

Locality Recovery Plan

Woodside, Tillydrone and Seaton

October 2020

Introduction

The purpose of this Locality Recovery Plan is to focus on what is happening in our priority localities to support recovery from the ongoing impact of Covid 19. Community groups and organisations have responded extremely well in adapting local support and service delivery to meet the needs of all communities and our most vulnerable citizens. This has been complimented by responses from Community Planning Partners.

The plan describes City-wide actions which will deliver improvements in our localities and then goes on to describe local plans and actions.

The Locality Plan Annual 2019/20 reports [TWS-ANNUAL-REPORT-1920](#) as well as reporting on 2019/20, reflect work being undertaken across Woodside, Tillydrone and Seaton in response to the ongoing crisis. In addition, the Fairer Aberdeen Fund quarterly reports detail a considerable amount of work being undertaken both by projects which operate specifically in the locality, as well as locality outcomes that are delivered by projects delivering on a city-wide basis.

Socio-Economic Recovery Plan

A Citywide recovery plan was developed with partners to support our communities and economy across the city. The plan has a wide range of measures, but some have a particular relevance to localities, and these are described below. The full plan with more detail on the measures is at: [Socio-Economic-Rescue-Plan](#). Progress on these actions is reported through Community Planning Aberdeen [Covid-19-rescue](#)

Economy

Action	Outcome
Business Gateway Recovery Programme	'SME Redundancy to Recovery Programme' of 121 business advice - Sales & Supplier Recovery, Continuity Planning, Digital, Leadership, H&S & Risk assessment and HR
Positive Procurement Programme	Strengthening local supply chains and contributing towards local business growth. Provide more access to contracts for smaller businesses through lots.

	Engage local suppliers, SMEs, Voluntary Sector, Social Enterprises early on commissioning needs. Security of jobs, job creation, development of community benefits and social value outcomes through contracts.
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People

Action	Outcome
Positive Destination Planning Sessions	Data Hub of young people to destinations Employability of school leavers. Early identification of and support put in place for those at risk of leaving school without a positive destination
Tailored ACC & Scottish Children's Reporter Administration Internship for care experienced young people (LOIP Project – Priority Groups into Public Sector Jobs)	Good work experience CV improvement References Potential for some qualifications
Action	Outcome
Guaranteed job interview for ACC Internships for Care Experienced Children (LOIP - Project Priority Groups into Public Sector Jobs) where jobs are available	Guaranteed job interview for ACC Internships for Care Experienced Children (LOIP - Project Priority Groups into Public Sector Jobs) where jobs are available
Skills 4.0 – Review emphasis based on employability pipeline	Shared understanding of skills required for local economy
Develop and pilot an accredited course for young parents to aid them back into education or employment using Google classroom as an online means of supporting pupils (LOIP Project – Young Women into Jobs)	Develop and pilot an accredited course for young parents to aid them back into education or employment using Google classroom as an online means of supporting pupils (LOIP Project – Young Women into Jobs)
Accelerate the ReBoot programme - targeted at supporting winter leavers who are disengaging with education in the months prior to them leaving school	Improved positive destinations
Maximise Hubs in three priority areas Dee–Tullos Community Wing, Don – Tillydrone Community Hub, West – Cummings Park Community Centre, using schools or community facilities as navigation of the benefits system.	Wrap around eg financial resilience, positive mental health and employability and extending support to families Regular 'case conferencing'
Homelessness presentations and No One Left Behind – employability wrap around	Wrap around/ tailored approach to overcome personal challenges Improved employment prospects/ securing work and able to maintain tenancies

Hardship fund managed by Lord Provost's Charitable Trust	Charities providing support to individuals and communities in need have immediate access to funds to do so
Partnership between Community Planning Aberdeen and Business in the Community to align corporate social responsibility to areas of need	Building on work initiated before the pandemic to align support from responsible businesses across Aberdeen to LOIP/ areas of need
Process for providing food to people in food insecurity through CFINE and advice delivered on free school meals	Supports LOIP Stretch Outcome that no one will go without food due to poverty
Crisis Line/ Single Access Point for Vulnerable People in need	Single access point for people vulnerable to harm as a result of Covid19 Emotional support
Roll-out of Mental Health First Aider scheme across public sector family, ALEOs and contractors. Add it to contract/tendering requirements so businesses benefiting from public sector money have to have something similar in place	Emotional support for people at risk of self-harm
Increased support for victims of domestic abuse, improved and quicker access to counselling services	Reduction of harm to adults and children. Reduction in no, of domestic abuse incidents. Better reporting of incidents and better outcomes for victims.
Restructuring of individual debt to council, including housing, council tax and pre-existing penalty charge notices to reflect ability to pay post-Covid impact – but kept under review to reflect potential positive changes in individual's financial situation.	Citizens able to pay debt in manageable amounts, reduced impact on mental health, reduced poverty, reduced reliance on high interest loans.
Instigate a Benefits Awareness Take Up Campaign, couple with increased promotion of/access to debt management support and counsellors	Citizens accessing all of the benefits they are entitled to, reduced poverty, reduced debt levels, reduced reliance on high-interest loans, reduced impact of debt on mental health.
Creation of community food officer post to deliver the Food Growing Strategy	Additional resilience through local food growing schemes, access to green and open spaces, improved physical and mental health, development of skills and confidence, access to low cost food

Place

Action	Outcome
Review management and maintenance of green/ open spaces for social distancing, wildlife & costs (review grass	Protect / improve physical & mental health with safer access to outdoors and

cutting regimes / tree planting / biodiversity / etc.

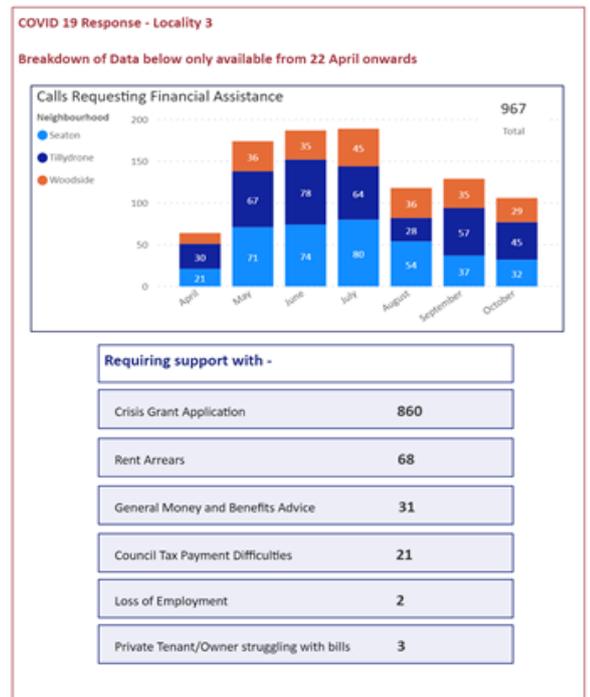
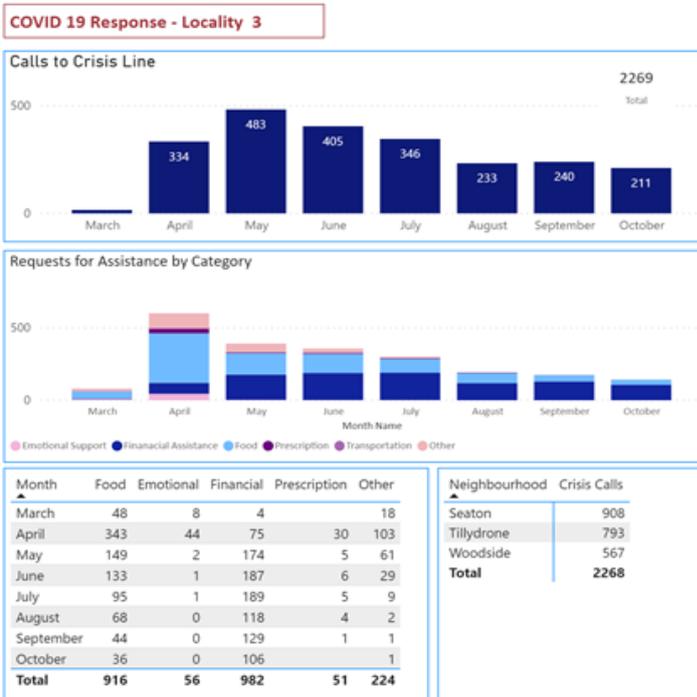
connection to nature Increase wildlife
Reduced costs of management

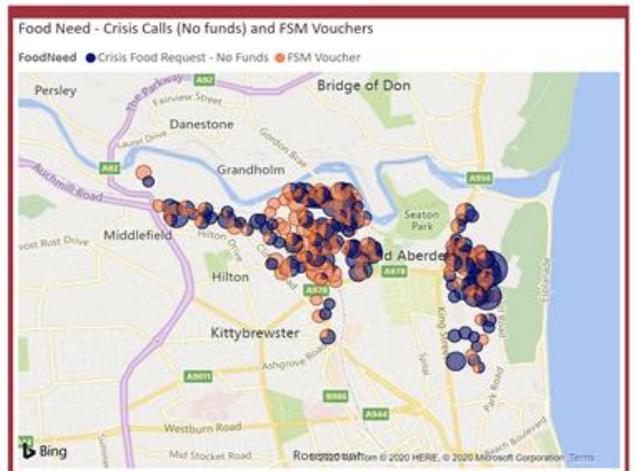
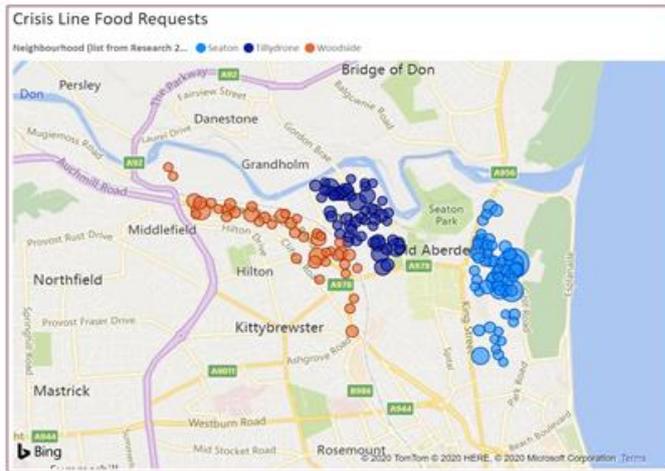
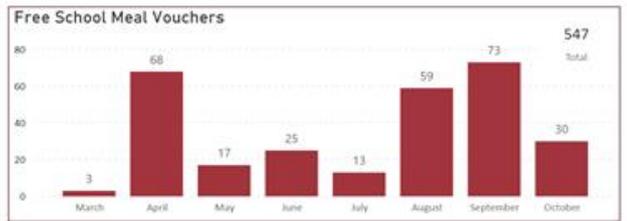
Locality – profiles

Locality profiles and outcomes data can be analysed at <https://communityplanningaberdeen.org.uk/outcomeslocalities/>

Covid Impact data

Data highlighting the impact of Covid in Woodside, Tillydrone and Seaton is shown below – drawn from calls to the crisis line and demand for food and free school meal vouchers. This underpins the refreshed locality priorities below around mental health and wellbeing and poverty.





Woodside, Tillydrone and Seaton Locality Partnership

The Tillydrone, Woodside and Seaton Locality Partnership carried out a survey during April and May 2020 to refresh the locality plan priorities – although the ability to hold local meetings was restricted, over 100 responses were received through social media channels. Priorities were discussed with the Locality Partnership and the 5 emerging priorities are:

- A safe community is important to me
- An inclusive community where people have the same opportunities regardless of age, ability, gender, race and wealth is important to me
- Improving physical health in the area is important to me
- Improving mental health in the area is important to me
- Improving well-being (health, happiness and comfort) is important to me

Work is still to be done to consult more widely with the communities across the locality on these priorities and this Recovery Plan. Further work to refresh the Locality Plan during 2020/21 and to further align these priorities with the Local Outcome Improvement Plan.

Progress on Covid responses in respect of these priorities is described below under the key themes of Economy, People and Place.

Economy

An inclusive community where people have the same opportunities regardless of age, ability, gender, race and wealth is important to me

Woodside – ACC have agreed a temporary lease for Woodside Fountain Centre to Fersands and Fountain Community Project. Despite ongoing limitations in reopening buildings, this will enable:

- delivery of early years provision;
- delivery of after-school club (no longer possible at Kittybrewster Primary due to Covid safety arrangements), supporting parents in work;
- delivery of The Pantry with Cfine – support for people to progress from reliance on emergency food provision, to a more dignified and sustainable model.

Tillydrone Community Campus – delivery library services, Lighthouse Food Bank, and community support

People

Improving physical health in the area is important to me

Improving mental health in the area is important to me

Improving well-being (health, happiness and comfort) is important to me

Delivery of the new Cruyff Court – site investigations underway

Aberdeen Health and Social Care Partnership

- Neighbourhood Lead Response – continued delivery of the neighbourhood lead model: implemented to support community organisations with provision of crisis support for COVID, the approach worked well, and it has been agreed to share the learning and adopt this approach going forward.
- Volunteering – capitalise on the increase in volunteering as a result of COVID e.g. recruitment and involvement with Locality Empowerment Groups
- Pharmacy Deliveries – continue the delivery programme that put in place to support people who were shielding or self-isolating to ensure they receive prescriptions.
- Connecting Aberdeen – deliver digital connectivity and literacy work e.g. wi-fi enabling Woodside. Phase 2 of the project is aimed at households with children and young people, pregnant women and care leavers up to 26 years, all on low income and not currently owning a device.
- Mental health and food poverty have been identified as priorities by the St Machar Partnership Forum and as a result working groups have been established to deliver outcomes for young people in the locality.
- Deliver weight management support to test online resources, with Connecting Aberdeen in Tillydrone, linking to other priorities including young parents support group and breastfeeding peer support group.

Family Learning – deliver continued support to families via 121 calls, extended to any family in need of support across the city. Deliver support with Youth Work and Adult learning to help our most vulnerable families

Place

A safe community is important to me

Police Scotland

- Theft by Shoplifting – deliver support for local businesses through detection/detering, referring vulnerable towards support and food banks.
- Domestic Abuse – delivery of support in light of increased reporting by victims due to the situation. Continue increased contact with support agencies and opened up new lines that we can refer victims into (by PCU). Ongoing plans with the Locality team for operation targeting High Risk domestic offenders in the Tillydrone and Seaton areas. Robust checks to continue in relation to any offenders breaching bail conditions.
- Wellbeing - support the vulnerable that we come across through diverting them towards help and partner agencies.
- We are liaising with staff at Aberdeen University in the form of guidance and support following the return of students and subsequent COVID-19 outbreak in the halls. This has predominantly been at Hillhead Halls and Old Fire Station but similar work is ongoing throughout the city.
- Op Aspen - continued commitment to dealing with serious and organised crime, targeting those involved. Numerous drug search warrants executed in the Tillydrone and Seaton areas. These operations also assist with those involved in illegal activities to divert them to help and support to tackle their addictions.
- Continue speeding and road safety operations in the Tillydrone Avenue, Diamond Bridge areas in response to community concerns. We are liaising with NESAMP and Communities Team to identify other innovative ways of tackling this.

Scottish Fire and Rescue Service

- Our Operational and Community Action teams will continue delivery of Home Fire Safety Visits to all communities during this time specifically to members of our communities that are deemed Very High / High risk.
- Our Ops teams have also been carrying out Operational Intelligence audits on all High-Rise buildings within the city to enhance safety for the residents, wider community, and our teams.

Street Design – delivery of improved safety at the underpass - drainage investigations are underway to deliver improvements.

Implementation

Delivery of the recovery plan will be monitored through the Locality Partnership and delivered across community organisations, community planning partners and services.