Meeting on WEDNESDAY, 17 AUGUST 2022 at 2.00 pm

** Virtual - Remote Meeting, Aberdeen **

BUSINESS

APOLOGIES

MINUTES

- 1.1 Minute of Previous Meeting of 1 June 2022 for approval (Pages 3 16)
- 1.2 <u>Draft Minute of Meeting of the CPA Board of 6 July 2022 for information</u> (Pages 17 28)

STRATEGIC BUSINESS

2.1 Draft Locality Plan Annual Reports 2021/22 (Pages 29 - 66)

CPA IMPROVEMENT PROGRAMME

3.1 <u>CPA Improvement Programme Quarterly Update and Appendices</u> (Pages 67 - 110)

Appendix 1 – CPA Improvement Programme Overview

Appendix 2 – Case Studies

Appendix 3 - New Charters

- 3.2 <u>Project End 5.3: 100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022</u> (Pages 111 118)
- 3.3 Project End 5.4: 100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022. (Pages 119 124)

- 3.4 Project End: 9.3 Increase by 10% the number of young people (16-17 year olds) who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2022. (Pages 125 130)
- 3.5 <u>Stretch Outcome 5: Improvement Aim "Children and Young People with an</u> Eating Disorder" (Pages 131 134)

GENERAL BUSINESS

- 4.1 <u>Community Justice Scotland's Outcome and Performance and</u> Improvement Framework Presentation
- 4.2 <u>Ending Homelessness Aberdeen</u> (Pages 135 144)
- 4.3 #KeepingThePromise (Pages 145 200)
- 4.4 <u>Community Planning Budget 2022/2023 Q1 Budget Monitoring Report</u> (Pages 201 204)
- 4.5 2023 Meeting Dates (Pages 205 206)

FORWARD BUSINESS PLANNER / FUNDING TRACKER AND FOR INFORMATION ITEMS

- 5.1 CPA Management Group Forward Planner (Pages 207 208)
- 5.2 Funding Tracker (Pages 209 222)
- 5.3 <u>Planning with People: Re-starting the Review of Community Engagement and Participation Guidance</u> (Pages 223 224)
- 5.4 Date of Next Meeting 26 October 2022

Should you require any further information about this agenda, please email communityplanning@aberdeencity.gov.uk

COMMUNITY PLANNING ABERDEEN MANAGEMENT GROUP 1 JUNE 2022

Present:-

Gale Beatie (Aberdeen City Council) (Chair), David Howieson (Police Scotland) (Vice Chair), Duncan Abernethy (NESCOL) (as a substitute for Allison Carrington (Aberdeen Prospers) and Robert Laird (NESCOL), Dave Black (GREC), Heather Crabb (University of Aberdeen), Andrew Dick (Scottish Fire and Rescue Service), Jillian Evans (Sustainable City and NHSG), Nicola Graham (Skills Development Scotland), Maggie Hepburn (ACVO), Derek McGowan (Anti-Poverty Group and Community Justice Group), Bryan Nelson (Resilient, Included and Supported Group), Simon Rayner (Alcohol and Drugs Partnership), and Graeme Simpson (Children's Services Board).

Also Present:-

Michelle Cochlan, Martin Murchie, Steven Shaw and Allison Swanson (Aberdeen City Council).

Jena Young (NHSG) (for item 5 only)

Alison MacLeod (Aberdeen City Health and Social Care Partnership) (for item 6 only)

Apologies:-

Jamie Bell (Scottish Enterprise), Allison Carrington (Aberdeen Prospers), Rab Dickson (Nestrans), Lavina Massie (Civic

Forum), and Alison Watson (Robert Gordon University).

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Ppic Ppic	Discussion/Decision	Action By
ب Welcome	The Chair welcomed everyone to today's meeting and in particular to David Howieson, Police Scotland, who had replaced Murray Main as the Police Scotland representative.	
Appointment of Vice Chair	Following the retirement of Murray Main, Police Scotland, the Chair sought nominations for the position of Vice Chair. The Management Group resolved:	
3. Minute of Previous Meeting of 23	to appoint David Howieson, Police Scotland, as the Vice Chair. The Management Group had before it the minute of its meeting of 23 March 2022, for approval.	
March 2022 for approval	In relation to item 4 (CPA Improvement Programme Update and Appendices), to note (1) that an update on improvement project 3.2 would be provided later in the agenda; (2) that the revised charter for project 5.2 had been approved by the Board; (3) the board had agreed that the charter on "The number of children and young people with an eating disorder who were identified within 3 months of onset is increased by 50% by	

Topic	Discussion/Decision	Action By
	2023" be postponed to the board meeting in September and was on the forward planner; (4) the Stretch Outcome overview report now highlighted updates to outcomes framework; and (5) that a report on the promise was on the forward planner for the next meeting. Finally, with regards to item 7 (Prevention Consultation), it was noted that Graeme Gardener was arranging from CEO of Centre for Homelessness Impact to come to a meeting of the Management Group or Board.	Graeme Gardener, ACC
סד	The Management Group resolved: (i) to agree the minute as a correct record; and (ii) to note all actions had been undertaken.	
	The Management Group had before it the draft minute of the CPA Board meeting of 20 April 2022, for information. The Management Group resolved: to note the draft minute.	
5. NHSG Plan For The Future - Presentation	The Management Group received a presentation from Jenna Young, NHSG on the	
T TOSONICION	Jena advised that development of the Plan had begun in April 2021 and provided an overview of the high level process/timeline for development of the Plan that had been undertaken using the Scottish Approach to Service design approach. In terms of engagement on the plan, Jena advised that they'd had 2113 survey responses, 59 engagement sessions, 940k twitter impressions and 77k reached on Facebook. Following which 16 focus group sessions were held, as well as a workshop session and a Board seminar session.	
	With regards the content of the Plan, it had 3 high level themes of: 1. People – joining with people to flourish;	

Topic	Discussion/Decision	Action By
	 Discussion/Decision 2. Places - Using our places to proactively seek the best health and wellbeing and fairness for all; and 3. Pathways - Enabling a partnership approach to our pathways of care All of which were leading to sustainable health and care by 2023. Jena spoke through each of the themes, advising of the strategic intent of each, as well as the proposed high level shared outcomes i.e., what does good look like? The next step for the Plan was for it to be submitted to the NHSG Board meeting on 2 June 2022 for approval. Subject to approval by the Board, there would be a formal 'launch' later in June 2022. In addition, there would be phased ongoing communication plan including multiple mechanisms and platforms, development of toolkit and resources and a delivery Plan in development for August/September 2022. 	
Page 5	Finally, Jena emphasised the importance of partnership working in achieving the Plan's outcomes. She highlighted that the Plan could not be achieved by NHSG alone and that partnership working had to be at the heart of it. Strong links and relationships were already in place to build on and that the North East Transformation Board collective intent was on creating a Population Health Alliance.	
	The Management Group welcomed the presentation and the alignment of the Plan with the LOIP, highlighting key areas such as anchor organisations where they could see huge potential in linking with existing LOIP projects for the benefit of all citizens and organisations.	
	The connection with the City Centre masterplan which would be considered by the Council's Committee in June 2022 and the benefits that could be achieved by aligning was also discussed, for example free access to spaces.	
	Clarity on how specific what good looks like would be in the Plan was sought and it was noted that the Plan would show the contributions towards both overall and mutual aims. The linkage of the Population Health Alliance and its use and publication of data with the Partnership's Outcomes Framework (OF) and the benefit of NHS data aligning	

Topic	Discussion/Decision	Action By
	with the OF was highlighted. Jena explained that intention was to have data for high level outcomes and the drillable outcomes below to ensure that there was a clear link between outcomes and service delivery and therefore improving transparency.	
Pe	It was also suggested that the children component should be called "children and their families" so as to ensure the whole family approach was taken and that commissioning be looked at together where we could. In response, Jena advised that this discussion had been held and that they would take on board the feedback. She also advised that there were a lot of great ideas about ways to get children involved in the Plan and that this tied in with the aim of achieving Child Friendly City accreditation. The importance of ensuring that children and young people were truly involved in governance arrangements and not just a child friendly version of the plan produced at the end was emphasised.	
Page 6	 The Management Group resolved: to note the proposed NHSG Plan For The Future.2022-2028 and the next steps as detailed above; to note that Jena would circulate the presentation following the meeting; and to encourage further discussion about the inclusion of NHS data on the Partnership's Outcomes Framework. 	Jena Young, NHSG/Michelle

6. Aberdeen City
Health and
Social Care
Partnership
Strategic/Deliv
ery Plan

The Management Group had before it a report which presented the Aberdeen City Integration Joint Board's (IJB) Strategic Plan for 2022-2025 which was due to be considered for approval at the IJB meeting on 7 June 2022.

The report recommended:-

that Management Group note the ambitions of the Aberdeen City IJB Strategic Plan 2022-2025; confirms support for its delivery over the next 3 years and agrees to submit the Plan to the CPA Board on 6 July 2022.

Speaking in furtherance of the report, Alison McLeod advised that Plan described the four Strategic Aims, namely:

- Caring Together
- Keeping People Safe at Home
- · Preventing III Health, and
- Achieving Fulfilling, Healthy Lives

As well as the five enablers— Workforce, Technology, Finance, Relationships, and Infrastructure - which were required to deliver the Strategic Plan.

Against each of the Strategic Aims and Enablers a number of priorities have been identified. Each of these priorities has programmes of work identified to deliver on them with each programme consisting of a number of projects of varying depth and scope. The programme and projects make up the Delivery Plan which spans the three years of the Strategic plan. The aim is to create the conditions for partners, staff, clients, patients, and their carers to look after their health and wellbeing and have their say in the way services are designed and delivered whilst also managing expectations in terms of what can be achieved within the resources we have.

The Management Group welcomed the difference formats and agreed that there was clear line of sight between the plan and the LOIP and other Partner plans. It was suggested that consideration be given as to how consider the impact on the environment. A representative from the Health and Social Care partnership would be a welcome addition to the Sustainable City Group (SCG). In response Alison MacLeod advised that they were currently looking for a lead for climate change and sustainability and once identified would be in touch to with Jillian Evans as Chair of SCG.

Alison MacLeod, ACHSCP

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The Management Group resolved:

- (i) to approve the recommendation; and
- (ii) to note that a lead for climate change and sustainability for the Aberdeen City Health and Social Care Partnership was currently being sought and that once identified contact with Jillian Evans, Chair of the Sustainable City Group would be made.

7. Draft LOIP Annual Outcome Improvement Report 2021/22

The Management Group had before it a report which presented the draft Annual Outcome Improvement Report 2021/22. This was the sixth Annual Outcome Improvement Report since the Local Outcome Improvement Plan (LOIP) was published in August 2016, and the first to be published since the LOIP was refreshed in July 2021. The report also provided an overview of progress in delivering the CPA Improvement Programme during 2021/22.

The report recommended:-

that Management Group -

- (a) consider the current draft of the Annual Outcome Improvement Report 2021/2022 as contained at Appendix 1;
- (b) note that draft report was out for consultation until 10 June 2022 with Outcome Improvement Groups and Project Managers to address any gaps in information and data:
- (c) agree the submission of the next iteration of the draft Annual Outcome Improvement Report 2021/2022 to the CPA Board on 6 July 2022 and the Council's Strategic Commissioning Committee on 1 September 2022;
- (d) consider the progress against the Development Plan 2021 as contained at Appendix 2 and agree that it be submitted to the CPA Board on 6 July; and
- (e) note that an easy read version of the Annual Report would be produced.

Speaking in furtherance of the report, Michelle Cochlan advised of feedback received to date in relation to the draft Annual Report and that the report would be updated to reflect the feedback, where appropriate, in advance of submission to the CPA Board on 6 July 2022. In addition, a foreword and summary of progress would be added.

In relation to the Stretch Outcomes that had been achieved, it was questioned whether those Stretch Outcomes had been ambitious enough and it was agreed that this was an aspect that all Outcome Improvement Groups should be considering. It was also

	highlighted that it was not purely about achieving the Stretch Outcome in one year, but	
	also about whether that achievement was sustained.	
	The Management Group resolved:	Michelle Cochlan, ACC
8. CPA Improvement Programme Update and Appendices	to approve the recommendations. The Management Group had before it a report which provided an update on the progress towards the Stretch Outcomes and improvement projects within the Local Outcome Improvement Plan 2016-26 which had started, or were due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the Improvement Programme 21-23 approved by the Board on 15 September 2021. The report recommended:-	
Page 9	 that the Management Group (a) consider the overview of progress against the CPA Improvement Programme, as well as the overview for each Stretch Outcome; respective improvement projects and the Community Empowerment Group workstreams as contained at Appendix 1; (b) discuss the status of the improvement aims with a red ragging status, as well as the risks/issues detailed in each of the Stretch Outcome overviews and determine any mitigating actions required; (c) consider the two spotlight case studies as contained at Appendix 2 and agree that these be submitted to the CPA Board; (d) note that five aims had now achieved as detailed at 4.1 and three project end reports were on today's agenda, with the further two to be submitted once sustained improvement was evident; 	
	 (e) approve the one new charter (to come as a late circulation) included at Appendix 3 for submission to the CPA Board on 6 July 2022; (f) approve the proposed rescheduling of the COPD improvement aim as detailed at 5.2 and Appendix 1 to the CPA Board on 14 September 2022; (g) agree to appoint Bryan Nelson, Scottish Fire and Rescue Service, as the Chair of the Resilient, Included and Support Outcome Improvement Group. In terms of new charters, 3 project charters were still due to be submitted, 2 were due to this meeting with the final remaining charter to come on 17 August 2022 as approved by the Board. The report had anticipated the charter for "Support 50 people 	

into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50" would be submitted as an additional circulation. However, a draft charter had been considered by Aberdeen Prospers and it had been agreed that the charter was not ready to go to the Management Group at this stage as it still needed developed to show the change ideas that would be taken to achieve the aim and there were a number of other areas that needed addressed. It was also highlighted that the Local Employability Plan was due for submission shortly and, to avoid duplication or working at odds with one another, it was agreed it would be better to have sight of this before submitting the charter. In terms of timescale, the Project Manager was working for this to be submitted to the next meeting of the Management Group.

Five aims had now been achieved and three project end reports to be considered later on the agenda. The other two projects were continuing to ensure the improvement was sustained and working on their project end reports. There were also, case studies for two projects at appendix 2 to show their story in terms of the changes they're testing and outcomes achieved to date.

The Management Group the agreed to focus on the current status of Stretch Outcomes 3 and 4 and heard from Duncan Abernethy and Graeme Simpson respectively.

In relation to Stretch Outcome 3, Duncan advised as follows:

- 3.1 progressing positively with 18 business now working with CPA through CB and CSR activity.
- 3.2 while there had been a lot of work going, project was struggling to get partners to share the data re who had been provided with equipment and who had requested/been provided with support etc. The Project Manager was going to provide a list of partners who were working to support individuals across the city and the Chair of Aberdeen Prosper was going to contact them to ask for data to be shared. A further change idea was also being tested in provision of support to refugees from Afghanistan and it was hoped data on the impact of this would be available soon.
- 3.3 progression had been limited due to the capacity of the Project Manager, but also as in order for this to be taken forward, the Project Manager, required the input and support of Education. Contact had been made and it was hoped that further

discussion would enable this to be taken forward.

3.4 project progression had been impacted by a number of reasons, including access to schools due to covid-19 restrictions; availability of data and also other demands on the Project Manager. PM was seeking to progress this asap.

In relation to the issues raised above affecting the progression of the projects under Stretch Outcome 3, as well the postponement of charter 2.4, it was asked whether the projects had the right people identified as Project Managers and whether they could be supported, or led by some of the other partners on Aberdeen Prospers to ensure that the projects progressed. In this regard, Duncan advised that he would take this back to Aberdeen Prospers for consideration.

Duncan Abernethy, NESCOL

With regards to Stretch Outcome 4, Graeme advised as follows:

- 4.1 progression had been impacted by availability of baseline data and the capacity of the Project Manager. Simon Rayner explained that now that data had been confirmed and revised charter approved, project team would now be actively progressing the change ideas. However, he did question as to whether the focus of the charter should be expanded to include alcohol and it was agreed that at this time the project continue with existing focus with any proposal on changing the aim/charter to be considered by the Children's Services Board in the first instance.
- 4.2 had been impacted due to covid-19 restrictions limiting face to face support and also as the Project Manager had been rediverted to support the resettlement of refugees into the city. This project was also experiencing difficulty in gathering baseline data regarding repeat unintentional injuries, however this was being actively investigated.
- 4.3 & 4.4 both charters had been approved in February 2022 and were actively designing change ideas with a view to testing commencing as soon as possible.

Thereafter, the Group heard from other Outcome Improvement Groups who highlighted any areas of risk in their respective improvement projects progressing.

The Management Group resolved:

- (i) to approve the recommendations (a) to (d), (f) and (g);
- (ii) to agree to recommend the rescheduling of charter to the CPA Board on 14 September 2022 as detailed above.

9.	Project End:	1.1
	Increase	the
	number	of
	people u	sing
	community	
	pantries by	20%
	by 2023	

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The Management Group had before it a report which presented the results of the LOIP Improvement Project Aim to increase community pantry use by 20% by 2023 and sought approval to end the project as the aim had been achieved.

The report recommended:-

that Management Group -

- (a) agree to recommend to the CPA Board on 6 July 2022 that testing was concluded and that this Improvement Project was brought to an end on the basis that the project aim had been achieved and the changes tested would continue with business as usual and that the Anti-Poverty Group would continue to monitor the data;
- (b) note that the dataset for the overall aim would be added to the Outcomes Framework to ensure progress was monitored; and
- (c) note that the pantry model would be scaled up through the development of a further four pantries in Aberdeen and that development and progression of this would be reported to the Anti-Poverty Group.

The Management Group highlighted the impact of the cost of living crisis on the impact of people to access affordable food and recognised that this was an ongoing challenge and area for the Anti-Poverty Group to consider and progress. However, in relation to the improvement aim, agreed that this had been met and that through the next steps, such as the establishment of 4 further pantries, it was confident that the improvement would be sustained.

The Management Group resolved:

- (i) to approve the recommendations.
- (ii) to commend Sam Leys, CFine, and the project team for their commitment to the project and achievements.

10. Project End: 10.1 Increase by 10% those individuals, aged 21+ and not subject to

The Management Group had before it a report which presented the outcomes of Improvement Project 10.1 which aimed to increase by 10% those individuals, aged 21+ and not subject to statutory throughcare arrangements, who access support services upon release from HMP YOI Grampian by 2022 and sought approval to end the project.

statutory throughcare arrangements, who access support services upon release from HMP Grampian by 2022

The report recommended:-

that Management Group

- (a) agree to recommend to the CPA Board on 6 July 2022, that testing was concluded and that this Improvement Project was brought to an end on the basis that the aim of 10% increase had been achieved and exceeded; that the improvement had been sustained and that the improvements tested have now been adopted as business as usual for the liberations defined as non-statutory convicted over 21 year olds returning to Aberdeen City;
- (b) note that through the continued use of the virtual case management board platform would enable all partners to share information, highlight concerns, signpost assertive outreach teams and make the best use of limited support service resources by sharing the gate liberation process across agencies would enable data to be monitored and should there be any decline in outcomes for these to be raised and discussed at the earliest opportunity with partners;
- (c) note the effectiveness of earlier release and face to face meetings and that project 10.2 (My Way to Employment) would test the earlier support pathway and face to face meetings to support liberations with employment opportunities;
- (d) note that the change ideas detailed in section 3 of the report have been scaled up as detailed in section 5 to HMP YOI Grampian liberations to other local authorities and those on remand:
- (e) agree that the Project Manager report the outcomes of the project to the National Public Sector Partnership agreement currently in place that provides the voluntary throughcare to convicted persons and highlight that if this agreement were to be expanded to include working with remands prior to court dates, and subsequently continuing this support when they are transitioning back in to the community could increase the likelihood of aiding a successful return to the community for this ever increasing group of liberations; and
- (f) note that the dataset for the overall aim would be added to the Outcomes Framework to ensure progress was monitored.

The Management Group heard from Derek McGowan who spoke to the report. The Group commended the achievements and noted the joint working across LOIP projects and that the changes tested would not be applied to projects 10.2 and 10.8.

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The Management Group resolved: to approve the recommendations; and (ii) to commend Mike Hebden and the project team for their commitment to the project and achievements. The Management Group had before it a report which presented the results of the LOIP 11. Project End: 15.1 Improvement Project Aim, Improving Access to Green Spaces: Increasing the number Increase the of community run green spaces, and sought approval to end the project as the aim had number been achieved community run green spaces by a minimum of 8 The report recommended:that Management Group that are and agree to recommend to the CPA Board on 6 July 2022 that testing was organised (a) self-managed for concluded and that this Improvement Project was ended on the basis that the aim set had been achieved and that the change ideas have been embedded both people and Page nature by 2023 and that the report be submitted to the CPA Board on 6 July for approval: agree that the green space data / improvement activity would be reported (b) periodically to the Sustainable City Group to ensure improvement and alignment to the other improvement aims continues and that the dataset would also be 4 added to the Outcomes Framework; and note the steps proposed to sustain the improvement detailed at section 5 and (c) 6.3 of the report, in particular that to support sustaining the existing groups, as well as the mental wellbeing of citizens, the team had taken early steps to explore social prescribing, with a conversation being held with NHS in early June. Steven Shaw spoke to the report and provided an example of the work and impact of one of the new community run green spaces and how through providing support where required such as provision of tools and seeds, the group has flourished and had wider positive impacts on individuals, the community as a whole, as well as the reducing the demand on the Council's environmental team. The Management Group resolved: to approve the recommendations; and (i) to commend Steven Shaw and the project team for their commitment to the (ii) project and achievements.

12.	CPA Planner	Forward	The Management Group had before it the CPA Forward Planner.	
	rialillei		The Management Group resolved: (i) to note the CPA Forward Planner; and (ii) to note that the Scottish Fire and Rescue Service Draft Strategic Plan 2022 – 2025 would be submitted to a future meeting following conclusion of the consultation.	Andrew Dick, SFRS
13.	CPA Tracker	Funding	The Management Group had before it the CPA Funding Tracker.	
			The Management Group resolved:	
			to note the CPA Funding Tracker.	
	Date of Meeting	of Next	The Management Group noted that its next meeting would be held on 17 August 2022 at 2pm.	
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COMMUNITY PLANNING ABERDEEN BOARD

7th July 2022

HYBRID MEETING

Present: - Councillor Alex Nicoll (Chair)

Chief Superintendent Kate Stephen Vice Chair (Police Scotland) (from Item 1.4)

Duncan Cockburn (Robert Gordon University Professor Pete Edwards (Aberdeen University) Chay Ewing (Scottish Fire and Rescue Service) Councillor Martin Greig (Aberdeen City Council)

Luan Grugeon (Health and Social Care Partnership Integration Joint Board)

Councillor Sandra Macdonald (Aberdeen City Council) Gordon MacDougall (Skills Development Scotland)

Lavina Massie (Civic Forum) (as substitute for Jonathan Smith) Phil Mackie (NHS Grampian) (as substitute for Susan Webb)

David Milne (Scottish Government Representative) (as a substitute for Richard McCallum)

Councillor Miranda Radley (Aberdeen City Council) Alistair Robertson (Aberdeen Active Partnership)

Angela Scott (Aberdeen City Council)

In Attendance: - Alison MacLeod (ACHSCP) for Item 2.1, Kirstie McLaughlin (Elevator) for Item 3.1, Bryan Nelson (Scottish Fire and Rescue Service) for Item 3.1 and Simon Rayner (Alcohol and Drugs Partnership) for Item 3.1.

Also Present: -, Derek McGowan, Steven Shaw, and Allison Swanson (All Aberdeen City Council)

Apologies: Gale Beattie, Matthew Lockley, Richard McCallum, Paul O'Connor, Jonathan Smith, and Susan Webb

Topic	Discussion/Decision	Action by
1.Welcome and Valedictory	The Chair welcomed Board members to the meeting, highlighting that it was the first meeting for Councillors Macdonald and Radley who had been appointed by Full Council following the local government elections. Thereafter all members in attendance introduced themselves.	

Topic	Discussion/Decision	Action by
	The Chair announced that this would be Gordon MacDougall's last meeting and thanked him for his support and contribution since his appointment to the Board in February 2017. He wished him well on his retirement	
	The Board resolved: (i) to note the update; and (ii) to echo the Chair's remarks regarding Gordon MacDougall's contribution to the Board wish him well in his retirement.	
2.Declarations of Interest	There were no declarations of interest	
3-Minute of Revious	The Board had before it the minute of its previous meeting of 20 April 2022, for approval.	
Reting of 20	The Board resolved: -	
A <u>̃R</u> ril 2022 ∞	to approve the minute as a correct record.	
4.Draft Minute	The Board had before it the minute of the CPA Management Group meeting of 1 June 2022, for	
of the CPA	information.	
Management Group meeting	The Board resolved: -	
of 1 June 2022	to note the draft minute.	
5.CPA Board Forward	The Board had before it the Forward Business Planner.	
Business	The Board resolved: -	
Planner	to note the Forward Business Planner.	
6.National Update - Scottish Government	David Milne (Scottish Government Representative) provided a verbal update on national Scottish Government priorities to the Board which included the following areas: - • Tackling child poverty in line with the updated child poverty plan in March; • Scottish Government Supporting Covid recovery in line with the strategy published in last October;	

Topic	Discussion/Decision	Action by
	 National Economic Transformation in connection with the social outcome published in March; and 	
	Constitutional matters.	
	The Board resolved: - to note the update.	
7.Role of Scottish	The Board had before it a report on the role of Scottish Government Place Directors.	
Government Place Directors	David Milne spoke to the report and explained on the role of Scottish Government Place Directors. He explained that the role of Scottish Government Place directors was as follows: - to understand, promote and support how public services work together and with communities; to improve wellbeing and outcomes on local and national priorities; and serves as an intermediary between Community Planning Partner (CPP) area and Scottish Government.	
19	The Board resolved: -	
	to note the update.	
8.Aberdeen City JB Strategic Plan 2022-2025	The Board had before it a report presenting the Aberdeen City Integrated Joint Board Plan 2022-2025 as approved by the Integrated Joint Board on 7 June 2022.	
	Alison McLeod spoke to the report and advised that there were three versions of the plan: a) full version with delivery plan as an appendix	
	b) summary version aimed at people provided with little detail but not fully detailed as in the full version;	
	c) easy read version targeted at people with difficulty in understanding the language.	
	Ms McLeod provided an overview on the development plan highlighting that it began in March 2021 with the co-operation from colleagues in Community Planning and NHS. She explained to the Board that with the plan it had identified the demand capacity and impact on the following areas: - i) Covid ii) Cost of living and	

Topic	Discussion/Decision	Action by	
	However, it had been agreed that; a) delivery plan would be refreshed annually, b) processes reported to the Senior Management, Committee and IJB; c) progress of the plan demonstrated on annual report.		
	The report recommended: - that the Board- (a) note the ambitions of the Aberdeen City IJB Strategic Plan 2022-2025 and (b) confirm support for its delivery over the next 3 years.		
Page 20	The Board resolved: - (i) to approve the recommendations; and (ii) to agree to receive a presentation from Alastair Robertson on the range of activities being taken forward by the Aberdeen Active Partnership as a critical part of the prevention approach.	Alastair AAP	Robertson,
9.LOIP Annual Outcome Improvement Report 2021/2022	The Board had before it the annual Local Outcome Improvement Report for 2021/2022. This was the sixth Annual Outcome Improvement Report since the Local Outcome Improvement Plan (LOIP) was published in August 2016, and the first to be published since the LOIP was refreshed in July 2021. The report also provided an overview of progress in delivering the CPA Improvement Programme during 2021/22.		
	Allison Swanson, Community Planning Improvement Programme Manager spoke to the report and advised that the report highlighted what the Partnership had achieved so far with the headline achievements, evidencing four of the Stretch outcomes achieved, which was testament to the commitment of our partners and communities to partnership working. The report also provided an assessment of the Partnership's overall progress towards the 15 Stretch Outcomes now that we were more than halfway through the 10 year plan, and recognised that there are other areas where the Partnership still needed to achieve and needed to continue with improvement and move at pace to ensure the improvements highlighted were sustained as well as achieving the remaining Stretch Outcomes and improvement aims we set out to achieve.		

Topic	Discussion/Decision	Action by
	The report recommended: -	
	that the Board -	
	 (a) approve the Annual Outcome Improvement Report 2021/2022 as contained at Appendix 1; (b) agree the submission of the Annual Outcome Improvement Report 2021/2022 to the Council's Strategic Commissioning Committee on 1 September 2022 and for publication and circulation to all partners; 	
	 (c) consider the progress against the Development Plan 2021 as contained at Appendix 2; and (d) note that an easy read version of the Annual Report would be produced. 	
Page 21	Partners discussed the report, during which the importance of monitoring and sustaining the achievements made to date was highlighted. It was also recognised that since the LOIP had been published the cost of living crisis had arisen and there was discussion on how the Partnership could review the impact of the cost of living crisis on the population and ensure that the LOIP has the right focus and was picking up anything not currently covered within the LOIP, or by single systems. Partners feeling was that all would be covered in the LOIP, or by single system and not particularly wanting to add additional projects, but felt it was important given the current environment, that they look at this at this point in time.	
	In response, Angela Scott highlighted that if successful with the HDRC bid (item 4.1 on agenda) this was the type of research that could be done through the Centre, but if not successful, Public Health/Director of Commissioning could look at what could be done on current data (qualitative/quantitative/professional judgement//lived experience) on the cost of living crisis and mapping with current LOIP and making sure that the LOIP has picked up any issues and report back on this.	
	Phil Mackie also advised that this was work that was already in sight for Public Health and he'd had a preliminary meeting with Derek McGowan, and that it was important to highlight that most data predate cost of living crisis and therefore officers would need to use professional judgement/knowledge and lived experience input to report the current impact. The Board resolved: -	
	 (i) to approve the recommendations; and (ii) to instruct the Director of Public Health/Director of Commissioning to report to a future meeting on the current position/impact of the cost of living crisis on the city and demonstrating how 	

Topic	Discussion/Decision	Action by
	these areas were being addressed through the LOIP/single systems and identifying any gaps that needed to be addressed.	Gale Beattie, ACC/Susan Webb, Public Health
10. CPA Improvement Programme Quarterly Report	The Board had before it a report had before it a report which provided an update on the progress towards the Stretch Outcomes and improvement projects within the Local Outcome Improvement Plan 2016-26 which had started, or were due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the Improvement Programme 21-23 approved by the Board on 15 September 2021.	
Page	Allison Swanson, Community Planning Improvement Programme Manager provided an overview on the progress of the report. She advised that 72 of the 75 Improvement aims, were now live projects and were being progressed with the overview showing the projects ragging to ensure that Project Teams, Outcome Improvement Groups and Management Group were reflecting on whether the project was on track, at risk, and highlighting any issues to enable these to be discussed/supported.	
22	She intimated that two charters were postponed as detailed in Paragraph 5.2 of the report that 7 improvement aims detailed at section 4.1 had been achieved, with three project end reports to be considered later on today's agenda.	
	The Board then heard from the following three Project Managers, who spoke to their respective case studies study as contained at appendix 2; telling the story of the project; the changes they've tested, as well as the outcomes and impact to date: 2.2 (Supporting unemployed people start a business) - Kirstie McLaughlin, Elevator 10.3 (Reducing wilful fires) - Bryan Nelson, Scottish Fire and Rescue Service (on behalf of Andrew Dick) 12.6 (Increasing Distribution of Naloxone) - Simon Rayner, Alcohol and Drugs Partnership	
	In relation to item 12.6, the case study detailed that Aberdeen City Council had become a corporate distributer of naloxone, the first local authority in Scotland to do so. Simon Rayner highlighted the importance of increasing the supply of non drug and Alcohol Services and Community Planning Partners were asked to support increasing access to and availability of this life saving medicine throughout the community when it's needed most by: 1. sign up to become a corporate naloxone distributer;	

Topic	Discussion/Decision	Action by
	 encourage staff to get trained to administer naloxone; ensure all staff trained have access to naloxone Partners welcomed the update and concurred with the importance of working together to save lives and reduce drug related deaths. The current position in terms of the supply and administration of naloxone by Aberdeen City Council, Police Scotland and Scottish Fire and Rescue Service was detailed. Both the university of Aberdeen and Robert Gordon's university 	
	A number of suggested areas/groups that could be contacted to support and sign up to both distribute and administer naloxone and it was agreed that Simon Rayner, ACHSP, follow these up.	Simon Rayner, ACHSP
Page 23	 The report recommended: - that the Board - (a) consider the overview of progress against the CPA Improvement Programme, as well as the overview for each Stretch Outcome; respective improvement projects and the Community Empowerment Group workstreams as contained at Appendix 1; (b) discuss the status of the improvement aims with a red ragging status, as well as the risks/issues detailed in each of the Stretch Outcome overviews and determine any mitigating actions required; (c) consider the three spotlight case studies as contained at Appendix 2; (d) note that seven aims had now achieved as detailed at 4.1 and three project end reports were on today's agenda, with the further project ends to be submitted once sustained improvement was evident; (e) approve the proposed rescheduling of the employability and COPD improvement aims as detailed at 5.2 and Appendix 1; and (f) note the appointment of a new vice Chair of the Management Group and the Chair of Resilient, Included and Supported Group as detailed at section 6. The Board resolved: - (i) to approve the recommendations; (ii) to commend the three Project Managers who presented case studies, and their Project Teams, for their achievements to date ad commitment to the projects; and (iii) to note that both the University of Aberdeen and Robert Gordon's University had agreed to make contact with Simon Rayner to discuss steps to sign up as a naloxone distributer; and to request all partners to contact Simon to discuss. 	All Partners

Topic	Discussion/Decision	Action by
11. Project End 1:1 Increase the number of people using	The Board had before it a report which presented the results of the LOIP Improvement Project Aim to increase community pantry use by 20% by 2023 and sought approval to end the project as the aim had been achieved.	
community pantries by 20% by 2023	Derek McGowan, Chief Officer, Early Intervention and Community Empowerment spoke to the report on behalf of the Project Manager, Sam leys (CFINE) and explained that the aim to increase the use of community pantries by 20% had been achieved. Mr McGowan made reference to the graph illustrated on the membership and advised that it had increased from 487 to 754 in number.	
Page 24	 The report recommended: - that the Board (a) agree that testing is concluded and that this Improvement Project is brought to an end on the basis that the project aim has been achieved and the changes tested will continue with business as usual and that the Anti-Poverty Group will continue to monitor the data; (b) note that the dataset for the overall aim will continue to be included on the Improvement Programme Dashboard/Outcomes Framework to ensure progress is monitored; and (c) note that the pantry model will be scaled up through the development of a further four pantries in Aberdeen and that development and progression of this will be reported to the Anti-Poverty Group. The Board resolved: - 	
	 (i) to approve the recommendations; and (ii) to commend the Project Manager and team for their achievements. 	
12 Increase by10% those individuals, aged 21+ and not subject to	The Board had before it a report which presented the outcomes of Improvement Project 10.1 which aimed to increase by 10% those individuals, aged 21+ and not subject to statutory throughcare arrangements, who access support services upon release from HMP YOI Grampian by 2022 and sought approval to end the project.	
statutory throughcare arrangements, who access	Derek McGowan, Chief Officer, Early Intervention and Community Empowerment spoke to the report on behalf of Project Manager, Mike Hebden (Scottish Prison Service).	

Topic	Discussion/Decision	Action by
support services	The report recommended: -	
upon release	that the Board -	
	· ·	

Topic	Discussion/Decision	Action by
13.Increase the number of community run green spaces by	The Board had before it a report which presented the results of the LOIP Improvement Project Aim, Improving Access to Green Spaces: Increasing the number of community run green spaces, and sought approval to end the project as the aim had been achieved	
a minimum of 8 that are organised and self-	Steven Shaw, Environmental Manager spoke to the report and outlined the progress and outcomes of the various groups in their communities in the city, providing an example of one group in particular. It was reported that as of June 2022, there were 36 new groups in the city.	
managed for both people and nature by 2023	Luan Grugeon commended officers on the report and asked whether videos of the groups could be circulated to the wider community. In response, Mr Shaw advised that previously, short videos of the groups could not be shared as they had not given consent, however, moving forward he would endeavour to seek their permission in order that the videos could be shared. In addition, Bryan Nelson suggested that Station House Media Unit could be contacted for assistance in terms of filming the video for the groups.	
26	 The report recommended: - that the Board - (a) agree that testing is concluded and that this Improvement Project is ended on the basis that the aim set has been achieved and that the change ideas have been embedded; (b) agree that the green space data / improvement activity will be reported periodically to the Sustainable City Group to ensure improvement and alignment to the other improvement aims continues and that the dataset for the overall aim will continue to be included on the Improvement Programme Dashboard/Outcomes Framework to ensure progress is monitored; and (c) note the steps proposed to sustain the improvement detailed at section 5 and 6.3 of the report, in particular that to support sustaining the existing groups, as well as the mental wellbeing of citizens, the team has taken early steps to explore social prescribing, with a conversation being held with NHS in early June. 	
	The Board resolved: -	
	(i) to approve the recommendations; and(ii) to commend Steven Shaw, Project Manager, and team for their achievements.	

Topic	Discussion/Decision	Action by
14.	The Board had before it a report which advised of the submission of a bid to the National Institute of	
Health	HealthCare Research (NIHR), for resources to establish a Health Determinants Research	
Determinants	Collaborative in Aberdeen.	
Research		
Collaborative (HDRC)	Mrs Angela Scott, Chief Executive spoke to the report and provided an update on the progress for the funding application with National Institute of Health Research (NIHR), during which it was highlighted that Aberdeen City Council was the only Scottish Authority shortlisted for the bid. Mrs Scott stated that the outcome of the bid would be decided by the end of July 2022 and that the Board would be notified.	
	Mrs Scott expressed her thanks to partners and colleagues especially to Martin Murchie, Chief Officer, Data and Insights for his extensive effort on the research which was undertaken.	
Pa	The report recommended: - that the Board note the attached application and consider a further report once the final decision of	
Page	the NIHR is known.	
27	The Board resolved: -	
	to approve the recommendation.	

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Community Planning Aberdeen

Progress Report	Draft Annual Locality Plans Report 2021/22
Lead Officer	Derek McGowan - Chief Officer – Early Intervention and Community Empowerment Sandra MacLeod – Chief Officer – Health and Social Care Partnership
Report Author	Lauren Mackie, Chris Smillie, Andrea Gilmartin – Public Health Co-ordinators
Date of Report	20 July 2022
Governance Group	CPA Management Group - 17 August 2022

Purpose of the Report

This report presents the draft Annual Locality Plans Report 2021/22. This is the first Annual Report since the Locality Plans were published in July 2021.

Summary of Key Information

1 BACKGROUND

- 1.1. In December 2020, the Community Planning Aberdeen (CPA) Board and the Integration Joint Board (IJB) agreed recommendations for joint locality working between Community Planning Aberdeen and Aberdeen Health and Social Care Partnership. This saw the bringing together of two models for locality planning which had been established in response to separate legislation the Public Bodies (Joint Working) (Scotland) Act 2014 and the Community Empowerment (Scotland) Act 2015.
- 1.2. Locality Plans were co-produced with each Locality Empowerment Group (LEG) and Priority Neighbourhood Partnership (PNP) to identify priorities and community ideas. Throughout each locality plan, links have been made between community priorities and the work of the wider Community Planning Aberdeen Partnership being delivered through the city-wide Local Outcome Improvement Plan. This has been done with the aim to promote collaboration on common priorities, supporting each other by sharing knowledge and experience and testing out ideas together to ensure they have the best chance of success, scalability and sustainable results.
- **1.3.** In July 2021, shared Locality Plans were approved by the CPA Board and IJB for the North, South and Central Localities of the City. The plans incorporated improvement activity for the whole locality and/or targeted at specific neighbourhoods in most cases priority neighbourhoods.
- **1.4.** Delivery of Locality Planning is the responsibility of the LEGs and PNPs, supported jointly and equally by Public Health Co-ordinators and Locality Inclusion Managers.

2 DRAFT ANNUAL LOCALITY PLANS REPORT 2021/22

- 2.1 The draft Annual Locality Plans Report 2021/22 contained at Appendix 1 is the first progress report against each of the shared Locality Plans. It provides the Community Planning Partnership and members of the public with an overview of progress made during 2021/22 towards the achievement of priorities within the North, South and Central Locality Plans.
- 2.2 The draft Annual Report is currently out for consultation with the Locality Inclusion Manager and Community Development Officers to address any gaps in information and data. The consultation is to conclude on 22 August 2022, with the report updated thereafter in advance of submission to the CPA Board on 14 September 2022.

3 NEXT STEPS

- One of the many challenges throughout COVID has been community engagement. There has been a noticeable decline, with a significant reduction in engagement within LEGs and PNPs. As restrictions have lifted, this is an ideal opportunity to improve communication and re-engage with our communities.
- 3.2 The Annual Report 2021/22 allows the Locality Empowerment Groups and Priority Neighbourhood Partnership to take stock of what has been achieved over the last year and to progress community ideas within each Locality Plan.

Recommendations for Action

It is recommended that members of the Management Group:

- i) Consider the current draft of the Annual Report 2021/2022 as contained at Appendix 1;
- ii) Note that draft report is out for consultation until 22 August 2022 with the Locality Inclusion Manager and Community Development Officers to address any gaps in information and data:
- iii) Agree the submission of the next iteration of the draft Annual Report 2021/2022 to the CPA Board on 14 September 2022.
- iv) Note that an easy read version of the Annual Report will be produced.

Opportunities and Risks

There has been a decline in engagement/ participation of LEG and PNP members across localities, current LEG members do not view delivery of locality planning as part of their role – refresh and review of LEG membership is in progress.

Limited resources - one Locality Inclusion Manager (joint locality lead with Public Health Coordinators) covering all of city.

Consultation

Paul Tytler, Locality Inclusion Manager

Graham Donald, Kev Donald and Teresa Dufficy, Community Development Officers

Background Papers

North Locality Plan

South Locality Plan

Central Locality Plan

Contact details:

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Aberdeen City Locality Plan

Annual Report 2021-22

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BACKGROUND

In December 2020 two locality planning models for Community Planning Aberdeen and Aberdeen City Health and Social Care Partnership (HSCP) were integrated. Both models were established in response to legislation, namely the Public Bodies (Joint Working) (Scotland) Act 2014 and the Community Empowerment (Scotland) Act 2015. Following a review of locality planning conducted by staff from Aberdeen City Council and Aberdeen City HSCP, it was proposed that there would be significant benefits to be gained from a more integrated approach to locality planning for communities, partners and staff across the Community Planning Partnership.

This integration of locality planning models resulted in shared:

- localities and priority neighbourhoods
- locality plans
- Locality Empowerment Groups (LEGs)
- Priority Neighbourhood Partnerships (PNPs)

The development of Aberdeen Cities – North, South and Central Locality Plans (2021-26) took place during a global pandemic which meant many of the traditional ways of engaging with communities and staff, including meeting face to face and canvasing opinions in neighbourhoods was not possible. Instead, most engagement had to take place on-line. To ensure community members and staff living and working in each locality were involved in the process the following engagement opportunities took place:

- Online community and staff workshops.
- Online staff survey for those that could not attend the workshops.
- Online survey for children and young people.
- Online simulator to enable communities to express what was important to them and their community. The top five priorities identified in the simulator were shared with members of the LEGs and incorporated in discussions to identify the six overarching priorities for each locality plan.
- Health and Social Care Alliance Scotland (the ALLIANCE) facilitated workshops including: a visioning session and workshops for each of the three localities.
- · LEG and PNP meetings.

Throughout each locality plan, links have been made between community priorities and the work of the wider Community Planning Aberdeen Partnership being delivered through the city-wide Local Outcome Improvement Plan (LOIP). This is essential to ensure collaboration on common priorities, supporting each other by sharing knowledge and experience and testing out ideas together to ensure they have the best chance of success, scalability and sustainable results.

Most importantly, locality plans allow us to tackle the issues which are important to local communities. It is by doing this, that we will ensure no community is left behind in realising our vision of Aberdeen as a place where all people can prosper.

This report highlights continued engagement and activity within our communities despite the challenging circumstances brought by COVID-19.



COVID-19

The past year has continued to be dominated by COVID-19. Restrictions and lockdown measures are still affecting how people are participating and engaging in community groups and activities. Many groups and activities have yet to restart or have reduced numbers attending. It will take time for many to feel confident to re-engage and fully participate in their community as they did pre-COVID.

Locality Empowerment Groups (LEGs) and Priority Neighbourhood Partnerships (PNPs) continued throughout the pandemic to meet through online meetings. This digital connection made it easier for some community members to connect however for others, this has been a barrier to engaging.

Between December 2021 and March 2022, the Omicron variant required an elevated response to COVID-19. The priority for many staff within Aberdeen City HSCP and Aberdeen City Council during this time was to support vaccination uptake and Lateral Flow Device (LFD) testing and recording, particularly in vulnerable communities. Members of both the LEGs and PNPs participated in meetings that helped shape this response. Hundreds of LFD testing kits were distributed via community venues, COVID -19 key messages were shared across local social media pages and networks, and the mobile vaccination bus visited communities across the city. Community Planning partners worked together to protect and support communities.

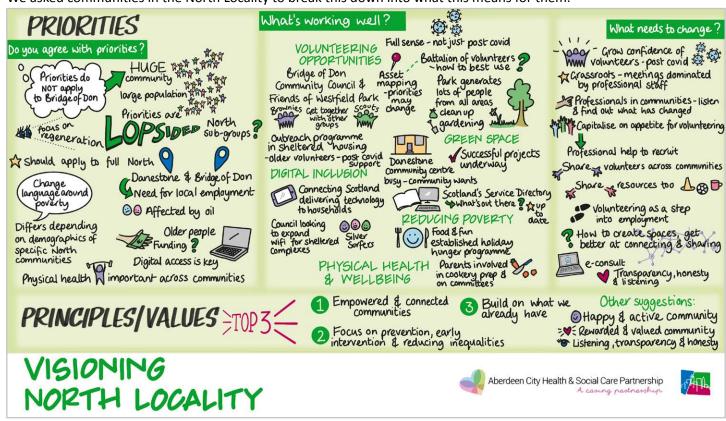
The success of delivering Locality Plans since their publication in June 2021 has been challenging during the pandemic. Despite this, there has been lots of activity which has contributed towards the priorities identified by communities within each of the Locality Plans.



VISION FOR NORTH

The Vision for Aberdeen City is a 'Place where all people can prosper'.

We asked communities in the North Locality to break this down into what this means for them.





Using a combination of data as well as insight from community members and front-line staff, six priorities were identified to ensure that all people living in North locality, including those people living in our most disadvantaged communities, have an equal chance to prosper. These include:

Locality Priorities	Link with city wide LOIP Priority Themes
Reduce the number of people living in poverty through the creation of local employment, training and apprenticeship opportunities, and create solutions to tackle food poverty	Economy
Increase digital access and skills across the locality	
Improve the physical health and wellbeing of people	People
Support local volunteering opportunities beyond the pandemic	
Early intervention approach targeted at those who are involved in, or at risk in offending behaviour (domestic abuse, substance misuse, anti-social behaviour	
Maximise use of disused outdoor space to increase food growing opportunities	Place

Above and throughout this document we have made the links between our priorities and the work of the wider Community Planning Aberdeen Partnership being delivered through the city wide LOIP. This is essential to ensure we are working collaboratively on common priorities, supporting each other by sharing knowledge and experience and testing out our ideas together to ensure they have the best chance of success, scalability and sustainable results.



THE NORTH ECONOMY

1. Reduce the number of people living in poverty through the creation of local employment, training, and apprenticeship opportunities, and create solutions to tackle food poverty

The Cubby was developed in response to the high levels of food poverty in the Cummings Park area. Based in Cummings Park Centre it supports up to 30 families who are experiencing food hardship and supplies occasional emergency food supplies to those in need throughout the city. Currently funded by the Trades Widows Fund and support from Cfine, Fair Trade and Tesco, residents can pick up fresh vegetables, frozen and dried goods, tins and baked goods plus cleaning and hygiene products.

During the pandemic Aberdeen City Council staff ensured the Cubby continued to support vulnerable families. As restrictions have relaxed 6 volunteers from Cummings Park Community Association are being trained to take over the running of the Cubby reducing the need for staff assistance. Once current funding has expired the Association have agreed to fund the Cubby ensuring continuing support for vulnerable families.

The Association have also started "Coffee at the Cubby" and are presently surveying those who attend to identify their wellbeing and learning needs. Once these are established, they plan to invite appropriate support organisations to advise Cubby participants and set up groups/sessions in response. It was also recognised by staff, volunteers, and participants that the Cubby provides a safe, positive social setting for many, helping with mental wellbeing.

Staff and volunteers have recently noted an increase in demand from those experiencing food hardship from the wider area, partly due to the increase in fuel bills and have been signposting to other support including Middlefield Hub, Northfield and Mastrick Community Centres. So far, in 2022, support has been provided through the Cubby and emergency bags to almost 300 individuals. There has been a total of 375 volunteer hours given to support the Cubby. Feedback from people who have been supported by the Cubby (below) has been positive;

"It's good that we get frozen stuff too, to make it last"

> "I only come out of the house to go to the Cubby"

"It really helps me out when I'm short of cash"

"It's a great help"

FareShare is the UK's longest running food distribution charity, with a belief that no good food should go to waste, especially when people are going hungry. FareShare redistributes surplus food to charities and community groups and have pantries in Mastrick, Northfield, and Cummings Park.

Pathways Sessions have been regularly held in the Danestone and Bridge of Don areas to help and support people living in the North with finding employment and to reduce barriers to finding work.

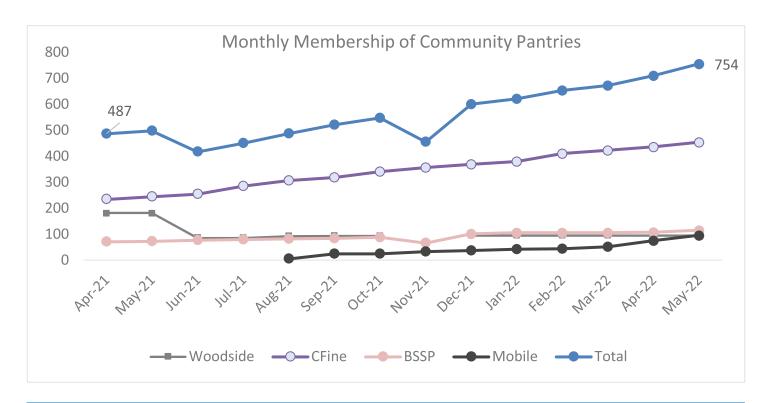
LOIP 1.1: Increase the number of people using community pantries by 20% by 2023



Prior to and during the pandemic Aberdeen had experienced increasing use of food banks by people experiencing poverty, with an extensive network of these operating in the city. A key outcome of our improvement work is to increase the number of people using community food pantries to increase access to affordable, fresh healthy food for those who are suffering food insecurity.

This project has achieved its aim with the number of people using community pantries having grown by 38% between April 2021 and March 2022. The increase has been supported by the launch of a mobile pantry in September 2021 which prioritises our most disadvantaged and vulnerable communities, by offering flexibility to those not in a position to travel.

As of May 2022, the mobile pantry had 94 members and is available in 8 neighbourhoods, including Middlefield, Sheddocksley, Bucksburn, and with Northfield having been recently added. The number of members has increased monthly since it launched in August 2021



LOIP 10.2: Total number of individuals supported through my way to employment



The pathways to employment projects has successfully made connections within the North Locality which has led to unpaid work placements being offered at Auchmill Golf Course at the woodlands; to build benches at Heathryfold Park and to get involved in landscaping once the new community paths are built at Auchmill. This placement will be offered to individuals who are referred through My way to Employment (MWTE).



2. Increase digital access and skills across the locality

Digital Health

The Stay Well Stay Connected Digital (SWSC) Divide workstream, worked in collaboration with Connecting Scotland, Robert Gordons University, Aberdeen Library Services and Bon Accord Care to:

- Promote digital inclusion and build confidence, through the introduction of a digital activity App with residents within two Bon Accord Care supported accommodation sites
- Reduce the impact of deconditioning seen in older adults through COVID
- Support the development of Occupational Therapy student's practical interpersonal skills through practice-based education.

Eleven iPad devices, supplied through the Connecting Scotland programme, supported participants digital access. Aberdeen Library Services recruited a "Kick Start" Intern who provided basic digital skills training to participants and SWSC staff provided dedicated student placement support throughout the project.

This collaboration resulted in a dynamic inter-agency project with enormous scope to support digital inclusion, promote physical activity and support reciprocal learning between older people and students.

Adult Learning team

During the COVID-19 pandemic tutors continued to teach learners on a one-to-one basis when restrictions allowed. Home Schooling support - Digital support was given to individual parents who were unable to log on and use the chrome books provided by the education department to allow their children to access the required platform to complete their online schoolwork.

ICT Tutors and community teams took on the role of Digital Champions and supported individuals who were provided with I-Pads or Chromebooks via the connecting Scotland Scheme. The support was for a period of 6 months, by telephone. Learners were supported in how to set up and use the devises and MiFi equipment and given instruction and tuition on how to use various applications such as video calling, online shopping and navigation of websites and facilities that would help them to remain connected.

Classes have since resumed at Mastrick Library from April 2022.

LOIP 2.1: Increase employer sign up to the Real Living Wage by 5% year on year to 2023 to achieve Real Living Wage City Status by 2026



Sixty-nine employers headquartered in the city are now Real Living Wage accredited, a 56% increase since the project started and a 41% increase since January 2021, 13 of these employers are based in the North locality.

LOIP 3.2: By December 2022, increase by 10% the number of people in Aberdeen who; have digital access; and feel comfortable using digital tools.



A promotional campaign across localities has been undertaken to raise awareness of access to PCs in libraries. This has seen an overall increase of 6266 users on PCs in libraries post COVID-19. In North locality the increase was 1537 users, showing targeted promotion within localities was successful. The project team are now looking to use this method for raising awareness in other areas where devices can be accessed.

THE NORTH PEOPLE

3. Improve the physical health and wellbeing of people

Recipe for Life

HomeStart Aberdeen have been undertaking their Recipe for Life 12-week programme which supports low-income families to shop, cook and eat healthier. Families are referred into the programme via self-referral or a referral from health visitors, social workers, or local voluntary organisations. Each family is assigned a Family Volunteer who delivers one-to-one fortnightly cooking sessions in the family's own home. The project is flexible and adaptable to the needs of families and takes into consideration, the age of children, knowledge and skills of parents, dietary requirements, cultural diet, and food preferences. Towards the end of the programme, families can attend two group sessions where they cook and eat together, this provides a great way to make friends and share any tips learned in previous weeks!

The project successfully received Health Improvement Funding at the beginning of this year which will ensure participants receive a fortnightly recipe pack made up of meat, fish, fresh fruit and vegetables and store cupboard ingredients. Alongside the recipe pack, participants will also receive a year's membership to the CFine Food Pantry.

The feedback from participants has been positive;

"We have been trying different ingredients and trying different meals that are very healthy. We've been adding more fruit and veg to meals and the whole family is much healthier."

"It has helped with food bill, helped with our budget as money had been tight. We always menu plan now – it's so easy and we're saving money."

"Knowing there is help and support had been great, so helpful to be able to interact with others in different ways. It's been so lovely, thank you for the time spent with us - I really appreciate it and it's made me more confident."

Health Improvement Fund - Awarded Feb 2021

Get Active Chair Based Exercise Classes at Danestone Community Centre. Danestone Community Centre have been running weekly Chair Based Exercise classes after successfully receiving Health Improvement Fund monies. The classes are 1 hour long and will run for 40 weeks throughout the year. The classes support individuals in the community that may have mobility and/or health problems such as older adults, individuals with disabilities or those with underlying health conditions.

The group has strong links with the local GP Practices and the exercise instructor is qualified in Exercise Referral. Following on from the Chair Based Exercise class, refreshments are offered to the group to support those who may be feeling socially isolated. This is a great way to increase physical activity and make new friends!





Boogie in the Bar

Sunnybank Social Club has restarted the ever-popular BITB, a dementia friendly disco aiming to have fun, tackle social isolation and promote positive mental health and wellbeing. The Sunnybank Social Club are again to host the disco on a Friday afternoon, once a month. It is free of charge and is supported by staff and volunteers who have been through their dementia awareness training or understand what it means to be dementia friendly. Those who attend will be able to dance, have a drink, a light lunch and a blether in a safe and friendly environment!

Step out September

The Stay Well Stay Connected team ran a health through walking promotion aimed at supporting people experiencing social isolation to re-engage into community life through a series of safe social distancing local walk and talk events.

A total of 64 people attended the walks, 16 people completed walk leader training and the Step out September website received a total of 1,026 views during September to October 2021. Connecting people through community walks was well received and had a positive impact on both walk leaders and walk participants.

"The majority of participants at all the walks I attended were so glad that the walks were back on and that they could socialise again"

"Highlights the importance for activities such as Step Out September to connect the dots and get people out there again"

"Heard about these walks ... and wanted to get out and about again" "Had barely been out of the house since the start of lockdown, delighted to be part of a walking group"

Physical Activity Packs

A project taken forward by Stay Well Stay Connected and Sport Aberdeen provided physical activity packs, designed by Sport Aberdeen and endorsed by NHS Grampian, to residents within supported accommodation facilities in Aberdeen. Each physical activity pack contained a Theraband™ and exercise sheets at 3 different levels.

The aim was to test the acceptability of the packs to promote activity in older people who were shielding during the COVID-19 Pandemic. Participant survey responses were positive with 91% reporting the packs as 'good or very good' with 86% saying that they would recommend to their friends or family and 55% of those who used the packs said they had been more active with the packs.

GetActive@Northfield

The refurbishment of the Northfield swimming pool is nearing completion. Community engagement involving local community groups within the North locality have been taking place to collate locals wants and needs around the reopening of Northfield Pool. This will also, hopefully have, integrated partnership community services serving the area in a more "locality" way.

Techno Gym Dyce

Technogym equipment is accessible to all fitness levels and all ages. It uses hydraulic resistance, therefore there is no need to adjust weight stacks, due to this it is easier on joints and can help with rehabilitation.

Technogym classes have always been popular throughout the city, therefore ensuring these were back up and running after COVID-19 was extremely important. The Techno gym at Dyce has retrained volunteers giving them a master class and circuit card created by physios showing "how to" use equipment to kick start sessions as local demand was high for the return of this activity.

Middlefield Hub Cycling Project

COVID-19 increased anxiety around using public transport for many. With monies received from the COVID-19 hardship fund and Cycle UK shift grant, 11 bikes were purchased and a community bike repair shed was built.

The cycling project provide bikes on loan. The terms of the loan are that a bike can be kept for as long as needed, only returned if another bike is bought. Throughout the term of the loan, the bike repair shed offers support to fix and maintain the bike. After the launch day many people donated unused bikes to the project. With the support of Adventure Aberdeen all donated bikes were checked to ensure they were safe to use. Basic bike maintenance and repair training has also been provided by Adventure Aberdeen funded by Shift, and so far has been completed by four volunteers.

To date 41 bikes, including children's bikes have gone out on loan. The Middlefield cycling project also supplies helmets, locks, lights and hi viz accessories and currently have six bikes that are ready to be loaned out.

LOIP 5.4: 100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022



All active school's activities are now free, providing accessible physical activity to children and young people in all school settings across city.

LOIP 5.3: 100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022



All schools across the city now offer sustainable and equitable counselling services for any child aged 10 and above who requires this type of support.

LOIP 12.5: Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2023



Reported engagement by postcode in key locality areas, North locality AB16 mostly priority neighbourhoods - reporting ADA engagement through referrals to IAS.

LOIP11.4: Reduce tobacco smoking by 5% overall by 2023



Locality data available - smoking quit attempts 2021 - steady increase in attempts - from Jan - Dec in all localities.

LOIP 12.3: Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2022



Naloxone is a medication that can reverse opioids overdose. Distribution of Naloxone Kits in the North Locality has reduced over the last 2 years. During 2021/22, 87 Naloxone kits were distributed to 'Persons at Risk' in the North Locality.

4. Support local volunteering opportunities beyond the pandemic

Streetsport

Streetsport is Denis Law Legacy Trust's flagship programme, delivering free sports and creative activity sessions for young people across Aberdeen City in areas of high youth annoyance, as identified by Police Scotland and the Scottish Fire and Rescue Service.

Streetsport have 12 volunteers from the area currently volunteering, all aged between 14 and 21. Jenna Greig, from Northfield, is up for Young Volunteer of the Year at Aberdeen's Sports Awards, attending sessions in both Northfield and Mastrick. Streetsport coach Nor-Dean Elouissi has completed 1000 hours volunteering in Northfield over 8 years.



5. Early intervention approach targeted at those who are involved in, or at risk in offending behaviour (domestic abuse, substance misuse, anti-social behaviour

Streetsport

Streetsport Diversionary Sessions programme delivers activities in Northfield, twice weekly for 50 weeks of the year. The Allan Douglas Park, multi-sport session, utilises the MUGA, skate park and play park attracting a wide range of ages.

	Boys	Girls	Total Participations	Hours Volunteered
2021	972	785	1757	327
2022 Q1	132	90	222	170



At the Bill Burr Astro, sessions continue to be a success with upwards of 100 young people regularly attending.

	Boys	Girls	Total Participations	Hours Volunteered
2021	2315	1249	3564	526
2022 Q1	601	222	823	122.5







Streetsport

Streetsport's Youth Forum, Granite City Speaks, was initially founded in 2021. The forum now includes 11 active participants with representation from Northfield, Mastrick, Torry, Garthdee, Kincorth and the City Centre.

Hannah Clews, Streetsport Development Manager at Denis Law Legacy Trust who leads Granite City Speaks (GCS), said:

"The formation of GCS was born out us wanting to ensure the young people who attend our Streetsport programmes are listened to more in the city they grow up in. Many of them come to us with problems or concerns and we want them to have the ability to amplify their voices so that they themselves are heard, rather than having to rely on others to represent them indirectly".

Tesco Your Hub

As part of the Tesco Outdoor Youth Hub partnership Aberdeen City Council Youth Work staff have supported 5 young people to take part in art sessions using spray can painting techniques. Beginning with school-based engagement, targeted at young people at risk of becoming involved in low level crime and anti-social behaviour, an art specialist and youth work partners gathered young people's ideas for a mural to personalise their space at the Tesco store. These ideas were worked up and presented back to them resulting in a cartoon-based theme being decided upon. The mural that the young people produced is of a high quality, has attracted positive attention from the local community and store users and enabled 5 young people to gain their first Saltire Volunteering Award for their contribution to improving the local area to the benefit of themselves and their friends.

Reported anti-social behaviour has plummeted in the area with five calls involving youths since 27/05. Compared to a peak of 93 calls in the month of December 2020, prior to this intervention. The area feels safer now for those working, living and visiting.

This project has provided an opportunity for Youth Workers to engage with a small group of young women, observed to be demonstrating risk taking behaviours, with a view to establishing a Girls' Group to support them.



Further funding from Cashback for Communities has now been secured which will enable the diversionary activities to continue for another 12-months, in addition to two trips, and cookery classes for young people. Funding from Acciona Community Fund will also allow part of the hub to be blocked in to provide better shelter during inclement weather.

This work has been nominated for a ACC STAR Award and an Excellence in Scottish Policing Award, although awards in themselves are meaningless with regard to impact, these nominations indicate and highlight the innovative approaches used to combat anti-social behaviour with diversionary activities and youth work interventions.

Northfield Youth Hub

The project aims to provide a safe place for young people causing anti-social behaviour in the area, at risk of criminalisation and exposure to controlled substances. A seating area and Wi-Fi has been provided and a bespoke mural was designed and painted by five young people who received a Saltire Award for their volunteering. Youth Workers, Street Sports, AFCCT and the Foyer's Wellbeing Coaches have all engaged positively with the young people when activities are provided on a Monday and Thursday evenings.

The Northfield Hub, although still in the planning process, has already secured two 20ft containers, £30k in funding, the services of an Architect and Quantity Surveyor and developed a multiagency team including community representatives to support this project.

THE NORTH PLACE

6. Maximise use of disused outdoor space to increase food growing opportunities

Springhill community garden

Community allotments have been developed on old Sport Aberdeen bowling green in Mastrick, Sheddocksley and Northfield

LOIP 15.1: Increase the number of community run green spaces by a minimum of 8 that are organised and self-managed for both people and nature by 2023



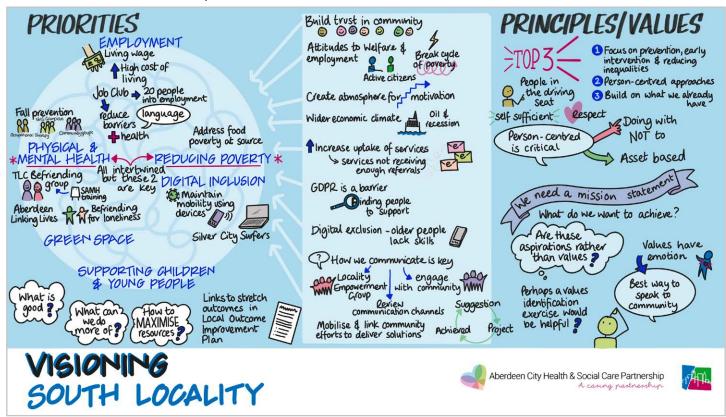
This project achieved its aim with 36 new community run green spaces established as at June 2022, an increase of 31 since Feb 2021, 11 of these community run green spaces were in the North locality.



VISION FOR SOUTH

The Vision for Aberdeen City is a 'Place where all people can prosper'.

Communities in the South Locality were asked to break this down into what this means for them:



The South Locality identified six locality priorities which will ensure all people living in the locality, including those in our most disadvantaged communities, have an equal chance to prosper. These include:

Locality Priorities	Link with city wide LOIP Priority Themes
Improve and create employment; employability opportunities. Develop Skills, training and support for young people and business.	Economy
Reduce number of people living in poverty. Address food poverty; fuel poverty by identifying and using local assets (for example community cafés; Community Kitchens).	
Identify and embed opportunities to mitigate digital exclusion; improve access to online assessments and referrals.	
Support children and young people to achieve their maximum potential.	People
Focus on early intervention, prevention and re-enablement actions to reduce inequalities and improve physical and mental wellbeing outcomes.	
Identify and maximise use of green space; Community food growing and community garden access (inter-generational community gardens).	Place

THE SOUTH ECONOMY

1. Improve and create employment; employability opportunities. Develop skills, training and support for young people and business.

Torry Skills Centre

The Torry Skills Centre is a pilot project, borne from a partnership approach to address the adverse impacts of COVID-19. Opening in March this year, its focus is on increasing and enhancing the delivery of training and employability support for the community of Torry.

A range of organisations were brought together, facilitated by the Communities team. They agreed that a shop front was the best way to bring these opportunities and services to local people on their doorstep in a welcoming and inclusive way.

'Pathways' who offer employability and other support took the lead on the hire of a shop unit on Victoria Road. A reduced rent lease for a year enabled the pilot to become established and suitable funding secured.

Other partners include Aberdeen Foyer, Station House Media Unit, Adult and Family Learning and ABZ Works. Elevator (small business support), Barnardo's and Enable will be offering targeted support to young people 16-25 and those with special needs.

A programme of delivery is being built up – ranging from drop in, one to one, small group and accredited training programmes. Outcomes will include increased numbers gaining suitable support into learning, training, employment, and volunteering or simply gaining confidence to move forward in their employment journey.

Health Improvement Fund - Playground Captains Leadership Programme Lochside ASG

The Playground Captains Leadership programme, run by Active Schools, is a project in which all Primary 6 & 7 aged children in the Lochside Associated Schools Group (ASG) can participate in 5 weeks of practical training. The aim of the training is to equip the Young People with skills to become a Playground Captain in which they will then facilitate playground games for lower stages of the school. Following on from the training sessions, the Playground Captains will host playground games at 1 lunchbreak each week during the school year. The project will benefit approximately up to 488 children. The aim of the project is to empower Young People to take an active role in developing younger members of their community, while also developing key qualities in themselves such as leadership, communication, and teamwork. The project was successfully awarded Health Improvement Funding for the purchase of play equipment, which will ensure the as many Young People can take part as possible.

2. Reduce number of people living in poverty. Address food poverty; fuel poverty by identifying and using local assets (for example community cafés; community kitchens).

Best Start and Smile Pantry

The Pantry reopened its doors in March 2021 following the December lockdown with continuation of strict COVID-19 protocols put in place in 2019. There was still a tangible fear of COVID-19 and during this period several members did not return. The non-returners continued to receive food deliveries including fresh fruit and veg, toothpaste packs, oral health information cards and vitamins.

Since January this year membership has increased and although the Best Start and Smile Pantry funding finished in March 2022, CFINE will continue to provide an oral health element to members offering support from Childsmile as required and providing oral health messages, healthy eating ideas and recipes, toothpaste and toothbrushes.

Food in Focus - Practical Food Skills

St Fitticks Church have volunteers involved in the Aberdeen City Food Network, Food Champions Programme who have been funded by Food in Focus to train in The Royal Environmental Health Institute of Scotland (REHIS) Elementary Food Hygiene and REHIS Food and Health to deliver practical food skills to the community. There are also early plans to refurbish the community kitchen so that it is accessible to Food Champions trained across the city to deliver practical food skills.

CFINE at Poynernook Road have received Food in Focus funding to deliver their practical food skills programme 'Won't Cook, Want to Cook'. They are currently in the process of recruiting participants.

LOIP 13.2: Reduce the generation of waste in Aberdeen by 8% by 2023



Sixteen reusable period product libraries have been established in the South Locality, providing free reusable period products to the community:

- Cults Medical Group
- neoGym
- Culter Library
- · Kaimhill Library
- Torry Library
- Torry Neighbourhood Centre
- Cults Library
- Kincorth Library
- Inchgarth Community Centre
- Whinhill Medical Practice
- Get Active@Peterculter
- Tullos Swimming Pool

- Cove Library
- Ferryhill Library
- Tillydrone Library
- Old Torry Community Centre

3. Identify and embed opportunities to mitigate digital exclusion; improve access to online assessments and referrals

A promotional campaign across localities has been undertaken to raise awareness of access to PCs in libraries. In the South Locality there has been an increase in 2845 users, showing targeted promotion within localities was successful. The project team are now looking to use this method for raising awareness in other areas where devices can be accessed.

Adult Learning Team

During the COVID-19 pandemic tutors continued to teach learners on a one-to-one basis when restrictions allowed. ICT Tutors also took on the role of Digital Champions and supported individuals who were provided with I-Pads or Chromebooks via the Connecting Scotland Scheme. The support was for a period of 6 months, by telephone. Learners were supported in how to set up and use the devises and MiFi equipment and given instruction and tuition on how to use various applications such as video calling, online shopping and navigation of websites and facilities that would help them to remain connected.

Digital support was given to individual parents who were unable to log on and use the chrome books provided by the education department to allow their children to access the required platform to complete their online schoolwork.

LOIP 3.2: By December 2022, increase by 10% the number of people in Aberdeen who; have digital access; and feel comfortable using digital tools



Case Study -

Elderly couple with kinship care of grandchildren were unable to access their chrome books, therefore the children aged 6 and 8 were not doing any schoolwork. The school tried to assist over the telephone unsuccessfully. Once we had spoken to the grandmother it was agreed that a home visit was necessary.

Due to COVID-19 restrictions a risk assessment was completed. It was then agreed that a Tutor would meet the grandmother outdoors in the garden, both would wear masks and a two-meter distance would be maintained throughout the visit.

The visit was successful and after establishing that a third party may have password protection on the equipment, the tutor was able to establish the passwords, facilitate access to the chrome books and show them how to use the learning platform. Both grandparents were extremely grateful, and the children were excited to be able to have access to their teachers and classmates, who they had not seen since the beginning of lock down.



THE SOUTH PEOPLE

4. Support children and young people to achieve their maximum potential.

Torry Pump Track

A pump track is designed to be ridden completely by riders 'pumping,' generating momentum by up and down body movements instead of peddling. An initial consultation was completed by 229 respondents, all but 4 in favour of having a Pump Track in Torry. Two of those not in favour was because they thought it would be overtaken by the proposed Energy Transition Zone (ETZ) project. The project team are continuing to source funding before moving forward.

LOIP 9.1: Increase by 50% the number of 10 to 16 year olds in target areas of the city who access youth community activity by 2023



A new youth group for P6 and P7 pupils who attend Kirkhill and Abbotswell primary schools started on 9th March 2022. The group was set up in response to the lack of things to do for children and young people in Kincorth and to grow back community-based youth work after the impact of COVID-19. The first aim of the Kincorth group was to provide a place where young people want to come and enjoy themselves, and since the first session in March, the numbers have increased to 19. Next steps are to continue to an offer for P7's as they move up to S1. It's encouraging that so many want to return next term!



Exploring the Gramps with Youth Workers Fay and Graeme



During an evaluation session this lad let us know what he thought of his community! (it says "we are the best community in the world EVER")

LOIP 5.3: 100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022



All schools across the city now offer sustainable and equitable counselling services for any child aged 10 and above who requires this type of support.

LOIP 5.4: 100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022



All active schools activities are now free, providing accessible physical activity to children and young people in all school settings across the city.

5. Focus on early intervention, prevention and re-enablement actions to reduce inequalities and improve physical and mental wellbeing outcomes

Boogie in the Bar

Boogie in the Bar sadly had to move to Kincorth from Torry as the bar was taken over. Diane the manager of The Abbott in Kincorth is a very community-led person so it is a wonderful new place to host the Boogies.

Each Boogie has a different theme, the first was 28th April - Mexican, 26th May - The Jubilee and 30th June - The Movies, these have all been a great hit with the people who come. These include people from Care Homes and Sheltered







Housing in the area and has been going from strength to strength.

The Boogies are a way for people to combat loneliness and social isolation, to get together during the day and enjoy themselves in a warm, people friendly environment where everyone is made to feel welcome and included regardless of their age, disabilities, etc.

Technogym

Technogym equipment is accessible to all fitness levels and ages. It uses hydraulic resistance, therefore there is no need to adjust weight stacks, due to this it is easier on joints and can help with rehabilitation.

Technogym classes have always been popular throughout the city, therefore ensuring these were back up and running after COVID-19 was extremely important. We did an audit of all the equipment throughout the city and ensured it had all been serviced. Some of the classes were quick to start up again as they still had instructors or volunteers to deliver the classes.

The equipment at Kincorth Community Centre was no longer being used, this set was split between the Sheltered Housing Complexes - Margaret Clyne Court and Mark Bush Court in Kincorth and Brimmond Court in Torry. Training sessions are delivered to interested individuals, and the equipment is set up in common rooms for tenants to use as and when they wish.

There is also a set of equipment at Coronation Court in Peterculter and staff have been trained to support residents to use the equipment here. Increasing capacity throughout the city and ensuring those who may not usually have access to physical activity is extremely important and Technogym allows this.

Wellbeing Group at the Albury Community Sports Hub

Restarting with an Open day on Friday the 10th June from 1.00-3.00pm, The Wellbeing Group provides a range of multi activity sessions for older people including putting and lawn bowls.

These activities can be tailored to suit all abilities and assistance can be offered to people coming along with their carers. The group runs every Friday from 1-3pm.

Health Improvement Fund - Potting Shed for Patter

The Potting Shed for Patter project aims to build upon the excellent work that is currently being carried out at St Fitticks Community Garden by connecting communities through conversation and growing. The project will utilise existing intergenerational relationships to offer accessible workshops focusing on loneliness, isolation and the promotion of positive mental health and wellbeing. These aspects will be tackled through 64 bi-weekly workshops. The sessions will be hosted by a team of volunteers at the community garden and free to access for participants. Health Improvement Funding was awarded to Cultivate Aberdeen to purchase the Potting Shed and the resources required to facilitate the 64 sessions, alongside a number of home-growing kits for participants. The Potting Shed will have a multi-purpose as community members will also be able to utilise the space to sit, read and relax while overlooking the garden.

LOIP 10.3: Reduce the number of wilful fires by 10% by 2022



Torry and Ferryhill were identified as areas where there were most incidents of deliberate fires during the period 2015-19. During the length of the project, fires were reduced from 57 (5-year average) to 37 which is a 36% reduction. Secondary fires were reduced from the 5-year average of 54 to 28 which is a 49% reduction.

Some of the interventions that were implemented:

- Fire setters' intervention and re-education scheme was utilised to educate 7 offenders and to date there has been no reoffending after receiving this input.
- In 2021 video presentations were delivered at schools to spread the fire safety message.

As well as the engagement and intervention processes put in place it must be recognised that societal changes brought around by lockdown will have contributed to the reduction of incidents throughout 2021.

LOIP 12.3: Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2022



Naloxone is a medication that can reverse opioids overdose. Distribution of Naloxone Kits in the South Locality has remained stable over the last 2 years. During 2021/22, 100 Naloxone Kits were distributed to 'Persons at Risk' in the South Locality.

LOIP 14.1: Increase % of people who walk as one mode of travel by 10% by 2023



A pilot project was developed to deliver Health Walks at RGU and encourage staff and students to undertake Walk Leader training and volunteer on health walks. The project actively encouraged and signposted people to existing resources such as walking routes and health walks available. The project successfully showed an improvement in participants physical activity levels. Next steps for the project will be to promote and encourage staff and students to actively commute to and from Campus.

THE SOUTH PLACE

6. Identify and maximise use of green space; Community food growing and community garden access (inter-generational community gardens)

Food in Focus - Food Growing

Three organisations in the South Locality have been funded up to £500 through the Aberdeen City Food Network (ACFN), Food in Focus Funding to increase community food growing:

- Cultivate Aberdeen Edible Garden
- Tigh a'Chomainn Camphill Practical Skills and Micro Gardening
- COMPASS Fruit Growing

Torry Community Hub

The Torry Community Hub development has been a community desire for a number of years.

The hub will bring a range of services and facilities together, including:

- Primary School
- Early Learning Centre
- · Community Library
- Community Café
- · Training Kitchen and Community Garden
- · Facilities for Big Noise and SHMU
- A 'one stop shop' to access services such as Housing, Health and Social Care etc.

The pandemic has put a hold to progress over the past 2 years. Construction has recently started with community engagement at the heart of planning and decision making. The Community Hub is due to open at the end of 2023.

Big Lunch Torry

St Fittick's Community Park, Greyhope Bay and The St Fittick's Edible Garden, three of Aberdeen's most scenic locations, were the host venues for the first Big Lunch Torry (BLT). The Big Lunch is a simple idea to connect people by sharing food with a neighbour or friends and is supported by Eden Project Communities.

The sun shone and the visitors were treated to a full program starting off with Elevenses at the Edible Garden on St Fittick's Road. Then it was off across the road to St Fittick's Park for one of 100 free packed lunches on offer, a nature treasure hunt, stencilling and a display of bunting kindly decorated by pupils at Tullos School (the theme was Torry) and Scoop the Dog. The last stop for a coffee and a cake was at the Greyhope Bay centre for one of their fantastic tours followed by dolphin spotting, the fabulous Walker Road Dancers and a piper as a finale to the most wonderful day.

The ACC Communities Team was delighted to work with local volunteers, ACVO, the Eden Project Communities, Clean Aberdeen and SHMU on such a fantastic day. Tesco donated lots of juice, water and fruit. It was wonderful to see their manager and a fellow staff member come along to help on the day. Leftover fruit and water went to the Ukrainian refugee project. The Friends of St Fittick's Park part of the event was generously funded by Aberdeen City Fairer Aberdeen Fund which made possible the free packed lunches and the art activities at the park.



Greyhope Bay

Greyhope Bay visitor centre opened at Easter to massive interest from the public. The café as well as the funded workshops have been extremely popular. Links with the schools have been made and there is to be a special project day with Tullos school in September. Every second Sunday they run beach cleans for up to 60 volunteers. The University of Aberdeen is involved in these and they carry out valuable research at the same time.

Community coffee morning, whereby locals can get a cup of coffee for £1 plus engage in interesting discussions on all things Torry and marine life, will relaunch in August. In addition, Aberdeen College and Greyhope have teamed up and the college's apprenticeship scheme has found it very useful working with the project. There are further exciting plans in store but meantime it is great to see such a project valuing the natural environment of Torry and affording the local community an excellent resource for relaxation, volunteering and learning.







Health Improvement Funding - Community Garden Development

Queens Cross Church received Health Improvement Funding to support the development of their community garden. The project set out to create an urban green space where individuals from nursey age upwards would be able to contribute to the planting and maintenance of the garden. The purchase of raised beds and seating supported individuals with mobility needs to participate in the planting of flowers, vegetables, and herbs. The garden has had a large input from the Monday group which has several adults with additional support needs attending, thus providing the group an invaluable opportunity to build social relations and learn new skills. A tree has also been planted to mark the Queens Platinum Jubilee – a great way for the legacy of everyone involved in creating the space to continue! The garden now provides a place of serenity for the local community to visit and relax.

LOIP 15.1: Increase the number of community run green spaces by a minimum of 8 that are organised and self-managed for both people and nature by 2023



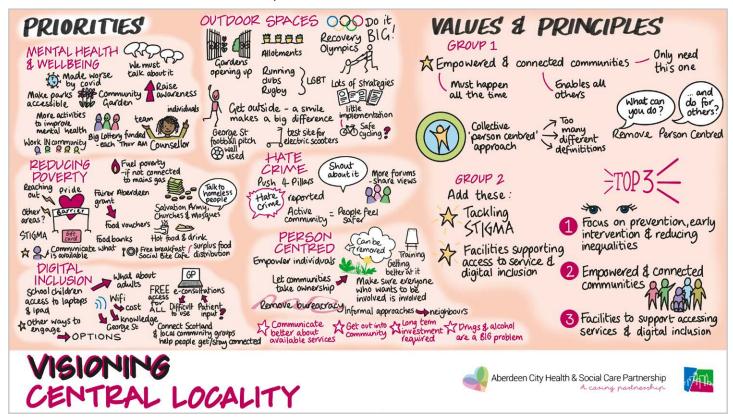
There are 6 new community run green spaces in the South Locality.



VISION FOR CENTRAL

The Vision for Aberdeen City is a 'Place where all people can prosper'.

We asked communities in the Central Locality to break this down into what this means for them.



Using a combination of data, community and front-line staff priorities the locality identified six priorities which will ensure all people living in Central locality, including those people living in our most disadvantaged communities, have an equal chance to prosper. These include:

Locality Priorities	Link with city wide LOIP Priority Themes
Reduce the number of people living in poverty through creation of opportunities for employment and development of skills, and create solutions to tackle food and fuel poverty	Economy
Ensure people have the digital means to ensure they don't miss out on opportunities	
Improve mental health & wellbeing of the population	People
Ensure people can access services timely through a person centred approach where the needs of the whole population are considered	
Create safe and resilient communities where hate crime will not be tolerated and develop initiatives which reduce the impact of substance misuse and anti-social behaviour	
Maximise use of spaces in communities to create opportunities for people to connect and increase physical activity	Place

Above and throughout this document we have made the links between our priorities and the work of the wider Community Planning Aberdeen Partnership being delivered through the city wide Local Outcome Improvement Plan. This is essential to ensure we are working collaboratively on common priorities, supporting each other by sharing knowledge and experience and testing out our ideas together to ensure they have the best chance of success, scalability and sustainable results.

CENTRAL ECONOMY

1. Ensure people have the digital means to ensure they don't miss out on opportunities

Digital Literacy

Occupational Therapy: Peer Digital Placement with Robert Gordon University Occupational Therapy students supported residents in Hilton and Dominies Court to get digitally connected and test the LifeCurve App.

Part of this project is educating student Allied Health Professionals in wellbeing in a holistic fashion. This can mean looking at some non-traditional interventions and community settings. Example of this include the Boogie in the Bar project.





LOIP 3.2: By December 2022, increase by 10% the number of people in Aberdeen who; have digital access; and feel comfortable using digital tools.



The project focused on a promotional campaign across all localities to raise awareness of the access to PCs in libraries. It has seen an increase of 6266 PC users within libraries post COVID-19, an increase of 1884 users within the Central Locality, showing that targeted promotion within localities was successful. The Digital Group will now look to use this method for raising awareness in other areas where devices can be accessed.

The communities team distributed laptops and the means to accessing the internet, providing ongoing support to individuals and families to get getting started. The Adult Learning team continued to provide tutors, on a one-to-one basis, as restrictions allowed. ICT Tutors took on the role of Digital Champions to support individuals who were provided with iPads or Chromebooks through the connecting Scotland Scheme. The support, by telephone, was for a period of 6 months. Support was provided to learners on how to set up and use the devises and MiFi equipment. In addition, tuition was provided on how to navigate websites, use various applications such as video calling, online shopping and facilities that would help them to remain connected.

Digital support was also provided to parents who had received chrome books via the education department to ensure that their children could access to the required platforms to complete their online schoolwork.

Case Study - Digital Support

Online 1-1 computing skills was provided by a tutor, via the team's platform, to one learner who had to isolate during COVID due to their health condition and disability. The learner said that this really helped as it gave them contact with the outside world as well as being able to continue to improve their computer skills. During this period, they completed core skills Level 2 Information and Communication Technology and began working on her Level 3. Once this is completed, we are encouraging her to do her ECDL qualification via Northeast Scotland College.

Since April 2022 8 classes have resumed at Tillydrone and Central Library.



2. Reduce the number of people living in poverty through creation of opportunities for employment and development of skills, and create solutions to tackle food and fuel poverty

SVQ Level 2 Award in Health and Social Care for Carers

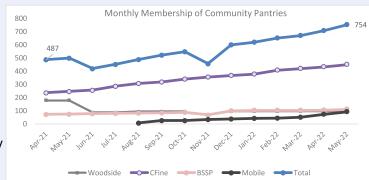
Aberdeen City Health and Social Care Partnership are delighted to be working in partnership with Bon Accord Care, Barnardo's, and Aberdeen Carer's support services (Quarriers) to offer people with caring responsibilities, the opportunity to undertake a nationally recognised qualification. The opportunity is open to 20 candidates, over a 12-month period, and delivered by Bon Accord Support Services. The qualification is free to complete and full support will be given throughout the award.

LOIP 1.1: Membership of Community Pantries



Prior to and during the pandemic, Aberdeen had experienced increasing use of food banks by people experiencing poverty, with an extensive network of these operating in the city. A key outcome of the improvement project is to increase the number of people accessing community food pantries, to increase access to affordable, fresh healthy food for those who are suffering food insecurity.

This project achieved its aim with the number of people using community pantries having grown by 38% between April 2021 and March 2022. The increase has been supported by the launch of a mobile pantry in September 2021 which prioritises our most disadvantaged and vulnerable communities, by offering flexibility to those not in a position to travel. As of March 2022, the mobile pantry had 51 members and was available in 6 neighbourhoods across Aberdeen which includes Tillydrone and Seaton.



LOIP 2.1: Number of Employers Paying the Real Living Wage



This projects aim is to alleviate in-work poverty by increasing employer sign up to the Real Living Wage, meaning that low-income employees will benefit from a pay rise. This helps tackle pockets of in-work poverty within the city, with the added effect of increasing average earnings, productivity and boosting the wider economy. Based on data from Living Wage Scotland, 69 employers in the City are Real Living Wage accredited, a 47% increase since this project started and a 32% increase since January 2021. Forty-five of those employers are located within the Central Locality.

Latest data available at the end of 2021 showed that 86.6% of employees in the city were in living wage employment, a 4.6% increase since 2016. 80% of all Living Wage employers believe it has enhanced the quality of the work of their staff.

LOIP 2.2: Number of individuals starting a business within the city who are coming off or significantly reducing their universal credits



This project aims to support 50 people to come off benefits or significantly reducing their benefits through starting a business in Aberdeen by 2023. The project tested how dedicated Business Gateway Advisers could increase the number of direct referrals being passed over to the service. A Community Business Adviser is now present, twice a month, in each locality. The Department of Work and Pensions have offered space for an advisor within their building to connect with Work Coaches. Within the Central Locality 5 individuals have been supported to reduce their reliance on benefits and start a business.

A Community Business Gateway Adviser has engaged with four community projects in the Central Locality with a view of supporting them to become a Social Enterprise. The communities team, using their networks and local knowledge supported this project by linking Buisness Gateway with 300 fee groups.

CENTRAL PEOPLE

3. Improve mental health & wellbeing of the population

Food in Focus - Practical Food Skills

George Street Baptist Church have volunteers involved in the Aberdeen City Food Network, Food Champions Programme. They have been funded by Food in Focus to train in REHIS Elementary Food Hygiene and REHIS Food and Health to deliver practical food skills to the community. There are also early plans to refurbish the community kitchen so that it is accessible to Food Champions trained across the city to deliver practical food skills.

Health Improvement Fund - New Futures - Station House Media Unit (SHMU)

Station House Media Unit (SHMU) were awarded Health Improvement Funding to run a "New Futures" project, in partnership with St Machar Academy; The Aberdeen City Council Refugee Team, ABZ Works and Skills Development Scotland. The programme aims to offer support, training, activities, and opportunities (both in school and in the community) to young people aged 16-25 years old who have recently arrived in Aberdeen following their emergency evacuation from Afghanistan.

The young people will engage in a variety of media and employability-based activities with the aim of developing their skills, building confidence, and supporting them to have a plan in place for leaving school. This may include moving on to SHMU's post-school employability services if identified as the most appropriate route.

Health Improvement Fund - Bonnymuir Community Trust

The Bonnymuir Green Community Trust was set up by the community to transform a derelict former bowling green into a thriving community green space and community hub. The Trust received money from the Health Improvement Fund to develop an area with native wildflowers, including bee and butterfly attracting plants. Alongside the wildflower meadow, a team of volunteers were given the opportunity to undertake a beekeeping course, as well as receiving monies to set up and maintain beehives – including the bee nucleus!

Bonnymuir Community Garden now has an established wildflower meadow and an enclosed apiary in a quiet area of the garden, as well as 2 beehives which are maintained by an enthusiastic team of volunteers, staff and trustees. Visitors can view the apiary from a safe distance and there is ongoing interest in joining the bee team! Bonnymuir Garden had over 19,500 visitors last year and has become a popular and cherished community space.

The project received 2 yields of honey last year which were available for the community to purchase via a donation.



"The other members of the bee team were not people I knew already, and it's been lovely to meet new people. We've really learned from each other, and it's been fun being part of a project that the community is so interested in."



"Volunteering with the Bonnymuir bee team has been brilliant as I've got to learn more about bees and biology as a result and I feel like a proper part of the community when I'm helping out with the hives."



"Volunteering at the Bonnymuir bee team is brilliant and has helped me out with my university application, but also with my job and with my communication skills which in turn help set me up for the rest of my life".

Seaton Soup and Sannies

Seaton Soup and Sannies has been re-established since COVID-19, working in partnership with Aberdeen City Health and Social Care partnership, SHMU, Aberdeen Football Club Community Trust and Aberdeen City Council. The funding was provided by ACVO and will help towards putting the volunteers from SHMU and AFCCT through the Royal Environmental Health Institute of Scotland (REHIS) qualifications as well as ensuring the sustainability of Seaton Soup and Sannies. Residents are welcome to attend from Seaton Sheltered Housing complexes (Lord Hays Court, Donview, Seaview and Seaton House). Transport is provided upon request to ensure those who might not normally be able to attend have an option. Homemade soup, sandwiches and home bakes are provided as well as juice, tea, coffee and entertainment. Food from CFINE is offered to anyone who would like to take any. This event provides nutritious food and reduces social isolation. It also gives as the opportunity to advertise other activities which the residents can attend within the local area.

Sheltered Housing Activities in Lord Hays Court

Lord Hays Court have arranged film nights and Age Scotland activity days which have included wellbeing conversations, quizzes, body boosting bingo and gentle exercises. The next step is an exercise class within the common room and to encourage people to use Technogym classes at Pittodrie with Aberdeen Football Club Community Trust.

Improving Exclusive Breastfeeding in Tillydrone

Local peer support volunteers have been recruited and trained to become Breastfeeding Peer Supporters. Although the initial plan of group sessions in the community campus did not happen due to COVID-19 restrictions, virtual support sessions were provided to mothers in Tillydrone via Facebook and MS Teams.

Exclusive breastfeeding status at 6-8 weeks: There was an increase in exclusive breastfeeding in two test areas from baseline. Old Aberdeen- 37% - 42%; Tillydrone 32.14%- 35.11%.



Meno & Pause Co-lab Cafes

Partners are working together to try and diminish the stigma around menopause, to empower women with relevant information, support and relatable role models who understand the rollercoaster of emotions you can find yourself on. Aberdeen City Health and Social Care Partnership and Aberdeen Football Club Community Trust have developed a series of Meno & Pause Co-lab Café events. The first event, held in March, was a facilitation session to ascertain what people wanted to know more about, then the next five events were structured. These events have been open to anyone who is interested and delivered in a very relaxed environment.

LOIP 5.4: 100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022



All active schools activities are now free, providing accessible physical activity to children and young people in all school settings across the city.

4. Ensure people can access services timely through a person centred approach where the needs of the whole population are considered

Carer Information Resource Pack

The ACSHCP Wellbeing team working in collaboration with Barnardo's and Quarriers have created a carer information pack for both young and adult carers within Aberdeen City. This is to ensure carers have access to the support and opportunities. Plans for this to be launched in March 2023.

LOIP 5.3: 100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022



All schools across the city now offer sustainable and equitable counselling services for any child aged 10 and above who requires this type of support.

Primary Care

Since the inception of the 2018 GMS contract, there have been 6 new primary care services developed under the ACHSCP 'Primary Care Improvement Plan' (PCIP) to help support GP Practices. The PCIP achieves this by expanding and enhancing the multi-disciplinary team working to help support the role of GPs as Expert Medical Generalists, to improve patient outcomes.

Implementation of these services has continued despite the impact of the COVID-19 pandemic and other workforce challenges. The following teams have been successfully recruited:

Community Treatment and Care Service (CTAC) & Immunisations: delivers a range of 'treatment room' interventions such as getting your blood taken or minor wounds dressed.

Pharmacotherapy Service: to provide pharmacotherapy service to GP practices, included medicines reconciliation, actioning hospital discharge letters, medication review, actioning acute or repeat requests as appropriate, dealing with pharmaceutical queries from patients and colleagues.

Links Practitioner Service: Commissioned from SAMH, the service provides non-clinical support to people with issues they are experiencing, to identify and manage barriers that affect their ability to live well and help them to talk about what really matters to them. In the Central Locality there were 625 referrals to a Link Practitioner from GP Practices. The three main referral reasons were mental health, benefits/finance and money and housing and homelessness. The Link Practitioner has made 626 onward referrals to 149 different organisations who are best placed to provide the individualised support.

"I had never heard of this service before I was in deep crisis and found my Link Practitioner to be a diamond on the industry and her help plus service to be invaluable!!! I would not have managed to get through a touch period or adversity without her. Thankyou. I would have no hesitation in recommending myself or anyone else to this service again: first class!!!"

"My Link
Practitioner was so
good thanks to her
I can sleep at night.
wonderful service"

First Contact Physiotherapists: These highly specialist physiotherapists are based in Calsayseat, Elmbank, Hamilton, Newburn and Rubislaw GP Practices and have the advanced skills necessary to assess, diagnose and recommend appropriate treatment or referral for musculoskeletal problems on a patient's first contact.

Urgent Care: Advanced Practice Clinicians visiting patients who need an unscheduled home visit that would have usually been undertaken by a GP. The patient is visited in their home then the clinician liaises with the GP Practice for any further action.

5. Create safe and resilient communities where hate crime will not be tolerated and develop initiatives which reduce the impact of substance misuse and anti-social behaviour

George Street Community

A Community Development Officer (CDO) was tasked with carrying out a community audit of the area to identify which groups, organisations and partners operate in the area. This resulted in many hours of door knocking, meeting, attending and supporting a range of community groups and organisations. To date contact has been made with over 20 organisations who are based in the area or operate in the area.

These connections have resulted in the CDO supporting individual groups in a number of different ways; connecting them to partners, source of advice and information, identifying and supporting them to maximise their offer and identify wider issues.

In discussion with George St Community Council, it was identified that groups and organisations in the area did not necessarily know each other. It was decided to organise and host an opportunity for them to meet through a consultation exercise. This led to an engagement event where 20 individuals attended representing 7 organisations. The report from the engagement event has been shared with George St Community Council with a view to create a plan of action thereafter.

Shut the Chutes

In a number of properties across Tillydrone it had become apparent that bin rooms and bin chutes no longer met the needs of the residents and are becoming costly to maintain. This is largely reported to be due to vandalism and general upkeep of the areas. To address the issue, Aberdeen City Council's Housing and Waste and Recycling services are working together to improve recycling and reduce flytipping within the Tillydrone. Phase 1 of the project has involved closing the bin rooms and bin chutes in Tillydrone and replacing them with new external bins. The first phase covered blocks in Harris Drive, Wingate Place, Wingate Road and Tillydrone Avenue and the new bins seem to be working well and there has been no flytipping to date in the areas and an early increase in recycling too.

LOIP 12.3: Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2022



Naloxone is a medication that can reverse opioids overdose. During 2021/22, 161 Naloxone Kits were distributed to 'Persons at Risk' in the Central Locality. Distribution of Naloxone Kits in the Central Locality has remained stable over the last 2 years.

LOIP 9.4: Citywide Public Space Youth Antisocial Behaviour



The introduction of the Safer City Unit within the City Centre has resulted in a spike in figures. It is accepted that this spike is a direct result of increased Police presence and proactive engagement with youths within the area. Work is ongoing to identify solutions to the youth problem. Through the Community Safety Hub all youth calls are reviewed and documented. Following this, youth details are collated and compared against previous incidents. Anti-social behaviour letters are thereafter sent to the home address of these youths, either from Police or Early Intervention, depending on age. As a result of this improved process, there has been a rise in letters being sent from 78 in 2021, to 128 in 2022 so far. Of the youths originally sent letters, less than 20 have had to be sent further letters.



CENTRAL PLACE

6. Maximise use of spaces in communities to create opportunities for people to connect and increase physical activity

Health Improvement Fund - Women only well-being and activity club - Alhikmah Foundation SCIO

Following on from a successful women's only taster session of yoga, the Alhikmah Foundation applied to the Health Improvement Fund and secured funding for a Yoga Instructor to provide women only sessions at the mosque in which the Alhikmah Foundation is based. The idea for a women's only session arose as several women highlighted, they would be hesitant to attend mixed gender gyms or exercise groups. Additionally, this setting provides an environment for women to meet others and combat social isolation after the COVID-19 pandemic lockdowns.

LOIP 14.2 Number of people who cycled in either rest of city or city centre in past year as percentage



Through the 'Light for Dark Nights initiative' Police Scotland distributed bike lights to cyclists whilst on patrol. The "Be Bright at Night" Road Safety Campaign was promoted on radio, social media, billboards, and bus shelters. Police Scotland teams distributed 8 sets of lights to people in living in Tillydrone.

Food in Focus - Food Growing

Denburn Court Tenants and Residents and STAR Flat have been supported through the Aberdeen City Food Network, Food in Focus Funding to develop communal gardens which will increase community food growing.

Techno Gym Dyce

Technogym equipment is accessible to all fitness levels and all ages. It uses hydraulic resistance, therefore there is no need to adjust weight stacks, due to this it is easier on joints and can help with rehabilitation.

Technogym classes have always been popular throughout the city, therefore ensuring these were back up and running after COVID-19 was extremely important. Some classes were quick to start up again as they still had instructors or volunteers to deliver the classes. However, some required additional volunteers and training to get their classes running again. Technogym training has been provided at Dyce Community Centre and Aberdeen Football Club Community Trust to support other classes to reopen.

LOIP 15.1: Number of Community run green spaces (City Wide and Priority Localities) Hubs



This project was established to build a green spaces network of communities and partnerships that empowers communities to establish, take responsibility and run their local green spaces. This can facilitate local engagement and increase volunteering and local community pride. The project achieved its aim, with 36 new community run green spaces established as of June 2022, an increase of 31 since Feb 2021, 16 of those are within the Central Locality.

The Central Locality has 6 Community Champions which aim to raise awareness and change thinking about wider sustainability issues in communities. These champions have produced films which they have promoted throughout the locality.

Tillydrone Campus Management Group

An Operational Group of local representatives and Aberdeen City Council (ACC) Officers was set up to coordinate the buildings design, layout, and future aims. The aim is to compile a community led survey of needs into a report for public viewing to help develop the campus programme, reopen the café through a social enterprise, ensure that the campus doors are open to residents and increase committee membership and volunteers. Currently membership of the Management group has increased by 50%.

The Tillydrone Cruyff Court

Cruyff Court projects are small, free to access, unbookable, fully floodlit 4G Astro pitches that aim to promote sports and values such as social responsibility, integration, team play and personal improvement. The Tillydrone Cruyff Court, to be located near Formatine Road, will be a floodlit 3G/4G pitch with a multi-sport hard surface and a running track. Planning permission for the Cruyff Court at Tillydrone has now been granted and construction is estimated to start before the end of 2022.

Feedback from residents and volunteers has been positive;

"I think Cruyff Court will benefit the community for there is nothing for kids in area to do... it will keep them off the streets." "I've lived in the Tillydrone community for 10 years. The Cruyff court will have a massive impact on the area. It's what it's been missing and kids of all ages in the area will be kept off the street with an opportunity to kick a football around and enjoy themselves with their pals."

Tillydrone Underpass

The revamp of the underpass follows concerns to address walking and wheeling accessibility, safety concerns and the connection between Tillydrone and Woodside. Residents and community groups were invited to contribute to the overall design to help shape the future of the area.

The agreed design for the underpass redevelopment uses an array of colourful anti-slip paint to brighten the area, along with reflective panels and lighting to increase visibility and become more pedestrian friendly. So far, an observed footfall by children and families using the underpass has increased by 20%.



The redevelopment was resourced by the Scottish Government Town Centre Regeneration fund and Aberdeen City Council's Place Based Improvement fund. This forms part of a wider Street Design Project led by Sustrans and Aberdeen City Council, known as the Tilly-Wood Street Design Project.

The Tilly-Wood Street Design Project aims to make Tillydrone and Woodside a more attractive place to live, work and move around independently by improving Hayton Road and Don Street. The project team have worked closely with residents in a co-design approach to understand the aspirations, needs and ideas of the local community.



NEXT STEPS

COVID-19 has had a negative impact on everyone's lives. As individuals we have all had to change the way we did many things, to adapt to living in lockdown, such as working from home. Many businesses and organisations, who work within community settings, had to adapt to ensure service delivery. Many new partnerships, collaborative approaches and ways of working have become common practice, for example remote home working via digitally based models.

One of the many challenges throughout COVID has been community engagement. There has been a noticeable decline, with a significant reduction in engagement within the three locality engagement groups and priority neighborhood partnerships.

As restrictions are lifted, this is an ideal opportunity to take stock and look to improving communication and engagement within our communities.

A Locality Planning Refresh Roadmap has been developed to give a systematic approach to next steps in the delivery of locality plans. The intension of the Roadmap is to refresh the role and remit of the LEGs and PNPs, review and prioritise community ideas, identify community assets and plan community projects based on action for change.



Time Line





Community Planning Aberdeen

Progress Report	CPA Improvement Programme Quarterly Update and Appendices
Lead Officer	Gale Beattie, Chair of CPA Management Group and Aberdeen City Council Director of Commissioning
Report Author	Allison Swanson, Improvement Programme Manager
Date of Report	17 August 2022
Governance Group	CPA Board – 17 August 2022

Purpose of the Report

This report provides an update on the progress towards the Stretch Outcomes and improvement projects within the Local Outcome Improvement Plan 2016-26 which have started, or are due to start, to deliver the Partnership's 15 Stretch Outcomes by 2026 on the basis of the Improvement Programme 21-23 approved by the Board on 15 September 2021. This report also includes new charters for approval for project initiation.

Summary of Key Information

BACKGROUND

- 1.1 The refreshed Aberdeen City Local Outcome Improvement Plan (LOIP) was approved by Community Planning Aberdeen Board on 7 July 2021. Within the refreshed LOIP there remains 15 stretch outcomes to be delivered by 2026 and 75 shorter term improvement projects.
- 1.2 The CPA Improvement Programme 2021-23 was approved by the Board on 15 September 2021 and set out the timescales for both initiation of the new aims within the refreshed LOIP, as well as the timescales for the continuing project charters being reviewed, over the next two years up until 2023. Of the 75 improvement aims within the refreshed LOIP 2016-2026, 41 projects were already initiated and therefore were classed as continuing, whilst 34 were new projects. This report provides an overview of progress to date and also shows the connections with the community ideas for improvement as contained in the Locality Plans approved by the CPA Board on 7 July 2021.
- 1.3 The Community Planning Aberdeen Outcome Management and Improvement
 Framework sets out how CPA ensures effective, systematic and collaborative scrutiny of
 progress towards the achievement of outcomes within the LOIP. The Board on 15
 September approved new outcome reporting interfaces to ensure that the various
 audiences are being provided with the detail to meet their requirements; and also
 providing the conditions to support the achievement of the project aims within the two
 year timeframe of the Improvement Programme, and ensuring that the connection with
 the community ideas for improvement in the Locality Plan are made and progress
 reported on. These arrangements include quarterly reporting to the CPA Board on
 progress made in taking forward the LOIP improvement projects.

CPA IMPROVEMENT PROGRAMME 2021-2023 – OVERVIEW OF PROGRESS TO DATE

- 2.1 Appendix 1 to the report, provides a high level overview of progress across all 15 Stretch Outcomes (SO), as well as a spotlight on each Stretch Outcome, and the underpinning improvement projects.
- 2.2 The Chairs of the respective Outcome Improvement Groups will speak to their Stretch Outcome dashboards highlighting progress; key achievements and outcomes achieved by the projects for their Stretch Outcomes over the reporting period, as well as any risks and/or issues being experienced and for the CPA Management Group and Board to take appropriate action to address any barriers to progress at the earliest opportunity.
- 2.3 The overview provides a performance trend against progress towards the overall SO and individual aim(s) on the basis of declining, improving, steady. Where no data or only baseline data is available this has been highlighted. The key for the performance trend is:

Performance Aim Trend		
1	Improving	
→	Steady	
Ψ	Declining	
	Baseline only	
•	No data	

2.4 The overviews also include a ragging status to ensure that both Outcome Impvement Groups and Project Teams are reflecting on whether the project is on track, at risk, or off track and highlighting any issues/risks and proposed mitigation.

Project Updates

- 2.5 From the Stretch Outcome dashboard, you can access the project update reports for projects which have had their charter approved for initiation of testing. Projects updates are a short summary of progress towards achieving the overall project aim, including details of what changes are being tested; within which locality; how it aligns to the Locality Plans and the improvement data which demonstrates whether the changes are making a difference.
- 2.6 Locality Leads are working with the Locality Empowerment Groups and Priority Neighbourhood Partnerships to identify community connectors to work with the respective LOIP projects to take forward the community ideas in the localities. Opportunities to become a connector are being actively promoted and where a connector is to be identified, the Locality Leads will act as the connector in the meantime.
- 2.7 The report is designed to focus on the outcomes of the project, rather than a general update on activity. Project team's self evaluate their progress using the Progress Scale below, as well as a project ragging to show whether overall they are on track, at risk, or off track and highlighting any issues/risks and proposed mitigation.

Pro	ect Progress Scale
0	Project on hold
1	Project area identified and agreed
2	Draft Outline Project Charter and team in place
3	Understanding baseline of current system
4	Project Charter endorsed by CPA Board
5	Change ideas and project measures developed
6	Testing underway
7	Initial indications of improvement
8	Improvements achieved
9	Sustainable improvement
10	Project complete

2.8 Progress updates for live improvement projects can be accessed from both Appendix 1, but also on the Improvement Project Dashboard on the Community Planning Website. This information will also be used by Locality Empowerment Groups/Priority Neighbourhood Partnerships in respect of progress of their community ideas within the Locality Plans.

3 CASE STUDIES

- 3.1 This report includes two case studies (see <u>Appendix 2</u>), for projects under the economy theme, namely:
 - 1.6 Unclaimed Benefits Angela Kazmierzak, ACC
 - 2.3 Supporting Care Experienced Young People Progress to Employment Angela Taylor, ACC

Each case study tells the story of the project – the changes they've tested, as well as the outcomes and impact to date.

3.2 The Chairs of the Outcome Improvement Groups for each of the case study projects will speak to their respective case studies, with the project manager invited to the CPA Board in September 2022 to speak.

4. IMPROVEMENT PROJECT AIMS ACHIEVED

- 4.1 Nine projects have now achieved their aims as detailed below, with three project end reports on today's agenda. The other projects are continuing to monitor progress until the next meeting/academic year to ensure that data is available to evidence that the improvement is sustained and thereafter will submit a project end report:
 - 1.1 (Community Food Pantries) project end report approved
 - 5.3 (Schools offering sustainable and equitable access to counselling) *project end report on today's agenda*
 - 5.4 (children and young people have free access to physical activity which improves mental health and wellbeing) *project end report on today's agenda*
 - 7.1 (Growth Sector Courses)
 - 9.3 (Joint Reporting to SCRA and COPFS) project end report on today's agenda
 - 10.1 (Support on Liberation) project end report approved
 - 11.5 (Youth Homelessness)
 - 15.1 (Community Run Green Spaces) project end report approved
 - 15.2 (Community Food Growing in Schools, Communities and Workplaces)
- 4.2 Project 3.1 (Real Living Wage) has also achieved its aim for 2021 and 2022 in terms of 5% increase in Real Living Wage employers ear on year and will continue to ensure 5% aim for 2023 achieved and towards the aim of being a Real Living Wage City by 2026.

5 IMPROVEMENT AIMS TO BE ACHIEVED BY 2022

- 5.1 There are 20 improvement aims to be achieved by 2022, 4 of which have been achieved, with 16 still to be achieved. Of the 16 still to be achieved, 5 have a red ragging status (3.3, 3.5, 4.1, 5.2, 9.2) and 4 have still to provide baseline data (3.3, 4.3, 5.1 & 5.2). The Management Group is asked to discuss those and identify any support required to progress.
- 5.2 In respect of improvement aims to be achieved by 2023, at present 8 have a red ragging status (1.2, 1.5, 4.2, 8.3, 8.4, 9.1, 10.8 and 11.2).

NEW PROJECT CHARTERS

6.1 3 project charters are still due to be submitted, two charters are attached at Appendix 3 for consideration. The current status of the three project charters due is detailed below:

Stretch Outcome (SO) and Project Aim	Current Status
2 – "Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50."	Charter ready and contained at Appendix 3.
5 – "The number of children and young people with an eating disorder who are identified within 3 months of onset is increased by 50% by 2023"	CPA Board had agreed to postpone the charter to September to enable findings from the schools Health and Wellbeing Survey to be considered. Having considered the data and outcome of the survey, Children's Services Board (CSB) are recommending that this aim be removed from the LOIP – see item 3.5 on agenda.
11 – "Refer 20% of people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings by 2023."	Charter ready and contained at Appendix 3.

6.2 Subject to the two charters, as well as the report recommending removal of the aim detailed above, being approved all improvement aims will be live following the Board meeting in September 2022.

7 NEXT STEPS

- 7.1 Projects which have charters approved by the CPA Board will proceed to the designing and testing stage.
- 7.2 Projects with aims achieved will continue to report on progress to ensure improvement is sustained and thereafter submit a project end report.

Recommendations for Action

It is recommended that the Management Group:

- i) consider the overview of progress against the CPA Improvement Programme, as well as the overview for each Stretch Outcome; respective improvement projects and the Community Empowerment Group workstreams as contained at Appendix 1;
- ii) discuss the status of the improvement aims to be achieved by 2022 and with a red ragging status as detailed at section 5 and in Appendix 1, as well as the risks/issues detailed in each of the Stretch Outcome overviews and determine any mitigating actions required;
- iii) consider the two spotlight case studies as contained at Appendix 2 and agree that these be submitted to the CPA Board:
- iv) note that nine aims had now achieved as detailed at 4.1 and three project end reports were on today's agenda, with the further project end reports to be submitted once sustained improvement was evident;

v) approve the two new charters included at Appendix 3 for submission to the CPA Board on 14 September 2022.

Opportunities and Risks

Successful delivery of the revised LOIP 2016-26 requires a robust programme management approach to the delivery of the 75 improvement aims and also requires clear process for alignment to the Locality Plans. The phased approach to the initiation of the projects in the LOIP to help ensure we are channelling our resources to those projects which are most likely to have the biggest impact. The clear governance arrangements for both continuing and new project charters also ensures that we have effective outcome management arrangements in place to deliver upon the aims in the LOIP in the timescale and supports projects to continue at pace.

Consultation

Michelle Cochlan, Community Planning Manager CPA Outcome Improvement Groups CPA Lead Contacts Group

Background Papers

Refreshed Local Outcome Improvement Plan 2016- 26 and CPA Development Plan 2021-2022 Final Draft Integrated Locality Plans 2021-26 – North, South and Central

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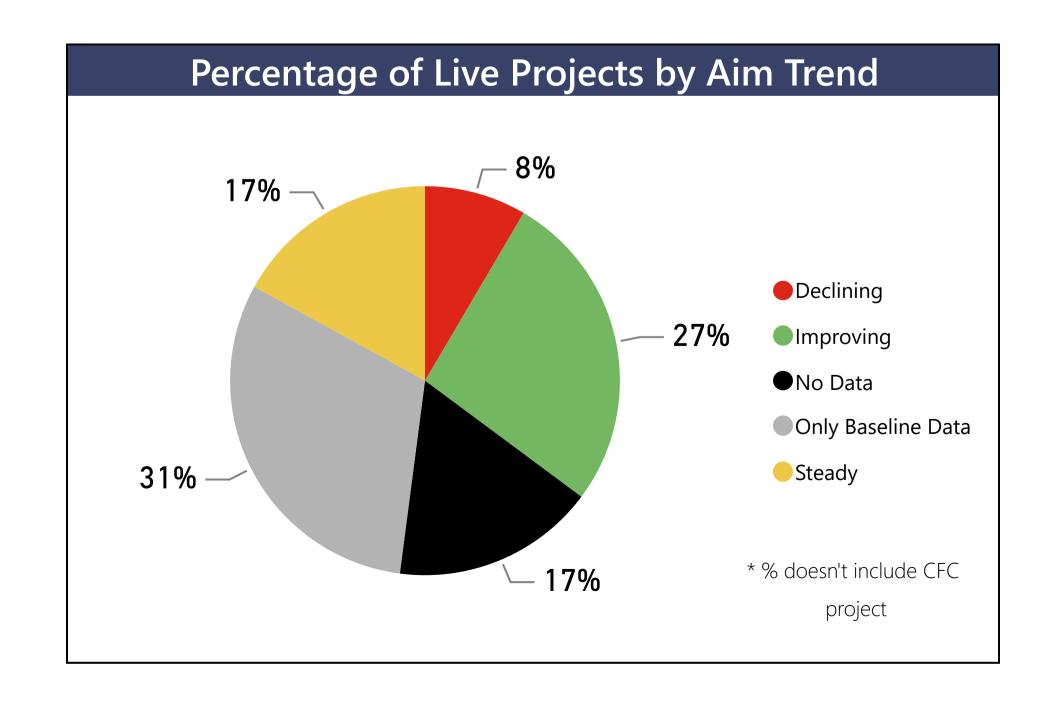
CPA Improvement Programme 2021-2023

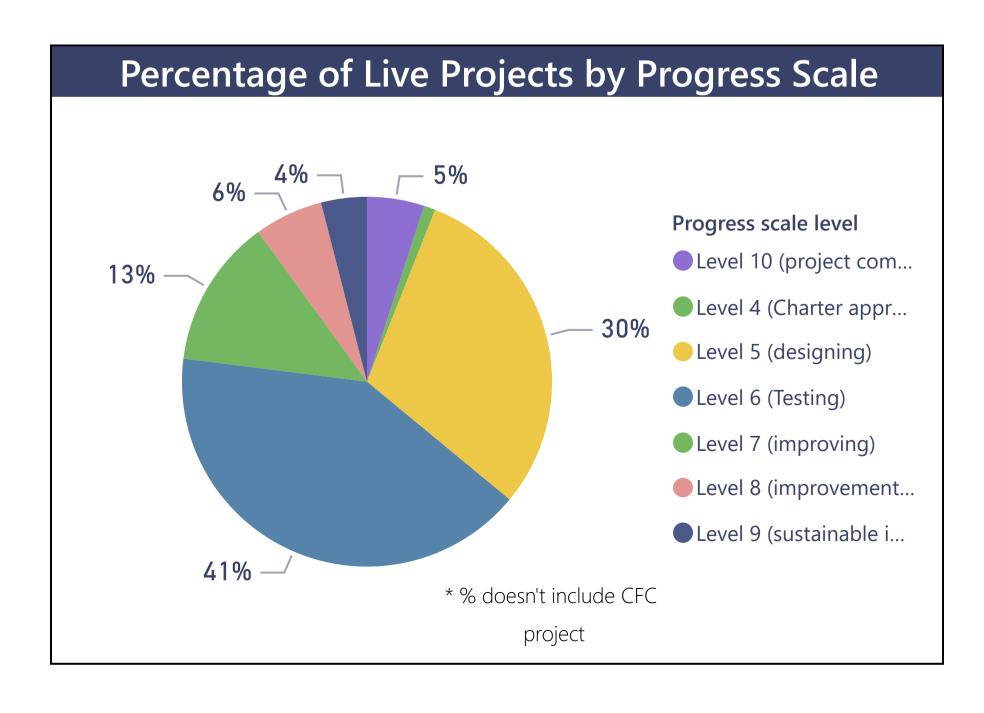
Overview of Progress to Date

No. of LOIP Project Aims			No. of New Charters Received		Months Since LOIP Published
75	72	3	2	9	12

Overview of Progress by Outcome Improvement Group

OIG •	No. of Project Aims	No. of Live Project Aims	No. of Charters still to be submitted	No. of Aims Achieved
Anti-Poverty	6	6	0	1
Aberdeen Prospers	9	8	1	0
Children's Services Board	27	26	1	4
Community Justice	8	8	0	1
Resilient, Included & Supported	8	7	1	1
Alcohol and Drugs Partnership	9	9	0	0
Sustainable City	8	8	0	2
Total	75	72	3	9





SO	Stretch Outcome	SO Trend	No of. LOIP Project Aims	No. of Live Project Aims	% of New Charters Due Submitted	% of Revised Charters Approved	RAG	Summary and reason for Overall Status
1	No one will suffer due to poverty by 2026.	->	6	6	N/A	100		All aims now live, 1.1 has had project end approved. No progress of 1.2 & 1.5 provided and both impacted by staff vacancies. 1.3 & 1.6 showing signs of progress.
2	400 unemployed Aberdeen City residents supported into Fair Work by 2026.	1	4	3	0	100		Final new project charter on today's agenda. Live projects actively testing and showing signs of improvement. See key activity/outcomes.
3	500 Aberdeen City residents upskilled/ reskilled to enable them to move into, within and between economic opportunities as they arise by 2026		5	5	N/A	100		All projects live, however no progress reported in respect of 3.3 & 3.5 for a further reporting period. 3.4 & 3.5 to be achieved by 2022. Baseline data for 3.3 to be confirmed.
4	95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026.		4	4	N/A	100		All projects now live, however all are still to start or recommence testing. Baseline data for 4.2 & 4.3 is required. No project updates are being received on 4.1. 4.2 was on hold for six months due to reallocation of PM and project now determining definition of 'repeat' and how to establish data. 4.1 & 4.3 aim are to be achieved by 2022, will current progress/pace achieve this?
Lhage 74	90% of Children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026.		6	5	N/A	N/A		Baseline data for the Stretch Outcome being gathered through the Shine Survey & data for 5.1 & 5.2 required. 5.3 & 5.4 aims achieved. 5.1 & 5.2 are to be achieved by 2022, will current pace/progress achieve this? Final new charter re eating disorders is being recommended for removal as per separate report.
6	As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026.		4	4	N/A	100		6.1 is to be achieved by 2022 & there is a single change idea being progressed (MCR pathways), need to consider if sole idea will achieve the overall aim - change needs to provide data linking to aim. Baseline data for the number of children and young people remaining in a placement looked after at home/kinship between 16-18 years old being gathered.
7	95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026.		3	3	N/A	100		Aim achieved for 7.1 see key activity/outcomes. 7.2 is testing 1 change idea (Upstream) with NESCOL students, however need to ensure the project are reporting on impact of that change on achievement of the overall aim and clear on what the next steps are - overall aim data showing a downward trend. 7.3 all change ideas now being tested







SO	Stretch Outcome	SO Trend	No of. LOIP projects	Live	% of New Charters Due Submitted		Overall RAG	Summary and reason for Overall Status
8	Child friendly city where all decisions which impact on children and young people are informed by them as rights holders by 2026.		4	4	N/A	N/A		8.1 & 8.2 are progressing, however no progress reported for 8.3 since approved in Nov 21 and baseline data is also required. A new PM required for 8.4 & therefore no progress since it was approved in Apr 22. Chair of CSB held a meeting with PMs and a report on the projects and how they align to the CFC action plan going to next CSB meeting to ensure alignment and no duplication.
9	30% fewer young people (under 18) charged with an offence by 2026.		6	6	N/A	100		Aim achieved for 9.3 & project end on today's agenda. Progress and data for first aim of 9.1 required. 9.2 & 9.4 to be achieved by 2022 and & no progress 9.2 reported since charter approved. Data for 9.4 is showing a downward trend for this aim. Is pace/progress going to enable the aims to be achieved by 2022?
10 Page 75	25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026		8	8	N/A	100		Aim achieved for 10.1. 4 aims to be achieved by 2022 and all progressing. 10.4 designing changes following new PM. 10.7 still to provide baseline data.
11	Healthy life expectancy (time lived in good health) is five years longer by 2026.	↓	8	7	0	100		Final new charter submitted and on today's agenda. Other projects are live, however testing still to begin/recommence for 3 projects.
12	Rate of harmful levels of alcohol consumption reduced by 4% and		9	9	N/A	100		All projects now live & progressing. Testing for 12.2 will recommence following the school holidays. Data systems being reviewed to ensure impact of changes can be evidenced, in particular for 12.5 & 12.7. Baseline for 12.7 & 12.8 required.
	Drug related deaths lower than Scotland	↓						
13	Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate		3	3	N/A	100		All projects live, however data/feedback on impact of the changes being tested for 13.2 is not being provided at present & status of 13.3 is required.
14	38% of people walking and 5% of people cycling as main mode of travel by 2026.		2	2	N/A	100		Both projects live, with a health walk and use of SCARF helpline to disseminate active travel advice being tested for 14.1. Testing at present for 14.2 is limited but is to be progressed following funding to Nestrans for 2 cycle projects. Data on impact of the changes tested towards overall aims required.
15	Addressing the nature crisis by protecting/ managing 26% of Aberdeen's area for nature by 2026		3	3	N/A	100		All 3 projects now live - project end approved for 15.1. Aim achieved for 15.2 with project end being prepared & 15.3 progressing.









Stretch Outcome 1: No one will suffer due to poverty by 2026

Overall Progress

SO Trend	Project	No. of Live Project Aims	No. of New Charters Due	No. of Aims Achieved	Overall RAG
	6	6	0	1	

Project Aim Status

Live Project Ref.	Project Aim	Lead Partner, Project Manager	Project Aim Trend	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>1.1</u>	Increase the number of people using community pantries by 20% by 2023.	Cfine, Sam Leys	1	N, S & C	10	*	Aim achieved - Project Ended.
<u>1.2</u>	Reduce by 50% the number of homes with an EPC rating of F&G by 2023, leading to 100% by 2026.	ACC, Mel Booth		S	5		No reported activity since charter approved in Nov 21. Work is closely aligned with 1.5 Fuel Poverty but due to changes in personnel and staff vacancies, this has not progressed.
1.3	Ensure 100% of people presenting as homeless have a full financial assessment and access to all appropriate benefits by 2023.	ACC, Angela Kazmierzak	♠	None	7		Project progressing with data showing an improvement - see key outcomes. Project will now start testing using the Housing Option Officers to complete the benefit check from 1 August 2022 as part of the homelessness assessment. Project are hoping that this will get us up to the 100%.
<u>1.4</u>	Increase support for those who have been most disadvantaged through the pandemic by 2023.	GREC, Dave Black		N &S	6		Data on impact of awareness campaign by way of referrals required.
<u>1.5</u>	Decrease the number of households in extreme fuel poverty in Aberdeen by 4% by 2023; and reduce the rate of socially rented households in fuel poverty in Aberdeen by 8% by 2023.	Scarf, Lawrence Johnston		N, S & C	5		No activity/testing has been reported since charter approved in Feb 22; project progression impacted by SCARF vacancies. Status of the project required and Anti Poverty Group to discuss to identify issues and next steps to ensure that project gets back on track. Same as 1.2 above.
<u>1.6</u>	Increase the uptake of unclaimed benefits by 10% across Aberdeen City by 2023.	ACC, Angela Kazmierzak	↑	N, S & C	7		Data being reviewed to confirm that aim has been achieved. Project showing signs of improvement - see case study and key activity

Key Outcomes/Activity

1.3 In May and June 22, 77% and 73% of homeless presentations had financial assessment completed with £124,872.50 financial gains identified in May 22 and £19,848.90 in June 22.

1.6

- •Since 1 December 2021, 1,116 people have completed the benefit calculator, from which 970 people had unclaimed benefits identified, to a value of £170,991.94 per week as at June 22.
- •Using Housing Benefit/Council Tax Reduction data we identified 410 household who qualified for Pension Credits. We have calculated they should be entitled to £172,218.42 weekly/£895,357.84 annually of Pension Credits. All have been contacted directly.

Key Issues/Risks

- 1. Progress of projects 1.2 & 1.5 no progress since either project charter approved
- 2. Staff vacancies within SCARF impacting progression of 1.2 & 1.5

Stretch Outcome 2: 400 unemployed Aberdeen City residents supported into Fair Work by 2026

Overall Progress

Project		No. of New Charters Due	No. of New Charters Received	No. of Aims Achieved	Overall RAG
4	3	1	1	0	

Project Aim Status

	Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
Page 7	<u>2.1</u>	Increase employer sign up to the Real Living Wage by 5% year on year to 2023 to achieve Real Living Wage City Status by 2026.	•	Scottish Enterprise, Martin Barry	N, S & C	8		Aim of 5% increase year on year achieved for 2021 & 2022 with 70 employers (as at July 22) headquartered in the City now being Real Living Wage accredited, an increase of 43% since January 2021. 1700 workers have received an uplift in wages since the establishment of the Real Living Wage movement in the city.
7	<u>2.2</u>	Supporting 50 people to start a business in Aberdeen who will be coming off the benefits system or significantly reducing their benefits through starting a business by 2023 and 100 by 2026.	•	Elevator, Roz Taylor/Kirsty McLaughlin	N, S & C	7		Project progressing and data showing improvement with 20 individuals starting a business which either takes them off universal credits or significantly reduces their universal credits
	<u>2.3</u>	Support 15 care experienced young people progress to employment through public sector funded employability programmes by 2023.	1	ACC, Angela Taylor	N	7		Project progressing - see case study.
	2.4	Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on; those from priority neighbourhoods and people over 50.		ACC, Paul Tytler	N, S & C	3		Charter on today's agenda for consideration.

Key Outcomes/Activity

- 2.1 Real Living Wage 70 employers headquartered in the city are now Real Living Wage accredited a 56% increase since the project started and a 43% increase since January 2021. Nearly 1700 workers have received an uplift in wages since the establishment of the Real Living Wage movement in the city. Further accreditations are in the pipeline, including some significant employers.
- 2.2 Start up businesses 54 referrals of individuals in receipt of universal credits who are investigating starting a business since the start of the programme with 20 individuals starting a business which either takes them off universal credits or significantly reduces their universal credits.

Key Issues/Risks

Latest Outcomes Framework Data

- 1. In May 2022 provisional figures show 16,935 people on Universal Credit, up from 16,785 in April 2022. This is the first monthly increase since June 2021.
- 2. In 2020 GVA per head was £31,586 compared to £34,898 in 2019.
- 3. In the period Jan-Dec 2021, 76.9% of people (16-64 years) were in employment an increase from Jan-Dec 2020 when the figure was 71.8%.

Stretch Outcome 3: 500 Aberdeen City residents upskilled/reskilled to enable them to move into, within and between economic opportunities as they arise by 2026

Overall Progress

SO Trend	No of. LOIP Project Aims		No. of Aims Achieved	Overall RAG
	5	5	0	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>3.1</u>	Increase the number of responsible businesses working with Community Planning Aberdeen (CPA) through Community Benefits and CSR activity by 200% by 2023	•	ACC, Charlotte Saunders	N, S & C	7		Project progressing; 171% increase in responsible business partners since Sep 21, with 19 business now working with CPA through CB and CSR activity.
3.2	By December 2022, increase by 10% the number of people in Aberdeen who: • Have digital access; and • Feel comfortable using digital tools.		ACC, Emma Shanks	N, S & C	6		Aim to be achieved by 2022. Project reporting impacted on gathering data on impact of the changes from partners. The PM and Chair are actively following this up. A further change idea was also being tested in provision of support to refugees from Afghanistan and it was hoped data on the impact of this would be available soon.
<u>ന</u> Page 78	Increase the number of people within Aberdeen City qualified with ICT and Digital skills at SCQF Levels 7 and above by 10% by 2023		Civic Forum, Bob Farthing	None	5		Baseline data on above Level 7 required. No progress of activity or outcomes reported since revised charter approved in Dec 21. However, Education & partners are mapping the digital provision in schools to determine if/where there are gaps and identify ways to fill them. This work will be reported via the project and aim is to use this framework to enhance and expand computing teaching in schools. Also linking in with pilot work being conducted by SDS to encourage uptake of digital technology learning in schools – either via extracurricular work or work experience. Meeting on 18 Aug to to discuss alternative change ideas, targeting a non-school audience. Chair of Aberdeen Prospers actively supporting this project to progress & discussion as to a potential new PM to ensure traction going forward.
3.4	Increase the number of Modern and Graduate Apprenticeships by 5% by 2022.	→	Nescol, Duncan Aberrnethy	N & C	6		Aim is to be achieved by 2022, changes now being tested - see key activity/outcomes. The collective impact of these change ideas has yet to be assessed by the Project however will be reflected in the next update. Data for both modern (MA) and graduate apprenticeships shows a decline from baseline line year(2019/20), but MAs have increased from 20/21 levels.
<u>3.5</u>	80% of young people will successfully complete their Modern Apprenticeship programme by 2022.	→	Nescol, Ian Runcie	N & S	4		Aim is to be achieved by 2022, however no project activity, or outcomes reported since charter approved in Apr 22, is progress on track to achieve this?

Key Outcomes/Activity

- 1. 3.1 18 responsible businesses working with CPA, an increase of 157% since Sep 21.
- 2. 3.4 • A Jobs Fair was held in Aberdeen (14/6/22) where the project specifically promoted Modern Apprenticeship opportunities for senior phase pupils in City schools.
- Two employer events were held on 24th and 25th May where discussions took place around FAs and MAs as well as Flexible Workforce Development Fund. There were positive opportunities from both to take forwards and we will repeat the exercise again in the new academic year.
- NESCol is currently in the process of recruiting 16 construction MAs from Civil contractors. Traditionally these have been through CITB, but as with other colleges, we are developing our own delivery which will see candidate trained in Aberdeen who were traditionally being sent to Glasgow for training.
- NESCol is working with ONE and a number of high profile Hospitality employers (championed by the Chester Hotel) to offer 10 MA hospitality places commencing in 2022. This is the first time Hospitality MAs has been offered by NESCol (although many full time and part time students are trained on campus each year).

Key Issues/Risks

- 1. Pace of progress & progress status of live projects 3.3 & 3.5
- 2. 3.4 & 3.5 to be achieved by 2022 but no reported activity/improvement to date for 3.5
- 3. Baseline data for 3.3
- 4. Data on impact of change ideas for 3.2 & 3.4

Latest Outcomes Framework Data

- 1. In 2021/22, 709 people started a Modern Apprenticeship up from 472 in 2020/21 but lower than the figure of 815 in 2019/20.
- 2. In 2021-2022 Q.4 72.6% of leavers achieved an MA lower than the figure of 77.8% for the same quarter in 2020-2021.
- 3. In the period Jan-Dec 2021, 9.7% of people in employment were in elementary occupations, down from 17.4% in Jan-Dec 2020.
- 4. In 2021-2022 Q.4 72.6% of leavers achieved an MA lower than the figure of 77.8% for the same quarter in 2020-2021.
- 5. In 2021/22, 709 people started a Modern Apprenticeship up from 472 in 2020/21 but lower than the figure of 815 in 2019/20.

Stretch Outcome 4: 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026

Overall Progress

SO Trend	No. of LOIP Project Aims			Overall RAG
1	4	4	0	

Project Aim Status

	Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
Page	4.1	Reduce the number of births affected by drugs by 0.6% by 2022.	1	ACHSCP, Simon Rayner	None	5		Aim to be achieved by 2022. Project update on activity/outcomes required. No updates or contact with PM. Despite lack of updates, data appears to be showing an improving trend.
e 79	<u>4.2</u>	Reduce the number of repeat emergency hospital admissions for unintentional injury to children under 5 years by 5% by 2023		ACHSCP, Rachel Thompson	None	5		Update required. Baseline data remains an issue, project now determining definition of 'repeat' and how to establish data. A new NHS contact has now been established and is in the process of finding the data. Project was on pause from Nov – June due to PM supporting to refugees and therefore no progress was made.
	4.3	Increase uptake of parenting and family support by 10% by 2022.		NHSG, Nicola Dickie	S & C	5		Aim to be achieved by 2022, however no update since May 22. Baseline data remains outstanding, however is being collated via Home Start, Family Learning and Fit Like Hubs.
	<u>4.4</u>	Reduce the number of children starting P1 with an identified speech delay by 5% by 2023.		ACHSCP, Nicola Anderson	None	5		Charter approved by CPA Board on 23/2/22, but progress impacted by system wide pressures. No changes being tested.

Key Outcomes/Activity

Key Issues/Risks

- 1. Pace & progress of all projects
- 2. baseline data for 4.2 & 4.3

Latest Outcomes Framework Data

1. In the period 2018/19 to 2020/21, 13.0% of pregnant women were 'current smokers' at the time of their first antenatal booking – similar to the previous period when the rate was 13.1% 2. In 2020/21 there were 50 children (with a valid review) with an identified speech concern at their 4-5 year review. This is up from the (amended) figure of 37 in 2019/20.

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Stretch Outcome 5: 90% of children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026. This is reflected in interactions, activities, supports and services.

Overall Progress

SO Trend	No of. LOIP Project Aims		No. of New Charters Still to be Submitted		Overall RAG
	6	5	1	2	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>5.1</u>	Increase to 80%, the number of staff who feel confident about how to directly support, or refer a child for support, and signpost to appropriate services by 2022.		ACC, Lisa Williams	N, S & C	6		Aim to be achieved by 2022, however no update since May. Baseline data still to be confirmed, however is being gathered. As at May, 3 change ideas were on track; 2 lagging. The two lagging are 'pupil facing' change ideas and its felt that more work needs to be done with staff before they can progress.
5.2 Page 80	Increase by 80% the use of digital wellbeing resources for children and young people's mental health and wellbeing by 2022 and Increase by 40% the use of the wellbeing scenario on the Mind of my Own app by care experienced children and young people by 2022.		NHSG, Tracy Davis	N & C	5		Two aims being taken forward together and both to be achieved by 2022, however baseline data still required for first aim & to be provided via a survey of current position. A number of areas of challenge impacting on the project discussed by CSB - see key issues. Uncertainty of the impact of the changes, for example the Safer Schools App has been launched in every primary and secondary school in the City, however the App was specifically designed not to capture analytics and therefore no data provided. The next version which is due for release after the summer will enable high level data by school. Workforce capacity to progress project is limited.
<u>5.3</u>	100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022.	1	ACC, Gael Simpson	None	9		Aim achieved with 100% of schools offering counselling as at June 22. Project end report on today's agenda.
<u>5.4</u>	100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022.	1	ACC, Gael Simpson	N, S & C	9		Aim achieved - project end report on today's agenda.
	The number of children and young people with an eating disorder who are identified within 3 months of onset is increased by 50% by 2023.		TBC	None	2		CPA Board had agreed to postpone the charter to September to enable findings from the schools Health and Wellbeing Survey to be considered. Having considered the data and outcome of the survey, Children's Services Board (CSB) are recommending that this aim be removed from the LOIP – see item 3.5 on agenda.

Key Outcomes/Activity

- 1. 5.1 Funding identified for SAMH to deliver training of staff to work alongside teachers in order to create a sustainable model.
- 2. 5.3 Aim achieved with 100% of schools offering counselling as at June 22. Project end report on agenda.
- 3. 5.4 Aim achieved Project end on agenda.

Key Issues/Risks

- 1. Baseline data to be confirmed for Stretch Outcome and required for projects 5.1 & 5.2
- 2. 5.1 Pace & progress of project to enable aim to be achieved by 2022. Baseline still required and provided and no update since May 22

3. 5.2

- Pace & progress of project to enable aim to be achieved by 2022. Baseline for 1 aim required & data on impact of the changes.
- Workforce capacity to take forward activity continues to be challenged difficult to prioritise this work when the impact for C&YP is difficult to measure. 'Hits' to a website don't translate to impact/effectiveness.
- Opportunities and support available through digital means is vast and constantly changing. The urgency has shifted since the charter was prepared (during lockdowns) and it is difficult to determine parameters.
- 4. Ongoing challenges with capacity, current vacancy factor impacting on current need in schools

Stretch Outcome 6: As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026.

Overall Progress

SO Trend		No. of Live Project Aims		Overall RAG
	4	4	0	

Project Aim Status

Project Aim Status								
Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG	
<u>6.1</u>	Increase the number of care experienced young people accessing a positive and sustained destination by 25% by 2022		ACC, Larissa Gordon	S	7		Aim to be achieved by 2022. Project progressing a single change idea re MCR Pathways - consider whether the single change alone will achieve the aim. Impact of MCR for attendance provided, however the aim is about positive and sustained destinations for CEYP and no data/evidence provided to show the % of CEYP on MCR pathways achieving such a destination.	
<u>6.2</u>	Increase to 43% by 2023 the proportion of children and young people who are supported to live in kinship care or are looked after at home by 2023 and increase by 20% the number of children and young people remaining in a placement looked after at home/kinship between 16-18 years old by 2023.		ACC, Angela Maitland	None	6		Aberdeen remains lower than the national average in respect of our proportion of looked after children living in kinship or looked after at home. SCRA/SW/CHS learning event held focusing on Child Friendly Hearings - 80 attendees from across the 3 agencies and legal representatives. A number of changes being designed. The number of children 16-18 living in kinship arrangements or Looked After at home has not been centrally recorded and therefore system to gather this has now been put in place and data available from July 22.	
6.3	Increase the number of care experienced young people by 10% receiving multiagency throughcare/aftercare support by 2023.		ACC, Isabel McDonnell	None	5		The first project team meeting took place on 13th June, at which prioritisation of the change ideas and sources of the baseline data were discussed.	

Key Outcomes/Activity

Key Issues/Risks

- 1. 6.1 Aim to be achieved by 2022 and consider whether the single change alone will achieve the aim. Impact of the change on the overall position re progress towards the aim.
- 2. Pace & progress of project 6.2
- 3. Disparate nature of funding from Scottish Government in implementing The Promise.
- 4. Strong collaboration across agencies required to deliver on the ambitions of Plan 21-24.
- 5. Data collection and routine reporting not where we need it to be yet.

Latest Outcomes Framework Data

- 1. In 2020/21, 76.5% of CEYP were in a positive destination at follow-up. This is higher than the rate of 63% for the previous year and higher than the rate for Scotland of 71.5%.
- 2. In 2020/21, 81.6% of looked after children in Aberdeen City had one or more qualifications at SCQF Level 3. This is lower than the figure of 96.7% in 2019/20 and lower than the figure for Scotland of 84.1%.
- 3. In 2020/21, 65.8% of looked after children in Aberdeen City had one or more qualifications at SCQF Level 4. This is lower than the figure for Scotland of 71.1% and lower than the figure for 2019/20 of 86.7%.

Stretch Outcome 7: 95% of all our children, including those living in our priority neighbourhoods, will sustain a positive destination upon leaving school by 2026

Overall Progress

SO Trend			No. of New Charters Due		Overall RAG
>	3	3	0	1	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>7.1</u>	Increase the number of accredited courses directly associated with growth areas by 7% by 2023.	1	ACC, Mark Jones	S	8		Lift Off 2 held & other change ideas being progressed - see key activity section. Aim achieved - project continuing to ensure improvement sustained into the next academic year.
7.2 Page 82	Increase the number of vulnerable learners entering a positive and sustained destination by 7% by 2023.		Aberdeen Foyer, Leona McDermid	N & S	6		No update since May 22, aim data showing a declining trend with 20/21 data at 81.5 the lowest since 2017/18. The impact of upstream on achieving the overall aim and specifically for young people from priority neighbourhoods needs to be confirmed, along with next steps for Upstream. Only one change idea being tested. Mapping of existing services for those with complex and additional support needs reveals limited choices that are quite often time bound and for less time than school offers, e.g. 3 days per week as opposed to 5. This has significant implications for families and carers. Areas raised being discussed by the Attainment & Transition Group.
<u>7.3</u>	Increase the number of young people who leave school with a minimum of SCQF 3 in literacy and numeracy and 4 other qualifications to 93% 2023.	→	ACC, Caroline Johnstone	None	6		Project team and sub groups established and meeting monthly. First test ongoing with menu of family learning support activities established and shared citywide. Impact of change required to be provided.

Key Outcomes/Activity

- 7.1 Lift Off & Grow 2022, was held in June 2022 using an online platform. In addition to access being provided to all City Secondary schools, 3 Aberdeenshire Schools participated in the event. 3,805 people were registered for the event which was designed to be available both 'live' on 1st & 2nd June, and also subsequently via recorded materials. Feedback has been positive, although there has been an understandable detected fatigue with virtual meetings and this will be considered carefully in relation to the review and future intentions.
- ABZ Campus Following six months of intensive work, the work on curriculum alignment has coalesced to form ABZ Campus. In Phase 1 (June 2023), approximately twenty new growth sectormapped courses will be available to all senior phase young people at Aberdeen City Council schools, in partnership with local organisations and institutions. Phase 2 (June 2024) will see ABZ Campus expand to become a locality-based offer with hubs across Aberdeen offer an even greater number of partner-led growth-sector focused courses.
- Skills Framework An Aberdeen City Skills Framework has been launched providing a foundational understanding of skills language to be used within schools.

Key Issues/Risks

- 1. Risks that the provision of resource if not informed by pupil aspiration is being addressed by seeking to better understand the needs of young people.
- 7.2 Project to review reporting to show impact of change idea (upstream) on overall aim of positive destinations of target group and to determine where to test next.

Latest Outcomes Framework Data

- 1. Of the 2020/21 school leaver cohort, 92.1% were in a positive destination at follow-up (9 months after the end of the school year) up from 89.5% against the 2019/20 academic year.(Note: it is likely that COVID-19 will have continued to affect choices and opportunities for school leavers.)
- 2. 81.5% of 2020/21 school leavers in SIMD Quintile 1 (most deprived) were in a positive destination at follow-up lower than the figure of 82.3% for 2019/20 and lower than the figure of 95.5% for those in Quintile 5 (least deprived).
- 3. 91.6% of 2020/21 school leavers in SIMD Quintile 2 were in a positive destination at follow-up higher than the figure of 84.7% in 2019/20.
- 4. 91.1% of 2020/21 school leavers in SIMD Quintile 3 were in a positive destination at follow-up higher than the figure of 86.5% in 2019/20.

Overall Progress

No of. LOIP Project Aims				Overall RAG
4	4	0	0	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Organisation, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
8.1	Achieve UNICEF badges in: - Cooperation & Leadership - Culture - Communication - Place - Child Friendly Services - Participating		ACC, Matt Reid	S			Progress ongoing
<u>8.2</u>	Increase to 100% of staff working directly and indirectly with children who have recevied child friendly city training by 2023.		ACC, Jade Leyden	None	6		Training ongoing, however confirmation on no. of ACC staff to use as a baseline required.
<u>8.3</u>	Increase by 50% the number of communications which are accessible to children and young people by 2023.		NHSG, Tracy Davis	С	5		No baseline data available or update or project activity/testing since charter approved in Nov 21. Report to the next Children's Services Board meeting on how the improvement aims and ideas align with the CFC action plan to ensure alignment and to avoid duplication.
8.4	By 2023 increase to 100% the number of multiagency governance arrangements which impact on children on young people that include their participation and engagement.		Police Scotland, TBC	None	4		Charter approved on 20/4/22, however a new PM is to be confirmed and therefore no activity reported. As above, report to the next Children's Services Board meeting on how the improvement aims and ideas align with the CFC action plan to ensure alignment and to avoid duplication.

Key Outcomes/Activity

8.2 50 members of staff have completed the Children's Rights in Practice training delivered by Unicef as of June 2022, with all staff groups identified in the charter encouraged to attend. A tailored version of the same training was delivered to elected members as part of their induction in May 22. Exploring possibility with UNICEF of training staff/partners in house via a train the trainers version of the CRIP training.

Key Issues/Risks

- 1. Pace and progress of project 8.3 & 8.4, no activity reported to date. Chair of CSB held a meeting with PMs and a report on the projects and how they align to the CFC action plan going to next CSB meeting to ensure alignment and no duplication.
- 2. 8.3 baseline data required.
- 3. 8.4 PM has retired and a new PM to be identified.

Overall Progress

SO Trend		No. of Live Project Aims	No. of Aims Achieved	Overall RAG
1	6	6	1	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Organisation, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>9.1</u>	1. Increase number of young people who need support in relation to trauma and bereavement having access to such support by 50% by 2023		ACC, Julia Milne	N	5		Project is now taking forward 2 aims to ensure change ideas and learning aligned. Aim 1 - Baseline data is still required. Project to consider data to show impact of the changes being tested to achieve the aim.
	and 2. reduce by 5% the number of 16/17 year olds with higher support needs offending by 2022.		ACC, Julia Milne	None	6		Aim 2. Baseline now provided and focus is on care experienced young people. FRAME guidance and CARM training is underway with positive feedback obtained from multi agency group. Test period has been extended further to ensure they have a sufficient sample of CIN teams feeding back. Outcomes expected to be ready to share in next update. Project to remember aim is in relation to 16/17 year olds. Combining the aims has required the group to review ideas and prioritisation to be discussed at next meeting.
<u>9.2</u>	Reduce by 10% both the number of offences of sexual or criminal exploitation and the number of 'digital' offences by Young People (Under 18) by 2022.		Police Scotland, Lisa Kerr	None	5		Aim to be achieved by 2022, however despite the revised charter being approved in Oct 21, the project has still not started testing due to personnel issues, July 2022 now proposed. New PM as of May 22.
9.3	Increase by 10% the number of young people (16-17 year olds) who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2022.		SCRA, Emma Scrimger	None	9		Aim achieved, project end report on agenda.
9.4	Reduce instances of public space youth anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2022.	↓	Police Scotland, Jordan Walker	N, S & C	6		Aim to be achieved by 2022 Data shows that City wide publishade youth disorder increased in 2021, however the figures in 2022, although not a full year, are generally decreasing, with the exception of the City Centre. The introduction of the Safer City Unit within the City Centre has resulted in a spike in figures. It is accepted that this spike is a direct result of increased Police presence and proactive engagement with youths within the area. Work is ongoing to identify solution to the youth problem within the CPT.
<u>9.5</u>	Increase by 50% the number of 10 to 16 year olds in target areas of the city who access youth community activity by 2023.		ACC, Craig Singer	N, S & C	6		Project testing a new group in Kincorth, twelve to fifteen young people engaging weekly since it was set up in March 22. Groups also now in place in Northfield and Mastrick

Key Outcomes/Activity

|--|

Key Issues/Risks

Pace of progress of projects of 9.1, 9.2 & 9.4 to enable aim to be achieved by 2022 & data to show current status & impact of changes 9.4 - data showing a downward trend

Stretch Outcome 10: 25% fewer people receiving a first Court conviction and 2% fewer people reconvicted within one year by 2026

Overall Progress

		No. of Live Project Aims			Overall RAG
1	8	8	0	1	

Project Aim Status

Project Ref.		Trend	Lead Partner, Project Manager			1	Summary and Reason for RAG
	Increase by 10% those individuals, aged 21+ and not subject to statutory throughcare arrangements, who access support services upon release from HMP Grampian by 2022.		SPS, Mike Hebden	None	10	*	Aim achieved - Project Ended.
	Increase to 30 in total, the no. who are on a custodial sentence, CPO with a Supervision Requirement, on Unpaid Work Orders, on Remand or who have been Diverted from Prosecution who are being supported to make progress on the Employability Pipeline by 22.		SDS, Nicola Graham	N	6		Aim to be achieved by 2022 & is likely to have been achieved. Further analysis of this data is taking place - see key outcomes.
	Reduce the number of wilful fires by 10% by 2022		SFRS, Andrew Dick	None	7		Aim to be achieved by 2022. Project showing signs of improvement in Torry/Ferryhill & now focusing on testing its targeted interventions in Kincorth, Nigg & Cove. latest data showing the number of deliberate fires in Aberdeen city and in particular Kincorth, Nigg and Cove has risen as we left the colder months of winter and headed into the Spring / Summer. Project looking to target the summer months earlier and with more intensity in future and community safety advocates partnership groups will be set up to strengthen the safety message throughout the area in light of increase. Gramps engagement has been reviewed and funded to strengthen the safety message and will continue throughout 2022-23. Communities, schools and youth groups will be contacted and involved throughout the two-year period.
	100% increase in hate crimes reported to police by 2023.	1	GREC, Dave Black	C	5		No project testing since July 21, however a new PM has now commenced. Data showing positive trend with a 41% increase in hate crimes reported in 21/22 compared to 2018/19 baseline. 31 police officers trained as hate crime advisors and/or champions.
	Decrease the number of incidents of domestic abuse reported to the Police by 15% by 2023.		ACC, Lucy Simpson	N	6		Project progressing - see key outcomes - 94% of staff attending domestic abuse training believed it has increased their knowledge of domestic-abuse informed practice. 2 staff members will be completing Safe and Together Certified Trainer programme in September 2022. Data showing a downward trajectory with in 2020-21 there were 2,610 incidents of domestic abuse in Aberdeen City, up from 2,566 in 2019-20.
	Increase by 15% victims of domestic abuse receiving support by 2022.		ACC, Lucy Simpson	С	7		Aim to be achieved by 2022. Data showing a positive imapct on the no. of young people accessing domestic abuse support with a 40% increase in the no. of young people accessing support in 21/22.
	Increase by 10% the number of clients who access assessment/support/ treatment/services in relation to mental health issues:- in Police custody; on a community disposal; in HMP Grampian by 2023.		ACHSCP, John Donaghey	None	6		Baseline data for 2 aspects of aim still required. Data required to show impact of testing and to be added for next update. Staff to receive training in each test group identified, but training has still not commenced. Support on reporting to be given by CJG Lead Contact.
	Reduce the number of drug related deaths occurring within 6 months of liberation from custody from 10 to zero by 2023.		ACHSCP, Fiona Wright	None	5		Charter approved in Apr 22 and no project activity report to date. New PM to commence from Aug 22.

Key Outcomes/Activity

10.2 Through ABZWorks, 44 individuals with criminal convictions have engaged with employability support over the last 2 years and 11 have now moved into work. Work that HMP Grampian have undertaken with CFINE shows the benefits of in-work support for individuals leaving prison with 26 individuals completing a pre-release course in 2021 and 10 in 2022: 7 went onto volunteer in 2021 and 3 in 2022; 4 then moved on to full time employment and 1 started their own business in 2021. 10.4 - 31 Police Officers trained as hate crime advisors/champions. 10.5 - Between March 21 and March 22, 42 self-referrals for support were made. From March 22 to June 22, 17 self-referrals for support have been made. Promotion of the new domestic abuse phoneline is ongoing to raise awareness of the service and ability to self-refer for support. 19 women have received 'Own My Life' Training. 10.6 - 337 young people accessing domestic abuse support in 21/22, 40% increase since 20/21. Furthermore, we have seen an increase of 24% of adults (25 and over, where age has been recorded) accessing domestic abuse support in the last year. In total we have seen an increase of 47% in the number of all people accessing domestic abuse support in Aberdeen City. Waiting lists have reduced over the last couple of months due to increased service capacity meaning young people are able to access support quicker.

Key Issues/Risks

- 1. 10.2 Confirmation of data towards overall aim.
- 2. 10.4 Pace and progress of project, however new PM appointed to mitigate this issue.
- 3. 10.7 Baseline data for 2 aspects of the aim still required.
- 4. 10.8 Pace of progress no activity reported to date, however new PM commenced in Aug 22.

Stretch Outcome 11: Healthy life expectancy (time lived in good health) is five years longer by 2026

Overall Progress

SO Trend	No of. LOIP Project Aims			No. of New Charters Received	No. of Aims Achieved	Overall RAG
•	8	7	1	1	1	

Project Aim Status

		Proje					
Live Project Ref.	Project Aim	Lead Partner, Project Manager	Project Aim Trend	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>11.1</u>	Reduce the rolling 3-year average number of suicides in Aberdeen to below 26 (2019) by 2023.	Police Scotland, Juliet Henderson	→	N, S & C	6		New PM started in June. Update and data on impact of change ideas required. The Project and the North East Suicide Prevention Lead Group are planning the proactive response to the Cost of Living Crisis rand looking to work to better inform financial help organisations of Suicide Prevention.
<u>11.2</u>	Increase opportunities for people to increase their contribution to communities (volunteering) by 10% by 2023.	ACC, Neil Carnegie	↑	N & C	7		Project Manager has been focused on supporting refugees from Ukraine. Therefore no update since April has been provided, is a new PM required to ensure project progresses?
11.3	Support 100 people to feel confident to promote wellbeing and good health choices by 2023.	ACHSCP, Chris Smillie		N, S & C	6		Testing to recommence in July/Aug - project to ensure changes will support achievement of the overall aim. Project now back developing changes with MEOC training updated and codelivery of MEOC by Lifelong Learning Librarian and Health Improvement Officer to approx. 24 staff is awaiting confirmation of date. Neighbourhood delivery of MEOC being explored with the neighbourhood Health Improvement Officers. Top 20 Services referred to by Aberdeen Links Service (Social Prescribing) have been identified. 8 Services will be targeted during July/August to become a Click to be Contacted Service on Scotland Service Directory. This allows a referral to be made to the organisations via email.
<u>11.4</u>	Reduce tobacco smoking by 5% overall by 2023	AHSCP, Chris Smillie		N & C	5		Quit your Way Social media campaign was successful in terms of engagement and people sharing their own experiences of quitting smoking. However, there wasn't a real increase in uptake during the campaign period. The training and resources for Smoke free homes will be promoted at the July Best Start in Life group and target appropriate teams and organisations to undertake the staff/volunteer session.
<u>11.5</u>	Reduce youth homelessness by 6% by 2023.	ACC, Graeme Gardner	↑	None	8		Data on overall aim showing a positive trend, with 18% reduction, 3 times greater than aim. Project now testing with the Community Hosting Contract commenced - see key outcomes. Business Case for Housing Options recruitment unsuccessful in first round. Upstream next steps to be confirmed, where will it test next?
<u>11.6</u>	Increase the number of unpaid carers feeling supported by 10% by 2023.	Quarriers, Andrew Falconer		N & S	5		Update required. New PM from Quarriers commenced in June 22. Charter approved in Nov and no data/testing reported to date.
<u>11.7</u>	To support 50 low income families in priority neighbourhood to improve eating behaviours and adopt positive lifestyle choices to help towards a healthy weight by 2023.	NHSG, Tracy Davis		N, S & C	5		Currently in the design stage with anticipated testing of change ideas to begin in August. MSc students have completed mapping of food outlets in five neighbourhoods. Linking closely with Healthy Living Programme to ensure data will be fed into project. July meeting was cancelled due to high levels of leave and this has resulted in a slight delay in anticipated go-live timeframe, but preparatory work is otherwise progressing well.
	Refer 20% of people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings by 2023.	NHSG, Lucy McLeod		N & C	2		New charter on today's agenda.

Key Outcomes/Activity

11.5 - Nightstop, preventing homelessness through community hosting is now up and running and ready to take applications for hosts. Nightstop information sessions being held and the current focus at this time, is to raise awareness and recruit volunteer hosts. If you would like an information session held with your organisations/groups etc please email Nightstop@aberdeenfoyer.com See poster below:



Key Issues/Risks

11.3, 11.4, 11.6 & 11.7 either to commence testing or to provide data on impact of tests.

11.1 - New PM commenced - project could be impacted by transition period and data on changes to be provided.

11.5 - Housing Options Officers recruitment - unsuccessful in first round of interviews

11.6 - Unpaid Carer Support - new PM started in June 22

Latest Outcomes Framework Data

1. In 2021 there were 27 probable suicides in Aberdeen City – down from 30 in 2020. The five-year moving average number for 2017-2021 was 27 which is slightly down from 27.8 in 2016-2020 and 29.4 in 2015-2019.

2. In 2021 there were 27 probable suicides in Aberdeen City – down from 30 in 2020. The five-year moving average number for 2017-2021 was 27 which is slightly down from 27.8 in 2016-2020 and 29.4 in 2015-2019.

Overall Progress

No of. LOIP	No. of Live	%. of Revised Charters Approved	No. of Aims	Overall
Project Aims	Project Aims		Achieved	RAG
9	9	100	0	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>12.1</u>	100% of vulnerable young people, who are atrisk of developing problem substance use, have access to evidence-based Prevention & Early Intervention (incl Universal, Selective & Indicated Prevention support) by 23.		ACC, Steve McConnachie	None	6		In the test surveys, social work staff indicated levels of knowledge and skills which pertain to the Trauma-Skilled category with some examples of Trauma-Enhanced knowledge (this is good given the National Framework aims for Enhanced levels for social work staff, so we appear to be in a strong position prior to training being rolled out.
<u>12.2</u>	To decrease the number of 13 and 15 year olds who have reported using substances in Aberdeen to below the national average by 2023, through curriculum delivery and a whole population approach.		ACC, Niki Paterson	None	5		100% schools have access to revised substance use curriculum. Impact to be tested when session opens. Work is required to consider how we capture the relevant information across partners when an incident takes place.
<u>12.3</u>	Increase % of the population who feel informed about using alcohol responsibly and Increase by 10% the percentage of adults in Aberdeen City who are non drinkers or drink alcohol in a low risk way by 2023.		ACC, Lucy Simpson	N	6		Changes are currently being made the Alcohol Aberdeen website to allow for a more detailed breakdown of locality information. Further marketing and campaigns are in development and will be required to boost numbers of those in contact with Alcohol Aberdeen website and receiving information. other changes being explored.
3년 30년 87	Increase the number of alcohol brief interventions delivered by Primary Care providers and other professionals to above levels achieved in 17/18 by 2023		NHS, John Mooney	None	5		There has been a 76% decrease in the number of ABI carried out from the baseline year (2017/18) to 2021/22, however this is mainly due to the impact of COVID and that ABI's were stopped in most settings, especially in primary care. There has been however a 66% increase in ABI's across priority settings excluding primary care from 2017/18 to 2021/22. From 2020/21 to 2021/22 there has been an increase from 88 to 264 in priority setting (200%), and an increase from 492 to 747 in wider settings (52%). ABIs now being delivered in HMP Grampian and discussions ongoing regarding the opportunity to link the ADA alcohol 'quiz' tool with Primary Care to allow GP Practices to use the site for alcohol screening for patients. Review of ABIs in Kittybrewster custody suite ongoing with input from Prof Newbury-Birch.
<u>12.5</u>	Increase the uptake of alcohol treatment by improving access to alcohol services and ensuring they are local, integrated and targets areas of greatest need by 10% year on year by 2023.		Fraser Hoggan, ADA	N & C	6		Links are now in place to count those individuals coming forward for further advice and/or treatment/support and also developing 'fast-track' referral process with Police Scotland colleagues with a view to finding opportunities to close up signpost/referral time to make this more direct, and at the point/time of need being established.
<u>12.6</u>	Reduce the incidence of fatal drug overdose through innovative developments and by increasing the distribution of naloxone by 10% year on year by 2022.	₩	ACHSCP, Simon Rayner	S	6		Aim to be achieved by 2022, data showing declining trend with 62 drug-related deaths in 2020, up from 56 in 2020. Project progressing ways to increase the number of non alcohol and drug services that can supply and administer naloxone. Discussions are ongoing with Sport Aberdeen, University of Aberdeen and Robert Gordon University to become distributors/administers of naloxone.
<u>12.7</u>	Increase opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment by 2023.		NHS, John Mooney	C	6		Project designing a no. of change ideas as detailed in the update. Cepheid Machine testing commenced. Baseline data & data on change ideas still required - has been impacted due to pauses in data collection at a national level (Public Health Scotland) and locally (Public Health). The project are working with colleagues to have this re-established but still an ongoing issue.
<u>12.8</u>	Increase uptake of drug treatment and specifically within Locality Areas by 10% each year by 2023.		Simon Pringle, ADA	N & C	6		Actively testing improving direct access and designing a change re direct access prescribing. Having a clear pathway for people who have had a near fatal overdose has allowed discussion with partners and assertive approach to encourage engagement with services. Whilst still early days indication is that this support in helping people re engage with services. baseline data still required & being explored - ADA data available.
<u>12.9</u>	Increase the number of people undertaking recovery from drug and alcohol issues who are being supported to maintain drug / alcohol free lives in their community by 2023.		ACHSCP, Simon Rayner	N & C	5		Designing an employability/education support pathway for people in recovery to help secure future opportunities with initial meetings held and workshops involving lived experience, businesses and recovery services being scheduled.

Key Outcomes/Activity

- 12.1 Work in delivering a service to young people in the transitional phase of moving into through and continuing care support and a link with the Assertive outreach project has seen 20 young people receive direct support via the worker in the Corra funded post and approximately 50 young people over all supported when we include the additional young people's who workers have been supported to think about substance use related issues and approaches to prevention & early intervention.
- 12.2 100% schools have access to revised substance use curriculum. Impact to be tested when session opens.
- 12.6 local naloxone campaign started on 25 July, with a range of adverts and media promotions. This will start with a radio advert that will run on Northsound 1 + 2 through to October. Work is ongoing with various partners to become either naloxone administers and/or distributors, with Police and SFRS signed up to administer and to be trained by end of Sept 22. ACC continues to promote and sign up teams to distribute naloxone, with the Community Justice Court all trained and stock has been ordered and delivered.
- 31st Aug International Overdose Awareness day Marischal College will be lit up in purple. A number of staff and services are planning activities to mark this day and we will keep you posted.
- 12.8 New Sharp Response service, which includes a crisis response element launched in July 2022, as well as a bespoke Sharp Response app.

Key Issues/Risks

- 1. 12.4 ABI data and the delivery of ABIs in primary care setting Discussions are ongoing reintroducing ABI s in primary care and also to pursue the alternative settings detailed in the update.
- 2. 12.6 Aim to be achieved by 2022, is pace of testing going to achieve this?
- 3. 12.7 Baseline data still required. Availability of local and national data. A system is required to capture data on all testing locally & discontinuation of national BBV notification and monitoring data sources over the pandemic period is an additional information gap, this provided reliable regional data and national comparisons prior to 2020.
- 12.8 Baseline data for no. of people in drug treatment city wide and by locality still required system being explored to enable this to be extracted. ADA data is available.
- 4. Baseline data for 12.7 & 12.8
- 5. Pace/status of progress all projects to start testing.

Stretch Outcome 13: Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate

Overall Progress

SO Trend	No of. LOIP Project Aims	No. of Live Project Aims	No. of Aims Achieved	Overall RAG
	3	3	0	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
<u>13.1</u>	Reduce public sector carbon emissions by at least 7% by 2023.		ACC, Kat Ramsay	None	6		Project actively testing with 86 Green Champions in ACC and NHSG. 4 initiatives being run in July 22. Project focusing on increasing the no. of initiatives run by green champions and increasing participation of activities.
<u>13.2</u>	Reduce the generation of waste in Aberdeen by 8% by 2023.		ACC, Pam Walker/Kris Hultman	C	6		No update since May, 21/22 data not provided & summarised. Progress impacting by operational matters and staffing. Project testing a single change idea of reusable sanitary products, whilst the number of libraries has grown and data on the no. of products issued, the impact of the change on the overall aim is not known e.g how much waste saved as a result of changes tested? Public consultation regarding access to free disposable/re-usable sanitary products held, with 62% unaware of current free provision in the city and comms material being developed in response to raise awareness. No plans in place to test other changes - Group to consider if single change will achieve the aim.
13.3	Community led resilience plans in place for areas most vulnerable to flooding by 2023, leading to resilience plans in place across all areas of Aberdeen by 2026.		SFRS, Richard Finlay ACC, Fiona Mann	N & C	6		No update provided since May - impact of changes being tested to be provided

Key Outcomes/Activity

Key Issues/Risks

- 1. 13.2 Pace of testing & reporting of data on the impact of the change ideas tested and how it is supporting achievement of the overall aim. Due to operational matters and staffing no progress reported since May 22. No plans for future testing in place at present.
- 2. 13.3 Pace of testing & reporting of data on the impact of the change ideas tested

Overall Progress

SO Trend	No of. LOIP	No. of Live	No. of Aims	Overall
	Project Aims	Project Aims	Achieved	RAG
	2	2	0	

Project Aim Status

Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
14.1	Increase % of people who walk as one mode of travel by 10% by 2023.	⇒	Nestrans, Kelly Wiltshire	N & C	6		Project progressing a new health walk with RGU students; active travel helpline and promotion of existing health walks. Are the changes have a positive impact on overall aim.
<u>14.2</u>	Increase % of people who cycle as one mode of travel by 2% by 2023.		Nestrans, Kelly Wiltshire	N, S & C	6		Project testing is limited at present, awaiting commencement of further tests re adult Cycle Training (building on the initial successful adult cycle classes tested with NHSG staff) and a Bike Recycling Project. 41.7% of staff completing driver/cycle awareness training said that they agree or strongly agree that they are more likely to cycle in the future, since attending the training. The project team are also planning
							on promoting the services that Scarf/EST offer in regard to active travel advice, E-Bike trials and E-Bike Loans.

Key Outcomes/Activity

14.2 Work is being focussed on encouraging safe cycling. A new campaign on sharing space is currently (Summer 2022) being advertised on Radio (Original FM and on Social media)



Key Issues/Risks

- 1. Pace of testing
- 2. 13.1 Reporting of data on the impact of the change ideas tested

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Stretch Outcome 15: Addressing the nature crisis by protecting/managing 26% of Aberdeen's area for nature by 2026

Overall Progress

SO Trend	No of. LOIP Project Aims		No. of Aims Achieved	Overall RAG		
	3	3	2			

Project Aim Status

	Live Project Ref.	Project Aim	Project Aim Trend	Lead Partner, Project Manager	Locality Link	Current progress scale	Project Progress RAG	Summary and Reason for RAG
Page 90	<u>15.1</u>	Increase the number of community run green spaces by a minimum of 8 that are organised and self-managed for both people and nature by 2023.	^	ACC, Steven Shaw	N, S & C	10	*	Aim achieved - Project Ended.
	<u>15.2</u>	Increase community food growing in schools, communities and workplaces by 12 2023.	1	ACC, Steven Shaw	N, S & C	8		Aim achieved with an increase of 32 new food growing spaces since Feb 22, project end report being prepared.
	<u>15.3</u>	At least 23 organisations across all sectors in Aberdeen pledging to manage at least 10% of their land for nature by 2023 (23BY23) and at least 26% by 2026 (26BY26).		ACC, Steven Shaw	S	6		project progressing - see key outcomes.

Key Outcomes/Activity

- 1. 15.2 Aim achieved with 32 new food growing spaces since Feb 22 and project end reporting being drafted. Can you help us exceed the aim by even more by providing/identifying land that could be used as a community garden, for an allotment or to plant trees? if yes, please contact Steven Shaw sshaw@aberdeencity.gov.uk
- Early Years Child Minders across the city have worked on two projects with Environmental Services. The food growing and pollinators projects been in place all summer with great success. The child minders have created a video to showcase the great 'growing' they have done with the children.
- The second annual community growing festival, Community Garden Festival 2022, is to be held in August https://www.granitecitygoodfood.org/community-garden-festival-2022 2. 15.3 A draft Aberdeen Climate Pledge has been produced and once finalised will be formally launched later this year. This asks organisations to align with Aberdeen's climate change and natural environment ambitions and sign up to a minimum number of actions. One of the options being to manage at least 26% of their land for nature by 2026. Once finalised this will be issued to all partners and wider organisations within Aberdeen City. If your organisation is able to indicate willingness to pledge, in principle, at this time, and support the launch of the Pledge please contact Emma Young on emyoung@aberdeencity.gov.uk.
- 3. Aberdeen has had 7 sites awarded Green Flags in the 2022 awards. The Green Flag Award scheme recognises and rewards well managed parks and green spaces, setting the benchmark standard for the management of recreational outdoor spaces across the United Kingdom and around the world. Aberdeen is also the first local authority in Scotland to have an allotment site awarded with a Green Flag. We actually have 2!

Key Issues/Risks

Workstream Status

Ref	Workstream	Lead Organisation, Project Manager	Timescale	Progress RAG	Summary and Reason for RAG
CE.1	Community Empowerment Strategy	ACC, Michelle Cochlan ACC, Margaret Stewart GREC, Dave Black ACVO, Maggie Hepburn	Sep 22		Public engagement exercise on community empowerment taking place during July using padlet, an online whiteboard, to capture feedback and ideas.
CE.2	Community Learning and Development Plan	ACC, Colin Wright	Nov 21		Progress report on CLD considered by Community Empowerment Group in July 22. Reporting arrangements against new CLD plan to be agreed.
CE.3	City Voice	ACC, Anne McAteer	Apr 22		Refresh of City Voice Panel underway.
CE.4	Community Stories	ACC, Martin Wyllie ACVO, TBC	Ongoing		In addition to case studies and videos, a new podcast is being developed.
CE.5	Locality Empowerment Groups/ Priority Neighbourhood Partnerships	ACHSCP, Stuart Lamberton ACC, Paul Tytler	July 21		New Transformation Programme Manager in place with AHSCP to colead joint locality planning arrangements with Aberdeen City Council. A review is currently ongoing to examine Council structures to manage locality planning which is expected to be concluded at the end of June. Locality Empowerment Groups are beginning to meet again following a break at the beginning of the year.
CE.6	Participation and Asset Transfer Requests	Civic Forum, Jonathan Smith	Ongoing		Collaborating with SCDC to encourage a consistent approach to outcome improvement process across Scotland whether through a formal participation request or proactive involvement of communities in improvement projects.
CE.7	Aberdeen Responsible Business	ACC, Michelle Cochlan ACVO, Maggie Hepburn	Jan 23		See improvement project 3.1 for overview of progress. Work underway to join up with ACVO affiliates scheme.
CE.8	Community funding/ participatory budgeting	ACVO, Maggie Hepburn ACC, Susan Thoms	Sep 22		The scope of this workstream will be confirmed within the new Community Empowerment Strategy. The Council is currently progressing a PB toolkit which has potential to be developed for a CPP wide audience.
CE.9	Community Empowerment Network	ACC, Michelle Cochlan ACVO, Maggie Hepburn	Sep 21		The third Community Empowerment Network taking place on 28 July 2022 via zoom.

Key Outcomes/Activity

A refresh of the City Voice panel is currently underway and due to be completed by September. The Community Empowerment Strategy is currently being revised to reflect developments in community empowerment since the strategy was published in 2017 and to further build on current strengths. A third Community Empowerment Network event will be held in July 2022.

Key Issues/Risks

The timeline for the revised Community
Empowerment Strategy has been extended to
October for a draft to the CPA Management
Group and November for CPA Board to allow
time for engaging with the public during July.

Improvement Project Key



	Project Progress Scale	Description
,	0	Project on hold
	1	Project area identified and agreed
,	2	Draft Outline Project Charter and team in place
	3	Understanding baseline of current system
Ō.	4	Project Charter endorsed by CPA Board
2000	5	Change ideas and project measures developed
S	6	Testing underway
	7	Initial indications of improvement
	8	Improvements achieved
	9	Sustainable improvement
'	10	Project complete

Unclaimed Benefits: Enabling People To Claim The

Benefits They're Entitled To



We are aiming to increase the uptake of unclaimed benefits across Aberdeen City by 10% to support people claim the benefits they're entitled to.

How are we doing this?

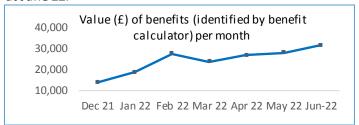
Through our multi agency improvement project we are testing the following improvements:

- <u>Benefits calculator</u>—an online tool to enable people to check the benefits they may be entitled to
- Trgeted promotion of the benefit calculator to granisations/community groups supporting people experiencing financial instability and/or poverty
- Spartnership process to identify individuals with unclaimed benefits to enable direct targeting to be undertaken.
- Targeted pension credit online benefit take up campaign using ACC data – Pension credits,
- Production of a families' booklet to increase uptake in child age benefits e.g. Education Maintenance Allowance and School Clothing Grants

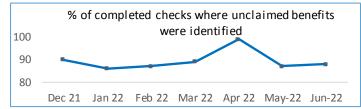


What outcomes have we achieved?

 Since 1 December 2021, 1,116 people have completed the benefit calculator, from which 970 people had unclaimed benefits identified, to a value of £170,991.94 per week as at June 22.



• 87% of people completing the calculator have had unclaimed benefits identified.



- Pension credit target take up campaign from 1 social media post on 1 June, saw in 1 week, 28 people complete the check, resulting in £79,569.32 new financial gains for 22 households, compared with 29 people completing the pension credit check in the whole of May.
- Using Housing Benefit/Council Tax Reduction data we identified 410 household who qualified for Pension Credits, who should be entitled to £172,218.42 weekly/ £895,357.84 annually. All have been contacted directly.
- 90% of people who responded to the support for families booklet found it useful and 25% went on to submit a benefit claim after receiving the booklet.

What have we learnt from testing?

 Direct social media campaign, as well as booklet for specific benefits showed improvement.



- 282 people started but did not complete the calculator, the project needs to review the uncompleted calculations to try and understand the reasons this might be and to look to see what can be done to try and reduce this number.
- When doing targeted benefit take up campaigns to write to household first instead of calling them to prevent any concerns about being a scam.
- Information issued needs to be easy to access thereafter

What impact have we had?

"I thought this was a really helpful document, I looked over it when it came via the school patents app, however I would be unlikely to find it easily again, wonder if this or the new one can be a regular link on school websites or on the educational emails that come out." Feedback from a Support for Families Booklet recipient



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Positive Futures: Supporting Care Experienced Young People into Employment



What are we trying to achieve?

Our aim is to support 15 care experienced young people (CEYP) progress to employment through public sector funded employability programmes by 2023.

How are we doing this?

Through our multi agency improvement project we are testing the following improvements:

 Introduction of a guaranteed interview scheme for CEYP (who fit the person spec) can encourage and support them to secure employment

Interview

tailored employability support programme,
 teWorks, with work experience, to encourage and support CEYP to secure employment



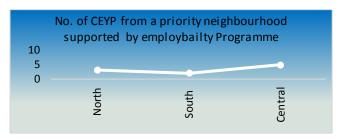
- Pathway Planning Meetings for CEYP in school to support CEYP to continue to engage and reach a positive destination
- Increased promotion of support available to CEYP for training, employment, info sessions etc to support them to apply for roles in the public sector



 A tailored induction into work for care experienced young people can support sustained employment

What have we achieved so far?

- Overall, 11 CEYP have gained employment at July 2022
- 20 Young People supported through our tailored employability support programme, with 16 being CEYP and 11 living in a priority neighbourhood.



- 90% of participants have gone on to positive destinations, with 9 gaining employment; 2 enrolled at college; and 7 continuing with programme.
- This pilot to date is considered very successful with a number of outcomes including: sustained engagement; achieving of qualifications; engaging in work experience; progressing into a positive destination; sustaining that destination.
- 1 CEYP started their own business through seed funding
- 1 CEYP supported into employment following engagement in the Kickstarts Scheme which included tailored induction and employability supports.

What impact have we had?

Rebekah (Bekah) joined the Council as a Kickstart intern, blazing her way into the organisation, making a great impact with her bright blue hair, and really positive first impressions to everyone she met in the course of her six month post with the Talent team. She took a lead role in the development of our ABZWorks Instagram page and impressed everyone with her knowledge, determination to learn and succeed, honesty, and hard-work.

Bekah tells her own story here <u>in her LinkedIn post</u>.

She left Aberdeen City Council at the end of her placement to move elsewhere in the country. She quickly secured work and is doing well.

Another young person, who has faced a number of challenges and lost an apprenticeship due to anger management, has been supported to set up hisown business through seed funding we made available through Young Person Guarantee monies. We worked in partnership with Business Gateway to get a business plan and funding plan developed, provided funding in a staged way to gradually equip him for the challenges of business, provided a laptop and phone, driving lessons, other training, and he is now fully established in a self-employed role. This would not have been possible without steady and structured support.



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Charter 2.4 Locality and over 50 Employment

Project Aim:		rt 50 people into sustained, good quality employment
		3, and 100 by 2026, with a particular focus on; those
		riority neighbourhoods and people over 50.
Project Manager		ytler, ACC
Training Undertaken:		ootcamp
Reviewed by:		n Swanson
Date:	02/08/	2022
Checklist	Summ	nary of feedback
 Is the project aim consistent with aim in the LOIP? 	Yes	The aim aligns with the LOIP.
2. Is there a sound business case explaining why the project is important?	Yes	It is clear why it is important, and project aims to build on existing employability support and pathways to support people into employment. Data on the current claimant count of people aged 50+ and priority neighbourhoods included to support rationale for the focus on those areas initially.
Have connections to Locality Plans been made and reflected?	Yes	Community ideas for improvement from locality plans have been reflected.
4. Is it likely that the changes being tested will achieve the aim?	Yes	The change ideas ensure no duplication of existing activity and are likely to be successful in achieving the aim.
5. Will the measures demonstrate whether a change is an improvement?	Yes	The measures are clear and will show progress towards the overall aim and the impact of the changes being tested.
6. Is a location/Test Group identified?	Yes	Change ideas will focus on people aged 50+ and from priority neighbourhoods.
7. Have additional resources needed to implement the change ideas been considered?	Yes	Change ideas can be resourced in existing funding.
8. Is there a mix of partners involved in this project?	Yes	There is a mix of partners, however would be good to see employers represented, as well as people with lived experience.
9. Clear outline project plan?	Yes	Project plan completed

Improvement Project Title

Locality and over 50 Employment

Executive Sponsor

Allison Carrington Chair, Aberdeen Prospers Outcome Improvement Group

Project Lead

Name: Paul Tytler (replacement tbc)

Job Role & Organisation: Aberdeen City Council, Locality Partnership Chair

Email Address: ptytler@aberdeencity.gov.uk

Aim statement

Support 50 people into sustained, good quality employment by 2023, and 100 by 2026, with a particular focus on those from priority neighbourhoods and people over 50

Link to Local Outcome Improvement Plan

The refreshed LOIP, published in 2021, identifies 15 stretch outcomes to break down the overall vision and ambitions to reduce poverty into manageable, thematic programmes of work. This Improvement Project sits under stretch outcome 2 within the Economy theme:

Stretch outcome 2. 400 unemployed Aberdeen City residents supported into Fair Work by 2026

Link to Locality Plans

There are community ideas related to this project in all three Locality Plans.

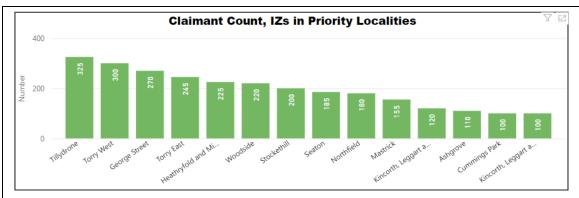
Why this is important and issues with the current system?

Many people face significant barriers to employment and need additional support and mentoring to help them achieve and sustain employment. The range of barriers faced is broad and these barriers can seem overwhelming. In addition, it is well known that in dividuals over the age of 50, especially those who have been unemployed for more than 6 months, and those from priority neighbourhoods can be at a further disadvantage when seeking employment.

In addition to the cost to the individual, unemployment comes at a cost to the state. In terms of the overall population, the average cost to the state to support an unemployed person claiming benefits against the cost of someone in employment, earning circa £17 k p.a, is c.£6,827, exclusive of housing and council tax benefits.

In 2021, the claimant count for people agenda 50+ was 78,169 people. As the workforce ages and fewer younger people leave education and training, employers will increasingly need to rely on the skills and experience of older workers if they are to remain competitive and avoid skills shortages in the future. It is critical that individuals have the choice and opportunity to work longer and save towards a financially secure retirement.

As at April 2022, the number of claimants varies across the City (Intermediate Zones), being highest in Tillydrone (325), Torry West (300) claimants as detailed below and lowest in Braeside, Mannofield, Broomhill and Seafield South where there are 10 claimants (two years ago there were none).



From mapping undertaken by the project, it is recognised that there is already a number of employability supports available and therefore the aim of this project is, where possible, to ensure earlier, more focussed interventions or referrals for support can be made to better highlight available opportunities, support individuals to access them and more rapidly move individuals into work.

While this charter has been delayed considerably over the past two years there has been a wealth of work carried out by partners via the North East Economic Recovery and Skills Fund which delivers on the above aim. We are working to gather the data around those projects, which are drawing to a close, and will report on these in due course. In the meantime, this project will continue to target an additional 50 individuals by focussing on three main areas of activity:

- Highlighting job opportunities across localities to encourage applications
- Support with those applications via DWP, SDS, ABZWorks, and employability training providers
- Working with DWP to target individuals from locality neighbourhoods into their upcoming work around support for over 50s
- Increasing the number of referrals to employment support from different pathways

Measures

Outcome measures

 Number of people supported into sustained, good quality employment by 2023 (50) and 2026 (100 – broken down by Locality and Age Group

Process measures

- Number of people supported by DWP 50+ work coaches and number resulting in employment
- Number of referrals made for employment support broken down to show:
 - o number of those referrals from localities
 - number of individuals over 50 years of age
 - number of referrals within 3 months of a period of unemployment
- Number of referrals resulting in employment
- Number of employers signing up to recruitment incentive scheme and how many individuals from target groups employed
- No of people from target group supported to attend job fairs
- Numbers of applications from target groups into opportunities advertised/promoted across localities
- Number of individuals referred for employability support from front line staff
- Number of businesses accessing seed funding to support individuals 50+ into employment and no. of individuals supported.

• Balancing measures

- Number of individuals gaining but not sustaining employment beyond 3 months
- Number of individuals referred to, but not engaging in employability support

Change ideas

- Aligning with the DWP 50+ campaign, test whether dedicated 50+ work coaches enhance the number of individuals from locality neighbourhoods entering employment (testing with DWP initially)
- Test whether job fairs, targeting specific cohorts of people/job sectors increases the
 number of individuals gaining employment from those cohorts/employers, with access
 to employability support built-in to events to ensure those who do not secure
 employment have access to and information about support to assist their progression
 along the employability pipeline (testing with Ukrainian refugees initially)
- Launch an employer recruitment incentive scheme, via ABZWorks, to promote an
 incentive to employers to take on individuals who are aged 50+ who fit the eligibility
 criteria
- Deliver information sessions by employability provider(s) to front line staff etc to test
 whether this increases engagement with employability support and leads to
 employment (initially testing with Pathways/Housing staff).
- Provide seed funding for small, community-based/kitchen-table type businesses to utilise the experience and skills of individuals 50+ who are not in employment.

Location/Test Group

Across all three priority neighbourhoods and localities (all ages) Specifically targeting Individuals over the age of 50 across all localities

Resources

Existing staff resource and employability partner support will be used. Delivery project teams will link to gain maximum impact from joint working. This aligns with the Local Employability Partnership Delivery Plan.

Potential risks and/or barriers to success & actions to address these

Lack of engagement from individuals across localities with employability providers.

Lack of engagement from companies (sectors) to deliver job fairs within localities.

 $Lack\ of\ resource\ within\ ABZWorks\ and\ DWP\ to\ deliverjobs\ fairs\ within\ localities.$

Lack of engagement from individuals with job fairs.

Competing demands being made of employers for jobs fairs, work experience, Developing the Young Workforce, and other activities negatively impacting on business relationships. Lack of feedback from employers about number of people recruited as a direct result of jobs fairs.

Project Team: (to be further developed as needed)

Paul Tytler, ACC (interim lead)

Angela Taylor, ACC

Malcolm Pritchard, Pathways

Jane Hogg, Housing and Support team, ACC

Paul Walsh, DWP

Anne Kain, Aberdeen Foyer

Claire Shaw, ACVO

SDS (tbc)

Community Ideas for Improvement Evaluation/Status

Community Ideas for Improvement	Evaluation Rationale
North	
Promote information available on ABZ	The change ideas will promote all employability
works.	support available across the city
Develop volunteering pathways to lead into	Existing volunteer pathways will be promoted.
local employment.	
Promote and offer employability	The change ideas will promote all employability
workshops delivered by Farrans.	support available across the city
Promote job opportunities through new	Promotion of job opportunities will be
Northfield/Cummings Park nursery as well	explored.
as childcare options to support local	
families.	
Encourage opportunities to reskill local	The change ideas will explore this with
people into new employment sectors	employers
Ensure linkage to low-cost childcare	The change ideas will explore this with
options in the area.	providers
South	
Map and identify those most in need so	Mapping of existing support has been
there is effective targeting defined by LEG.	undertaken and informed the development and
	focus of the change ideas along with other
	employment projects.
Support those most in need with free	This will be explored with the contractor.
access through the e-bike scheme across	
Torry and Kincorth as well as wider locality.	
Promote information available from	The change ideas will promote all employability
ABZWorks and 3rd sector partners.	support available across the city
Develop volunteering pathways to lead into	Existing volunteer pathways will be promoted.
local employment.	
Central	
Increase opportunities to develop skills in	The change ideas will promote all employability
locality and link to community enterprises	support available across the city
Focus efforts of activity for people who	This will be explored further.
may be a distance from employment e.g.	
people living with a learning disability.	
Lobby for employers and jobs in central	Development of community businesses and
locality e.g. 20 min neighbourhoods	social enterprises
Speed dating/jobs fair for people from	Jobs and employability support fairs will be
different sectors in different roles to enable	taken forward as change ideas and will be
people to find out more about what is	promoted in localities
available.	Information applies in training leasting.
Utilise Tillydrone Community Campus to	Information sessions in various locations will be
provide space for people to come in for a	taken forward as a change idea.
cup of tea and then make introductions to	
employability provider.	Commissioning is undorstation in line with ACC
Third sector coming together to influence—	Commissioning is undertaken in line with ACC
targeted commissioning approach.	procurement regulations and separate to this charter
Dolivory of after school slub supporting	
Delivery of after-school club, supporting	The change ideas will explore this with
parents in work (Locality Recovery Plan)	community providers.

Local ESOL (English as a secon language) delivered in comm		ideas.	nsidered as part of the change				
		Project Plan					
Project Stage	Actions		Timescale				
Getting Started	Developing th	ne team	Team in place				
(Project Score 1-3)		project charter supporting the	Charter developed				
		y support within ry and activities	Ongoing mapping				
	-	Initial	Ongoing				
Designing and Testing		itted to CPA MG	August 22				
Changes (2.2.4.7)	& Board						
(Project Score 4-7)	Monthly proj meetings to c mapping of e and project cl	complete xisting support	August 22				
	Project Team change ideas impact/outco meetings		September 22				
	test	nend tests in back and further	November 22				
Implementing and sustaining		me of further	March 23				
changes that demonstrate		nange ideas and					
improvement (Project Score 7-10)	embed Aim achieved sustained	l and outcomes	August 23				
Spreading Changes (Project Score 9-10)	Spreading of to further gro individuals w employability required.	here	September 23				

Charter 11.8 COPD Referrals Into PR

Project Aim:	Refer2	20% of people living with COPD or other respiratory conditions
1 -		ecific PR physical activity and other support programmes
	delive	red in community settings by 2023.
Project Manager	Lucy N	IcLeod, NHSG
Training Undertaken:	Booke	d onto MFI Bootcamp
Reviewed by:	Allisor	Swanson
Date:	25/07/	2022
Checklist	Summ	ary of feedback
 Is the project aim consistent with aim in the LOIP? 	Yes	The aim aligns with the LOIP.
2. Is there a sound business	Yes	It is clear why it is important, baseline data is provided to and
case explaining why the		gives clarity on what 20% increase aim is. Narrative shows how
project is important?		a multi-agency approach can achievement of the aim.
3. Have connections to Locality Plans been made and reflected?	Yes	Community ideas from the locality plans reflected.
4. Is it likely that the changes being tested will achieve the aim?	Yes	The change ideas are focused on new multi agency model for PR physical activity, new pathways into PR physical activity and about widening the choice.
5. Will the measures demonstrate whether a change is an improvement?	Yes	The outcome measure will show progress towards the aim, with the baseline provided. The process measures will show the impact of the changes being tested.
6. Is a location/Test Group identified?	Yes	Testing will start in Woodside.
7. Have additional resources needed to implement the change ideas been considered?	Yes	Specific resources listed for the project, however clarity as to whether these are required for initial testing and which change ideas they're required for. Testing is done on a small scale with one GP practice, one locality etc to have confidence before testing elsewhere and committing resources.
8. Is there a mix of partners involved in this project?	Yes	There is a range of partners, including lived experience.
9. Clear outline project plan?	Yes	Project plan completed
CPA Management Group/ Board R		

Improvement Project Title

Improve community-based access to Pulmonary Rehab (PR) for COPD patients across Aberdeen City thus reducing COPD hospitalisations.

Executive Sponsor	Bryan Nelson, Chair of Resilient, Included and Supported (TBC)
Project Lead	
Name	Lucy McLeod
Job Role & Organisation:	Unit Operational Manager, Medicine Unit 3, NHS Grampian
Email Address:	lucy.mcleod2@nhs.scot

Aim statement

Refer 20% of people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings by 2023.

Link to Local Outcome Improvement Plan

Stretch Outcome 11; Healthy Life Expectancy (time lived in good health) is five years longer by 2026.

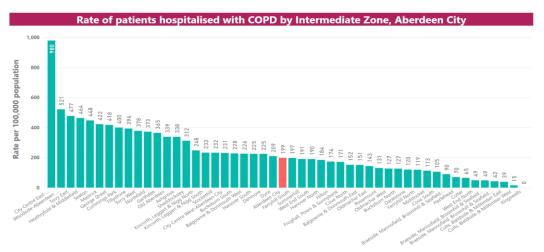
Link to Locality Plans

There are community ideas for improvement from the North and Central Locality Plans aligned to this aim.

Why this is important and issues with the current system?

Indicative in the table below, there is a worsening trend in the rate of hospitalised COPD patients in Aberdeen City.

There are opportunities to improve pre-exacerbation education and support with a view to an improved (declining) trajectory in admission rates, by providing greater access to community based Pulmonary Rehab (PR) in Aberdeen City.



^{*}Of note the dataset is a 3 year rolling average number per 100,000 population.

Pulmonary rehabilitation has established itself as a key management strategy in people with chronic respiratory disease and thus avoiding hospital admissions. Since the British Thoracic Society (BTS) statement on pulmonary rehabilitation in 2001, there has been a significant expansion in the literature for pulmonary rehabilitation.

This literature has contributed to our understanding of quality clinical outcomes and markers of pulmonary rehabilitation, referral characteristics and patient selection, optimal programme structure, pulmonary rehabilitation in different settings and maintaining the benefits of the programme after completion of the course.

Chronic respiratory diseases are associated with significant morbidity and premature mortality. Such chronic respiratory diseases affects more than 10% of the population (UK wide) and includes COPD, bronchiectasis, ILDs and asthma. They have a significant impact on quality of life and physical functioning. Although primarily respiratory conditions with symptoms including dyspnoea, there are important contributing systemic consequences, including loss of skeletal muscle mass and function which often leads to deconditioning and a cyclical challenge of doing less and less then causing breathlessness.

The bulk of the pulmonary rehabilitation literature is based on COPD, where impairments including airflow obstruction, increased work of breathing, skeletal muscle dysfunction and deconditioning. Psychological wellbeing is also markedly affected by this chronic physical and social impairment, accompanied by the possibility of abrupt decline.

One of the principle functions of pulmonary rehabilitation is to improve the symptoms of patients with chronic respiratory diseases. The BTS (British Thoracic society) has developed PR guidelines which provide a framework for the delivery of individualised exercise programmes and disease related education sessions; the premise of this PR Programme:

- Patients cope better with breathlessness and feel less breathless and thus are less likely to call 101/999 for remote or virtual support.
- Improved fitness/strength for patients.
- Patients feel less anxious/isolated and increase confidence.
- Patients and supported to learn how to manage their condition and any chest infections, thus reducing GP/101/999 escalations.

For the purposes of the development of the guidelines, the Guideline Development Group (GDG) adopted the following working definition of pulmonary rehabilitation, broadly based on the NICE COPD guidelines: 'Pulmonary rehabilitation can be defined as an interdisciplinary programme of care for patients with chronic respiratory impairment that is individually tailored and designed to optimise each patient's physical and social performance and autonomy. Programmes comprise individualised exercise programmes and education'.

NHS Grampian previously had a number of established PR services, one in Moray, one in city and one in 'Shire. These physio led classes became virtual during the Covid-19 pandemic response and uptake was low. It is widely recognised that support for a patient becoming breathless is clinically safer in person as opposed to over a virtual space. These clinical risks as identified by patients resulted in lower attendance at classes/education sessions and has led to a significant backlog of patients awaiting PR (currently 200 city patients shown below).

New patients	174
Return Patients	31
Total	205

Waiting List Additions to City Pulmonary Rehab (Physiotherapy led)

No. of new Referrals added	2021						2022						Total	
	July	Augst	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	Total
	7	17	20	22	10	14	11	13	30	19	23	18	10	214

The intention is to widen the range of opportunities for PR Programmes, the current model of Physiotherapy led PR is BTS' preferred model, but there are opportunities to model the service based on a multi-agency approach. The added value of the partnership is a wider pool of expertise in Sport and Nutrition, in Physiotherapy and in Education that could work collaboratively to extend the platforms for PR currently being delivered with Clinical input at key points of the patients' PR Programme. This is more person centred by giving patients the choice and not always having to attend classes assigned only for their condition etc but still getting that condition specific support.

Referral routes are currently GPs, Acute Respiratory Physicians on discharge from the ward, or following Outpatient attendance, Physiotherapists, the acute RSS team and self referral. Each of these referral streams have seen a dramatic downturn in referral numbers due to inability to deliver a gold standard service post Covid.

The gold standard PR delivery is 14 patient contacts, which includes 1 introductory session with full clinical history, 12 exercise/educational sessions and a final discharge session. Often patients can be re-referred into PR following significant exacerbation or deterioration in their condition. Multiple agencies are involved in education, Dietetics, Exercise, Smoking Cessation, Clinical Psychology and this is woven into the PR pathway.

With plans to remobilise these face to face classes, it has become apparent that there are opportunities to work in a partnership approach to overcome the challenges outlined and also increase the number of referrals for and accessing PR physical activity and other support programmes.

Costs previously borne by the respective physiotherapy hubs have risen exponentially as businesses have remobilised post Covid, coupled with lack of administrative support to book venues, negotiate rates, confirm cancellations, contact patients, follow through with TRAK administration – causes further challenge for the teams.

Sport Aberdeen (city based) was originally supporting the PR Team and is the face of the www.aberdeenlungs.co.uk website for PR. However this is not an education based PR programme and is not widely recognised as delivering the principles of governed PR as per BTS guidelines. This was being delivered in Torry, Northfield and Woodside and was limited to exercise classes without the educational programme provided by the Physio team.

Measures

Outcome measures

- Number and % of people living with COPD or other respiratory conditions referred into specific PR physical activity and other support programmes.
 - (<u>City Wide</u> Baseline: Jan-July 2022, No. 30, increase in referrals of ~6 patients per month)
 - (<u>Initial area of testing Woodside</u> Baseline on basis of mean referral/attendance: Jan-July 2022, No. 14, increase in attendances of ~3 patients per month)

Process measures

- Number of self-referrals.
- Breakdown of referrals/attendees by referral pathway with focus on new platforms (ie pharmacies)
- > Breakdown of attendance by location/time.
- Number of people engaging with the new model PR programme and/or personalised PR Programme.

- Number of people living with COPD or other respiratory conditions completing full PR programme to discharge.
- Number of people requiring re-referral.
- Proportion of Physiotherapists reporting improved confidence, knowledge, skills and overall physical resilience in citizens* who had been referred.
- Feedback from citizens*

• Balancing measures

- Impact on Physiotherapy to undertaken significant administrative workload.
- * living with COPD or other respiratory conditions

Change ideas

Acknowledging that the highest prevalence of COPD admissions is Aberdeen City, test site would be Woodside for the following change ideas;

- Test new model for delivery of PR activity where there is a wider pool of expertise in Sport and Nutrition, in Physiotherapy and in Education that could work collaboratively to extend the platforms for PR currently being delivered with Clinical input at key points of the patients' PR Programme. This is to widen access and support people to be able to attend an activity that suits their interest/location etc.
- 2. Test whether signposting via local pharmacies would increase the referrals to and the uptake of PR in Community settings (when collecting prescription).
- 3. Test whether new signposting within <u>www.aberdeenlungs.co.uk</u> would increase self referrals to the test site.
- 4. Test whether social media campaigns would improve engagement within the Woodside referral pathway
- 5. Test whether promotional activities targeted at Woodside Practice (initially) would improve PR engagement.
- 6. Test a personalised PR Programme which would complement the My COPD App.
- 7. Test whether evening PR classes would promote uptake in the Woodside area.
- 8. Test whether a wider range of venues available within the community to align to high referring primary care providers increases uptake.

Location/Test Group

Test Group will be Aberdeen City given declining admission rates post exacerbation. Data would suggest that the highest prevalence of COPD within the City is in the Woodside area; this provides the initial test location.

Resources:

We do not have additional budget for this project specifically. The following considerations require to be included and are actively being explored by the project team to enable testing to begin.

- Cost of Venue hire
- Administrative support
- License costs for My COPD App (currently aligned to MCN)

Should resources not be identified by the project team and support required in respect of the above as the project tests and scales up, this will be reported by the project team via project updates.

Potential risks and/or barriers to success & actions to address these:

Risk / Barrier	Mitigating Action
Lack of admin resource to undertake	Pulling resources across multiple
bookings	workstreams to highlight duplication of work
	and opportunities for lean working.
Ownership and allocation of 'My COPD' app	MCN to align test site allocation of My COPD
licenses	licenses.
Lack of engagement from patients	Improved and increased Social Media
	Campaigns.
	Targeted recruitment drives.
Lack of venue availability	SMEs with knowledge base to consider all
	venues within pilot/test sites.
Lack of geographical solutions	Extend the geographical footprint.

Project Team:

Project Lead

Unit Operational Manager - Lucy McLeod Administrative Support – Stephanie Lloyd

Subject Matter Experts (SME)

Respiratory Consultant – Dr Owen Dempsey

Respiratory Physiotherapist Acute – Margaret MacLeod

Community Physiotherapist / PR Lead (Central) – Karla Christie

Programme Manager, Interface Care – Michael Coulthard

Healthy Communities Manager – Sport Aberdeen - Andrinne Craig

MCN Chair, Dr Kris McLaughin, GP

Hospital @ Home, Denise Johnson (Deputy Lead Nurse City CHP)

City HSCP Pharmaceutical Care Services Team, Alison Davie

Aberdeen City Council Community Team, Jade Leydon

Project Manager HSCP (Services and Pathways), Grace Milne

Senior Project Manager, HSCP, Amy Richert (RIS)

Lived Experience Patient representative – Tracy Taylor (confirmed)

Public Health Co-ordinator (City HSCP) - Chris Smillie

GP, Primary Care (Northfield / Woodside) – TBC

Robert Gordon University MPhys PR Lead – Sara Knight / Julie Mathers

Additional Resource Structures

Respiratory Interface Group (previously the Respiratory Cell chaired by Michael Coulthard)

Community Respiratory Team (Hosted by Whole System Flow Lead)

MCN (Chaired by Dr Kris McLaughlin)

Hospital @ Home, Led by Denise Johnson

Aberdeen City Council Community Team

Community Ideas for	Improvement Evaluation/Status
---------------------	-------------------------------

Community Ideas for	Evaluation Rationale
Improvement	
North	
Expand sites providing specialist	This aligns to the change idea 6
support activities for long-term	
conditions.	
Promote referral to online and	This will be explored further by the project team.
face to face condition specific	
classes at Sheddocksley, Jesmond,	
Alex Collie and the Beacon Sports	
Centres	
Central	
Lived experience embedded in	
pathways, to enable people to be	Lived Experience repidentified to support, having had
directed to a support group when	experience of both Non Physio and Physio led PR within the
they have a diagnosis	city partnership programme.
Increase signposting for people	This aligns to changes ideas 1, 2 & 3.
with health conditions to	
participate in physical activity	

Outline Project Plan

Project Stage	Actions	Timescale
Getting Started	Engagement with SME	July 2022
(Project Score 1-3)		
	Gathering and	July 2022
	understanding baseline	
	data	
	Develop Project Charter	July 2022
	(Draft)	
	Submission of Project	July 2022
	Charter	,
Designing and Testing Changes	Undertake survey / focus	August 2022 – December
(Project Score 4-7)	groups to gain critical	2022
,	feedback on current	
	service.	
	Begin testing initial change	
	ideas.	
Implementing and sustaining changes	Consolidate learning from	December 2022 - March
that demonstrate improvement	testing and continue to	2023
(Project Score 7-10)	monitorimpact.	
	Consider sustainability	
	overtime.	
Spreading Changes	Embed changes ideas	April 2023 onwards
(Project Score 9-10)	across the city as business	
	as usual.	

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Community Planning Aberdeen

Progress Report	100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022.
Lead Officer	Gael Simpson
Report Author	Gael Simpson
Date of Report	17.6.22
Governance Group	CPA Management Group -17 August 2022

Purpose of the Report

This report presents the results of the LOIP Improvement Project Aim to ensure 100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022 and seeks approval to close.

Summary of Key Information

1 BACKGROUND

- 1.1 The Mental Health Foundation for Scotland reviewed the Mental health impacts of the Covid-19 pandemic in Scotland on vulnerable groups. Within Aberdeen, we recognise many of the factors highlighted within the review through our own professional and personal lives seeing a negative spiral of mental wellbeing across our schools and communities.
- 1.2 Mental wellbeing has been a significant focus over the past year and the declining mental health of all has been recognised. 'Good Mental Health for All' recognises the benefits of improving mental health which link with positive health and social outcomes for individuals and the broader community. Those who have positive mental and emotional wellbeing are more likely to have success within their lives.
- 1.3 Counselling is a talking therapy that involves a trained therapist listening and helping individuals find ways to deal with emotional issues. Counselling support for children and young people allows us to provide early intervention and help individuals develop resilience and coping strategies in relation to:
 - A mental health condition, such as depression, anxiety or an eating disorder
 - An upsetting physical health condition
 - A difficult life event, such as bereavement, a relationship breakdown or stress
 - Difficult emotions for example low self-esteem or anger
 - Other issues such as sexual identity

- 1.4 Scottish Government funding is identified to support counselling in secondary schools and for children and young people aged 10 and above who have additional support needs. The current local authority funded offer of support is not equitable across the system and requires review and amended planning.
- 1.5 Alongside our current counselling supports a review of data has led to the introduction of interventions such as, Let's Introduce Anxiety Management (LIAM), Emotional Literacy Support Assistants (ELSA) and Emotion Coaching. Four of our Secondary Schools are also currently piloting Distress Brief Interventions (DBI). Review and planning around these interventions continue to be required.

2 IMPROVEMENT PROJECT AIM

2.1 Against this background, in February 2022, the CPA Board approved the <u>project</u> charter for the initiation of an improvement project which aimed to ensure 100% of schools offer sustainable and equitable access to counselling for those children aged 10 and above who require it by 2022.

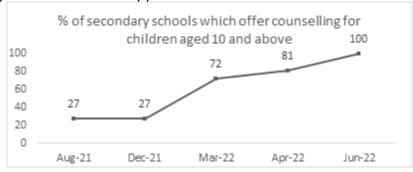
3 WHAT CHANGES DID WE MAKE?

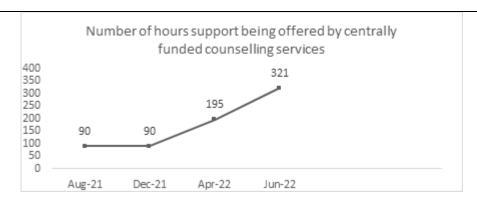
- 3.1 As part of the work to review the counselling services available to children and young people in Aberdeen City, we considered the existing provision and what was required in order to provide a more sustainable and equitable resource. With 27% of our Secondary Schools receiving funding for this support and 73% having to self fund or go without, it was clear that further work was required in this area to provide an equitable offer and grow the supports for all schools.
- 3.2 There is evidence that where therapeutic services are built in to the day to day offer of support, this impacts more positively on outcomes as relationships across the school community are supported and developed. We planned for 1 core member of staff to be situated in each Secondary School in the first instance to support this. There is recognition that this may not provide the same level of support depending on the number of pupils on the school roll or based on the level of need, but it was agreed through this process that ongoing review of staffing would be completed to ensure the demands were met as equitably as possible.
- 3.3 A tender process was undertaken which involved Head Teachers and members of the Quality Improvement Team. We contracted support from Mental Health Aberdeen Counselling Service (ACIS Youth), who had already been supporting in a number of our self-funded schools. Through this process we have agreement to have 1 member of counselling staff in every Secondary School within Aberdeen. We also have access to 1 member of counselling staff for each locality (Don, Dee and West) to provide counselling provision for children aged 10+ across our Primary Schools. Again this provides consistency of support across a locality and supports relationship building of staff to enable all a greater opportunity to meet the needs of children and young people within Aberdeen.

- 3.4 To ensure that access to counselling was fully monitored, we have increased frequency of monitoring to termly instead of the previous 6 monthly reporting directly to Scottish Government. This will provide us with a more succinct understanding of the rising needs of children and young people, supporting a more effective and efficient response to these needs, through approaches to staff professional learning, curriculum content and delivery, and considerations for wider supports. We will continue to complete the requested bi-annual report linked to the funding.
- 3.5 Recognising that counselling is only one intervention to support the mental health of children and young people therefore to further enhance this across Aberdeen, we have focused specifically on 2 further interventions; Let's Introduce Anxiety Management (LIAM) which offers support across both primary and secondary settings and is led by school staff, school nurses and staff from Fitlike Aberdeen. Using a multiagency approach, we are able to offer support more timely for those that require it. We have also undertaken a pilot in partnership with Child and Family Mental Health Service (CAMHS) and Penumbra who have been funded by Scottish Government to work with children and young people using Distress Brief Intervention (DBI) with young people aged 14-16. This has been piloted in 4 schools across the city and is now being extended to include a further 2 with training to be implemented at the beginning of the school session 2022-23.

4 HAVE OUR CHANGES RESULTED IN IMPROVEMENT?

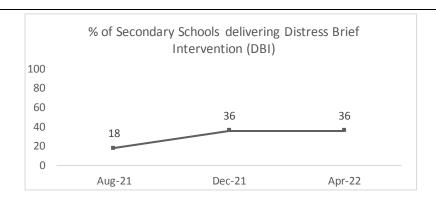
4.1 The changes have resulted in improvement. We achieved our aim with 100% of schools now offering counselling, an increase of 73% since the project started. With an equitable offer of financial support provided across all our secondary school settings and primary school aged children from aged 10 and above, we now have more consistent reporting of data and more visibility of supports in place. Termly reporting has been agreed with the approved provider and current recruitment is underway to increase the capacity to ensure all secondary schools have 30hours of support in place as soon as possible and each Primary Locality has 36.5 hours support available.





	Number of children accessing counselling (P6- S6)	Number of children who have reported an improved outcome following access to a counsellor
Jan – June 21 Shared provision across 2 providers	363	339 (93%)
July - Dec 21 Shared provision across 2 providers	332	256 (77%)
Jan – June 22 Provision from 1 provider only – clearer picture of outcome	295	165 finished counselling support and 100% reported an improved outcome

- 4.2 We are in a positive position with all schools across Aberdeen city offering a counselling service or having access to this if required for children aged 10+ We continue to work closely with one local provider to ensure all children and young people in this age bracket have access to the appropriate support. All young people referred are seen within the agreed 2 week timeframe for an initial We are seeing a large number of children and young people access this service and although there was a dip in the number of children and young people reporting an improved outcome following access to a counsellor, this was also at a time of change with service providers and significant staff absence due to the Covid-19 pandemic. We hope to see an increase in positive outcomes through the move to one provision and more stable supports. Within the last reporting period we have confirmed that 100% of those finalising their planned support from the service, reported an improved outcome. 130 learners will continue to receive support if required over the holiday period and into the next academic session with further referrals and supports offered if and when required.
- 4.3 In partnership with Child and Family Mental health Service (CAMHS) and Penumbra Mental Health, there are positive outcomes being shared from some of our settings in relation to (DBI) but this is still very early days for this project.



4.4 DBI Level 1 training enables identification, compassionate response and referral of eligible pupils in distress to DBI level 2 services. A (DBI) network of support has also been established to ensure support is in place for those delivering this intervention at school level. This will provide an opportunity for staff to debrief and ensure their own wellbeing is supported through this process.

CAMHS
(Specialist mental health services, DBI CYP Clinical Advisor + DBI Level 1)

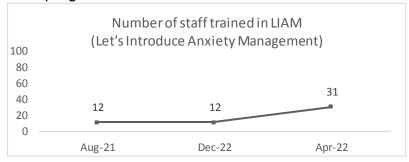
Schools
(DBI Level 1)

DBI Level 2 service
(Community support service responding <24hrs and providing up to 14 consecutive days of support)

Figure 1. The DBI Children and Young People (CYP) Pathway

- 4.5 Evidence from across 3 local authorities (58 referrals, 17% of those from Aberdeen) suggest that the older age group (16–17 year-olds) were more likely to engage in DBI. A high percentage of engagement across the 3 local authorities also showed that 71% of those engaging with support were female with the most common presenting problem for referral being stress / anxiety (76%) followed by low mood/depression (67%). Just over 26% of the overall number of young people, however also reported suicidal thoughts and 17% reported self-harm.
- 4.6 From the perspective of the young people referred to receive DBI support, those interviewed across the local authorities all felt the immediacy of support was very beneficial, as it met their needs quickly and effectively. Additionally, they considered the support provided as suitable for them, and when they finished their DBI support they felt they had developed better ways to cope and manage their distress.

4.7 Further LIAM Training has been undertaken and next steps are to be agreed to ensure collaborative delivery in schools, with School Nursing Team and FitLike Aberdeen Staff. There is a need for us to increase the evidence and impact of this as we progress into session 2022-23



5 HOW WILL WE SUSTAIN THESE IMPROVEMENTS?

- 5.1 The data shows that the increase in access to counselling across our schools has been sustained with 100% of schools providing access to a counsellor since June 2022 and 100 % of children requiring a counsellor accessing this support. To ensure this is sustained we have an agreed partnership in place supported by ongoing Scottish Government funding to support a sustained programme of counselling in schools over the coming years. We continue to consider other supports that will increase the mental health of children and young people at the earliest of stages with current work being undertaken in partnership with CAMHS and wider NHS teams to consider play therapy and counselling services for young er children to complement our current offer. Ongoing review of the current service delivery will take place to ensure the service provision is robust, targeted and seeing improvements in outcomes for children and young people. This will continue to be overseen by the Education Service, Quality Improvement Manager for Health and Wellbeing.
- 5.2 We will continue to work in partnership with CAMHS and Penumbra Mental health to review the impact of DBI and respond to the outcomes as the pilot progressing, sharing our findings with the Children's Services Board and the Scottish Government.
- 5.3 We will continue to build the partnerships around interventions such as LIAM to ensure we are working across services to maintain the appropriate supports that are timely, effective and improving outcomes for children and young people.

6 HOW WILL WE MONITOR THESE IMPROVEMENTS?

Ongoing review of our mental health interventions in schools sit with the Quality Improvement Manager and Health & Wellbeing working group. There is also responsibility across ICFS to report to Scottish Government our work supported by grant funding in respect of counselling in schools and the children and young people's mental health funding.

6.2 Should it be agreed that the project is ended, the data recorded will continue to be monitored and reported to the Children's Services Board, as well as added to the Outcomes Framework/Improvement programme Dashboard to ensure that performance continues.

7 OPPORTUNITIES FOR SCALE UP AND SPREAD

- 7.1 We have recognised that close partnership working with key partners is essential in us meeting the mental wellbeing needs of children and young people. There is collective recognition that if we work collaboratively, the offer of supports can be more effective, timely and provide earlier intervention and prevention. There is an ongoing need for us to consider all resources available to support mental health and wellbeing and join up services to address this. A whole family approach is beneficial to ensure the supports provided are sustained and at the heart of this is the strength of relational approaches, building confidence in the systems of support and removal of barriers and lengthy timescales for response.
- 7.2 We have also been advised that Scottish Government will fund a further 2 Secondary Schools to undertake training and deliver Distress Brief Intervention from August 2022. We have accepted this offer and have 2 schools registered to undertake training at the beginning of session 2022-23.

Recommendations for Action

It is recommended that the CPA Management Group:

- i) Agree to recommend to the CPA Board that testing is concluded and that this Improvement Project is brought to an end on the basis that the project aim has been achieved and the changes tested will continue with business as usual and that the Children's Services Board will continue to monitor the data:
- ii) Note that the dataset for the overall aim will continue to be reported via the Improvement Programme dashboard to ensure progress is monitored; and
- iii) Note that training and delivery of Distress Brief Intervention will be scaled up to two further schools from August 2022 that development and progression of this will be reported to the Children's Services Board.

Opportunities and Risks

Opportunities: -

- Better communication in partnership working
- Learning opportunities across multiagency
- Increased frequency of monitoring to termly will provide us with a more succinct understanding of the rising needs of children and young people, supporting a more effective and efficient response to these needs, through approaches to staff professional learning, curriculum content and delivery, and considerations for wider supports.

Risks: -

• Access to appropriately trained counsellors

Consultation

Children's Services Board

Background Papers

The following papers were used in the preparation of this report.

<u>Final-Draft-LOIP-Refresh-21.pdf</u> (communityplanningaberdeen.org.uk) Charter-5.3-Counselling-in-Schools.pdf (communityplanningaberdeen.org.uk)

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Community Planning Aberdeen

Progress Report	Project End Report: 5.4 100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022
Lead Officer	Gael Simpson
Report Author	Gael Simpson
Date of Report	26.7.22
Governance Group	CPA Management Group -17 August 2022

Purpose of the Report

This report presents the results of the LOIP Improvement Project Aim to ensure 100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022 and seeks approval to end the project as the aim has now been achieved.

Summary of Key Information

1 BACKGROUND

- 1.1 The COVID-19 pandemic has resulted in a significant rise in the number of children, young people and families showing signs of mental and physical health fragility.
- 1.2 Physical activity has a huge potential to enhance our wellbeing. Even a short burst of 10 minutes' brisk walking increases our mental alertness, energy and positive mood. Participation in regular physical activity can increase our selfesteem and can reduce stress and anxiety. It also plays a role in preventing the development of mental health problems and in improving the quality of life of people experiencing mental health problems. 'Let's Get Physical' written by the Mental Health Foundation, highlights the benefits of physical activity on wellbeing. Research has shown that physical activity releases chemicals in your brain that make you feel good boosting your self-esteem, helping you concentrate as well as sleep, look and feel better.
- 1.3 Leading an active life can improve your feelings of self-worth and foster confidence. Taking part in a form of physical activity that you really enjoy can give you a goal to aim for and a sense of purpose. A few benefits of being physically active are:

- Less tension, stress and mental fatigue
- A natural energy boost
- Improved sleep
- A sense of achievement
- Focus in life and motivation
- Less anger and frustration
- A healthy appetite
- Better social life
- Having fun
- Detoxifying the body
- 1.4 Aberdeen City Council Education team have partnered with a network of professionals to develop a Physical Education, Physical Activity and Sport (PEPAS) team to review and increase opportunities for children and young people to engage in physical activity and sport. Representatives from Sport Aberdeen, Aberdeen Football Club Community Trust (AFCCT), Russel Anderson Development School (RADS), Grampian Disability Trust, Sport Scotland and Club Scotland were keen to support this area of development.

2 IMPROVEMENT PROJECT AIM

2.1 Against this background, in February 2022, the CPA Board approved the <u>project charter</u> for the initiation of an improvement project which aimed to ensure 100% of children and young people have free access to physical activity which improves mental health and wellbeing by 2022.

3 WHAT CHANGES DID WE MAKE?

- 3.1 A partnership was developed and has grown in strength and with monthly Physical Education, Physical Activity and Sport (PEPAS) meetings being facilitated by Quality Improvement Manager, Gael Simpson and Graeme Dale, Head of Active Schools and Communities. An agreed set of aims was established and ensures clear focus on improvement. The PEPAS Group takes a lead role, advocates and advises on Physical Education, Physical Activity and Sport on a city-wide basis. The group aims include;
 - Assessing City Wide CLPL Training Needs
 - Developing / advising on city wide CLPL Programme
 - Developing and supporting priority areas for the city across PEPAS, such as positive mental health and outdoor activity
 - Utilising city-wide Data to inform decisions, including full engagement with all stakeholders
 - Inputting into discussions on future PE Delivery / Staffing Structure in Aberdeen (linking PE delivery across Primary and Secondary)
 - Developing and supporting stronger links between PE and community sport
 - Engaging with partner organisations / National Governing Bodies to further the PEPAS agenda
 - Submitting funding applications for projects etc. on a city-wide basis
 - Considering appropriate use of facilities for physical activity

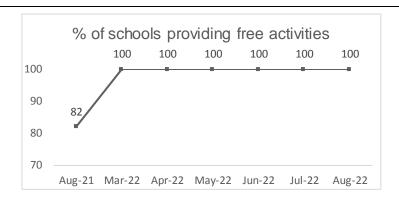
- 3.2 An agreed standard set of data measures has been agreed and all partners will launch this from the beginning of the next academic session to ensure clear and robust data is available for supporting our collective understanding of the impact of interventions and supports required moving forward.
- 3.3 Partners have worked closely together to signpost to and increase advertisement of physical activity opportunities through the Education newsletter which is shared with all parents and carers of children and young people who attend Aberdeen city Early Learning and Childcare or School settings. Through this approach celebrations of success have also been recognised. Examples of this can be found below.

February Newsletter
March Newsletter

- 3.4 Collaborative approaches to delivery and identification of professional learning which supports physical activity, physical education or sport has also been increased through wider signposting and sharing of information.
- 3.5 Through the PEPAS discussions and looking to that there were a range of physical activities/times available to children and young people, Sport Aberdeen now offer free extra-curricular activity to all learners across Aberdeen City. This is reliant on volunteers and well-planned activities led by Active Schools Coordinators and a requirement that aligns with Sport Scotland funding.
- 3.6 There are a number of areas that have been developed this year, due to launch in August 2022, namely:
 - .1 The PEPAS group have developed a Physical Education (PE) progression to support consistent understanding of PE skills and as part of this signpost to learning plans, resources to support delivery and training will be offered session 2022-23 to support the launch of this.
 - .2 The development of a PEPAS website has been completed and is due to be launched at the beginning of the academic session, supporting signposting, expectations, partnership working and celebrations of success relating to physical activity.

4 HAVE OUR CHANGES RESULTED IN IMPROVEMENT?

4.1 Our changes have resulted in improvement with the aim being achieved with all children and young people having access to free physical activity through with all schools across the city now providing free access to physical activity. The percentage of schools offering free physical activities increasing from 82% to 100% between August 2021 and March 2022. This improvement has been sustained since March 2022 and has remained at 100%.



- 4.2 Following the covid recovery grant with a focus on wellbeing, all schools now have Active Schools Assistants one day per week increasing physical activity throughout break and lunch times, to work with staff, increasing confidence of engagement in physical activity and supporting targeted groups of children, using physical activity to improve outcomes, including mental health and wellbeing.
- 4.3 The new extra curricular programme has as of June 2022:
 - 180 clubs city wide involved
 - Over 250 volunteers delivering the activities
 - Over 2,500 children participating



- 4.4 The voice and involvement of all children and young people regardless of their background or circumstances is at the core of the development of activities and to ensure and promote inclusivity Active Schools Coordinators:
 - supported the continued recruitment to the Active Girls Committee, which now has 8 secondary schools representations and
 - supported 45 young people through the SPACE (Supporting Physical Activity For Care Experienced) programme this session.



4.5 The PEPAS group have met regularly to address and ensure solution focused approaches are used to increase access to free physical activity with a focus on improving delivery within schools, access to professional learning for staff to increase confidence, signposting to events on offer across partners and considering approaches to target support for increasing physical activity and sport at break and lunch times within the school day.

5 HOW WILL WE SUSTAIN THESE IMPROVEMENTS?

- 5.1 The PEPAS group have a well-established group at senior leadership level within various partner agencies who have an agreed aim and drive for improving outcomes relating to physical education, physical activity and sport.
- 5.2 Recruitment of an Education Support Officer with a clear focus on physical wellbeing will continue to maintain focus on this area within the education setting.
- 5.3 There are a number of areas that have been developed this year, due to launch in August 2022, detailed in section 3 of the report, and will support the drive and focus on physical and mental wellbeing. We will continue as a group to review these areas and develop them, based on the agreed data sets that partners will be capturing as we move forward.
- 5.4 There are a number of key agenda items that we will focus on during academic session 2022-23 and a key priority will be the use of creative approaches and accessible resources in parks and local areas within Aberdeen to enhance the use of the space and features within these areas to increase free physical activity opportunities.

6 HOW WILL WE MONITOR THESE IMPROVEMENTS?

- 6.1 These improvements can be monitored through the PEPAS website which will be a space for sharing successes and highlighting improvement in this area.
- 6.2 Should it be agreed that the project is ended, the overall aim data recorded will continue to be monitored and reported to the Children's Services Board, as well as added to the Outcomes Framework/Improvement Programme Dashboard to ensure that performance continues.

7 OPPORTUNITIES FOR SCALE UP AND SPREAD

7.1 We have recognised that close partnership working with key partners is essential in us meeting the physical wellbeing needs of children and young people. There is collective recognition that if we work collaboratively, the offer of supports can be more effective, timely and provide earlier intervention and prevention. To ensure the supports provided are sustained, at the heart of this is the strength of relational approaches, building confidence in the systems of support and removal of barriers and lengthy timescales for response, being open to new ideas and listening to what children and young people need and want.

Recommendations for Action

It is recommended that the CPA Management Group:

- i) Agree to recommend to the CPA Board on 14 September 2022 that testing is concluded and that this Improvement Project is brought to an end on the basis that the project aim has been achieved and the changes tested will continue with business as usual:
- ii) Note that the dataset for the overall aim will continue to be reported via the Improvement Programme dashboard to ensure progress is monitored; and
- iii) Note that in order to sustain the improvement a number of areas detailed in section 3 of the report, that have been developed this year, are due to launch in August 2022 and will be monitored by the PEPAS Group.

Opportunities and Risks

Opportunities: -

- Better communication in partnership working
- Learning opportunities across multiagency
- Working collaboratively means the offer of supports can be more effective, timely
 and provide earlier intervention and prevention. To ensure the supports provided
 are sustained, at the heart of this is the strength of relational approaches, building
 confidence in the systems of support and removal of barriers and lengthy
 timescales for response, being open to new ideas and listening to what children and
 young people need and want.

Risks: -

Continuity of staff in schools and partner providers

Consultation

Children's Services Board

Background Papers

The following papers were used in the preparation of this report.

<u>Final-Draft-LOIP-Refresh-21.pdf</u> (communityplanningaberdeen.org.uk) <u>Charter-5.4-Free-Access-to-Physical-Activity.pdf</u> (communityplanningaberdeen.org.uk)

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Community Planning Aberdeen

Progress Report	Project End Report: Increase by 10% the number of young people (16-17 year olds) who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2022.
Lead Officer	Children's Services Board: Graeme Simpson
Report Author	Roma Bruce Davies
Date of Report	27.06.22
Governance Group	CPA Management Group – 17 August 2022

Purpose of the Report

This report presents the results of the LOIP Improvement Project Aim to Increase by 10% the number of young people (16-17 year olds) who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2022 and seeks approval to close the project.

Summary of Key Information

1 BACKGROUND

- 1.1 This project aims to retain more children and young people who are in conflict with the law in the children's hearings system, rather than the adult criminal justice system. This is important as a matter of rights for children and young people, so that they can experience child friendly justice and be dealt with in a system that is focussed on their needs. This improvement charter is aligned with the direction of travel in The Promise and proposed amendments to the law seeking to retain more 16- and 17-year-olds in particular in the children's hearings system.
- 1.2 The UNCRC is to be fully incorporated into Scottish law and the United Nations Committee on the Rights of the Child is clear that "the child justice system should apply to all children above the minimum age of criminal responsibility but below the age of 18' (United Nations Committee on the Rights of the Child, 2019: para 29)." - CYCJ. By retaining our 16/17 year olds in an adult justice system we will potentially be in breach of the UNCRC.
- 1.3 Children and young people in conflict with the law are more likely to have speech and language needs and most have experienced trauma and crime in their own lives. Exposure of children who are not developmentally ready into adult criminal justice systems is ineffective and can be damaging.

2 IMPROVEMENT PROJECT AIM

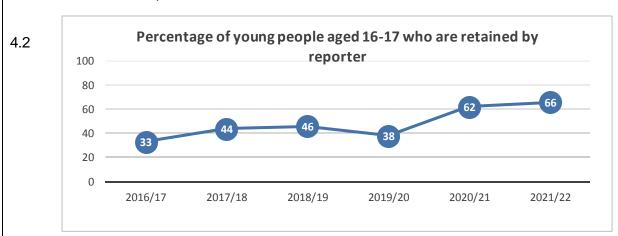
- 2.1 Against this background, the CPA Board approved the <u>project charter</u> for the initiation of an improvement project which aimed to increase by 10% the number of young people (16-17 year olds) who are jointly reported to SCRA and COPFS who are offered robust alternatives to entering the statutory system by 2022.
- 2.2 We decided to focus on the 16- and 17-year-old age group given that at the time we started our project a greater level of improvement was required for this age group. It also aligns with the aims of the Promise and Care & Justice Bill to increase age of referral to reporter to 16- and 17-year-olds. In 2016/17 33% of 16- and 17-year-olds jointly reported were referred to the reporter as an outcome. The aim of our project was to increase this by 10%.

3 WHAT CHANGES DID WE MAKE?

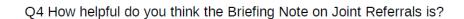
3.1 During the project we tested a number of improvements including setting up a single point of contact and better communication between social work and the reporter when joint reports are received; we developed a briefing note and training materials for multiagency workforce and rolled out learning sessions.

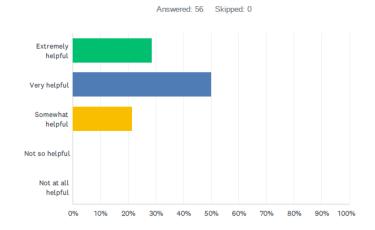
4 HAVE OUR CHANGES RESULTED IN IMPROVEMENT?

4.1 We measured outcome data so that we could track how many children and young people jointly reported to PF and reporter were being dealt with by the reporter. This data shows improvement which has been sustained over time.



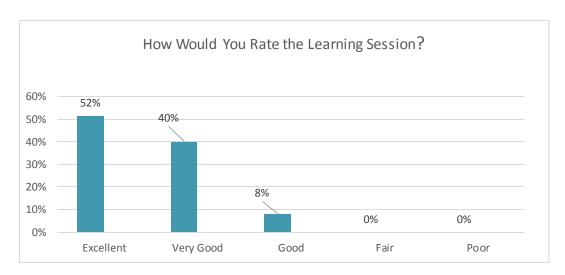
We gathered data to measure our improvement work. In our measurement plan we measured the effectiveness of the training materials and evaluated the learning sessions. Everyone who responded about the briefing note found it helpful to some extent with 78.5% finding it either very or extremely helpful.



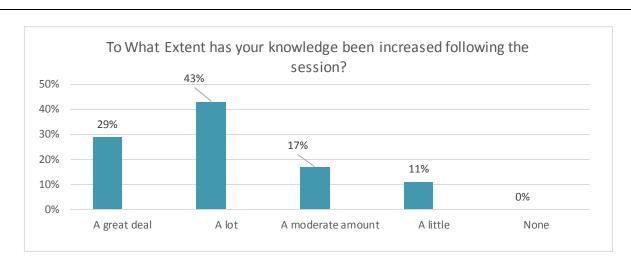


ANSWER CHOICES	RESPONSES	
Extremely helpful	28.57%	16
Very helpful	50.00%	28
Somewhat helpful	21.43%	12
Not so helpful	0.00%	0
Not at all helpful	0.00%	0
TOTAL		56

4.3 The evaluation data shows the really positive impact of the learning sessions. 92% of participants rated the sessions either excellent or very good.



4.4 Everyone who responded thought their knowledge had been increased to some extent. 72% of participants found their knowledge increased a great deal or a lot. Some participants already had a high level of knowledge experience and expertise in this practice area which explains why some found their knowledge had increased a little. Some participants had no or very little previous knowledge and identified that taking part would support them in their practice in supporting children and young people who have been jointly reported.



5 HOW WILL WE SUSTAIN THESE IMPROVEMENTS?

5.1 The data shows that the improvement achieved in 2020/21 has been sustained into 2021/22 with 66%. To ensure this continues to be sustained learning sessions will become part of a rolling programme for the City and will continue to be offered to the multiagency workforce. A working group will meet regularly to monitor the work and ensure that improvements are sustained. This group is working to test further change ideas and to ensure that there is good communication among the key partners.

6 HOW WILL WE MONITOR THESE IMPROVEMENTS?

- SCRA data reports on jointly reported children on an annual basis as well as monthly youth justice data being provided to Locality Reporter Managers. The LRM in Grampian will monitor this data and provide it to the working group to monitor the improvements. Youth Justice data is also considered in the Youth Justice Improvement Group which will provide a further layer of monitoring.
- 6.2 Should it be agreed that the project is ended, the data recorded will continue to be monitored and reported to the Children's Services Board as appropriate, as well as reported on the Improvement Programme Dashboard to ensure that performance continues

7 OPPORTUNITIES FOR SCALE UP AND SPREAD

7.1 The effectiveness of multiagency learning sessions could be scaled up. The work on better communication as being key to influencing outcomes could also be spread. There are plans for some of this work to be taken forward on a national basis through SCRA's Route Plan to Keep the Promise and review of the joint protocol on joint reports between SCRA and COPFS.

Recommendations for Action

It is recommended that the CPA Management Group:

i) Agree that testing is concluded and that this Improvement Project is brought to an end on the basis that it has achieved its aim and this has been sustained outcome and has also impacted positively on the workforce involved in dealing with joint reports, from making decisions to supporting young people who are jointly reported. In addition,

- there is an ongoing working group who will continue to test change ideas further, to monitor the data and the effectiveness of communication.
- ii) Note that the dataset for the overall aim will continue to be reported via the Improvement Programme dashboard to ensure progress is monitored

Opportunities and Risks

Opportunities: -

- Better communication in partnership working
- Learning opportunities across multiagency
- Directly impacting outcomes for children / YP
- Retaining more children / YP in the children's hearings system

Risks: -

Low numbers of children involved

Consultation

Children's Services Board meeting – 25 July 2022

Background Papers

The following papers were used in the preparation of this report.

LOIP, Project Charter, Case Study, Project Updates, SCRA data.

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Community Planning Aberdeen

Progress Report	LOIP Outcome 5, Key Driver 5.5 The number of children and young people with an eating disorder who are identified within 3 months of onset is increased by 50% by 2023.
Lead Officer	Graeme Simpson
Report Author	Tracy Davis
Date of Report	28 th July 2022
Governance Group	CPA Management Group –17 August 2022

Purpose of the Report

This report provides an update on the current status of improvement aim "The number of children and young people with an eating disorder who are identified within 3 months of onset is increased by 50% by 2023" following a review of the current data re referrals, as well as the outcome of the schools Health and Wellbeing survey and in light of this seeks approval to remove this improvement aim from the LOIP.

Summary of Key Information

1 BACKGROUND

- 1.1 This improvement aim was developed and added to the LOIP refresh in July 2022 in response to the significantly increasing number of referrals for eating disorders to CAMHS during 2021. A similar trajectory of peaking referral numbers was seen across Scotland at this time. Over the course of the last year the number of referrals have fluctuated.
- 1.2 There are complexities in regard to definitions; for example 'eating disorders' or 'disordered eating'. Eating disorders are clinically diagnosed serious illnesses that are associated with a severe disturbance in eating behaviours and related thoughts and emotions. Disordered eating refers to abnormal eating patterns that do not meet the criteria for an eating disorder.
- 1.3 Disordered eating can be a precursor to a diagnosed eating disorder in some cases, but not always, and is often associated with negative or challenging emotions.
- 1.4 There is no criteria to define the point of onset for an eating disorder, therefore early identification within a set time period as an improvement measure is not realistic.
- 1.5 This charter was postponed from May to September 2022 on the basis of revisiting the objective once findings from the schools Health and Wellbeing Survey were available. The survey results highlight issues of body image/ body confidence rather than identifying eating disorders per se. The survey results will be publicly available in September.

2 PROPOSAL

- 2.1 Having considered the data and outcome of the survey, it is clear that the main areas where multi agency effort towards improvement are needed is in relation to body confidence and overall access to mental health and wellbeing supports. Focusing on body image, appearance and body confidence presents an opportunity to reduce the number of children and young people who may experience disordered eating. Children and young people who report improved/greater body confidence is a realistic improvement objective. Improvement ideas focusing on these areas are being taken forward as part of the following projects:
 - Staff confidence to support and/or refer (Staff awareness/information included in training and within online resources, including referral criteria)
 - Digital resources
 (Nationally endorsed digital resources will be promoted on partnership platforms)
 - Access to Counselling (C&YP experiencing disordered eating will be able to access counselling within school)
 - Access to physical activity (positive body messaging will be reinforced and resources to support body confidence will be promoted)
- 2.2 A stand-alone charter would duplicate the work of the existing charters. Therefore, it is proposed that the current improvement aim be removed from the LOIP and that body image/confidence be considered as part of the existing improvement projects, ensuring alignment appropriately with the improvement activity that is currently underway. Taking this approach also removes unnecessary processes from our workforce.

3 NEXT STEPS

3.1 Subject to approval from the Management Group, seek approval from the CPA Board as per the recommendations below.

Recommendations for Action

It is recommended that members of the CPA Management Group:

- 1. agree to recommend to the CPA Board on 14 September 2022, that improvement aim "The number of children and young people with an eating disorder who are identified within 3 months of onset is increased by 50% by 2023." Be removed from the LOIP; and
- note that any specific change ideas under the theme of body image, appearance and confidence, align to the existing improvement aims under Stretch Outcome 5 and would be incorporated and taken forward by those projects and reported via project updates as appropriate.

Opportunities and Risks

There is a risk that the number of children and young people diagnosed with an eating disorder in the City will continue to fluctuate. Eating disorders require specialist management, however there is an opportunity to provide early intervention to those with disordered eating potentially preventing the progression to an eating disorder.

Consultation

- Children and young people via the schools Health and Wellbeing survey.
- The LOIP Outcome 5 Oversight Group
- The Children's Services Board

Background Papers

ACC Health & Wellbeing Report - C&YP (April 2022

Contact details:

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Title	Child Health Commissioner (LOIP Outcome 5 Chair)
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Community Planning Aberdeen

Progress Report	Ending Homelessness Aberdeen
Lead Officer	Derek McGowan
Report Author	Graeme Gardner
Date of Report	27 July 2022
Governance Group	CPA Management Group – 17 August 2022

Purpose of the Report

Community Planning Aberdeen Management Group agreed in March 2022 to a further report and discussion on how partner agencies can work to ensure the aims of the proposed Prevention of Homelessness legislation are met.

To seek agreement to set up an Ending Homelessness in Aberdeen Partnership Group as a Sub Group under the Resilient, Included and Supported Outcome Improvement Group, Stretch Outcome 11.

The Group is proposed to develop, oversee and be accountable for the implementation of the actions required to comply with proposed Prevention of Homelessness legislation

Summary of Key Information

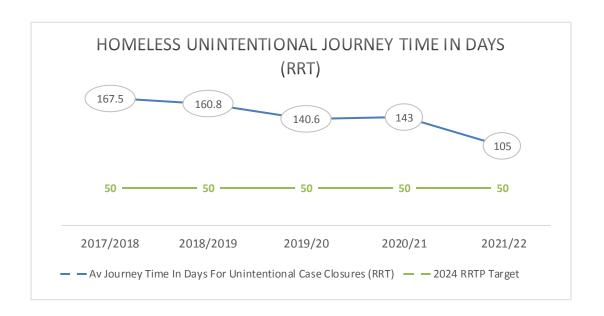
1. BACKGROUND

- 1.1. The Scottish Government and COSLA have consulted on new Prevention of Homelessness Duties in preparation for the introduction of a new Housing Bill in 2023 to the Scottish Parliament.
- 1.2. The consultation focused on the recommendations of the Prevention Review Group which reported in February 2021, Preventing Homelessness in Scotland. The review group was chaired by Professor Suzanne Fitzpatrick of Heriot-Watt University and included the views of those with lived experiences of homelessness.
- 1.3. The report made recommendations on two themes:
 - Duties on wider public bodies and landlords
 - Reforming the homelessness system to incentivise prevention
- 1.4. The key changes proposed are to place duties on public bodies to "ask and act" regarding someone's housing situation where they believe there is a risk of homelessness and to require the Council to intervene up to 6 months prior to potential homelessness, an increase from the current 2 months.

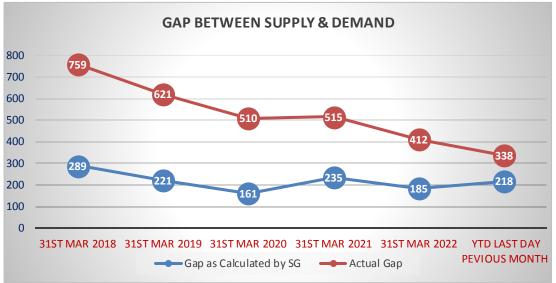
- 1.5. The proposals also set out that "Community planning partners should set out and establish in Locality Plans the impact of homelessness, emerging issues and joint working to address this. A community planning statement should be included within the Local Housing Strategy."
- 1.6. Community Planning Aberdeen Management Group noted this at the meeting on 23 March 2022 and agreed a future report and discussion on how partner agencies can work to ensure the aims of the legislation are met.

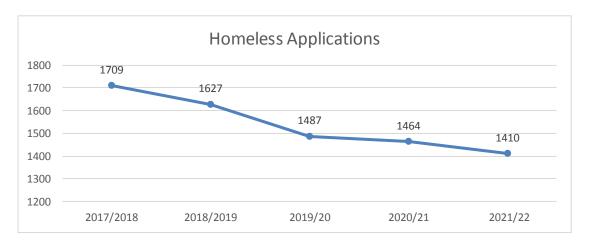
2. Rapid Rehousing Transition Plan

- 2.1. Interventions around homelessness over the last 3 years in Aberdeen have been developed in response to the Scottish Government request for all Local Authorities to develop a Rapid Rehousing Transition Plan (RRTP). These 5 year plans (2019 to 2024) set out actions to reduce the amount of time that a household experiences homelessness, improve temporary accommodation and attempting to stop the cycle of homelessness re-occurring through projects such as Housing First.
- 2.2. There has been significant success under the RRTP with the homeless journey time reducing by 62 days, temporary accommodation stock reducing by 224 units and the gap between demand and supply, which causes the homeless backlog reducing by 199 households.









2.3. The number of Homeless Applications has reduced by 299. The rate of reduction of homeless applications has slowed and has not continued in line with other improvements. For this reason, along with the proposed Prevention legislation from the Scottish Government, it is now time to focus on how Prevention and Early Intervention work in Aberdeen can reduce the likelihood of homelessness occurring in the first place as well as it re-occurring.

3. Ending Homelessness in Aberdeen

- 3.1 To prepare for the legislation and to ensure a multi-agency approach, it is proposed to establish an Ending Homelessness in Aberdeen Partnership Group, to develop, oversee and be accountable for the implementation of the actions required to comply with proposed Prevention of Homelessness legislation.
- 3.2 The draft Terms of Reference for the Group is contained at Appendix 1.
- 3.3 It is proposed that this group sits under the Resilient, Included and Supported Outcome Improvement Group where the Stretch outcome is that Healthy life expectancy (time lived in good health) is five years longer by 2026.
- 3.4 Within this Stretch Outcome there is a key driver 11.1 focused on supporting vulnerable and disadvantaged people, families and group, with a specific improvement aim to reduce youth homelessness by 6% by 2023.
- 3.5 Ensuring a mutli-agency approach to the preparation and delivery of the forthcoming legislative requirements will support the achievement of the overall stretch outcome.
- 3.6 There is a clear link between homelessness and healthy lives. The <u>Health and Homelessness in Scotland</u> research found that within the cohort of people who had experienced homelessness between June 2001 and November 2016 the death rate was 2.1 times higher than the most deprived communities in Scotland and 5.3 time higher than the least deprived communities.
- 3.7 In addition Pathways into multiple exclusion homelessness in seven UK cities found that "childhood trauma and deprivation are significant predictors of extreme exclusion within the MEH [Multiple exclusion homeless] population, including physical abuse or neglect, violence between parents, parental substance misuse or mental health problems, serious problems at school, being underfed as a child and, especially, childhood homelessness."
- 3.8 Which, in addition to the coming legislation, demonstrates the need for a multiagency Community Planning Aberdeen response to preventing homelessness.
- 3.9 The group will be made up from Community Planning Partners, third sector partners, subject matter experts and would include people with lived experiences.

4. Using Evidence to End Homelessness

- 4.1. Aberdeen City Council is an Early Adopter of the Centre for Homelessness Impact framework to better track progress towards the goal of ending homelessness. We have worked with key stakeholders within the Council and partners to develop a list of indicators that will help to define what ending homelessness means and to track progress against this goal.
- 4.2. The framework is separated into four sections to ensure that homelessness is **Prevented** whenever possible, and otherwise **Rare**, **Brief** and **Non-recurring**.

These are below with the progress over the time of the RRTP shown where data is available.

Homelessness is Rare

Indicator	2018/19	2021/22
Households assessed as homeless or threatened	115	102
with homelessness per 10,000 households		
Number of Households in Temporary	394	264
Accommodation (at year end)		
People sleeping rough the previous night and/or in	4.9 Per 10,000 Population 10.3 Per 10,000	3.8 Per 10,000 Population 8.0 Per 10,000 Households
previous 3 months per 10,000 population	Households	

Homelessness is Brief

Indicator	2018/19	2021/22	
Time between people	165 days	105 days	
submitting a homelessness			
application and being			
moved to permanent			
accommodation			
Time households spend in	112 days	92 days	
temporary accommodation			
after submitting a			
homelessness application			
Time between people	Data not yet available	Data not yet available	
sleeping rough and moving			
to permanent			
accommodation			
Number of placements in	Ave 1.4 placements per	Ave 1.2 placements per	
temporary accommodation	household	household	
before being moved to			
permanent accommodation			

Homelessness is Non-Recurring

Indicator	2018/19	2021/22
Number of households	7.3	
reassessed as homeless in		
a given year per 10,000		
households	95.2 mar 40.000	95.7 mar 40.000
Number of households	85.3 per 10,000 households	85.7 per 10,000 households
reassessed as homeless		
multiple times over a long-	14.4% of all people	14.2% of all people
period of time		

- 4.3. In order to truly track how well homelessness is being prevented, it is important to look beyond the data that is gathered within the housing and homelessness services and to look at areas like poverty and income inequality, health, education and criminal justice, all areas which are reflected within the LOIP Stretch Outcomes.
- 4.4. We used our in-depth workshops as well as our wider work and our knowledge of what can increase risks of homelessness to come up with an initial list of indicators that will help to measure prevention of homelessness before they walk through the homelessness department's door.
- 4.5. It is proposed that the Ending Homelessness in Aberdeen group use these as a guide to develop our own local data sets and measures to be placed into the framework under the **Prevented** heading.

Prosperous Economy

Poverty and income inequality

- % of people in Local Authority experiencing food insecurity (<u>Scottish Health Survey</u>)
- % of people living in households in relative poverty after housing costs (<u>Poverty</u> and income inequality statistics)
- % of people economically inactive and verses active (<u>Labour Market Profile</u> or if local stats available)

Prosperous People Health

- No. of referrals from Health Link Practitioners to homelessness service
- No. (or percentage) of people not registered with a GP
- % of people who are hazardous or harmful drinkers (Scottish Health Survey)
- % of people with problematic substance use issues

Education

% leaving school without education, employment or training (<u>Summary Statistics</u> for Attainment and Initial Leaver <u>Destinations</u>)

Criminal Justice

- No. of incidents of domestic violence (<u>Domestic abuse recorded by the police in Scotland</u>, 2020-21)
- No. of people receiving first time convictions
- Average no. of convictions for people with convictions
- No. of referrals for diversion

Housing related

- No. of evictions or abandonments from accommodation
- No. of people leaving care/hospital/prison without accommodation

5. Next Steps

- 5.1. Subject to approval of the recommendations below the next steps will be:
 - o Finalise the draft Terms of Reference with partners
 - Submit the report and final Terms of Refence to the CPA Board on 14 September
 - If approved on 14 September, establish calendar of meetings for the Group and commence development of the Implementation Action Plan.

Recommendations for Action

- i) approve in principle to the establishment of an Ending Homelessness in Aberdeen group, as a Sub Group of the Resilient, Included and Supported Group to develop, oversee and be accountable for the implementation of the actions required to comply with proposed Prevention of Homelessness legislation;
- ii) approve in principle the Terms of Reference for the Ending Homelessness in Aberdeen Group as contained at Appendix 1; and
- iii) agree to submit the report and final Terms of Reference to the CPA Board on 14 September 2022 for consideration.

Opportunities and Risks

Successful delivery of the Local Outcome Improvement Plan 2016-26 is reliant on strong partnership working between public, private and third sector as well as communities.

Using existing practices and developing a response to homelessness across Community Partners can already happen without the needing to wait for the Scottish Government to implement this legislation.

This approach gives the opportunity for Aberdeen to get ahead of the curve and already have existing systems set up to prevent homelessness and the re-occurrence of homelessness.

Consultation

Resilient, Included and Supported Outcome Improvement Group

Chief Officer – Early Intervention and Community Empowerment

Background Papers

Prevention of homelessness duties: consultation

Ending Homelessness Together Action Plan 2021

Health and Homelessness in Scotland: Research

Pathways into multiple exclusion homelessness in seven UK cities

Appendix 1 – Terms of Reference

Contact details:

Name	Graeme Gardner
Title	Housing Access and Support Manager, Aberdeen City Council
Email Address	grgardner@aberdeencity.gov.uk

Draft Terms of Reference

TERMS OF REFERENCE

Title	Ending Homelessness in Aberdeen Partnership Group		
Date	25 th July 2022	Version	0.1

Role

To work collaboratively with all Community Planning Partners to develop, oversee and be accountable for the implementation of the actions required to comply with proposed Prevention of Homelessness legislation which is due to be laid in the Scottish Parliament in 2023 and support the progress against Stretch Outcome 11.

Purpose

The purpose of the Ending Homelessness in Aberdeen Partnership Group is to test interventions to Prevent Homelessness and prepare organisations for the new legislation, focusing, through a quality improvement approach, on how Prevention and Early Intervention work in Aberdeen can reduce the likelihood of homelessness occurring.

Roles & Responsibilities

- Plan, prepare, and be responsible for the delivery of actions/changes to ensure Community Planning Partners are prepared for the implementation of Prevention of Homelessness legislation and guidance
- Ensure Community Planning Aberdeen is prepared to meet any duties on it as prescribed by the Prevention of Homelessness legislation
- Support the implement of the Prevention of Homelessness legislation amongst Community Planning Partners and support the achievement of Stretch Outcome 11 through:
 - Identifying areas where Prevention and Early Intervention work in Aberdeen can reduce the likelihood of homelessness occurring
 - Identifying system and process failures which require redesign and implementation of changes.
 - Developing tests of change, gaining learning and building evidence of how joint approaches to prevent homelessness can be implemented
 - Share best practice in terms of prevention and early intervention work with Outcome Improvement Group
- Develop an Implementation Delivery Action Plan to oversee the implementation and outcomes of all improvements identified and being developed
- Ensure, via the development of local data sets, the effective management of performance and risk in relation to delivery of the actions/improvement outcomes for which the Group has oversight and report progress to the CPA

Management Group and Board via the Resilient, included and Supported Group

- Advise on how resources are aligned and allocated across Community Planning partners to support delivery of key actions
- Ensure communities and individuals with lived experience are engaged in the planning and delivery of the actions/improvements through implementation of the Engagement, Participation and Empowerment Strategy and by liaising effectively with the Community Empowerment Group, Locality Empowerment Groups and Priority Neighbourhood Partnerships
- Identify risks and barriers to effective delivery and advise the, Resilient, Included & Supported Group on mitigating action required at CPA Management Group level
- Use the Improvement Methodology to develop and test change ideas that will contribute to preventing homelessness

Proposed Membership | Organisational Leads

Aberdeen Cyrenians -

Aberdeen Foyer -

Aberdeen Health and Social Care Partnership -

Alcohol and Drug Partnership -

ACC Data and Insights -

Children and Families Social Work -

Development Officers - ACC

DWP -

Education -

Housing Access & Support Manager ACC - Graeme Gardner

Housing Options & Allocations Team Leader ACC- Ath Croft

Justice Social Work

Locality Inclusion Manager

NESCOL

NHS Grampian

People with lived experiences

Police Scotland

Registered Social Landlord Representative

Scottish Courts Service

Scottish Fire and Rescue

Skills Development Scotland

Scottish Prison Service

Turning Point Scotland

Governance and Reporting Arrangements

- Ending Homelessness in Aberdeen, is a sub group of the Resilient, Included and Supported Group and will report to the CPA Management Group and Board, via the Resilient, Included and Supported Group as required.
- Meetings will be chaired by Housing Access & Support Manager, Graeme Gardner, Aberdeen City Council
- Meeting frequency will be determined by the Group
- All scheduled meetings must be attended or send a substitute

- Team Meeting agendas and any relevant documentation, will be distributed on Teams one week prior to meeting
- Task list will be produced by the Chair/Development Officer after each meeting and will be made available on the Groups Team's channel.
- Improvement Training to be attended where appropriate



Community Planning Aberdeen

Progress Report	#KeepingThePromise
Lead Officer	Graeme Simpson
Report Author	Kymme Fraser
Date of Report	4 August 2022
Governance Group	CPA Management Group - 17 August 2022

Purpose of the Report

To provide assurance to the CPA Management Group on the progress made by Aberdeen City partners in Year 1 (ie to 31 March 2022) of delivering on Plan 21 - 24.

Summary of Key Information

1 BACKGROUND

- 1.1 The <u>Independent Care Review The Promise</u> was published in February 2020. This was a seismic report setting out the need for transformational change to services delivered to children, young people and families. It affects all partners of our Community Planning Partnership. <u>Plan 21-24</u> is the first of three 3-year plans which will ensure the recommendations of The Promise are delivered by 2030.
- 1.2 Plan 21 24 was published in March 2021 and sets out the priorities for partners to deliver on. It sets our change activity across five priority areas:
 - A Good Childhood
 - ii. Whole Family Support
 - iii. Supporting the Workforce
 - iv. Building Capacity
 - v. Planning
- 1.3 In their programme for government the Scottish Government announced a £500m Whole Family Wellbeing Fund to support the partners deliver the transformational change required to #KeepThePromise. The first £50m of this fund is being distributed in 2022/23. It will be for the Children's Services Board to agree where this non-recurring funding should be targeted. An evidence base is required and the funding needs to deliver the five key priorities
 - i. Improved family wellbeing,
 - ii. Reduced inequalities in family wellbeing
 - iii. Reduction in families requiring crisis intervention
 - iv. Reduction in the number of children and young people living away from their families
 - v. Increase in families taking up wider supports

- 1.4 The policy and improvement landscape around children's services is cluttered and overlapping. Consequently, there are a number of other strategic plans that contribute to the delivery of The Promise. This includes but is not restricted to:
 - i. The Child Poverty Plan
 - ii. Child Protection Improvement Programme
 - iii. Corporate Parenting Improvement Plan
 - iv. Implementation of UNCRC
 - v. National Improvement Framework
- 1.5 Community Planning Aberdeen is responsible for ensuring Plan 21 24 is delivered, ensuring that Aberdeen City keeps the promise. The majority of the change activity will require partners to work collaboratively, however there are also a number of change activities that require a single agency response. It is also recognised that a number of aspects of Plan 21 24 will require legislative change and/or national policy direction.
- 1.6 The attached report (**Appendix 1**) provides CPA Management Group with a summary of progress made by partners in Year 1. The format used to evidence progress mirrors that of the Promise Team who report annually on the totality of progress made across Scotland.
- 1.7 While an encouraging start has been made it is recognised that locally more needs to be done and the pace of change/transformational activity will need to increase to ensure that Aberdeen City keeps the promise.
- 1.8 There is a risk that we view Plan 21 24 as a stand-alone action plan and fail to recognise that the primary challenge of The Promise is that services deliver the required cultural change. Ensuring a rights-based approach where the voice of child, young people and their families are central to the design and delivery of services. Additionally, The Promise requires a greater emphasis on providing preventative and early intervention which prevents the escalation of need or involvement of statutory social work services.

2 PROPOSAL HEADING

2.1 The CPA Management group are asked to note the progress made in Year 1 of Plan 21 – 24. Gathering this evidence has been challenging and time consuming. The CS Board has endorsed the need to appoint a Promise Implementation Lead whose role will be to work across the multi-agency partnership to support change that delivers on the aspiration but also to continuously gather evidence of progress, flagging areas of concern to the CS Board.

3 NEXT STEPS

- **3.1** Appoint to Promise Implementation Lead post September 2022
- **3.2** Report Year 2 progress on Aberdeen City's progress to #KeepThePromiose to the CS Board and thereafter to the CPA Management Group August 2023

3.3 Use the evidence from this report to inform the Statutory Children 's Service Plan 2023/26 which requires to be submitted to Scottish Government in Autumn 2023.

Recommendations for Action

It is recommended that members of the CPA Management Group:

- 1) Recognise and influence **cultural shift** required in order to implement the Promise
- 2) Enable and require agencies and services to **engage** in continuous improvement agenda it's everyone's job to #KeepThePromise
- 3) Enable and require agencies and services to **record and report** on transformation and change

Opportunities and Risks

The findings of the Independent Care Review set out the need for a fundamental shift to how services meet the needs of children, young people and families. Adopting a rights based, trauma informed approach and ensuring children's voices are central to the design of services will support children to remain within the care of their family. Children should only be removed from their family where it is unsafe, not because services cannot provide for their needs. It is strongly anticipated that reporting on our collective progress to deliver on The Promise will be mandated in the coming years.

Delivery of The Promise is fully aligned to the LOIP and many of our other strategic priorities/plans. It will require agencies to collaborate and integrate to provide agile and responsive support. Support that more effectively recognises the corrosive impact of poverty and does not further stigmatise children, young people and families. Failure to deliver on the aspirations of The Promise will continue to result in children not achieving their potential as well as requiring high-cost interventions. At a time when public resources are continually reducing the need to drive forward delivery of Plan 21 - 24 has a financial as well as "it is the right thing to do" imperativeness.

Consultation

The progress report has been presented to and endorsed by the CS Board.

Background Papers

NA

Contact details:

Name	Graeme Simpson
Title	CSWO/CO Children & Family Services
Email Address	gsimpson@aberdeencity.gov.uk

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Reporting on Plan 21-24 (update to 31.03.2022)

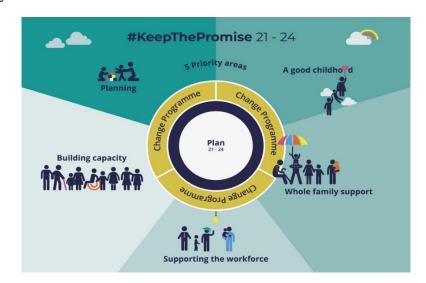
This report is a summary of progress made in Aberdeen to #KeepThePromise in Year 1 of Plan 21-24, up to 31st March 2022. The format used to evidence progress mirrors that of the Promise Team and the Change One Programme.

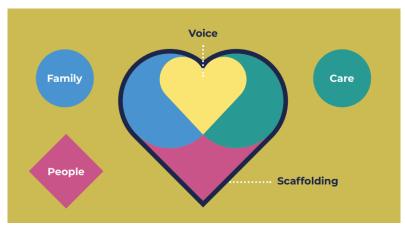
The report details progress against the 5 priority areas of Plan 21-24

- 1. A Good Childhood
- 2. Whole Family Support
- 3. Supporting the Workforce
- 4. Building Capacity
- 5. Planning

And the 5 Foundations of The Promise:

- 1. Voice
- 2. Scaffolding
- 3. Family
- 4. Care
- 5. People





A Good Childhood

Children who have been removed from their family of origin and live in and around the 'care system' will have a good, loving childhood.

Ensuring that children in Scotland's 'care system' feel loved, their needs are met, and their rights are upheld is a priority for 21-24. This change is urgent, it must be a focus for all organisations that have responsibility towards care experienced children and young people.

1.1 Support

See The Promise, pages 51 and 89

What is required by Plan 21-24?

- Every child that is 'in care' in Scotland will have access to intensive support that ensures their educational and health needs are fully met.
- Local Authorities and Health Boards will take active responsibility towards care experienced children and young people, whatever their setting of care, so they have what they need to thrive.

What has the CSB heard so far?

Multi-agency:

A Systems Leadership Group has been established with membership across the Partnership to focus and deliver at pace on:

- Children on the Edge of Care
- Young People in Conflict with the Law
- Trauma
- Children with Disabilities
- Workforce Development

Education:

- Intensive support is planned through the provision of a Child's Plan. The provision of a
 Coordinated Support Plan (CSP) is being promoted and monitored robustly. Individual
 schools monitor trends at school level with the Virtual School and education service
 monitoring city wide trends to inform improvement. Mechanisms are being further
 bolstered through the provision of live data monitoring.
- Expansion of 1140 including eligible 2s, Links Hub and 2 outdoor provisions
- Health and wellbeing curriculum in schools
- Summer and Easter of Play and ongoing commitment
- Priority access to after school activities in place
- Links Hub collaboration with health
- A review of the data has shown a gap in provision for those who require a bridge back into mainstream school or those at the edge of care. The Virtual School is being reshaped to address this vulnerability.

NHS:

• Universal and targeted monitoring of health and well being. Individualised care plans. Referral to appropriate services when needs identified to ensure they reach their optimal development and opportunity to thrive.

- Developing services that support care experienced young people aged 16-25 and where appropriate a graduated transition to adult mental health services
- Follow GIRFEC guidance across Health
- Specialist nurse for Care Experienced Children & YP monitors health, wellbeing etc and links with other multi-agency partners. There will be individualised child plan to ensure needs are met.

CSW:

- Every child has a social worker, and a Plan ensuring health and educational needs are met.
- Plans are monitored through formal review processes.
- We strive to retain children and young people in placements within Aberdeen City.

What has been committed so far?

Children's Services Plan (CSP), National Improvement Framework (NIF), GIRFEC Operational Guidance (currently under review), ELC Delivery Plans (statutory plan)

Who are the lead organisations?

Aberdeen City Council, incorporating children's social work and education. NHS Grampian

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

Multi agency:

- Systems Leadership Group work to develop and be reported to CSB
- Better understanding of Data in terms of what matters to children and young people will
 drive and support the planning of supports that work for those who need them.

Education:

- A need to agree a definition for those on the edge of care and identify the individuals with multi-agency partners
- A review of all LAC in the first instance are there insights to support the building of a stronger model across Children and Family Services and to include those on flexible timetables. A need to understand why the children are on flexible timetables? What needs to be in place that isn't, what should have happened that didn't and how do we fill any gaps and design out any gremlins and may involve looking at where resource currently sits (for example in the Fit Like Hubs)
- Continue to reduce levels of exclusion (the numbers are real) by continuing to provide strong universal health and wellbeing arrangements and targeted supports
- Need to balance expectations of HMIe with expectations of The Promise believe an approach is being considered nationally which will help. A secondary school was recently told they had reduced exclusions too rapidly by way of an example.
- Aligning SEEMiS and CSW/Health MIS system data
- Potential use of CIRCLE framework to support those with sensory/additional support needs. This obviously extends beyond those who are Looked after or on the edge of care
- Closer alignment between Craigelea/Westburn and the Virtual School
- We need the data work being progressed as part of the Family Support Model to act as that early warning system

NHS:

 Specialist Nurse for CECYP links with OOA colleagues in order to ensure initial health assessment. Virtual model has been developed through COVID enabling the assessment

- to be carried out by professional in the YP home board that may already have a relationship with them.
- Extension of access to Specialist Care Experience Children Nurse up to age 26 years
- CAMHS extension to age 26

Children's Social Work:

- Work required to achieve parity in service across all looked after children whether in foster placement, with kin or at home. Focus on consistent reviewing of Child's Plans for looked after at home and in kin
- Fit Like Hubs provide access to support to enable children and young people to stay at home and in the City
- In anticipation of improved digital monitoring through D365, a spreadsheet is in place to support better monitoring of Child's Plans for those looked after at home and with kin

Police:

- SPOCs of Police Sergeant Rank have been identified for all Aberdeen City Children's Homes. These Officers will be given additional support and 'Trauma Informed' training to ensure better relationships are built.
- Joint work with 'Who Cares Scotland' with a focussed participation group to build trusted relationships with CEYP to improve provided service.

1.2 Right to education

See The Promise, pages 71 to 72

What is required by Plan 21-24?

- Care experienced children and young people will receive all they need to thrive at school.
- There will be no barriers to their (CEYP) engagement with education and schools will know and cherish their care experienced pupils.
- School improvement plans will value and recognise the needs of their care experienced pupils with robust tracking of attendance and attainment so that support can be given early.
- Care experienced young people will be actively participating in all subjects and extracurricular activities in schools.
- The formal and informal exclusion of care experienced children from education will end.
- Schools will support and ensure care experienced young people go on to genuinely positive destinations, such as further education or employment.

What has the CSB heard so far?

Multi-agency:

Education:

- The Virtual School is being expanded to take account of quantitative and qualitative data on current needs. This will help provide a more responsive service to children and young people.
- Power BI School profiles are being used to help track outcome trends for care
 experienced children and young people and this tracking will continue to inform service
 delivery. The service is becoming more informed by live data and this is enabling a more
 proactive response to need
- Mandatory training in children's rights across all schools and inclusion of children's rights in school improvement plans.
- Focus on the care experienced in improvement plans 22/23 and through internal quality improvement systems
- Mapping currently being undertaken to better understand the needs of children and young people who find it hard to engage in school in order to identify lessons learned for schools and others. We need to understand what contributed to the situation and design out the barriers but this will need a joined up and multi-agency response.
- Participation is a key measure in the primary prevention approaches being tested through use of the Education Recovery Grant. Targeted places will be held by Active Schools, in agreement with School Senior Leadership Team to offer extra-curricular activity to those who may require this as part of their package of support.

- The SPACE programme is working closely with Active Schools and the wider team to encourage schools to identify any possible barriers for those with experience of care who may not be taking part in activities
- A significant reduction in levels of exclusion (and increase in attendance for secondary pupils who are looked after) is evident in live data sets. Trends are monitored on a weekly basis with chronologies used to help identify areas for further improvement.
- Despite the drop in positive destination across the city in 2019/20, levels in our care experienced population were maintained. A new pathway planning process has been put in place to clarify roles and responsibilities in this potentially crowded space. This approach will be subject to on-going review and development.





NHS:

School Nurses have close links with Care Experience Children specialist nurse. School
nurses participate in reviews for these children. They will act on areas identified in child's
plan.

CSW:

- Children's Social Work lead on the reviews of Child's Plans for all looked after children and young people.
- Pathway plans are created for young people no later than 15 years old which supports planning for positive destinations.
- Craigielea is an intensive, alternative to care provision which provides a holistic package
 of support to children, young people and their families where an escalating risk profile
 exists. A multi-professional team of social workers, teachers, family resource workers and
 a mental health practitioner wrap around children/young people and their family to
 support them to remain at home, within their communities and education provision.

NESCol:

- Collaboration with Virtual School Head Teacher (VSHT), Social Work and Widening Access
 Partners through regular meetings and collaboration are regular practice to ensure a
 smooth transition to and from College takes place.
- "Ready, Steady, Study!" Sessions are our supported transition programme and all
 applicants with care experience are invited to come along to at least one session to
 familiarise themselves with the College buildings, staff and IT platforms in advance of
 their course commencing.
- In February 2021, the Introduction of Our NESCol S.P.A.C.E (Student Platform for All our Care Experience) allowed the College to poll our students with care experience and find out what was important to them at College. They advised that having access to a named person was important as was a peer support group and regular updates. In April 2021 Our NESCol SPACE peer support group launched, regular quarterly Student Newsletters for those with care experience were sent out and the name contact within the Student Advice and Support Team was publicised. While this is a College Group the remit, title

and branding were chosen by students with care experience. One of whom we nominated to College Development Network as our Student of the Year in 2021. We were delighted that this student received a "highly commended" award at the National Awards in Glasgow in December 2021. The social peer support network takes place several times per academic year, to bring the regions students with care experience together to build relationships and support networks. Discussions and consultation with students with care experience, through the Our NESCol S.P.A.C.E. (ONS), helps shapes both the support provision and the agenda for the Our NESCol S.P.A.C.E. program for the current Academic Year.

- Enhanced support is provided by Academic Tutors and Curriculum Managers working in liaison with the named contact within the Student Advice and Support Team ensuring that a sympathetic and bespoke support approach is adopted for all our students with care experience.
- Mental Health and Wellbeing Support is available to students via our Student Wellbeing
 Advisers, in-house Counselling Service provided by ACIS Student, via our online platform
 Togetherall and our regional partnerships with organisations such as Aberdeen Foyer.
 This ensures that a "timely, trauma informed, thoughtful support therapies" are available
 at the point of need. The Students' Association provide information, guidance and events
 to support and promote health and wellbeing.
- NESCol support transitions in partnership with regional "North Forum Widening Access" partners to ensure applicants with care experience feel supported, confident and empowered with moving into or away from College.
- New applicants with care experience coming to college for the first time are contacted via telephone by the Student Advice and Support Team to discuss and support their transition. This allows them to be in control of their transition, establish where they feel they need extra support and allow us implement support measures. In May 2022, the Student Advice and Support Team have contacted 124 new applicants* with care experience to build support plans with them to aid their transition.
- Applicants with care experience who choose to withdraw from their course who do not
 wish to participate in recovery planning and are facing withdrawal without a positive
 destination in place are offered a support appointment with SDS prior to final withdrawal
 to encourage a positive destination.

In 2021/22 (to date) the Student Advice and Support Team have provided the following additional support to Care Experienced Students:

- 6 Alternative Assessment Arrangements
- o 74 General Support Appointments
- 12 Learning Support Appointments
- o 37 Study Skills Appointments
- 24 Wellbeing Appointments
- 20 Counselling Appointments
- o 7 Care Experienced Student Support Appointments
- 4 Money Management Appointments
- o 2 UCAS (University Application Prep) Appointments
- 3 Estranged Student Support Appointments
- 1 Foodbank Referral Appointments
- o 1 Disabled Students Allowance Support Appointments
- 12 Students were awarded a "Student Wellbeing Grant" to improve their wellbeing
- 149 Care Experienced Bursaries
- o 5 FE Discretionary Grants
- 5 HE Discretionary Grants

- 136 Laptop or Wifi Devices
- Report + Support North East Scotland College (nescol.ac.uk) NESCol will work with partner organisations to ensure that our "support" section is a useful resource for our Care Experienced Students.

*All college applicants, i.e. not just Aberdeen City care experienced young people

What has been committed so far?

Multi-agency:

- Attainment and Transitions Group
- Multi-agency planning to support young people on the edge of care and edge of school

Education:

- Virtual School Improvement Plan
- NIF

NESCol:

• 4 dates in the Academic Year for ONS to take place virtually. Demand and participation is tailing off, quite possibly due to a weariness with online sessions.

Who are the leads?

Education, College & Universities

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

Multi-agency:

- Partnership approach to improving attendance and attainment for care experienced young people
- Development of and support for employment opportunities

Education:

 Continue to review and improve based on live data through the embedding and utilisation of PowerBI

NHS:

- Progressing guaranteed interview for CECYP applying for HCSW posts
- To reinvigorate promotion of work experience placements within NHSG for CECYP

NESCol:

- Seek to increase the number of support appointments or engagements to our enrolled Care Experienced Students in 2022/23.
- Changing the format of <u>ONS</u> to a blend of mainly in-person sessions with 1 online session per year to encourage greater participation and feedback.
- Continue to promote the Care Experience Skills Development Scotland (SDS) prewithdrawal appointment to encourage better awareness amongst Academic Staff and increased participation.

Police:

• The NE Division 'Pledge' is focussed on assisting CEYP with support, should they wish it, in the Local Authority they are residing. It also provides avenues of support to CEYP who wish to join the police and provides a commitment to provide a mentor throughout the

probationary period. Work is ongoing to embed this pledge as a multi-agency commitment as part of our Corporate Parenting responsibilities

1.3 Relationships

See The Promise, page 63

What is required by Plan 21-24?

- All children living in and around Scotland's 'care system' will be maintaining safe, loving relationships that are important to them.
- There will be no barriers to 'contact' and children will be supported to have time with people they care about.

What has the CSB heard so far?

Education:

- All schools in the city are engaging with Compassionate and Connected Communities with early impact already evident in reduced levels of exclusion.
- The Virtual School will have increased capacity to help provide a mechanism to support the development of positive relationships at the point of transition.

Children's Social Work:

- All infants, children and young people who are looked-after away from home have 'contact' arrangements considered and regularly reviewed within their child's plans. This is currently an operational requirement, however, barriers remain, and we do not always deliver on this.
- Direct contact with children on the child protection register continued throughout the pandemic
- Face-to-face, direct contact for looked-after child has increased as Covid-19 restrictions have eased
- Flexibility and extended use of digital means to maintain relationships have continued as Covid-19 restrictions have been lifted
- Trauma informed, relational approaches are well embedded within children's social work and are noted to be extending across the partnership
- Authority to Accommodate processes have been refreshed to have greater focus on identifying and maintaining family relationship and promote Kinship options
- Former residents of Children's Homes locally able to maintain relationships with staff and other residents after they move out e.g. by being invited to join for meals, etc.
- Embedding support with Digital Inclusivity for care experienced young people

What has been committed so far?

Children's Services Plan

Who are the leads?

Social Work, Education, NHS Grampian

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

- Workforce development required to understand the benefits and risks of keeping a child at home/with family versus the lifelong impact of removal
- Professionals across the partnership are acute to the views and voice of children their families and the relationships important to them

Education:

• Continue to review and improve based on live data

Children's Social Work:

- Ensuring children and young people are supported in their understanding and connections with important relationships to them throughout their lives and in a variety of ways considering their individual needs and stage of development
- Aspiring to place children within one-hour distance of Aberdeen.
- Working with parents across partnership to enhance contact experience for the child e.g., support to recover from their own trauma
- Enhancing skills of workers undertaking contact supervision

1.4 Brothers and Sisters

See The Promise, page 62

What is required by Plan 21-24?

- Scotland will stop the practice of separating brothers and sisters, unless for reasons of safety.
- Relationships between brothers and sisters will be cherished and protected across decision making and through the culture and values of the people who care for them.

What has the CSB heard so far?

Multi-agency:

• The Corporate Parenting Performance and Improvement Group is reviewing a draft position statement in respect of Brothers and Sisters.

Children's Social Work:

- There is a recognition that supporting brothers and sisters to stay together requires a national approach, however, Aberdeen City welcomed the change in legislation in The Children (Scotland) Act 2020, placing a requirement on local authorities to promote the relationships of looked after children and young people with their brothers and sisters.
- Children's social work continue to work closely with our SCRA partners to provide the level of information about sibling and sibling-like relationships required to make informed decisions that maintain and promote a child's important relationships.

What has been committed so far?

Aberdeen's Children's Services Plan has set an intention to build upon our commitment to delivering the aims and findings of the Independent Care Review and specifically that "children stay with their brothers and sisters where possible."

Commitment is high, however, availability and flexibility of homes for sibling groups continues to be a challenge.

Who are the leads?

Children's Social Work

Children's Services Board

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

Multi-agency:

- Reporting and analysis of the data in relation to brothers and sisters to be routinely shared at the Children's Services Board
- Universal services role in the identification of brother and sisters and sibling-like relationships to support comprehensive genograms
- Working group to role out and implement position statement

Children's Social Work:

- Work required to developing consistent recording and monitoring of decisions in relation to brothers and sisters being kept together and whether their relationships are being upheld. D365 build to support baseline data gathering.
- Development of practice guidance to be clear on the implementation of the Position Statement
- Enhanced focus and support offer to kinship carers

See The Promise, pages 89 to 91

What is required by Plan 21-24?

- The disproportionate criminalisation of care experienced children and young people will end.
- 16- and 17-year-olds will no longer be placed in Young Offenders Institutes for sentence or on remand.
- There will be sufficient community-based alternatives so that detention is a last resort.
- Children who do need to have their liberty restricted will be cared for in small, secure, safe, trauma-informed environments that uphold their rights.

What has the CSB heard so far?

Multi-agency:

- The multi-agency Youth Justice Improvement Group have delivered a series of Workforce knowledge sessions, focusing on the interface between Children's Rights/CEYP drawing on the principles and research informed approaches to young people in conflict with the law.
- Whole Systems Approach (WSA) interrogation of information about young people and their circumstances to create better quality information that will trigger trauma sensitive responses.
- Youth Justice Improvement Group (YJIG) Strategy and Action Plan Summer 2021 developed in line with local data profile and alignment with national policy and guidance. Care experienced young people a focus within this strategy and action plan.
- Work undertaken with COPFS to determine what information should be shared as part of
 Diversion from Prosecution Assessments that will support more opportunities for
 Diversion for care experienced young people in the case marking process.
- Age of Criminal Responsibility Act (ACRA) implementation group and information sessions delivered to the workforce. Local briefing produced along with information available on Aberdeen Protects site Age of Criminal Responsibility
- Project Charter on higher support young people, those at risk of secure care or custody developed. Multi agency team identified to progress this work.
- Improved interface with Children's Social Work and Police locally, particularly in local Children's Homes. Children's social work and Who Cares? Scotland supporting improved Police understanding of impact of trauma and care experience.
- EEI Workshop event co facilitated with CYCJ, planned for April 2022 to assess EEI pathways and create local EEI guidance.

Education:

- The Education Recovery Fund is being used to make a youth work provision available to all secondary schools. This has the potential to impact positively on this area.
- The Virtual School continues to work in partnership with colleagues in Police Scotland to address any issues or incidents related to care experienced young people in order to promote a relational approach.
- There is a lack of clarity around the early intervention supports available to support young people and these are currently being refined.

Children's Social Work:

- Refreshed Secure Care Guidance and procedure, incorporating Scottish Government's Secure Care Standards, published in January 2022. Specific focus on the voice and views of children and young people for whom secure care is being considered and promotion of refreshed CARM process and guidance.
- Higher support needs project charter developed, and team identified.
- Commissioned use of close support specialist providers, such as Includem

Police:

- 'Not at Home' Policy embedded with care establishments
- Police Scotland (PPI) are part of a short life working group which has been set up to
 provide written guidance on Early and Effective Intervention exploring if more CEYP can
 be diverted from prosecution

What has been committed so far?

6 LOIP Improvement Charters in various stages of development

Charter on jointly reported young people has progressed well. Workforce development sessions have been delivered in 2022. These have been positively evaluated and have served to increase workforce knowledge of the Jointly Reported process and has established a Single Point of Contact between SCRA and CSW.

Higher support needs charter is in development which focuses on those young people at risk of secure care (or custody).

Data from Police Scotland refined to enable more accurate assessment of numbers of care experienced young people accruing charges.

Who are the leads?

Children's Services Board

Links, Next Steps and Assessment:

Work is underway

- Age of Criminal Responsibility Implementation Group to assess the impact raising the age
 of criminal responsibility has.
- Consultation for the Care and Justice Bill will support a focus on local consideration of multi-agency responses when young people with known multiple complexities are being considered for support provision.
- Specific Police Scotland local Practice guidance in terms of the expected Police response to young people looked after in local children's homes should be forthcoming after a cohort of PS staff are supported to attend trauma awareness sessions.
- Project work in development between Who Cares? Scotland and Police Scotland addressing the perceptions of CEYP and impact of stereotyping which can lead to Children's Rights not being recognised.
- Developing information systems across boundaries which helps in understanding need better and recognising built in bias which discriminates against CEYP.
- Partnership awareness of and contribution to the work of the Systems Leadership Group, in particular for this section, the work of the Young People in Conflict with the Law subgroup.

Children's Social Work:

- Working with Secure Care providers to ensure that the value statement in our refreshed
 Secure Care guidance is consistently adhered to
- Reducing our numbers of young people in secure care by increasing use of close support specialist providers
- Work with partners to further explore options to support 16/17 year olds who are potentially facing remand/custody disposals

Police:

- Re-establish County Lines Task and Finish Group, ensuring exploited CEYP are properly supported and prevent further CCE
- Identify establishments where exploited or trafficked children can be taken to safely, avoiding Police Offices
- Working with a Charity in England who escort CEYP back to their homes to establish if this could be implemented in Scotland

What is required by Plan 21-24?

- All care experienced children and their families will have access to independent advocacy at all stages of their experience of care.
- Advocacy provision will follow the principles set out in the promise.
- Care experienced children and young people will be able to easily access child centred legal advice and representation.

What has the CSB heard so far?

Multi-agency:

- Operationally embedded from a children and young person's perspective, however, route map for ensuring care experienced people can access lifelong advocacy unclear.
- This is an issue for care experienced young people given that local arrangements for accessing legal representation have created delays in processing for some circumstances.
 There is a lack of specialised child rights lawyers nationally who have skills and knowledge to advocate and support children in legal proceedings. Approaches have been made to local faculty

Children's Social Work:

- The Rights Service works closely with the local primary and secondary Advocacy Services
 providers (Who Cares? Scotland and Advocacy Services Aberdeen), to provide
 independent advocacy for those children and young people who want it at their
 Children's Hearing see <u>Independent Advocacy animation</u>
- The Rights Service provide access to independent advocacy for care experienced children, young people, and young adults in line with its remit. This includes those being cared for or living outside of the city. Those children and young people can also access other independent advocacy services, aligned to their current care arrangements
- Work ongoing to improve the transition planning for young people with a disability/enduring health needs.

What has been committed to so far?

Corporate Parenting Plan in relation to Young Person's Rights Service

Who are the leads?

Local Authority, SCRA, Scottish Government, Children's Services Partnerships have key responsibility, along with advocacy and legal aid providers

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

- The Promise Scotland will look at scoping a national model for the provision of advocacy services to ensure independence and rigour in providing advocacy that is easily available across all care placements.
- How adult services ensure care experienced people can access lifelong advocacy unknown.

See The Promise pages 68 and 92 to 93

What is required by Plan 21-24?

- Decisions about transitions for young care experienced people who move onto independent living or need to return to a caring environment, will be made based on individual need.
- Each young care experienced adult will experience their transition as consistent, caring, integrated and focussed on their needs, not on 'age of services' criteria
- Housing pathways for care experienced young people will include a range of affordable options that are specifically tailored to their needs and preferences.
- Youth homelessness will be eradicated.

What has the CSB heard so far?

Multi-agency:

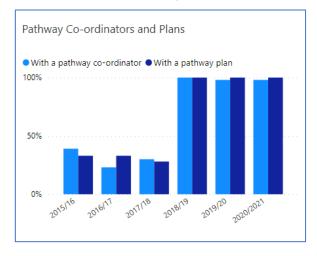
- Housing Support Protocol for care experienced young people signed off in 2021.
- Housing Support Worker for care leavers co located in Youth Team

Education:

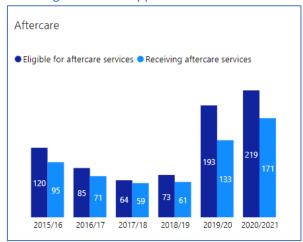
- There is a need to develop a more responsive service to act as a bridge back into community-based supports but need to tidy the community based resources through the Family Support Model
- Provision of ELC provision for children of the care experienced being promoted across the CPP. Uptake high. Roll out of PEEP universally

CSW:

- Continuing Care options are promoted and there is growing number of looked after young people remaining in placement on a Continuing Care basis
- Pathway Planning for a looked after young person's independence and transition into adulthood have consistently increased



• As of February 2022, there had been an increase of 52% in the number of young people receiving Aftercare Support from the Youth Team.



• There is also now a planned and structured local residential aftercare programme delivered as part of core local residential children's home support which currently supports 20 young people.

What has been committed so far?

Corporate Parenting Plan

Who are the leads?

Local Authority, Corporate Parents

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

- Multi-agency audit currently being completed to inform next steps
- Recognising who is vulnerable to homelessness and amending our pathways to embed better recognition and response

NHS:

NHSG resource development project for care experienced young people aged 17+

See The Promise, pages 85 to 86

What is required by Plan 21-24?

- All care experienced children, wherever they live, will be protected from violence and experience the safeguard of equal protection legislation.
- Restraint will always be pain free, will be used rarely, and only when required to keep a child safe.
- There will be well communicated and understood guidance in place that upholds children's rights and reflects equal protection legislation.
- The workforce will feel supported to respond to behaviour in a trauma informed way that reflects a deep understanding of the children in their care*

What has the CSB heard so far?

Multi-agency:

 Use of Restraint and Restrictive Practices Position Statement in development by Corporate Parenting Performance and Improvement Group

*See 'Supporting the workforce' section for detail on how the workforce will be supported to respond to behaviour in a trauma informed way that reflects a deep understanding of the children in their care

Education:

• A small number of fully qualified CALM trainers being put in place in education. The access to intensive theory will support a reduction in the need for a physical intervention.

CSW:

- Restraint is not utilised within our local children's homes
- Preparation of and training for kinship carers and foster carers reinforces restraint is not to be utilised and the equal protection of children and young people.

What has been committed so far?

Corporate Parenting Plan

Children's Services Plan

Equal Protection From Assault | Aberdeen City Council

Who are the leads?

Corporate Parents

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

- Agreement and implementation of the Position Statement on Use of Restraint and Restrictive Practices
- The reporting and monitoring on the use of physical intervention across the partnership

Education:

 Awaiting national guidance on this in Education – local guidance drafted and ready to implement

Children's Social Work:

• Work with external care providers to ensure Aberdeen's ethos of care and position statement on use of restraint and restrictive practices to be developed

Police:

• Engagement has begun with national OST (Officer Safety Training) and PPCW discussing the use of restraint linking in with trauma informed training. This will include training our local OST instructors to become 'trauma informed' whilst engaging in discussions surrounding to including this in the national syllabus.

Whole Family Support

All families need support at different times of their lives and family support is a crucial emphasis for 21-24. The United Nation Convention on the Rights of the Child recognises family as the fundamental group in society and the natural environment for growth and wellbeing. Supporting families is a children's rights imperative.

'Families' means all families including families of origin, kinship, foster and adoptive families. Support will not be predicated on the setting of care.

Supporting families to stay together and thrive was an imperative before the pandemic and is of even greater import now.

2.1 Family Support

See The Promise, pages 57 to 58

What is required by Plan 21-24?

The 10 principles of intensive family support will be embedded into the practice (planning, commissioning and delivery) of all organisations that support children and their families, directly or indirectly.

- Holistic and relational
- Therapeutic
- Non-stigmatising
- Patient and persistent
- Underpinned by children's rights
- Community Based
- Responsive and timely
- Work with family assets
- Empowerment and agency
- Flexible

What has the CSB heard so far?

Multi agency:

- The Fit Like Family Wellbeing Team is a collaboration of children's services, health and voluntary sector working together to support the mental health and wellbeing needs of children, young people, and families in Aberdeen City. The Family wellbeing Team is designed to be an integrated whole system approach to change the way in which early help services support families.
- Delivery of Fit Like family wellbeing is underpinned by embracing a children's rights approach and work to develop Fit Like Hubs has been and continues to be directly informed by the voices of service users.

NHS:

 Provision of a Universal service for health visiting and school nursing promotes a holistic approach to the family with the child's needs at the centre.

What has been committed so far?

Children's Services Plan (once refreshed)

Who are the leads?

Systems Leadership Group

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

Multi-agency:

The establishment of the Systems Leadership Group will drive the development of holistic family support models across four key groups:

- Children with a disability
- Children exposed to the risk of trauma
- Children in conflict with the law
- Children on the edges of care

In addition to the 4 key groups, there are a further 2 focusing on Workforce Development and Request for Assistance.

Each group will take a data led approach to developing family support that ensures early and preventative support.



2a. Family Support Model PDD_draft.doc

- Whole Family Approach / Interface with adult services and ADP
- Interface with mental health services regarding parental mental health
- Supporting Birth Parents who have had their child permanently removed
- We need to better align funding and resources (including commissioned services) across the whole partnership

Education:

 Need to improve visibility of parents who were care experienced so we can target them proactively for ELC placements

NHS:

 More focus on healthcare and the NHS, because lifelong care cannot exist if care experienced adults and young people are not included

Children's Social Work:

- Ensuring procured services delivering family support are fully aligned to the principles of intensive of family support
- The Promise Investment Project, led by Children's Social Work, intends to improve how
 we design and provide non-stigmatising, relational and whole family support

2.2 Peer and community support

See The Promise, page 49

What is required by Plan 21-24?

There will be a consistent, national approach to ensure there are places in every community for parents of young children to meet other local parents, to stay and play with their children, and get support and advice

What has the CSB heard so far?

We're aware of the following:

- PEEP Programme
- Summer/Easter of Play
- Family Time Hub (formerly Contact Centre)
- Fit Like Hubs based within communities in 3 targeted areas

What has been committed so far?

Scottish Government – Family Support Delivery Group

Who are the leads?

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

Evidence required on a routine basis from Communities and others in relation to this improvement area

2.3 Service Integration

See The Promise, chapter 3 and chapter 6

What is required by Plan 21-24?

Scotland's family support services will feel and be experienced as integrated to those who use them.

What has the CSB heard so far?

The following multi-agency partnerships are already in place:

- Child Protection Committee (CPC)
- Children's Services Board (CSB)
- Alcohol & Drugs Partnership (ADP)
- Adult Protection Committee (APC)
- Violence Against Women Partnership

Of which the COG has an oversight role.

What has been committed so far?

Systems Leadership Group

Health – Integrated Family Portfolio

Who are the leads?

Community Planning Partnership and affiliated other groups and boards

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

- Multi-agency partnership interface across transitional points e.g., from children's to adult's services needs to improve
- We aspire to offer family support services which as easily accessible, prevent families
 from having to re-tell their stories, and are experienced as integrated by all who use them
- We will be data led in terms of informing the shape and design of family support
- We aspire to offer multi-agency support to families through the Family Support Model which will provide early and preventable support to families
- We will be looking for some direction from the national Family Support Delivery Group who are currently considering this area as part of their work programme

2.4 Family therapies

See The Promise, chapter 3

What is required by Plan 21-24?

All families will have direct and clear access to family therapies and specific support across a range of issues, so that accessing support is seen as something that a range of families may need throughout life.

What has the CSB heard so far?

Multi-agency:

SCIM and initial scoping around a Bairn's Hoose Model

Children's Social Work:

- All residential staff trained in DDP
- Theraplay training provided to kinship & foster carers.
- Family Network Team offering intensive therapeutic family support

What has been committed so far?

Who are the leads?

Community Planning Partnership and affiliated other groups and boards

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

- Trauma informed, relational approaches to be embedded across the partnership
- Need to define understanding and plans for family therapies locally
- Bairn's Hoose Model aim for one stop shop for children and families accessing support

Supporting the Workforce

Children experience the 'care system' through people. Over Plan 21-24, support for people who care and continue to care if times get tough, will improve. There will be consistency of approach, values and understanding across Scotland's workforce.

3.1 Workforce Values

See The Promise chapter 5

What is required by Plan 21-24?

There will be a national values-based recruitment and workforce development framework in place and adhered to by all organisations and professions involved in supporting children and their families.

What has the CSB heard so far?

Multi-agency:

Whilst we await further information from the Scottish Government/Promise Team about the national direction of travel the following value-based and workforce development activities have been underway:

- Children's Services Board asked that Project Charter Leads to review their charters and ensure they were sufficiently ambitious and re-focused on the Promise
- Despite budgetary challenges, multi-agency learning, and development leads are sighted on incorporating The Promise into learning programmes
- The Youth Justice Multi Agency Group have delivered a series of Workforce knowledge sessions, focusing on the interface between Children's Rights/CEYP drawing on the principles and research informed approaches to young people in conflict with the law.

Education:

- There are a range of self led professional learning opportunities available to all staff through our Supporting Learners CLPL Sway.
- Our wider offer of training available for staff and parents has been well received and continues to be developed by Education Teams including our Educational Psychology
- Further training and support is required to ensure that all staff feel equipped to respond to the increasing range of needs identified following the pandemic.

NHS:

- Well educated staff to understand the impact of adverse events on children and supporting health and wellbeing to minimise the impact.
- Staff are knowledgeable and informed on legislation and discussion with parents and young people regarding legislation.

CSW:

- CSW Learning and Development Team Leader attending and reporting back from Trauma Informed Social Work Services - Expert Advisory Group
- Safety Planning workforce development re harmful sexual behaviour and Care and Risk Management
- Development of CARM guidance, Secure Care guidance and webinars on CARM and FRAME created. <u>CARM - Care and Risk Management | Aberdeen City Council Secure Care | Aberdeen City Council | Care |</u>

- Training delivered is trauma informed, for example session on connection between brain development and children in conflict with the law.
- National trauma training programme promoted and utilised

NESCol:

- Corporate Parenting CPD Refresher Sessions to be implemented on a rolling program to ensure Corporate Parenting duties remain at the heart of our work with our Care Experienced Students.
- Corporate Parenting Mandatory CPD is undertaken by all new members of staff at NESCol.
 This includes an online course followed by a NESCol context session to ensure that all staff are aware of their responsibilities.
- Several of the Student Advice and Support Team have undertaken CPD on UNCRC with the remainder planned for the coming months. Once complete a review of services will take place to ensure best practice.

Police:

- Corporate Parenting Plan 21-24 shared with Local Area Commanders for dissemination to all officers
- An internal Microsite is being updated/amended to include more info/guidance on all things CEYP/The Promise/Corporate Parenting and the NE Division's Pledge
- A Corporate Parent Working Group for the North East has been setup to discuss the Promise and share good practice

What has been committed so far?

National value-based recruitment and workforce development framework (awaited from the Scottish Government). This will help steer direction of travel.

Who are the leads?

Scottish Government

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient

- Project Charter Leads to report back on how their projects align, or have been refreshed to align, with The Promise
- Multi-agency Care and Risk Management workforce development sessions are being planned
- CSB has a role in ensuring that organisational learning and development departments across the partnership are picking up on implementing the Promise
- All agencies and services have a responsibility to promote cultural change to uphold the Promise and to develop a shared value-base across the partnership
- Further develop and embed trauma informed practice across the workforce and whether or systems and processes reflect such.

3.2 Trauma-informed

see the promise chapter 5

What is required by Plan 21-24?

Organisations that have responsibilities towards care experienced children and families and those on the edge of care will be able to demonstrate that they are embedding trauma informed practice across their work and within their workforce.

What has the CSB heard so far?

Multi-agency:

 National Trauma Training Programme and resources promoted to all organisations and services within the partnership

Education:

 There is universal engagement with the Compassionate and Connected Communities (CCC) programme which is key to our work to deliver on The Promise and ensure the relational approach required in our schools.

NHS:

 Promotion of national training which is available on TURAS for staff re: trauma informed care.

CSW:

• All professional staff trauma informed.

NESCOL:

- North East Scotland College have to date trained 5 members of the Student Advice and Support Team in Trauma Informed Practice.
- All staff members will be informed and educated on the impact and benefits of adopting a trauma informed approach to everything we do at NESCol. This will be achieved through our RESPECT Campaign in 22/23.
- The Safeguarding Team at NESCol accept reports from staff, students and members of the
 public through our <u>Report + Support System</u>. The Safeguarding Team will work with those
 who require support and external agencies as required. NESCol have supported 13 Care
 Experienced Students with Safeguarding Referrals in 21/22 to date.

Police:

 Trauma Informed sessions have been completed in Aberdeen City with plans for the same in Aberdeenshire and Moray. Probationers now receive an hour and a half input on being trauma informed

What has been committed so far?

North East Chief Officers Group (NE COG) plan

Who are the leads?

All organisations

Links, Next Steps and Assessment:

Work is underway

 Awaiting Scottish Government resources as outlined in Change One Programme (https://thepromise.scot/change-programme-one-pdf.pdf - page 52)

NHS:

• Growth of trauma champions (linking to NE Trauma Leads Network)

Children's Social Work:

• Working towards increasing staff's training levels to Trauma Skilled and Trauma Specialist

NESCOL:

 Trauma Informed Practice/A Trauma Informed Approach will be embedded into the curriculum and support functions at NESCol through the RESPECT Campaign in 2022/23

Police:

- Implementation of Trauma Informed Champions to be embedded throughout the workforce. These Officers have been identified and training to be given over coming weeks
- Identified SPOCs for Children's Homes to be given additional Trauma informed Training to disseminate to their teams

3.3 Ongoing Relationships

see the promise chapter 5 and page 79

What is required by Plan 21-24?

There will be no blanket policies or guidance that prevent the maintenance of relationships between young people and those who care for them.

Settings of care will be able to facilitate the protection of relationships that are important to children and young people.

What has the CSB heard so far?

Multi-agency:

• On a multi-agency basis, the children's services board has not yet heard about the review of policies and guidance across the partnership in this respect

Children's Social Work:

- Relational approaches well embedded in local residential care with many young people maintaining relationships with staff and others beyond moving on
- Relational approaches embedded across fostering service via increase in continuing care numbers and relationships being sustained beyond formal arrangements

What has been committed so far?

Who are the leads?

All organisations

Links, Next Steps and Assessment:

There is little work underway

Multi-agency:

 All organisations to review policies and guidance to ensure they don't prevent the maintenance of relationships between young people and those who care for them

3.4 Workforce support

see the promise, pages 107 to 108

What is required by Plan 21-24?

A new framework of support will be in place to ensure people involved in the care of care experienced children and young people feel valued, encouraged and have supportive relationships for reflection with high quality supervision and environmental conditions.

What has the CSB heard so far?

Education:

 Peer support networks have been established and have provided key support to those supporting pupils directly.

NESCOL:

 Queries regarding supporting young people with care experience at NESCol can be directed to the Student Advice and Support Team named contact. Collaboration between the Support Teams and the Curriculum Teams are normal practice to ensure the best outcomes for our Care Experienced Students.

Children's Social Work:

 Staff across CSW provided with professional supervision and support recognising the complexity of the role and personal impact working intensively with children, young people and families who have experienced significant trauma has on the workforce.

What has been committed so far?

National workforce development framework (awaited from the Scottish Government). This will help steer direction of travel.

Who are the leads?

Scottish Government and all organisations involved in the care of care experienced children and young people

Links, Next Steps and Assessment:

There is little work underway

Multi-agency:

 The Board to be informed of workforce support arrangements in accordance with Plan 21-24

NHSG:

 NHS Corporate Parenting Plan – needs of the workforce, raising awareness/responsibility/accountability, shared learning opportunities, professional supervision

Children's Social Work:

To inform the board of ongoing work with P&OD in relation to recruitment and retention

Planning

There needs be a different approach to investment and planning.

National partners have a significant role to play in ensuring a new context for funding, investment and planning.

Children and families live in local communities and use local services. It is important that their experiences and outcomes are not determined simply by which local community they live in or local service they use. Planning and investment should be nationally coordinated to ensure that children and families get what they need.

Whilst the majority of the promise relates to matters which are reserved to The Scottish Parliament, the English Independent Review of Children's Social Care has relevance in respect of cross-jurisdiction issues.

4.1 Planning

See The Promise chapter 6

What is required by Plan 21-24?

Scotland will have a national, strategic planning process in place that ensures that children who are cared for away from their family of origin 'belong to a loving home.'

The planning process will reflect the needs of Scotland's children and young people whilst operating with the expectation that more children will remain with their families.

It will reflect the principles of the promise ensuring:

- Scotland's most vulnerable children are not profited from (page 111)
- Standards of care are consistent (page 111)
- End to the selling of care placements to Local Authorities outside Scotland (page 110)
- Acute and crisis services are phased out to promote early intervention and prevention (page 111)

What has the CSB heard so far?

Multi-agency:

- Systems Leadership Group, specifically 'Edge of Care' workstream
- LOIP Balance of Care Charter
- Brothers & Sisters Position Statement
- Aim to reduce the number of out of authority placements
- Aim that where a child lives out of authority they will live within 1 hour's travelling distance of Aberdeen
- Continuing care is promoted and our numbers of young people in continuing care have increased

Children's Social Work:

- Secure Care guidance refreshed and commitment to ethos of care within external secure care provisions
- Local residential children's homes committed to relational practice and ensuring these are loving homes for children and young people whilst staying there and beyond

What has been committed so far?

LOIP, Systems Leadership Group, Children's Services Plan

Who are the leads?

Scottish Government, Community Planning Partners

Links, Next Steps and Assessment:

Work is underway but not yet sufficient

- The proposed changes to the Children's Hearing System to include 16 and 17 year olds will have implications for resource and practice locally
- The role of earlier identification of family and kinship options by universal services to be developed

4.2 Investment

See The Promise, Chapter 6; The Money; Follow The Money

What is required by Plan 21-24?

Investment in the lives of children and families will be considered strategically and holistically in the context of their experiences.

The Human and Economic Cost modelling that underpinned Follow the Money and The Money reports will be embedded into organisational and budgeting processes across Scotland. That process will have involved organisations working together to spread investment and align budgets.

What has the CSB heard so far?

Multi-agency:

- National funding has been sporadic and challenging to plan for. Some applications have been successful and we're aware of partners having been awarded recent monies under A Good Childhood (e.g. NHSG with Moray and Aberlour)
- Recognise that funding in itself is not sufficient and creative reallocation of resource is required to realise improvement aims

What has been committed so far?

Who are the leads?

Scottish Government/ Community Planning Partners

Links, Next Steps and Assessment:

Work is underway but not yet sufficient

- There is a role for joined up investment and planning across the partnership
- The anticipated report and learning from the 3 pilot local authorities currently undertaking Human and Economic Cost modelling will be used to inform local priorities
- Proposal to invest in a Promise Lead Officer to support governance and accountability in relation to funding, amongst other areas of work
- All services and partnerships will be required to contribute to the work of the Promise Lead Officer and Partnership #KeepthePromise Group

see the promise, page 36

What is required by Plan 21-24?

Organisations with responsibilities towards children and families will be confident about when, where, why and how to share information with partners.

Information sharing will not be a barrier to supporting children and families.

What has the CSB heard so far?

Multi-agency:

- Information Sharing Protocol for Children and Young People awaiting final sign-off.
 Organisations sharing information are Aberdeen City Council, Aberdeenshire Council,
 Moray Council, NHS Grampian, Police Scotland, Scottish Fire and Rescue Service, Scottish
 Ambulance Service, University of Aberdeen, Robert Gordon's University and North East
 Scotland College
- Revised IRD process and planning for SCIM implementation
- We have an established Quality Assurance Programme for multi-agency audits which monitors improvement and informs future improvement planning
- COVID-19 escalated routine use of Microsoft Teams to better enable colleagues across
 the partnership to better support the protection and welfare of children as a result of
 cross-agency information sharing
- In some areas the information and data sharing, monitoring and analysing is quite advanced e.g. CPC

What has been committed so far?

Multi-agency Information Sharing Protocol

Who are the leads?

Aberdeen City Council have led on the Information Sharing Protocol

Links, Next Steps and Assessment:

Work is underway but not yet sufficient

- Completion and sharing of Information Sharing Protocol
- Extension of revised IRD process based on Aberdeen City model across Grampian
- Revision of GIRFEC guidance
- The consistency and quality of data reporting, monitoring and analysing across the partnership needs to improve

Building Capacity

Over the next 3 years, there will be a focus on work that ensures that the structural underpinning of the 'care system' is orientated to the needs of children and families. This work to build capacity and coherence reflects the planned obsolescence of The Promise Scotland. It will not always be there to provide oversight and accountability and the structures need to move to ensure that the scaffolding around the 'care system' facilitates and upholds children's rights.

5.1 Legislation

See The Promise, page 112

What is required by Plan 21-24?

Over the course of the next Parliamentary term, there will be identifiable progress made towards ensuring Scotland's legislative framework around the breadth of the 'care system' is coherent and cohesive, upholds the conclusions of the Independent Care Review and is compliant with the UNCRC.

What has the CSB heard so far?

Multi-agency:

- The Children's Services Board is alert to and looks out for proposed legislative change
- ACC-led response to Care and Justice Bill Consultation

What has been committed so far?

Ongoing commitment to consultation processes

Who are the leads?

Scottish Government

Links, Next Steps and Assessment:

Work is underway (Scottish Government status)

Multi-agency:

• Awaiting proposed legislative changes and will respond as appropriate

5.2 Children's Hearing System

See The Promise, pages 39 to 44

What is required by Plan 21-24?

The Children's Hearing System will have gone through a redesign process.

That redesign process will bring together children and families, and organisations that hold the responsibility, to rethink the structures, processes and legislation that underpin the hearing system.

The aim will be to ensure there are coherent, cohesive and collaborative proposals on an operating framework for The Children's Hearings System that has been designed with children and families.

That redesign process will be underpinned by:

- giving effect to the promise;
- ensuring compliance with the UNCRC,
- upholding the original intention of The Kilbrandon Review that children involved in offending need care and protection; and
- ensuring The Children's Hearing System and The Courts can facilitate child friendly justice that upholds children's rights and enables their effective participation.

What has the CSB heard so far?

Multi-agency:

- The Children's Services Board is alert to and looks out for proposed change
- Creation of the Hearings Systems Working Group and their Issues List
- Implementation of SCRA requirements around sibling assessments

CSW:

 Local practice forum established between CSW/SCRA/CHS to identify shared learning opportunities and practice improvement

What has been committed so far?

Scottish Government/CHS/SCRA

Local interface from Area Reporter Manager

Who are the leads?

Scottish Government/CHS/SCRA

Links, Next Steps and Assessment:

Work is underway (Scottish Government status)

Multi-agency:

Awaiting proposed practice and legislative changes and will respond as appropriate

5.3 Inspection and Regulation

See The Promise, pages 119 to 120

What is required by Plan 21-24?

A new, holistic framework for inspection and regulation that values what children and family's value, will have been scoped and developed.

It will understand the necessary legislative change required to focus on children's experiences and will be underpinned by the principles set out in the promise and give full effect to the secure care pathway and standards.

What has the CSB heard so far?

What has been committed so far?

Local interface with Link Inspector

Who are the leads?

Scottish Government, Care Inspectorate, SSSC, Audit Scotland, NHS Education for Scotland, Nursing and Midwifery Council, Association of Directors of Education Services and OFSTED

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient (Scottish Government status)

Multi-agency:

 We are aware of the Care Inspectorate's intention to conduct thematic inspections e.g., secure care

5.4 Policy Coherence

See The Promise, page 25

What is required by Plan 21-24?

There will be cohesive alignment in the policy initiatives and frameworks across Scotland. Policy development across Scotland will reflect the realities of people's lives and create a coherent policy environment.

The focus of the 21-24 period will be on implementation and alignment not inquiries and reviews.

What has the CSB heard so far?

Multi-agency:

• Poverty action plan in place across the partnership

What has been committed so far?

Who are the leads?

Scottish Government/ COSLA

Links, Next Steps and Assessment:

Work is underway but does not yet appear sufficient (Scottish Government status)

Multi-agency:

• Work required across the partnership to create a coherent policy environment

Education:

Education policies all align with the UNCRC, when next reviewed they should also consider
 The Promise

CSW:

• All policies and practice guidance will align to the UNCRC and The Promise

5.5 Data Mapping and Collection

See The Promise, page 114

What is required by Plan 21-24?

Scotland will have a cohesive central picture of all data on the processes and systems that directly and indirectly impact on children and their families, including wider socio-structural factors.

The data picture will have been used to fully align data systems, collection and analysis methodologies to what matters to children and families, and the needs of those who take decisions on how best to support children and their families.

What has the CSB heard so far?

Multi-agency:

- Data challenges have been flagged
- Significant time has been spent identifying available data and gaps
- Better access to and sharing of data is a focus
- Development of Information Sharing Protocol
- LOIP project charter data routinely reported on
- Corporate Parenting data set
- D365 to replace existing council data systems
- NHSG-led predictive analytics project in relation to mental health

What has been committed so far?

Who are the leads?

Scottish Government

Links, Next Steps and Assessment:

Work is underway

Multi-agency:

- GIRFEC data set to be developed and shared with the children's services board
- Single request for assistance process being developed across the partnership
- Maturing of reporting and analysing of data at the children's service board

Education:

Being worked on as part of the Family Support Model

See The Promise chapter 6

What is required by Plan 21-24?

All public appointments to any of Scotland's Boards and Public Bodies which have an impact on the 'care system' will ensure that the values of the promise are embedded in recruitment frameworks.

The governance landscape around the various Boards, networks and groups that sit around the 'care system' will be rationalised to enable effective and accountable shared working around the lives of children and families.

What has the CSB heard so far?

Multi-agency:

Principally an area of work for Scottish Government, however, locally the following work is underway:

- All members of the partnership are represented at the board and all subsidiary groups and responsible for multi-agency accountability of implementation of The Promise
- Representation and inclusion of individuals with care experience to Corporate Parenting Performance and Improvement Group membership

CSW:

- Recruitment to the children's social work service has ensured a focus on the applicant's understanding of The Promise
- Representation and inclusion of individuals with care experience on recruitment panels

What has been committed so far?

Who are the leads?

Scottish Government

Links, Next Steps and Assessment:

Work is underway

- Awaiting proposed changes from Scottish Government and will respond as appropriate, meantime we will continue to ensure structures and appointments have regards to implementation for the Promise
- Proposal to appoint to Promise Lead Officer with identified structure around the post to support reporting and accountability

The 5 Promise Foundations

What is required by Plan 21-24?

Promise Foundation - VOICE

Children must be listened to, and meaningfully and appropriately involved in decision-making about their care, with all those involved properly listening and responding to what children want and need. There must be a compassionate, caring decision-making culture focused on children and those they trust.

What has the Children's Services Board (CSB) heard so far?

As well as multi-agency activity, the CSB is aware of a considerable amount of single-agency activity which is supporting the implementation of Participation and Voice across the partnership.

Multi-agency activity:

The vision of our **Champions Board Plan 2021-2023** is that:

'Our care experienced children, young people and care leavers have a right to participate in decision-making about their own lives and have their voices heard'.

To achieve this, we have identified the following priorities:

- Champions will listen to and learn from the voice and experience of our children and young people,
- Champions will seek and promote opportunities to enable our children and young people to have the same life opportunities as their peers,
- Embedding a children's and young person's rights approach into services, focusing on embedding participation, protection and provision of children and young people's rights

LOIP Charters under Stretch Outcome 8 'Child friendly city where all decision which impact on children and young people are informed by them by 2026'.

National GIRFEC guidance under review and refreshed local guidance will reflect this. The Promise will be embedded throughout to ensure the voice and the needs of the child/young person and families is heard, valued and acted upon. Concurrently, child's plans, chronologies and criteria for universal, targeted and specialist support will be reviewed and amended as required.

The multi-agency **audit of Children with Disabilities** highlighted opportunities to learn from staff and practice at Orchardbrae School in capturing the voices of children with additional support needs.

Education:

- Building capacity in different techniques to listen to children
- starting to establish a webpage within the city site to encourage participation
- Pupil Climate Change group
- Summer of Play and Easter of Play
- Reshape of education ASN and Outreach
- Children's rights and participation in school improvement plans including the use of HGIOURS
- Young Leaders of Learning

NHS:

Project underway to understand the health needs of older CEYP (17+) as they transition into adulthood and ultimately out of care. The intent is to co-produce a resource (medium to be

informed by CEYP) to meet this need, with the scope to scale up in future to offer wider interaction between CEYP and the health system. CEYP will be supported to develop work-based skills and experience during the process.

Children's Social Work:

The Children's Social Work Service has invested in the Mind of my Own App (MOMO). The MOMO app supports our children and young people to have a voice and for their views to be recorded accurately. It is the only digital tool that comprehensively supports Article 12 of the UNCRC. In 2021 we saw an increase to 221 Young Person Accounts and 417 Worker Accounts.

What has been committed so far?

Multi Agency:

- Corporate Parenting Plan
- Champions Board Plan

Education:

• National Improvement Framework Plan

NHS:

• NHSG Corporate Parenting Plan reflects our intent to improve how we learn from the lived experience of care experienced children and young people.

Children's Social Work:

- Champions Board and Corporate Parenting plans have enabled development of connection and belonging across parts of specific commissioned participation
- Workforce development sessions have been delivered to introduce the multi-agency workforce to Children's Rights via Children in Conflict with the Law and Needs not Deeds sessions.
- Aberdeen Young Person's Rights Service will support the wider CSW service development
 of a feedback loop which is more effectively linked to the voice and service experience of
 young people.
- Rights Service Annual Report and learning plan to be progressed

NESCol:

- Corporate Parenting Plan Full Version and Student Version
- Our NESCol Space (Student Platform for All Our Care Experienced) (ONS) Peer Support
 Group for Students and specific sessions for applicants to capture feedback and shape fit
 for purpose services and procedures for supporting our Care Experienced.
- Care Experience Welcome Survey to identify elements of induction where further support was required.

Who are the leads?

Children's Services Board and single agency leads

Links, Next Steps and Assessment:

- Voice and how this is being supported to be expressed across education/health systems.
- Progression and reporting of work under Child Friendly Cities Participation, Culture, Child
 Friendly Services (WRAM)
- Participation scoping being undertaken by WSA lead re edges of engagement and how this could be developed support from CYCJ agreed.
- YJIG participation group formed and strategy in development
- Update to single and multi-agency training and professional development

 Progress partnership Corra funded project – supporting birth parents who have had a child permanently removed from their care. Understanding the lived experience of parents in order to inform a strategy for better support.

Education

- Narrow the focus on Looked after children
- Continue to embed HGIOURS and widen the approaches used to encourage participation and voice

Children's Social Work:

- Structural and cultural nudges required to support shift in emphasis toward day to day understanding of being participative
- Info management systems being developed to support improved uptake of MOMO

NESCol:

 Our NESCol SPACE (ONS) will move from a fully remote model in 20/21 and 21/22 to a blended approach (mainly in person) approach in 22/23 to encourage further participation in sessions to improve and increase feedback to help further shape provision.

What is required by Plan 21-24?

Promise Foundation – Scaffolding

Children, families and the workforce must be supported by a system that is there when it is needed. The scaffolding of help, support and accountability must be ready and responsive when it is required.

What has the CSB heard so far?

Multi-agency:

- UNICEF Child Friendly Cities
- Children's rights embedded in decision making of the council through the committee process and through the commissioning intentions

Education:

- Mentoring programmes in schools
- NIF Plan to committee including mandatory training in UNCRC, The Promise and the Morgan review
- Virtual School

NHS:

- NHSG single agency contribution to children's rights comm's and action plan developed.
 Work in progress to embed CR's in decision making starting with leaders in the organisation
- 'Children' one of 5 priorities within NHSG forward looking strategic plan opportunity to raise profile, scale up and hold to account

Children's Social Work:

• Aberdeen Young Person's Rights Service (AYPRS) works closely with the local primary and secondary Advocacy Services providers (Who Cares? Scotland and Advocacy Services Aberdeen), to provide independent advocacy for those children and young people who want it at their Children's Hearing. The AYPRS provides access to independent advocacy for care experienced children, young people, and young adults in line with its remit. This includes those being cared for or living outside of the city. Those children and young people can also access other independent advocacy services, aligned to their current care arrangements

What has been committed so far?

UNICEF Plan to Community Planning Aberdeen through focus on the following badges:

- *Culture* The 'vision of childhood', fundamental to a child rights-based approach (CRBA) is understood and promoted because staff know how to effectively practice and embed a child rights-based approach.
- Cooperation & Leadership Leaders within and beyond the local authority understand and value the importance of incorporating children's rights, needs and views in decisionmaking.
- Communications Comms staff and local media understand and value a child rights perspective and CFC status is regularly communicated to all members of the community (including children and young people) in a manner that is accessible and appropriate.
- *Child Friendly Services* All services, including health, justice, social services, and others are child friendly.
- Participating Children and young people's views are considered in decision making processes and there is clarity about how their participation has made an impact.

 Place - Urban planning services apply a child rights-based approach (CRBA) to design, development, and provision, this will include participatory research.

Who are the leads?

Links, Next Steps and Assessment:

Education:

- Continue to develop practice in keeping with the UNCRC as outlined in school improvement plans
- Continue to improve post school transitions
- Priority to look at ASN over session 22/23 and respond to the Morgan recommendations
- Reshape of virtual school to ensure that those who are already looked after or on the edge of care have access to their full entitlements and that services (education and beyond) mould around their needs.

NHS:

• Development of NHSG strategic plan to reflect CR's at all levels of the organisation.

Children's Social Work:

- Embedding a children's and young person's rights approach into all areas of service, focusing on embedding participation, protection and provision of children and young people's rights
- Refresh or development of procedures to ensure all guidance upholds children's rights and reflects equal protection legislation

What is required by Plan 21-24?

Promise Foundation – Family

Where children are safe in their families and feel loved they must stay – and families must be given support together to nurture that love and overcome the difficulties which get in the way.

What has the CSB heard so far?

Education:

- NIF Plan including use of recovery funding (Money Advisors for families), improved school
 profiles and improved tracking arrangements, work to align secondary curriculum to
 growth areas and curriculum alignment by August 2023.
- Provision of hardship and free school meal grants to families

NHS:

- Working on financial inclusion pathway education for all HV's on what financial support is available
- Protocol for emergency access to formula milk for infants
- Research project to understand the acceptability of the FIP (early years) for women/parents and for health professionals. Final report about to be published.
- Income Max Pilot within health about to be evaluated as a MSc student project.
- Pathway for emergency access to baby formula

Children's Social Work:

- Children's Social Work are committed to reducing the number of children and young people becoming looked after and have invested in a range of internal and commissioned 'edge of care' supports and services to support children remaining safely in their families e.g. Family Network Team, Includem, etc.
- For those children and young people where it is not safe for them to live with their family of origin, looked after at home support and kinship options are used more proactively to keep children within their family networks.

NESCoL:

- FE Bursary for Care Experienced Students is normally paid once every 4 weeks. To allow
 us to support students to manage their money and budget better, Care Experienced
 Student can request to receive their funding weekly, allowing them better control of their
 finances
- Free Sanitary Products for College Students

What has been committed so far?

Child Poverty Action plan

NIF

Who are the leads?

All partnership agencies

Links, Next Steps and Assessment:

Education

- Roll out of tracking in secondary, continued commissioning of Youth Work, Family Learning and Money advisors through SAC 2.0 and Family Wellbeing Fund
- Refocus of summer of play to those in the 6 groups most likely to be adversely impacted by poverty for 2022
- Implementation of SAC 2.0

Children's Social Work:

- Pilot of shopping cards reduce reliance on food banks
- Cost of travel (to appointments)
- Workforce awareness raising
- Embedding poverty into wider inequalities agenda

NESCol

- Partnerships with Cyrenians and "Ditch Debt with Dignity" being explored to offer inhouse financial wellbeing support on campus to reduce the amount of students experiencing poverty.
- Partnership with Trusell Trust allows for same access to food parcels for Care Experienced Students in need of emergency food.

What is required by Plan 21-24?

Foundation - Care

Where living with their family is not possible, children must stay with their brothers and sisters where safe to do so and belong to a loving home, staying there for as long as needed.

What has the CSB heard so far?

Multi-agency:

Write right about Me (WRAM) is starting to drive a decisive shift in professional writing
about children and young people. The Project has listened directly to those with care
experience to understand the impact of poorly chosen language on those accessing their
records and is driving a change in writing about children and young people across the
partnership.

Education:

• Some of the language used to describe health and safety incidents and near misses is thought to be at odds with the language of the UNCRC and The Promise. Colleagues across the cluster are working with Health and Safety colleagues to address this whilst still meeting statutory obligations in terms of The Health and Safety Executive. It is hoped that more careful use of the language used to report near misses and incidents will help shift the narrative from 'assault' and 'violence' to trauma, dysregulation and compassion.

NESCol:

- Needs Assessment Reports and Support documents are produced in a professional and respectful manner without the use of acronyms.
- Staff members sit on the WRAM Group and will feedback good practice within the organisation.

What has been committed so far?

Who are the leads?

All partnership agencies

Links, Next Steps and Assessment:

Education:

 Monitoring of impact of Compassionate and Connected Communities and use of circle framework (mandatory training still to be agreed as part of NIF 22/23)

NHSG:

Trauma informed workforce

Children's Social Work:

- Date and launch for change in language and acronyms
- Use of new national CP guidance chunks as a vehicle to reset and reinforce change e.g.
 Child Protection Planning Meeting

NESCol:

 Further revisions of Needs Assessment Questioning and Report Writing will be updated following recent and upcoming Trauma Informed CPD within the Student Advice and Support Team

What is required by Plan 21-24?

Foundation - People

The children that Scotland cares for must be actively supported to develop relationships with people in the workforce and wider community, who in turn must be supported to listen and be compassionate in their decision-making and care.

What has the CSB heard so far?

Education:

- CCC rolled out across education
- Several LIAM trainers
- DBI (Distress brief Intervention) is currently being piloted in 4 of our Secondary Schools in partnership with CAMHS and Penumbra.
- Emotion Coaching and Emotional Literacy Support Assistant training
- 90 staff being trained in counselling skills
- Provision of counselling in secondary schools and over school holiday periods

NHS:

- All health staff have access to e-learning on trauma informed care through Turas
- All school nurses are LIAM trained.
- School nursing & Health Visiting cascade training on the Solihull approach. RGU will be training all trainee's in school nursing and health visiting in this approach.
- Peri-natal mental health team established. There are Peri-natal MH champions within health services who support staff/families.

CSW:

- Continuing Care options are promoted and there is growing number of looked after young people remaining in placement on a Continuing Care basis
- Relational approaches well embedded in local residential care with many young people maintaining relationships with staff and others beyond moving on
- Relational approaches embedded across fostering service via increase in continuing care numbers and relationships being sustained beyond formal arrangements.
- Providing staff with relational, trauma-informed training opportunities e.g. DDP,
 Theraplay, etc.

NESCol:

- Mental Health and Wellbeing Support is available to be triaged for our Care Experienced Students to support them to work through past or present trauma. 21/22 has seen;
- 20 Care Experienced Students be offered at least 8 weeks of in-person counselling.
- 24 Care Experienced Students attended a Mental Health and Wellbeing Appointment
- 12 Care Experience students received funds from the "Student Wellbeing Grant" initiative rolled out in January 2022.

What has been committed so far?

NIF Plan

Who are the leads?

NIF - Eleanor

Links, Next Steps and Assessment:

Multi-agency:

• Working with parents across partnership to support to recover from their own trauma

Education:

• review of impact on wellbeing of learners and planning next steps. This will aligned to SHINE survey responses and our own internal HWB survey. Time to take stock and plan in collaboration with health colleagues

Children's Social Work:

- Ensuring children and young people are supported in their understanding and connections with important relationships to them throughout their lives and in a variety of ways considering their individual needs and stage of development
- Aspiring to place children within one-hour distance of Aberdeen.
- The workforce will feel supported to respond to behaviour in a trauma skilled and specialist way that reflects a deep understanding of the children in their care and support recovery
- Enhancement of staff wellbeing and support

NESCOI:

- The Student Advice and Support Team Managers and Student Wellbeing Advisers have undertaken Trauma Informed Practice Training in 2022.
- The RESPECT Group at NESCol will be working to embed a "Trauma Informed" approach across all curriculum and support activity as part of their 22/23 theme through awareness raising and CPD.

Tailored questioning as part of our transition support contact with new Care Experienced Applicants ensures that a trauma informed approach has been adopted.



Community Planning Aberdeen

Progress Report	Community Planning Budget 2022/2023 – Q1 Budget Monitoring Report
Lead Officer	Gale Beattie, Chair of CPA Management Group and Aberdeen City Council Director of Commissioning
Report Author	Michelle Cochlan, Community Planning Manager
Date of Report	12 July 2022
Governance Group	CPA Management Group – 17 August 2022

Purpose of the Report

The purpose of this report is to provide an update on the 2022/23 Community Planning Budget's financial performance for the period 1 April 2021 to 30 June 22.

Summary of Key Information

1 BACKGROUND

1.1 The community planning budget agreed for 2022/23 on 20 April 2022 was £1,743,355. This included contributions from Aberdeen City Council, Police Scotland, NHS Grampian and NESTRANS.

1.2

	2022/23 Budget £
Aberdeen City Council	1,711,532
NHS Grampian	18,032
Police Scotland	5,000
NESTRANS	5,000
Sub Total	1,739,564
Civic Forum carried forward	3,791
Total	1,743,355

2 COMMUNITY PLANNING BUDGET 2022/23

2.1 This budget monitoring report shows current and projected expenditure for 2022/23 as at the end of quarter 1.

	2021/22 Budget £	Year to date spend £	Full year forecast £	Variance £ (Difference between forecast and budget)
Fairer Aberdeen Fund	1,640,243	444,036	1,640,243	0
ACVO Third Sector Interface/ engagement: Community Planning	62,321	15,580	62,321	0
City Voice	37,000	37,000	37,000	0
Civic Forum	3,791	0	1,000	(2,791)
Total	1,743,355	496,616	1,740,564	(2,791)

3 GRANT FUNDING 2022/23

3.1 As well as the agreed community planning budget, the Partnership receives income from a number of external funding sources. The funding secured to date is below:

	2021/22	Year to	Full year	Variance
	Budget £	date spend £	forecast £	£
Community Justice Transition Fund	62,500	15,625	62,500	0
Total	62,500	15,625	62,500	0

3.2 The Community Justice Transition fund for 2022/23 is being used to fund the continuation of the Community Justice Officer post.

Recommendations for Action

It is recommended that the CPA Management Group:

i) Note Community Planning Aberdeen Budget's performance during quarter 1 of 2022/23.

Opportunities and Risks

Regular reporting on the current year's budget gives Community Planning Aberdeen the opportunity to determine whether value for money is being achieved and allows early identification of possible shortfalls.

Consultation

The following people were consulted in the preparation of this report:

Maggie Hepburn, CEO, ACVO Jonathan Smith, Chair of Civic Forum Aileen Duncan, Finance Development Officer, ACC Susan Thom, Fairer Aberdeen Fund Co-ordinator, ACC

Background Papers

The following papers were used in the preparation of this report.

Community Planning Budget 2022/23

Contact details:

Michelle Cochlan Community Planning Manager Aberdeen City Council

Email: mcochlan@aberdeencity.gov.uk

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| Community Planning | Aberdeen

CPA BOARD AND MANAGEMENT GROUP MEETING DATES 2023

CPA Meetings 2023	All meetings commence at 2pm.				
Management Group	18 Jan	22 Mar	24 May	9 Aug	25 Oct
CPA Board	15 Feb	19 Apr	28 June	6 Sep	29 Nov

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Agenda Item 5.1



The reports scheduled within this document are accurate at this time	e but are subject to change.
Title of report	Contact Officer
CPA Management Group: 17 August 22/ CPA Board 14 September 22	
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
UoA/CPA Synergies Presentation (Board only)	Pete Edwards (UoA)
The Promise	Graeme Simpson (ACC)
Ending Homelessness Aberdeen	Derek McGowan (ACC)
Project End 5.3: 100% of schools offer sustainable and equitable	Graeme Simpson (ACC)
access to counselling for those children aged 10 and above who	
require it by 2022.	
Project End 5.4: 100% of children and young people have free access	Graeme Simpson (ACC)
to physical activity which improves mental health and wellbeing by	
2022.	
Project End: 9.3 Increase by 10% the number of young people (16-17	Graeme Simpson (ACC)
year olds) who are jointly reported to SCRA and COPFS who are	
offered robust alternatives to entering the statutory system by 2022.	
Stretch Outcome 5: Improvement Aim "Children and Young People	
with an Eating Disorder"	
Locality Plan Annual Reports	Derek McGowan (ACC)
	Sandra McLeod (ACHSCP)
Community Justice Scotland's Outcome and Performance and	Derek McGowan (ACC)
Improvement Framework	
Economy Project Charters	
Support 50 people into sustained, good quality employment by 2023,	Allison Carrington (SDS)
and 100 by 2026, with a particular focus on; those from priority	
neighbourhoods and people over 50.	
People (Children & Young People) Project Charters	
The number of children and young people with an eating disorder who	Graeme Simpson (ACC)
are identified within 3 months of onset is increased by 50% by 2023.	
People (Vulnerable Adults) Project Charters	
Refer 20% of people living with COPD or other respiratory conditions	Bryan Nelson (SFRS)
into specific PR physical activity and other support programmes	
delivered in community settings by 2023.	
CPA Management Group: 26 October 22/ CPA Board 30 November 22	
CPA Improvement Programme Quarterly Update	Allison Swanson (ACC)
CPA Quarterly Budget Monitoring Report (Management Group only)	Michelle Cochlan (ACC)
Child Friendly City Update	Matt Reid (ACC)
North East College Regional Outcome Agreement	Robert Laird (NEScol)
TBC SFRS Draft Strategic Plan 2022 - 2025	Bryan Nelson (SFRS)
Cost of Living Data Analysis	Gale Beattie (ACC)/Phil
COST OF LIVING Data Analysis	Mackie (PH)
	, ,

Acronyms:

ACC Aberdeen City Council

ACVO Aberdeen Council of Voluntary Organisations

CPA Community Planning Aberdeen
HSCP Health and Social Care Partnership
NHSG National Health Service Grampian

PS Police Scotland

SDS Skills Development Scotland UoA University of Aberdeen

APPENDIX 1 Community Planning Aberdeen Funding Tracker

The tracker below includes key funding opportunities available to the Partnership linked to the themes within the LOIP and Locality Plans.

Title	Description	Amount	Deadline for applications	Relevant CPA Group
Economy		<u> </u>	<u> </u>	<u>.</u>
https://www.gov.uk/gov ernment/publications/le velling-up-fund-round- 2-prospectus/levelling- up-fund-round-2- prospectus	 The £4.8 billion Levelling Up Fund will invest in local infrastructure that has a visible impact on people and their communities. The second round of the Fund will focus on smaller transport projects that make a genuine difference to local areas; town centre and high street regeneration; and support for maintaining and expanding the UK's world-leading portfolio of cultural and heritage assets, in particular: Transport investments including public transport, active travel, bridge repairs, bus priority lanes, local road improvements and major structural maintenance, and accessibility improvements. The Fund is requesting proposals for high-impact small, medium and by exception larger local transport schemes to reduce carbon emissions, improve air quality, cut congestion, support economic growth and improve the experience of transport users. Regeneration and town centre investment, building on the Towns Fund framework to upgrade eyesore buildings and dated infrastructure, acquire and regenerate brownfield sites, invest in secure community infrastructure and crime reduction, and bring public services and safe community spaces into town and city centres. 	The Fund will focus investment in projects that require up to £20m of funding. However, there is also scope for investing in larger high value transport projects, by exception. Bids above £20m and below £50m will be accepted for transport projects only, such as road schemes, and can be submitted by any bidding local authority.	02/08/2022	Local authorities

	Cultural investment maintaining, regenerating, or creatively repurposing existing cultural, creative, heritage and sporting assets, or creating new assets that serve those purposes including theatres, museums, galleries, production facilities, libraries, visitor attractions (and associated green spaces), sports and athletics facilities, heritage buildings and sites, and assets that support the visitor economy.			
Housing Infrastructure Fund – Scottish Government https://www.gov.scot/p olicies/more- homes/housing- infrastructure-fund/	The aim of the Fund is to deliver on the core aims of the Housing to 2040 strategy by providing grants to registered social landlords and local authorities for the unlocking of sites that will deliver affordable homes in support of the Affordable Housing Supply Programme (AHSP) and in line with LA strategic priorities. The focus of the new HIF programme will include: • Prioritising funding applications that will help deliver completed affordable housing as part of the delivery targets set out in the Housing to 2040 strategy. • Ensuring that grant support is targeting projects which have been blocked or not able to proceed due to the extent and costs of infrastructure works being exceptional and above the level which could be approved using the grant threshold flexibility available through the AHSP. • Prioritising applications where grant support is less than 100% of infrastructure costs and approved grant will reflect, where appropriate, any funding contributions which applicants can bring to the project which will result in lower levels	Up to £50 million is available to be distributed through grants. Priority will be given to applications where grant support is less than 100% of infrastructure costs.	There are no deadlines. Applications can be made at any time. Applications are currently being accepted for Round 3.	Local authorities

Regulators' Pioneer Fund (RPF) Round Three - Department for Business, Energy & Industrial Strategy (BEIS)	of grant. 100% funding applications can still be made but will require strong evidence to secure grant support. • That applications contribute to strong place-based investment, and where applicable this could include supporting town centre regeneration, sustainable communities and the creation of 20-minute neighbourhoods. • Any HIF grant awarded (full or in part) will count towards the total development costs of the resultant affordable housing development to reflect true development costs and the assessed Value for Money of the project. • Ensuring that VFM is secured for all applications by using appropriate tendering processes and evidenced in the application process. Grants are provided for UK regulators and local authorities to run projects that will help create a UK regulatory environment that encourages business innovation and investment. Projects must be innovative and reflect research, learning and experimentation approach to regulation.	Individual projects can apply for up to £1 million in grant funding. Funding will be available for 8-month projects from 1	29/09/2022	Local authorities
Fund (RPF) Round Three - Department for Business, Energy & Industrial Strategy (BEIS)	Grants are provided for UK regulators and local authorities to run projects that will help create a UK regulatory environment that encourages business innovation and investment. Projects must be innovative and reflect research, learning and experimentation approach to regulation.	apply for up to £1 million in grant funding. Funding will be available for 8-month projects from 1 January 2023 till 31 August	29/09/2022	
https://www.gov.uk/gov ernment/publications/a pply-for-the-regulators- pioneer-fund-round-3	Bring multiple regulators and/or local authorities together to explore 'cross-cutting' issues of mutual interest and/or provide a more joined-up, efficient and effective service to business. For example, multi-regulator projects that can support industries, or emerging/growing business activities which cross regulatory boundaries, such as the development of	2023 by which date projects must end. Funding will be available for 12 - 18-month projects from 1 September 2023 to 28 February 2025, by which date projects must end.		

	 Feature partnerships that include businesses, industry bodies, civil society groups, regulators and academia – as well as regulators and local authorities in other jurisdictions and/or international standard- setting organisations. 			
People				
Promise Partnership - Keep the Promise Fund - Scottish Government https://www.corra.scot/ grants/revision-of-the- promise-partnership/	Grants are available for organisations working with children, young people, and families within the care system to #KeepThePromise and address key challenges in delivering The Promise. This fund aims to support organisations to think differently and challenge ways of working while addressing critical challenges that are being faced in the drive to deliver The Promise across the following themes: A supportive workforce. Supportive school structure (Right to Education). Youth justice and rights.	Grants of up to £250,000 over two years are available.	An online information session will take place on 3 August 2022 (14:00 - 15:00).	Public and third sector organisations.
Corra Foundation - The Children, Young People, Families and Adult Learning Third Sector Fund https://www.corra.scot/grants/the-children-young-people-families-and-adult-learning-third-sector-fund/	This fund aims to provide core funding to organisations that improve outcomes for children, young people, families, and adult learners across the following priorities: Child poverty. Mental and physical health and wellbeing. Family support. The Promise. UNCRC. Preference will be given to activities that are associated with prevention and early intervention.	Discretionary. Applicants can apply for up to 100% of core funding, provided that the funding applied for does not exceed total core costs as demonstrated in the budget breakdown form.	05/09/2022 There will be four online information sessions that will be held by Zoom on the following dates: 27 July (14:00 – 15:00). 28 July (14:00 – 15:00). 2 August (13:30 – 14:30). 3 August (10:00 – 11:00).	Registered charity.

National Lottery Community Fund - Grants for Improving Lives (Scotland) https://www.tnlcommu nityfund.org.uk/funding /programmes/grants- for-improving-lives	 The funding is intended for activities that mean people: Are better able to identify ways to take control over their lives and build resilience. Are able to shape the activities and services they use to better meet their needs. Have more access to support and opportunities to improve their lives. The grants should mainly be used to cover revenue costs (including staff, equipment, premises costs and overheads). However, organisations can also include up to £50,000 of minor capital costs as part of their application, for items such as building refurbishment, adaptations or landscaping. 	Up to £200,000 for up to 3 years Applications 'may have a better chance' if they can show some level of match funding. However, the grant can cover 100% of the costs of the activity if necessary.	30/09/2022	Voluntary and community organisations, as well as public sector organisations can apply.
Asda Foundation - Empowering Local Communities Grant https://www.asdafound ation.org/foundation- grants	Grants are available to support a broad range of activities which can contribute towards transforming their community and improving the lives of people in their community. Support to help with the cost of living rise and for refugees is available. The programme is designed to support projects under four themes: Building Resilient Communities. Active Lives. Seasonal Celebrations & Festivals. Leading Healthier Lives.	Up to £1500	19/08/2022	Community groups
Barchester Healthcare Foundation https://www.bhcfounda tion.org.uk/	Grants are available to improve the quality of life and combat loneliness in older people as well as adults with a physical or mental disability. Funding is intended to help small community groups and local charities with the following: • Activity projects.	Up to £5000	None specified.	Community groups and registered charities.

	 Equipment and materials for use by members. Member transport. Day trips, outings and group holidays in the UK. Priority will be given to innovative projects that help older people and those with a disability to get active, meet people, and reduce isolation.			
Agnes Hunter Trust https://www.agneshunt er.org.uk/	Grants are available to help disabled people and assist with the education and training of disadvantaged people over the age of 16 who have left school. Priorities for the Trust include services or projects that focus on: - Self management and awareness Advice, support and information Life-skills training Employability, particularly in relation to IT, literacy and numeracy Helping people participate and contribute to their community.	Up to £15,000 Funding can be used towards an organisation's core costs or direct project costs, including staff salaries and overheads.	25/08/2022	Registered charities
Community Capacity and Resilience Fund – Scottish Government https://scvo.scot/funding/community-capacity-resilience-fund	Grants are available to support organisations to mitigate the impact of poverty and welfare reform through innovative and creative short-term projects. This fund aims to provide funding to community-based voluntary organisations to enable them to: • Pilot small innovative and creative projects, increasing capacity to deliver core services tackling poverty and social inequality. • Use the funding to scale up pilot projects to attract more risk-averse grant funding to sustain the work going forward.	Up to £8,000 per annum for two years are available. Any funds awarded must be spent by organisations by 30 September 2024.	26/08/2022	Charities; Voluntary organisations; Social enterprises. Community organisations. Volunteering bodies. Housing associations. Credit unions.

Place				
CashBack for Communities Fund	Grants are available to provide youth work programmes for young people aged 10 to 25 who are at risk of being involved in antisocial behaviour, offending or re-offending or entering the justice system. In Phase Six, funding will support a range of trauma-informed and person-centred services and activities for young people between the ages of 10 and 25 that: • Support young people most at risk of being involved in antisocial behaviour offending or reoffending towards or into positive destinations. • Provide person-centred support for young people, parents and families impacted by Adverse Childhood Experiences and trauma. • Support young people to improve their health, mental health and wellbeing. • Support people, families and communities most affected by crime.	Grants starting from £150,000 are available. At least 80% of funding must be spent on project activity revenue and reasonable support costs for delivery of the project. Up to 10% of funding can be used for capital costs, such as equipment, computers and software development. Up to 10% of the total funding can be used as a management fee to contribute towards administrative and organisational costs to deliver and market the project.	12/08/2022	Community groups and voluntary organisations
International Tree Foundation - UK Community Tree Planting Programme https://www.internation altreefoundation.org/	This fund supports projects run by community groups and voluntary organisations that engage communities in planting and caring for native species of trees. The Programme supports community projects that will: Conserve, restore and protect indigenous trees and woodlands, forests, habitats and associated biodiversity. Support community engagement in tree planting to promote reforestation and to increase awareness of the importance of	There are two tiers of funding available: Grants of up to £1,000 are available for projects of up to one year. Grants for large-scale projects ranging from 1000 to 10,000 trees with a maximum price equivalent to £1.50/tree (inclusive of tree protection).	16/12/2022	Community- based, such a a school, community group or non- governmental organisation.

National Lottery Community Fund - Community-led Activity (Scotland) https://www.tnlcommu nityfund.org.uk/funding /programmes/grants- for-community-led- activity	trees and forests to environmental and human well-being. • Encourage social cohesion and inclusion. Grants are available for projects in local communities that bring real improvement to the places where people live and to the wellbeing of those most in need. The grants should mainly be used to cover revenue costs (including staff, equipment, premises costs and overheads). However, organisations can also include up to £50,000 of minor capital costs as part of their application, for items such as building refurbishment, adaptations or landscaping.	Up to £150,000 Funding is available for up to three years.	30/09/2022	Voluntary and community organisations
Art Fund - Reimagine Grants https://www.artfund.org/supporting-museums/programmes/reimagine-grants	The grants programme has been developed in response to the unique challenges presented by Covid-19 and designed to inspire creativity and increase stability in the sector. It supports organisations to develop or refresh their work in response to their current situation with emphasis on encouraging curiosity, openness and reflection through the programme. In 2022, the key aim of the Reimagine programme is to help organisations reimagine their approach to engagement. The funding is for projects that are: Creative or innovative Context-specific Impactful Engaging.	Grants of between £10,000 and £50,000 are available. It is expected that projects will generally be completed within two years, though three years will be considered if necessary.	12/09/2022	Public museums or galleries. Heritage sites. Historic houses or buildings. Arts-focused archives. Libraries. Agencies. Festivals. Professional networks. Registered charities. Community Interest Companies (CICs). Universities.
Cycling Facilities Fund - Scottish Government	The Fund has three main aims:	Up to £500,000	The deadline for expressions of interest is the first of each month until	Non-for-profit organisations

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https://sportscotland.or g.uk/funding/cycling- facilities-fund/	 Inspire the nation to cycle: Providing accessible, inclusive and inspiring facilities that enable and encourage people to engage with cycling in all its forms, regardless of their background, gender, age, ethnicity or ability. Grow and develop club and community cycling: Providing multi-discipline hub facilities with safe coaching and skill development areas that support the growth and development of cycling clubs and hubs. Grow and develop local and regional event opportunities: Providing new or upgrading existing facilities to enable local and regional festivals, competition and events. 	The level of funding available depends on the type of project to be funded: Inspire the nation to cycle projects: Grants of up to £100,000. Club hub and event projects: Grants of up to £500,000. Projects must cost at least £20,000 overall. Match funding is required.	the funding is fully committed.	
Climate Action Fund - National Lottery Community Fund https://www.tnlcommu nityfund.org.uk/funding /programmes/climate- action-fund-programme	Grants are available for community-led partnerships in the UK to make changes in their community that they believe will have the biggest impact on climate change. Activities could involve bringing communities together to: • Make new, better quality and more accessible natural spaces. For example, where the natural environment has been replaced by human activity in urban areas. • Encourage environmental awareness by increasing outdoor learning opportunities. • Use nature to address growing climate problems like the rising temperature or risk of flooding in urban areas. • Use stories or creative approaches to engage communities with the climate challenge through nature. • Explore systems of producing food that are less damaging to nature, more self-	Grants of up to £1.5 million over two to five years are available, with most projects between £300,000 and £500,000. Development grants of £50,000 over 12 to 18 months are also available. It is expected that 12 to 15 projects will be funded.	The programme is open on a rolling basis. There will be virtual information events on the following days: 26 July 2022, 12 to 1pm. 23 August 2022, 12 to 1pm. 23 August 2022, 5 to 6pm. 27 September 2022, 12 to 1pm.	Applications will be considered from community-led partnerships that are made up of a mix of organisations from different sectors, either locally or UK-wide partnerships delivered across at least two UK countries.

	sufficient, or that shorten distance we transport food. The funding can be used for: Staff costs. Volunteer expenses. General project costs. Engagement activities Learning and evaluation Utilities or running costs Organisational development and management costs. Some capital costs. This could be for buying equipment or buying, leasing, refurbishing or developing land and buildings, or other construction-related work.			
Knowledge Asset Grant Fund (KAGF) - Department for Business, Energy & Industrial Strategy (BEIS) https://www.gov.uk/gov ernment/publications/ap ply-for-the-knowledge- asset-grant-fund-2022	Fund is available to support the identification and development of existing public sector knowledge assets, including their repurposing, commercialisation or expanded use. These assets may include intellectual property, data, innovation, software and knowhow. Projects must generate social, financial or economic benefits to the UK, and seek funding to develop a knowledge asset or assets that are majority owned by the UK government organisation applying for funding. Assets do not have to be potentially revenuegenerating to attract funding. Funded Projects must start after 1 October 2022, last between 2 and 18 months, and end by 31 March 2024.	The programme has a total of £13 million of available funding over three years, with £2.9 million allocated to this financial year. Funding is available in three bands: Explore Grant (up to and including £25,000) Expand Grants (£25,000 to £100,000) Extend Grant (£100,000 to £250,000)	From 2022 to the end of March 2023 there will be three assessment rounds. The deadlines for each round are: 18 August 2022 (first submission) 13 October 2022 (second submission) 15 December 2022 (final submission)	Public sector organisations

Community and Renewable Energy Scheme (CARES) - Net Zero Community Buildings Fund	Grants are available for community groups in Scotland to decarbonise community buildings. Funding can be used for decarbonising many types of self-managed community buildings, including: Village halls. Community centres. Community hubs.	Grant funding is available for up to 80% of eligible costs up to a maximum of £80,000 Supported costs: Project development costs,	Applications are accepted on a rolling basis. It is expected that this programme will run until the end of March 2025.	Constituted not- for-profit distributing community groups
LINIX	 Sports facilities. Faith buildings. Applicants should apply for at least one of the following core measures:	such as building warrants, planning permission, grid connection, design and contractor appointment		
	 Heat pumps (air, ground, or water source) and heat distribution systems, including emitters, pipework, and controls. Connections to a heat network. Direct electric (storage heating or electric boilers). Biomass heating. Solar photovoltaic (PV) panels (if the heating requirement has been met). Solar water heating (if the heating requirement has been met). Once approved for funding, all work related to this funding must be completed and funding claimed within 12 months. 	Capital or installation costs, such as the cost to install core renewable energy measures and add on energy efficiency and energy storage measures. Development costs and add on measures (although these should be a minority of the requested costs).		
Motability - Active Travel Grants https://www.motability.org.uk/charitable- grants/grants-to-	Grants are available for projects which expand access to quality and affordable travel equipment and journeys, and ensure disabled people have the same opportunities to make decisions about how they travel in the UK.	Grants of £100,000 to £4 million are available. They can be split over one, two or three years.	Applications may be submitted at any time. There is a two-stage application process:	Medium to large charities.
charities-and-	Grants can cover:			

organisations/active-			Stage One application form	
travel-grant- programme/	 Active travel work which is helping people get from A to B, or active travel as a recreational activity, excluding competitive or social sport. Continuation funding for schemes, programmes and initiatives that already exist, and who provide best practice solutions, but need further support to remain operational or scale up the service they can provide to help more disabled people. Staff or volunteer training costs. Full recovery costs, including indirect costs. Local, regional, or national initiatives to increase awareness of active travel and influence its inclusion in transport strategy and policy. 		- decisions expected within around four weeks. Stage Two application form - issued to successful applicants, with a timeframe for decisions confirmed by a member of the Grants Team.	
Heat Network Fund – Scottish Government https://www.gov.scot/publications/heat-network-fund-application-guidance/	Homes and commercial properties across Scotland are set to benefit from the establishment of a new fund supporting the large scale development and roll out of zero emission heat networks. The new fund takes over from the Low Carbon Infrastructure Transition Programme and is part of an overall £1.8 billion committed over the course of the current Scottish Parliament to decarbonise how buildings are heated. Proposed zero emission heat network projects must have a project location, proof of technology concept, and end user for output identified. Projects must be of a large scale and must be based in Scotland. Objective of the Fund: ✓ delivers affordable clean heat supporting delivery of emission reduction and fuel poverty targets	Discretionary. Grant funding will be awarded to projects up to a maximum of 50% of the eligible capital expenditure of the project. Projects as part of their application will be required to demonstrate the additionality of support through the fund, including the level of intervention required to deliver an investable project.	Proposals can be submitted at any time. This fund will remain open to proposals with quarterly reports to be provided with committed spend against the allocated budget.	Applications are open to all public and private sector organisations. Proposals will be welcomed from consortia of organisations.

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✓ develops local supply chains and attracts		
new public and private investment		
✓ contributes to the development, and		
operation, of an integrated resilient energy		
system.		

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Agenda Item 5.3

Healthcare Quality and Improvement Directorate Planning and Quality Division



E: Louise.White2@gov.scot

To: Local Authority Chief Executive Officers by email

1st July 2022

Dear Colleagues,

Planning with People: Re-starting the review of Community engagement and participation guidance for NHS Boards, Integration Joint Boards and Local Authorities

You may recall the review was paused in November 2021, in acknowledgment of the NHS emergency footing and resulting competing priorities. I would like to inform you that the review of the draft community engagement and participation guidance called Planning with People has now restarted.

The draft guidance, Planning with People, was published jointly by the Scottish Government and COSLA in March 2021. It is designed to support specifically NHS Boards, Integration Joint Boards (IJBs) and Local Authorities' community engagement activities and duties. Importantly, it sets out all responsibilities when services are being planned or changes are made.

This review will ensure that the guidance provides the support needed by NHS Boards, Integration Joint Boards and Local Authorities when undertaking engagement activity, facilitates a Human Rights-based approach, and is aligned to the recommendations of the 'Independent Review of Adult Social Care in Scotland' led by Derek Feeley.

All NHS Boards, IJBs and Local Authorities are encouraged to apply the guidance wholeheartedly to all engagement activities. In addition, we are keen to assess its application and relevance among service providers and the wider public.

Actions and next steps:

- 1. Please share this update with your wider colleagues.
- 2. If you wish further information, please contact Louise White, Senior Policy Manager, Scottish Government.
 - Email: Louise.White2@gov.scot
- We will send a survey to strategic and engagement leads within NHS Boards and IJBs during August to seek their views thus far on the draft guidance and its application. The survey will be anonymous.







We look forward to working with you and your colleagues.

Kind regards,

Louise

Louise White Senior Policy Manager, Person Centred and Participation Unit Healthcare, Quality and Improvement Division

