Community Planning Aberdeen Management Group

Meeting on WEDNESDAY, 2 JUNE 2021 at 2.00 pm

** <u>Virtual, Aberdeen</u> **

B U S I N E S S

APOLOGIES

MINUTES

1.1   <u>Minute of Previous Meeting of 24 March 2021 - for approval</u> (Pages 3 - 14)

1.2   <u>Minute of Meeting of the CPA Board of 28 April 2021 - for information</u> (Pages 15 - 20)

STRATEGIC BUSINESS

2.1   <u>Draft Refreshed Local Outcome Improvement Plan 2016-26 and CPA Development Plan 2021-2022</u> (Pages 21 - 114)

2.2   <u>Draft Integrated Locality Plans 2021-26 - North, South and Central</u> (Pages 115 - 202)

2.3   <u>Socio-Economic Rescue Plan 2020/2021</u> (Pages 203 - 218)

2.4   <u>Locality Recovery Plans 2020/21</u> (Pages 219 - 246)

CPA IMPROVEMENT PROGRAMME

3.1   <u>Project End Report: Improve the Health and Wellbeing Outcomes for at least 50% of homeless people/program participants (30 individual participants) in the Housing First Pathfinder Program in Aberdeen City by Dec 2021</u> (Pages 247 - 260)

GENERAL BUSINESS

FUNDING TRACKER AND FORWARD BUSINESS PLANNER

FOR YOUR INFORMATION

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COMMUNITY PLANNING ABERDEEN MANAGEMENT GROUP
24 MARCH 2021

Present:-   Murray Main (Police Scotland) (Vice Chair), Gale Beatie (Sustainable City and Aberdeen City Council), Mervyn Bain (University of Aberdeen), Jamie Bell (Scottish Enterprise), Allison Carrington (Aberdeen Prospers), Rab Dickson (Nestrans), Nicola Graham (Skills Development Scotland), Maggie Hepburn (ACVO), Derek McGowan (Community Justice Group and Resilient, Included and Sustainable), Graeme Simpson (Integrated Children's Services), and Scott Symon (Scottish Fire and Rescue Service).

Also Present:-   Neil Carnegie, Michelle Cochlan and Allison Swanson. (All Aberdeen City Council).

Apologies:-   Richard Craig (Alcohol and Drugs Partnership), Jillian Evans (NHSG and Sustainable City), Jill Franks (Sport Aberdeen), Sandra MacLeod (RIS and Health and Social Care Partnership), Lavina Massie (Civic Forum), and Pauline May (Nescol).

Topic	Discussion/Decision	Action By
Welcome	In the absence of the Chair, the Vice Chair took the Chair for today's meeting and welcomed all.	
2. Minute of Previous Meeting of 27 January 2021 for approval	The Management Group had before it the minute of its meeting of 27 January 2021, for approval. With regards to item 1(External Funding Tracker), the Management Group noted that all actions had been undertaken. In relation to item 6 (Locality Recovery Plans), the Management Group noted the following: 1. Northfield Children and Young People action 1.2 (Support to Young Carers - establish real picture of the need in the area), Paul Tytler had updated the Northfield Team on the position with the IJB carers strategy and had been referred to the Partnership Forum to progress; 2. Northfield People action 1.1 (Number of men aged 40 – 60 not fitting into existing supports and negative about some possibilities), Paul Tytler had flagged this with the Northfield Locality Inclusion manager and locality resource had been applied to progress this action; and 3. Torry Economy action 1.4 (maximise opportunities for training and employment	

Topic	Discussion/Decision	Action By
Page 4	for the local community with those taking forward the proposed ETZ project to community), locality teams were connected in the Energy Transition Zone workstream and no resource support required at this stage. In relation to item 7 (LOIP Refresh Update-PNA), the Management Group noted that (1) an executive summary to the PNA had been drafted and was being finalised; (2) a paper had been developed with a proposal on what the Partnership's approach to data, evaluation and research could be and this was being further developed in advance of submission to a future meeting; and (3) the PNA had been sent to the Scottish Government via the Location Director. With regards item 12 (Child Poverty Action Plan), the Management Group noted that (1) the review of all Partnership work on poverty was ongoing and Derek McGowan was due to report on this to the next meeting; and (2) Martin Murchie was reviewing how to reflect progress against statutory duties in the outcomes framework and how that could be considered as part of the refresh of the LOIP. **The Management Group resolved:** (i) to agree the minute as a correct record; and (ii) to note the update on actions from the previous meeting as recorded above	Martin Murchie (ACC) Derek McGowan (ACC) Martin Murchie (ACC)
3. Minute of Meeting of the CPA Board of 22 February 2021	The Management Group had before it the draft minute of the CPA Board meeting of 22 February 2021 for information. **The Management Group resolved:** to note the draft minute.	
4. Local Outcome Improvement Plan 2016-2026 Refresh: Draft Stretch Outcomes and Improvement	With reference to item 7 of the minute of its previous meeting of 27 January 2021, the Management Group had before it a report which presented the first draft stretch outcomes and improvement project aims proposed by the Community Planning Aberdeen Outcome Improvement Groups for inclusion in the refreshed Local Outcome Improvement Plan for 2021.	

Topic	Discussion/Decision	Action By
Project Aims	**The report recommended:-** that the Management Group (a) consider and provide feedback on the proposed changes to the LOIP received from Outcome Improvement Groups included in Appendix 1; (b) consider and provide feedback on the proposals highlighted at para 3.2; (c) consider and provide feedback on the potential gaps highlighted at para 4.2 (d) consider the balance of leadership across the proposed improvement projects highlighted at para 5.2 and detailed in Appendix 2; (e) agree that the thematic sessions planned to take place in March to present proposals to wider stakeholders would now take place in April; (f) agree whether these sessions should be open to community members involved in the Locality Empowerment Groups and Priority Neighbourhood Partnerships; and (g) note that Outcome Improvement Groups would be asked to submit final proposals for the refresh of the LOIP by 30 April 2021. Michelle Cochlan advised that the report presented the initial proposals from Outcome Improvement Groups, comments from the Community Planning Team and the emerging themes from Locality Empowerment Groups. She highlighted that the proposals continued to be developed by the Groups. In further developing the proposals, the Groups as well as the feedback from the Management Group today, would also be considering the feedback from the public values simulator which ended on 31 March, and the peer review exercise which was ongoing. In addition to this, Public Health were also undertaking a review of the current proposals and any feedback would also be reported to Group's for their consideration. The Management Group then discussed the potential gaps from the initial proposals as detailed at paragraph 3.2 of the report and made the following comments on two of the potential gaps listed: <u>Social isolation</u> Social isolation would be covered by some existing aims, for example community resilience project under Stretch Outcome 14 which had provided networks/connections	

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Topic	Discussion/Decision	Action By
Page 6	which reduce social isolation. Derek McInnes and Gale Beattie agreed to review linkage to social isolation as part of the ongoing work to increase community resilience. Poverty Derek McGowan advised that the review of all Partnership work on poverty was ongoing and that he would come back with considerations for inclusion in the refresh LOIP, potentially either consolidation of projects with a focus to reduce the poverty gap, or recognising that poverty is a cross cutting theme that the project charter be updated to include a section on supporting and eliminating poverty. In relation to the proposals highted at para 3.2 of the report, the Management Group made the following comments: • <u>Revision of Stretch Outcomes 1 and 2 – removal of focus on growth sectors (economy diversification) and the reduced scale of ambition for improvement</u> Allison Carrington advised that Aberdeen Prospers had revised Stretch Outcomes 1 and 2 taking into account the impact of covid-19, downturn of oil and gas and Brexit and felt that the revised outcomes were achievable. She highlighted that for it had been difficult to define baseline and therefore had moved from a % to a specific number for both Stretch outcomes. In terms of revised Stretch Outcome 1, she explained that the rationale for the figure of 400, highlighting this was in addition to the work that other agencies/systems were undertaking in the city and highlighted the challenge of achieving 400 in an environment where 1. there were fewer jobs available and 2. people were already being supported. In response, it was highlighted that the Partnership required to be ambitious and add value and that the number would be achieved through the improvement aims and not the Stretch Outcome. It was suggested that it would be helpful for the Stretch Outcome to have the % as well as the number. • Employability project for priority groups is now focused only on care experienced young people and no longer includes people with convictions or people with	Derek McGowan/Gale Beattie (ACC) Derek McGowan (ACC)

Topic	Discussion/Decision	Action By
Page 7	housing need (homeless) Allison Carrington advised that the areas were proposed to be removed as the focus of the improvement aim was too wide and some of the of the groups were being addressed through other improvement projects. It was noted however, that there was a potential gap regarding employability options for homeless people should the revised aim be approved. Derek McGowan undertook to review single system work and confirm whether a partnership aim regarding employability options for homeless people was required. • Stretch Outcome 6 – has a focus on priority neighbourhoods but the revised improvement project aims do not target priority neighbourhoods Nicola Graham advised that although no longer explicit in order to achieve the Stretch Outcome they needed to increase positive destinations for the most deprived areas and this remained a priority. She undertook to review the wording to reflect on the comment. • Stretch Outcome 8 – a number of projects are proposed for removal, leaving only three projects to deliver this stretch outcome. Could this be merged with stretch outcome 6 / 9 Graeme Simpson advised that further development had been undertaken since the paper had been published. It was recognised that at present improvement aims in relation to young people in conflict with the law were dispersed over a number of Stretch Outcomes and therefore a proposal to bring together all of these improvement aims under a single Stretch Outcome was being developed. In addition, Graeme advised that there was a strong narrative from Scottish Government policy drivers (The Promise; Review of Secure Care; UNCRC; resetting of Youth Justice standards) that articulated the position that young people under the age of 18 who were in conflict with the law needed to be seen first and foremost as a young person and kept out of the adult justice system. For these reasons, young people who were in conflict in the law needed to have their needs considered alongside their other needs and therefore the	Derek McGowan (ACC) Nicola Graham (SDS) and Graeme Simpson (ACC) Graeme Simpson/Derek McGowan (ACC)

Topic	Discussion/Decision	Action By
Page 8	Integrated Children's Services Board was best placed to have oversight of this Stretch Outcome. There would continue to be a connection to the Community Justice Group given a) the transitional planning that would be often be required for some young people; b) the sharing of development opportunities; and c) alignment in strategic planning. • Exclusion/youth offending To be considered as part of the above proposals being developed. • Query regarding what data/ evidence of need exists to support proposals for two additional Stretch Outcomes under the place theme. Also, what added value can the Community Planning Partnership bring to these areas? Gale Beattie advised that Sustainable City's Groups were continuing to develop proposals. In terms of the data/evidence that the two proposed new Stretch outcomes were required, Gale advised that there was a new public bodies duty on biodiversity which would provide the evidence base. Gale undertook to ensure that the proposals provide the data/evidence base and be submitted to the Community Planning Team for review as soon as possible. Partners noted the ongoing engagement being undertaken with communities via the Locality Empowerment Groups (LEGs), Priority Neighbourhood Partnerships (PNPs) and public values simulator, to inform the development of the proposals, with the emerging themes from the LEGs contained at Appendix 3. In relation to these emerging themes, it was noted that thematic sessions had been held with the LEGs/PNPs, and given the specific aspects raised and their ongoing development of the Locality Plans, it was highlighted that it would be beneficial for the Outcome Improvement Groups to present their proposals directly to the LEGs/PNPs rather than requiring them to attend wider stakeholder meetings to ensure their contribution was not diluted. It was therefore agreed that the thematic stakeholder sessions be held in April would be for CPA members and that the Chairs, with the CPA Team, consider the options for presenting proposals to the LEGs/PNPs separately.	Graeme Simpson/Derek McGowan (ACC) Gale Beattie (ACC)/Jillian Evans (NHSG)

Topic	Discussion/Decision	Action By
Page 9	**The Management Group resolved:** (i) to note the proposed changes to the LOIP received from Outcome Improvement Groups included in Appendix 1; (ii) to agree that all partners undertake the ongoing peer review of the current proposals and provide feedback to the Community Planning Team by the end of March 2021 and that this then be shared with respective Chairs; (iii) to note the feedback on the proposals highlighted at para 3.2 as recorded above and by the Community Planning Team in Appendix 1 and to agree that Outcome Improvement Groups reflect on these when reviewing their proposals and that the specific actions detailed above be undertaken; (iv) to note the feedback on the potential gaps highlighted at para 4.2 and that the specific actions recorded above in relation to social isolation and poverty be undertaken and that all Outcome Improvement Groups consider the potential gaps when further developing their proposals; (v) to agree that partners consider the balance of leadership across the proposed improvement projects highlighted at para 5.2 and detailed in Appendix 2; (vi) agree that the thematic sessions planned to take place in March to present proposals to wider stakeholders would now take place in April for CPA members; (vii) agree that the Outcome Improvement Group Chairs and Community Planning Team consider options for sharing proposals with community members involved in the Locality Empowerment Groups and Priority Neighbourhood Partnerships; (viii) to note that the emerging data from the simulator had been shared with Lead Contacts and the findings report would be shared with Outcome Improvement Groups as soon as possible following closure of the simulator on 31 March for their consideration; (ix) to note that Outcome Improvement Groups would be asked to submit final proposals for the refresh of the LOIP by 30 April 2021.	 All Partners Chairs of all Outcome Improvement Groups Chairs of all Outcome Improvement Groups All Partners Chairs of all Outcome Improvement Groups Chairs of all Outcome Improvement Groups/ Community Planning Team Michelle Cochlan (ACC) Chairs of all Outcome Improvement Groups
5. CPA Improvement Programme Dashboard, Quarterly	With reference to item 9 of the minute of its previous meeting of 27 January 2021, the Management Group had before it a report providing an update on the projects within the Local Outcome Improvement Plan 2016-26 which had started, or were due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the revised improvement programme approved by the Board on 16 September 2020 and also	

Topic	Discussion/Decision	Action By
Update and Appendices	included 2 of the 22 due new charters for approval for submission to the Board. The report included 2 new charters presented were as follows:	

Projects Starting	Charter Due Date(s)	Charter Status
9.3 Reduce the number of wilful fires by 20% by 2021.	Original: Dec 20 Postponed: March 21 Postponed: April 21	Partly ready, some feedback to be addressed. See charter 9.3
12.7 Increase by 10% the percentage of adults in Aberdeen City who are non-drinkers or drink alcohol in a low risk way by 2021.	Original: March 21 Postponed: April 21	Charter ready. See revised charter 12.7

In relation to charter 9.3, Neil Carnegie suggested that a representative from Housing and/or the City Wardens be added to the Project Team and undertook to discuss with Scott Symon in advance of charters submission to the Board.

The report recommended:-
That the Management Group
(a)   note the overview of progress against the revised CPA Improvement Programme as contained at Appendix 1;
(b)   approve the new charters included at Appendix 2 for submission to the CPA Board on 28 April 2021;
(c)   note that the outstanding charters were postponed pending the LOIP refresh; and
(d)   consider the progress and updates provided on live improvement projects contained at the Improvement Project Dashboard.

The Management Group resolved:
(i)   to approve the recommendations (a), (c) and (d); and
(ii)   to approve recommendation (b) subject to charter 9.3 being updated to address the feedback from the Community Planning Team prior to submission to the Board meeting.

Action By: Allison Swanson (ACC)/Scott Symon (SFRS)

Topic	Discussion/Decision	Action By
6. Project End Report: Increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021	The Management Group had before it a report which presented the results of the LOIP Improvement Project Aim to increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021 and sought approval to end the project. **The report recommended:-** that Management Group – (a) agree to recommend to the CPA Board on 28 April that testing was concluded and that this Improvement Project is brought to an end on the basis that the project aim has been achieved and that the tests of change have now been fully implemented and were sustainable and that a new referral pathway was being tested with Education and would be monitored by the National DBI Programme and Scottish Government; and (b) agree that the Resilient, Included and Support Group consider as part of the LOIP refresh whether a new aim reflecting on the opportunities for scale up should be taken forward. **The Management Group resolved:** to approve the recommendations	
7. Project End Report: Increase to 30% the number of individuals who are involved in cuckooing incidents who undertake effective interventions or who are referred to relevant	The Management Group had before it a report which presented the results of the LOIP Improvement Project Aim to Increase to 30% the number of individuals who are involved in cuckooing incidents who undertake effective interventions or who are referred to relevant support services (as a % of all those identified as being involved in cuckooing incidents) in priority localities by 2021 and sought approval to end the project. **The report recommended:-** that Management Group agree to recommend to the CPA Board on 28 April 2021, that testing was concluded and that this Improvement Project was brought to an end on the basis that the project aim had been achieved and that the multi agency change ideas were now business as usual and no opportunities had been identified to make further significant gains and that the Community Justice Group would continue to monitor the	

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Topic	Discussion/Decision	Action By
support services in priority localities by 2021.	data. **The Management Group resolved:** to approve the recommendations.	
8. Community Resilience	With reference to item 11 of the minute of the meeting of 27 January 2021, the Management Group had before it a report which provided an update on the progress of the actions agreed by the CPA Board to further develop community resilience to prepare, respond and recover from emergencies. **The report recommended:-** that the Management Group note the update. The Group heard from Neil Carnegie who advised that work was ongoing to link the development of community resilience into the current Improvement Charters under the Resilient, Included and Supported and Sustainable Cities Outcome Improvement Groups to ensure a single coherent approach to developing community resilience in Aberdeen was being proposed. Derek McGowan also advised that he was working with Skills Development Scotland to look at options for volunteers to apply for accreditation for their volunteering efforts. **The Management Group resolved:** to approve the recommendation.	Neil Carnegie/Derek McGowan (ACC)
9. Aberdeen City Local Fire Plan 2020	The Management Group had before it a report which presented the Aberdeen City Local Fire Plan for information. **The report recommended:-** that the Management Group note the Aberdeen City Local Fire Plan 2020, at Appendix 1. **The Management Group resolved:** to approve the recommendation.	

Topic	Discussion/Decision	Action By
10. Draft Community Planning Budget 2021/22	The Management Group had before it a report which set out the proposed contributions from Community Planning Aberdeen partners to the Community Planning Budget 2021/22 and detailed proposals for how the monies would be allocated. **The report recommended:-** that the Management Group (a) agree to submit the proposed Community Planning Budget 2021/22 to the Board on 28 April 2021 for approval; (b) agree to submit the proposed spend on budget commitments 2021/22 to the Board on 28 April 2021 for approval; (c) note the grant funding secured for 2021/22 to date; and (d) agree to propose to the CPA Board on 28 April 2021 that the Community Justice Transition Fund was used to fund the continuation of the fixed term Community Justice Officer post for 2021/22. **The Management Group resolved:** approve the recommendations.	Michelle Cochlan (ACC)
11. CPA Funding Tracker	The Management Group had before it the CPA Funding Tracker. **The Management Group resolved:** to note the CPA Funding Tracker.	
12. CPA Forward Planner	The Management Group had before it the CPA Forward Planner. **The Management Group resolved:** to note the CPA Forward Planner.	
13. Date of Next Meeting	The Management Group noted that its next meeting would be held on 2 June 2021 at 2pm.	

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COMMUNITY PLANNING ABERDEEN BOARD
28 April 2021
Virtual meeting

Present:- Councillor Laing (Chair)
Chief Superintendent George MacDonald (Police Scotland) (Vice Chair)
Heather Crabb (as a substitute for Karl Leydeker) (University of Aberdeen)
Bruce Farquharson (Scottish Fire and Rescue Service)
Councillor Greig
Luan Grugeon (Integration Joint Board Chair)
Caroline Hiscox (Chief Executive, NHS Grampian)
Richard McCallum (Scottish Government)
Ken Milroy (NESCOL)
Councillor Alex Nicoll
Paul O'Connor MBE (ACVO)
Angela Scott (Aberdeen City Council)
Jonathan Smith (Civic Forum)
Susan Webb (Director of Public Health)
Councillor Wheeler

In Attendance:- Councillor Duncan

Also Present:- Martin Murchie, Michelle Cochlan and Allison Swanson (all Aberdeen City Council).

Apologies:- Karl Leydeker, Gordon MacDougall and Alistair Robertson.

Topic	Discussion/Decision	Action By
1. Declarations of Interest	There were no declarations of interest. The Chair welcomed Luan Grugeon and Caroline Hiscox to their first meeting of the Board.	
2. Minute of Previous	The Board had before it the minute of its previous meeting of 22 February 2021, for approval. The Chair advised that further papers had been circulated to Board Members in respect of:	

Topic	Discussion/Decision	Action By
Meeting of 22 February 2021	• Item 6 Independent Review of Adult Social Care in Scotland – a further paper identifying the implications of the Feeley Report from a Community Planning perspective; • Item 8 Socio Economic Rescue Plan – People Action 4.7 Creation of Online Jobs Portal – further information had been circulated; and • Item 10 LOIP Refresh Update and Aberdeen City Population Needs Assessment 2021 – Executive Summary document. **The Board resolved:-** (i) to note the information circulated; and (ii) to otherwise approve the minute as a correct record.	
3. Draft Minute of the CPA Management Group meeting of 24 March 2021	The Board had before it the minute of the CPA Management Group meeting of 24 March 2021, for information. **The Board resolved:-** to note the draft minute.	
4. CPA Board Forward Business Planner	The Board had before it the Forward Business Planner. **The Board resolved:-** to agree the Forward Business Planner.	
5. National Update – Scottish Government	Richard McCallum advised that they were entering a pre election period and therefore any actions would be the responsibility of the new administration to deliver. Mr McCallum provided a Scottish Government update covering the following areas: • Social Renewal Advisory Board – the Scottish Government had accepted the Board's recommendations where further work was required; • A joint statement from The Scottish Government and The Convention of Scottish Local Authorities (COSLA) on progress with the Local Governance Review.was published on 18 March 2021; • Scottish Welfare Fund was investigating a minimum income guarantee; and • MSPs had voted in March 2021 on the UN Right of Children to become law. In response to a comment from Jonathan Smith regarding Aberdeen child friendly city status, Mr McCallum	Richard McCallum, SG

Topic	Discussion/Decision	Action By
	agreed to feed back to the Scottish Government lead to ensure there was a local and national connection. **The Board resolved:-** to note the updates.	
6. Community Engagement on Priorities for Improving Local Outcomes Summary Results	The Board had before it a report presenting the summary results of the CPA communities engagement 'values simulator' held throughout March 2021. Michelle Cochlan spoke to the report and thanked Martin Wyllie and Ann McAteer for their work, and all Board members for encouraging participation. It was noted that there had been 2,642 respondents compared to an average of 500-600 in similar studies throughout other areas of Scotland. Ms Cochlan advised that the next steps were: • Result being analysed by the Outcome Improvement Groups and the Locality Empowerment Groups and informing the development of the refreshed Local Outcome Improvement Plan and Locality Plans which would be considered by the CPA Board on 7 July 2021. • Final detailed simulator results report prepared and published. • Following approval of the refreshed LOIP and Locality Plans, the Plans would be published and opportunities for citizens to participate in the Partnership's improvement activity promoted. **The report recommended:** that the CPA Board: i) consider the summary of the results as appended and contained at the results dashboard https://communityplanningaberdeen.org.uk/simulator-results/ and agree that summary and the results dashboard be published and promoted; ii) note that a detailed results report was being prepared and agree that this be shared across the Partnership and published once available; iii) note that the summary results, dashboard and comments were being used by the Outcome Improvement Groups and Locality Empowerment Groups to inform the development of the refreshed LOIP and Locality Plans; iv) agree that Partners take the summary results and dashboard into their respective organisations to consider the key findings alongside their own strategic plans;	

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Topic	Discussion/Decision	Action By
	v) agree that the summary results/dashboard be reported to the Fairer Aberdeen Board for consideration of the findings when allocating future funding; and vi) agree that once the refresh LOIP and Locality Plans have been approved that opportunities for citizens to participate in the Partnership's improvement activity both city wide and at a locality level be promoted. **The Board resolved:** to agree the recommendations.	
7. CPA Improvement Programme Dashboard, Quarterly Update and Appendices	The Board had before it a report providing an update on the projects within the Local Outcome Improvement Plan 2016-26 which had started, or were due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the revised improvement programme approved by the Board on 16 September 2020; and presented the project updates via the improvement project dashboard. This report also included new charters for approval for project initiation. **The report recommended:** that the Board i) note the overview of progress against the revised CPA Improvement Programme as contained at Appendix 1; ii) approve the two new charters included at Appendix 2; iii) note that the outstanding charters were postponed pending the LOIP refresh; and iv) consider the progress and updates provided on live improvement projects contained at the Improvement Project Dashboard. **The Board resolved:** to approve the recommendations.	
8. Project End Report: Increase the number of Distress Brief Interventions opportunities for people	The Board had before it a report presenting the results of the LOIP Improvement Project Aim to increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021 and sought approval to end the project. **The report recommended:** that the Board: i) agree that testing is concluded and that this Improvement Project is brought to an end on the basis that the project aim has been achieved and that the tests of change have now been	

Topic	Discussion/Decision	Action By
presenting to frontline services in distress by 10% by 2021	fully implemented and are sustainable and that a new referral pathway is being tested with Education and will be monitored by the National DBI Programme and Scottish Government; and ii) agree that the Resilient, Included and Support Group consider as part of the LOIP refresh whether a new aim reflecting on the opportunities for scale up should be taken forward. In response to a question regarding to what degree of follow up there was and information on sustained improvement, Ms Swanson undertook to find out this information from the Project Lead and to circulate the information. **The Board resolved:** to approve the recommendations.	Allison Swanson
Page 19 Project End Report: 10.3 Increase to 30% the number of individuals who are involved in cuckooing incidents who undertake effective interventions or who are referred to relevant support services (as a % of all those identified as being involved in cuckooing incidents) in priority localities by 2021.	The Board had before it a report presenting the results of the LOIP Improvement Project Aim to increase to 30% the number of individuals who are involved in cuckooing incidents who undertake effective interventions or who were referred to relevant support services in priority localities by 2021 and sought approval to end the project as the aim has been achieved. It was noted that there were resource implications. Ms Swanson noted that a resources section had been included to capture this for Project Teams to take forward. **The report recommended:** That the Board: (i) agree that testing is concluded and that this Improvement Project is brought to an end on the basis that the project aim has been achieved and that the multi-agency change ideas are now business as usual and no opportunities have been identified to make further significant gains and that the Community Justice Group will continue to monitor the data. **The Board resolved:** to approve the recommendation.	Allison Swanson, ACC Project Teams

Topic	Discussion/Decision	Action By
10. Aberdeen City Local Fire Plan 2020	The Board had before it the Aberdeen City Local Fire Plan 2020, for information and noting. Bruce Farquharson – Scottish Fire and Rescue Service, introduced the paper and spoke to the report. **The report recommended:** that the Board: (i) note the Aberdeen City Local Fire Plan 2020. **The Board resolved:-** to approve the recommendation.	
11. Draft Community Planning Budget 2021/22	The Board had before it a report setting out the proposed contributions from Community Planning Aberdeen Partners to the Community Planning Budget 2021/22 and proposals for how this money would be spent. **The report recommended:** that the Board: (i) agree the proposed Community Planning Budget 2021/22; (ii) agree the proposed spend on budget commitments 2021/22; (iii) note the grant funding secured for 2021/22 to date; and (iv) agree that the Community Justice Transition Fund is used to fund the continuation of the fixed term Community Justice Officer post for 2021/22. **The Board resolved:-** to approve the recommendations.	
12. Date of Next Meeting	The Board noted that its next meeting would be held on 7 July 2021 at 2pm.	

Community Planning Aberdeen

Progress Report	Draft Refreshed Local Outcome Improvement Plan 2016-26 and CPA Development Plan 20201-2022.
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Michelle Cochlan, Community Planning Manager Allison Swanson, Improvement Programme Manager
Date of Report	25 May 2021
Governance Group	CPA Management Group, 2 June 2021

Purpose of the Report

This report presents the draft refreshed Local Outcome Improvement Plan 2016-26 following a nine month development process. The refresh takes place in the context of the Covid-19 pandemic and at a time of recovery, as well as renewal. The Partnership's ambition for improvement is as bold as ever and we continue to work towards achieving our vision of Aberdeen as a place where all people can prosper. The LOIP refreshed for 2021 sets out how we will go about this in the face of our changed circumstances.

Summary of Key Information

1. BACKGROUND

1.1 Community Planning Aberdeen has agreed to the bi-annual review of the Local Outcome Improvement Plan (LOIP) to ensure it remains relevant and focussed on priority outcomes. This is the second refresh of the LOIP since it was first published in 2016. The process for undertaking the current refresh started in November 2020 with the update of the Aberdeen City Population Needs Assessment (PNA). The PNA reflects the significant challenges posed by the Covid-19 pandemic and the social, environmental and economic impacts which are to be long lasting. Public spending, which could help mitigate this impact, is likely to be under sustained pressure. The crisis highlights the importance of the role of Community Planning Aberdeen in pulling together partners, resources and community assets to work together towards the longer term recovery of the City.

1.2 Over the last seven months partnership staff and community members involved in the Partnership's Outcome Improvement Groups and Locality Empowerment Groups have been considering the data and insights within the PNA to make recommendations for amendment to the LOIP. The draft LOIP presented with this report reflects the final submissions from the Outcome Improvement Groups, having considered feedback from the online public simulator which ran throughout March and stakeholder sessions held in April. See LOIP Refresh webpage for the notes of these sessions and the results of the simulator.

1.3 The LOIP is complemented and underpinned by three Locality Plans which describe the Partnership's asset based approach to working with communities to harness the skills, knowledge, experience and ideas of communities in tackling priority issues.

2 REFRESHED LOIP 2021

2.1 The draft LOIP presented in Appendix 1 to this report is the product of work which has taken place since January 2021 when the updated Population Needs Assessment was made available to partners. Over the last four months Outcome Improvement Groups have been reviewing the stretch outcomes and improvement aims within the LOIP to ensure they remain relevant and focussed on priority issues, particularly in the face of the COVID-19 pandemic.

2.2 **Summary of the key changes**:

- Increased focus on poverty through new Stretch Outcome 1
- 15 stretch outcomes remain but have been refreshed
- Contraction of improvement projects to sharpen focus
- Lead Partner, baseline data and target population identified from the outset

2.3 **Increased focus on poverty through new Stretch Outcome 1**. Central to the LOIP is the ambition to reduce inequalities of outcome which exist across the City as a result of socio-economic disadvantage. The LOIP in its entirety demonstrates how, over the course of the ten year plan, partners are working together to prevent people, families and communities falling into and suffering the consequences of poverty. However, the coronavirus pandemic is expected to push more people into immediate and acute poverty and therefore a new stretch outcome 'No one will suffer due to poverty by 2026' has been proposed by the Chief Officer of Early Intervention and Community Empowerment. This communicates the Partnership's commitment to supporting the shorter term recovery of the City as well as longer term renewal.

The stretch outcome incorporates the improvement projects which were previously set out within former stretch outcome 13 'No one in Aberdeen will go without food due to poverty'. New stretch outcome one seeks to mitigate the causes of immediate and acute poverty through projects which will ensure all people across the City have access to food, fuel, shelter and finance. Whilst the stretch outcomes within the LOIP are not ordered in terms of importance, placing the new stretch outcome upfront signals the Partnership's dedication to tackling poverty in all forms to improve outcomes for people in the short, medium and longer term. To support delivery of the stretch outcome, a new Anti-Poverty Outcome Improvement Group is proposed be included in the CPP structure, see page 45 of the LOIP in Appendix 1. The group builds on the of City's current Welfare Reform Group.

2.2.2 **15 stretch outcomes remain but have been refreshed**. The refresh process has provided the opportunity to revisit all priority stretch outcomes and in most cases changes have been made, to varying degrees. As well as the addition of new stretch outcome 1, we also have a new stretch outcome 15 which seeks to protect and sustain our natural environment. The UK Government commissioned Dasgupta Review on the Economics of Biodiversity published in April 2021 sets the context of this Stretch Outcome and explains the importance of biodiversity to our society.

The table below provides a comparison of the stretch outcomes agreed as part of the refresh in 2019 and those proposed in 2021.

Stretch Outcomes 2019	Stretch Outcomes 2021
Economy	
1. 10% increase in employment across priority and volume growth sectors by 2026. 2. 90% of working people in Living Wage employment by 2026.	1. No one will suffer due to poverty by 2026 2. 400 unemployed Aberdeen City residents supported into [Fair Work](#) by 2026. 3. 500 Aberdeen City residents upskilled/ reskilled to enable them to move into, within and between economic opportunities as they arise by 2026.
People (Children & Young People)	
3. 95% of children (0-5years) will reach their expected developmental milestones by the time of their child health reviews by 2026. 4. 90% of children and young people will report that they feel mentally well by 2026. 5. 95% of care experienced children and young people will have the same levels of attainment in education, emotional wellbeing, and positive destinations as their peers by 2026. 6. 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026. 7. Child Friendly City which supports all children to prosper and engage actively with their communities by 2026. 8. 25% fewer young people (under 18) charged with an offence by 2026.	4. 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026. 5. 90% of Children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026. This is reflected in interactions, activities, supports and services. 6. As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026. 7. 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026. 8. Child friendly city where all decisions which impact on children and young people are informed by them as rights holders by 2026. 9. 30% fewer young people (under 18) charged with an offence by 2026.
People (Adults)	
9. 25% fewer people receiving a first ever Court conviction each year by 2026. 10. 2% fewer people reconvicted within one year of receiving a community or custodial sentence by 2026. 11. Healthy life expectancy (time lived in good health) is five years longer by 2026. 12. Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026.	10. 25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026. 11. Healthy life expectancy (time lived in good health) is five years longer by 2026. 12. Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026.
Place	
13. No one in Aberdeen will go without food due to poverty by 2026. 14. Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 by 2026 and adapting to the impacts of our changing climate. 15. 38% of people walking and 5% of people cycling as main mode of travel by 2026.	13. Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 by 2026 and adapting to the impacts of our changing climate. 14. 38% of people walking and 5% of people cycling as main mode of travel by 2026. 15. Addressing the nature crisis by protecting/ managing 26% of Aberdeen's area for nature by 2026

2.2.3 **Contraction of improvement projects to sharpen focus**. In refreshing the stretch outcomes, Outcome Improvement Groups have also reviewed the shorter term improvement project aims which have been identified to deliver the longer term outcomes. There has been a contraction of improvement project aims which results in a sharpened focus on areas which require collaboration from partners and application of improvement methodology. Partners have removed any improvement aims which, on reflection, are considered single system issues or business as usual. The number of LOIP projects has therefore reduced from 120 to 75. See chart below.
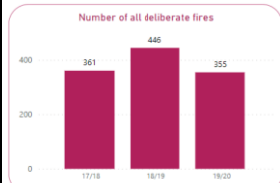
Current compared to proposed no. of LOIP aims per group

Group	Current No. of LOIP Project Aims	Proposed no. of LOIP Project Aims
Children's Services Board	38	27
Aberdeen Prospers	14	9
Alcohol and Drugs Partnership	11	9
Anti Poverty Group	0	7
Community Justice	26	8
Resilient, Included & Supported	16	8
Sustainable City	9	7
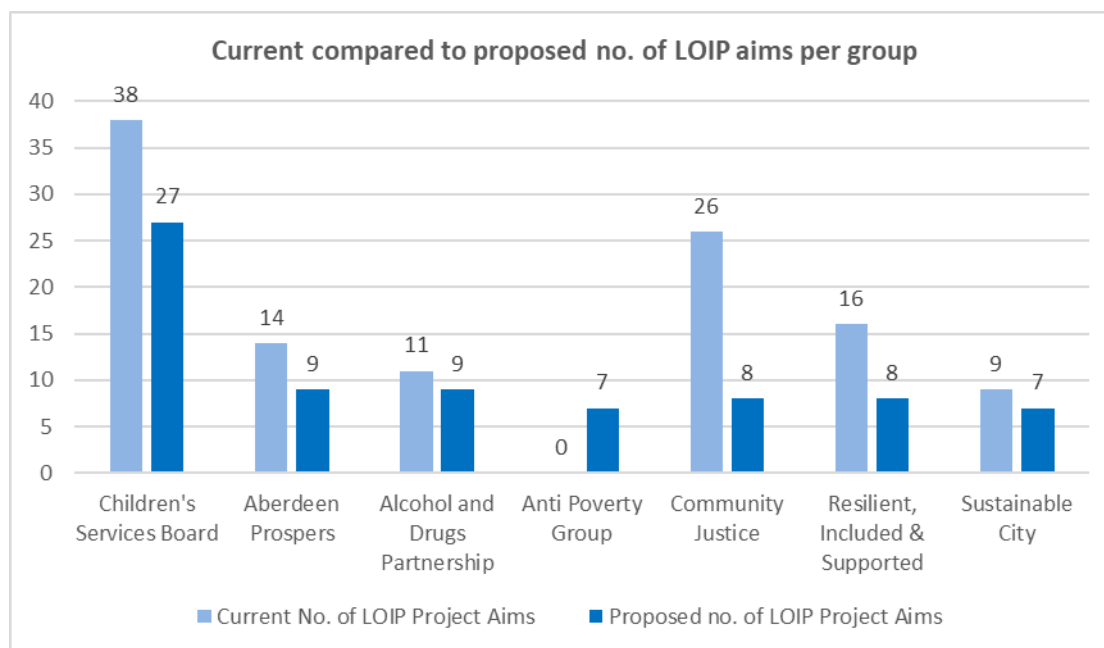
2.2.4 **Lead Partner, baseline data and target population identified from the outset.** The inclusion of this information in the LOIP is to ensure Community Planning Aberdeen is clear about what it is committing to achieve as a Partnership and as individual partners. The leadership of improvement projects has been an issue in the delivery of the current improvement programme, with some projects struggling to progress due to lack of project manager. In making proposals for the inclusion of project aims within the LOIP, Outcome Improvement Groups were asked to confirm a lead organisation which will identify a project manager to lead the project.

Baseline data has also been included where this is available, not only to put the improvement aim in context of the current trend but also to be transparent about which projects will need to put a system in place to establish a baseline against which they will measure improvement.

Finally, each project aim has an identified target population. This helps clarify which projects will be tested city wide and which will be targeting specific areas and communities of interest. This helps clarify the linkages between the city wide LOIP and underpinning locality plans, ensuring there is a read across and synergy between the work of Outcome Improvement Groups and Locality Empowerment Groups/ Priority Neighbourhood Partnerships. See example below.

Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
Reduce the number of wilful fires by 10% by 2022.	Number of all deliberate fires — 361 (17/18), 446 (18/19), 355 (18/20)	Initial testing in Torry then gradually scaling up city wide	Scottish Fire & Rescue Service

2.2.5 See Appendix 3 for an analysis undertaken by the Chief Officer of Early Intervention and Community Empowerment to determine the balance of interventions across the refreshed LOIP.

- Whether the projects against each Stretch Outcome are considered short term (to 2023); medium term (to 2025) or long term (2026 and later)
- Whether the projects against each Stretch Outcome target whole population, community level, or individual level
- Whether the projects against each Stretch Outcome are considered Upstream, Midstream or Downstream interventions.

3 DEVELOPMENT PLAN 2021-22

3.1 Since 2016, Community Planning Aberdeen has made significant progress in creating the conditions for change which enable partners to work more effectively together. In response to feedback gathered from the CPA Board during a session facilitated by the Improvement Service in April 2021 and from a feedback exercise conducted with Project Leads in March 2021, the Development Plan at Appendix 2 has been developed.

3.2 The Plan includes five themes for improvement under which actions have been identified to provide cross cutting support to colleagues across the Partnership in the delivery of the LOIP and underpinning Locality Plans. These include:

3.2.1 **Capacity Building**
CPA continues to be committed to using Quality Improvement (QI) methodology to carry out improvement work. To support the delivery of improvements, building confidence and capability of our Project Leads to use the quality improvement tools remains vital. Model for Improvement bootcamps will resume from July. In addition, we will be introducing a programme of training aimed specifically at community members to help build their understanding of how they can contribute to improvement projects by testing their change ideas.

3.2.2 **Advice, Support and Coaching**
CPA already has a number of established mechanisms for providing Project Teams with advice, support and coaching. However, with new Project Leads and Teams we need to continue to refresh and promote those opportunities. Also, as projects refresh and begin to reach their aims, there are new areas of support required which have been built into the Development Plan. For example, improving story telling about what we are achieving and working with projects to influence and empower them to think more creatively and develop innovative practice. As well as support from the CPA Team, it is also important that Project Leads collaborate with each other; share their experiences; and have awareness of other improvement activity. To help facilitate this support, we will continue to develop of our Improvement Tcrent Community Network to provide a supportive environment where project leads and members are encouraged to share their experience and seek support from their peers.

3.2.3 Data and Research
Community Planning Aberdeen has a commitment to ensuring that the LOIP and all improvement activity is evidence based and data driven and has a number of achievements on this e.g. the PNA; the LOIP; the Aberdeen Outcomes Framework; our supported Quality Improvement Model; City Voice; Simulator, etc. However, a frequent area of feedback includes the measurability of the stretch outcomes/ improvement project aims and the availability of data to evidence impact. It is important that our aims reflect what is important rather than just what is available. It is proposed that there is an opportunity to strengthen how partners work together on research, analysis and data management through the establishment of a Research Forum and Data Network.

3.2.4 Cross Cutting Campaigns
There are a number of cross cutting campaigns which have been identified by partners as having an impact on the delivery of all 15 Stretch outcomes and multiple improvement projects in the LOIP. For example, tackling stigma and increasing community engagement. These have been included in the Development Plan to ensure a coordinated approach is taken to progressing these campaigns and key messaging helps support the work right across the Partnership. The campaigns being led by different Partners will commence from August 2021 onwards to ensure that we are promoting and raising awareness and understanding of these areas and that it is being considered in all of our improvement activity.

3.2.5 Leadership – Creating the Conditions for Change
Strong leadership is key to the partnership delivering its improvement ambitions. Through a collective leadership programme, supported by external partners, CPA Board and Management Group members will be encouraged to think differently about their leadership role. We will convene a number of leadership fora to explore different ways of operating, focussing on collaboration and innovation, and reflecting on what we need to do differently.

3.3   Whilst leads for the various improvement actions within the Development Plan have been identified, delivery of the actions will require support from across all partners, therefore Partners are asked to consider the Plan and identify where they could contribute. Progress against the development plan will be monitored and reported as part of next year's Annual Outcome Improvement Report.

4   CPA IMPROVEMENT PROGRAMME 2021-2023

4.1   Subject to the approval of the refreshed LOIP by the CPA Board in July, the current CPA Improvement Programme will also be revised. The programme for 2021-2023 will ensure a phased and coordinated approach to the initiation of new projects and the testing of changes with and by communities. This will help ensure that resources are channelled to the projects of greatest importance and that no one partner or community is overwhelmed by the number of projects or changes being tested.

4.2   This prioritisation helps ensure the Partnership is moving at pace. Improvement projects are intended to be time limited, using rapid cycle testing to gather data and gain confidence quickly in the efficacy of a change before scaling up. The timeframe for completion of testing and scaling up will vary depending on the complexity of the change and the confidence in the results gathered. This article shows how a clinical team was able to scale up a change idea within one day for PPE ordering. By running their first test within 3 hours and testing at scale four hours later, they were confident to implement the process across the organisation the following day. Not all changes can be tested in such a short timescale, but many can. There are several examples of similar process improvement ideas within the CPA's current improvement project charters where testing has yet to begin. The use of rapid cycle testing should ensure that project teams progress towards their improvement aims quickly. Projects should be closed as aims are achieved to allow partners to move on to the next priority.

4.3   The CPA Improvement Programme 2021-2023 will be submitted to the CPA Board in September. It will signal the intention that the refreshed LOIP improvement projects will be prioritised to secure the achievement (not just initiation) of all 75 improvement aims over the course of the next two years.

5   CPA GOVERNANCE AND ACCOUNTABILITY

5.1   It is proposed that following approval of the refreshed LOIP by the CPA Board in July, there will be a review of the membership of the Outcome Improvement Groups. This will give partners the opportunity to refresh nominations for representation on the OIGs to ensure the right people are involved to lead and contribute to improvement projects. It will also give the Partnership the opportunity to consider whether any change is to be made to current Chairs and Vice Chairs.

5.2   A review of the CPA structure will also ensure the Partnership is satisfied that we are taking into account national requirements of partnerships. For example, the Scottish Government requires local employability partnerships to undertake self-evaluation and be embedded within CPP structures. At the moment the employability partnership for Aberdeen is reporting to Community Planning Aberdeen through the Aberdeen Prospers Outcome Improvement Group which is overseeing the self-evaluation and delivery of improvement actions.

5.3   The Children's Service Board, Alcohol and Drugs Partnership and Community Justice Group also take direction from the Scottish Government in the local leadership of national policy. Therefore, our structure needs to be able to cope with local and national demands. For example, a review of the National Strategy for Community Justice and the Outcomes, Performance and Improvement Framework has been announced to take place by November. This will have implications for our Community Justice Group.

5.4   A paper will be brought to the CPA Board in September 2021 to confirm any proposed changes to the CPA structure.

6 NEXT STEPS

6.1 The CPA Management Group is asked to note next steps.

Final consultation phase: Partner Governance Structures Outcome Improvement Groups Locality Empowerment Group Priority Neighbourhood Partnerships	May
Final draft LOIP/ Locality Plans to CPA Management Group	2 -17June 2021
Online Public Consultation	June
CPA Board Meeting to approve refreshed LOIP and Locality Plans	7 July 2021
Easy Read versions of LOIP to be developed and cascaded	July 2021
Easy Read version of the Locality Plans to be developed and cascaded to communities	July 2021
Partners to update their respective strategic plans to align to the refreshed LOIP.	July 2021
Revised CPA Improvement Programme to ensure achievement of all LOIP improvement project aims over the next two year	September 2021
Review of CPA Governance and Accountability Structure	September 2021

6.2 Post July, the Community Planning Team will continue to work with the Joint Locality Planning Team and Place Planning Team to ensure congruence between the LOIP, evolving Locality Plans and Local Place Plans. This will involve putting in place arrangements for ongoing collaboration, communication and reporting between the Outcome Improvement Groups and Community Groups.

Recommendations for Action

It is recommended that the Management Group:

i) Endorse the draft LOIP presented at Appendix 1 for submission to the CPA Board on 7 July 2021 and subject to approval by the Board agree that Partners be asked to update their strategic plans to align to the refreshed LOIP;

ii) Endorse the proposal to introduce a new Anti Poverty Group to the CPA structure to lead on the delivery of new Stretch Outcome 1;

iii) Consider the LOIP in conjunction with the draft Locality Plans (Item 2.2) which seek to connect the priority issues being tackled within the LOIP to community assets;

iv) Consider the draft Development Plan at Appendix 2 and identify any further partner contributions to address the areas for improvement;

v) Note the analysis included at Appendix 3; and

v) Agree next steps, specifically the public consultation on the draft LOIP to be held between 2-17 June prior to submission to the CPA Board.

Opportunities and Risks

The outcomes of poor health and wellbeing are inextricably linked to the wider determinants of public health that the Community Planning Partnership is seeking to improve through its stretch outcomes 1-15. The locality plans help direct resources to the people and communities in greatest need of support across a range of outcomes. They underpin the Aberdeen City Local Outcome Improvement Plan and Aberdeen City Health and Social Care Strategy, as well as other Partner strategies. Most importantly, they enable stronger collaboration between community groups and public services to pull resources, assets and skills to achieve shared priority outcomes.

Consultation

CPA Management Group
CPA Outcome Improvement Groups
CPA Lead Contacts Group
CPA Stakeholders attending thematic consultation sessions
ACC Strategy Board

Background Papers

The following papers were used in the preparation of this report.

Local Outcome Improvement Plan 2016-2026 Refresh: Draft Stretch Outcomes and Improvement Project Aims (Pages 25-82) – CPA Management Group 24 March 2021

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Draft Refresh 2 June 2021

Local Outcome Improvement Plan

Community Planning
Aberdeen

2016-26

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FOREWORD

Councillor Jenny Laing,
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Co-Leader of Aberdeen City Council

Chief Superintendent George MacDonald,
Vice Chair of Community Planning Aberdeen Board
Divisional Commander, Police Scotland

To be inserted.

Community Planning Aberdeen Board Members

Angela Scott Chief Executive Aberdeen City Council	**Caroline Hiscox** Chief Executive NHS Grampian	**Susan Webb** Director of Public Health NHS Grampian	**Bruce Farquharson** Local Senior Officer Scottish Fire and Rescue Service	**Ken Milroy** Regional Chair North East Scotland College	**Gordon MacDougall** Head of Operations North East Skills Development Scotland	**Luan Grugeon** Chair of Integrated Joint Board
Councillor John Wheeler Aberdeen City Council	**Councillor Alex Nicoll** Aberdeen City Council	**Councillor Martin Greig** Aberdeen City Council	**Alistair Robertson** Active Aberdeen Partnership	**Jonathan Smith** Chair Civic Forum	**Paul O'Connor MBE** Chair ACVO	**Richard Wells** Vice Principal University of Aberdeen

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THE ABERDEEN CONTEXT

Like all areas of Scotland, public services in Aberdeen are facing increasing demand with reducing resources. In order to understand how best to prioritise our shared resources, we need clarity on the current and future needs of local people in Aberdeen. Our approach to Population Needs Assessment ensures we systematically analyse data across a broad range of indicators to identify the major issues facing the City. The following paragraphs provide a summary of findings from the most recent data available as of January 2021.

Our Economy

Pre-Covid-19 data suggests that Aberdeen remains a competitive and productive city with GVA (Gross Value Added) per head in Aberdeen City and Aberdeenshire being among the highest in Scotland. Following a drop between 2015 and 2018, the number of growth sector enterprises in Aberdeen City increased between 2018 and 2019 to 4,860 and the number of people employed in these enterprises increased from 60,980 to 62,890. The proportion of our working-age population who are economically active is higher than the Scottish average (79% compared to 77.5%), as is the proportion of our workforce who are qualified to NVQ4 and above (52% compared to 44%). In 2019 there were 1,150 new businesses in Aberdeen. However, the total number of enterprises in the City decreased slightly from 8,800 in 2019 to 8,690 in 2020 and the average weekly wage (median gross) for people living in Aberdeen City decreased from £599.50 in 2019 to £592.50 in 2020 and is now lower than the average for Scotland.

Data from SIMD 2020 suggests that overall, Aberdeen remains a relatively affluent city with 36.7% of Aberdeen's data zones being in the 20% least deprived areas of Scotland. However, there remain areas of deprivation with 10.2% of Aberdeen's data zones being in the 20% most deprived areas of Scotland – an increase from 8% in SIMD 2016. And it is estimated that 21.5% of children in Aberdeen City are living in poverty (below 60% of median income after housing costs).

While the full impact of Covid-19 on our economy is not yet clear, it is likely that many aspects of our local economy will be affected, with some sectors more likely to be impacted than others e.g. accommodation and food, arts, retail, entertainment and recreation. Many of the lowest paid employees, particularly young people, work in these sectors and are therefore most likely to feel the effects. While the furlough scheme is likely to have helped reduce unemployment in the short term, there was still a significant increase in the number of people claiming unemployment benefits (Claimant Count) which increased by 128% between March and November. The Covid-19 pandemic is also likely to have pushed more people into poverty and financial insecurity, with those who were already disadvantaged being most likely to experience the negative effects. In Aberdeen, the number of people claiming Universal Credit increased by 124% between March and November 2020. The rise in food insecurity seen prior to the pandemic is also likely to have worsened with 91% of food assistance calls to the COVID-19 crisis line resulting from unavailable funds.

Our People (Children and Young People)

In 2019 there were 35,423 children (0-15 years) in Aberdeen City – this equates to 15.5% of the City's total population which is slightly lower than the Scottish figure of 17.1%. In 2019 there were 13,915 primary school pupils and 9,106 secondary school pupils in Aberdeen City. There were also 135 pupils enrolled in Special Schools.

In July 2019 there were 542 Care experienced children and young people (CECYP) in Aberdeen City – equivalent to 1.4% of the 0-17 years population which is the same rate as Scotland. Foster care is the most common setting for looked after children in Aberdeen City. At 36%, the proportion of looked after children in kinship care (at home with parents or with friends/relatives) is lower in Aberdeen City than in Scotland (54.2%). While improved, as in Scotland the attainment outcomes for CECYP are still lower than those for all pupils. In 2018/19 82.4% of looked after children in Aberdeen City left school with 1 or more qualification at SCQF level 4 compared to 94.5% for all pupils. Similarly, 76% were in a positive destination (follow-up) compared to 93.2% for all pupils. The percentage of school leavers (all pupils) in a positive follow-up destination varied by deprivation (based on SIMD) with 88.1% of school leavers in the most deprived quintile having a positive destination compared to 97.5% of those in the least deprived quintile. The number of children on the Child Protection Register increased from 68 in 2018 to 119 in 2019.

Data from the Scottish Schools Adolescent Lifestyle and Substance Use Survey (SALSUS) 2018 suggests that the number of pupils who smoke, drink alcohol or have used drugs has increased since the previous survey in 2013. The survey also suggests an increase in emotional and behavioural problems and a decrease in mental wellbeing. There is concern that the COVID-19 pandemic will have a negative impact on the mental health of children and young people. In Grampian there was a 280% increase in the number of children and young people referred to the NHS Grampian CAMHS Eating Disorder specialist team between 2019 and 2020.

COVID-19 is also likely to negatively impact on our children and young people in other ways. One concern is that those who leave education over the next few years will be disadvantaged compared to those who left pre-COVID-19, with particular groups likely to be more impacted than others. These include those who are disabled, girls, those living in poverty, those who are BAME and Care Experienced Children and Young People. Concerns have also been raised about the detrimental impact that restrictions imposed as a result of COVID-19 will have on the development of very young children.

Our People (Adults)

Following 3 years of decreases, the population of Aberdeen increased from 227,560 in 2018 to 228,670 in 2019. Between 2018 and 2028 the population of Aberdeen is projected to increase by 1.1% to 230,170. Most of this increase in Aberdeen City is projected to come from migration (1%). However, the projected increase is not consistent across all age groups with decreases projected in those aged 0-15 years (-3.2%), 25-44 years (-2.1%) and 45-64 years (-2.6%). The number of people aged 75 years and over is projected to increase by 16.1%.

Aberdeen has a relatively young population. Compared to Scotland the proportion of working-age people is higher (69.1% compared to 64.5%) and the median age is lower (38 years compared to 43.4 years). We have a diverse city with an estimated 24.7% of the City's population having been born outside of the UK compared to 9.8% for Scotland. Of those, it is estimated that 41.1% are from EU countries and 58.9% from non-EU countries (compared to 50% for both groups in the year to end December 2019).

Estimated life expectancy at birth in Aberdeen is broadly in line with Scottish averages at 81.4 years for females and 77.1 years for males (81.1 years 77.2 years respectively for Scotland). However, as in Scotland, life expectancy is strongly associated with deprivation, with those in the most deprived areas having a lower life expectancy than those in the least deprived areas. The difference in estimated life expectancy between most and least deprived SIMD quintiles is 10.3 years for males and 7.3 years for females. Healthy life expectancy (HLE) measures years lived in good health. While life expectancy has remained broadly stable, HLE has decreased for both males and females, from 68.2 years in 2013-15 to 62.5 years in 2017-19 for females and from 64 years to 60.6 years for males.

Pre-COVID-19 data shows a mixed picture in relation to health behaviours. Positive signs are lower than average rates of smoking during pregnancy and higher than average rates of active travel and physical activity. Rates of obesity (BMI of 30+) and smoking have also decreased. At 25%, the rate of adults drinking above the guideline recommendations of 14 units per week has also decreased but is still slightly higher than the rate for Scotland of 24%. There were 44 drug-related deaths in 2019 and at 0.21 per 1,000 population, Aberdeen has the 7th highest average annual rate of drug deaths of all local authorities in Scotland. In 2019/20 16.6% of people in Aberdeen City were prescribed drugs for anxiety, depression or psychosis. While lower than the national rate (19.7%), consistent with trends in Scotland the proportion of people receiving prescriptions for these conditions has increased significantly in recent years (from 13% in 2010/11). In 2019 there were 25 probable suicides in Aberdeen City (20 male and 5 female).

There is concern that COVID-19 will have a detrimental impact on both health behaviours and mental health – increasing levels of drug and alcohol misuse and increasing the number of people experiencing mental health problems.

Our Place

Aberdeen has the 8th largest local authority population in Scotland. The city is made up of 37 neighbourhoods, 13 of which are recognised as deprived based on Scottish Index of Deprivation (SIMD 2020).

Aberdeen has a high number of volunteers - in response to COVID-19, over 7,000 volunteers were recruited between March and July 2020 in addition to the 80,000 people already assisting volunteering in Aberdeen. There is also a relatively high level of interest in being involved in community activities. In City Voice 44 (March 2020), 55.8% of respondents reported that they would like to be involved in decisions which affect their community however only 26% of respondents indicated that they felt they knew how to get involved.

Since 2016/17, rates for all crimes and offences have decreased with the exception of non-sexual crimes of violence which increased from 17.4 per 10,000 population to 22.4 in 2019/20.

Recorded incidents of domestic abuse increased from 2,486 in 2018/19 to 2,528 in 2019/20. The rate of accidental dwelling fires is higher in Aberdeen than Scotland (214.2 per 100,000 dwellings compared to 165.6) and, while the total number of road traffic accident casualties has decreased in recent years, the number of people with serious injuries increased from 34 in 2017 to 51 in 2019.

There is a national and local commitment to meet the target of Net Zero Emissions by 2045. Since 2005, CO_2 emissions in Aberdeen have fallen by 35% to 1,210 kt in 2018, and per capita emissions have fallen from 9 tonnes to 5.3 tonnes. The amount of household waste generated has decreased each year since 2016 and the amount of household waste going to landfill has fallen from 58,021 tonnes to 15,005 tonnes – a reduction of 74%. The carbon impact of household waste has fallen from 253,014 tonnes CO2e in 2016 to 180,260 tonnes CO2e in 2019. Active travel can also play a part in reducing emissions. Pre-COVID data shows that the proportion of people using active travel (walking or cycling) to get to work or education fell from 26.1% in 2016/17 to 20.6% in 2017/18. While walking and cycling for recreation increased as a result of COVID-19 restrictions, it is not known whether these habits will be retained in the longer term. However, climate change is being experienced now across Aberdeen with changes to local rainfall and weather patterns. Based on the most recent SEPA Flood Risk Management Strategy, four areas in Aberdeen have been identified as potentially vulnerable to flooding – Deeside, Peterculter, Bridge of Don and Denmore. In 2016, the total annual average damages due to flooding was estimated at £17,370,000, which is equivalent to 80% of annual average damages for the North East Local Plan area.

Greenspace is important for a range of reasons, including health and well-being, economic benefit and environmental protection. While Aberdeen has a diverse mix of greenspaces for people and wildlife, the types, quantities, quality and accessibility of these are not evenly distributed across the City. In March 2020, 65% of City Voice respondents reported that they were satisfied with their local green space. This is down from 2019 when 71% reported that they were satisfied.

The Partnership's response to these challenges is set out in this Local Outcome Improvement Plan which details the improvement activity the Partnership will prioritise and resource to effect change.

Values Simulator

In March 2021, Community Planning Aberdeen carried out an online exercise to gain an understanding of the issues which are most important to the citizens of Aberdeen. 2,642 people from across the City took part in the Simulator exercise. Participants were asked to consider 26 projects and allocate points based on their importance to the participant. They also had the opportunity to give comments and ideas.

The data gathered from the simulator has been considered alongside the Population Needs Assessment in making decisions about which improvement projects are prioritised in the new Local Outcome Improvement Plan.

The five highest ranking projects were:

1. Supporting children and young people with their mental health (31.5)
2. Making sure no-one goes without food due to poverty (31.1)
3. Creating new employment and training opportunities (30.3)
4. Encouraging employers to offer the real living wage (29.5)
5. Supporting people in distress and reducing suicide rates (26.8)

A total of 761 comments were given by participants. The main themes which emerged from the comments were:

- People
- Spaces
- Wage
- Health
- Support

See below the chart showing the mean score received for all projects:
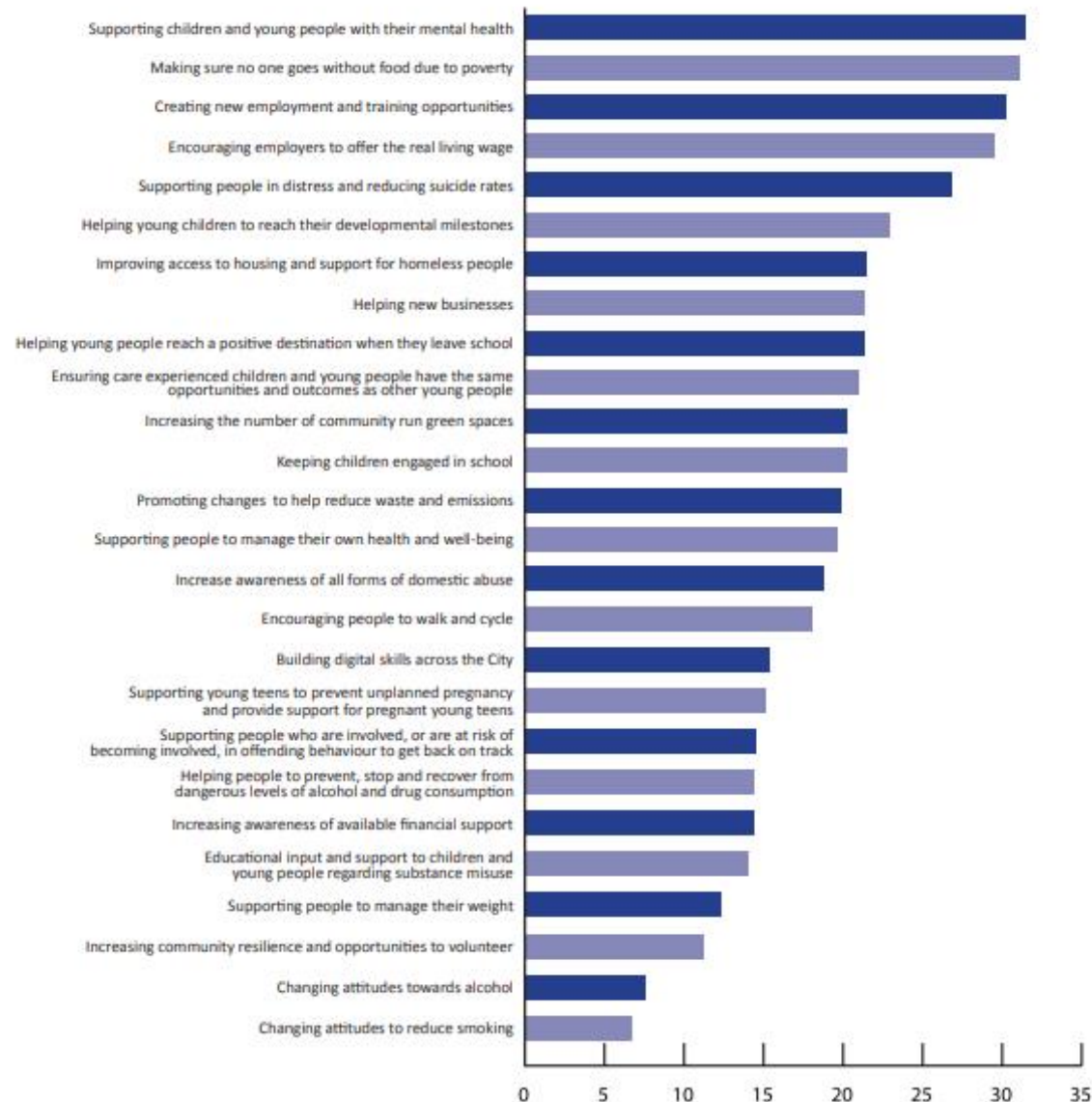
OUR VISION FOR ABERDEEN CITY

'A place where all people can prosper'

Our vision for 2026 is Aberdeen as a place where all people can prosper. This means all people being able to access the opportunities available in our great City, regardless of their background or circumstances. This reflects our desire to help all people, families, businesses and communities to do well, succeed and flourish in every aspect. To achieve this vision we are committed to tackling the issues that exist in our society which prevent equal opportunity for all to lead a happy and fullfilling life.

Despite the relative prosperity that Aberdeen has enjoyed compared to other areas of Scotland, there are problems faced by our City which have endured for decades and have been stubbornly resistant to improvement. Our evidence confirms what we already know; that inequalities in health, education and employment opportunities continue to exist in some communities and that this is most acute for those families living under the grip of poverty.

Through early intervention and prevention, we aim to create the conditions for prosperity and support future generations to be prepared and made **ready for school, for work, for adulthood** and for life itself – see diagram 1. This calls for attention to be paid to care experienced children, young offenders, children of offenders and those living in poverty - because their levels of risk are very much higher than those of other children and young people of their age.

Diagram 1 – Whole life approach

Child ready

-9 months to 0

School ready

11-18 years

3-5 years

5-11 years

Life ready
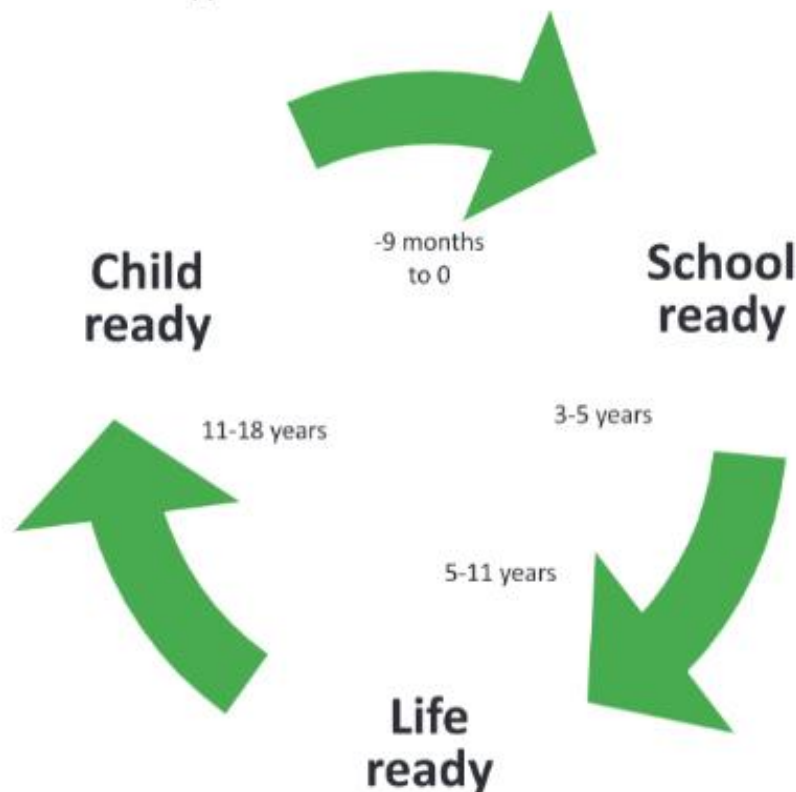
No single sector or profession can improve outcomes for people and place alone, collaborative efforts across the Community Planning Partnership are key to achieving our ambitions the City of Aberdeen.

We also understand that real transformation will come from acting beyond the walls of our public service organisations and infrastrutures and thinking about Aberdeen as a **'City of Learning'**.

Becoming a **City of Learning** means capitalising on the vast opportunities, resources and potential for enabling people to learn and develop themselves in ways that meet their needs, interests and ambitions. In this way the can participate more fully in their own lives and in the life of the City to help their families and communities prosper. This approach builds on the pioneering work of the Learning Cities in the USA and the UNESCO Global Network of Learning Cities movement. It recognises the lifelong opportunity that exists for people to learn to address gaps in their opportunity, achievement and/ or skills – see diagram 2.

Diagram 2 – Lifelong learning approach

Skills gap

Opportunity gap

Achievement gap

How will we know we are making a difference?

Setting out a vision for how we want things to be in the future is the easy part. Believing that it is possible and making it happen is entirely different.

This plan sets out the many improvement projects we will take forward to achieve our vision as a place where all people can prosper.

Our ultimate measures of success in achieving this vision will be that by 2026:

We still have the **highest GVA (Gross Value Added) per head in Scotland**

Fewer than 10% of our children are living in poverty

We are living in good health for **at least five years longer**

Our carbon emissions are **42.5% lower**

How will we make it happen?

Our 15 Stretch Outcomes break down our overall vision for the People, Place and Economy of Aberdeen into manageable thematic programmes of work. In taking a structured approach to improvement we are very clear about what it is we are trying to accomplish, how we will know whether a change is an improvement and what changes we will make to secure this improvement. These stretch outcomes tackle poverty as they manifest at every stage of a person's life journey. The following chapters in this document include the detailed improvement projects we will take forward to achieve these stretch outcomes.

OUR 15 STRETCH OUTCOMES

ECONOMY	PEOPLE (Children & young people)	PEOPLE (Adults)	PLACE
1. No one will suffer due to poverty by 2026.	4. 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026.	10. 25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026.	13. Addressing climate change by reducing Aberdeen's carbon emissions by 42.5% by 2026 by 2026 and adapting to the impacts of our changing climate.
2. 400 unemployed Aberdeen City residents supported into Fair Work by 2026.	5. 90% of Children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026.	11. Healthy life expectancy (time lived in good health) is five years longer by 2026.	14. 38% of people walking and 5% of people cycling as main mode of travel by 2026.
3. 500 Aberdeen City residents upskilled/ reskilled to enable them to move into, within and between economic opportunities as they arise by 2026.	6. As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026.	12. Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026.	15. Addressing the nature crisis by protecting/ managing 26% of Aberdeen's area for nature by 2026.
	7. 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026.		
	8. Child friendly city where all decisions which impact on children and young people are informed by them as rights holders by 2026.		
	9. 30% fewer young people (under 18) charged with an offence by 2026.		

PROSPEROUS ECONOMY

PreCovid-19, long-term economic performance of the City Region remained significantly above the Scottish and UK averages despite a downturn in, and the challenge of transition from, oil and gas. Since Covid-19 struck, Aberdeen City is projected to be the 5th worst affected area in Scotland for economic downturn and 3rd worst for potential job losses. It is also likely to have pushed more people into poverty and financial insecurity, with those who were already disadvantaged being most likely to experience the negative effects.
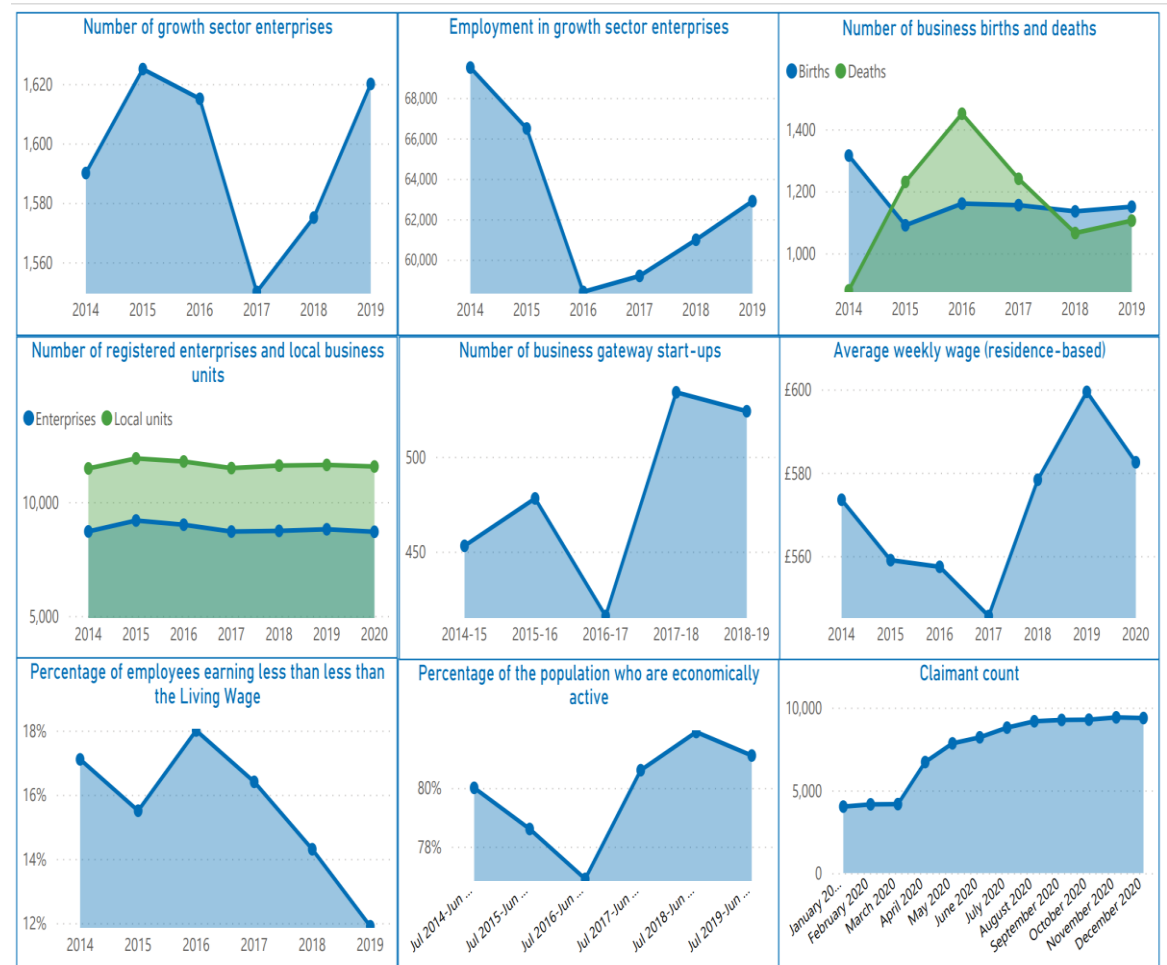
Throughout the pandemic, we have seen a significant increase in the requirement for support with food provision with many of those requests for emergency food provision coming from people who had never used a food bank previously. Our plans will focus on continuing to harness the capabilities of our communities and develop and support efforts to make our green spaces more productive. Our focus will include educational support for gardening, cooking and trading and working to improve food resilience while promoting a holistic approach to health and well-being. We also aim to increase food resilience at individual and community level by increasing the number of self-governing community cooperatives to offer ways of providing food and developing skills in cooking, budget management and employability. This includes establishing sustainable contingency arrangements to support families during times when the chances of food poverty are highest.

POPULATION NEEDS ASSESSMENT DATA:

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Many key aspects of the local economy, from tourism through to oil and gas, have been badly impacted and the City saw a 128% rise in unemployment claimants between March and November 2020. The pandemic, combined with Brexit, may also see significant changes in economic behaviours such as online retail and trends towards supply chain onshoring providing both opportunities and risks to local economies. The key conclusion of the Economic Policy Panel was that, notwithstanding the shock of the pandemic, the city has strong economic foundations and should maintain its focus on repositioning for the long-term including investment in key infrastructure and a focus on skills, energy transition, and economic diversification. The Panel highlights that although the Covid-19 pandemic is a major challenge for the Aberdeen Region, the longer-term issues remain relevant.

We will contribute to the inclusive economic growth agenda in the city and to support the city in overcoming the significant impacts of Covid-19 that are being experienced by our localities and priority neighbourhoods, as well as responding to implications from Brexit. The consequences of Covid-19 are continuing to emerge and we will continue to monitor the situation and will retain sufficient flexibility and agility in its improvement planning to accommodate actions to mitigate both Covid-19 and Brexit consequences, where possible.

A primary focus will be on creating new sustained fair work opportunities for unemployed residents, in particular those groups most affected by Covid-19. Labour Market Indicators show that the employment rate for Aberdeen City between October 2019 and September 2020 was 73.9% of the working aged population, down from 78.6% from July 2019 to June 2020 (Aberdeen City Council Economic Bulletin, January 2021). Business creation is key to both developing new employment opportunities and to diversifying the economy. Aberdeen Prospers is committed to improvement activity around providing the correct support for those wishing to start or expand their own business.

Also vital to diversifying the economy is the retention of the talent and transferable skills that currently exist within our businesses and educational institutions, as well as the creation of opportunities for upskilling/reskilling so that residents are able to move into, within and between economic opportunities that become available. Working in partnership, will be critical to achieving our ambitions in this area.
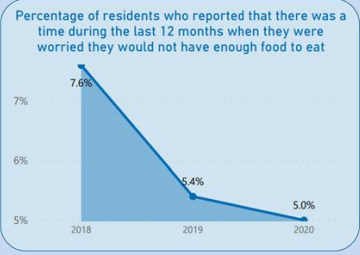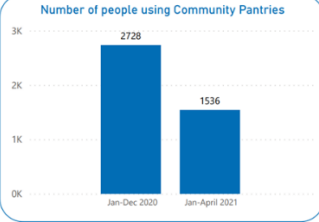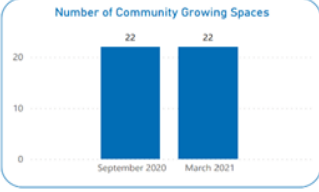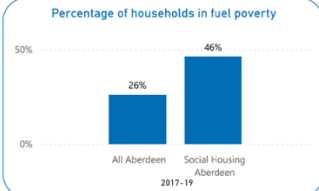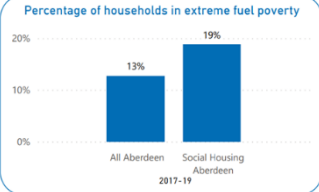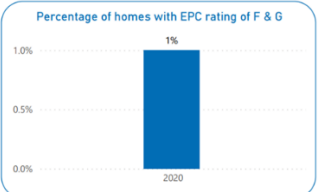
STRETCH OUTCOMES

1. No one will suffer due to poverty by 2026

2. 400 unemployed Aberdeen City residents supported into Fair Work by 2026

3. 500 Aberdeen City residents upskilled/ reskilled to enable them to move into, within and between economic opportunities as they arise by 2026

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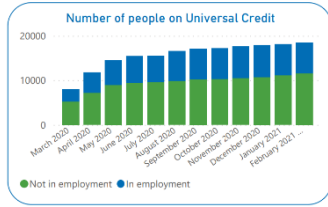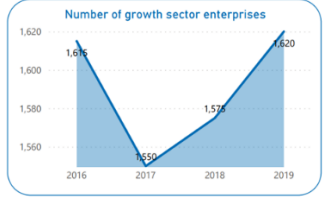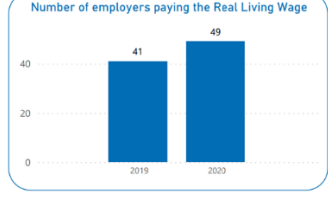
LEAD PARTNERS:
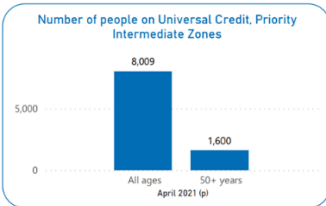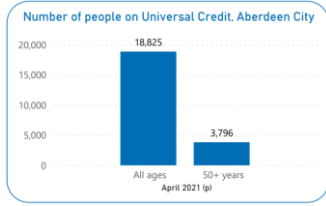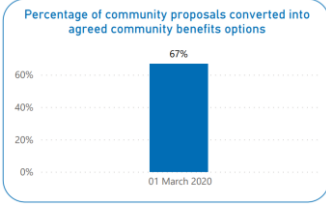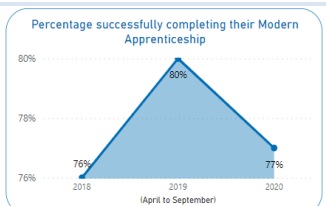
- **Aberdeen City Council**

- **ACVO**

- **Civic Forum**

- **Department of Work & Pensions**

- **Elevator**

- **North East Scotland College (NESCol)**

- **North East Scotland Regional Transport Partnership (Nestrans)**

- **Scottish Enterprise**

- **Skills Development Scotland**
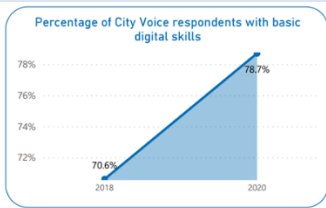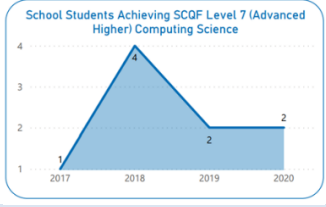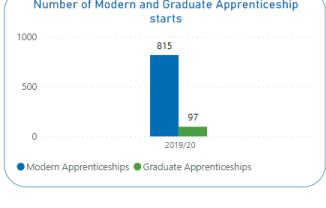
Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
1. No one will suffer due to poverty by 2026 Percentage of residents who reported that there was a time during the last 12 months when they were worried they would not have enough food to eat 7.6% / 5.4% / 5.0% (2018, 2019, 2020) **Responsible Outcome Improvement Group:** Anti-Poverty Group	1.1 Mitigating the causes of immediate and acute poverty.	Increase the number of people using community pantries by 20% by 2023.	Number of people using Community Pantries — 2728 (Jan-Dec 2020), 1536 (Jan-April 2021)	Priority neighbourhoods	CFINE
		Increase community food growing in schools, communities and workplaces by 12 by 2023.	Number of Community Growing Spaces — 22 (September 2020), 22 (March 2021)	City wide	Aberdeen City Council
		Decrease the number of households in extreme fuel poverty in Aberdeen by 4% by 2023; and reduce the rate of socially rented households in fuel poverty in Aberdeen by 8% by 2023.	Percentage of households in fuel poverty — All Aberdeen 26%, Social Housing Aberdeen 46% (2017-19) Percentage of households in extreme fuel poverty — All Aberdeen 13%, Social Housing Aberdeen 19% (2017-19)	City wide people living in social housing	Scarf
		Reduce by 50% the number of homes with an EPC rating of F&G by 2023, leading to 100% by 2026.	Percentage of homes with EPC rating of F & G — 1% (2020)	City wide	Aberdeen City Council (Housing Strategy)

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
	1.2 Ensure those experiencing in-work poverty have access to all appropriate benefits.	Increase the uptake of unclaimed benefits across Aberdeen City by 2023.	Number of people on Universal Credit	City wide	Department for Work and Pensions (DWP)
	1.3 Supporting vulnerable and disadvantaged people, families and groups.	Ensure 100% of people presenting as homeless have a full financial assessment and access to all appropriate benefits by 2023.	0	City wide people who present as homeless.	Aberdeen City Council
	1.4 Poverty affecting those with protected characteristics and in specific communities.	Increase support for those who have been most disadvantaged through the pandemic by 2023.	An unequal experience: the impact of Covid-19 on equalities outlines the impact of the pandemic nationally. Local data being established.	Women and people in the Black Asian and Minority Ethnic Communities	Aberdeen City Council
2. 400 unemployed Aberdeen City residents supported into _Fair Work_ by 2026 *(Baseline: 0)*	2.1 Supporting labour market to recover from impact of Covid-19 on employment.	Supporting 50 people to start a business in Aberdeen who will be coming off the benefits system or significantly reducing their benefits through starting a business by 2023 and 100 by 2026.	Number of growth sector enterprises	City wide benefits claimants	Elevator
	2.2 Increasing the number of people in Aberdeen in sustained, fair work.	Increase employer sign up to the Real Living Wage by 5% year on year to 2023 to achieve Real Living Wage City Status by 2026.	Number of employers paying the Real Living Wage	City wide	Scottish Enterprise

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
Responsible Outcome Improvement Group: Aberdeen Prospers		Support 15 care experienced young people progress to employment through public sector funded employability programmes by 2023.	0	Young people who report as care experienced	Aberdeen City Council
		Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50.	Number of people on Universal Credit, Priority Intermediate Zones — 8,009 (All ages), 1,600 (50+ years), April 2021 (p) Number of people on Universal Credit, Aberdeen City — 18,825 (All ages), 3,796 (50+ years), April 2021 (p)	Priority neighbourhoods and people over 50	Aberdeen City Council
3. 500 Aberdeen City residents upskilled/ reskilled to enable them to move into, within and between	3.1 Promoting inclusive economic growth for our most disadvantaged communities.	Improve the overall impact of partnership wide community benefits by increasing the number of projects which involve community co-design activities from 0 to 5 by December 2023.	Percentage of community proposals converted into agreed community benefits options — 67%, 01 March 2020	Initial testing in Tillydrone, gradually scaling up city wide	Aberdeen City Council
		80% of young people will successfully complete their Modern Apprenticeship programme by 2023.	Percentage successfully completing their Modern Apprenticeship — 76% (2018), 80% (2019), 77% (2020) (April to September)	City wide young people	North East Scotland College

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
economic opportunities as they arise by 2026 *(Baseline: 0)* **Responsible Outcome Improvement Group:** Aberdeen Prospers	3.2 Ensuring access for all employers to skilled labour.	By December 2022, increase by 10% the number of people in Aberdeen who: • Have digital access; and • Feel comfortable using digital tools.	Percentage of City Voice respondents with basic digital skills	City wide	Aberdeen City Council
		Increase the number of people within Aberdeen City gaining qualifications in ICT and Digital skills at SCQF Levels 7 and above by 10% by 2023.	School Students Achieving SCQF Level 7 (Advanced Higher) Computing Science	City wide	Skills Development Scotland
		Increase the number of Modern and Graduate Apprenticeships by 5% by 2022.	Number of Modern and Graduate Apprenticeship starts	City wide	North East Scotland College

LOCAL SUPPORTING STRATEGIES
Regional Economic Strategy 2015-2025
Regional Economic Strategy Action Plan 2018
City Region Deal 2015-2025
Scottish Enterprise Strategic Framework 2019-2022
Aberdeen City and Shire Regional Skills Strategy
North East Scotland College Strategic Plan 2018-2021
North East Scotland College Interim Outcome Agreement 2020-21
North East Scotland College Learning and Teaching Strategy
Granite City Growing; a food growing strategy for Aberdeen 2019-2024
Granite City Good Food Plan - Plan of the Sustainable Food City Partnership

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PROSPEROUS PEOPLE (CHILDREN & YOUNG PEOPLE)

The COVID pandemic has had a substantial impact on our children, young people, and their families. In turn the services we provide and the way that we deliver them has fundamentally changed. The priorities we identified when this LOIP was first published have become more pertinent because of the pandemic. Impacting the economy, the opportunities available to our young people and their families. It has also affected their mental wellbeing and made the needs of our more vulnerable young people and the inequalities they face become even more apparent. Entering this phase of our refreshed LOIP we do so in the context of significant legislative and policy change. The UNCRC has been incorporated into Scots Law (March 2021) putting children's rights at the very heart of all services delivered to children and families. Publication of the Independent Care Review (February 2020) and the Additional Support for Learning Review (June 2020) recognises that we are not delivering the change required in outcomes for our more vulnerable young people and that "tweaking" systems and provision is not sufficient, we need a different starting point for all our children and their support needs.

POPULATION NEEDS ASSESSMENT DATA:

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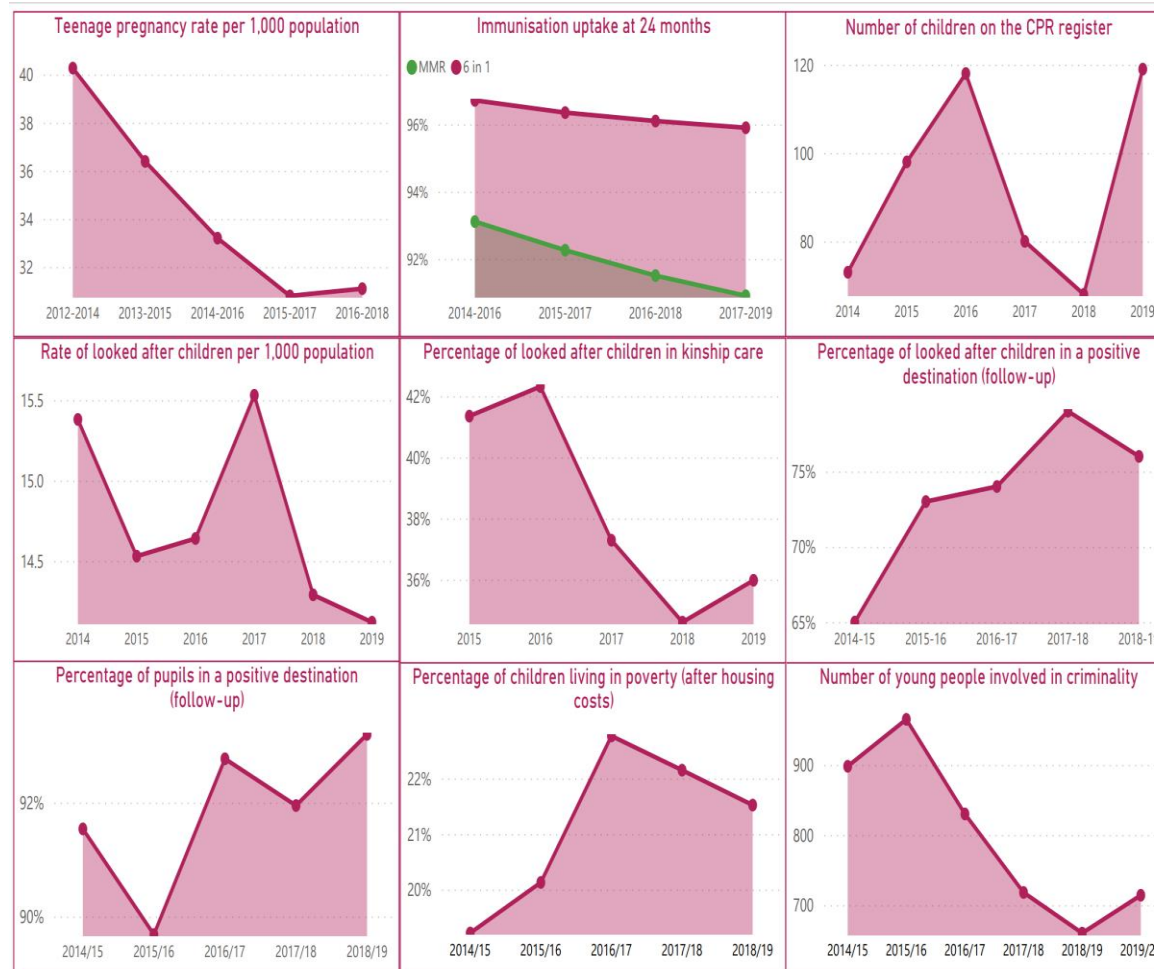
Our Children's Services Plan 2020-2023 also reinforces our commitment to these changes, our commitment to the priorities in this LOIP and our ambition to support every child, irrespective of their circumstances, to grow, develop and reach their full potential. We want Aberdeen to be a city where there is equality of outcomes and opportunities for all our children and young people and that children's circumstances and aspirations are not limited by their background or current environment. This drives the Partnership to collaborate to maximise the long-term outcomes of those who need extra care and protection. Our stretch outcomes reflect the importance of supporting equity of access to education, supporting families to provide the best care they can for their children and the need to invest in the health, including mental health, of our children and young people. Critically we want our children to be safe and protected from harm. This agenda will be driven forward by the Child Protection Committee which works in parallel with the Children's Services Board ensuring improvement activity is aligned.

We will support our care experienced young people to gain the same opportunities as their peers. Supporting them and other children at risk, such as children with disabilities, we will address inequality in education and positive destinations. Our work with young people to reduce their involvement in offending behaviour will be through appropriate and effective interventions aimed at supporting them to more positive destinations.
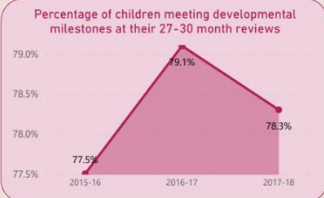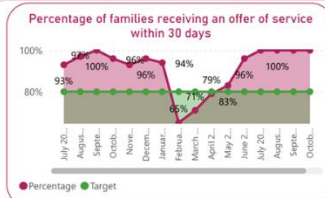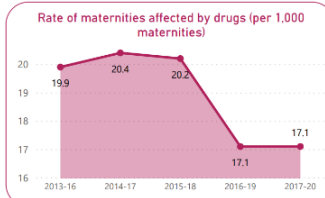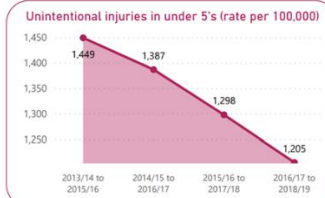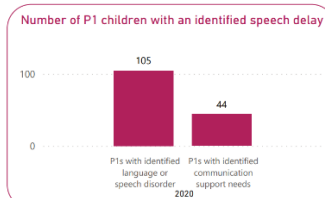
STRETCH OUTCOMES

4. 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026.

5. 90% of Children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026. This is reflected in interactions, activities, supports and services.

6. As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026.

7. 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026.

8. Child friendly city where all decisions which impact on children and young people are informed by them as rights holders by 2026

9. 25% fewer young people (under 18) charged with an offence by 2026.

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LEAD PARTNERS:

- **Aberdeen City Council**

- **Aberdeen City Health & Social Care Partnership**

- **ACVO**

- **NHS Grampian**

- **North East Scotland College**

- **Police Scotland**

- **Scottish Children's Reporter Administration**

- **Skills Development Scotland**
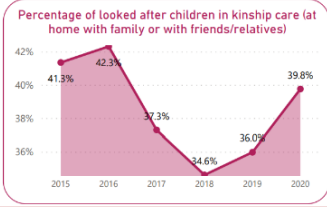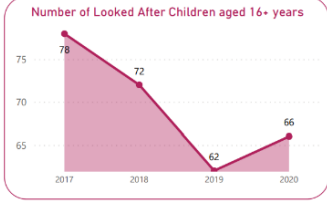
Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
4. 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026 **Responsible Outcome Improvement Group:** Children's Services Board	4.1 Ensuring that families receive the parenting and family support they need.	Increase uptake of parenting and family support by 10% by 2022.		Priority Neighbourhoods	Aberdeen City Health and Social Care Partnership
	4.2 Keeping young children safe.	Reduce the number of births affected by drugs by 0.6 %, by 2022.		Priority Neighbourhoods	Aberdeen City Health and Social Care Partnership
		Reduce the number of repeat emergency hospital admissions for unintentional injury to children under 5 years by 5% by 2023.		City wide	Aberdeen City Health and Social Care Partnership
	4.3 Improving health and reducing inequalities.	Reduce the number of children starting P1 with an identified speech delay by 5% by 2023.		City wide	Aberdeen City Health and Social Care Partnership

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
5. 90% of Children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026. This is reflected in interactions, activities, supports and services. Average wellbeing scores, 13 and 15 year olds **Responsible Outcome Improvement Group:** Children's Services Board	5.1 Improving timely access to support.	Increase to 80%, the number of staff who feel confident about how to directly support, or refer a child for support, and signpost to appropriate services by 2022.	Baseline to be established as part of the project.	City wide health and education staff	Aberdeen City Council (Education)
		100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022.	 Percentage of schools offering access to counselling for children aged 10+ years	City wide children and young people aged 10 and above	Aberdeen City Council (Education)
		The number of children and young people with an eating disorder who are identified within 3 months of onset is increased by 50% by 2023.	 Percentage increase in referrals of children and young people to the NHS Grampian CAMHS Eating Disorder specialist team	City wide children, young people and with an eating disorder	NHS Grampian
	5.2 Increasing children's knowledge and understanding of their own physical and mental wellbeing and take an early intervention and prevention approach.	Increase by 80% the use of digital wellbeing resources for children and young people's mental health and wellbeing by 2022.	Baseline to be established as part of the project.	City wide children, young people and families	NHS Grampian
		Increase by 40% the use of the wellbeing scenario on the Mind of my Own app by care experienced children and young people by 2022.	 Mind My Own App	Children's social work staff and care experienced children and young people	Aberdeen City Council (Children's Social Work)

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
6. As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026		100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022.	Baseline to be established as part of the project.	City wide children and young people	Aberdeen City Council/Sport Aberdeen
	6.1 Improving education outcomes for care experienced children and young people.	Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022.	Percentage of care experienced young people gaining a positive and sustained destination	City wide care experienced children and young people	Aberdeen City Council (Education)
	6.2 Supporting attainment of balance of care where children are able to remain more often at home and or with kin.	Increase to 43% by 2023 the proportion of children and young people who are supported to live in kinship care or are looked after at home by 2023.	Percentage of looked after children in kinship care (at home with family or with friends/relatives)	City wide care experienced children and young people	Aberdeen City Council (Children's Social Work)
		Increase by 20% the number of children and young people remaining in a placement looked after at home/kinship between 16-18 years old by 2023.	Number of Looked After Children aged 16+ years	City wide care experienced children and young people	Aberdeen City Council (Children's Social Work)
	6.3 Supporting children and young people to understand and access multiagency throughcare and aftercare services.	Increase the number of care experienced young people by 10% receiving multiagency throughcare/aftercare support by 2023.	Baseline to be established as part of the project.	City wide care experienced children and young people	Aberdeen City Council (Children's Social Work)

Percentage of care experienced young people gaining a positive and sustained destination

Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
7. 95% of all our children, including those living in our priority neighbourhoods, will sustain a positive destination upon leaving school by 2026 **Responsible Outcome Improvement Group:** Children's Services Board	7.1 Improving pathways to education, employment and training for identified groups (including disability, ASN, term time leavers and those from priority localities).	Increase the number of accredited courses directly associated with growth areas by 7% by 2023.		City wide children and young people	Aberdeen City Council
		Increase the number of vulnerable learners entering a positive and sustained destination by 7% by 2023.	 	City wide vulnerable children and young people (including disability, ASN, term time leavers)	Skills Development Scotland
		Increase the number of young people who leave school with a minimum of SVQ 3 in literacy and numeracy and 4 other qualifications to 93% 2023.		City wide children and young people	Aberdeen City Council

22

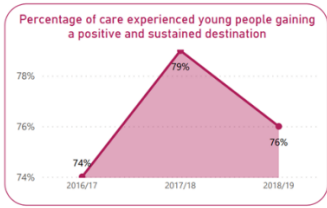| Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
8. Child friendly city where all decisions which impact on children and young people are informed by them as rights holders by 2026 **Responsible Outcome Improvement Group:** Children's Services Board	8.1 Secure required six UNICEF badges to gain Child Friendly City status.	Achieve UNICEF badges in: - Leadership - Culture - Communication - Place - Child Friendly Services - Participating	0	City wide	Aberdeen City Council
	8.2 Ensuring that rights holders receive accessible information and opportunities to enable them to access their rights.	Increase by 50% the number of communications which are accessible to children and young people by 2023.	Baseline to be established as part of the project.	City wide	Aberdeen City Council
		Increase to 100% of staff working directly and indirectly with children who have been trained in and apply the UNCRC by 2023.	Baseline to be established as part of the project.	City wide	Aberdeen City Council
		By 2023 increase to 100% the number of multiagency governance arrangements which impact on children on young people that include their participation and engagement.	Baseline to be established as part of the project.	City wide	Aberdeen City Council

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
9. *30% fewer young people (under 18) charged with an offence by 2026* Number of young people (under 18 years) charged with an offence 985, 823, 719, 672, 714 (2015/16–2019/20) **Responsible Outcome Improvement Group:** Children's Services Board	9.1 Young people receive the right help at the right time to improve outcomes for young people at risk of becoming involved in the Justice System.	Increase by 50% the number of 10 to 16 year olds in target areas of the city who access youth community activity by 2023.	Number of 10-15 year olds attending ACC run youth community activity — 42 (2019) Number of crimes by 10-16 year olds — 183 (2018/19), 176 (2019/20), 112 (2019/21)	Young people at risk of being involved in offending; target areas of the city	Aberdeen City Council
		Increase the number of staff reporting increased confidence, understanding and skills to respond to children who have experienced trauma and bereavement by 10% by 2022.	Baseline to be established as part of the project.	City wide	Aberdeen City Council
		Reduce by 10% both the number of offences of sexual or criminal exploitation and the number of 'digital' offences by Young People (Under 18) by 2022.	Number of under 18s charged with digital offences — 56 (2018/19) IP 8.5 Number of under 18s charged with digital offences — 56 (2018/19)	Young People; City wide	Police Scotland

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
	9.2 More people appropriately diverted from Justice System to effective interventions aimed at reducing the likelihood of reoffending, where appropriate.	Reduce by 5% the number of 16/17 year olds with higher support needs offending by 2022.	Percentage of 16/17 year olds with higher support needs offending — February 2021: 34.8%, March 2021: 31.3%	16 – 17 year olds with higher support needs	Aberdeen City Council
		Increase by 10% the number of young people (16-17 year olds) who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2022.	Number of young people who are jointly referred to SCRA and COPFS — 2019/20: 165	City wide young People (16-17)	SCRA
	9.3 Tackling antisocial behaviour in problem areas with appropriate and effective interventions.	Reduce instances of public space youth anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2022.	Citywide Public Space Youth Antisocial Behaviour — 2020: 2,244	Priority neighbourhoods	Police Scotland

LOCAL SUPPORTING STRATEGIES
Aberdeen City Council Strategy for Parental Involvement 2018-21
Aberdeen City Strategy for Autism 2014-24
Aberdeen City Community Learning and Development Plan 2018-21
Aberdeen City Council Strategic Business Plan Refresh 2017-18
Integrated Children's Service Plan 2017-20
NHS Grampian Local Delivery Plan 2016-17
National Guidance for Child Protection in Scotland 2014

PROSPEROUS PEOPLE (ADULTS)

The impact of the pandemic has been, and will continue to be, felt unequally. Those experiencing inequality and vulnerabilities are more likely to suffer the greatest negative social, economic and health impacts. Some aspects of inequality have been directly impacted by the pandemic as a result of:- higher rates of underlying ill-health; reduced treatment and diagnosis of chronic conditions; higher exposure to infections of key workers; higher population density, houses in multiple occupation and less access to open space; the effect of social isolation and confinement on physical and mental health. Previous economic shocks, such as the global financial crisis of 2008, have also led to unequal impacts on physical and mental ill health, suicide and death from alcohol and substance use.

Mitigating the impacts of the pandemic on our citizens and communities, as well as the inequalities currently experienced can only be achieved by us working together in partnership and through targeting improvement activity at vulnerable and disadvantaged people, families, and groups.

To improve outcomes for people we are focussing on early intervention, prevention and self-management. The key causes of preventable ill health should be tackled at an early stage and we are adopting a whole family approach in order to create a culture in which healthy behaviours are the norm starting with the early years and persisting throughout our lives. To support this approach we are focused on providing all individuals and communities with the social

POPULATION NEEDS ASSESSMENT DATA:

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resources needed to make informed decisions about health and lifestyle, however we recognise that information won't work alone and we need to ensure the right environment is also available to facilitate and support people to make the right behavioural choices. For example living with food insecurity makes it more difficult to manage a range of conditions such as diabetes and other conditions that require careful monitoring of and management of diet and medication regimes and we need to support access to affordable and healthy food to mitigate this. We have also seen with Covid-19, the important role, and benefits from volunteering with over 7,000 volunteers recruited in the early stages of the pandemic, in addition to the 80,000 people assisting volunteering in Aberdeen, and this is an opportunity we are sustaining and building on.

All people in Aberdeen are entitled to live within our community in a manner in which they feel safe and protected from harm, supported when necessary and fully included in the life of the city. People sometimes need others to support their achievement of a full, active, safe citizenship. Through our partnership working, we are seeing a reduction in the number of people receiving a first ever court conviction and we are committed to continue to reduce the number of people and communities affected or harmed by crime through an early intervention approach to offending through preventative aims.

We also recognise that we need to support people who have offended, to turn their behaviour around and become contributors to society. Research shows that maintaining and building upon protective factors such as access to housing, healthcare, employability, financial stability and professional support, such as intervention and access to drug and alcohol support, assists in reducing repeat offending and a return to custody, with all of the associated financial and human costs. We are focussed on providing interventions and opportunities for engagement on the issues which are contributing to reoffending behaviour. Our plans also take targeted interventions to reduce the impact of crime on communities, such as hate crimes where in 2019/20 we saw a 32% increase, and taking a whole population approach to changing attitudes to domestic abuse, where resulting from Covid-19 and the impact on access to support services there have been concerns about a rise in domestic violence.
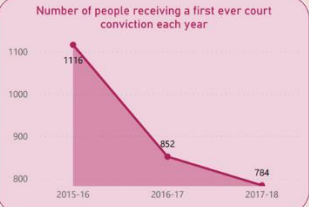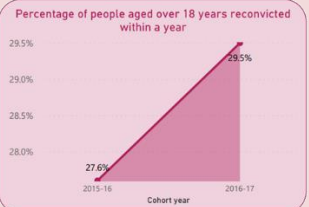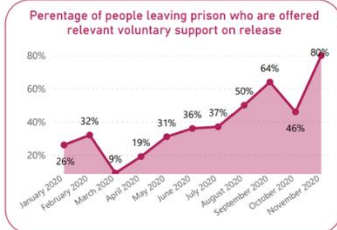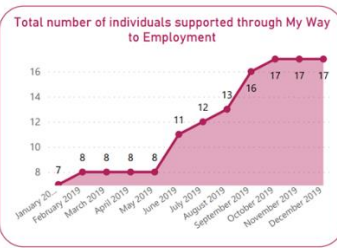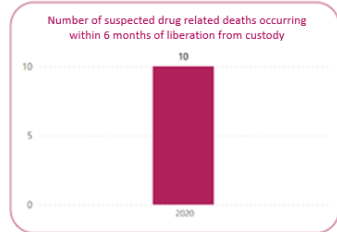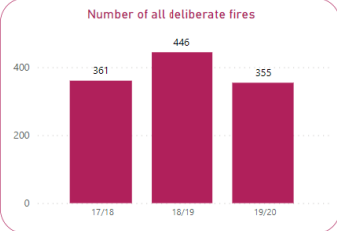
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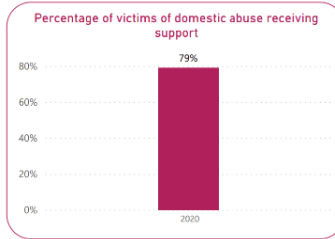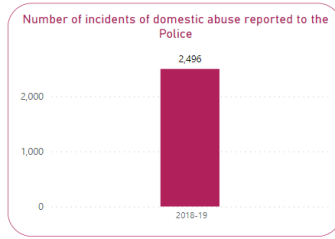
10. 25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026.

11. Healthy life expectancy (time lived in good health) is five years longer by 2026.

12. Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026.
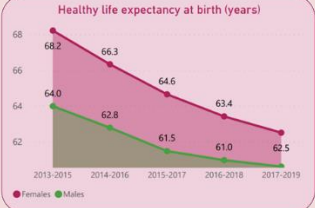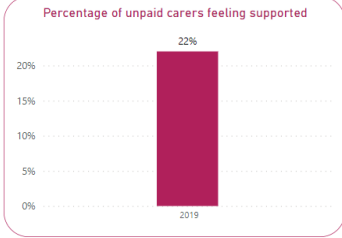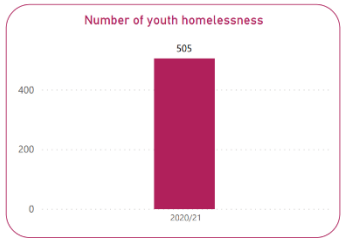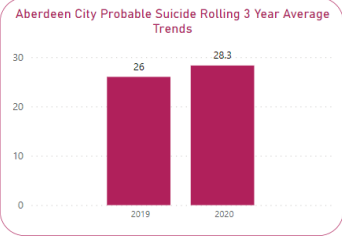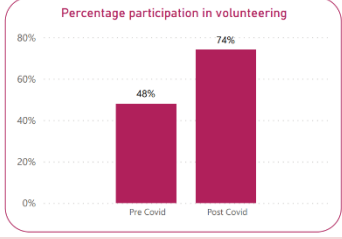
LEAD PARTNERS:

- **Aberdeen City Council**

- **Aberdeen City Health & Social Care Partnership**

- **NHS Grampian**

- **Police Scotland**

- **Scottish Fire & Rescue Service**

- **Scottish Prison Service**

- **Skills Development Scotland**
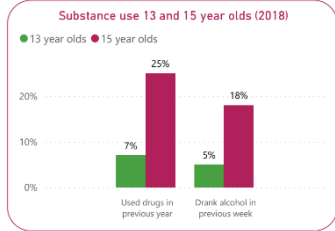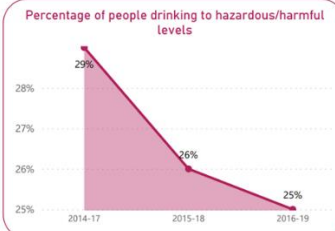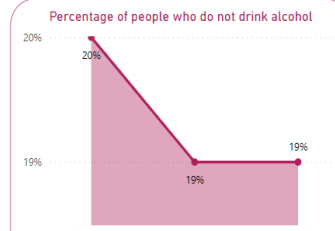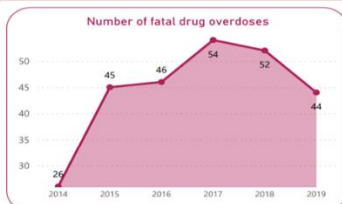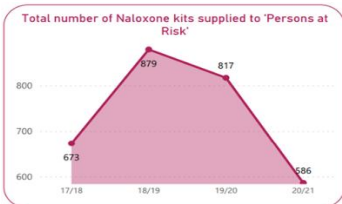
Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
10. 25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026 *Number of people receiving a first ever court conviction each year* *Percentage of people aged over 18 years reconvicted within a year* **Responsible Outcome Improvement Group:** Community Justice	10.1 Those who are convicted are supported to engage with relevant services and reduce re-offending.	Increase by 10% those individuals, aged 21+ and not subject to statutory throughcare arrangements, who access support services upon release from HMP Grampian by 2022.	*Percentage of people leaving prison who are offered relevant voluntary support on release*	Non-statutory prisoners from HMP Grampian	HMP Grampian (Scottish Prison Service)
		Increase to 30 in total, the no. of individuals who are on a custodial sentence, Community Payback Order with a Supervision Requirement, on Unpaid Work Orders, on Remand or who have been Diverted from Prosecution who are being supported to make progress on the Employability Pipeline by 2022.	*Total number of individuals supported through My Way to Employment*	City wide people who are on a custodial sentence, CPO Supervision, Unpaid Work Order, on Remand or Diverted from Prosecution	Skills Development Scotland
		Reduce the number of drug related deaths occurring within 6 months of liberation from custody from 10 to zero by 2023.	*Number of suspected drug related deaths occurring within 6 months of liberation from custody*	City wide people liberated from custody	Aberdeen City Health and Social Care Partnership
	10.2 Taking targeted interventions to reduce the impact of crime on communities.	Reduce the number of wilful fires by 10% by 2022.	*Number of all deliberate fires*	Initial testing in Torry then gradually scaling up city wide	Scottish Fire & Rescue Service

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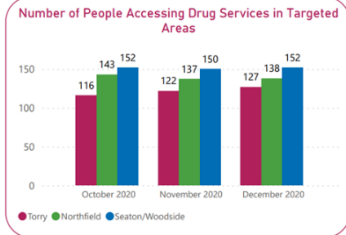
Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
Group		100% of people experiencing hate crime reporting each crime to police by 2023.		City wide people experiencing hate crime	Aberdeen City Council
	10.3 Changing attitudes about domestic abuse in all its forms and ensuring victims receive access to the right support.	Increase by 15% victims of domestic abuse receiving support by 2022.		City wide victims of domestic abuse	Aberdeen City Council
		Decrease the number of incidents of domestic abuse reported to the Police by 15% by 2023.		City wide	Aberdeen City Council
	10.4 Ensuring people in the Justice System diagnosed with mental illness or suffering from mental ill health receive access to the right support at the right time.	Increase by 10% the number of clients who access assessment/support/ treatment/services in relation to mental health issues: - in Police custody - on a community disposal - in HMP Grampian by 2023.		People in Police Custody, on a community disposal or in HMP Grampian	Aberdeen City Health and Social Care Partnership

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
11. Healthy life expectancy (time lived in good health) is five years longer by 2026 **Responsible Outcome Improvement Group:** Resilient, Included & Supported Group	11.1 Supporting vulnerable and disadvantaged people, families and groups.	Increase the number of unpaid carers feeling supported by 10% by 2023.	Percentage of unpaid carers feeling supported	City wide unpaid carers	Aberdeen City Health and Social Care Partnership
		Reduce youth homelessness by 6% by 2023.	Number of youth homelessness	City wide young people	Aberdeen City Council
		Reduce the rolling 3-year average number of suicides in Aberdeen to below 26 (2019) by 2023.	Aberdeen City Probable Suicide Rolling 3 Year Average Trends	City wide	Police Scotland
	11.2 Provide individuals and communities with the social resources needed to make informed decisions about health and lifestyle.	Increase opportunities for people to increase their contribution to communities (volunteering) by 10% by 2023.	Percentage participation in volunteering	City wide	TBC
		Support 100 people to feel confident to promote wellbeing and good health choices by 2023.	0	City wide	Aberdeen City Council/ Aberdeen City Health and Social Care Partnership

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
	11.3 Encouraging adoption of healthier lifestyles through a whole family approach.	To support 50 low income families in priority neighbourhood to improve eating behaviours and adopt positive lifestyle choices to help towards a healthy weight by 2023.	0	Low income families; Priority neighbourhoods	NHS Grampian
		Reduce tobacco smoking by 5% overall by 2023.		City wide	Aberdeen City Council
		Refer 20% of people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings by 2023.		City Centre East, then City wide	NHS Grampian

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
12. Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026	12.1 Increase support for children and young people at risk of developing drug and alcohol problems by working with Integrated Children Services.	100% of vulnerable young people, who are at-risk of developing problem substance use, have access to evidence-based Prevention & Early Intervention (including Universal, Selective & Indicated Prevention support) by 2023.	0	City wide vulnerable young people	Aberdeen City Council
		To decrease the number of 13 and 15 year olds who have reported using substances in Aberdeen to below the national average by 2023, through curriculum delivery and a whole population approach.		City wide	Aberdeen City Council
	12.2 Reduce levels of harmful alcohol consumption across the whole population through "making every opportunity count" approaches.	Increase % of the population who feel informed about using alcohol responsibly and Increase by 10% the percentage of adults in Aberdeen City who are non drinkers or drink alcohol in a low risk way by 2023.		Priority neighbourhoods	Aberdeen City Health and Social Care Partnership

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
Responsible Outcome Improvement Group: Alcohol and Drugs Partnership/ Children Services	12.3 Enhance early intervention and preventative treatment for those at greatest risk of harm from drugs and alcohol.	Increase number of alcohol brief interventions delivered by Primary Care providers and other professionals to above levels achieved in 17/18 by 2023.		City wide	NHS Grampian
		Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2023.		Priority neighbourhoods	Aberdeen City Health and Social Care Partnership
		Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2022.		City wide	Aberdeen City Health and Social Care Partnership

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
		Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2023.		City wide	Aberdeen City Health and Social Care Partnership
		Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2023.		Priority neighbourhoods	Aberdeen City Health and Social Care Partnership
	12.4 Increase visibility and support of recovery in our communities.	Increase number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2023.	Baseline data to be established as part of the project	City wide	Aberdeen City Health and Social Care Partnership

LOCAL SUPPORTING STRATEGIES

Aberdeen Alcohol and Drugs Partnership Drugs Strategy 2011-21

Aberdeen City Local Policing Plan 2014-2017

Local Fire and Rescue Plan - Aberdeen City 2018

NHS Grampian Local Delivery Plan 2016-17

NHS Grampian Clinical Strategy 2016-21

Aberdeen City Strategy for Autism 2014-24

Health and Social Care Partnership Carers Strategy 2018-21

Strategy for an Active Aberdeen 2016-2020

PROSPEROUS PLACE

The place where we live can significantly influence the ability of individuals and communities to live in healthy, sustainable ways. Our environment is therefore integral to the quality of life enjoyed in Aberdeen City and is vital in encouraging the wellbeing of our citizens. We recognize that working to end poverty and other deprivations must go hand-in-hand with strategies that improve health and reduce inequality. Therefore, while framing our response to these challenges, we have aligned our aims with the United Nations Sustainable Development Goals which share our vision to create prosperity for people now and into the future.

PreCovid-19, the city's CO2 emissions had fallen over the last 15 years and there is a national and local commitment to meet the target of Net Zero Emissions by 2045 and there is a need for rapid and far reaching change to reach this target. Resulting from Covid-19, we recognise that our city centres, office space and traditional retail, are likely to look different, and future communities will require to be efficient and self-sustaining with low energy demands; promoting healthy community lifestyles and active travel; be places where people can live, work and play without relying on private transport and designed so that residents can access schools, shops, employment opportunities within walking distance of their home.

POPULATION NEEDS ASSESSMENT DATA:

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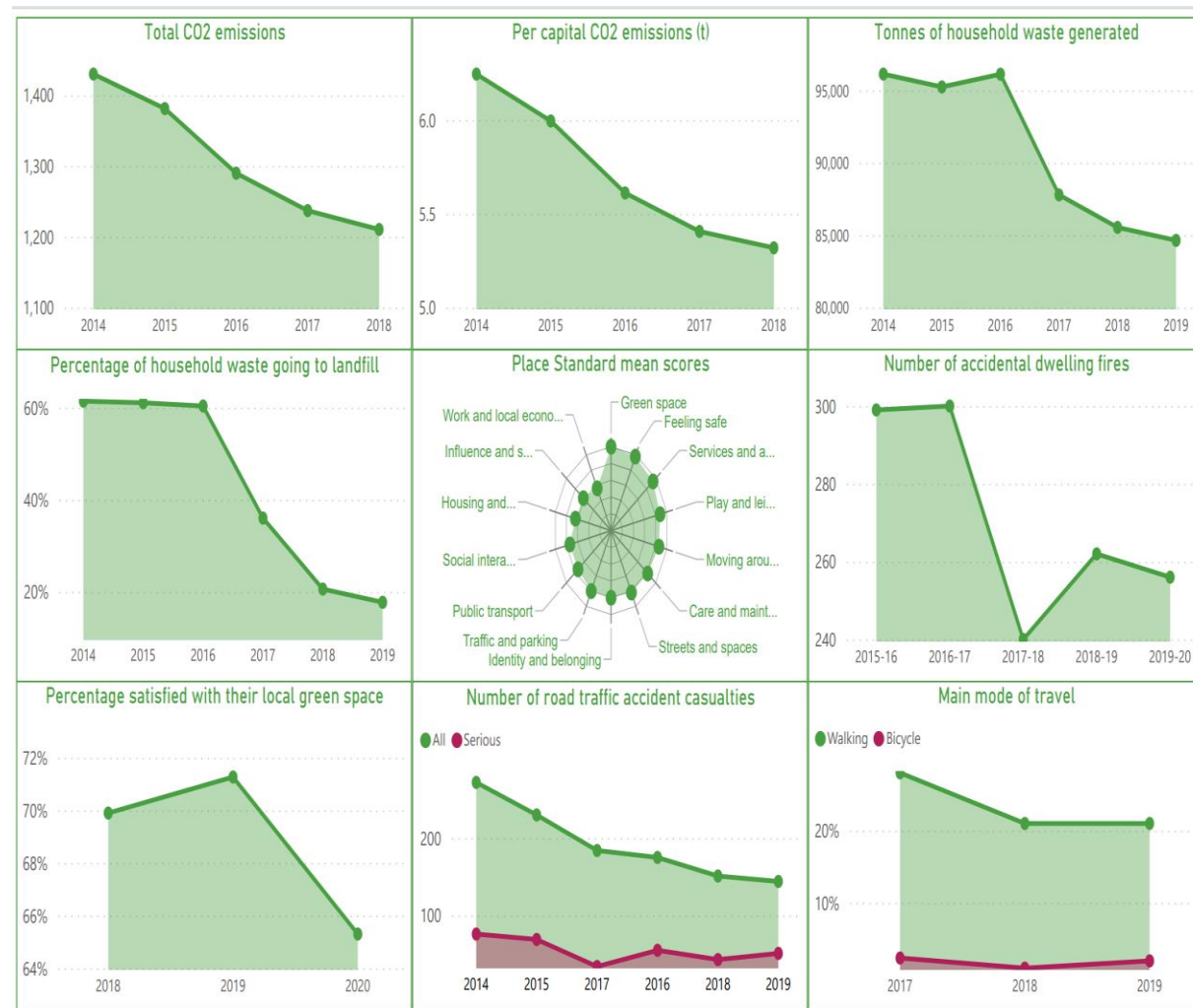
Our plans to support green economic and environmental recovery, focus on waste management and increasing recycling and use of reusable products; as well as harnessing the levels of community volunteering and collective ownership seen throughout the pandemic to further build community resilience to respond to social and environmental challenges such as flooding, protecting biodiversity and reducing fuel poverty. A key priority is also increasing sustainable travel and sustaining the increase in walking and cycling we've seen as a result of the pandemic.

Covid-19 has made many people realise the value of nature to them on a daily basis and reconfirmed that nature underpins almost everything that humanity depends on, from our clean air and water, to our food and raw materials, to our medicines and nurturing our mental and physical health. Nature loss and degradation is now the second biggest global challenge facing humanity, alongside Climate Change. Aberdeen, with its diverse and globally important landscapes, habitats and species, has as much of a role to play. We have had some successes with species reintroductions, and have won several awards for our work on nature-based solutions to water management, e.g. Seaton Park Wetland, but, we recognise we need to do more. Ultimately, we need to create and manage more land for people and nature, not just for people at the exclusion of nature, but also for our mental well-being and our physical survival. As such we have added a new Stretch Outcome focussed on addressing the nature crisis while increasing the quality of our open spaces by groups and organisations to manage more land for people and nature. We need to work in partnership with all landowners to achieve a balance of more nature friendly and natural spaces with green space that is safe and accessible for people to enjoy.
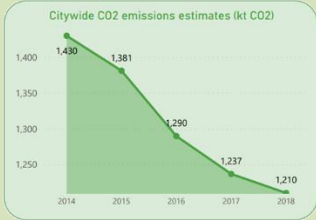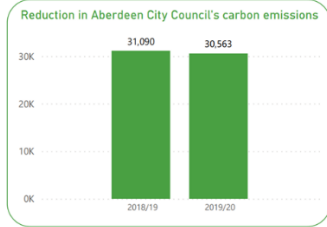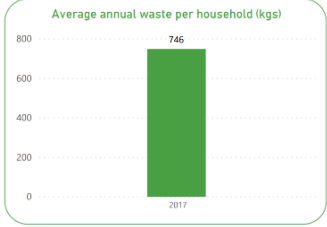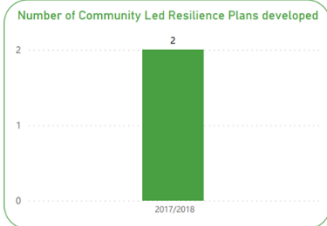
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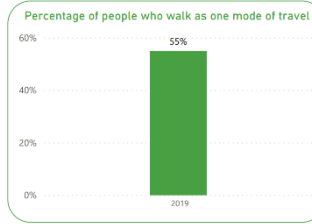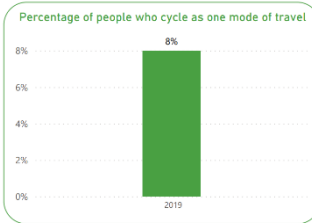
13. Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate.

14. Increase sustainable travel: 38% of people walking and 5% of people cycling as main mode of travel by 2026.

15. Addressing the nature crisis by protecting/ managing 26% of Aberdeen's area for nature by 2026.

LEAD PARTNERS:
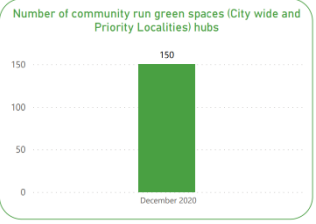
- **Aberdeen City Council**
- **Active Aberdeen Partnership**
- **ACVO**
- **CFINE**
- **Civic Forum**
- **NESTRANS**
- **NHS Grampian**
- **Police Scotland**
- **SEPA**
- **Scottish Fire and Rescue Service**
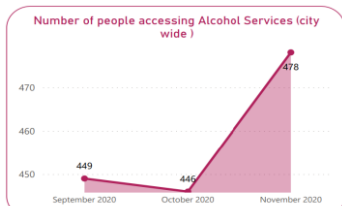- **Scottish Natural Heritage**

Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
13. Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate **Responsible Outcome Improvement Group:** Sustainable City Group	13.1 Reducing emissions across the city through delivery of Aberdeen's Net Zero Vision & Route-map.	Reduce public sector carbon emissions by at least 7% by 2023.		City wide public sector	Aberdeen City Council
		Reduce the generation of waste in Aberdeen by 8% by 2023.		City wide	Aberdeen City Council
	13.2 Contributing to the delivery of Aberdeen Adapts by developing a bottom up approach to community resilience to encourage greater ownership and independent action towards understanding communities' risks from climate change and adapting to them.	Community led resilience plans in place for areas most vulnerable to flooding by 2023, leading to resilience plans in place across all areas of Aberdeen by 2026.		Deeside, Peterculter, Bridge of Don and Denmore, gradually scaling up city wide	Scottish Fire & Rescue Service

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
14. Increase sustainable travel: 38% of people walking and 5% of people cycling as main mode of travel by 2026 Percentage of people with main mode of travel as walking or cycling 30% 28% / 2017 2018 2019 / Walking Bicycle **Responsible Outcome Improvement Group:** Sustainable City Group	14.1 Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being and confidence.	Increase % of people who walk as one mode of travel by 10% by 2023.	Percentage of people who walk as one mode of travel 55% 2019	City wide	Nestrans
		Increase % of people who cycle as one mode of travel to 2% by 2023.	Percentage of people who cycle as one mode of travel 8% 2019	City wide	Nestrans

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Stretch Outcome	Key Drivers	Improvement Project Aim	Baseline Trend Data	Target Population	Lead Partner
15. Addressing the _nature crisis_ by protecting/ managing 26% of Aberdeen's area for nature by 2026 **Responsible Outcome Improvement Group:** Sustainable City Group	15.1 Increasing the diversity, quality and use of the Aberdeen's green spaces by facilitating community participation in them to restore nature and increase people's satisfaction, health, and wellbeing.	Increase the number of community run green spaces by a minimum of 8 that are organised and self-managed for both people and nature by 2023.	Number of community run green spaces (City wide and Priority Localities) hubs — 150 (December 2020)	Priority neighbourhoods	Aberdeen City Council
	15.2 Increasing the area of public, private and community land managed for nature, in recognition of the nature crisis and in alignment with global and national ambitions to protect 30% of land and 30% of water by 2030 (30-30-30).	At least 23 organisations across all sectors in Aberdeen pledging to manage at least 10% of their land for nature by 2023 (23BY23) and at least 26% by 2026 (26BY26).	0	City wide organisations	Aberdeen City Council

Amount of protected land in Aberdeen City (hectares) — 158.6 (2020)

LOCAL SUPPORTING STRATEGIES
Aberdeen City Waste Strategy 2014-25
Aberdeen Local Development Plan 2022
Local Transport Strategy 2016-21
Nestrans Regional Transport Strategy 2013-35
North East Flood Risk Management Strategy
Core Paths Plan
Open Space Strategy

Aberdeen Adapts' - Climate change adaptation plan for Aberdeen
Powering Aberdeen: Aberdeen's Sustainable City Action Plan

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HOW WE WILL ACHIEVE OUR OUTCOMES?

By Working Together

Demand for our services are increasing throughout the city, this continues to stretch the public sector, meaning that much provision is diverted to crisis response. It is difficult therefore as individual organisation to provide **early intervention and prevention**.

This is an issue that we all share and the LOIP represents an opportunity for greater joint effort, in order to work towards **early intervention and prevention**; working in partnership we can better help each other to improve outcomes for our citizens. For example, we can develop shared, whole and targeted population campaigns on issues within the LOIP to bolster our improvement efforts. This **whole systems approach** to our **shared leadership** and increasingly closer delivery means that we can capitalise on the knowledge, skills and tools used across the workforce and communities to meet the needs of changing circumstances.

We already have a shared approach to Quality Improvement which is being used by our multi-agency Outcome Improvement Groups to take forward the LOIP improvement projects. We will encourage further **learning and working together** to continue to build a shared approach to delivering real improvement.

We will work across the CPA to build a shared intelligence unit, bringing together our understanding of the needs and data across partners. This will also involve sharing our data, understanding the full picture of our population, analysing and understanding demand more fully. Through regular review and scrutiny we will be able to quickly determine and adapt our services and solutions as we progress to meet changing need.

It is essential to the future of the city that our workforce and citizens have the skills to thrive, can **exploit digital technologies** and can interact using modern tools and platforms in order to ensure that we can more effectively redirect our resources. Our data will become an enabler, supporting and driving the re-design of customer focused services responding to evolving needs and the growing opportunities of digital technologies.

Achieving the ambition of our LOIP is going to require a movement to embed the LOIP across all partners. This will mean the LOIP running through individual partners planning and into individual team and staff objectives. This will be the judgement of real time and skills being deployed to deliver our shared strategy.

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Community Planning Aberdeen is the only strategic forum where partners in Aberdeen are able to jointly plan how to deploy **collective resources** to achieve the agreed priorities set out in the Local Outcome Improvement Plan (LOIP). CPA continues to develop its approach to joint resourcing to ensure the LOIP is the focal point for the planning and deployment of resources

To fulfil the LOIP ambition we are going to need to marshal our forces and work together to focus on the right improvement projects. This is going to require a different approach to resource management and a greater sharing of **capability and capacity.**

By Working With Our Communities

Effective engagement with people and communities about how local services are planned and delivered will be integral to how we deliver our plan. Our **Community Empowerment**, **Engagement** and **Participation** Strategy ensures we are united in our approach to work with people to help them achieve their aspiration for their communities.

We are committed to becoming a **City of Learning** means capitalising on the vast opportunities, resources and potential for enabling people to learn and develop themselves in ways that meet their needs, interests and ambitions. In this way the can participate more fully in their own lives and in the life of the City to help their families and communities prosper.

It is by focussing on geographies and communities of interest most in need to build **community resilience** that we will achieve better outcomes across our whole city. Our improvement work will be targeted to support these communities initially so we can learn what works for our most vulnerable people before we scale up and spread across the City.

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We already have made significant progress through our three priority localities. The focus on these areas will continue to be vital because of their levels of need as demonstrated in our **Population Needs Assessment**. What will be different is the way we wrap services around these areas and build even stronger and more resilient communities.

People can also face barriers because of their race, gender, age, disability, sexual orientation, religion or belief. In delivering this plan, the Partnership will seek to tackle inequality in the city and within induvial communities in whatever form it manifests itself, through clear and coordinated approaches. This includes **tackling stigma** in all its forms by working in partnership to take forward behavioural campaigns and explore other ways of promoting positive change in people's attitudes. We need to do this in partnership with local media outlets.

By Working With the Private Sector

Greater opportunities for **Private Sector involvement** in the Local Outcome Improvement Plan will allow perspectives and experiences from this sector to be more widely utilised than they have perhaps previously. Whatever methods used to involve the private sector, the objectives for their involvement in Community Planning Partnerships should be mutually supporting - to ensure that businesses fully contribute to the well-being of local communities and, in turn, that the conditions exist for business to thrive and develop in that community thus benefiting the whole community.

OUR GOLDEN PYRAMID

Our golden pyramid depicts our determination to ensure that Community Planning Aberdeen works together as a whole to enable and empower local people, communities and partnerships to be the makers of their own improved outcomes.

Of topmost importance is the realisation of local partnerships forged by local people and local communities. We are committed to working with people in their 'places' – their homes, their streets and their neighborhoods to support them to plan, resource and deliver community led approaches which will deliver improved local outcomes at a community and city-wide level.

Each of the Community Planning Partners plan the delivery of their services in a range of ways. For example, by Police division, Council function, NHS Boards and Scottish Fire and Rescue Service hubs. As partners we accept these differences in delivery structures, but are united in our commitment to working together and with local people to achieve improved outcomes.

This Local Outcome Improvement Plan (LOIP) represents our ambitions city wide, but is very much grounded in the needs of our most disadvantaged communities. It is by working with these communities to take forward our improvement activity that we will learn how we can change, how we can improve and how we can scale up and spread what works. That is how we will make the difference in Aberdeen and achieve our vision of a Place where all people can indeed prosper.

LOCALITY PLANS

Civic Forum

Locality Partnerships — Communities

Aberdeen City Council — Health & Social Care Partnership

PARTNER ORGANISATIONS

Scottish Enterprise — NHS Grampian

ACVO — Scottish Fire and Rescue Service — Police Scotland

Skills Development Scotland — NESCOL

Sustainable City — Alcohol & Drugs — Integrated Children's Services — Resilient, Included & Supported

Community Engagement Group — Aberdeen Prospers — CITY PARTNERSHIPS — Community Justice — Active Aberdeen Partnership

ABERDEEN CITY LOCAL OUTCOME IMPROVEMENT PLAN

CONTEST — OPPORTUNITY NORTH EAST — NESTRANS — REGIONAL PARTNERSHIPS — STRATEGIC DEVELOPMENT PLANNING AUTHORITY — GRAMPIAN LOCAL RESILIENCE PARTNERSHIP — DIGITAL PLACE BOARD

GOVERNANCE & ACCOUNTABILITY

Community Planning Aberdeen Accountability Structure

The CPA Board provides strategic leadership and direction for Community Planning across Aberdeen. It will scrutinise overall delivery of progress against this Local Outcome Improvement Plan (LOIP) and the underpinning Locality Plans to ensure improved outcomes across all areas of Aberdeen.

The CPA Management Group is accountable to the CPA Board and oversees the delivery of progress by our seven themed Outcome Improvement Groups (OIG). The Anti-Poverty Group is a new addition to the structure, ensuring that the Partnership takes action to alleviate the consequences of poverty in the short term as well as prevent future poverty through the work of all of the OIGs together.

The Outcome Improvement Groups facilitate effective joint working across Community Planning partners and with communities to ensure delivery of the LOIP and locality plans remain on track, and to advise the CPA Board of any additional action required to overcome barriers.

The Community Empowerment Group works with the Locality Empowerment Groups and Priority Neighbourhood Partnerships oversee the delivery of Locality Plans with communities to ensure equality of outcomes being achieved across the City.

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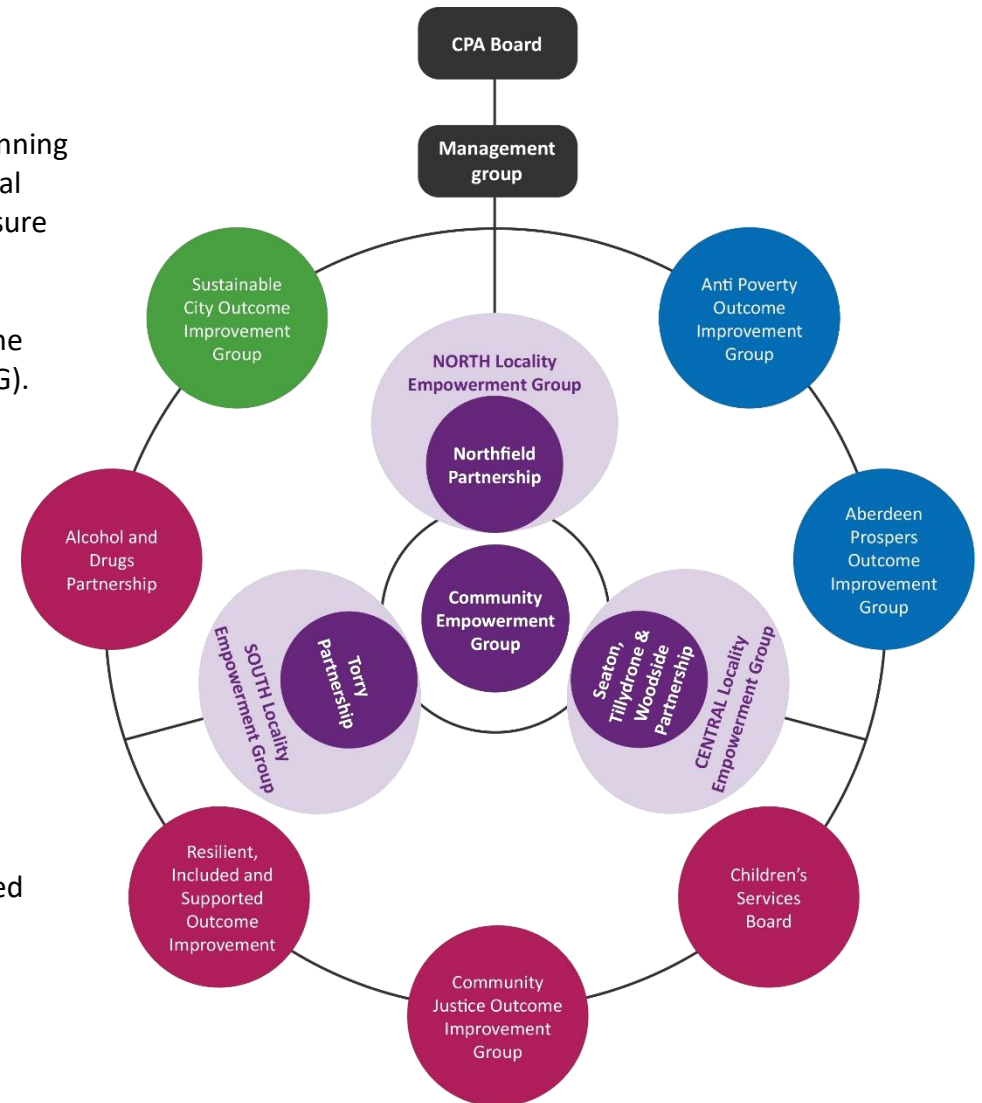
Improvement and Innovation

CPA will use Quality Improvement (QI) and the Model for Improvement framework for driving improvement activity across the Partnership. The provides us with a systematic approach to improvement which focuses on doing things better at the system level. It can be used for any area of business and is designed to break down change into manageable chunks. Each change idea is tested to make sure that actions taken are leading to improvement. Designed by the Institute of Health Improvement (IHI), this approach is used widely across Scotland as part of the
3 Step Improvement Framework for Scotland's Public Services.

In line with the methodology, initiation of every improvement project listed in this LOIP commence on approval of a project charter. The project charter sets out specifically what we are trying to achieve, by how much and by when. It includes the business case for undertaking the improvement project, drawing on national research to evidence how it supports prevention and early intervention to maximise the use of future resources. Using data is an essential component of the methodology and charters outline the range of process, output and outcome indicators which will be used to assess performance improvement.

To support staff to use the improvement methodology we have developed a comprehensive 'Innovate and Improve' programme to build capacity and capability in QI and the Model for Improvement across our Partnership and Communities. The programme is led by an Improvement Faculty consisting of members from across the Partnership who are committed to sharing their knowledge and expertise in Quality Improvement.
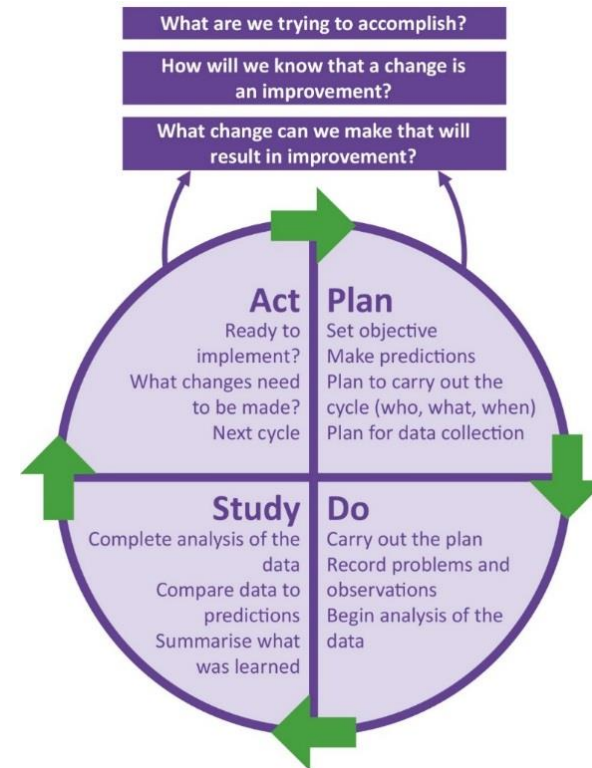
Evaluation and performance management

Ultimately, improving outcomes will be the test of our success. We have included a carefully chosen list of improvement measures and aims within this document. However, in some areas, for example the early years work, the results may take up to five years to demonstrate success in achieving longer term significant outcomes. It is therefore critical that we use evidence based self-evaluation to ensure we are measuring the impact and outcomes we are having in taking forward this plan. As part of our performance management arrangements we will produce an annual performance report detailing progress against this plan.

CHANGE LOG

This change log provides record of all approved changes made to the Local Outcome Improvement Plan following approval of the original document by the Community Planning Aberdeen Board on 22 August 2016. Significant changes to the LOIP require approval by the CPA Board prior to incorporating into the document. The latest versions of the LOIP is available online at https://communityplanningaberdeen.org.uk/aberdeen-city-local-outcome-improvement-plan-2016-26/.

Version	Changes	Page Number	Approved By	Date
1	Local Outcome Improvement Plan.	1-34 and 42-61	CPA Board	22 August 2016
2	People are resilient, included and supported when in need section added.	35-41	CPA Board	12 December 2016
	Updated governance and accountability structure following approval of the Final Report for the Review of CPA Infrastructure.	59	CPA Board	12 December 2016
3	Priority community justice drivers incorporated into People are resilient, included and supported when in need section.	35-41	CPA Board	24 April 2017
4	Amendments as proposed in 2016/17 Annual Outcome Improvement Report pages 81-82.	16-59	CPA Board	4 December 2017
5	Refresh of Local Outcome Improvement Plan 2016-26 following revised Population Needs Assessment 2018. The refresh introduces 15 new Stretch Outcomes which clearly quantify the scale of Partnership's ambition to address key issues. The refresh also includes the specific improvement project aims that Outcome Improvement Groups will be working towards in an effort to achieve our stretch outcomes. The Board was asked to approve these projects based on their confidence that these are the projects that will yield improved outcomes and scalable results.	1-55	CPA Board	26 February 2019
6	Removal of Improvement Project Aim 'Increase the number of 27-30 month reviews completed for eligible children by 5.2% by 2021' further to the decision of the CPA Board that this is a single system improvement project.	20	CPA Board	2 December 2019
	Improvement Project Aim 'Increase the number of people with autism who are supported to be in education, employment or training by 2021' amended to 'Increase the number of autistic people aged 16 to 25 who are supported into employment by 2021.'	38	CPA Board	2 December 2019

7	Improvement Project Aim 'Increase the number of Digital and ICT SVQ level 4 qualifications achieved by 10% by 2021.' amended to 'Increase the number of people within Aberdeen City qualified with ICT and Digital skills at SCQF Levels 7 and 8 by 10% by 2024.'	15	CPA Board	26 February 2020
	Improvement Project Aim 'Increase the number of distress brief intervention opportunities for people with mental health issues by 10% by 2021' amended to 'Increase the number of Distress Brief Interventions opportunities for people presenting to frontline services in distress by 10% by 2021.'	38	CPA Board	26 February 2020
8	Removal of Improvement Project Aim "Increase in the MMR vaccine uptake for children at 24 months by 3.9% by 2020. "	19	CPA Board	16 September 2020
9	Refresh of Local Outcome Improvement Plan 2016-26 following revised Population Needs Assessment 2021. The refresh takes place within the context of the Covid-19 pandemic. Key changes include: an increased focus on poverty through new Stretch Outcome 1, new stretch outcome 15 to enhance the natural environment, contraction of improvement projects from 120 to 75 to sharpen focus and inclusion of lead partner, baseline data and target population.	1-48	CPA Board	7 July 2021 **(TBC)**

ENDORSEMENTS

This document is endorsed by the following Community Planning Partners:

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Community Planning
Aberdeen

DEVELOPMENT PLAN

This Development Plan has been produced to support the implementation and delivery of the refreshed LOIP and Locality Plans. It was developed in response to feedback gathered from the CPA Board during a session facilitated by the Improvement Service in April 2021 and from a feedback exercise conducted with Project Leads in March 2021. The plan includes five themes for improvement under which actions have been identified to provide cross cutting support to colleagues across the Partnership in the delivery of the LOIP and underpinning Locality Plans.

LOIP Development Plan 2021			
Improvement Action	**Timescale**	**Description**	**Lead**
Capacity Building			
Resume the Model for Improvement Introductory Bootcamp	July 2021	Quality Improvement Foundation Level training aimed all who want to make improvements to their work. Bootcamp provides introduction to the Model for Improvement framework and supports participants to develop confidence and capability in using key quality improvement tools.	Community Planning Team
Introduction of Model for Improvement Course for Community Members	August 2021	Sessions to provide an introduction to the plan, do, study, act methodology to our communities to support them testing change ideas included with the Locality Plans and to work with Outcome Improvement Groups to take these forward.	Community Planning Team/Locality Planning
Programme of LOIP Refresh Sessions	July/August 2021	Pit Stop sessions to hear the changes to the Local Outcome Improvement Plan (LOIP), the context behind the refresh, the measures it incorporates, and an introduction to how it is informing our practice, in collaboration with our partners.	Community Planning Team
Rapid Testing Masterclass	August/September 2021	Improvement projects are intended to be time limited, using rapid cycle testing to gather data and gain confidence quickly in the efficacy of a change before scaling up. The timeframe for completion of testing and	Community Planning Team

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		scaling up will vary depending on the complexity of the change and the confidence in the results gathered. The use of rapid cycle testing should ensure that project teams progress towards their improvement aims quickly. Projects should be closed as aims are achieved to allow partners to move on to the next priority. This masterclass will provide project leads with the understanding and confidence to undertake rapid testing.	
Advertise and promote opportunities to undertake further Quality Improvement training and build relationships with local and national professionals	Ongoing	Scottish Improvement Leaders Programme has four cohorts commencing each year. Each cohort will be a blend of national and targeted regional places. Promotions and uptake provides a great opportunity for those involved in CPA improvement activity to deepen their knowledge of the methodology and take forward improvement activity.	Community Planning Team
Advice, Support and Coaching			
Continue with Lead Contacts for all Outcome Improvement Groups and confirm and support new Lead Contacts where vacancies currently exist	July 2021 - Monthly	The Lead Contacts Group ensures that the OIGs are provided with the direction, advice and support they need, through engagement with lead contacts. Collectively, the Lead Contacts are responsible for ensuring that the CPA groups understand and meet their requirements to report progress to the CPA Board and Management Group in the delivery of the LOIP and Locality Plans. Two Lead Contacts are vacant at present and if approved a Lead Contact will also be required to be identified for the Anti-Poverty Group.	Community Planning Team
Hold general and themed project surgeries	July 2021 - Monthly	Provides those leading projects with a project surgery drop in where they can seek support with their improvement projects. Themed surgeries such as data collection and analysis to provide specific support on issues raised by project leads.	Community Planning Team
Improve collaboration across Project Teams through using the Improvement Community Network as a platform for	July 2021 - Ongoing	Network to support Outcome Improvement Groups and Project Leads to continue to develop confidence and capability in quality improvement. The Network to be further developed to improve collaboration on improvement projects. Project Leads play a crucial and central role in helping to lead and embed improvements within our communities. We	Community Planning Team/Lead Contacts

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sharing best and good practices, outcomes from tests of change and any challenges experienced		also know that this will be an ongoing journey of learning and refinement to realise these improvements. This journey is supported by a collaborating and working in a supportive and encouraging environment. Project Leads are to be encouraged to use the Network/site to 'work out loud' in sharing best and good practices and to actively engage in sharing their expertise, change ideas being tested, as well as challenges being experienced.	
Improve the story telling about what we are achieving through our improvement projects and the improvement programme	September 2021 - Ongoing	Improve our current communications of the outcomes achieved by improvement projects through storytelling which focuses on the human side of work and engages our audience, both across the Partnership and with our citizens. This will also provide support to other Project Leads and increase their awareness of areas of good practice identified by other projects.	Community Planning Team
Work with project teams to influence and empower teams to think more creatively, support research and develop innovative practice	August 2021 - ongoing	In developing and refreshing project charters, support Project Teams to think more creatively, access available research and develop innovative practice to achieve their improvement aims.	Community Planning Team
Promote the advice, support, coaching and capacity building opportunities across the Partnership	July 2021 - ongoing	A range of mechanisms are in place to provide support, coaching and advice for improvement projects on every aspect of their improvement work. Promotion of these opportunities will ensure that Project Teams are aware of, and accessing the support they require to take forward their project.	Community Planning Team
Data and Research			

Establish a Data Network	August 2021	The Data Network has 2 key areas of focus, namely:
		1. The foundations of the Partnership's approach to the management of data, including:
		    ▪ Data accessibility
		    ▪ Data infrastructure
		    ▪ Data sharing
		    ▪ Data ethics
		    ▪ Data skills
			Data and Insights, ACC

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		2. Co-ordination of support to Outcome Improvement Groups and improvement projects when establishing improvement projects and throughout the Quality Improvement cycle. The Network aims to maximise partners' resources whilst accessing and engaging with external support	
Establish a Research Forum	August 2021	The Partnership Forum oversees the co-ordination and consideration of the evidence base which informs the Partnership's strategic decision making.	Data and Insights, ACC
Cross Cutting Campaigns			
Supporting community empowerment and participation	Ongoing	Promotion of the opportunities to participate in improvement activity at city wide and locality level, as well as dialogue between partners on the city wide Outcome Improvement Groups delivering the LOIP and members of the Locality Empowerment Groups/ Priority Neighbourhood Partnerships delivering the Locality Plans to ensure a joint and coordinated approach between professionals and local communities to improve outcomes city wide and at a locality level.	Community Empowerment Group
Promotion of how to tackle and reduce the impact of stigma	August 2021	Everyone has the right to be treated fairly and with respect, however many still today experience stigma. Stigma has been shown to have a profound effect on a person's sense of self, and diminish their self-esteem and confidence. It can also prevent people from seeking help. To be successful stigma needs to be addressed across all of the LOIP Stretch Outcomes. This campaign will raise awareness and understanding of the impact of stigma across the Partnership, but also to promote ways in which we can embed mechanisms for address stigma and changing attitudes through our improvement activity.	ACH&SCP
Raising awareness and understanding of the requirements of UNCRC	October 2021	The UNCRC has been incorporated into Scots Law (March 2021) putting children's rights at the very heart of all services delivered to children and families. This campaign will raise awareness and understanding of the requirements of UNCRC and ensure that the LOIP aims have properly considered how their work will impact on children and their families and that all Outcome Improvement Groups are empowered to raise the profile of the UNCRC and consider the extent to which they cover 3 P's re	Children's Services Board

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		Provision, Protection and Participation in relation to the UNCRC. To support this we will develop and share Local and National Good Practice of engagement and participation work and ensure that children and young people are aware of how they can get involved.	
Benefits of taking a Whole Family Approach	December 2021	The Whole Family Approach is a family led strategy, where families set their own goals, use resources, and support networks while strengthening relationships to achieve their potential to achieve long term change. When services are integrated and working alongside families meeting their whole needs, rather than the individual parts, efficiency is improved, and outcomes are enhanced. The Whole Family Approach should be embedded in all our practice and overarching to all LOIP. This campaign will raise awareness of the importance of working together to offer integrated support with families that promote family led and relational practice with family's voices at the centre of our service developments.	FitLike Hubs, ACC
Adopting an approach to reducing health inequalities	February 2022	Health inequalities are the unfair and unavoidable difference in health across social groups and between different population groups. Reducing health inequalities requires a blend of action to undo the fundamental causes. Everyone has a role to play in reducing health inequalities. This campaign will introduce a range of training, tools and techniques available that can be built into individuals own practice, such as Making Every Opportunity Count; health literacy and Health Inequalities Impact Assessment.	ACH&SCP
Intersectionality for Improvement Projects Training	Ongoing	An online training session to help Project Teams consider how different characteristics affect the people they're working with on their Improvement Project. The workshop covers: • How multiple barriers can affect a person's experience, access to services, self-esteem, etc. • How different characteristics can interact in positive or negative ways: introducing the concept of intersectionality and the benefits of taking an intersectional approach. • "Seldom heard" communities, and how they fit into the Engagement Strategy and Community Planning in Aberdeen.	GREC

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		- Resources to explore the demographics of the community Project Teams are working with. - Discussion in small groups, looking at specific ways the above issues are relevant in the context of your improvement project, plus time to create a short action plan to incorporate what was learned and discussed.	
Leadership - Creating the Conditions for Change			
Development of a Collective Leadership Programme	September 2021	Strong leadership is key to the partnership delivering its improvement ambitions. Through a collective leadership programme, supported by external partners, CPA Board and Management Group members will be encouraged to think differently about their leadership role. We will convene a number of leadership fora to explore different ways of operating, focussing on collaboration and innovation, and reflecting on what we need to do differently.	External Partners e.g. Improvement Service

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APPENDIX 3   LOIP REFRESH ANALYSIS

This initial analysis has been undertaken to gauge the status of the current draft LOIP 2021-2026 against three key measures:

- Whether the projects against each Stretch Outcome are considered short term (to 2023); medium term (to 2025) or long term (2026 and later)
- Whether the projects against each Stretch Outcome target whole population, community level, or individual level
- Whether the projects against each Stretch Outcome are considered Upstream, Midstream or Downstream interventions.

Some project aims and drivers have yet to be finalised at this point, and this should therefore be seen as an initial draft analysis of the work so far. This includes projects without specific timelines identified.

Methodology

The analysis is based on the following principles:

1.   Timescale:

Short term > 2023

Short term AND Medium Term 2023 > 2025

Medium Term > 2025

Short term AND Long term 2023 > 2026

Long Term > 2026

2.   Population:

Whole population – all citizens in the City will benefit, or all citizens within a set demographic will benefit i.e. all children.

Community focus – there is a set community focus to the driver i.e. schools, or where the benefit will be felt at a community level i.e. reduced ASB

Individual focus – where the driver as set out will target specific individual groups, i.e. those in the criminal justice system, those eligible for benefits.

3.   **Demand:**

Upstream interventions would tackle '**preventable demand**', which is where the demand can be prevented by intervening earlier

Midstream interventions would tackle '**co-dependent**' demand, which is where demand is unintentionally reinforced by service dependence; and '**excess'** demand, which is where a higher level of service is provided than is needed.

Downstream intervention would tackle '**avoidable'** demand, which is where demand can be influenced by behaviour change; and '**failure'** demand which his caused by service failure or poor design.

High level analysis of current v proposed refreshed LOIP

	Current LOIP	Refreshed LOIP	Change
Short term	90%	92%	-2%
Short term and Medium term	0	0	-
Medium term	0.2%	0%	-0.2%
Short term and Long term	0.3%	7%	+6.7%
Long term	0.4%	0.2%	-0.2%
Whole population	43%	36%	-7%
Community focus	10%	18%	+9%
Individual focus	48%	47%	-
Upstream	29%	36%	+7%
Midstream	0	28%	+28%
Downstream	70%	36%	-38%

Current LOIP data table

Short term	Short term and Medium term	Medium term	Short term and Long term	Long term	Whole population	Community focus	Individual focus	Upstream	Midst ream	Downstr eam
104	0	2	4	5	49	11	55	33	0	80

Refreshed LOIP data table

Short term	Short term and Medium term	Medium term	Short term and Long term	Long term	Whole population	Community focus	Individual focus	Upstream	Midst ream	Downstr eam
68	0	0	5	1	27	12	35	26	21	27

Initial considerations

1 – Timescales proposed

All projects in the refreshed LOIP have an initial short term focus. This may pose a concern regarding deliverability of work in certain stretch outcomes, but also highlights the ongoing desire to make improvements quickly. Some of these are existing projects that are underway, this reinforces the need for all partners to play an equal part in leading and delivering on projects to ensure the desired outcomes are achieved.

Comparatively with the current LOIP there is a negligible change in the short terms aims of the improvement project aims, with the only change of note being the projects identified below that have both short term and long term aims. This demonstrates a clear desire to progress from the initial findings to achieve further.

- **Stretch Outcome 1 - No one in Aberdeen will suffer due to poverty by 2026:** Reduce by 50% the number of homes with an EPC rating of F&G by 2023, leading to 100% by 2026.
- **Stretch Outcome 2 - 400 unemployed Aberdeen City residents supported into Fair Work* by 2026:** Supporting 50 people to start a business in Aberdeen who will be coming off the benefits system or significantly reducing their benefits through starting a business by 2023 and 100 by 2026.
- **Stretch Outcome 2 - 400 unemployed Aberdeen City residents supported into Fair Work* by 2026:** Increase employer sign up to the Real Living Wage by 5% year on year to 2023 to achieve Real Living Wage City Status by 2026
- **Stretch Outcome 2 - 400 unemployed Aberdeen City residents supported into Fair Work* by 2026:** Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50.
- **Stretch Outcome 8 - Child friendly city where all decisions which impact on children and young people are informed by them as rights holders by 2026:** Achieve UNICEF badges in Leadership; Culture; Communication; Place; Child Friendly Services; Participating
- **Stretch Outcome 13 - Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate:** At least 23 organisations across all sectors in Aberdeen pledging to manage at least 10% of their land for nature by 2023 (23BY23) and at least 26% by 2026 (26BY26).

It would be worthwhile for all Chairs of Outcome Improvement Groups considering creating further long term aims to build on the initial short term goals, this would help crystalise thinking on what steps are required and also ensure the required pace is set to achieve the overall outcomes desired.

2 - Whether the projects against each Stretch Outcome target whole population, community level, or individual level

The analysis shows that most projects in the refreshed LOIP have an individual focus, the rate remaining constant against the current LOIP. There has been an increase in the number of projects aimed at community level overall, with a 8% swing from whole population to community focus suggesting that Outcome Improvement groups understand the importance of Locality data and influencing outcomes at that level as per the Simulator results and Locality Empowerment Group engagement. This does not mean that community and whole population change cannot or will not be achieved in time, but that following the methodology we are focussing on improving the lives of individuals more often.

There is a balance to be struck between a community focus at LOIP level and that which will naturally occur at Locality Improvement Plan level, and the Management Group will want to consider this as a suite of strategic plans to ensure the right balance is struck.

In particular:

- The majority of proposed Stretch Outcome 1 *(No one in Aberdeen will suffer due to poverty by 2026)* is focussed at an individual level
- All projects identified under Stretch Outcome 4 (*95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026)* are currently focussed at an individual level
- All projects under Stretch Outcome 6 (**As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026***)* are currently focussed at an individual level

3 - Whether the projects against each Stretch Outcome are considered Upstream, Midstream or Downstream interventions

In the refreshed LOIP, analysis shows a far more balanced split of projects between these categories of intervention. The current LOIP has no 'midstream' interventions, with the refreshed LOIP having 28% of projects assessed as 'midstream'. This represents a maturity in the approach taken in refreshing the aims, and that the partnership is intentionally moving interventions more 'upstream'. There is a slight increase in the rate of 'upstream' interventions in the refreshed LOIP, the main swing being from 'downstream' to 'midstream'.

Given the scale and scope of the ambitions for the LOIP, this can be viewed in two ways. The first is that there is simply a more balanced and reflective range of interventions tackling the stages of the system, targeting the appropriate stage for the outcome required.

However, the second view is that there is an insufficient swing towards 'upstream' interventions, and that in order to fundamentally change the outcomes there should be grater movement towards that area of intervention. In this light, the balance of intervention

stages is in fact an imbalance which will result in the Partnership continuing to resolve failure and preventable demand.

This is the correct lens to look at the analysis through, and the recommendation is that more projects are moved deliberately 'upstream' to achieve the aims desired.

Secondary analysis

A secondary lens examines the interplay between the different classifications and offers insight into whether this is balanced. For example, is a short term, individually focussed, downstream project on benefits take up going to have the desired effect? Is this more likely than a short term, individually focussed, downstream project on reducing the number of births affected by drugs? Both have an urgency, both affect physical and mental health, however the more acute project is focussed on reducing births affected by drugs as intervening here for that individual will lead to a more sustained improvement in outcomes over the life course. This requires careful consideration for the outcome desired, in addition to the balance of workload in the CPP across the three classifications identified.

One proposal that will help the CPP focus on the correct drivers is to include analysis of these three classifications in the preparation of the Improvement Project Charter, perhaps by including this in the charter template.

Detailed analysis

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
1. No one in Aberdeen will suffer due to poverty by 2026.	1.1 Mitigating the causes of immediate and acute poverty.	Increase the number of people using community pantries by 20% by 2023.	X					x		x	
		Increase community food growing in schools, communities and workplaces by 12 by 2023.	X				x			x	
		Decrease the number of households in extreme fuel poverty in Aberdeen by 4% by 2023; and reduce the rate of socially rented households in fuel poverty in Aberdeen by 8% by 2023.	X					x		x	
		Reduce by 50% the number of homes with an EPC rating of F&G by 2023, leading to 100% by 2026.	X		x	x				x	
	1.2 Ensure those experiencing in-work poverty	Increase the uptake of unclaimed	x					x			x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
	have access to all appropriate benefits.	benefits across Aberdeen City by 2023.									
	1.3 Supporting vulnerable and disadvantaged people, families a nd groups	Ensure 100% of people presenting as homeless have a full financial assessment and access to all appropriate benefits.	X					x			x
	1.4 Poverty affecting those with protected characteristics an d in specific communities –	Increase support for those who have been most disadvantaged through the pandemic by 2023	x					x			x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
2. 400 unemplo yed Aberdee n City residents supporte d into Fair Work* by 2026	2.1 Supporting labour market to recover from impact of Covid-19 on employment.	Supporting 50 people to start a business in Aberdeen who will be coming off the benefits system or significantly reducing their benefits through starting a business by 2023 and 100 by 2026.	x		x			x	x		
	2.2 Improving investment into Aberdeen and	Increase employer sign up to the Real Living Wage by 5%	x		x		x		x		

			Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
Aberdeen businesses.		year on year to 2023 to achieve Real Living Wage City Status by 2026.									
		Increase by 50% the number of care experienced young people employed by public sector partners by 2023.	x					x			x
		Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50.	x		x			x	x		

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
3. 500 Aberdeen City residents upskilled / reskilled to enable them to move into,	3.1 Promoting inclusive economic growth for our most disadvantaged communities.	Improve the overall impact of partnership wide community benefits by increasing the number of projects which involve community co-design activities	x				x				x

within and between economic opportunities as they arise by 2026		from 0 to 5 by December 2023.									
		80% of young people will successfully complete their Modern Apprenticeship programme by 2023.	x					x	x		
	3.2 Ensuring access for all employers to skilled labour.	By December 2022, increase by 10% the number of people in Aberdeen who: • Have digital access; and • Feel comfortable using digital tools	x			x			x		
		Increase the number of people within Aberdeen City gaining qualifications in ICT and Digital skills at SCQF Levels 7 and above by 10% by 2023.	x			x			x		

		Increase the number of Modern and Graduate Apprenticeships by 5% by 2022.	x					x	x		

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
4. 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026	4.1 Ensuring that families receive the parenting and family support they need.	Increase uptake of parenting and family support by 10% by 2022.	x					x		x	
	4.2 Keeping young children safe.	Reduce the number of births affected by drugs by 0.6 %, by 2022.	x					x			x
		Reduce the number of repeat emergency hospital admissions for	x					x			x

			Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
		unintentional injury to children under 5 years by 5% by 2023.									
	4.3 Improving health and reducing inequalities.	Reduce the number of children starting P1 with an identified speech delay by 5% by 2023.	x					x	x		

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
5. 90% of Children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026	5.1 Improving timely access to support	Increase to 80%, the number of staff who feel confident about how to directly support, or refer a child for support, and signpost to appropriate services by 2022.	x					x	x		
		100% of schools offer sustainable and equitable access to counselling for those children aged	x			x				x	

		10 and above who require it by 2022.									
		The number of children and young people with an eating disorder who are identified within 3 months of onset is increased by 50% by 2023.	x					x			x
	5.2 Increasing children's knowledge and understanding of their own physical and mental wellbeing and take an early intervention and prevention approach	Increase by 50% the use of digital wellbeing resources for children and young people's mental health and wellbeing by 2022.	x			x			x		
		100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022.	x			x				x	
		Increase by 40% the use of the wellbeing scenario on the Mind of my Own app by care experienced children and young people by 2022.	x					x			x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
6. As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026	6.1 Improving education outcomes for care experienced children and young people	Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022.	x					x	x		
	6.2 Supporting attainment of balance of care where children are able to remain more often at home and or with kin	Increase to 43% by 2023 the proportion of children and young people who are supported to live in kinship care or are looked after at home by 2023.	x					x			x

			Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
		Increase by 20% the number of children and young people remaining in a placement looked after at home/kinship between 16-18 years old by 2023.	x					x			x
	6.3 Supporting children and young people to understand and access multiagency throughcare and aftercare services	Increase the number of care experienced young people by 10% receiving multiagency throughcare/aftercare support by 2023.	x					x			x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
7. 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026	7.1 Improving pathways to education, employment and training for identified groups (including disability, ASN, term time leavers and those from priority localities)	Increase the number of accredited courses directly associated with growth areas by 7% by 2023.	x			x			x		

			Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
		Increase the number of vulnerable learners entering a positive and sustained destination by 7% by 2023.	x					x	x		
		Increase the number of young people who leave school with a minimum of SVQ 3 in literacy and numeracy and 4 other qualifications to 93% 2023.	x			x			x		

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
8. Child friendly city where all decisions which impact on children and young people are informed by them as rights holders by 2026	8.1 Secure required six UNICEF badges to gain Child Friendly City status	Achieve UNICEF badges in: - Leadership - Culture - Communication - Place - Child Friendly Services Participating			x	x			x		
	8.2 Ensuring that rights holders receive accessible	Increase by 50% the number of communications which are accessible to	x			x					x

			Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
		children and young people by 2023.									
		Increase to 100% of staff working directly and indirectly with children who have been trained in and apply the UNCRC by 2023.	x			x			x		
		By 2023 increase to 100% the number of multiagency governance arrangements which impact on children on young people that include their participation and engagement	x					x			x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
9. 30% fewer young people (under 18) charged with an offence by 2026	9.1 Young people receive the right help at the right time to improve outcomes for young people at risk of becoming	Increase by 50% the number of 10 to 16 year olds in target areas of the city who access youth community activity by 2023.	x			x				x	

			Y1	Y2	Y3	B1	B2	B3	O1	O2	O3
		involved in the Justice System									
		Increase the number of staff reporting increased confidence, understanding and skills to respond to children who have experienced trauma and bereavement by 10% by 2022	x					x	x		
		Reduce by 10% both the number of offences of sexual or criminal exploitation and the number of 'digital' offences by Young People (Under 18) by 2022.	x			x				x	
	9.2 More people appropriately diverted from Justice System to effective interventions aimed at reducing the likelihood of reoffending, where appropriate	Reduce by 5% the number of 16/17 year olds with higher support needs offending by 2022.	x					x		x	
		Increase by 10% the number of young people (16-17 year olds) who are jointly	x					x			x

			Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
		reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2022.									
	9.3 Tackling antisocial behaviour in problem areas with appropriate and effective interventions	Reduce instances of public space youth anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2022.	x				x				x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
10. **25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026.**	10.1 Those who are convicted are supported to engage with relevant services and reduce re-offending	Increase by 10% those individuals, aged 21+ and not subject to statutory throughcare arrangements, who access support services upon release from HMP Grampian by 2022.	x					x			x
		Increase to 30 in total, the no. of individuals who are on a custodial sentence, Community	x					x			x

		Payback Order with a Supervision Requirement, on Unpaid Work Orders, on Remand or who have been Diverted from Prosecution who are being supported to make progress on the Employability Pipeline by September 2022.									
		Reduce the number of drug related deaths occurring within 6 months of liberation from custody from 10 to zero by 2023.	x			x				x	
	10.2 Taking targeted interventions to reduce the impact of crime on communities	Reduce the number of wilful fires by 10% by 2022.	x			x			x		
		100% of people experiencing hate crime reporting each crime to police by 2023.	x			x					x
	10.3 Changing attitudes about domestic abuse in all its forms and	Increase by 15% victims of domestic abuse receiving support by 2022.	x			x			x		

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
	ensuring victims receive access to the right support										
		Decrease the number of incidents of domestic abuse reported to the Police by 15% by 2023.	x			x					x
	10.4 Ensuring people in the Justice System diagnosed with mental illness or suffering from mental ill health receive access to the right support at the right time	Increase by 10% the number of clients who access assessment/support/treatment/services in relation to mental health issues: - in Police custody - on a community disposal - in HMP Grampian by 2023.	x			x					x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
11. Healthy life expectancy (time lived in good health) is	11.1 Supporting vulnerable and disadvantaged people,	Increase the number of unpaid carers feeling supported by 10% by 2023.	x					x		x	

five years longer by 2026	families and groups										
		Reduce youth homelessness by 6% by 2023.	x					x			
		Reduce the rolling 3-year average number of suicides in Aberdeen to below 26 (2019) by 2023.	x			x			x		
	11.2 Provide individuals and communities with the social resources needed to make informed decisions about health and lifestyle.	Increase opportunities for people to increase their contribution to communities (volunteering) by 10% by 2023.	x				x			x	
		Support 100 people to feel confident to promote wellbeing and good health choices by 2023.	x				x			x	
	11.3 Encouraging adoption of healthier lifestyles through a whole family approach.	To support 50 low income families in priority neighbourhood to improve eating behaviours and adopt positive lifestyle choices to help towards a healthy weight by 2023.	x				x		x		

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
		Reduce tobacco smoking by 5% overall by 2023.	x			x			x		
x		Refer 20% of people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings by 2023.	X					x			x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
12. Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026	12.1 Increase support for children and young people at risk of developing drug and alcohol problems by working with Integrated Children Services	100 % of vulnerable young people, who are at-risk of developing problem substance use, have access to evidence-based Prevention & Early Intervention (including Universal, Selective & Indicated Prevention support) by 2023.	x					x		x	
		To decrease the number of 13 and 15 year olds who have reported using	x			x			x		

		substances in Aberdeen to below the national average by 2023, through curriculum delivery and a whole population approach.									
	12.2 Reduce levels of harmful alcohol consumption across the whole population through "making every opportunity count" approaches	Increase % of the population who feel informed about using alcohol responsibly and Increase by 10% the percentage of adults in Aberdeen City who are non drinkers or drink alcohol in a low risk way by 2023.	x			x			x		
	12.3 Enhance early intervention and preventative treatment for those at greatest risk of harm from drugs and alcohol	Increase number of alcohol brief interventions delivered by Primary Care providers and other professionals to above levels achieved in 17/18 by 2023.	x					x			x
		Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local,	x				x				x

		integrated and targets areas of greatest need by 10% year on year by 2023.									
		Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2022.	x					x		x	
		Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2023.	x					x			x
		Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2023.	x				x				x
	12.4 Increase visibility and support of recovery in our communities	Increase number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2023.	x					x			x

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
13. Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate	13.1 Reducing emissions across the city through delivery of Aberdeen's Net Zero Vision & Route-map.	Reduce public sector carbon emissions by at least 7% by 2023.	x			x			x		
		Reduce the generation of waste in Aberdeen by 8% by 2023.	x			x			x		
	13.2 Contributing to the delivery of Aberdeen Adapts by developing a bottom up approach to community resilience to encourage greater ownership and independent	Community led Community led resilience plans in place for areas most vulnerable to flooding by 2023, leading to resilience plans in place across all areas of Aberdeen by 2026.	x		x		x			x	

	action towards understanding communities' risks from climate change and adapting to them.										

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
14. Increase sustainable travel: 38% of people walking and 5% of people cycling as main mode of travel by 2026	14.1 Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being and confidence.	Increase % of people who walk as one mode of travel by 10% by 2023.	x			x				x	
		Increase % of people who cycle as one mode of travel to 2% by 2023.	x			x				x	

Stretch outcome	Key Driver	Improvement project aim	Short term	Medium term	Long term	Whole population	Community focus	Individual focus	Upstream	Midstream	Downstream
15. Addressing the nature crisis by protecting and/ or managing 26% of Aberdeen's area for nature by 2026	15.1 Increasing the diversity, quality and use of the Aberdeen's green spaces by facilitating community participation in them to restore nature and increase people's satisfaction, health, and wellbeing.	Increase the number of community run green spaces by a minimum of 8 that are organised and self-managed for both people and nature by 2023	x				x		x		
	15.2 Increasing the area of public, private and community land managed for nature, in recognition of the nature crisis and in alignment with global and national ambitions to	At least 23 organisations across all sectors in Aberdeen pledging to manage at least 10% of their land for nature by 2023 (23BY23) and at least 26% by 2026 (26BY26).	x		x		x		x		

	protect 30% of land and 30% of water by 2030 (30-30-30).										

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Community Planning Aberdeen

Progress Report	Draft Integrated Locality Plans 2021-26 – North, South and Central
Lead Officer	Angela Scott, Chair of CPA Management Group and Chief Executive of Aberdeen City Council
Report Author	Michelle Cochlan, Community Planning Manager
Date of Report	21 May 2021
Governance Group	CPA Management Group, 2 June 2021

Purpose of the Report

This report presents the first draft Locality Plans following approval by the CPA Board and IJB to the integration of Locality Planning for Community Planning Aberdeen and Aberdeen Health & Social Care Partnership. The plans underpin the refreshed Aberdeen City Local Outcome Improvement Plan, as well as individual partner plans, to cement a joint and coordinated approach between professionals and local communities to improve outcomes city wide and at a locality level.

Summary of Key Information

1. BACKGROUND

1.1 In December 2020, the Community Planning Aberdeen Board and Aberdeen Integrated Joint Board agreed recommendations for the integration of Locality Planning between Community Planning Aberdeen and Aberdeen Health & Social Care Partnership. This saw the bringing together of two models for locality planning which had been established in response to separate legislation - the Public Bodies (Joint Working) (Scotland) Act 2014 and the Community Empowerment (Scotland) Act 2015. The new integrated model of locality planning has resulted in the following outcomes:

- **Shared Localities and Priority Neighbourhoods** - We have divided the city into three to identify three localities: North, South and Central. Priority neighbourhoods are those areas within the North, South and Central localities which experience poorer outcomes as a result of their socio-economic status, as identified by SIMD data. These include: for the North, Heathryfold, Middlefield, Northfield, Cummings Park and Mastrick; for the South, Torry and Kincorth; and for Central, Tillydrone, Seaton, Woodside, Ashgrove, Stockethill and George Street.

- **Shared Locality Empowerment Groups** - We have expanded the remit of the Locality Empowerment Groups established last year by ACHSCP, to include collaboration on the full range of priority outcomes that the wider Community Planning Partnership is seeking to improve through the LOIP and underpinning Locality Plans. Priority Neighbourhood Partnerships, which were established by CPA in 2017, continue to operate and complement the work of the Locality Empowerment Groups. The Locality Empowerment Groups are open to any member of the public living in the locality whilst the Priority Neighbourhood Partnerships are for people living in the priority neighbourhood area. A member of a PNP can, and often is, also be a member of the LEG.

- **Shared Leadership and Partnership Working** - We have brought together the locality planning teams of the ACHSCP and Aberdeen City Council to join forces in working with communities to identify local priorities and agree action, making the connections with work which is already going on at a city wide level. ACHSCP Public Health Coordinators and ACC Locality Inclusion Managers have worked closely together to develop the Locality Empowerment Groups, ensure effective links with the work of Priority Neighbourhood Partnerships and jointly lead the co-production of locality plans with communities.

- **Shared Locality Plans** - Draft Locality Plans have been developed for the North, South and Central localities of the City. This sees every neighbourhood in Aberdeen covered by a Locality Plan. The plans incorporate improvement activity for the whole locality and/or targeted at specific neighbourhoods – in most cases priority neighbourhoods. However, as the plans evolve and we learn more about local needs and assets, the plans may target other areas which demonstrate particular strengths or need. This report presents the first draft Locality Plans in Appendix 1, 2 and 3 of this report.

2   ASSET BASED APPROACH

2.1   We have taken an asset based approach to the development of the Locality Plans by working with the Locality Empowerment Groups and Priority Neighbourhood Partnerships. The groups have brought together individuals, community groups and organisations with a shared passion for making things better for their area. This has helped connect community assets, knowledge, skills and ideas for improvement to the work of the Community Planning Partnership.

2.2   Over the last five months people involved in the Locality Empowerment Groups have committed their time to learning more about Community Planning Aberdeen, the shared ambitions of the Local Outcome Improvement Plan and the role of partners in working together to achieve these. They have considered data to understand inequalities which exist between neighbourhoods within their locality and across the City. And they have agreed local priorities for making better use of local people's skills and assets to help improve outcomes for people.

2.3   All of this has culminated in the production of the draft Locality Plans presented with this report. This is no small achievement and is a demonstration of the commitment of communities to working together and with public services to improve outcomes. It is also testament to the strong partnership working between communities and the joint locality planning team. This strong relationship will be critical to the further development and successful delivery of the locality plans.

3   LOCALITY PLANS 2021-26

3.1   The draft Locality Plans are the product of work which has taken place since January with community members involved in the Locality Empowerment Groups and Priority Neighbourhood Partnerships. Through the LEGs and PNPs we have heard from communities what is important to them and what their priorities for improvement are. In all cases, there is a link between the aspirations of communities to the improvement aims within the Aberdeen City Local Outcome Improvement Plan (LOIP). The locality plans have been designed to show these connects with the city wide LOIP. This is essential to ensure that professionals and communities are listening to each other, taking on board each other's ideas and, essentially, are working together to test and implement change.

3.2 The Locality Plans will help facilitate and encourage a two-way dialogue between partners on the city wide Outcome Improvement Groups delivering the LOIP and members of the Locality Empowerment Groups/ Priority Neighbourhood Partnerships delivering the Locality Plans. They cement a joint and coordinated approach between professionals and local communities to improve outcomes city wide and at a locality level.

E.g. Central Locality Plan

Central Locality Priority: Maximise use of spaces in communities to create opportunities for people to connect and increase physical activity

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase the number of community run green spaces that are organised and self-managed for both people and nature by a minimum of 8, of which at least 4 will in priority neighbourhoods, by 2023.	Aberdeen City Council, Sustainable City Group	• Develop green and growing spaces in Woodside, residents gardening group	Woodside	Fersands and Fountain Community Project

3.3 The Locality Plans make the link between the ideas for improvement which have been identified by communities to the improvement projects within the LOIP, where relevant. See extract of the Central Locality Plan above. Across the three localities there was <u>no instance</u> where a community idea for improvement did not link in some way to a LOIP improvement project aim. Acknowledging this link within the locality plans has the following benefits:

- Removes the risk of silo working, confusion and duplication of effort between the city wide Outcome Improvement Groups (OIG) and Locality Empowerment Groups (LEG)/ Priority Neighbourhood Partnerships (PNP)
- Raises awareness of the OIGs and LEGs/PNPs of what is going on city wide and locally and encourages greater collaboration
- Communities are empowered to test their change ideas on their own locally and/ or work with professionals involved in OIGs
- Communities can focus on setting up tests of change and monitoring results rather than having to create project charters which are being developed by OIGs
- Capacity building for communities can be tailored appropriately and focussed on using the Plan, Do, Study, Act cycle to test ideas and gather evidence for scaling up and spreading proven initiatives
- Provides a mechanism for communities to share results and seek support from partners for support with scale up and spread

3.4 Note that work continues with Locality Empowerment Groups and Priority Neighbourhood Partnerships to finalise the draft plans presented within Appendix 1, 2 and 3 of this report. In particular, communities are being asked to firm up their ideas for tests of change, consider where across the locality testing might take place and match community assets/ resources to help take these tests forward. The plans will be presented to the CPA Board in July along with the refreshed LOIP with the caveat that these documents will evolve as capacity building with communities takes place and communities gain greater confidence in engaging with locality planning and outcome improvement process.

4   ASSET BASED COMMUNITY DEVELOPMENT

4.1 The Aberdeen City Community Learning and Development Strategic Plan sets out how communities are supported to express their voice, identify their capacities, learning and skills, enhance them and apply them to their issues. The CLD plan is due to be refreshed this year and there is an obvious link between the work of CLD services and the support being provided by the joint Locality Planning Team to build the capacity of communities to engage in locality planning. The revised CLD plan will confirm shared plans for asset based community development for the next three years. This will include capacity building in quality improvement through a programme tailored for communities, in particular the use of the Plan, Do, Study, Act (PDSA) cycle to test ideas for improvement. It is hoped that this will help further build community confidence to participate in improvement projects and feel empowered to test their own change ideas.

4   EVOLUTION OF LOCALITY PLANS

4.1 The current Locality Plans are a starting point for unifying and strengthening community collaboration in improving outcomes. It is expected that they will evolve over time as the Locality Empowerment Groups and Priority Neighbourhood Partnerships continue to develop and mature and communities become more confident to drive the development process themselves. For example, in terms of their understanding of improvement methodology.

4.2 Part of the evolution of the Locality Plans will be developing the place themes within the plans to incorporate 'Local Place Plans'. The Scottish Government's current proposals for regulations on Local Place Plans make clear the opportunity to link LPPs with wider Locality Plans that are in place as a result of the Community Empowerment (Scotland) Act 2015. It recognises how this would create efficiencies, reduce duplication and prioritise resources to areas where there could be particularly significant benefits for communities and inclusive growth. These are the same benefits the Community Planning Aberdeen and IJB expect to realise through the new integrated approach to locality planning. Indeed, the Aberdeen City Locality Plans are explicitly cited as examples of locality plans which could incorporate Local Place Plans within the regulations.

5 NEXT STEPS

5.1 The CPA Management Group is asked to note next steps.

Final Consultation Phase: Locality Empowerment Groups Priority Neighbourhood Partnerships Partner Governance Structures Outcome Improvement Groups	May
Final Draft LOIP/ Locality Plans to CPA Management Group	2 June 2021
Online Public Consultation	2-17 June 2021
CPA Board Meeting to approve refreshed LOIP and Locality Plans	7 July 2021
Easy Read versions of locality plans to be developed and cascaded to communities	July 2021
Revised CPA Improvement Programme to ensure a phased and coordinated approach to the initiation of improvement projects and testing with and by communities	September 2021

5.2 Post July, the Community Planning Team will continue to work with the Joint Locality Planning Team and Place Planning Team to ensure congruence between the LOIP, evolving Locality Plans and Local Place Plans. This will involve putting in place arrangements for ongoing collaboration, communication and reporting between the Outcome Improvement Groups and Community Groups.

Recommendations for Action

It is recommended that the CPA Management Group:

i) Endorse the draft Locality Plans presented at Appendix 1, 2 and 3 for submission to the CPA Board on 7 July 2021;

ii) Consider the report in conjunction with the draft LOIP (Item 2.1) to understand the link with the priority issues being tackled by the wider Community Planning Partnership;

ii) Note that plans for asset based community development to support the locality planning process will come forward as part of the revised Aberdeen City Community Learning and Development Plan in September 2021;

iii) Note intentions to support communities to drive the further development of the locality plans, including the incorporation of 'local place plans' as explained at para 4.2; and

v) Agree next steps, specifically the public consultation on draft Locality Plans between 2-17 June prior to submission to the CPA Board.

Opportunities and Risks

The outcomes of poor health and wellbeing are inextricably linked to the wider determinants of public health that the Community Planning Partnership is seeking to improve through its stretch outcomes 1-15. The locality plans help direct resources to the people and communities in greatest need of support across a range of outcomes. They underpin the Aberdeen City Local Outcome Improvement Plan and Aberdeen City Health and Social Care Strategy, as well as other Partner strategies. Most importantly, they enable stronger collaboration between community groups and public services to pull resources, assets and skills to achieve shared priority outcomes.

Consultation

Community Groups

- North Locality Empowerment Group
- South Locality Empowerment Group
- Central Locality Empowerment Group
- Wider Northfield Partnership
- Torry Partnership
- Woodside, Seaton & Tillydrone Partnership

Locality Planning Review Team:

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- Alison Mcleod, Lead Strategy Performance Manager, ACHSCP
- Allison Swanson, Improvement Programme Manager, ACC
- Elaine McConnachie, Public Health Coordinator, ACHSCP
- Shamini Omnes, Public Health Coordinator, ACHSCP
- Anna Gale, Public Health Coordinator, ACHSCP
- Neil Carnegie, Area Manager, ACC
- Paul Tytler, Locality Inclusion Manager, ACC
- Martin Smith, Locality Inclusion Manager, ACC
- Colin Wright, Development Manager, ACC

Other Stakeholders:

- Partnership frontline staff
- Fiona Clark, Service Manager, Libraries and Community Learning
- David Dunne, Policy and Strategy Manager
- Claire McArthur, Team Leader, Masterplanning, Design & Conservation – ACC

Background Papers

The following papers were used in the preparation of this report.

Integration of Locality Planning and Community Empowerment Models for Community Planning Aberdeen and Aberdeen City Health & Social Care Partnership – CPA Board, 3 December 2020

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Aberdeen City - South

Draft Locality Plan 2021
24 May 21

Community Planning
Aberdeen

CONTENTS

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FOREWORD

It is our pleasure and privilege to introduce the South Locality Plan.

The locality plan is the link between an understanding of needs and opportunities for people in the South of the city. We recognise there are some neighbourhoods, Torry and Kincorth which face particular challenges and would require targeted support. This plan will inform, encourage and challenge our collective action across the South locality.

A two-year review has allowed us to see how far we have come and what remains to be done. COVID19 has highlighted the need to be sensitive and responsive to the challenges of changing circumstances.

This locality plan has been developed through discussions, involving community members and various stakeholders. It is a first step to designing and delivering services with communities to meet their needs through partnership working. The plan should be regarded as a living document which is flexible and grows over time as shaped by communities.

The next steps are to sustain and grow these relationships to support each other to achieve our shared outcomes. Our greatest asset is our community, the South locality, with ambition for best possible life outcomes for all.

We hope you see this plan as yours and for those you care and the neighbourhood you live or work in.

Shamini Omnes   **Colin Wright**
Public Health Co-ordinator   **Development Manager**
Aberdeen City Heath and Social Care Partnership   **Aberdeen City Council**

The development of this plan has taken place during a global pandemic which has meant many of the traditional ways of engaging with communities and staff, including meeting face to face and canvasing opinions in neighbourhoods across South locality has not been possible. Instead most engagement has taken place on-line and through virtual mechanisms to ensure that views have been captured. In an attempt to ensure citizens and staff living and working in South locality were involved in the process the following engagement opportunities took place:

• During February four workshops were facilitated on the themes of the LOIP; people (adults), people (children and young people), place and economy where locality data was shared and people were asked what the priorities should be and potential ideas for action, the workshops were attended by 69 people from the South locality.

• During March staff workshops were held for each locality where locality data was shared along with feedback from community sessions to seek feedback from frontline staff on what the priorities should be and suggested ideas for actions, the South workshop was attended by 18 members of staff.

• For staff unable to attend the workshop (it was recognised these workshops were taking place during the highest level of civil contingency in response to COVID therefore making it challenging for frontline staff to attend) a Microsoft Form was developed based on the themes of the workshop.

• A Google Form was developed to capture views of children and young people and sent to all schools for completion.

• A session was facilitated with the youth council to capture views on priorities and suggested actions.

• An online simulator was developed to enable citizens to express what was important and of value to them and their community and this was open from 1-30 March 2021. The simulator was completed by 782 people in South, full results are available here CP Simulator Summary results and Appendix (2).pdf The top five priorities identified in the simulator were shared with members of the LEGs and incorporated in discussions to identify the six overarching themes for the south locality plan. The results were also incorporated within the plans.

• The Health and Social Care Alliance Scotland (the ALLIANCE) provided support with the process by facilitating a number of workshops throughout April including; a visioning session, an evening session and workshops for each of the three localities, the purpose of these workshops were to turn the ideas into actions, the sessions were attended by 51 people in South.

• A workshop providing an overview on Community Planning Aberdeen and consultation on the locality plan template was held in April, this was attended by 14 people.

• LEG and Priority Neighbourhood Partnership Meetings took place throughout January – April to check in with the process and gain feedback to inform the development of the plans.

• On-going actions from locality recovery plans have been incorporated within this plan.

• During this process the findings from the People at the Centre Engagement which took place nationally in late 2020 have also been considered and incorporated as appropriate.

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LIVING IN THE SOUTH

The South Locality is made up of 9 neighbourhoods including:

1. Culter
2. Cults, Bieldside & Milltimber
3. Hazlehead
4. Braeside, Mannofield, Broomhill & Seafield
5. Garthdee
6. Ferryhill
7. Kincorth, Leggart & Nigg
8. Torry
9. Cove

The South locality is largely urban and shares a boundary with central locality as well as Aberdeenshire. Whilst the local economy has traditionally been based on fishing and agriculture, companies relating to the oil and gas and fishing industries as well as retail services dominate across the locality.
Many of the areas retain a village feel about them and a strong sense of identity despite being situated only a few miles of the city centre. There are many scenic attributes including distinctive granite buildings and popular green spaces such as Hazlehead Park, Deeside Golf Club and the Deeside Line (alongside the River Dee).

Based on analysis from the Scottish Index of Multiple Deprivation (SIMD), we have identified some of these neighbourhoods to be priority neighbourhoods. That means they need additional support to benefit from the same opportunities to thrive and succeed as other neighbourhoods within the South Locality. Our priority neighbourhoods now include: Kincorth and Torry.

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VISION FOR THE SOUTH

The Vision for Aberdeen City is a **'Place where all people can prosper'**.
We asked communities in the South Locality to break this down into what this means for them.
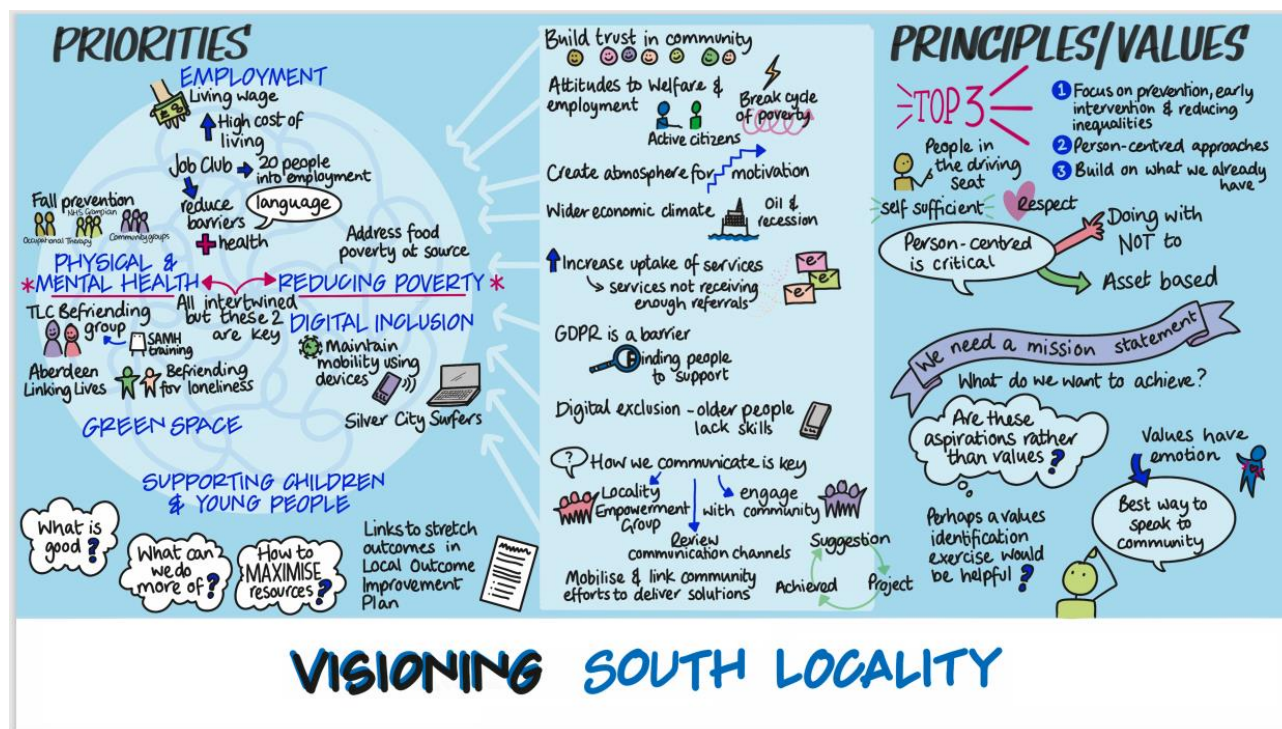
They identified six locality priorities which will ensure all people living in South locality, including those people living in our most disadvantaged communities, have an equal chance to prosper. These include:

Locality Priorities	Link with city wide LOIP Priority Themes
Improve and create employment; employability opportunities. Develop Skills, training and support for young people and business.	**Economy**
Reduce number of people living in poverty. Address food poverty; fuel poverty by identifying and using local assets (community café; Community Kitchens).	
Identify and embed opportunities to mitigate digital exclusion; improve access to online assessments and referrals.	
Support children and young people to achieve their maximum potential.	**People**
Focus on early intervention, prevention and re-enablement actions to reduce inequalities and improve physical and mental wellbeing outcomes.	
Identify and maximise use of green space; Community food growing and community garden access (inter-generational community gardens).	**Place**

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Above and throughout this document we have made the links between our priorities and the work of the wider Community Planning Aberdeen Partnership being delivered through the city wide Local Outcome Improvement Plan. This is essential to ensure we are working collaboratively on common priorities, supporting each other by sharing knowledge and experience and testing out our ideas together to ensure they have the best chance of success, scalability and sustainable results.

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What we know about the South

From what the data tells us:

Earnings In 2017, median annual household income ranged from £21,231 in Torry to £61,570 in Cults, Bieldside & Milltimber. 5 of the datazones in the South locality are in the 20% most income deprived areas in Scotland, with all 5 being in Torry.

Universal Credit 27.6% of those on Universal Credit (UC) are within the South locality. The number on UC varies across the Locality, being highest in Torry (1,559) and Kincorth (780) and lowest in Culter (214).

Covid Impact There was a 131% increase in people on universal credit and 144% increase in claimants between March and November due to COVID.

Food Poverty In 2020, when asked about food security, 3.7% of respondents from the South Locality to the City Voice reported being worried they would not have enough food to eat, with 4.9% reporting they were hungry but did not eat and 1.9% going without eating for a whole day. As at 12 December 2020, 13% of calls to the crisis line requiring food assistance were from Torry.

Digital Connectivity In 2020, 80% of respondents from the South Locality to the City Voice reported having basic digital skills (based on answering 'yes' to questions about foundation skills), higher compared to respondents from the North and South Localities.

From what you have told us:

'The impact of Covid can be observed across the whole of the locality and the City'

'Keeping people out of poverty and in employment helps all of society'

'Increased unemployment may lead to reduced earnings'

'Furlough may be masking redundancy figures'

'Our young workforce is most severely impacted by loss of employment – fewer jobs'

'People need help with debt and knowing what benefits they are entitled to'

'There are areas which have not previously suffered from food which are now observing need .'

'Everyone needs access to a digital device to keep connected post covid'

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There is already a wide range of activity already taking place by community groups and organisations across the locality and within our priority neighbourhood partnerships to tackle the issues highlighted above.

This Locality Plan includes the areas where we can bring added value by working more collaboratively - communities, public, private and third sector organisations working together in partnership to test new ideas which we believe will improve outcomes.

The table below includes the three priorities we have identified for partnership working in the South Locality which can be linked to the Community Planning Partnership theme of Economy.

South Priorities	Link with city wide LOIP Stretch Outcomes (SO)
Reduce number of people living in poverty. Address food poverty; fuel poverty by identifying and using local assets (community café; Community Kitchens).	SO1 - Poverty
Improve and create employment; employability opportunities. Develop Skills, training and support for young people and business.	SO2 - Employability
Identify and embed opportunities to mitigate digital exclusion; improve access to online assessments and referrals.	SO3 – Upskill/Reskill

The following tables set out the improvement projects that we believe can help us achieve our priorities.

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Reduce number of people living in poverty. Address food poverty; fuel poverty by identifying and using local assets (community café; Community Kitchens).

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase community food growing in schools, communities and workplaces by 12 by 2023.	Aberdeen City Council, Anti-Poverty Group	• Encourage community owned enterprise – building resilience and creating jobs in the local area • Development of range of vegetable plots/spaces in neglected spaces owned by community to promote mental health, combat isolation and food poverty. • Develop and promote training kitchen in community hub • Support community kitchen development with Bon Accord sheltered home complexes	Torry & Kincorth	
Increase the number of people using community pantries by 20% by 2023.	CFine, Anti-Poverty Group	• Sustain and develop Torry Food pantry • Support the provision of mobile food pantries with a possibility to extend to other areas of the locality	Torry & Kincorth Locality Wide	
Increase the uptake of unclaimed benefit across Aberdeen City by 2023.	Department for Work & Pensions, Anti-Poverty Group	• Develop plans to prepare people for end of Furlough (Sept) and uplift in Universal Credit. • Proactively seek opportunities for communities and partners to promote increased uptake of benefits • Roll out benefits awareness/financial literacy training to community members; volunteers and staff to avoid people reaching out only at crisis point. • Raise awareness of Crisis grants. Promote access to Financial Inclusion team to mitigate any delays	Torry & Kincorth Locality Wide	

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Decrease the number of households in extreme fuel poverty in Aberdeen by 4% by 2023; and reduce the rate of socially rented households in fuel poverty in Aberdeen by 8% by 2023.	Scarf, Anti-Poverty Group	• Take forward opportunities to reduce fuel cost through actions such as expansion of combined heat and power provision • Raise awareness of support available, e.g. Scarf	Torry Locality Wide	
Reduce by 50% the number of homes with an EPC rating of F&G by 2023, leading to 100% by 2026.	Aberdeen City Council, Anti-Poverty Group	• Promote relevant grants to the householders	Locality wide	
Increase support for those who have been most disadvantaged through the pandemic.	Aberdeen City Council, Anti-Poverty Group	• Local sessions to support people losing their jobs (help to apply for benefits, job seeking, CV writing) PACE • Support and signposting to find the right scheme for specific needs	Torry & Kincorth	

Improve and create employment; employability opportunities. Develop Skills, training and support for young people and business

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Income and Employment				
Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50.	Aberdeen City Council, Aberdeen Prospers Group	• Map and identify those most in need so there is effective targeting defined by LEG • Support people with free access through the e-bike scheme across Torry and Kincorth as well as wider locality • Promote information available from ABZ works and 3rd sector partners • Develop volunteering pathways to lead into local employment.	Torry & Kincorth Locality Wide	
Supporting 50 people to start a business in Aberdeen who will be coming off the benefits system or significantly reducing their benefits through starting a business by 2023 and 100 by 2026.	Aberdeen City Council, Aberdeen Prospers Group	• Promote the development of social enterprises and share good practice from elsewhere • Support for green jobs and small businesses	Locality wide	
Increase employer sign up to the Real Living Wage by 5% year on year to 2023 to achieve Real Living Wage City Status by 2026.	Aberdeen City Council, Aberdeen Prospers Group	• Encourage employers in the locality to sign up to the Real Living Wage	Locality wide	
Training and Apprenticeships				
80% of young people successfully complete their Modern Apprenticeship programme by 2023.	North East Scotland College, Aberdeen Prospers Group	• Identify and promote apprenticeships working with partners and LEGs e.g. SSE programme	Locality wide	

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Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Improve the overall impact of partnership wide community benefits by increasing the number of projects which involve community co-design activities (communities of interest and place) from 0 to 5 by December 2023.	Aberdeen City Council, Aberdeen Prospers Group	• Create opportunities for co-location of community space with local services • Maximise range of activities catering for all with access to community facilities • Support community groups to work with partners to understand community health and wellbeing using tools such as Place Standard • Strengthen relationships with local businesses as part of their Corporate Social Responsibility and seek to maximise community benefits, including training and employment, from any developments around Torry	Locality wide Torry	
Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022.	Aberdeen City Council, Children's Services Board	• Review engagement activities to support children with positive destination	Locality wide	

Identify and embed opportunities to mitigate digital exclusion; improve access to online assessments and referrals.

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
By December 2022, increase by 10% the number of people in Aberdeen who: • Have digital access; and • Feel comfortable using digital tools.	Aberdeen City Council, Aberdeen Prospers Group	• Increase opportunities for learning and support for people to embrace digital use. • Work with communities to increase support available from digital champions as part of Connecting Scotland programme and similar schemes • Consider alternatives to go alongside digital resource	Locality wide	

What we know about the South

From what the data tells us:

Child Health North Cove has the lowest breastfeeding rates in locality at 26.4% compared to the city average of 39.2%, the highest rate in the locality is in the east of Cults, Bieldside & Milltimber were the rate is at 68.2%, the highest rate in the city. The % of P1 with no obvious tooth decay varies across the neighbourhoods within the Locality, being highest in Cults, Bieldside and Milltimber East (85%) and lowest in Torry East (46%). Culter has the highest proportion of children at P1 with a healthy weight in the Locality at 96%. The lowest proportion in the locality is in Torry West at 68%.

Positive Destinations In 2018/19, positive destinations varied across the Locality, being highest in Cults Academy at 100% and lowest in Lochside Academy at 89%.

Mental Health The rate of probable suicide (2014-2018) in the South Locality is 10.9, lower than the city rate of 13.8 and the rates in the Central (18.7), and North (13.3) Localities. 15.6% of people were prescribed drugs for anxiety, depression or psychosis (2019/20), lower than the City (16.6%), whilst the rate of psychiatric patient hospitalisations has slightly increased to 241; lower than the city.

Life Expectancy In 2015-19, estimated life expectancy varies across the South Locality with lowest expectancy in Torry, below the city average (17-19). In 2019, death rate in the Locality is 1142, lower compared to the city rate (1,164). The majority of the neighbourhoods in the locality have lower rates than the city.

Drugs and Alcohol the rate of drug related hospital admissions in the South Locality increased to 147 per 100,000 population in 2015/16-2017/18, from 143. This is lower than the city rate (182). Torry has the highest rates of alcohol related hospital admissions (per 100,000 in 2019/20) in the Locality, higher than the city at 710.6.

From what you have told us:

'There are differences between children reaching their development milestones depending on where in the locality they live'

'Childhood obesity and inactivity has been made worse by the pandemic'

'Higher risk of domestic abuse, neglect and drugs during Covid'

'Looked after children and children living in deprived areas are less likely to reach a positive destination'

'Anti-social behaviour has increased'

'There's been an increase in mental health issues across all age groups. Social isolation continues to be an issue'

'Covid related deaths have been higher in areas of high disadvantage.

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Health & Wellbeing In 2019, 51% of respondents from the South Locality to the Health & Social Care users Survey said they don't take part in any community activities, lower compared to the city wide response of 53%, as well as the North Locality (57%). 91% of respondents agreed that support helps them live as independently as possible, similar to the rest of the City. 73% said it was hard for them to get motivated to look after their own health, higher compared to the city response of 68%.

Crime In 2019, crime rate per 1,000 population in the South Locality is 23.5, lower than the city rate of 35.3 and Central (57.6) Locality. Rates vary across the Locality with a low of 4 in Braeside, Mannofield, Broomhill Seafield South to a high of 96 in Torry East and 60 in Torry West. The majority (13 of 16) of neighbourhoods in the South locality have a lower crime rate than the city.

'We need to address mental and physical health and wellbeing for people living with disabilities.'

'Less physical activity due to leisure centres being closed but also not knowing what is available in the area to access physical activity'

'Increase in alcohol intake due to the pandemic and link to social isolation'.

'Support to minor offenders, prevent them becoming repeat offenders'

'Need to help those most in need and stop re-offending behaviour'

The table below includes the two priorities we have identified for partnership working in the South Locality which can be linked to the Community Planning Partnership theme of People.

South Priorities	Link with city wide LOIP Stretch Outcomes (SO)
Support children and young people to achieve their maximum potential.	**SO4 – Best Start** **SO5 – Child Mental Health** **SO7 – Positive Destinations** **SO8 – Child Friendly City** **SO9 – Fewer Offences**
Focus on early intervention, prevention and re-enablement actions to reduce inequalities and improve physical and mental wellbeing outcomes.	**SO 5 – Child Mental Health** **SO 11 – Healthy Life**

The following tables set out the improvement projects that we believe can help us achieve our priorities.

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Support children and young people to achieve their maximum potential

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase uptake of parenting and family support by 10% by 2022.	ACC, Children's Services Board	• Supporting the development of Fit-like hubs	Torry & Kincorth	
Reduce the number of births affected by drugs by 0.6 %, by 2022.	Health and Social care Partnership, Children's Services Board	•	Torry & Kincorth	
Increase to 80%, the number of staff who feel confident about how to directly support, or refer a child for support, and signpost to appropriate services by 2022.	Aberdeen City Council, Children's Services Board	• Promote and embed MEOC /Teachback with staff and services supporting children and families	Locality wide	
100% of children and young people have increased free access to physical activity which improves mental health and wellbeing by 2022.	Aberdeen City Council/Sport Aberdeen, Children's Services Board	• Identify volunteers to support Active Schools programme for all young people • Encourage outdoor play using green spaces across the locality. • Support the three 'south of the river communities to work with partners to create opportunities for young people in the Lochside catchment	Locality wide Torry, Kincorth, Cove/Altens	
Increase the number of accredited courses directly associated with growth areas by 7% by 2023.	Aberdeen City Council, Children's Services Board	• Identify and match workplace apprenticeships with accredited courses • Identify demand for short term skills course • Raise awareness and support people during transition to new employment opportunities	Locality wide	
Increase by 50% the number of 10 to 16 year olds in target areas of the city who access	Aberdeen City Council, Children's Services Board	• Progress proposal for pump track in Torry • Increase activities for young people across the Locality by working together to create new opportunities	Torry & Kincorth Locality wide	

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youth community activity by 2023.		• Identify facilities and places for sustainable activities for young people		
Reduce by 10% both the number of offences of sexual or criminal exploitation and the number of 'digital' offences by Young People (Under 18) by 2022.	Police Scotland, Children's Services Board			
Reduce instances of public space youth anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2022.	Police Scotland, Children's Services Board	• Work together with the community and partners, including Police Scotland, ACC/HSCP and 3rdsector partners to increase and promote diversionary activities for young people	Torry & Kincorth	
Achieve Child Friendly City UNICEF badges.	Children's Services Board	• Work together with the community and partners to deliver actions at local level which contribute to achieving the badges • Support organisations in Torry to embrace child friendly practices (Test of Change)	Locality wide Torry	
Increase the number of vulnerable learners entering a positive and sustained destination by 7% by 2023	Children's Services Board	• Pilot programme with vulnerable young people at Camphill	Locality wide	

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Focus on early intervention, prevention and re-enablement actions to reduce inequalities and improve physical and mental wellbeing outcomes.

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Physical and Mental Health and Wellbeing				
To support 50 low income families in priority neighbourhood to improve eating behaviours and adopt positive lifestyle choices to help towards a healthy weight by 2023.	NHS Grampian, Resilient, Included and Supported	• Changing attitudes to sugar and food choices	Torry & Kincorth	
Reduce the rolling 3-year average number of suicides in Aberdeen to below 26 (2019) by 2023.	Police Scotland, Resilient, Included and Supported	• Support the development of schemes such as Men's Shed and Befriending programmes to address social isolation • Ensure people in the community know how to identify people who are most vulnerable and can sign-post them to appropriate resources. • Roll out suicide prevention training /app	Locality wide	
Increase the number of unpaid carers feeling supported by 10% by 2023.	Aberdeen Health and Social Care Partnership, Resilient, Included and Supported	• Identify early intervention and prevention support for unpaid carers in the community with a view to addressing gaps and support.	Locality wide	
Increase % of people who cycle as one mode of travel to 2% by 2023.	Nestrans, Sustainable City Group	• Build on interest in cycling during lockdown – cycle classes; bike storage; adaptable bikes. • Promote and upgrade local path network • Promote Aberdeen bike hire scheme once in place.	Locality wide	

Support 100 people to feel confident to promote wellbeing and good health choices by 2023.	Aberdeen City Council/Aberdeen Health and Social Care Partnership, Resilient, Included and Supported	• Promote respective community Facebook pages with health and wellbeing projects • Identify what and where fitness zones are for people to be confident to promote wellbeing • Continue development of a multi-agency project, led by Police Scotland, to improve access to naloxone by recruiting and training family and friends of heroin users to administer naloxone when a user overdoses to reduce the number of deaths	Locality wide Torry & Kincorth	
Capacity and capability building		• Suggest courses or starter packs/ resources to help people create and manage their own community groups/ associations e.g. how to access funding, code of conduct, available support. • Increase opportunities for networking within and between communities to share good practice in managing issues or activities in their area. Consider development of online platform	Locality wide	

THE SOUTH PLACE

What we know about the South

From what the data tells us:

Priority Neighbourhoods Aberdeen has 29 datazones in the 20% most deprived areas in Scotland. 9 of these are in the South locality with 8 being in Torry and 1 in Kincorth. A further 12 datazones are in the 20-40% most deprived areas. Based on SIMD, our priority neighbourhoods in the South Locality are: Torry and Kincorth.

Place Standard In March 2020, when asked about different aspects of their neighbourhood, respondents from the South Locality scored feeling safe in your neighbourhood (5.4) and availability of green space (5.2) as the highest. Lowest scoring areas were economy and access to jobs (3.0) and as well as the ability to participate in decisions and help change things for the better (3.3)

Community Safety In 2018/19, the rate (per 100,000 population) of accidental dwelling fires varies across the South Locality being highest in Braeside, Mannofield, Broomhill and Seafield South (226), substantially higher than the city rate of 115.10 and lowest in Culter at 21. The rate in Torry East has declined from 306 in 2017/18 to 187 in 2018/19, whilst the rate in Torry West has increased In 2016-2018 the road traffic accident casualty rates per 100,000 population varies across the South Locality from a low of 20 in Braeside, Mannofield and Seafield South to a high of 124 in Torry West (more than double the city rate of 61.7), 71 in Kincorth, Leggart and Nigg North and 68 in Torry East. Rates in Torry have increased since 2015-17 with the rate in Torry West more than doubling from 55 to 124.

Active Travel In 2020, respondents from the South Locality to the City Voice reported using the following modes of transport at least once a week to travel into the city – car (66.9%), bus (44.6%), walk (42%) and cycle (2.9%).

From what you have told us:

'Most of the deprivation is within Torry and Kincorth but there are also areas in Garthdee'

'People want to be involved in decision making so they can help change things and make them better'

'During the first Covid lockdown some people were asked about access to their green spaces for the fist time – we need to keep the conversation going. How are your local green spaces working for you?'

'Deeside area is a flood risk but we have a strong resilience group in Culter'

'We want to maintain the increase in walking and cycling that we have seen during the pandemic'

'Please lets have more cycling paths, cycle storage and vehicle free streets'

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The table below includes the last priority we have identified for partnership working in the South Locality which can be linked to the Community Planning Partnership theme of Place.

South Priorities	Link with city wide LOIP Stretch Outcomes
Identify and maximise use of green space; Community food growing and community garden access	**SO13 – Climate Change**

The following tables set out the improvement projects that we believe can help us achieve our priorities.

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Our Improvement Plan

Identify and maximise use of green space; Community food growing and community garden access

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase community food growing in schools, communities and workplaces by 2023.	Aberdeen City Council, Sustainable City Group	• Refresh and support engagement with food growing initiatives in sheltered housing complexes working with Bon Accord Care. • Identify and establish space for allotments to support/targeting mental health activities	Locality wide	
Increase the number of community run green spaces that are organised and self-managed for both people and nature by a minimum of 8, of which at least 4 will in priority neighbourhoods, by 2023, particularly in priority neighbourhoods where the diversity, quality and satisfaction of green spaces and health and wellbeing outcomes tend to be lower.	Aberdeen City Council, Sustainable City Group	• Strengthen the capacity of communities to develop community food growing and community garden initiatives • Develop opportunities for established community groups to support those starting off • Provide the tools and resources for community members to look after public spaces • Seek opportunities to promote and encourage use of the natural environment around our communities	Locality wide Locality wide Locality wide Torry & Kincorth	
At least 23 organisations across all sectors in Aberdeen pledging to manage at least 10% of their land for nature by 2023 (23BY23) and at least 26% by 2026 (26BY26).	Aberdeen City Council, Sustainable City Group	• Set up footpath groups and publish maps of the routes on community website / Facebook page • Develop (family) learning projects which encourage people to enjoy and appreciate the nature around them	Locality wide	

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What's working well and How communities can get involved

What resources are currently available?

- Our community as a resource itself
- Short-term skills courses delivered by universities and colleges
- Small businesses and local employers

What do we already have?

Physical and mental wellbeing

- A lot of open space. Nature reserves, parks, beach and golf courses. Schools. Local Medical practices. Libraries. Dentist. Hotels. Hub around the church with range of classes. Community councils. Being near community centre
- Community centres used a fair amount.
- Growing communities with new people moving in
- Coastal community. Walking routes. Outdoor spaces maintained by the community. Woodlands and coastal walks.
- Community allotments owned and run by community.
- Sports and leisure facilities. Excellent resource to enable people to live well and be more independent. Good for physical, mental and social aspect. Hugely missed in the past year.
- Before Covid, Torry community centre. Go Green café, classes in community centre "Hadn't realised how much social interaction meant to me".
- Green belt in area under threat.
- Library also missed during lockdown.
- Skatepark in Torry highly used.
- Opening of new community garden. Things going on, which is exciting.
- Community groups do a lot with limited resources.
- Befriending scheme supporting people housebound with mental health problems.
- Great work done together by organisations, volunteers and community councils
- Very rich heritage celebrated and appreciated by communities.
- Active and engaging community councils in some areas
- High levels of volunteering across the locality

Reduce number of people living in poverty. Address food poverty; fuel poverty by identifying and using local assets (community café; Community Kitchens)

- Torry will have a brand new community hub on the site of the old Academy which will create a multi-agency resource where a range of partners will work together to tackle poverty and related issues. There will be a primary school, community facilities, community café, library area, training kitchen and it's across the road from community growing garden.

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Identify and embed opportunities to mitigate digital exclusion; improve access to online assessments and referrals.

- Community centre and libraries have great facilities for computers but sometimes under used. This may require a project worker to support the learners and at set times.
- Connecting Scotland roll out of digital devices and learning support for those most in need across our communities.
- Community magazines (online and offline) available and accessible in communities which list the many activities and initiatives in the area delivered by vibrant community organisations and groups.

Identifying and maximising the use of green space; Community food growing and community garden access (inter-generational community gardens)

- Friends of St Fittick's Park promoting the value of our greenspace
- Edible garden project with interest from community to take part as well as access to outdoor space and fresh air.
- Backyard Allotments
- Walking and footpath groups to get people walking in the area promoting routes on websites and through other means If any safety problem with paths they discuss it with the owners and get solutions.
- People who volunteer to organise hanging baskets and planters in some areas with 'Bloom Groups' who maintain them during the year.

How to get involved

South Locality Empowerment Group

Local Empowerment Groups (LEGs) are made up of local people interested in improving outcomes with Aberdeen City. LEGs members will use their knowledge and experiences to influence priorities and help determine solutions. There are groups for Central, North and South of Aberdeen, however they also focus on needs that may be Citywide e.g. sharing your experience as a person living with a disability.

 The role of a LEG member is intended to be as flexible as possible. People can contribute in several ways including; getting involved in activities to improve your community; attending LEG sessions; through participation in surveys or on-line forums. There are no set time commitments expected and involvement can be as little or as much as suits people's circumstances.

 We are currently recruiting members to ensure we have a wide representation of communities across Aberdeen. We have a range of opportunities available for people to get involved. If you would like more information please visit our website https://www.aberdeencityhscp.scot/our-delivery/locality-empowerment-groups/ or email LocalityPlanning@aberdeencity.gov.uk

Priority Neighbourhood Partnership

Torry Partnership (formerly the Locality Partnership) is a well-established and well supported partnership group within the CPA structure. We work together to achieve improvements for the area around the themes of people, place, technology and economy and to ensure it is a place where all people can prosper.

Over 50% of membership is drawn from community representatives who, along with four local Councillors, work in partnership with representatives from:-

- Local schools (Tullos, Walker Road and Lochside Academy
- The Health and Social Care Partnership and Torry Medical Practice
- Scottish Fire and Rescue Service and Police Scotland
- ACVO
- Big Noise Torry
- Aberdeen City Council
- GREC
- SHMU

The Partnership welcome interest from potential community representatives who wish to work in partnership to improve Torry.

To find out more about how you can get involved, please email localityplanning@aberdeencity.gov.uk   TorryCommunities@aberdeencity.gov.uk

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Aberdeen City - North

Draft Locality Plan 2021

24 May 21

Community Planning
Aberdeen

CONTENTS

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FOREWORD

We are delighted to share the first North locality plan. The plan has been developed by exploring local data but more importantly has been shaped by listening to the people living and working across the locality to understand what would make the greatest difference to them. This has taken place through the establishment of the North Locality Empowerment Group and discussions with various stakeholders including community members.

We recognise that within the North locality there are some neighbourhoods which face challenges requiring targeted support. The Northfield Priority Neighbourhood Partnership continues to follow the work of the former Northfield Locality Board (and earlier Northfield Total Place) to build on the partnership work within these areas – *Northfield, Mastrick, Cummings Park, Middlefield and Heathryfold.*

The Covid 19 pandemic has had a significant impact on all our lives. Communities have demonstrated how responsive and willing they can be in meeting the range of challenges that their members have faced.

The next steps are to continue to build on what is strong across North locality and strengthen our collective vision to ensure that North locality is a place where all can prosper. This plan should be seen as a living document and will be shaped by the community as we continue to understand the needs and opportunities in the area.

Anna Gale
Public Health Co-ordinator
Aberdeen City Health and Social Care Partnership

Martin Smith
Locality Inclusion Manager
Aberdeen City Council

Development of Plan

The development of this plan has taken place during a global pandemic which has meant many of the traditional ways of engaging with communities and staff, including meeting face to face and canvasing opinions in neighbourhoods across North locality has not been possible. Instead most engagement has taken place on-line and through virtual mechanisms to ensure that views have been captured. In an attempt to ensure citizens and staff living and working in North locality were involved in the process the following engagement opportunities took place:

- During February four workshops were facilitated on the themes of the Local Outcome Improvement Plan (LOIP); people (adults), people (children and young people), place and economy where locality data was shared and citizens were asked what the priorities should be and potential ideas for action, the workshops were attended by 45 people from North locality.
- During March staff workshops were held for each locality where locality data was shared along with feedback from community sessions to seek feedback from frontline staff on what the priorities should be and suggested ideas for actions, the North workshop was attended by 21 members of staff.
- For staff unable to attend the workshop (it was recognised these workshops were taking place during the highest level of civil contingency in response to COVID therefore making it challenging for frontline staff to attend) a survey was developed based on the themes of the workshop, 26 members of staff shared their views.
- An additional survey was tailored to capture views of children and young people and sent to all schools for completion, 130 children and young people completed the form.
- A session was facilitated with the youth council to capture views on priorities and suggested actions.
- An online simulator was developed to enable citizens to express what was important and of value to them and their community and this was open from 1-30 March 2021. The simulator was completed by 713 people in North, full results are available here CP Simulator Summary results and Appendix (2).pdf The top five priorities identified in the simulator were shared with members of the Locality Empowerment Groups (LEGs) and incorporated in discussions to identify the six overarching themes for the North locality plan. The results were also incorporated within the plans.
- The Health and Social Care Alliance Scotland (the ALLIANCE) provided support with the process by facilitating a number of workshops throughout April including; a visioning session, an evening session and workshops for each of the three localities, the purpose of these workshops were to turn the ideas into actions, the sessions were attended by 17 people in North.
- A workshop providing an overview on Community Planning Aberdeen and consultation on the locality plan template was held in April, this was attended by 14 people.
- LEG and Priority Neighbourhood Partnership Meetings took place throughout January – April to check in with the process and gain feedback to inform the development of the plans.
- On-going actions from locality recovery plans have been incorporated within this plan.
- During this process the findings from the People at the Centre Engagement which took place nationally in late 2020 have also been considered and incorporated as appropriate.

LIVING IN THE NORTH

The North Locality is made up of 14 neighbourhoods including:

1. Dyce
2. Danestone
3. Oldmachar
4. Denmore
5. Balgownie & Donmouth
6. Bucksburn
7. Heathryfold
8. Middlefield
9. Kingswells
10. Northfield
11. Cummings Park
12. Sheddocksley
13. Mastrick
14. Summerhill
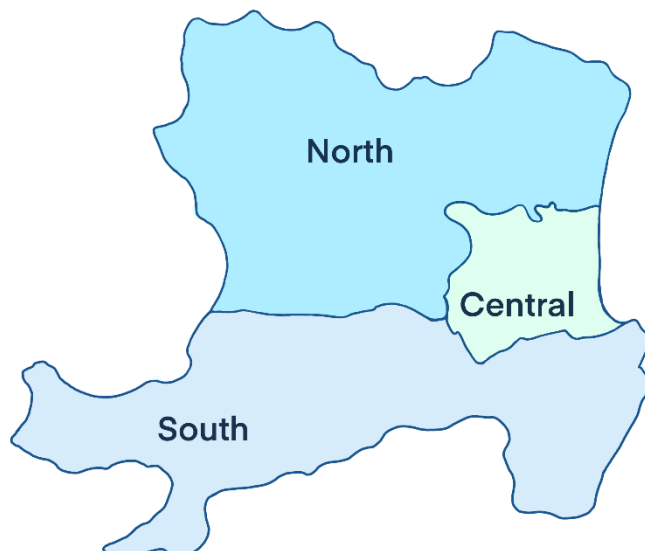
Based on analysis from the Scottish Index of Multiple Deprivation (SIMD), we have identified some of these neighbourhoods to be priority neighbourhoods. That means they need additional support to benefit from the same opportunities to thrive and succeed as other neighbourhoods within the North Locality. Our priority neighbourhoods include: Heathryfold, Middlefield, Northfield, Cummings Park and Mastrick.

The North area of the City covers a large area of the city from suburban areas bordering Aberdeenshire to more populated urban housing estates. Many of these neighbourhoods run alongside the River Don. Aberdeen airport lies within North locality resulting in people regularly travelling to the area for employment and recreation purposes. The oil boom in the 1980s gave way for a number of new housing developments as well as a number of oil and gas companies establishing bases within the area. Within the area, there are many green spaces, a community Hub, Aberdeen Treasure Hub, community centres, schools and places of worship providing a range of opportunities. New additions to the area include the P&J Live – a multipurpose indoor arena as well as the connecting Aberdeen Western Peripheral Route.

This is how people living in North described the community they live in:

Complicated
Leafy Safe
Villagey
Huge
Growing
Active

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The Vision for Aberdeen City is a **'Place where all people can prosper'.**

We asked communities in the North Locality to break this down into what this means for them.

During one of the workshops participants were then asked to vote on what was most important to them and this is what they said (the words in largest font were voted for the most with the words in smaller font receiving the least votes):

Using a combination of data as well as insight from community members and front line staff, the locality identified six priorities which will ensure all people living in North locality, including those people living in our most disadvantaged communities, have an equal chance to prosper. These include:

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Locality Priorities	Link with city wide LOIP Priority Themes
Reduce the number of people living in poverty through the creation of local employment, training and apprenticeship opportunities, and create solutions to tackle food poverty	**Economy**
Increase digital access and skills across the locality	
Improve the physical health and wellbeing of people	**People**
Support local volunteering opportunities beyond the pandemic	
Early intervention approach targeted at those who are involved in, or at risk in offending behaviour (domestic abuse, substance misuse, anti-social behaviour	
Maximise use of disused outdoor space to increase food growing opportunities	**Place**

Above and throughout this document we have made the links between our priorities and the work of the wider Community Planning Aberdeen Partnership being delivered through the city wide LOIP. This is essential to ensure we are working collaboratively on common priorities, supporting each other by sharing knowledge and experience and testing out our ideas together to ensure they have the best chance of success, scalability and sustainable results.

NORTH ECONOMY

What we know about the North

From what the data tells us:

Earnings In 2017, median annual household income ranged from £18,596 in Middlefield to £59,162 in Kingswells. 7 of the datazones in the North locality are in the 20% most income deprived areas in Scotland, with 3 in both Mastrick and Middlefield and 1 in Northfield.

Universal Credit 30.1% of people in Aberdeen on universal credit live within the North Locality. Numbers are highest in Bucksburn (783), Heathryfold & Middlefield (766), Northfield (628) and Mastrick (538) and lowest in Danestone (129).

Covid Impact There was a 124% increase in people on universal credit and 145% increase in claimants between March and November due to COVID.

Food Poverty In 2020, when asked about food security, 3.6% of respondents from the North Locality to the City Voice reported being worried they wouldn't have enough food to eat; 5.5% reporting they were hungry but didn't eat and 1.8% going without eating for a day. As at 12 December 2020, 13% of calls to the crisis line requiring food assistance were from Cummings Park, Heathryfold, Mastrick, Middlefield, Northfield.

Digital Connectivity In 2020, 75% of respondents from the North Locality (95.5%) to the City Voice reported having basic digital skills (based on answering 'yes' to questions about foundation skills),this is lower compared to respondents from the South and Central Localities.

From what you have told us:

The link between all areas is poverty – it connects to everything. There is lots of stigma around poverty.'

'Job losses in the oil industry and impact of COVID means more people are claiming benefits and needing support than ever before but there is stigma and shame associated with taking support when needed'.

'COVID has had a significant impact on people with disabilities – accessing benefits, training and future employment opportunities'

'There is an increase in use of food banks and more demand for emergency food provision. Food & Fun continues in the locality so food poverty remains a challenge'

'More apprentices and opportunities for people of all ages to seek new skills regardless of their qualifications.'

'Digital connectivity is extremely important for people. Being isolated is a big issue facing many vulnerable people currently'

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There is already a wide range of activity already taking place by community groups and organisations across the locality and within our priority neighbourhood partnerships to tackle the issues highlighted above.

This Locality Plan includes the areas where we can bring added value by working more collaboratively - communities, public, private and third sector organisations working together in partnership to test new ideas which we believe will improve outcomes.

The table below includes the two priorities we have identified for partnership working in the North Locality which can be linked to the Community Planning Partnership theme of Economy.

North Priorities	Link with city wide LOIP Stretch Outcomes (SO)
Reduce the number of people living in poverty through the creation of local employment, training and apprenticeship opportunities, and create solutions to tackle food poverty	SO1 - Poverty SO2 – Employability
Increase digital access and skills across the locality	SO3 – Upskill/Reskill

The following tables set out the improvement projects that we believe can help us achieve our priorities.

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Our Improvement Plan

Reduce the number of people living in poverty through the creation of local employment, training and apprenticeship opportunities, and create solutions to tackle food poverty

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Income and Employment				
Increase employer sign up to the Real Living Wage by 5% year on year to 2023 to achieve Real Living Wage City Status by 2026.	Aberdeen City Council, Aberdeen Prospers Group	• Encourage employers in the locality to sign up to the Real Living Wage.	Locality wide	
Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50.	Aberdeen City Council, Aberdeen Prospers Group	• Promote information available on ABZ works. • Develop volunteering pathways to lead into local employment. • Promote job opportunities through new Northfield/Cummings Park nursery as well as childcare options to support local families. • Encourage opportunities to reskill local people into new employment sectors • Ensure linkage to low cost childcare options in the area.	Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick	
Supporting 50 people to start a business in Aberdeen who will be coming off the benefits system or significantly reducing their benefits through starting a business by 2023 and 100 by 2026.	Aberdeen City Council, Aberdeen Prospers Group	• Explore opportunities to grow local social enterprises which contribute to building communities; local relationships and reducing isolation.	Locality wide	
Increase by 50% the number of care experienced young people employed by public sector partners by 2023.	Aberdeen City Council, Aberdeen Prospers Group	• Support placements for care experienced young people towards employment.	Middlefield	

Increase to 30 in total, the no. of individuals who are on a custodial sentence, Community Payback Order with a Supervision Requirement, on Unpaid Work Orders, on Remand or who have been Diverted from Prosecution who are being supported to make progress on the Employability Pipeline by 2022.	Skills Development Scotland, Community Justice Group	• Placements to complete payback orders will be made available.	Cummings Park Mastrick Middlefield	
Training and Apprenticeships				
80% of young people successfully complete their Modern Apprenticeship programme by 2023.	North East Scotland College, Aberdeen Prospers Group	• Encourage young people into a range of local apprenticeship opportunities, i.e. Police Scotland; Housing; Bon Accord Care etc.	Locality wide	
Increase the number of Modern and Graduate Apprenticeships by 5% by 2022.	North East Scotland College, Aberdeen Prospers Group	• Promote housing modern apprentice and graduate trainee schemes.		
Improve the overall impact of partnership wide community benefits by increasing the number of projects which involve community co-design activities (communities of interest and place) from 0 to 5 by December 2023.	Aberdeen City Council, Aberdeen Prospers Group	• Strengthen relationships with local businesses as part of their Corporate Social Responsibility – e.g. Farrans – Haudagain. Build on projects such as STEM ambassadors at Northfield Academy • Work with local oil companies in Bridge of Don/Dyce offering volunteering time.	Locality wide	
Increase the number of vulnerable learners entering a positive and sustained destination by 7% by 2023.	Aberdeen City Council, Children's Services Board	• Map what is already going on to support vulnerable learners into positive and sustained destinations, e.g. Northfield Academy cycle maintenance. • Build on Mens shed model – develop an approach which is suitable for young people and linked to a local school. • Build on learning from projects such as AMPED which is based around trail bike maintenance.	Locality wide	

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Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022.	Aberdeen City Council Children's Services Board	•		
Poverty				
Increase the number of people using community pantries by 20% by 2023.	CFine, Anti-Poverty Group	• Ensure that services are more joined up and wrap around the whole family/person. • Increase volunteer involvement in community pantries. • Support families beyond crisis support, i.e. budgeting; cooking skills, etc. • Use community pantries as a way to break down barriers around poverty and stigma.	Locality wide	
Increase the uptake of unclaimed benefit across Aberdeen City by 2023.	Department for Work & Pensions, Anti-Poverty Group	• Ensure that services are more joined up and wrap around the whole family/person. • Roll out benefits awareness/financial literacy training to community members; volunteers and staff to avoid people reaching out only at crisis point. • Support families who experience language barriers to navigate support and benefits available. • Need to explore bold approaches to tackling poverty, i.e. buying debt. • Support families in poverty who are on low income or on furlough to access appropriate support.	Locality wide Community Pantry (the Cubby) North Fit Like Hub	
Decrease the number of households in extreme fuel poverty in Aberdeen by 4% by 2023; and reduce the rate of socially rented households in	Scarf, Anti-Poverty Group	• Raise awareness of support available, e.g. Scarf.	Locality wide	

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Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
fuel poverty in Aberdeen by 8% by 2023.				
Increase support for those who have been most disadvantaged through the pandemic.	Aberdeen City Council, Anti-Poverty Group	• Ensure that support is available for families that do not qualify for benefit assistance. • More support for people with disabilities – including better access; tackling discrimination/hate crime and better opportunities for disabled people to participate. • Increased support for individuals wellbeing beyond the pandemic. • Raise awareness of poverty across the locality to break down the barriers around poverty and stigma.		

Increase digital access and skills across the locality

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
By December 2022, increase by 10% the number of people in Aberdeen who: • Have digital access; and • Feel comfortable using digital tools.	Aberdeen City Council, Aberdeen Prospers Group	• Ensure that sheltered housing complexes have wifi to allow digital connection. • Increase support available for digital champions as part of Connecting Scotland programme. • Promote Connecting Scotland programme amongst new parents to connect to social support. • Promote places where people can access digital devices and support, e.g. community centres and libraries. Could people rent out a laptop? • Ensure Wifi is available in community centres and libraries so that people can take their own devices and access free data.	Locality wide	

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NORTH PEOPLE

From what the data tells us:

Child Health The % of primary ones with no obvious tooth decay varies across the Locality, being highest in Oldmachar (89%) and lowest in Heathryfold/Middlefield (58%), compared to the city rate of 69.7%. Balgownie and Donmouth West have the highest proportion of children at P1 with a healthy weight in the Locality 92%. The lowest proportion of P1s with a healthy weight in the locality is Heathryfold/Middlefield at 72%.

Positive Destinations In 2018/19, positive destinations varied across the Locality, being highest in the North Locality at Dyce Academy at 95% and lowest in Northfield Academy at 81%.

Mental Health The rate of probable suicide (2014-2018) in the North Locality increased to 13.3 from 11.7; similar to the city rate of 13.8; 18.9% of people were prescribed drugs for anxiety, depression or psychosis (2019/20)

Life Expectancy Heathryfold/Middlefield has both the lowest life expectancy (F:76.9/M: 71.8) and highest death rates in the Locality (1,446), more than double the lowest rate in the Locality of 692 in Kingswells.

Drugs and Alcohol The rate of alcohol related deaths is lowest in the North Locality at 16.9 per 100,000 in 2014/18, compared to the city (19.9). Heathryfold & Middlefield has the highest rate (1,348) of alcohol related hospital admissions (19/20) in the Locality, nearly double the city rate (710.6) and more than 6 times the rate of the lowest neighbourhood of Balgownie and Donmouth West (281). The rate of drug related hospital admissions in the North Locality increased to 168 per 100,000 population in 2016/17-2018/19, from 156. This is lower than the city rate (182) and the Central Locality (222), but higher than in the South Locality (147).

From what you have told us:

'Concerned that the lack of social activities and social development during COVID will have a lasting impact on all children and their parents'.

'We are particularly worried about the impact of COVID on the transition from P7 to S1 in our priority neighbourhoods.'

'There's been an increase in people exercising indoors and outdoors. But a decline in those shielding and people feeling anxious to go out'.

'People are eating more but more people are also cooking from scratch.'

'Social isolation continues to be a contributing factor to mental health issues.'

'We need more facilities such as skate parks in each community, youth clubs, evening classes etc. Classes to meet and engage with likeminded people will help with mental health and feelings of loneliness.'

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Health & Wellbeing In 2019, 89% of respondents from the North Locality to the Health & Social Care users Survey agreed that support helps them live as independently as possible, similar to responses from South (91%) and Central (90%) Localities. 59% said it was hard for them to get motivated to look after their own health, lower compared to the city response (68%) and South (73%) and Central (71%).

Crime In 2019, crime rate per 1,000 population in the North Locality is 22.9, lower than the city rate of 35.3, the rate for the South (23.5) and Central (57.6) Localities. Crime rates vary across the Locality with a high of 56 in Cummings Park, compared to a low of 4.8 in Denmore. The 3 highest rates are all priority neighbourhoods and all higher than the city rate of 35.3. The majority (12 of 16) of neighbourhoods in the North locality have a lower crime rate than the city.

'Encouraging people to use the outdoors and to exercise by providing the environment to make this easier for them to do so safely will do more for public health than any health initiative telling them what to do.'

'There is a link to the increase in alcohol use and isolation'

'We are concerned about harm due to drugs in the locality, both the causes and consequences'

'Shop lifting and petty crime is on the increase'

'Increase in domestic abuse – raised through Northfield Partnership Forum from schools.'

Our priorities for partnership working

The table below includes the three priorities we have identified for partnership working in the North Locality which can be linked to the Community Planning Partnership theme of People.

North Priorities	Link with city wide LOIP Stretch Outcomes (SO)
Improve the physical health and wellbeing of people	**SO 5 – Child Mental Health** **SO8 – Child Friendly City** **SO 11 – Healthy Life**
Support local volunteering opportunities beyond the pandemic	**SO 11 – Healthy Life** **SO13 – Climate Change**
Early intervention approach targeted at those who are involved in, or at risk in offending behaviour (domestic abuse, substance misuse, anti-social behaviour	**SO 10 – Community Justice** **SO12 – Alcohol & Drugs** **SO13 – Climate Change**

The following tables set out the improvement projects that we believe can help us achieve our priorities.

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Improve the physical health and wellbeing of people

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Physical Health				
Increase % of people who walk as one mode of travel by 10% by 2023.	Nestrans, Sustainable City Group	• Build on interest in cycling during lockdown – cycle classes; bike storage; adaptable bikes. • Promote and upgrade local path network, e.g. Whitestripes Avenue. • Promote Aberdeen bike hire scheme once in place.	Locality wide	
Increase % of people who cycle as one mode of travel to 2% by 2023.	Nestrans, Sustainable City Group	• Build on learning during lockdown – encourage more "walk and talks" encouraging others from across the locality to adopt a similar approach. • Encourage more buggy walks and similar approaches across generations. • Promote facilities on walking routes, i.e. accessible for wheelchairs; toilets on route, etc in local area. • Promote and upgrade local paths, e.g. Northfield to Bucksburn. • Work together to promote all the walking/jogging groups in the local area.	Locality wide	
Refer 20% of people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings by 2023.	NHS Grampian, Resilient, Included and Supported	• More health and social care services to be available within community centres. • Expand sites providing specialist support activities for long-term conditions.	Locality wide	

Reduce tobacco smoking by 5% overall by 2023.	Aberdeen City Council, Resilient, Included and Supported	• Create a smoke-free generation where young people smoking, vaping or using e-cigarettes is not culturally acceptable.	Middlefield	
Wellbeing				
Increase to 80%, the number of staff who feel confident about how to directly support, or refer a child for support, and signpost to appropriate services by 2022.	Aberdeen City Council, Children's Services Board	• Training for staff in understanding ASD and how to support families.	North fit like hubs	
Increase by 80% the use of digital wellbeing resources for children and young people's mental health and wellbeing by 2022.	NHS Grampian, Children's Services Board	• Promote and increase a range of online wellbeing sessions for children and young people.	North fit like hubs	
100% of children and young people have increased free access to physical activity which improves mental health and wellbeing by 2022.	Aberdeen City Council/Sport Aberdeen, Children's Services Board	• Encourage outdoor play using green spaces across the locality. Promote local community groups and activities run by Play Forum and rangers.	Locality wide	
Reduce the rolling 3-year average number of suicides in Aberdeen to below 26 (2019) by 2023.	Police Scotland, Resilient, Included and Supported	• Develop buddy scheme to support people out of lockdown. • Roll out of suicide prevention training/promote suicide prevention app.	Middlefield Locality wide	
Increase the number of unpaid carers feeling supported by 10% by 2023.	Aberdeen Health and Social Care Partnership, Resilient, Included and Supported	• Increase the number of informal opportunities for unpaid carers across the locality. • Explore opportunities to support unpaid carers with their wellbeing post lockdown. • Increase support for dementia sufferers and their carers.	Locality wide	
Support 100 people to feel confident to promote wellbeing and good health choices by 2023.	Aberdeen City Council/Aberdeen Health and Social Care	• Have local noticeboards (near parks) with information about what's available in the local area.	Locality wide	

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	Partnership, Resilient, Included and Supported	• Use local Facebook pages (e.g. community councils) to get key messages out to the local community.		
To support 50 low income families in priority neighbourhood to improve eating behaviours and adopt positive lifestyle choices to help towards a healthy weight by 2023.	NHS Grampian, Resilient, Included and Supported	• Support breastfeeding peer supporter locally. • Promote Best Start/Healthy Start vitamins. • Improve access to fresh food locally. • Support families to cook and prepare food from scratch on a budget. • Establish outdoor gym equipment for adults to encourage physical activity, improved wellbeing and to bring the community together (connection to Men's Shed with repairs). • Ensure playparks are accessible for all. • Improve lighting in parks making them safer to use.	Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick	
Build social connections across North locality.		• Focus on building social connections – develop links locally - what is on in the local area, i.e. community centres; libraries; green spaces; church halls, etc. • Develop community hub model beyond priority neighbourhoods. • Improve awareness of local services from Aberdeen and refer people to this. • Spread awareness of what is available locally via ALISS. • Revisit Total Learning Offer information. • Revisit asset mapping process.	Locality wide	

Support local volunteering opportunities beyond the pandemic

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase opportunities for people to increase their contribution to communities by 10% by 2023.	TBC, Resilient, Included and Supported	• Explore different ways to develop intergenerational working post-lockdown. • Encourage people to continue to volunteering beyond pandemic. • Explore how community assets can be used as community resources, e.g. churches; care homes, etc. • Involve more young people in volunteering leading to career opportunities, e.g. Bon Accord Care; Police Scotland. Opportunity to build connections with local schools. • Promote Saltire Awards with young people. • Provide incentives to business and organisations to provide volunteering or internships. • Develop a similar model to men's shed for women or young people.	Locality wide	
Community led resilience plans in place for areas most vulnerable to flooding by 2023, leading to resilience plans in place across all areas of Aberdeen by 2026.	Scottish Fire and Rescue Service, Sustainable City	• Build on learning from pandemic - continue to develop community connections–build on community spirit. Has to be local and led by local people. • Continue to develop the Heathryfold flood alleviation scheme.	Locality wide	

Early intervention approach targeted at those who are involved in, or at risk in offending behaviour (domestic abuse, substance misuse, anti-social behaviour

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Locality Issue				
Reduce instances of public space youth anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2022.	Police Scotland, Children's Services Board	• Increase priority family interventions. • Develop diversionary activities which lead to job skills development. • Build a network of volunteers trained by youth work team.	Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick Summerhill	
Increase by 50% the number of 10 to 16 year olds in target areas of the city who access youth community activity by 2023.	Aberdeen City Council, Children's Services Board	• Develop a process where police can signpost young people to other activities in the community as opposed to criminalising? e.g Streetsports; project at Tescos Lang Stracht. • Increase activities available for young people across the locality. • Develop skate park/BMX track in Dyce	Locality wide	
Increase the number of staff reporting increased confidence, understanding and skills to respond to children who have experienced trauma and bereavement by 10% by 2022.	Aberdeen City Council, Children's Services Board	• Roll out evidence-based resilience training to community members; staff and volunteers across the locality.		
Decrease number of incidents of domestic abuse reported to the Police by 15% by 2023.	Aberdeen City Council, Community Justice Group	• Increase support for families where English is not the first language to protect children and to ensure that families can access appropriate support. • Northfield ASG project – Promotion of new domestic abuse policy and signposting information.	Northfield Partnership Forum	

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Substance Misuse				
Increase % of the population who feel informed about using alcohol responsibly and Increase by 10% the percentage of adults in Aberdeen City who are non drinkers or drink alcohol in a low risk way by 2023.	Aberdeen Health and Social Care Partnership, Alcohol and Drugs Partnership	• Promote more non-alcoholic products and alcohol-free social options.	Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick	
Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2023.	Aberdeen Health and Social Care Partnership, Alcohol and Drugs Partnership		Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick	
Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2023.	Aberdeen Health and Social Care Partnership, Alcohol and Drugs Partnership		Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick	
Increase number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2023.	Aberdeen Health and Social Care Partnership, Alcohol and Drugs Partnership	Support recovery through physical activity project	Cummings Park	Kev Donald

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NORTH PLACE

What we know about North

From what the data tells us:

Priority Neighbourhoods Aberdeen has 29 datazones in the 20% most deprived areas in Scotland. 8 of these are in the North locality with 3 in both Mastrick and Middlefield, 1 in both Heathryfold and Northfield. Based on SIMD, our priority neighbourhoods in the North Locality are: Mastrick, Middlefield, Northfield, Cummings Park and Heathryfold.

Place Standard In March 2020, when asked about different aspects of their neighbourhood, respondents from the North Locality scored availability of green space (5.3) and feeling safe in your neighbourhood (5.3) as the highest. Lowest scoring areas were economy and access to jobs (2.5) and the ability to participate in decisions and help change things for the better (3.2).

Community Safety In 2018/19, the rate (per 100,000 population) of accidental dwelling fires in the North Locality ranges from a low of 0 in Kingswells, Bucksburn South, Dyce, Balgownie & Donmouth East and Denmore, to a high of 234 in Summerhill (more than double the city rate of 115.10). The rates for Heathryfold and Middlefield, Cummings Park and Mastrick have all increased substantially in 2018/19.

Active Travel
In 2020, respondents from the North Locality to the City Voice reported using the following modes of transport at least once a week to travel into the city – car (59.6%), bus (41.3%), walk (23.9%) and cycle (6%).

From what you have told us:

'Locality Empowerment Groups and Priority Neighbourhood Partnerships have a vital role here'

'More green spaces, community gardens and allotments for citizens'

'The redevelopment of Haudagain offers greenspace'

'Demand for food growing initiatives is increasing so requires support'

'Lighting in parks would be an asset and make it safer to use'

'Community facilities and Housing Office has been impacted by Covid'

'Flood alleviation scheme in place at Heathryfold'

'Increased trend on shopping crime'

'Home fire safety campaigns have been disrupted by the pandemic.'

The table below includes the last priority we have identified for partnership working in the North Locality which can be linked to the Community Planning Partnership theme of Place.

North Priorities	Link with city wide LOIP Stretch Outcomes (SO)
Maximise use of disused outdoor space to increase food growing opportunities.	**SO 13 – Climate Change** **SO15 - Nature**

The following tables set out the improvement projects that we believe can help us achieve our priorities.

	Our Improvement Plan

Maximise use of disused outdoor space to increase food growing opportunities.

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase community food growing in schools, communities and workplaces by 12 by 2023.	Aberdeen City Council, Anti-Poverty Group	• Promote train the trainer for food growing within communities. • Share learning from other food growing projects across the locality, i.e. One Seed Forward. • Grow vegetables at community gardens and sell at local schools. • Work with young people at Northfield Academy to develop community growing space/creative area. • Share how people can apply to the council for the establishment of allotments. Make growing spaces easier and more accessible for the community. • Develop lifelong habits by encouraging young people to get involved in outdoor nurseries.	Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick	
Increase the number of community run green spaces that are organised and self-managed for both people and nature by a minimum of 8, of which at least 4 will in priority neighbourhoods, by 2023, particularly in priority neighbourhoods where the diversity, quality and satisfaction of green spaces and health and wellbeing outcomes tend to be lower.	Aberdeen City Council, Sustainable City Group	• Share learning across Aberdeen of similar initiatives, e.g. Bonnymuir Community Garden. • Identify unused pieces of land to develop food growing/community green space. • Potential connections to be made between the land at Granitehill with the community hub; Sheddocksley, Middlefield triangle and Cummings Park garden. • Green space across locality an underutilised asset which can be capitalised on	Heathryfold, Middlefield, Northfield, Cummings Park & Mastrick Locality wide	

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What resources are currently available:
- Churches
- Community Centres
- Community hub
- Community organisations
- GP practices, pharmacists, link practitioners
- Parks
- Libraries
- Schools and nurseries
- Transport connections
- Local businesses

What do we already have?
- Bridge of Don Community Council and Friends of Westfield Park. Getting together with other groups (scouts, brownies etc) – hoping to restart following covid.
- Park generates lots of people of all areas for park clear up and gardening (**volunteering and green spaces**)
- Danestone Community Centre – busy because that's what the community wants
- Middlfield Hub – Middlefield Community Project and Healthy Hoose
- Mastrick Community Centre
- Cummings Park Community Flat – "The Cubby"
- Northfield Community Centre
- Manor Park Learning Centre – Fit Like Hub
- Outreach programme in sheltered housing – **volunteers** are older – it'll be like starting again, how will people want to get back to programmes after COVID – more work to be done
- **Reducing poverty** - established holiday hunger programme in place (Food & Fun).
- **Digital Inclusion** - Connecting Scotland - staff currently delivering digital support to households.
- **Green Space** - successful projects well underway with community groups at the forefront
- Scotland's Service Directory – people don't know what is out there – grassroots people need this at their fingertips – how to get this info and how is it kept up to date.
- Council looking at expanding wifi accessibility for sheltered complexes – silver surfers in partnership (**digital inclusion)**
- Battalion of **volunteers** – how to make best use of that resource
- Holiday hunger aimed at children – parents involved in cookery prep – and then parents became members of management committees **(reducing poverty)**

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Get Involved

Locality Empowerment Groups

Locality Empowerment Groups (LEGs) are made up of local people interested in improving outcomes with Aberdeen City. LEGs members will use their knowledge and experiences to influence priorities and help determine solutions. There are groups for Central, North and South of Aberdeen, however they also focus on needs that may be Citywide e.g. sharing your experience as a person living with a disability.

The role of a LEG member is intended to be as flexible as possible. People can contribute in several ways including; getting involved in activities to improve your community; attending LEG sessions; through participation in surveys or on-line forums. There are no set time commitments expected and involvement can be as little or as much as suits people's circumstances.

We are currently recruiting members to ensure we have a wide representation of communities across Aberdeen. We have a range of opportunities available for people to get involved. If you would like more information please visit our website https://www.aberdeencityhscp.scot/our-delivery/locality-empowerment-groups/ or email LocalityPlanning@aberdeencity.gov.uk

Cummings Park, Heathryfold, Northfield, Mastrick and Middlefield

Priority Neighbourhood Partnership

Northfield Partnership Board is a well-established and well supported partnership group within the CPA structure. We work together to achieve improvements for the area around the themes of people, place, technology and economy and to ensure it is a place where all people can prosper.
Membership
• 4 Community Representatives
• 2 Community Council Representatives
• 1 Community Project Representative
 • 1 Community Centre Representative
• 1 Aberdeen City Council
• 1 AHSCP Representative
• 2 Police Scotland Representatives
• 1 ACVO / Third Sector Representative
 • 1 Deputy Head Teacher
• 2 Elected Members

To find out more about how you can get involved, please email
localityplanning@aberdeencity.gov.uk

Aberdeen City - Central

Draft Locality Plan 2021
24 May 21

Community Planning
Aberdeen

CONTENTS

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FOREWORD

It is our pleasure to present the first plan for the Central area from the Locality Empowerment Group.

The plan has been drafted through discussions involving community members and staff living and working in Central locality. The plan should be regarded as a working document which is flexible and will be developed over time as shaped by communities. It is based on what is already happening and building on positive partnerships which have been developed over time. The plan links to the re-fresh of the City's Local Outcome Improvement Plan (LOIP) which highlights the breadth of work taking place and aims to utilise our assets to their full potential by working together.

Following a review of locality planning within Aberdeen, it was agreed in December 2020 to align locality planning arrangements. This has resulted in a shared description of localities and agreement to develop a single shared locality plan with a focus on priority neighbourhoods which experience socio-economic disadvantage. For Central locality, the priority neighbourhoods include Tillydrone, Seaton and Woodside, as well as Ashgrove, Stockethill and George Street.

The Tillydrone, Woodside and Seaton Priority Neighbourhood (formerly Locality) Partnership has been established for some time and has been responsible for taking forward numerous areas of work to improve those communities. The Locality Empowerment Groups (LEG) were established by Aberdeen City Health and Social Care Partnership in 2020 as community-led groups to improve health and wellbeing, and as a result of the review of locality planning, were given a broader remit to improve all outcomes for people living in Aberdeen. The Central LEG has been instrumental in the development of this plan along with the support of the Priority Neighbourhood Partnership.

COVID has had a significant impact on all our lives and this plan is intended to be flexible in adapting to the needs which arise as the full impact of the pandemic is realised on citizens of Central locality. It has been no mean feat that during these challenging times communities have responded remarkably to supporting the most vulnerable and have come together virtually to agree priorities and ideas which will further improve the lives of people living in central locality.

The next steps are to sustain and grow these partnerships and develop and implement the improvement ideas that have been suggested. The greatest asset is the people who live and work in Central locality and we hope you see this plan as yours, along with those who work in the locality, to improve the lives of everyone.

Elaine McConnachie
Public Health Co-ordinator
Aberdeen City Heath and Social Care Partnership

Paul Tytler
Locality Inclusion Manager
Aberdeen City Council

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Development of Plan

The development of this plan has taken place during a global pandemic which has meant many of the traditional ways of engaging with communities and staff, including meeting face to face and canvasing opinions in neighbourhoods has not been possible. We have instead had to rely on on-line and virtual mechanisms to capture views. In an attempt to ensure citizens and staff living and working in Central locality were involved in the process we undertook the following engagement opportunities:

- During February four workshops were facilitated on the themes of the LOIP; people (adults), people (children and young people), place and economy where locality data was shared and people were asked what the priorities should be and potential ideas for action, the workshops were attended by 38 people from central locality.
- During March staff workshops were held for each locality where locality data was shared along with feedback from community sessions to seek feedback from frontline staff on what the priorities should be and suggested ideas for actions, the central workshop was attended by 12 members of staff.
- For staff unable to attend the workshop (it was recognised these workshops were taking place during the highest level of civil contingency in response to COVID therefore making it challenging for frontline staff to attend) a Microsoft Form was developed based on the themes of the workshop, 26 members of staff completed the form.
- A Google Form was developed to capture views of children and young people and sent to all schools for completion, 130 children and young people completed the form.
- A session was facilitated with the youth council to capture views on priorities and suggested actions.
- An online simulator was developed to enable citizens to express what was important and of value to them and their community and this was open from 1-30 March 2021. The simulator was completed by 977 people in central, full results are available here CP Simulator Summary results and Appendix (2).pdf The top five priorities identified in the simulator were shared with members of the LEGs and incorporated in discussions to identify the six overarching themes for the central locality plan. The results were also incorporated within the plans.
- The Health and Social Care Alliance Scotland (the ALLIANCE) provided support with the process by facilitating a number of workshops throughout April including: a visioning session, an evening session and workshops for each of the three localities, the purpose of these workshops were to turn the ideas into actions, the sessions were attended by 40 people in central.
- A workshop providing an overview on Community Planning Aberdeen and consultation on the locality plan template was held in April, this was attended by 14 people.
- LEG and Priority Neighbourhood Partnership Meetings took place throughout January – April to check in with the process and gain feedback to inform the development of the plans.
- On-going actions from locality recovery plans have been incorporated within this plan.
- During this process the findings from the People at the Centre Engagement which took place nationally in late 2020 have also been considered and incorporated as appropriate.

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LIVING IN CENTRAL

Central Locality is made up of 14 neighbourhoods including:

1. Tillydrone
2. Old Aberdeen
3. Seaton
4. Woodside
5. Hilton
6. Stockethill
7. Ashgrove
8. George Street
9. Froghall, Powis & Sunnybank
10. Midstocket
11. Rosemount
12. City Centre
13. Hanover
14. West End
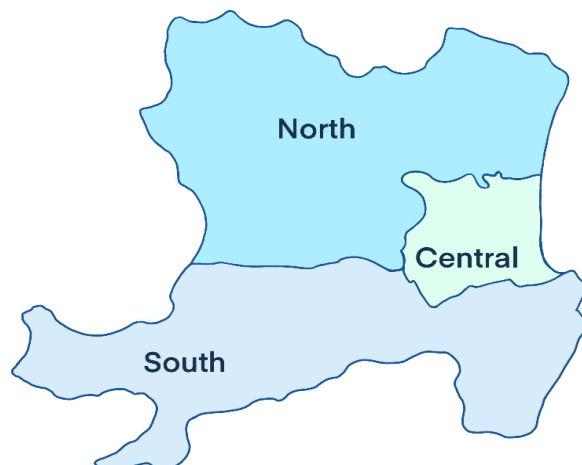
Based on analysis from the Scottish Index of Multiple Deprivation (SIMD), we have identified some of these neighbourhoods to be priority neighbourhoods. That means they need additional support to benefit from the same opportunities to thrive and succeed as other neighbourhoods within Central Locality. Our priority neighbourhoods include: Tillydrone, Seaton, Woodside, Stockethill, Ashgrove and George Street.

Central locality is mainly urban yet retains multiple areas of green space including local allotments, several parks and Aberdeen beach. The locality encompasses multiple distinct neighbourhood areas each with their own sense of identity. Many families have lived in local areas over a number of generations and can offer extensive local knowledge. As well as its people, Central locality contains a number of physical assets including His Majesty's Theatre, Marischal College, Transition Extreme and Aberdeen University which is surrounded by distinctive cobbled streets and historic buildings. Aberdeen Sports Village, the premier sports and exercise facility in Scotland, and Aberdeen Football Club's Pittodrie Stadium also sit within the locality boundary. Use of these resources by people experiencing financial difficulty is often reported to be low. Many residents in Central locality also report poor transport links, particularly for journeys within and across the locality. Central locality is serviced by a number of amenities including retail outlets, community and sports centres, places of worship and GP practices which are spread throughout the locality. Central also contains a diverse population with a wide range of skills and experiences contributing to community life, a significant number of people also volunteer on a regular basis helping improve outcomes for the population.

This is how people living in Central described the community they live in:

Disconnected
Community-minded
Helpful quiet Frustrating
family-friendly Peaceful
Community
Beach
diverse
spirit busy thriving
challenging
Deconditioned
Welcoming

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VISION FOR CENTRAL

The Vision for Aberdeen City is a **'Place where all people can prosper'.**
We asked communities in the Central Locality to break this down into what this means for them.
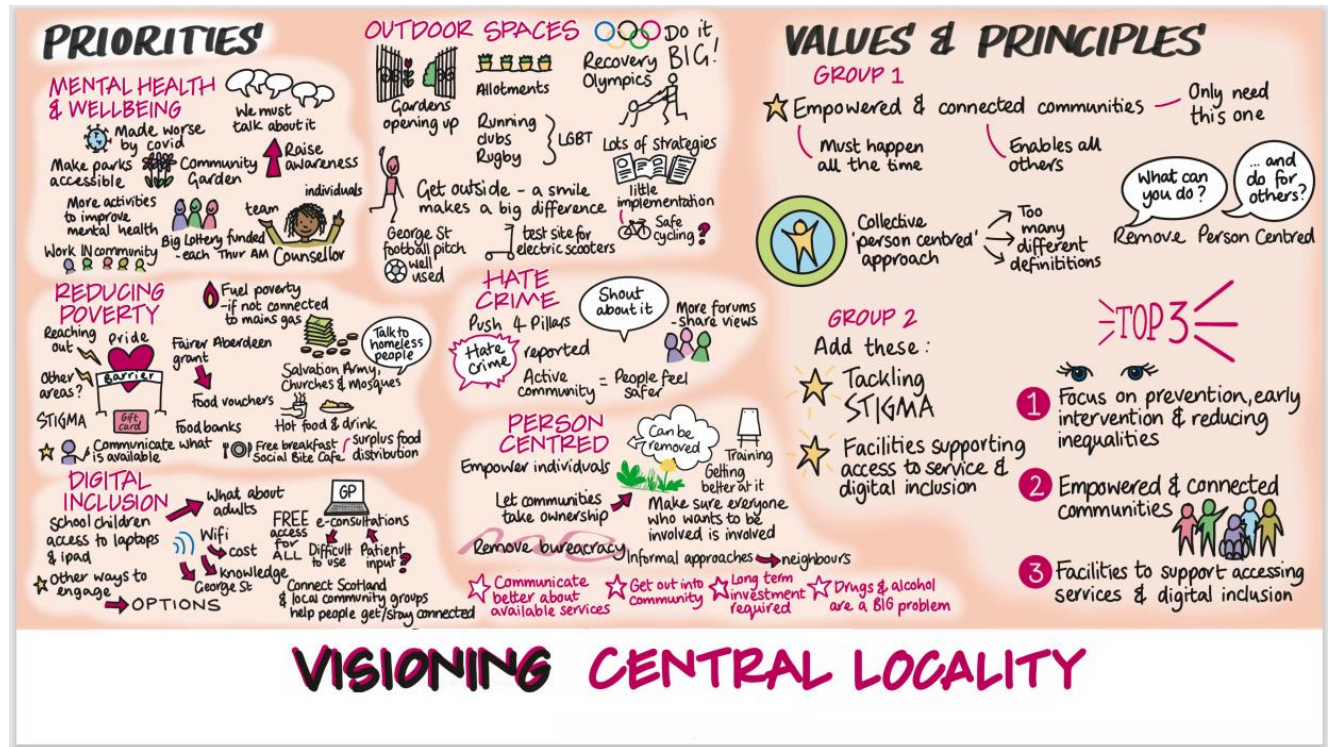
During one of the workshops participants were then asked to vote on what was most important to them and this is what they said (the words in largest font were voted for the most with the words in smaller font receiving the least votes):

Using a combination of data, community and front-line staff priorities the locality identified six priorities which will ensure all people living in Central locality, including those people living in our most disadvantaged communities, have an equal chance to prosper. These include:

Locality Priorities	Link with city wide LOIP Priority Themes
Reduce the number of people living in poverty through creation of opportunities for employment and development of skills, and create solutions to tackle food and fuel poverty	Economy
Ensure people have the digital means to ensure they don't miss out on opportunities	
Improve mental health & wellbeing of the population	People
Ensure people can access services timely through a person centred approach where the needs of the whole population are considered	
Create safe and resilient communities where hate crime will not be tolerated and develop initiatives which reduce the impact of substance misuse and anti-social behaviour	
Maximise use of spaces in communities to create opportunities for people to connect and increase physical activity	Place

Above and throughout this document we have made the links between our priorities and the work of the wider Community Planning Aberdeen Partnership being delivered through the city wide Local Outcome Improvement Plan. This is essential to ensure we are working collaboratively on common priorities, supporting each other by sharing knowledge and experience and testing out our ideas together to ensure they have the best chance of success, scalability and sustainable results.

CENTRAL ECONOMY

What we know about Central

From what the data tells us:

Earnings In 2017, median annual household income ranged from £19,209 in Seaton to £50,609 in Midstocket. 11 of the datazones in the Central locality are in the 20% most income deprived areas in Scotland, with 4 in Woodside, 3 in Seaton, 2 in Tillydrone and 1 in both George Street and Stockethill.

Universal Credit 42.3% of people on Universal Credit (UC) in Aberdeen live within the Central locality. Numbers are highest in Tillydrone (921), City Centre (802) and George Street (787) and lowest in Midstocket.

Covid Impact There was a 120% increase in people on universal credit and 107% increase in claimants between March and November due to COVID.

Food Poverty In 2020, when asked about food security, 9.6% of respondents from the Central Locality to the City Voice reported being worried they would not have enough food to eat, with 7.5% reporting they were hungry but did not eat and 4.5% going without eating for a whole day. As at 12 December 2020, 16% of calls to the crisis line requiring food assistance were from Seaton, Tillydrone, Woodside.

Digital Connectivity In 2020, 78.7% of respondents from the Central Locality to the City Voice reported having basic digital skills. 94.2% of respondents reported owning or having easy access to a digital device.

From what you have told us:

'Covid resulted in significant calls to support line for emotional support, financial assistance and support with food.'

'Impact of lack of employment opportunities'.

'Encouraging new businesses and supporting existing businesses and looking for inward investments are all equally important.'

'Levels of digital exclusion remain high'

'Demand for emergency food provision remains high. Food pantries are supporting people to be less reliant on emergency food.'

'Poverty levels are increasing'

'Covid has had a significant impact on the tourism industry and linked employment e.g. taxi drivers.'

'There are high costs of fuel in the City Centre high rises due to the prevalence of storage heaters

'Connectivity is a major issue for people who are lonely and isolated''

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There is already a wide range of activity already taking place by community groups and organisations across the locality and within our priority neighbourhood partnerships to tackle the issues highlighted above.

This Locality Plan includes the areas where we can bring added value by working more collaboratively - communities, public, private and third sector organisations working together in partnership to test new ideas which we believe will improve outcomes.

The table below includes the two priorities we have identified for partnership working in the Central Locality which can be linked to the Community Planning Partnership theme of Economy.

Central Priorities	Link with city wide LOIP Stretch Outcomes (SO)
Reduce the number of people living in poverty through creation of opportunities for employment and development of skills, and create solutions to tackle food and fuel poverty	**SO1 - Poverty** **SO2 - Employability**
Ensure people have the digital means to ensure they don't miss out on opportunities	**SO3 – Upskill/Reskill**

The following tables set out the improvement projects that we believe can help us achieve our priorities.

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Our Improvement Plan

Reduce the number of people living in poverty through creation of opportunities for employment and development of skills, and create solutions to tackle food and fuel poverty

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Income and Employment				
Increase employer sign up the Real Living Wage by 5% year on year to 2023 to achieve Real Living Wage City Status by 2026.	Aberdeen City Council, Aberdeen Prospers Group	• Encourage employers in locality to provide the living wage	Tillydrone, Seaton and Woodside, Ashgrove, Stockethill & George Street	Paul Tytler
Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods; and people over 50.	Aberdeen City Council, Aberdeen Prospers Group	• Increase opportunities to develop skills in locality and link to community enterprises • Focus efforts of activity for people who may be a distance from employment e.g. people living with a learning disability. • Lobby for employers and jobs in central locality e.g. 20 min neighbourhoods • Speed dating/jobs fair for people from different sectors in different roles to enable people to find out more about what is available • Utilise Tillydrone Community Campus to provide space for people to come in for a cup of tea and then make introductions to employability officer • delivery of after-school club, supporting parents in work (LRP)	Tillydrone, Seaton and Woodside, Ashgrove, Stockethill & George Street Tillydrone Woodside	Paul Tytler Fersands and Fountain Community Project
Supporting 50 people to start a business in Aberdeen who will be coming off the benefits system or significantly reducing their benefits through starting a	Aberdeen City Council, Aberdeen Prospers Group	• Create a community owned enterprise – to support development of myriad of veg plots/spaces in neglected spaces owned by community to promote mental health, combat isolation and food poverty.	Tilllydrone George Street	TBC

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Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
business by 2023 and 100 by 2026.		• Utilise empty premises to encourage new business	Woodside	
Skills				
Increase the number of Modern and Graduate Apprenticeships by 5% by 2022.	North East Scotland College, Aberdeen Prospers Group	• Promote traineeships for young people, make it easier for local employers to access and encourage employers to get involved by raising awareness and providing information to employers	Central	TBC
Improve the overall impact of partnership wide community benefits by increasing the number of projects which involve community co-design activities (communities of interest and place) from 0 to 5 by December 2023.	Aberdeen City Council, Aberdeen Prospers Group	• Test community input with new Riverbank School to realise community benefits	Tillydrone	Tanita Addario
Poverty				
Increase community food growing in schools, communities and workplaces by 12 by 2023.	Aberdeen City Council, Anti-Poverty Group	• Create sustainable access to fresh food e.g. community fridges • Realising potential of community kitchens to increase social activity and tackle food Poverty and create employment.	Tillydrone Community Garden Woodside Bonnymuir Trust	TBC Fersands and Fountain Community Project
Increase the number of people using community pantries by 20% by 2023.	CFine, Anti-Poverty Group	• Create sustainable food provision through use of community pantries • Delivery of The Pantry with Cfine model • Lighthouse Foodbank	Central Woodside Tillydrone	TBC Fersands and Fountain Community Project Lighthouse
Increase the uptake of unclaimed benefit across Aberdeen City by 2023.	Department for Work & Pensions, Anti-Poverty Group	• Develop plans to prepare people for end of Furlough (Sept) and uplift in Universal Credit, increase awareness of where people can access help to avoid delays • Join up working between projects – food, benefits, confidence building pulled together to make the biggest difference for individuals	Central	TBC

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Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Decrease the number of households in extreme fuel poverty in Aberdeen by 4% by 2023; and reduce the rate of socially rented households in fuel poverty in Aberdeen by 8% by 2023.	Scarf, Anti-Poverty Group	• Local advice and information provision on fuel poverty	Central Tillydrone	TBC Earth and Worms

Ensure people have the digital means to ensure they don't miss out on opportunities

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
By December 2022, increase by 10% the number of people in Aberdeen who: • Have digital access; and • Feel comfortable using digital tools.	Aberdeen City Council, Aberdeen Prospers Group	• Improve internet access in community centres and sheltered housing. • Silver Surfers training course for the older age group, to help people use the internet and smart phones • Utilise library computers, council digital resources, and universities providing access to digital. Establish a lending service to enable people have access to digital equipment • Improve accessibility to healthcare through improvements to e-consult system and consultation with patients • Improve internet coverage in George Street • Connecting Aberdeen – deliver digital connectivity and literacy work	Central George Street Woodside	TBC Fersands and Fountain Community Project

CENTRAL PEOPLE

What we know about Central

From what the data tells us:

Child Health
The rates of smoking during pregnancy in the Central Locality is 13.2%, with the highest rate being in woodside at 27% second is Tillydrone at 26%. Woodside has the second lowest breastfeeding rate in the city 19.8% compared to the city average of 39.2%, the highest rate is in north of the West End (the second highest rate in the city) at 67.7%

Positive Destinations In 2018/19, positive destinations varies across the Central Locality, being highest in Aberdeen Grammar School at 97% and lowest in St Machar Academy at 87%.

Mental Health The rate of probable suicide (2014-2018) is highest in the Central Locality at 18.7, compared to the city rate of 13.8 and the North (13.3) and South (10.9) Localities. 15.6% of people were prescribed drugs for anxiety, depression or psychosis (2019/20), lower than the City (16.6%), whilst the rate of psychiatric patient hospitalisations is 349; lower than the city rate.

Life Expectancy In 2015-19, estimated life expectancy varies across the Central Locality with lowest expectancy for Females in Woodside (72.3) and for Males in Seaton (69.2), both lower than the city average. The life expectancy for Males in each of the priority neighbourhoods are lower than the city average (17-19) (77.1).

Drugs and Alcohol The rate of drug related hospital admissions in the Central Locality increased to 222 per 100,000 population from 204, higher than the city rate of 182. The rate of alcohol related deaths is highest in the Central Locality at 27.2 per 100,000 in 2014/18, compared to 19.9 for the city. Tillydrone has the highest rate (1,348) of alcohol related hospital admissions (19/20) in the Locality, nearly double the city rate (710.6) and more than 3 times the rate of the lowest neighbourhood of Midstocket.

From what you have told us:

'Lack of social interaction

'There has been an Increase in suicidal thoughts and mental health issues across all age groups'

'Whatever the cause if you improve the mental health of children now, they will grow into adults who have less mental health problems in the future'

'COVID has had an impact on people feeling isolated and anxious about going out'

'Deaths due to COVID are higher in areas of disadvantage '

'There's been an increase in people exercising indoors and outdoors. But a decline in those shielding and people feeling anxious to go out'.

'People are eating more due to stress and boredom. Adding to issues with food poverty'.

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Health & Wellbeing In 2019, 49% of respondents from the Central Locality to the Health & Social Care users Survey said they don't take part in any community activities, lower than the city wide response of 53%, as well as the North (57%) and South (51%) Localities. 90% of respondents agreed that support helps them live as independently as possible, similar to the rest of the City. 71% said it was hard for them to get motivated to look after their own health, higher compared to the city response of 68% and the North Locality (59%).

Crime In 2019, crime rate per 1,000 population is highest in the Central Locality at 57.6, compared to the city rate (35.3), and North (22.9) and South (23.5) Localities. Rates vary across the Locality with a low of 17.9 in West End South to a high of 247 in City Centre East and 201 in City Centre West (both substantially higher than the city rate of 35.3). The crime rates in each of the priority neighbourhoods in the locality are higher than the city.

'Poorer sleeping patterns since COVID and difficulty accessing help to support your health and wellbeing'

People with a disability are reporting poorer access to health care, prescriptions, food, etc.

'High alcohol use as a way of self medicating'

'High levels of petty crime to fund illegal drug use' *(Tillydrone)*

Our priorities for partnership working

The table below includes the three priorities we have identified for partnership working in the Central Locality which can be linked to the Community Planning Partnership theme of People.

Central Priorities	**Link with city wide LOIP Stretch Outcomes (SO)**
Improve mental health & wellbeing of the population	**SO 5 – Child Mental Health** **SO 11 – Healthy Life**
Ensure people can access services timely through a person centred approach where the needs of the whole population are considered	**SO 4 – Best Start** **SO 8 – Child Friendly City** **SO 10 – Community Justice** **SO12 – Alcohol & Drugs**
Create safe and resilient communities where hate crime will not be tolerated and develop initiatives which reduce the impact of substance misuse and anti-social behaviour	**SO 10 – Community Justice** **SO12 – Alcohol & Drugs** **SO13 – Climate Change**

The following tables set out the improvement projects that we believe can help us achieve our priorities.

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Improve mental health & wellbeing of the population

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase to 80%, the number of staff who feel confident about how to directly support, or refer a child for support, and signpost to appropriate services by 2022.	Aberdeen City Council, Children's Services Board	• Ensure staff are aware at a local level of services available to support young people's mental wellbeing	St Machar ASG area	St Machar Partnership Forum – Mental health sub group
Increase by 80% use of digital wellbeing resources for children and young people's mental health and wellbeing by 2022.	NHS Grampian, Children's Services Board	• Increase in awareness of digital resources to support mental wellbeing	St Machar ASG area	St Machar Partnership Forum – Mental health sub group
100% of children and young people have increased free access to physical activity which improves mental health and wellbeing by 2022.	Aberdeen City Council/Sport Aberdeen, Children's Services Board	• Raise awareness of benefit of green space and potential to work with young people to improve mental health • Explore option of access to activities for young people at reduced cost through holiday periods to promote physical activity and support metal wellbeing • delivery of early years provision Woodside	Central Woodside	TBC Fersands and Fountain Community Project
Refer 20% of people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings by 2023.	NHS Grampian, Resilient, Included and Supported	• Lived experience embedded in pathways, to enable people to be directed to a support group when they have a diagnosis. • Increase signposting for people with health conditions to participate in physical activity	City Centre East	TBC
Reduce the rolling 3-year average number of suicides in Aberdeen to below 26 (2019) by 2023.	Police Scotland, Included and Supported	• Develop an on-line space to access free classes e.g. counselling and mentoring. Trained local volunteers enabling people	Central	TBC

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		who have perhaps been furloughed to provide support. • Promote United Against Suicide • Develop and deliver activities to support people's mental health (not badged as mental health) whether it be knitting groups, exercise class etc. • Raise awareness and talk openly about mental health and making sure everyone knows they are safe to talk about mental health.		
Increase opportunities for people to increase their contribution to communities by 10% by 2023.	TBC, Resilient, Included and Supported	• Capitalise on civic responsibility and increase in volunteering through making it easier for people to get involved. • Support community capacity building through community councils and community groups	Old Aberdeen and Tillydrone	TBC
Support 100 people to feel confident to promote wellbeing and good health choices by 2023.	Aberdeen City Council/Aberdeen Health and Social Care Partnership, Resilient, Included and Supported	• Identify members of Central LEG confident to promote wellbeing and good health choices • Deliver weight management support	Central	TBC
To support 50 low income families in priority neighbourhood to improve eating behaviours and adopt positive lifestyle choices to help towards a healthy weight by 2023.	NHS Grampian, Resilient, Included and Supported	• Deliver weight management support to test online resources, with Connecting Aberdeen in Tillydrone • Improve exclusive breastfeeding rates to 41 % by 2021 in Tillydrone • Encourage independent vendors to set up healthy option takeaways near schools and gyms	Tillydrone, Seaton and Woodside, Ashgrove, Stockethill & George Street	Nonye Agbaza
Reduce tobacco smoking by 5% overall by 2023.	Aberdeen City Council, Resilient, Included and Supported	• Test use of on-line tobacco training to raise issue of second hand smoke and smoking in pregnancy with parents. • Test use of smoking cessation app	Tillydrone, Seaton and Woodside, Ashgrove, Stockethill & George Street	Elaine McConnachie

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		• Look at re-creating book bug for older people to tackle social isolation (link with libraries). • As a test establish support group for young parents in Tillydrone		

Ensure people can access services timely through a person centred approach where the needs of the whole population are considered

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Increase uptake of parenting and family support by 10% by 2022.	Health and Social Care Partnership, Children's Services Board	• Fit Like Hub • Test approaches through Creating the Conditions (MDT) work in Tillydrone	Tillydrone	Jo Aitken Elaine McConnachie/Paul Tytler
Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2023.	Health and Social Care Partnership, Alcohol and Drugs Partnership	• Create opportunities for people with lived experience to have their voice heard.	Central	TBC
Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2023.	Health and Social Care Partnership, Alcohol and Drugs Partnership	• Increase awareness and opportunities for testing (link Fast Track Cities)	Central	Elaine McConnachie
Increase by 15% victims of domestic abuse receiving support by 2022.	Aberdeen City Council, Community Justice Group	• Pilot scheme in Tillydrone to refer people experiencing domestic abuse for support to be replicated in Seaton	Tillydrone and Seaton	Police Scotland
Increase by 50% the number of communications which are accessible to children and young people by 2023.	Aberdeen City Council, Children's Services Board	• Encourage young people to participate in LEGs	Central	

Create safe and resilient communities where hate crime will not be tolerated and develop initiatives which reduce the impact of substance use and anti-social behaviour

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Safe and Resilient Communities				
Community led resilience plans in place for areas most vulnerable to flooding by 2023, leading to resilience plans in place across all areas of Aberdeen by 2026.	SFRS, Sustainable City	• Develop flood and community resilience plans	Grandholm Village and Donside Village	tbc
100% of people experiencing hate crime reporting each crime to police by 2023.	Aberdeen City Council, Community Justice Group	• Working with Police Scotland and other partners on educating perpetrators of hate crimes • Partners to host police surgeries – to enable people to discuss matters important to them	Central	TBC
Reduce instances of public space youth anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2022.	Police Scotland, Children's Services Board	• Develop youth provision – youth charter	Cornhill Tillydrone, Seaton and Woodside, Ashgrove, Stockethill & George Street	TBC
Increase by 50% the number of 10 to 16 year olds in target areas of the city who access youth community activity by 2023.	Aberdeen City Council, Children's Services Board	• Ensure awareness and sufficient provision across locality • liaising with staff at Aberdeen University in the form of guidance and support following return of students • Theft by Shoplifting – deliver support for local businesses • Op Aspen - continued commitment to dealing with serious and organised crime	Central Woodside, Seaton Tillydrone, Seaton and Woodside, Ashgrove, Stockethill & George Street Tillydrone and Seaton	TBC Police Scotland Police Scotland Police Scotland

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		• Speeding and road safety operations in the Tillydrone Avenue, Diamond Bridge areas	Tillydrone	Police Scotland
		• Home Fire Safety Visits to all communities	Central	SFRS
		• Operational Intelligence audits on all High-Rise buildings	Central	SFRS
Substance Misuse				
Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2023.	Health and Social Care Partnership, Alcohol and Drugs Partnership	• Increase awareness and improve access to support	Central	TBC
Increase number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2023.	Health and Social Care Partnership, Alcohol and Drugs Partnership	• Investigate idea of Recovery Olympics for those with lived experience.	Central	TBC

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CENTRAL PLACE

What we know about Central

From what the data tells us:

Priority Neighbourhoods Aberdeen has 29 datazones in the 20% most deprived areas in Scotland. 12 of these are in the Central locality with 3 in both Tillydrone and Seaton, 2 in both Stockethill and Woodside and 1 in both Ashgrove and George Street. Based on SIMD, our priority neighbourhoods in the Central Locality are: Seaton, Tillydrone, Woodside, Stockethill, George Street and Ashgrove.

Place Standard In March 2020, when asked about different aspects of their neighbourhood, respondents from the Central Locality scored availability of green space (4.7) and access to services and amenities (4.5) as the highest. Lowest scoring areas were the ability to participate in decisions and help change things for the better (2.7) as well as the economy and access to jobs (2.8).

Community Safety In 2018/19, the rate (per 100,000 population) of accidental dwelling fires varies across the Central Locality from a low of 54.8 in West End North to a high of 434 in Hanover South. The rates in 4 of the 6 priority neighbourhoods have decreased since 2017/18 with an increase in Tillydrone (126 to 272) and Ashgrove (54 to 106). In 2016-18, road traffic accident casualty rate per 100,000 varies across the Central Locality, being highest in Tillydrone (150 – more than double the city rate), City Centre East (99), and George Street (98), all substantially higher than the city rate (61.7) and compared to the lowest rate of 12 in Hanover North.

Active Travel
In 2020, respondents from the Central Locality to the City Voice reported using the following modes of transport at least once a week to travel into the city – walk (61.1%), bus (51.5%), car (51.2%), and cycle (3.5%). The % reported walking substantially higher than the responses from North and South respondents.

From what you have told us:

'Grandholm and Donside are flood risk zones'

'We need to encourage a sense of place'

'20 minute neighbourhoods is about living locally and giving people the ability to meet most of their daily needs within 20 minutes. That requires having access to safe cycling and local transport options'

'We have seen improvements in road safety due to community work with community in Tillydrone'

'More should be done to improve the quality of green space in Aberdeen and offer more opportunities for people to access and enjoy green spaces rather than having green areas where nobody wants to spend any time because there is no infrastructure (benches, playgrounds, installed sports equipment for working out).'

'A 'pedestrian' first viewpoint rather than always putting the car driver first. Support for clean public transport and improved links between airport and rail.'

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Maximise use of spaces in communities to create opportunities for people to connect and increase physical activity

Improvement Project Aim	Project Lead	Community Ideas for Improvement we might test	Where we might test them	Community Connector
Connected Community				
Increase the number of community run green spaces that are organised and self-managed for both people and nature by a minimum of 8, of which at least 4 will in priority neighbourhoods, by 2023, particularly in priority neighbourhoods where the diversity, quality and satisfaction of green spaces and health and wellbeing outcomes tend to be lower.	Aberdeen City Council, Sustainable City Group	• Utilise greenspaces – positive impact on mental health including Countryside rangers, Branching Out and community gardens. Replicate developments like Errol Place. • Raise awareness of what exists, good maintenance of play parks and green spaces, lighting of green spaces to encourage people to feel safe while exercising • Consider establishing another Park Run for locality (one already at beach) • Create a map of green spaces, outdoor gyms etc so that people can find and use green spaces • Increase use of CCTV to help provide reassurance for those using green spaces • Use example of community of skaters at Westburn park to encourage people to come out and make park feel safer • Develop Uptown baths • Develop green and growing spaces in Woodside, residents gardening group	Central Woodside	TBC Fersands and Fountain Community Project
Physical Activity				
Increase % of people who cycle as one mode of travel to 2% by 2023.	Nestrans, Sustainable City Group	• Improve core paths and cycle lanes into town, cycle lanes need improvement such as repainting	Central	TBC

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		• Investigate possibility of Aberdeen become a test site for electric scooters.	Midstocket and Old Aberdeen (identified in simulator)	
Increase % of people who walk as one mode of travel by 10% by 2023.	Nestrans, Sustainable City Group	• Increase prevalence of benches - more benches would mean people could sit outside and rest whilst walking • Raise awareness of various walking groups that exist and being able to connect people into them if they want to walk but not on their own. • Encourage pedestrian first policy	Central Midstocket and Old Aberdeen (identified in simulator)	TBC
Reduce the generation of waste in Aberdeen by 8% by 2023	Aberdeen City Council, Sustainable City Group	• Increase awareness and prevalence of recycling options and secure recycling and litter bins • Reduce flytipping • Delivery of new Cruff Court • Deliver outdoor learning • Street Design – delivery of improved safety at the underpass	Tillydrone	Paul Tytler Tbc Family Learning Team Tbc

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WHAT'S WORKING WELL AND HOW COMMUNITIES CAN GET INVOLVED

What resources are currently available?

Feedback from locality sessions included:

- Seaton, Tillydrone and Printfield Community flats
- Tillydrone Campus
- Maths club
- Churches
- Community Centres, outreach workers, food distribution centres
- Community organisations – St Machar Parent Support; Aberdeen Lads Club; Fersands and Fountain Community Project, Printfield Project
- GP practices, pharmacists, link practitioners
- Beach
- Parks
- Libraries
- Schools, university
- Transport connections
- Local businesses
- Tuck shop, Surf society, grassy spaces, dog training, allotments

What do we already have?

Reduce the number of people living in poverty through creation of opportunities for employment and development of skills, and create solutions to tackle food and fuel poverty

- Support group for young mums, involved in city & guild qualification – building skills which help them to move on and is not always accessible in their community
- Provided food vouchers and food parcels through pandemic
- Linking up with pantry stock so people can sign up directly through hub and reduce stigma
- Fersands and Fountain Community Project run a wide range of services, groups, activities, residential experiences which support young people and give them avenues to express themselves, get out, keep fit, make friends, play music, develop skills and save money.
- Online youth activities
- Offer support to parents of teenagers
- Parent support service through Family Centre targeting parents of under 5 in Fersands Community
- Parent Workshops, Mother & Toddler activities Good Childcare facilities
- Woodside Adult Classes; Tai chi / Yoga / games session / Creative writing potential for more opportunity, potential for good social activity within centre.
- BI Monthly Free Meal Events serving quality home cooked meals to 80 in the community.
- Quality Meals at Nursery & Me two's / Good quality Food snacks at Junior Clubs / Youth group
- Breakfast Club / After school club & promoting food education.

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Maximise use of spaces in communities to create opportunities for people to connect and increase physical activity.

- LGBT Community hub
- Physical activity classes at Westburn centre
- Open spaces in the university – Cruickshank gardens, community growing projects with student groups
- Community councils making links
- Local police officers, locality officers out in community on daily basis engaging with community members – also attend community council meeting where possible and produce monthly report
- Police initiatives to reduce impact of substance use
- Antisocial behaviour – officers around to deter those looking to be antisocial
- M26 group – addresses over 25s hanging about and causing mayhem, alternative activities, fishing, gardening, great impact as individuals were able to turn their lives around
- Student experience team trying to create community champion campaign to get students to be more involved in the community
- Lot of work done in community tackling discrimination
- Lots of places where there are community conversations between people who otherwise may not meet e.g. church shares space with mosque – valuable conversations
- Naloxone training available
- Police happy to come out and speak to community groups if this is helpful

What is currently working well? Can you share any good examples or highlights based on the priorities identified:

- **Mental Health and Wellbeing**
- We have a Counsellor who works every Thursday morning. She's worth every penny, coping strategies, gets you to think. This has been really positive. We got a big lottery grant for this which lasted a year.
- Support counsellor provides for the team is also important, advising on what kind of intervention would be appropriate for a parent or a client. Would be good to be able to discuss with a counsellor what kind of intervention would be the most appropriate.
- Working in the community is most effective, rather than centralised meetings in city centres. If it is done in the community this helps them get used to the same setting with the same people. Also aids mental health.
- Recently we have been building closer links with Mental Health Aberdeen with Lockdown Mural/ Health Wellbeing Hampers/ Youth Work Training /1-1 counselling.

Reducing Poverty

- The Salvation Army offer hot drinks and hot food multiple times a week. Churches and mosques are involved with this support. They walk up and down Union Street every day to speak to homeless people on the street. Social Bite Café have started doing free breakfasts.
- Organisation picks up surplus food from supermarkets for people they support.
- There are lots of foodbanks in central. They continue to do a great job but that is one single angle. Poverty is not always about food.

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- Organisations providing food vouchers for those encountering hardship. This is an initiative we set up just for our community, however, other communities coming forward.
- Developing pantry service saving 100 customers £20 per week on grocery bill. 8 regular volunteers.

Digital Inclusion
- Connecting Scotland work to get devices to people, help disabled people, older people to remain connected. Local community groups are also essential with helping people to get connected. Online access to services can save people money on transport (in one example, it saved someone £30 on a taxi. In another, it saved someone getting two buses to hospital).
- A pledge that all school children be given a laptop or tablet.

Person Centred Approaches
- We're getting better and better at this, with it being incorporated into training.
- Also informal person centred approaches within communities. Have seen neighbours helping one another during COVID-19.

Outdoor Space/Physical Health
- Football pitch has opened on George Street, this has been extremely well used since it was opened.
- Gardens being done up; green space is the thing for smaller communities. It's not about gardening for all, but running clubs for e.g., one dedicated to LGBT people in Central. Rugby club dedicated in Central too.
- Its giving people space to get out. A smile means a lot to people. Even engaging with a facial gesture is important, it means people feel part of it rather than isolated.

Get Involved
LEGs
Local Empowerment Groups (LEGs) are made up of local people interested in improving outcomes with Aberdeen City. LEG members will use their knowledge and experiences to influence priorities and help determine solutions. There are groups for Central, North and South of Aberdeen, however they also focus on needs that may be Citywide e.g. sharing your experience as a person living with a disability.

The role of a LEG member is intended to be as flexible as possible. People can contribute in several ways including: getting involved in activities to improve your community; attending LEG sessions; through participation in surveys or on-line forums. There are no set time commitments expected and involvement can be as little or as much as suits people's circumstances.

We are currently recruiting members to ensure we have a wide representation of communities across Aberdeen. We have a range of opportunities available for people to get involved. If you would like more information please visit our website https://www.aberdeencityhscp.scot/our-delivery/locality-empowerment-groups/ or email LocalityPlanning@aberdeencity.gov.uk

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Priority Neighbourhood Partnership

Woodside, Tillydrone and Seaton Priority Neighbourhood Partnership (formerly the Locality Partnership) is a well-established and well supported partnership group within the CPA structure. We work together to achieve improvements for the area around the themes of people, place, technology and economy and to ensure it is a place where all people can prosper.

Membership

• 8 Community Representatives
• 2 Community Council Representatives
• 4 Community Project Representatives
• 1 ACVO / Third Sector Representative
• 6 Elected Members
• 2 Aberdeen City Council
• 1 AHSCP Representative
• 3 Police Scotland, SFRS Representatives

To find out more about how you can get involved, please email
localityplanning@aberdeencity.gov.uk

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Community Planning Aberdeen

Progress Report	Socio-Economic Rescue Plan 2020/2021
Lead Officer	Richard Sweetnam
Report Author	Richard Sweetnam
Date of Report	12 May 2021
Governance Group	CPA Management Group – 2 June 2021

Purpose of the Report

The purpose of this report is to provide a final update to Committee on the delivery of the Socio-Economic Rescue Plan 2020/21.

Summary of Key Information

1   BACKGROUND

1.1.   The Socio-Economic Rescue Plan 2020/2021 was approved by Aberdeen City Council (ACC) and CPA on 30 June and 1 July respectively.

1.2.   An Implementation Group was formed to oversee the delivery of actions across the Business, People and Place themes. The Implementation Group met monthly and was attended by officers of Aberdeen City Council and representatives of Community Food Initiatives North East (CFINE), Federation of Small Businesses (FSB), Aberdeen and Grampian Chamber of Commerce, VisitAberdeenshire, Scottish Enterprise, Business Gateway, Skills Development Scotland, ACVO, Aberdeen Inspired, North East Scotland College (NESCOL) and Culture Aberdeen.

2   CURRENT POSITION

2.1   The rescue plan was intended to be a short term 'rescue response' to the immediate effects of the economic crisis as a result of Covid-19, and was scheduled to end on 31st March 2021.

2.2   As the crisis continued, and lockdown was extended, the impact on the city's economy was deteriorating. Going beyond 31st March 2021, the need and demand has remained, and in this sense, the focus has shifted from 'immediate response' towards medium and longer term recovery actions.

2.3   Following the conclusion of the action plan on 31st March 2021, the 75 actions in the plan were categorised as one of the following:
- Complete
- Continuing

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- Closed
- Integrated with an existing CPA Improvement Project
- To be considered for a new project as part of the LOIP refresh

Appendix 1 shows the next steps for each of the actions. The status of the 75 actions on 31st March 2021 was:

Complete	23
Continuing	30
Closed	5
Integrated with existing LOIP project	14
To be considered for a new LOIP project	3
Total	75

2.4 The Rescue Plan was split between three themes of 'business', 'people' and 'place', aligning to the three main themes of the LOIP.

Business Theme

2.5 Of the 21 actions in the business theme, 7 of these were completed, 9 are continuing, 2 closed, 1 is being integrated with an existing improvement project and 1 will be considered for a new improvement project.

Key outputs from the business theme have included:
- Development of an Aberdeen City Council Business Charter;
- Implementation of a 'Shop, Visit, Eat' local campaign, used by a number of partner organisations, particularly during the festive period;
- Development of an 'Aberdeen Gift Card', which can be used in retail and hospitality venues throughout the city with over 3,618 gift card sales to date totalling £149,490 (as at 31st March 2021);
- In-depth, tailored support provided to 40 local tourism businesses through the Tourism Business Recovery Programme and a series of tourism recovery business webinars were run with 773 attendees in total, through 36 webinars;
- Running of 'Redundancy to Recovery' and 'Emerging Minds' webinars as part of the Business Gateway Recovery Programme to provide an insight into how to start a business, with 550+ attendees so far.

People Theme

2.6 There were 36 actions in the people theme, 8 of these were completed, 11 are continuing, 3 closed, 12 are being integrated with an existing improvement project and 2 will be considered for a new improvement project.

Key outputs include:
- Delivery of Positive Destination Planning Sessions to support young people at risk of leaving school without a positive destination;
- Maximising the use of the Hubs in three priority areas Dee - Tullos Community Wing, Don - Tillydrone Community Hub, West - Cummings

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Park Community Centre – to provide wrap around support including financial resilience, employability and positive mental health;

- Ongoing workforce and employability schemes such as the development of an Energy Transition Skills Academy, the creation of AbzWorks, a one-stop-employability shop and jobs portal for the City Region, a partnership promotional campaign for learning opportunities in the city, and a campaign and associated support to encourage workers to move into the care sector;
- Administration and ongoing delivery of the Kickstart Internship programme, Aberdeen City Council has secured 155 internal Kickstart posts contributing towards 348 posts throughout the city (as of March);
- Use of the Crisis Line as a single access point for vulnerable people including support to people experiencing food insecurity and maximising uptake of free school meals;
- Roll out of a Mental Health Support programme and Mental Health First Aider scheme across public sector partners and ALEOs, the development of The Prevent Suicide App, and the delivery of suicide prevention training;
- Delivery of a benefits take-up campaign to encourage people to access money they are entitled to, which will continue throughout Q2 and Q3 of 2021;
- Partnership working between Community Planning Aberdeen and Business in the Community, directing offers of support from the business community via their corporate social responsibility activities, to those in need in our communities. This has included donations of digital devices which have then been distributed to the digitally excluded, enabling them to access a variety of supports including employability.

Place Theme

2.7 The place theme had 19 actions in total, of which 8 have been completed, 10 are continuing and 1 is being integrated with an existing LOIP project.

Key outputs from the people theme include:
- Delivery of the Spaces for People project to allow people to safely move around the city during the pandemic;
- Ongoing work to develop best practice and national recovery plans for the Aberdeen Event Guide;
- A review of Aberdeen Archives, Gallery and Museum to allow venues to reopen safely, when restrictions allow;
- Expansion of Gallery Retail Space with the new 'Shop at the Top' as part of the 'Shop, Visit, Eat' local campaign to increase retail space for local designers;
- Additional cycle parking, at locations identified by members of the public, officers and schools, to encourage active travel;
- Development of the Go ABZ web app – a Smart Journey Planning Tool;
- Tracking of ongoing delivery for various Energy Transition activity - including the Net Zero Vision and Strategic Infrastructure Plan, the Energy Transition Zone Business Case, and H2 Aberdeen Business Case.

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2.8 During the last Implementation Group meeting, positive feedback was provided from the partner organisations on the response by the Council and the delivery of the Socio-Economic Rescue Plan. In particular, the collaboration with the Implementation Group organisations, has been strengthened through working together to deliver the Socio-Economic Rescue Plan. To maximise these benefits, all members of the Implementation Group have been invited to join Aberdeen Prospers, the Outcome Improvement Group for the Economy section of the LOIP, either as a full member of the group or to join individual project groups, as appropriate.

3 NEXT STEPS

3.1 It was agreed at the CPA Board Meeting on 22nd February and at the ACC City Growth and Resources Committee on 11th May that the Socio Economic Rescue Plan be integrated with the LOIP and the CPA structure. Any outstanding medium to longer term recovery actions, which are not currently linked with existing improvement projects, have been considered as part of the refresh of the LOIP and potential new improvement projects have been created, as required.

Recommendations for Action

It is recommended that the Management Group:
i)   Note the completion of the Socio-Economic Rescue Plan in its current form and integration with the LOIP and CPA structure.

Opportunities and Risks

The Plan and Governance provided an opportunity for a coordinated city-wide Partnership response to the impact of Covid-19. The actions aimed to provide as much support to businesses in the immediate response to Covid-19 and to mitigate where possible against permanent job losses in the city. The initial Covid-19 response work has to evolve into medium to long term recovery actions.

Consultation

The following people were consulted in the preparation of this report:
Socio-Economic Rescue Plan Implementation Group

Background Papers

Socio-Economic Rescue Plan

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SocioEconomic Rescue Plan: Business theme

Ref No	Action	Outcome(s)	Next Steps
1	**General Response**		
1.1	**Covid-19 Business Loans Programme**	Working capital loans to business to support 'trading out' of current crisis	Continuing
1.2	**Aberdeen City Council Business Charter**	Supportive business environment for companies in the city	Continuing
1.3	**Planning, consenting and licensing systems to support business response/ diversification – eg temporary relaxation of planning controls – temporary uses eg surplus car parks or units into social spaces**	Getting people back into work Support initiatives around recouping lost revenues within these key sectors and adapting to physical distancing rules and Spaces for People project	Continuing
1.4	**'Shop, Visit, Eat Local' – consider loyalty card scheme/ app**	Enhanced and sustained spend in local hospitality, tourism, and retail Marketing Strategy and communications plan - incl. adverts on social media, PR, media partnership with local media outlet to extend reach. Content to include city initiatives, blogs from local people, businesses and celebrity. Promote and encourage local products and staycations.	Complete
1.5	**Tourism Business Recovery Programme**	A tiered approach. In-depth business programme for small numbers that achieves tangible outcomes; one-to-one product development advice; to oneto-many workshops; industry network building and community engagement.	Complete
1.6	**Business Gateway Recovery Programme**	'SME Redundancy to Recovery Programme' of 121 business advice - Sales & Supplier Recovery, Continuity Planning, Digital, Leadership, H&S & Risk assessment and HR	Continuing

1.7	**Business Resilience Group Invest Aberdeen Advisory Group**	Coordination between public and private sectors in terms of Covid-19 response and post lockdown Oversight by industry and investors of the In Invest Aberdeen Business Plan	Complete
1.8	**Positive Procurement Programme**	Strengthening local supply chains and contributing towards local business growth. Provide more access to contracts for smaller businesses. Engage local suppliers, SMEs, Voluntary Sector, Social Enterprises early on commissioning needs. Security of jobs, job creation, development of community benefits and social value outcomes through contracts.	Link to LOIP Aberdeen Prospers project 2.1
1.9	**ACC Key Account Management**	Regular engagement with local businesses by ECMT Relationship management with local business community and key employers	Continuing
2	**Tourism, Leisure, Hospitality**		
2.1	**Extend planning rules for restaurants to keep up deliveries**	Flexibility of regulatory systems to accommodate physical distancing Maintain revenue stream for businesses in lockdown transition period	Complete
2.2	**Waive policy street occupation consents (eg on-street seating for cafes and bars, beer gardens and similar to accommodate physical distancing); consider 'nightime economy zones' – eg Quad, Aberdeen Art Gallery**	Flexibility of regulatory systems to accommodate physical distancing rules and Spaces for People project Open Air, Pop up activity to mitigate concerns on social distancing	Complete
2.3	**Creative Business Resilience Support - Outdoor exhibitions/ drive in events/ shows (City Centre / Neighbourhoods / Beachfront / Parks) that can provide social distancing**	Preparing creative/cultural businesses for post Covid-19 environment Building balance of content for digital and physical experiences.	Possible requirement for new LOIP project
2.4	**Information, Advice & Guidance on physical distancing for tourism sector**	Specifically raised by businesses in response to VA survey	Complete

2.5	**Information, Advice & Guidance on physical distancing for tourism sector**	Business Awareness on details – embed in FAQ	Continuing
2.6	**Pilot temporary green spaces/ markets – Pop Up**	Spread city centre occupancy across city centre, repurposing currently 'dead spaces' Explore/pilot other models –rooftop gardens, community gardens/urban growing projects (LOIP alignment) Market space option – where business physical premises are too restrictive reopening, a market /collection point could be an alternative	Complete
3	**Job retention / creation**		
3.1	**City Centre Apprentice Scheme – Assess feasibility to reduce business rates as incentives for businesses retaining employees/ taking on trainees in city centre sectors – retail, tourism, hospitality**	Support business growth Skills and training and improved employability	Closed
3.2	**Grey Matters entrepreneurial training scheme for redundant executives**	Supporting business start-up rates	Continuing
3.3	**Local Export Partnership**	Supporting the resilience of existing exporters given uncertainty around business continuity Supporting and sustaining £15bn of annual export value	Closed
3.4	**Elevator Centre for Entrepreneurship**	Designated digital demonstration centre providing 'digitalboost' training and 121 support for businesses Responding to anticipated increase in demand as a result of Covid-19	Continuing
3.5	**Hospitality Apprenticeship North-East scheme**	Job creation in hospitality centre	Continuing with link to Aberdeen Prospers apprenticeships projects

SocioEconomic Rescue Plan: People theme

Ref No	Action	Outcome(s)	Next Steps
1	**Supporting Young People into Positive Destinations**		
1.1	**Positive Destination Planning Sessions**	Data Hub of young people to destinations Employability of school leavers. Early identification of and support put in place for those at risk of leaving school without a positive destination.	Link to Positive Destinations projects, stretch outcome 6
1.2	**Tailored ACC & Scottish Children's Reporter Administration Internship for care experienced young people (LOIP Project – Priority Groups into Public Sector Jobs)**	Good work experience CV improvement References Potential for some qualifications	Link to Aberdeen Prospers project 2.4
1.3	**Guaranteed job interview for ACC internships for care experienced young people (LOIP project - priority groups into public sector jobs) where jobs are available**	Potential work experience; Feedback;	Link to Aberdeen Prospers project 2.4
1.4	**Skills 4.0 – Review emphasis based on employability pipeline**	Shared understanding of skills required for local economy	Continuing
1.5	**Develop and pilot an accredited course for young parents to aid them back into education or employment using Google classroom as an online means of supporting pupils (LOIP Project - Young Women into Jobs**	Skills and training outcomes Employability	Link to ICS project 3.4
1.6	**Accelerate the Re-Boot programme -targeted at supporting winter leavers who are disengaging with education in the months prior to them leaving school**	Improved positive destinations	Link to ICS project 6.5

1.7	**Session with DYWNE to explore how opportunities to bed emerging industries and skills into education system**	Identification of potential career routes for young people, postCovid.	Link to Positive Destinations projects, stretch outcome 6
2	**Community Spaces**		
2.1	**Maximise Hubs in three priority areas Dee - Tullos Community Wing, Don - Tillydrone Commuity Hub, West - Cummings Park Community Centre, using schools or community facilities as navigation of the benefits system**	Wrap around eg financial resilience, positive mental health and employability and extending support to families Regular 'case conferencing'	Continuing / link to various LOIP projects
2.2	**Homelessness presentations and No One Left Behind - employability wrap around**	Wrap around/ tailored approach to overcome personal challenges Improved employment prospects/ securing work and able to maintain tenancies	Possible requirement for new LOIP project
3	**Job Retention/Creation**		
3.1	**City Centre Apprentice Scheme - Assess feasibility to waive/reduce business rates as incentive for businesses taking on trainees in city centre sectors - retail, tourism, hospitality See Business Ref 3.1.**	Support business growth Skills and training and improved employability	Closed
3.2	**Employability schemes for office-based occupations being displaced**	Job creation, skills development, skilled workforce with transferable skills	Closed
3.3	**Protocol on all capital and City Region Deal projects to create/secure jobs and apprenticeships**	Skills/ Training outcomes Community Benefits needs realised	Complete
3.4	**Work with CityFibre to capitalise on any potential job creation and training schemes resulting from its operations in the Aberdeen City Region, and on corporate social responsibility activities**	Job creation Skills development Targeted CSR activity to support socio-economic recovery Opportunity for digital sector to enable new ways of working in long-term	Link to LOIP Aberdeen Prospers project 2.1
4	**Workforce Development**		

4.1	**Energy Transition Skills Academy**	Ensuring local people gaining skills around new opportunities in delivery of Net Zero Vision	Continuing
4.2	**Employment mentoring for adults - Career Ready Model (prob unpaid to avoid impact on benefits)**	Boost employment prospects	Link to Aberdeen Prospers project 2.4 and Community Justice project 10.2
4.3	**Adult volunteering scheme, enabling a whole system approach to volunteering to support people in need**	Boost employment prospects and tackle physical and mental health issues associated with unemployment. Support for people in need. Kinder communities	Closed
4.4	**Campaign to encourage hospitality workers to move into care sector, alongside upskilling provision**	Contribute to addressing care sector jobs People in work, transferrable skills recognized	Continuing
4.5	**Careers in Aberdeen public sector - upskill staff to enable progression across public sector as vacancies arise, opening entry level jobs**	Skilled workforce, right people in right jobs, employee retention/ loyalty, opportunities	Continuing
4.6	**Digital Skills Challenge - speak to industry to consider a pilot**	Citizens with digital skills, access and ability to apply for jobs online, carry out digital roles in workplace, apply for and maintain benefits claims. Understanding of and ability to respond to changes in demand	Link to Aberdeen Prospers project 2.2
4.7	**Creation of local online jobs portal**	Access to jobs at all levels for city region residents, with links to employability and application support. Free promotion of jobs for businesses, with application support provided to applicants. Links people with employability teams and funded programmes.	Continuing
4.8	**Joint promotional campaign about learning opportunities**	Joined-up approach to ensure agreed collective messaging about learning and training opportunities is promoted. Access to education. Skilled workforce.	Continuing

4.9	**Make the case for the need for the additional funding for employability support for Aberdeen from the Scottish Govt, reflecting combined economic impact of Covid-19 and the oil and gas downturn**	Availability of funding to enable employability support to increased numbers of people in need of it	Complete
5	**Wellbeing Support**		
5.1	**Secure and use ESF employability and social inclusion funds**	Funding secured to deliver early stage engagement, financial and employability support. Skilled workforce	Complete
5.2	**Hardship fund managed by Lord Provost's Charitable Trust**	Charities providing support to individuals and communities in need have immediate access to funds to do so.	Complete
5.3	**Partnership between Community Planning and Business in the Community to align corporate social responsibility to areas of need**	Building on work initiated before the pandemic to align support from responsible businesses across Aberdeen to LOIP/ areas of need	Continuing / will support all LOIP projects
5.4	**Process for providing food to people in food insecurity through CFINE and advice delivered on free school meals**	Supports LOIP Stretch Outcome that no one will go without food due to poverty	Complete
5.5	**Crisis Line/ Single access point for vulnerable people in need**	Single access point for people vulnerable to harm as a result of Covid19 Emotional support	Complete
5.6	**Roll-out of Mental Health First Aider scheme across public sector family, ALEOs and contractors. Add it to contract/tendering requirements so businesses benefiting from public sector money have to have something similar in place**	Emotional support for people at risk of self-harm	Complete
5.7	**Introduce training for all front-facing staff on self-harm/suicide indicators and steps to take to protect people**	Early identification of potential harm to individuals Prevention of harm to individuals	Complete

5.8	**Develop suite of suicide prevention measures to include: development and roll-out of suicide prevention app across NE councils; creation of suicide prevention team across three NE councils; creation of Lived Experience network or panel which influences suicide prevention activity, programmes, and policy work and which suports, upskills and engages meaningfully and regularly with panel members; and increased promotion of availability of mental health support for adults**	Range of suicide prevention activities carried out across NE. Reduction in number of suicides. Lived experience is part of thinking and development of suicide prevention and self-harm activity Emotional support for people at risk of self-harm as a result of ongoing/ new mental health issues linked to Covid, unemployment, financial woes, etc	Link to RIS project 11.7
5.9	**Increased support for victims of domestic abuse, improved and quicker access to counselling services**	Reduction of harm to adults and children. Reduction in no, of domestic abuse incidents. Better reporting of incidents and better outcomes for victims.	Link to CJ project 9.2
5.10	**Restructuring of individual debt to council including housing, council tax and pre-existing penalty charge notices to reflect ability to pay post-Covid impact, but kept under review to reflect potential positive changes in individuals' financial situation**	Citizens able to pay debt in manageable amounts, reduced impact on mental health, reduced poverty, reduced reliance on highinterest loans.	Continuing
5.11	**Instigate a Benefits Awareness Take Up campaign, coupled with increased promotion of/access to debt management support and counsellors**	Citizens accessing all of the benefits they are entitled to, reduced poverty, reduced debt levels, reduced reliance on high-interest loans, reduced impact of debt on mental health.	Possible requirement for new LOIP project
5.12	**Creation of community food officer post to deliver the Food Growing Strategy**	Additional resilience through local food growing schemes, access to green and open spaces, improved physical and mental health, development of skills and confidence, access to low cost food	Continuing

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5.13	**Promotion of city's parks and open spaces, including nature sites and routes to them, as well as activities available in them**	Improved mental and physical health, increased use of open spaces, local tourism boost, may attract tourists from further afield. Promotes Aberdeen as a destination.	Links to active travel projects 15.1
5.14	**Citizen Engagement exercise to record sights and sounds linked to city's parks and open spaces, including nature sites, to bring the outdoors indoors. Creation of 'virtual' tours of these spaces.**	Citizen engagement, increased sense of public 'ownership' of and care for public spaces. Physical and mental health benefits for 'recorders' alongside associated benefits for those who can't access these areas for health or other reasons. Greater awareness of/improved biodiversity and improved reporting of local wildlife. Promotion of Aberdeen as a destination.	Continuing

SocioEconomic Rescue Plan: Place theme

Ref No	Action	Outcome(s)	Next Steps
1	**Safe Zones- Social Distancing**		
1.1	**Creating Space to Move and Enjoy**	Provide a safe operating environment and conditions for business and public spaces (parks, paths, etc.) to adapt to Covid 19 , Reduced traffic volumes; Increased air quality & health, Use potential public art and other design led methods to provide an environment that is attractive, welcoming and engaging.	Complete
1.2	**Supporting the above, waive policy street occupation consents – changes to facilitate physical distancing – see 1.4 and 2.2 Under Business Theme Plan**	Flexibility of regulatory systems to accommodate physical distancing rules and Spaces for People project. Maintain revenue stream for businesses in lockdown transition period.	Complete
1.3	**Reopen Gallery as priority venue – allows socially distant visits due to capacity / one-way options**	Emphasise safe visits / space available / social distancing / trained & welcoming staff and the use of technology to provide safe experiences.	Complete
1.4	**Review AAGM Estate – potential closure of Tollbooth; Reduced Maritime Museum; close Treasure Hub for General Tours**	Resolution of small spaces and tourism. Reduced opening/ private pre-sales. Exclusive pre bookings.	Complete
1.5	**Update Aberdeen Event Guide on best practice**	Manage and control external event bookings in order to ensure that there is a balance of the City Centre returning to businesses as (Almost) usual whilst the event industry looks to recover. Events delivered in-line with best practice around social distancing and hygiene factors to ensure public confidence.	Complete
1.6	**Review management and maintenance of green/ open spaces for social distancing, wildlife & costs (review grass cutting regimes / tree planting / biodiversity / etc.)**	Protect / improve physical & mental health with safer access to outdoors and connection to nature Increase wildlife. Reduced costs of management.	Complete
2	**Transport**		

2.1	Bike Hire Scheme	Health Benefits, Lower emissions higher air quality Encourage use of green transport. Allow access to active travel opportunities for all our citizens	Links to active travel projects 15.1
2.2	Tourism Car Parking Ticket – new product to support domestic tourism and hotels	Capitalise on likely mode of travel for inbound tourists	Continuing
2.3	Additional Cycle Parking / hubs	Encourage active travel into the city centre and to key locations 10 locations have been identified	Complete
2.4	Smart Journey Planning Tool	Can investigate gamification which in turn can potentially encourage purchase of local food and beverages, as well as advertisement of local events. Investigate inclusion of digital trails to encourage journeys to city centre and local shopping. (Would require additional budget to implement) Longer-term development of connected vehicles and Mobility as a Service (MaaS) which could allow purchase of ticketing through app and encourage multi-modal journeys.	Continuing with link to Active Travel Projects 15.1
3	Shop, Visit,Eat Local		
3.1	Campaign to maximise opportunities from local market – Aberdeen as a safe destination	1.Promotion of local creative practitioners – eg creative space for artists 2. Buy AAGM and local independent produce using mobile device & pick up at Art Gallery shop 3. Drive footfall to gallery and establish as hub for independent arts community 4. Increased footfall and dwell time in city centre 5. Physical distancing compliant product development – Marketing campaign highlighting how to spend a day safely in Aberdeen	Continuing
3.2	Conversion of Digital uptake into footfall at the Art Gallery – streaming services eg Cowdray Hall	Promotional Visits	Continuing
3.3	Gallery retail space expanded (eg Top Level in cafe area) – managed inhouse	Shop local, Gallery visits - Link to 4.2	Complete

3.4	**Develop digital City Centre & Open Space Tours – eg Nuart, heritage walking tours, coast & country, talking statues (convert offer planned for guided walks to digital offer)**	Promotional; Footfall to different city centre precincts	Continuing
4	**Economic Strategy**		
4.1	**Net Zero Vision & Strategic Infrastructure Plan – Governance**	Lobby and promote the Vision and the ambition of the city 'as one' to the UK Government and the Scottish Government, making clear the scope and scale of the transition opportunity in Aberdeen and its contribution to UK and Scottish climate change targets.	Continuing with links to Aberdeen Prospers employment projects
4.2	**Scotland's Energy Transition Zone Business Case – including the ETZ Training & Jobs Plan**	Business case for phase 1 of ETZ	Continuing with links to Aberdeen Prospers training / skills projects
4.3	**H2 Aberdeen Business Case**	Business case for H2 Hub and Bus Projects	Continuing
4.4	**Review the pilot projection City Centre Living and the affordable housing waiver.**	Increase in city centre living opportunities and increased city centre population to supprt activity and retail.	Continuing
4.5	**Events 365 / AAGM Exhibition Programme – spread out of events – curation of events & exhibitions to different zones of the city, including open spaces**	Manage and control external event bookings in order to ensure that there is a balance of the City. Centre returning to businesses as (almost) usual whilst the event industry looks to recover.	Continuing

Community Planning Aberdeen

Progress Report	Locality Recovery Plans 2020/21
Lead Officer	Derek McGowan, Chief Officer – Early Intervention and Community Empowerment
Report Author	Neil Carnegie, Communities and Housing Area Manager Colin Wright, Development Manager (Torry) Paul Tytler, Locality Inclusion Manager (Woodside, Tillydrone, Seaton) Martin Smith, Locality Inclusion Manager (Middlefield, Cummings Park, Heathryfold, Northfield and Mastrick)
Date of Report	14 May 2021
Governance Group	CPA Management Group 2 June 2021

Purpose of the Report

This report presents a monitoring update on the Locality Recovery Plans 2020/21 to support the recovery of our priority localities.

Summary of Key Information

1   BACKGROUND

1.1 The COVID-19 pandemic is having a profound effect on the overall health and wellbeing of the city, its citizens and families. It has also coincided with an unprecedented fall in hydrocarbon prices and further significant implications for the city's economy and will continue to create considerable harm for our citizens. Covid-19 and the consequent public health crisis has fundamentally changed how the economy will respond as the city adapts to new operating models as lockdown is phased out.

1.2 Locality Recovery Plans follow the development of the Socio-Economic Recovery Plan and were approved by CPA Management Group on 29th October 2020 and CPA Board on 3rd December 2020.

2   NEXT STEPS

2.1 The relevant priorities and actions included in the recovery plans are included within the refreshed Locality Plans for each North, South and Central.

1

Recommendations for Action

It is recommended that the Management Group:

i)   Note progress against the Locality Recovery Plans for submission to the Community Planning Aberdeen Board on 7th July 2021.

ii)   Request that Locality Inclusion Managers prepare a succinct easy read report setting out progress made through the delivery of the plans for approval by the Community Planning Board and subsequent publication.

Opportunities and Risks

The Plans provide the opportunity for a coordinated locality level response. The plans aim to provide as much support to communities in the ongoing response to Covid-19 and to mitigate where possible against further poorer outcomes in localities. The priorities and outcomes will be included as appropriate in the refreshed Priority Neighbourhood Plans under development in line with the review of Locality Planning.

Consultation

Neighbourhood Partnerships
Allison Swanson, Programme Manager

Background Papers

Locality Recovery Plans 2020/21

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Torry Locality Rescue Plan: Economy

🟩	On track
🟧	Being Monitored
🟥	Needs intervention

Ref No	Action	Lead	Update May 2021	Status	Future delivery
1	**wealth**				
1.1	bringing local partners together to develop a collective approach and plan which seeks to co-ordinate resources, avoid duplication and delivers a wider but more focussed response locally	Communities Team	Partners benefitting from more opportunities for sharing and publicising their services locally. Working towards more targeted local delivery of services Focus on improved co-ordination locally and ensuring increased local access in regard to: •Employment, Training & Digital Inclusion •Food Poverty •Maximising Income	On track	Included in refreshed Locality Plan
1.2	work with partners such as Pathways and Aberdeen Foyer to maximise the level of support available locally for those seeking employment		Identifying and promoting opportunities. Working group considering how to take a morepro-active approach Range of partners Working towards more targeted local delivery of services	On track	Included in refreshed Locality Plan

1.3	Continue to develop the Torry Best Start and Smile Pantry to alleviate food poverty, widen access to Best Start support for parents, provide benefits advice and offer information and advice to improve dental health. Target to increase Pantry membership from current level of 60 to 100)	CFINE	The Pantry reopened again on a Covid safe basis to support people moving from food insecurity. Recruitment of new members progressing.	On track	Included in refreshed Locality Plan
1.4	maximise opportunities for training and employment for the local community with those taking forward the proposed ETZ project to community		Joint working with developers to deliver engagement with local community which includes consideration of best way to offer training and employment opportunities - recent focus has been on opportunities for local community from NESS development	On track	Included in refreshed Locality Plan

Torry Locality Rescue Plan: People

	On track
	Being Monitored

Ref No	Action	Lead	May 2021 Update	Status	Future delivery
1.1	Neighbourhood Lead Response – continued delivery of the neighbourhood lead model	AHSCP	Responding to individual requests for support Distribution of Connecting Scotland devices. Support with messaging around Covid measures and increasing uptake of vaccines	On track	Included in refreshed Locality Plan
1.2	Improvement Project to increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2021	AHSCP/partners	Still in development		
	Continue to develop the Torry Fit Like Hub – a multi agency approach to providing support for our most vulnerable children and families	Childrens Services/ Children 1st	Ongoing support is being delivered to a number of children and their families	On track	Included in refreshed Locality Plan
	Re-instate Big Noise after school clubs	Big Noise	After school clubs re-instated. Big Noise are branching out to engage more with the Torry community - positive development of online engagement. Summer programme in development	On track	Included in refreshed Locality Plan

		Continue development of a multi-agency project, led by Police Scotland, to improve access to naloxone by recruiting and training family and friends of heroin users to administer naloxone when a user overdoses to reduce the number of deaths	Police Scotland /ADP	Maintaining existing support	On track	To be Included in refreshed Locality Plan
1.3	Create a Patient Participation Group for Torry Medical Practice	Torry Medical Practice	Text messages were sent to patients inviting them to participate in a consultation on Primary Care Services.	On track	ongoing
1.4	Deliver outdoor learning	Family Learning Team	Work in partnership with Creative Learning to develop outdoor learning for our vulnerable families is continuing	ongoing	Included in refreshed Locality Plan
2.1	Volunteering – capitalise on the increase in volunteering as a result of COVID	AHSCP	ongoing refresh of support through neighbourhood leads	On track	Included in refreshed Locality Plan
3.1	Pharmacy Deliveries	AHSCP		On track	

Torry Locality Rescue Plan: Place

	On track
	Being Monitored
	Needs intervention

Ref No	Action	Lead	May 2021 Update	Status	Future delivery
1	**A safe community is important to me**				
1.1	**Theft by Shoplifting – deliver support for local businesses through detection/deterring, referring vulnerable towards support and food banks.**	Police Scotland	Continue to supporting local businesses through detection/deterring. We have been liaising with the Lighthouse Project for making referrals for vulnerable persons to food banks which may assist deter offending. Locality officers have identified a male who has now been charged with 18 shopliftings in total in the area. Since his incarceration there has been a marked reduction in thefts locally.	On track	ongoing
1.2	**Domestic Abuse – delivery of support in light of increased reporting by victims due to the situation.**	Police Scotland	Identification of local priorities ongoing with partners	On track	ongoing
1.3	**Kings Foundation to complete refurbishment of Foundation Centre and open Spring 2021 to provide a community resource to the east of Tullos**	Kings Foundation	Refurbishment nearing completion Opening Summer. Workers/volunteers from Kings Foundation developing positive links in community and with partners with a view creating a programme which contributes to local needs. Intent to increase community engagement just prior to opening .	On track	ongoing

1.4	**Jesus House Church development of improved facility at the former Salvation Army building offering a range of community provision including food poverty initiatives and support for those with addiction issues**	Jesus House	Progressing Torry Un-mask Diabetics Project began in the premises (and online) at the end of April. Foodbank operates on a Thursday Morning Plans to open a community creche (2 – 4 year olds)	On track	ongoing
1.5	**continue delivery of Home Fire Safety Visits to all communities**	SFRS	ongoing	On track	ongoing
1.6	**Operational Intelligence audits on all High-Rise buildings within the city**	SFRS	ongoing	On track	ongoing
1.7	**Improvement Project in the Torry area aimed at reducing the number of deliberate fires by 20% by 2021.**		Still in development	Being Monitored	ongoing

Woodside, Tillydrone and Seaton Locality Rescue Plan: Economy

🟩	On track	
🟧	Being Monitored	
🟥	Needs intervention	

Ref No	Action	Lead	Update May 2021	Status	Future delivery
1	An inclusive community where people have the same opportunities regardless of age, ability, gender, race and wealth				
1.1	delivery of early years provision Woodside	Fersands and Fountain Community Project	Fersands Family Centre opened as soon as guidelines allowed and are now running to capacity with 40 children attending. All through lock down families have been supported with key workers keeping in touch and identifying families in need of more support. Families have been supported with thousands of pounds of grocery vouchers, Christmas gifts , food hampers Art packs. Family support worker has offered 1-1 support with many issues. Majority of Families are from Fersands area but many Me 2 families are from other areas of Aberdeen Froghall Powis Tillydrone	On track	new locality plan
1.2	Woodside - delivery of after-school club, supporting parents in work;	Fersands and Fountain Community Project	Out of school club relocated to Woodside Fountain Centre in light of Covid restrictions on access at Kittybrrewster School. The service opened with just a fraction of usual families using the service(5 or 6 families). Numbers have been steadily growing and recent signs have indicated families are getting back to work.. We now have 16 children where we could of had 30 per day.	On track	new locality plan
1.4	Delivery of The Pantry with Cfine model.		The Pantry has reopened at Woodside Fountain Centre on a Covid safe basis to support people moving from food insecurity to a more sustainable model, Around 100 households have been using the covid safe pantry service on a weekly basis and making considerable savings for each household each week. Many new members who have recently requested assistance and support have recently been introduced to the service.	On track	new locality plan

1.5	deliver library services		Tillydrone Library in the campus has continued to operate in line with Covid guidance and supporting the wider work at the Campus.	On track	
1.6	Lighthouse Foodbank		The Lighthouse has continued to operate the foodbank in support of people and families int he community.	On track	**new locality plan**

Woodside, Tillydrone and Seaton Locality Rescue Plan: People

	On track
	Being Monitored
	Needs intervention

Ref No	Action	Lead	May 2021 Update	Status	Future delivery
1	**Improving physical health in the area is important to me**				
1.1	Neighbourhood Lead Response – continued delivery of the neighbourhood lead model	AHSCP	Fersands Fountain Community Project create a large number of opportunities for improving physical Health through exciting and challenging youth work activities. Tai chi, Yoga , Ladies Gym Group and other Adult classes are all on hold.	On track	
1.2	Delivery of new Cruyff Court	ACC Locality Team	Delivery of the project has been impacted by ground drainage conditions, with the solution now linked to the construction of the new primary school in Tillydrone adjacent to the site.	On track	**new Locality Plan**
1.3	Deliver weight management support to test online resources, with Connecting Aberdeen in Tillydrone	AHSCP	Project team set up and project charter established. We are currently working on 3 change ideas 1. Reduce obesity in pregnant women in Tillydrone. Subgroup have collected baseline data and looking at recruitment just before the second lockdown - Test on hold due to staff redeployment . To be continued as soon as back to substantive posts. 2. Healthy food environment and active travel- Team is working in collaboration with university of Aberdeen to deliver on this . First team meeting 5/05/21.	On track	**New locality plan**

1.4	Deliver outdoor learning	Family Learning Team	Worked in partnership with Creative Learning to develop outdoor learning for our vulnerable families. Developed new outdoor learning opportunities and secured funding for coastal work with local schools. Developed and delivered out door training as well as accompanying information books. Supplied play toys to more than 200 children in the summer to get them outside, moving and using their imaginations. team have all accessed Walking meeting training via NHSG - planning walk and talks as a way to support families with children in buggies	ongoing	**new locality plan**
2		Improving mental health in the area			
2.1	Volunteering – capitalise on the increase in volunteering as a result of COVID	AHSCP	ongoing refresh of support through neighbourhood leads	On track	
2.2	Mental health and food poverty, identified as priorities by the St Machar Partnership Forum	AHSCP/St Machar Partnership Forum	Fersands and Fountain Community Project work with Mental Health Aberdeen on Lockdown Mural Project with youth groups in the community .Delivering an Art work at Woodside Fountain Centre. Fersands & Fountain Community Project work with Mental Health Aberdeen to deliver 50 Wellbeing Hampers to teenagers in Woodside offering support , comforting gifts and mental health information.	On track	**new locality plan**
3					
3.1	Pharmacy Deliveries	AHSCP		On track	
3.2	Connecting Aberdeen – deliver digital connectivity and literacy work e.g. wi-fi enabling Woodside	AHSCP	Continuation of delivery of devices for remaining part of Phase 1 and Phase 2 of Connecting Scotland. Fersands deliver 30 devices to Woodside Families .	On track	**new locality plan**

3.3	Deliver continued Family Learning support	Family Learning Team	Fersands Family Centre Family Support Worker continues to support families through crisis situations, emotional support and practical advice.	On track	**new locality plan**
3.4	liaising with staff at Aberdeen University in the form of guidance and support following the return of students	Police Scotland	We are continuing to liaise with staff at Aberdeen University in the form of guidance and support in relation to dealing with any breaches of COVID-19 legislation by students. This is city wide but we have been concentrating on the student halls at Hillhead Halls and Old Fire Station		**new locality plan**

Woodside, Tillydrone and Seaton Locality Rescue Plan: Place

	On track
	Being Monitored
	Needs intervention

Ref No	Action	Lead	May 2021 Update	Status	Future delivery
1	**A safe community is important to me**				
1.1	**Theft by Shoplifting – deliver support for local businesses through detection/deterring, referring vulnerable towards support and food banks.**	Police Scotland	Continue to supporting local businesses through detection/deterring. We have been liaising with the Lighthouse Project for making referrals for vulnerable persons to food banks which may assist deter offending. Locality officers have identified a male who has now been charged with 18 shopliftings in total in the area. Since his incarceration there has been a marked reduction in thefts locally.	On track	**new locality plan**
1.2	**Domestic Abuse – delivery of support in light of increased reporting by victims due to the situation.**	Police Scotland	ongoing plans with the Locality team for operation targeting High Risk domestic offenders in the Tillydrone/Seaton areas. We had a day of action in December targeting domestic offenders and will continue with this again in the New Year. Engagement again held with the Lighthouse Project with regards to future joint working. As a result of this meeting shared priorities have been identified such as protecting/ assisting those who face domestic violence as well as safeguarding those suffering from substance abuse and signposting them towards help	On track	**new locality plan**

1.3	**Op Aspen - continued commitment to dealing with serious and organised crime, targeting those involved**	Police Scotland	Further days of action planned in January in relation to drug search warrants in the Tillydrone/Seaton areas. This operation was instigated in response to concerns raised by the local community and continues our commitment to dealing with serious and organised crime, targeting those involved. These operations also assist with those involved in illegal activities to divert	On track	**new locality plan**
1.4	**Speeding and road safety operations in the Tillydrone Avenue, Diamond Bridge areas in response to community concerns.**	Police Scotland	We have ran further speeding operations in the Tillydrone Avenue, Diamond Bridge areas and Hutcheon Low Drive area in response to community concerns. Tickets were issued where appropriate and others given suitable advice.	On track	**new locality plan**
1.5	**continue delivery of Home Fire Safety Visits to all communities**	SFRS	ongoing	On track	**new locality plan**
1.6	**Operational Intelligence audits on all High-Rise buildings within the city**	SFRS	ongoing	On track	**new locality plan**
1.7	**Street Design – delivery of improved safety at the underpass**	ACC Locality Team	drain surveys have been completed and costings received for the civil improvement work required.	on track	**new locality plan**

1.8	Cycle theft (new action)		Locality Officers have been supporting an operation in relation to bicycle thefts. Through this officers have been undertaking high visibility patrols in particular areas highlighted as suffering high volume of thefts and engaging cyclists. Through engagement security advice has been provided. Officers have also attended at residential areas such as student halls of residence and block of high rise flats where commonly bikes are left in communal areas, distributing posters and fliers offering security advice.		

Northfield Locality Rescue Plan: Economy

🟩	On track
🟧	Being Monitored
🟥	Needs intervention

Ref No	Action	Lead	Update May 2021	Future Delivery	Status
1	*wealth*				
1.1	Address in-work poverty including affordable and accessible childcare	ACC	Northfield Cummings Park Nursery building is now complete. Tenders are out for businesses to take over the running of the Nursery from August 2021.	New locality plan	🟩
		Middlefield Project	All nursery children have been back since end of March 2021. Together with full time nursery a group of children needing additional care all have the 1200 hours. Other children receive 600 hours rather than the longer hours. Extended hours will start for all children in August 2021. Two trainee nursery staff have started this year.	New locality plan	🟩
1.2	Provide Support for Universal Credit claimants especially for people who cannot volunteer (which impacts on benefits) *versus the benefits of volunteering (positive mental health, skills and experience acquisition)*	ACC	Middlefield Project also successfully applied for two 6 month Kick start posts. One is for a grounds person and the post has been filled. The other is a support worker for the creche and Parent & Toddlers which is currently being advertised.	New locality plan	🟩

Northfield Locality Rescue Plan: People - Children & Young People

🟩	On track
🟧	Being Monitored
🟥	Needs intervention

Ref No	Action	Lead	May 2021 Update	Future Delivery	Status
1	**All our young people need supported towards their individual best opportunity**				
1.1	Support provision of Positive Destinations for all young people	ACC	Development of Fit Like Hubs continue with Manor Park Centre possible venue for small gorup work and 1-1 work. Work with families and children referred continues virtually and with meetings outside.	New locality plan	🟩
		Middlefield Project	The Youth Hub has continued working with a small group of young people over the lock down period. Issues have included dealing with bereavement, high levels of anxiety and isolation. Completing school work has also been supported. Sessions are now being opened up to a small group of young people 5 days per week. Staff have undertaken out reach work. An application for chrome books for children and young people in the area was successful and has proved a great help along with access to wifi. Packs from Northfield Academy have been distributed to young people. Lunches have been provided to children and young people over lock down. The younger children were given nursery packs and the Under 11's group members received activity packs. They also had some zoom sessions for their clubs. The Project has worked with Street Soccer to put out funding for clothes and other resources for 30 children and families. The Youth Hub also applied and received funding from Northsound and 12 young people will get clothes, or top up for their phones.	New locality plan	🟩

		Police Scotland (& range of partners)	This project continues to be developed and funding has been secured from Fairer Aberdeen fund, Wider Northfield Partnership and pending from Youthlink Scotland. Aberdeen City Council and Police Scotland Youth Workers will be working alongside the partner organisations Street sport and AFC community trust staff to provide quality youth work support using a person centred approach to develop opportunities to fit with the needs of the young people.organically grow the project developing youth led activities. Street Artist (Fresh Paint)has been secured to work with the young people to create a mural in the outdoor hub.	New locality plan	🟩
1.2	Support to Young Carers - establish real picture of the need in the area.	SHMU/ACC	Initial discussions to progress project held rep-Covid have yet to to be rescheduled.	New locality plan	🟧
1.3	Support Positive Mental Health	AHSCP/Locality Team	Targetted and responsive approach to Connecting Scotland programme	New locality plan	🟩
1.4	Deliver outdoor learning	ACC Family Learning Team	Family Learning Team have introduced One -to- One Walk and Talk sessions with Parents and coontinue to arrange to meet families in Parks. A Wellbiing Walking Group for Northfield/Mastrick Parents started first week of May.	New locality plan	🟩

1.5	Deliver continued Family Learning support	ACC Family Learning Team	Canna Dine Oot – an online budget cooking class has been delivered to 15 participants over 6 weeks at Heathryburn School. An online Sleep Workshop has been delivered to 7 parents in the Northfield/Mastrick area. This was the first course that Family Learning have run online using Microsoft Teams rather than Google-meets and has been very well received. Participants found they learned a lot by sharing experiences, that they were not alone and by trying out tips including reducing screen time and particularly just before bed. On the success of this course further courses ae planned and start in May. 'Northfield Natter' has been introduced. An online, agencies and services are invited to present to parents and have included Healthy Minds, CFine, One Stop Shop Aberdeen – support or children with Autism. Police Scotland are due to provide a session on social media safety. Wellbeing Workshops, supported with funding from Northfield Partnership Forum, have been delivered to 10 families across the area. Sessions with a practiced facilitator were based around calming techniques for families to use including mindfulness, breathing and yoga.	New locality plan	

Northfield Locality Rescue Plan: People - Adults

	On track
	Being Monitored
	Needs intervention

Ref No	Action	Lead
1	**Improving physical health in the area is important to**	
1.1	Number of men aged 40 – 60 not fitting into existing supports and negative about some possibilities	AHSCP
1.2	How much can we affect alcohol/drug use reductions	ACC
1.3	Average life expectancy for men in area 5 years less than Aberdeen City average	
1.4	Mental Health and Wellbeing	
2	**Improving mental health in the area**	
2.1	Volunteering – capitalise on the increase in volunteering as a result of COVID	AHSCP
2.2	Mental health and food poverty, identified as priorities by Middlefield Community Hub	AHSCP/Middlefield Community Hub
3	**Improving well-being (health, happiness and comfort**	
3.1	Pharmacy Deliveries	AHSCP
3.2	Connecting Aberdeen – deliver digital connectivity and literacy work e.g. wi-fi enabling wider Northfield	AHSCP

May 2021 Update	Future Delivery
me	
Project still to be developed	Ongoing
Funding promoted - closing date 22nd April.	Ongoing
The Healthy Hoose re-opened on 19 April and initially for two days a week.	New locality plan
(see above)	*New locality plan*
Continuing to develop the North Locality Empowerment Groups. Focused on developing locality plan - future opportunities to get involved in a number of local projects linked to the plan.	New locality plan
~~Middlefield Project have undertaken outreach work speaking to parents and~~ adults who have felt very isolated. The cafe is open again which is supporting addressing some of the issues being experienced.A number of people have lost jobs and the Project is actively supporting them to cope and look for further work. The Project has had Zoom sessions with some of parents, who are very anxious and this has proven a great help to them. The Project is aiming to have some groups restarting mid May with the intention of engaging Adult Learning tutors to run further classes. They hope to have all outside lets back in the next few weeks - covid compliances being met - and this will continue towards opening of the Hub fully.	New locality plan
t)	
NERVs are still providing the service - to be reviewed again in August	Ongoing
Middlefield Project has given out 45 digital inclusion packs to elderly residents and families in the community. This has been backed up with individual support on how to best use these. We have has some zoom sessions with some of our parent who are highly anxious and this was a great help to them.	New locality plan

Status

Northfield Locality Rescue Plan: Place

🟩	On track
🟧	Being Monitored
🟥	Needs intervention

Ref No	Action	Lead	May 2021 Update	Future Delivery	Status
1	*A safe community is important to me*				
1.1	Food Poverty	Middlefield Project	Middlefield Project- since November 2020 have given out 1500 food parcels, over 800 hundred free meals along with 3000 meals to the residents in Granitehill House. The Project has successfully applied for and received funding of £5,000 to disburse vouchers for gas and electricity to eligible residents.	New locality plan	🟩
		ACC/Community Groups	Grants and donations of £10,000 allowed The Cubby to reopen within Covid guidelines providing food support for 30 families fortnightly (51 adults of which 4 are pensioners and 39 children). Each family receives a £10 butcher voucher every month and a CFine fresh fruit and bag on each visit along with available fareshare foods. 30 boredom boxes have been given to families with art activities for children and young people aged 9+. This is in partnership wit Peacock Arts. Planters requested for back of Cummings Park Centre. Occasional emergency food bags to wider community. Grow boxes being distributed to local residents. Shared community use of Community Garden at new child care centre next to Cummings Park Centre once opened.	New locality plan	🟩

		Family Learning	Key agency supporting 11 families via the Fit Like hubs. Support ranges from Food and sleep training to behaviour and parenting skills. 12 x Hardship fund supports around food poverty - food/fridge/freezer totalling £1520 Heathryburn Gardening Project - Polytunnel purchased, erected and crops grown in school which were then distributed to families who were involved.	New locality plan
1.2	Need to encourage 'Sense of Place'	ACC	Funding agreed to improve paths in Auchmill woods. Dog play area in Heathryfold Park cleared to allow better access.	New locality plan
1.3	Theft by Shoplifting – deliver support for local businesses through detection/deterring, referring vulnerable towards support and food banks.	Police Scotland	Continue to supporting local businesses through detection/deterring. We have been liaising with the Lighthouse Project for making referrals for vulnerable persons to food banks which may assist deter offending.	New locality plan
1.4	Domestic Abuse – delivery of support in light of increased reporting by victims due to the situation.	Police Scotland	Ongoing plans with the Locality team for operation targeting High Risk domestic offenders in the wider Northfield area.	New locality plan

		Northfield Partnership Forum	Training programme underway to increase awareness raising	New locality plan	
1.5	Op Aspen - continued commitment to dealing with serious and organised crime, targeting those involved	Police Scotland	Further days of action planned in relation to drug search warrants in the Greater Northfield areas. This operation was instigated in response to concerns raised by the local community and continues our commitment to dealing with serious and organised crime, targeting those involved. These operations also assist with those involved in illegal activities to divert them to help and support to tackle their addictions	New locality plan	
1.6	Continue delivery of Home Fire Safety Visits to all communities	SFRS	Ongoing	Ongoing	
1.7	Operational Intelligence audits on all High-Rise buildings within the city	SFRS	Joint visits reinstated	Ongoing	

Progress Report	Project End Report: Improve the Health and Wellbeing Outcomes for at least 50% of homeless people/program participants (30 individual participants) in the Housing First Pathfinder Program in Aberdeen City by Dec 2021
Lead Officer	Sandra McLeod, Chair of the Resilient, Included and Supported Group
Report Author	Mike Burns, Chair of the City of Aberdeen/Shire Housing First Pathfinder Program
Date of Report	21/03/2021
Governance Group	CPA Management Group – 2 June 2021

Purpose of the Report

This report presents the results of the LOIP Improvement Project Aim to [Improve the Health and Wellbeing Outcomes for at least 50% of homeless people/program participants (30 individual participants) in the Housing First (HF) Pathfinder Program in Aberdeen City by Dec 2021] and seeks approval to end the project.

Summary of Key Information

1   BACKGROUND

1.1   The Scottish Government established the Homeless and Rough Sleeping Action Group, HARSAG in 2017 to commission 'Scotland's Transition to Rapid Rehousing, Market Analysis, Legislative and Culture Review', Indigo House 2017. The report noted in relation to the City of Aberdeen that; 'Of note is the number of rough sleepers in the city who do not have access to housing benefit (around 15 provided with temporary accommodation Winter 2017/18). In Aberdeen City in 2016/17, 120 people making homeless applications said that they had slept rough in the last three months (26% of the total Hub figure)'.

1.2   This report was the foundation for the establishment of the Housing First national pathfinder program and the move for all local authorities towards establishing Rapid Rehousing Transition Plans. The City of Aberdeen's HF program set out to work with 120 people over the following 3 years and commit to improving the Health and Wellbeing* Outcomes for at least 50% of homeless people/program participants (30 individual participants) in the Housing First Pathfinder Program in Aberdeen City by 2021 Note: Wellbeing (sometimes referred to as 'Health & Wellbeing') comprises aspects of feeling good and functioning well (Dept. of Health, 2014) It is understood in two dimensions; 1,

1

subjective wellbeing, which is self-reporting of an individual's experience of their life; and(2) objective wellbeing, which is based on comparisons of life circumstances with social norms and values.

2 IMPROVEMENT PROJECT AIM

2.1 Against this background, on [December 2019] the CPA Board approved the <u>project charter</u> for the initiation of an improvement project which aimed to [Improve the Health and Wellbeing Outcomes for at least 50% of homeless people/program participants (30 individual participants) in the Housing First Pathfinder Program in Aberdeen City by Dec 2021].

2.2 This project aim is linked to Stretch Outcome 11, Healthy Life Expectancy (time lived in good health) is five years longer by 2026; against the key driver to support vulnerable and disadvantaged people, families and groups. The scope of the project specifically targeted those with multiple complex needs (MCN) who had a history of cyclical homelessness, chaotic mental health and substance misuse often entwined with repeat offending and custodial periods. The number of those with MCN and cyclical homelessness across the City of Aberdeen is identified within the Indigo House, Homelessness HUBs Scotland report (2017) as being approx. 216 individuals. The HF program set to engage with 60 of this population segment over 2019/21. The target group for the LOIP 19/21 = 30 HF program participants.

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3 WHAT CHANGES DID WE MAKE?

3.1 We gave participants a home, in some cases for the first time, not temporary ''steppingstone accommodation, a tenancy they can maintain. Tenancy sustainment is one critical measurement to achieving change in the HF individuals previously chaotic lives, with complex needs and multiple episodes of cyclical homelessness this is a critical change target along with those health and wellbeing targets set out below. The HF program board and operational team have set out their achieved tenancy sustainment rates in the attached national tracker. (Ref National Tracker Appendix 1) We have achieved to date, consistently, the highest tenancy sustainment rates of any of the 5 national pathfinder programs, 93%, this is also considered to be a high level of tenancy sustainment internationally across Housing First programs, with 80+% considered internationally as a successful change measurement.

3.2 We provided intensive support to the participant(s) to work through their own issues with a view to reducing their level of chaos and complexity and ultimately seeing the individual maintaining their own wellbeing and tenancy. Further targeted change ideas are grouped under support and were deployed as appropriate to the participants circumstances and priorities below :

- **Substance (Drug and/or Alcohol) Use** – commencement of a managed drinking programme aimed at reducing alcohol consumption, engagement with SMART (peer) recovery groups
- **Self-care and nutrition** – goal setting around healthy weight management, one-to-one cooking and meal prep tuition.
- **Relationships** – support to re-engage with positive social networks, support in development of new social support network

2

- **Physical Health & Wellbeing** – Ensure participant is enrolled with a GP practice that is appropriate to their circumstances and accessible, support to access initial health check, development of health literacy abilities to enable self-care
- **Mental Health and Wellbeing** – ensure participant can access and engage with mental health treatment where appropriate, engagement with appropriate mental health therapeutic interventions, support to develop positive coping mechanisms, development of self-awareness around triggers and deployment of coping mechanisms
- **Occupying Time and Achieving Goals** – keeping a daily and weekly planner to encourage appointment keeping and build a pattern of meaningful activity, development of personal goal setting abilities
- **Housing and Independent Living** – development of personal household management skills,
- **Offending** – support to reduce offending behaviour, support to engage with CJ interventions
- **Money Matters** – development of budgeting skills
- **Children** – support to maintain / (re)develop relationship with participant's children (if applicable)

4   HAVE OUR CHANGES RESULTED IN IMPROVEMENT?

4.1   The aim of at least 50% of participants (30 individuals) achieving improved health and wellbeing outcomes has been achieved and is evidenced below on the basis of the recorded outcomes for the first 30 participants, the total population of the HF program at April 21 is 117 participants. The programme uses the Outcome Star framework to place a numerical value on a scale of 1-10 on the health and wellbeing outcomes for each individual. (1 being low and 10 being high) This number is arrived at as part of a discussion between worker and programme participant. The outcomes measured are those the participant rates as most important to them. The outcome is then measured over an extended period and improvements tracked.

4.2   All of the first 30 programme participants reported improvements over time with individual improvements ranging from 1 to 5 points as demonstrated in Fig 1 below. All relevant data sharing protocols have been followed and agreed. (Ref Outcome Star Run Charts Appendix 2)

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Measured outcome improvement per service user from commencement on programme to November 2020.
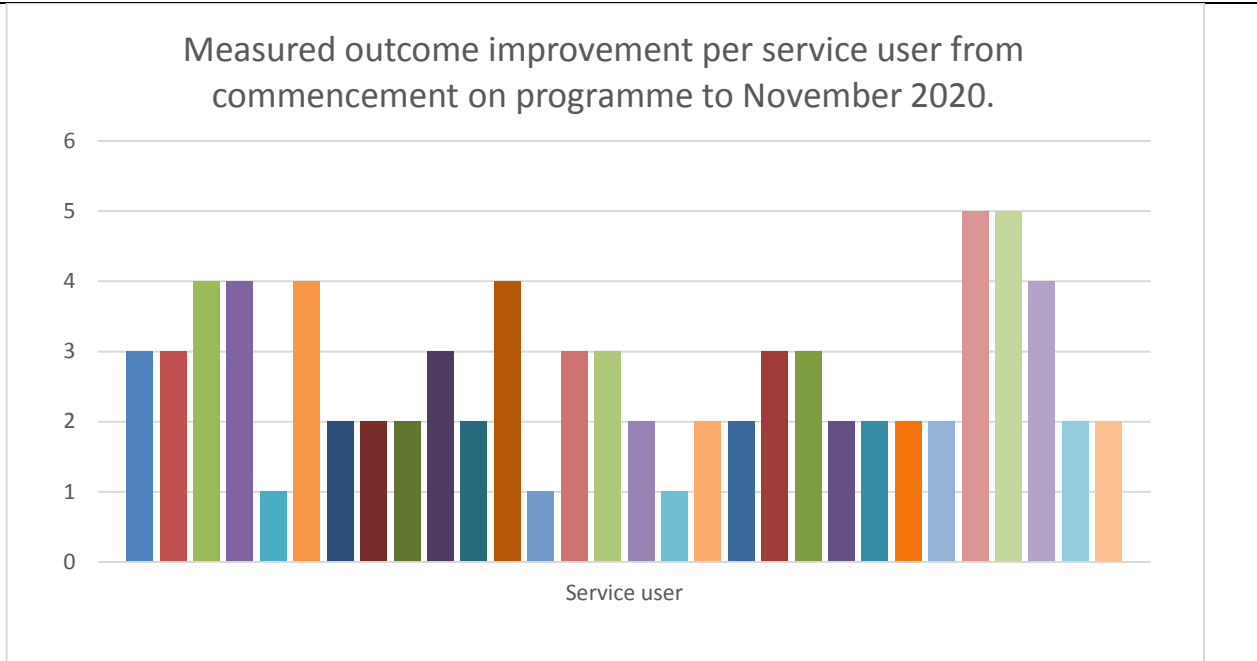
Figure 1 - Individual improvements in Outcome

4.3 Figure 2 below is an aggregated view of participants scoring over the course of the programme. The graph, while busy, shows a strong improvement trajectory for programme participants while at the same time shows regression in outcome scoring around the festive period and also around the first Covid Lockdown. The chart also demonstrates really quick and substantial improvements in outcome scoring for individuals in June-August 2020 also corresponding the relaxing of Covid measures.

The In-Form Data recordings of the City of Aberdeen HF Pathfinder Program first 30 program participants at Nov 2020. Measured outcome change throughout the program.
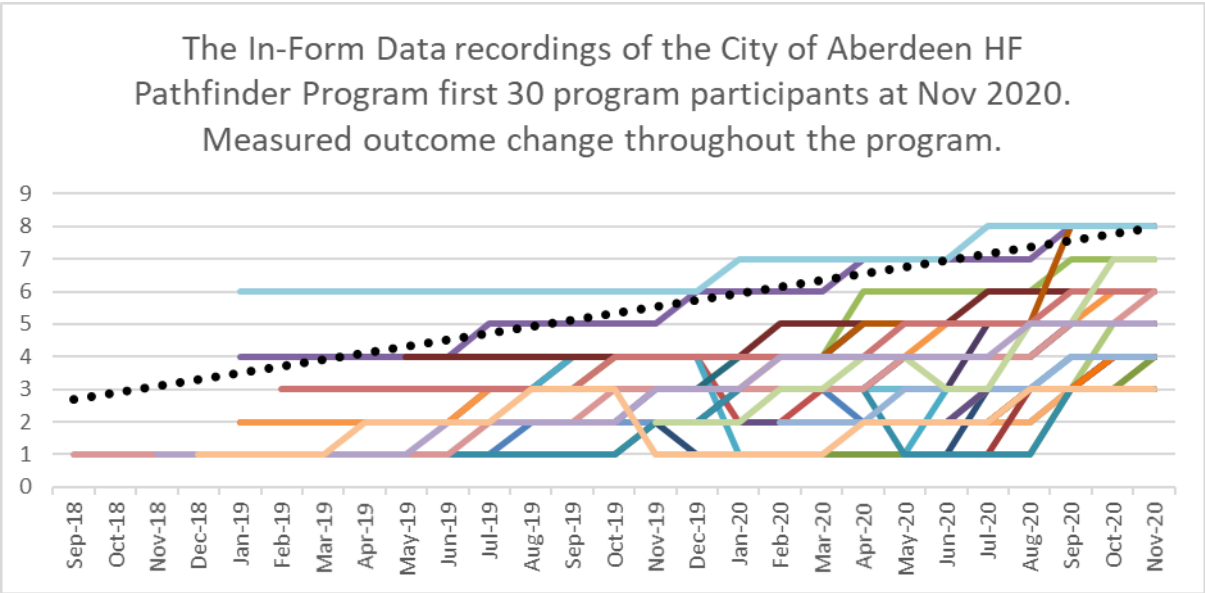
Figure 2 - Collated scoring of participants for Outcomes over time

4.4. Whilst all individuals have improved in terms of scoring on their most important outcomes, we have been able to track some quite startling personal improvements. The graph below charts one participants contacts with Health and Social Care and shows a trend from chaotic and unplanned interactions towards a more planned and less chaotic pattern of attendance. It is clear that the potential of this programme could have considerable impacts for health and social care. The impact analysis is the next stage of investigation at a national and local level. Carried out by Heriot Watt University who have been commissioned by the national housing first board.
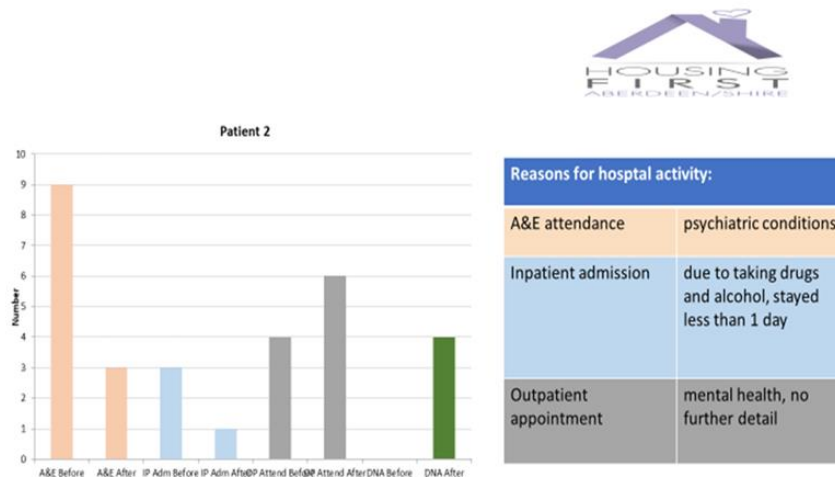
Figure 3 - Programme Participant's interaction with services

5 HOW WILL WE SUSTAIN THESE IMPROVEMENTS?

5.1 The programme having now been extended from the initial target of 60 to 120, of whom 92 have identified improved health and wellbeing we have proved locally and nationally that Housing First works for those with the most complex needs, the fidelity of the model provides the intensity of support required and how the relationship key worker roll is vital to achieving these outcomes. The roll out of Rapid Rehousing Transition Planning in the City of Aberdeen, RRTP along with Housing First being mainstreamed, the support to those currently on program and future program participants will be implemented permanently from Oct 2021.

Potential risks and/or barriers to success & actions to address these

5.2 There is a risk that we cannot get enough properties / tenancies to house programme participants. This will be mitigated by working with all partners in the consortium, including Aberdeen City Council Housing, PRS and RSLs to identify properties earmarked for the HF programme – this may be achieved in part by addressing identified lags and delays within current processes and the introduction of the RRTP. The risk was mitigated throughout the programme through the support of ACC, RSLs and the PR sector providers, providing sufficient homes to complete the programme.

5

6   OPPORTUNITIES FOR SCALE UP AND SPREAD

6.1   The Housing First program reflected in this project is being scaled up nationally and our project aims are spreading to achieve a national target. The critical learning from the national housing first pathfinder and this local LOIP project is applicable and beneficial to other areas of work and business. The intensity of support provided and the fidelity to the international model of Housing First programs, has proved that when delivered as such it works for those most vulnerable and challenging of clients in relation to mainstream health and social care services.

Recommendations for Action

It is recommended that the CPA Management Group:

i)   Agree to recommend to the CPA Board on 7 July 2021 that testing is concluded and that this Improvement Project is brought to an end on the basis that it has achieved its outcomes target earlier than predicted and the Housing First model has now been accepted locally and nationally as the most appropriate intervention for those with multiple complex needs who experience cyclical homelessness.

ii)   Agree that there should be ongoing monitoring and evaluation of the local and national picture as reflected in the National Pathfinder Tracker attached, the purpose of this would be to establish a national KPI system to evidence the outcomes established through the Pathfinder programme and ensure that the fidelity of the Housing First model is maintained nationally.

Opportunities and Risks

The key opportunity is that we have now developed nationally and locally a model that works in relation to tenancy sustainment and improved life, health and wellbeing outcomes for those with the most complex needs and chaotic lifestyles. The biggest risk to Housing First will be a step back to historic ways of working, the staircase model which demands evidence of tenancy sustainment prior to the allocation of permanent accommodation. This historic model seen many of those currently on program evicted and placed back into the cycle of homelessness, long term temporary accommodation and reduced life opportunities and outcomes.

Consultation

The Aberdeen/Shire Hosing First Board, The City of Aberdeen HSCP
Community Planning Team
Resilient, Included and Supported Outcome Improvement Group

Background Papers

The following papers were used in the preparation of this report.

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> [The HNS 'Ramping Up' & 'Check Up' Housing First Reports, May 2020, the LOIP objectives and The HF Program Charter].

Contact details:

Mike Burns Chair of the Aberdeen/Aberdeenshire Housing First Pathfinder Program, mike.burns@weareac.org

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HOUSING **FIRST** *tracker*

Welcome to the Monthly Tracker for Scotland's Housing First Pathfinder

Scotland's Housing First Pathfinder is led by cross-sector partnerships in Aberdeen/shire, Dundee, Edinburgh, Glasgow and Stirling. The Pathfinders are leading while learning how to scale up Housing First on a local authority-wide basis. This tracker summarises headline progress made by **30 April 2021,** reflecting the different restrictions in place across the country in response to the coronavirus pandemic.

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KEY POINTS

- The number of new Housing First tenancies starting during April was **25,** bringing the Pathfinder total to **507***

- **435** people (**86%**) are still in their tenancies, including 6 people who have transferred to another Housing First tenancy

- Of the **71 tenancies (14%)** that have ended, **32** were instances of the tenancy not being successfully sustained (e.g. abandonment, eviction); this is 45% of ended tenancies and **6% of all tenancies**. **39** tenancies were ended for other reasons (e.g. the death of the tenant or a long-term prison sentence); this is 55% of ended tenancies and **8% of all tenancies**.

- **4** tenancies ended during April: 1 planned move to supported accommodation, and 3 due to the death of the tenant.

- To date **nobody** has been evicted from their home.

- For tenancies starting in April, the average time before moving in was **263 days**, bringing the average time for the Programme to **170 days**.

* the numbers in the tracker have been revised in line with the most up to date local reporting

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Pathfinder Progress at 30th April 2021

ABERDEEN/SHIRE	DUNDEE	EDINBURGH	GLASGOW	STIRLING	TOTAL PROGRESS
93	82	116	204	13	507

■ **Programme target by 2021**　■ **Tenancies achieved by 30th April 2021**
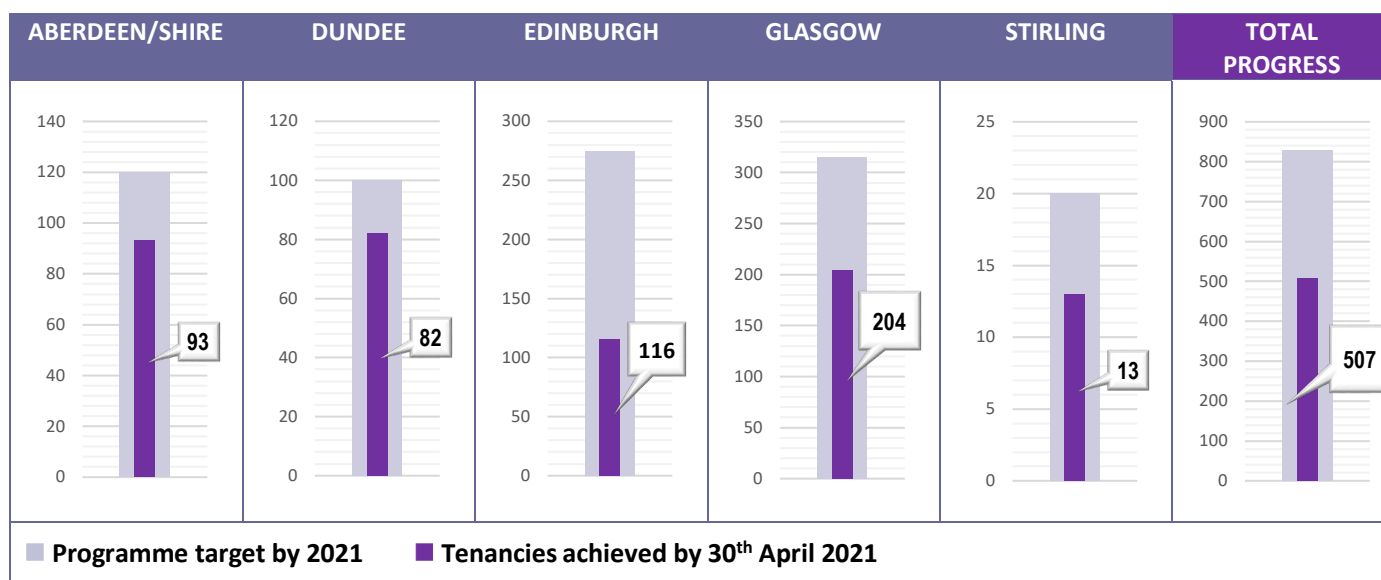
[1] Number of people moving into Housing First tenancies during April 2021

	LA during April 21	LA total to date	RSL during April 21	RSL to date	PRS during April 21	PRS to date	Total for April 21	Total to date
ABERDEEN/SHIRE	3	63	2	22	1	7	**6**	92
DUNDEE	2	63	0	19	0	0	**2**	82
EDINBURGH	2	27	3	89	0	0	**5**	116
GLASGOW	N/A	N/A	12	201	0	3	**12**	204
STIRLING	0	3	0	10	0	0	**0**	13
ALL	**7**	**156**	**17**	**341**	**1**	**10**	**25**	**507**

[2a] Average length of time (days) for the offer of a tenancy *for tenancies starting in April 2021*

	LA during April 21	LA total to date	RSL during April 21	RSL to date	PRS during April 21	PRS to date	Average for April 21	Average to date
ABERDEEN/SHIRE	217	125	346	184	382	223	**288**	146
DUNDEE	324	146	0	172	0	0	**324**	152
EDINBURGH	442	194	191	159	0	0	**291**	167
GLASGOW	N/A	N/A	183	130	0	110	**183**	129
STIRLING	0	220	0	91	0	0	**0**	121
ALL	**312**	**147**	**203**	**142**	**382**	**189**	**241**	**144**

[2b] Average length of time (days) before moving into tenancies *for tenancies starting in April 2021*

	LA during April 21	LA total to date	RSL during April 21	RSL to date	PRS during April 21	PRS to date	Average for April 21	Average to date
ABERDEEN/SHIRE	264	148	357	202	389	248	**316**	168
DUNDEE	324	147	0	175	0	0	**324**	154
EDINBURGH	472	229	210	212	0	0	**315**	216
GLASGOW	N/A	N/A	204	155	0	143	**204**	155
STIRLING	0	222	0	97	0	0	**0**	126
ALL	**341**	**163**	**223**	**172**	**389**	**216**	**263**	**170**

LA	Local Authority	PRS	Private Rented Sector
RSL	Registered Social Landlord	*	Glasgow City Council has no council housing stock

[3] The total number of people sustaining their tenancies *at 30th April 2021*

	Number of people sustaining LA tenancies at 30/4/21	Number of people sustaining RSL tenancies at 30/4/21	Number of people sustaining PRS tenancies at 30/4/21	Number of people sustaining ALL tenancies at 30/4/21	% of people sustaining ALL tenancies at 30/4/21
ABERDEEN/SHIRE	57	20	7	84	91%
DUNDEE	56	16	0	72	88%
EDINBURGH	25	77	0	102	88%
GLASGOW	N/A	166	3	169	83%
STIRLING	3	5	0	8	62%
ALL	**141**	**284**	**10**	**435**	**86%**

[4] Overview of (a) tenancies not successfully sustained, and (b) tenancies ended for other reasons

Tenancy not successfully sustained	No	%
Eviction	0	0
Abandoned Tenancy	11	15%
Move to 'homeless' accommodation	21	30%
As % of total tenancies (507)	**32**	**6%**

End of tenancy for other reason	No	%
Long-term prison sentence	10	14%
Death of tenant	29	41%
As % of total tenancies (507)	**39**	**8%**

[5a] Number of tenancies ended as a result of abandonment

	LA *during April 21*	LA *total to date*	RSL *during April 21*	RSL *to date*	PRS *during April 21*	PRS *to date*	Total *for April 21*	Total *to date*
ABERDEEN/SHIRE	0	1	0	1	0	0	**0**	2
DUNDEE	0	1	0	0	0	0	**0**	1
EDINBURGH	0	0	0	3	0	0	**0**	3
GLASGOW	N/A	N/A	0	4	0	0	**0**	4
STIRLING	0	0	0	1	0	0	**0**	1
ALL	**0**	**2**	**0**	**9**	**0**	**0**	**0**	**11**

[4b] Number of tenancies ended as a result of eviction

None

	LA *during April 21*	LA *total to date*	RSL *during April 21*	RSL *to date*	PRS *during April 21*	PRS *to date*	Total *for April 21*	Total *to date*
ABERDEEN/SHIRE	0	0	0	0	0	0	**0**	**0**
DUNDEE	0	0	0	0	0	0	**0**	**0**
EDINBURGH	0	0	0	0	0	0	**0**	**0**
GLASGOW	N/A	N/A	0	0	0	0	**0**	**0**
STIRLING	0	0	0	0	0	0	**0**	**0**
ALL	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

[4c] Number of tenancies where the person has made a planned move to another secure tenancy *still receiving HF support*

	LA *during April 21*	LA *total to date*	RSL *during April 21*	RSL *to date*	PRS *during April 21*	PRS *to date*	Total *for April 21*	Total *to date*
ABERDEEN/SHIRE	0	0	0	0	0	0	**0**	**0**
DUNDEE	0	2	0	2	0	0	**0**	**3**
EDINBURGH	0	1	0	1	0	0	**0**	**2**
GLASGOW	N/A	N/A	0	0	0	0	**0**	**0**
STIRLING	0	0	0	0	0	0	**0**	**0**
ALL	**0**	**3**	**0**	**2**	**0**	**0**	**0**	**6**

[4d] Number of tenancies ended when the person has made a planned move to temporary homeless accommodation *still receiving HF support*

	LA *during April 21*	LA *total to date*	RSL *during April 21*	RSL *to date*	PRS *during April 21*	PRS *to date*	Total *for April 21*	Total *to date*
ABERDEEN/SHIRE	0	0	0	1	0	0	**0**	**1**
DUNDEE	0	0	0	0	0	0	**0**	**0**
EDINBURGH	0	0	0	4	0	0	**0**	**4**
GLASGOW	N/A	N/A	0	8	0	0	**0**	**8**
STIRLING	0	0	0	1	0	0	**0**	**1**
ALL	**0**	**0**	**0**	**14**	**0**	**0**	**0**	**14**

[4e] Number of tenancies ended when the person has made a planned move to supported accommodation

	LA during April 21	LA total to date	RSL during April 21	RSL to date	PRS during April 21	PRS to date	Total for April 21	Total to date
ABERDEEN/SHIRE	0	0	0	0	0	0	**0**	**0**
DUNDEE	0	1	1	1	0	0	**1**	**2**
EDINBURGH	0	0	0	0	0	0	**0**	**0**
GLASGOW	N/A	N/A	0	5	0	0	**0**	**5**
STIRLING	0	0	0	0	0	0	**0**	**0**
ALL	**0**	**1**	**1**	**6**	**0**	**0**	**1**	**7**

[4e] Number of tenancies ended when the person has received a long-term prison sentence *still receiving HF support*

	LA during April 21	LA total to date	RSL during April 21	RSL to date	PRS during April 21	PRS to date	Total for April 21	Total to date
ABERDEEN/SHIRE	0	1	0	0	0	0	**0**	1
DUNDEE	0	1	0	0	0	0	**0**	1
EDINBURGH	0	0	0	1	0	0	**0**	1
GLASGOW	N/A	N/A	0	5	0	0	**0**	5
STIRLING	0	0	0	2	0	0	**0**	2
ALL	**0**	**2**	**0**	**8**	**0**	**0**	**0**	**10**

[4f] Number of tenancies ended due to the death of the tenant

	LA during April 21	LA total to date	RSL during April 21	RSL to date	PRS during April 21	PRS to date	Total for April 21	Total to date
ABERDEEN/SHIRE	1	4	0	0	0	0	**1**	4
DUNDEE	0	4	0	2	0	0	**0**	6
EDINBURGH	0	2	0	3	0	0	**0**	5
GLASGOW	N/A	N/A	2	13	0	0	**2**	13
STIRLING	0	0	0	1	0	0	**0**	1
ALL	**1**	**10**	**2**	**19**	**0**	**0**	**3**	**29**

[5] Number of Homelessness Applications or unplanned moves to temporary accommodation made by Housing First tenants

	Total for April 2021	Total to date
ABERDEEN/SHIRE	0	1
DUNDEE	0	1
EDINBURGH	0	0
GLASGOW	0	7
STIRLING	0	1
ALL	**0**	**10**

Housing First is normal, it's fairer, it works – and we all benefit

Housing First Scotland belongs to everyone who is helping Housing First become the *first* response for people whose homelessness is compounded by experiences such as trauma, abuse, addictions and mental ill health. It is part of Homeless Network Scotland and funded by the Corra Foundation to work across all parts of Scotland.

Scotland's Housing First Pathfinder is led by cross-sector partnerships in Aberdeen/shire, Dundee, Edinburgh, Glasgow and Stirling. 15 services are delivering support, with a lead support provider in every area: Aberdeen Cyrenians, Transform Community Development, Cyrenians, Turning Point Scotland and Loretto Care.

Catalysed by Social Bite and Scottish Government, the Pathfinder is fund and project managed by Corra Foundation and Homeless Network Scotland and funded by Scottish Government, Social Bite and The Merchants House of Glasgow.

Community Planning Aberdeen

Progress Report	Child Friendly Cities
Lead Officer	Eleanor Sheppard, Chief Education Officer
Report Author	Matt Reid, Development Officer, ACC
Date of Report	6th May 2021
Governance Group	CPA Management Group – 2 June 2021

Purpose of the Report

This report is to update members on our current status in regards to the Unicef Child Friendly City programme and outline our next steps for progression within the accreditation process.

Summary of Key Information

1.1 BACKGROUND

UNICEF UK Child Friendly Cities and Communities is a worldwide programme. The programme was launched in 1996, is active in 24 countries and supports cities and communities to put the human rights of children and young people at their heart to become truly Child Friendly.

THE CHILD FRIENDLY CITY PROGRAMME

UNICEF UK has piloted the 'Child Friendly Cities' approach in a number of countries and have concluded that the approach can practically support local authorities to:

- Understand their local child and youth population better.
- Make services more child-centred, user-friendly, outcome-focused and tailored to the specific needs of children and young people.
- Strengthen and improve multi-agency working across the community.
- Increase staff confidence in working directly with and involving children and young people while creating a feedback loop that drives ongoing service
- improvement.
- Drive innovation.
- Improve outcomes for children and young people.
- Provide a unifying umbrella for a range of local strategies, initiatives, services
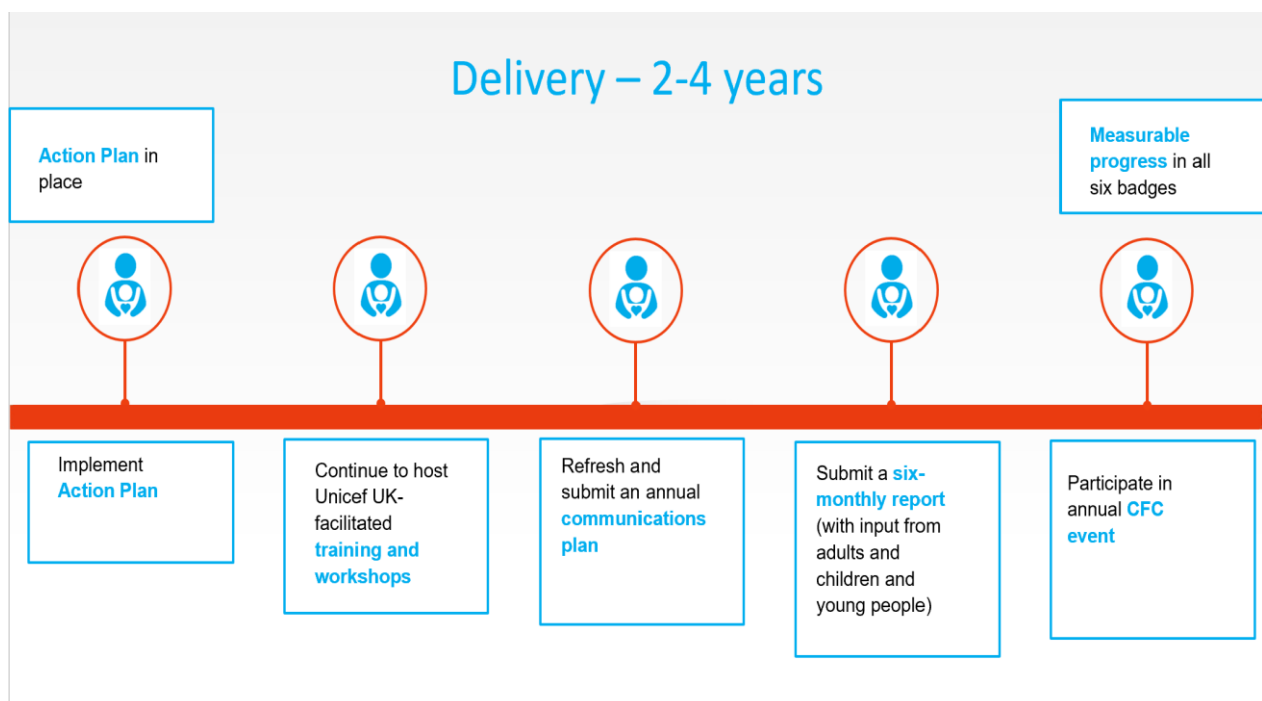- and agencies focused on improving child well-being.

The programme takes 3-5 years to implement and is structured around a number of thematic 'badges' which are underpinned by a self-evaluation framework. Some 'badges' are mandatory, but a level of flexibility exists to ensure that the programme can be tailored to meet the priorities and ambitions of each city.

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There are currently 6 cities and communities who have been accepted to join the programme. Aberdeen remains the only Scottish Local Authority currently participating in the programme.

There are four key stages to the programme:
- **Discovery** – The council, partners, community and children and young people come together to discuss and agree their priorities. Identify their six 'badges'.
- **Development** – An action plan is drafted and approved showing how the council and partners will achieve progress in those badges.
- **Delivery** – The council and partners work with the local community and children and young people to carry out and deliver on the action plan.
- **Recognition** – An independent panel of experts assesses the council's progress and decides whether to recognise the city/community as 'child-friendly'.

1.2 ABERDEEN AS A CHILD FRIENDLY CITY – WHERE ARE WE NOW?

Delivery – 2-4 years

Action Plan in place

Measurable progress in all six badges

Implement **Action Plan**

Continue to host Unicef UK-facilitated **training and workshops**

Refresh and submit an annual **communications plan**

Submit a **six-monthly report** (with input from adults and children and young people)

Participate in annual **CFC event**

Our evaluation and 'Action Plan' were shared with UNICEF UK and endorsed in principle in May 2021. The pandemic has provided a number of challenges over the course of the last 14 months and although progress has continued, it has not been as fully coordinated as we may have hoped as all agencies responded to immediate operational challenges associated with Covid-19.

Over the few months we have accelerated our work and appointed a Project Manager 0.5fte to coordinate and manage the project. In addition, individuals with some historic involvement in the project and a detailed knowledge of children's rights. Eleanor Sheppard (Chief Education Officer, ACC) and Jade Leyden (Community Development Officer, ACC) have been identified to support the strategic vision and coordination of the project and to help provide some of the strategic and operational capacity to accelerate progress.

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Community planning partners have been identified to coordinate and support the delivery of our identified actions for each of the 6 'badge' areas which underpin the programme.

- 'Cooperation and Leadership' (Neil McDonald, Police Scotland),
- 'Communication' (Neil McDonald, Police Scotland) and
- 'Culture' (Tracy Davis, NHS).
- 'Place' (Gale Beattie and Claire McArthur, ACC)
- 'Child-Friendly Services' (Tracy Davis, ACC) and
- 'Participating' (Kirsty Wylie, ACC).

The CFC Project Board has also recently agreed a new Terms of Reference to ensure that there is greater clarity on the roles and expectations of partners involved in the programme.

1.2 Progress

Since adopting a refreshed approach to the delivery of the project, a number of key milestones have been reached and several key pieces of work have been undertaken and delivered against most of the badge areas.

Cooperation and Leadership:

- Workforce Plan in draft
- Webinar for practitioners in draft
- Data and Insights considering how children's rights will inform re-design work over 2021/2022
- Children's Rights Impact Assessment in place for Council budget meeting
- Children's Rights Impact Assessment guidance in place for all Council staff

Communication:

- Communication strategy agreed and shared with UNICEF UK
- Communication strategy approved by UNICEF UK
- Child Friendly versions of Outbreak Control Plan published
- Key documents now being written for children and young people

Culture:

- Training delivered to all HTs by the Chief Education Officer
- Children's rights will feature in all school improvement plans for session 2021/2022
- Education service developing an audit tool to support schools to fully take account of all 54 articles
- Training for all school staff being designed – this will be updated and implemented on a yearly basis on the first day of the new school year
- Webinar on the incorporation of Children's Rights being held for ACC staff in May
- Training for all ACC Extended Central Management Team (ECMT) scheduled for May

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Child Friendly Services
- Children's Board Transformation Programme agreed and recruitment for Programme Manager underway
- Mult-agency Fit Like Hubs established in light of data (COG report in evidence file)
- Exploration of systems dynamics to support the redesign of children's service
- Young Leaders of learning support self-evaluation of schools
- Extended use of digital resources to enable continued/adapted support and services

Participating
- Representative groups of children and young people have helped shape the return to school buildings
- Children and young people have been invited to help shape the refresh of the LOIP
- Engagement session scheduled with children and young people to shape how we implement the action plan

With the new model of distributed leadership, there is an increased sense of shared ownership and collective responsibility which will enable us to continue making good progress with our CFC journey.

1.3 INCORPORATION OF CHILDREN'S RIGHTS

The United Nations Convention on the Rights of the Child (Incorporation) (Scotland) Bill was passed unanimously on 16 March 2021. It was to have received Royal Assent on in mid-April and was due to come into force 6 months after Royal Assent (October 2021).

The UK government announced on 13 April 2021 that it was referring the legislation to the Supreme Court, on the basis that some aspects of the legislation exceed the Scottish Parliament's devolved powers in some limited respects, specifically sections 9 and 19 to 21 of the bill.

The Supreme Court is expected to make its determination over the next few months. The Bill cannot become law until a decision has been reached by the Supreme Court and it has received Royal Assent. As a result, the 6 month period for implementation has not yet begin. However, the Scottish government have committed to incorporation of the UNCRC in Scots Law and, should part of the Bill be found to not be competent, we can expect it to be amended to be complaint and subsequently passed by Parliament in a revised form. After Royal Assent, the Scottish government has the power to make the law commence before a 6 month period have passed. With this in mind, we should plan (and be prepared for) Incorporation in September.

The Bill seeks to directly incorporate the UNCRC into Scots law with the aim of delivering a fundamental shift in the way children's rights are protected, fulfilled, and realised in Scotland. This legislation will have significant implications for local authorities across the breadth of services and areas that interface—directly and indirectly—with children,

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young people, and families. Our involvement in the Child Friendly Cities places us in a favourable position.

1.5 IMPACT ON COMMUNITY PLANNING PARTNERS

This is a high-profile piece of legislation and it is expected that there will be a great deal of attention paid to implementation across the country. The Children & Young People Commissioner Scotland (CYPCS) has a particular interest in monitoring how public authorities will implement UNCRC. This is part of their role. Given the high profile of this legislation, children, young people and parents/carers are also likely to be aware of the implementation of UNCRC.

1.6 INCORPORATION AND CHILD FRIENDLY CITIES

Incorporation places an expectation that children's rights are at the centre of our services in keeping with our work to become a Child Friendly City. There is a fundamental expectation that public bodies/authorities will meaningfully engage and consult with children and young people on any decision that (directly or indirectly) affects their lives. Furthermore, it will require ongoing consideration of how we communicate with children and young people in an accessible manner so that they are fully informed about decisions and services.

Child Friendly Cities and Incorporation are intrinsically linked, through compatibility with the duty/expectations of incorporation we will be synchronously delivering upon a number of our commitments within our Child Friendly City Action Plan.

THE PROPOSAL

The full benefits of the programme and our ambition to become a Unicef UK accredited Child Friendly City can only be realised through close partnership working. The adoption of a more dynamic, distributed and flexible approach to delivery of the programme has (and will continue to) enable us to more speedily deliver upon our agree action plan. However, it is vital that we continue to place significant importance on children's rights and our Child Friendly City ambitions. In doing so we will be better placed for Incorporation and collectively improve our services for children and young people across the city.

It is recommended that the Board continues to support, promote and engage with all aspects of our Child Friendly City work. It will be necessary to bring greater awareness to children's rights and the programme itself and also ensure that we have a shared collective understanding of children's rights and a 'Child Rights Based Approach' (CRBA) to service delivery. It is also recommended that the Board continues to promote and engage (with) relevant training opportunities.

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NEXT STEPS	

Key Milestone	Timescale
Develop and agree a shared approach to participation and engagement of children and young people across community planning partnership.	June 2021
Development of a range of related CFC/children's rights training opportunities for staff and elected members	June 2021
Regular 6 weekly review meetings with Unicef to discuss progress.	Ongoing

Recommendations for Action

It is recommended that the CPA Management Group:

1. Continues to endorse our Child Friendly City work, promoting children's rights and engages with relevant training opportunities.
2. Receive future progress reports and monitor actions where necessary.
3. Note next steps.

Opportunities and Risks

Opportunities

- Shared ownership and leadership of the programme through the action plan and community planning partner project group.
- Improved coordinated strategic planning across council services and community planning partners.
- Increased consistency of approach across council services and community planning partners.
- Increased opportunities for collaborative working and data sharing.
- Adoption of a 'Children's Rights Based Approach' (CRBA) across council services and the partnership.

Risks

- Cancellation of some training sessions have had a detrimental impact on our ability to embed a consistent understanding of children's rights and a CRBA. Further delays will have a negative impact on key aspects of our action plan.
- Some continued uncertainty due to the current ongoing global pandemic may have some continued impact on a range of council services and partnership stakeholders. Some mitigation may need to be considered where relevant.

Consultation

CPA Management Group

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Background Papers
Unicef's 'Badges Framework' Aberdeen City Action Plan CFC Project Board Terms of Reference

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Title	Child Friendly Cities Partnership Group		
Date	17th March 2021	Version	V 0.1

Purpose

To oversee implementation of the partnership programme of work associated with our work to become a Child Friendly City

Remit and Responsibilities

- Establish a detailed programme plan aligned with the 6 badges
- Allocate resource from across the partnership in order to meet key milestones in the programme plan (members should have the authority to commit partnership resource)
- Oversee progress against milestones set out in the programme plan
- Identify and address any emerging risks to delivery
- Report progress to ICS Board and Community Planning Aberdeen
- Oversee implementation of the associated Communication Plan

Membership

Organisational Leads

- Rob Polkinghorne (Project Sponsor) ACC
- Matt Reid (Project Lead/Operational link to UNICEF) ACC
- Paula Martin (Project Support Officer to Project Lead, ACC)
- Jade Leyden (Project Support Officer to Project Lead, ACC)
- Eleanor Sheppard (ACC Organisational Lead and Strategic link to UNICEF)
- Tracy Davies (NHS Organisational Lead)
- Neil McDonald (Police Organisational Lead)
- Tracy Davis Organisational Lead)
- Roma Bruce Davies (SCRA Organisational Lead)
- Robin McGregor (NESCol Organisational Lead)
- David Gauld (Fire Scotland)rganisation Lead)
- Maggie Hepburn (ACVO Organisational Lead)

Badge Leads

- Neil McDonald (Badge Lead - Cooperation and Leadership & Communication)
- Tracy Davis (Badge Lead – Culture & Child Friendly Services)
- Kirsty Wylie (Badge Lead – Participating)
- Gale Beattie & Claire McArthur, (Badge Leads – Place)

Governance and Support Arrangements

- The Chief Operating Officer (or substitute) will chair and schedule meetings.
- Organisational Leads will ensure that their organisation is effectively working towards supporting and delivering the partnership project.
- Meetings will take place monthly and last no more than 1 hour.
- The Project Lead will prepare and submit the agenda.
- The Project Support Officer (Paula) will maintain an action log and post on the Teams channel for approval.
- All Badge Leads will prepare and submit a report slide one week before each meeting.
- All Badge Leads will attend and report progress to each meeting.

Child Friendly Cities Action Plan - Aberdeen City

Cooperation and Leadership				
Outcomes	**What needs to happen?**	**How will we know it has happened?**	**Timescale**	**Ownership**
Leaders within and beyond the local authority understand and value the importance of incorporating children's rights, needs and views in decision-making.

Children and young people are championed by Elected Members through planning and decision making

Children and young people are included in the development of and are recognised as valued members of the Locality | Mandatory training for all Elected Members and leaders across the Community Planning Partnership through the provision of a workforce plan with effective means of determining impact. | Training programmes in place introducing children's rights and the basic principles of a child rights-based approach (CRBA).

On-going evaluation of training evidences improvement in the knowledge of children's rights in middle and senior leaders | Plan in place from May 2021

Programme in place from May 2021 | Jade Leyden, Community Development Officer, ACC |
| | Establish an agreed procedure to apply during service re-design or improvement work | Procedure designed and in place.

Evaluation to evidence how children's rights have informed decision making. | May 2020

February 2021 | Director of Customer |
| | Implement a Child's Rights Impact Assessment for all Council committees and sub-committees | Children's Rights Impact Assessment (CRIA) process established and associated guidance. | March 2020 | |

Empowerment Groups (LEGS)		Training for Elected Members on how to interpret the CRIA	April 2020	Chief Officer Governance
		CRIA process implemented	April 2020	
Leaders within and beyond the LA are skilled in the use of tools such as a Child Rights Impact Assessment		Committee effectiveness reports evidence clear alignment between decisions taken and children's rights.	April 2021	
	Children and Young People's (CYP) Council established to enable CYP in city schools to measurably influence decisions	Children and young people's participatory group which is representative of all city schools established	August/ September 2021	Chief Education Officer
		Terms of Reference agreed	August/ September 2021	
		Committee reports taken through committee as a result of CYP Council	September/ October 2021	
		Yearly effectiveness report of CYP taken through Education Operational Delivery Committee (EODC)	April 2022	
	Establish mechanism to pull the work of all participation groups for children and young people together to better track influence including: CYP Council Champions Board Youth Council Young Tenants Group	Clear mapping of current groups completed	June 2021	Jade Leyden, Community Development Officer, ACC and Kirsty Wylie, Youth Development Officer ACC
		Establish network of chairs/leads for all preestablished groups to measure influence, identify gaps and inform CFC programme Means of drawing all improvement activity together to strengthen influence	August 2021	

Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
	Locality Empowerment Groups (LEGs) involvement or feedback for local planning/ service improvement includes young people's voices/ input.	Local Empowerment Groups (LEGs) to seek direct input from children and young people in local planning/service improvement and effectiveness of approaches to be evaluated.	Ongoing	Health and Social Care
There is greater collaboration and multi-agency cooperation between the Council, third sector, Health and Social Care Partnership and private sector on issues relating to children and young people.	Test how co-location could support closer partnership working and maximise outcomes for children and young people	Delivered through the Transformation Programme with a focus on: ● The first 1000 days ● Mental health and wellbeing ● The Senior Phase	Terms of reference agreed by April 2020 Individual project plans	Health and social care Chief Social Work Officer Chief Officer Early Intervention & Community Empowerment Chief Education Officer

Communication				
Outcomes	**What needs to happen?**	**How will we know it has happened?**	**Timescale**	**Ownership**

CFC status is regularly communicated to all members of the community (including children and young people) in a manner that is accessible and appropriate. The citizens of Aberdeen will have a better understanding of our current state as we work to become a Child Friendly City.	Increase the profile of our work to become a child friendly city Produce and share an accessible quarterly update	Communication strategy in place to support communication of progress and of UNICEFs vision of childhood with: ● Children and young people ● Groups of children and young people who find it harder to engage with mainstream communications ● Elected members ● Citizens of Aberdeen ● Staff across the partnership Engagement with the local media to offer training and to seek support in the sharing of key messages and positive stories about children and young people Use 'Chalk Talk' to offer twice yearly updates on progress to becoming a Child Friendly City Engage with the media when the CYP Committee take recommendations through Committee	Reviewed Communications strategy in place by June 2021 Implementation of communication strategy from August 2021 Ongoing Currently on hold due to Covid 19. From August 2021	Public Comms Group CFC Project Manager/ Public Comms Group CFC Project Manager/ ACC Media Team ACC Education Support Team Chief Education Officer and media team
	Improve accessibility of information for children and young people through age and stage appropriate communications	CFC evaluation and Plan presented as Child Friendly document	August/September 2021	All Committee

		Accessible child friendly versions of key council documents published following Committee decisions	From September 2020	Report Authors
All children, including those with Additional Support Needs (ASN) and those with communication needs, including English as a second language, (EAL) will be able to access information and services	Improved access to information for children and young people and families where there are communication needs	Establish a focus group to map and audit the current state and lead consultation with children and young people to develop and inform effective communication approaches Report findings Plan to reflect the communication needs of all	September 2021 October 2021 November 2021	CFC Partnership Group

Culture				
Outcomes	**What needs to happen?**	**How will we know it has happened?**	**Timescale**	**Ownership**
The' vision of childhood', fundamental to a child rights-based approach (CRBA) is understood and promoted. This must include a shared understanding of respect for children's evolving capacities and best interests, objectives of	Positive messages about UNICEFs image of childhood presented through social media, local press and other professional media sources (such as newsletters).	Introduction of hashtag to accompany all communications associated with our work to become a child friendly city Publicise link across all partnership organisations and associated functions, including Arms Length External Organisations (ALEOs).	August 2021 September 2021 December 2021	Kirsty Wylie, Youth Development Officer, ACC and key comms people across local authority/ 3rd sector/ HSCP/ NHS /

education and access to play and leisure		Establish regular reports summarising work through ACC communication channels		independent sector
		Review and finalise an associated communications strategy with all key partners.	June/Julyr 2021	
Staff know how to effectively embed a child rights-based approach and CFC action plan as a framework to guide and improve their work	Raise awareness of the 7 principles of a child rights-based approach through: ● CFC being agenda item on Extended Central Management Team (ECMT) and function team meetings across the partnership ● All Council and partner's strategies and plans to consider the 7 principles during their development and implementation	*Link with workforce strategy* Baseline evaluation undertaken to establish current levels of understanding and to identify training need and inform training offer for senior decision-makers. Strategies plans and actions from ECMT and partners demonstrate an awareness and understanding of the 7 principles.	May 2021 From August 2020 From August 2020	Neil McDonald, Superintendent, Police Scotland CFC Partnership Project Group/Project Managr
Children's Rights are routinely championed publicly by city/community leaders	Leaders routinely champion children's rights The vision of childhood is shared, understood and actively promoted by senior management groups across the partnership	Workshop for city and community leaders to be convened Agreed approach to championing children's rights to be agreed Approach formally agreed and implementation supported	September 2020 September 2020 From September 2020	CFC Project Manager

Child Friendly Services				
Outcomes	**What needs to happen?**	**How will we know it has happened?**	**Timescale**	**Ownership**
All services, including health, justice, social services and others are child friendly.	Better understand the current state	Extensive engagement with children and young people	September 2020	Chief Officer Early Intervention & Community Empowerment/ CFC Project Manager
	Identify and plan to address vulnerabilities	Review of hard and soft data sets	October 2020	
	Clear communication across the whole system to indicate what this will mean for services	Single and multi-agency evaluation agreed with children and young people and priorities agreed.	November 2020	
Services and Policies are underpinned by participatory and qualitative children's rights (CR) based data and CYP experience and wellbeing	All policies across local authority and partner organisations to be based on qualitative and quantitative Child Rights / wellbeing data.	Agreed protocols to be put in place for policy development within local authority and all partner organisations.	Ongoing	CFC Partnership Group
		Agreement with Business Intelligence Unit (BIU) on the data sets required to support decision making	Ongoing	
		Data sets/intelligence/information sharing to be routinely shared to inform service and policy design.	Ongoing	

Outcomes	What needs to happen?	How will we know it has happened?	Timescale	Ownership
All professionals and volunteers demonstrate their capacity to actively listen to and communicate with children and young people of different ages, maturity and capacities and prioritise the time and space to do so	Training and support for functions to engage productively with children and young people of all ages and developmental stages	Establish guidance for staff across the partnership to enable effective and meaningful engagement and participation of children and young people.	October 2021	CFC Partnership Group
		Model effective participation approaches in keeping with published guidance	Ongoing	
	Children and young people to influence all strategic planning	Develop digital training on participation with children and young people	October 2021	
	All services are introduced to health literacy 'teach back' tool to support with active listening and communication skills	Support functions to engage positively with children and young people	Ongoing	
All Children and Young People participate in taking and informing decisions affecting their life, health and wellbeing		Work with Community Planning partners and the Business Intelligence Unit (BIU) to agree a consistent approach of how to capture the voices of children and young people through genuine participation	Ongoing	

Participating				
Outcomes	**What needs to happen?**	**How will we know it has happened?**	**Timescale**	**Ownership**
Children and young people participate effectively in the development and implementation of the CFC programme	Systems to support the development, quality assurance and agreement of the self-evaluation and plan to be agreed	CYP to sit on the CFC Board	Complete	
		Participation systems in place to inform the self-evaluation	Complete	CFC Project Manager
		Participation systems in place to support quality assurance	October 2020	

			Participation systems in place to support finalising CFC self-evaluation and plan	October 2020	
			Accessible information circulated to all children and young people	Ongoing June 2021	
			Review mechanism with children and young people agreed.		
Children and young people's (CYP's) views are considered in decision making processes and there is clarity about how their participation has made an impact	Range of mechanisms for engagement and participation to be established and supported by skilled practitioners to inform decision making		Means of accessing pupil councils to be agreed and tested	September 2020	ACC and Partnership CFC Project Groups
			Means of accessing CYP Council to be agreed and tested	September 2020	
			Means of accessing CYP across a locality to be agreed based on Place based approaches and tested	September 2020	
All children and young people (CYP), including those experiencing discrimination or disadvantage, engage in meaningful participation experiences and understand how their voices make a difference locally			The extension of the Children's Rights Service into Child Protection processes to ensure that, where appropriate, all C&YP have a voice in the child protection environment.	September 2020	CPC
			Audit current approaches to engaging with the harder to reach. Means of accessing harder to reach CYP to be agreed and tested. Consider collaboration with GREC (Grampian Regional Equality Council) groups to encourage greater engagement and representation from some minority groups of children and young people. E.g. young new scots, young people with disabilities, young carers, young travellers etc.	complete	CFC Partnership Group

		Review all mechanisms after 1 year including capturing soft data from CYP and looking at hard data. Is there evidence that participation has impacted on decisions?	August 2021	Business Intelligence Unit (BIU)
		Develop Quality Assurance (QA) calendar to support on-going review	January/February 2021	All partners
		Amend approaches	Ongoing	

Place				
Outcomes	**What needs to happen?**	**How will we know it has happened?**	**Timescale**	**Ownership**
Urban planning services apply a Children's Rights Based Approach (CRBA) to design, development and provision	Measures to be put in place to allow for decisions to be made in a way that reflects CRBA priorities. This will include training opportunities for professionals and increased engagement with children and young people.	Establish guidance and training for those in Strategic Place Planning. Promote opportunities for effective and meaningful engagement with children and young people.	From 2020	Chief Officer SPP

		Monitor and report findings.		
Urban planning is underpinned by a participatory research	Measures will be put in place to promote and facilitate participation by children and young people in the preparation of key strategies and documents such as the Local Development Plan.	Evidence report accompanying the Local Development Plan to document the views of children and young people, in particular school pupils, youth councillors and youth parliament representatives. Local Development Plan (LDP) Evidence report to also include outcome of assessment of the sufficiency of play opportunities for children and young people across the city.	From 2021	Chief Officer SPP
Children and Young People are actively influencing or participating in the design of public spaces	Enhanced engagement with children and young people on civic design projects, e.g. through delivery of the City Centre Intervention Areas and the Conservation Area Regeneration Scheme.	Promote opportunities for effective engagement with children and young people. Monitor and report findings.	Ongoing	Chief Officer SPP
Local environmental improvement plans and policies focus on improving air quality, road safety and making the community more pedestrian and cycle friendly for CYP	Children and young people able to access opportunities to influence policies, plans and programmes in a meaningful way.	Child Friendly/Accessible version of the LDP to be produced once approved. Pilot a child friendly version of the place standard to ensure health priorities and urban planning reflect children's views.	From 2021 From June 2020	Chief Officer SPP

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CHILD RIGHTS PARTNERS

unicef UNITED KINGDOM

HEALTHY

Children and young people:

- have good physical, mental and emotional health
- are supported if they have any additional needs
- know how to stay healthy

PLACE

Children and young people

- can move freely in the city and their neighbourhood
- feel welcome in public spaces, such as parks, shops and on the high street
- feel connected to their neighbourhood and city

PARTICIPATING

Children and young people

- can share their views and influence decisions that affect them
- can come together to discuss issues that matter to them
- can communicate their concerns and wishes to local leaders and other adults

INNOVATION

- The city council finds new, different and creative ways to make sure all children in the city enjoy their rights.

EQUAL & INCLUDED

All children and young people, regardless of their background, culture, ability or anything else

- feel welcome in the city
- have the same opportunities to grow, learn, explore and have fun
- are protected from discrimination

EDUCATION & LEARNING

Children and young people

- are able to learn about the world around them in a safe, welcoming and respectful place

(This includes children and young people who aren't able to attend school).

FLOURISHING

Children and young people

- can explore and spend time in parks, woodland and other natural places
- are free to develop their interests, hobbies and talents
- can spend time with their friends

FAMILY & BELONGING

Families of all shapes and sizes

- are supported to be together
- can get help if they are struggling
- can enjoy activities and have fun around the city

SAFE & SECURE

Children and young people

- feel safe in their homes, neighbourhood and across the city
- feel able to trust the police, teachers and other adults
- can share ideas about improving safety in the city and can speak out if they feel unsafe or worried

CHILD-FRIENDLY SERVICES

Across the city

- Libraries, sports centres, parks, health clinics and other services respect, welcome and support children and young people
- Decisions about how to make services better at the design, commissioning and delivery stage are made with children and young people

CULTURE

Across the city

- people value and respect children and young people
- people know about and respect children's rights

CO-OPERATION & LEADERSHIP

Across the city

- people work together to make the city better for children and young people
- decisions are made involving children and young people

COMMUNICATION

Across the city

- information about children's rights is shared with children, young people and adults in different ways
- people know when important decisions affecting children, young people and families are being made

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APPENDIX 1   Community Planning Aberdeen Funding Tracker

The tracker below includes key funding opportunities available to the Partnership linked to the themes within the LOIP and Locality Plans.

Title	Description	Amount	Deadline for applications	Relevant CPA Group
Economy				
UK Community Renewal Fund **https://www.aberdeencity.gov.uk/services/business-and-licensing/uk-community-renewal-fund**	The UK Government has launched a new fund of £220m which aims to support the community and organisations to prepare for the UK Shared Prosperity Fund in 2022. By funding innovative Pilot Programmes, the investment will boost skills, local businesses, and support people into work. The fund will "play a part in uniting and levelling up the whole country" in the national recovery effort following the COVID-19 pandemic. All proposed projects must be fully or predominantly revenue based and deliverable within a year. Investments should build on local insight and be able to demonstrate alignment with Net Zero Ambitions.	The UK Government urges applicants to consider larger projects (£500,000+) where possible to maximise impact, with a minimum project value of £200,000	17th May 2021	Voluntary organisations, education providers, business groups
Levelling-Up Fund – HM Treasury **https://www.gov.uk/government/publications/levelling-up-fund-prospectus**	Funding available to local areas to help invest in infrastructure that improves everyday life across the UK. The first round of the Fund will focus on three themes: • smaller transport projects that make a genuine difference to local areas; • town centre and high street regeneration; • support for maintaining and expanding the UK's world-leading portfolio of cultural and heritage assets.	The Fund will focus investment in projects that require up to £20m of funding. However, there is also scope for investing in larger high value transport projects, by exception. Bids above £20m and below £50m will be accepted for transport projects only, such as road schemes, and can be submitted by any bidding local authority.	18th June 2021	Local authorities

The Regeneration Capital Grant Fund (stage 1) – Scottish Government/COSLA **https://www.gov.scot/policies/regeneration/capital-investment/**	Fund supports locally developed place based regeneration projects that involve local communities, helping to tackle inequalities and deliver inclusive growth in deprived, disadvantaged and fragile remote communities across Scotland. Projects must supporting or creating jobs, refurbishing and bringing back into use a number of historic and landmark buildings, creating business space, and supporting numerous community facilities and services across Scotland. It is also expected that project will contribute towards the target of net-zero carbon emission.	Not specified.	19th June 2021 (stage 1) For funding 2022-23 There will be a two-stage assessment. Applicants must submit a summary of their project on the form provided at Stage 1. Successful projects at this stage will be invited by the panel to then complete a full Stage 2 application.	Local Authorities
National Awards for Local Government – EMAP **https://awards.lgcplus.com/**	LGC aim to celebrate and reward every aspect of local government. Local authorities within the UK that are making exceptional efforts every day will be rewarded to ensure teams and organisations are given the recognition they deserve. The 2021 award categories are as follows: Campaign of the Year; Children's Services; Climate response; Community involvement; Council of the Year; Digital Impact; Diversity and Inclusion; Economic support; Environmental Services; Future Places; Health and Social Care; Housing Innovation; Outstanding individual contribution; Public Health; Partnership; Rising Star; Team of the Year; Technology.	Discretionary	11th June 2021	Local authorities
People				
Co-op Local Community Fund **https://causes.coop.co.uk/**	This is an annual fund which aims to help communities to come together, co-operate and make a difference. This year's funding is for projects that: • Enable people to access food and co-operate together to feed everyone. • Help improve people's mental wellbeing.	No minimum or maximum amount of funding is specified. Most communities get £4,000 to £6,000 to share between three causes.	30th May 2021	UK registered charities. Registered community amateur sports clubs

	• Offer young people opportunities to develop new skills and make a difference in their community The money can be used to pay staff salaries or the project's running costs. For example, payment to a professional to give local children mental health awareness training.			Community benefit societies. Community interest companies
Empowering Women Fund - Solace Women's Aid **https://www.solacewomensaid.org/empowering-women-fund**	A national funding programme is accepting applications from small women's groups and organisations to support the development of innovative ways of empowering women in their local area, and to build organisations' capacity. Eligible projects and activities include those that: • Improve women's understanding of the law, their rights and access to legal advice. • Improve women's mental health and wellbeing, increasing confidence, motivation, tools, skills, and support to sustain those improvements and increase independence. • Decrease social isolation and increase women's ability to participate in community activities. • Improve women's financial resilience and employability, increasing their routes out of poverty, gaining confidence, tools, skills, and support to secure a stable financial future	Up to £25,000	28th May 2021	Applications will be accepted from women's groups, centres and organisations.
Place				
The Arnold Clark Community Fund **https://www.arnoldclark.com/community-fund**	Funds available for registered charities and local community groups who need financial assistance due to the coronavirus pandemic. Applications will be granted on a weekly basis with 500 applications granted per month.	Maximum value £1000	31st May 2021	Registered and unregistered charities, community groups including

				grassroots sports teams, can apply.

Local community groups include unregistered foodbanks, community support groups, and youth clubs. |
| **NESS Energy Project**

http://www.nessenergy. co.uk/community/community- engagement.aspx | ACCIONA, a global leader in renewable energy and sustainable infrastructure is committed to making a positive contribution to the local community by supporting a wide range of social, economic and environmental benefits, and is looking to engage with community stakeholders in a number of different ways, eg Education, Employability and Skills Training; local SME Opportunities; and Social Wellbeing. Community groups are invited to apply for funding, or request time bank hours for ACCIONA staff's expertise/labour to help with social/community projects.

The types of projects that may be supported, but are not limited to are:

Creating opportunities for culture, leisure, and recreation
Promoting health and wellbeing, including mental health
Supporting and promoting activities for younger people | None specified. | Applications for 2021 should be submitted by 31st May and outcome advised by 18th June. | Community Groups |

	Supporting and promoting activities for older people Enhancing places And, can include: Gardening; General labouring; Administration; Finance (help with accounting); IT Support; Litter pick up; Assisting adults with literacy and numeracy			
Museums Galleries Scotland COVID-19 Adaptation Fund **https://www.museumsg alleriesscotland.org.uk/ funding/covid-19-adaptation-fund/#:~:text=Museums %20can%20apply%20fo r%20up,due%20to%20t he%20Coronavirus%20 outbreak**.	Museum operators based in Scotland can apply for funding to purchase equipment and to facilitate training that will enable them to reopen safely and in accordance with restrictions due to the coronavirus (COVID-19) outbreak. The fund will support costs of essential adaptations, equipment and training. This includes: • PPE for staff and volunteers in line with Scottish Government guidance. • Additional cleaning equipment and products. • Screens and barriers where these are required. • Signage. • Contactless payment technology. • Other equipment and materials necessary to comply with government guidelines. • Training for staff.	Grants of £150 to £7,500 are available to individual organisations. Grants of £150 to £10,000 are available to museum partnerships. All grants must be spent within six months of award.	11th June 2021	Accredited and non-accredited museums, partnerships
The Museum of the Year Art Fund Prize – The Art Fund **https://www.artfund.org /museum-of-the-year**	To recognise and stimulate originality and excellence in museums and galleries and increase public appreciation and enjoyment of all they have to offer. In the wake of COVID-19, the funder believes it is more important than ever to champion the UK's museums, and is seeking applications from organisations whose achievements tell the story of the creativity and resilience of the sector over the past year.	The prize awards £15,000 to each finalist and £100,000 to the winner. Recipients are not required to explain how they will use the money. It is awarded simply on the understanding that it will be	1st June 2021	Museums and galleries in the UK.

		The judges are keen to hear from all kinds of organisations, no matter their shape, size or location, whether they have a collection or not, or whether or not they opened a physical spaces to the public in the last year.	spent to the benefit of audiences.		
	National Lottery Heritage Fund - Enterprise Grants **https://www.heritagefund.org.uk/funding/heritage-enterprise**	Grants are available to enterprising community organisations and commercial organisations working in partnership with community organisations to help rescue neglected historic buildings and sites and return to viable productive use. Funding is to be used for direct project costs which include: • Property acquisition and related costs. • Capital work, including repairs, conversion and new build costs; Development management costs. • Planning and building control fees; Finance costs. • Research, such as specialist surveys or historic research. • The preparation of development appraisals. • The preparation of management and maintenance plans, activities statements, conservation plans and project business plans (where applicable). • Payments/bursaries for trainees. • New staff posts: extra hours for existing staff, and the cost of filling a post left empty by moving an existing member of staff into a post created for a project; Professional fees; Evaluation; Promotion. • Extra costs for the organisation, such as a new phone, extra photocopying, new computers or extra rent	£250,000 to £5 million	None specified	Not-for-profit organisations Partnerships between commercial and not-for-profit organisations. Not-for-profit organisations can include: Local authorities Charities, trusts, and CIOs Community or voluntary groups. Community Interest Companies. Other public sector organisations, such as nationally funded museums.

Technology				
Local Full Fibre Networks (LFFN) Challenge Fund - Department for Digital, Culture, Media and Sport (DCMS) https://www.gov.uk/government/publications/local-full-fibre-networks-challenge-fund	Capital grant programme to help deliver the fastest and most reliable digital communications network available. To support projects that create the conditions for successful achievement of the strategic objective to stimulate more commercial investment to deliver more gigabit capable connectivity and both of the Programme's delivery objectives: •Directly maximising the availability and benefit of gigabit capable broadband services to public sector, business and residential users. •Improving commercial investment conditions, in local areas e.g. improve the business case for the market to provide more gigabit capable broadband.	Up to £4,750,000	None specified.	All tiers of local government and other public sector bodies
Flood Prevention Scheme – Scottish Government **https://www.gov.scot/publications/flood-prevention-schemes-guidance-local-authorities/**	Flood prevention grants to local authorities part-funds the construction of capital works to reduce the risk of flooding of vulnerable communities and the damaging effects of coastal erosion. Schemes have to be widely advertised and if any objections are made a public local inquiry must be held.	Discretionary.	None specified.	Local authorities
The Microgeneration Certification Scheme (MCS) - MCS Charitable Foundation https://www.mcscharitablefoundation.org/funding	The aim of the Foundation is to increase public confidence, awareness and access to renewable energy and low carbon solutions across the UK. The Foundation supports education and engagement programmes, funds research and facilitates innovative solutions to drive widespread adoption. To be eligible, projects should fall into one of the following themes:	Up to £50,000 In exception al cases higher amounts of up to £100,000 will be considered.	19/07/2021	Public and not-for-profit organisations

	- Education, skills and CPD. - Public awareness/information and consumer confidence. - Zero carbon planning. - Local zero carbon delivery initiatives. Eligible projects should also meet at least one of the following criteria: - Seed funding for innovative initiatives. - Support delivery of a proof of concept. - Research to support innovation or capacity building in one of the themed areas. - Sharing good practice.			
Thomas Wall Trust - Digital Skills 2021 Grants Programme **https://www.thomaswalltrust.org.uk/**	Grants are available to support specific projects or core activities that support literacy, numeracy, digital and additional skills in order to increase employment prospects within the UK. The funding is for projects working with disadvantaged people aged 18 years or older to improve their basic digital skills. Priority will be given to: - Projects that link digital skills with employment opportunities. - Match funded projects. - Organisations that can provide compelling evidence of impact. - Organisations working with collaborative networks.	Maximum value £5000	There is a two-stage application process. Stage one is to complete an Expression of Interest form which requires some basic information. The next deadline is 25 June 2021. Stage two is by invitation only and involves completing a more indepth application form.	Registered charities and not-for-profit organisations

Community Planning Aberdeen

FORWARD PLANNER

The reports scheduled within this document are accurate at this time but are subject to change.

Title of report	Contact Officer
CPA Management Group: 2 June 21/ CPA Board 7 July 21	
Draft Refreshed Local Outcome Improvement Plan 2016- 26 and CPA Development Plan 2021-2022	Michelle Cochlan (ACC)
Draft Integrated Locality Plans 2021-26 – North, South and Central	Michelle Cochlan (ACC)
Project End Report: Improve the Health and Wellbeing Outcomes for at least 50% of homeless people/program participants (30 individual participants) in the Housing First Pathfinder Program in Aberdeen City by Dec 2021	Sandra MacLeod (H&SCP)
Progress against the Locality Recovery Plans	Neil Carnegie (ACC)
Final Socio-Economic Rescue Plan 2020/2021 Progress Report	Richard Sweetnam (ACC)
Child Friendly City	Matt Reid (ACC)
Local Governance Review (For information only)	Fraser Bell (ACC)
CPA Management Group: 11 August 21/ CPA Board 15 September 21	
Revised CPA Improvement Programme	Michelle Cochlan (ACC)
Review of CPA Governance and Accountability Structure	Michelle Cochlan (ACC)
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
Half Yearly and Annual Child Poverty Action report for 2020/21	Derek McGowan (ACC)
North East College Regional Outcome Agreement	NES College
CPA Management Group: 19 October 21/ CPA Board 30 November 21	
CPA Improvement Programme and Locality Plan Quarterly Update	Michelle Cochlan (ACC)
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)

Acronyms:
ACC   Aberdeen City Council
ACVO   Aberdeen Council of Voluntary Organisations
CPA   Community Planning Aberdeen
HSCP   Health and Social Care Partnership
NHSG   National Health Service Grampian
PS   Police Scotland
SDS   Skills Development Scotland

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Community Planning Aberdeen

CPA MANAGEMENT GROUP AND BOARD PROPOSED MEETING DATES 2022

Management Group Meeting (commencing at 2pm)	26 January	23 March	1 June	17 August	26 October
CPA Board Meeting (commencing at 2pm)	23 February	27 April	6 July	14 September	30 November

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Community Planning Aberdeen

Progress Report	Local Governance Review
Lead Officer	Fraser Bell, Chief Officer - Governance
Report Author	Fraser Bell, Chief Officer - Governance
Date of Report	14 May 2021
Governance Group	CPA Management Group 2 June 2021

Purpose of the Report

The purpose of this report is to provide an update on the Scottish Government's local governance review to inform speculation on the potential implications for the planning of services.

Summary of Key Information

1   BACKGROUND

1.1   In 2017, the Scottish Government (SG) and CoSLA jointly launched a Local Governance Review. The aim of the review was to develop opportunities for local communities have more say about how public services in their area are run. More than 4,000 people took part in the first phase of 'Democracy Matters' conversations across hundreds of locations. The conversations started to provide an outline of the type of local democratic systems and institutions required to place power and resources in local people's hands.

1.2   Prior to the Covid-19 pandemic, the Council submitted a proposal to the Local Governance Review following a call for suggestions from the SG. The proposal submitted, via the Multi-Agency Transformation Management Group, was in respect of a Target Operating Model for children. This represented a whole system redesign informed by a significant analysis of children and families' needs. To date, no substantive response has been received from the SG on the proposal.

2 DEMOCRACY MATTERS – PHASE 2

2.1   The SG is now asking people across Scotland to have conversations in their communities based on the new Democracy Matters material found here. The materials provide for a future legal basis of 'community decision-making bodies' and then applies how these bodies may operate in three different scenarios. Feedback on these will give the SG additional information to help design in detail how new arrangements could work.

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2.2   Following Phase 2, a further stage of deliberation will follow to give people an opportunity to consider the potential future arrangements set out in detail.

3 COMMUNITY DECISION-MAKING BODIES

3.1   The SG has stated that tackling inequalities in power is a key step to tackling all other inequalities. They take the view that the proposals are most likely to ensure Scotland's different and diverse places will thrive. It is implied that the creation of community decision-making bodies can address these aims. Key features to note are:

1.   A new legal framework would enable the establishment of community decision-making bodies which would have a right to take on responsibility for:

a.   A general power which allows the community 'to act' to support creative responses to local issues.

b.   A range of functions, including, recycling, management of green spaces, design employability programmes and out of hours health services.

c.   Power to direct associated budgets.

d.   Power to employ staff to undertake administrative and specialist roles.

e.   Power to enter collaborative arrangements with neighbouring communities to take over services where economies of scale can be achieved.

2.   Half of the community decision-making bodies would be directly elected, and half would be selected by different methods. The aim would be to see a more diverse set of people in decision-making roles.

3.   The new decision-making bodies would be 'fully accountable' to their community. The two would come together to at annual community events to discuss progress made on local priorities.

4.   Each community would identify a 'natural' and 'publicly recognised' physical boundary through a 'highly participative process'. Once boundaries have been agreed, communities would receive public and third sector support to develop a multi-year community action plan.

5.   Community bodies would have to follow a 'Community Charter' set out in law which covers matters such as:

    a. Funding arrangements, including, raising money through taxation and match funding from national and local governments.

    b. A framework for calculating budgets when new bodies take on responsibility for functions.

    c. Support for decision-making bodies to involve the community.

    d. An approach to community participation which involves the use of innovative techniques to extend reach or deliberate where there is disagreement.

    e. The provision of specialist advice (e.g., HR, legal, procurement, finance etc.) to community bodies.

    f. 'Light-touch' regulation.

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3.2   Community bodies would receive tailored support. Councils will play a role in helping to nurture new arrangements in their area and take on a strategic leadership role. This includes connecting community plans into a wider. A key consideration, when agreeing alternative approaches to how power and resources are shared between national and local government, is how any changes will better enable councils to support ambitious approaches to community governance.

4   INTERNATIONAL REVIEW

4.1   The SG has also commissioned an international review of decision-making structures in other countries. The review concluded that there was no 'ideal type' of local governance. It highlighted the importance of thinking about local governance as a dynamic system and not a static set of structures. It suggests that central government is more likely to be involved in local governance on issues where it is being held closely accountable nationally, or which are political priorities and commitments endorsed through national elections. Finally, it concluded that opportunities for participation that are not at the discretion of governance bodies, and for which results are binding, are more likely to advance levels of engagement.

FUTURE OF SERVICE PLANNING

5.1   There is clearly a large focus on addressing inequalities within the context of the community-decision making bodies. Before a community-decision making body could exercise its right to take on a new responsibility, it appears that it would have to demonstrate that it was best placed to address any inequalities. Were a community-decision making body opt to take on a responsibility, there would likely be an impact on the institution to which that responsibility previously lied. This could see the diversion of resources from that institution to the new community-decision making body. Potentially this could also see the transfer of staff to the community-decision making body or funding for staff. This could have an impact on bodies such as councils to the extent that they may no longer be responsible for commissioning activity in areas that have been transferred to community decision-making bodies.

5.2   The creation of community decision-making bodies offers an opportunity for further collaboration between such bodies, councils and other city, regional and national institutions. For example, it may be that a community decision-making body is able to take on responsibility for services from a number of different bodies in order to deliver a whole system approach to addressing an issue in a particular 'locality'. A community decision-making body, made up of representatives from that community, may be best placed to deliver the right solution first time. Public bodies will want to consider how they can collaborate together and with new community decision-making bodies to facilitate better service delivery and ultimately better outcomes.

3

Recommendations for Action
It is recommended that the Management Group note the current position.

Opportunities and Risks

Consultation
Multi-Agency Transformation Management Group and Strategy Board

Background Papers

Contact details:

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