

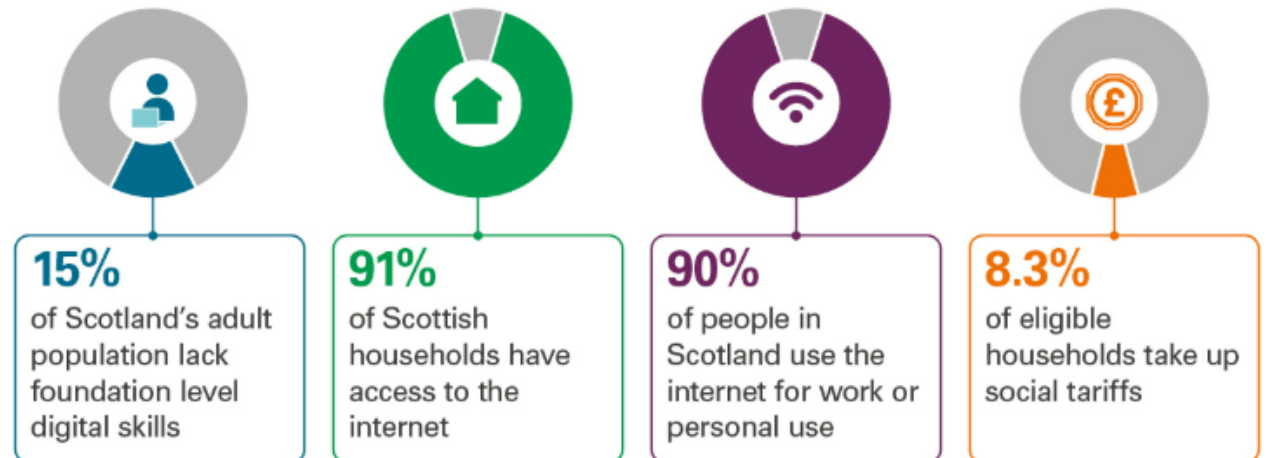
# Working together to support digital poverty



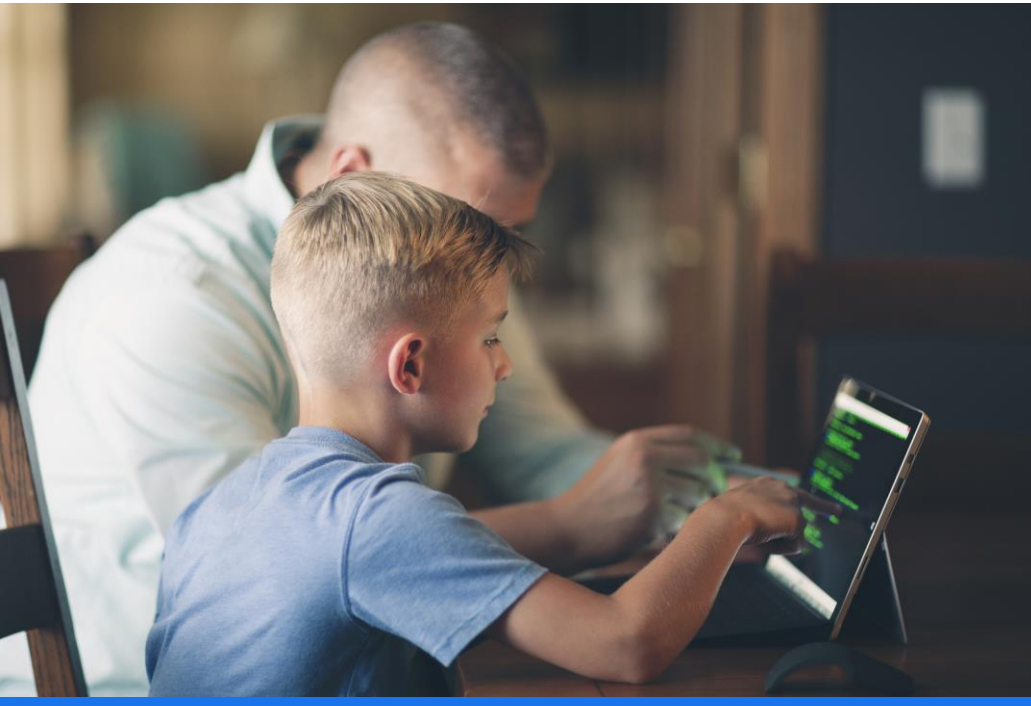
# Digital poverty background



- Digital disadvantage
- Digital exclusion
- The role of local governments, CPPS and partners
- Lessons for local policymakers

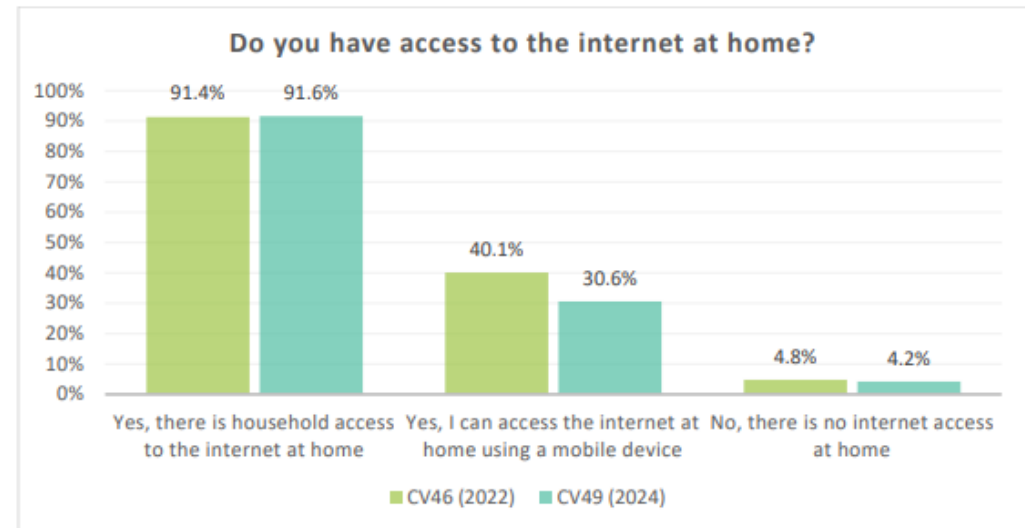


# Local position



- Digital first – spectrum of digital skills and support
- Fairer Futures Partnership – dynamic digital offer, addressing child poverty, a different approach to family support

Figure 3.7



Base CV49 = 379

City Voice April 2024

# Libraries role/action in addressing Digital Poverty



## Access to Technology

Free PC access to computers for up to 2 hours per day for library members

Free WiFi access for library users

Printing Facilities (PC and Wireless)



## Digital Literacy Support

Library staff provide digital support

Less than 15 mins

More than 15 mins

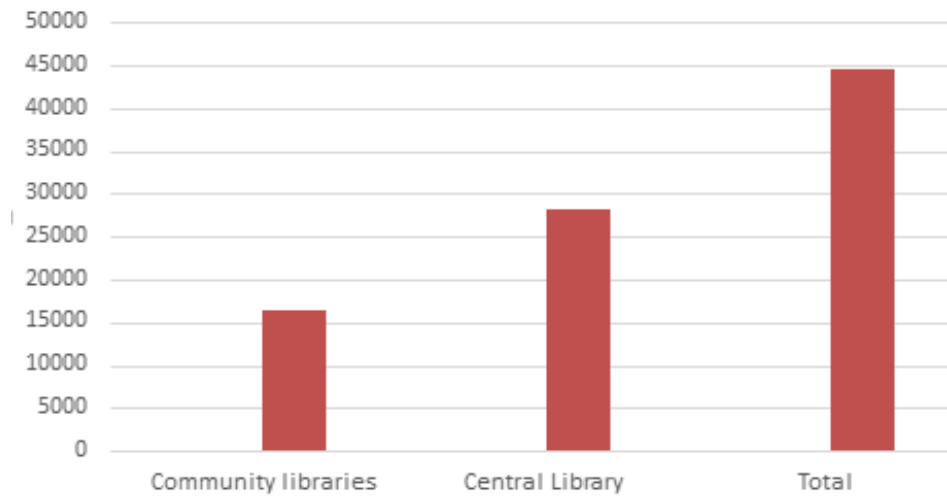
CV Support

Universal Credit

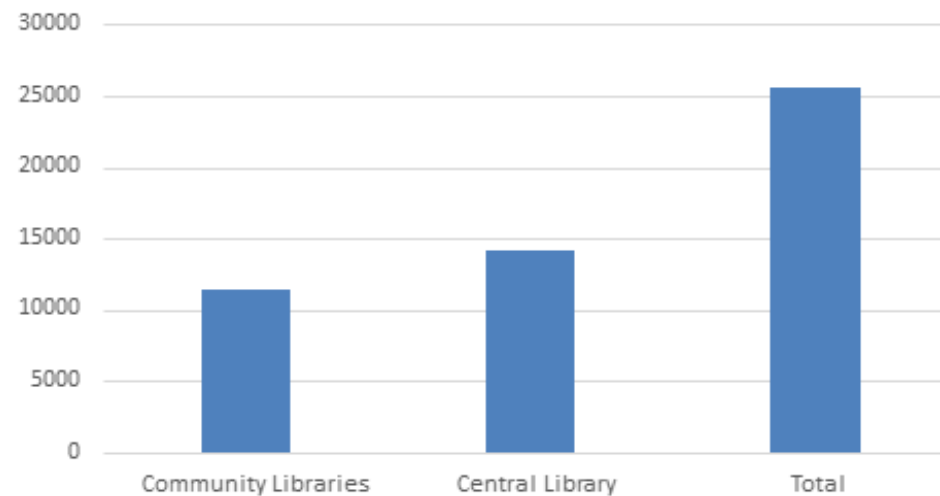
# PC and WiFi usage in Libraries in 2023/24



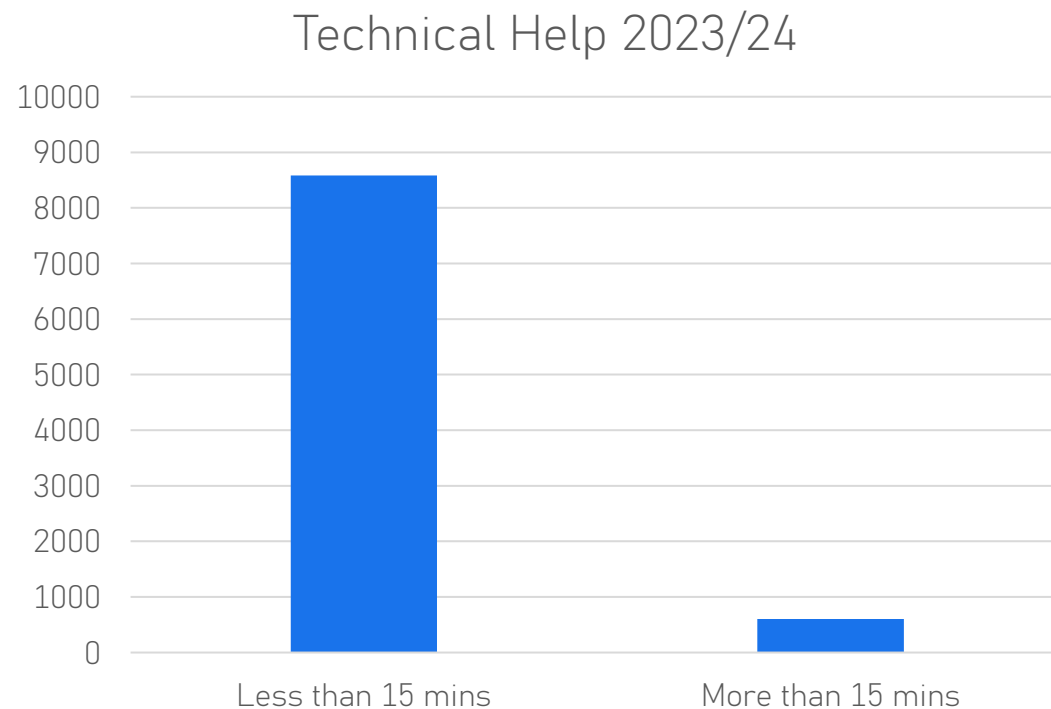
PC Usage in Libraries



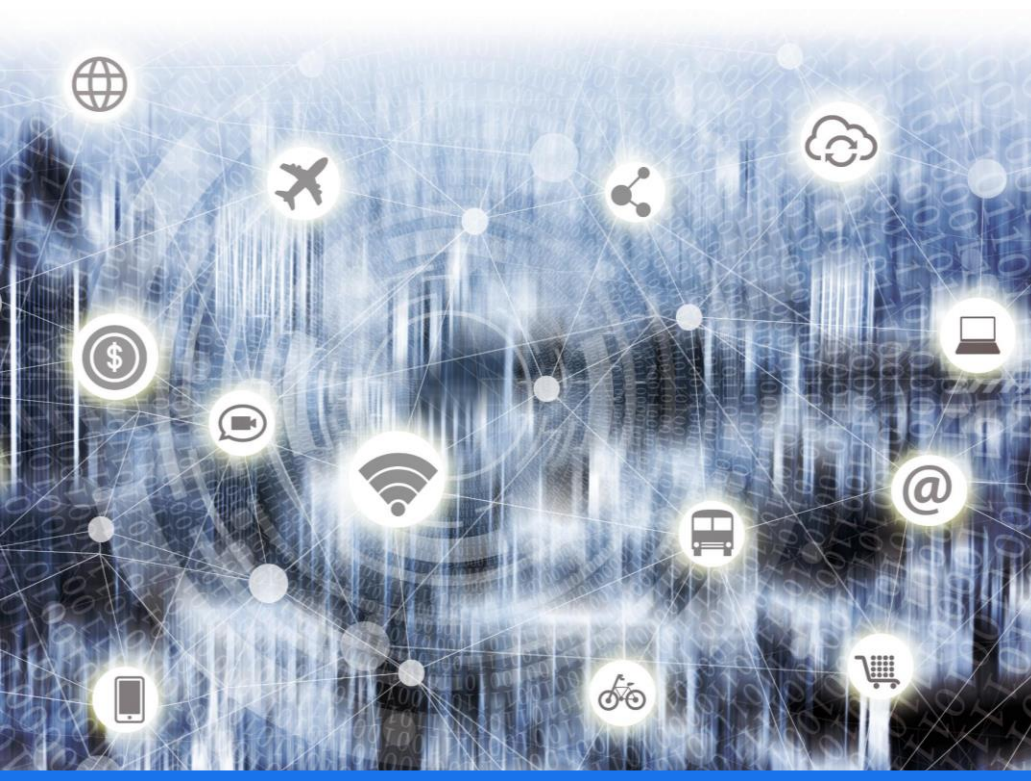
WiFi Use in Libraries



# Digital Support in Libraries



# Developments to address Digital Poverty



Digital Inclusion working group

Free room booking for video interviews and health appointments

LOIP 2.7 Upskill 50 individuals

9 Public access laptops

Small business support:

Business and Employability Librarian providing  
Free Intellectual Property sessions

Video conferencing facilities and room bookings

# For discussion:



- How can we ensure that our collective digital inclusion initiatives are effectively reaching those who are most digitally excluded?
- What specific barriers to digital access and usage do you observe in our community, and how can we address them?
- How can we better collaborate with local organisations and stakeholders to enhance our digital inclusion efforts?



## Next steps

Plan to re group with interested partners to focus on taking a strategic approach to addressing digital poverty and supporting digital inclusion,

We welcome your involvement

Contact: Jacqueline Geekie, Digital Inclusion Librarian

[jgeekie@aberdeencity.gov.uk](mailto:jgeekie@aberdeencity.gov.uk)