

Aberdeen Responsible Business

Star Room, Beach Ballroom – 14th November 2022 09:30-13:30



Community Planning Aberdeen



Programme

```
1000
        Welcome – Councillor Alex Nicoll
1010
        Cost of Living Crisis – Derek McGowan, ACC
1025
        Supporting Businesses Response – Vivian Maeda & Louisa McDonnell, BITC
1040
        ABZ Works – Angela Taylor, ACC
1050
        The Real Living Wage – Martin Barry, Scottish Enterprise
1110
        Networking Break
1130
        Workshop 1
1200
        Wellness at work – Suzanne Stevenson, GRAHAM
1210
        Supporting communities through crisis – Rhonda Miller, Total Energies
1220
        Working with Community Planning Aberdeen – Charlotte Saunders, ACC
        Workshop 2
1230
        Closing remarks followed by Networking Lunch
1300
```

Welcome from Councillor Alex Nicoll

Chair of Community Planning Aberdeen and Co-Leader of Aberdeen City Council

How the Cost of Living Crisis is hitting Aberdeen City

Derek McGowan

Chief Officer – Early Intervention and Community Empowerment, Aberdeen City Council

- 1/3 of people have either no savings or under £250.
 Nearly 2/3 for households who are unemployed and >2/3 for single parents
- Nearly half of all households have a debt and, of those, more than 1/10 have debts of 5X equivalised monthly incomes
- Almost 1/5 households are already behind with a bill and 1/20 are behind on rent or mortgage payments
- 1/10 families experience cold and hungry (and 1/5 low-income families) as they could not heat their home and have skipped or reduced the size of meals
- 3/20 households that had skipped meals or reduced the size of meals had also accessed a food bank
- More than 1/5 feel their household financial situation is very insecure
- 1/5 with a mortgage feel financially very insecure. 1/3 private renters and 2/5 social renters
- 1/10 families would be unable to cover an unexpected bill of £200

Household vulnerability

- Inflation is at 10.1%
- Energy costs
- Food costs
- Petrol / diesel costs remain volatile

Aberdeen context

- Rent arrears
- Mental health
- Public health
- Volunteering
- Child and fuel poverty
- Food banks and pantries
- Lowest youth employment rate in Scotland

Support

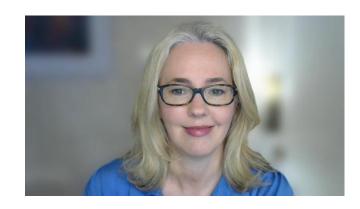
- Rent freeze and moratorium on evictions
- Multiple financial support measures create a complex environment
- Capped energy bills
- Scottish Child Payment
- Council support available

Supporting Businesses to Respond Through Partnership Vivien Maeda

Relationship Manager, Business in the Community

Aberdeen Responsible Business Event

COST-OF-LIVING ACTION PLAN FOR BUSINES



November 2022

The cost-of-living crisis in **NUMBERS**

adults

are being impacted in some way by the rising cost of living

UK households

do not have anyone in employment

adults

in the UK have gone without food for a day because they could not afford to eat

are currently being paid on or below the national living wage

people in employment

One third

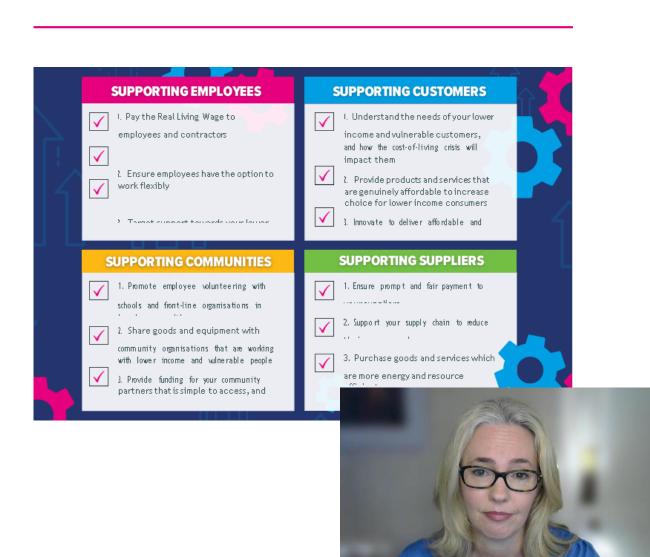
of UK children

are living in poverty



AREAS FOR ACTION

- Supporting Employees
- Supporting Customers
- Supporting Communities
- Supporting Suppliers



12 CALLS TO ACTION

Area	Call to Action	Justification / Rationale
Employee Support	 Pay the Real Living Wage to employees and contractors. Ensure employees have the option to work flexibly. Target support towards your lower income and vulnerable employees using workforce data and employee engagement 	 Reduces likelihood of in-work poverty and staff absence Reduces personal and financial pressure on employees Increases the likelihood that any employee benefits help those that need them most
Customers	 Understand the needs of your low income and vulnerable customers, and how the cost of living crisis will impact them. Provide products and services that are genuinely affordable to increase choice for lower income consumers Innovate to deliver affordable and sustainable products and services 	 Increases responsiveness to customer base, and demonstrates corporate compassion Reduces likelihood of poverty premium and reputational risk to your business Increased potential for company / brand value boost
Communities	 Promote employee volunteering with schools and front-line organisations in local communities. Share goods and equipment with community organisations that are working with lower income and vulnerable people. Provide funding for your community partners that is simple to access, and increase support where possible. 	 Helps match employee skills to where they are most needed Reduces likelihood of resource wastage and supports groups that could benefit the most Protects front line community services which are under increased pressure, and makes it easier to access
Suppliers	 Ensure prompt and fair payment to your suppliers Support your supply chain to reduce their energy and resource use Purchase goods and services which are more energy and resource efficient. 	 Reduces likelihood of small businesses insolvency Reduces costs, strengthens reyour supply chain Improves firm productivity, a rapidly to greener products a

RESPONSIBLE BUSINESS MAP

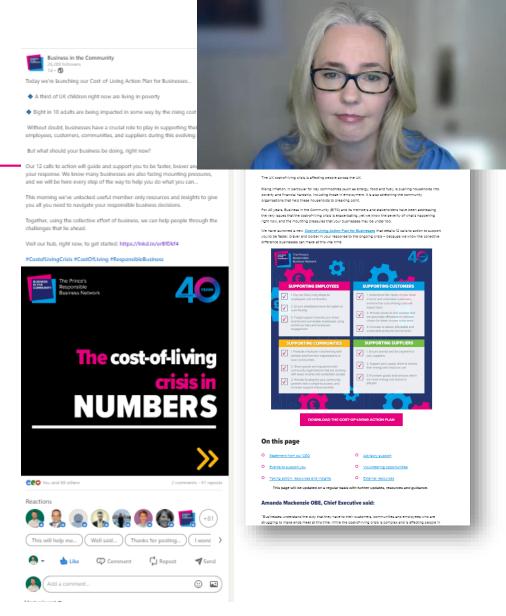
By creating healthy communities and a healthy environment, a responsible business can achieve long-term financial value.



Where to find Resources

• Website: https://www.bitc.org.uk/fact-sheet/cost-of-living-action-plan-for-businesses/

• In person: Speak to Vivian Maeda today









ABERDEN
RESPONSIBLE
BUSINESS

Business in the Community





BUSINESS IN THE COMMUNITY HAS BEEN DELIVERING SOCIAL AND ENVIRONMENTAL IMPACT FOR 40 YEARS

V-1982

Formed in 1982, and with HRH The Prince of Wales as our Royal Founding Patron, we are the largest and longest-established membership organisation dedicated to responsible business.

Today, we work and campaign with over 600 members to continually grow their responsible business practice, uniting our efforts for greater social and environmental impact in our communities.







WE WORK WITH BUSINESSES TO CREATE SOCIAL AND ENVIRONMENTAL IMPACT



CONNECT



Navigate and stay ahead in the changing world of responsible business with access to expert content, events, toolkits, and yearround support.



Expand your network and build confidence as part of the largest responsible business network in the UK.

Lead by example and demonstrate the credibility and impact of your actions to customers, investors, and diverse talent with the BITC brand and high impact campaigns.





Climate Action for Business

For Small Businesses to start <u>Jan 2023</u>



Foundations

Climate Action for businesses



Tools to Act

How to act, how to reduce emissions, net zero



Mentoring

1 x Business mentor assigned to every 4 SMEs

JOIN THE NETWORK FOR CHANGE



Vivian.maeda@bitc.org.u k









ABZ Works – A practical example Angela Taylor

Aberdeen City Council



A Practical Example of How Businesses Can Work With Us to Support People into Employment



Who are we?

ABZWorks is the public face of Aberdeen City Council's Employability and Skills service, working with public, private and third sector partners to deliver a broad range of employability and skills activities, including on the business support side.





Target Groups

Young people without a positive destination, or who have not sustained a positive destination

People who have been made redundant;

People experiencing mental health difficulties;

People with a disability;

Women;

Over 50s;

People experiencing longterm health issues; People from the black and ethnic minority community;



Care experienced young people;

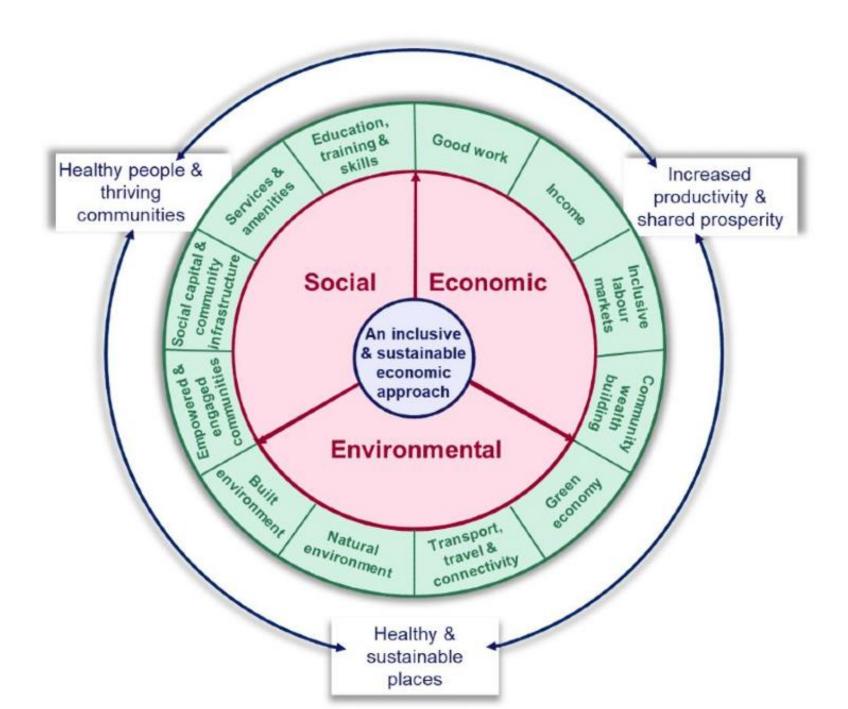
People in the criminal justice system or with convictions

Long Term Unemployed

Parents with dependent children experiencing in-work poverty and unemployed parents with dependent children experiencing poverty.

Inclusive Economic Growth







So what's that got to do with Responsible Business?

Everything!





How can you get involved?

Work experience placements – give people an opportunity to experience the world of work in a supportive environment

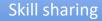
possible offering flexible employment options and working hours to enable parents and carers to work around childcare/ care needs

Pay the Real Living Wage

Consider your recruitment processes – are they inclusive, accessible, fair? Are you as an employer missing out on really good candidates?

Vacancy sharing – Where and how are you advertising?

Donations



Apprenticeships

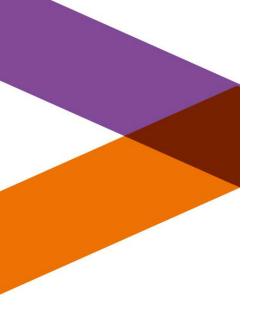




Example 1: Aberdeen City Council

- Real Living Wage Employer
- Disability Confident Employer
- Upskilling opportunities and mentoring schemes to help employees move up the ladder
- Guaranteed interview schemes for:
 - People with disabilities
 - Looked After and Care Experienced young people
 - New Scots
 - Young people educated in Aberdeen City Council Schools
 - People who have completed a Foundation Apprenticeship in Aberdeen





Example 2: CHAP

Offered a work
experience placement
to an ABZWorks
participant experiencing
long-term unemployed.

Hugely successful placement for the individual and the employer.

Opportunity to create a paid placement arose through the North East Economic Recovery and Skills Fund.

CHAP worked with us to extend the placement and to pay the Real Living Wage.

Result: An offer of permanent employment at the end of the placement.



Example 3: BP, John Lewis, and Golf Connect



Through BiTC BP donated refurbished, PAT tested laptops for ABZWorks to distribute to young people in need

John Lewis, through BiTC, donated smart phones to support people in their search for work. Result included a care experienced young person setting up his own business

Golf Connect – arranged the donation and collection of computers, printers, desks, chairs and more, which were distributed via third sector employability partners to people in need.



Example 4: Kickstart

- DWP scheme to support 16-25-year-olds at risk of long-term unemployment into paid six-month paid work experience placements.
- Aberdeen City Council acted both as a gateway organisation and Kickstart employer, supporting 123 organisations to access the scheme, resulting in the advertising of 338 vacancies, with 220 of those converting into placement starts. Aberdeen City Council employed 83 Kickstart interns.
- Huge range of opportunities offered, including jobs with development, progression, and career opportunities. Many young people secured permanent work with their Kickstart employer, or moved on to other employment or further education.





Example 5: Redundancy Support and Recruitment

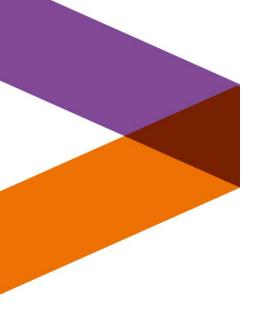
Sadly we have seen some large-scale redundancy situations in recent times.

When the Stoneywood Mill closed we moved quickly with PACE partners – primarily SDS and DWP to arrange a redundancy support and jobs fair for the affected staff and more broadly to city jobseekers.

Phenomenal response from business community – within days we had filled two ballrooms at the Beach Ballroom with employers offering live vacancies.

More than 500 job seekers attended.





Questions?

Thanks for listening.

Angela Taylor <u>angtaylor@aberdeencity.gov.uk</u> abzworks.co.uk



The real living wage for the real cost of living

Martin Barry & Councillor Allard

Scottish Enterprise

Aberdeen City Council



Networking Break

11.10 - 11.30



WORKSHOP 1

What can we do to respond to the crisis? (30 mins)

Wellness at work – supporting your workforce through crisis

Suzanne Stevenson

GRAHAM



GRAHAM & NHS Grampian Health & Wellbeing Partnership

This project consists of two separate buildings for NHS Grampian.







The Baird Family Hospital brings together all Maternity, Neonatal, Reproductive Medicine, Breast and Gynaecology Services. It will also house a Patient Hotel and dedicated teaching and research facilities. The Baird will be located on the site formerly occupied by the Breast Screening Centre and Foresthill Health Centre.

The ANCHOR centre brings all haematology, oncology and radiotherapy day and outpatient services under one roof. There will also be a dedicated lounge for teenage and young adult patients, an aseptic pharmacy to produce chemotherapy treatments and dedicated teaching and research facilities.



Wellbeing & FIR (Fairness, Inclusion & Respect)



Our commitment to health and wellbeing is evidenced through our Investors in People Platinum status, with which we also achieved the IIP Health & Wellbeing Award. Our Wellbeing Programme of events, seminars and workshops would be determined after we had carried out Health Risk Appraisal Questionnaires with our employees and supply chain.

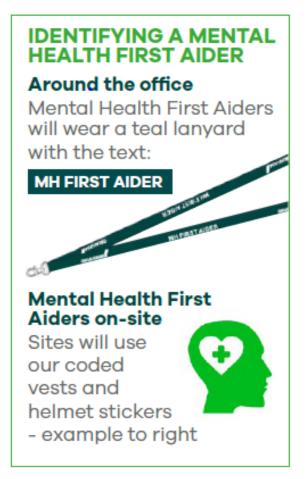
We have rolled out our Fairness Inclusion & Respect (FIR) framework on the project. The framework helps to create a workplace that is inclusive, where diversity is embraced, creating a safe and healthy environment where everyone can thrive. This framework will include a project specific FIR representative, FIR as part of site induction, training, awareness campaigns for the

workforce and our supply chain partners. The following topics will be covered in the training, delivered face to face and through online modules as a combination of GRAHAM bespoke material and resources from the Supply Chain School: Introduction to FIR, Respect, Responsibilities, Unconscious Bias, Language, Living Wage Employer and Modern Slavery.





Wellbeing Champions



Mental Health First Aiders
- this project has 3
trained Mental Health
First Aiders with the
option to call on any of
the others if they cannot
speak to the ones on site.

5 sessions on Mental
Health Awareness
Training for all operatives
on site - running
throughout October and
into November



Gavin Waugh gavin.waugh@graham.co.uk 07384805339



Demitris Murtagh demitris.murtagh@graham.co.uk 07900787744

GRAHAM **Wellbeing Champions**

Your Health, Your Choices Seminars

NHS Grampian and GRAHAM have developed a survey to understand the heath needs of our workforce. Following analysis the initiatives can hopefully address some of the health needs of our workforce.



The Top 5 Health Concerns for the Workforce



Weight Issues



Increase Physical Activity



Healthy Eating



Mental Health



Difficulty Sleeping

GRAHAM

New & Improved Wellhub

The Hub has all the latest mental health and wellbeing news, information and resources, as well as links to external support such as Health Assured and the Wellhub.

Whilst we recognise that individuals are the key to their own personal wellbeing, our ambition is to work in partnership with you to ensure your needs are met. Wellbeing is the cornerstone of personal performance and, with your help, we can create an environment where everyone is fit, healthy and successful in all they do.

grahamwellbeing.co.uk

GRAHAM Login details: Username: GRAHAM Password: wellbeing



If you don't have a GRAHAM email address you can still access the WellHub via the QR code where you will find a large amount of health and wellbeing information, stories, resources and videos to review and use as you wish.



NHS Grampian Healthpoint Team



A team member will be onsite every Thursday from 9.30 am to 4.30 pm to assist with any health concerns, in effect a one stop health information point



Health Checks/MOT to cover the top 5 areas of concern

A private room will be available to the person to discuss their needs/concerns



Physical Activity in the shape of the NHS Grampian Pedometer Challenge will be rolled out across the site and will be open to all the workforce



Healthy Eating - a series of workshops, sign posting to relevant information and guidance on healthy eating.



Mental Health - the importance of good mental health and signposting to support and advice.

•	Weight (e.g. overweight/unde	27
•	Healthy Eating	20
•	Increase physical activity (e.g	25
•	Diabetes	4
	Heart Health	5
	Stopping smoking	4
	Drug Use	1
•	Alcohol Use (recommended n	4
	Blood Pressure	6
•	Mental Health (e.g. Anxiety, D	19
	Loneliness and Relationships (9
•	Difficulty Sleeping	15
	Sexual Health Information (e.g	1
	Prostate Cancer (approx. 1 in	5
	Menopause	3
	Financial (bills, debts, benefits	10
	Learning English as a first lang	1
0	Covid-19 (e.g. accessing vacci	4
•	Long Covid-19	2
•	Uncertainty of local amenities	6









Mini Health MOT's

Our health point advisors will be on-site in November offering free mini health mot's. Spaces will be limited so please book your slot early. Mini health checks will include weight and BMI, and advice for any concerns or issues you may have. This may be because you want to increase your Limited availability so please book your time! physical activity, stop smoking or if you're concerned about your

14.00 - 14.30

14.30 - 15.00

15.30 - 16.00

16.00 - 16.30

10th, 17th, 24th November and 1st December



Smokerlyzer,

information and free

condoms available!









Self Help

Self Managment

Mental Health

Pharmacist

GP

Dentist

Optician

NHS Out of Hour

Minor Injuries

Emergency Services

Grahams Wellbeing

Suzanne Stevenson Social Impact Advisor | Building North GRAHAM

M: 0739 375 2645

E: <u>suzanne.stevenson@graham.co.uk</u>

Lauren Tweedley Projects Engagement Manager

Tel: 01224 553161

E: <u>lauren.tweedley1@nhs.scot</u>

www.bairdanchor.org

Supporting our communities through crisis

Rhonda Miller

Total Energies

Working in Partnership with Community Planning Aberdeen

Charlotte Saunders

Aberdeen City Council



Community Planning Aberdeen





























Local Outcome Improvement Plan (LOIP) 2016-26



City Vision

'A place where all people can prosper'

regardless of their background or circumstances.













ECONOMY

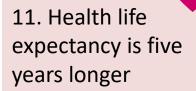
- 1. No one will suffer due to poverty
- 2. Supporting 400 unemployed people into fair work
- 3. Upskilling and reskilling 500 people to take advantage of economic opportunities



PEOPLE

- 4. 95% of children 0-5 years reaching their expected developmental milestones
- 5. 90% of children and young people feel listened to
- 6. 95% of care experienced young people doing as well as their peers
- 7. 95% of children in priority localities reaching positive destination
- 8. Child friendly city by 2026
- 9. 30% fewer young people charged

10. 25% fewer people convicted for first time and 2% fewer reconvicted



12. Drug related deaths lower than Scotland and 4% reduction in harmful levels of drinking



PLACE

13. Climate change by reducing carbon emissions by 61%

14. Increase people walking to 38% and cycling to 5%

15. Protecting and managing 26% of the City's nature



75 Improvement Aims

Local Outcome Improvement Plan (LOIP) 2016-26



How can your business support?

The Power of the Collective

There is an opportunity for the business community to contribute corporate social responsibility efforts towards lasting, transformational change by working with Community Planning Aberdeen to deliver the City's Local Outcome Improvement Plan (LOIP). Community Planning is about how organisations work together, and with communities, to design and deliver services which improve people's lives. Community Planning Aberdeen (CPA) is the name given to a Partnership of organisations that come together to take part in community planning in Aberdeen. CPA sees the public, private and third sector working together with community groups to achieve the shared vision of Aberdeen as 'a place where all people can prosper'. In partnership with Business in the Community (BITC), we are reaching out to responsible businesses across Aberdeen who share our aspirations for better outcomes for people, families and communities, to join us in our mission.

Join us for our next Responsible Business Network Event





Help Our Economy



Help Children & Young People



Help People in Need



Help Local
Communities



Help Children & Young People

How can your business help?

- + Help care experienced young people
- + Become a mentor
- + Provide work experience or internships
- + Offer a modern or graduate apprenticeship
- + Inspire the next generation of digital workers
- Build connections with schools and colleges

Pass on your knowledge of your sector to the next generation through workshops, career sessions, talks, workplace visits or placements. For further information go to https://www.aberdeenguarantees.com/ and find out more about how this contributes to the Local Outcome Improvement Plan.

Click here to get involved

- + Provide meeting spaces for young people
- + Become a breastfeeding friendly establishment
- + Be a child rights respecting organisation
- + Become a champion for children's rights
- + Give children and young people a voice













Help Our Economy

How can your business help?

Provide work experience or internships

Support individuals of any age to experience the workplace, providing them the chance to enhance their CV and, should you have a vacancy, a chance to trial how they may fit within your organisation. Read the project charter for more information and find out more about how this contributes to our Local Outcome Improvement Plan.

Click here to get involved

- + Offer apprenticeship and entry level positions
- + Share your expertise
- + Inspire the next generation of digital workers
- + Become a community business champion
- + Get involved in our innovation and incubation hubs
- + Pay the real living wage
- + Become a real living wage champion
- + Help connect Aberdeen















Help Local Communities

How can your business help?

- + Be a food growing workplace
- + Be a community resilience champion
- Volunteer or donate to improve our local environment

Help communities to take pride in their local place, protecting and enhancing it for local people and future generations. This could involve helping pick up litter, maintenance works or other environmental solutions. It just takes a bit of teamwork to create an environment we're all proud to enjoy. Find out more about how this contributes to our Local Outcome Improvement Plan.

Click here to get involved

+ Environmental Improvements



















Local Outcome Improvement Plan (LOIP) 2016-26



Our Responsible Business partners





Balfour Beatty

































MAC









Law. Tax

Helping Our People

Barclays Bank: sponsoring activities to say thank you to Aberdeen Young Carers



BP: Donation of 19 laptops to help communities in need across the city



MAC Roofing: Donation to Aberdeen youth football club



Helping inspire the next generation to reach for the stars!



Robertson Construction: Inspiring young people through placements and training



Connect Golf Network: Donation of devices to help those in need in Aberdeen



Balfour Beatty: Developing the young workforce



BITC connecting smart phone donations from retail giant to small businesses in Aberdeen during the pandemic



Vital Energy: Supporting our schools



CMS: Providing Learning Opportunities for Young People



Masterclass: make connections, get ahead!

CHAP: Donation of materials and development of 'Youth Hub' for Northfield young people



Robertson: donation of surplus timbers and pallets for use on community projects



Helping Our Economy

CNOOC: Leading CSR in the North

East



TAQA: Donation to provide digital equipment, training, support and employability engagement



BP:Investment in Aberdeen Art

Gallery



Robertson: TECA work experience and jobs for local people



Helping Our Place

Robertson: Seaton Totem Pole



Worley and Barclays: Litter picks for World Environment Day



CHAP: Christmas Tree for Tillydrone Community Campus



CNOOC: Abandonment suits donated for educational purposes



Contact us to get involved

Find out more about how your business can get involved:

https://communityplanningaberdeen.org.uk/business/

Follow us on Linked In: Community Planning Aberdeen

Follow us on Twitter: @CPAberdeen

Follow us on Facebook: @CPAberdeenCity

For enquiries email: communityplanning@aberdeencity.gov.uk

WORKSHOP 2 – How can we grow and strengthen our community?

- What does corporate social responsibility mean to you and your business?
- What are the benefits for businesses?
- What helps you be a responsible business?
- What are the barriers and how can working together help?
- What can the Aberdeen Responsible Business network do to improve collaboration between members?
- How can we encourage more businesses to get involved?