

The undernoted item is circulated in connection with the meeting of the **COMMUNITY PLANNING ABERDEEN MANAGEMENT GROUP** to be held via MS Teams on **WEDNESDAY**, 27 JANUARY 2021 at 2.00 pm.

# <u>B U S I N E S S</u>

# **STRATEGIC BUSINESS**

3.4 <u>Community Engagement on Priorities for Improving Local Outcomes</u> (Pages 3 - 8)

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# Agenda Item 3.4



# Community Planning Aberdeen

Progress Report	Community Engagement on Priorities for Improving Local
	Outcomes
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief
	Executive of Aberdeen City Council
	Michelle Cochlan, Chair of Community Engagement Group
Report Author	and Community Planning Manager
	Martin Wyllie, Transformation and Improvement Advisor
Date of Report	20 January 2021
Governance Group	CPA Management Group – 27January 2021

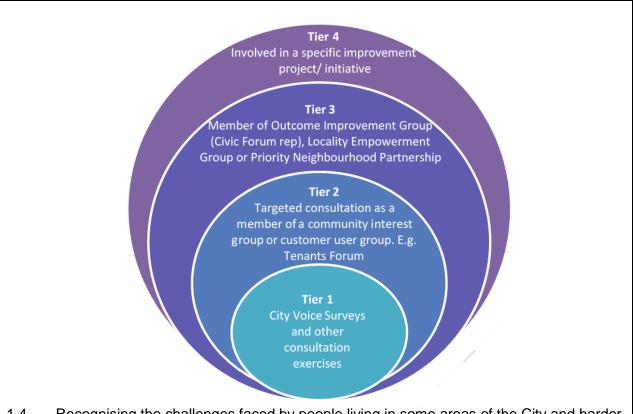
#### Purpose of the Report

The report seeks approval for the use of a communities engagement 'values simulator' software service to assist with community participation in order to gauge the attitude, priorities and values in play within the communities of Aberdeen City and across the City, more generally. This in turn will inform the priorities within the refreshed Local Outcome Improvement Plan, Locality Plans and underpinning partner strategic plans.

# Summary of Key Information

# 1 BACKGROUND

- 1.1 The Community Empowerment (Scotland) Act 2015 requires statutory community planning partners to work together to achieve improved outcomes and reduce inequalities which result from socio-economic disadvantage. As required by the Act, Community Planning Aberdeen meets this duty through the development and delivery of the Aberdeen City Local Outcome Improvement Plan (LOIP) 2016-26. The ten year plan sets out priority local outcomes which member organisations are committed to improve for and with local people. The city wide LOIP is underpinned by three area based Locality Plans, as well as member organisation's single system plans.
- 1.2 The Act states that in preparing and publishing the LOIP and Locality Plans, we must take into account the needs and circumstances of people residing in Aberdeen and consult as it considers appropriate. The Partnership's <u>Engagement</u>, <u>Participation and Empowerment Strategy</u> is a demonstration of our united commitment to working with communities to tackle the issues that matter most to them. We have adopted various means to ensure people's views are listened to and decisions about priorities to be included in the LOIP are informed by people's feedback.
- 1.3 The diagram below depicts four levels of community engagement and the main opportunities for people to be involved in priority setting for the Community Planning Partnership fall into one of these. The tiers range from a universal, public opportunity to feedback at Tier 1, to working directly with people to tackle specific issues and influence change at Tier 4.



- 1.4 Recognising the challenges faced by people living in some areas of the City and harder to reach groups to engage and participate in community planning, we have made a significant investment in community capacity building to encourage people to get involved at Tier 2 to 4. Of note is our support to Priority Neighbourhood Partnerships and our New Locality Empowerment Groups to engage on a wide range of issues impacting their area. The groups have a remit to represent, connect and empower local people and community groups across all areas of the City. This involves thinking of ways of reaching community members who face barriers because of their race, gender, age, disability, sexual orientation, religion or belief.
- 1.5 Recruitment to the groups at Tier 2 to 4 is active and ongoing. However, it is recognised that not everyone has the ability and/or desire to participate at this level. The reasons for this are likely to be varied, but lack of time or interest in continued involvement might be an issue for the general public. The last City Voice survey stated that 55.8% of respondents would like to be involved in decisions that affect their community but 48.7% don't know how. There is a risk that we only hear a subset of opinions from those groups that are currently engaged and therefore there could be value in expanding our opportunities for community-wide participation at Tier 1 to strengthen our overall approach.

#### 2. CITIZEN VALUES SIMULATOR

2.1 It is proposed that the use of a citizen values simulator software service would strengthen community engagement in the refresh of the Local Outcome Improvement Plan. See <u>Appendix 1</u> for proposed development process. This will complement the more targeted community engagement to be undertaken, primarily with the Locality Empowerment Groups and Priority Neighbourhood Partnerships. It would enable us to gauge the attitude, priorities and values of the people and communities of Aberdeen City and across the City, more generally. The results of the exercise would provide a useful cross check with feedback from those people and groups actively engaged against broader public opinion. Post code analysis will enable us to do the same at a locality and neighbourhood level, providing invaluable data at a local level.

- 2.2 The simulator allows participants to choose from a set of projects and to rank those projects in relation to the importance they have for the participant. Ranking is done by allocating a limited pool of resources to projects by attaching points to their priority project. This results in ranking and weighting the projects that are important for that participant. This reflects the participant's hierarchy of values. For example, the participant allocates 10 points to community safety and 5 to green spaces, thus showing that community safety is more important than green spaces for that participant. The simulator shows the impact and consequences of allocating resources against other competing priorities within community. Individual preferences will be collected and collated resulting in an overview of what is important for any given community and across the city.
- 2.3 For a demonstration of how the simulator works, see link to the Scottish Borders Budget Challenge which was launched on 6 November 2020 and closes 31 January 2021 <u>https://scotborders.prioritysimulator.com/budget</u>.

Allocate all your points to resource your Local Police		Points 30 Points 0						Points Remaining		
		0	2	4	6	8	10	Consequences		
Emergency and Priority Response	>	i Dru	igs related	Reports an	d Crimes			No resources allocated; 18 Drug Offences wi		
Community Policing	>							go undetected everyday. More		
Protecting Vulnerable Persons Serious & Organised Crime	> >	i Terrorism/ Paramilitary Disruption & Investigation						Increased resources allocated to tackling terrorism/ paramilitary activity in your area More		
Criminal Justice Investigations Frontline Support Roles	> >	i cyt	e ber Crime 8	& Fraud				Adequate resources and technology being		
Charge for Services	>							used to tackle cyber crime and fraud. More		
		i Bu	glary & Ro	gue Trader	s			Minimal resources available to attend Burglaries in your area. <u>More</u>		
				ludes 'corpo nslaughter'				Adequate resources allocated to attending Homicide Offences in your area. More		
« Back								Target not met		

2.4 The use of the online simulator software service will assist with community participation by increasing the reach of engagement activities across a range of social media platforms. It will help engage and involve our people in complex decisions which highlight the hierarchy of values that are in play within a particular community. They will see the consequences of experimenting with different trade-offs and deliberate on their options, then submit considered preferences. The results are indicative but generate meaningful, insightful feedback that can inform decisions about the priorities within the City Local Outcome Improvement Plan and partner resources to improve these. The results will also be useful to individual member partners in developing and agreeing their corporate strategies, budgets and resource plans.

# 3 **RESOURCE IMPLICATIONS**

3.1 Financial – cost of yearly subscription of software service £4995.00. The intention is to use the service for only 1 year and that it will be funded by the Community Planning Budget. There are no additional costs.

# 4 NEXT STEPS

4.1 This report will be considered by the Community Planning Aberdeen Board at the next meeting on 22 February 2021, along with the proposed content of the consultation, which we would intend on running throughout March 2021.

# **Recommendations for Action**

It is recommended that the Management Group:

i) Agree to submit this proposal to the CPA Board on 22 February 2021 for approval.

#### **Opportunities and Risks**

Community participation lies at the heart of community planning, and applies in the development, design and delivery of plans as well as in their review, revision and reporting. Consultation is not enough – Community Planning Aberdeen is committed to securing the participation of communities throughout. The CPA Community Engagement Group has a key role in supporting the Partnership in embedding our Engagement, Participation and Empowerment Strategy. The proposal set out within this paper is intended to complement and strengthen our overall approach to give everyone the opportunity to be involved.

#### Consultation

The following people were consulted in the preparation of this report: Chief Officer, Data & Insights Chief Officer, Early Intervention & Community Empowerment Chief Officer, Finance Locality & Neighbourhood Planning Lead Officers Community Engagement Group

#### **Background Papers**

The following papers were used in the preparation of this report.

N/A

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# APPENDIX 1 REFRESHED LOCAL OUTCOME IMPROVEMENT PLAN – DEVELOPMENT STAGES

	GATHER		ASSESS		CONSULT		APPROVE
	November 20		January 21		March 21		May 21
•	Aberdeen Outcomes Framework	•	Kick off sessions with OIGs:	•	Thematic consultation sessions for	•	Final consultation phase:
•	Draft update to Aberdeen	•	Locality Empowerment Groups		stakeholder held by OIG Chairs/		Local Partners
	Population Needs Assessment (PNA)	•	Priority Neighbourhood Partnerships		Locality Leads:		Communities
	Summary	•	CPA Management Group - update		Partners	•	National Partners: Community
•	Further data/ insights/research/				Community representatives		Justice Scotland
	evidence of Covid-19 impact from				Responsible business community		Public Heath Scotland
	Improvement Service, Partners,			•	Public consultation exercise using		Education Scotland
	Communities				Citizen's space simulator	•	Feedback to public on results of
•	Reframing PNA around the Global			•	CPA Management Group		consultation and draft LOIP
	Sustainable Development Goals to					•	Director of Public Health assessment
	identify gaps						of balance of prevention
	December 20		February 21		April 21		June/ July 21
•	Further develop PNA summary in	•	Follow up with OIGs/ LEGs/ PNPs	•	Commence drafting of LOIP and	•	Final draft LOIP/ Locality Plans to
	collaboration with data and subject	•	LOIP/ Locality Plan Design		Locality Plans		CPA Management Group
	matter experts from OIGs	•	Launch public consultation exercise	•	Clarity of which projects should be		CPA Board Meeting 7 July 21
•	Locality level summaries to be		using Citizen's space simulator		prioritised for testing in which	•	CPA Board Meeting 7 July 21
	developed	•	CPA Board - update		localities/neighbourhoods		
•	Review LOIP improvement projects -			•	CPA Board session with the		
	progress and relevance				Improvement Service		
•	Review Socio-Economic Rescue Plan						
	<ul> <li>progress and relevance</li> </ul>						
•	Complete initial assessment of						
	impact on LOIP: context, stretch						
	outcomes, improvement project						
	aims, format						

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