exits from the building are safe for all pupils and staff. All staff do their best to implement guidelines on social distancing but this is not always possible when intervention with children is required.

The hub is based in a local community centre and this is proving to be a key strength in its successful operation. Staff are using on-site washing facilities to ensure children have clean

clothing; they use the training kitchen to help children learn important cooking skills; and they make use of the local food bank to help children and families have enough food. This is supported by a newsletter which has easy recipes that families can cook together. The staff make very flexible use of the building which allows children to be active and make choices about their activities. This is very well monitored within the limitations of the social distancing guidelines.

Overall, children are achieving well. They develop a range of skills through experiential learning and this is supported further by teachers, who provide support for learning that is delivered through Google Classrooms. Other partners, such as Active Schools and Community Learning and Development contribute extremely effectively to the learning of children. Children are included well in the life and planning of the Hub through the use of ideas walls and planning discussions. The effective outcomes are based on very strong positive relationships between staff which are then developed between staff and children. There is very effective multi-agency working with the needs of children being the first and foremost driver for planning and discussion.

How effective is the strategic planning of hub delivery?

The headteacher overseeing the hub is a very effective and respected leader. She has, in a very short time, recruited and built a blend of volunteers with flexible 'can-do' attitudes: this is a key element to the success of the hub. She provides clear advice and simple processes which people follow. The key social worker is also an important leader and helps to ensure the wellbeing needs of children, arising from home, are quickly communicated to and addressed by the hub team. This strong partnership is supported very well by the advice and guidance of the local authority. Of particular note are the 'markers of vulnerability' which facilitate child-centred planning. Appropriate support and guidance is also given to staff to support their own health and wellbeing. Across the hub, staff take the lead to provide activities for children and young people.

The multi-agency working in the hub is highly effective. A broad range of partners works very effectively together to draw on each other's skills and experiences to deliver a child-led service. The strong collaboration means that decisions are made quickly and outcomes reviewed without adding too much to workload. For example, evaluation activities take place using a 'dart board' approach which includes staff and children.

Staff are clear about their roles and responsibilities within the hub. However, they are flexible enough to pick up a range of work if it helps to meet the needs of children. They are empowered to use their professional judgement, suggest changes and initiate new thinking. Which agency is in the lead changes in response to the needs of children and very effective

communication through twice daily meetings has resulted in cross-pollination of learning for staff. Staff understand their responsibilities regarding safeguarding and know where to go for guidance if required.

Summary

Overall, the hub is a highly effective place for children to learn and thrive. This is underpinned by a number of positive factors:

- The hub is not based in a school and so children and staff have taken ownership of the environment and made it suit the needs of all. The more relaxed atmosphere helps children to remain calm and feel they can take the lead in some of their activities and learning.
- The ability to use the resources in the community centre means that the hub is supporting the parents and carers as well as the children. This helps to develop a more relaxed atmosphere at home and benefits the children. The Friday coffee, made by a local parent creates a relaxed environment where staff and children mingle within the context of social distancing. This helps to build positive relationships across the service.
- The leadership of the headteacher has led to an effective blend of people being brought together to plan and deliver outcomes for children. The unreserved commitment from all staff to collaboration and multi-agency working means that solutions to problems are found quickly and new ideas are developed at pace.

Staff in the hub may wish to consider:

- Using technology to help children record and talk about their learning. This could also be used to connect parents and carers to the activities children are experiencing.
- Staggering food parcel distribution to best meet the needs of families, taking into consideration when wages are paid or benefits received.
- How they can feedback to children on suggestions made to improve the hub.

Walk Through:

Local people taking action

Organisation Seaton Linksfield Community Network

An Audit of.....Infrastructure.....



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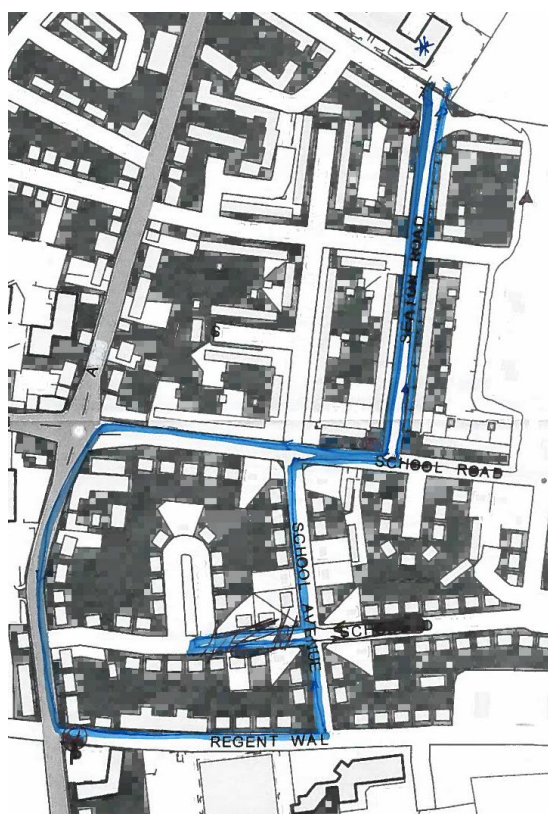
Introduction

We are Seaton Linksfield Community Network (SLCN) and plan to create a Seaton that is a safe, attractive and enjoyable place for residents and visitors to enjoy. We hope to work with professionals and politicians to make sure the vision we have for Seaton can be fulfilled.

Part of this process was to carry out a series of Walk Throughs looking at Environment, Infrastructure and Housing conditions.

Audit route and process

Due to the nature of a Walk Through it would have been impractical to cover every street, lane, path or park in Seaton. As such a route was selected that would highlight a range of environmental issues that would reflect issues across the community.



Summary

On 16th September, 13:00, 2019 an audit of Infrastructure issues in Seaton was undertaken by members of the (SLCN) with support from Traffic Management and Road Safety Team.

The Walk Through was a structured and systematic method of evaluating Infrastructure issues within Seaton from the point of view of those who reside there. Due to several factors

it was agreed previously with SLCN to have a designated route that would pick up on potential areas of discussion.

From the Walk Through the group agreed the following priority short and longer-term actions that would improve conditions for walking.

Priority recommendations for action

Short term:

Potholes;

Throughout the walk there were several potholes identified with further information being shared of this being across Seaton.

Action;

Vycki informed the Walk Through of the process in repairing reported potholes; once reported and inspection team will inspect and if it meets the criteria will then be repaired. Routes, such as Bus routes will get priority.

It is everyone's responsibility to report potholes or indeed other issues with roads and pavements, more information can be found on Council website - <https://www.aberdeencity.gov.uk/services/roads-transport-and-parking/report-problem-road-pavement-or-road-sign>

Longer term:

Gullies;

It was noted that several Gullies were not draining properly and resulting in localised flooding when it rained. Some of the Gullies that were not draining properly impacted on areas further down the road not draining and created large puddles and preventing pedestrians from using crossings.

Action;

Vycki stated that Gullies were not directly the responsibility of her team but would pass on the concerns to the officers responsible. It was also noted that due to cutbacks there were fewer gully clearing resources; this has had an impact on the frequency of Gully clearing.

It is everyone's responsibility to report blocked gullies or indeed other issues with roads and pavements, more information can be found on Council website - <https://www.aberdeencity.gov.uk/services/roads-transport-and-parking/report-problem-road-pavement-or-road-sign>

Road Markings

Throughout the walk the road markings highlighting speed limits were worn and not particularly clear.

Action;

The group was informed that road markings were refreshed as reported and budget allows with priority given to those at junctions. This work is only carried out during the summer months.

Encouragement to report issues would be through the following link;

<https://www.aberdeencity.gov.uk/services/roads-transport-and-parking/report-problem-road-pavement-or-road-sign>

Additional Information

Throughout the walk and in the discussions afterwards Vycki was able to give an insight to other questions / issues raised

School Road

Additional crossing

There is not enough pedestrian traffic to justify another crossing however there are currently plans looking at a number of factors on School Road that might impact on this assessment.

Reduce Traffic

Currently looking to reduce traffic, particularly HGV's coming through Seaton by several potential approaches, such as; limit weight on School Road and additional through routes (Golf Road etc). This is also about looking at making King Street more appealing for HGV's to use. Currently work being done to move this on.

Plans are in motion to look at getting the safety van to come to school road (currently not a priority road for them) and monitor for accidents and speeding. The location of this sites now with Vycki's team who will try to make the case for sighting of the van on School Road.

Dropped Kerbs

Recognition that some kerbs at crossing points are high. These are not routinely dropped with priority given to those with mobility issues; require anything from a walker to a mobility scooter to move around. Requests should relate to specific individuals and routes.

For further information; <https://www.aberdeencity.gov.uk/services/roads-transport-and-parking>

Link in with local priorities

Local Outcome Improvement Plan (LOIP)

Stretch Outcome

15.38% of people walking and 5% of people cycling as main mode of travel by 2026

Key Driver

15.1 Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being and confidence.

Contact details

Whilst the Walk Through was designed to pick up a range of points regarding infrastructure issues, findings were limited by the coverage of the Walk Through. As a result, the Operational Team recognised that the issues identified in this report is potentially replicated in other areas of Seaton. However, they can only act on what was observed in this Walk Through and what can be reported through online processes.

Infrastructure issues can report directly on the Council website;
<https://www.aberdeencity.gov.uk/services/roads-transport-and-parking>

This report is submitted by Seaton Linksfield Community Network please direct your response to the group's named representative:

Alan Parker – SLCN Chairperson

E-mail: chair@seatonlinksfield.co.uk

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Community Planning
Aberdeen

Northfield, Mastrick, Middlefield, Cummings Park and Heathryfold Locality Plan Annual Report 2019 – 2020 (Draft)



Wildflowers in Heathryfold Park next to new housing at Manor Walk

INTRODUCTION

As a local resident, I have been involved in the Northfield Total Place Locality Partnership Board since April 2017. I was elected Chairperson in May 2018.

Again, I would like to say what a privilege it is to be part of a group that has the best interests of Northfield, Mastrick, Heathryfold, Cummings Park and Middlefield at the core of their work and activity.

We have been very fortunate to be joined on the group by representatives from Farrans who have kept us up to date on the Haudigan project. Their input and the information they have shared has been very positive as has been their commitment to community engagement.

I would also like to thank our other partners who share so much information that benefits the communities for example, the Health improvement fund, other funding streams and general information.

We also thank our team members who have moved on to other projects and jobs and wish them all the best.

Thanks for taking the time to read our Annual Report.



***Garry McNulty, Chairperson,
Northfield Locality Partnership
Board***

SUMMARY

Northfield Locality Partnership Board has continued to see positive progress on the priorities in their Locality Plan. The Board began to review the priorities in August 2019 in line with the refreshed Local Outcome Improvement Plan from February 2019. Another review took place in early March 2020 with plans to determine the projects to support delivery scheduled for the end of March. Lockdown and Covid-19 response work have meant specific projects have not been identified although the need to address several priorities has intensified.

Prosperous Economy

Reductions to barriers to employment continue to be supported through the Pathways service providing sessions helping people getting into or back to work. The expansion of provision at Middlefield Nursery has supported people into further education and employment. The Food and Fun project has continued to run during school holiday periods supporting families on low incomes by providing meals during the school holidays.

Expansion of Community Food outlets have continued to be a priority throughout the year as demand for cheap and free food has continued to grow. Indications are that this need is only increasing as a result of Covid-19.

Prosperous People – Children and Young People

The expansion of the Nursery at Middlefield is supporting several children with their early development. Creative Learnings project Geronimo delivered in Mastrick and Cummings Park offered creative ways for parents to play with their children, supporting child development and assisting parents' confidence.

Middlefield Project Youth Hub continues to support several young people and through their activities have positive impacts on mental health and school attendance.

Prosperous People- Adults

Volunteering opportunities and involvement in community activity has been increased in Cummings Park with the establishment of a management committee at Cummings Park Centre. Family Learning staff worked with a several families towards achieving the John Muir Award.

Participatory budgeting and Boogie in the Bar provide opportunities for people to become involved as well as contributing to projects for the benefit of the area. A group started to support Syrian Scots expanded to a wider number of women who created and published a Recipe Book.

Prosperous Place

The completion of the housing at Manor Walk has increased the number of affordable homes in the area.

The developments at Heathryfold Park and gardening projects are further enhancing the area creating green spaces for the community to enjoy.

The Haudagain project has seen the demolition of 436 homes to create the way for a new link road. On completion of this part of project, further regeneration is planned with mixture of residential, retail and greenspace featuring through our development partner - Dandara.

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PROSPEROUS ECONOMY



Priority: We will improve economic performance

Primary Drivers

We will remove barriers to employment

We will maximise household incomes

We will create opportunities for free/affordable food

Areas where we have made changes during 2019/20

Pathways

Expansion of Middlefield Nursery

Scaling up of Food & Fun to address holiday hunger

Establishment of the Cubby

What key changes have we made?

Pathways

Pathways have Employability Keyworkers who continue to meet people seeking assistance at weekly sessions at Manor Park Centre, Cummings Park Community Flat, Mastrick and Northfield Community Centres.


Pathways assist people from the age of 16 upwards to identify the job or training that is right for them. Key workers support people to plan job goals, help with CV's, assist in completing application forms and that they also have access to funds to remove barriers to work - clothing or equipment needs.

A total of **107** clients were supported across the area over the year. This is an **increase of 26** over the previous year. The majority received 1-1 support with **80%** being supported into full-time work.


Middlefield Project Nursery

The nursery participated in an Aberdeen City trial offering families the opportunity of extended nursery hours for their children prior to the planned roll out in August 2020. All children were offered the benefits of the full 1140 hours (potentially 30 hours of childcare per week). Working, college parents and families considered to be most vulnerable were also offered the opportunity of the extended hours too. A total of 72 children from the ages of 2 to 5 attended the Nursery throughout the year.

Families benefited from flexible options with having the full hours as either term time nursery sessions or having shorter term time sessions and their child then attending during the school holidays too. This has helped many families financially. Several parents commented that the extra funded hours had enabled them to have career or college opportunities that they would not have been able to previously have.



"Financially this is life changing as I am not having to pay for my childcare now"



"This has a positive impact for me and my family".

Food and Fun

The Food and Fun project has continued to be delivered during the school holidays.

The programme in Northfield has again been supported by ACC Communities Team staff along with partner agencies Sport Aberdeen through their Active Schools Co-ordinators, coaches, volunteers and senior pupil leaders; Police Scotland, Aberdeen Football Club Community Trust coaches and volunteers also ACC Youth Work and Family Learning workers.



Delivery moved to Cummings Park Centre both during the summer and October school holidays. This has successfully led to the involvement of parent volunteers with 2 during the summer holidays increasing to 7 for the October break.



Two parents successfully attended Food Hygiene training and received their REHIS certificates.

Eight volunteers went on to organise and hold a Festive Party at Christmas for 40 children.

Once again on Christmas Eve 2019 Sport Aberdeen hosted an event at the Beach Leisure Centre. This time it was a family event with children and parents attending. Coaches to and from the venue were provided through AFCCT, a soup and sandwich lunch was provided by CFINE, and selection packs for all children was provided by Sport Aberdeen.

Supported by CFINE, local families were provided with the opportunity to access food parcels which could be collected in the days before Christmas. A successful funding application meant that fresh meat packs could be added to this supported by a local butcher. For 40 families this ensured that limited incomes could stretch a little further at this time.

Community Food

All the community and learning centres across the area serve as distribution points for FareShare food that is delivered by CFINE.

Cummings Park Centre has continued their partnership with Tesco's Cloud and collects food that would otherwise go to landfill at least 3 times per week. Foodstuffs vary but there is usually bread and a range of fresh produce that can be collected by anyone who needs it. With the centre having to close as a result of Covid-19 they have continued to collect food and deliver to Instant Neighbour to support their food parcel distribution.

Manor Park Centre now has a small community fridge allowing more fresh produce to be distributed locally.

Northfield Community Centre operates a Food Bank twice weekly in partnership with CFINE.

Mastrick Community Centre also collect from Tesco and Greggs food that would otherwise go to landfill for local collection. The centre has experienced growing demand from families with young children and in addition to food offer clothing and toiletries to those in need.

The Cubby

Together with six local volunteers, Community Development and Centre based staff with support from CFINE, have set up 'The Cubby' at Cummings Park Centre. The aim was 'to develop a food distribution pick up point at Cummings Park Community Centre, open twice a week -one weekday morning and one afternoon from April 2020.'

This has been achieved with a small room decorated and two commercial sized fridges and two freezers purchased to increase the variety of foods available. This is now a well-equipped space which has extended the amount and range of FareShare and other fresh, frozen and ambient (dried goods and tinned) foodstuffs that can be distributed.

The Cummings Park area was chosen as there was no readily accessible food bank in the immediate neighbourhood.

By March 2020, 34 households which consists of 65 adults & 63 children have registered to use The Cubby.

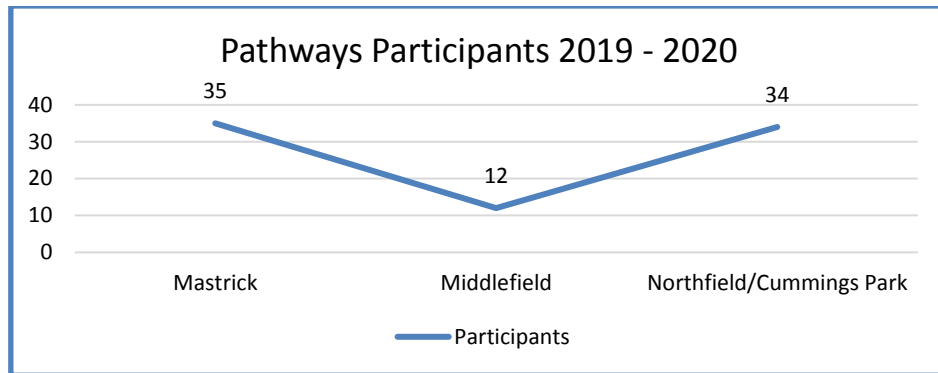
The dedicated space used by the Cubby has increased the capacity to support families and individuals with signposting to other appropriate agencies for any additional necessary supports. More personal conversations are now possible – previously food was distributed from the open foyer area.

The development of The Cubby has had to be stopped due to Covid-19 restrictions. Support to families by food distribution will be the first project to be started again at Cummings Park Centre when all necessary precautions can be in place.

Are our changes resulting in improvement?

Improving Economic Performance

PATHWAYS participants



81 people across the area were supported in returning to work

PROSPEROUS PEOPLE

Children & Young People

Adults



Priority: We will improve quality of life

Areas where we have made changes during 2019/20

Primary Drivers

We will support child development

We will improve Community Safety (Youth Diversionary Activities)

We will increase community involvement

Middlefield Nursery

Geronimo Project

Middlefield Youth Hub

Volunteering

John Muir Trust Award

Participatory Budgeting

Boogie in the Bar

Women's Group & Recipe Book

What key changes have we made?

Middlefield Nursery

With the Nursery expansion working, college parents and families considered to be most vulnerable were offered the opportunity of the extended hours too. Families benefited from flexible options with having the full hours as either term time nursery sessions or having shorter term time sessions and their child then attending during the school holidays too. In addition to assisting with family finances this has supported children with consistency and routines for attending nursery

Feedback from parents has been very positive. All parents highlighted that children benefited from longer playing and learning in nursery. Many parents commented that their child had picked up new words in English and that they were happy to play with more friends. Many parents highlighted that having lunch in the nursery is helping their child to become more confident to try and eat more varied foods. Comments include:

"I like the fact that the nursery has been flexible, and my child can attend during the holidays too so that they have consistent routines"

"A Mum finding the benefit of getting more one to one quality time with her youngest child"

Geronimo

Staff from Aberdeen City Council Creative Learning Team delivered the Geronimo project in Cummings Park and Mastrick. The project designed to deliver play and creative activities that support and encourage positive attachment between parent or carer and their child was attended over the 10 weeks by **20** different families in Cummings Park. While the sessions in Mastrick were slow to start by the end – unfortunately, cut short by a week due to lockdown – **29** families had attended.

"I'll never be able to just throw out an Amazon box again"

The sessions included play, creativity and risk taking and ended with a shared lunch. Families carried their learning into the home with one mum remarking "I'll never be able to just throw out an Amazon box again". Parents developed relationships with each other and found that their children could have 'total free play – they don't always get that at home'

Middlefield Project – Youth Hub

Over the course of the year the Middlefield Youth Hub staff worked with **140** young people from Middlefield, Northfield and Cummings Park.

Young people engaged in fundraising for a trip to Belgium and to replace the furniture and fittings in the Youth Hub area. A number of young people attended an enlightening trip to the Findhorn Foundation which started and continued discussions over a number of weeks around wellbeing and environmental issues.

The Hub staff have provided support to a number of pupils from Northfield Academy that have found attending school challenging and behaviours had become difficult to manage in school and in the community. The Hub staff have worked hard with the young people, parents and the school staff in order to deliver a programme of alternative ways of working with the young people than attending school.

Four young people have been supported with developing CV's and job applications.

The Hubs own mental health recovery programme 'MindU' has been a particular success by increasing the mental health and wellbeing of young people. One young person now manages their anger issues much more appropriately and another found their mental health improved so much through attending sessions that he can now attend school 95% of the time after two bus journeys. Previously he was never on time.

Volunteering in the Locality:

ACVO

As the 2019-2020 year end came, the world was struck by the Covid-19 Coronavirus Pandemic. The most terrible, worrying and greatest challenge any of us and our communities have faced. As part of the response to Covid-19 and in looking towards recovery and building back in our communities the volunteering and community response in Northfield and across Aberdeen has been (and continues to be) incredible and most inspiring. Lots of new people who have never volunteered before have got involved and people and communities have been rallying together like never before. Reports to ACVO, the local third sector interface for Aberdeen highlight that across the city 7,000 plus people have been assisting in record numbers and with exceptional kindness and compassion with specific Covid-19 community responses to help everyone get through the current time and as we rebuild and renew. Volunteering enquiries have increased eight fold and Aberdeen's online volunteering portal – www.volunteeraberndeen.org.uk saw an unprecedented 104% increase in volunteering searches.

This is in addition to the tremendous volunteering that regularly occurs in our great community with pre-Covid-19 **43%** of people regularly volunteering either formally (through an organisation or group) or informally (helping out generally with community, friends, family

etc.) in Northfield. This includes high levels of young people volunteering and achieving awards such as Saltire Awards (for volunteers aged 12-25 years). In Northfield this year:

- **195** new young people (aged 12-25 years) registered for the Saltire Youth Volunteering Awards which ACVO coordinates in Aberdeen City on behalf of the Scottish Government
- a total of 354 Saltire Award certificates were issued during the period:
 - 179 Saltire Approach Awards (in recognition of 10 and 25 hours volunteering),
 - 160 Saltire Ascent Awards (in recognition of 50, 100, 200 and 500 hours volunteering)
 - 12 Saltire Challenge Awards (for 'one off' team volunteering)
 - 3 Saltire Summit Awards (in recognition of outstanding achievements)

This is a **further increase** compared with 2018-2019 and reflects the great contribution young people are making in Northfield and the achievements of young people. There has been excellent support with this from schools in the area, all locality partners and organisations active in the community such as ACVO, SHMU, Denis Law Legacy Trust Streetsport, Future Choices, Aberdeen FC Community Trust, Police Scotland Youth Volunteers, Community and Learning Centres in the locality.

Northfield locality partners will continue to support and help further build the important contribution volunteers are making more than ever in the Northfield locality partnership area.

Cummings Park Association

It has been an aim of Communities staff based in the locality to encourage local residents to get more involved with decision making, taking ownership and responsibility for decisions and actions that affect and benefit the communities they stay in. This requires people developing and sharing their skills with positive impacts for families, friends and the wider community.

It was decided to attempt to engage with local residents in the Cummings Park area using a Community Development approach in order to build a management committee that would oversee a programme of social and learning activities and recruit volunteers to support the development of a food aid resource. It was planned that these would both take place in Cummings Park Centre.

In the Summer of 2019 daily "Food and Fun" sessions were held in Cummings Park Centre. Families with primary aged children attending Bramble Brae School were invited to fill in a form regarding their food needs. Recognised that an ideal time to target parents/carers was at drop off/pick up. Staff concentrated in engaging with parents and carers at this time, developing positive relationships and getting to know more about their needs and aspirations.

At the end of the summer an invite was given asking if people would like to get involved in a committee and volunteer/help plan a food resource. Eight people said they would like to get involved,

Until Covid-19 restrictions were put in place, a group of 6 people have been regularly meeting with staff, learning and discussing the processes involved in managing a community organisation that reflects the needs of the local community. Policies have been developed and much work put in to writing a constitution. A formal meeting took place where the constitution was adopted, and the Cummings Park Community Association formally agreed.

Since the Covid-19 restrictions the group have tried to meet digitally with mixed success. They are currently trying to open a community bank account which is very difficult as many banks have suspended this service. Understandably, family life has taken precedence over the committee in some cases, but the group are working through these issues. There is a strong chance of securing funding to allow a learning/social needs programme to go ahead, albeit considering the constraints the pandemic may bring.

John Muir Trust – Family Learning

During the summer of 2019 Family Learning Development Workers and the Middlefield Community Ranger worked with families from Bramble Brae, Manor Park, West Park and Quarryhill schools to complete the Family John Muir Award.

The John Muir Award is an environment award scheme where each participant must face four challenges - discover, explore, conserve and share with increasing responsibility and ownership, over the course of four days. At the beginning of the scheme the Family Learning Team gave an overview of the award to the 12 families taking part. They then enjoyed a scavenger hunt in Auchmill Woods, which was followed by putting at the golf club and a picnic in the park. The second part of the scheme took place in Hilton Woods where participants made moth traps, walked around the woods looking for moths, bats and other nocturnal animals, then finished with roasting marshmallows around the fire accompanied with a hot chocolate. The third activity was at Howes Road where the participants did some bird watching with binoculars, went pond dipping, did some litter picking and made doggy poo bag holders. Families also enjoyed making seed bombs and leaf printing. The final activity was at Manor Park Centre. Families enjoyed a hunt around the area looking for minibeasts. They also did pebble painting which was followed by the local police officers showing children inside of the police car. The session was finished with a celebration lunch and all families received their John Muir Award certificates.

All families enjoyed learning new skills and finding new parts of their community that they can enjoy in the future as well as building relationships with families from different schools. One family said, “the whole experience has been great” while another commented “favourite was pond dipping enjoyed being outdoors with the John Muir challenge award have enjoyed every activity and would like to do more”. Another family’s favourite was “sharpening the sticks for marshmallows and sitting together around the fire”. Family Learning Team members

and Middlefield Community Ranger had a great time completing the challenges along with the families and looking forward to working with more families in the future to support them in completion of their award.

Participatory Budgeting

Aberdeen City Council has provided the opportunity to allocate funds to local community groups since 2016 via the Participatory Budgeting process. Community Development staff in Northfield have supported a group of residents to develop their skills so they in turn can support the process. During the 19/20 cycle, Aberdeen City Council via the Fairer Aberdeen Fund provided £10,000 to local community groups for projects that would benefit the community.

The UDecide Northfield Steering Group have built up a wide range of experience from 2016 using the Participatory Budgeting model that has an event at its core. Bidders for funding present their application to an audience of voters who then decide the projects to receive funding. It was recognised during the 18/19 cycle that it would be beneficial to the steering group and PB in the area to develop and explore different models of carrying out the PB process. With this in mind, they approached Northfield Academy about basing a PB project in the school, sharing and developing ideas. The project was a success but the group realised further development was required as they had worked with the pupils in a very limited timescale.



They contacted the Academy late 2019 to gauge interest and the school were keen to participate. The steering group decided to work towards the following outcomes.

- to develop the skills of the adult steering group
- Increase the numbers of people voting
- Explore models of PB including the use of digital platforms
- Increase deliberation time of the young people the group work with
- Recruit young members for the steering group

The steering group held a session with an Academy Working Group consisting of pupils from years 1-3 to learn about PB, refine the model, decide the priorities, funding limits, rules, type of voting and the allocation of voting roles.

The Academy Working Group decided that an offer would be publicised throughout the Northfield community, giving groups the chance to apply for up to £1500, for projects that would meet the following outcomes from the LOIP:

- Being a safe/child friendly city
- Supporting Mental Wellbeing
- Combating Food Poverty
- Supporting Young People to a Positive Destination

They also decided that once the applications were returned, they would be scrutinised by the AWG to check they fit the criteria. They would then be presented at assemblies, advertised on the school digital displays and at lunchtime sessions. The pupils would vote on the 3 projects they believed would benefit their community the most with funding given to the projects with the most votes. The results would be fed back to the pupils at later assemblies and a celebration held to acknowledge the volunteer's and community group's involvement and learn about the successful projects.

9 bids totalling £12293.80 were received by applicants, were scrutinised by the AWG and presented at the assemblies. The vote took place on 6th March 2020 throughout the school supported by teaching staff, so could be regarded as a whole school effort. 450 pupils voted, the votes counted, and moneys awarded to the following applicants

- **Northfield Youth Project 2020** A weekly youth group and monthly disco for young people with support and food. £1500
- **As-Salaam Project** Fishing and outdoor activities for Syrian New Scots who have moved to the area as a result of civil war. £1235
- **Street sport Gazebo** A Gazebo to allow chilling out, karaoke, arts and puzzles, or a place to watch the sports at the Northfield Street sport sessions. £1500
- **The Cubby** A fund to make sure the fridges and freezers in Cummings Park Centre have food in them to give to people who need extra help and make ends meet. £1500
- **Preparing for Secondary** Shazam Theatre Company want to hold drama confidence building workshops for 2 primary 7 classes in the area to build their confidence before attending secondary. £1370
- **Community Food Bank Initiative** Mastrick Community Centre and Muirfield Primary will work together in this pupil led project to build a bigger food bank for the Mastrick area. £1500
- **Boogie in the Bar** People over 50 or with dementia, many who live alone attend a social and dance at local venues. The bid is to provide lunch at the sessions. £840
- **Northfield Masters Basketball Club** To start a basketball club for players to continue participation in basketball outside of school and provide development opportunities in leadership £1349



The number of volunteers that supported this project totalled 14, 3 in the UDecide Northfield steering group and 11 from the AWG, totalling over 100 volunteer hours.

A PB Celebration, plus evaluation session was planned but had to be postponed due to the Covid-19 crisis. This celebration has been postponed and it is hoped members of both steering groups can visit the successful bidders to see the difference PB funding can make to communities although it

should be noted that the Covid-19 restrictions have resulted in delays to the funded projects. Once they take place the total number of volunteer hours will increase.

The UDecide Northfield steering group have been impressed by the attitude and commitment of the pupils. Also, the planned outcomes were achieved as follows:

- Number of voters **increased from 372 (previous PB) to 450.**
- Digital displays were used in the presentation of the bids and ideas have been developed to use and simplify the voting process using digital platforms in the future. This PB model departed from the usual one event model normally practiced in the city therefore showed other models could be successful.
- Involvement/deliberation time of pupils increased from two short sessions to 2 double period sessions plus presentations and vote counts.
- 2 young people want to join the main steering group

Boogie in the Bar

Following the success of the Boogie in the Bar initiative that is aimed at giving people with dementia, their carers and others needing additional support a fun activity, "Boogie on Tour" takes the Boogie brand to sheltered housing complexes and brings the party to those who have more difficulty or cannot access the Boogie at the Bar events. The first of the tours was at Lewis Court.

It was Valentine's day so the décor in the common room was hearts and flowers. Thirty-eight residents attended. They had soup and sandwiches for lunch, finishing with some tea and

biscuits. After all the food the Boogie was a must. Those that could dance did, and the others simply enjoyed the music and the company.



This initiative goes a long way to the reduction of isolation and from the feedback we received impacts positively on people's wellbeing.

Women's Group and Recipe Book

The group was set up originally to support women from families who had been relocated to Aberdeen from Syria. There were 8 women regularly attending the sessions together with 6 children under 5's, planning a programme based around their interests. Some of the women cooked and recorded recipes in traditional Arabic cooking. Three of the women completed a recipe book with Arab food recipes. This involved translating ingredients into English and sourcing unusual spices and ingredients. This helped to improve their oral and written English. Funding for this project came from Aberdeen City Councils Syrian Project and the completed booklet was sent to the printers just before lockdown. This delayed publication but the



booklet has now been completed and distributed to family and friends and further into the community.

The biggest unintended outcome for this group was that they met at the same time as those developing the Cummings Park Community Association with the two groups regularly coming together to eat and get to know more about each other. They spoke

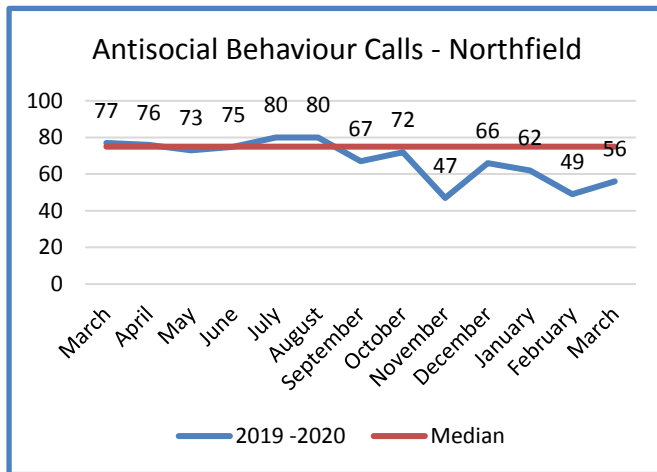
about differences in culture and spoke about their children and schools. They also spoke about the area and the ladies from the management committee group were interested in ideas to develop the area including the development of the coffee bar in Cummings Park Centre. It is hoped this can be developed into providing lunches from different cultures for everyone to enjoy.

Another outcome for the Women's Group was that they successfully applied for funding for 2 summer family trips during the school summer holidays 2019. This was an opportunity for the women and their families to visit other parts of Scotland they had not yet visited and have fun together.

DRAFT

Are our changes resulting in improvement?

Improving Quality of Life



Youth Anti- social behaviour calls have gradually decreased over the year – starting at an average of 77 and reducing to 56 per month.

PROSPEROUS PLACE



Priority: We will work together to improve the area

Primary Drivers

Areas where we have made changes during 2019/20

We will deliver high quality housing and support

Manor Walk Housing

Housing Improvements

We will improve area facilities

Heathryfold Park Group

Middlefield Corners Greenspace

Haudagain Project

What key changes have we made?

Manor Walk Housing

The Manor Walk development was completed in early summer 2019 with the houses being allocated from August 2019.

This sees the completion of a further 179 new homes and an investment of £26.5 million across the two Smithfield and Manor Walk developments in Middlefield.



Housing Improvements

The flats on Byron Square have seen a major refurbishment project to the external painted areas. Issues with windows deteriorating has seen the project expand to window replacements.

It is intended that with the completion of the work on the flats a project will develop to enhance and redevelop the whole square area reconfiguring the car parking area and generally making the area more 'attractive'.

Heathryfold Park Group

Over the last few years major flood alleviation works have taken place in Heathryfold Park, including the development of flood alleviation measures by opening the Scatterburn which coursed underground and the building of bunds. The major works are complete for this and are currently being tested and adjustments made.

The development of this area meant design opportunities could take place including the development of two play areas, the creation of a dog play area (one of the first in Scotland), new paths and walkways created, plus various planting opportunities for wild flowers, bulbs, various different grasses, plants suitable for different terrains including semi wetlands and fruit bushes. New paths and walkways have also been built.



Throughout the process a Greenspace Development Group made up of 7 residents and

supported by local ACC Community Development staff have been influential with the design aspects of the development, including the location and design of the playparks, the routes and materials of the paths, the location and design of the dog play area, the placement of

litter bins and the planting, plus the introduction of new lighting. They brought a level of local knowledge to the process and showed a commitment to the area by regularly carrying out litter picks. This has brought about much learning about planning, environmental issues, working in partnership and budgeting not only for the local people, but for the staff and workers involved.

The Steering Group also supported various engagements with the local community, from consultations on play spaces to historical walks and talks, bulb planting sessions and in the Summer of 2019 held an open week of activities that included bat exploration walks, science Workshops, a family fun run and even horse riding!

The group also supported activities arranged by a Community Countryside Ranger, managed by ACC Countryside Service and contracted for a year. These included work with the local primary schools, learning about habitat, nature and the environment using various means from guided walks to art activities. Animal searches also took place as the wildlife in the area includes deer, foxes, hedgehogs, many different species of birds and frogs. The Ranger was instrumental in raising the profile of the project within the local community and wider area.



Due to Covid-19 restrictions continued development of the area has been difficult, however this year (2020) saw the first flowering of the wildflowers and the establishment of much of the other planting. It is hoped that more bulb planting will take place and to develop the idea of family runs. It is also hoped to create information points throughout the area.

Middlefield Corners Greenspace Project



The project came to life following conversations with local folk who said:

“The corners of some of the streets are a mess and could something be done to change them from dull, muddy areas where people fly tip and allow their dogs to mess by turning them into something more colourful and appealing.”

The project developed to improve the look of the environment and to further offer food growing activity in the area. It began with improving the green space corners located at the bottom of Kemp Street onto Danestone Circle in Middlefield, opposite Manor Park School. Spring bulbs were donated by Aberdeen City Council and planted by the Nursery School children of the school in October 2019. By March 2020 the fruits of their labours were visible, and the community was rewarded with white crocus flowers. Fruit bushes, raspberry and blackcurrant have also been planted so that the local community can forage for

berries. More planting is planned with the Nursery School although unfortunately this has halted due to Covid-19.

The project has been a team collaboration involving our Aberdeen City Council Gardeners, they did the digging and assisted the nursery children to plant the bulbs along with the Communities team based in Middlefield. The project has received funding from the Community Food Growing and the Health Improvement fund of £700.

Middlefield Corners has also registered with 'It's your neighbourhood (Keep Scotland Beautiful)' and was recognised and awarded their first "establishment" certificate by Steven Shaw, Aberdeen City Council Environmental Services Manager. Manor Park Nursery is among the first nurseries in Scotland to be involved in such a project.



Haudagain Development

Following being appointed by Transport Scotland to work on the major infrastructure improvement project to reduce congestion at the Haudagain roundabout, Farrans Construction came onsite early summer 2019 with an expected completion date of Spring 2021. The project includes approximately 500m of new carriageway connecting the A90 North Anderson Drive and the A96 Auchmill Road to assist reduce traffic congestion and improve journey times.

Farrans have kept the community updated with regular newsletters and pieces in the community magazines that serve the area – Middlefield Mirror, Cummings North and Mastrick Matters. Their dedicated Community Liaison staff are regular attendees at the Northfield Locality Partnership Board, and they provide updates for the Board as work progresses.

In addition to their newsletter and media updates, Farrans have held 2 Community Engagement events – a Meet the Contractor in May 2019 and a Public Drop in Event in December 2019. Both were held in the Lord Provost Henry E Rae Hall at the Middlefield Hub.

Following the final demolition of the remaining houses in the Middlefield Logie area, work started to divert utilities which had to happen to allow road construction work to begin.

As well as the actual construction work, Farrans staff have attended Manor Park School to deliver a safety workshop to pupils in Primary 2. A major construction project can be very exciting for children to consider exploring -and the workshop was designed to educate the

children of playing in and around the construction site. Various activities were held to highlight the need for safety and the class teacher commented – “The workshop was great, it had a mixture of activities to keep the children engaged, which they continued to talk about afterwards.

Five of Farrans Project staff had signed up to become STEM Ambassadors using their own skills to encourage and promote young people to choose a career in Science, Technology, Engineering and Mathematics (STEM). An opportunity for the company to promote the industry it should offer to inspire the future generation of workers and the STEM Ambassadors will visit Manor Park and other schools in the area over the duration of the construction project.

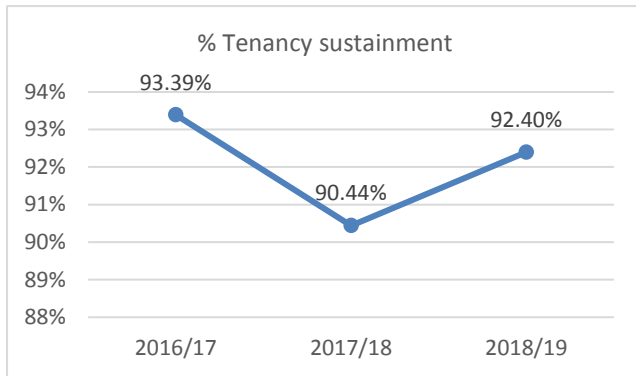
Not only will the Haudagain Project improve traffic congestion but will hopefully provide exciting future prospects for the area’s children and young people.



Are our changes resulting in improvement?

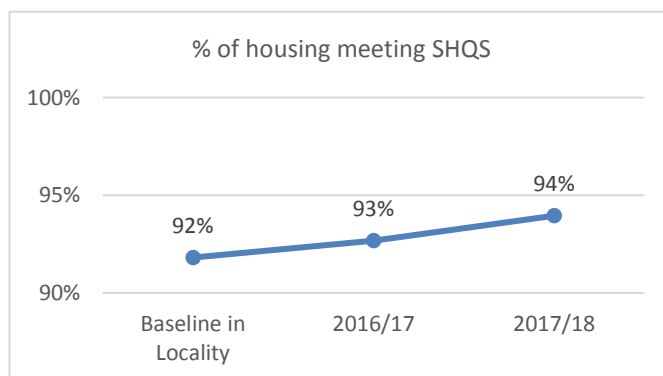
Improving the Area

Tenancy sustainment shows an improvement over the last year

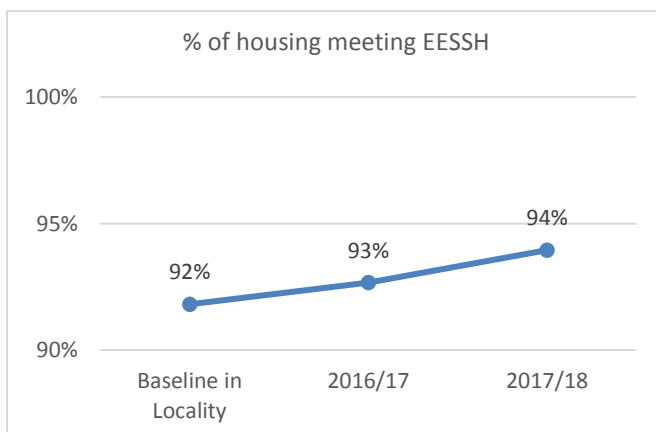


The following graphs illustrate the improvements that have been made to our stock over the last year resulting in achieving high levels of compliance with national indicators.

Scottish Housing Quality Standard



Energy Efficiency for Social Housing



Locality Partnership

Cummings Park, Heathryfold, Northfield, Mastrick and Middlefield

Martin Smith, Locality Inclusion Manager

Northfield Locality Partnership Board is a well-established and well supported partnership group within the CPA structure. We work together to achieve improvements for the Locality around the themes of people, place, technology and economy and to ensure it is a place where all people can prosper.

Membership

- 4 Community Representatives
- 2 Community Council Representatives
- 1 Community Project Representative
- 1 Community Centre Representative
- 1 Aberdeen City Council
- 1 AHSCP Representative
- 2 Police Scotland Representatives
- 1 ACVO / Third Sector Representative
- 1 Deputy Head Teacher
- 2 Elected Members

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Community Planning Aberdeen

Progress Report	Community Planning Budget 2019/20 – Q2 Budget Monitoring Report
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Michelle Cochlan, Community Planning Manager
Date of Report	6 October 2020
Governance Group	CPA Management Group – 29 October 2020

Purpose of the Report

The purpose of this report is to provide an update on the 2020/21 Community Planning Budget's financial performance for the period 1 July 2020 to 30 September 2020.

Summary of Key Information

1 BACKGROUND

- 1.1 The community planning budget agreed for 2020/21 on 1 July 2020 was £1,752,343. This included contributions from Aberdeen City Council, Police Scotland, NHS Grampian and NESTRANS.
- 1.2 On 16 September 2020, the Board noted the award of £6750 from the Local Policing Divisional Commander's Local Partnership and Initiative Fund to Community Planning Aberdeen to be divided equally between Aberdeen's three locality areas. The 2020/21 budget, including the subsequent award from the Local Partnership and Initiative Fund is as follows:

	2020/21 Budget £
Aberdeen City Council	1,711,532
NHS Grampian	18,032
Police Scotland	5,000
NESTRANS	5,000
Police Scotland Local Partnership and Initiative Fund	6,750
Sub Total	£1,746,314
Civic Forum carried forward	£3,974
Police Scotland Local Partnership and Initiative Fund carried forward	£8,805
Total	1,759,093

2 COMMUNITY PLANNING BUDGET 2020/21

- 2.1 This budget monitoring report shows current and projected expenditure for 2020/21 as at the end of quarter 2.

	2020/21 Budget £	Year to date spend £	Full year forecast £	Variance £ (Difference between forecast and budget)
Fairer Aberdeen Fund	1,640,243	1,146,438	1,640,243	0
ACVO Third Sector Interface/ engagement: Community Planning	62,321	15,580	62,321	0
City Voice	37,000	37,000	37,000	0
Civic Forum	3,974	0	1,000	2,974
Police Scotland Local Partnership & Initiative Fund	15,555	0	15,555	0
Total	1,759,093	1,199,018	1,756,119	2,974

3 GRANT FUNDING 2020/21

- 3.1 As well as the agreed community planning budget, the Partnership receives income from a number of external funding sources. The funding secured to date is below:

	2019/20 Budget £	Year to date spend £	Full year forecast £	Variance £
Community Justice Transition Fund	62,500	15,625	62,500	0
Total	62,500	15,625	62,500	0

- 3.2 The Scottish Government has awarded Community Justice Transition funding of £62,500 for 2020/21, which is an additional £12,500 from previous years. The CPA Board agreed on 1 July 2020 that this will fund the continuation of the Community Justice Officer post for another year, covering the full costs of the post.

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Recommendations for Action

It is recommended that the CPA Management Group:

- i) Note Community Planning Aberdeen Budget's performance during quarter 2 of 2020/21.

Opportunities and Risks

Regular reporting on the current year's budget gives Community Planning Aberdeen the opportunity to determine whether value for money is being achieved and allows early identification of possible shortfalls.

Consultation

The following people were consulted in the preparation of this report:

Maggie Hepburn, CEO, ACVO
Jonathan Smith, Chair of Civic Forum
Aileen Duncan, Finance Development Officer, ACC
Susan Thom, Fairer Aberdeen Fund Co-ordinator, ACC
Neil Carnegie, Communities and Housing Area Manager, ACC

Background Papers

The following papers were used in the preparation of this report.

[Community Planning Budget 2020/21](#)

Contact details:

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Community Planning Aberdeen

FORWARD PLANNER

The reports scheduled within this document are accurate at this time but are subject to change.

Title of report	Contact Officer
CPA Management Group: 29 October/ CPA Board 3 December	
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
Shared Intelligence Update	Martin Murchie (ACC)
Locality Annual Reports	Neil Carnegie (ACC)
Locality Recovery Plans	Neil Carnegie (ACC)
CPA Improvement Programme Dashboard and Quarterly Update Report	Allison Swanson (ACC)
Progress against socio-economic rescue plan	Richard Sweetnam (ACC)
LOIP Refresh	Michelle Cochlan (ACC)
Aberdeen Links Service project Presentation	Sandra MacLeod (HSCP)
Economy Project Charters	
N/A	
People (Children & Young People) Project Charters	
i) Increase the number of awareness-raising events relating to 'digital' offending by 2021, and then, ii) Reduce the number of 'digital' offences from 2021-2026.	Derek McGowan (ACC)
Reduce the number of young people referred to the Children's Reporter on offence grounds as a result of appropriate and effective interventions by 2021.	Derek McGowan (ACC)
Increase by 10% the number of young people who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2021.	Derek McGowan (ACC)
People (Vulnerable Adults) Project Charters	
Using a whole population approach <ul style="list-style-type: none"> increase the awareness of domestic abuse by 2021 reduce number of children who are witness to domestic abuse by Sept. 2022 decrease number of reported incidents by 30% by 2026. 	Derek McGowan (ACC)
Increase number of young people who need support in relation to trauma and bereavement having access to such support by 2021.	Derek McGowan (ACC)
Increase the number of community run green spaces that are organised and self-managed, particularly in priority localities where satisfaction and use is low.	Sandra MacLeod (HSCP)
Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021.	Richard Craig (ADP)
Place Project Charters	
Reduce Aberdeen's carbon emissions by 30% by 2021.	Jillian Evans (NHSG)

Title of report	Contact Officer
CPA Management Group: 27 January 21/ CPA Board 4 March 21	
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
Locality Partnership Quarterly Improvement Tracker	Neil Carnegie (ACC)
CPA Improvement Programme Quarterly Update Report	Michelle Cochlan (ACC)
Progress against socio-economic rescue plan	Richard Sweetnam (ACC)
Community Resilience	Derek McGowan (ACC)
North East College Regional Outcome Agreement	Pauline May (NES College)
Economy Project Charters	
Increase the number of people from priority localities employed by public sector partners and in major capital projects by 2022.	Allison Carrington (SDS)
Increase the number of Modern and Graduate Apprenticeships in priority and volume growth sectors by 5% by 2022.	Allison Carrington (SDS)
Support 2 investments per year in priority growth sectors through Invest Aberdeen by 2022.	Allison Carrington (SDS)
Increase the number of people employed in growth sectors by 5% by 2021.	Allison Carrington (SDS)
Increase no. of people over 50 in employment in Aberdeen by 10% by 2022	Allison Carrington (SDS)
90% of employers reporting that they have appropriately skilled people in their workforce by 2026.	Allison Carrington (SDS)
Increase the number of people entering employment from Stage 4 employability activity to 80% by 2022.	Allison Carrington (SDS)
80% of young people will successfully complete their Modern Apprenticeship programme by 2022	Allison Carrington (SDS)
People (Children & Young People) Project Charters	
Increase the number of care experienced young people receiving appropriate multiagency throughcare by 2021.	Rob Polkinghorne (ACC)
Reduce the number of children and young people who are exhibiting self-harming behaviours	Rob Polkinghorne (ACC)
Reduce number of requests for specialist support from children's social work in partnership forums by 5% by 2020	Rob Polkinghorne (ACC)
Reduce the length of time that care experienced children and young people wait for an initial Child and Adolescent Mental Health Service (CAMHS) appointment to less than 4 weeks by 2021.	Rob Polkinghorne (ACC)
People (Vulnerable Adults) Project Charters	
Extend the multi-agency problem solving approach to all 16 and 17 year olds charged with an offence to reduce the likelihood of reoffending by 2021.	Derek McGowan (ACC)
Reduce the number of wilful fires by 20% by 2021.	Derek McGowan (ACC)
Increase in number of calls by Criminal Justice professionals for advice/support to an expert helpline; and Increase number referred for appropriate assessment/ support/ treatment/ services in relation to mental health issues: - in Police custody - on a community disposal - in HMP Grampian by 2021	Derek McGowan (ACC)
Reduce no. of repeat convictions of 16 and 17 year olds, and 18+ year olds, as a result of targeted focus on specific offending behaviour, and use of appropriate and effective interventions, by 2021.	Derek McGowan (ACC)

Title of report	Contact Officer
Increase number of people engaged in a person-centred multi-agency problem solving approach as part of a community sentence	Derek McGowan (ACC)
Increase the number of individuals charged with hate crimes who undertake effective interventions by 30% by 2021.	Derek McGowan (ACC)
Increase number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2021	Richard Craig (ADP)
Increase by 10% the percentage of adults in Aberdeen City who are non-drinkers or drink alcohol in a low risk way by 2021.	Richard Craig (ADP)
Increase the number of groups for people with long term conditions which are co-produced with service users by 2021.	Sandra MacLeod (HSCP)
Place Project Charters	
Increase the completeness of data within the 'at risk database' to identify those people most vulnerable.	Jillian Evans (NHSG)
Reduce the generation of waste in Aberdeen by 2021.	Jillian Evans (NHSG)
CPA Management Group: 24 March 21/ CPA Board 28 April 21	
People (Children & Young People) Project Charters	
Increase the number of young people who leave school with a minimum of SVQ 3 in literacy and numeracy and 4 other qualifications to 98% 2021.	Rob Polkinghorne (ACC)
Increase the number of curricular offerings shaped by school communities by 20%, by 2021.	Rob Polkinghorne (ACC)
Timescale TBC 2019-2020	
Local Fire and Rescue Plan 19/20	Scott Symon (SFRS)
People (Vulnerable Adults) Project Charters	
Increase the uptake and retention of people in the Justice System with a diagnosed mental illness in specialist services by 2021.	Derek McGowan (ACC)
Increase the number of unpaid carers participating in support programme reflecting healthy life choices by 25% by 2021.	Sandra MacLeod (HSCP)

Acronyms:

ACC	Aberdeen City Council
ACVO	Aberdeen Council of Voluntary Organisations
CPA	Community Planning Aberdeen
HSCP	Health and Social Care Partnership
NHSG	National Health Service Grampian
PS	Police Scotland
SDS	Skills Development Scotland

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APPENDIX 1 Community Planning Aberdeen Funding Tracker

The tracker below includes key funding opportunities available to the Partnership linked to the themes within the LOIP and Locality Plans.

Title	Description	Amount	Deadline for applications	Relevant CPA Group
Economy				
Green Recovery: Low Carbon Energy Project Capital Funding – Scottish Government https://www.gov.scot/publications/green-recovery-low-carbon-energy-project-capital-funding-form-and-guidance-2/	It targets a minimum of £50 million of support for projects that demonstrate innovative low carbon heat solutions for buildings, as well as proposals for integrated energy systems that support the ambitions for Scotland to achieve net zero emissions by 2045 and further catalyse economic recovery from the challenges imposed by the COVID-19 Pandemic.	For capital ready projects, support may be offered in the form of financial assistance for up to 50% of the total eligible capital costs of a project up to a maximum of £5 million per project, where capital costs covers financial costs associated with the build and installation of an exemplar project	13/11/2020	Public and community-led projects, although it is acknowledged that most projects are likely to be supported by consortia of partners.
Community and Third Sector Recovery Programme - Communities Recovery Fund – Scottish Government https://scvo.org.uk/support/coronavirus/funding/scottish-government/community-recovery/	Grants to support people and communities through the shift from lockdown to recovery and tackle the challenges presented by the coronavirus/COVID-19 pandemic. Priority will be given to organisations that fit within one or both of the following categories: -Organisations operating in areas or with individuals who have suffered disproportionately from the effects of COVID-19, and where ongoing support is needed to ensure they are part of and benefit from the recovery efforts. -Organisations working with people who have protected characteristics or the most vulnerable - Those who were recommended to shield. Those furthest away from the job market. Those encountering barriers due to physical/mental health.	Grants of between £5,000 and £25,000 are available for individual organisations. Partnerships can apply for up to £75,000.	Until March 2021.	Third sector organisation - charities, community groups, social enterprises, and voluntary organisations.

<p>Rapid Recovery Challenge – Nesta</p> <p>https://www.nesta.org.uk/project/rapid-recovery-challenge/</p>	<p>Launched to stimulate innovation in the fields of employment, skills and financial services. The programme will find and support tools and services that improve access to jobs and money for people across the UK, focusing on those hardest hit by the economic shock resulting from coronavirus.</p> <p>Funding must be used to develop participants' winning entry in ways that will improve access to jobs and money for people across the UK, focusing on those hardest hit by the economic shock resulting from COVID-19.</p> <p>The Challenge has two streams:</p> <ul style="list-style-type: none"> -Job Recovery Stream - supporting solutions that connect younger workers or those in (or who have recently lost) low-paid or insecure work into open jobs that match their skill sets. To help make these connections to live jobs, Nesta expects solutions in this stream may also provide tailored learning, training, or advice to people seeking work. -Financial Recovery Stream - supporting solutions that help younger workers or those in (or who have recently lost) low-paid or insecure work access financial assistance more easily, manage their cash flow or, where necessary, access affordable, responsible credit. 	Up to £475,000	26/10/2020	Registered UK businesses, charities, community interest companies, community groups and public bodies
<p>Kickstart Scheme - Department for Work and Pensions (DWP)</p> <p>https://www.gov.uk/government/collections/kickstart-scheme</p>	<p>It is a £2 billion fund designed to create hundreds of thousands of high quality six-month work placements for those aged 16 to 24 who are on Universal Credit and are deemed to be at risk of long term unemployment.</p> <p>The roles must be a minimum of 25 hours per week, for six months, paid at least the National Minimum Wage for the employees' age group. The roles should not require people to undertake</p>	<p>Discretionary</p> <p>Employers will receive funding for 100% of the relevant National Minimum Wage for 25 hours a week, plus associated employer National Insurance contributions and employer</p>	Until December 2021	Any organisation, regardless of size, can apply for funding. Applications must be for a minimum of 30 job placements and there is no

	extensive training before they begin the job placement.	minimum auto-enrolment pension contributions.		cap on the number of places.
People				
Youth Arts Access Fund – Creative Scotland https://www.creativescotland.com/funding/funding-programmes/youth-arts-fund/access	<p>Funding to support an increased range of music-making projects for children and young people in Scotland aged 0-25 years as well as introducing projects which deliver across wider art form areas.</p> <p>Examples of activities that might be supported:</p> <ul style="list-style-type: none"> -Group based activity that covers any aspect of youth arts/music making. -Youth led projects where young people design and lead activity. -Projects that promote partnership working. -Delivery of project activity working across early learning, schools, and other family support and community settings, focused on tackling inequality through targeting priority groups of children and young people. 	Up to £30,000	12/11/2020	Organisations and individuals based in Scotland.
Youth Arts Small Grant Scheme – Creative Scotland https://www.creativescotland.com/funding/funding-programmes/youth-arts-fund/small-grant-scheme	<p>The aim of the fund is to support organisations to take ownership of the distribution of funding in their area and strengthen and broaden their links with freelance youth arts practitioners.</p>	Up to £50,000	02/11/2020	Local authorities, arts organisations, third sector organisations
Disabled People's Organisations - COVID-19 Emergency Fund -	<p>The funding is for COVID-19 related work in the following broad three areas:</p> <ul style="list-style-type: none"> -Independent living: covering any COVID-19 related issues affecting disabled people's choice 	Up to £25,000	05/10/2020	Any DPO in the UK can apply if at least 51% of their governing

<p>National Emergencies Trust (NET)</p> <p>https://www.disabilityaction.org/dpo-covid-19-emergency-fund</p>	<p>and control over their lives for example: COVID-19 changes to the built environment, streetscape and transport, advice and advocacy support to help ensure health and social care needs are met, employment advice or advice to individuals about their rights if they feel they need to continue to shield</p> <p>-Isolation: covering work to tackle isolation for example: providing IT equipment and support so people can access on-line support or setting up and running peer support networks</p> <p>-Income: covering work to support disabled people to access benefits and entitlements and manage debt issues</p>			<p>body or committee are made up of disabled people and they have a constitution document that shows their organisation is set up to support disabled people and/or advance disabled people's equality and inclusion. Groups do not need to be a registered charity to apply.</p>
<p>BAME Healthy Communities Surviving COVID-19 Fund – Comic Relief</p> <p>https://www.ahpn.org.uk/grants</p>	<p>Grants are available for Black, Asian and Minority Ethnic led voluntary, community and social enterprise (VCSE) sector organisations across the UK to help them support their communities during and beyond the coronavirus/COVID-19 crisis, building wellbeing, resilience, and capacity.</p>	<p>Up to £10,000</p>	<p>30/10/2020</p>	<p>Voluntary and community organisations. Registered charities. Charitable incorporated organisations. Faith groups. Constituted but unincorporated clubs/associations. Constituted community groups</p>

Youth Work Education Recovery Fund (Scotland) – Scottish Government https://www.youthlinkscotland.org/funding/youth-work-education-recovery-fund/	<p>Grants are available for to support the educational recovery of young people across Scotland impacted by the coronavirus/COVID-19 crisis. The Fund aims to achieve the following objectives:</p> <ul style="list-style-type: none"> -An increased youth work offer with a focus on the national youth work outcomes and supporting young people's educational, social and emotional recovery. -Increased youth work support for young people, families and communities who need it most, including those disproportionately disadvantaged by COVID-19. -Improved partnership working across local CLD partnerships that supports the delivery of education recovery and renewal. -Stronger youth work and schools partnerships, focused on reducing the poverty related attainment gap. -Improved youth work support for young people's mental health and well-being. -Increased access to youth work activities that utilise outdoor learning opportunities. -Increased access to youth work activities that involve expressive arts opportunities. -Increased opportunities for young people to build their confidence and skills for learning, life and work. -Increased opportunities for young people's personal achievements to be recognised (eg, through youth awards). 	Up to £60,000	14/10/2010	Public and voluntary sector community learning and development services. The lead applicant must be a public body or not-for-profit organisations. Commercial organisations may be involved as a partner but not as the lead applicant or direct recipient of the grant.
Place				
Smarter Choices, Smarter Places Open Fund – Transport Scotland	<p>Grants are available for organisations that want to change people's everyday travel behaviour; encouraging people to use sustainable travel choices for longer journeys, walking and cycling for short journeys, and home-working to replace daily commutes.</p>	<p>Up to £50,000</p> <p>Funding is available for 50% of a total project cost.</p>	No deadline	Local authorities, public, third and community sector organisations

https://www.pathsforall.org.uk/active-travel/smarter-choices-smarter-places/open-fund				are eligible to apply.
Pedal for Scotland Grants – Transport Scotland https://www.cycling.scot/pedal-for-scotland/grant-funding	Grants are available for community organisations in Scotland to organise and deliver beginner-friendly, local cycling events.	Up to £10,000 Small grants of up to £1,000 for community cycling events with 50 - 250 participants. Large grants of up to £10,000 for Pedal for Scotland events with 250 - 700 participants, delivered in partnership with Cycling Scotland.	30/11/2020 There will be two funding rounds: Round 1 is open for applications until 30 November 2020 (for events happening before 20 June 2021). Round 2 is open for applications until 12 February 2021 (for events happening before 31 October 2021)	Community Organisations
The Robertson Trust – New Strategy 2020 – 2030, various funds Wee Grants Small Grants Large Grants Community Vehicle Grants Community Building Grants https://www.therobertsontrust.org.uk/funding/our-funds/	Funding for initiatives that address: -Financial wellbeing: tackling the financial and material effects of poverty on people and communities -Emotional wellbeing and relationships: ensuring people have emotional wellbeing, and confidence and strength in their relationships with others -Educational and work pathways: equipping people for the future by supporting learning and skills They also aim to help develop solutions and better ways of working for the longer term. -build a better understanding of the causes, impacts and potential solutions to poverty and trauma. -provide early help to people, aimed at preventing or reducing negative experiences and outcomes due to poverty and/or trauma	Wee Grants – up to £2000 Small Grants £2000 - £15,000 – revenue funding Large Grants £15,000 - £50,000 – revenue funding Community Vehicle Grants £1000 - £10,000 Community Building Grants £2000 - £75,000 – capital funding	Applications opened on 30 th September 2020	Registered charities, constituted community groups

	<p>-improve the design and delivery of support services and systems for people facing poverty, trauma or both</p> <p>-try out new approaches as well as doing more of what works.</p>			
Technology				
<p>Local Full Fibre Networks (LFFN) Challenge Fund - Department for Digital, Culture, Media and Sport (DCMS)</p> <p>https://www.gov.uk/government/publications/local-full-fibre-networks-challenge-fund</p>	<p>Capital grant programme to help deliver the fastest and most reliable digital communications network available. To support projects that create the conditions for successful achievement of the strategic objective to stimulate more commercial investment to deliver more gigabit capable connectivity and both of the Programme's delivery objectives: •Directly maximising the availability and benefit of gigabit capable broadband services to public sector, business and residential users. •Improving commercial investment conditions, in local areas e.g. improve the business case for the market to provide more gigabit capable broadband.</p>	Up to £4,750,000	None specified.	All tiers of local government and other public sector bodies
<p>Horizon 2020 European Green Deal Call – European Commission</p> <p>https://ec.europa.eu/info/research-and-innovation/strategy/european-green-deal_en</p>	<p>The last and biggest call under Horizon 2020. It is designed to respond to the climate crisis, provide more protection to Europe's biodiversity and habitats under threat, and accelerate a sustainable recovery. Eight thematic areas reflecting the key work streams of the European Green Deal:</p> <ol style="list-style-type: none"> 1. Increasing climate ambition. 2. Clean, affordable and secure energy. 3. Industry for a clean and circular economy. 4. Energy and resource efficient buildings. 5. Sustainable and smart mobility. 6. Farm to fork. 7. Biodiversity and ecosystems. 8. Zero-pollution, toxic-free environments. 	<p>The European Green Deal Call has a total overall budget of €1 billion.</p> <p>Topic budgets vary between individual topics.</p>	26/01/2021	Public and private sector organisations. UK is still eligible to participate.
<p>Low Carbon Infrastructure Transition Programme (LCITP) – Scottish Government</p>	<p>Funding to support the development of substantive private, public and community low-carbon projects across Scotland.</p> <p>Social Housing Net Zero Heat Fund - a total investment of £20 million to support social housing</p>	<p>Up to £100,000</p> <p>Funding should represent no more than 50% of the project's total capital value.</p>	Applications for the Green Recovery: Low Carbon Energy Project Capital Funding close on 13 November 2020.	Submissions are welcomed from consortia of organisations. Public, private,

https://www.gov.scot/policies/renewable-and-low-carbon-energy/low-carbon-infrastructure-transition-programme/	<p>landlords across Scotland to deploy low carbon heat and to contribute towards heat decarbonisation and fuel poverty objectives, improving Scotland's overall energy efficiency. The maximum grant funding intervention rate will be between 45% and 50% depending on the size of the organisation and the location of the project. Projects will be required to provide 50% match funding, of which 30% Scottish Government loan funding can be applied for and a minimum of 20% must be from their own capital or agreed private financing.</p> <p>Green Recovery: Low Carbon Energy Project Capital Funding - a minimum of £50 million of support for projects that demonstrate innovative low carbon heat solutions for buildings, as well as proposals for integrated energy systems that support the ambitions for Scotland to achieve net zero emissions by 2045 and further catalyse economic recovery from the challenges imposed by the COVID-19 Pandemic.</p> <p>As well as delivering emissions reduction, successful projects will also demonstrate economic and social benefit for Scotland and be replicable. LCITP wishes to consider support for projects at capital readiness that can demonstrate a funding gap. For capital ready projects, support may be offered in the form of financial assistance for up to 50% of the total eligible capital costs of a project up to a maximum of £5 million per project, where capital costs cover financial costs associated with the build and installation of an exemplar project.</p>		<p>Applications for the Social Housing Net Zero Heat Fund can be submitted until 18 December 2020.</p>	<p>third and community sector organisations are eligible.</p>
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