

Locality Recovery Plan

Torry

Introduction

The purpose of this Locality Recovery Plan is to focus on what is happening in our priority localities to support recovery from the ongoing impact of Covid 19. Community groups and organisations have responded extremely well in adapting local support and service delivery to meet the needs of all communities and our most vulnerable citizens. This has been complimented by responses from Community Planning Partners..

The plan describes City-wide actions which will deliver improvements in our localities and then goes on to describe local plans and actions.

The Locality Plan Annual 2019/20 reports [link to be added], as well as reporting on 2019/20, reflect work being undertaken across Torry in response to the ongoing crisis. In addition, the Fairer Aberdeen Fund quarterly reports detail a considerable amount of work being undertaken both by projects which operate specifically in the locality, as well as locality outcomes that are delivered by projects delivering on a city-wide basis [link to be added].

Socio–Economic Recovery Plan

A Citywide recovery plan was developed with partners to support our communities and economy across the city. The plan contains a wide range of measures, but some have a particular relevance to localities and these are described below. The full plan with more detail on the measures is at: <https://communityplanningaberdeen.org.uk/wp-content/uploads/2020/07/Socio-Economic-Rescue-Plan.pdf> . Progress on these actions is reported through Community Planning Aberdeen [link to be added].

Economy

Action	Outcome
Business Gateway Recovery Programme	‘SME Redundancy to Recovery Programme’ of 121 business advice - Sales & Supplier Recovery, Continuity Planning, Digital, Leadership, H&S & Risk assessment and HR
Positive Procurement Programme	Strengthening local supply chains and contributing towards local business growth. Provide more access to contracts for smaller businesses through lots. Engage local suppliers, SMEs, Voluntary Sector, Social Enterprises early on commissioning needs. Security of jobs, job creation, development of community benefits and social value outcomes through contracts.

People

Action	Outcome
Positive Destination Planning Sessions	Data Hub of young people to destinations Employability of school leavers. Early identification of and support put in place for those at risk of leaving school without a positive destination
Tailored ACC & Scottish Children's Reporter Administration Internship for care experienced young people (LOIP Project – Priority Groups into Public Sector Jobs)	Good work experience CV improvement References Potential for some qualifications
Action	Outcome
Guaranteed job interview for ACC Internships for Care Experienced Children (LOIP - Project Priority Groups into Public Sector Jobs) where jobs are available	Guaranteed job interview for ACC Internships for Care Experienced Children (LOIP - Project Priority Groups into Public Sector Jobs) where jobs are available
Skills 4.0 – Review emphasis based on employability pipeline	Shared understanding of skills required for local economy
Develop and pilot an accredited course for young parents to aid them back into education or employment using Google classroom as an online means of supporting pupils (LOIP Project – Young Women into Jobs)	Develop and pilot an accredited course for young parents to aid them back into education or employment using Google classroom as an online means of supporting pupils (LOIP Project – Young Women into Jobs)
Accelerate the ReBoot programme - targeted at supporting winter leavers who are disengaging with education in the months prior to them leaving school	Improved positive destinations
Maximise Hubs in three priority areas Dee–Tullos Community Wing, Don – Tillydrone Community Hub, West – Cummings Park Community Centre, using schools or community facilities as navigation of the benefits system.	Wrap around eg financial resilience, positive mental health and employability and extending support to families Regular 'case conferencing'
Homelessness presentations and No One Left Behind – employability wrap around	Wrap around/ tailored approach to overcome personal challenges Improved employment prospects/ securing work and able to maintain tenancies

Hardship fund managed by Lord Provost's Charitable Trust	Charities providing support to individuals and communities in need have immediate access to funds to do so
Partnership between Community Planning Aberdeen and Business in the Community to align corporate social responsibility to areas of need	Building on work initiated before the pandemic to align support from responsible businesses across Aberdeen to LOIP/ areas of need
Process for providing food to people in food insecurity through CFINE and advice delivered on free school meals	Supports LOIP Stretch Outcome that no one will go without food due to poverty
Crisis Line/ Single Access Point for Vulnerable People in need	Single access point for people vulnerable to harm as a result of Covid19 Emotional support
Roll-out of Mental Health First Aider scheme across public sector family, ALEOs and contractors. Add it to contract/tendering requirements so businesses benefiting from public sector money have to have something similar in place	Emotional support for people at risk of self-harm
Increased support for victims of domestic abuse, improved and quicker access to counselling services	Reduction of harm to adults and children. Reduction in no, of domestic abuse incidents. Better reporting of incidents and better outcomes for victims.
Restructuring of individual debt to council, including housing, council tax and pre-existing penalty charge notices to reflect ability to pay post-Covid impact – but kept under review to reflect potential positive changes in individual's financial situation.	Citizens able to pay debt in manageable amounts, reduced impact on mental health, reduced poverty, reduced reliance on high interest loans.
Instigate a Benefits Awareness Take Up Campaign, couple with increased promotion of/access to debt management support and counsellors	Citizens accessing all of the benefits they are entitled to, reduced poverty, reduced debt levels, reduced reliance on high-interest loans, reduced impact of debt on mental health.
Creation of community food officer post to deliver the Food Growing Strategy	Additional resilience through local food growing schemes, access to green and open spaces, improved physical and mental health, development of skills and confidence, access to low cost food

Place

Action	Outcome
Review management and maintenance of green/ open spaces for social distancing, wildlife & costs (review grass cutting regimes / tree planting / biodiversity / etc.	Protect / improve physical & mental health with safer access to outdoors and connection to nature Increase wildlife Reduced costs of management

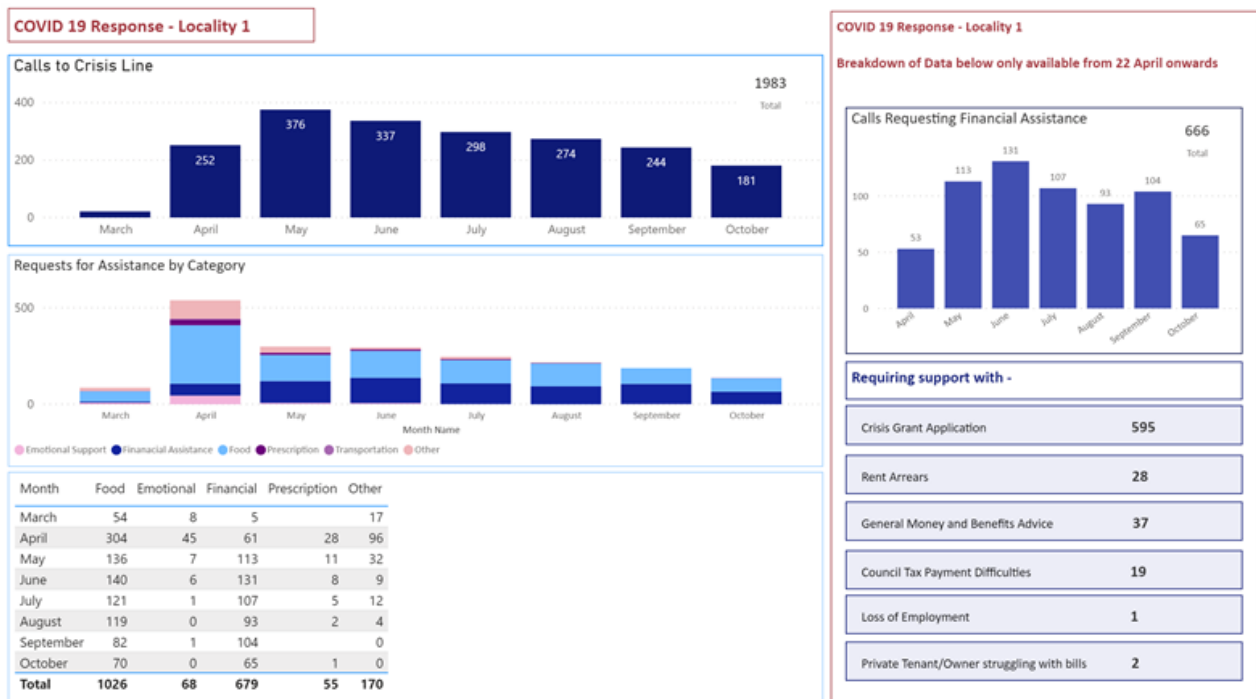
Locality – profiles

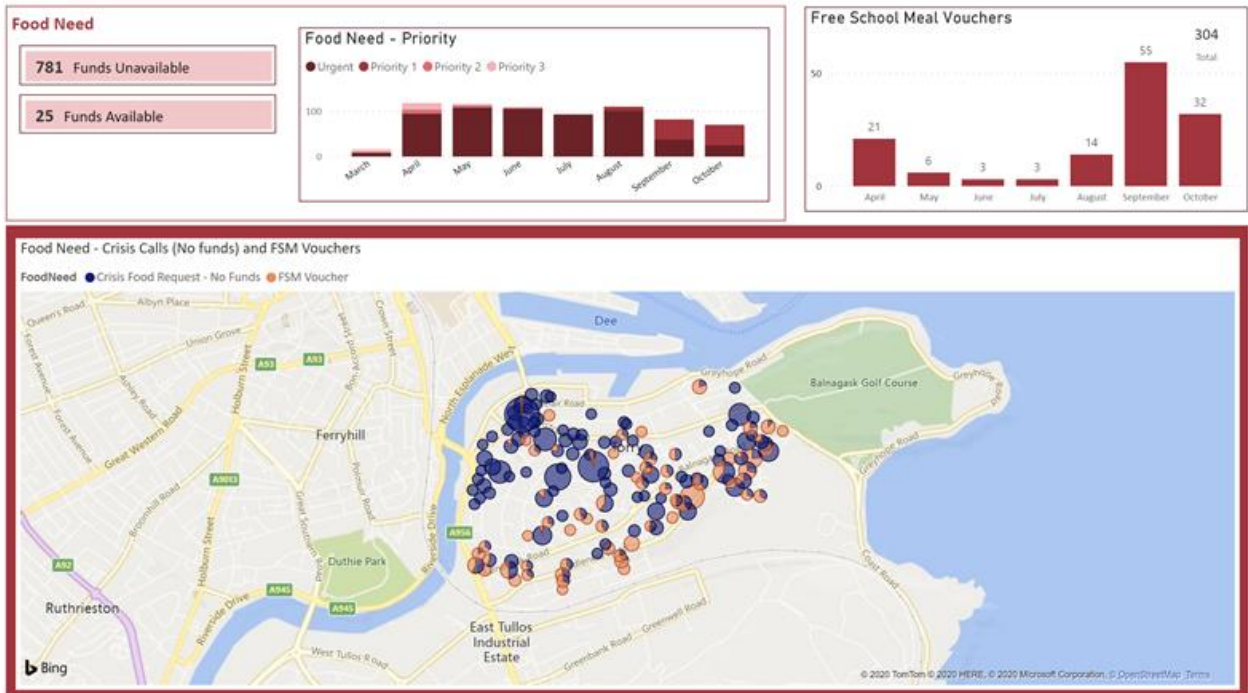
Locality profiles and outcomes data can be analysed at

<https://communityplanningaberdeen.org.uk/outcomeslocalities/>

Covid Impact data

Data highlighting the impact of Covid in Torry is shown below – drawn from calls to the crisis line and demand for food and free school meal vouchers. This underpins the refreshed locality priorities below around mental health and wellbeing and poverty.





Torry Locality Partnership

The Torry Locality Partnership carried out a review during May and June 2020 to refresh the locality plan priorities in the light of the ongoing COVID 19 impacts. Priorities were discussed with the Locality Partnership and the emerging priorities are:

- A safe community is important to me
- An inclusive community where people have the same opportunities regardless of age, ability, gender, race and wealth is important to me
- Improving physical health in the area is important to me
- Improving mental health in the area is important to me
- Improving well-being (health, happiness and comfort) is important to me

Work remains to be done to consult more widely with the communities across the locality on these priorities and this Recovery Plan. Further work to refresh the Locality Plan during 2020/21 and to further align these priorities with the Local Outcome Improvement Plan.

Progress on Covid responses in respect of these priorities is described below under the key themes of Economy, People and Place.

Economy

An inclusive community where people have the same opportunities regardless of age, ability, gender, race and wealth is important to me

A number of partners have sought to alleviate food poverty, made worse by the COVID crisis, in Torry. These include CFINE, Jesus House, TLC, St Fittick's church, the catholic church AFCCT/Cove Rangers and the Kings Foundation. The Partnership are bringing them together to develop a collective approach and plan which seeks to co-ordinate resources, avoid duplication and delivers a wider but more focussed response going forward

The Partnership will work with Aberdeen Harbour Board (re new Harbour) and those taking forward the proposed ETZ project to maximise opportunities for training and employment for the local community.

The Partnership will work with partners such as Pathways and Aberdeen Foyer to maximise the level of support available locally for those seeking employment.

People

- Improvement Project to increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021
- Improvement Project with a focus on Lochside Academy catchment to increase number of young people, who need support in relation to trauma and bereavement, having access to such support by 2021
- Create a Patient Participation Group for Torry Medical Practice
- Continue to develop the Torry Best Start and Smile Pantry to alleviate food poverty, widen access to Best Start support for parents, provide benefits advice and offer information and advice to improve dental health. Target to increase Pantry membership from current level of 60 to 100)
- Continue to develop the Torry Fit Like Hub – a multi agency approach to providing support for our most vulnerable children and families
- Continue development of a multi-agency project, led by Police Scotland, to improve access to naloxone by recruiting and training family and friends of heroin users to administer naloxone when a user overdoses to reduce the number of deaths
- Re-instate Big Noise after school clubs

Aberdeen Health and Social Care Partnership

- Neighbourhood Lead Response – A neighbourhood lead model was implemented to support community organisations to provide crisis support for COVID, this approach worked well and it has been agreed to share the learning and adopt this approach going forward.
- Volunteering – As a result of COVID it has been evident there has been a significant rise in volunteering, it is hoped to capitalise on this increase in volunteering and civic responsibility going forward in the recovery phase e.g. recruitment and involvement with Locality Empowerment Groups

- Pharmacy Deliveries – delivery programme was put in place to support people who were shielding/self-isolating to ensure they still receive their prescriptions.
- Connecting Aberdeen – The Scottish Government funded project saw 385 devices (city wide) allocated to alleviate social isolation. Phase 1 saw the distribution of devices, along with 12 months wi-fi connection and allocation of a digital champion to provide support to improve digital literacy. This was prioritised for people on the shielding list, low income and with no current suitable device. Phase 2 of the project is aimed at households with children and young people, pregnant women and care leavers up to 26 years, all on low income and not currently owning a device. This will form part of the wider digital connectivity and literacy work in Torry.

Family Learning - continue to support their families via 121 video calls etc. They have also opened their referral system to any family in need of support across the city. They have partnered with Youth Work and Adult learning to develop an offer of support which should help our most vulnerable families.

Place

A safe community is important to me

Improvement Project Proposed - Increase the number of community run green spaces that are organised and self-managed

Police Scotland

- Theft by Shoplifting - supporting local businesses through detection/deterring, referring vulnerable towards support and food banks.
- Domestic Abuse - Awareness of continued reporting but also understanding the new challenges that victims face due to the situation. As a Division, we have increased contact with support agencies and opened new lines that we can refer victims into (by PCU). Robust checks to continue in relation to any offenders breaching bail conditions.
- Wellbeing - support the vulnerable that we come across through diverting them towards help and partner agencies.

Scottish Fire and Rescue Service

- Our Operational and Community Action teams have continued to carry out Home Fire Safety Visits to all communities during this time specifically to members of our communities that are deemed Very High / High risk.
- Our Ops teams have also been carrying out Operational Intelligence audits on all High-Rise buildings within the city to enhance safety for the residents, wider community, and our teams.
- Proposed improvement Project in the Torry area aimed at reducing the number of deliberate fires by 20% by 2021.

Street Design-

- Continuing public space and paths improvements in the Tullis 'living streets' area

Developing Community Facilities and Services

Kings Foundation to complete refurbishment of Foundation Centre and open Spring 2021 to provide a community resource to the east of Tullis - the centre hopes to develop a range of new services in partnership with the local community to meet locality needs including: family and addiction support, work with young people, social isolation and employability. Prince's Trust possible partners and funding secured for a part time centre manager.

Torry Development Trust to develop community provision at the former Victoria Road school by March 2020, including

- a community nursery will provide accessible, affordable childcare to both invest in children and enable families to explore employment and learning opportunities.
- The gathering space will be a place to meet and access community-led services to promote cohesion and well-being.
- A Community Kitchen, Men's shed and training space will enhance vocational learning and promote employability, health and well-being amongst isolated people

New Primary School and Community Hub at the site of the former Torry Academy to provide a focus for multi-agency regeneration of Torry.

Jesus House Church development of improved facility at the former Salvation Army building offering a range of community provision including food poverty initiatives and support for those with addiction issues.

Implementation

Delivery of the recovery plan will be monitored through the Locality Partnership and delivered across community organisations, community planning partners and services. As a next stage to this process the Locality Partnership are currently asking partners to identify more clearly, specific to work in Torry, intended outcomes, timescales and measures of success.