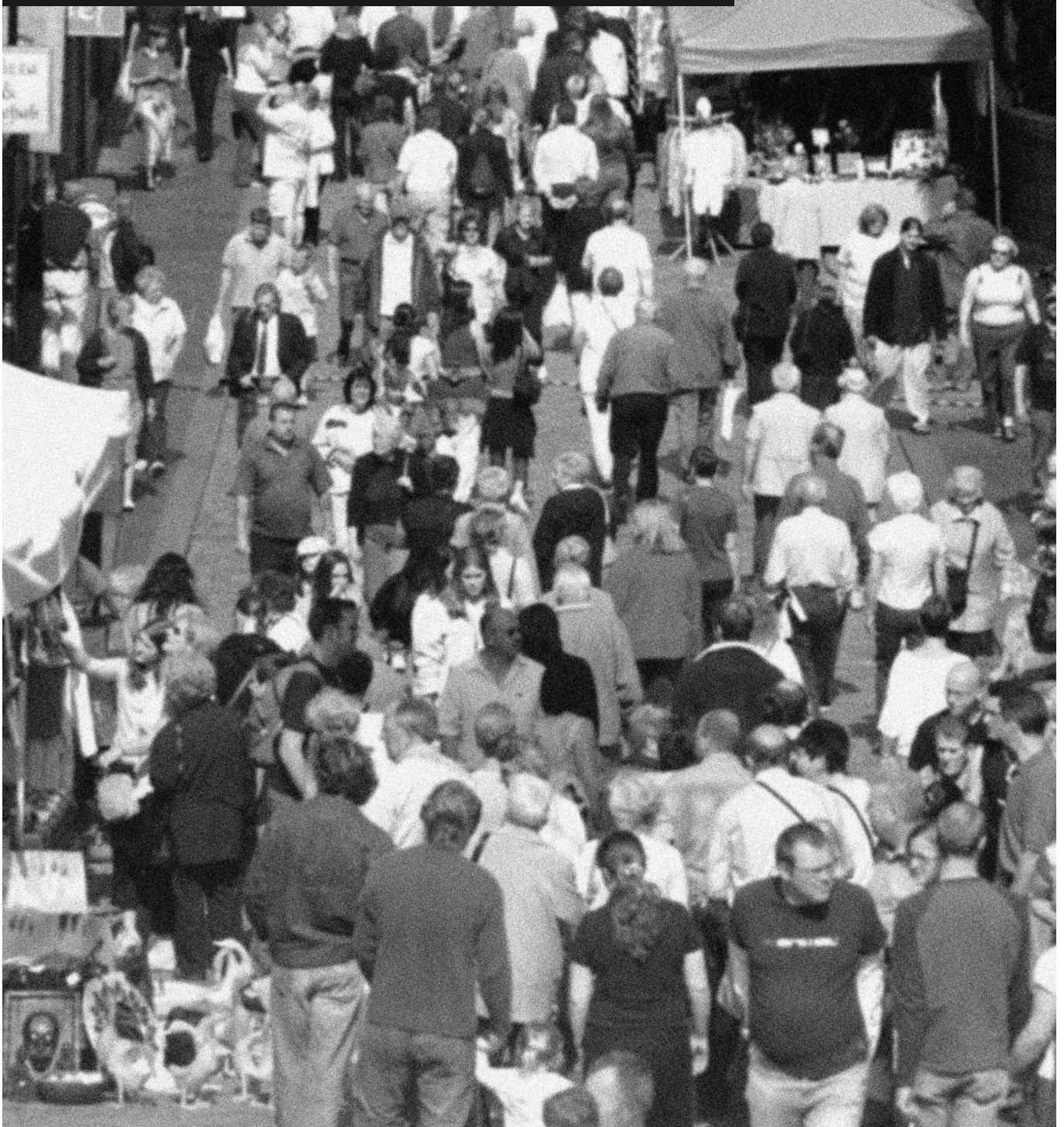


# Aberdeen City voice



Community Planning  
in Aberdeen

## Aberdeen's Citizens' Panel 10th Questionnaire



## 02 Aberdeen's City Voice Questionnaire

### ABERDEEN'S IMAGE

#### The West End

Over the last couple of years there have been a number of planning applications seeking a change of use in the shops in the west-end of the city centre. The changes are mainly from retail use to either commercial use such as estate agents, banks and building societies, or to leisure and entertainment uses such as pubs, clubs, restaurant and betting shops. The west-end of the city centre is the area from Union Row and Bon Accord Terrace to Alford Place and Holburn Street.

These planning applications have generally been resisted in order to protect the ground floor shopping function of Union Street. It can be argued, however, that as a result there are now too many vacant shop units in the west-end of Union Street. There is another argument that there is less demand for shopping in the west-end of the city centre and instead people want a mix of retail, commercial and leisure uses.

We want to find out what you think about the west-end of Union Street, in particular whether you think that allowing a greater mix of uses in the west-end of the city centre would be a good idea and will improve the vitality of the area.

**1. Do you think the west-end of Union Street is an attractive place to shop? Please tick ONE box.**

☐

Yes

☐

No

**2. If NO, why not?**

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**3. Do you think that there is a good balance between typical retail shops and non-retail uses like commercial and leisure/entertainment units in the west-end of Union Street? Please tick ONE box.**

☐

Yes (Go to Q.5)

☐

No (Go to Q.4)

**4. If NO, what type of uses would you like to see more of? Please tick ONE box.**

a) More retail shops (clothes, furniture shops, household and electrical goods stores).

b) More leisure/entertainment use (pubs, clubs, restaurants, betting shops etc).

c) More commercial use (banks, building societies, estate agents etc).

|                          |
|--------------------------|
| <input type="checkbox"/> |
| <input type="checkbox"/> |
| <input type="checkbox"/> |

5. Rather than having empty units in the west-end of Union Street, would you rather they were occupied by commercial or leisure/entertainment uses? Please tick ONE box.

☐ Yes

☐ No

6. Where do you do most of your shopping for the following items?

|                     | City Centre              | Retail Park<br>(e.g. Berryden) | Supermarket              | Internet                 |
|---------------------|--------------------------|--------------------------------|--------------------------|--------------------------|
| a) Clothing         | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Footwear         | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Household goods  | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/> |
| d) Furniture        | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/> |
| e) Electrical goods | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/> |

HEALTH & SOCIAL CARE

Woolmanhill Hospital and Denburn Health Centre are due to close over the next few years and the services provided at these sites will be moved to other facilities in Aberdeen. It is proposed that one of these facilities will be the new Aberdeen Community Health and Care Village.

NHS Grampian and Aberdeen Community Health Partnership want to make sure that the people of Aberdeen and surrounding areas can influence these changes. The following questions are part of the consultation process and we would welcome your views.

Woolmanhill Hospital and Denburn Health Centre

Woolmanhill Hospital and Denburn Health Centre are no longer suitable for providing modern health services. Some services that are currently provided at Woolmanhill will move to Foresterhill and others will move to the new Health and Care Village. Some of the services currently provided at Denburn will also be moved to the Health and Care Village. The three GP Practices at Denburn will move, but a GP Practice will be retained in the city centre and suitable sites are currently being sought.

1. Before receiving this questionnaire, did you know that the following buildings are due to close and their services move to other locations?

|                          | Yes                      | No                       |
|--------------------------|--------------------------|--------------------------|
| a) Woolmanhill Hospital  | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Denburn Health Centre | <input type="checkbox"/> | <input type="checkbox"/> |

**04 Aberdeen’s City Voice Questionnaire**

**2. Have you or do you attend a clinic, surgery or department at the following buildings?**

|                          | Yes                      | No                       |
|--------------------------|--------------------------|--------------------------|
| a) Woolmanhill Hospital  | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Denburn Health Centre | <input type="checkbox"/> | <input type="checkbox"/> |

If you answered NO to BOTH of the above questions, please go to the **New Health Facilities** section on page 5.

**3. For those of you who have attended Woolmanhill hospital, what do you like and dislike about the building and location?**

| Like        | Dislike     |
|-------------|-------------|
| <div></div> | <div></div> |

**4. For those of you who have attended Denburn Health Centre, what do you like and dislike about the building and location?**

| Like        | Dislike     |
|-------------|-------------|
| <div></div> | <div></div> |

5. When you attended either Woolmanhill or Denburn Health Centre, how did you normally get there?

Please tick more than one box if appropriate.

|                                 |                          |
|---------------------------------|--------------------------|
| a) Walk                         | <input type="checkbox"/> |
| b) Bus                          | <input type="checkbox"/> |
| c) Taxi                         | <input type="checkbox"/> |
| d) Car (driver)                 | <input type="checkbox"/> |
| e) Car (passenger)              | <input type="checkbox"/> |
| f) Bicycle                      | <input type="checkbox"/> |
| g) Ambulance/Hospital Car       | <input type="checkbox"/> |
| h) Other (please specify) _____ |                          |

6. On a scale of 1-5, how easy was it for you to get there? Please tick ONE box.

|                          |                          |                          |                          |                          |                |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
| Very Easy                |                          |                          |                          |                          | Very Difficult |
| 1                        | 2                        | 3                        | 4                        | 5                        |                |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                |

**New Health Facilities**

The Scottish Executive and NHS Grampian recognise the need to change the way we deliver health services to make sure that patients receive good quality care. The main aim is to deliver services within communities with patients only being cared for in hospital when they are acutely ill and in need of complex care.

One of a number of projects being planned is the Health and Care Village. This new facility will be housed in a building close to the centre of the city and will provide a range of diagnostic and treatment services, for example x-ray, physiotherapy, podiatry, minor surgery, out-patients clinic and sexual health services. The following questions are aimed at finding out what aspects of the new facilities are important to you.

## 06 Aberdeen's City Voice Questionnaire

**7. If you were travelling to this new health building close to the city centre, how are you most likely to get there? Please tick ONE box.**

|                                 |                          |
|---------------------------------|--------------------------|
| a) Walk                         | <input type="checkbox"/> |
| b) Bus                          | <input type="checkbox"/> |
| c) Taxi                         | <input type="checkbox"/> |
| d) Car (driver)                 | <input type="checkbox"/> |
| e) Car (passenger)              | <input type="checkbox"/> |
| f) Bicycle                      | <input type="checkbox"/> |
| g) Ambulance/Hospital Car       | <input type="checkbox"/> |
| h) Other (please specify) _____ |                          |

**8. On a scale of 1-5, how easy it is for you to get to the city centre? Please tick ONE box.**

| Very Easy                |                          |                          |                          |                          | Very Difficult |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|----------------|
| 1                        | 2                        | 3                        | 4                        | 5                        |                |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |                |

**9. On a scale of 1-5, how important do you think the following features are to the new health village?**

|                                                           | Very Important           |                          |                          | Not Important            |                          |
|-----------------------------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                                                           | 1                        | 2                        | 3                        | 4                        | 5                        |
| a) Easy access to parking                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Easy access to bus routes                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Bicycle storage/security                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d) Well lit, safe access to building                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e) Welcoming/attractive building                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f) Disabled access throughout building                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g) Clear signposting                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h) Helpful, welcoming reception staff                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i) Comfortable waiting area                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| j) Children's play facilities                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| k) Refreshment facilities                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| l) Access to general health information                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| m) Access to council/voluntary sector service information | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| n) Other (please specify) _____                           |                          |                          |                          |                          |                          |

**10. How would you like to be kept informed about this project as it progresses? Please tick all that apply.**

|                                 |                          |
|---------------------------------|--------------------------|
| a) Newsletter                   | <input type="checkbox"/> |
| b) Newspaper article            | <input type="checkbox"/> |
| c) NHS Website                  | <input type="checkbox"/> |
| d) Council Website              | <input type="checkbox"/> |
| e) Public Meetings              | <input type="checkbox"/> |
| f) Other (please specify) _____ |                          |

## LAND USE & THE ENVIRONMENT

### Environmental Strategies

Environmental strategies and policies are important to counteract the risks associated with climate change.

At a local level Aberdeen City Council has a team which is dedicated to taking forward projects to reduce the environmental impact of both the City and internally within its own business. The national media portrays information on the environment on a daily basis but knowledge on what Aberdeen City Council is doing with regard to the environment is less well known.

The Environmental Sustainability Team is responsible for the following strategies, projects and events:

- **Waste Management** – waste collection and disposal strategy for City householders, business waste and internally within the Council
- **Biodiversity** – a strategy to promote the health and variety of species (plants, animals, insects etc.) which live in the natural environment
- **Public Health Protection** – Pollution Control, Contaminated Land, Air Quality, Pest Control, Statutory Nuisance, Port Health, Infectious Disease Control, Animal Health & Welfare, Food Standards & Hygiene and Health & Safety Enforcement
- **Clean City** – tackling litter reduction, fly posting etc
- **Global Footprint** – a tool to measure the amount of resources we use compared with what is available in the world
- **Strategic Environmental Assessment** – a statutory requirement whereby the Council must assess every strategy, policy, plan and programme it produces to determine its effect on the environment
- **Sustainable Development** – a collection of methods to create and sustain development in order to relieve poverty, ensure a good standards of living for all and satisfy the basic needs of all people
- **Aberdeen EcoCity Events** – to provide members of the public with information on environmental topics from a variety of local environmental groups as well as from the Environment Sustainability Team
- **Energy Efficiency** – renewable energy projects, ensuring Council buildings are energy efficient, promoting energy efficiency within Council offices and schools
- **Climate Change** – the changes to either the earth's global climate or to regional climates over time
- **Sustainable Procurement** – ensuring that goods bought by Aberdeen City Council are not only value for money but are fit for purpose and will last the longest, therefore, moving away from the theory that the cheapest product is best

## 08 Aberdeen's City Voice Questionnaire

The purpose of these questions is to find out what you know about Aberdeen City Council's environmental strategies, projects and events. This information will help the Environmental Sustainability Team to prepare future press releases, publications and Aberdeen EcoCity events.

- 1. One a scale of 1-5, how important do you think environmental strategies, projects and events should be for the Council? Please tick ONE box.**

Very Important

Very Difficult

|                          |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1                        | 2                        | 3                        | 4                        | 5                        |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

- 2. Which of the following strategies and plans have you heard of? Please tick all that apply.**

|                                     |                          |
|-------------------------------------|--------------------------|
| a) Waste Management                 | <input type="checkbox"/> |
| b) Biodiversity                     | <input type="checkbox"/> |
| c) Public Health Protection         | <input type="checkbox"/> |
| d) Clean City                       | <input type="checkbox"/> |
| e) Global Footprint                 | <input type="checkbox"/> |
| f) Sustainable Development Strategy | <input type="checkbox"/> |
| g) Aberdeen EcoCity Events          | <input type="checkbox"/> |
| h) Energy Efficiency                | <input type="checkbox"/> |
| i) Climate Change                   | <input type="checkbox"/> |
| j) None                             | <input type="checkbox"/> |

- 3. Having read the explanations of the strategies, projects and events, which THREE do you think are the most important?**

1) \_\_\_\_\_

2) \_\_\_\_\_

3) \_\_\_\_\_

- 4. The Environmental Sustainability Team currently published information on the above strategies, plans and events in local publications and on the Council website. Which of the following publications do you read? Please tick all that apply.**

|                                                                 |                          |
|-----------------------------------------------------------------|--------------------------|
| a) Our Green Times (supplement in Aberdeen Independent)         | <input type="checkbox"/> |
| b) Green Diary (available at Council officers / libraries etc.) | <input type="checkbox"/> |
| c) Aberdeen City Council Website                                | <input type="checkbox"/> |
| d) Evening Express                                              | <input type="checkbox"/> |
| e) Press & Journal                                              | <input type="checkbox"/> |

- 5. Apart from in Our Green Times and the Green Diary (which can be delivered to your home at an annual cost of £6), where would you most like to read about the Council's environmental strategies, projects and events?**

|                                 |                          |
|---------------------------------|--------------------------|
| a) Council website              | <input type="checkbox"/> |
| b) Evening Express              | <input type="checkbox"/> |
| c) Press & Journal              | <input type="checkbox"/> |
| d) Free Papers                  | <input type="checkbox"/> |
| e) Mailshots                    | <input type="checkbox"/> |
| f) Other (please specify) _____ |                          |

- 6. Are there any environmental sustainability strategies, projects and events that you would like to know more about? Please tick all that apply.**

|                                     |                          |
|-------------------------------------|--------------------------|
| a) Waste Management                 | <input type="checkbox"/> |
| b) Biodiversity                     | <input type="checkbox"/> |
| c) Public Health Protection         | <input type="checkbox"/> |
| d) Clean City                       | <input type="checkbox"/> |
| e) Global Footprint                 | <input type="checkbox"/> |
| f) Sustainable Development Strategy | <input type="checkbox"/> |
| g) Aberdeen EcoCity Events          | <input type="checkbox"/> |
| h) Energy Efficiency                | <input type="checkbox"/> |
| i) Climate Change                   | <input type="checkbox"/> |
| j) None                             | <input type="checkbox"/> |

As already mentioned the idea behind EcoCity events is to provide members of the public with information on environmental topics. We generally hold EcoCity events alongside existing events such as the Aberdeen Highland Games. Exhibitors at these events are from a variety of local environmental groups as well as from the Environmental Sustainability Team.

- 7. Can you think of any other local events where it may be appropriate to promote EcoCity?**

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**10 Aberdeen’s City Voice Questionnaire**

**Gypsy Travellers**

As you may be aware, there are particular issues which arise around unauthorised Gypsy Traveller encampments in the city. There are difficulties in attracting many Gypsy Travellers to the official Traveller site at Clinterty because of its location and the quality and range of facilities on offer there.

Gypsy Travellers have consistently told us over the years that what they would use is a network of official short-term halting sites across the country. The Scottish Parliament and the Scottish Executive have recommended this as the way forward and Aberdeen City Council has approved, in principle, the development of short-term halting sites. These sites would comprise a basic standing with access to water, toilet and waste collection provision as these are the features which Gypsy Travellers say they require. The Council is consulting with Gypsy Travellers direct, but in trying to decide potential locations for short-term halting sites, the Council would like to involve you in drawing up the criteria against which the suitability of any potential locations can be assessed.

**1. The following criteria are considered important for the location of the short-term halting sites.**

**Please rank these in order of priority (1 for the highest and 5 for the lowest).**

|                                    |                      |
|------------------------------------|----------------------|
| a) Access to public transport      | <input type="text"/> |
| b) Access to shops                 | <input type="text"/> |
| c) Access to medical services      | <input type="text"/> |
| d) Privacy/screening/landscaping   | <input type="text"/> |
| e) Proximity to housing/businesses | <input type="text"/> |

**2. Are there any other criteria which you think should be taken into consideration?**

**3. When thinking about short-term halting sites, what do you think the main concerns of local residents will be?**

4. Bearing in mind your answers to Question 1, and that Gypsy Travellers have a right to a range of services, are there any sites in Aberdeen that you think would be appropriate as short-term halting sites for Gypsy Travellers?

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5. Is there anything else you think Aberdeen City Council should take into consideration before deciding on the location of short-term halting sites in the city?

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## ADDITIONAL QUESTION

### Civic Reception

Some of you will have received a number of questionnaires and newsletters over the years, while for others this will be your first City Voice questionnaire. We are thinking of holding an informal get together with light refreshments in the Town House for all panellists in the near future. This will be a thank you for your support and an opportunity for you to find out more about the Council and the other public sector bodies that are involved in the citizens' panel in Aberdeen. There will also be an opportunity for you to meet other panellists, ask questions or raise topics that you are particularly interested in.

1. Would you be interested in attending a City Voice event?

☐

Yes

☐

No

2. If YES, please indicate from the following times when you would be able to attend.

Please tick as many boxes as appropriate.

Weekday afternoon (for example 2.30-4.00pm)

☐

Weekday evening (6.30-8.00pm)

☐

Weekend afternoon (2.30-4.00pm)

☐

## 12 Aberdeen's City Voice Questionnaire

**Please feel free to make any additional comments on the Questionnaire.**

[illegible]