

The responses to these questions will also be used to monitor the Aberdeen Local Transport Strategy (LTS). This is the high-level transport plan which looks at the transport needs of a local authority area and sets out a series of actions and outcomes to meet those needs over a set period of time. The LTS also considers transport's relationship with wider plans, policies and strategies. The Aberdeen LTS focuses on Aberdeen City but also considers connections into Aberdeenshire given the important role of Aberdeen at the heart of the wider City Region. The re-worked draft of the next Local Transport Strategy is due to go out for consultation in 2026. Although it will cover a 5-year period It will also include longer reaching outcomes towards 2045 to provide a clear framework for more strategic decision making and investment.

We know that, for a place to be successful, it should be easy and enjoyable to move around and easy to travel to and from. This makes it as easy as possible to access the things you need, to enjoy spending time in it and also encourages people to come and visit it. We want to know how easy you find it to get to, from and around your neighbourhood.

Please answer each question by rating your neighbourhood on a scale from 1 to 7, where 1 means **a lot of room for improvement** and 7 means **very little room for improvement**.

- 1 – A lot of room for improvement      2      3      4      5      6      7 – Very little room for improvement      Don't know

- 1 – A lot of room for improvement      2      3      4      5      6      7 – Very little room for improvement      Don't know

3. **Public Transport for your neighbourhood:** Does public transport meet your needs? (Please tick one box.)

|                                   |                          |                          |                          |                          |                          |                                      |                          |
|-----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------------------|--------------------------|
| 1 – A lot of room for improvement | 2                        | 3                        | 4                        | 5                        | 6                        | 7 – Very little room for improvement | Don't know               |
| <input type="checkbox"/>          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>             | <input type="checkbox"/> |

4. **Traffic and parking in your neighbourhood:** Do traffic and parking arrangements allow you to move around safely and meet your needs? (Please tick one box.)

|                                   |                          |                          |                          |                          |                          |                                      |                          |
|-----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------------------|--------------------------|
| 1 – A lot of room for improvement | 2                        | 3                        | 4                        | 5                        | 6                        | 7 – Very little room for improvement | Don't know               |
| <input type="checkbox"/>          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>             | <input type="checkbox"/> |

5. **Streets and spaces in your neighbourhood:** Do buildings, streets and spaces create an attractive place that is easy to get around? (Please tick one box.)

|                                   |                          |                          |                          |                          |                          |                                      |                          |
|-----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------------------|--------------------------|
| 1 – A lot of room for improvement | 2                        | 3                        | 4                        | 5                        | 6                        | 7 – Very little room for improvement | Don't know               |
| <input type="checkbox"/>          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>             | <input type="checkbox"/> |

6. **Comments:** Please use the box below if you have any comments to make on this section.

## Section 2: Travel

There are a whole range of reasons why people need to travel and their travel requirements can vary depending on their personal circumstances and the nature of the journey being undertaken. To try and make the transport network as inclusive as possible of people's needs, requirements and preferences, we want to know

- how often you travel,
- how the time of day and area you travel to can affect your travel choices,
- which modes of transport you use,
- your experiences of using different modes of transport and what your typical journeys look like.

We're also keen to know how external factors can affect the journeys you make and the way you move around.

1. When you travel into the city, how often do you travel using the following modes? (Please tick one box in each row.)

|                                                                | Every day                | Several times a week     | Once a week              | Once or twice a month    | Less than once or twice a month | Never                    |
|----------------------------------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|---------------------------------|--------------------------|
| Walk                                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Wheeling (wheelchair or wheeled mobility aid)                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Cycle (standard bike)                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Cycle (e-bike)                                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Cycle (non-standard e.g. cargo bike, tricycle, recumbent bike) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Bus                                                            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Park and ride                                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Train                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Taxi                                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Motorbike/moped/motorised scooter                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Car Club vehicle                                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Non plug-in car/van as driver                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Plug-in car/van as driver                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Non plug-in car/van as passenger                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Plug-in car/van as passenger                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Other (please specify below)                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |

Other: \_\_\_\_\_

**2. How do you usually travel to work, the city centre and for other trips? (Please tick one box in each column.)**

|                                                                | Work/ Place of Education | City Centre Day          | City Centre Night        | Main mode for all journeys not to work and not in the City Centre |
|----------------------------------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------------------------------------|
| Walk                                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Wheeling (wheelchair or wheeled mobility aid)                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Cycle (standard bike)                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Cycle (e-bike)                                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Cycle (non-standard e.g. cargo bike, tricycle, recumbent bike) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Bus                                                            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Park and Ride                                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Train                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Taxi                                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Motorbike/moped/ motorised scooter                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Car Club vehicle                                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Non plug-in car/van as driver                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Plug-in car/van as driver                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Non plug-in car/van as passenger                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Plug-in car/van as passenger                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| I work/study from home                                         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Other (please specify below)                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |
| Not applicable                                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                                          |

Other: \_\_\_\_\_



If you rated any of the modes difficult or very difficult please tell us why

|  |
|--|
|  |
|--|

5. Which of the following modes have you tried in the last year when travelling into or around Aberdeen?  
(Please tick all that apply)

|                                                                | Yes                      |
|----------------------------------------------------------------|--------------------------|
| Walking                                                        | <input type="checkbox"/> |
| Wheeling (wheelchair or wheeled mobility aid)                  | <input type="checkbox"/> |
| Cycle (standard bike)                                          | <input type="checkbox"/> |
| Cycle (e-bike)                                                 | <input type="checkbox"/> |
| Cycle (non-standard e.g. cargo bike, tricycle, recumbent bike) | <input type="checkbox"/> |
| Bus                                                            | <input type="checkbox"/> |
| Park and ride                                                  | <input type="checkbox"/> |
| Train                                                          | <input type="checkbox"/> |
| Taxi                                                           | <input type="checkbox"/> |
| Motorbike/ moped/motorised scooter                             | <input type="checkbox"/> |
| Car Club vehicle                                               | <input type="checkbox"/> |
| Non plug-in car/van as driver                                  | <input type="checkbox"/> |
| Plug-in car/van as driver                                      | <input type="checkbox"/> |
| Non-plug-in car/van as passenger                               | <input type="checkbox"/> |
| Plug-in car/van as passenger                                   | <input type="checkbox"/> |
| I work/study from home                                         | <input type="checkbox"/> |
| Other (please specify below)                                   | <input type="checkbox"/> |

Other: \_\_\_\_\_

6. Thinking of the journey you make most regularly (perhaps your journey to work/education or for shopping), approximately how far in miles do you travel? (Please tick one box only.)

- ☐ Less than 1 mile
- ☐ Over 1 mile and up to 2 miles
- ☐ Over 2 miles and up to 3 miles
- ☐ Over 3 miles and up to 5 miles
- ☐ Over 5 miles and up to 10 miles
- ☐ Over 10 miles and up to 20 miles
- ☐ Over 20 miles

**7. On average, how long does this journey take?** *(Please tick one box only.)*

- ☐ Less than 15 minutes
- ☐ 15-29 minutes
- ☐ 30-44 minutes
- ☐ 45-59 minutes
- ☐ More than an hour

**8. Do you have access to a bike and, if so, how often do you use it?** *(Please tick one box only.)*

- ☐ I do not have access to a bike
- ☐ Bike daily
- ☐ Bike a few times a week
- ☐ Bike a few times a month
- ☐ Bike around once a month
- ☐ Bike less than once a month

**9. Can you cycle?** *(Please tick one box only.)*

- ☐ Yes
- ☐ No
- ☐ Currently learning

**10. How often do you go walking?** *(For this we mean for a continuous walk for at least 15 minutes outdoors. Please tick one box only.)*

- ☐ Daily
- ☐ A few times a week
- ☐ A few times a month
- ☐ Around once a month
- ☐ Less than once a month
- ☐ Never

**11. Have your travel choices changed over the last year?** *(Please tick one box in each row.)*

|                                                                  | More frequently than a year ago | Same as a year ago       | Less frequently than a year ago | Not applicable           |
|------------------------------------------------------------------|---------------------------------|--------------------------|---------------------------------|--------------------------|
| Walking                                                          | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Wheeling (wheelchair or mobility aid)                            | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Cycle (standard bike)                                            | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Cycle (e-bike)                                                   | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Cycle (non-standard e.g. cargo bike, tricycle, recumbent bike)   | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Bus                                                              | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Park and ride                                                    | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Train                                                            | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Taxi                                                             | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Motorbike/moped/motorised scooter                                | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Car Club vehicle                                                 | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Non plug-in car/van as driver                                    | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Plug-in car/van as driver                                        | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Non plug-in car/van as passenger                                 | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Plug-in car/van as passenger                                     | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Work/study from home                                             | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |
| Shop/access services online instead of accessing physical spaces | <input type="checkbox"/>        | <input type="checkbox"/> | <input type="checkbox"/>        | <input type="checkbox"/> |



12. Are you prepared to make any of the following changes to your travel habits? (Please tick one box in each row.)

|                                                                   | Currently do             | Prepared to do           | Not prepared to do       | Not applicable           |
|-------------------------------------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Walk more                                                         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Wheel more                                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle more                                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Use a non-standard bike e.g. cargo bike, tricycle, recumbent bike | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Use the bus more                                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Use the train more                                                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Join a bike hire scheme                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Join / use the city's car club                                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Opt to car / journey share                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Use Park & Ride instead of driving all the way in                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Buy / use electric / hybrid vehicles                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Fly less often or less far                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Work/study from home more                                         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Shop/access services online instead of accessing physical spaces  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

13. If you travel in a car or van, has the number of miles you've travelled this year, compared with last year, changed at all? (Please tick one box only.)

- ☐ I don't drive/travel in a car or van
- ☐ The distance I travel has reduced by 100% or more
- ☐ The distance I travel has reduced by more than 20% but less than 100%
- ☐ The distance I travel has reduced by less than 20%
- ☐ The distance I travel has stayed around the same
- ☐ The distance I travel has increased by less than 20%
- ☐ The distance I travel has increased by more than 20% but less than 100%
- ☐ The distance I travel has increased by 100% or more
- ☐ I don't know

14. Over the last year, how often have your journeys in Aberdeen been disrupted by the following external factors? For each option please tell us how frequently this has occurred. *(Please tick one box in each row.)*

|                                                 | Never                    | At least once a year     | At least once every six months | At least once a month    | At least once a fortnight | At least once a week     | Daily                    | Not applicable           |
|-------------------------------------------------|--------------------------|--------------------------|--------------------------------|--------------------------|---------------------------|--------------------------|--------------------------|--------------------------|
| Accidents                                       | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Weather (e.g. flooding, high winds)             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Works/ closures on transport network e.g. roads | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Services running late                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Congestion                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Equipment failure                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

15. Following on from the previous question, which modes of transport has this affected for you? For each option, please tell us how frequently this has occurred. *(Please tick one box in each row.)*

|                                       | Never                    | At least once a year     | At least once every six months | At least once a month    | At least once a fortnight | At least once a week     | Daily                    | Not applicable           |
|---------------------------------------|--------------------------|--------------------------|--------------------------------|--------------------------|---------------------------|--------------------------|--------------------------|--------------------------|
| Walking                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Wheeling (wheelchair or mobility aid) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycling                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park and Ride                         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Train                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Taxi                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Motorbike/moped /motorised scooter    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Car Club vehicle                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Non plug-in car                       | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plug-in car                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>       | <input type="checkbox"/> | <input type="checkbox"/>  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

16. Do you think the Low Emission Zone (LEZ) has had a positive impact on the City centre?

- ☐ Yes
- ☐ No
- ☐ Don't know

17. Please can you rate how satisfied you are with the following characteristics of the existing bus network and services you use, or could use.

|                                                                      | Very<br>dissatisfied     | Dissatisfied             | Neither<br>satisfied<br>nor<br>dissatisfied | Satisfied                | Very<br>satisfied        |
|----------------------------------------------------------------------|--------------------------|--------------------------|---------------------------------------------|--------------------------|--------------------------|
| Frequency of service                                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Reliability of bus turning up<br>on time                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Reliability of journey time<br>onboard the bus                       | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Overall door-to-door journey<br>time by bus                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Range of destinations which<br>you can reach without<br>changing bus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Quality of bus vehicle                                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Quality of bus stop/shelters                                         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Access to information<br>regarding services (journey<br>planning)    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Time of first and last service                                       | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Personal security at stop and<br>on bus                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Convenience of buying tickets                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Length of time take boarding<br>and alighting                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| Facilities at Park and Ride<br>sites                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |

18. How likely would you be to switch to using public transport or travelling more by public transport as a consequence of the following factors? (Please rate on a scale of 1 to 5 where 1= wouldn't change behaviour and 5 = would definitely start using the bus/use the bus more often.)

|                                                                                                                                                                        | 1<br>Wouldn't<br>change<br>behaviour | 2                        | 3                        | 4                        | 5<br>Use the<br>bus more |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Increased bus frequency (where you could simple turn up and go with a bus every 6-10 minutes) including from Park and Ride sites                                       | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Certainty of the bus turning up on time                                                                                                                                | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Certainty of onboard journey time                                                                                                                                      | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Faster door-to-door journey time by bus with buses not delayed by traffic                                                                                              | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A wider range of destinations across the city which you can reach without changing bus including from Park and Ride sites                                              | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| More comfortable and accessible 'tram like' articulated single decker bus with more space for wheelchairs and prams                                                    | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Higher quality well-lit stops with seating and shelters which are well maintained                                                                                      | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Real time bus service information at stops                                                                                                                             | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Later and earlier services                                                                                                                                             | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Improved person security at the stop and onboard the bus                                                                                                               | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ticket purchase availability with off board ticketing                                                                                                                  | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Faster vehicle boarding and alighting                                                                                                                                  | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Significantly improved facilities at Park and Ride sites (secure parking, safe waiting environment, electric vehicle charging facilities, secure bicycle storage etc.) | <input type="checkbox"/>             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Aberdeen City Council, in partnership with Aberdeenshire Council and Nestrans, is developing plans for Aberdeen Rapid Transit. The bus rapid transit scheme would provide a significant improvement to public transport provision into and within the city with a vision for high quality vehicles operating on dedicated end-to-end bus lanes on the main roads into the city centre. Services would extend to the existing Park & Ride sites at Bridge of Don, Craibstone and Kingswells with new sites close to Portlethen and Blackdog.

19. Were you previously aware of the proposals for Aberdeen Rapid Transit? (Please tick one box only.)

- ☐ Yes, I have heard of it and have a good understanding of what the proposals are
- ☐ Yes, I have heard of it and have some understanding of the proposal
- ☐ Yes, I have heard of it but don't know anything about it
- ☐ I have never heard of Aberdeen Rapid Transit

20. **Comments:** Please use the box below if you have any comments to make on this section.

Section 3: Health and Wellbeing

Studies have shown that, as well helping people get around, walking, wheeling and cycling can be really good for both physical and mental health. We’re keen to hear your experiences at local level. Also concerning health, we know that access to healthcare is important and we want to know how easy you find it to access healthcare by different modes of transport. Lastly, we know that perception of safety, especially at night, can affect the choice of transport that you use. We’d like to see how safe you feel travelling at night by different modes of transport.

1. **Does walking/wheeling make you feel more physically and mentally well?** *(Please tick one box in each row.)*

|                      | Yes                      | No                       | Not applicable           |
|----------------------|--------------------------|--------------------------|--------------------------|
| More physically well | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| More mentally well   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

2. **Does cycling make you feel more physically and mentally well?** *(Please tick one box in each row.)*

|                      | Yes                      | No                       | Not applicable           |
|----------------------|--------------------------|--------------------------|--------------------------|
| More physically well | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| More mentally well   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

3. How easy do you find it to travel to doctor appointments? *(Please tick one box in each row.)*

|                                                                | Very easy                | Easy                     | Neither easy nor difficult | Difficult                | Very difficult           | Don't know               | Not applicable           |
|----------------------------------------------------------------|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Walking                                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Wheeling (wheelchair or wheeled mobility aid)                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (standard bike)                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (e-bike)                                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (non-standard e.g. cargo bike, tricycle, recumbent bike) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus                                                            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park and Ride                                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Train                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Taxi                                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Motorbike/moped /motorised scooter                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Car Club vehicle                                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Non plug-in car/van as driver                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plug-in car/van as driver                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Non plug-in car/van as passenger                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plug-in car/van as passenger                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other: \_\_\_\_\_

4. How easy do you find it to travel to hospital appointments? *(Please tick one box in each row.)*

|                                                                | Very easy                | Easy                     | Neither easy nor difficult | Difficult                | Very difficult           | Don't know               | Not applicable           |
|----------------------------------------------------------------|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Walking                                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Wheeling (wheelchair or wheeled mobility aid)                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (standard bike)                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (e-bike)                                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (non-standard e.g. cargo bike, tricycle, recumbent bike) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus                                                            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park and Ride                                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Train                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Taxi                                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Motorbike/moped /motorised scooter                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Car Club vehicle                                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Non plug-in car/van as driver                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plug-in car/van as driver                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Non plug-in car/van as passenger                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plug-in car/van as passenger                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other: \_\_\_\_\_

5. How safe do you feel when using the following transport modes at night? *(Please tick one box in each row.)*

|                                                                | Very safe                | Safe                     | Neither safe nor unsafe  | Unsafe                   | Very unsafe              | Don't know               | Not applicable           |
|----------------------------------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Walking                                                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Wheeling (wheelchair or mobility aid)                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (standard bike)                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (e-bike)                                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cycle (non-standard e.g. cargo bike, tricycle, recumbent bike) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Bus                                                            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park and Ride                                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Train                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Taxi                                                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Motorbike/moped /motorised scooter                             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Car Club vehicle                                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Non plug-in car/van as driver                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plug-in car/van as driver                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Non plug-in car/van as passenger                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Plug-in car/van as passenger                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other                                                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other: \_\_\_\_\_

6. **Comments:** Please use the box below if you have any comments to make on this section.



## Section 5: Parking

1. **How many cars or vans are privately owned by your household?** *(Please tick one box only.)*
- ☐ None
  - ☐ None but have access
  - ☐ One
  - ☐ Two
  - ☐ Three or more
2. **Where do you currently park when at home?** *(Please tick one box only.)*
- ☐ Privately owned off-street car parking space (i.e. garage or hard standing)
  - ☐ Public off-street car parking space
  - ☐ Public on-street car parking space
  - ☐ Other (please specify) \_\_\_\_\_
3. **How long does it normally take you to find parking in the City Centre?** *(Please tick one box only.)*
- ☐ Less than 5 minutes
  - ☐ 5-10 minutes
  - ☐ 11-15 minutes
  - ☐ 16 minutes or more
4. **When you are deciding where to park in the City Centre what is the most important factor you consider?** *(Please tick all that apply)*
- ☐ How much it costs
  - ☐ How close it is to my destination
  - ☐ How close it is to the route I enter on/ exit to go home
  - ☐ How quickly I can access a space
  - ☐ Covered facilities from car park to destination
  - ☐ Security at the car park
  - ☐ Cashless parking available
  - ☐ EV charging facilities
  - ☐ Spaces accessible for the disabled
  - ☐ Other (please specify) \_\_\_\_\_
5. **Do you think there are enough disabled parking spaces in the City Centre?** *(Please tick one box only.)*
- ☐ Yes
  - ☐ No
  - ☐ Don't know

If no, where should more be added?

6. Do you think there is enough cycle parking in the City? *(Please tick one box only.)*

- ☐ Yes
- ☐ No
- ☐ Don't know

If no, please tell us where should more be added (actual location), type of location (e.g. workplace, residential, public) and type of provision (e.g. open cycle stands, covered public cycle stands, secure communal storage, secure individual locker)?

7. Would increased secure parking for a bike encourage you to own and use a bike more often? *(Please tick one box only.)*

- ☐ Yes
- ☐ No

If so, please tell us where should more be added (actual location), type of location (e.g. workplace, residential, public) and type of provision (e.g. open cycle stands, covered public cycle stands, secure communal storage, secure individual locker)?

8. **Comments:** Please use the box below if you have any comments to make on this section.

# Thank you!

Thank you for taking the time to complete this questionnaire. A full copy of the results will be made available online at [City Voice - Community Planning Aberdeen](#). We intend to publish the results in September 2025.

If you have any questions or comments about this questionnaire, please email [cityvoice@aberdeencity.gov.uk](mailto:cityvoice@aberdeencity.gov.uk).

Please return your completed questionnaire in the prepaid envelope provided. If you have not received an envelope, please return it to the Freepost address below:

Freepost RUBB-URY-YHYE  
Aberdeen City Voice  
Mariscal College  
Broad Street  
Aberdeen  
AB10 1AB

Alternatively, if you would like to complete an online version of this questionnaire, please contact: [cityvoice@aberdeencity.gov.uk](mailto:cityvoice@aberdeencity.gov.uk)

To notify us of any changes to your contact details, or if you would like to change your preference from receiving a paper to an email questionnaire, please email: [cityvoice@aberdeencity.gov.uk](mailto:cityvoice@aberdeencity.gov.uk)

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For more information visit their website at [www.ico.org.uk](http://www.ico.org.uk)